

Manufacturer Information

for users regarding software and hardware updates
(following the NAMUR recommendation 53)

FieldEdge SGC500 3.00.06-5844

New software version is released

1 Type of Product

- ☒ Software/hardware for device configuration/tablet/handheld/device drivers etc.
☐ Modem/interface

Manufacturer : Endress+Hauser Process Solutions AG
Product : **FieldEdge SGC500**
Type and order code : **FieldEdge SGC500 / SGC500-AB**

2 Software

Previous software version : Release (August 2022): **Release 3.00.05-5822**

New software version : 3.00.06-5844

How can the previous software version number be identified? : In www.netilion.endress.com – Login mit Netilion Account – Netilion Edge Device **“Software Version”**

Description of the modification in comparison with the predecessor version : Main changes to the software are:
SGC500 supports heartbeat verification for HART flow devices

Where to get the new Software? : The SGC500 software is loaded onto the SGC500 before delivery. During operation, new software versions are continuously encrypted in the background and loaded into the SGC500 in a signed manner.

3 Compatibility

Is the new product software compatible with the previous version?

☒ Yes

☐ No, reason:

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Is a software update generally recommended?

☒ Yes, reason:

Endress+Hauser automatically keeps the software up-to-date in the background. No user action is required.

☐ No, reason:

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4 Instruction manual

Is a new instruction manual necessary due to the software modification?

- ☒ Yes
☐ No

The manual that corresponds to the current version is:

Product	Document	Document identifier
FieldEdge SGC500	Operating Instructions (BA)	BA02035S/04/EN/03.21

The instruction manual can be downloaded from the Internet:

<https://www.endress.com/SGC500> -> Tab "Solutions / Netilion / FieldEdge SGC500"

5 Price

Is there a change in price in comparison with the predecessor version?

- ☐ Yes, new list price and update costs
☒ No