Manufacturer Information

for users regarding software updates
(following the NAMUR recommendation 53)

SupplyCare – SupplyCare Enterprise SCE30

1 Type of Product

☐ Field device / signal processing device
☒ Software application for display and monitoring / asset management / handheld terminal etc.
☐ Modem / interface

Manufacturer	: Endress+Hauser Process Solutions AG
Product	: SupplyCare / SupplyCare Enterprise
Type and order code	: SCE30

2 Software

Previous software version	: 1.00.05
New software version	: 1.01.00
How can the previous software version number be identified?	: The version number is to be read directly in application, headline of the portal window. For security reason it can be used the button ‚About' in the headline. Afterwards opens a window with the version information (version number and serial number)
Description of the modification in comparison with the predecessor version	: SupplyCare Enterprise has now an OPC interface and can read the data and/or structures out of a standard OPC server. Beside the gateways SupplyCare Enterprise can also work with standard OPC servers such as ControlCare, PView, etc. in the application.
	SupplyCare Enterprise supports the Web-communication OPC XML DA 1.0. A so-called OPC-Bridge is required for the retrieval of OPC DA 1.0, 2.0 or 3.0 connections via COM/DCOM. This bridge connects itself via COM/DCOM with the OPC-Server and provides an OPC–XML–Web-Service (SOAP-Technology). This OPC-Bridge is supplied together with the SupplyCare Enterprise-CD and separately licensed.

3 Compatibility

Is the new product software compatible with the previous version, installed device driver components and operating tools?

☒ Yes
☐ No, reason:

Endress+Hauser

People for Process Automation

Manufacturer Information

for users regarding software updates
(following the NAMUR recommendation 53)

Note: the existing data base must be migrated manually. There will be no automated operational sequence with the installation of the new software version. A backup of the existing data base has to be made before an installation of the new software version, the old software version deleted and the new software installed. Afterwards the database has to be migrated and merged into the new installed version by SupplyCare Enterprise. (see service information)

Is a software update generally recommended?

☒ Yes, reason:

Beside the developed OPC interface also various corrections/eliminations of errors were made in the software, which the user should use. The access to the data was optimized, which improves the performance.

☐ No, reason:

4 Instruction manual

Is a new instruction manual necessary due to the software modification?

☒ Yes
☐ No

The manual that corresponds to the new software version is:

Product	Communication options	Manual type	Document identifier
SupplyCare Enterprise		Operating Manual	BA055S/04/en_12.08
		Getting Started	BA054S/04/a2_12.08

The current instruction manuals can be downloaded from the Internet:
http://www.endress.com
– area „DOWNLOAD"
– declaration of the product and kind of manual

Endress+Hauser

People for Process Automation