

# Operating Instructions

## Liquiphant FTL62

Vibronic

HART

Level switch with highly corrosion-resistant coating for liquids





A0023555

- Make sure the document is stored in a safe place such that it is always available when working on or with the device
- Avoid danger to individuals or the facility: read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures

The manufacturer reserves the right to modify technical data without prior notice. The Endress+Hauser sales organization will supply you with current information and updates to these instructions.

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# 1 About this document

## 1.1 Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

## 1.2 Symbols

### 1.2.1 Safety symbols



This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.



This symbol alerts you to a potentially dangerous situation. Failure to avoid this situation can result in serious or fatal injury.



This symbol alerts you to a potentially dangerous situation. Failure to avoid this situation can result in minor or medium injury.



This symbol alerts you to a potentially harmful situation. Failure to avoid this situation can result in damage to the product or something in its vicinity.

### 1.2.2 Electrical symbols



Ground connection

Grounded clamp, which is grounded via a grounding system.



Protective earth (PE)

Ground terminals, which must be grounded prior to establishing any other connections. The ground terminals are located on the inside and outside of the device.

### 1.2.3 Tool symbols



Flat-blade screwdriver



Allen key



Open-ended wrench

### 1.2.4 Communication-specific symbols



Bluetooth® wireless technology

Wireless data transmission between devices over a short distance via radio technology.

### 1.2.5 Symbols for certain types of Information



Permitted

Procedures, processes or actions that are permitted.



Forbidden

Procedures, processes or actions that are forbidden.



Tip

Indicates additional information

-  Reference to documentation
-  Reference to another section
- 1.**, **2.**, **3.** Series of steps

### 1.2.6 Symbols in graphics

- A, B, C ...** View
- 1, 2, 3 ...** Item numbers
-  Hazardous area
-  Safe area (non-hazardous area)

## 1.3 Documentation

-  For an overview of the scope of the associated Technical Documentation, refer to the following:
  - *Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)): Enter the serial number from the nameplate
  - *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

## 1.4 Change history

-  The firmware version can explicitly be ordered via the product structure. This makes it possible to ensure the compatibility of the firmware version with an existing or planned system integration.

### 1.4.1 Version 01.00.zz

Original software

## 1.5 Registered trademarks

### **HART®**

Registered trademark of the FieldComm Group, Austin, Texas, USA

### **Bluetooth®**

The *Bluetooth®* word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Endress+Hauser is under license. Other trademarks and trade names are those of their respective owners.

### **Apple®**

Apple, the Apple logo, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

### **Android®**

Android, Google Play and the Google Play logo are trademarks of Google Inc.

## 2 Basic safety instructions

### 2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ▶ Are authorized by the plant owner/operator.
- ▶ Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

### 2.2 Intended use

The device described in this manual is intended only for the level measurement of liquids.

Do not exceed or drop below the relevant limit values for the device

 See the Technical Documentation

#### **Incorrect use**

The manufacturer is not liable for damage caused by improper or non-designated use.

Avoid mechanical damage:

- ▶ Do not touch or clean device surfaces with pointed or hard objects.

Clarification for borderline cases:

- ▶ For special media and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability.

#### **Residual risks**

Due to the transfer of heat from the process and power dissipation within the electronics, the temperature of the housing may increase to up to 80 °C (176 °F) during operation.

When in operation, the sensor can reach a temperature close to the medium temperature.

Danger of burns from contact with surfaces!

- ▶ In the event of elevated fluid temperatures, ensure protection against contact to prevent burns.

### 2.3 Workplace safety

For work on and with the device:

- ▶ Wear the required personal protective equipment according to federal/national regulations.

### 2.4 Operational safety

Damage to the device!

- ▶ Operate the device only if it is in proper technical condition, free from errors and faults.
- ▶ The operator is responsible for the trouble-free operation of the device.

**Modifications to the device**

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers.

- ▶ If modifications are nevertheless required, consult Endress+Hauser.

**Repair**

To ensure continued operational safety and reliability:

- ▶ Only perform repair work on the device if this is expressly permitted.
- ▶ Observe federal/national regulations pertaining to the repair of an electrical device.
- ▶ Use original spare parts and accessories from Endress+Hauser only.

**Hazardous area**

To eliminate danger to persons or the facility when the device is used in the hazardous area (e.g. explosion protection):

- ▶ Check the nameplate to verify if the device ordered can be put to its intended use in the hazardous area.
- ▶ Observe the specifications in the separate supplementary documentation included as an integral part of these instructions.

## 2.5 Product safety

This state-of-the-art device is designed and tested in accordance with good engineering practice to meet operational safety standards. It left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU declaration of conformity. The manufacturer confirms this by affixing the CE mark.

## 2.6 Functional Safety SIL (optional)

The Functional Safety Manual must be strictly observed for devices that are used in functional safety applications.

## 2.7 IT security

The manufacturer warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

## 2.8 Device-specific IT security

The device offers specific functions to support protective measures by the operator. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. An overview of the most important functions is provided in the following section:

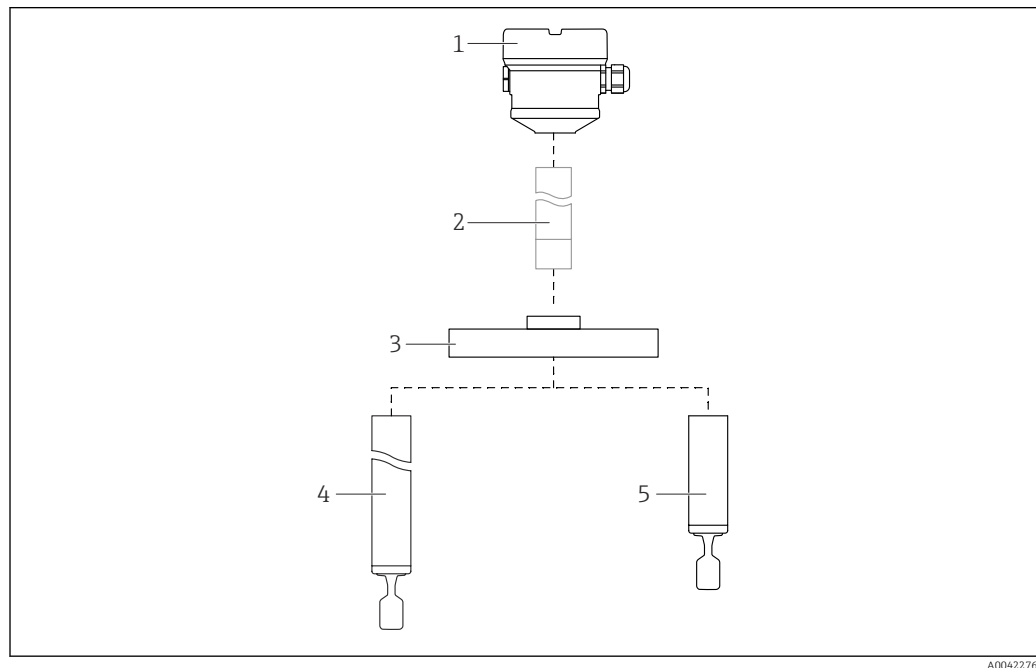
- Write protection via hardware write protection switch
- Access code (applies to operation via display, Bluetooth® wireless technology or FieldCare, DeviceCare, AMS, PDM)

### 3 Product description

Level switch for all liquids, for minimum or maximum detection in tanks, vessels and pipes, including in hazardous areas.

Different coatings (plastic or enamel) offer a high degree of corrosion protection for applications in aggressive media.

#### 3.1 Product design



A0042276

##### 1 Product design

- 1 Housing with electronic insert and cover
- 2 Temperature spacer, pressure-tight feedthrough (second line of defense), optional
- 3 Process connection flange
- 4 Pipe extension probe with tuning fork
- 5 Short pipe probe with tuning fork

 Plastic-coated or enamel-coated: flange, pipe extension and tuning fork  
No enamel coating: temperature spacer, pressure-tight feedthrough

### 4 Incoming acceptance and product identification

#### 4.1 Incoming acceptance

On receipt of the delivery:

1. Check the packaging for damage.
  - ↳ Report all damage immediately to the manufacturer.
  - Do not install damaged components.
2. Check the scope of delivery using the delivery note.
3. Compare the data on the nameplate with the order specifications on the delivery note.

4. Check the technical documentation and all other necessary documents, e.g. certificates, to ensure they are complete.



If one of the conditions is not satisfied, contact the manufacturer.

## 4.2 Product identification

The following options are available for identification of the device:

- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter the serial numbers from the nameplates in *Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)): all the information about the device is displayed.

### 4.2.1 Nameplate

#### Do you have the correct device?

The nameplate provides you with the following information on the device:

- Manufacturer identification, device designation
- Order code
- Extended order code
- Serial number
- Tag name (TAG) (optional)
- Technical values, e.g. supply voltage, current consumption, ambient temperature, communication-specific data (optional)
- Degree of protection
- Approvals with symbols
- Reference to Safety Instructions (XA) (optional)

- Compare the information on the nameplate with the order.

### 4.2.2 Manufacturer address

Endress+Hauser SE+Co. KG  
Hauptstraße 1  
79689 Maulburg, Germany  
Place of manufacture: See nameplate.

## 4.3 Storage and transport

### 4.3.1 Storage conditions

Use original packaging.

#### Storage temperature

–40 to +80 °C (–40 to +176 °F)  
Optional: –50 °C (–58 °F), –60 °C (–76 °F)

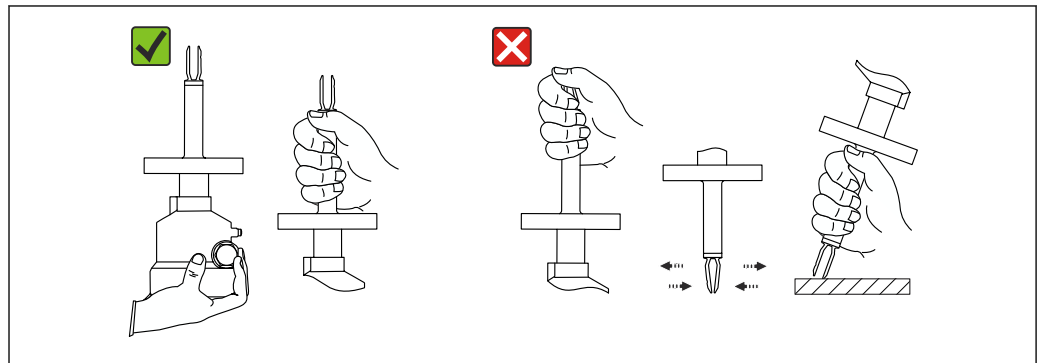
### 4.3.2 Transporting the device

#### NOTICE

**Improper handling of the device, particularly of coated components such as flange, pipe extension or vibrating fork.**

Scratches or impacts may cause damage to the coated surface of the device.

- ▶ Transport the device to the measuring point in the original packaging.
- ▶ Protect coated components.
- ▶ Only handle the device by the housing, flange or extension pipe.



A0042281

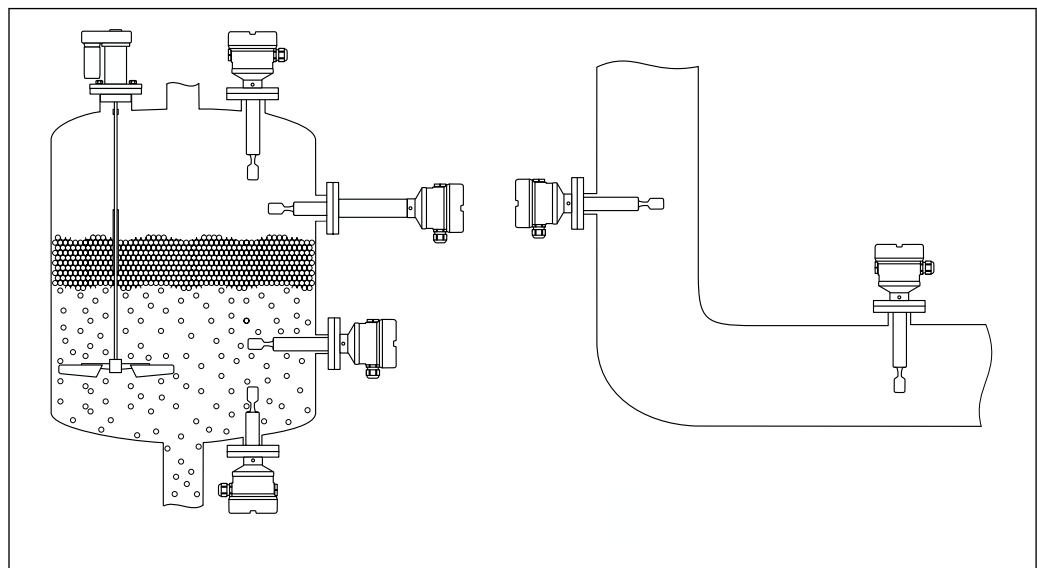
2 Handling during transport or handling of the device

Do not bend, shorten or extend the vibrating fork.

## 5 Installation

Mounting instructions

- Any orientation for version with a pipe length up to approx. 500 mm (19.7 in)
- Vertical orientation from above for device with long pipe
- Minimum distance between the vibrating fork and the tank wall or pipe wall: 10 mm (0.39 in)



A0042153

3 Installation examples for a vessel, tank or pipe

## 5.1 Mounting requirements

### NOTICE

**Scratches or impacts damage the coated surface of the device.**

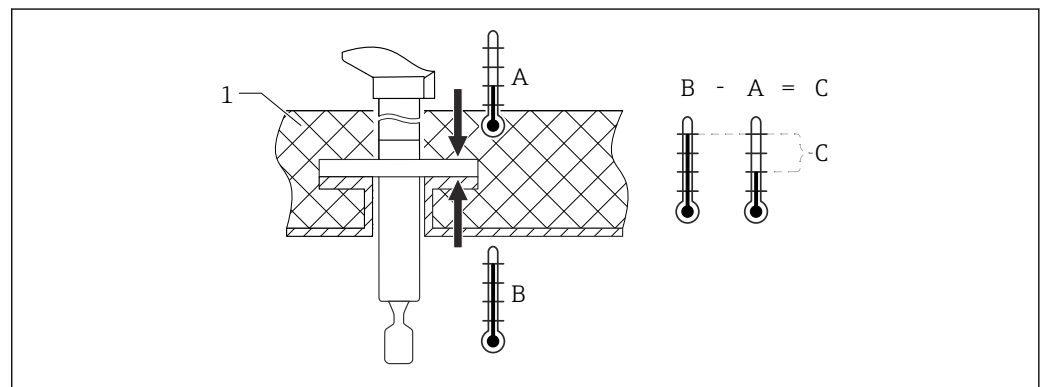
- Ensure the device is handled properly and professionally during all mounting work.

**i** In the case of sensors with an ECTFE or PFA coating, a PTFE seal is fixed on the flange.

### 5.1.1 Pay attention to the temperature for devices with a PFA coating (conductive)

The difference in temperature between outer and inner side of flange must not exceed 60 °C (140 °F).

If necessary, use external insulation.



**4** Difference in temperature between outer and inner side of flange

1 Insulation

A Temperature of flange, outer side

B Temperature of flange, inner side, for ECTFE maximum 120 °C (248 °F)

C Temperature difference for ECTFE, PFA maximum 60 °C (140 °F)

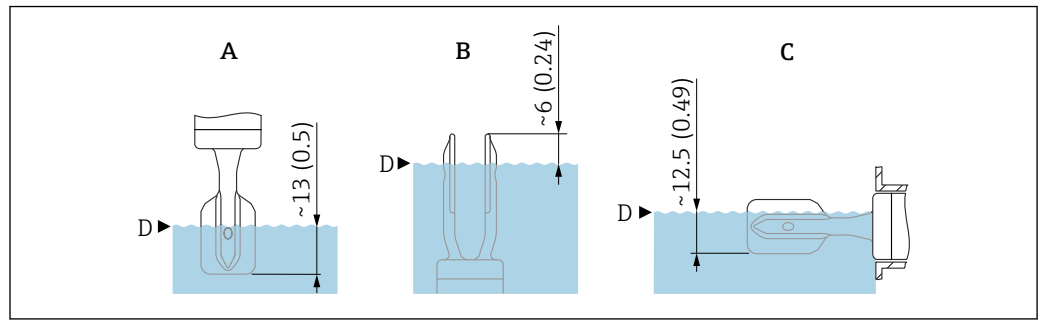
### 5.1.2 Take switch point into consideration

The following are typical switch points, depending on the orientation of the level switch and the coating.

Water +23 °C (+73 °F)

**i** Minimum distance between the tuning fork and the tank wall or pipe wall:  
10 mm (0.39 in)

### Plastic-coated vibrating fork (ECTFE, PFA)

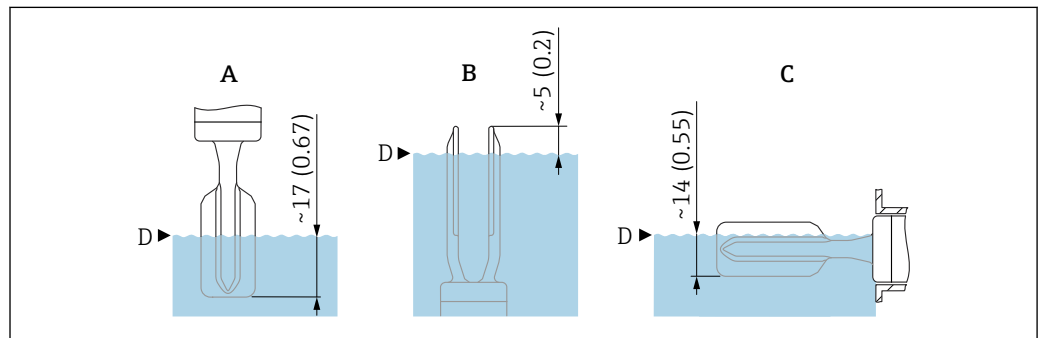


A0042269

■ 5 Typical switch points, plastic-coated vibrating fork (ECTFE, PFA), dimensions without coating thickness. Unit of measurement mm (in)

- A Installation from above  
 B Installation from below  
 C Installation from the side  
 D Switch point

### Enamel-coated vibrating fork



A0043327

■ 6 Typical switch points, enamel-coated vibrating fork, dimensions without coating thickness. Unit of measurement mm (in)

- A Installation from above  
 B Installation from below  
 C Installation from the side  
 D Switch point

### Coating material and layer thickness

#### ECTFE

- Lower limit: 0.5 mm (0.02 in)
- Upper limit: 1.6 mm (0.06 in)
- Maximum diameter: Ø 24.6 mm (0.97 in)

#### PFA (Edlon™), PFA (RubyRed®), PFA (conductive)

- Lower limit: 0.45 mm (0.02 in)
- Upper limit: 1.6 mm (0.06 in)
- Maximum diameter: Ø 24.6 mm (0.97 in)

#### Enamel

- Lower limit: 0.4 mm (0.02 in)
- Upper limit: 0.8 mm (0.03 in)
- Maximum diameter: Ø 23 mm (0.91 in)

### 5.1.3 Take viscosity into consideration



Viscosity values

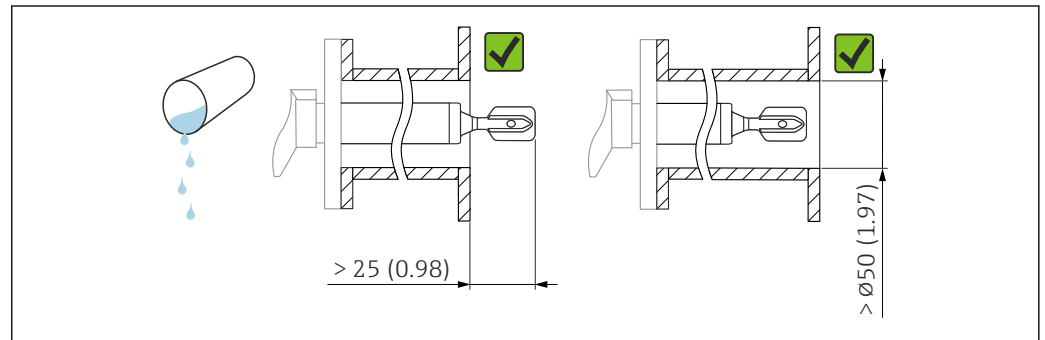
- Low viscosity :  $< 2\,000\text{ mPa}\cdot\text{s}$
- High viscosity:  $> 2\,000\text{ to }10\,000\text{ mPa}\cdot\text{s}$

#### Low viscosity



Low viscosity, e.g. water:  $< 2\,000\text{ mPa}\cdot\text{s}$

It is permitted to position the tuning fork within the installation socket.



7 Installation example for low-viscosity liquids. Unit of measurement mm (in)

#### High viscosity

##### NOTICE

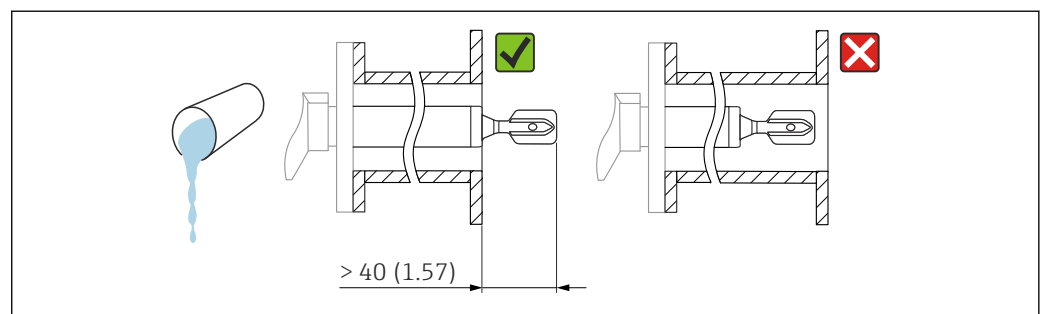
**Highly viscous liquids may cause switching delays.**

- Make sure that the liquid can run off the tuning fork easily.
- Deburr the socket surface.



High viscosity, e.g. viscous oils:  $\leq 10\,000\text{ mPa}\cdot\text{s}$

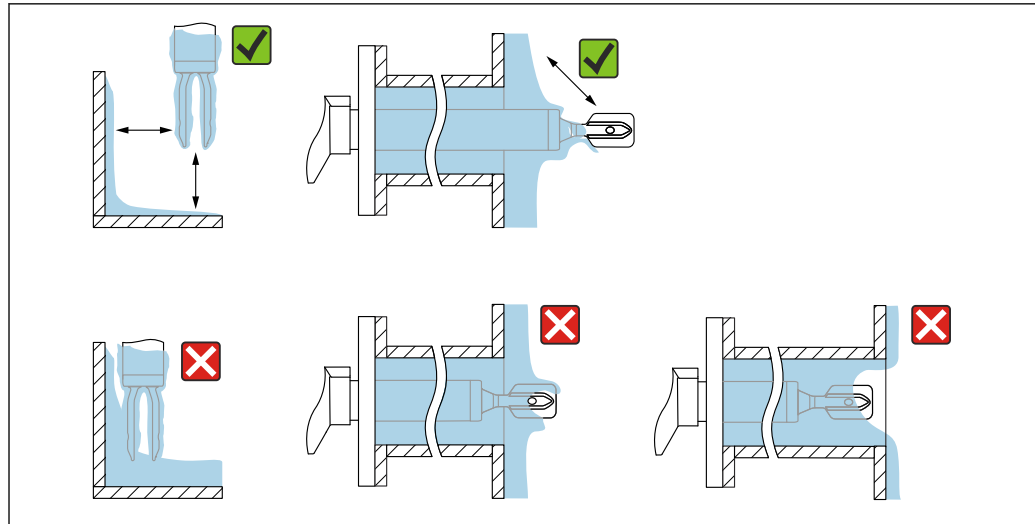
The tuning fork must be located outside the installation socket!



8 Installation example for a highly viscous liquid. Unit of measurement mm (in)

### 5.1.4 Avoid buildup

- Use short installation sockets to ensure that the tuning fork projects freely into the vessel
- Leave sufficient distance between the buildup expected on the tank wall and the tuning fork

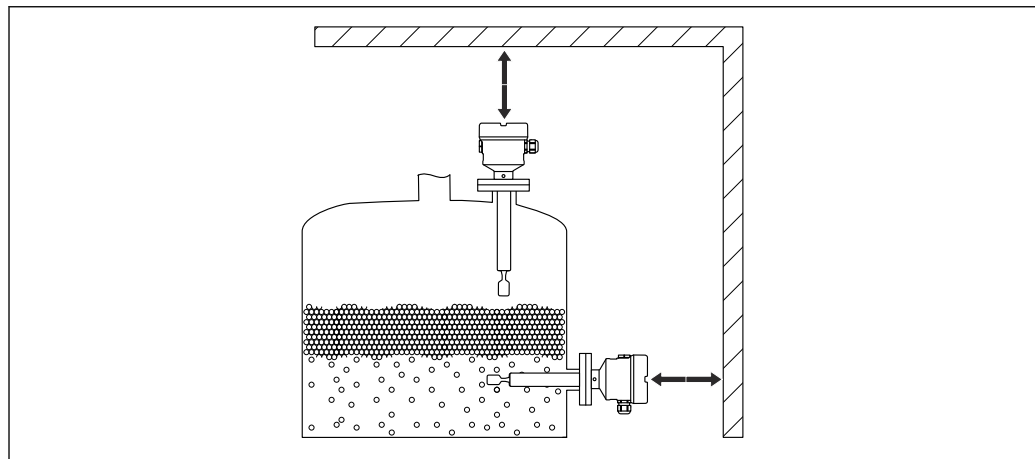


A0042206

9 Installation examples for a highly viscous process medium

### 5.1.5 Take clearance into consideration

Allow sufficient space outside the tank for mounting, connection and settings involving the electronic insert.



A0033236

10 Take clearance into consideration

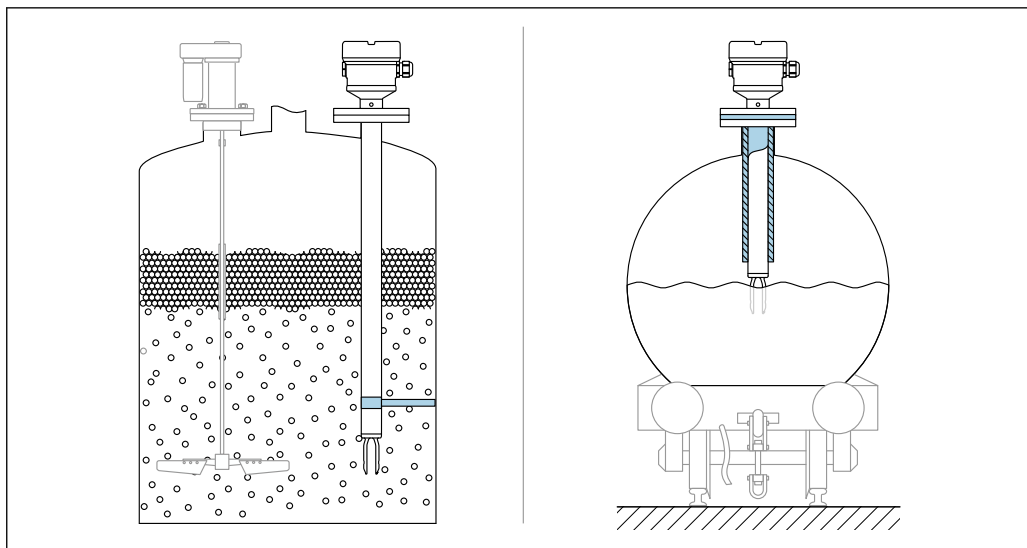
### 5.1.6 Support the device

#### NOTICE

If the device is supported incorrectly, shocks and vibrations can damage the coated surface.

- Only use a support in conjunction with ECTFE or PFA plastic coating.
- Use suitable supports only.

Support the device in the event of severe dynamic load. Maximum lateral loading capacity of the pipe extensions and sensors: 75 Nm (55 lbf ft).



A0031874

11 Examples of support in the event of dynamic load

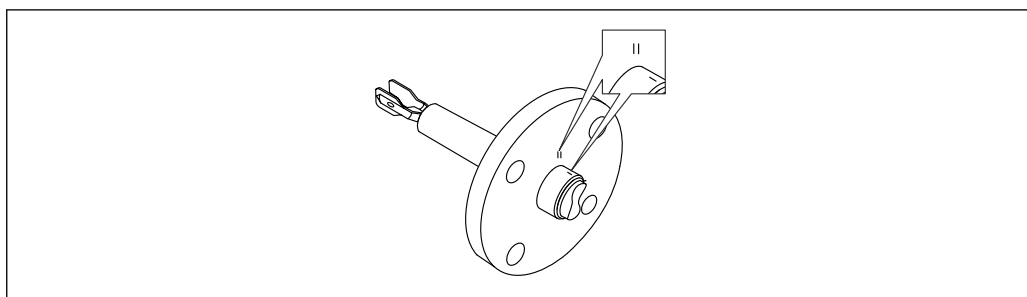
**i** Marine approval: In the case of pipe extensions or sensors longer than 1 600 mm (63 in), a support is needed at least every 1 600 mm (63 in).

## 5.2 Mounting the device

### 5.2.1 Installation conditions

#### Aligning the tuning fork using the marking

The tuning fork can be aligned using the marking in such a way that the medium drains off easily and buildup is avoided.

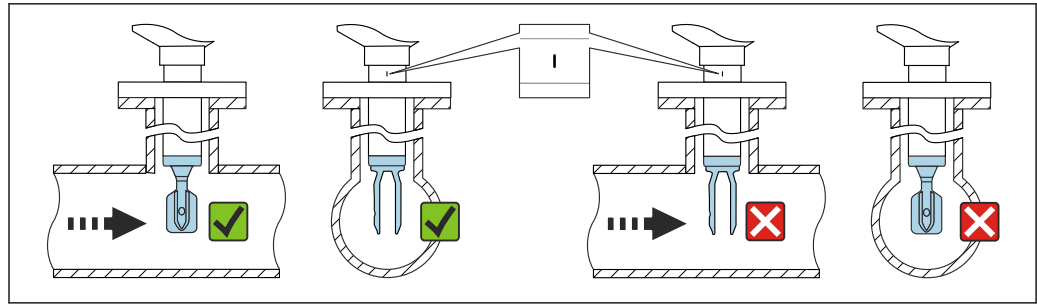


A0042207

12 Position of the tuning fork when installed horizontally in the vessel using the marking

#### Installing the device in piping

- Flow velocity up to 5 m/s with a viscosity of 1 mPa·s and density of 1 g/cm<sup>3</sup> (62.4 lb/ft<sup>3</sup>) (SGU).  
Check for correct functioning in the event of other process medium conditions.
- The flow will not be significantly impeded if the tuning fork is correctly aligned and the marking is pointing in the direction of flow.
- The marking is visible when installed.



A0042208

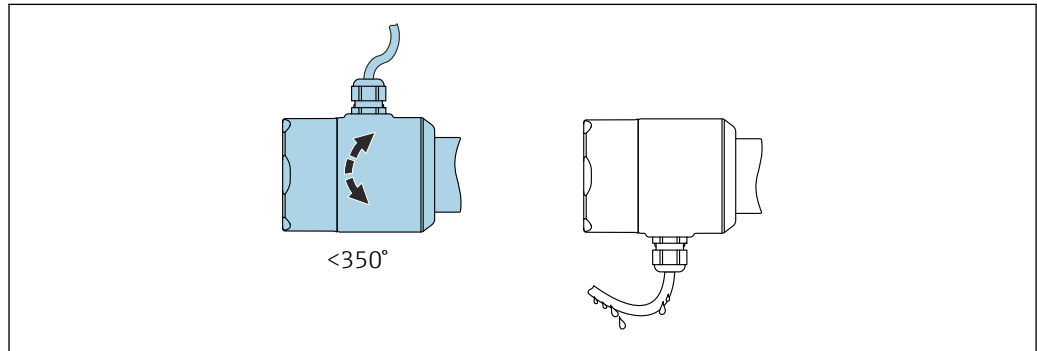
13 Installation in pipes (take fork position and marking into consideration)

### Aligning the cable entry

All housings can be aligned. Forming a drip loop on the cable prevents moisture from entering the housing.

#### Housing without set screw

The device housing can be rotated up to 350°.



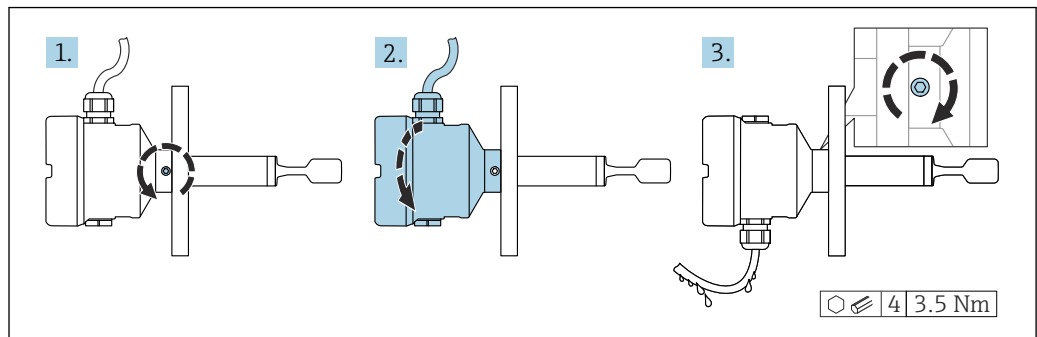
A0052359

14 Housing without set screw; form a drip loop on the cable.

#### Housing with locking screw

**i** In the case of housings with locking screw:

- The housing can be turned and the cable aligned by loosening the locking screw. A cable loop for draining prevents moisture in the housing.
- The locking screw is not tightened when the device is delivered.



A0042214

15 Housing with external locking screw; form a drip loop on the cable

1. Loosen the external locking screw (maximum 1.5 turns).
2. Turn the housing and align the cable entry.
3. Tighten the external locking screw.

### Turning the housing

The housing can be rotated up to 380° by loosening the locking screw.

#### NOTICE

#### The housing cannot be unscrewed fully.

- ▶ Loosen the external locking screw by a maximum of 1.5 turns. If the screw is unscrewed too much or completely (beyond the screw anchor point), small parts (counter disk) can become loose and fall out.
- ▶ Tighten the securing screw (hexagon socket 4 mm (0.16 in)) with maximum 3.5 Nm (2.58 lbf ft)±0.3 Nm (±0.22 lbf ft).

### Closing the housing covers

#### NOTICE

#### Thread and housing cover damaged from dirt and fouling!

- ▶ Remove dirt (e.g. sand) on the thread of the covers and housing.
- ▶ If you continue to encounter resistance when closing the cover, check the thread again for fouling.



#### Housing thread

The threads of the electronics and connection compartment can be coated with an anti-friction coating.

The following applies for all housing materials:

**Do not lubricate the housing threads.**

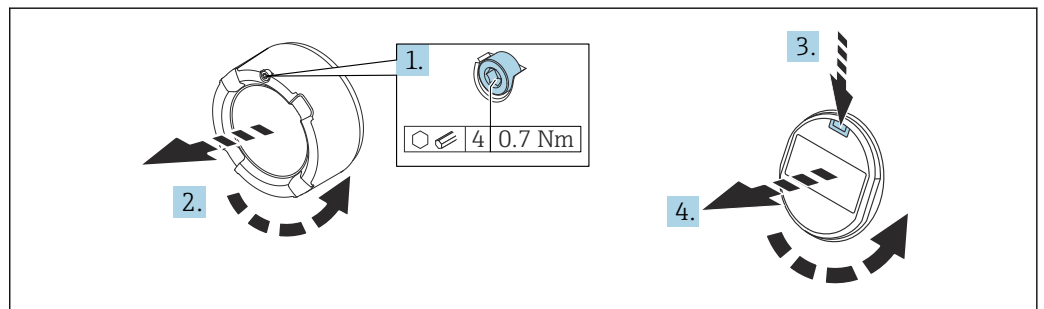
### Turning the display module

#### ⚠ WARNING

#### Opening the device in hazardous environments when the supply voltage is connected

Explosion hazard due to live electrical energy.

- ▶ Do not open devices with Ex d or Ex t approval as long as the supply voltage is connected.
- ▶ Before opening the device, switch off the supply voltage and ensure no voltage is present.



A0038224

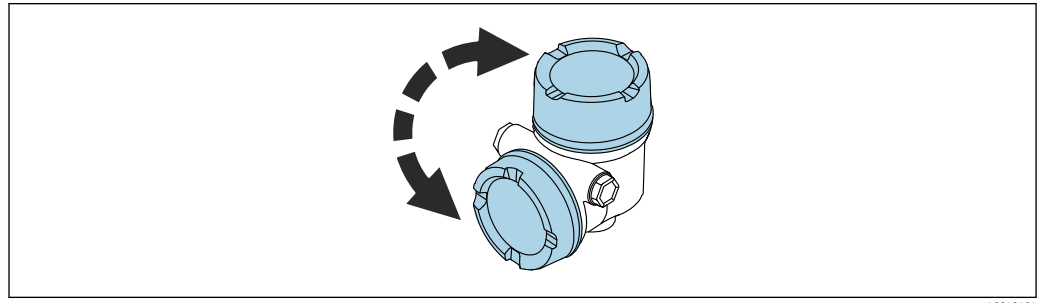
1. If fitted: release the screw of the cover lock for the electronics compartment cover using the Allen key.
2. Unscrew the cover from the housing and inspect the cover seal.
3. Press the release mechanism and remove the display module.
4. Turn the display module to the desired position: maximum 4 × 90° in each direction.
5. Insert the display module into the desired position until it clicks into place.
6. Screw the cover tightly back onto the housing.

7. If fitted: tighten the screw of the cover lock using the Allen key 0.7 Nm (0.52 lbf ft)  $\pm 0.2$  Nm ( $\pm 0.15$  lbf ft).

**i** In the case of a dual-compartment housing, the display can be mounted in the electronics compartment as well as in the connection compartment.

### Changing the installation position of the display module

The installation position of the display can be changed in the case of the dual compartment housing, L-form.



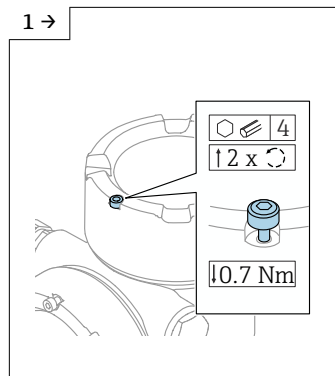
A0048401

### **⚠ WARNING**

#### Opening the device in hazardous environments when the supply voltage is connected

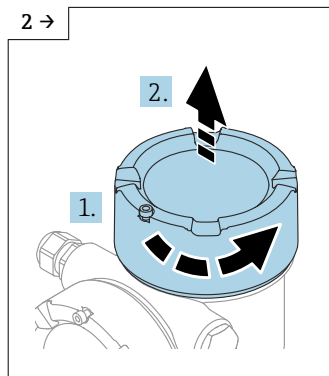
Explosion hazard due to live electrical energy.

- Do not open devices with Ex d or Ex t approval as long as the supply voltage is connected.
- Before opening the device, switch off the supply voltage and ensure no voltage is present.



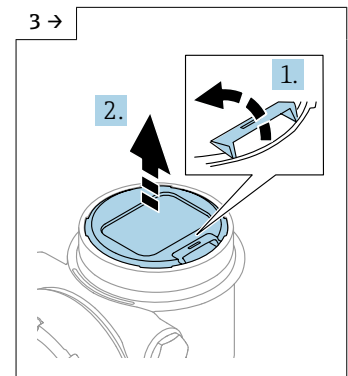
A0046831

- If fitted: release the screw of the cover lock for the display cover using the Allen key.



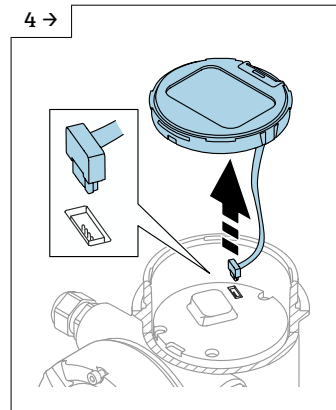
A0046832

- Unscrew the display cover and check the cover seal.



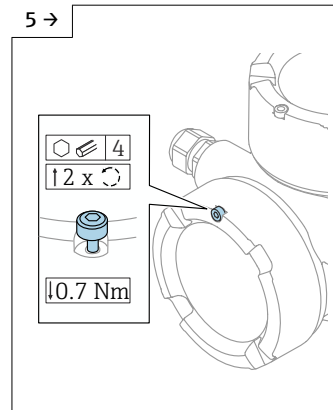
A0046833

- Press the release mechanism, remove the display module.



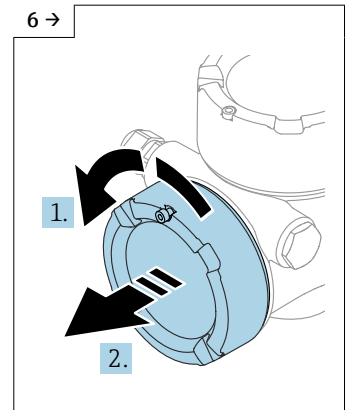
A0046634

- Release the plug connection.



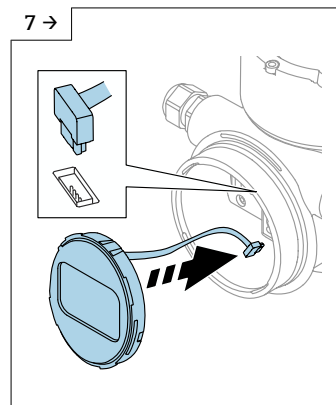
A0046923

- If fitted: release the screw of the cover lock for the connection compartment cover using the Allen key.



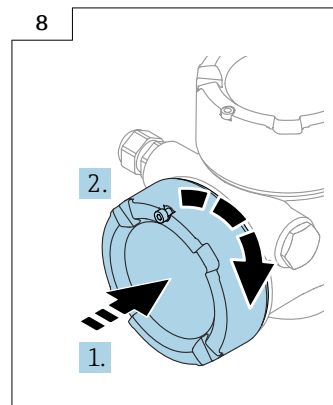
A0046924

- Unscrew the connection compartment cover, check the cover seal. Screw this cover onto the electronics compartment instead of the display cover. If fitted: tighten the screw of the cover lock using the Allen key



A0048406

- Plug in the connection for the display module in the connection compartment.
- Insert the display module into the desired position until it clicks into place.



A0046928

- Screw the display cover firmly back onto the housing. If fitted: tighten the screw of the cover lock using the Allen key 0.7 Nm (0.52 lbf ft).

### 5.3 Post-mounting check

- ☐ Is the device undamaged (visual inspection)?
- ☐ Are the measuring point number and labeling correct (visual inspection)?
- ☐ Is the device adequately protected from precipitation and direct sunlight?
- ☐ Is the device properly secured?
- ☐ Does the device comply with the measuring point specifications?

For example:

- Process temperature
- Process pressure
- Ambient temperature
- Measuring range

## 6 Electrical connection

### 6.1 Connecting requirements

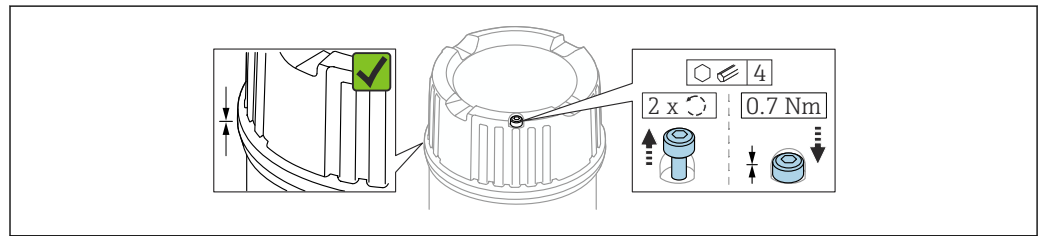
#### 6.1.1 Cover with securing screw

The cover is locked by a securing screw in devices for use in hazardous areas with certain explosion protection.

##### NOTICE

**If the securing screw is not positioned correctly, the cover cannot provide secure sealing.**

- Open the cover: slacken the screw of the cover lock with a maximum of 2 turns so that the screw does not fall out. Fit the cover and check the cover seal.
- Close the cover: screw the cover securely onto the housing, making sure that the securing screw is positioned correctly. There should not be any gap between the cover and housing.



A0039520

16 Cover with securing screw

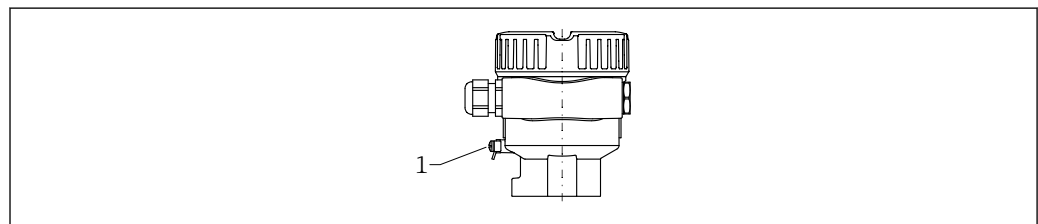
#### 6.1.2 Potential equalization

##### WARNING

**Ignitable sparks or excessively high surface temperatures.**

Explosion hazard!

- Please refer to the separate documentation on applications in hazardous areas for the safety instructions.



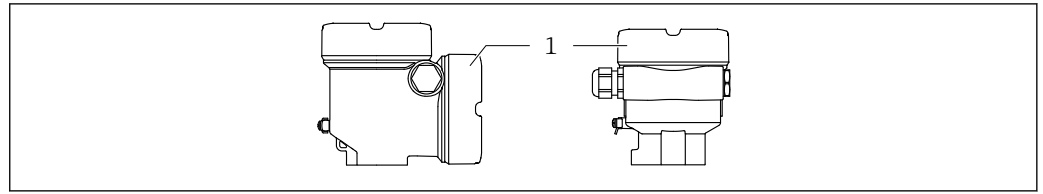
A0045830

1 Ground terminal for connecting the potential matching line (example)

**i** If necessary, the potential matching line can be connected to the external ground terminal of the transmitter before the device is connected.

- i** For optimum electromagnetic compatibility:
- Potential matching line as short as possible
  - Observe a cross-section of at least 2.5 mm<sup>2</sup> (14 AWG)

## 6.2 Connecting the device



1 Connection compartment cover



### Housing thread

The threads of the electronics and connection compartment can be coated with an anti-friction coating.

The following applies for all housing materials:

 **Do not lubricate the housing threads.**

### 6.2.1 Supply voltage

- U = DC 10.5 to 35 V (Ex d, Ex e, not Ex)
- U = DC 10.5 to 30 V (Ex i)
- Rated current: 4 to 20 mA HART



- The power unit must be tested to ensure it meets safety requirements (e.g. PELV, SELV, Class 2) and must comply with the relevant protocol specifications.
- Comply with the following according to IEC 61010-1: provide a suitable circuit breaker for the device.

Depending on the supply voltage at the moment the device is switched on, the backlight is switched off (supply voltage < 13 V).

### 6.2.2 Terminals

- Supply voltage and internal ground terminal: 0.5 to 2.5 mm<sup>2</sup> (20 to 14 AWG)
- External ground terminal: 0.5 to 4 mm<sup>2</sup> (20 to 12 AWG)

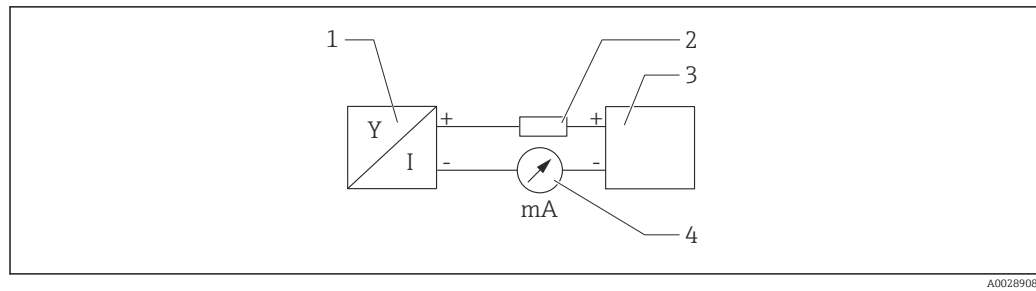
### 6.2.3 Cable specification

The cable outer diameter depends on the cable entry used.

Cable outer diameter:

- Plastic gland: Ø5 to 10 mm (0.2 to 0.38 in)
- Nickel-plated brass gland: Ø7 to 10.5 mm (0.28 to 0.41 in)
- Stainless steel gland: Ø7 to 12 mm (0.28 to 0.47 in)

### 6.2.4 4 to 20 mA HART



17 Block diagram of HART connection

- 1 Device with HART communication
- 2 HART communication resistor
- 3 Power supply
- 4 Multimeter or ammeter

**i** The HART communication resistor of 250  $\Omega$  in the signal line is always necessary in the case of a low-impedance power supply.

**Take the voltage drop into consideration:**

Maximum 6 V for a 250  $\Omega$  communication resistor

### 6.2.5 Overvoltage protection

#### Devices without optional overvoltage protection

Equipment from Endress+Hauser fulfills the requirements of the product standard IEC 61326-1 (Table 2 Industrial Environment).

Depending on the type of connection (DC power supply, input line, output line) and in accordance with IEC 6132 6-1, different test levels are used to prevent transient overvoltages (IEC 61000-4-5 Surge): Test level for DC power supply lines and IO lines: 1 000-V-wire to ground

#### Devices with optional overvoltage protection

- Spark-over voltage: min. DC 400 V
- Tested in accordance with:
  - IEC 60079-14 Subsection 12.3
  - IEC 60060-1 Section 7
- Nominal discharge current: 10 kA

#### NOTICE

**The device can be damaged by excessively high electrical voltages.**

- Always ground the device with integrated overvoltage protection.

#### Overvoltage category

Overvoltage category II

## 6.2.6 Wiring

### **⚠ WARNING**

#### **Supply voltage might be connected!**

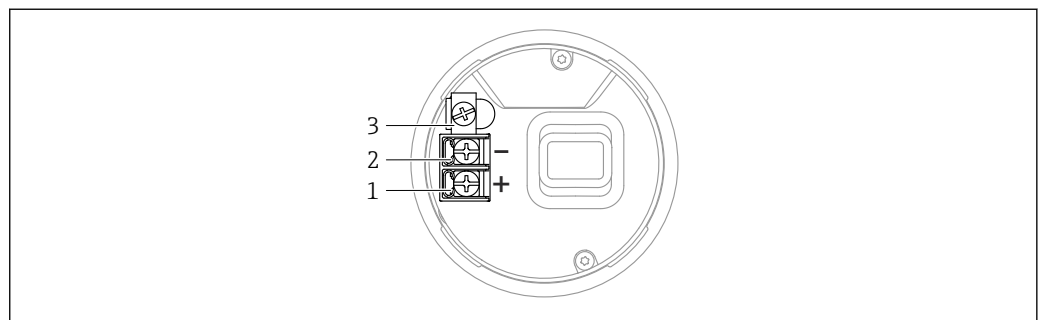
Risk of electric shock and/or explosion!

- ▶ If the device is used in hazardous areas, make sure to comply with national standards and the specifications in the Safety Instructions (XAs). The specified cable gland must be used.
- ▶ The supply voltage must match the specifications on the nameplate.
- ▶ Switch off the supply voltage before connecting the device.
- ▶ If necessary, the potential matching line can be connected to the outer ground terminal of the transmitter before the device is connected.
- ▶ A suitable circuit breaker should be provided for the device in accordance with IEC 61010.
- ▶ The cables must be adequately insulated, with due consideration given to the supply voltage and the overvoltage category.
- ▶ The connecting cables must offer adequate temperature stability, with due consideration given to the ambient temperature.
- ▶ Only operate the device with the covers closed.

1. De-energize the system.
2. Release the cover lock (if provided).
3. Unscrew the cover.
4. Guide the cables into the cable glands or cable entries. Use a suitable tool with width across flats AF24/25 (8 Nm (5.9 lbf ft)) for the M20 cable gland.
5. Connect the cables.
6. Tighten the cable glands or cable entries so that they are leak-tight. Counter-tighten the housing entry.
7. Screw the cover securely back onto the connection compartment.
8. If provided: tighten the screw of the cover lock using the Allen key 0.7 Nm (0.52 lbf ft)  $\pm$  0.2 Nm (0.15 lbf ft).

## 6.2.7 Terminal assignment

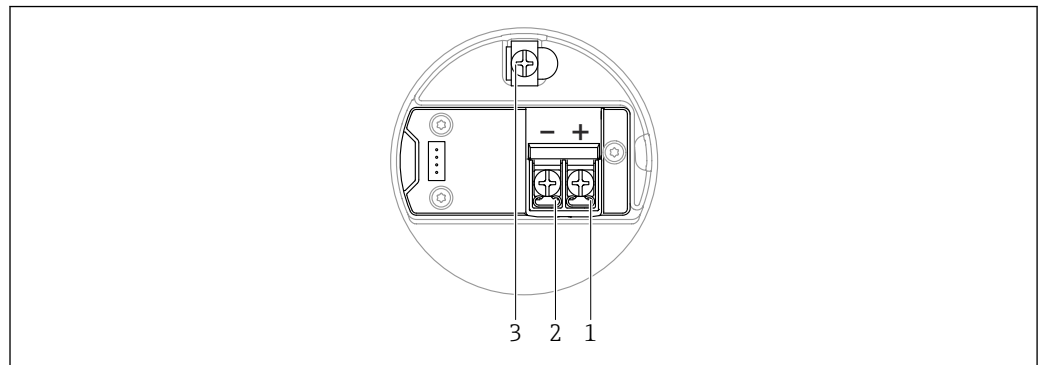
### Single compartment housing



**18** Connection terminals and ground terminal in the connection compartment, single compartment housing

- 1 Positive terminal
- 2 Negative terminal
- 3 Internal ground terminal

### Dual-compartment housing, L-form

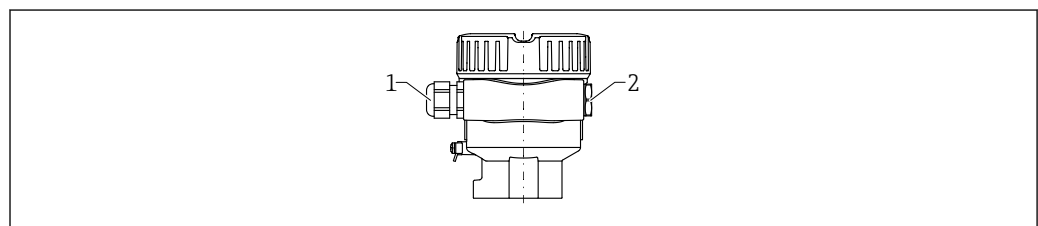


A0045842

19 Connection terminals and ground terminal in the connection compartment, dual-compartment housing, L-form

- 1 Plus terminal
- 2 Minus terminal
- 3 Internal ground terminal

### 6.2.8 Cable entries



A0045831

20 Example

- 1 Cable entry
- 2 Blind plug

The type of cable entry depends on the device version ordered.

### 6.2.9 Available device plugs

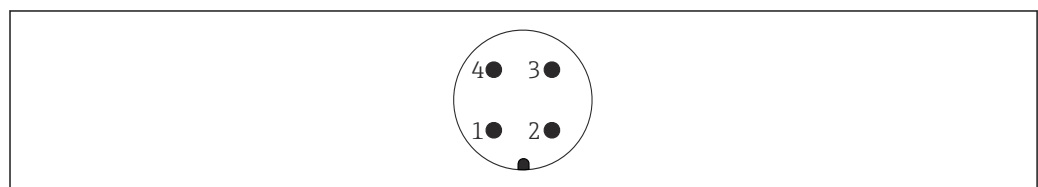
**i** In the case of devices with a plug, it is not necessary to open the housing for connection purposes.

Use the enclosed seals to prevent the penetration of moisture into the device.

Various M12 sockets are available as accessories for devices with M12 plugs.

**AP** For more details, see the "Accessories" section.

### M12 plug



A0011175

21 View of the connection on the device

- 1 Signal +
- 2 Not used
- 3 Signal -
- 4 Ground

## 6.3 Ensuring the degree of protection

### 6.3.1 Degree of protection

Testing according to IEC 60529 and NEMA 250

IP68 test condition: 1.83 m H<sub>2</sub>O for 24 h

#### Housing

See cable entries

#### Cable entries

- M20 coupling, plastic, IP66/68 NEMA Type 4X/6P
- M20 coupling, nickel-plated brass, IP66/68 NEMA Type 4X/6P
- M20 coupling, 316L, IP66/68 NEMA Type 4X/6P
- M20 thread, IP66/68 NEMA Type 4X/6P
- G ½ thread, NPT ½, IP66/68 NEMA Type 4X/6P

Degree of protection for M12 plug

- When housing is closed and connecting cable is plugged in: IP66/67 NEMA Type 4X
- When housing is open or connecting cable is not plugged in: IP20, NEMA Type 1

#### NOTICE

#### M12 plug: Loss of IP protection class due to incorrect installation!

- ▶ The degree of protection only applies if the connecting cable used is plugged in and screwed tight.
- ▶ The degree of protection only applies if the connecting cable used is specified according to IP67 NEMA Type 4X.



If the "M12 plug" option is selected as the electrical connection, **IP66/67 NEMA Type 4X** applies for all housing types.

## 6.4 Post-connection check

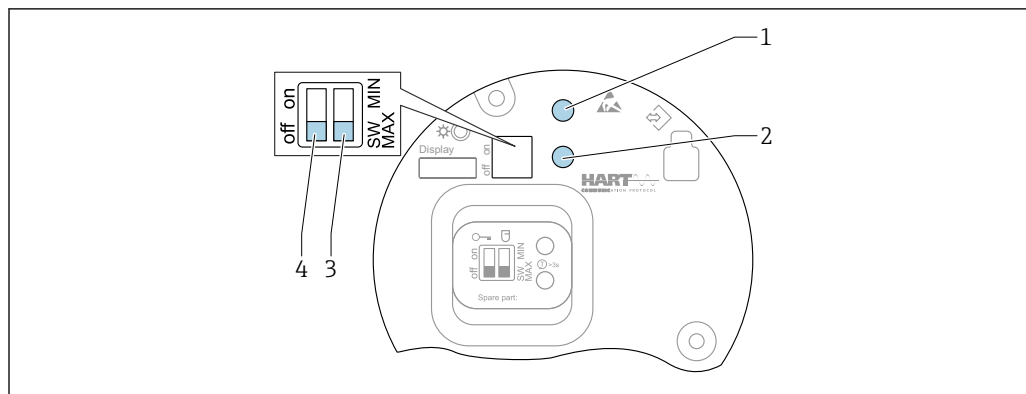
- ☐ Are the device or cables undamaged (visual inspection)?
- ☐ Do the cables used comply with the requirements?
- ☐ Do the mounted cables have strain relief?
- ☐ Cable glands mounted, securely tightened and leak-tight?
- ☐ Does the supply voltage correspond to the specifications on the nameplate?
- ☐ No reverse polarity, terminal assignment correct?
- ☐ Are all the housing covers properly installed and tightened?
- ☐ Optional: Is the cover tightened with a securing screw?

## 7 Operation options

### 7.1 Overview of operation options

- Operation via operating keys and DIP switches on the electronic insert
- Operation via optical operating keys on the device display (optional)
- Operation via Bluetooth® wireless technology (with optional device display, including Bluetooth® wireless technology) with SmartBlue app, Field Xpert or DeviceCare
- Operation via operating tool (Endress+Hauser FieldCare/DeviceCare, handheld terminal, AMS, PDM, ...)

## 7.2 FEL60H electronic insert



A0046129

22 Operating keys and DIP switch on FEL60H electronic insert

- 1 Operating key for reset password
- 1+2 Operating keys for device reset (as-delivered state)
- 2 Operating key for Proof test
- 3 DIP switch for safety function
- 4 DIP switch for locking and unlocking the device

### 1: Operating key for reset password:

- For login via Bluetooth® wireless technology
- For Maintenance user role

### 1 + 2: Operating keys for resetting the device:

- Reset the device to the order configuration
- Press both keys 1 + 2 simultaneously

### 2: Operating key for Proof test:

- The output changes from the OK status to demand mode
- Press the key for > 3 s

### 3: DIP switch for safety function:

- SW: When the switch is set to "SW", the MIN or MAX setting is defined by the software (MAX = default value)
- MIN: In the MIN switch position, the value is permanently set to MIN irrespective of the software

### 4: Overview of the operating keys and DIP switch functions:

- Switch position on: Device locked
- Switch position off: Device unlocked

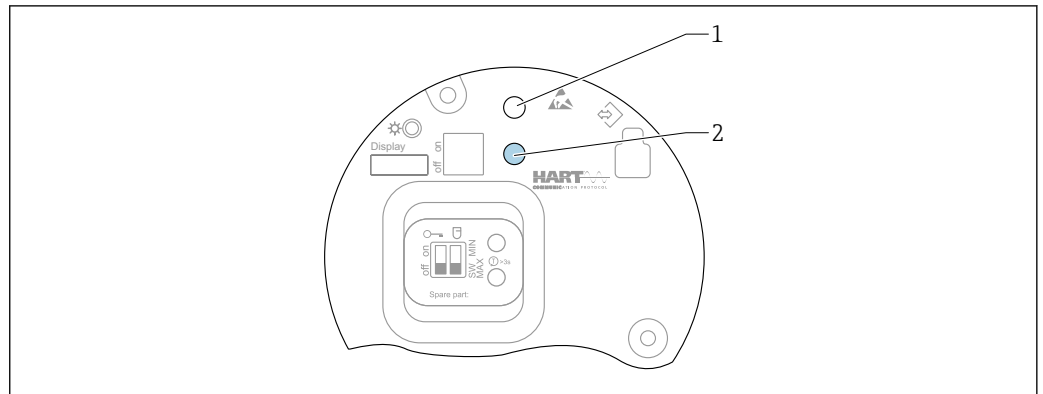
The minimum detection and maximum detection operating modes can be switched directly on the electronic insert:

- MIN (minimum detection): when the vibrating fork is uncovered, the output switches to demand mode, e.g. use to prevent pumps from running dry
- MAX (maximum detection): when the vibrating fork is covered, the output switches to demand mode, e.g. use as overfill protection system

**i** The setting of the DIP switches on the electronic insert has priority over the settings made via other operation methods (e.g. FieldCare/DeviceCare).

**i** Density switchover: A density preset can be ordered as an option or configured via the display, Bluetooth® wireless technology and HART.

### 7.3 Function test using operating key on electronic insert



A0046571

 23 Operating keys on the FEL60H electronic insert

- 1 Operating key for reset password
- 2 Operating key for Proof test (> 3 s)

 When performing the proof test in safety instrumented systems according to SIL or WHG: comply with the instructions in the Safety Manual.

|    |                                                                                                                                                                                  |                                                                                                                                                                                    |                                                                                                                                                                                      |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |  MAX<br> MIN |  MAX<br> MIN |  MAX<br> MIN |
| 1. |                                                                                                                                                                                  | + 16 mA -                                                                                                                                                                          | + 8 mA -                                                                                                                                                                             |
| 2. |  > 3 s                                                                                        | + 8 mA -                                                                                                                                                                           | + 8 mA -                                                                                                                                                                             |
| 3. |  > 3 s                                                                                        | + 16 mA -                                                                                                                                                                          | + 8 mA -                                                                                                                                                                             |

A0046500

1. Make sure that no undesired switching operations are triggered!
  - ↳ The function test must take place when the device condition is 'OK status': MAX safety and sensor uncovered or MIN safety and sensor covered.
2. Press the operating key for the proof test on the electronic insert for at least 3 s.
  - ↳ The device function check is performed.
  - ↳ The output changes from the OK status to demand mode.
3. Release the operating key.
  - ↳ If the internal test is passed, the device switches back to normal operation.

Duration of function check: 10 s at least

If the key is pressed for > 10 s, the device remains in demand mode until the key is released.

 If the housing may not be opened during operation due to explosion protection requirements, e.g. Ex d /XP, the function test can also be started via the digital communication interfaces (HART, CDI, Bluetooth) with the aid of the appropriate operating tool (FieldCare, DeviceCare, SmartBlue, AMS, PDM, etc.).

## 7.4 Structure and function of the operating menu

The differences between the structure of the operating menus of the local display and the Endress+Hauser FieldCare or DeviceCare operating tools can be summarized as follows:

The local display is suitable for configuring simple applications.

The operating tools (FieldCare, DeviceCare, SmartBlue, AMS, PDM, ...) can be used to configure the parameters of wide-ranging applications.

Wizards help the user to commission the various applications. The user is guided through the individual configuration steps.

### 7.4.1 User roles and related access authorization

The two user roles **Operator** and **Maintenance** (as-delivered state) have different write access to the parameters if a device-specific access code has been defined. This access code protects the device configuration from unauthorized access.

If an incorrect access code is entered, the user obtains the access rights of the **Operator** role.

## 7.5 Access to the operating menu via the local display

### 7.5.1 Device display (optional)

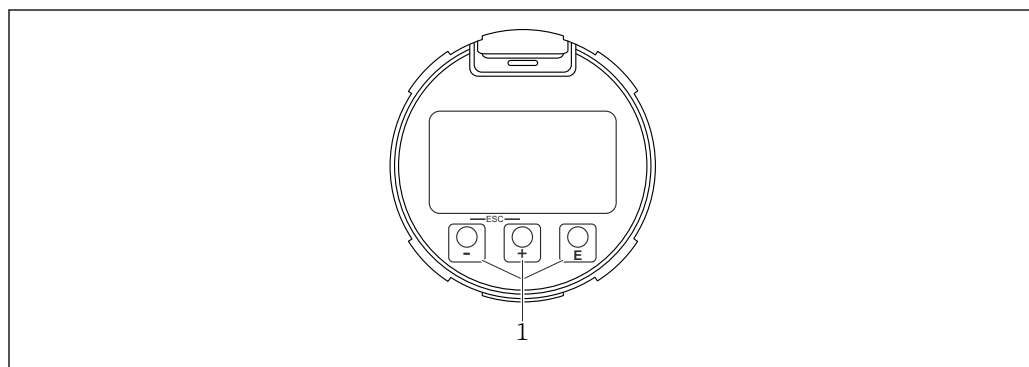
Possible to operate the optical operating keys through the cover. No need to open the device.

Functions:

- Display measured values and fault and notice messages
- Background lighting, which switches from green to red in the event of an error
- The device display can be removed for easier operation

 Backlighting is switched on or off depending on the supply voltage and the current consumption.

 The device display is optionally available with Bluetooth® wireless technology.



A0039284

 24 Graphic display with optical operating keys (1)

-  key
  - Navigate downwards in the selection list
  - Edit the numerical values and characters within a function
-  key
  - Navigate upwards in the selection list
  - Edit the numerical values and characters within a function
-  key
  - Change from main display to main menu
  - Confirm entry
  - Jump to the next item
  - Selection of a menu item and activation of edit mode
  - Unlock/lock the display operation
  - Press and hold the  key to display a short description of the selected parameter (if available)
-  key and  key (ESC function)
  - Exit edit mode for a parameter without saving the changed value
  - Menu at a selection level: pressing the keys simultaneously takes the user back up a level in the menu
  - Press and hold the keys simultaneously to return to the upper level

### 7.5.2 Operation via Bluetooth® wireless technology (optional)

#### Prerequisite

- Device with device display including Bluetooth® wireless technology
- Smartphone or tablet with Endress+Hauser SmartBlue app or PC with DeviceCare from version 1.07.05 or Field Xpert SMT70

The connection has a range of up to 25 m (82 ft). The range can vary depending on environmental conditions such as attachments, walls or ceilings.



The operating keys on the display are locked as soon as a Bluetooth® connection is established.

An available Bluetooth® connection is indicated by a flashing Bluetooth symbol.



If the Bluetooth® display is removed from one device and installed in another device.

- All login data are stored only in the Bluetooth® display and not in the device.
- The password changed by the user is also stored in the Bluetooth® display.

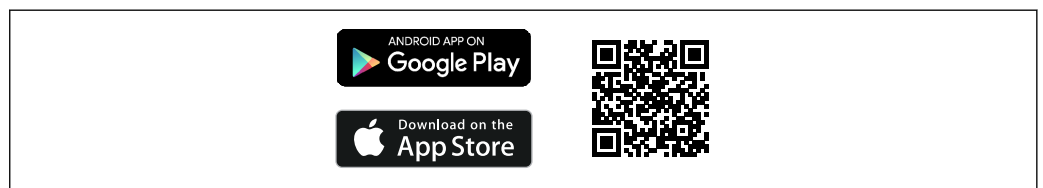


Special Documentation SD02530P

#### Operation via SmartBlue app

The device can be operated and configured with the SmartBlue App.

- The SmartBlue app must be downloaded onto a mobile device for this purpose
- For information on the compatibility of the SmartBlue app with mobile devices, see **Apple App Store (iOS devices)** or **Google Play Store (Android devices)**
- Incorrect operation by unauthorized persons is prevented by means of encrypted communication and password encryption.
- The Bluetooth® function can be deactivated after initial device setup.



 25 QR code for free Endress+Hauser SmartBlue App

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Download and installation:

1. Scan the QR code or enter **SmartBlue** in the search field of the Apple App Store (iOS) or Google Play Store (Android).
2. Install and start the SmartBlue app.
3. For Android devices: enable location tracking (GPS) (not required for iOS devices).
4. Select a device that is ready to receive from the device list displayed.

Login:

1. Enter the user name: admin
2. Enter the initial password: serial number of the device
3. Change the password after logging in for the first time



#### Information on password and reset code

For devices that meet the requirements of IEC 62443-4-1 "Secure product development lifecycle management" ("ProtectBlue"):

- If the user-defined password is lost: refer to the user management instructions and the reset button in the operating manual.
- Refer to the associated Security Manual (SD).

For all other devices (without "ProtectBlue"):

- If the user-defined password is lost, access can be restored via a reset code. The reset code is the serial number of the device in reverse. The original password is once again valid after the reset code has been entered.
- The reset code can also be changed in addition to the password.
- If the user-defined reset code is lost, the password can no longer be reset via the SmartBlue app. Contact Endress+Hauser Service in this case.

## 7.6 Access to the operating menu via the operating tool

Access via the operating tool is possible:

- Via HART communication, e.g. Commubox FXA195
- Via Endress+Hauser Commubox FXA291  
With the Commubox FXA291, a CDI connection can be established with the device interface and a Windows PC/notebook with a USB port

## 7.7 HistoROM data management

When replacing the electronic insert, the stored data is transferred by reconnecting the HistoROM.

The device serial number is saved in the HistoROM. The electronics serial number is saved in the electronics.

# 8 System integration

## 8.1 Overview of device description files

- Manufacturer ID: 17 (0x11)
- Device type code: 0x11C4
- Device revision: 1
- HART specification: 7

- DD revision: 1
- Device description files (DTM, DD) information and files at:
  - [www.endress.com](http://www.endress.com)
  - [www.fieldcommgroup.org](http://www.fieldcommgroup.org)
- HART load: min. 250  $\Omega$

## 8.2 Measured variables via HART protocol

The following measured values are assigned to the device variables at the factory:

| Device variable                                                             | Measured value                                   |
|-----------------------------------------------------------------------------|--------------------------------------------------|
| The <b>Primary variable (PV)</b> parameter (Primary variable) <sup>1)</sup> | Level limit detection <sup>2)</sup>              |
| <b>Secondary variable (SV)</b> parameter (Secondary variable)               | The <b>Sensor frequency</b> option <sup>3)</sup> |
| <b>Tertiary variable (TV)</b> parameter (Third variable)                    | Fork state <sup>4)</sup>                         |
| <b>Quaternary variable (QV)</b> parameter (Quaternary variable)             | Sensor temperature                               |

- 1) **Primary variable (PV)** parameter is always applied to the current output.
- 2) For the Level limit detection, the initial state depends on the fork state (uncovered/covered) and the safety function (MIN/MAX)
- 3) **Sensor frequency** option is the oscillation frequency of the fork
- 4) Fork state (Fork covered/Fork uncovered)

 The assignment of the measured values to the device variables can be changed in the following submenu:

Navigation: Application → HART output → HART output

 In a HART Multidrop loop, only one device may use the analog current value for signal transmission. For all other devices in the **Loop current mode** parameter, select the **Disable** option.

Navigation: Application → HART output → Configuration → Loop current mode → **Disable** option

### 8.2.1 Device variables and measured values

The following codes are assigned to the device variables at the factory:

| Device variable       | Device variable code |
|-----------------------|----------------------|
| Level limit detection | 0                    |
| Sensor frequency      | 1                    |
| Fork state            | 2                    |
| Sensor temperature    | 3                    |
| Terminal current      | 5                    |
| Terminal voltage      | 6                    |

 The device variables can be queried by a HART® master using HART® command 9 or 33.

### 8.2.2 System units

The oscillation frequency is specified in Hz. The temperature can be displayed in °C, °F or K.

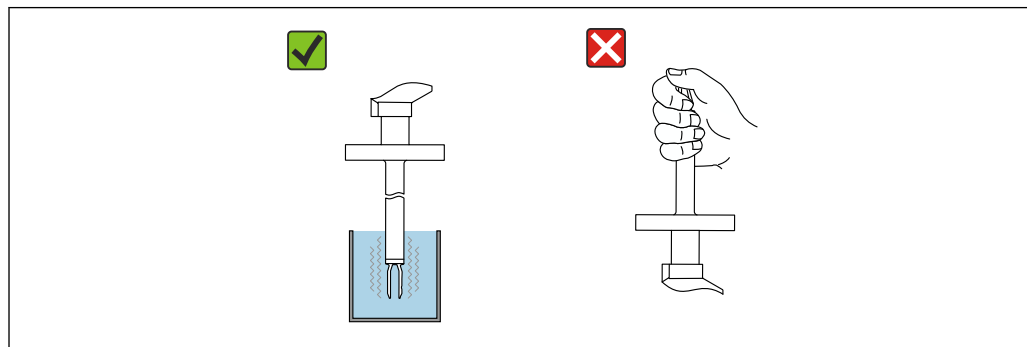
## 9 Commissioning

### NOTICE

**Do not check correct functioning of the tuning fork by hand.**

The coating of the tuning fork may become damaged and impair correct functioning.

- Immerse the tuning fork in a container with liquid, e.g. in water.



A0051290

26 Functional test of the tuning fork

### 9.1 Preparations

#### WARNING

**The settings of the current output are relevant for safety!**

Incorrect settings may cause the product to overflow or a pump to run dry.

- The setting for the current output depends on the setting in the **Assign PV** parameter.
- After changing the setting of the current output: check the settings for the range (Lower range value output (LRV) and Upper range value output (URV)) and reconfigure them if necessary!

#### 9.1.1 As-delivered state

If no customized settings were ordered:

- **Assign PV** parameter Level limit detection (8/16 mA mode)
- MAX safety mode
- Alarm condition set to min. 3.6 mA
- DIP switch for locking in OFF position
- Bluetooth switched on
- Density range  $> 0.7 \text{ g/cm}^3$  ( $43.7 \text{ lb/ft}^3$ )
- Switching times 0.5 s when the fork is covered and 1.0 s when it is uncovered
- HART burst mode switched off

### 9.2 Post-installation and function check

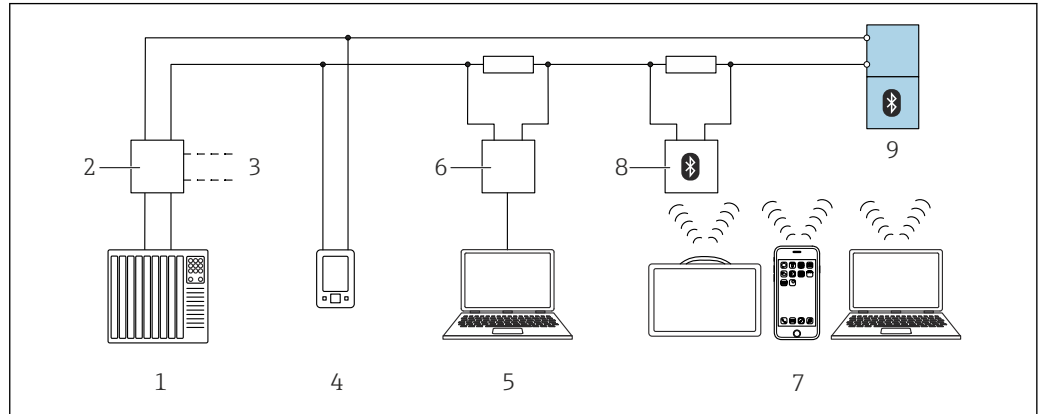
Before commissioning the measuring point, check whether the post-installation and post-connection checks have been performed.

 Post-mounting check

 Post-connection check

## 9.3 Establishing a connection via FieldCare and DeviceCare

### 9.3.1 Via HART protocol

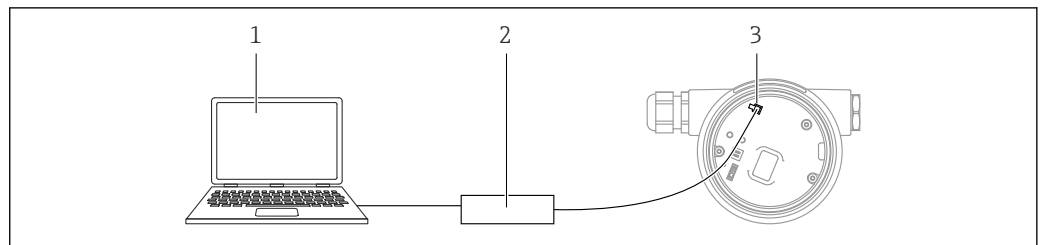


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27 Options for remote operation via HART protocol

- 1 PLC (programmable logic controller)
- 2 Transmitter power supply unit, e.g. RN42 (with communication resistor)
- 3 Connection for Commubox FXA195 and AMS Trex Device Communicator
- 4 AMS Trex Device Communicator
- 5 Computer with operating tool e.g. DeviceCare, FieldCare, AMS Device View, SIMATIC PDM)
- 6 Commubox FXA195 (USB)
- 7 Field Xpert SMT70/SMT77, smartphone or computer with operating tool (e.g. DeviceCare, SmartBlue app)
- 8 Bluetooth modem with connecting cable (e.g. VIATOR)
- 9 Transmitter

### 9.3.2 FieldCare/DeviceCare via service interface (CDI)



A0039148

- 1 Computer with FieldCare/DeviceCare operating tool
- 2 Commubox FXA291
- 3 Service interface (CDI) of the device (= Endress+Hauser Common Data Interface)



At least 22 mA is required to update (flash) the device firmware.

## 9.4 Configuring the device address via software

See **HART address** parameter.

Navigation: Application → HART output → Configuration → HART address

## 9.5 Configuring the operating language

### 9.5.1 Local display

#### Configuring the language of the local display

1. Press the  key for at least 2 s.  
↳ A dialog box appears.
2. Unlock the display operation.
3. Select the **Language** parameter in the main menu.
4. Press the  key.
5. Select the desired language with the  key.
6. Press the  key.

-  Display operation locks automatically (except in the **Safety mode** wizard):
- after 1 min on the main page if no key has been pressed
  - after 10 min within the operating menu if no key has been pressed

### 9.5.2 Operating tool

#### Set display language

Navigation: System → Display → Language

Selection in **Language** parameter; Visibility depends on order options or device settings

### 9.5.3 FieldCare

1. In the "Extras" menu, click "Options".
2. Set the preferred language for FieldCare in the "Language" section.

#### Setting the language for the local display via FieldCare

Navigation: System → Display → Language

- Set the desired language in the **Language** parameter.

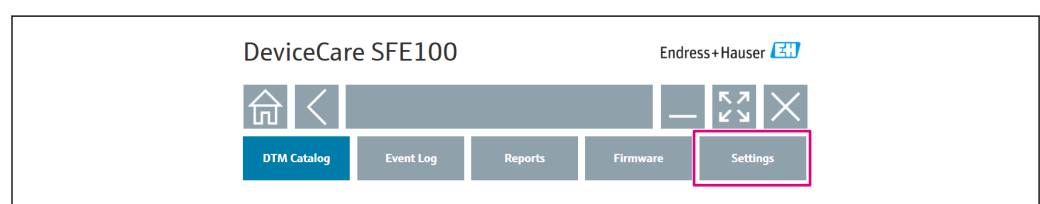
### 9.5.4 DeviceCare

Click the menu icon:



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Click "Settings" and select the desired language:



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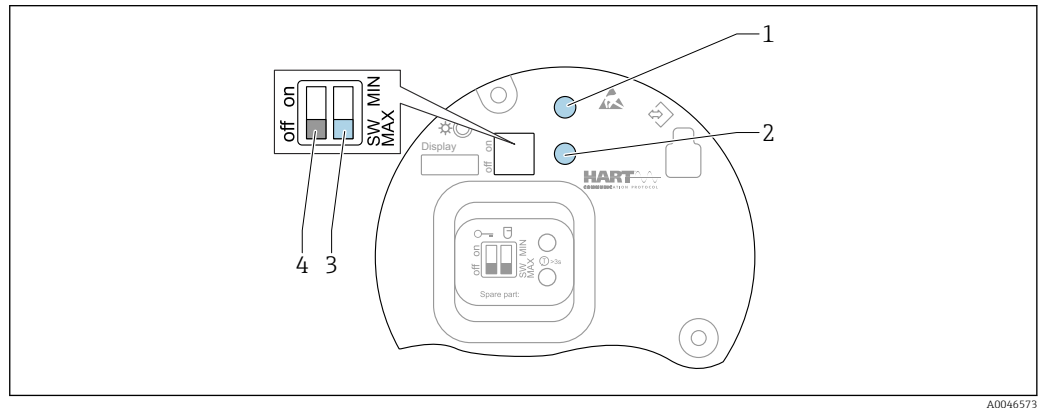
### Setting the language for the local display via DeviceCare

Navigation: System → Display → Language

- Set the desired language in the **Language** parameter.

## 9.6 Configuring the device

### 9.6.1 Commissioning with DIP switch and operating keys on the electronic insert



28 Operating keys and DIP switch on FEL60H electronic insert

- 1 Operating key for reset password (for Bluetooth login and Maintenance user role)
- 1+2 Operating keys for device reset (as-delivered state)
- 2 Operating key for Proof test (> 3 s)
- 3 DIP switch for safety function, software-defined (SW, default=MAX) or set permanently to MIN
- 4 DIP switch for locking and unlocking the device

### Setting the MIN or MAX safety mode via the DIP switch

- When the switch is set to "SW", the MIN or MAX setting is defined by the software, with MAX being the default value.
- In the "MIN" switch position, the setting is permanently MIN irrespective of the software.

### 9.6.2 Resetting the password or device via operating keys

#### Reset password

- Briefly press operating key I 3 times within 4 seconds.
  - ↳ The (green) LED flashes twice repeatedly at short intervals.
- Press operating key I again to confirm and release the key.
  - ↳ The password has been reset.
  - The LED stops flashing.

**i** If the time until confirmation is longer than 15 s, the device quits the "Reset Password" state and the LED stops flashing. The password is not reset. Repeat procedure if necessary.

#### Resetting the device (order configuration)

- Press both operating keys simultaneously for at least 12 s.
  - ↳ The device has been reset (as-delivered state).

### 9.6.3 Commissioning with "Commissioning" wizard

In FieldCare, DeviceCare <sup>1)</sup>, SmartBlue and on the display, the **Commissioning** wizard is available to guide the user through the initial commissioning steps.

1. Connect the device to the operating tool.
2. Open the device in the operating tool.
  - ↳ The dashboard (homepage) of the device is displayed:
3. Open the wizard: **Guidance** menu → **Commissioning** wizard
4. Enter the appropriate value in each parameter or select the appropriate option. These values are written directly to the device.
5. Click "Next" to go to the next page.
6. Once all the pages have been completed, click "End": the **Commissioning** wizard is closed.

 If the **Commissioning** wizard is cancelled before all the necessary parameters have been configured, the device may be in an undefined state. In such situations, it is advisable to reset the device to the factory default settings.

### 9.6.4 Storing the oscillation frequencies

Two frequencies (uncovered/covered) can be stored in the device so that the current oscillation frequency can be compared later on to the condition at the time of commissioning.

The frequencies can only be stored in the respective fork state. For example, if the fork is covered it is only possible to save the frequency when the fork is covered (**Stored covered frequency** parameter).

The value is saved via the **Commissioning** wizard or in the operating menu:

Navigation: Application → Sensor → Stored frequency

## 9.7 Simulation

The following options can be simulated in the **Simulation** submenu:

- Fork state (uncovered/covered)
- Sensor frequency
- Current output
- Diagnostic event simulation

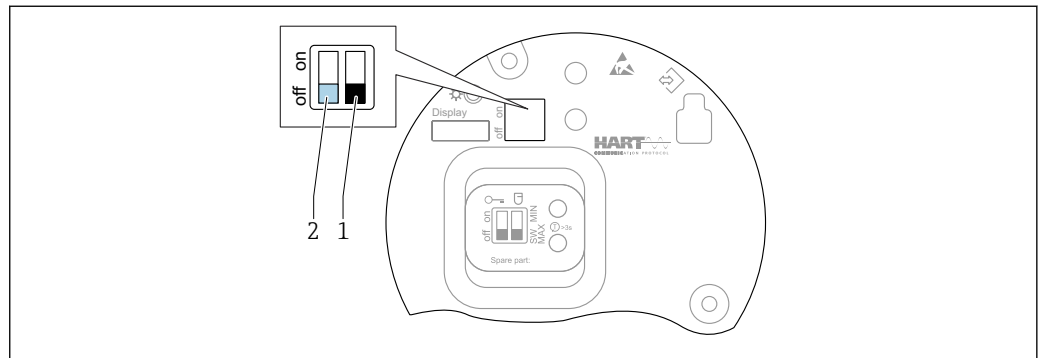
Navigation: Diagnostics → Simulation → Simulation

---

1) DeviceCare is available for download at [www.software-products.endress.com](http://www.software-products.endress.com). You must register in the Endress+Hauser software portal to download the product.

## 9.8 Protecting settings from unauthorized access

### 9.8.1 Locking or unlocking the hardware



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29 Functions of DIP switches on the FEL60H electronic insert

- 1 DIP switch for safety function, software-defined (SW, default=MAX) or set permanently to MIN
- 2 DIP switch for locking and unlocking the device (hardware)

DIP switch (2) on the electronic insert is used to lock or unlock operation.

- i** If operation is locked via the DIP switch, you can only unlock operation again via the DIP switch.
- If operation is locked via the operating menu, you can only unlock operation again via the operating menu.
- If operation is locked via the DIP switch, the lock icon  appears on the local display.

### 9.8.2 Locking or unlocking the display operation

Lock or unlock display operation:

1. Press the  key for at least 2 s.  
➔ A dialog box appears.
2. Lock or unlock display operation.

Display operation locks automatically (except in the SIL wizard):

- After 1 minute on the main page if no key has been pressed
- After 10 minutes within the operating menu if no key has been pressed

### 9.8.3 Parameter configuration - locking or enabling

- i** If operation is locked by means of the DIP switch, you can only unlock operation again by means of the DIP switch.

**Software - via password in FieldCare, DeviceCare, SmartBlue app**

**As-delivered state:**

The user role is set to **Maintenance** when the device is delivered to the customer.

**Parameter configuration (Maintenance user role):**

The device can be fully configured with the **Maintenance** user role.

**Locking access:**

After configuring with the **Maintenance** user role, access can be locked by assigning a password. The lock changes the **Maintenance** user role to the **Operator** user role.

**Parameter configuration (Operator user role):**

Parameter configuration of the device is locked in the **Operator** user role.

**Unlocking access:**

Access to parameter configuration can be unlocked by entering the password. The user role changes back to **Maintenance**.

Navigation for assigning the password and changing the user role: System → User management

**Delete password:**

If necessary, the password can be deleted in the **User management**.

Navigation: System → User management → Delete password → Start

## 10 Operation

### 10.1 Reading off the device locking status

Displaying active write protection in the **Locking status** parameter

- Local display :

The  symbol appears on the main page

- Operating tool (FieldCare/DeviceCare) :

Navigation: System → Device management → Locking status

### 10.2 Reading off measured values

All the measured values can be read off using the **Measured values** submenu.

Navigation: **Application** menu → **Measured values** submenu

### 10.3 Adapting the device to process conditions

The following menus are available for this purpose:

- Basic settings in the **Guidance** menu
- Advanced settings in:
  - **Diagnostics** menu
  - **Application** menu
  - **System** menu



For details, see the "Description of device parameters" documentation.

#### 10.3.1 Level limit detection

Operating as a level switch in the 8/16 mA mode.

Output of point level:

- 8 mA (demand mode: MIN uncovered or MAX covered)
- 16 mA (OK status: MIN uncovered or MAX covered)

1. Navigation: Application → Sensor → Sensor configuration
2. Set the Mode of operation to Level limit detection.
3. Set the Safety function to MIN (dry-run protection) or MAX (overflow protection), according to the application.
4. Set the **Density setting** parameter according to the application ( $> 0.4 \text{ g/cm}^3$ ,  $> 0.5 \text{ g/cm}^3$ ,  $> 0.7 \text{ g/cm}^3$ ).
5. Optionally: Set the **Switching delay uncovered to covered** parameter and the **Switching delay covered to uncovered** parameter.

### 10.3.2 Sensor frequency

Continuous operation in the 4 to 20 mA mode. Loop current proportional to oscillation frequency of fork.

1. Navigation: Application → Sensor → Sensor configuration
2. Set the **Mode of operation** parameter to the **Sensor frequency** option.
3. Set the **Density setting** parameter according to the application ( $> 0.4 \text{ g/cm}^3$ ,  $> 0.5 \text{ g/cm}^3$ ,  $> 0.7 \text{ g/cm}^3$ ).
  - ↳ This is used to ensure that the **Fork state** parameter (covered/uncovered) continues to be displayed correctly.
4. Navigation: Guidance → Commissioning
5. Set the **Lower range value output** parameter to the frequency that should correspond to a 4 mA output current.
6. Set the **Upper range value output** parameter to the frequency that should correspond to a 20 mA output current.

## 10.4 Heartbeat Technology (optional)

 Heartbeat Technology comprises 3 modules. These three modules combined check, evaluate and monitor device functionality and process conditions.

### 10.4.1 "Heartbeat Verification" wizard

The wizard guides the user through the entire process for creating the verification report. It can be used via the following operating tools:

- SmartBlue app
- DTM
- Display <sup>2)</sup>

#### Information contained in the verification report:

- Operating hours counter
- Temperature and frequency indicator
- Oscillation frequency in delivery state (in air) as reference value
- Oscillation frequency:
  - Increased oscillation frequency → indication of corrosion
  - Reduced oscillation frequency → indication of buildup or covered sensor
 Deviations can be affected by the process temperature or process pressure
- Frequency history:
  - Storage of last 16 sensor frequencies at the time of verification

Perform verification via one of the following interfaces:

- System integration interface of a higher-level system
- Service interface (CDI = Endress+Hauser Common Data Interface)
- Local display (optional)
- Bluetooth® wireless technology (optional)

Navigation: Guidance → Heartbeat Technology → Heartbeat Verification

### 10.4.2 Data exchange performed by the user (asset management system)

 The **Heartbeat Technology** submenu is only available during operation via FieldCare, DeviceCare or the SmartBlue app. It contains the wizards that are available with the application packages Heartbeat Verification + Heartbeat Monitoring.

2) The wizard can be started on the display but only shows the result **Passed** option or **Failed** option.

**Heartbeat Verification**

- Start of verification
- Upload, archive and document the verification results including detailed results

**Heartbeat Monitoring**

- Configuration of the monitoring function: specify which monitoring parameters are output continuously via the system integration interface.
- The user can read the monitoring measured variables in the operating menu.



Documentation on the application package Heartbeat Verification, Endress+Hauser website: [www.endress.com](http://www.endress.com) → Downloads.

## 10.5 Proof testing for SIL/WHG devices (optional) <sup>3)</sup>

The "Proof test" module contains the **Proof test** wizard, which must be performed at appropriate intervals in the following applications: SIL (IEC61508), WHG (German Water Resources Act (Gesetz zur Ordnung des Wasserhaushalts)):

- The wizard can be used via the operating tools (SmartBlue app, DTM).
- The wizard guides the user through the entire process for creating the verification report.
- The verification report can be saved as a PDF file.

# 11 Diagnostics and troubleshooting

## 11.1 General troubleshooting

### 11.1.1 General errors

**Device not responding**

- Possible cause: Supply voltage does not match the specification on the nameplate  
Remedial action: Apply the correct voltage
- Possible cause: The polarity of the supply voltage is wrong  
Remedial action: Correct the polarity
- Possible cause: The cables do not contact the terminals properly  
Remedial action: Check the electrical contact between cables and correct if necessary
- Possible cause: Load resistance too high  
Remedial action: Increase the supply voltage to reach the minimum terminal voltage

**No values visible on the display**

- Possible cause: Graphic display is set too bright or too dark  
Remedial action: Increase or decrease the contrast with the **Contrast display** parameter  
Navigation path: System → Display → Contrast display
- Possible cause: The plug of the display cable is not connected correctly  
Remedial action: Connect the plug correctly
- Possible cause: Display is defective  
Remedial action: Replace the display

**No background lighting on the graphic display**

Possible cause: There is insufficient power available  
Remedial action: Increase the supply voltage

<sup>3)</sup> Available only for devices with SIL or WHG approval

**"Communication error" is indicated on the display when the device is started or the display is connected**

- Possible cause: Electromagnetic interference influence  
Remedial action: Check grounding of the device
- Possible cause: Defective cable connection or display plug  
Remedial action: Replace the display

**HART communication not working**

- Possible cause: Communication resistor missing or incorrectly installed  
Remedial action: Install the communication resistor (250 Ω) correctly
- Possible cause: The HART modem is not properly connected  
Remedial action: Connect the HART modem correctly

**Communication via CDI interface not working**

Possible cause: Wrong setting of the COM port on the computer

Remedial action: Check the setting of the COM port on the computer and correct it if necessary

**Device measures incorrectly**

Possible cause: Parametrization error

Remedial action: Check and correct the parameter configuration

**No communication with device via SmartBlue**

- Possible cause: No Bluetooth connection available  
Remedial action: Enable the Bluetooth function on the smartphone, tablet and device
- Possible cause: The device is already connected with another smartphone/tablet  
Remedial action: Disconnect the device from the other smartphone/tablet
- Ambient conditions (e.g. walls/tanks) disturbing the Bluetooth connection  
Remedial action: Establish direct line-of-sight connection
- Display does not have Bluetooth

**Login via SmartBlue not possible**

- Possible cause: Device is being put into operation for the first time  
Remedial action: Enter the user name ("admin") and the password (device serial number)
- Possible cause: There is insufficient power available.  
Remedial action: Increase the supply voltage.

**Device cannot be operated via SmartBlue**

- Possible cause: Incorrect password entered  
Remedial action: Enter the correct password
- Possible cause: Forgotten password  
Remedial action: Use the operating key on the electronic insert to reset the password or contact Endress+Hauser Service ([www.addresses.endress.com](http://www.addresses.endress.com))
- Possible cause: Operator user role has no authorization  
Remedial action: Change to the Maintenance user role

**11.1.2 Fault - SmartBlue operation with Bluetooth® wireless technology****No communication with device via SmartBlue**

- Possible cause: Bluetooth® connection not available  
Remedial action: Enable the Bluetooth® function on smartphone, tablet and device
- Possible cause: The device is already connected with another smartphone/tablet  
Remedial action: Disconnect the device from the other smartphone/tablet
- Ambient conditions (e.g. walls/tanks) disturbing the Bluetooth® connection  
Remedial action: Establish direct line-of-sight connection
- Display does not have Bluetooth®

**Login via SmartBlue not possible**

- Possible cause: Device is being put into operation for the first time  
Remedial action: Enter the user name ("admin") and the password (device serial number)
- Possible cause: There is insufficient power available.  
Remedial action: Increase the supply voltage.

**Device cannot be operated via SmartBlue**

- Possible cause: Incorrect password entered  
Remedial action: Enter the correct password
- Possible cause: Forgotten password  
Remedial action: Use the operating key on the electronic insert to reset the password or contact Endress+Hauser Service ([www.addresses.endress.com](http://www.addresses.endress.com))
- Possible cause: Operator user role has no authorization  
Remedial action: Change to the Maintenance user role

**Device is not visible in the live list**

- Possible cause: Bluetooth® connection not available  
Remedial action: Enable Bluetooth® in the field device via display or software tool and/or in the smartphone/tablet.
- Possible cause: Bluetooth® signal outside range  
Remedial action: Reduce distance between field device and smartphone/tablet  
The connection has a range of up to 25 m (82 ft).  
Operating radius with intervisibility 10 m (33 ft)
- Possible cause: Geopositioning is not enabled on Android devices or is not permitted for the SmartBlue app.  
Remedial action: Activate/allow geopositioning service on Android device for the SmartBlue app.

**Device appears in the live list but a connection cannot be established**

- Possible cause: The device is already connected with another smartphone/tablet via Bluetooth®.  
Only one point-to-point connection is permitted  
Remedial action: Disconnect the smartphone/tablet from the device
- Possible cause: Incorrect user name and password  
Remedial action: The standard user name is "admin" and the password is the device serial number indicated on the device nameplate (only if the password was not changed by the user beforehand)  
If you have forgotten the password, use the operating key on the electronic insert to reset the password or  
contact Endress+Hauser Service ([www.addresses.endress.com](http://www.addresses.endress.com))

**Connection via SmartBlue not possible**

Possible cause: Incorrect password entered

Remedial action: Enter the correct password, paying attention to lower/upper case

**Connection via SmartBlue not possible**

Possible cause: Forgotten password

Remedial action: Use the operating key on the electronic insert to reset the password or contact Endress+Hauser Service ([www.addresses.endress.com](http://www.addresses.endress.com))

**11.1.3 Additional tests**

If no clear cause of the error can be identified or the source of the problem can be both the device and the application, the following additional tests can be performed:

1. Reset the device to the factory setting.
2. Check the digital point level or sensor frequency (display, HART, ..).
3. Check that the device concerned is functioning correctly. If the digital value does not correspond to the anticipated point level or sensor frequency, replace the device.
4. Switch on simulation and check the current output. Replace the main electronics if the current output does not correspond to the simulated value.

**11.1.4 Behavior of current output in the event of a fault**

The behavior of the current output in the event of faults is defined by the **Failure behavior current output** parameter.

Parameter overview with brief description

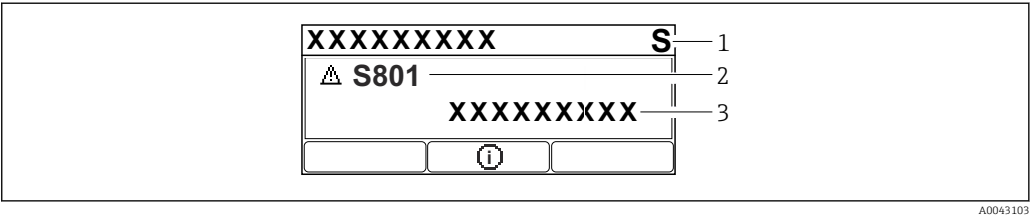
| Parameter                       | Description                                                                                                                                                                                                   | Selection / User entry                                                |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Failure behavior current output | Defines which current the output assumes in the case of an error.<br>Min: < 3.6 mA<br>Max: >21.5 mA<br><br>Note: The hardware DIP Switch for alarm current (if available) has priority over software setting. | <ul style="list-style-type: none"><li>■ Min.</li><li>■ Max.</li></ul> |
| Failure current                 | Enter current output value in alarm condition.                                                                                                                                                                | 21.5 to 23 mA                                                         |

11.2 Diagnostic information on onsite display

11.2.1 Diagnostic message

Measured value display and diagnostic message in the event of a failure

Faults detected by the device's self-monitoring system are displayed as a diagnostic message in alternating sequence with the measured value display.



A0043103

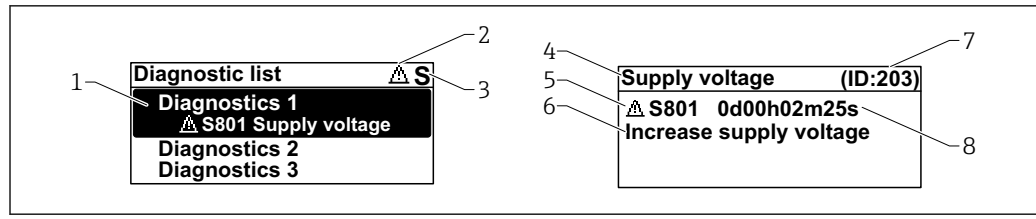
- 1    Status signal
- 2    Status symbol with diagnostic event
- 3    Event text

Status signal

- F**  
Failure (F)  
A device error has occurred. The measured value is no longer valid.
- C**  
Function check (C)  
The device is in the service mode (e.g. during a simulation).
- S**  
Out of specification (S)  
Device operation:
  - Outside of the technical specifications (e.g. during startup or a cleaning)
  - Outside of the configuration performed by the user (e.g. sensor frequency outside the configured span)
- M**  
Maintenance required (M)  
Maintenance required. The measured value is still valid.

Diagnostic event and event text

The fault can be identified by means of the diagnostic event. The event text helps you by providing information about the fault. In addition, the associated status symbol is displayed in front of the diagnostic event.



A0051137

- 1 Diagnostic message
- 2 Symbol for event level
- 3 Status signal
- 4 Short text
- 5 Symbol for event level, status signal, diagnostic number
- 6 Remedial measure
- 7 Service ID
- 8 Operating time of occurrence

#### Symbol for event level

##### ⊗ "Alarm" status

Measurement is interrupted. The signal outputs adopt the defined alarm state. A diagnostic message is generated.

##### ⚠ "Warning" status

The device continues to measure. A diagnostic message is generated.

#### "Active diagnostics" parameter

##### ⊕ key

Opens the message about the remedial actions.

##### ⊖ key

Acknowledge warnings.

##### ⏮ key

Back to operating menu.

## 11.3 Diagnostic event in the operating tool

If there is a diagnostic event in the device, the status signal appears on the top left in the status section of the operating tool together with the associated icon for event behavior according to NAMUR NE 107:

- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)

Click the status signal to see the detailed status signal.

The diagnostic events and remedial measures can be printed in the **Diagnostic list** submenu.

## 11.4 Adapting the diagnostic information

The event level can be configured:

Navigation: Diagnostics → Diagnostic settings → Configuration

## 11.5 Queued diagnostic messages

The display alternates between the queued diagnostic messages and the measured value.

Queued diagnostic messages can also be displayed in the **Active diagnostics** parameter.

Navigation: Diagnostics → Active diagnostics

## 11.6 Diagnostic list

All the diagnostic messages that are currently queued can be displayed in the **Diagnostic list** submenu.

Navigation: Diagnostics → Diagnostic list

| Diagnostic number               | Short text                   | Remedy instructions                                                              | Status signal [from the factory] | Diagnostic behavior [from the factory] |
|---------------------------------|------------------------------|----------------------------------------------------------------------------------|----------------------------------|----------------------------------------|
| <b>Diagnostic of sensor</b>     |                              |                                                                                  |                                  |                                        |
| 004                             | Sensor defective             | 1. Restart device<br>2. Replace electronics<br>3. Replace device                 | F                                | Alarm                                  |
| 007                             | Sensor defective             | 1. Check fork<br>2. Replace device                                               | F                                | Alarm                                  |
| 042                             | Sensor corroded              | 1. Check fork<br>2. Replace device                                               | F                                | Alarm                                  |
| 049                             | Sensor corroded              | 1. Check fork<br>2. Replace device                                               | M                                | Warning <sup>1)</sup>                  |
| 061                             | Sensor electronics faulty    | Replace electronics                                                              | F                                | Alarm                                  |
| 062                             | Sensor connection faulty     | 1. Check Main to sensor connection<br>2. Replace electronics                     | F                                | Alarm                                  |
| 081                             | Sensor initialization faulty | 1. Restart device<br>2. Contact service                                          | F                                | Alarm                                  |
| <b>Diagnostic of electronic</b> |                              |                                                                                  |                                  |                                        |
| 201                             | Electronics faulty           | 1. Restart device<br>2. Replace electronics                                      | F                                | Alarm                                  |
| 203                             | HART Device Malfunction      | Check device specific diagnosis.                                                 | S                                | Warning                                |
| 204                             | HART Electronic Defect       | Check device specific diagnosis.                                                 | F                                | Alarm                                  |
| 242                             | Firmware incompatible        | 1. Check software<br>2. Flash or change main electronic module                   | F                                | Alarm                                  |
| 252                             | Module incompatible          | 1. Check if correct electronic module is plugged<br>2. Replace electronic module | F                                | Alarm                                  |
| 263                             | Electronic incompatible      | Check electronic module type                                                     | F                                | Alarm                                  |
| 270                             | Main electronics defective   | Replace main electronics or device.                                              | F                                | Alarm                                  |
| 272                             | Main electronics faulty      | 1. Restart device<br>2. Contact service                                          | F                                | Alarm                                  |
| 273                             | Main electronics defective   | Replace main electronics or device.                                              | F                                | Alarm                                  |
| 282                             | Data storage inconsistent    | Restart device                                                                   | F                                | Alarm                                  |

| Diagnostic number                  | Short text                               | Remedy instructions                                                                                  | Status signal [from the factory] | Diagnostic behavior [from the factory] |
|------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------------|
| 283                                | Memory content inconsistent              | 1. Restart device<br>2. Contact service                                                              | F                                | Alarm                                  |
| 287                                | Memory content inconsistent              | 1. Restart device<br>2. Contact service                                                              | M                                | Warning                                |
| 388                                | Electronics and HistoROM defective       | 1. Restart device<br>2. Replace electronics and HistoROM<br>3. Contact service                       | F                                | Alarm                                  |
| <b>Diagnostic of configuration</b> |                                          |                                                                                                      |                                  |                                        |
| 410                                | Data transfer failed                     | 1. Retry data transfer<br>2. Check connection                                                        | F                                | Alarm                                  |
| 412                                | Processing download                      | Download active, please wait                                                                         | C                                | Warning                                |
| 420                                | HART Device Configuration Locked         | Check device locking configuration.                                                                  | S                                | Warning                                |
| 421                                | HART Loop Current fixed                  | Check Multi-drop mode or current simulation.                                                         | S                                | Warning                                |
| 431                                | Trim required                            | Carry out trim                                                                                       | C                                | Warning                                |
| 437                                | Configuration incompatible               | 1. Update firmware<br>2. Execute factory reset                                                       | F                                | Alarm                                  |
| 438                                | Dataset different                        | 1. Check dataset file<br>2. Check device parameterization<br>3. Download new device parameterization | M                                | Warning                                |
| 441                                | Current output 1 saturated               | 1. Check process<br>2. Check current output settings                                                 | S                                | Warning                                |
| 484                                | Failure mode simulation active           | Deactivate simulation                                                                                | C                                | Alarm                                  |
| 485                                | Process variable simulation active       | Deactivate simulation                                                                                | C                                | Warning                                |
| 491                                | Current output simulation active         | Deactivate simulation                                                                                | C                                | Warning                                |
| 495                                | Diagnostic event simulation active       | Deactivate simulation                                                                                | S                                | Warning                                |
| 538                                | Configuration Sensor Unit invalid        | 1. Check sensor configuration<br>2. Check device configuration                                       | M                                | Warning                                |
| <b>Diagnostic of process</b>       |                                          |                                                                                                      |                                  |                                        |
| 801                                | Supply voltage too low                   | Increase supply voltage                                                                              | F                                | Alarm                                  |
| 802                                | Supply voltage too high                  | Decrease supply voltage                                                                              | S                                | Warning                                |
| 805                                | Loop current faulty                      | 1. Check wiring<br>2. Replace electronics or device                                                  | F                                | Alarm                                  |
| 806                                | Loop diagnostics                         | 1. Check supply voltage<br>2. Check wiring and terminals                                             | M                                | Warning <sup>1)</sup>                  |
| 807                                | No Baseline due to insuf. volt. at 20 mA | Increase supply voltage                                                                              | M                                | Warning                                |
| 825                                | Electronics temperature                  | 1. Check ambient temperature<br>2. Check process temperature                                         | S                                | Warning <sup>1)</sup>                  |
| 826                                | Sensor temperature out of range          | 1. Check ambient temperature<br>2. Check process temperature                                         | S                                | Warning <sup>1)</sup>                  |
| 842                                | Process limit                            | 1. Check process density<br>2. Check fork                                                            | F                                | Alarm                                  |

| Diagnostic number | Short text                             | Remedy instructions              | Status signal [from the factory] | Diagnostic behavior [from the factory] |
|-------------------|----------------------------------------|----------------------------------|----------------------------------|----------------------------------------|
| 846               | HART Non-Primary Variable Out of Limit | Check device specific diagnosis. | S                                | Warning                                |
| 847               | HART Primary Variable Out of Limit     | Check device specific diagnosis. | S                                | Warning                                |
| 848               | HART Device Variable Alert             | Check device specific diagnosis. | S                                | Warning                                |
| 900               | Process alert frequency too low        | Check process conditions         | M                                | Warning <sup>1)</sup>                  |
| 901               | Process alert frequency too high       | Check process conditions         | M                                | Warning <sup>1)</sup>                  |

1) Diagnostic behavior can be changed.

## 11.7 Event logbook

### 11.7.1 Event history

The **Event list** submenu provides a chronological overview of the event messages that have occurred<sup>4)</sup>.

Navigation: Diagnostics → Event logbook

A maximum of 100 event messages can be displayed in chronological order.

The event history includes entries for:

- Diagnostic events
- Information events

In addition to the operating time when the event occurred, each event is also assigned a symbol that indicates whether the event has occurred or is finished:

- Diagnostic event
  - ☹: Occurrence of the event
  - ☺: End of the event
- Information event
  - ☹: Occurrence of the event

### 11.7.2 Filtering the event logbook

Filters can be used to determine which category of event messages is displayed in the **Event list** submenu.

Navigation: Diagnostics → Event logbook

#### Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information

4) If operating via FieldCare, the event list can be displayed with the "Event List/HistoROM" function in FieldCare.

### 11.7.3 Overview of information events

| Info number | Info name                            |
|-------------|--------------------------------------|
| I1000       | ----- (Device ok)                    |
| I1089       | Power on                             |
| I1090       | Configuration reset                  |
| I1091       | Configuration changed                |
| I11074      | Device verification active           |
| I1110       | Write protection switch changed      |
| I11104      | Loop diagnostics                     |
| I11284      | DIP MIN setting to HW active         |
| I11285      | DIP SW setting active                |
| I1151       | History reset                        |
| I1154       | Reset terminal voltage min/max       |
| I1155       | Reset electronics temperature        |
| I1157       | Memory error event list              |
| I1256       | Display: access status changed       |
| I1264       | Safety sequence aborted              |
| I1335       | Firmware changed                     |
| I1397       | Fieldbus: access status changed      |
| I1398       | CDI: access status changed           |
| I1440       | Main electronic module changed       |
| I1444       | Device verification passed           |
| I1445       | Device verification failed           |
| I1461       | Sensor verification failed           |
| I1512       | Download started                     |
| I1513       | Download finished                    |
| I1514       | Upload started                       |
| I1515       | Upload finished                      |
| I1551       | Assignment error fixed               |
| I1552       | Failed: Main electronic verification |
| I1554       | Safety sequence started              |
| I1555       | Safety sequence confirmed            |
| I1556       | Safety mode off                      |
| I1956       | Reset                                |

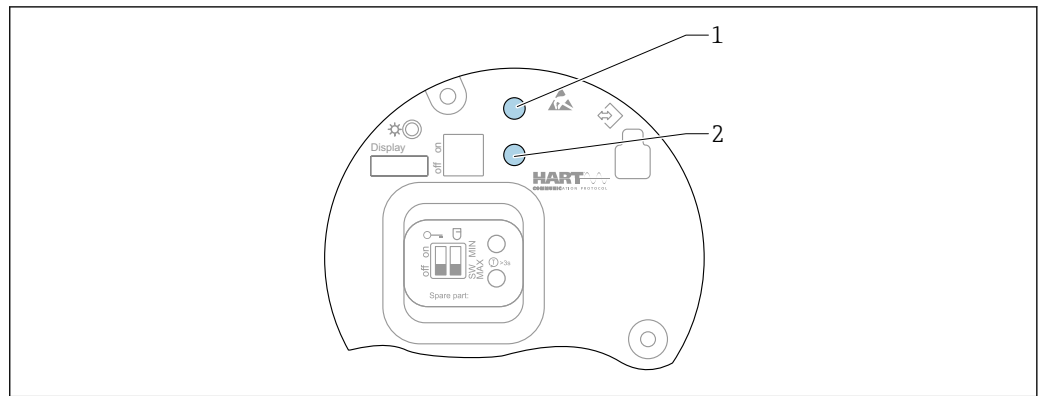
## 11.8 Device reset

### 11.8.1 Resetting the device via the operating software or display

Navigation: System → Device management → Reset device

 For details see the "Description of device parameters" documentation.

### 11.8.2 Resetting the device via operating keys on the electronic insert



A0046338

30 Operating keys on the FEL60H electronic insert

1+2 Press simultaneously: operating keys for resetting the device (as-delivered state)

#### Resetting the device (order configuration)

- Press both operating keys simultaneously for at least 12 s.
  - ↳ The device has been reset (as-delivered state).

## 11.9 Device information

All the device information is contained in the **Information** submenu.

Navigation: System → Information

For details see the "Description of device parameters" documentation.

## 12 Maintenance

### 12.1 Maintenance tasks

No specific maintenance work is required.

#### 12.1.1 Cleaning

##### Cleaning of surfaces not in contact with the medium

- Recommendation: Use a lint-free cloth that is either dry or slightly dampened using water.
- Do not use any sharp objects or aggressive cleaning agents that corrode the surfaces (displays, housing, for example) and seals.
- Do not use high-pressure steam.
- Observe the degree of protection of the device.

The cleaning agent used must be compatible with the materials of the device configuration. Do not use cleaning agents with concentrated mineral acids, bases or organic solvents.

### Cleaning of surfaces in contact with the medium

Note the following for cleaning and sterilization in place (CIP/SIP):

- Use only cleaning agents to which the materials in contact with the medium are sufficiently resistant.
- Observe the permitted maximum medium temperature.

### Cleaning the vibrating fork

It is not permitted to use the device with abrasive media. Material abrasion on the vibrating fork can result in the device malfunctioning.

- Clean the vibrating fork as necessary
- Cleaning is also possible in the installed state, e.g. CIP Cleaning in Place and SIP Sterilization in Place

## 13 Repair

### 13.1 General notes

#### 13.1.1 Repair concept

Endress+Hauser repair concept

- The devices have a modular design
- Customers can carry out repairs

 For more information on service and spare parts, please contact your Endress+Hauser sales representative.

#### 13.1.2 Repairs to Ex-approved devices

##### **WARNING**

**Incorrect repair can compromise electrical safety!**

Explosion hazard!

- ▶ Only specialist personnel or the manufacturer's service team may carry out repairs on Ex-certified devices in accordance with national regulations.
- ▶ Relevant standards and national regulations on hazardous areas, safety instructions and certificates must be observed.
- ▶ Only use original spare parts from the manufacturer.
- ▶ Please note the device designation on the nameplate. Only identical parts may be used as replacements.
- ▶ Carry out repairs according to the instructions.
- ▶ Only the manufacturer's service team is permitted to modify a certified device and convert it to another certified version.

### 13.2 Spare parts

Product spare parts that are currently available can be found online at:

[www.endress.com/onlinetools](http://www.endress.com/onlinetools)

## 13.3 Replacement

### CAUTION

**Data upload/download is not permitted if the device is used for safety-related applications.**

- ▶ After an entire device or an electronics module has been replaced, the parameters can be downloaded to the device again via the communication interface. For this, the data must have been uploaded to the PC beforehand using the "FieldCare/DeviceCare" software.

### 13.3.1 HistoROM

It is not necessary to perform a new device calibration after replacing the display or transmitter electronics.

 The spare part is supplied without HistoROM.

After removing the transmitter electronics, remove HistoRom and insert it into the new spare part.

## 13.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the web page for information: <https://www.endress.com>
2. If returning the device, pack the device in such a way that it is reliably protected against impact and external influences. The original packaging provides the best protection.

## 13.5 Disposal

 If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

## 14 Accessories

The accessories currently available for the product can be selected at [www.endress.com](http://www.endress.com):

1. Select the product using the filters and search field.
2. Open the product page.
3. Select **Spare parts & Accessories**.

 The accessories can be partially ordered via the "Accessory enclosed" product structure.

### 14.1 Device Viewer

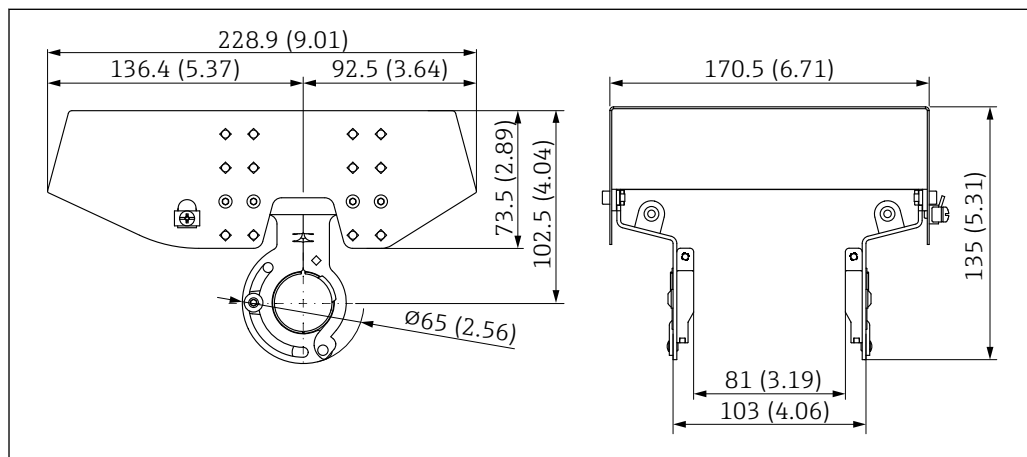
All the spare parts for the device, along with the order code, are listed in the *Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)).

## 14.2 Weather protection cover: 316L, XW112

The weather protection cover can be ordered together with the device via the "Accessory enclosed" product structure.

It is used to protect against direct sunlight, precipitation and ice.

Weather protection cover 316L is suitable for the dual compartment housing made of aluminum or 316L. The delivery includes the holder for direct mounting on the housing.



A0039231

31 Dimensions of weather protection cover, 316 L, XW112. Unit of measurement mm (in)

### Material

- Weather protection cover: 316L
- Clamping screw: A4
- Bracket: 316L

### Accessory order code:

71438303

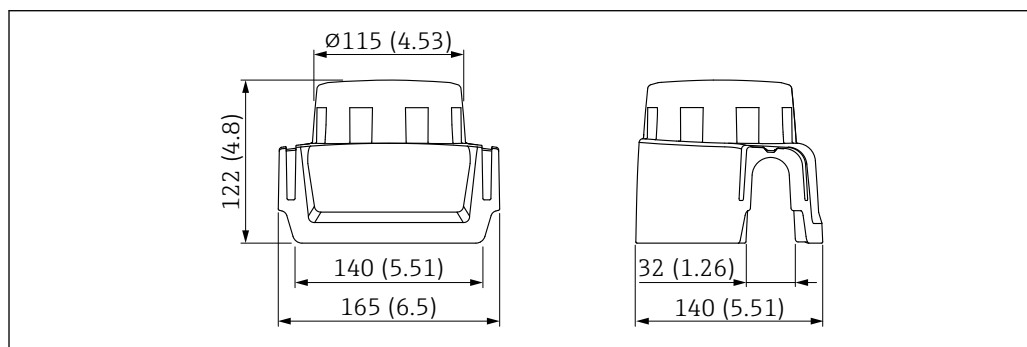
 Special Documentation SD02424F

## 14.3 Weather protection cover, plastic, XW111

The weather protection cover can be ordered together with the device via the "Accessory enclosed" product structure.

It is used to protect against direct sunlight, precipitation and ice.

The plastic weather protection cover is suitable for the single compartment housing made of aluminum. The delivery includes the holder for direct mounting on the housing.



A0038280

32 Dimensions of weather protection cover, plastic, XW111. Unit of measurement mm (in)

**Material**

Plastic

**Accessory order code:**

71438291



Special Documentation SD02423F

## 14.4 M12 socket



The M12 sockets listed are suitable for use in the temperature range  
–25 to +70 °C (–13 to +158 °F).

**M12 socket IP69**

- Terminated at one end
- Angled
- 5 m (16 ft) PVC cable (orange)
- Slotted nut 316L (1.4435)
- Body: PVC
- Order number: 52024216

**M12 socket IP67**

- Angled
- 5 m (16 ft) PVC cable (gray)
- Slotted nut Cu Sn/Ni
- Body: PUR
- Order number: 52010285

## 14.5 Field Xpert SMT70

Universal, high-performance tablet PC for device configuration in Ex Zone 2 and non-Ex areas



Technical Information TI01342S

## 14.6 DeviceCare SFE100

Configuration tool for HART, PROFIBUS and FOUNDATION Fieldbus field devices



Technical Information TI01134S

## 14.7 FieldCare SFE500

FDT-based plant asset management tool

It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.



Technical Information TI00028S

## 15 Technical data

### 15.1 Input

#### 15.1.1 Measured variable

The point level signal is triggered according to the operating mode (minimum or maximum detection) when the level exceeds or falls below the relevant point level.

#### 15.1.2 Measuring range

Depends on the installation location and the pipe extension ordered

Sensor length:

- With plastic coating, maximum 3 m (9.8 ft)
- With enamel coating, maximum 1.2 m (3.9 ft)

### 15.2 Output

#### 15.2.1 Output signal

##### SIO

8/16 mA (SIO) with superimposed digital communication protocol HART, 2-wire

##### Continuous operation

4 to 20 mA proportional to the oscillation frequency with superimposed digital communication protocol HART, 2-wire

For continuous current output, one of the following modes of operation can be selected:

- 4.0 to 20.5 mA
- NAMUR NE 43: 3.8 to 20.5 mA (factory setting)
- US mode: 3.9 to 20.8 mA

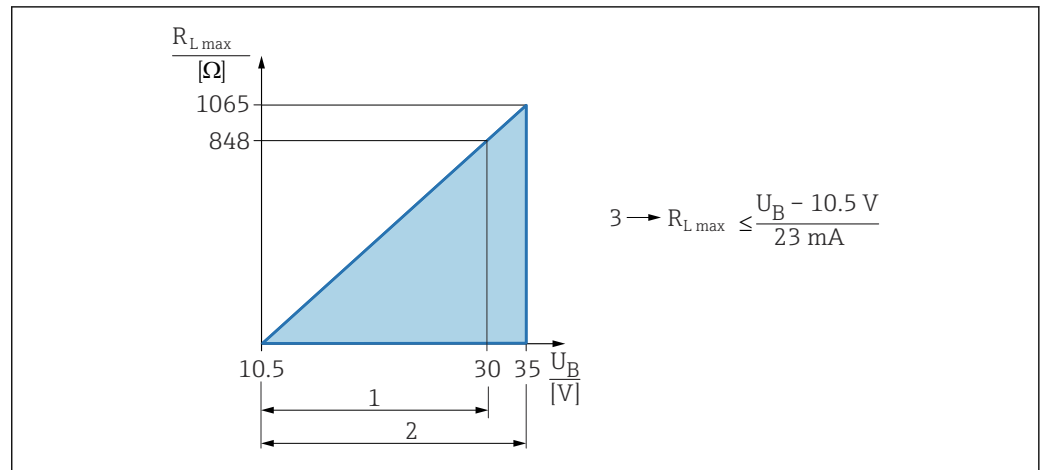
#### 15.2.2 Signal on alarm

Signal on alarm in accordance with NAMUR recommendation NE 43.

##### 4 to 20 mA HART:

- Maximum alarm: can be set from 21.5 to 23 mA
- Minimum alarm: < 3.6 mA (factory setting)

### 15.2.3 4 to 20 mA passive, HART



A0039232

- 1 Power supply DC 10.5 to 30 V Ex i  
2 Power supply DC 10.5 to 35 V, for other types of protection and non-certified device versions  
3  $R_{Lmax}$  maximum load resistance  
 $U_B$  Supply voltage

 Operation via handheld terminal or PC with operating program: take minimum communication resistance of 250 Ω into consideration.

### 15.2.4 Damping

- Affects all outputs, including the output signal and the display
- Only available in continuous operation 4 to 20 mA
- No effect on SIO mode
- Can be configured via the local display, Bluetooth® wireless technology, handheld terminal or PC with operating program, infinitely variable between 0 to 999 s
- Factory setting: 1 s

### 15.2.5 Switch output

Preconfigured switching delay available for order:

- 0.5 s when the vibrating fork is covered and 1.0 s when it is uncovered (factory setting)
- 0.25 s when the vibrating fork is covered and 0.25 s when it is uncovered
- 1.5 s when the vibrating fork is covered and 1.5 s when it is uncovered
- 5.0 s when the vibrating fork is covered and 5.0 s when it is uncovered

 The user can also set the switching delays for when the fork is covered and uncovered in the range from 1 to 60 seconds independently of one another.

(Operation via display, Bluetooth or FieldCare, DeviceCare, AMS, PDM)

### 15.2.6 Ex connection data

See safety instructions (XA): All data relating to explosion protection are provided in separate Ex documentation and are available from the Downloads area of the Endress+Hauser website. The Ex documentation is supplied as standard with all devices approved for use in explosion hazardous areas.

### 15.2.7 Protocol-specific data

- Manufacturer ID: 17 (0x11)
- Device type code: 0x11C4
- Device revision: 1

- HART specification: 7
- DD revision: 1
- Device description files (DTM, DD) information and files at:
  - [www.endress.com](http://www.endress.com)
  - [www.fieldcommgroup.org](http://www.fieldcommgroup.org)
- HART load: min. 250  $\Omega$

### HART device variables (preset at the factory)

The following measured values are assigned to the device variables at the factory:

| Device variable                                                         | Measured value                      |
|-------------------------------------------------------------------------|-------------------------------------|
| <b>Primary variable (PV)</b> parameter (Primary variable) <sup>1)</sup> | Level limit detection <sup>2)</sup> |
| <b>Secondary variable (SV)</b> parameter (Secondary variable)           | Sensor frequency <sup>3)</sup>      |
| <b>Tertiary variable (TV)</b> parameter (Third variable)                | Fork state <sup>4)</sup>            |
| <b>Quaternary variable (QV)</b> parameter (Quaternary variable)         | Sensor temperature                  |

- 1) **Primary variable (PV)** parameter is always applied to the current output.
- 2) In limit detection, the initial state depends on the **Fork state** parameter (covered or uncovered) and the safety function (MIN or MAX)
- 3) Sensor frequency is the oscillation frequency of the fork
- 4) Fork state shows the status of the vibrating fork (**Fork covered** option/**Fork uncovered** option)

### Choice of HART device variables

- Level limit detection
- Sensor frequency
- Fork state
- Sensor temperature
- Terminal current  
The terminal current is the read-back current on terminal block. Visibility depends on order options or device settings
- Terminal voltage  
Visibility depends on order options or device settings

### Supported functions

- Burst mode
- Additional transmitter status
- Device locking

### 15.2.8 HART data

- Minimum start-up voltage: 10.5 V
- Start-up current: > 3.6 mA
- Start-up time: < 8 s
- Minimum operating voltage: 10.5 V
- Multidrop current: 4 mA

## 15.2.9 Heartbeat Technology

### Heartbeat Technology modules

Heartbeat Technology comprises 3 modules. These three modules combined check, evaluate and monitor device functionality and process conditions.



- Heartbeat Diagnostics
- Heartbeat Verification
- Heartbeat Monitoring

## 15.3 Environment

### 15.3.1 Ambient temperature range

The following values apply up to a process temperature of +90 °C (+194 °F). At higher process temperatures, the permitted ambient temperature is reduced (see diagram).

- Without LCD display: -40 to +70 °C (-40 to +158 °F)
- With LCD: -40 to +70 °C (-40 to +158 °F) with limitations as regards visual properties, such as display speed and contrast
- Can be used without limitations: -20 to +60 °C (-4 to +140 °F)

Optionally available to order:

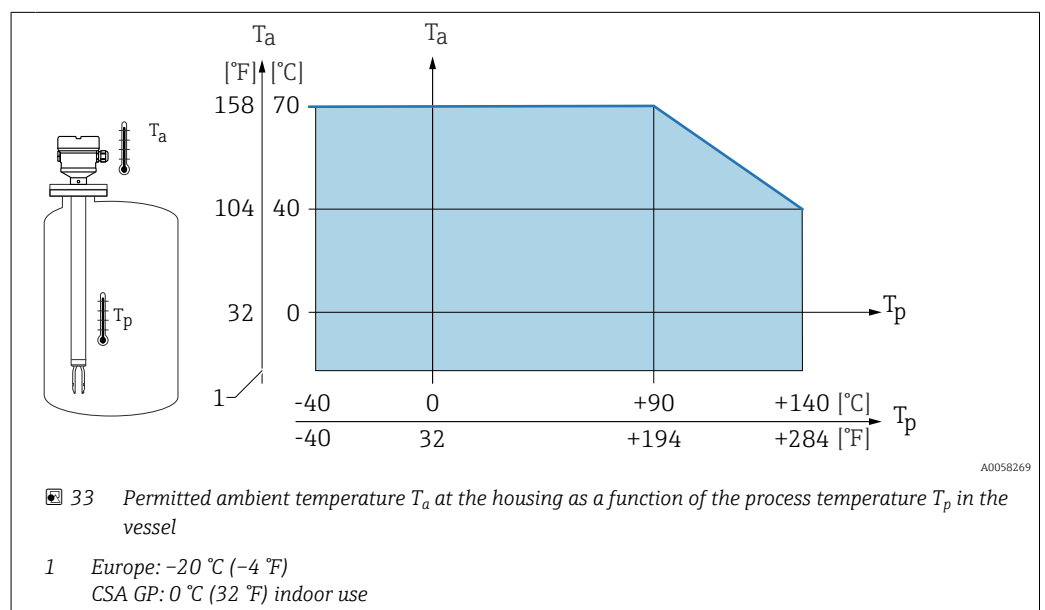
- -50 °C (-58 °F) with restricted operating life and performance
- -60 °C (-76 °F) with restricted operating life and performance
-  Below -50 °C (-58 °F): devices can be permanently damaged

The following ambient temperature applies over the entire process temperature range for devices with a temperature spacer: +70 °C (+158 °F)

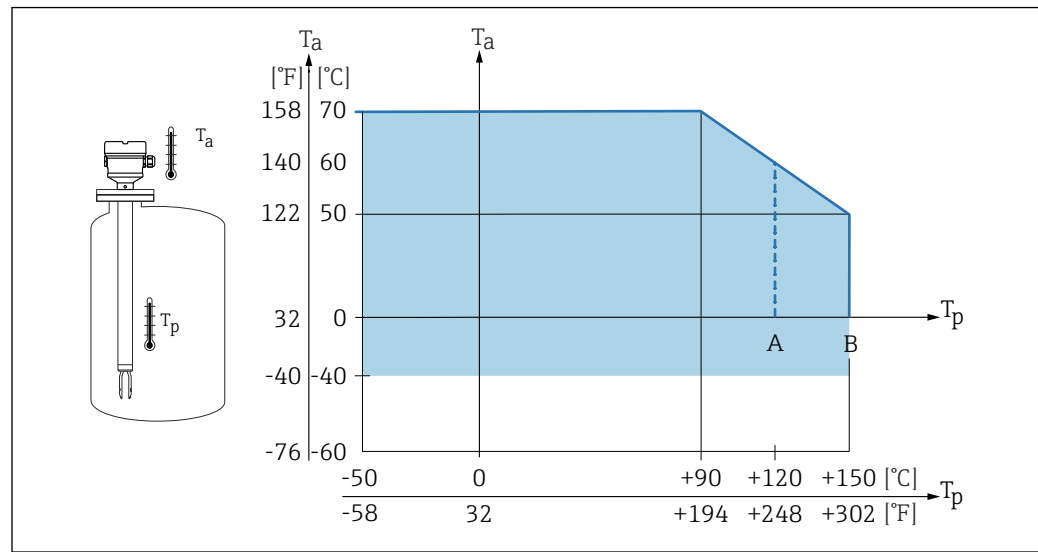
Outdoor operation in strong sunlight:

- Mount the device in a shaded location
- Avoid direct sunlight, particularly in warmer climatic regions
- Use a protective cover, can be ordered as an accessory

### Single compartment housing (plastic)



### Single compartment housing (aluminum, coated) and dual compartment housing (aluminum, coated and 316 L)



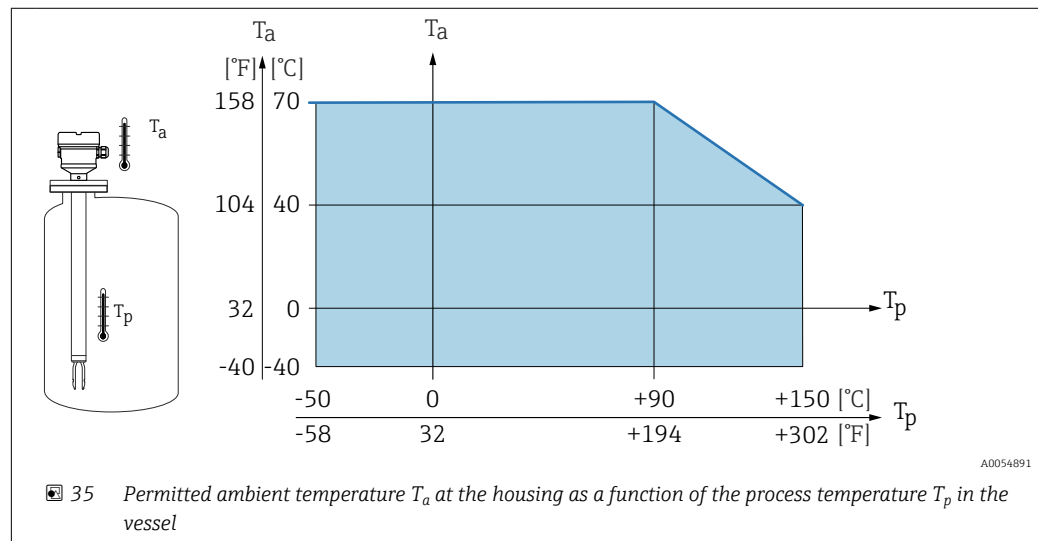
A0046544

34 Permitted ambient temperature  $T_a$  at the housing as a function of the process temperature  $T_p$  in the vessel

A ECTFE-coated

B PFA- or enamel-coated

### Single compartment housing (316 L, hygiene)



A0054891

35 Permitted ambient temperature  $T_a$  at the housing as a function of the process temperature  $T_p$  in the vessel

### Hazardous area

In the hazardous area, the permitted ambient temperature can be limited depending on the zones and gas groups. Pay attention to the information in the Ex documentation (XA).

### 15.3.2 Storage temperature

$-40$  to  $+80^\circ\text{C}$  ( $-40$  to  $+176^\circ\text{F}$ )

Optional:  $-50^\circ\text{C}$  ( $-58^\circ\text{F}$ ),  $-60^\circ\text{C}$  ( $-76^\circ\text{F}$ )

### 15.3.3 Humidity

Operation up to 100 %. Do not open in a condensing atmosphere.

### 15.3.4 Operating height

Up to 5 000 m (16 404 ft) above sea level.

### 15.3.5 Climate class

As per IEC 60068-2-38 test Z/AD

### 15.3.6 Degree of protection

Testing according to IEC 60529 and NEMA 250

IP68 test condition: 1.83 m H<sub>2</sub>O for 24 h

#### Housing

See cable entries

#### Cable entries

- M20 coupling, plastic, IP66/68 NEMA Type 4X/6P
- M20 coupling, nickel-plated brass, IP66/68 NEMA Type 4X/6P
- M20 coupling, 316L, IP66/68 NEMA Type 4X/6P
- M20 thread, IP66/68 NEMA Type 4X/6P
- G ½ thread, NPT ½, IP66/68 NEMA Type 4X/6P

Degree of protection for M12 plug

- When housing is closed and connecting cable is plugged in: IP66/67 NEMA Type 4X
- When housing is open or connecting cable is not plugged in: IP20, NEMA Type 1

#### NOTICE

#### M12 plug: Loss of IP protection class due to incorrect installation!

- ▶ The degree of protection only applies if the connecting cable used is plugged in and screwed tight.
- ▶ The degree of protection only applies if the connecting cable used is specified according to IP67 NEMA Type 4X.



If the "M12 plug" option is selected as the electrical connection, **IP66/67 NEMA Type 4X** applies for all housing types.

### 15.3.7 Vibration resistance

As per IEC60068-2-64-2008

$a(\text{RMS}) = 50 \text{ m/s}^2$ ,  $f = 5 \text{ to } 2\,000 \text{ Hz}$ ,  $t = 3 \text{ axes} \times 2 \text{ h}$

### 15.3.8 Shock resistance

As per IEC 60068-2-27-2008:  $300 \text{ m/s}^2 [= 30 g_n] + 18 \text{ ms}$

$g_n$ : standard acceleration of gravity

### 15.3.9 Mechanical load

Support the device in the event of severe dynamic load. Maximum lateral loading capacity of the pipe extensions and sensors: 75 Nm (55 lbf ft).



For more details, see the "Supporting the device" section.

### 15.3.10 Pollution degree

Pollution level 2

### 15.3.11 Electromagnetic compatibility (EMC)

- Electromagnetic compatibility as per the EN 61326 series and NAMUR recommendation EMC (NE 21)  
Interference immunity according to Table 2 (Industrial), interference radiation according to Group 1 Class B
- Fulfills the requirements of functional safety (SIL) in accordance with EN 61326-3-1-x
- Maximum deviation under disturbance: < 0.5% of span

 For more details, refer to the EU Declaration of Conformity.

## 15.4 Process

### 15.4.1 Process temperature range

- ECTFE: -50 to +120 °C (-58 to +248 °F)
- PFA: -50 to +150 °C (-58 to +302 °F)
- Enamel: -50 to +150 °C (-58 to +302 °F)

Pay attention to the pressure and temperature dependency.  "Process pressure range" section.

### 15.4.2 Thermal shock

≤ 120 K/s

### 15.4.3 Process pressure range

 The maximum pressure for the device depends on the lowest-rated element with regard to pressure.

Components are: process connection, optional mounting parts, or accessories.

#### WARNING

#### **Incorrect design or use of the device may lead to bursting parts!**

This may result in severe, possibly irreversible injury to persons and environmental hazards.

- ▶ Only operate the device within the specified limits for the components!
- ▶ MWP (maximum working pressure): The maximum working pressure is specified on the nameplate. This value refers to a reference temperature of +20 °C (+68 °F) and may be applied to the device for an unlimited time. Observe the temperature dependency of the maximum working pressure. For higher temperatures, refer to the following standards for the permitted pressure values for flanges: EN 1092-1 (materials 1.4435 and 1.4404 are identical with regard to their stability/temperature property and are grouped together in under 13E0 in EN 1092-1 Tab. 18; the chemical composition of the two materials can be identical), ASME B 16.5a, JIS B 2220 (the latest version of the standard applies in each case).
- ▶ The Pressure Equipment Directive (2014/68/EU) uses the abbreviation "PS". The abbreviation "PS" corresponds to the maximum working pressure of the device.
- ▶ MWP data that deviate from this are provided in the relevant sections of the Technical Information.

Refer to the following standards for the permitted pressure values of the flanges at higher temperatures:

- pR EN 1092-1: With regard to its stability-temperature property, the material 1.4435 is identical to 1.4404, which is classed as 13E0 in EN 1092-1 Tab. 18. The chemical composition of the two materials can be identical.
- ASME B 16.5
- JIS B 2220

The following data apply over the entire temperature range. Pay attention to exceptions for flange process connections!

- ECTFE, PFA: -1 to 40 bar (-14.5 to 580 psi)
- Enamel: max. -1 to 25 bar (-14.5 to 363 psi)

In each case, the lowest value from the derating curves of the device and the selected flange applies.

 Canadian CRN approval: more details about the maximum pressure values are available in the download area of the product page under: [www.endress.com](http://www.endress.com) → Downloads.

#### 15.4.4 Overpressure limit

- Overpressure limit =  $1.5 \cdot PN$ 
  - ECTFE, PFA:  $PN = 40 \text{ bar (580 psi)}$
  - Enamel:  $PN = 25 \text{ bar (362.5 psi)}$
- Membrane burst pressure at 200 bar (2 900 psi)

The device function is limited during the pressure test.

Mechanical integrity is guaranteed up to 1.5 times the process nominal pressure PN.

#### 15.4.5 Medium density

**Liquids with density > 0.7 g/cm<sup>3</sup> (43.7 lb/ft<sup>3</sup>)**

Setting > 0.7 g/cm<sup>3</sup> (43.7 lb/ft<sup>3</sup>), as supplied to the customer

**Liquids with density 0.5 g/cm<sup>3</sup> (31.2 lb/ft<sup>3</sup>)**

Setting > 0.5 g/cm<sup>3</sup> (31.2 lb/ft<sup>3</sup>), can be ordered as preset value or configurable

**Liquids with density > 0.4 g/cm<sup>3</sup> (25.0 lb/ft<sup>3</sup>)**

- Setting > 0.4 g/cm<sup>3</sup> (25.0 lb/ft<sup>3</sup>), can be ordered as preset value or configurable
- Functional safety (SIL) for defined media and process parameters on request

#### 15.4.6 Viscosity

≤ 10 000 mPa·s

#### 15.4.7 Pressure tightness

Up to vacuum

 In vacuum evaporation plants, select the 0.4 g/cm<sup>3</sup> (25.0 lb/ft<sup>3</sup>) / density setting.

#### 15.4.8 Solids contents

∅ ≤ 5 mm (0.2 in)

### 15.5 Additional technical data

 Current Technical Information: Endress+Hauser website: [www.endress.com](http://www.endress.com) → Downloads.

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