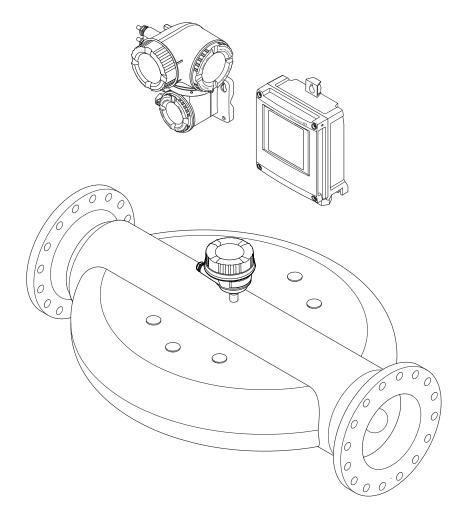
Valid as of version 01.01.zz (Device firmware) Products Solutions

Services

Operating Instructions **Proline Promass X 500 PROFINET**

Coriolis flowmeter







- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.

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1 About this document

1.1 Document function

These Operating Instructions contain all the information that is required in various phases of the life cycle of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning through to troubleshooting, maintenance and disposal.

1.2 Symbols

1.2.1 Safety symbols

⚠ DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

▲ WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

A CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE

This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2 Electrical symbols

Symbol	Meaning
===	Direct current
~	Alternating current
$\overline{}$	Direct current and alternating current
<u></u>	Ground connection A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
	Protective Earth (PE) A terminal which must be connected to ground prior to establishing any other connections.
	The ground terminals are situated inside and outside the device: Inner ground terminal: Connects the protectiv earth to the mains supply. Outer ground terminal: Connects the device to the plant grounding system.

1.2.3 Communication symbols

Symbol	Meaning
	Wireless Local Area Network (WLAN) Communication via a wireless, local network.
•	LED Light emitting diode is off.

Symbol	Meaning
	LED Light emitting diode is on.
	LED Light emitting diode is flashing.

1.2.4 Tool symbols

Symbol	Meaning	
0	Torx screwdriver	
06	Phillips head screwdriver	
Ó	Open-ended wrench	

1.2.5 Symbols for certain types of information

Symbol	Meaning
✓	Permitted Procedures, processes or actions that are permitted.
✓ ✓	Preferred Procedures, processes or actions that are preferred.
X	Forbidden Procedures, processes or actions that are forbidden.
i	Tip Indicates additional information.
<u> </u>	Reference to documentation.
A	Reference to page.
	Reference to graphic.
•	Notice or individual step to be observed.
1., 2., 3	Series of steps.
L	Result of a step.
?	Help in the event of a problem.
	Visual inspection.

1.2.6 Symbols in graphics

Symbol	Meaning
1, 2, 3,	Item numbers
1., 2., 3.,	Series of steps
A, B, C,	Views
A-A, B-B, C-C,	Sections
EX	Hazardous area

Symbol	Meaning	
×	Safe area (non-hazardous area)	
≋➡	Flow direction	

1.3 Documentation

- For an overview of the scope of the associated Technical Documentation, refer to the following:
 - *W@M Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from nameplate
 - *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2D matrix code (QR code) on the nameplate
- Detailed list of the individual documents along with the documentation code $\Rightarrow \stackrel{\cong}{=} 279$

1.3.1 Standard documentation

Document type	Purpose and content of the document
Technical Information	Planning aid for your device The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Sensor Brief Operating Instructions	Guides you quickly to the 1st measured value - Part 1 The Sensor Brief Operating Instructions are aimed at specialists with responsibility for installing the measuring device.
	 Incoming acceptance and product identification Storage and transport Installation
Transmitter Brief Operating Instructions	Guides you quickly to the 1st measured value - Part 2 The Transmitter Brief Operating Instructions are aimed at specialists with responsibility for commissioning, configuring and parameterizing the measuring device (until the first measured value).
	 Product description Installation Electrical connection Operation options System integration Commissioning Diagnostic information
Description of Device Parameters	Reference for your parameters The document provides a detailed explanation of each individual parameter in the Expert operating menu. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.

1.3.2 Supplementary device-dependent documentation

Additional documents are supplied depending on the device version ordered: Always comply strictly with the instructions in the supplementary documentation. The supplementary documentation is an integral part of the device documentation.

1.4 Registered trademarks

PROFINET®

Registered trademark of the PROFIBUS User Organization, Karlsruhe, Germany

2 Safety instructions

2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ► Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ► Are authorized by the plant owner/operator.
- ► Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ► Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ► Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- Follow the instructions in this manual.

2.2 Designated use

Application and media

The measuring device described in these Operating Instructions is intended only for flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or where there is an increased risk due to process pressure, are labeled accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:

- ► Keep within the specified pressure and temperature range.
- ▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- ► Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
- ▶ Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- ▶ If the ambient temperature of the measuring device is outside the atmospheric temperature, it is absolutely essential to comply with the relevant basic conditions as specified in the device documentation. $\rightarrow \blacksquare 8$
- ► Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-designated use.

A WARNING

Danger of breakage due to corrosive or abrasive fluids and ambient conditions!

- ▶ Verify the compatibility of the process fluid with the sensor material.
- ► Ensure the resistance of all fluid-wetted materials in the process.
- ▶ Keep within the specified pressure and temperature range.

NOTICE

Verification for borderline cases:

► For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

Residual risks

▲ WARNING

The electronics and the medium may cause the surfaces to heat up. This presents a burn hazard!

► For elevated fluid temperatures, ensure protection against contact to prevent burns.

MARNING

Danger of housing breaking due to measuring tube breakage!

If a measuring tube ruptures, the pressure inside the sensor housing will rise according to the operating process pressure.

▶ Use a rupture disk.

A WARNING

Danger from medium escaping!

For device versions with a rupture disk: medium escaping under pressure can cause injury or material damage.

▶ Take precautions to prevent injury and material damage if the rupture disk is actuated.

2.3 Workplace safety

For work on and with the device:

Wear the required personal protective equipment according to federal/national regulations.

For welding work on the piping:

▶ Do not ground the welding unit via the measuring device.

If working on and with the device with wet hands:

▶ Due to the increased risk of electric shock, gloves must be worn.

2.4 Operational safety

Risk of injury.

- ▶ Operate the device in proper technical condition and fail-safe condition only.
- ▶ The operator is responsible for interference-free operation of the device.

Conversions to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers.

▶ If, despite this, modifications are required, consult with Endress+Hauser.

Repair

To ensure continued operational safety and reliability,

- ► Carry out repairs on the device only if they are expressly permitted.
- ▶ Observe federal/national regulations pertaining to repair of an electrical device.
- ▶ Use original spare parts and accessories from Endress+Hauser only.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. Endress+Hauser confirms this by affixing the CE mark to the device.

2.6 IT security

Our warranty is valid only if the device is installed and used as described in the Operating Instructions. The device is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the device and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater inoperation safety if used correctly. An overview of the most important functions is provided in the following section.

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	Not enabled.	On an individual basis following risk assessment.
Access code (also applies for Web server login or FieldCare connection) → 12	Not enabled (0000).	Assign a customized access code during commissioning.
WLAN (order option in display module)	Enabled.	On an individual basis following risk assessment.
WLAN security mode	Enabled (WPA2- PSK)	Do not change.
WLAN passphrase (password) → 🖺 12	Serial number	Assign an individual WLAN passphrase during commissioning.
WLAN mode	Access Point	On an individual basis following risk assessment.
Web server→ 🗎 12	Enabled.	On an individual basis following risk assessment.
CDI-RJ45 service interface → 🖺 13	_	On an individual basis following risk assessment.

2.7.1 Protecting access via hardware write protection

Write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the motherboard). When hardware write protection is enabled, only read access to the parameters is possible.

2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.

- User-specific access code
 - Protect write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- WLAN passphrase
 - The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- Infrastructure mode
 - When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.

User-specific access code

Write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code ($\rightarrow \square$ 156).

When the device is delivered, the device does not have an access code and is equivalent to 0000 (open).

WLAN passphrase: Operation as WLAN access point

A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface ($\rightarrow \boxminus 88$), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter $(\rightarrow \implies 149)$.

Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning.
- Follow the general rules for generating a secure password when defining and managing the access code or network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, see the "Write protection via access code" section \rightarrow $\stackrel{ o}{=}$ 156

2.7.3 Access via Web server

The device can be operated and configured via a Web browser with the integrated Web server ($\rightarrow \boxminus 79$). The connection is via the service interface (CDI-RJ45), the connection for PROFINET signal transmission (RJ45 connector) or the WLAN interface.

The Web server is enabled when the device is delivered. The Web server can be disabled if necessary (e.g. after commissioning) via the **Web server functionality** parameter.

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.

For detailed information on device parameters, see:

2.7.4 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Devicespecific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended. This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.

Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB

The device can be integrated in a ring topology. The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45) \rightarrow \bigcirc 56 or \rightarrow \bigcirc 48.

3 Product description

The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.

3.1 Product design

Two versions of the transmitter are available.

3.1.1 Proline 500 – digital

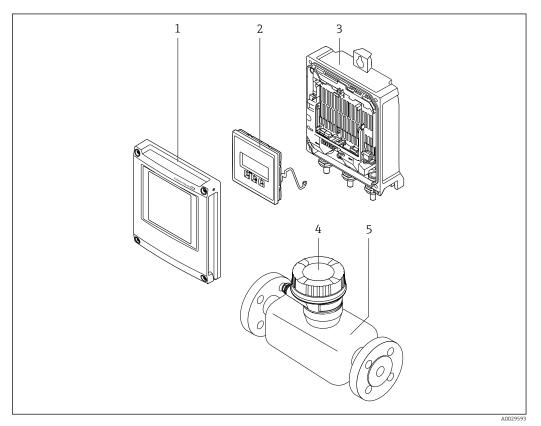
Signal transmission: digital

Order code for "Integrated ISEM electronics", option A "Sensor"

For use in applications not required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the sensor, the device is ideal: For simple transmitter replacement.

- A standard cable can be used as the connecting cable.
- Not sensitive to external EMC interference.



- 1 Important components of a measuring device
- 1 Electronics compartment cover
- 2 Display module
- 3 Transmitter housing
- 4 Sensor connection housing with integrated ISEM electronics: connecting cable connection
- 5 Sensoi

3.1.2 Proline 500

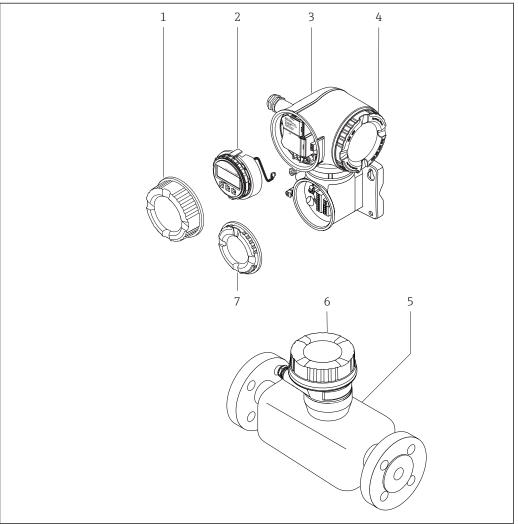
Signal transmission: analog

Order code for "Integrated ISEM electronics", option **B** "Transmitter"

For use in applications required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the transmitter, the device is ideal in the event of:

- Strong vibrations at the sensor.
- Sensor operation in underground installations.
- Permanent sensor immersion in water.



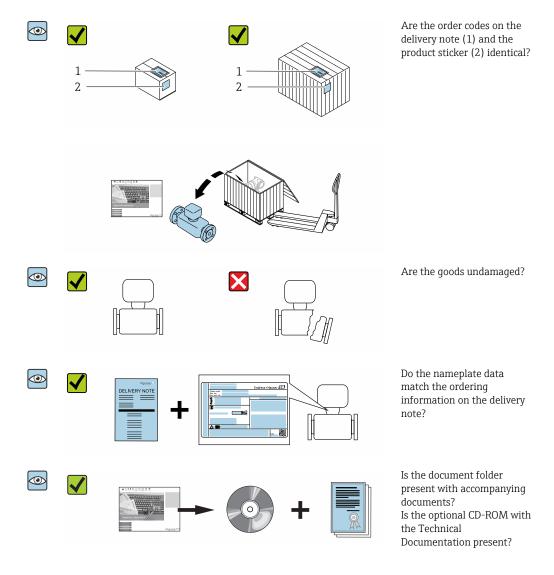
A002958

■ 2 Important components of a measuring device

- 1 Connection compartment cover
- 2 Display module
- 3 Transmitter housing with integrated ISEM electronics
- 4 Electronics compartment cover
- 5 Sensor
- 6 Sensor connection housing: connecting cable connection
- 7 Connection compartment cover: connecting cable connection

4 Incoming acceptance and product identification

4.1 Incoming acceptance



- If one of the conditions is not satisfied, contact your Endress+Hauser Sales Center.
 - Depending on the device version, the CD-ROM might not be part of the delivery! The Technical Documentation is available via the Internet or via the *Endress+Hauser Operations App*, see the "Product identification" section →

 17.

4.2 Product identification

The following options are available for identification of the device:

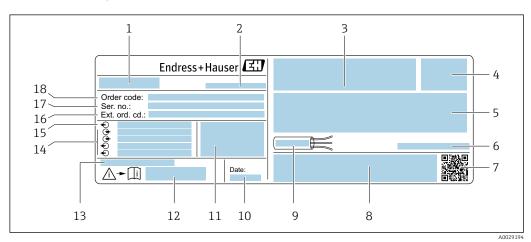
- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter serial numbers from nameplates in the *W@M Device Viewer* (www.endress.com/deviceviewer): All information about the device is displayed.
- Enter the serial number from nameplates in the *Endress+Hauser Operations App* or scan the 2-D matrix code (QR code) on the nameplate using the *Endress+Hauser Operations App*: All information about the device is displayed.

For an overview of the scope of the associated Technical Documentation, refer to the following:

- The "Additional standard documentation on the device" → 🗎 8 and "Supplementary device-dependent documentation" → 🗎 8 sections
- The *W@M Device Viewer*: enter the serial number from the nameplate (www.endress.com/deviceviewer)
- The *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2-D matrix code (QR code) on the nameplate.

4.2.1 Transmitter nameplate

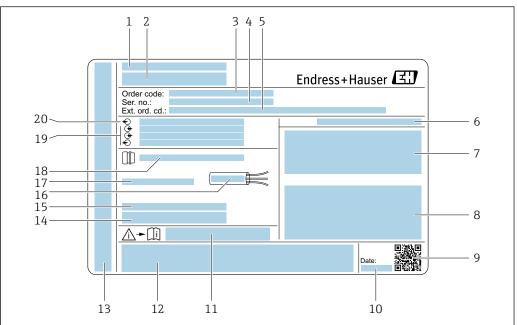
Proline 500 - digital



■ 3 Example of a transmitter nameplate

- 1 Name of the transmitter
- 2 Manufacturing location
- 3 Space for approvals: use in hazardous areas
- 4 Degree of protection
- 5 Electrical connection data: available inputs and outputs
- 6 Permitted ambient temperature (T_a)
- 7 2-D matrix code
- 8 Space for approvals and certificates: e.g. CE mark, C-Tick
- 9 Permitted temperature range for cable
- 10 Manufacturing date: year-month
- 11 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 12 Document number of safety-related supplementary documentation
- 13 Space for additional information in the case of special products
- 14 Available inputs and outputs, supply voltage
- 15 Electrical connection data: supply voltage
- 16 Extended order code (ext. ord. cd.)
- 17 Serial number (ser. no.)
- 18 Order code

Proline 500



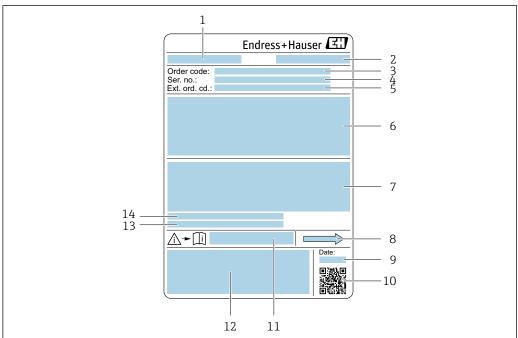
A0029192

■ 4 Example of a transmitter nameplate

- 1 Manufacturing location
- 2 Name of the transmitter
- 3 Order code
- 4 Serial number (ser. no.)
- 5 Extended order code (ext. ord. cd.)
- 6 Degree of protection
- 7 Space for approvals: use in hazardous areas
- 8 Electrical connection data: available inputs and outputs
- 9 2-D matrix code
- 10 Manufacturing date: year-month
- 11 Document number of safety-related supplementary documentation
- 12 Space for approvals and certificates: e.g. CE mark, C-Tick
- 13 Space for degree of protection of connection and electronics compartment when used in hazardous areas
- 14 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 15 Space for additional information in the case of special products
- 16 Permitted temperature range for cable
- 17 Permitted ambient temperature (T_a)
- 18 Information on cable gland
- 19 Available inputs and outputs, supply voltage
- 20 Electrical connection data: supply voltage

18

4.2.2 Sensor nameplate



.....

■ 5 Example of a sensor nameplate

- 1 Name of the sensor
- 2 Manufacturing location
- 3 Order code
- 4 Serial number (ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Nominal diameter of the sensor; flange nominal diameter/nominal pressure; sensor test pressure; medium temperature range; material of measuring tube and manifold; sensor-specific information: e.g. pressure range of sensor housing, wide-range density specification (special density calibration)
- 7 Approval information for explosion protection, Pressure Equipment Directive and degree of protection
- 8 Flow direction
- 9 Manufacturing date: year-month
- 10 2-D matrix code
- 11 Document number of safety-related supplementary documentation
- 12 CE mark, C-Tick
- 13 Surface roughness
- 14 Permitted ambient temperature (T_a)

Order code

The measuring device is reordered using the order code.

Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approvalrelated specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE +).

4.2.3 Symbols on measuring device

Symbol	Meaning
Δ	WARNING! This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.
<u> </u>	Reference to documentation Refers to the corresponding device documentation.
	Protective ground connection A terminal which must be connected to ground prior to establishing any other connections.

5 Storage and transport

5.1 Storage conditions

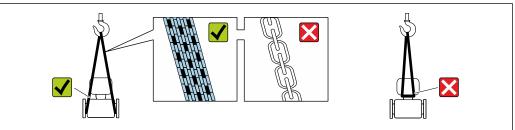
Observe the following notes for storage:

- ► Store in the original packaging to ensure protection from shock.
- ▶ Do not remove protective covers or protective caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.
- ▶ Protect from direct sunlight to avoid unacceptably high surface temperatures.
- ► Store in a dry and dust-free place.
- ▶ Do not store outdoors.

Storage temperature → 🗎 265

5.2 Transporting the product

Transport the measuring device to the measuring point in the original packaging.



A0029252

Do not remove protective covers or caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.

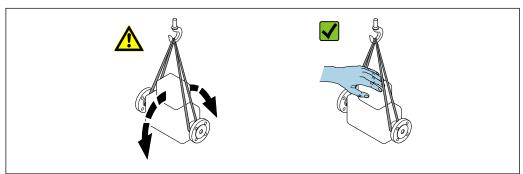
5.2.1 Measuring devices without lifting lugs

A WARNING

Center of gravity of the measuring device is higher than the suspension points of the webbing slings.

Risk of injury if the measuring device slips.

- ► Secure the measuring device against slipping or turning.
- ▶ Observe the weight specified on the packaging (stick-on label).



A0029214

5.2.2 Measuring devices with lifting lugs

A CAUTION

Special transportation instructions for devices with lifting lugs

- ▶ Only use the lifting lugs fitted on the device or flanges to transport the device.
- ► The device must always be secured at two lifting lugs at least.

5.2.3 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

5.3 Packaging disposal

All packaging materials are environmentally friendly and 100 % recyclable:

- Outer packaging of device
 Polymer stretch wrap that complies with EU Directive 2002/95/EC (RoHS)
- Packaging
 - Wooden crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
 - Cardboard box in accordance with European packaging guideline 94/62EC, recyclability confirmed by Resy symbol
- Carrying and securing materials
 - Disposable plastic pallet
 - Plastic straps
 - Plastic adhesive strips
- Filler material Paper pads

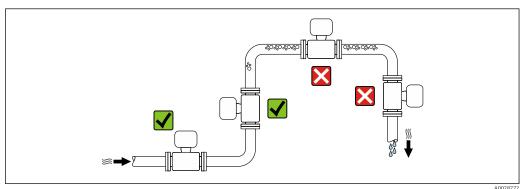
6 Installation

6.1 Installation conditions

No special measures such as supports are necessary. External forces are absorbed by the construction of the device.

6.1.1 Mounting position

Mounting location



11002077

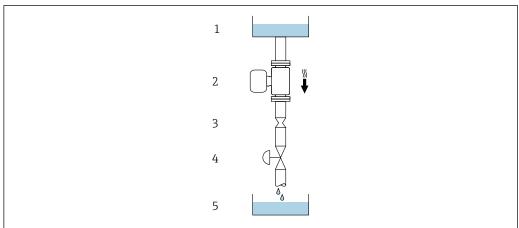
22

To prevent measuring errors arising from accumulation of gas bubbles in the measuring tube, avoid the following mounting locations in the pipe:

- Highest point of a pipeline.
- Directly upstream of a free pipe outlet in a down pipe.

Installation in down pipes

However, the following installation suggestion allows for installation in an open vertical pipeline. Pipe restrictions or the use of an orifice with a smaller cross-section than the nominal diameter prevent the sensor running empty while measurement is in progress.



A002877

■ 6 Installation in a down pipe (e.g. for batching applications)

- 1 Supply tank
- 2 Sensor
- 3 Orifice plate, pipe restriction
- 4 Valve
- 5 Batching tank

DN		Ø orifice plate, pipe restriction	
[mm]	[in]	[mm]	[in]
300	12	210	8.27
350	14	210	8.27
400	16	210	8.27

Orientation

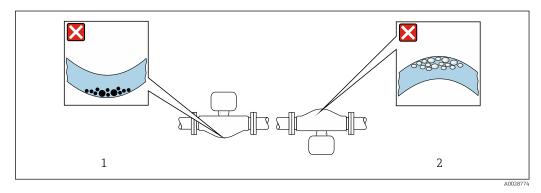
The direction of the arrow on the sensor nameplate helps you to install the sensor according to the flow direction (direction of medium flow through the piping).

Orientation			Recommendation
A	Vertical orientation	A0015591	√ √ 1)
В	Horizontal orientation, transmitter at top	A0015589	✓ ✓ ²⁾ → • 7, • 24

Orientation			Recommendation
С	Horizontal orientation, transmitter at bottom	A0015590	✓ ✓ ³⁾ → 2 7, 2 24
D	Horizontal orientation, transmitter at side	A0015592	⊘ → 1 7, 1 24

- 1) This orientation is recommended to ensure self-draining.
- 2) Applications with low process temperatures may decrease the ambient temperature. To maintain the minimum ambient temperature for the transmitter, this orientation is recommended.
- 3) Applications with high process temperatures may increase the ambient temperature. To maintain the maximum ambient temperature for the transmitter, this orientation is recommended.

If a sensor is installed horizontally with a curved measuring tube, match the position of the sensor to the fluid properties.



- \blacksquare 7 Orientation of sensor with curved measuring tube
- 1 Avoid this orientation for fluids with entrained solids: Risk of solids accumulating.
- 2 Avoid this orientation for outgassing fluids: Risk of gas accumulating.

Inlet and outlet runs



Installation dimensions

For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section.

6.1.2 **Environment and process requirements**

Ambient temperature range

Measuring device	 -40 to +60 °C (-40 to +140 °F) Order code for "Test, certificate", option JP: -50 to +60 °C (-58 to +140 °F) Order code for "Test, certificate", option JQ: Sensor:-60 to +60 °C (-76 to +140 °F) Transmitter: -50 to +60 °C (-58 to +140 °F)
Readability of the local display	-20 to $+60$ °C (-4 to $+140$ °F) The readability of the display may be impaired at temperatures outside the temperature range.

- Dependency of ambient temperature on medium temperature → 🖺 266
- ► If operating outdoors: Avoid direct sunlight, particularly in warm climatic regions.
- You can order a weather protection cover from Endress+Hauser. $\rightarrow \triangleq 248$.

System pressure

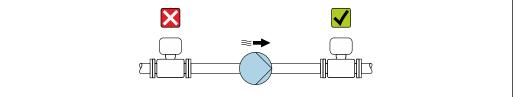
It is important that cavitation does not occur, or that gases entrained in the liquids do not outgas.

Cavitation is caused if the pressure drops below the vapor pressure:

- In liquids that have a low boiling point (e.g. hydrocarbons, solvents, liquefied gases)
- In suction lines
- ► Ensure the system pressure is sufficiently high to prevent cavitation and outgassing.

For this reason, the following mounting locations are recommended:

- At the lowest point in a vertical pipe
- Downstream from pumps (no danger of vacuum)



Thermal insulation

In the case of some fluids, it is important to keep the heat radiated from the sensor to the transmitter to a low level. A wide range of materials can be used for the required insulation.

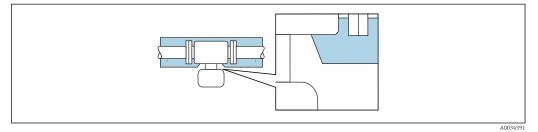
The following device versions are recommended for versions with thermal insulation: Version with extended neck:

Order code for "Measuring tube material", option SA with an extended neck length of 105 mm (4.13 in).

NOTICE

Electronics overheating on account of thermal insulation!

- ► Recommended orientation: horizontal orientation, sensor connection housing pointing downwards.
- ▶ Do not insulate the sensor connection housing.
- ▶ Maximum permissible temperature at the lower end of the sensor connection housing: $80 \,^{\circ}\text{C} (176 \,^{\circ}\text{F})$
- ► Thermal insulation with extended neck free: We recommend that you do not insulate the extended neck in order to ensure optimum dissipation of heat.



■ 8 Thermal insulation with extended neck free

Heating

NOTICE

Electronics can overheat due to elevated ambient temperature!

- ▶ Observe maximum permitted ambient temperature for the transmitter .
- ▶ Depending on the fluid temperature, take the device orientation requirements into account .
- Under critical climatic conditions, in particular, it is important to ensure that the temperature difference between the ambient temperature and the fluid temperature is not >100 K. Suitable measures must be taken, such as heating or insulation.

NOTICE

Danger of overheating when heating

- ▶ Ensure that the temperature at the lower end of the transmitter housing does not exceed 80 $^{\circ}$ C (176 $^{\circ}$ F).
- ► Ensure that sufficient convection takes place at the transmitter neck.
- ► Ensure that a sufficiently large area of the transmitter neck remains exposed. The uncovered part serves as a radiator and protects the electronics from overheating and excessive cooling.
- ▶ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation. For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Heating options

If a fluid requires that no heat loss should occur at the sensor, users can avail of the following heating options:

- Electrical heating, e.g. with electric band heaters
- Via pipes carrying hot water or steam
- Via heating jackets

Vibrations

The high oscillation frequency of the measuring tubes ensures that the correct operation of the measuring system is not influenced by plant vibrations.

6.1.3 Special mounting instructions

Drainability

The measuring tubes can be completely drained and protected against solids build-up in vertical orientation.

Sanitary compatibility



When installing in hygienic applications, please refer to the information in the "Certificates and approvals/hygienic compatibility" section.

Rupture disk

Information that is relevant to the process: $\rightarrow \triangleq 268$.

WARNING

Danger from medium escaping!

Medium escaping under pressure can cause injury or material damage.

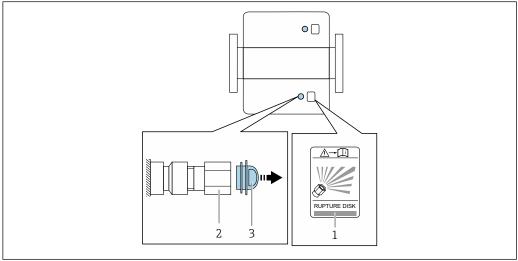
- Take precautions to prevent danger to persons and damage if the rupture disk is actuated.
- Observe information on the rupture disk sticker.
- Make sure that the function and operation of the rupture disk is not impeded through the installation of the device.
- Do not use a heating jacket.
- Do not remove or damage the rupture disk.

The position of the rupture disk is indicated on a sticker beside it.

The transportation quard must be removed.

The existing connecting nozzles are not intended for the purpose of rinsing or pressure monitoring, but instead serve as the mounting location for the rupture disk.

In the event of a failure of the rupture disk, a discharge device can be screwed onto the internal thread of the rupture disk in order to drain off any escaping medium.



A0029944

- Rupture disk label
- Rupture disk with 1/2" NPT internal thread with 1" width across flat
- Transportation quard

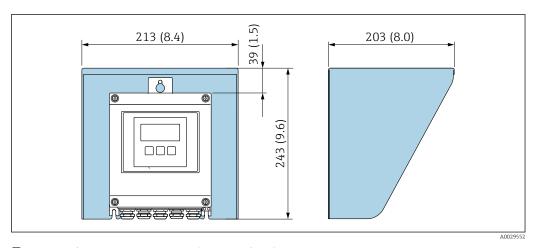
For information on the dimensions: see the "Mechanical construction" section of the "Technical Information" document

Zero point adjustment

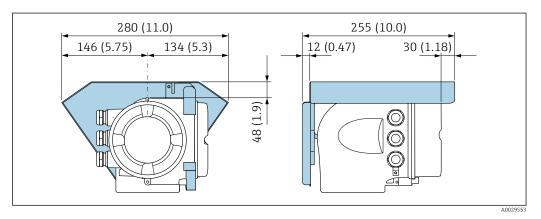
Experience shows that zero point adjustment is advisable only in special cases:

- To achieve maximum measuring accuracy even with low flow rates.
- Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

Protective cover



■ 9 Weather protection cover for Proline 500 – digital



■ 10 Weather protection cover for Proline 500

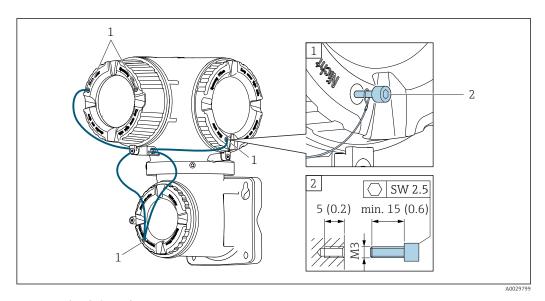
Cover locking: Proline 500

NOTICE

Order code for "Transmitter housing", option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.

The cover can be locked using screws and a chain or cable provided by the customer.

- ▶ It is recommended to use stainless steel cables or chains.
- ► If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.



- Cover borehole for the securing screw
- 2 Securing screw to lock the cover

6.2 Mounting the measuring device

6.2.1 Required tools

For transmitter

For mounting on a post:

- Proline 500 digital transmitter
 - Open-ended wrench AF 10
 - Torx screwdriver TX 25
- Proline 500 transmitter
 Open-ended wrench AF 13

For wall mounting:

Drill with drill bit \emptyset 6.0 mm

For sensor

For flanges and other process connections: Corresponding mounting tools

6.2.2 Preparing the measuring device

- 1. Remove all remaining transport packaging.
- 2. Remove any protective covers or protective caps present from the sensor.
- 3. Remove stick-on label on the electronics compartment cover.

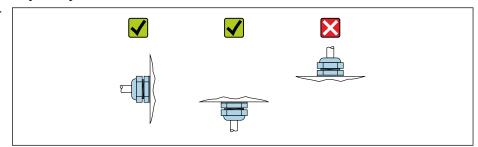
6.2.3 Mounting the measuring device

WARNING

Danger due to improper process sealing!

- ► Ensure that the inside diameters of the gaskets are greater than or equal to that of the process connections and piping.
- ► Ensure that the gaskets are clean and undamaged.
- ► Install the gaskets correctly.
- 1. Ensure that the direction of the arrow on the nameplate of the sensor matches the flow direction of the fluid.

2. Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.



6.2.4 Mounting the transmitter housing: Proline 500 – digital

A CAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- ▶ Do not exceed the permitted maximum ambient temperature .
- ► If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

A CAUTION

Excessive force can damage the housing!

► Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

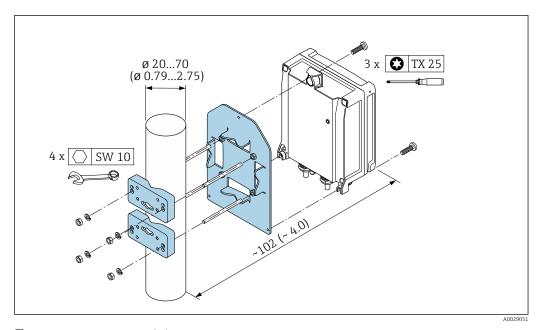
Post mounting

WARNING

Excessive tightening torque applied to the fixing screws!

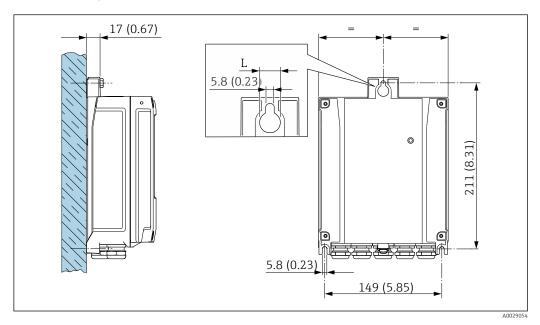
Risk of damaging the plastic transmitter.

► Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)



■ 11 Engineering unit mm (in)

Wall mounting



■ 12 Engineering unit mm (in)

L Depends on order code for "Transmitter housing"

Order code for "Transmitter housing"

- Option **A**, aluminum coated: L =14 mm (0.55 in)
- Option **D**, polycarbonate: L = 13 mm (0.51 in)
- 1. Drill the holes.
- 2. Insert wall plugs into the drilled holes.
- 3. Screw in the securing screws slightly at first.
- 4. Fit the transmitter housing over the securing screws and mount in place.
- 5. Tighten the securing screws.

6.2.5 Mounting the transmitter housing: Proline 500

A CAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- ▶ Do not exceed the permitted maximum ambient temperature .
- ► If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

A CAUTION

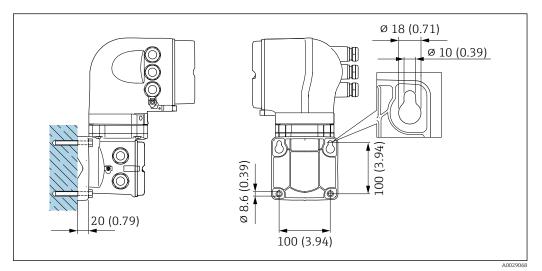
Excessive force can damage the housing!

► Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

Wall mounting



■ 13 Engineering unit mm (in)

- 1. Drill the holes.
- 2. Insert wall plugs into the drilled holes.
- 3. Screw in the securing screws slightly at first.
- 4. Fit the transmitter housing over the securing screws and mount in place.
- 5. Tighten the securing screws.

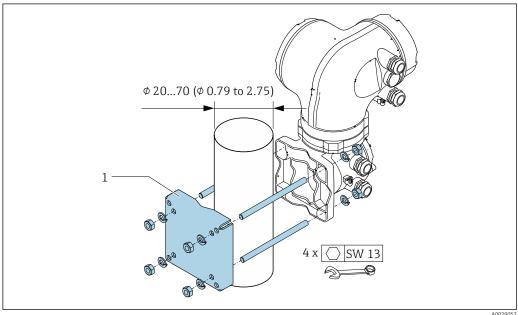
Post mounting

A WARNING

Order code for "Transmitter housing", option L "Cast, stainless": cast transmitters are very heavy.

They are unstable if they are not mounted on a secure, fixed post.

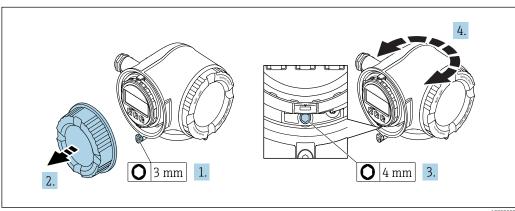
▶ Only mount the transmitter on a secure, fixed post on a stable surface.



■ 14 Engineering unit mm (in)

6.2.6 Turning the transmitter housing: Proline 500

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.

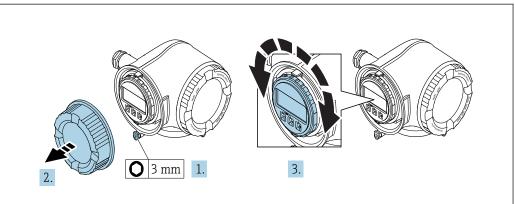


- 1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Release the fixing screw.
- 4. Turn the housing to the desired position.
- 5. Firmly tighten the securing screw.
- 6. Screw on the connection compartment cover

7. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.2.7 Turning the display module: Proline 500

The display module can be turned to optimize display readability and operability.



A003003

- 1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Turn the display module to the desired position: max. $8 \times 45^{\circ}$ in each direction.
- 4. Screw on the connection compartment cover.
- 5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.3 Post-installation check

Is the device undamaged (visual inspection)?	
Does the measuring device conform to the measuring point specifications? For example: Process temperature → 🖺 266 Process pressure (refer to the section on "Pressure-temperature ratings" in the "Technical Information" document) Ambient temperature Measuring range	
Has the correct orientation for the sensor been selected? According to sensor type According to medium temperature According to medium properties (outgassing, with entrained solids)	
Does the arrow on the sensor nameplate match the direction of flow of the fluid through the piping $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	
Are the measuring point identification and labeling correct (visual inspection)?	
Is the device adequately protected from precipitation and direct sunlight?	
Are the securing screw and securing clamp tightened securely?	

7 **Electrical connection**

NOTICE

The measuring device does not have an internal circuit breaker.

- ▶ For this reason, assign the measuring device a switch or power-circuit breaker so that the power supply line can be easily disconnected from the mains.
- ▶ Although the measuring device is equipped with a fuse, additional overcurrent protection (maximum 10 A) should be integrated into the system installation.

7.1 Connection conditions

7.1.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver ≤ 3 mm (0.12 in)

7.1.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

Electrical safety

In accordance with applicable federal/national regulations.

Protective ground cable

Cable $\geq 2.08 \text{ mm}^2 \text{ (14 AWG)}$

The grounding impedance must be less than 1 Ω .

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable

Standard installation cable is sufficient.

Signal cable

PROFINET

Standard IEC 61156-6 specifies CAT 5 as the minimum category for a cable used for PROFINET. CAT 5e and CAT 6 are recommended.



For more information on planning and installing PROFINET networks, see: "PROFINET Cabling and Interconnection Technology", Guideline for PROFINET

Current output 0/4 to 20 mA

Standard installation cable is sufficient.

Pulse/frequency/switch output

Standard installation cable is sufficient.

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

Standard installation cable is sufficient.

Status input

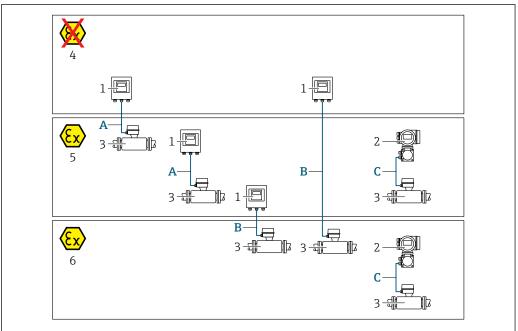
Standard installation cable is sufficient.

Cable diameter

- Cable glands supplied: $M20 \times 1.5$ with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.
 Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Choice of connecting cable between the transmitter and sensor

Depends on the type of transmitter and the installation zones



Δ00324

- 1 Proline 500 digital transmitter
- 2 Proline 500 transmitter
- 3 Sensor Promass
- 4 Non-hazardous area
- 5 Hazardous area: Zone 2; Class I, Division 2
- 6 Hazardous area: Zone 1; Class I, Division 1
- Standard cable to 500 digital transmitter →

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- B Standard cable to 500 digital transmitter → 🖺 37 Transmitter installed in the hazardous area: Zone 2; Class I, Division 2 / sensor installed in the hazardous area: Zone 1; Class I, Division 1
- C Signal cable to 500 transmitter → 🖺 39

 Transmitter and sensor installed in the hazardous area: Zone 2; Class I, Division 2 oder Zone 1;
 Class I, Division 1

A: Connecting cable between sensor and transmitter: Proline 500 – digital Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4 cores (2 pairs); uninsulated stranded CU wires; pair-stranded with common shield
Shielding	Tin-plated copper-braid, optical cover \geq 85 %
Loop resistance	Power supply line (+, –): maximum 10 Ω
Cable length	Maximum 300 m (1000 ft), see the following table.

Cross-section	Cable length [max.]
0.34 mm ² (AWG 22)	80 m (270 ft)
0.50 mm ² (AWG 20)	120 m (400 ft)
0.75 mm ² (AWG 18)	180 m (600 ft)
1.00 mm ² (AWG 17)	240 m (800 ft)
1.50 mm ² (AWG 15)	300 m (1000 ft)

Optionally available connecting cable

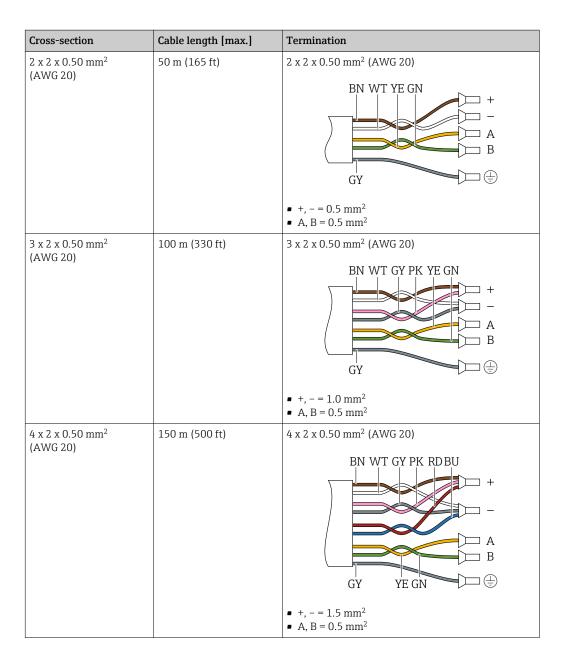
Design	$2 \times 2 \times 0.34 \text{ mm}^2$ (AWG 22) PVC cable $^{1)}$ with common shield (2 pairs, uninsulated stranded CU wires; pair-stranded)
Flame resistance	According to DIN EN 60332-1-2
Oil-resistance	According to DIN EN 60811-2-1
Shielding	Tin-plated copper-braid, optical cover \geq 85 %
Operating temperature	When mounted in a fixed position: -50 to $+105$ °C (-58 to $+221$ °F); when cable can move freely: -25 to $+105$ °C (-13 to $+221$ °F)
Available cable length	Fixed: 20 m (65 ft); variable: up to maximum 50 m (165 ft)

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

B: Connecting cable between sensor and transmitter: Proline 500 - digital Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4, 6, 8 cores (2, 3, 4 pairs); uninsulated stranded CU wires; pair-stranded with common shield
Shielding	Tin-plated copper-braid, optical cover ≥ 85 %
Capacitance C	Maximum 760 nF IIC, maximum 4.2 μF IIB
Inductance L	Maximum 26 μH IIC, maximum 104 μH IIB
Inductance/resistance ratio (L/R)	Maximum 8.9 $\mu H/\Omega$ IIC, maximum 35.6 $\mu H/\Omega$ IIB (e.g. in accordance with IEC 60079-25)
Loop resistance	Power supply line (+, –): maximum 5 Ω
Cable length	Maximum 150 m (500 ft), see the following table.



Optionally available connecting cable

Connecting cable for	Zone 1; Class I, Division 1
Standard cable	$2\times2\times0.5~\text{mm}^2$ (AWG 20) PVC cable $^{1)}$ with common shield (2 pairs, pair-stranded)
Flame resistance	According to DIN EN 60332-1-2
Oil-resistance	According to DIN EN 60811-2-1
Shielding	Tin-plated copper-braid, optical cover \geq 85 %
Operating temperature	When mounted in a fixed position: -50 to $+105$ °C (-58 to $+221$ °F); when cable can move freely: -25 to $+105$ °C (-13 to $+221$ °F)
Available cable length	Fixed: 20 m (65 ft); variable: up to maximum 50 m (165 ft)

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

C: Connecting cable between sensor and transmitter: Proline 500

Standard cable	$6\times0.38~\text{mm}^2$ PVC cable $^{1)}$ with common shield and individually shielded cores	
Conductor resistance	≤50 Ω/km (0.015 Ω/ft)	
Capacitance: core/shield	≤420 pF/m (128 pF/ft)	
Cable length (max.)	20 m (65 ft)	
Cable lengths (available for order)	5 m (15 ft), 10 m (32 ft), 20 m (65 ft)	
Operating temperature	Depends on the device version and how the cable is installed: Standard version: Cable - fixed installation: -40 to +105 °C (-40 to +221 °F) Cable - movable: -25 to +105 °C (-13 to +221 °F) Order code for "Test, certificate", option JP: Cable - fixed installation: -50 to +105 °C (-58 to +221 °F) Cable - movable: -25 to +105 °C (-13 to +221 °F) Order code for "Test, certificate", option JQ: Cable - fixed installation: -60 to +105 °C (-76 to +221 °F) Cable - movable: -25 to +105 °C (-13 to +221 °F)	

¹⁾ UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

7.1.3 Terminal assignment

Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/output 1	Input/output 2		Input/output 3		Input/output 4	
1 (+)	2 (-)	PROFINET	24 (+)	25 (-)	22 (+)	23 (-)	20 (+)	21 (-)
		(RJ45 connector)	Device-:	specific term	,	nent: adhes ver.	ive label in t	erminal

Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.

Terminal assignment and connection of the connecting cable:

- Proline 500 digital → 🖺 41
- Proline 500 → 🖺 49

7.1.4 Device plugs available

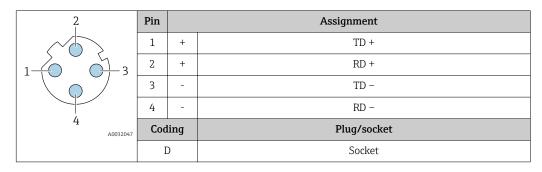
Poevice plugs may not be used in hazardous areas!

Order code for "Input; output 1", option RA "PROFINET"

Order code for	Cable entry/connection		
"Electrical connection"	2	3	
L, N, P, U	Connector M12 × 1	-	
R ¹⁾²⁾ , S ¹⁾²⁾ , T ¹⁾²⁾ , V ¹⁾²⁾	Connector M12 × 1	Connector M12 × 1	

- Cannot be combined with an external WLAN antenna (order code for "Enclosed accessories", option P8) of an RJ45 M12 adapter for the service interface (order code for "Accessories mounted", option NB) or of the remote display and operating module DKX001.
- 2) Suitable for integrating the device in a ring topology.

7.1.5 Pin assignment of device plug



7.1.6 Preparing the measuring device

Carry out the steps in the following order:

- 1. Mount the sensor and transmitter.
- 2. Connection housing, sensor: Connect connecting cable.
- 3. Transmitter: Connect connecting cable.
- 4. Transmitter: Connect signal cable and cable for supply voltage.

NOTICE

Insufficient sealing of the housing!

Operational reliability of the measuring device could be compromised.

- ▶ Use suitable cable glands corresponding to the degree of protection.
- 1. Remove dummy plug if present.
- 2. If the measuring device is supplied without cable glands: Provide suitable cable gland for corresponding connecting cable.
- 3. If the measuring device is supplied with cable glands:

 Observe requirements for connecting cables →

 35.

7.2 Connecting the measuring device: Proline 500 - digital

NOTICE

Limitation of electrical safety due to incorrect connection!

- ► Have electrical connection work carried out by appropriately trained specialists only.
- Observe applicable federal/national installation codes and regulations.
- ► Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ► For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

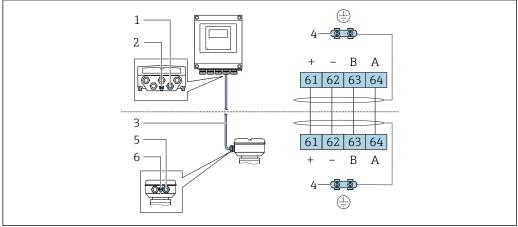
7.2.1 Connecting the connecting cable

A WARNING

Risk of damaging the electronic components!

- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.
- Ground the connection housing of the sensor via the external screw terminal.

Connecting cable terminal assignment



A002819

- 1 Cable entry for cable on transmitter housing
- 2 Protective earth (PE)
- 3 Connecting cable ISEM communication
- 4 Grounding via ground connection; on device plug versions grounding is through the plug itself
- 5 Cable entry for cable or connection of device plug on sensor connection housing
- 6 Protective earth (PE)

Connecting the connecting cable to the sensor connection housing

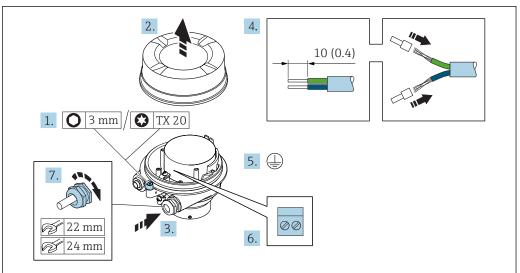
Connection via terminals with order code for "Sensor connection housing": Option L "Cast, stainless" $\Rightarrow \triangleq 42$

Connecting the connecting cable to the transmitter

The cable is connected to the transmitter via terminals $\rightarrow \triangleq 43$.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Sensor connection housing": Option ${\bf L}$ "Cast, stainless"



A0029616

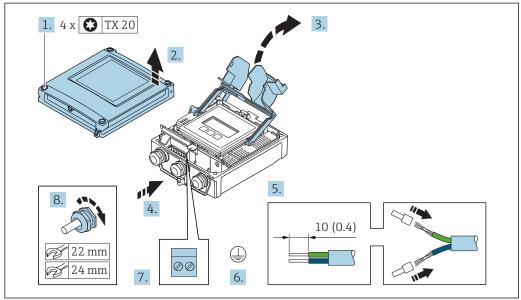
- 1. Loosen the securing clamp of the housing cover.
- 2. Unscrew the housing cover.
- 3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment.
- 7. Firmly tighten the cable glands.
 - ► This concludes the process for connecting the connecting cable.

MARNING

Housing degree of protection voided due to insufficient sealing of the housing.

- ► Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
- 8. Screw on the housing cover.
- 9. Tighten the securing clamp of the housing cover.

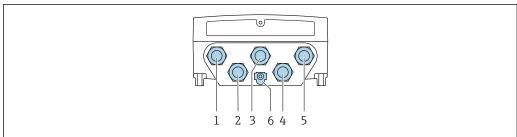
Connecting the connecting cable to the transmitter



- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 5. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 6. Connect the protective ground.
- 8. Firmly tighten the cable glands.
 - This concludes the process for connecting the connecting cable.
- 9. Close the housing cover.
- 10. Tighten the securing screw of the housing cover.
- 11. After connecting the connecting cable:Connect the signal cable and the supply voltage cable →

 44.

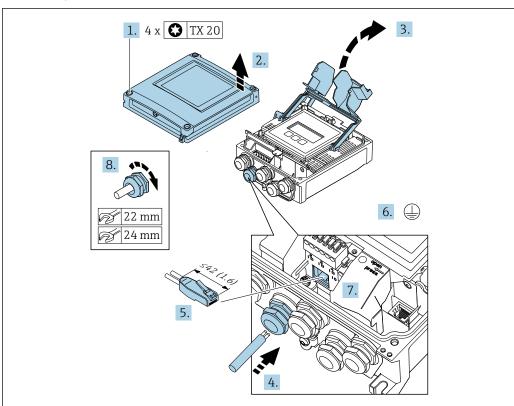
7.2.2 Connecting the transmitter



A002820

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output
- 4 Terminal connection for connecting cable between sensor and transmitter
- 5 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45); optional: connection for external WLAN antenna
- 6 Protective earth (PE)
- In addition to connecting the device via PROFINET and the available inputs/outputs, additional connection options are also available:
 - Integrate into a network via the service interface (CDI-RJ45) \rightarrow \triangleq 47.
 - Integrate the device into a ring topology \rightarrow \triangleq 48.

Connecting the PROFINET connector

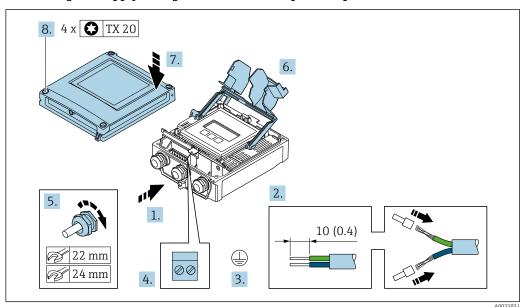


A003398

- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 5. Strip the cable and cable ends and connect to the RJ45 connector.

- 6. Connect the protective ground.
- 7. Plug in the RJ45 connector.
- 8. Firmly tighten the cable glands.
 - ► This concludes the PROFINET connection process.

Connecting the supply voltage and additional inputs/outputs



- 1. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 2. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 3. Connect the protective ground.
- 4. Connect the cable in accordance with the terminal assignment.
 - ► **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage terminal assignment: Adhesive label in the terminal cover or $\rightarrow \implies 39$.

- 5. Firmly tighten the cable glands.
 - ► This concludes the cable connection process.
- 6. Close the terminal cover.
- 7. Close the housing cover.

A WARNING

Housing degree of protection may be voided due to insufficient sealing of the housing.

► Screw in the screw without using any lubricant.

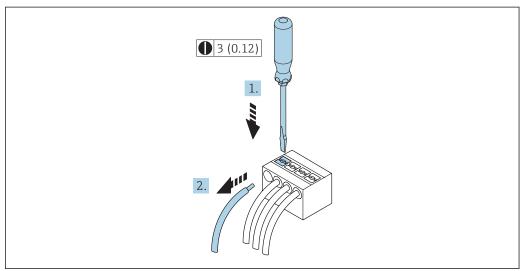
A WARNING

Excessive tightening torque applied to the fixing screws!

Risk of damaging the plastic transmitter.

- ► Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)
- 8. Tighten the 4 fixing screws on the housing cover.

Removing a cable



A00295

■ 15 Engineering unit mm (in)

- 1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
- 2. while simultaneously pulling the cable end out of the terminal.

7.2.3 Integrating the transmitter into a network

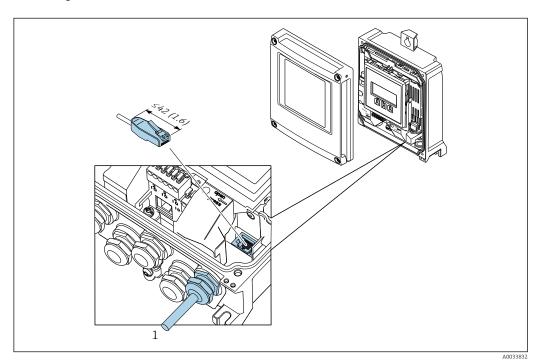
This section only presents the basic options for integrating the device into a network. For information on the procedure to follow to connect the transmitter correctly $\Rightarrow \triangleq 41$.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

An adapter for RJ45 and the M12 connector is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

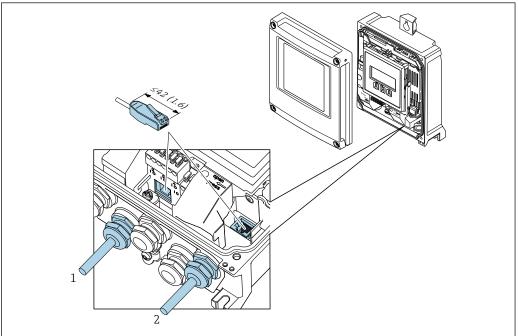
The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

Integrating into a ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 2.5 x cable thickness



A003383

- 1 PROFINET connection
- 2 Service interface (CDI-RJ45)
- An adapter for RJ45 and the M12 connector is optionally available:

 Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

7.3 Connecting the measuring device: Proline 500

NOTICE

Limitation of electrical safety due to incorrect connection!

- ► Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ► Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ► For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

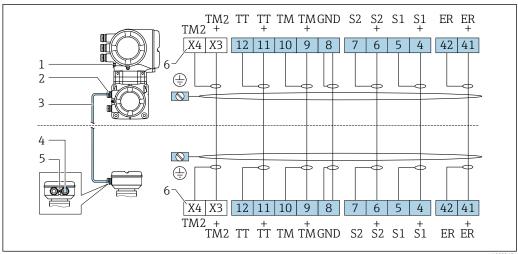
7.3.1 Connecting the connecting cable

A WARNING

Risk of damaging the electronic components!

- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.
- Ground the connection housing of the sensor via the external screw terminal.

Connecting cable terminal assignment



A003369

- 1 Protective earth (PE)
- 2 Cable entry for connecting cable on transmitter connection housing
- 3 Connecting cable
- 4 Cable entry for connecting cable on sensor connection housing
- 5 Protective earth (PE)
- X Terminals X3, X4: temperature sensor

Connecting the connecting cable to the sensor connection housing

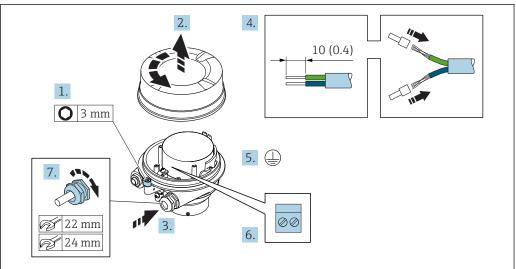
Connection via terminals with order code for "Housing": Option L "Cast, stainless" $\rightarrow \blacksquare 50$

Connecting the connecting cable to the transmitter

The cable is connected to the transmitter via terminals $\rightarrow \triangleq 51$.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Housing": Option ${\bf L}$ "Cast, stainless"



A0029612

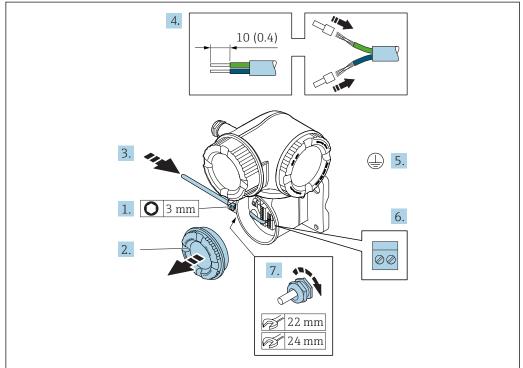
- 1. Loosen the securing clamp of the housing cover.
- 2. Unscrew the housing cover.
- 3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment.
- 7. Firmly tighten the cable glands.
 - ► This concludes the process for connecting the connecting cable.

A WARNING

Housing degree of protection voided due to insufficient sealing of the housing.

- ► Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
- 8. Screw on the housing cover.
- 9. Tighten the securing clamp of the housing cover.

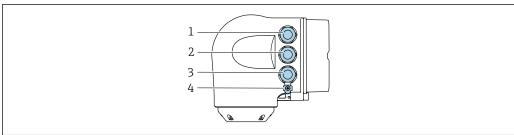
Connecting the connecting cable to the transmitter



A002959

- 1. Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment $\rightarrow \implies 49$.
- 7. Firmly tighten the cable glands.
 - ► This concludes the process for connecting the connecting cable.
- 8. Screw on the connection compartment cover.
- 9. Tighten the securing clamp of the connection compartment cover.
- **10.** After connecting the connecting cable: After connecting the connecting cables: Connect the signal cable and the supply voltage cable .

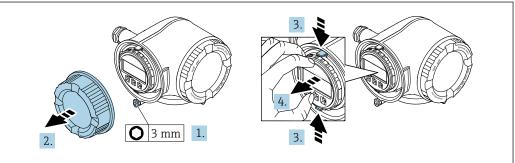
7.3.2 Connecting the transmitter



A0026781

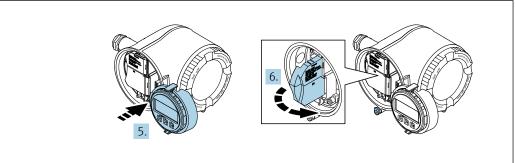
- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45)
- 4 Protective earth (PE)
- In addition to connecting the device via PROFINET and the available inputs/outputs, additional connection options are also available:
 - Integrate into a network via the service interface (CDI-RJ45) \rightarrow 🖺 55.
 - Integrate the device into a ring topology $\rightarrow \triangleq 56$.

Connecting the PROFINET connector



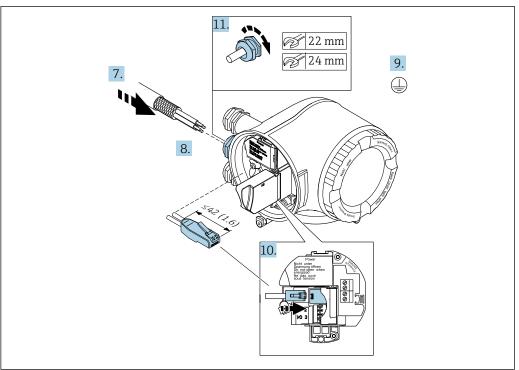
A002981

- 1. Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Squeeze the tabs of the display module holder together.
- 4. Remove the display module holder.



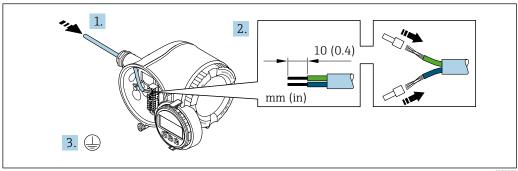
A0029814

- 5. Attach the holder to the edge of the electronics compartment.
- 6. Open the terminal cover.

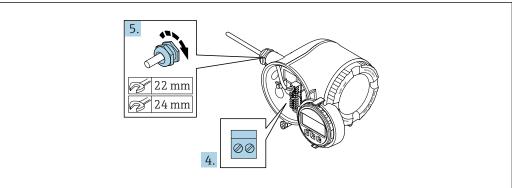


- 7. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 8. Strip the cable and cable ends and connect to the RJ45 connector.
- 9. Connect the protective ground.
- 10. Plug in the RJ45 connector.
- 11. Firmly tighten the cable glands.
 - └ This concludes the PROFINET connection process.

Connecting the supply voltage and additional inputs/outputs



- 1. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 2. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 3. Connect the protective ground.

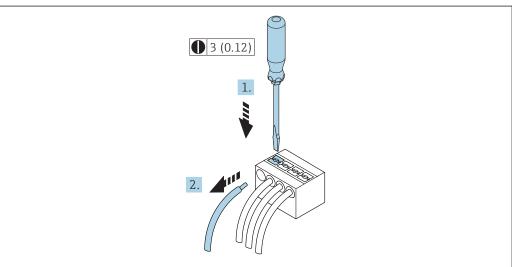


A0033984

- 4. Connect the cable in accordance with the terminal assignment .
 - Signal cable terminal assignment: The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

- 5. Firmly tighten the cable glands.
 - ► This concludes the cable connection process.
- 6. Close the terminal cover.
- 7. Fit the display module holder in the electronics compartment.
- 8. Screw on the connection compartment cover.
- 9. Secure the securing clamp of the connection compartment cover.

Removing a cable



A0029598

- 16 Engineering unit mm (in)
- 1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
- 2. while simultaneously pulling the cable end out of the terminal.

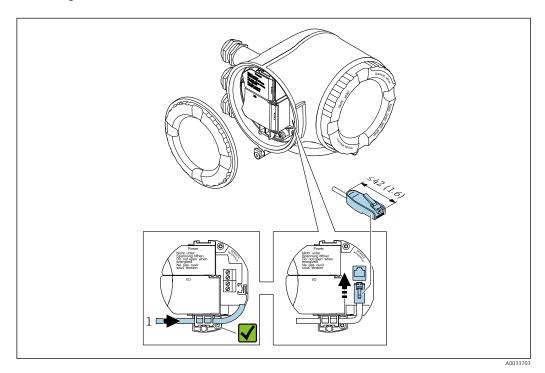
7.3.3 Integrating the transmitter into a network

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT 5e, CAT 6 or CAT 7, with shielded connector (e.g. brand: YAMAICHI; Part No Y-ConProfixPluq63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

An adapter for RJ45 and the M12 connector is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

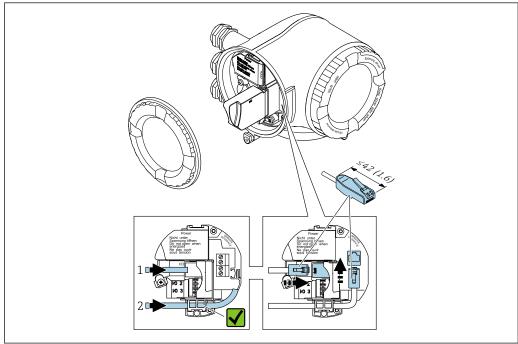
The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

Integrating into a ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 2.5 x cable thickness



A003371

- 1 PROFINET connection
- 2 Service interface (CDI-RJ45)
- An adapter for RJ45 and the M12 connector is optionally available:
 Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

7.4 Ensuring potential equalization

7.4.1 Requirements

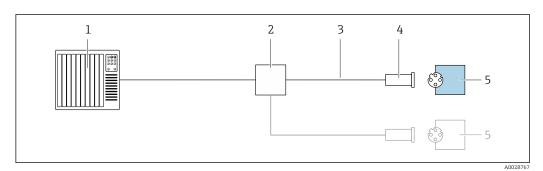
Please consider the following to ensure correct measurement:

- Same electrical potential for the fluid and sensor
- Company-internal grounding concepts

7.5 Special connection instructions

7.5.1 Connection examples

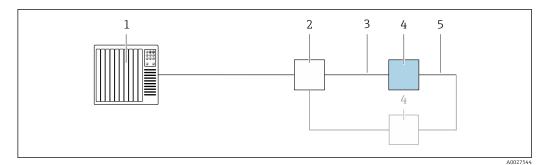
PROFINET



■ 17 Connection example for PROFINET

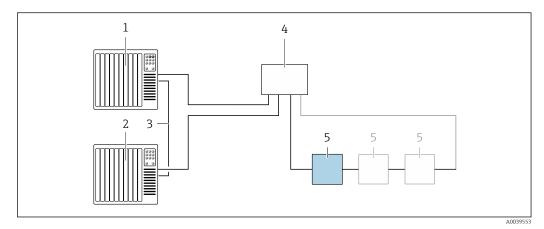
- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- 3 Observe cable specifications
- 4 Device plug
- 5 Transmitter

PROFINET: MRP (Media Redundancy Protocol)



- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- *3 Observe cable specifications* → 🖺 *35*
- 4 Transmitter
- 5 Connecting cable between the two transmitters

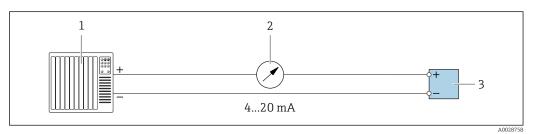
PROFINET: system redundancy S2



■ 18 Connection example for system redundancy S2

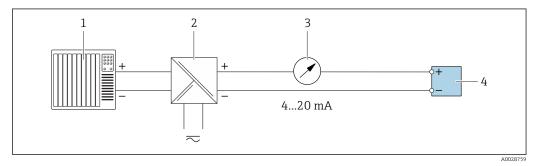
- 1 Control system 1 (e.g. PLC)
- 2 Synchronization of control systems
- 3 Control system 2 (e.g. PLC)
- 4 Industrial Ethernet Managed Switch
- 5 Transmitter

Current output 4-20 mA



■ 19 Connection example for 4-20 mA current output (active)

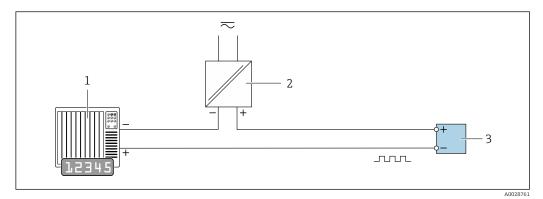
- 1 Automation system with current input (e.g. PLC)
- 2 Analog display unit: observe maximum load
- 3 Transmitter



■ 20 Connection example for 4-20 mA current output (passive)

- $1 \qquad \hbox{Automation system with current input (e.g. PLC)}$
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Analog display unit: observe maximum load
- 4 Transmitter

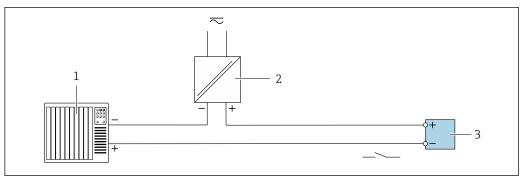
Pulse/frequency output



■ 21 Connection example for pulse/frequency output (passive)

- 1 Automation system with pulse/frequency input (e.g. PLC)
- 2 Power supply
- *3 Transmitter: Observe input values → 255*

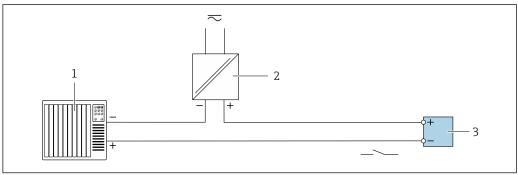
Switch output



A002876

- 22 Connection example for switch output (passive)
- 1 Automation system with switch input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: Observe input values $\rightarrow \stackrel{\square}{=} 255$

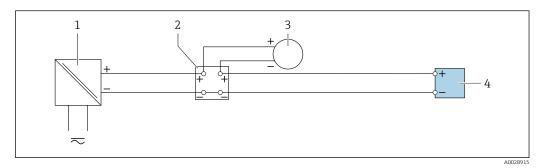
Relay output



A0028760

- 23 Connection example for relay output (passive)
- 1 Automation system with relay input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: Observe input values $\rightarrow \stackrel{\square}{=} 257$

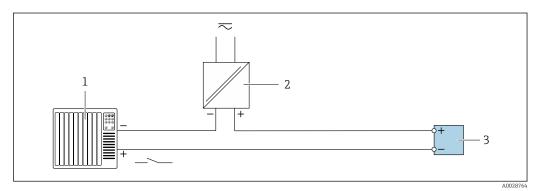
Current input



■ 24 Connection example for 4 to 20 mA current input

- 1 Power supply
- 2 Terminal box
- *External measuring device (to read in pressure or temperature, for instance)*
- 4 Transmitter

Status input



25 Connection example for status input

- 1 Automation system with status output (e.g. PLC)
- 2 Power supply
- 3 Transmitter

7.6 Hardware settings

7.6.1 Setting the device name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station of the PROFINET specification). The factory-assigned device name can be changed using the DIP switches or the automation system.

Example of device name (factory setting): EH-Promass500-XXXX

ЕН	Endress+Hauser	
Promass	Instrument family	
500	Transmitter	
XXXX	Serial number of the device	

The device name currently used is displayed in Setup \rightarrow Name of station is also displayed.

Setting the device name using the DIP switches

The last part of the device name can be set using DIP switches 1-8. The address range is between 1 and 254 (factory setting: serial number of the device)

Overview of the DIP switches

DIP switch	Bit	Description			
1	128				
2	64				
3	32				
4	16	Configurable post of the device name			
5	8	Configurable part of the device name			
6	4				
7	2				
8	1				

Example: Setting the device name EH-PROMASS500-065

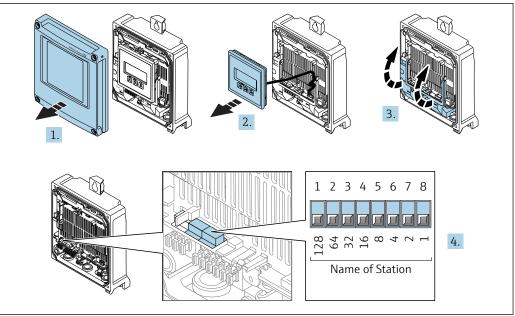
DIP switch	ON/OFF	Bit	Device name
1	OFF	_	
2	ON	64	
37	OFF	_	
8	ON	1	
Serial number of the device:		065	EH-PROMASS500-065

Setting the device name: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.

- ▶ Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.

The default IP address may **not** be activated $\rightarrow \triangleq 63$.



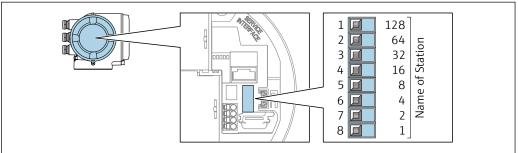
A0034497

- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Set the desired device name using the corresponding DIP switches on the I/O electronics module.
- 5. Reverse the removal procedure to reassemble the transmitter.
- 6. Reconnect the device to the power supply.
 - └─ The configured device address is used once the device is restarted.

Setting the device name: Proline 500

Risk of electric shock when opening the transmitter housing.

- ► Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.
- The default IP address may **not** be activated $\rightarrow \triangleq 64$.



A0034498

- 1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
- 2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
- 3. Set the desired device name using the corresponding DIP switches on the I/O electronics module.
- 4. Reverse the removal procedure to reassemble the transmitter.

- 5. Reconnect the device to the power supply.
 - ► The configured device address is used once the device is restarted.

Setting the device name via the automation system

DIP switches 1-8 must all be set to **OFF** (factory setting) or all be set to **ON** to be able to set the device name via the automation system.

The complete device name (name of station) can be changed individually via the automation system.



- The serial number used as part of the device name in the factory setting is not saved. It is not possible to reset the device name to the factory setting with the serial number. The value "0" is used instead of the serial number.
 - When assigning the device name via the automation system: assign the device name in lower case letters.

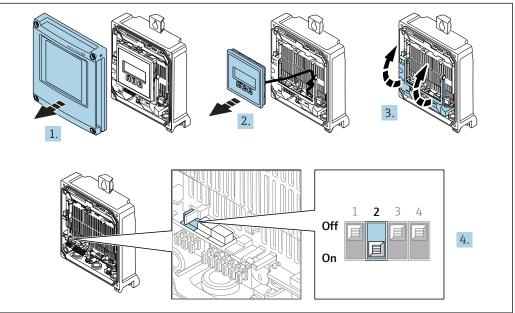
7.6.2 Activating the default IP address

The default IP address 192.168.1.212 can be activated by DIP switch.

Activating the default IP address by DIP switch: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.

- ▶ Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.

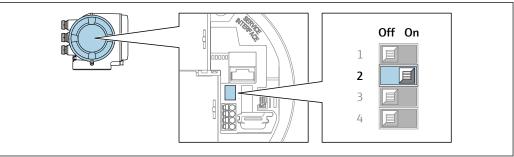


- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Set DIP switch No. 2 on the I/O electronics module from **OFF** \rightarrow **ON**.
- 5. Reverse the removal procedure to reassemble the transmitter.
- 6. Reconnect the device to the power supply.
 - └ The default IP address is used once the device is restarted.

Activating the default IP address by DIP switch: Proline 500

Risk of electric shock when opening the transmitter housing.

- ▶ Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.



A0034499

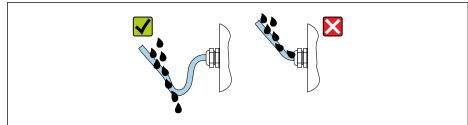
- 1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
- 2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
- 3. Set DIP switch No. 2 on the I/O electronics module from **OFF** \rightarrow **ON**.
- 4. Reverse the removal procedure to reassemble the transmitter.
- 5. Reconnect the device to the power supply.
 - The default IP address is used once the device is restarted.

7.7 Ensuring the degree of protection

The measuring device fulfills all the requirements for the IP66/67 degree of protection, Type 4X enclosure.

To guarantee IP66/67 degree of protection, Type 4X enclosure, carry out the following steps after the electrical connection:

- 1. Check that the housing seals are clean and fitted correctly.
- 2. Dry, clean or replace the seals if necessary.
- 3. Tighten all housing screws and screw covers.
- 4. Firmly tighten the cable glands.
- 5. To ensure that moisture does not enter the cable entry:
 Route the cable so that it loops down before the cable entry ("water trap").



A002927

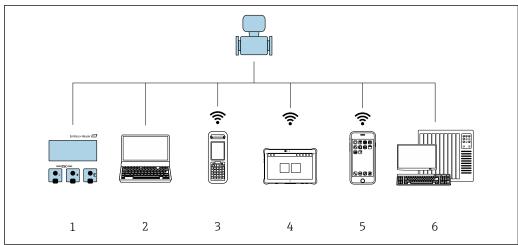
6. Insert dummy plugs into unused cable entries.

7.8 Post-connection check

Are cables or the device undamaged (visual inspection)?	
Do the cables used meet the requirements?	
Do the cables have adequate strain relief?	
Are all the cable glands installed, firmly tightened and leak-tight? Cable run with "water trap" → 🖺 64?	

8 Operation options

8.1 Overview of operation options



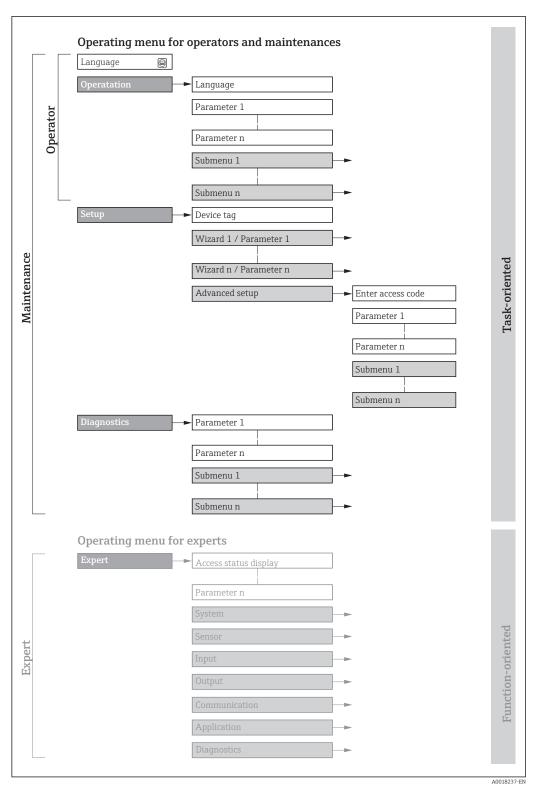
A003451

- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Field Xpert SFX350 or SFX370
- 4 Field Xpert SMT70
- 5 Mobile handheld terminal
- 6 Control system (e.g. PLC)

8.2 Structure and function of the operating menu

8.2.1 Structure of the operating menu

For an overview of the operating menu for experts: "Description of Device Parameters" document supplied with the device \rightarrow \cong 279



 \blacksquare 26 Schematic structure of the operating menu

Operating philosophy 8.2.2

The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.

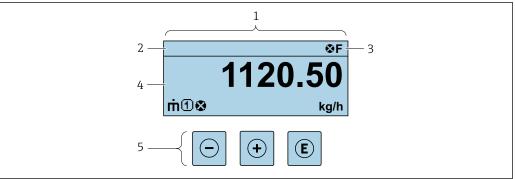
For custody transfer, once the device has been put into circulation or sealed, its operation is restricted.

Menu/parameter		User role and tasks	Content/meaning
Language	task-oriented	Role "Operator", "Maintenance" Tasks during operation: Configuring the operational display Reading measured values	 Defining the operating language Defining the Web server operating language Resetting and controlling totalizers
Operation			 Configuring the operational display (e.g. display format, display contrast) Resetting and controlling totalizers
Setup		"Maintenance" role Commissioning: Configuration of the measurement Configuration of the inputs and outputs Configuration of the communication interface	Wizards for fast commissioning: Setting the system units Configuration of the communication interface Defining the medium Displaying the I/O/configuration Configuring the inputs Configuring the outputs Configuration of the operational display Setting the low flow cut off Configuring partial and empty pipe detection Advanced setup For more customized configuration of the measurement (adaptation to
			special measuring conditions) Configuration of totalizers Configuring the WLAN settings Administration (define access code, reset measuring device)
Diagnostics		"Maintenance" role Fault elimination: Diagnostics and elimination of process and device errors Measured value simulation	Contains all parameters for error detection and analyzing process and device errors: Diagnostic list Contains up to 5 currently pending diagnostic messages. Event logbook Contains event messages that have occurred. Device information Contains information for identifying the device. Measured values Contains all current measured values. Data logging submenu with "Extended HistoROM" order option Storage and visualization of measured values Heartbeat The functionality of the device is checked on demand and the verification results are documented. Simulation Is used to simulate measured values or output values.

Menu/parameter		User role and tasks	Content/meaning
Expert	function-oriented	Tasks that require detailed knowledge of the function of the device: Commissioning measurements under difficult conditions Optimal adaptation of the measurement to difficult conditions Detailed configuration of the communication interface Error diagnostics in difficult cases	Contains all the parameters of the device and makes it possible to access these parameters directly using an access code. The structure of this menu is based on the function blocks of the device: System Contains all higher-order device parameters which do not concern the measurement or the communication interface. Sensor Configuration of the measurement. Input Configuration of the status input. Output Configuration of the analog current outputs as well as the pulse/frequency and switch output. Communication Configuration of the digital communication interface and the Web server. Application Configuration of the functions that go beyond the actual measurement (e.g. totalizer). Diagnostics Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.

8.3 Access to the operating menu via the local display

8.3.1 Operational display



A002934

- 1 Operational display
- 2 Device tag
- 3 Status area
- 4 Display area for measured values (4-line)
- 5 Operating elements→ 🖺 74

Status area

The following symbols appear in the status area of the operational display at the top right:

- Status signals → 🗎 179
 - **F**: Failure
 - **C**: Function check
 - **S**: Out of specification
 - M: Maintenance required
- Diagnostic behavior → 🗎 180
 - Alarm
 - <u></u> : Warning
- 🛱: Locking (the device is locked via the hardware)
- ←: Communication (communication via remote operation is active)

Display area

In the display area, each measured value is prefaced by certain symbol types for further description:

Measured values

Symbol	Meaning
ṁ	Mass flow
Ü	Volume flowCorrected volume flow
P	DensityReference density
4	Temperature
Σ	Totalizer The measurement channel number indicates which of the three totalizers is displayed.
€	Status input

Measurement channel numbers

Symbol	Meaning
14	Measurement channel 1 to 4

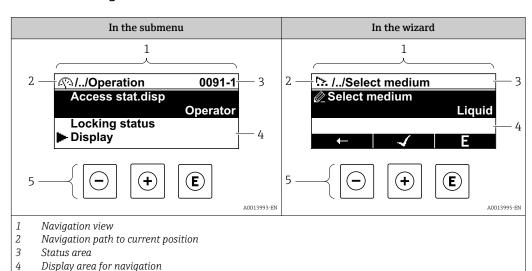
The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. Totalizer 1 to 3).

Diagnostic behavior

The number and display format of the measured values can be configured via the **Format display** parameter ($\Rightarrow \triangleq 133$).

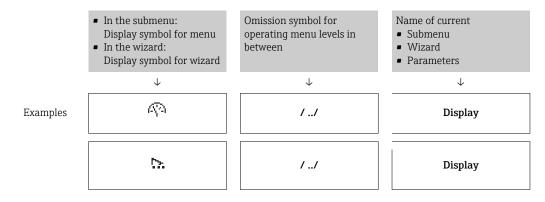
8.3.2 Navigation view

Operating elements \rightarrow $\stackrel{-}{\Rightarrow}$ 74



Navigation path

The navigation path - displayed at the top left in the navigation view - consists of the following elements:



For more information about the icons in the menu, refer to the "Display area" section $\Rightarrow \implies 71$

Status area

The following appears in the status area of the navigation view in the top right corner:

- In the submenu
 - The direct access code for the parameter you are navigating to (e.g. 0022-1)
 - If a diagnostic event is present, the diagnostic behavior and status signal
- In the wizard

If a diagnostic event is present, the diagnostic behavior and status signal



- For information on the diagnostic behavior and status signal \rightarrow 🖺 179
- For information on the function and entry of the direct access code $\rightarrow \triangleq 76$

Display area

Menus

Symbol	Meaning
Ø.	Operation Appears: In the menu next to the "Operation" selection At the left in the navigation path in the Operation menu
۶	Setup Appears: In the menu next to the "Setup" selection At the left in the navigation path in the Setup menu
્ર	Diagnostics Appears: ■ In the menu next to the "Diagnostics" selection ■ At the left in the navigation path in the Diagnostics menu
3,€	Expert Appears: In the menu next to the "Expert" selection At the left in the navigation path in the Expert menu

Submenus, wizards, parameters

Symbol	Meaning
•	Submenu

15.	Wizard
	Parameters within a wizard No display symbol exists for parameters in submenus.

Locking

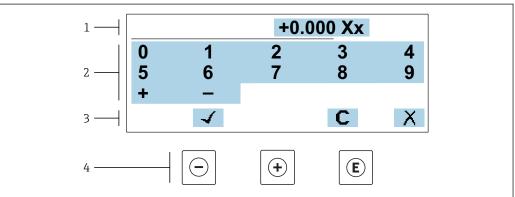
Symbol	Meaning
û	Parameter locked When displayed in front of a parameter name, indicates that the parameter is locked. By a user-specific access code By the hardware write protection switch

Wizard operation

Symbol	Meaning
	Switches to the previous parameter.
√	Confirms the parameter value and switches to the next parameter.
E	Opens the editing view of the parameter.

Editing view 8.3.3

Numeric editor

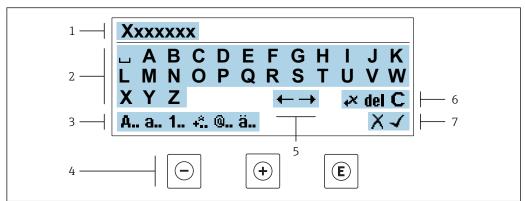


 \blacksquare 27 For entering values in parameters (e.g. limit values)

- Entry display area Input screen 1
- 2
- 3 Confirm, delete or reject entry
- Operating elements

72

Text editor



A003411

■ 28 For entering text in parameters (e.g. tag name)

- l Entry display area
- 2 Current input screen
- 3 Change input screen
- 4 Operating elements
- 5 Move entry position
- 6 Delete entry
- 7 Reject or confirm entry

Using the operating elements in the editing view

Operating key(s)	Meaning
	Minus key Move the entry position to the left.
(+)	Plus key Move the entry position to the right.
E	Enter key ■ Press the key briefly: confirm your selection. ■ Press the key for 2 s: confirm the entry.
-++	Escape key combination (press keys simultaneously) Close the editing view without accepting the changes.

Input screens

Symbol	Meaning
Α	Upper case
a	Lower case
1	Numbers
+*	Punctuation marks and special characters: = + - * / 2 3 1 /4 1 /2 3 /4 () [] < > { }
@	Punctuation marks and special characters: ' " ` ^ . , ; : ? ! % μ ° € \$ £ ¥ § @ # / \ I ~ & _
ä	Umlauts and accents

Controlling data entries

Symbol	Meaning
←→	Move entry position
X	Reject entry
4	Confirm entry
ų×,	Delete character immediately to the left of the entry position
del	Delete character immediately to the right of the entry position
С	Clear all the characters entered

8.3.4 Operating elements

Operating key(s)	Meaning	
	Minus key	
	In a menu, submenu Moves the selection bar upwards in a picklist.	
	With a Wizard Confirms the parameter value and goes to the previous parameter.	
	With a text and numeric editor Move the entry position to the left.	
	Plus key	
	In a menu, submenu Moves the selection bar downwards in a picklist.	
(+)	With a Wizard Confirms the parameter value and goes to the next parameter.	
	With a text and numeric editor Move the entry position to the right.	
	Enter key	
	For operational display Pressing the key briefly opens the operating menu.	
E	 In a menu, submenu Pressing the key briefly: Opens the selected menu, submenu or parameter. Starts the wizard. If help text is open, closes the help text of the parameter. Pressing the key for 2 s for parameter: 	
	If present, opens the help text for the function of the parameter.	
	With a Wizard Opens the editing view of the parameter.	
	 With a text and numeric editor ■ Press the key briefly: confirm your selection. ■ Press the key for 2 s: confirm the entry. 	

Operating key(s)	Meaning	
	Escape key combination (press keys simultaneously) In a menu, submenu Pressing the key briefly: Exits the current menu level and takes you to the next higher level. If help text is open, closes the help text of the parameter.	
	 Pressing the key for 2 s returns you to the operational display ("home position"). With a Wizard Exits the wizard and takes you to the next higher level. With a text and numeric editor Close the editing view without accepting the changes. 	
(-)+(E)	Minus/Enter key combination (press the keys simultaneously) If the keypad lock is active: Press the key for 3 s: deactivate the keypad lock. If the keypad lock is not active: Press the key for 3 s: the context menu opens along with the option for activating the keypad lock.	

8.3.5 Opening the context menu

Using the context menu, the user can call up the following menus quickly and directly from the operational display:

- Setup
- Data backup
- Simulation

Calling up and closing the context menu

The user is in the operational display.

- 1. Press the \Box and \Box keys for longer than 3 seconds.
 - ► The context menu opens.



- 2. Press \Box + \pm simultaneously.
 - ightharpoonup The context menu is closed and the operational display appears.

Calling up the menu via the context menu

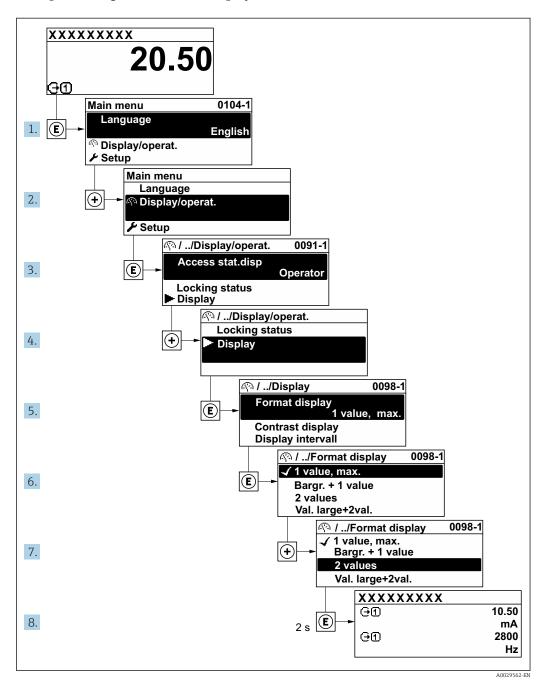
- 1. Open the context menu.
- 2. Press ± to navigate to the desired menu.
- 3. Press 🗉 to confirm the selection.
 - ► The selected menu opens.

8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

For an explanation of the navigation view with symbols and operating elements $\Rightarrow \stackrel{\triangle}{=} 70$

Example: Setting the number of displayed measured values to "2 values"



8.3.7 Calling the parameter directly

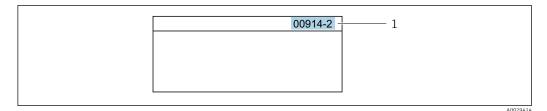
A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

Navigation path

Expert → Direct access

76

The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.



1 Direct access code

Note the following when entering the direct access code:

- The leading zeros in the direct access code do not have to be entered. Example: Enter "914" instead of "00914"
- If no channel number is entered, channel 1 is accessed automatically.
 Example: Enter 00914 → Assign process variable parameter
- If a different channel is accessed: Enter the direct access code with the corresponding channel number.

Example: Enter **00914-2** → **Assign process variable** parameter

For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

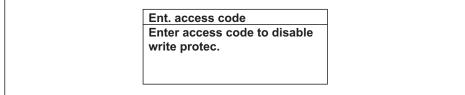
8.3.8 Calling up help text

Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.

Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

- 1. Press E for 2 s.
 - ► The help text for the selected parameter opens.



A0014002-EI

- 29 Example: Help text for parameter "Enter access code"
- 2. Press \Box + \pm simultaneously.
 - ► The help text is closed.

8.3.9 Changing the parameters

Parameters can be changed via the numeric editor or text editor.

- Numeric editor: Change values in a parameter, e.g. specifications for limit values.
- Text editor: Enter text in a parameter, e.g. tag name.

A message is displayed if the value entered is outside the permitted value range.

Ent. access code
Invalid or out of range input
value
Min:0
Max:9999

A0014049-E

For a description of the editing view - consisting of the text editor and numeric editor - with symbols $\rightarrow \stackrel{\triangle}{=} 72$, for a description of the operating elements $\rightarrow \stackrel{\triangle}{=} 74$

8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access $\rightarrow \blacksquare 156$.

Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

- ▶ Define the access code.
 - The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

Access authorization to parameters: "Maintenance" user role

Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	V	V
After an access code has been defined.	V	✓ 1)

1) The user only has write access after entering the access code.

Access authorization to parameters: "Operator" user role

Access code status	Read access	Write access
After an access code has been defined.	V	1)

- Despite the defined access code, certain parameters can always be modified and thus are excepted from the write protection, as they do not affect the measurement. Refer to the "Write protection via access code" section
- The user role with which the user is currently logged on is indicated by the **Access** status parameter. Navigation path: Operation \rightarrow Access status

8.3.11 Disabling write protection via access code

If the $\widehat{\mbox{$\mathbb B$}}$ -symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation \rightarrow $\mbox{$\mathbb B$}$ 156.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter ($\rightarrow \implies 139$) via the respective access option.

1. After you press E, the input prompt for the access code appears.

- 2. Enter the access code.
 - The \(\bar{\text{\mathbb{O}}}\) -symbol in front of the parameters disappears; all previously write-protected parameters are now re-enabled.

8.3.12 Enabling and disabling the keypad lock

The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.

The keypad lock is switched on and off via the context menu.

Switching on the keypad lock

- The keypad lock is switched on automatically:
 - If the device has not been operated via the display for > 1 minute.
 - Each time the device is restarted.

To activate the keylock manually:

- 1. The device is in the measured value display.

 Press the □ and □ keys for 3 seconds.
 - ► A context menu appears.
- 2. In the context menu select the **Keylock on** option.
 - ► The keypad lock is switched on.
- If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

Switching off the keypad lock

- ► The keypad lock is switched on. Press the □ and □ keys for 3 seconds.
 - ► The keypad lock is switched off.

8.4 Access to the operating menu via the Web browser

8.4.1 Function range

Thanks to the integrated Web server, the device can be operated and configured via a Web browser and via a service interface (CDI-RJ45) or via a WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is also displayed and allows the user to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

For additional information on the Web server, refer to the Special Documentation for the device $\rightarrow \stackrel{\triangle}{=} 280$

8.4.2 Prerequisites

Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have an RJ45 interface.	The operating unit must have a WLAN interface.
Connection	Standard Ethernet cable with RJ45 connector.	Connection via Wireless LAN.
Screen	Recommended size: ≥12" (depends on the screen resolution)	

Computer software

Software	Interface	
	CDI-RJ45	WLAN
Recommended operating systems	 Microsoft Windows 7 or higher. Mobile operating systems: iOS Android Microsoft Windows XP is supported 	
Web browsers supported	 Microsoft Internet Explorer 8 or higher Microsoft Edge Mozilla Firefox Google Chrome Safari 	

Computer settings

Settings	Interface	
	CDI-RJ45	WLAN
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (for adjusting the IP address, subnet mask etc.).	
Proxy server settings of the Web browser	The Web browser setting <i>Use a Proxy Server for Your LAN</i> must be deselected .	
JavaScript	JavaScript must be enabled.	
	1	c.html in the address line of the Web nplified version of the operating menu er.
	 <u>4</u> 	version: To enable correct data display, he) of the Web browser under Internet
Network connections	Only the active network connections to the measuring device should be used.	
	Switch off all other network connections such as WLAN.	Switch off all other network connections.

In the event of connection problems: $\rightarrow \stackrel{\triangle}{=} 173$

Measuring device: Via CDI-RJ45 service interface

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ON
	For information on enabling the Web server $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $

Measuring device: via WLAN interface

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: Transmitter with integrated WLAN antenna Transmitter with external WLAN antenna
Web server	Web server and WLAN must be enabled; factory setting: ON For information on enabling the Web server → 85

8.4.3 Establishing a connection

Via service interface (CDI-RJ45)

Preparing the measuring device

Proline 500 - digital

- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. The location of the connection socket depends on the measuring device and the communication protocol:

Connect the computer to the RJ45 connector via the standard Ethernet connecting cable .

Proline 500

- 1. Depending on the housing version:

 Release the securing clamp or securing screw of the housing cover.
- 2. Depending on the housing version: Unscrew or open the housing cover.
- 3. The location of the connection socket depends on the measuring device and the communication protocol:

Connect the computer to the RJ45 connector via the standard Ethernet connecting cable .

Configuring the Internet protocol of the computer

The IP address can be assigned to the measuring device in a variety of ways:

- Dynamic Configuration Protocol (DCP), factory setting:
 The IP address is automatically assigned to the measuring device by the automation system (e.g. Siemens S7).
- Hardware addressing:

The IP address is set via DIP switches $\rightarrow \triangleq 60$.

Software addressing:

The IP address is entered via the **IP address** parameter ($\rightarrow \implies 110$).

DIP switch for "Default IP address":

To establish the network connection via the service interface (CDI-RJ45): the fixed IP address 192.168.1.212 is used \rightarrow \cong 63.

The measuring device works with the Dynamic Configuration Protocol (DCP), on leaving the factory, i.e. the IP address of the measuring device is automatically assigned by the automation system (e.g. Siemens S7).

To establish a network connection via the service interface (CDI-RJ45): set the "Default IP address" DIP switch to **ON**. The measuring device then has the fixed IP address: 192.168.1.212. This address can now be used to establish the network connection.

- 1. Via DIP switch 2, activate the default IP address 192.168.1.212: $\rightarrow \triangleq 63$.
- 2. Switch on the measuring device.
- 3. Connect to the computer using a cable $\rightarrow \triangleq 87$.
- 4. If a 2nd network card is not used, close all the applications on the notebook.
 - Applications requiring Internet or a network, such as e-mail, SAP applications, Internet or Windows Explorer.
- 5. Close any open Internet browsers.
- 6. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:

IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 \rightarrow e.g. 192.168.1.213	
Subnet mask	255.255.255.0	
Default gateway	192.168.1.212 or leave cells empty	

Via WLAN interface

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

► Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.

- ▶ Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- ► If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

► Enable WLAN reception on the mobile terminal.

Establishing a connection from the mobile terminal to the measuring device

- 1. In the WLAN settings of the mobile terminal: Select the measuring device using the SSID (e.g. EH Promass 500 A802000).
- 2. If necessary, select the WPA2 encryption method.

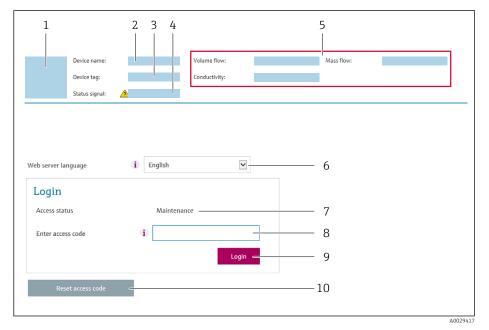
- 3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).
 - LED on display module flashes: it is now possible to operate the measuring device with the Web browser, FieldCare or DeviceCare.
- The serial number can be found on the nameplate.
- To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Disconnecting

► After configuring the device: Terminate the WLAN connection between the operating unit and measuring device.

Starting the Web browser

- 1. Start the Web browser on the computer.
- 2. Enter the IP address of the Web server in the address line of the Web browser: 192.168.1.212
 - The login page appears.



- Picture of device
- 2 Device name
- 3 Device tag
- 4 Status signal
- 5 Current measured values
- 6 Operating language
- 7 User role
- 8 Access code
- 9 Login
- 10 Reset access code ($\rightarrow \equiv 152$)
- If a login page does not appear, or if the page is incomplete $\rightarrow \stackrel{\triangle}{=} 173$

8.4.4 Logging on

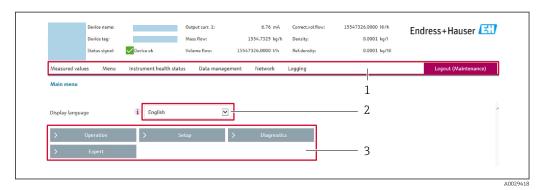
1. Select the preferred operating language for the Web browser.

- 2. Enter the user-specific access code.
- 3. Press **OK** to confirm your entry.

Access code 0000 (factory setting); can be changed by customer

If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

8.4.5 User interface



- 1 Function row
- 2 Local display language
- 3 Navigation area

Header

The following information appears in the header:

- Device name
- Device tag
- Device status with status signal \rightarrow $\stackrel{ riangle}{ riangle}$ 182
- Current measured values

Function row

Functions	Meaning	
Measured values	Displays the measured values of the measuring device	
Menu	 Access to the operating menu from the measuring device The structure of the operating menu is the same as for the local display For detailed information on the structure of the operating menu, see the Operating Instructions for the measuring device 	
Device status	Displays the diagnostic messages currently pending, listed in order of priority	
Data management	Data exchange between PC and measuring device: Device configuration: Load settings from the device (XML format, save configuration) Save settings to the device (XML format, restore configuration) Logbook - Export Event logbook (.csv file) Documents - Export documents: Export backup data record (.csv file, create documentation of the measuring point configuration) Verification report (PDF file, only available with the "Heartbeat Verification" application package) File for system integration - If using fieldbuses, upload device drivers for system integration from the measuring device: PROFINET: GSD file Firmware update - Flashing a firmware version	

Functions	Meaning	
Network configuration	Configuration and checking of all the parameters required for establishing the connection to the measuring device: Network settings (e.g. IP address, MAC address) Device information (e.g. serial number, firmware version)	
Logout	End the operation and call up the login page	

Navigation area

If a function is selected in the function bar, the submenus of the function open in the navigation area. The user can now navigate through the menu structure.

Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:

- Configuring parameters
- Reading measured values
- Calling up help text
- Starting an upload/download

8.4.6 Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

Navigation

"Expert" menu \rightarrow Communication \rightarrow Web server

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Web server functionality	Switch the Web server on and off.	OffHTML OffOn	On

Function scope of the "Web server functionality" parameter

Option	Description	
Off	The web server is completely disabled.Port 80 is locked.	
HTML Off	The HTML version of the web server is not available.	
On	 The complete functionality of the web server is available. JavaScript is used. The password is transferred in an encrypted state. Any change to the password is also transferred in an encrypted state. 	

Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:

- Via local display
- Via Bedientool "FieldCare"
- Via "DeviceCare" operating tool

8.4.7 Logging out

- Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.
- 1. Select the **Logout** entry in the function row.
 - ► The home page with the Login box appears.
- 2. Close the Web browser.
- 3. If no longer needed:

 Reset modified properties of the Internet protocol (TCP/IP) → 81.
- If communication with the Web server was established via the default IP address 192.168.1.212, DIP switch No. 10 must be reset (from $ON \rightarrow OFF$). Afterwards, the IP address of the device is active again for network communication.

8.5 Access to the operating menu via the operating tool

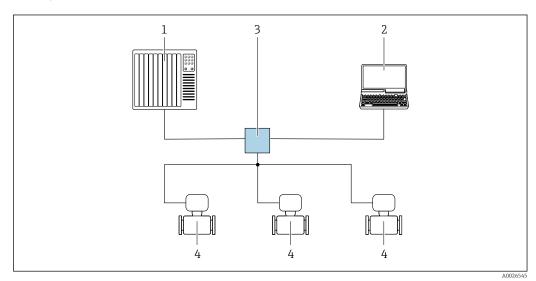
The structure of the operating menu in the operating tools is the same as for operation via the local display.

8.5.1 Connecting the operating tool

Via PROFINET network

This communication interface is available in device versions with PROFINET.

Star topology

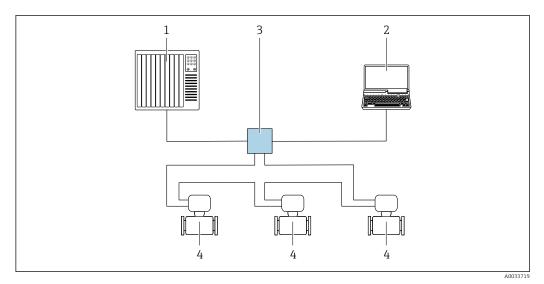


■ 30 Options for remote operation via PROFINET network: star topology

- 1 Automation system, e.g. Simatic S7 (Siemens)
- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated device Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 3 Switch, e.g. Scalance X204 (Siemens)
- 4 Measuring device

Ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the service interface (CDI-RJ45).



Options for remote operation via PROFINET network: ring topology

- Automation system, e.g. Simatic S7 (Siemens)
- Computer with Web browser (e.g. Internet Explorer) for accessing the integrated device Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication
- Switch, e.g. Scalance X204 (Siemens)
- Measuring device

Service interface

Via service interface (CDI-RJ45)

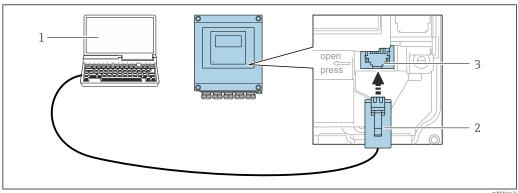
A point-to-point connection can be established to configure the device onsite. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.



An adapter for RJ45 and the M12 connector is optionally available: Order code for "Accessories", option NB: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

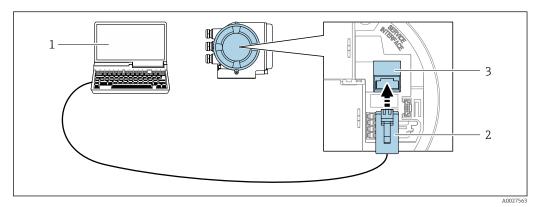
Proline 500 – digital transmitter



■ 32 Connection via service interface (CDI-RJ45)

- Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
- Standard Ethernet connecting cable with RJ45 connector
- Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Proline 500 transmitter



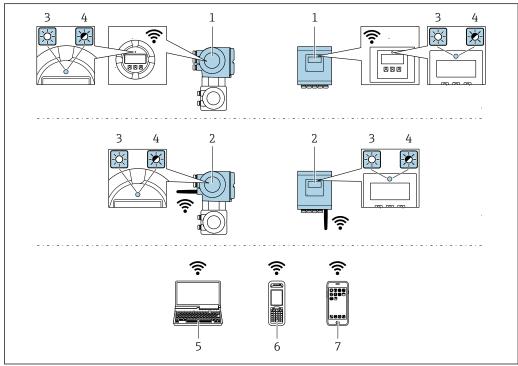
■ 33 Connection via service interface (CDI-RJ45)

- Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
- 2 Standard Ethernet connecting cable with RJ45 connector
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Via WLAN interface

The optional WLAN interface is available on the following device version:

Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"



A003456

- 1 Transmitter with integrated WLAN antenna
- 2 Transmitter with external WLAN antenna
- 3 LED lit constantly: WLAN reception is enabled on measuring device
- 4 LED flashing: WLAN connection established between operating unit and measuring device
- 5 Computer with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare)
- 6 Mobile handheld terminal with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or operating tool (e.g. FieldCare, DeviceCare)
- 7 Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)	
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)	
Configurable WLAN channels	1 to 11	
Degree of protection	IP67	
Available antennas	 Internal antenna External antenna (optional) In the event of poor transmission/reception conditions at the place of installation. Only one antenna active in each case! 	
Range	 Internal antenna: typically 10 m (32 ft) External antenna: typically 50 m (164 ft) 	
Materials (external antenna)	 Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass Adapter: Stainless steel and nickel-plated brass Cable: Polyethylene Connector: Nickel-plated brass Angle bracket: Stainless steel 	

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

▶ Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.

- ▶ Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- ► If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

► Enable WLAN reception on the mobile terminal.

Establishing a connection from the mobile terminal to the measuring device

- In the WLAN settings of the mobile terminal:
 Select the measuring device using the SSID (e.g. EH_Promass_500_A802000).
- 2. If necessary, select the WPA2 encryption method.
- 3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).
 - LED on display module flashes: it is now possible to operate the measuring device with the Web browser, FieldCare or DeviceCare.
- The serial number can be found on the nameplate.
- To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Disconnecting

After configuring the device:
 Terminate the WLAN connection between the operating unit and measuring device.

8.5.2 FieldCare

Function scope

FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field devices in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:

- WLAN interface → 88

Typical functions:

- Configuring parameters of transmitters
- Loading and saving device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook
- For additional information about FieldCare, see Operating Instructions BA00027S and BA00059S

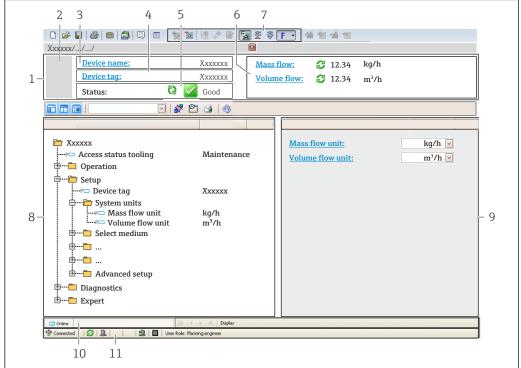
Source for device description files

Establishing a connection

- 1. Start FieldCare and launch the project.
- 2. In the network: Add a device.
 - ► The **Add device** window opens.
- 3. Select the **CDI Communication TCP/IP** option from the list and press **OK** to confirm.
- 4. Right-click **CDI Communication TCP/IP** and select the **Add device** option in the context menu that opens.
- 5. Select the desired device from the list and press **OK** to confirm.
 - ► The CDI Communication TCP/IP (Configuration) window opens.
- 6. Enter the device address in the **IP address** field: 192.168.1.212 and press **Enter** to confirm.
- 7. Establish the online connection to the device.
- For additional information, see Operating Instructions BA00027S and BA00059S

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User interface



A00210E1 EN

- 1 Header
- 2 Picture of device
- 3 Device name
- 4 Device tag
- 5 Status area with status signal $\rightarrow = 182$
- 6 Display area for current measured values
- 7 Edit toolbar with additional functions such as save/restore, event list and create documentation
- 8 Navigation area with operating menu structure
- 9 Working area
- 10 Range of action
- 11 Status area

8.5.3 DeviceCare

Function scope

Tool to connect and configure Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.



For details, see Innovation Brochure INO1047S $\,$

Source for device description files

See information \rightarrow \bigcirc 92

9 System integration

9.1 Overview of device description files

9.1.1 Current version data for the device

Firmware version	01.01.zz	 On the title page of the Operating instructions On the transmitter nameplate Firmware version Diagnostics → Device information → Firmware version
Release date of firmware version	07.2019	-
Manufacturer ID	0x11	Manufacturer ID Diagnostics → Device information → Manufacturer ID
Device ID	0x843B	Device ID Expert → Communication → PROFINET configuration → PROFINET information → Device ID
Device type ID	Promass 500	Device Type Expert → Communication → PROFINET configuration → PROFINET information → Device Type
Device revision	2	Device revision Expert → Communication → PROFINET configuration → PROFINET information → Device revision
PROFINET version	2.3.x	-

For an overview of the different firmware versions for the device $\rightarrow \triangleq 244$

9.1.2 Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

Operating tool via Service interface (CDI)	Sources for obtaining device descriptions	
FieldCare	 www.endress.com → Download Area CD-ROM (contact Endress+Hauser) DVD (contact Endress+Hauser) 	
DeviceCare	 www.endress.com → Download Area CD-ROM (contact Endress+Hauser) DVD (contact Endress+Hauser) 	

9.2 Device master file (GSD)

In order to integrate field devices into a bus system, the PROFINET system needs a description of the device parameters, such as output data, input data, data format and data volume.

These data are available in the device master file (GSD) which is provided to the automation system when the communication system is commissioned. In addition device bit maps, which appear as icons in the network structure, can also be integrated.

The device master file (GSD) is in XML format, and the file is created in the GSDML description markup language.

9.2.1 File name of the device master file (GSD)

Example of the name of a device master file:

GSDML-V2.3.x-EH-PROMASS 500-yyyymmdd.xml

GSDML	Description language	
V2.3.x	Version of the PROFINET specification	
ЕН	Endress+Hauser	
PROMASS Instrument family		
500	Transmitter	
yyyymmdd Date of issue (yyyy: year, mm: month, dd: day)		
.xml	File name extension (XML file)	

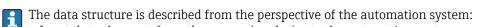
9.3 Cyclic data transmission

9.3.1 Overview of the modules

The following tables shows which modules are available to the measuring device for cyclic data exchange. Cyclic data exchange is performed with an automation system.

Measuring device Module	Direction Data flow	Control system	
Analog Input module → 🖺 94	Slot 1 to 14, 24 to 26, 27	→	
Application-specific Input module → 🖺 96	31, 32	→	
Digital Input module → 🖺 96	1 to 14	→	
Diagnose Input module → 🖺 97	1 to 14	→	
Analog Output module → 🖺 99	18, 19, 20, 29, 30	+	PROFINET
Digital Output module → 🖺 100	21, 22, 24 to 26	+	
Totalizer 1 to 3 → 🖺 98	15 to 17	← →	
Heartbeat Verification module → 🖺 101	23	← →	
Concentration → 🖺 101	28	← →	

9.3.2 Description of the modules



- Input data: Are sent from the measuring device to the automation system.
- Output data: Are sent from the automation system to the measuring device.

Analog Input module

Transmit input variables from the measuring device to the automation system.

Analog Input modules cyclically transmit the selected input variables, along with the status, from the measuring device to the automation system. The input variable is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains status information pertaining to the input variable.

Selection: input variable

Slot	Input variables		
1 to 14	 Mass flow Volume flow Corrected volume flow Density Reference density Temperature Electronic temperature Oscillation frequency Frequency fluctuation Oscillation damping Tube damping fluctuation Signal asymmetry Exciter current Application-specific output 0 Application-specific output 1 Index inhomogeneous medium Index suspended bubbles 		
24 to 26	Current input value		
1 to 14	Additional input variables with the Heartbeat Verification application package Carrier pipe temperature Oscillation damping 1 Oscillation frequency 1 Oscillation amplitude 0 Oscillation amplitude 1 Frequency fluctuation 1 Tube damping fluctuation 1 Exciter current 1 HBSI		
1 to 14, 27	Additional input variables with the Concentration Measurement application package Concentration (slot 1 to 14) Target mass flow (slot 1 to 14) Carrier mass flow (slot 1 to 14) Concentration value (slot 27)		
1 to 14	Additional input variables with the Petroleum application package Oil density Water density Water cut % Oil mass flow Water mass flow Oil volume flow Oil corrected volume flow Water corrected volume flow Replacement reference density Gross corrected volume flow Gross corrected volume flow Net corrected volume flow Net corrected volume flow Net corrected volume flow Sediment and water volume flow		

Data structure

Input data of Analog Input

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	Status 1)			

1) Status coding \rightarrow \blacksquare 102

Application-specific Input module

Transmit compensation values from the automation system to the measuring device.

The Application-specific Input module cyclically transmits compensation values, including the status, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values



The configuration is performed via: Expert \rightarrow Application \rightarrow Application specific calculations \rightarrow Process variables

Slot	Compensation value	
31	Application-specific Input module	
32	Application-specific Input module	

Data structure

Input data of Application-specific Input module

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	ed value: floating	EEE 754)	Status 1)	

1) Status coding $\rightarrow \blacksquare$ 102

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert \rightarrow Application \rightarrow Application specific calculations \rightarrow Process variables

Fail safe type parameter

- Fail-safe value option: The value defined in the Fail safe value parameter is used.
- **Fallback value** option: The last valid value is used.
- Off option: Failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Digital Input module

Transmit digital input values from the measuring device to the automation system.

Digital input values are used by the measuring device to transmit the state of device functions to the automation system.

Digital Input modules cyclically transmit discrete input values, including the status, from the measuring device to the automation system. The discrete input value is depicted in the first byte. The second byte contains standardized status information pertaining to the input value.

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Selection: device function

Slot	Device function	Status (meaning)
1 to 14	Empty pipe detection	0 (device function not active)
	Low flow cut off	■ 1 (device function active)

Data structure

Input data of Digital Input

Byte 1	Byte 2
Digital Input	Status 1)

1) Status coding \rightarrow 102

Diagnose Input module

Transmit discrete input values (diagnostic information) from the measuring device to the automation system.

Diagnostic information is used by the measuring device to transmit the device status to the automation system.

Diagnose Input modules transmit discrete input values from the measuring device to the automation system. The first two bytes contain the information regarding the diagnostic information number ($\rightarrow \implies 187$). The third byte provides the status.

Selection: device function

Slot	Device function	Status (meaning)
1 to 14	Last diagnostics	Diagnostic information number
	Current diagnosis	(→ 🖺 187) and status

Information about pending diagnostic information $\rightarrow \triangleq 238$.

Data structure

Input data of Diagnose Input

Byte 1	Byte 2	Byte 3	Byte 4
Diagnostic information number		Status	Value 0

Status

Coding (hex)	Status	
0x00	No device error is present.	
0x01	Failure (F): A device error is present. The measured value is no longer valid.	
0x02	Function check (C): The device is in service mode (e.g. during a simulation).	
0x04	Maintenance required (M): Maintenance is required. The measured value is still valid.	
0x08	Out of specification (S): The device is being operated outside its technical specification limits (e.g. process temperature range).	

Endress+Hauser

Totalizer module

The Totalizer module consists of the Totalizer Value, Totalizer Control and Totalizer Mode submodules.

Totalizer Value submodule

Transmit transmitter value from the device to the automation system.

Totalizer modules cyclically transmit a selected totalizer value, along with the status, from the measuring device to the automation system via the Totalizer Value submodule. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains status information pertaining to the totalizer value.

Selection: input variable

Slot	Sub-slot	Input variable	
1517	1	 Mass flow Volume flow Corrected volume flow Target mass flow 1) Carrier mass flow 1) 	

1) Only available with the Concentration application package

Data structure of input data (Totalizer Value submodule)

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	ed value: floating	EEE 754)	Status 1)	

Totalizer Control submodule

Control the totalizer via the automation system.

Selection: control totalizer

Slot	Sub-slot	Value	Control totalizer
		0	Totalize
		1	Reset + hold
1517	2.	2	Preset + hold
1317	Z	3	Reset + totalize
		4	Preset + totalize
		5	Hold

Data structure of output data (Totalizer Control submodule)

Byte 1
Control variable

Totalizer Mode submodule

Configure the totalizer via the automation system.

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Selection: totalizer configuration

Slot	Sub-slot	Value	Control totalizer
		0	Balancing
1517	3	1	Balance the positive flow
		2	Balance the negative flow

Data structure of output data (Totalizer Mode submodule)

Byte 1	
Configuration variable	

Analog Output module

Transmit compensation values from the automation system to the measuring device.

Analog Output modules cyclically transmit compensation values, along with the status and the associated unit, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value. The unit is transmitted in the sixth and seventh byte.

Assigned compensation values



The configuration is performed via: Expert \rightarrow Sensor \rightarrow External compensation

Slot	Compensation value	
18	xternal pressure	
19	External temperature	
20	External reference density	
29	External value for % S&W (sediment and water) 1)	
30	External value for % Water cut ¹⁾	

1) Only available with the Petroleum application package.

Available units

Pressure Temperature		Density		Percent			
Unit code	Unit	Unit code	Unit	Unit code	Unit	Unit code	Unit
1610	Раа	1001	°C	32840	kg/Nm³	1342	%
1616	kPa a	1002	°F	32841	kg/Nl		
1614	МРа а	1000	K	32842	g/Scm ₃		
1137	bar	1003	°R	32843	kg/Scm ₃		
1611	Pa g			32844	lb/Sft ₃		
1617	kPa g						
1615	MPa g						
32797	bar g						
1142	psi a						
1143	psi g						

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5	Byte 6	Byte 7
Measured value: floating point number (IEEE 754)		Status 1)	Unit	code		

1) Status coding $\rightarrow \blacksquare 102$

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert \rightarrow Sensor \rightarrow External compensation

Fail safe type parameter

- Fail safe value option: The value defined in the Fail safe value parameter is used.
- Fallback value option: The last valid value is used.
- Off option: The failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Digital Output module

Transmit digital output values from the automation system to the measuring device.

Digital output values are used by the automation system to enable and disable device functions.

Digital output values cyclically transmit discrete output values, including the status, from the automation system to the measuring device. The discrete output value is transmitted in the first byte. The second byte contains status information pertaining to the output value.

Assigned device functions

Slot	Device function	Status (meaning)
21	Flow override	• 0 (disable device function)
22	Zero point adjustment	■ 1 (enable device function)
24 to 26	Relay output	Relay output value: 0 1

Data structure

Output data of Digital Output

Byte 1	Byte 2
Digital Output	Status 1) 2)

- 2) If the status is BAD, the control variable is not adopted.

Heartbeat Verification module

Receive discrete output values from the automation system and transmit discrete input values from the measuring device to the automation system.

The Heartbeat Verification module receives discrete output data from the automation system and transmits discrete input data from the measuring device to the automation system.

The discrete output value is provided by the automation system in order to start Heartbeat Verification. The discrete input value is depicted in the first byte. The second byte contains status information pertaining to the input value.

The discrete input value is used by the measuring device to transmit the status of the Heartbeat Verification device functions to the automation system. The module cyclically transmits the discrete input value, along with the status, to the automation system. The discrete input value is depicted in the first byte. The second byte contains status information pertaining to the input value.



Only available with the Heartbeat Verification application package.

Assigned device functions

Slot	Device function	Bit	Verification status
	Status verification	0	Verification has not been performed
		1	Verification has failed
	(input data)	2	Currently performing verification
		3	Verification terminated
		Bit	Verification result
23		4	Verification has failed
	Verification result (input data)	5	Verification performed successfully
		6	Verification has not been performed
		7	-
	Start verification	Verific	cation control
	(output data)		nge in the status from 0 to 1 starts the verification

Data structure

Output data of the Heartbeat Verification module



Input data of the Heartbeat Verification module

Byte 1	Byte 2
Discrete Input	Status ¹⁾

1) Status coding \rightarrow $\stackrel{\triangle}{=}$ 102

Concentration module



Only available with the Concentration Measurement application package.

Assigned device functions

Slot	Input variables
28	Selection of the liquid type

Data structure

Concentration output data

Byte 1	
Control variable	

Liquid type	Enum code
Off	0
Sucrose in water	5
Glucose in water	2
Fructose in water	1
Invert sugar in water	6
Corn syrup HFCS42	15
Corn syrup HFCS55	16
Corn syrup HFCS90	17
Original wort	18
Ethanol in water	11
Methanol in water	12
Hydrogen peroxide in water	4
Hydrochloric acid	24
Sulfuric acid	25
Nitric acid	7
Phosphoric acid	8
Sodium hydroxide	10
Potassium hydroxide	9
Ammonium nitrate in water	13
Iron(III) chloride in water	14
% mass / % volume	19
User Profile Coef Set No. 1	21
User Profile Coef Set No. 2	22
User Profile Coef Set No. 3	23

9.3.3 Status coding

Status	Coding (hex)	Meaning
BAD - Maintenance alarm	0x24	A measured value is not available because a device error has occurred.
BAD - Process related	0x28	A measured value is not available because the process conditions are not within the device's technical specification limits.
BAD - Function check	0x3C	A function check is active (e.g. cleaning or calibration)

Status	Coding (hex)	Meaning	
UNCERTAIN - Initial value	0x4F	A pre-defined value is output until a correct measured value is available again or until remedial measures have been carried out that change this status.	
UNCERTAIN - Maintenance demanded	0x68	Signs of wear and tear have been detected on the measuring device. Short-term maintenance is needed to ensure that the measuring device remains operational. The measured value might be invalid. The use of the measured value depends on the application.	
UNCERTAIN - Process related	0x78	The process conditions are not within the device's technical specification limits. This could have a negative impact on the quality and accuracy of the measured value. The use of the measured value depends on the application.	
GOOD - OK	0x80	No error has been diagnosed.	
GOOD - Maintenance demanded	0xA8	The measured value is valid. It is highly advisable to service the device in the near future.	
GOOD - Function check	0xBC	The measured value is valid. The measuring device is performing an internal function check. The function check does not have any noticeable effect on the process.	

9.3.4 Factory setting

The slots are already assigned in the automation system for initial commissioning.

Assigned slots

Slot	Factory setting
1	Mass flow
2	Volume flow
3	Corrected volume flow
4	Density
5	Reference density
6	Temperature
7-14	-
15	Totalizer 1
16	Totalizer 2
17	Totalizer 3

9.3.5 Startup configuration

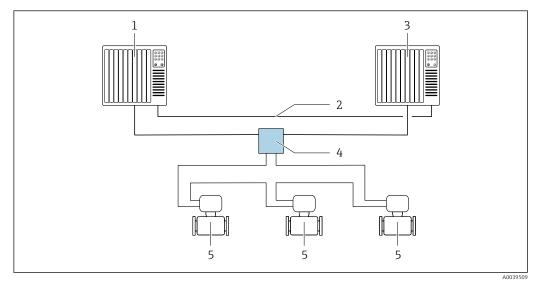
If startup configuration is enabled, the configuration of the most important device parameters is taken from the automation system and used. The following configuration is taken from the automation system.

Startup configuration (NSU)

- Management:
 - Software revision
 - Write protection
 - Web server functionality
 - WLAN functionality
- System units:
 - Mass flow
 - Mass
 - Volume flow
 - Volume
 - Corrected volume flow
 - Corrected volume
 - Density
 - Reference density
 - Temperature
 - Pressure
- Concentration application package:
 - Coefficients A0 to A4
 - Coefficients B1 to B3
 - Medium type
- Sensor adjustment
- Process parameter:
 - Damping (flow, density, temperature)
 - Flow override
- Low flow cut off:
 - Assign process variable
 - Switch-on/switch-off point
 - Pressure shock suppression
- Empty pipe detection:
 - Assign process variable
 - Limit values
 - Response time
 - Max. damping
- Corrected volume flow calculation:
 - External reference density
 - Fixed reference density
 - Reference temperature
 - Linear expansion coefficient
 - Square expansion coefficient
- Measuring mode:
 - Medium
 - Gas type
 - Reference sound velocity
 - Temperature coefficient sound velocity
- External compensation:
 - Pressure compensation
 - Pressure value
 - External pressure
- Alarm delay
- Diagnostic settings
- Diagnostic behavior for diverse diagnostic information
- Petroleum application package:
 - Petroleum mode
 - Water density unit
 - Water reference density unit
 - Oil density unit
 - Oil sample density
 - Oil sample temperature
 - Oil sample pressure
 - Water sample density
 - Water sample temperature
 - API commodity group
 - API table selection
 - Thermal expansion coefficient

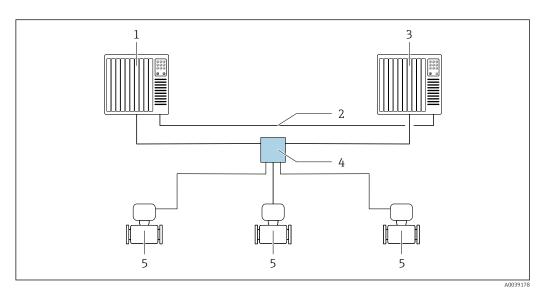
9.4 System redundancy S2

A redundant layout with two automation systems is necessary for processes that are in continuous operation. If one system fails the second system guarantees continued, uninterrupted operation. The measuring device supports S2 system redundancy and can communicate with both automation systems simultaneously.



■ 34 Example of the layout of a redundant system (S2): ring topology

- 1 Automation system 1
- 2 Synchronization of automation systems
- 3 Automation system 2
- 4 Industrial Ethernet Managed Switch
- 5 Measuring device



■ 35 Example of the layout of a redundant system (S2): star topology

- 1 Automation system 1
- 2 Synchronization of automation systems
- 3 Automation system 2
- 4 Industrial Ethernet Managed Switch
- 5 Measuring device

All the devices in the network must support S2 system redundancy.

10 Commissioning

10.1 **Function check**

Before commissioning the measuring device:

- ▶ Make sure that the post-installation and post-connection checks have been performed.
- "Post-installation check" checklist → 🖺 34
- "Post-connection check" checklist \rightarrow 🖺 65

10.2 Switching on the measuring device

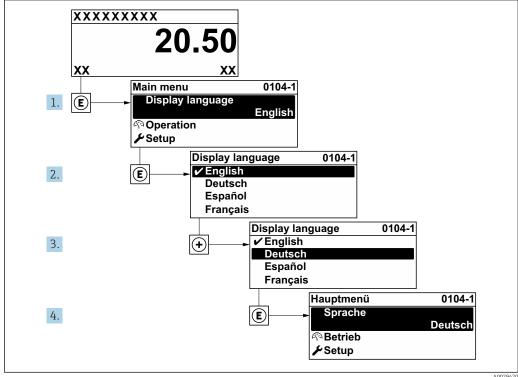
- ▶ After a successful function check, switch on the measuring device.
 - ► After a successful startup, the local display switches automatically from the startup display to the operational display.
- If nothing appears on the local display or a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" $\rightarrow \implies 172$.

10.3 Connecting via FieldCare

- For FieldCare → 🖺 87 connection
- For connecting via FieldCare → 🗎 90
- For the FieldCare \rightarrow \cong 91 user interface

10.4 Setting the operating language

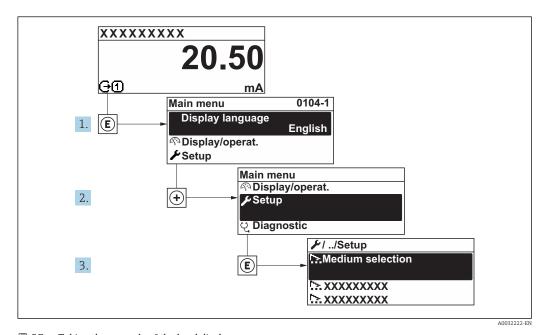
Factory setting: English or ordered local language



■ 36 Taking the example of the local display

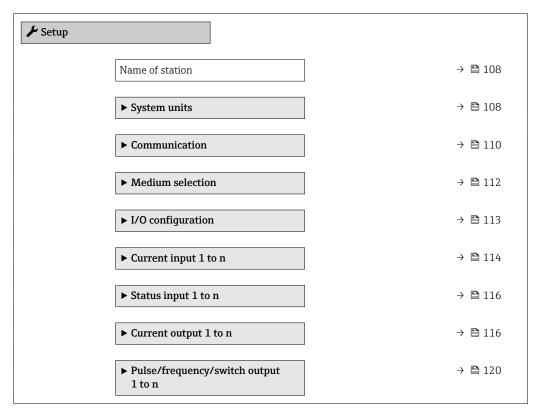
10.5 Configuring the measuring device

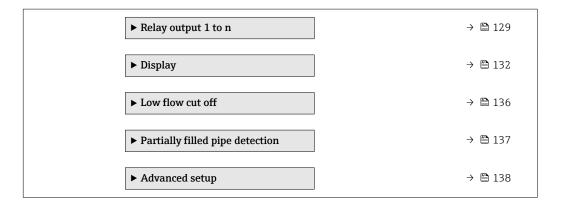
- The **Setup** menu with its guided wizards contains all the parameters needed for standard operation.
- Navigation to the **Setup** menu



ightharpoonup 37 Taking the example of the local display

The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).





10.5.1 Defining the tag name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station) of the PROFINET specification (data length: 255 bytes)

The device name can be changed via DIP switches or the automation system.

The device name currently used is displayed in the **Name of station** parameter.

Navigation

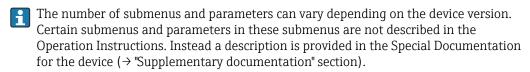
"Setup" menu → Name of station

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Name of station	Name of the measuring point.	Max. 32 characters such as letters and numbers.	EH-PROMASS500 serial number of the device

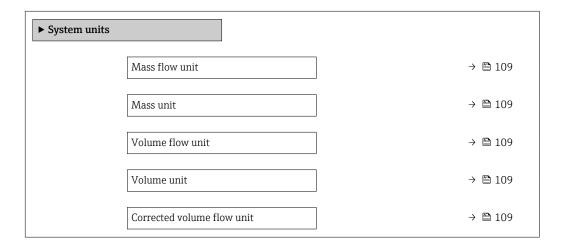
10.5.2 Setting the system units

In the **System units** submenu the units of all the measured values can be set.



Navigation

"Setup" menu → System units



Corrected volume unit	→ 🖺 109
Density unit	→ 🖺 109
Reference density unit	→ 🖺 109
Temperature unit	→ 🖺 110
Pressure unit	→ 🖺 110

Parameter	Description	Selection	Factory setting
Mass flow unit	Select mass flow unit. Result The selected unit applies for: Output Low flow cut off Simulation process variable	Unit choose list	Country-specific: kg/h lb/min
Mass unit	Select mass unit.	Unit choose list	Country-specific: kg lb
Volume flow unit	Select volume flow unit. Result The selected unit applies for: Output Low flow cut off Simulation process variable	Unit choose list	Country-specific: • l/h • gal/min (us)
Volume unit	Select volume unit.	Unit choose list	Country-specific: 1 (DN > 150 (6"): m ³) gal (us)
Corrected volume flow unit	Select corrected volume flow unit. Result The selected unit applies for: Corrected volume flow parameter $(\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	Unit choose list	Country-specific: NI/h Sft³/min
Corrected volume unit	Select corrected volume unit.	Unit choose list	Country-specific: NI Sft³
Density unit	Select density unit. Result The selected unit applies for: Output Simulation process variable Density adjustment (Expert menu)	Unit choose list	Country-specific: • kg/l • lb/ft³
Reference density unit	Select reference density unit.	Unit choose list	Country-dependent • kg/Nl • lb/Sft³

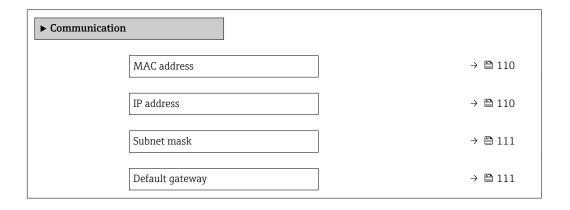
Parameter	Description	Selection	Factory setting
Temperature unit	Select temperature unit. Result The selected unit applies for: • Electronic temperature parameter (6053) • Maximum value parameter (6051) • Minimum value parameter (6052) • External temperature parameter (6080) • Maximum value parameter (6108) • Minimum value parameter (6109) • Carrier pipe temperature parameter (6027) • Maximum value parameter (6029) • Minimum value parameter (6030) • Reference temperature parameter (1816) • Temperature parameter	Unit choose list	Country-specific: ■ °C ■ °F
Pressure unit	Select process pressure unit. Result The unit is taken from: ■ Pressure value parameter (→ 🗎 113) ■ External pressure parameter (→ 🗎 113) ■ Pressure value	Unit choose list	Country-specific: bar a psi a

10.5.3 Displaying the communication interface

The **Communication** submenu shows all the current parameter settings for selecting and configuring the communication interface.

Navigation

"Setup" menu \rightarrow Communication



Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
MAC address	Displays the MAC address of the measuring device. MAC = Media Access Control	Unique 12-digit character string comprising letters and numbers, e.g.: 00:07:05:10:01:5F	Each measuring device is given an individual address.
IP address	IP address of the Web server integrated in the measuring device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
	If the DHCP client is switched off and write access is enabled, the IP address can also be entered.		

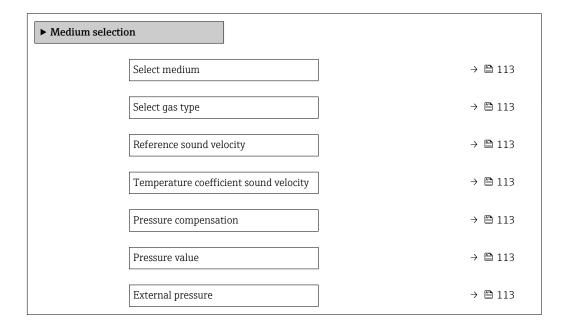
Parameter	Description	User interface / User entry	Factory setting
Subnet mask	Displays the subnet mask. If the DHCP client is switched off and write access is enabled, the Subnet mask can also be entered.	4 octet: 0 to 255 (in the particular octet)	255.255.255.0
Default gateway	Displays the default gateway. If the DHCP client is switched off and write access is enabled, the Default gateway can also be entered.	4 octet: 0 to 255 (in the particular octet)	0.0.0.0

10.5.4 Selecting and setting the medium

The **Select medium** wizard submenu contains parameters that must be configured in order to select and set the medium.

Navigation

"Setup" menu \rightarrow Select medium



Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Select medium	-	Select medium type.	■ Liquid ■ Gas	Liquid
Select gas type	The Gas option is selected in the Select medium parameter.	Select measured gas type.	 Air Ammonia NH3 Argon Ar Sulfur hexafluoride SF6 Oxygen O2 Ozone O3 Nitrogen oxide NOx Nitrogen N2 Nitrogen N2 Methane CH4 Hydrogen H2 Helium He Hydrogen chloride HCl Hydrogen sulfide H2S Ethylene C2H4 Carbon dioxide CO2 Carbon monoxide CO Chlorine CI2 Butane C4H10 Propane C3H8 Propylene C2H6 Ethane C2H6 Others 	Methane CH4
Reference sound velocity	In the Select gas type parameter, the Others option is selected.	Enter sound velocity of gas at 0 $^{\circ}$ C (32 $^{\circ}$ F).	1 to 99999.9999 m/s	415.0 m/s
Temperature coefficient sound velocity	The Others option is selected in the Select gas type parameter.	Enter temperature coefficient for the gas sound velocity.	Positive floating- point number	0 (m/s)/K
Pressure compensation	-	Select pressure compensation type.	 Off Fixed value External value Current input 1* Current input 2* Current input 3* 	Off
Pressure value	The Fixed value option or the Current input 1n option is selected in the Pressure compensation parameter.	Enter process pressure to be used for pressure correction.	Positive floating- point number	1.01325 bar
External pressure	The Fixed value option or the Current input 1n option is selected in the Pressure compensation parameter.	Shows the external process pressure value.	Positive floating- point number	1.01325 bar

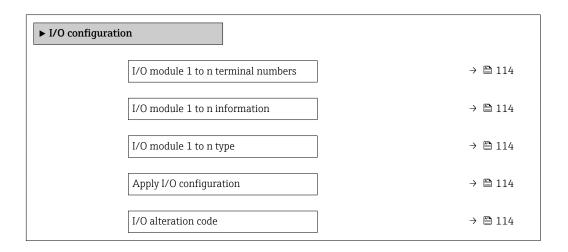
 $^{^{\}star}$ Visibility depends on order options or device settings

10.5.5 Displaying the I/O configuration

The I/O configuration submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

Navigation

"Setup" menu \rightarrow I/O configuration



Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	 Not used 26-27 (I/O 1) 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
I/O module 1 to n information	Shows information of the plugged I/O module.	Not pluggedInvalidNot configurableConfigurablePROFINET	-
I/O module 1 to n type	Shows the I/O module type.	 Off Current output* Current input* Status input* Pulse/frequency/switch output* Double pulse output* Relay output* 	Off
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	No Yes	No
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer	0

Visibility depends on order options or device settings

10.5.6 Configuring the current input

The **"Current input" wizard** guides the user systematically through all the parameters that have to be set for configuring the current input.

 $\begin{array}{l} \textbf{Navigation} \\ \text{"Setup" menu} \rightarrow \textbf{Current input} \end{array}$

► Current input 1 to n	
Terminal number	→ 🖺 115
Signal mode	→ 🖺 115
0/4 mA value	→ 🖺 115
20 mA value	→ 🖺 115
Current span	→ 🖺 115
Failure mode	→ 🖺 115
Failure value	→ 🗎 115

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	-	Shows the terminal numbers used by the current input module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Signal mode	The measuring device is not approved for use in the hazardous area with type of protection Ex-i.	Select the signal mode for the current input.	Passive Active*	Active
0/4 mA value	-	Enter 4 mA value.	Signed floating-point number	0
20 mA value	-	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	-	Select current range for process value output and upper/lower level for alarm signal.	 420 mA (4 20.5 mA) 420 mA NAMUR (3.820.5 mA) 420 mA US (3.920.8 mA) 020 mA (0 20.5 mA) 	Country-specific: 420 mA NAMUR (3.820.5 mA) 420 mA US (3.920.8 mA)
Failure mode	-	Define input behavior in alarm condition.	AlarmLast valid valueDefined value	Alarm
Failure value	In the Failure mode parameter, the Defined value option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	0

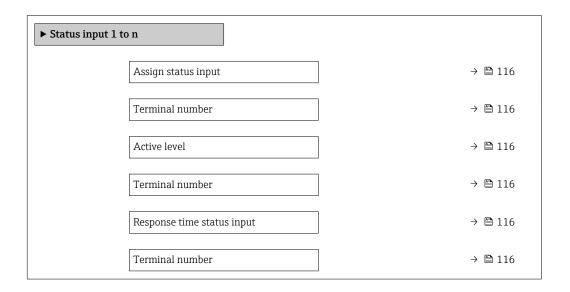
Visibility depends on order options or device settings

10.5.7 Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

Navigation

"Setup" menu \rightarrow Status input



Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
Terminal number	Shows the terminal numbers used by the status input module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Assign status input	Select function for the status input.	 Off Reset totalizer 1 Reset totalizer 2 Reset totalizer 3 Reset all totalizers Flow override Zero point adjustment 	Off
Active level	Define input signal level at which the assigned function is triggered.	HighLow	High
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms	50 ms

10.5.8 Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

 $\begin{array}{l} \textbf{Navigation} \\ \text{"Setup" menu} \rightarrow \textbf{Current output} \end{array}$

► Current output 1 to n	
Terminal number	→ 🖺 117
Signal mode	→ 🖺 117
Assign current output 1 to n	→ 🖺 118
Current span	→ 🖺 119
0/4 mA value	→ 🖺 119
20 mA value	→ 🖺 119
Fixed current	→ 🖺 119
Damping output 1 to n	→ 🖺 119
Failure mode	→ 🖺 119
Failure current	→ 🖺 119

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	-	Shows the terminal numbers used by the current output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Signal mode	-	Select the signal mode for the current output.	Active *Passive *	Active

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign current output 1 to n		Select process variable for current output.	■ Off* ■ Mass flow ■ Volume flow ■ Corrected volume flow* ■ Target mass flow* ■ Carrier mass flow * ■ Target volume flow* ■ Carrier volume flow* ■ Carrier corrected volume flow * ■ Target corrected volume flow * ■ Density ■ Reference density alternative* ■ GSV flow alternative* ■ GSV flow alternative * ■ NSV flow alternative * ■ Oil density * ■ Water cut * ■ Oil density * ■ Water cut * ■ Oil corrected volume flow * ■ Water density * ■ Oil corrected volume flow * ■ Water volume flow * ■ Water volume flow * ■ Water corrected volume flow * ■ Concentration * ■ Temperature Carrier pipe temperature * ■ Signal asymmetry * ■ Exciter current 0 * ■ HBSI * ■ Pressure * ■ Application specific output 0 * ■ Application specific output 1 * ■ Index inhomogeneous medium	Mass flow

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
			 Index suspended bubbles * 	
Current span	-	Select current range for process value output and upper/lower level for alarm signal.	 420 mA NAMUR (3.820.5 mA) 420 mA US (3.920.8 mA) 420 mA (4 20.5 mA) 020 mA (0 20.5 mA) Fixed current 	Country-specific: 420 mA NAMUR (3.820.5 mA) 420 mA US (3.920.8 mA)
0/4 mA value	In the Current span parameter (→ 🖺 119), one of the following options is selected: • 420 mA NAMUR (3.820.5 mA) • 420 mA US (3.920.8 mA) • 420 mA (4 20.5 mA) • 020 mA (0 20.5 mA)	Enter 4 mA value.	Signed floating-point number	Country-specific: 0 kg/h 0 lb/min
20 mA value	One of the following options is selected in the Current span parameter (→ 🗎 119): • 420 mA NAMUR (3.820.5 mA) • 420 mA US (3.920.8 mA) • 420 mA (4 20.5 mA) • 020 mA (0 20.5 mA)	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The Fixed current option is selected in the Current span parameter (→ 🗎 119).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA
Damping output 1 to n	A process variable is selected in the Assign current output parameter (→ 🗎 118) and one of the following options is selected in the Current span parameter (→ 🖺 119): • 420 mA NAMUR (3.820.5 mA) • 420 mA US (3.920.8 mA) • 420 mA (4 20.5 mA) • 020 mA (0 20.5 mA)	Set reaction time for output signal to fluctuations in the measured value.	0.0 to 999.9 s	1.0 s
Failure mode	A process variable is selected in the Assign current output parameter (→ 🗎 118) and one of the following options is selected in the Current span parameter (→ 🖺 119): ■ 420 mA NAMUR (3.820.5 mA) ■ 420 mA US (3.920.8 mA) ■ 420 mA (4 20.5 mA) ■ 020 mA (0 20.5 mA)	Define output behavior in alarm condition.	 Min. Max. Last valid value Actual value Defined value 	Max.
Failure current	The Defined value option is selected in the Failure mode parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

 $^{^{\}star}$ Visibility depends on order options or device settings

10.5.9 Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu → Advanced setup → Pulse/frequency/switch output



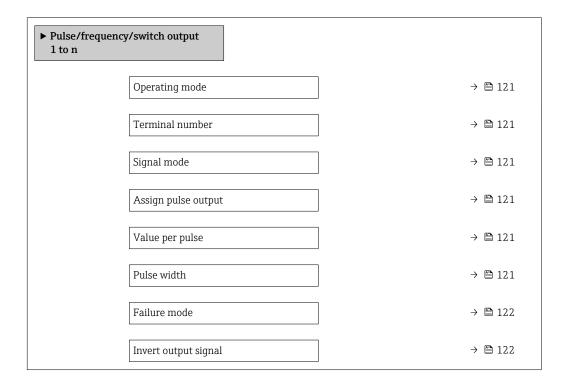
Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Operating mode	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse

Configuring the pulse output

Navigation

"Setup" menu → Pulse/frequency/switch output



120

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Signal mode	-	Select the signal mode for the PFS output.	PassiveActivePassive NAMUR	Passive
Assign pulse output 1 to n	The Pulse option is selected in the Operating mode parameter parameter.	Select process variable for pulse output.	Off Mass flow Volume flow Corrected volume flow* Target mass flow* Carrier mass flow* Carrier volume flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier torrected volume flow* Carrier corrected volume flow* GSV flow If the follow flow flow flow flow flow flow fl	Off
Pulse scaling	The Pulse option is selected in the Operating mode parameter ($\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The Pulse option is selected in the Operating mode parameter (→ 🗎 120) and a process variable is selected in the Assign pulse output parameter (→ 🗎 121).	Define time width of the output pulse.	0.05 to 2 000 ms	100 ms

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The Pulse option is selected in the Operating mode parameter (→ 🗎 120) and a process variable is selected in the Assign pulse output parameter (→ 🖺 121).	Define output behavior in alarm condition.	Actual valueNo pulses	No pulses
Invert output signal	_	Invert the output signal.	NoYes	No

Visibility depends on order options or device settings

Configuring the frequency output

Navigation

"Setup" menu \rightarrow Pulse/frequency/switch output

► Pulse/freque 1 to n	ency/switch output	
	Operating mode	→ 🖺 123
	Terminal number	→ 🖺 123
	Signal mode	→ 🗎 123
	Assign frequency output	→ 🖺 124
	Minimum frequency value	→ 🗎 125
	Maximum frequency value	→ 🗎 125
	Measuring value at minimum frequency	→ 🖺 125
	Measuring value at maximum frequency	→ 🖺 125
	Failure mode	→ 🖺 125
	Failure frequency	→ 🖺 125
	Invert output signal	→ 🖺 125

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Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Signal mode	-	Select the signal mode for the PFS output.	PassiveActivePassive NAMUR	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign frequency output	The Frequency option is selected in the Operating mode parameter (→ 🖺 120).	Select process variable for frequency output.	■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow * ■ Carrier volume flow * ■ Carrier corrected volume flow * ■ Carrier corrected volume flow * ■ Density ■ Reference density alternative * ■ GSV flow alternative * ■ NSV flow alternative * ■ NSV flow valternative * ■ S&W volume flow * ■ Water cut * ■ Oil density * ■ Water density * ■ Oil corrected volume flow * ■ Water cut * ■ Oil corrected volume flow * ■ Water density * ■ Oil corrected volume flow * ■ Water volume flow * ■ Water corrected volume flow * ■ Concentration * ■ Temperature * ■ Carrier pipe temperature * ■ Signal asymmetry * ■ Exciter current 0 * ■ HBSI * ■ Pressure Application specific output 0 * ■ Application specific output 1 * ■ Index inhomogeneous medium	Off

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
			 Index suspended bubbles * 	
Minimum frequency value	The Frequency option is selected in the Operating mode parameter (→ 🖺 120) and a process variable is selected in the Assign frequency output parameter (→ 🖺 124).	Enter minimum frequency.	0.0 to 10 000.0 Hz	0.0 Hz
Maximum frequency value	The Frequency option is selected in the Operating mode parameter (→ 🖺 120) and a process variable is selected in the Assign frequency output parameter (→ 🖺 124).	Enter maximum frequency.	0.0 to 10 000.0 Hz	10 000.0 Hz
Measuring value at minimum frequency	The Frequency option is selected in the Operating mode parameter (→ 🖺 120) and a process variable is selected in the Assign frequency output parameter (→ 🖺 124).	Enter measured value for minmum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The Frequency option is selected in the Operating mode parameter (→ 🖺 120) and a process variable is selected in the Assign frequency output parameter (→ 🖺 124).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter
Failure mode	The Frequency option is selected in the Operating mode parameter (→ 🖺 120) and a process variable is selected in the Assign frequency output parameter (→ 🖺 124).	Define output behavior in alarm condition.	Actual valueDefined value0 Hz	0 Hz
Failure frequency	The Frequency option is selected in the Operating mode parameter ($\rightarrow \boxminus 120$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \boxminus 124$).	Enter frequency output value in alarm condition.	0.0 to 12 500.0 Hz	0.0 Hz
Invert output signal	-	Invert the output signal.	■ No ■ Yes	No

^{*} Visibility depends on order options or device settings

Configuring the switch output

Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/freq 1 to n	uency/switch output	
	Operating mode	→ 🖺 126
	Terminal number	→ 🖺 126
	Signal mode	→ 🖺 126
	Switch output function	→ 🗎 127
	Assign diagnostic behavior	→ 🖺 127
	Assign limit	→ 🖺 128
	Assign flow direction check	→ 🖺 128
	Assign status	→ 🖺 129
	Switch-on value	→ 🖺 129
	Switch-off value	→ 🖺 129
	Switch-on delay	→ 🖺 129
	Switch-off delay	→ 🖺 129
	Failure mode	→ 🖺 129
	Invert output signal	→ 🖺 129

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Signal mode	-	Select the signal mode for the PFS output.	PassiveActivePassive NAMUR	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The Switch option is selected in the Operating mode parameter.	Select function for switch output.	 Off On Diagnostic behavior Limit Flow direction check Status 	Off
Assign diagnostic behavior	 In the Operating mode parameter, the Switch option is selected. In the Switch output function parameter, the Diagnostic behavior option is selected. 	Select diagnostic behavior for switch output.	AlarmAlarm or warningWarning	Alarm

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Select process variable for limit function.	Mass flow Volume flow Corrected volume flow* Target mass flow * Target mass flow * Target volume flow * Carrier volume flow * Target corrected volume flow * Carrier corrected volume flow * Density Reference density * Reference density alternative * GSV flow alternative * NSV flow * NSV flow alternative * S&W volume flow * Water cut * Oil density * Water density * Oil mass flow * Water mass flow * Water volume flow * Water volume flow * Water volume flow * Water volume flow * Totalizer 1 Totalizer 1 Totalizer 2 Totalizer 3 Oscillation damping Pressure Application specific output 0 * Application specific output 1 Index inhomogeneous medium Index suspended bubbles *	Mass flow
Assign flow direction check	 The Switch option is selected in the Operating mode parameter. The Flow direction check option is selected in the Switch output function parameter. 	Select process variable for flow direction monitoring.	 Off Volume flow Mass flow Corrected volume flow* 	Mass flow

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign status	 The Switch option is selected in the Operating mode parameter. The Status option is selected in the Switch output function parameter. 	Select device status for switch output.	 Partially filled pipe detection Low flow cut off Profinet Slot 24* Profinet Slot 25* Profinet Slot 26* 	Partially filled pipe detection
Switch-on value	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-off value	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-on delay	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Switch-off delay	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Failure mode	-	Define output behavior in alarm condition.	Actual statusOpenClosed	Open
Invert output signal	-	Invert the output signal.	■ No ■ Yes	No

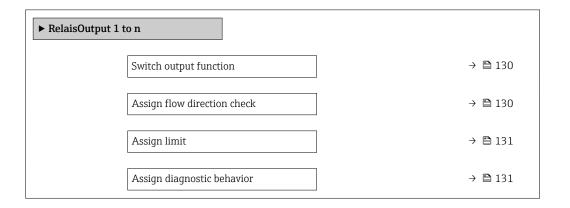
^{*} Visibility depends on order options or device settings

10.5.10 Configuring the relay output

The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.

Navigation

"Setup" menu \rightarrow Relay output 1 to n



Assign status	→ 🖺 131
Switch-off value	→ 🖺 132
Switch-on value	→ 🗎 132
Failure mode	→ 🖺 132

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Relay output function	_	Select the function for the relay output.	 Closed Open Diagnostic behavior Limit Flow direction check Digital Output 	Closed
Terminal number	-	Shows the terminal numbers used by the relay output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Assign flow direction check	In the Relay output function parameter, the Flow direction check option is selected.	Select process variable for flow direction monitoring.	 Off Volume flow Mass flow Corrected volume flow * 	Mass flow

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Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	The Limit option is selected in the Relay output function parameter.	Select process variable for limit function.	Mass flow Volume flow Corrected volume flow* Target mass flow* Target volume flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Pensity Reference density* Reference density alternative* GSV flow alternative* NSV flow* NSV flow alternative* S&W volume flow* Water cut* Oil density* Water density* Oil mass flow* Water was flow* Water volume flow* Water volume flow* Water volume flow* Todalizer 1 Totalizer 2 Totalizer 3 Oscillation damping Pressure Application specific output 0* Application specific output 1 Index inhomogeneous medium Index suspended bubbles*	Mass flow
Assign diagnostic behavior	In the Relay output function parameter, the Diagnostic behavior option is selected.	Select diagnostic behavior for switch output.	AlarmAlarm or warningWarning	Alarm
Assign status	In the Relay output function parameter, the Digital Output option is selected.	Select device status for switch output.	 Partially filled pipe detection Low flow cut off Profinet Slot 24* Profinet Slot 25* Profinet Slot 26* 	Partially filled pipe detection

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch-off value	In the Relay output function parameter, the Limit option is selected.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: Okg/h Olb/min
Switch-off delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Switch-on value	The Limit option is selected in the Relay output function parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: Okg/h Olb/min
Switch-on delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Failure mode	-	Define output behavior in alarm condition.	Actual statusOpenClosed	Open

Visibility depends on order options or device settings

10.5.11 Configuring the local display

The $\bf Display$ wizard guides you systematically through all the parameters that can configured for configuring the local display.

Navigation

"Setup" menu \rightarrow Display

► Display		
	Format display	→ 🖺 133
	Value 1 display	→ 🖺 134
	0% bargraph value 1	→ 🗎 135
	100% bargraph value 1	→ 🖺 135
	Value 2 display	→ 🖺 135
	Value 3 display	→ 🖺 135
	0% bargraph value 3	→ 🖺 135
	100% bargraph value 3	→ 🖺 135
	Value 4 display	→ 🖺 135

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Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	 1 value, max. size 1 bargraph + 1 value 2 values 1 value large + 2 values 4 values 	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	Mass flow Volume flow Corrected volume flow* Target mass flow * Carrier mass flow * Carrier mass flow * Carrier volume flow * Carrier corrected volume flow * Vater mass flow * Vater cut * Oil density * Vater density * Oil volume flow * Vater volume flow * Vater volume flow * Vater corrected volume flow * Concentration * Temperature average * Concentration * Temperature carrier ipe temperature * Carrier pipe temperature * Electronic temperature Oscillation frequency O Coscillation damping fluctuation O * Coscillation damping o * Current output 1 * Current output 2 * Current output 3 * Current output 4 *	Mass flow

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			 Pressure Application specific output 1* Index inhomogeneous medium Application specific output 0* Index suspended bubbles* 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: Okg/h Olb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: Okg/h Olb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None

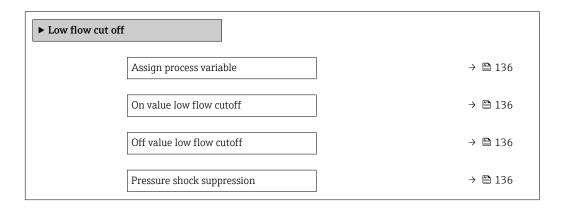
^{*} Visibility depends on order options or device settings

10.5.12 Configuring the low flow cut off

The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

Navigation

"Setup" menu \rightarrow Low flow cut off



Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	_	Select process variable for low flow cut off.	 Off Mass flow Volume flow Corrected volume flow* 	Mass flow
On value low flow cutoff	A process variable is selected in the Assign process variable parameter ($\rightarrow \blacksquare$ 136).	Enter on value for low flow cut off.	Positive floating- point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the Assign process variable parameter ($\rightarrow ext{ } ext{ } $	Enter off value for low flow cut off.	0 to 100.0 %	50 %
Pressure shock suppression	A process variable is selected in the Assign process variable parameter (→ 🖺 136).	Enter time frame for signal suppression (= active pressure shock suppression).	0 to 100 s	0 s

^{*} Visibility depends on order options or device settings

10.5.13 Configuring the partial filled pipe detection

The **Partial filled pipe detection** wizard guides you systematically through all parameters that have to be set for configuring the monitoring of the pipe filling.

Navigation

"Setup" menu \rightarrow Partially filled pipe detection

► Partially filled pipe detection	
Assign process variable	→ 🗎 137
Low value partial filled pipe detection	→ 🖺 137
High value partial filled pipe detection	→ 🖺 137
Response time part. filled pipe detect.	→ 🖺 137

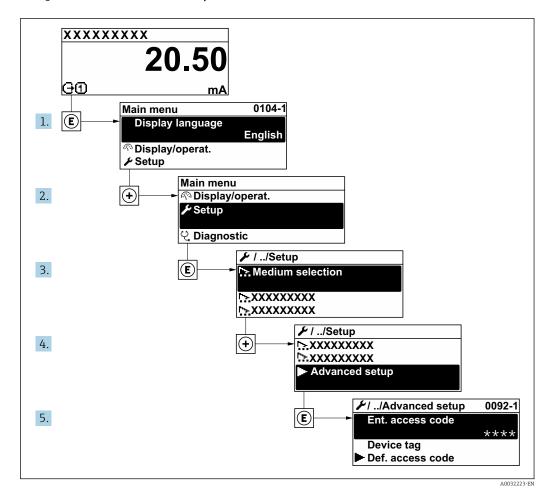
Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	-	Select process variable for partially filled pipe detection.	 Off Density Reference density	Off
Low value partial filled pipe detection	A process variable is selected in the Assign process variable parameter ($\rightarrow rianglerightarrow rianglerig$	Enter lower limit value for deactivating partialy filled pipe detection.	Signed floating-point number	200
High value partial filled pipe detection	A process variable is selected in the Assign process variable parameter ($\rightarrow rianglerightarrow rianglerig$	Enter upper limit value for deactivating partialy filled pipe detection.	Signed floating-point number	6 0 0 0
Response time part. filled pipe detect.	A process variable is selected in the Assign process variable parameter ($\rightarrow \implies 137$).	Enter time before diagnostic message is displayed for partially filled pipe detection.	0 to 100 s	1 s

10.6 Advanced settings

The **Advanced setup** submenu together with its submenus contains parameters for specific settings.

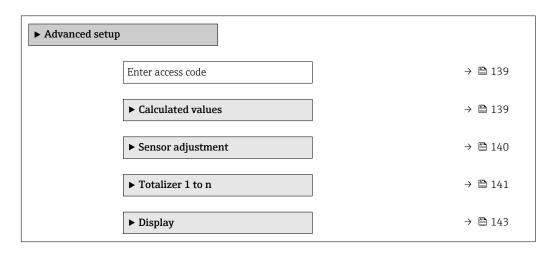
Navigation to the "Advanced setup" submenu



The number of submenus can vary depending on the device version. Some submenus are not dealt with in the Operating Instructions. These submenus and the parameters they contain are explained in the Special Documentation for the device.

Navigation

"Setup" menu \rightarrow Advanced setup



► WLAN settings	→ 🖺 147
► Concentration	
► Heartbeat setup	
► Configuration backup	→ 🖺 149
► Administration	→ 🖺 150

10.6.1 Using the parameter to enter the access code

Navigation

"Setup" menu → Advanced setup

Parameter overview with brief description

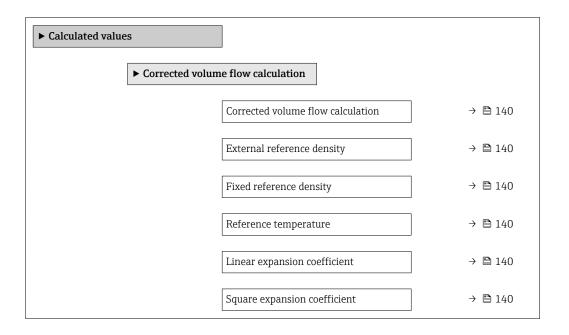
Parameter	Description	User entry
Enter access code	Enter access code to disable write protection of parameters.	Max. 16-digit character string comprising numbers, letters and special characters

10.6.2 Calculated values

The **Calculated values** submenu contains parameters for calculating the corrected volume flow.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Calculated values



Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Corrected volume flow calculation	-	Select reference density for calculating the corrected volume flow.	 Fixed reference density Calculated reference density External reference density Current input 1* Current input 2* Current input 3* 	Calculated reference density
External reference density	In the Corrected volume flow calculation parameter, the External reference density option is selected.	Shows external reference density.	Floating point number with sign	-
Fixed reference density	The Fixed reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter fixed value for reference density.	Positive floating- point number	1 kg/Nl
Reference temperature	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter reference temperature for calculating the reference density.	-273.15 to 99999 °C	Country-specific: +20°C +68°F
Linear expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter linear, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	0.0 1/K
Square expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	For media with a non-linear expansion pattern: enter the quadratic, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	0.0 1/K ²

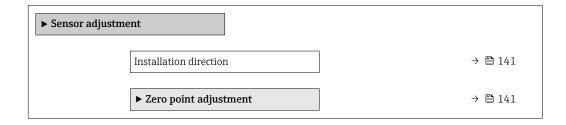
^{*} Visibility depends on order options or device settings

10.6.3 Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Sensor adjustment



Parameter	Description	Selection	Factory setting
Installation direction	Set sign of flow direction to match the direction of the arrow on the sensor.	Flow in arrow directionFlow against arrow direction	Flow in arrow direction

Zero point adjustment

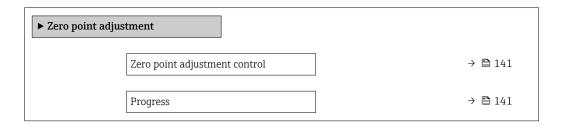
All measuring devices are calibrated in accordance with state-of-the-art technology. Calibration takes place under reference conditions $\Rightarrow \triangleq 261$. Therefore, a zero point adjustment in the field is generally not required.

Experience shows that zero point adjustment is advisable only in special cases:

- To achieve maximum measuring accuracy even with low flow rates.
- Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Sensor adjustment \rightarrow Zero point adjustment



Parameter overview with brief description

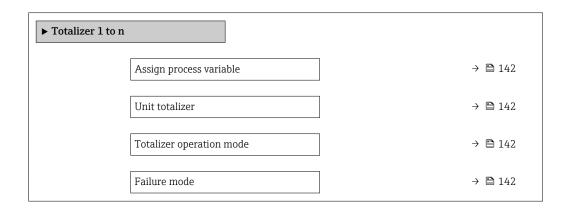
Parameter	Description	Selection / User interface	Factory setting
Zero point adjustment control	Start zero point adjustment.	CancelStart	Cancel
Progress	Shows the progress of the process.	0 to 100 %	-

10.6.4 Configuring the totalizer

In the **"Totalizer 1 to n" submenu** the individual totalizer can be configured.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Totalizer 1 to n



Parameter	Description	Selection	Factory setting
Assign process variable	Select process variable for totalizer.	 Volume flow Mass flow Corrected volume flow Total mass flow Condensate mass flow Energy flow Heat flow difference 	Volume flow
Unit totalizer	Select the unit for the process variable of the totalizer.	Unit choose list	Country-specific: • kg • lb
Totalizer operation mode	Select totalizer calculation mode.	 Net flow total Forward flow total Reverse flow total Last valid value 	Net flow total
Failure mode	Define the totalizer behavior in the event of a device alarm.	StopActual valueLast valid value	Actual value

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10.6.5 Carrying out additional display configurations

In the $\bf Display$ submenu you can set all the parameters associated with the configuration of the local display.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Display

► Display			
	Format display		→ 🖺 144
	Value 1 display		→ 🖺 145
	0% bargraph value 1]	→ 🖺 146
	100% bargraph value 1		→ 🖺 146
	Decimal places 1		→ 🖺 146
	Value 2 display		→ 🖺 146
	Decimal places 2]	→ 🖺 146
	Value 3 display]	→ 🖺 146
	0% bargraph value 3]	→ 🖺 146
]	→ 🖺 146
	100% bargraph value 3]	
	Decimal places 3]	→ 🖺 146
	Value 4 display		→ 🖺 146
	Decimal places 4		→ 🖺 146
	Display language		→ 🖺 147
	Display interval		→ 🖺 147
	Display damping		→ 🖺 147
	Header		→ 🖺 147
	Header text		→ 🖺 147
	Separator		→ 🖺 147
	Backlight		→ 🖺 147

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	 1 value, max. size 1 bargraph + 1 value 2 values 1 value large + 2 values 4 values 	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	Mass flow Volume flow Corrected volume flow* Target mass flow * Target rolume flow * Carrier mass flow * Target volume flow * Carrier corrected volume flow * Carrier corrected volume flow * Carrier corrected volume flow * Density Reference density alternative * GSV flow alternative * NSV flow alternative * S&W volume flow * Water cut * Oil density * Water density * Oil volume flow * Water mass flow * Water volume flow * Water volume flow * Water volume flow * Water corrected volume flow * Water corrected volume flow * Concentration * Temperature average * Concentration * Temperature average * Concentration * Temperature carrier pipe temperature average * Concentration o Oscillation damping o Oscillation damping o Oscillation damping o Coscillation o Coscillation o Coscillation damping o Coscillation o Cos	Mass flow

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			 Pressure Application specific output 1* Index inhomogeneous medium Application specific output 0* Index suspended bubbles* 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: Okg/h Olb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the Value 1 display parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxx	x.xx
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None
Decimal places 2	A measured value is specified in the Value 2 display parameter.	Select the number of decimal places for the display value.	X X.X X.XX X.XXX	x.xx
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: Okg/h Olb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 3	A measured value is specified in the Value 3 display parameter.	Select the number of decimal places for the display value.	X X.X X.XX X.XXX X.XXXX	x.xx
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→ 🖺 135)	None
Decimal places 4	A measured value is specified in the Value 4 display parameter.	Select the number of decimal places for the display value.	 x x.x x.xx x.xx x.xxx	x.xx

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Display language	A local display is provided.	Set display language.	 English Deutsch Français Español Italiano Nederlands Portuguesa Polski pусский язык (Russian) Svenska Türkçe 中文 (Chinese) 日本語 (Japanese) 한국어 (Korean) 並はは、(Arabic) Bahasa Indonesia ภาษาไทย (Thai) tiếng Việt (Vietnamese) čeština (Czech) 	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	5 s
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	0.0 s
Header	A local display is provided.	Select header contents on local display.	Device tagFree text	Device tag
Header text	In the Header parameter, the Free text option is selected.	Enter display header text.	Max. 12 characters such as letters, numbers or special characters (e.g. @, %, /)	
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	. (point), (comma)	. (point)
Backlight	One of the following conditions is met: Order code for "Display; operation", option F "4-line, illum.; touch control" Order code for "Display; operation", option G "4-line, illum.; touch control +WLAN"	Switch the local display backlight on and off.	DisableEnable	Enable

^{*} Visibility depends on order options or device settings

10.6.6 WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow WLAN settings



WLAN mode	→ 🖺 148
SSID name	→ 🖺 148
Network security	→ 🗎 148
Security identification	→ 🖺 148
User name	→ 🖺 148
WLAN password	→ 🖺 149
WLAN IP address	→ 🖺 149
WLAN MAC address	
WLAN passphrase	→ 🖺 149
WLAN MAC address	
Assign SSID name	→ 🖺 149
SSID name	→ 🖺 149
Connection state	→ 🖺 149
Received signal strength	→ 🖺 149

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	-	Switch WLAN on and off.	DisableEnable	Enable
WLAN mode	-	Select WLAN mode.	WLAN access pointWLAN Client	WLAN access point
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	-	-
Network security	-	Select the security type of the WLAN network.	 Unsecured WPA2-PSK EAP-PEAP with MSCHAPv2* EAP-PEAP MSCHAPv2 no server authentic.* EAP-TLS* 	WPA2-PSK
Security identification	-	Select security settings and download these settings via menu Data management > Security > WLAN.	Trusted issuer certificateDevice certificateDevice private key	-
User name	-	Enter user name.	_	_

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN password	-	Enter WLAN password.	-	_
WLAN IP address	-	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
WLAN passphrase	The WPA2-PSK option is selected in the Security type parameter.	Enter the network key (8 to 32 characters). The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	-	Select which name will be used for SSID: device tag or user-defined name.	Device tagUser-defined	User-defined
SSID name	 The User-defined option is selected in the Assign SSID name parameter. The WLAN access point option is selected in the WLAN mode parameter. 	Enter the user-defined SSID name (max. 32 characters). The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Promass_500_A 802000)
Connection state	-	Displays the connection status.	ConnectedNot connected	Not connected
Received signal strength	-	Shows the received signal strength.	LowMediumHigh	High

^{*} Visibility depends on order options or device settings

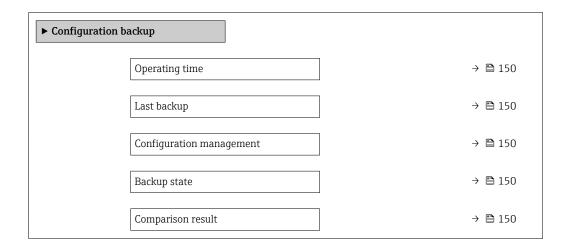
10.6.7 Configuration management

After commissioning, you can save the current device configurationor restore the previous device configuration.

You can do so using the **Configuration management** parameter and the related options found in the **Configuration backup** submenu.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Configuration backup



Parameter overview with brief description

Parameter	Description	User interface / Selection	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	-
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)	-
Configuration management	Select action for managing the device data in the HistoROM backup.	 Cancel Execute backup Restore* Compare* Clear backup data 	Cancel
Backup state	Shows the current status of data saving or restoring.	 None Backup in progress Restoring in progress Delete in progress Compare in progress Restoring failed Backup failed 	None
Comparison result	Comparison of current device data with HistoROM backup.	 Settings identical Settings not identical No backup available Backup settings corrupt Check not done Dataset incompatible 	Check not done

^{*} Visibility depends on order options or device settings

Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

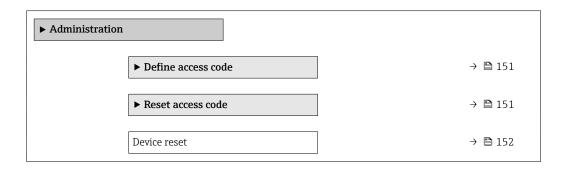
- HistoROM backup
 A HistoROM is a "non-volatile" device memory in the form of an EEPROM.
- While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.6.8 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation

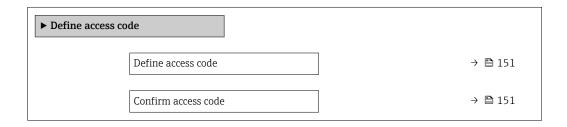
"Setup" menu \rightarrow Advanced setup \rightarrow Administration



Using the parameter to define the access code

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Administration \rightarrow Define access code



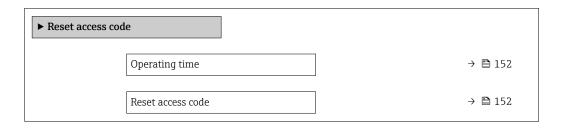
Parameter overview with brief description

Parameter	Description	User entry
Define access code	Restrict write-access to parameters to protect the configuration of the device against unintentional changes.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code	Confirm the entered access code.	Max. 16-digit character string comprising numbers, letters and special characters

Using the parameter to reset the access code

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Administration \rightarrow Reset access code



Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	-
Reset access code	Reset access code to factory settings. For a reset code, contact your Endress+Hauser service organization. The reset code can only be entered via: Web browser DeviceCare, FieldCare (via service interface CDI-RJ45) Fieldbus	Character string comprising numbers, letters and special characters	0x00

Using the parameter to reset the device

Navigation

"Setup" menu → Advanced setup → Administration

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	 Cancel To delivery settings Restart device Restore S-DAT backup * 	Cancel

^{*} Visibility depends on order options or device settings

10.7 Simulation

The **Simulation** submenu enables you to simulate, without a real flow situation, various process variables in the process and the device alarm mode and to verify downstream signal chains (switching valves or closed-control loops).

Navigation

"Diagnostics" menu \rightarrow Simulation

► Simulation	
Assign simulation process variable	→ 🗎 154
Process variable value	→ 🖺 154
Status input simulation 1 to n	→ 🖺 154
Input signal level 1 to n	→ 🖺 154
Current input 1 to n simulation	→ 🖺 154
Value current input 1 to n	→ 🖺 154

Current output 1 to n simulation	→ 🖺 154
Value current output 1 to n	→ 🖺 154
Frequency output simulation 1 to n	→ 🖺 155
Frequency value 1 to n	→ 🖺 155
Pulse output simulation 1 to n	→ 🖺 155
Pulse value 1 to n	→ 🖺 155
Switch output simulation 1 to n	→ 🗎 155
Switch status 1 to n	→ 🗎 155
Relay output 1 to n simulation	→ 🖺 155
Switch status 1 to n	→ 🖺 155
Device alarm simulation	→ 🖺 155
Diagnostic event category	→ 🖺 155
Diagnostic event simulation	→ 🖺 155

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign simulation process variable		Select a process variable for the simulation process that is activated.	Off Mass flow Volume flow Corrected volume flow* Carrier mass flow* Carrier mass flow* Carrier volume flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Pensity Reference density alternative* GSV flow alternative* NSV flow NSV flow NSV flow alternative* S&W volume flow* Water cut* Oil density* Water density* Water mass flow* Water mass flow* Water volume flow* Water volume flow* Water volume flow* Water corrected volume flow* Water corrected volume flow* Water corrected volume flow* Temperature Concentration*	Off
Process variable value	A process variable is selected in the Assign simulation process variable parameter (→ 🖺 154).	Enter the simulation value for the selected process variable.	Depends on the process variable selected	0
Status input simulation 1 to n	-	Switch simulation of the status input on and off.	Off On	Off
Input signal level 1 to n	In the Status input simulation parameter, the On option is selected.	Select the signal level for the simulation of the status input.	HighLow	High
Current input 1 to n simulation	-	Switch simulation of the current input on and off.	Off On	Off
Value current input 1 to n	In the Current input 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	0 to 22.5 mA	0 mA
Current output 1 to n simulation	-	Switch the simulation of the current output on and off.	Off On	Off
Value current output 1 to n	In the Current output 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA	3.59 mA

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Frequency output simulation 1 to n	In the Operating mode parameter, the Frequency option is selected.	Switch the simulation of the frequency output on and off.	OffOn	Off
Frequency value 1 to n	In the Frequency output simulation 1 to n parameter, the On option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz	0.0 Hz
Pulse output simulation 1 to n	In the Operating mode parameter, the Pulse option is selected.	Set and switch off the pulse output simulation. For Fixed value option: Pulse width parameter (> \equiv 121) defines the pulse width of the pulses output.	OffFixed valueDown-counting value	Off
Pulse value 1 to n	In the Pulse output simulation 1 to n parameter, the Down-counting value option is selected.	Enter the number of pulses for simulation.	0 to 65 535	0
Switch output simulation 1 to n	In the Operating mode parameter, the Switch option is selected.	Switch the simulation of the switch output on and off.	• Off • On	Off
Switch status 1 to n	-	Select the status of the status output for the simulation.	OpenClosed	Open
Relay output 1 to n simulation	-	Switch simulation of the relay output on and off.	■ Off ■ On	Off
Switch status 1 to n	The On option is selected in the Switch output simulation 1 to n parameter parameter.	Select status of the relay output for the simulation.	OpenClosed	Open
Pulse output simulation	-	Set and switch off the pulse output simulation. For Fixed value option: Pulse width parameter defines the pulse width of the pulses output.	OffFixed valueDown-counting value	Off
Pulse value	In the Pulse output simulation parameter, the Down-counting value option is selected.	Set and switch off the pulse output simulation.	0 to 65 535	0
Device alarm simulation	-	Switch the device alarm on and off.	■ Off ■ On	Off
Diagnostic event category	-	Select a diagnostic event category.	SensorElectronicsConfigurationProcess	Process
Diagnostic event simulation	-	Select a diagnostic event to simulate this event.	 Off Diagnostic event picklist (depends on the category selected) 	Off
Logging interval	-	Define the logging interval tlog for data logging. This value defines the time interval between the individual data points in the memory.	1.0 to 3 600.0 s	-

^{*} Visibility depends on order options or device settings

10.8 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:

- Protect access to parameters via access code →

 ☐ 156

10.8.1 Write protection via access code

The effects of the user-specific access code are as follows:

- Via local operation, the parameters for the measuring device configuration are write-protected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.

Defining the access code via local display

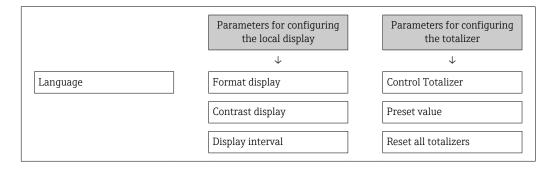
- 1. Navigate to the **Define access code** parameter ($\rightarrow \triangleq 151$).
- 2. Define a max. 16-digit character string comprising numbers, letters and special characters as the access code.
- 3. Enter the access code again in the **Confirm access code** parameter ($\rightarrow \triangleq 151$) to confirm the code.
 - ightharpoonup The ealson-symbol appears in front of all write-protected parameters.

The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view. The device locks the write-protected parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.

- - The user role with which the user is currently logged on via the local display
 - → 🗎 78 is indicated by the **Access status** parameter. Navigation path: Operation
 - → Access status

Parameters which can always be modified via the local display

Certain parameters that do not affect the measurement are excepted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.



Defining the access code via the Web browser

1. Navigate to the **Define access code** parameter ($\rightarrow \triangleq 151$).

- 2. Define a max. 16-digit numeric code as an access code.
- 3. Enter the access code again in the **Confirm access code** parameter ($\rightarrow \triangleq 151$) to confirm the code.
 - ► The Web browser switches to the login page.
- If no action is performed for 10 minutes, the Web browser automatically returns to the login page.
- If parameter write protection is activated via an access code, it can also only be deactivated via this access code → 🗎 78.
 - The user role with which the user is currently logged on via Web browser is indicated by the Access status parameter. Navigation path: Operation → Access status

Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

- For a reset code, contact your Endress+Hauser service organization.
- 1. Navigate to the **Reset access code** parameter ($\rightarrow \implies 152$).
- 2. Enter the reset code.
 - The access code has been reset to the factory setting **0000**. It can be redefined $\rightarrow \boxminus 156$.

10.8.2 Write protection via write protection switch

Unlike parameter write protection via a user-specific access code, this allows write access to the entire operating menu - except for the "Contrast display" parameter - to be locked.

The parameter values are now read only and cannot be edited any more (exception "Contrast display" parameter):

- Via local display
- Via PROFINET protocol

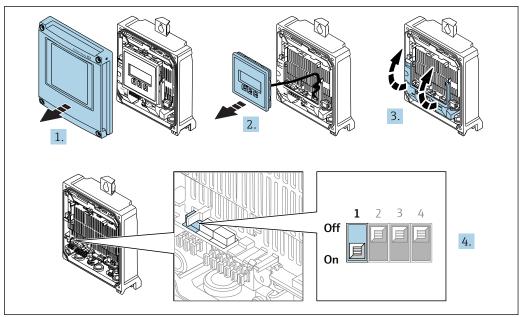
Proline 500 - digital

A WARNING

Excessive tightening torque applied to the fixing screws!

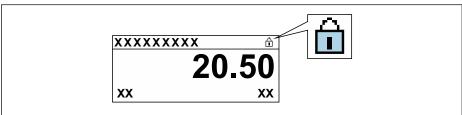
Risk of damaging the plastic transmitter.

▶ Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)



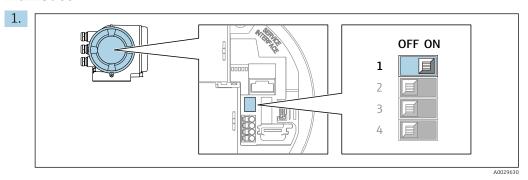
A002967

- 1. Open the housing cover.
- 2. Remove the display module.
- 3. Fold open the terminal cover.
- 4. Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.



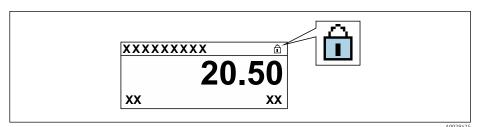
- A00294
- 5. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.

Proline 500



Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

└ In the **Locking status** parameter the **Hardware locked** option is displayed $\rightarrow \stackrel{\triangle}{=} 160$. In addition, on the local display the $\stackrel{\triangle}{=}$ -symbol appears in front of the parameters in the header of the operational display and in the navigation view.



- 2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.

11 Operation

11.1 Reading the device locking status

Device active write protection: Locking status parameter

Operation → Locking status

Function scope of the "Locking status" parameter

Options	Description
None	The access status displayed in the Access status parameter applies \rightarrow \bigcirc 78. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset etc.). Once the internal processing has been completed, the parameters can be changed once again.

11.2 Adjusting the operating language



Detailed information:

- For information on the operating languages supported by the measuring device \rightarrow \cong 271

11.3 Configuring the display

Detailed information:

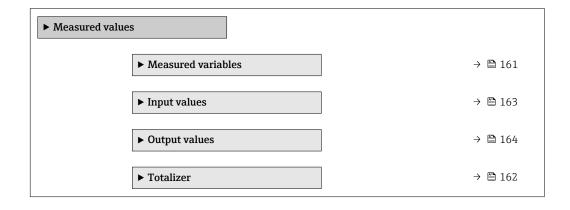
- On the basic settings for the local display \rightarrow 🗎 132
- On the advanced settings for the local display $\rightarrow \implies 143$

11.4 Reading measured values

With the **Measured values** submenu, it is possible to read all the measured values.

Navigation

"Diagnostics" menu → Measured values



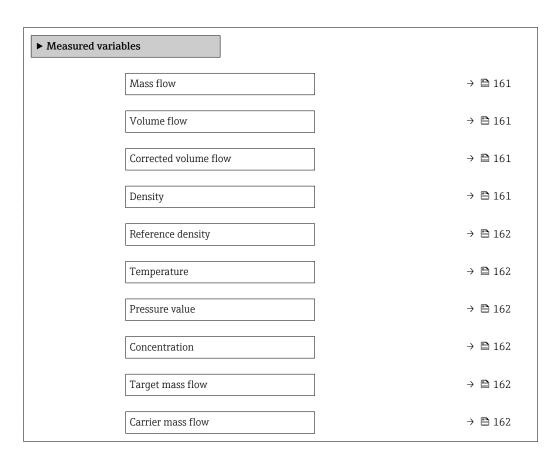
160

11.4.1 "Measured variables" submenu

The **Measured variables** submenu contains all the parameters needed to display the current measured values for each process variable.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Measured variables



Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Mass flow	-	Displays the mass flow that is currently measured.	Signed floating-point number
		Dependency The unit is taken from the Mass flow unit parameter ($\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
Volume flow	-	Displays the volume flow currently calculated.	Signed floating-point number
		Dependency The unit is taken from the Volume flow unit parameter ($\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
Corrected volume flow	-	Displays the corrected volume flow that is currently calculated.	Signed floating-point number
		Dependency The unit is taken from the Corrected volume flow unit parameter $(\rightarrow \stackrel{\triangle}{=} 109)$.	
Density	_	Shows the density currently measured.	Signed floating-point
		Dependency The unit is taken from the Density unit parameter $(\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \)$.	number

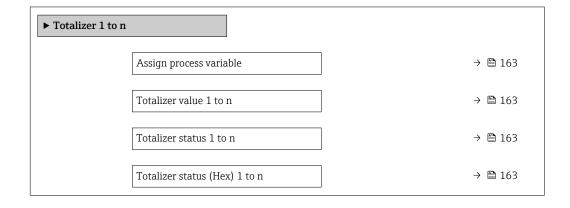
Parameter	Prerequisite	Description	User interface
Reference density	-	Displays the reference density that is currently calculated.	Signed floating-point number
		Dependency The unit is taken from the Reference density unit parameter (→ 🖺 109).	
Temperature	-	Shows the medium temperature currently measured.	Signed floating-point number
		Dependency The unit is taken from the Temperature unit parameter (→ 110).	
Pressure value	-	Displays either a fixed or external pressure value.	Signed floating-point number
		Dependency The unit is taken from the Pressure unit parameter ($\rightarrow \triangleq 110$).	
Concentration	For the following order code: Order code for "Application package",	Displays the concentration that is currently calculated.	Signed floating-point number
	option ED "Concentration" The software options currently enabled are displayed in the Software option overview parameter.	Dependency The unit is taken from the Concentration unit parameter.	
Target mass flow	With the following conditions: Order code for "Application package", option ED "Concentration"	Displays the mass flow that is currently measured for the target medium. Dependency	Signed floating-point number
	The software options currently enabled are displayed in the Software option overview parameter.	The unit is taken from the Mass flow unit parameter ($\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
Carrier mass flow	With the following conditions: Order code for "Application package",	Displays the mass flow that is currently measured for the carrier medium.	Signed floating-point number
	option ED "Concentration"	Dependency	
	The software options currently enabled are displayed in the Software option overview parameter.	The unit is taken from the Mass flow unit parameter ($\rightarrow \triangleq 109$).	

11.4.2 Totalizer

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Totalizer 1 to n



Parameter overview with brief description

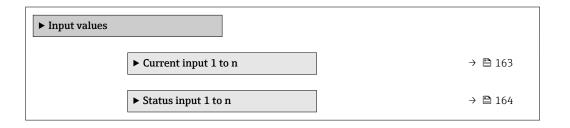
Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign process variable	_	Select process variable for totalizer.	 Volume flow Mass flow Corrected volume flow Total mass flow Condensate mass flow Energy flow Heat flow difference 	Volume flow
Totalizer value 1 to n	In the Assign process variable parameter one of the following options is selected: Volume flow Mass flow Corrected volume flow Total mass flow Condensate mass flow Energy flow Heat flow difference	Displays the current totalizer counter value.	Signed floating-point number	0 m³
Totalizer status 1 to n	-	Displays the current totalizer status.	GoodUncertainBad	-
Totalizer status (Hex) 1 to n	In Target mode parameter, the Auto option is selected.	Displays the current status value (hex) of the totalizer.	0 to 0xFF	_

11.4.3 "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values

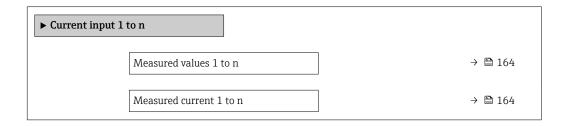


Input values of current input

The Current input 1 to n submenu contains all the parameters needed to display the current measured values for every current input.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values \rightarrow Current input 1 to n



Parameter overview with brief description

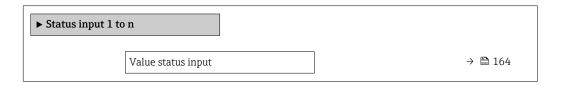
Parameter	Description	User interface
Measured values 1 to n	Displays the current input value.	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values \rightarrow Status input 1 to n



Parameter overview with brief description

Parameter	Description	User interface
Value status input	Shows the current input signal level.	■ High ■ Low

11.4.4 Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

Navigation

"Diagnostics" menu → Measured values → Output values



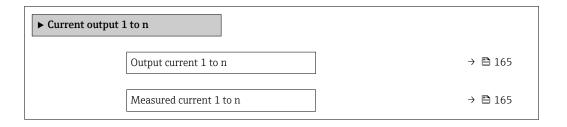
► Pulse/frequency/switch output 1 to n	→ 🗎 165
▶ Relay output 1 to n	→ 🗎 166

Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Value current output 1 to n



Parameter overview with brief description

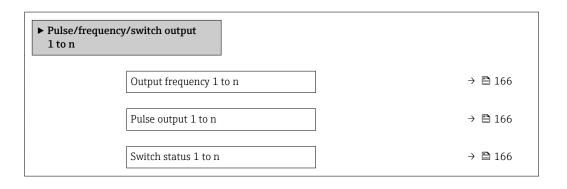
Parameter	Description	User interface
Output current 1	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Pulse/frequency/switch output 1 to n



Parameter overview with brief description

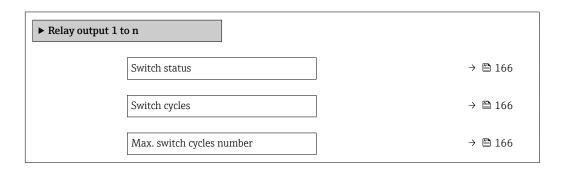
Parameter	Prerequisite	Description	User interface
Output frequency 1 to n	In the Operating mode parameter, the Frequency option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output 1 to n	The Pulse option is selected in the Operating mode parameter parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch status 1 to n	The Switch option is selected in the Operating mode parameter.	Displays the current switch output status.	■ Open ■ Closed

Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Relay output 1 to n



Parameter overview with brief description

Parameter	Description	User interface
Switch status	Shows the current relay switch status.	OpenClosed
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

11.5 Adapting the measuring device to the process conditions

The following are available for this purpose:

- Basic settings using the **Setup** menu (→ 🖺 107)
- Advanced settings using the **Advanced setup** submenu (→ 🖺 138)

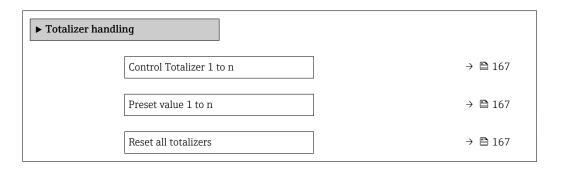
11.6 Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:

- Control Totalizer
- Reset all totalizers

Navigation

"Operation" menu → Totalizer handling



Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Control Totalizer 1 to n	A process variable is selected in the Assign process variable parameter of the Totalizer 1 to n submenu.	Control totalizer value.	 Totalize Reset + hold Preset + hold Reset + totalize Preset + totalize Hold 	Totalize
Preset value 1 to n	A process variable is selected in the Assign process variable parameter of the Totalizer 1 to n submenu.	Specify start value for totalizer. Dependency The unit of the selected process variable is specified for the totalizer in the Unit totalizer parameter.	Signed floating-point number	Country-specific: • 0 kg • 0 lb
Reset all totalizers	_	Reset all totalizers to 0 and start.	CancelReset + totalize	Cancel

11.6.1 Function scope of the "Control Totalizer" parameter

Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold	The totaling process is stopped and the totalizer is set to its defined start value from the Preset value parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize	The totalizer is set to the defined start value from the Preset value parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

11.6.2 Function scope of the "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the flow values previously totalized.

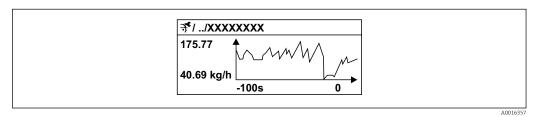
11.7 Showing data logging

The **Extended HistoROM** application package must be enabled in the device (order option) for the **Data logging** submenu to appear. This contains all the parameters for the measured value history.

- Pata logging is also available via:
 - Plant Asset Management Tool FieldCare → 🖺 90.
 - Web browser

Function range

- A total of 1000 measured values can be stored
- 4 logging channels
- Adjustable logging interval for data logging
- Displays the measured value trend for each logging channel in the form of a chart



■ 38 Chart of a measured value trend

- x-axis: depending on the number of channels selected displays 250 to 1000 measured values of a process variable.
- y-axis: displays the approximate measured value span and constantly adapts this to the ongoing measurement.
- If the length of the logging interval or the assignment of the process variables to the channels is changed, the content of the data logging is deleted.

Navigation

"Diagnostics" menu \rightarrow Data logging

▶ Data logging	
Assign channel 1	→ 🖺 170
Assign channel 2	→ 🗎 171
Assign channel 3	→ 🗎 171
Assign channel 4	→ 🖺 171
Logging interval	→ 🖺 171
Clear logging data	→ 🖺 171
Data logging	→ 🗎 171
Logging delay	→ 🖺 171
Data logging control	→ 🖺 171

Data logging status	→ 🗎 171
Entire logging duration	→ 🖺 171
► Display channel 1	
▶ Display channel 2	
▶ Display channel 3	
▶ Display channel 4	

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign channel 1	The Extended HistoROM application package is available.	Assign process variable to logging channel.	■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow* ■ Target mass flow* ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow* ■ Carrier volume flow* ■ Carrier corrected volume flow* ■ Carrier corrected volume flow* ■ Density ■ Reference density * ■ Reference density alternative* ■ GSV flow alternative* ■ NSV flow ■ NSV flow ■ Idensity ■ NSV flow ■ Idensity ■ Water cut* ■ Oil density* ■ Water density ■ Oil corrected volume flow* ■ Water cut* ■ Oil corrected volume flow ■ Water cut* ■ Oil corrected volume flow ■ Water volume flow ■ Water volume flow ■ Concentration* ■ Temperature ■ Carrier pipe temperature ■ Carrier pipe temperature ■ Carrier pipe temperature ■ Oscillation frequency 0 ■ Oscillation damping fluctuation 0* ■ Oscillation damping 0 oscillation damping 0 fluctuation 0 damping fluctuation 0 signal asymmetry ■ Exciter current 0 HBSI ■ Current output 1 current output 2 current output 3 current output 4 pressure ■ Application uspecific output 1 specific output 2 specific output 1 specific output 2 specific output 1 sp	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
			 Index inhomogeneous medium Application specific output 0 * Index suspended bubbles * 	
Assign channel 2	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→ 🖺 170)	Off
Assign channel 3	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→ 🖺 170)	Off
Assign channel 4	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→ 🖺 170)	Off
Logging interval	The Extended HistoROM application package is available.	Define the logging interval for data logging. This value defines the time interval between the individual data points in the memory.	0.1 to 3 600.0 s	1.0 s
Clear logging data	The Extended HistoROM application package is available.	Clear the entire logging data.	Cancel Clear data	Cancel
Data logging	-	Select the data logging method.	OverwritingNot overwriting	Overwriting
Logging delay	In the Data logging parameter, the Not overwriting option is selected.	Enter the time delay for measured value logging.	0 to 999 h	0 h
Data logging control	In the Data logging parameter, the Not overwriting option is selected.	Start and stop measured value logging.	NoneDelete + startStop	None
Data logging status	In the Data logging parameter, the Not overwriting option is selected.	Displays the measured value logging status.	DoneDelay activeActiveStopped	Done
Entire logging duration	In the Data logging parameter, the Not overwriting option is selected.	Displays the total logging duration.	Positive floating- point number	0 s

 $^{^{\}star}$ Visibility depends on order options or device settings

12 Diagnostics and troubleshooting

12.1 General troubleshooting

For local display

Error	Possible causes	Solution
Local display dark and no output signals	Supply voltage does not match the value indicated on the nameplate.	Apply the correct supply voltage .
Local display dark and no output signals	The polarity of the supply voltage is wrong.	Correct the polarity.
Local display dark and no output signals	No contact between connecting cables and terminals.	Check the connection of the cables and correct if necessary.
Local display dark and no output signals	Terminals are not plugged into the I/O electronics module correctly. Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	I/O electronics module is defective. Main electronics module is defective.	Order spare part → 🖺 246.
Local display dark and no output signals	The connector between the main electronics module and display module is not plugged in correctly.	Check the connection and correct if necessary.
Local display dark and no output signals	The connecting cable is not plugged in correctly.	1. Check the connection of the electrode cable and correct if necessary. 2. Check the connection of the coil current cable and correct if necessary.
Local display is dark, but signal output is within the valid range	Display is set too bright or too dark.	 Set the display brighter by simultaneously pressing ± + E. Set the display darker by simultaneously pressing □ + E.
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part → 🖺 246.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures → 🗎 187
Text on local display appears in a foreign language and cannot be understood.	Incorrect operating language is configured.	1. Press □ + ⊕ for 2 s ("home position"). 2. Press □. 3. Set the desired language in the Display language parameter (→ □ 147).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	 Check the cable and the connector between the main electronics module and display module. Order spare part → 246.

172

For output signals

Error	Possible causes	Solution
Signal output outside the valid range	Main electronics module is defective.	Order spare part → 🖺 246.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Configuration error	Check and correct the parameter configuration.
Device measures incorrectly.	Configuration error or device is operated outside the application.	Check and correct parameter configuration. Observe limit values specified in the "Technical Data".

For access

Error	Possible causes	Solution
No write access to parameters	Hardware write protection enabled	Set the write protection switch on main electronics module to the OFF position $\rightarrow \square$ 157.
No write access to parameters	Current user role has limited access authorization	1. Check user role → 🖺 78. 2. Enter correct customer-specific access code → 🗎 78.
No connection via PROFINET	PROFINET bus cable connected incorrectly	Check terminal assignment → 🖺 39.
No connection via PROFINET	Device plug connected incorrectly	Check the pin assignment of the connector .
Not connecting to Web server	Web server disabled	Using the "FieldCare" or "DeviceCare" operating tool, check whether the Web server of the measuring device is enabled, and enable it if necessary → 🖺 85.
	Incorrect setting for the Ethernet interface of the computer	1. Check the properties of the Internet protocol (TCP/IP) → 🖺 81→ 🖺 81. 2. Check the network settings with the IT manager.
Not connecting to Web server	 Incorrect IP address IP address is not known 	1. If addressing via hardware: open the transmitter and check the IP address configured (last octet). 2. Check the IP address of the measuring device with the network manager. 3. If the IP address is not known, set DIP switch no. 10 to ON, restart the device and enter the factory IP address 192.168.1.212.
	Web browser setting "Use a Proxy Server for Your LAN" is enabled	Disable the use of the proxy server in the Web browser settings of the computer. Using the example of MS Internet Explorer: 1. Under Control Panel open Internet options. 2. Select the Connections tab and then double-click LAN settings. 3. In the LAN settings disable the use of the proxy server and select OK to confirm.

Error	Possible causes	Solution
	Apart from the active network connection to the measuring device, other network connections are also being used.	 Make sure that no other network connections are established by the computer (also no WLAN) and close other programs with network access to the computer. If using a docking station for notebooks, make sure that a network connection to another network is not active.
Not connecting to Web server	Incorrect WLAN access data	 Check WLAN network status. Log on to the device again using WLAN access data. Verify that WLAN is enabled on the measuring device and operating device → ≅ 81.
	WLAN communication disabled	-
Not connecting to Web server, FieldCare or DeviceCare	No WLAN network available	 Check if WLAN reception is present: LED on display module is lit blue Check if WLAN connection is enabled: LED on display module flashes blue Switch on instrument function.
Network connection not present or unstable	WLAN network is weak.	 Operating device is outside of reception range: Check network status on operating device. To improve network performance, use an external WLAN antenna.
	Parallel WLAN and Ethernet communication	Check network settings.Temporarily enable only the WLAN as an interface.
Web browser frozen and operation no longer possible	Data transfer active	Wait until data transfer or current action is finished.
	Connection lost	Check cable connection and power supply. Refresh the Web browser and restart if necessary.
Content of Web browser incomplete or difficult to read	Not using optimum version of Web server.	 Use the correct Web browser version →
	Unsuitable view settings.	Change the font size/display ratio of the Web browser.
No or incomplete display of contents in the Web browser	 JavaScript not enabled JavaScript cannot be enabled	Enable JavaScript. Enter http://XXX.XXX.X.XXX/ basic.html as the IP address.
Operation with FieldCare or DeviceCare via CDI-RJ45 service interface (port 8000)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.
Flashing of firmware with FieldCare or DeviceCare via CDI-RJ45 service interface (via port 8000 or TFTP ports)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.

For system integration

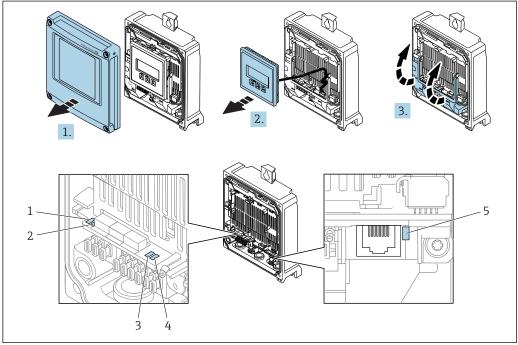
Error	Possible causes	Solution
The device name is not displayed correctly and contains coding.	A device name containing one or more underscores has been specified via the automation system.	Specify a correct device name (without underscores) via the automation system.

Diagnostic information via light emitting diodes 12.2

12.2.1 Transmitter

Proline 500 - digital

Different LEDs in the transmitter provide information on the device status.



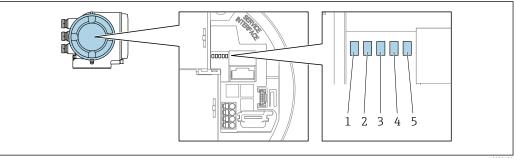
- Supply voltage
- Device status
- Flashing/network status
- Port 1 active: PROFINET
- Port 2 active: PROFINET and service interface (CDI)
- Open the housing cover.
- Remove the display module.
- 3. Fold open the terminal cover.

LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
2 Device status (normal operation)	,	Off	Firmware error
	operation)	Green	Device status is ok.
		Flashing green	Device is not configured.

LED		Color	Meaning
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts.
2	Device status (during	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	start-up)	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off)
			Cyclic data exchange is not active, no IP address is available: Flash frequency: 3 Hz
		Red	IP address is available but there is no connection to the automation system.
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz
4	Port 1 active: PROFINET	Off	Not connected or no connection established.
		White	Connected and connection established.
		Flashing white	Communication not active.
5	Port 2 active: PROFINET and service interface (CDI)	Off	Not connected or no connection established.
		Yellow	Connected and connection established.
		Flashing yellow	Communication not active.

Proline 500

Different LEDs in the transmitter provide information on the device status.



- 1 Supply voltage
- 2 Device status
- 3 Flashing/network status
- Port 1 active: PROFINET
- 5 Port 2 active: PROFINET and service interface (CDI)

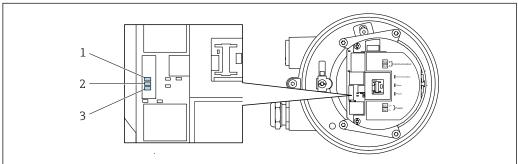
LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
Device status (normal operation)		Off	Firmware error.
		Green	Device status is ok.

LED		Color	Meaning
		Flashing green	Device is not configured.
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts.
2	Device status (during	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	start-up)	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off)
			Cyclic data exchange is not active, no IP address is available: Flash frequency: 3 Hz
		Red	IP address is available but there is no connection to the automation system
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz
4	Port 1 active:	Off	Not connected or no connection established.
	PROFINET	White	Connected and connection established.
		Flashing white	Communication not active.
5	Port 2 active: PROFINET and service interface (CDI)	Off	Not connected or no connection established.
		Yellow	Connected and connection established.
		Flashing yellow	Communication not active.

12.2.2 Sensor connection housing

Proline 500 - digital

Various light emitting diodes (LED) on the ISEM electronics (Intelligent Sensor Electronic Module) in the sensor connection housing provide information on the device status.



A0029699

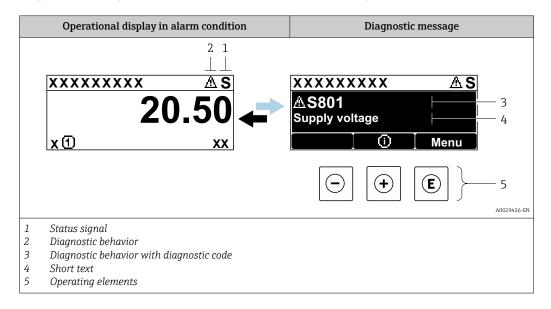
- 1 Communication
- 2 Device status
- 3 Supply voltage

LED		Color	Meaning
1	Communication	White	Communication active.
2	Device status (normal	Red	Problem
	operation)	Flashing red	Warning
	Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
		Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Supply voltage	Green	Supply voltage is ok.
		Off	Supply voltage is off or too low.

12.3 Diagnostic information on local display

12.3.1 Diagnostic message

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.



If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

- Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:

 - Via submenus → 🖺 238

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

Symbol	Meaning
F	Failure A device error has occurred. The measured value is no longer valid.
С	Function check The device is in service mode (e.g. during a simulation).
S	Out of specification The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
М	Maintenance required Maintenance is required. The measured value remains valid.

Diagnostic behavior

Symbol	Meaning
8	Alarm Measurement is interrupted. Signal outputs and totalizers assume the defined alarm condition. A diagnostic message is generated.
Δ	Warning Measurement is resumed. The signal outputs and totalizers are not affected. A diagnostic message is generated.

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

Operating elements

Key	Meaning
(+)	Plus key In a menu, submenu
	Opens the message about remedy information. Enter key
E	In a menu, submenu Opens the operating menu.

XXXXXXXX AS XXXXXXXX **AS801** Supply voltage x ① 1. $(\mathbf{+})$ Diagnostic list \triangle S Diagnostics 1 ∆ S801 Supply voltage Diagnostics 2 **Diagnostics 3** 2. Œ Supply voltage (ID:203) △ S801 0d00h02m25s **—** 5 Increase supply voltage

3.

 $| \ominus | + | \oplus |$

12.3.2 Calling up remedial measures

A0029431-EN

- 39 Message about remedial measures
- 1 Diagnostic information
- 2 Short text
- 3 Service ID
- 4 Diagnostic behavior with diagnostic code
- 5 Operation time of occurrence
- 6 Remedial measures
- 1. The user is in the diagnostic message.
 - Press ± (① symbol).
 - The **Diagnostic list** submenu opens.
- 2. Select the desired diagnostic event with \pm or \Box and press \Box .
 - ► The message about the remedial measures opens.
- 3. Press \Box + \pm simultaneously.
 - ► The message about the remedial measures closes.

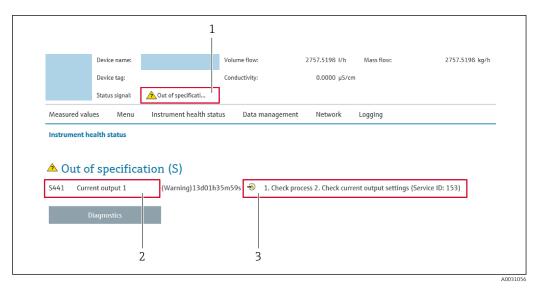
The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the **Diagnostic list** submenu or **Previous diagnostics** parameter.

- 1. Press E.
 - ightharpoonup The message for the remedial measures for the selected diagnostic event opens.
- 2. Press \Box + \pm simultaneously.
 - ► The message for the remedial measures closes.

12.4 Diagnostic information in the Web browser

12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the home page once the user has logged on.



- 1 Status area with status signal
- 2 Diagnostic information
- 3 Remedy information with Service ID
- In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:
 - Via parameter → 🗎 238
 - Via submenu → 🖺 238

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning			
8	Failure A device error has occurred. The measured value is no longer valid.			
W	Function check The device is in service mode (e.g. during a simulation).			
<u>^</u>	Out of specification The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)			
&	Maintenance required Maintenance is required. The measured value is still valid.			

The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

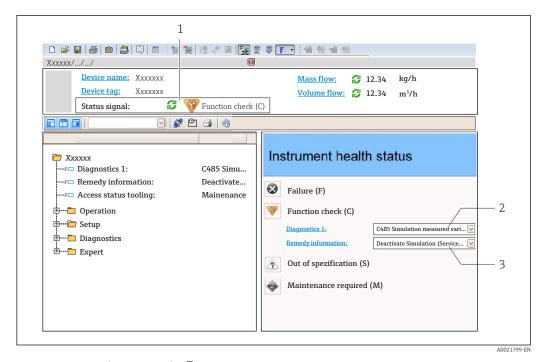
12.4.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

12.5 Diagnostic information in FieldCare or DeviceCare

12.5.1 Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.



- 1 Status area with status signal→

 179
- 2 Diagnostic information → 🖺 180
- 3 Remedy information with Service ID
- In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:
 - Via parameter →

 238
 - Via submenu → 🗎 238

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

12.5.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:

- On the home page
 Remedy information is displayed in a separate field below the diagnostics information.
- In the **Diagnostics** menu
- Remedy information can be called up in the working area of the user interface.

The user is in the **Diagnostics** menu.

- 1. Call up the desired parameter.
- 2. On the right in the working area, mouse over the parameter.
 - A tool tip with remedy information for the diagnostic event appears.

12.6 Adapting the diagnostic information

12.6.1 Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

Expert \rightarrow System \rightarrow Diagnostic handling \rightarrow Diagnostic behavior

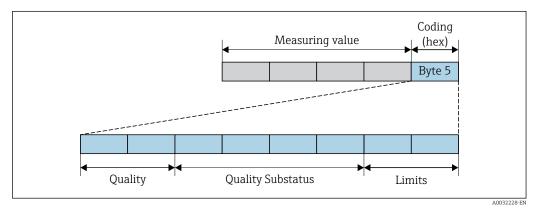
Available diagnostic behaviors

The following diagnostic behaviors can be assigned:

Diagnostic behavior	Description
Alarm	The device stops measurement. The totalizers assume the defined alarm condition. A diagnostic message is generated.
Warning	The device continues to measure. The measured value output via PROFINET and the totalizers are not affected. A diagnostic message is generated.
Logbook entry only	The device continues to measure. The diagnostic message is displayed only in the Event logbook submenu (Event list submenu) and not in alternation with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

Displaying the measured value status

If modules with input data (e.g. Analog Input module, Discrete Input module, Totalizer module, Heartbeat module) are configured for cyclic data transmission, the measured value status is coded as per PROFIBUS PA Profile 3.02 Specification and transmitted along with the measured value to the PROFINET Controller via the status byte. The status byte is split into three segments: Quality, Quality Substatus and Limits.



40 Structure of the status byte

The content of the status byte depends on the configured failsafe mode in the particular function block. Depending on which failsafe mode has been configured, status information in accordance with PROFIBUS PA Profile Specification 3.02 is transmitted to the the PROFINET controller via the status byte. The two bits for the limits always have the value 0.

Supported status information

Status	Coding (hex)
BAD - Maintenance alarm	0x24
BAD - Process related	0x28
BAD - Function check	0x3C
UNCERTAIN - Initial value	0x4F
UNCERTAIN - Maintenance demanded	0x68
UNCERTAIN - Process related	0x78
GOOD - OK	0x80
GOOD - Maintenance demanded	0xA8
GOOD - Function check	0xBC

Determining the measured value status and device status via the diagnostic behavior

When the diagnostic behavior is assigned, this also changes the measured value status and device status for the diagnostic information. The measured value status and device status depend on the choice of diagnostic behavior and on the group in which the diagnostic information is located.

The diagnostic information is grouped as follows:

- Diagnostic information pertaining to the sensor: diagnostic number 000 to 199
 → 185
- Diagnostic information pertaining to the electronics: diagnostic number 200 to 399 \rightarrow 🖺 185
- Diagnostic information pertaining to the configuration: diagnostic number 400 to 599 \rightarrow 🖺 186

Depending on the group in which the diagnostic information is located, the following measured value status and device status are firmly assigned to the particular diagnostic behavior:

Diagnostic information pertaining to the sensor: diagnostic number 000 to 199

Diagnostic behavior	N	leasured value sta	atus (fixed assig	nment)	Device diagnosis
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Maintenance alarm	0x24	F (Failure)	Maintenance alarm
Warning	GOOD	Maintenance demanded	0xA8	M (Maintenance)	Maintenance demanded
Logbook entry only	GOOD	ok	0x80		
Off	GOOD	UK	UXOU	_	_

Diagnostic information pertaining to the electronics: diagnostic number 200 to 399

Diagnostic number 200 to 301, 303 to 399

Dia ana atia haharian	N	leasured value sta	Davies dis su seis		
Diagnostic behavior (configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	Device diagnosis (fixed assignment)
Alarm	BAD	Maintenance	0x24	F	Maintenance
Warning	DAD	alarm	0324	(Failure)	alarm

Diagnostis habavian	IV.	leasured value sta	Device diagnosis		
Diagnostic behavior (configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Logbook entry only	GOOD	ok	0x80 to 0x8E	_	_
Off	GOOD	ÜK	OXOU TO OXOE	_	_

Diagnostic information 302

Diagnostic hohovior	N	leasured value sta	atus (fixed assig	nment)	Device diagnosis
Diagnostic behavior (configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Function check, local override	0x24	С	Function check
Warning	GOOD	Function check	0xBC to 0xBF	-	-

Diagnostic information 302 (device verification active) is output during internal or external Heartbeat verification.

- Signal status: Function check
- Choice of diagnostic behavior: alarm or warning (factory setting)

When Heartbeat verification starts, data logging is interrupted, the last valid measured value is output and the totalizers are stopped.

Diagnostic information pertaining to the configuration: diagnostic number 400 to 599

Diagnostic behavior	M	Device diagnosis			
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTA IN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	ok	0x80	_	_
Off	GOOD	OK .	0,000		

Diagnostic information pertaining to the process: diagnostic number 800 to 999

Diagnostic behavior	M	leasured value st	Device diagnosis		
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTA IN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	GOOD ok	0x80	_	
Off	GOOD	UK	UAGU	_	

Overview of diagnostic information 12.7



- The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.
 - All of the measured variables affected in the entire Promass instrument family are always listed under "Measured variables affected". The measured variables available for the device in question depend on the device version. When assigning the measured variables to the device functions, for example to the individual outputs, all of the measured variables available for the device version in question are available for selection.
- In the case of some items of diagnostic information, the diagnostic behavior can be changed. Change the diagnostic information $\rightarrow \implies 184$

12.7.1 Diagnostic of sensor

	Diagnostic info	formation	Remedy instructions
o.	Shor	ort text	
2	Temperature sensor defective		1. Check or replace sensor electronic module (ISEM)
	Measured variable status		2. If available: Check connection cable between sensor and transmitter 3. Replace sensor
	Quality Ba	Bad	
	Quality substatus M	Maintenance alarm	
	Coding (hex) Ox	0x24 to 0x27	_
:	Status signal F	7	_
]	Diagnostic behavior Al	Alarm	_
1	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature (GSV flow alternativ Kinematic viscosity Mass flow Oil mass flow Water mass flow Index inhomogened Index suspended bu HBSI NSV flow NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequend Oscillation frequend S&W volume flow ISEM) Reference density	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Oil volume flow
	Oil densityWater density	(ISEM)	Oscillation frequerOscillation frequer

	Diagnostic ii	nformation	Remedy instructions
No.	Sh	ort text	
046	Sensor limit exceeded		1. Inspect sensor
	Measured variable status [fro	m the factory] 1)	2. Check process condition
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variable	s	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature (ISEM) Kinematic viscosity Mass flow Nass flow Index inhomogene Index suspended to lindex suspended to li		Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature cy 1 Status Volume flow Oil volume flow Water volume flow Water volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic in:	formation	Remedy instructions	
No.	Sho	ort text		
062	Sensor connection faulty		1. Check or replace sensor electronic module (ISEM)	
	Measured variable status		If available: Check connection cable between sensor and transmitter Replace sensor	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal F	F		
	Diagnostic behavior A	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow	

	Diagnostic in	formation	Remedy instructions
No.	Short text		
063			1. Check or replace sensor electronic module (ISEM)
	Measured variable status		2. If available: Check connection cable between sensor and transmitter 3. Replace sensor
	Quality	Bad	•
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	S	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature 	 NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequer Oscillation frequer 	Corrected volume flow Oil corrected volume flow Water corrected volume flow Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

	Diagnostic	information	Remedy instructions	
No.	Short text			
082	Data storage		1. Check module connections	
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	■ Oscillation amplitude 1 ■ Oscillation amplitude 2 ■ Application specific output ■ Application specific output ■ Signal asymmetry ■ Carrier mass flow ■ Carrier pipe temperature ■ Target corrected volume floe ■ Carrier corrected volume floe ■ Concentration ■ Measured values 1 ■ Measured values 2 ■ Measured values 3 ■ Oscillation damping 1 ■ Oscillation damping 2 ■ Density ■ Oil density ■ Water density ■ Dynamic viscosity	3	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Oil volume flow	

	Diagnostic	information	Remedy instructions		
No.	Short text				
083	-		1. Restart device		
	Measured variable status		Restore HistoROM S-DAT backup ('Device reset' parameter) Replace HistoROM S-DAT		
	Quality	Bad			
	Quality substatus	Maintenance alarm			
	Coding (hex)	0x24 to 0x27			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow		

	Diagnostic i	information	Remedy instructions
No.	Short text		
140			Check or replace sensor electronic module (ISEM)
	Measured variable status [fro	om the factory] 1)	If available: Check connection cable between sensor and transmitter Replace sensor
	Quality	Good	-
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Alarm	
	nfluenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic in	formation	Remedy instructions
No.	Short text		
144	Measurement error too high		1. Check or change sensor
	Measured variable status [from	n the factory] ¹⁾	2. Check process conditions
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal F	7	
	Diagnostic behavior A	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

12.7.2 Diagnostic of electronic

Diagnostic information			Remedy instructions	
No.	Si	hort text		
201	Device failure		1. Restart device	
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	Influenced measured variables Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier dulues 1 Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oscillation frequen Water density Sensor electronic to a GSV flow GSV flow Kinematic viscosity Mass flow Kinematic viscosity Mass flow Ninematic viscosity Index suspended by Index inhomogener Index i		ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	. Short text		
242	Software incompatible		1. Check software
	Measured variable status		2. Flash or change main electronics module
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Ous medium Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

Diagnostic information			Remedy instructions
No.	Short text		
252	Modules incompatible		1. Check electronic modules
	Measured variable status		2. Check if correct modules are available (e.g. NEx, Ex)3. Replace electronic modules
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 	3	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Volume flow

	Diagnostic i	information	Remedy instructions
No.	. Short text		
252	Modules incompatible		Check if correct electronic modul is plugged
	Measured variable status		2. Replace electronic module
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 	 Density Dynamic viscosity Sensor electronic te Kinematic viscosity Mass flow Index inhomogene Index suspended be HBSI External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen 	Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

	Diagnostic	information	Remedy instructions	
No.	Short text			
262	2 Sensor electronic connection faulty		Check or replace connection cable between sensor electronic module	
	Measured variable status		(ISEM) and main electronics 2. Check or replace ISEM or main electronics	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow	

	Diagnostic information		Remedy instructions
No.	Short text		
270	Main electronic failure		Change main electronic module
	Measured variable status		
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume floe Carrier corrected volume floe Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 	3	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

Diagnostic information		information	Remedy instructions
No.	S	hort text	
271	Main electronic failure Measured variable status		1. Restart device
			2. Change main electronic module
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flo Carrier corrected volume flo Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow

	Diagnostic	information		Remedy instructions
No.	o. Short text			
272	Main electronic failure		1. Restart device	
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information			Remedy instructions
No.	Short text			
273	Main electronic failure		Change electronic	
	Measured variable status			
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic i	information		Remedy instructions
No.	SI	hort text		
275	I/O module 1 to n defective		Change I/O module	
	Measured variable status			
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 	 Density Dynamic viscosity Sensor electronic to Kinematic viscosity Mass flow Index inhomogene Index suspended bo HBSI External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent 	ous medium ubbles cy 1	 Reference density Corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

	Diagnostic	information		Remedy instructions
No.	o. Short text			
276	I/O module 1 to n faulty		1. Restart device	
	Measured variable status		2. Change I/O module	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flor Carrier corrected volume flor Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 		emperature (ISEM) y cous medium ubbles	 Reference density Corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

Diagnostic information				Remedy instructions
No	No. Short text			remedy instructions
		HOLL TEXT	1.7	
283	Memory content		Reset device Contact service	
	Measured variable status		Z. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier daylume flow Carrier and the second of the secon		ous medium ubbles ve	Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	Short text		
302	Device verification active		Device verification active, please wait.
	Measured variable status		
	Quality	Good	
	Quality substatus	Function check	
	Coding (hex)	0xBC to 0xBF	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow

	Diagnosti	c information	Remedy instructions
No.		Short text	
303	I/O 1 to n configuration char	nged	1. Apply I/O module configuration (parameter 'Apply I/O configuration')
	Measured variable status		2. Afterwards reload device description and check wiring
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagnostic information			Remedy instructions	
No.	o. Short text			
311	Electronic failure		1. Do not reset device	
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	M		
	Diagnostic behavior	Warning		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic in:	formation	Remedy instructions
No.	Short text		
332	Writing in HistoROM backup failed		Replace user interface board
	Measured variable status		Ex d/XP: replace transmitter
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal F	7	
	Diagnostic behavior A	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	Dil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Frequency fluctuation 2 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Cy 1 Status Volume flow Oil volume flow Water volume flow Water volume flow

	Diagnostic	information	Remedy instructions
No.	S	hort text	
361			
	Measured variable status		2. Check electronic modules 3. Change I/O Modul or main electronics
	Quality	Bad	_
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 	 Density Dynamic viscosity Sensor electronic Kinematic viscosit Mass flow Index inhomogen Index suspended to HBSI External pressure Exciter current 1 Exciter current 2 Oscillation freque Oscillation freque 	Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

	Diagnostic	information	Remedy instructions
No.	Short text		
372	Sensor electronic (ISEM) faulty	,	1. Restart device
	Measured variable status		Check if failure recurs Replace sensor electronic module (ISEM)
	Quality	Bad	•
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Volume flow

	Diagnostic	information		Remedy instructions
No.	Si	hort text		
373	Sensor electronic (ISEM) faulty	7	1. Transfer data or reset	device
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 	3	ve ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic i	information	Remedy instructions
No.	o. Short text		
374	Sensor electronic (ISEM) faulty	7	1. Restart device
	Measured variable status [from the factory] 1)		Check if failure recurs Replace sensor electronic module (ISEM)
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
_	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Concentration Oscillation damping 1 Oscillation damping 2 Density Dynamic viscosity 	 Sensor electronic to Kinematic viscosity Mass flow Index inhomogene Index suspended book HBSI External pressure Exciter current 1 Exciter current 2 Oscillation frequent Reference density 	 Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Instruction 1 Instruction 2 Instruction 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Temperature Status

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic	information	Remedy instructions	
No.	Short text			
375			1. Restart device	
	Measured variable status		Check if failure recurs Replace module rack inclusive electronic modules	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output GSV flow Application specific output GSV flow alternati Signal asymmetry Kinematic viscosity Carrier mass flow Mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Index inhomogene Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 External pressure Density Exciter current 1 Exciter current 2 Oscillation frequent Water density Oscillation frequent Oscillation frequent 		Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature cy 1	

	Diagnostic information		Remedy instructions
No.	o. Short text		
378	Supply voltage ISEM faulty Measured variable status		Check supply voltage to the ISEM
H	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	-		

208

	Diagnostic	information		Remedy instructions
No.	Short text			
382	Data storage		1. Insert T-DAT	
	Measured variable status		2. Replace T-DAT	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Water density Sensor electronic te GSV flow Kinematic viscosity Mass flow Oil mass flow Index inhomogene Index suspended by Index inhomogene Ind		ve ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information		Remedy instructions	
No.	Short text			
383	Memory content		1. Restart device	
	Measured variable status		Delete T-DAT via 'Reset device' parameter Replace T-DAT	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Dynamic viscosity Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Density Exciter current 2 Oscillation frequent 3 Oscillation frequent 4 Oscillation frequent 5 Oscillation frequent 6 Oscillation frequent 7 Oscillation frequent 7 Oscillation frequent 8 Oscillation frequent 9 		Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature cy 1 Status	

Diagnostic information		information	Remedy instructions
No.	Short text		
387	HistoROM data faulty		Contact service organization
	Measured variable status		
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
1	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 	3	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 ous medium Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow Volume flow

12.7.3 Diagnostic of configuration

	Diagnostic	information	Remedy instructions
No.	. Short text		
330	Flash file invalid		Update firmware of device
	Measured variable status		2. Restart device
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 	 Density Dynamic viscosity Sensor electronic t Kinematic viscosity Mass flow Index inhomogene Index suspended b HBSI External pressure Exciter current 1 Exciter current 2 Oscillation frequer Oscillation frequer 	Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Frequency fluctuation 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

Diagnostic information		information	Remedy instructions	
No.	Short text			
331			1. Update firmware of device	
	Measured variable status		2. Restart device	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Warning		
	Influenced measured variable	es		
	■ Oscillation amplitude 1 ■ Oscillation amplitude 2 ■ Application specific output ■ Application specific output ■ Signal asymmetry ■ Carrier mass flow ■ Carrier pipe temperature ■ Target corrected volume flow ■ Carrier corrected volume flow ■ Carrier corrected volume flow ■ Carrier description ■ Measured values 1 ■ Measured values 2 ■ Measured values 3 ■ Oscillation damping 1 ■ Oscillation damping 2 ■ Density ■ Oil density ■ Water density ■ Dynamic viscosity	3	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Ous medium Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow	

	Diagnostic	information		Remedy instructions
No.	SI	hort text		
410	Data transfer		1. Check connection	
	Measured variable status		2. Retry data transfer	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		ous medium ubbles ve	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information				Remedy instructions
No.	Short text			
412	Processing download		Download act	ive, please wait
	Measured variable status			
	Quality	Uncertain		
	Quality substatus	Initial value		
	Coding (hex)	0x4C to 0x4F		
	Status signal	С		
	Diagnostic behavior	Warning		
	Influenced measured variable	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 	scillation amplitude 2 application specific output application specific		EM) Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information		Remedy instructions
No.		Short text	
431	Trim 1 to n		Carry out trim
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagnostic information				Remedy instructions
No.	. Short text			
437	Configuration incompatible		1. Restart device	
	Measured variable status		2. Contact service	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 1 Density Oscillation frequence Water density Dynamic viscosity 		ous medium ubbles ve cy 1	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information			Remedy instructions	
No.	Short text			
438	Dataset		Check data set file Check device configuration Up- and download new configuration	
	Measured variable status			
	Quality	Uncertain	•	
	Quality substatus	Maintenance demanded		
	Coding (hex)	0x68 to 0x6B		
	Status signal	M		
	Diagnostic behavior	Warning		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Volume flow	

	Diagnos	stic information	Remedy instructions
No.	Short text		
441	Current output 1 to n		Check process Check current output settings
	Measured variable status [from the factory] 1)		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured vari	ables	
	-		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagno	stic information	Remedy instructions
No.		Short text	
442			1. Check process
			2. Check frequency output settings
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagno	ostic information	Remedy instructions
No.		Short text	
43	1		1. Check process
			2. Check pulse output settings
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information		Remedy instructions
No.	S	Short text	
444	Current input 1 to n Measured variable status [from the factory] 1)		1. Check process
			2. Check current input settings
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Measured values 1 Measured values 2 Measured values 3 		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic i	nformation		Remedy instructions
No.	Short text			
453	Flow override		Deactivate flow override	
	Measured variable status			
	Quality	Good		
	Quality substatus	Function check		
	Coding (hex)	0xBC to 0xBF		
	Status signal	С		
	Diagnostic behavior	Warning		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow NSV flow alterna External pressure Exciter current 1 Exciter current 2 Oscillation freque Oscillation freque S&W volume flow 	eous medium bubbles rive ncy 1 ncy 2	 Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic in	nformation		Remedy instructions
No.	Short text			
484	Failure mode simulation		Deactivate simulation	
	Measured variable status			
	Quality	Bad		
	Quality substatus	Function check		
	Coding (hex)	0x3C to 0x3F		
	Status signal	С		
	Diagnostic behavior	Alarm		
	Influenced measured variables	3		
	Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow	 NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	ous medium ubbles ve .cy 1 .cy 2	 Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information		Remedy instructions
No.	Short text			
485	Measured variable simulation	Measured variable simulation		
	Measured variable status			
	Quality	Good		
	Quality substatus	Function check		
	Coding (hex)	0xBC to 0xBF		
	Status signal	С		
	Diagnostic behavior	Warning		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Oscillation frequence Water density GSV flow Reference density GSV flow Reference density Reference density Reference density 		eous medium oubbles ive ncy 1 ncy 2	 Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnosti	c information	Remedy instructions
No.		Short text	
486	Current input 1 to n simulation Measured variable status		Deactivate simulation
	Quality	Good	
	Quality substatus	Function check	
	Coding (hex)	0xBC to 0xBF	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Measured values 1 Measured values 2 Measured values 3 		

	Diagnostic	information	Remedy instructions
No.	Short text		
491	Current output 1 to n simulat	ion	Deactivate simulation
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		

Diagnostic information			Remedy instructions
.		Short text	
2	Simulation frequency outp	out 1 to n	Deactivate simulation frequency output
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	_		

Diagnos	tic information	Remedy instructions
Short text		
Simulation pulse output 1 to n		Deactivate simulation pulse output
Measured variable status		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	С	
Diagnostic behavior	Warning	
Influenced measured variables		
-		
	Simulation pulse output 1 t Measured variable status Quality Quality substatus Coding (hex) Status signal Diagnostic behavior Influenced measured variance	Simulation pulse output 1 to n Measured variable status Quality Good Quality substatus Ok Coding (hex) 0x80 to 0x83 Status signal C Diagnostic behavior Warning Influenced measured variables

Diagnost	ic information	Remedy instructions
	Short text	
Switch output simulation 1 to n		Deactivate simulation switch output
Measured variable status		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	С	
Diagnostic behavior	Warning	
Influenced measured variables		
-		
	Switch output simulation 1 t Measured variable status Quality Quality substatus Coding (hex) Status signal Diagnostic behavior Influenced measured varia	Switch output simulation 1 to n Measured variable status Quality Good Quality substatus Ok Coding (hex) 0x80 to 0x83 Status signal C Diagnostic behavior Warning Influenced measured variables

	Diagnostic	information	Remedy instructions
No.		Short text	
495	Diagnostic event simulation		Deactivate simulation
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagnostic information		Remedy instructions
	Short text	
Status input simulation		Deactivate simulation status input
Measured variable status		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	С	
Diagnostic behavior	Warning	
Influenced measured variables		
_		
ŀ	Status input simulation Measured variable status Quality Quality substatus Coding (hex) Status signal Diagnostic behavior Influenced measured varial	Short text Status input simulation Measured variable status Quality Good Quality substatus Ok Coding (hex) Ox80 to 0x83 Status signal C Diagnostic behavior Warning Influenced measured variables

	Diagnosti	information	Remedy instructions
No.	Short text		
520	I/O 1 to n hardware configuration invalid		1. Check I/O hardware configuration
	Measured variable status		Replace wrong I/O module Plug the module of double pulse output on correct slot
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	-		

	Diagnost	ic information	Remedy instructions
lo.		Short text	
28	Concentration calculation not possible	Out of valid range of the selected calculation algorithm	
Monormod reminble status	Check concentration settings Check measured values, e.g. density or temperature		
	Quality	Bad	
	Quality substatus	Function check	
	Coding (hex)	0x3C to 0x3F	
	Status signal	S	
	Diagnostic behavior	Alarm	
Influ	Influenced measured varia	bles	
	 Carrier mass flow Target corrected volume Carrier corrected volume Concentration 		Target volume flowVolume flow

	Diagnostic information		Remedy instructions
No.	Short text		
529			Out of valid range of the selected calculation algorithm
	Measured variable status		Check concentration settings Check measured values, e.g. density or temperature
	Quality	Bad	
	Quality substatus	Function check	
	Coding (hex)	0x3C to 0x3F	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Carrier mass flow Target corrected volume flow Carrier corrected volume flow Concentration Density Mass flow Target mass flow Carrier volume flo 		Target volume flowVolume flow

	Diagnostic information		Remedy instructions
0.		Short text	
37	Configuration		Check IP addresses in network
	Measured variable status		2. Change IP address
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagnostic information		Remedy instructions
No.		Short text	
594	Relay output simulation		Deactivate simulation switch output
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

12.7.4 Diagnostic of process

Diagnost	c information	Remedy instructions
	Short text	
Current loop		1. Check wiring
Measured variable status		2. Change I/O module
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
-		
	Current loop Measured variable status Quality Quality substatus Coding (hex) Status signal Diagnostic behavior Influenced measured varia	Measured variable status Quality Good Quality substatus Ok Coding (hex) Ox80 to 0x83 Status signal F Diagnostic behavior Alarm Influenced measured variables

	Diagnostic in:	formation	Remedy instructions
No.	Sho	ort text	
830	Sensor temperature too high		Reduce ambient temp. around the sensor housing
	Measured variable status [from	n the factory] ¹⁾	
	Quality	Good	
	Quality substatus ()k	
	Coding (hex)	0x80 to 0x83	
	Status signal S	}	
	Diagnostic behavior V	Warning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Index inhomogened Index suspended by HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow Reference density a	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Institute of the properties of the properties

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information			Remedy instructions
No.	Short text			
831	Sensor temperature too low			Increase ambient temp. around the sensor housing
	Measured variable status [fro	m the factory] 1)		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Oscillation frequen Water density Sensor electronic temperature (ISEM) GSV flow alternative Oscillation frequen Reference density Reference density Reference density 		w flow nogeneo nded bul errnative essure ent 1 ent 2 requency requency e flow ensity	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

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	Diagnostic	information	Remedy instructions
No.	Short text		
832	Electronic temperature too hig	h	Reduce ambient temperature
	Measured variable status [fro	om the factory] 1)	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier orrected volume flow Carrier dasured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oscillation frequence oscillation frequ		GSV flow alternativ Kinematic viscosity Mass flow Oil mass flow Water mass flow Index inhomogene HBSI NSV flow NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequen S&W volume flow	Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Status Volume flow Volume flow Volume flow

	Diagnostic	information	Remedy instructions
No.	Short text		
833	Electronic temperature too low		Increase ambient temperature
	Measured variable status [fro	om the factory] 1)	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier dauses 1 Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 1 Density Oscillation frequency Water density Sensor electronic ten GSV flow Kinematic viscosity Mass flow Nindex numbers flow Index inhomogeneou Index suspended bub NSV flow NSV flow NSV flow External pressure External pressure Exciter current 1 Exciter current 2 Oscillation frequency Oscillation frequency S&W volume flow Reference density		
			Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic inf	formation	Remedy instructions
No.	Short text		
834	Process temperature too high		Reduce process temperature
	Measured variable status [from	the factory] 1)	
	Quality	Good	
	Quality substatus O)k	1
	Coding (hex)	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	GSV flow alternat Kinematic viscosi Mass flow Oil mass flow Water mass flow Index inhomogen Index suspended HBSI NSV flow NSV flow alterna External pressure Exciter current 1 Exciter current 2 Oscillation freque S&W volume flow (ISEM) Reference density	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information			Remedy instructions
No.	Short text			
835	Process temperature too low		Increase pro	ocess temperature
	Measured variable status [from	m the factory] ¹⁾		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variables	S		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 Index susp HBSI NSV flow NSV flow a External prince Exciter cur Exciter cur Oscillation Oscillation S&W volumer Exerce Reference 	ow s flow mogeneous medium ended bubbles lternative ressure rent 1 rent 2 frequency 1 frequency 2 ne flow	 Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic inf	formation	Remedy instructions
No.	Short text		
842	Process limit		Low flow cut off active!
	Measured variable status [from	the factory] 1)	1. Check low flow cut off configuration
	Quality	Good	
	Quality substatus O)k	
	Coding (hex)	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	GSV flow alternati Kinematic viscosity Mass flow Oil mass flow Water mass flow Index inhomogene Index suspended b HBSI NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequer Oscillation frequer S&W volume flow (ISEM) Reference density	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Ous medium Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

	Diagnostic i	information	Remedy instructions
No.	SI	hort text	
862	Partly filled pipe		1. Check for gas in process
	Measured variable status [fro	om the factory] ¹⁾	2. Adjust detection limits
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Application specific output Application specific output Carrier mass flow Target corrected volume flow Carrier corrected volume flow Concentration Density Oil density Water density Dynamic viscosity GSV flow GSV flow alternative Kinematic viscosity 		Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic	information	Remedy instructions
No.	Short text		
882	Input signal		1. Check input configuration
	Measured variable status		2. Check external device or process conditions
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values 1 Measured values 2 Measured values 3 Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity 		Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow

	Diagnostic in	formation		Remedy instructions
No.	Short text			
910	Tubes not oscillating		1. Check electronic	
	Measured variable status		2. Inspect sensor	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal F	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequente S&W volume flow 	ous medium ubbles ve cy 1 cy 2	 Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic in	formation	Remedy instructions
No.	Short text		
912	Medium inhomogeneous		1. Check process cond.
	Measured variable status [from	n the factory] ¹⁾	2. Increase system pressure
	Quality	Good	
	Quality substatus (Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal S	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature cy 1 Status Volume flow Oil volume flow Water volume flow Water volume flow

¹⁾ Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic inf	formation	Remedy instructions
No.	Short text		
913	Medium unsuitable		1. Check process conditions
	Measured variable status [from	the factory] 1)	2. Check electronic modules or sensor
	Quality G	Good	
	Quality substatus O)k	
	Coding (hex)	0x80 to 0x83	
	Status signal S	,	
	Diagnostic behavior V	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	GSV flow alternati Kinematic viscosity Mass flow Oil mass flow Water mass flow Index inhomogene Index suspended by HBSI NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequer S&W volume flow (ISEM) Reference density	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Ous medium Ubbles Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

	Diagnostic	information	Remedy instructions
No.	S	hort text	
941	API temperature out of specific	cation	Check process temperature with selected API commodity group
	Measured variable status [fro	om the factory] ¹⁾	2. Check API related parameters
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oil density Water density GSV flow GSV flow alternative Mass flow Oil mass flow 	 Water mass flow NSV flow NSV flow alternativ External pressure S&W volume flow Reference density a 	Oil volume flowWater volume flow

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic	information	Remedy instructions
No.	S	hort text	
942			Check process density with selected API commodity group
	Measured variable status [from the factory] 1)		2. Check API related parameters
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	Mass flow		

	Diagnost	ic information	Remedy instructions	
No.	Short text			
943	API pressure out of specifica	tion	1. Check process pressure with selected API commodity group	
	Measured variable status [from the factory] 1)	2. Check API related parameters	
	Quality	Bad		
	Quality substatus	Maintenance alarm		
	Coding (hex)	0x24 to 0x27		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variables			
	 Oil density Water density GSV flow GSV flow alternative Mass flow Oil mass flow 	 Water mass flow NSV flow NSV flow alternati External pressure S&W volume flow Reference density 	Oil volume flowWater volume flow	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic	information	Remedy instructions
No.	Si	hort text	
944	Monitoring failed		Check process conditions for Heartbeat Monitoring
	Measured variable status [fro	om the factory] ¹⁾	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier mass flow Carrier pipe temperature Concentration Oscillation damping 1 Oscillation damping 2 Density Dynamic viscosity 	 Sensor electronic t Kinematic viscosity Mass flow Index inhomogene Index suspended b HBSI External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Reference density 	 Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status

	Diagnostic in	formation	Remedy instructions
No.	Sho	ort text	
948	Oscillation damping too high		Check process conditions
	Measured variable status [from	n the factory] ¹⁾	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	5	
	Diagnostic behavior	Warning	
	Influenced measured variables	1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Dynamic viscosity Sensor electronic temperature GSV flow 	 NSV flow alternativ External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen S&W volume flow 	Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Status Volume flow Oil volume flow Water volume flow Water volume flow

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

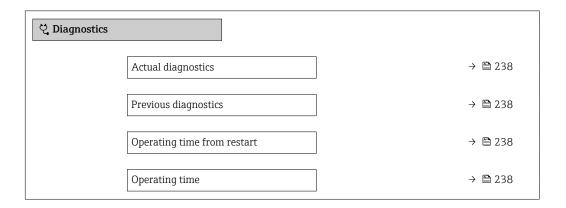
12.8 Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.

- To call up the measures to rectify a diagnostic event:
 - 「■ Via local display → 🖺 181
 - Via Web browser → 🖺 182
 - Via "FieldCare" operating tool → 🗎 183
 - Via "DeviceCare" operating tool → 🗎 183
- Other pending diagnostic events can be displayed in the **Diagnostic list** submenu $\rightarrow \stackrel{\triangle}{=} 238$

Navigation

"Diagnostics" menu



Parameter overview with brief description

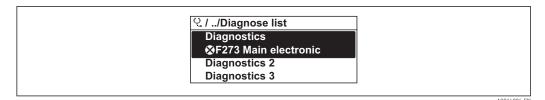
Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occured diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
		If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	-	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	-	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

12.9 Diagnostic list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

Navigation path

Diagnostics → Diagnostic list



lacktriangledown 41 Taking the example of the local display

To call up the measures to rectify a diagnostic event:

- Via local display → 🖺 181
- Via Web browser → 🖺 182
- Via "FieldCare" operating tool → 🖺 183

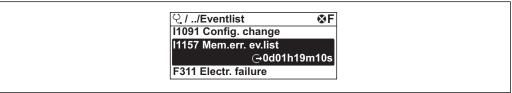
12.10 Event logbook

12.10.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

Navigation path

Diagnostics menu → **Event logbook** submenu → Event list



A0014008-EN

■ 42 Taking the example of the local display

- A maximum of 20 event messages can be displayed in chronological order.
- If the Extended HistoROM application package (order option) is enabled in the device, the event list can contain up to 100 entries.

The event history includes entries for:

- Diagnostic events → 🖺 187
- Information events → 🗎 240

In addition to the operation time of its occurrence, each event is also assigned a symbol that indicates whether the event has occurred or is ended:

- Diagnostic event
 - ①: Occurrence of the event
 - 🕒: End of the event
- Information event
 - €: Occurrence of the event
- To call up the measures to rectify a diagnostic event:

 - Via "FieldCare" operating tool \rightarrow 🖺 183
- For filtering the displayed event messages $\rightarrow \stackrel{\triangle}{=} 240$

12.10.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

Navigation path

 $Diagnostics \rightarrow Event logbook \rightarrow Filter options$

Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)

12.10.3 Overview of information events

Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	(Device ok)
I1079	Sensor changed
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1111	Density adjust failure
I1137	Electronic changed
I1151	History reset
I1155	Reset electronic temperature
I1156	Memory error trend
I1157	Memory error event list
I1209	Density adjustment ok
I1221	Zero point adjust failure
I1222	Zero point adjustment ok
I1256	Display: access status changed
I1278	I/O module restarted
I1335	Firmware changed
I1361	Web server: login failed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1444	Device verification passed
I1445	Device verification failed
I1447	Record application reference data
I1448	Application reference data recorded
I1449	Recording application ref. data failed
I1450	Monitoring off
I1451	Monitoring on

240

Info number	Info name
I1457	Measurement error verification failed
I1459	I/O module verification failed
I1460	HBSI verification failed
I1461	Sensor verification failed
I1462	Sensor electronic module verific. failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
I1622	Calibration changed
I1624	Reset all totalizers
I1625	Write protection activated
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed

12.11 Resetting the measuring device

Using the **Device reset** parameter ($\rightarrow \implies 152$) it is possible to reset the entire device configuration or some of the configuration to a defined state.

12.11.1 Function scope of the "Device reset" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to this customer-specific value. All other parameters are reset to the factory setting.

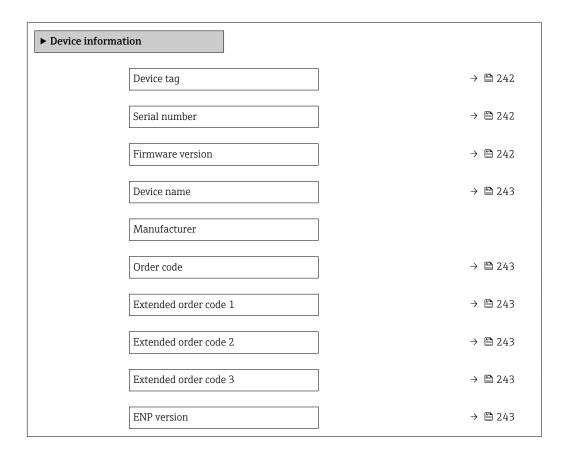
Options	Description
Restart device	The restart resets every parameter whose data are in the volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.
Restore S-DAT backup	Restore the data that are saved on the S-DAT. The data record is restored from the electronics memory to the S-DAT. This option is displayed only in an alarm condition.

12.12 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation

"Diagnostics" menu \rightarrow Device information



Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Max. 32 characters such as lower-case letters or numbers.	Promass
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	-
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	_

Parameter	Description	User interface	Factory setting
Device name	Shows the name of the transmitter. The name can be found on the nameplate of the transmitter.	Promass 300/500	-
Order code	Shows the device order code. The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	-
Extended order code 1	Shows the 1st part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-
Extended order code 2	Shows the 2nd part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-
Extended order code 3	Shows the 3rd part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	2.02.00

12.13 Firmware history

Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
09.2019	01.01.zz	Option 67	 System redundancy S2 Gas fraction handler: smart filtering, entrainment index Application-specific Input module Upgrading of the Petroleum application package 	Operating Instructions	BA01768D/06/EN/03.19
10.2017	01.00.zz	Option 73	Original firmware	Operating Instructions	BA01768D/06/EN/01.17

- It is possible to flash the firmware to the current version using the service interface.
- For the compatibility of the firmware version with the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.
- The manufacturer's information is available:
 - \blacksquare In the Download Area of the Endress+Hauser web site: www.endress.com \to Downloads
 - Specify the following details:
 - Product root: e.g. 8X5B
 The product root is the first part of the order code: see the nameplate on the device.
 - Text search: Manufacturer's information
 - Media type: Documentation Technical Documentation

13 Maintenance

13.1 Maintenance tasks

No special maintenance work is required.

13.1.1 Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

13.2 Measuring and test equipment

Endress+Hauser offers a wide variety of measuring and test equipment, such as W@M or device tests.

Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: $\rightarrow \triangleq 248$

13.3 Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

Your Endress+Hauser Sales Center can provide detailed information on the services.

14 Repair

14.1 General notes

14.1.1 Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:

- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

14.1.2 Notes for repair and conversion

For repair and modification of a measuring device, observe the following notes:

- ▶ Use only original Endress+Hauser spare parts.
- ► Carry out the repair according to the Installation Instructions.
- ► Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
- ▶ Document every repair and each conversion and enter them into the *W@M* life cycle management database.

14.2 Spare parts

Measuring device serial number:

Can be read out via the **Serial number** parameter (→ 🖺 242) in the **Device information** submenu.

14.3 Endress+Hauser services

Endress+Hauser offers a wide range of services.

Your Endress+Hauser Sales Center can provide detailed information on the services.

14.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

- 1. Refer to the website for more information: http://www.endress.com/support/return-material
- Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.

14.5 Disposal

14.5.1 Removing the measuring device

1. Switch off the device.

A WARNING

Danger to persons from process conditions.

- ▶ Beware of hazardous process conditions such as pressure in the measuring device, high temperatures or aggressive fluids.
- 2. Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

14.5.2 Disposing of the measuring device

WARNING

Danger to personnel and environment from fluids that are hazardous to health.

► Ensure that the measuring device and all cavities are free of fluid residues that are hazardous to health or the environment, e.g. substances that have permeated into crevices or diffused through plastic.

Observe the following notes during disposal:

- ▶ Observe valid federal/national regulations.
- ► Ensure proper separation and reuse of the device components.

15 Accessories

Various accessories, which can be ordered with the device or subsequently from Endress +Hauser, are available for the device. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

15.1 Device-specific accessories

15.1.1 For the transmitter

Accessories	Description
Transmitter Proline 500 – digital Proline 500	Transmitter for replacement or storage. Use the order code to define the following specifications: Approvals Output Input Display/operation Housing Software Proline 500 – digital transmitter: Order code: 8X5BXX-******** Proline 500 transmitter: Order code: 8X5BXX-******** Proline 500 transmitter: Order code: 8X5BXX-******** Proline 500 transmitter for replacement: It is essential to specify the serial number of the current transmitter when ordering. Based on the serial number, the device-specific data (e.g., calibration factors) of the replacement device can be used for the new transmitter. Proline 500 – digital transmitter: Installation Instructions EA01151D
External WLAN antenna	 Proline 500 transmitter: Installation Instructions EA01152D External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide
	 area". The external WLAN antenna is not suitable for use in hygienic applications. Further information on the WLAN interface → ≅ 88. Order number: 71351317 Installation Instructions EA01238D
Pipe mounting set	Pipe mounting set for transmitter.
	Proline 500 – digital transmitter Order number: 71346427 Installation Instructions EA01195D
	Proline 500 transmitter Order number: 71346428
Protective cover Transmitter • Proline 500 – digital • Proline 500	Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight. • Proline 500 – digital transmitter Order number: 71343504 • Proline 500 transmitter Order number: 71343505
	Installation Instructions EA01191D

Display guard Proline 500 – digital	Is used to protect the display against impact or scoring from sand in desert areas. Order number: 71228792 Installation Instructions EA01093D
Connecting cable Proline 500 – digital Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection) or as an accessory (order number DK8012). The following cable lengths are available: order code for "Cable, sensor connection" Option B: 20 m (65 ft) Option E: User configurable up to max. 50 m Option F: User configurable up to max. 165 ft Maximum possible cable length for a Proline 500 – digital connecting cable: 300 m (1000 ft)
Connecting cable Proline 500 Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection) or as an accessory (order number DK8012). The following cable lengths are available: order code for "Cable, sensor connection" Option 1: 5 m (16 ft) Option 2: 10 m (32 ft) Option 3: 20 m (65 ft) Possible cable length for a Proline 500 connecting cable: max. 20 m (65 ft)

15.2 Communication-specific accessories

Accessories	Description	
Field Xpert SFX350	Field Xpert SFX350 is a mobile computer for commissioning and maintenance. It enables efficient device configuration and diagnostics for and can be used in non-hazardous areas. Operating Instructions BA01202S	
Field Xpert SFX370	Field Xpert SFX370 is a mobile computer for commissioning and maintenance. It enables efficient device configuration and diagnostics for and can be used in the non-hazardous area and in the hazardous area. Operating Instructions BA01202S	
Field Xpert SMT70	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous and non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle. Technical Information TI01342S Operating Instructions BA01709S Product page: www.endress.com/smt70	

15.3 Service-specific accessories

Accessories	Description
Applicator	Software for selecting and sizing Endress+Hauser measuring devices: Choice of measuring devices for industrial requirements Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy. Graphic illustration of the calculation results Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project. Applicator is available: Via the Internet: https://portal.endress.com/webapp/applicator
	As a downloadable DVD for local PC installation.
W@M	W@M Life Cycle Management Improved productivity with information at your fingertips. Data relevant to a plant and its components is generated from the first stages of planning and during the asset's complete life cycle. W@M Life Cycle Management is an open and flexible information platform with online and on-site tools. Instant access for your staff to current, in-depth data shortens your plant's engineering time, speeds up procurement processes and increases plant uptime. Combined with the right services, W@M Life Cycle Management boosts productivity in every phase. For more information, visit www.endress.com/lifecyclemanagement
FieldCare	FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition. Operating Instructions BA00027S and BA00059S
DeviceCare	Tool to connect and configure Endress+Hauser field devices. Innovation brochure IN01047S

15.4 System components

Accessories	Description	
Memograph M graphic data manager	The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick.	
	 Technical Information TI00133R Operating Instructions BA00247R 	
Cerabar M	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.	
	 Technical Information TI00426P and TI00436P Operating Instructions BA00200P and BA00382P 	
Cerabar S	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.	
	 Technical Information TI00383P Operating Instructions BA00271P 	
iTEMP	The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature.	
	"Fields of Activity" document FA00006T	

16 Technical data

16.1 Application

The measuring device is suitable for flow measurement of liquids and gases only.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

16.2 Function and system design

Measuring principle	Mass flow measurement based on the Coriolis measuring principle	
Measuring system	The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.	
	For information on the structure of the device $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	

16.3 Input

Measured variable

Direct measured variables

- Mass flow
- Density
- Temperature

Calculated measured variables

- Volume flow
- Corrected volume flow
- Reference density

Measuring range

Measuring range for liquids

DN		Measuring range full scal	e values $\dot{m}_{\min(F)}$ to $\dot{m}_{\max(F)}$
[mm]	[in]	[t/h]	[tn. sh./h]
300	12	0 to 4 100	0 to 4520
350	14	0 to 4 100	0 to 4520
400	16	0 to 4 100	0 to 4520

Measuring range for gases

The full scale value depends on the density and the sound velocity of the gas used and can be calculated with the formula below:

 $\dot{m}_{max(G)} = minimum (\dot{m}_{max(F)} \cdot \rho_G : x ; \rho_G \cdot c_G \cdot \pi/2 \cdot (d_i)^2 \cdot 3600)$

m _{max(G)}	Maximum full scale value for gas [kg/h]	
m _{max(F)}	Maximum full scale value for liquid [kg/h]	
$\dot{m}_{\max(G)} < \dot{m}_{\max(F)}$	$\dot{m}_{max(G)}$ can never be greater than $\dot{m}_{max(F)}$	
$ ho_G$	Gas density in [kg/m³] at operating conditions	
х	Constant dependent on nominal diameter	
c_G	Sound velocity (gas) [m/s]	
d _i	Measuring tube internal diameter [m]	

DN		x
[mm]	[in]	[kg/m³]
300	12	200
350	14	200
400	16	200

Calculation example for gas

- Sensor: Promass X, DN 350
- Gas: Air with a density of 60.3 kg/m³ (at 20 °C and 50 bar)
- Measuring range (liquid): 70000 kg/h
- $x = 200 \text{ kg/m}^3 \text{ (for Promass X, DN 350)}$

Maximum possible full scale value:

 $\dot{m}_{\; max(G)} = \dot{m}_{\; max(F)} \cdot \rho_G : x = 70\,000 \; kg/h \cdot 60.3 \; kg/m^3 : 200 \; kg/m^3 = 21\,105 \; kg/h$

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Recommended measuring range



Flow limit → 🗎 268

Operable flow range

Over 1000:1.

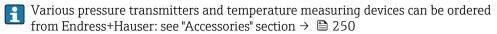
Flow rates above the preset full scale value do not override the electronics unit, with the result that the totalizer values are registered correctly.

Input signal

External measured values

To increase the accuracy of certain measured variables or to calculate the corrected volume flow for gases, the automation system can continuously write different measured values to the measuring device:

- Operating pressure to increase accuracy (Endress+Hauser recommends the use of a pressure measuring device for absolute pressure, e.g. Cerabar M or Cerabar S)
- Medium temperature to increase accuracy (e.g. iTEMP)
- Reference density for calculating the corrected volume flow for gases



It is recommended to read in external measured values to calculate the corrected volume flow.

Current input

The measured values are written from the automation system to the measuring device via the current input $\Rightarrow \triangleq 253$.

Digital communication

The measured values are written from the automation system to the measuring device via PROFINET.

Current input 0/4 to 20 mA

Current input	0/4 to 20 mA (active/passive)
Current span	 4 to 20 mA (active) 0/4 to 20 mA (passive)
Resolution	1 μΑ
Voltage drop	Typically: 0.6 to 2 V for 3.6 to 22 mA (passive)
Maximum input voltage	≤ 30 V (passive)
Open-circuit voltage	≤ 28.8 V (active)
Possible input variables	PressureTemperatureDensity

Status input

Maximum input values	■ DC -3 to 30 V ■ If status input is active (ON): $R_i > 3 \text{ k}\Omega$
Response time	Configurable: 5 to 200 ms

Input signal level	 Low signal: DC -3 to +5 V High signal: DC 12 to 30 V
Assignable functions	 Off Reset the individual totalizers separately Reset all totalizers Flow override

16.4 Output

Output signal

PROFINET

Standards	In accordance with IEEE 802.3
Standards	In accordance with IEEE 802.3

Current output 4 to 20 mA

Signal mode	Can be set to: Active Passive
Current range	Can be set to: 4 to 20 mA NAMUR 4 to 20 mA US 4 to 20 mA 0 to 20 mA (only with signal mode active) Fixed current value
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700Ω
Resolution	0.38 μΑ
Damping	Configurable: 0 to 999 s
Assignable measured variables	 Mass flow Volume flow Corrected volume flow Density Reference density Temperature Electronics temperature Oscillation frequency 0 Oscillation damping 0 Signal asymmetry Exciter current 0 The range of options increases if the measuring device has one or more application packages.

Pulse/frequency/switch output

Function	Can be set to pulse, frequency or switch output
Version	Open collector
	Can be set to: Active Passive Passive NAMUR Ex-i, passive
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: ≤ DC 2 V
Pulse output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)

Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Adjustable
Assignable measured variables	 Mass flow Volume flow Corrected volume flow
Frequency output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Output frequency	Adjustable: end value frequency 2 to 10 000 Hz (f $_{\rm max}$ = 12 500 Hz)
Damping	Configurable: 0 to 999 s
Pulse/pause ratio	1:1
Assignable measured variables	 Mass flow Volume flow Corrected volume flow Density Reference density Temperature Electronics temperature Oscillation frequency 0 Oscillation damping 0 Signal asymmetry Exciter current 0 The range of options increases if the measuring device has one or more application packages.
Switch output	
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Switching behavior	Binary, conductive or non-conductive
Switching delay	Configurable: 0 to 100 s
Number of switching cycles	Unlimited
Assignable functions	 Off On Diagnostic behavior Limit value Mass flow Volume flow Corrected volume flow Density Reference density Temperature Totalizer 1-3 Flow direction monitoring Status Partially filled pipe detection Low flow cut off The range of options increases if the measuring device has one or more application packages.

Relay output

Function	Switch output
Version	Relay output, galvanically isolated
Switching behavior	Can be set to: NO (normally open), factory setting NC (normally closed)
Maximum switching capacity (passive)	■ DC 30 V, 0.1 A ■ AC 30 V, 0.5 A
Assignable functions	■ Off ■ On ■ Diagnostic behavior ■ Limit value ■ Mass flow ■ Volume flow ■ Corrected volume flow ■ Density ■ Reference density ■ Temperature ■ Totalizer 1-3 ■ Flow direction monitoring ■ Status ■ Partially filled pipe detection ■ Low flow cut off The range of options increases if the measuring device has one or more application packages.

User-configurable input/output

One specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:

- Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Pulse/frequency/switch output
- Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Status input

Signal on alarm

Depending on the interface, failure information is displayed as follows:

PROFINET

Device diagnostics	According to "Application Layer protocol for decentralized periphery", Version 2.3

Current output 0/4 to 20 mA

4 to 20 mA

■ Last valid value

0 to 20 mA

Failure mode	Choose from:
	■ Maximum alarm: 22 mA
	■ Freely definable value between: 0 to 20.5 mA

Pulse/frequency/switch output

Pulse output	
Failure mode	Choose from: Actual value No pulses
Frequency output	
Failure mode	Choose from: Actual value O Hz Defined value (f max 2 to 12 500 Hz)
Switch output	
Failure mode	Choose from: Current status Open Closed

Relay output

Failure mode	Choose from:
	 Current status
	■ Open
	■ Closed

Local display

Plain text display	With information on cause and remedial measures
Backlight	Red backlighting indicates a device error.



Status signal as per NAMUR recommendation NE 107

Interface/protocol

- Via digital communication: PROFINET
- Via service interface
 - CDI-RJ45 service interface
 - WLAN interface

Plain text display	With information on cause and remedial measures
--------------------	---

Web browser

Plain text display	With information on cause and remedial measures

Light emitting diodes (LED)

Status information	Status indicated by various light emitting diodes			
	The following information is displayed depending on the device version:			
	 Supply voltage active 			
	 Data transmission active 			
	 Device alarm/error has occurred 			
	■ PROFINET network available			
	 PROFINET connection established 			
	PROFINET blinking feature			
	Diagnostic information via light emitting diodes $\rightarrow \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $			

Low flow cut off

The switch points for low flow cut off are user-selectable.

Galvanic isolation

The outputs are galvanically isolated from one another and from earth (PE).

Protocol-specific data

Protocol	Application layer protocol for decentral device periphery and distributed automation, Version 2.3		
Communication type	100 MBit/s		
Conformity class	Conformance Class B		
Netload Class	Netload Class II		
Baud rates	Automatic 100 Mbit/s with full-duplex detection		
Cycle times	From 8 ms		
Polarity	Auto-polarity for automatic correction of crossed TxD and RxD pairs		
Media Redundancy Protocol (MRP)	Yes		
System redundancy support	System redundancy S2 (2 AR with 1 NAP)		
Device profile	Application interface identifier 0xF600 Generic device		
Manufacturer ID	0x11		
Device type ID	0x843B		
Device description files (GSD, DTM, DD)	 Information and files under: www.endress.com On the product page for the device: Documents/Software → Device drivers www.profibus.org 		
Supported connections	 2 x AR (IO Controller AR) 1 x AR (IO-Supervisor Device AR connection allowed) 1 x Input CR (Communication Relation) 1 x Output CR (Communication Relation) 1 x Alarm CR (Communication Relation) 		
Configuration options for measuring device	 DIP switches on the electronics module, for device name assignment (last part) Manufacturer-specific software (FieldCare, DeviceCare) Web browser Device master file (GSD), can be read out via the integrated Web server of the measuring device 		
Configuration of the device name	 DIP switches on the electronics module, for device name assignment (last part) DCP protocol Process Device Manager (PDM) Integrated Web server 		

Supported functions	 Identification & Maintenance Simple device identification via: Control system Nameplate Measured value status The process variables are communicated with a measured value status Blinking feature via the onsite display for simple device identification and assignment Device operation via operating tools (e.g. FieldCare, DeviceCare, SIMATIC PDM)
System integration	Information on system integration → 94. Cyclic data transmission Overview and description of the modules Status coding Startup configuration Factory setting

16.5 Power supply

Terminal assignment

→ 🖺 39

Device plugs available

→ 🖺 40

Supply voltage

Order code for "Power supply"	Terminal voltage		Frequency range
Option D	DC24 V	±20%	-
Option E	AC100 to 240 V	-15+10%	50/60 Hz
Option I	DC24 V	±20%	-
Option I	AC100 to 240 V	-15+10%	50/60 Hz

Power consumption

Transmitter

Max. 10 W (active power)

switch-on current	Max. 36 A (<5 ms) as per NAMUR Recommendation NE 21
-------------------	---

Current consumption

Transmitter

- Max. 400 mA (24 V)
- Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)

Power supply failure

- Totalizers stop at the last value measured.
- Depending on the device version, the configuration is retained in the device memoryor in the pluggable data memory (HistoROM DAT).
- Error messages (incl. total operated hours) are stored.

Electrical connection

→ 🖺 49

Potential equalization

→ 🖺 56

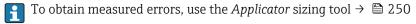
260

terminals	Spring-loaded terminals: Suitable for strands and strands with ferrules. Conductor cross-section 0.2 to 2.5 mm^2 (24 to 12 AWG).
Cable entries	 Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in) Thread for cable entry: NPT ½" G ½" M20
Cable specification	→ 1 35

Performance characteristics 16.6

Reference operating conditions

- Error limits based on ISO 11631
- Water with +15 to +45 °C (+59 to +113 °F) at 2 to 6 bar (29 to 87 psi)
- Specifications as per calibration protocol
- Accuracy based on accredited calibration rigs that are traced to ISO 17025.



Maximum measured error

o.r. = of reading; $1 \text{ g/cm}^3 = 1 \text{ kg/l}$; T = medium temperature

Base accuracy

Design fundamentals $\rightarrow \triangleq 264$

Mass flow and volume flow (liquids)

±0.05 % o.r. (PremiumCal; order code for "Calibration flow", option D, for mass flow) ±0.10 % o.r.

Mass flow (gases)

±0.35 % o.r.

Density (liquids)

Under reference operating conditions	Standard density calibration ¹⁾	Wide-range Density specification ^{2) 3)}	
[g/cm³]	[g/cm³]	[g/cm³]	
±0.0005	±0.01	±0.001	

- Valid over the entire temperature and density range
- Valid range for special density calibration: 0 to 2 g/cm³, +5 to +80 $^{\circ}\text{C}$ (+41 to +176 $^{\circ}\text{F})$ 2)
- Order code for "Application package", option EE "Special density" only in combination with the order code for "Measuring tube mat., wetted surface", option BB, BF, HA, SA

Temperature

 $\pm 0.5 \,^{\circ}\text{C} \pm 0.005 \cdot \text{T} \,^{\circ}\text{C} \, (\pm 0.9 \,^{\circ}\text{F} \pm 0.003 \cdot (\text{T} - 32) \,^{\circ}\text{F})$

Zero point stability

DN		Zero point stability	
[mm]	[in]	[kg/h]	[lb/min]
300	12	137	5.03
350	14	137	5.03
400	16	137	5.03

Flow values

Flow values as turndown parameter depending on nominal diameter.

SI units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[mm]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]
300	4 100 000	410 000	205 000	82 000	41000	8200
350	4 100 000	410 000	205 000	82 000	41000	8200
400	4 100 000	410 000	205 000	82 000	41000	8200

US units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[inch]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]
12	150700	15 070	7 5 3 5	3 0 1 4	1507	301.4
14	150700	15 070	7 5 3 5	3 0 1 4	1507	301.4
16	150700	15 070	7535	3014	1507	301.4

Accuracy of outputs

The outputs have the following base accuracy specifications.

Current output

Accuracy	±5 μA
----------	-------

Pulse/frequency output

o.r. = of reading

Accuracy M	Max. ±50 ppm o.r. (over the entire ambient temperature range)
_	

Repeatability

o.r. = of reading; $1 \text{ g/cm}^3 = 1 \text{ kg/l}$; T = medium temperature

Base repeatability

Page 1 Design fundamentals → 264

Mass flow and volume flow (liquids) ±0.025 % o.r. (PremiumCal, for mass flow) ±0.05 % o.r. Mass flow (gases)

±0.25 % o.r.

Density (liquids)

 $\pm 0.00025 \text{ q/cm}^3$

Temperature

 ± 0.25 °C ± 0.0025 · T °C (± 0.45 °F ± 0.0015 · (T-32) °F)

Response time

The response time depends on the configuration (damping).

Influence of ambient temperature

Current output

Temperature coefficient	Max. 1 μA/°C

Pulse/frequency output

Temperature coefficient	No additional effect. Included in accuracy.
-------------------------	---

Influence of medium temperature

Mass flow and volume flow

o.f.s. = of full scale value

When there is a difference between the temperature for zero point adjustment and the process temperature, the additional measured error of the sensor is typically ±0.0002 % o.f.s./°C (±0.0001 % o. f.s./°F).

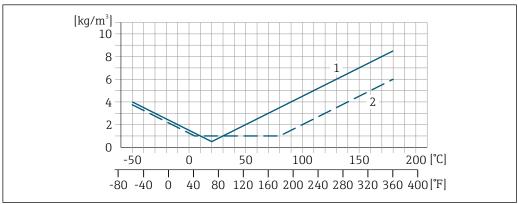
The effect is reduced if zero point adjustment is performed at process temperature.

Density

When there is a difference between the density calibration temperature and the process temperature, the typical measured error of the sensor is ± 0.00005 g/cm³ /°C (± 0.000025 g/cm³ /°F). Field density calibration is possible.

Wide-range density specification (special density calibration)

If the process temperature is outside the valid range ($\rightarrow \triangleq 261$) the measured error is $\pm 0.00005 \text{ g/cm}^3 \text{ /°C } (\pm 0.000025 \text{ g/cm}^3 \text{ /°F})$



- Field density calibration, for example at $+20 \,^{\circ}\text{C}$ ($+68 \,^{\circ}\text{F}$)
- Special density calibration

Temperature

 $\pm 0.005 \cdot \text{T} \,^{\circ}\text{C} \, (\pm 0.005 \cdot (\text{T} - 32) \,^{\circ}\text{F})$

Influence of medium pressure

The table below shows the effect on accuracy of mass flow due to a difference between calibration pressure and process pressure.

o.r. = of reading

- - It is possible to compensate for the effect by:
 - Reading in the current pressure measured value via the current input.
 - Specifying a fixed value for the pressure in the device parameters.

Operating Instructions.

DN		[% o.r./bar]	[% o.r./psi]		
[mm]	[in]				
300	12	-0.009	-0.0006		
350	14	-0.009	-0.0006		
400	16	-0.009	-0.0006		

Design fundamentals

o.r. = of reading, o.f.s. = of full scale value

BaseAccu = base accuracy in % o.r., BaseRepeat = base repeatability in % o.r.

MeasValue = measured value; ZeroPoint = zero point stability

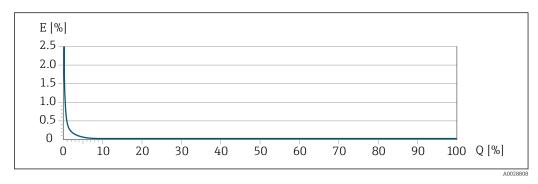
Calculation of the maximum measured error as a function of the flow rate

Flow rate	Maximum measured error in % o.r.
$\geq \frac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$	± BaseAccu
A0021332	A0021337
< ZeroPoint · 100	± ZeroPoint MeasValue · 100
A0021333	A0021334

Calculation of the maximum repeatability as a function of the flow rate

Flow rate	Maximum repeatability in % o.r.
$\geq \frac{\frac{1}{2} \cdot ZeroPoint}{BaseRepeat} \cdot 100$	± BaseRepeat
A002133	A0021340
$<\frac{\frac{1}{2} \cdot ZeroPoint}{BaseRepeat} \cdot 100$	± ½ · ZeroPoint MeasValue · 100
A0021336	A0021337

Example for maximum measured error



- Maximum measured error in % o.r. (example with PremiumCal)
- Flow rate in % of maximum full scale value

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16.7 Installation

Chapter "Mounting requirements" → 🖺 22

16.8 Environment

Ambient temperature range

→ \(\bigsize 25 \rightarrow \bigsize 25 \rightarrow \bigsize 25

Temperature tables



Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.



For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Storage temperature

 $-50 \text{ to } +80 ^{\circ}\text{C} (-58 \text{ to } +176 ^{\circ}\text{F})$

Climate class

DIN EN 60068-2-38 (test Z/AD)

Degree of protection

Transmitter

- As standard: IP66/67, type 4X enclosure
- When housing is open: IP20, type 1 enclosure
- Display module: IP20, type 1 enclosure

Sensor

- As standard: IP66/67, type 4X enclosure
- With the order code for "Sensor options", option **CM**: IP69 can also be ordered

External WLAN antenna

IP67

Vibration- and shock-resistance

Vibration broad-band random, according to IEC 60068-2-6

Sensor: order code for "Meas. tube mat., wetted parts surface", option LA, SD, SE, SF, TH, TT, TU

- 2 to 8.4 Hz, 3.5 mm peak
- 8.4 to 2000 Hz, 1 g peak

Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC

- 2 to 8.4 Hz, 7.5 mm peak
- 8.4 to 2000 Hz, 2 g peak

Transmitter

- 2 to 8.4 Hz, 7.5 mm peak
- 8.4 to 2 000 Hz, 2 g peak

Vibration broad-band random, according to IEC 60068-2-64

Sensor: order code for "Meas. tube mat., wetted parts surface", option LA, SD, SE, SF, TH, TT, TU

- 10 to 200 Hz, 0.003 q²/Hz
- 200 to 2000 Hz, $0.001 \text{ g}^2/\text{Hz}$
- Total: 1.54 g rms

Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC

- 10 to 200 Hz, 0.01 q²/Hz
- 200 to 2000 Hz, 0.003 g²/Hz
- Total: 2.70 g rms

Transmitter

- 10 to 200 Hz, $0.01 \, q^2/Hz$
- 200 to 2000 Hz, 0.003 g²/Hz
- Total: 2.70 g rms

Shock half-sine, according to IEC 60068-2-27

- Sensor: order code for "Meas. tube mat., wetted parts surface", option LA, SD, SE, SF, TH, TT, TU
 6 ms 30 q
- Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC 6 ms 50 g
- Transmitter6 ms 50 g

Rough handling shocks, according to IEC 60068-2-31

Mechanical load

Never use the transmitter housing as a ladder or climbing aid.

Electromagnetic compatibility (EMC)

As per IEC/EN 61326 and NAMUR Recommendation 21 (NE 21)



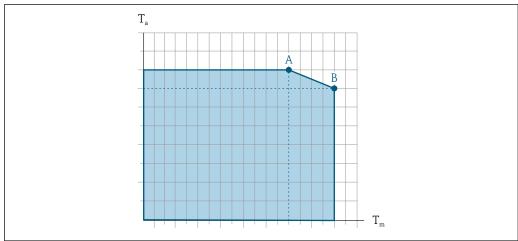
Details are provided in the Declaration of Conformity.

16.9 Process

Medium temperature range

 $-50 \text{ to } +180 ^{\circ}\text{C} (-58 \text{ to } +356 ^{\circ}\text{F})$

Dependency of ambient temperature on medium temperature



A003112

- 43 Exemplary representation, values in the table below.
- T_a Ambient temperature range
- T_m Medium temperature
- A Maximum permitted medium temperature T_m at $T_{a max}$ = 60 °C (140 °F); higher medium temperatures T_m require a reduced ambient temperature T_a
- B Maximum permitted ambient temperature T_a for the maximum specified medium temperature T_m of the sensor

Values for devices used in the hazardous area: Separate Ex documentation (XA) for the device $\Rightarrow \triangleq 279$.

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Not insulated					Insulated			
	A		В		A		В	
Version	Ta	T_{m}	Ta	T _m	Ta	T_{m}	Ta	T_{m}
Promass X 500 – digital	60 °C (140 °F)	180 °C (356 °F)	-	-	60 °C (140 °F)	150 ℃ (302 ℉)	55 ℃ (131 ℉)	180 °C (356 °F)
Promass X 500								

Density

0 to 5000 kg/m^3 (0 to 312 lb/cf)

Pressure-temperature ratings



An overview of the pressure-temperature ratings for the process connections is provided in the "Technical Information" document

Sensor housing

The sensor housing is filled with dry nitrogen gas and protects the electronics and mechanics inside.



If a measuring tube fails (e.g. due to process characteristics like corrosive or abrasive fluids), the fluid will initially be contained by the sensor housing.

In the event of a tube failure, the pressure level inside the sensor housing will rise according to the operating process pressure. If the user judges that the sensor housing pressure rating/burst pressure does not provide an adequate safety margin, the device can be fitted with a rupture disk. This prevents excessively high pressure from forming inside the sensor housing. Therefore, the use of a rupture disk is strongly recommended in applications involving high gas pressures, and particularly in applications in which the process pressure is greater than 2/3 of the sensor housing burst pressure.

If there is a need to drain the leaking medium into a discharge device, the sensor should be fitted with a rupture disk. Connect the discharge to the additional threaded connection .

If the sensor is to be purged with gas (gas detection), it should be equipped with purge connections.



Do not open the purge connections unless the containment can be filled immediately with a dry, inert gas. Use only low pressure to purge. Maximum pressure: 5 bar (72.5 psi).

Sensor housing nominal pressure rating and burst pressure

The following sensor housing nominal pressure ratings/burst pressures are only valid for standard devices and/or devices equipped with closed purge connections (not opened/as delivered).

If a device fitted with purge connections (order code for "Sensor option", option CH "Purge connection") is connected to the purge system, the maximum nominal pressure is determined by the purge system itself or by the device, depending on which component has the lower nominal pressure classification.

If the device is fitted with a rupture disk (order code for "Sensor option", option CA "Rupture disk"), the rupture disk trigger pressure is decisive for the maximum nominal pressure .

The sensor housing burst pressure refers to a typical internal pressure which is reached prior to mechanical failure of the sensor housing and which was determined during type testing. The corresponding type test declaration can be ordered with the device (order code for "Additional approval", option LN "Sensor housing burst pressure, type test").

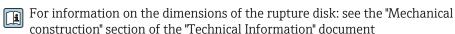
Pressure rating according to ASME BPVC.

D	N	Sensor housing nominal pressure (designed with a safety factor ≥ 4)		Sensor housing	burst pressure
[mm]	[in]	[bar] [psi]		[bar]	[psi]
300	12	6	87	28	406
350	14	6	87	28	406
400	16	6	87	28	406

For information on the dimensions: see the "Mechanical construction" section of the "Technical Information" document

Rupture disk

To increase the level of safety, a device version with a rupture disk with a trigger pressure of 5.5 to 6.5 bar (80 to 94 psi) can be used (order code for "Sensor option", option CA "rupture disk").



Flow limit

Select the nominal diameter by optimizing between the required flow range and permissible pressure loss.

- The minimum recommended full scale value is approx. 1/20 of the maximum full scale value
- In most applications, 20 to 50 % of the maximum full scale value can be considered ideal
- A low full scale value must be selected for abrasive media (such as liquids with entrained solids): flow velocity < 1 m/s (< 3 ft/s).
- For gas measurement the following rules apply:
 - The flow velocity in the measuring tubes should not exceed half the sound velocity (0.5 Mach).
 - The maximum mass flow depends on the density of the gas: formula $\rightarrow \stackrel{\triangle}{=} 252$
- To calculate the flow limit, use the *Applicator* sizing tool $\rightarrow \stackrel{\triangle}{=} 250$

Pressure loss

To calculate the pressure loss, use the Applicator sizing tool $\rightarrow \triangleq 250$

System pressure

→ 🖺 25

16.10 Mechanical construction

Design, dimensions

For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section.

Weight

All values (weight exclusive of packaging material) refer to devices with ASME B16.5 Class 150 flanges.

Transmitter

■ Proline 500 – digital polycarbonate: 1.4 kg (3.1 lbs)

• Proline 500 – digital aluminum: 2.4 kg (5.3 lbs)

■ Proline 500 aluminum: 6.5 kg (14.3 lbs)

■ Proline 500 cast, stainless: 15.6 kg (34.4 lbs)

Sensor

Sensor with cast connection housing version, stainless: see the information in the following table

Weight in SI units

DN [mm]	Weight [kg]
300	557
350	581
400	605

Weight in US units

DN [in]	Weight [lbs]
12	1227
14	1280
16	1333

Materials

Transmitter housing

Housing of Proline 500 – digital transmitter

Order code for "Transmitter housing":

- Option A "Aluminum coated": aluminum, AlSi10Mq, coated
- Option **D** "Polycarbonate": polycarbonate

Housing of Proline 500 transmitter

Order code for "Transmitter housing":

Option L "Cast, stainless": cast, stainless steel, 1.4409 (CF3M) similar to 316L

Window material

Order code for "Transmitter housing":

- Option **A** "Aluminum, coated": glass
- Option **D** "Polycarbonate": plastic
- Option L "Cast, stainless": glass

Sensor connection housing

Order code for "Sensor connection housing":

Option L "Cast, stainless": 1.4409 (CF3M) similar to 316L

Cable entries/cable glands

Cable entries and adapters	Material
Cable gland M20 × 1.5	Plastic
 Adapter for cable entry with internal thread G ½" Adapter for cable entry with internal thread NPT ½" 	Nickel-plated brass
Only available for certain device versions: Order code for "Transmitter housing": Option A "Aluminum, coated" Option D "Polycarbonate" Order code for "Sensor connection housing": Proline 500 – digital: Option L "Cast, stainless" Proline 500: Option L "Cast, stainless"	
 Adapter for cable entry with internal thread G ½" Adapter for cable entry with internal thread NPT ½" 	Stainless steel, 1.4404 (316L)
Only available for certain device versions: Order code for "Transmitter housing": Option L "Cast, stainless" Order code for "Sensor connection housing": Option L "Cast, stainless"	

Connecting cable



UV rays can impair the cable outer sheath. Protect the cable from exposure to sun as much as possible.

Connecting cable for sensor - Proline 500 – digital transmitter

PVC cable with copper shield

Connecting cable for sensor - Proline 500 transmitter

- Standard cable: PVC cable with copper shield
- Reinforced cable: PVC cable with copper shield and additional steel wire braided jacket

Sensor housing

- Acid and alkali-resistant outer surface
- Stainless steel, 1.4404 (316L)

Measuring tubes

Stainless steel, 1.4404 (316/316L); Manifold: stainless steel, 1.4404 (316/316L)

Process connections

Flanges in accordance with EN 1092-1 (DIN2501) / ASME B 16.5: Stainless steel, 1.4404 (F316/F316L)



Available process connections $\rightarrow = 271$

Seals

Welded process connections without internal seals

Accessories

Protective cover

Stainless steel, 1.4404 (316L)

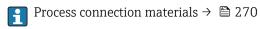
External WLAN antenna

- Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel

Process connections

Fixed flange connections:

- EN 1092-1 (DIN 2501) flange
- EN 1092-1 (DIN 2512N) flange
- ASME B16.5 flange



Surface roughness

All data relate to parts in contact with fluid. The following surface roughness quality can be ordered. Not polished

16.11 Human interface

Languages

Can be operated in the following languages:

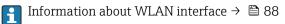
- Via local operation
 - English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Bahasa (Indonesian), Vietnamese, Czech, Swedish
- Via Web browser
 - English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Bahasa (Indonesian), Vietnamese, Czech, Swedish
- Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese

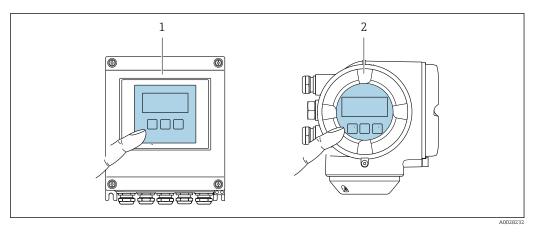
Local operation

Via display module

Equipment:

- Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control"
- Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN"





■ 44 Operation with touch control

- 1 Proline 500 digital
- 2 Proline 500

Display elements

- 4-line, illuminated, graphic display
- White background lighting; switches to red in event of device errors
- Format for displaying measured variables and status variables can be individually configured
- Permitted ambient temperature for the display: -20 to +60 °C (-4 to +140 °F) The readability of the display may be impaired at temperatures outside the temperature range.

Operating elements

- External operation via touch control (3 optical keys) without opening the housing: ±, □, ■
- Operating elements also accessible in the various zones of the hazardous area

Remote operation	→ 🖺 86
Service interface	→ 🖺 87
Supported operating tools	Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.

Supported operating tools	Operating unit	Interface	Additional information
Web browser	Notebook, PC or tablet with Web browser	 CDI-RJ45 service interface WLAN interface Ethernet-based fieldbus (EtherNet/IP, PROFINET) 	Special Documentation for device → 🖺 280
DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	CDI-RJ45 service interfaceWLAN interfaceFieldbus protocol	→ 🖺 250
FieldCare SFE500	Notebook, PC or tablet with Microsoft Windows system	CDI-RJ45 service interfaceWLAN interfaceFieldbus protocol	→ 🖺 250

- Other operating tools based on FDT technology with a device driver such as DTM/iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:
 - Field Device Manager (FDM) by Honeywell → www.honeywellprocess.com
 - FieldMate by Yokogawa → www.yokogawa.com
 - PACTWare → www.pactware.com

The associated device description files are available at: www.endress.com \rightarrow Downloads

Web server

Thanks to the integrated Web server, the device can be operated and configured via a Web browser and via a service interface (CDI-RJ45) or via a WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is also displayed and allows the user to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

Supported functions

Data exchange between the operating unit (such as a notebook for example) and the measuring device:

- Upload the configuration from the measuring device (XML format, configuration backup)
- Save the configuration to the measuring device (XML format, restore configuration)
- Export event list (.csv file)
- Export parameter settings (.csv file or PDF file, document the measuring point configuration)
- Export the Heartbeat verification log (PDF file, only available with the "Heartbeat Verification" application package)
- Flash firmware version for device firmware upgrade, for instance
- Download driver for system integration

Web server special documentation →

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HistoROM data management

The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.



When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.

Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	Device memory	T-DAT	S-DAT
Available data	 Event logbook such as diagnostic events for example Parameter data record backup Device firmware package Driver for system integration for exporting via Web server, e.g: GSDML for PROFINET 	 Measured value logging ("Extended HistoROM" order option) Current parameter data record (used by firmware at run time) Peakhold indicator (min/max values) Totalizer values 	 Sensor data: nominal diameter etc. Serial number Calibration data Device configuration (e.g. SW options, fixed I/O or multi I/O)
Storage location	Fixed on the user interface board in the connection compartment	Attachable to the user interface board in the connection compartment	In the sensor plug in the transmitter neck part

Data backup

Automatic

- The most important device data (sensor and transmitter) are automatically saved in the DAT modules
- If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
- If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
- If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

Manual

Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:

- Data backup function
 Backup and subsequent restoration of a device configuration in the device memory
 HistoROM backup
- Data comparison function
 Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

Data transfer

Manual

- Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)
- Transmission of the drivers for system integration via Web server, e.g.: GSDML for PROFINET

Event list

Automatic

- Chronological display of up to 20 event messages in the events list
- If the Extended HistoROM application package (order option) is enabled: up to 100
 event messages are displayed in the events list along with a time stamp, plain text
 description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server

Data logging

Manual

If the **Extended HistoROM** application package (order option) is enabled:

- Record up to 1000 measured values via 1 to 4 channels
- User configurable recording interval
- Record up to 250 measured values via each of the 4 memory channels
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server

16.12 Certificates and approvals



Currently available certificates and approvals can be called up via the product configurator.

CE mark

The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied.

Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.

Ex approval

The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.

Pharmaceutical compatibility

- FDA
- USP Class VI
- TSE/BSE Certificate of Suitability

Certification PROFINET

PROFINET interface

The measuring device is certified and registered by the PNO (PROFIBUS User Organization). The measuring system meets all the requirements of the following specifications:

- Certified according to:
 - Test specification for PROFINET devices
 - PROFINET Security Level 2 Netload Class
- The device can also be operated with certified devices of other manufacturers (interoperability)
- The device supports PROFINET S2 system redundancy.

Pressure Equipment Directive

- With the identification PED/G1/x (x = category) on the sensor nameplate, Endress+Hauser confirms conformity with the "Essential Safety Requirements" specified in Appendix I of the Pressure Equipment Directive 2014/68/EU.
- Devices not bearing this marking (PED) are designed and manufactured according to good engineering practice. They meet the requirements of Article 4 paragraph 3 of the Pressure Equipment Directive 2014/68/EU. The range of application is indicated in tables 6 to 9 in Annex II of the Pressure Equipment Directive 2014/68/EU.

Radio approval

The measuring device has radio approval.



For detailed information regarding radio approval, see Special Documentation → 🖺 280

Additional certification

CRN approval

Some device versions have CRN approval. A CRN-approved process connection with a CSA approval must be ordered for a CRN-approved device.

Tests and certificates

- EN10204-3.1 material certificate, parts and sensor housing in contact with medium
- Pressure testing, internal procedure, inspection certificate
- PMI test (XRF), internal procedure, wetted parts, test report
- EN10204-2.1 confirmation of compliance with the order and EN10204-2.2 test report

Testing of welded connections

Option	Test standard			Com	ponent	
	ISO 23277 AL2x (PT) ISO 10675-1 AL1 (RT, DR)	ASME B31.3 NFS	ASME VIII Div.1 Appx. 4+8	NORSOK M-601	Measuring tube	Process connection
CF	х				PT	RT
KK		х			PT	RT
KP			х		PT	RT
KR				Х	VT, PT	VT, RT

PT = penetrant testing, RT = radiographic testing, VT = visual testing All options with test report

Other standards and quidelines

■ EN 60529

Degrees of protection provided by enclosures (IP code)

■ IEC/EN 60068-2-6

Environmental influences: Test procedure - Test Fc: vibrate (sinusoidal).

■ IEC/EN 60068-2-31

Environmental influences: Test procedure - Test Ec: shocks due to rough handling, primarily for devices.

■ EN 61010-1

Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements

■ IEC/EN 61326

Emission in accordance with Class A requirements. Electromagnetic compatibility (EMC requirements).

NAMUR NE 21

Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment

■ NAMUR NE 32

Data retention in the event of a power failure in field and control instruments with microprocessors

■ NAMUR NE 43

Standardization of the signal level for the breakdown information of digital transmitters with analog output signal.

■ NAMUR NE 53

Software of field devices and signal-processing devices with digital electronics

■ NAMUR NE 80

The application of the pressure equipment directive to process control devices

■ NAMUR NE 105

Specifications for integrating fieldbus devices in engineering tools for field devices

■ NAMUR NE 107

Self-monitoring and diagnosis of field devices

■ NAMUR NE 131

Requirements for field devices for standard applications

■ NAMUR NE 132

Coriolis mass meter

■ NACE MR0103

Materials resistant to sulfide stress cracking in corrosive petroleum refining environments.

■ NACE MR0175/ISO 15156-1

Materials for use in H2S-containing Environments in Oil and Gas Production.

16.13 Application packages

Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.

The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.



Detailed information on the application packages:

Special Documentation for the device $\rightarrow \triangleq 279$

Diagnostics functions

Package	Description
Extended HistoROM	Comprises extended functions concerning the event log and the activation of the measured value memory.
	Event log: Memory volume is extended from 20 message entries (standard version) to up to 100 entries.
	 Data logging (line recorder): Memory capacity for up to 1000 measured values is activated. 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user. Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.

Heartbeat Technology	Package	Description
	Heartbeat Verification +Monitoring	Heartbeat Verification Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment". Functional testing in the installed state without interrupting the process. Traceable verification results on request, including a report. Simple testing process via local operation or other operating interfaces. Clear measuring point assessment (pass/fail) with high test coverage within the framework of manufacturer specifications. Extension of calibration intervals according to operator's risk assessment.
		Heartbeat Monitoring Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to: Draw conclusions - using these data and other information - about the impact process influences (such as corrosion, abrasion, buildup etc.) have on the measuring performance over time. Schedule servicing in time. Monitor the process or product quality, e.g. gas pockets.

Concentration

Package	Description
Concentration	Calculation and outputting of fluid concentrations
	The measured density is converted to the concentration of a substance of a binary mixture using the "Concentration" application package: Choice of predefined fluids (e.g. various sugar solutions, acids, alkalis, salts, ethanol etc.) Common or user-defined units ("Brix, "Plato, "M mass, "M volume, mol/l etc.) for standard applications. Concentration calculation from user-defined tables.

Special density

Package	Description
Special density	Many applications use density as a key measured value for monitoring quality or controlling processes. The device measures the density of the fluid as standard and makes this value available to the control system. The "Special Density" application package offers high-precision density measurement over a wide density and temperature range particularly for applications subject to varying process conditions.

Petroleum

Package	Description
Petroleum	The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package.
	 Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1" Water content, based on density measurement Weighted mean of the density and temperature

16.14 Accessories



Supplementary documentation 16.15



For an overview of the scope of the associated Technical Documentation, refer to the following:

- W@M Device Viewer (www.endress.com/deviceviewer): Enter the serial number from nameplate
- *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2D matrix code (QR code) on the nameplate

Standard documentation

Brief Operating Instructions

Brief Operating Instructions for the sensor

Measuring device	Documentation code
Proline Promass X	KA01288D

Brief Operating Instructions for transmitter

Measuring device	Documentation code
Proline 500 – digital	KA01351D
Proline 500	KA01350D

Technical Information

Measuring device	Documentation code
Promass X 500	TI01289D

Description of Device Parameters

Measuring device	Documentation code
Promass 500	GP01121D

Device-dependent additional documentation

Safety instructions

Safety instructions for electrical equipment for hazardous areas.

Contents	Documentation code
	Measuring device
ATEX/IECEx Ex i	XA01473D
ATEX/IECEx Ex ec	XA01474D
cCSAus IS	XA01475D
cCSAus Ex i	XA01509D
cCSAus Ex nA	XA01510D
INMETRO Ex i	XA01476D
INMETRO Ex ec	XA01477D
NEPSI Ex i	XA01478D
NEPSI Ex nA	XA01479D
NEPSI Ex i	XA01658D
NEPSI Ex nA	XA01659D
JPN	XA01780D

Special Documentation

Contents	Documentation code
Information on the Pressure Equipment Directive	SD01614D
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
Web server	SD01971D
Heartbeat Technology	SD01989D
Concentration measurement	SD02007D
Petroleum	SD02015D

Installation Instructions

Content	Comment
Installation instructions for spare part sets and accessories	 Access the overview of all the available spare part sets via W@M Device Viewer → ≅ 246 Accessories available for order with Installation Instructions → ≅ 248

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