



Level



Pressure



Flow



Temperature



Liquid
Analysis



Registration



Systems
Components



Services



Solutions

Manufacturer Information

for users regarding software updates
(following the NAMUR recommendation 53)

SupplyCare - SupplyCare Hosting

1 Type of Product

- Field device / signal processing device
- Software application for display and monitoring / asset management / handheld terminal etc.
- Modem / interface

Manufacturer : Endress+Hauser GmbH & Co. + KG
 Product : SupplyCare / SupplyCare Hosting
 Type and order code : SCH30 (only for E+H internal use)
 (XD86SA or XS86SA for sales & customers)

2 Software

Previous software version : 2.07.xx
 New software version : 2.08.xx
 How can the previous software version number be identified? : The version number of the current software version is performed for all Endress+Hauser employees with access to the single contracts directly in the application. The final user has no access to this version number.
 Description of the modification in comparison with the predecessor version : The new version of SupplyCare includes the Frozen Limits feature for Inventory security against theft or changes. Contains an up to date Apache Tomcat version of the Software to make it more secure and reliable. The cloud based software has an online guaranteed availability of 98.5%

3 Compatibility

Is the new product software compatible with the previous version, installed device driver components and operating tools?

- Yes
- No, reason:

Note: -

Is a software update generally recommended?

- Yes, reason:



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The application is offered to the customer as ‘software as a service’ (briefly SaaS), respectively a commercial model with the philosophy to provide software as a service based on Internet technologies, to run and to support/ service. SupplyCare Hosting it a web application, i.e. software running on a web server. The interaction with the user occurs exclusively about a web browser (Internet Explorer and Mozilla Firefox). The current active version of the SupplyCare software is always available to the customer.

No, reason:

4 Instruction manual

Is a new instruction manual necessary due to the software modification?

- Yes
 No

The manual that corresponds to the new software version is:

Product	Communication options	Manual type	Document identifier
SupplyCare Hosting		Operating Instructions Version: 2.08.xx	Software BA00050S/00/EN/15.13 71239556

The current instruction manuals can be downloaded from the Internet:

<http://www.endress.com>

- area „DOWNLOAD“

- declaration of the product and kind of manual