

# Operating Instructions

## Proline Promag W 500

Electromagnetic flowmeter  
Modbus RS485





- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.



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# 1 About this document

## 1.1 Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

## 1.2 Symbols

### 1.2.1 Safety symbols

#### **DANGER**

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

#### **WARNING**

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.






#### **CAUTION**

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.



#### **NOTICE**

This symbol contains information on procedures and other facts which do not result in personal injury.



### 1.2.2 Electrical symbols

Symbol	Meaning
	Direct current
	Alternating current
	Direct current and alternating current
	<b>Ground connection</b> A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
	<b>Potential equalization connection (PE: protective earth)</b> Ground terminals that must be connected to ground prior to establishing any other connections.  The ground terminals are located on the interior and exterior of the device: <ul style="list-style-type: none"> <li>■ Interior ground terminal: potential equalization is connected to the supply network.</li> <li>■ Exterior ground terminal: device is connected to the plant grounding system.</li> </ul>




### 1.2.3 Communication-specific symbols

Symbol	Meaning
	<b>Wireless Local Area Network (WLAN)</b> Communication via a wireless, local network.
	<b>LED</b> Light emitting diode is off.















Symbol	Meaning
	<b>LED</b> Light emitting diode is on.
	<b>LED</b> Light emitting diode is flashing.



#### 1.2.4 Tool symbols

Symbol	Meaning
	Torx screwdriver
	Phillips head screwdriver
	Open-ended wrench



#### 1.2.5 Symbols for certain types of information

Symbol	Meaning
	<b>Permitted</b> Procedures, processes or actions that are permitted.
	<b>Preferred</b> Procedures, processes or actions that are preferred.
	<b>Forbidden</b> Procedures, processes or actions that are forbidden.
	<b>Tip</b> Indicates additional information.
	Reference to documentation
	Reference to page
	Reference to graphic
	Notice or individual step to be observed
	Series of steps
	Result of a step
	Help in the event of a problem
	Visual inspection

#### 1.2.6 Symbols in graphics

Symbol	Meaning
1, 2, 3, ...	Item numbers
	Series of steps
A, B, C, ...	Views
A-A, B-B, C-C, ...	Sections
	Hazardous area




Symbol	Meaning
	Safe area (non-hazardous area)
	Flow direction

## 1.3 Documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *W@M Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)): Enter the serial number from the nameplate
- *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the matrix code on the nameplate

### 1.3.1 Document function

Document type	Purpose and content of the document
Technical Information (TI)	<b>Planning aid for your device</b> The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Brief Operating Instructions (KA)	<b>Guide that takes you quickly to the 1st measured value</b> The Brief Operating Instructions contain all the essential information from incoming acceptance to initial commissioning.
Operating Instructions (BA)	<b>Your reference guide</b> These Operating Instructions contain all the information that is required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.
Description of Device Parameters (GP)	<b>Reference for your parameters</b> The document provides a detailed explanation of each individual parameter. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.
Safety Instructions (XA)	Depending on the approval, safety instructions for electrical equipment in hazardous areas are also supplied with the device. They are an integral part of the Operating Instructions.   The nameplate indicates which Safety Instructions (XA) apply to the device in question.
Supplementary device-dependent documentation	Additional documents are supplied depending on the device version ordered: Always comply strictly with the instructions in the supplementary documentation. The supplementary documentation is an integral part of the device documentation.

## 1.4 Registered trademarks

**Modbus®**

Registered trademark of SCHNEIDER AUTOMATION, INC.



## 2 Safety instructions

### 2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ▶ Are authorized by the plant owner/operator.
- ▶ Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

### 2.2 Intended use


#### Application and media

The measuring device described in this manual is intended only for the flow measurement of liquids with a minimum conductivity of 5  $\mu\text{S}/\text{cm}$ .

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or in applications where there is an increased risk due to process pressure, are marked accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:

- ▶ Keep within the specified pressure and temperature range.
- ▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- ▶ Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
- ▶ Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- ▶ If the ambient temperature of the measuring device is outside the atmospheric temperature, it is absolutely essential to comply with the relevant basic conditions as specified in the device documentation →  8.
- ▶ Protect the measuring device permanently against corrosion from environmental influences.

#### Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-designated use.

#### **WARNING**

#### **Danger of breakage due to corrosive or abrasive fluids and ambient conditions!**

- ▶ Verify the compatibility of the process fluid with the sensor material.
- ▶ Ensure the resistance of all fluid-wetted materials in the process.
- ▶ Keep within the specified pressure and temperature range.



**NOTICE****Verification for borderline cases:**

- ▶ For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

**Residual risks****⚠ WARNING**

**If the temperature of the media or electronics unit is high or low, this may cause the surfaces of the device to become hot or cold. This poses a risk of burns or frostbite!**

- ▶ In the case of hot or cold medium temperatures, install appropriate protection against contact.

## 2.3 Workplace safety

When working on and with the device:

- ▶ Wear the required personal protective equipment as per national regulations.

## 2.4 Operational safety

Risk of injury!

- ▶ Operate the device only if it is in proper technical condition, free from errors and faults.
- ▶ The operator is responsible for the interference-free operation of the device.

**Modifications to the device**

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers!

- ▶ If modifications are nevertheless required, consult with the manufacturer.

**Repair**

To ensure continued operational safety and reliability:

- ▶ Carry out repairs on the device only if they are expressly permitted.
- ▶ Observe federal/national regulations pertaining to the repair of an electrical device.
- ▶ Use only original spare parts and accessories.

## 2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. Endress+Hauser confirms this by affixing the CE mark to the device.

Furthermore, the device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards.

By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark.



Contact address Endress+Hauser UK:  
 Endress+Hauser Ltd.  
 Floats Road  
 Manchester M23 9NF  
 United Kingdom  
[www.uk.endress.com](http://www.uk.endress.com)






## 2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.


## 2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. An overview of the most important functions is provided in the following section:

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch →  11	Not enabled	On an individual basis following risk assessment
Access code (also applies for Web server login or FieldCare connection) →  12	Not enabled (0000)	Assign a customized access code during commissioning
WLAN (order option in display module)	Enabled	On an individual basis following risk assessment
WLAN security mode	Enabled (WPA2-PSK)	Do not change
WLAN passphrase (password) →  12	Serial number	Assign a customized WLAN passphrase during commissioning
WLAN mode	Access point	On an individual basis following risk assessment
Web server →  12	Enabled	On an individual basis following risk assessment
CDI-RJ45 service interface →  13	–	On an individual basis following risk assessment

### 2.7.1 Protecting access via hardware write protection

Write access to the parameters of the device via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the main electronics module). When hardware write protection is enabled, only read access to the parameters is possible.

Hardware write protection is disabled when the device is delivered →  149.


### 2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.




- **User-specific access code**  
Protect write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- **WLAN passphrase**  
The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- **Infrastructure mode**  
When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.


### User-specific access code

Write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code (→  147).

When the device is delivered, the device does not have an access code and is equivalent to 0000 (open).

### WLAN passphrase: Operation as WLAN access point


A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface (→  96), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter (→  141).


### Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

### General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning.
- Follow the general rules for generating a secure password when defining and managing the access code or network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, for example, see the "Write protection via access code" section →  147


## 2.7.3 Access via Web server

The device can be operated and configured via a Web browser with the integrated Web server (→  88). The connection is via the service interface (CDI-RJ45) or the WLAN interface.

The Web server is enabled when the device is delivered. The Web server can be disabled if necessary (e.g. after commissioning) via the **Web server functionality** parameter.

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.



For detailed information on device parameters, see:  
The "Description of Device Parameters" document →  225.



### 2.7.4 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended. This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.



Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB



### 3 Product description

The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.

#### 3.1 Product design

Two versions of the transmitter are available.

##### 3.1.1 Proline 500 – digital

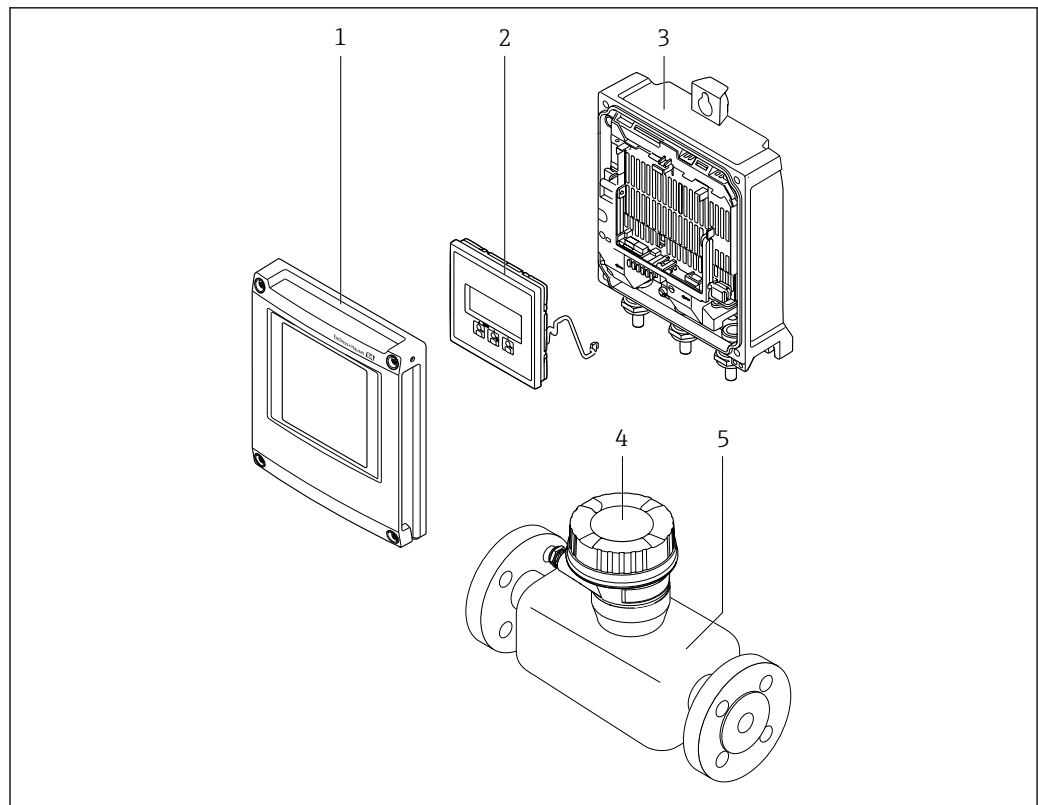
Signal transmission: digital

Order code for "Integrated ISEM electronics", option **A** "Sensor"

For use in applications not required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the sensor, the device is ideal:  
For simple transmitter replacement.

- A standard cable can be used as the connecting cable.
- Not sensitive to external EMC interference.



A0029593

#### 1 Important components of a measuring device

- 1 Electronics compartment cover
- 2 Display module
- 3 Transmitter housing
- 4 Sensor connection housing with integrated ISEM electronics: connecting cable connection
- 5 Sensor



### 3.1.2 Proline 500

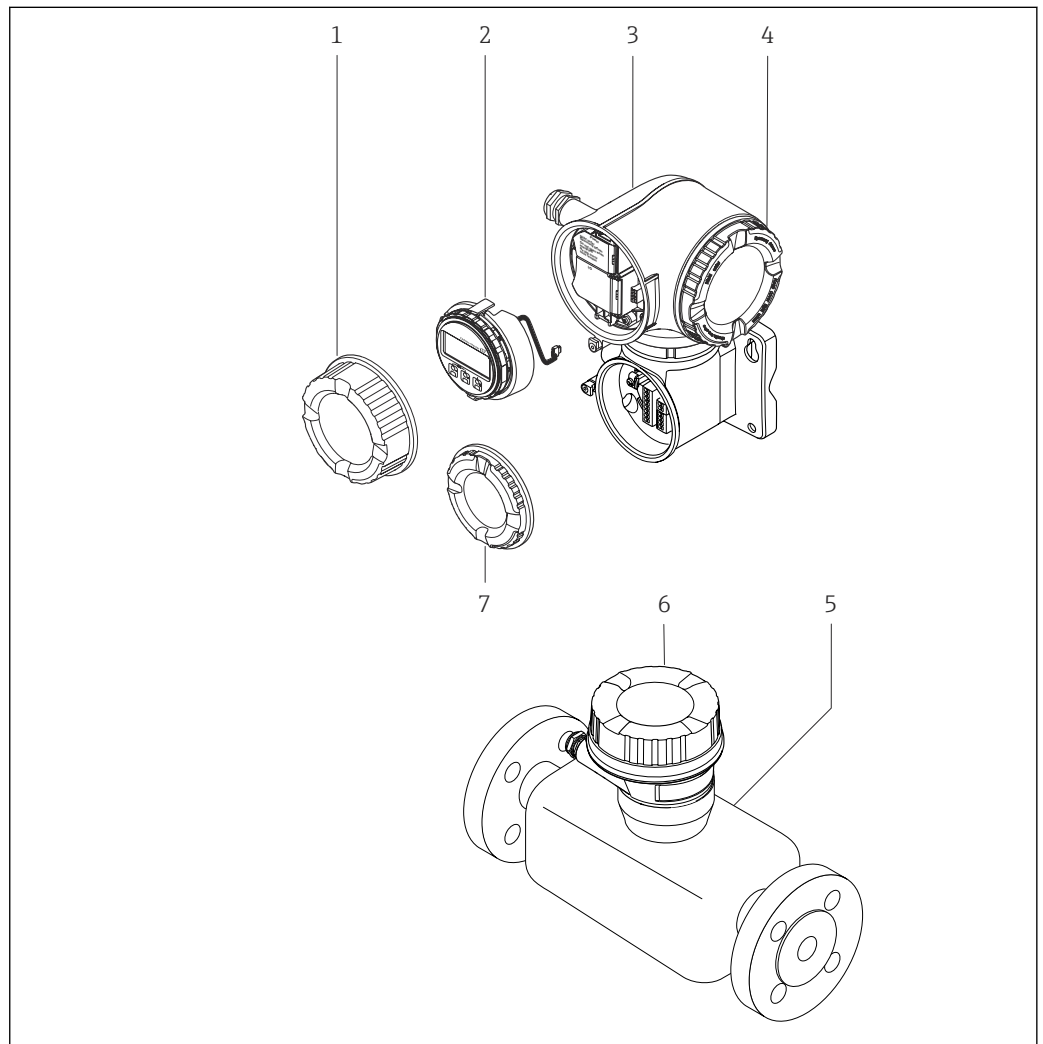
Signal transmission: analog

Order code for "Integrated ISEM electronics", option **B** "Transmitter"

For use in applications required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the transmitter, the device is ideal in the event of:

- Sensor operation in underground installations.
- Permanent sensor immersion in water.



A0029589

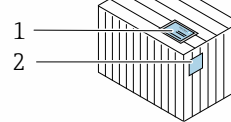
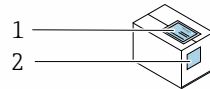
#### 2 Important components of a measuring device

- 1 Connection compartment cover
- 2 Display module
- 3 Transmitter housing with integrated ISEM electronics
- 4 Electronics compartment cover
- 5 Sensor
- 6 Sensor connection housing: connecting cable connection
- 7 Connection compartment cover: connecting cable connection

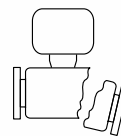
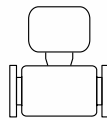
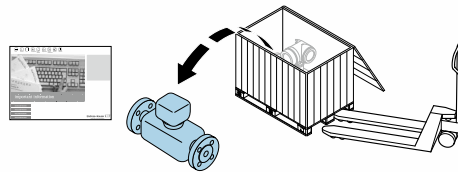


## 4 Incoming acceptance and product identification

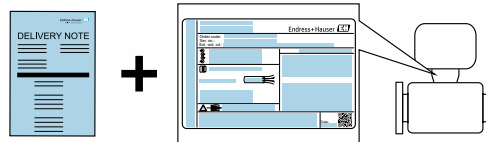
### 4.1 Incoming acceptance



Are the order codes on the delivery note (1) and the product sticker (2) identical?



Are the goods undamaged?



Do the data on the nameplate match the ordering information on the delivery note?



Is the envelope present with accompanying documents?



- If one of the conditions is not satisfied, contact your Endress+Hauser Sales Center.
- The Technical Documentation is available via the Internet or via the *Endress+Hauser Operations App*, see the "Product identification" section → 17.

### 4.2 Product identification

The following options are available for identification of the device:

- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter the serial numbers from the nameplates in the *Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)): all the information about the device is displayed.
- Enter the serial numbers from the nameplates into the *Endress+Hauser Operations App* or scan the DataMatrix code on the nameplate with the *Endress+Hauser Operations App*: all the information about the device is displayed.

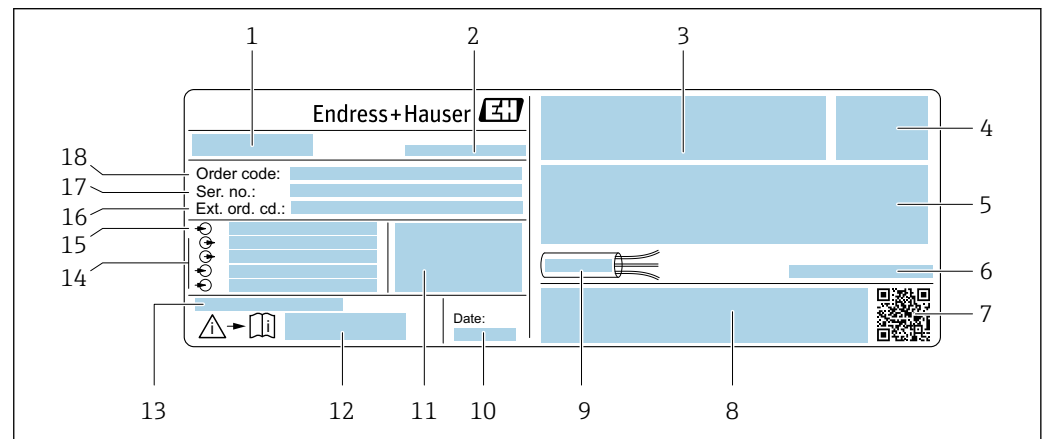


For an overview of the scope of the associated Technical Documentation, refer to the following:

- The chapters "Additional standard documentation on the device" and "Supplementary device-dependent documentation"
- The *Device Viewer*: Enter the serial number from the nameplate ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer))
- The *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the DataMatrix code on the nameplate.

## 4.2.1 Transmitter nameplate

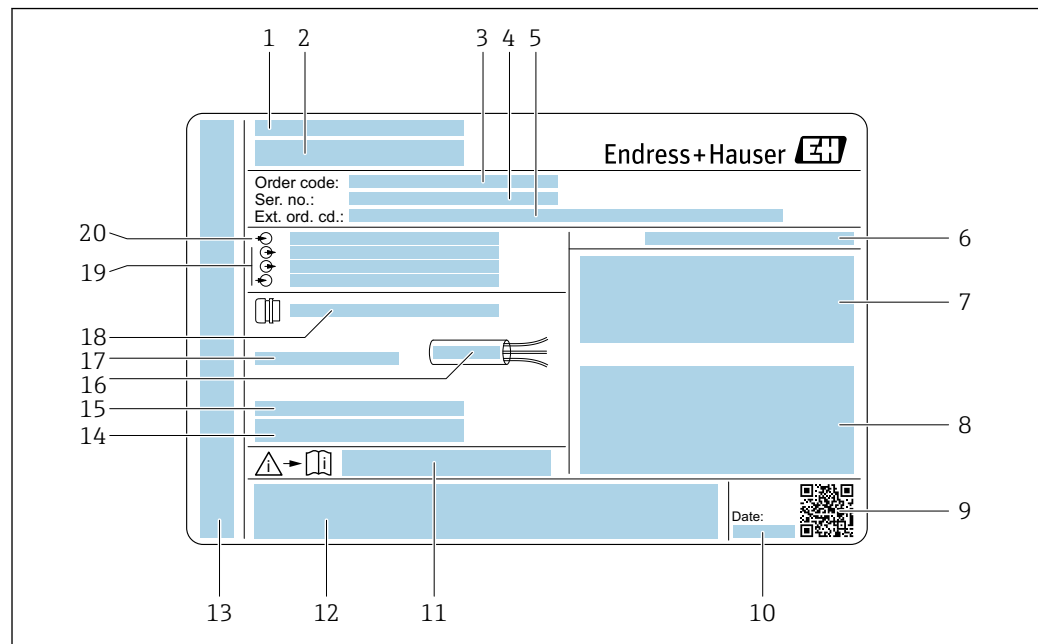
### Proline 500 – digital




3 Example of a transmitter nameplate

- 1 Name of the transmitter
- 2 Place of manufacture
- 3 Space for approvals: use in hazardous areas
- 4 Degree of protection
- 5 Electrical connection data: available inputs and outputs
- 6 Permitted ambient temperature ( $T_a$ )
- 7 2-D matrix code
- 8 Space for approvals and certificates: e.g. CE mark, RCM tick
- 9 Permitted temperature range for cable
- 10 Date of manufacture: year-month
- 11 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 12 Document number of safety-related supplementary documentation
- 13 Space for additional information in the case of special products
- 14 Available inputs and outputs, supply voltage
- 15 Electrical connection data: supply voltage
- 16 Extended order code (Ext. ord. cd.)
- 17 Serial number (Ser. no.)
- 18 Order code



**Proline 500**

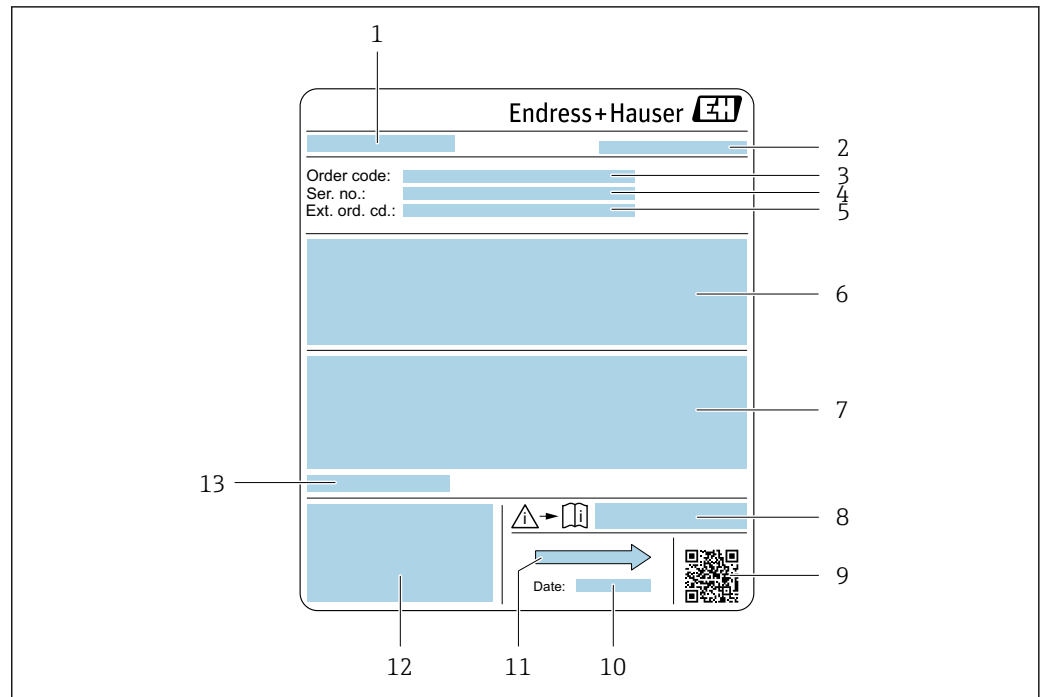
A0029192

 4 Example of a transmitter nameplate

- 1 Place of manufacture
- 2 Name of the transmitter
- 3 Order code
- 4 Serial number (Ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Degree of protection
- 7 Space for approvals: use in hazardous areas
- 8 Electrical connection data: available inputs and outputs
- 9 2-D matrix code
- 10 Date of manufacture: year-month
- 11 Document number of safety-related supplementary documentation
- 12 Space for approvals and certificates: e.g. CE mark, RCM tick
- 13 Space for degree of protection of connection and electronics compartment when used in hazardous areas
- 14 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 15 Space for additional information in the case of special products
- 16 Permitted temperature range for cable
- 17 Permitted ambient temperature ( $T_a$ )
- 18 Information on cable gland
- 19 Available inputs and outputs, supply voltage
- 20 Electrical connection data: supply voltage



## 4.2.2 Sensor nameplate



A0029205

5 Example of sensor nameplate

- 1 Name of the sensor
- 2 Place of manufacture
- 3 Order code
- 4 Serial number (Ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Flow; nominal diameter of the sensor; pressure rating; nominal pressure; system pressure; medium temperature range; material of liner and electrodes
- 7 Approval information for explosion protection, Pressure Equipment Directive and degree of protection
- 8 Document number of safety-related supplementary documentation
- 9 2-D matrix code
- 10 Date of manufacture: year-month
- 11 Flow direction
- 12 CE mark, RCM-Tick mark
- 13 Permitted ambient temperature ( $T_a$ )



### Order code




The measuring device is reordered using the order code.

#### Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approval-related specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE +).



### 4.2.3 Symbols on measuring device

Symbol	Meaning
	<b>WARNING!</b> This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury. To determine the nature of the potential hazard and the measures required to avoid it, consult the documentation accompanying the measuring device.
	<b>Reference to documentation</b> Refers to the corresponding device documentation.
	<b>Protective ground connection</b> A terminal which must be connected to ground prior to establishing any other connections.



## 5 Storage and transport

### 5.1 Storage conditions

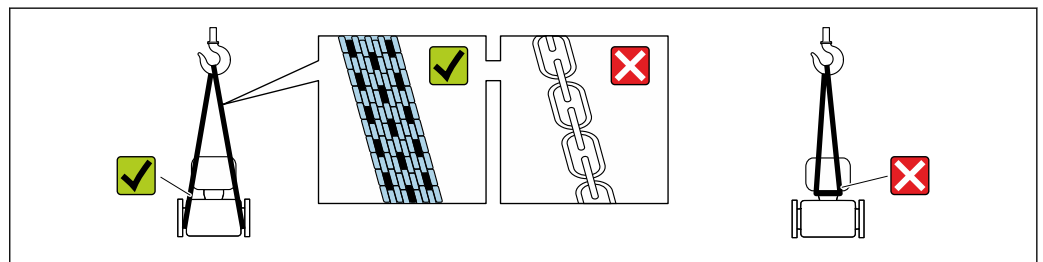
Observe the following notes for storage:

- ▶ Store in the original packaging to ensure protection from shock.
- ▶ Do not remove protective covers or protective caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring pipe.
- ▶ Protect from direct sunlight to avoid unacceptably high surface temperatures.
- ▶ Select a storage location where moisture cannot collect in the measuring device as fungus and bacteria infestation can damage the liner.
- ▶ Store in a dry and dust-free place.
- ▶ Do not store outdoors.


Storage temperature →  203

### 5.2 Transporting the product

Transport the measuring device to the measuring point in the original packaging.



A0029252

 Do not remove protective covers or caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.

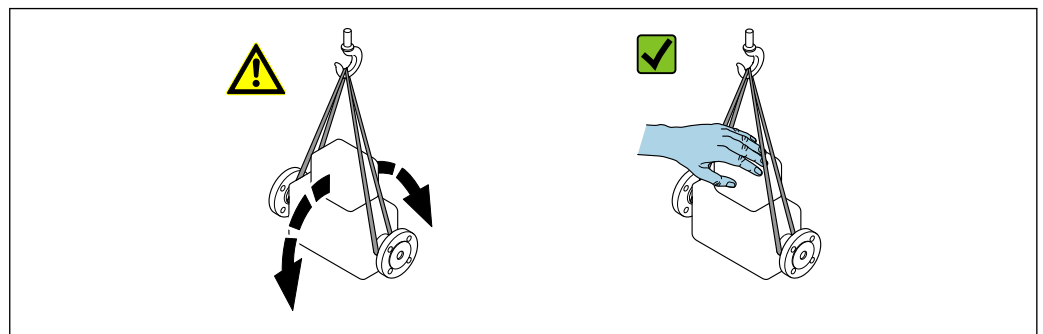
#### 5.2.1 Measuring devices without lifting lugs

##### WARNING

**Center of gravity of the measuring device is higher than the suspension points of the webbing slings.**

Risk of injury if the measuring device slips.

- ▶ Secure the measuring device against slipping or turning.
- ▶ Observe the weight specified on the packaging (stick-on label).



A0029214



### 5.2.2 Measuring devices with lifting lugs

#### ⚠ CAUTION

##### Special transportation instructions for devices with lifting lugs

- ▶ Only use the lifting lugs fitted on the device or flanges to transport the device.
- ▶ The device must always be secured at two lifting lugs at least.

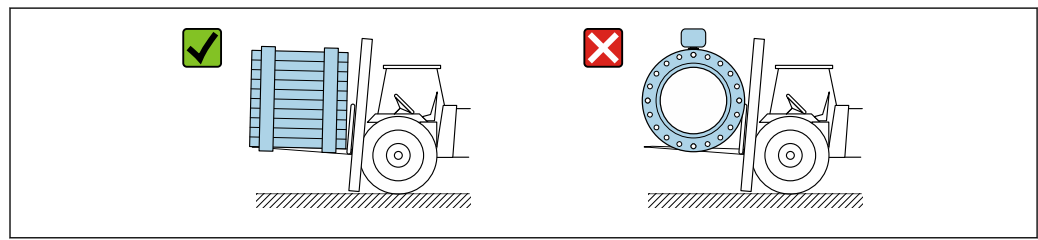
### 5.2.3 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

#### ⚠ CAUTION

##### Risk of damaging the magnetic coil

- ▶ If transporting by forklift, do not lift the sensor by the metal casing.
- ▶ This would buckle the casing and damage the internal magnetic coils.



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## 5.3 Packaging disposal

All packaging materials are environmentally friendly and 100 % recyclable:

- Outer packaging of device
  - Polymer stretch wrap, complying with EU Directive 2002/95/EC (RoHS)
- Packaging
  - Wooden crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
  - Cardboard box in accordance with European packaging guideline 94/62EC, recyclability confirmed by Resy symbol
- Carrying and securing materials
  - Disposable plastic pallet
  - Plastic straps
  - Plastic adhesive strips
- Filler material
  - Paper pads

## 6 Mounting

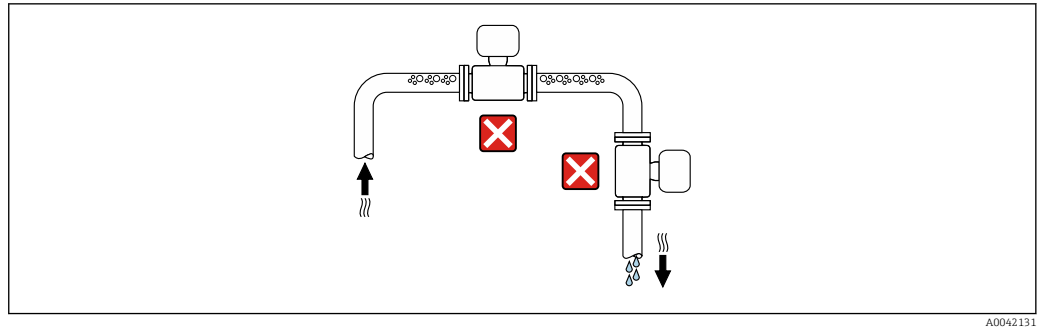
### 6.1 Mounting requirements

#### 6.1.1 Mounting position

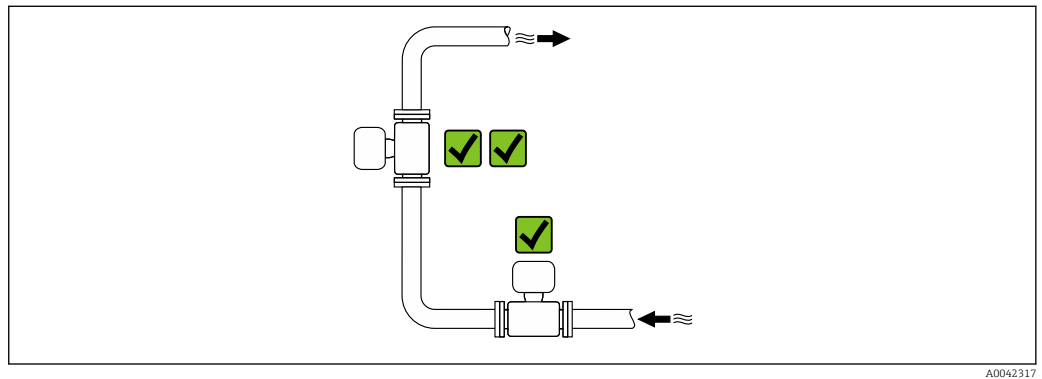
##### Mounting location

- Do not install the device at the highest point of the pipe.
- Do not install the device upstream from a free pipe outlet in a down pipe.



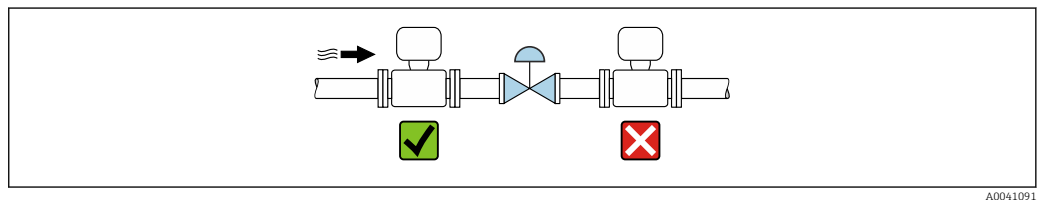


The device should ideally be installed in an ascending pipe.



#### Installation near valves

Install the device in the direction of flow upstream from the valve.



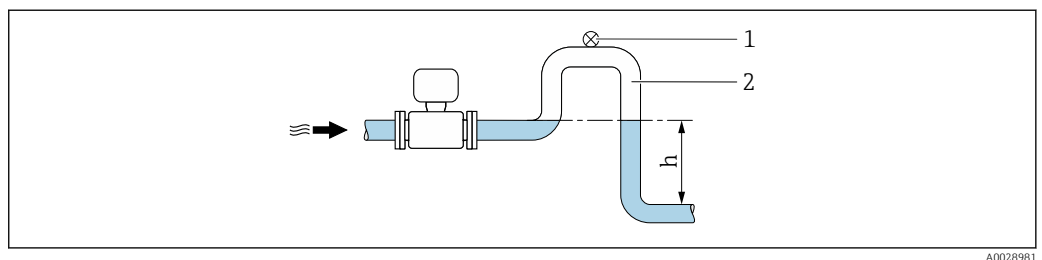
#### Installation upstream from a down pipe

##### NOTICE

**Negative pressure in the measuring pipe can damage the liner!**

- If installing upstream of down pipes whose length  $h \geq 5$  m (16.4 ft): install a siphon with a vent valve downstream of the device.

**i** This arrangement prevents the flow of liquid stopping in the pipe and air entrainment.

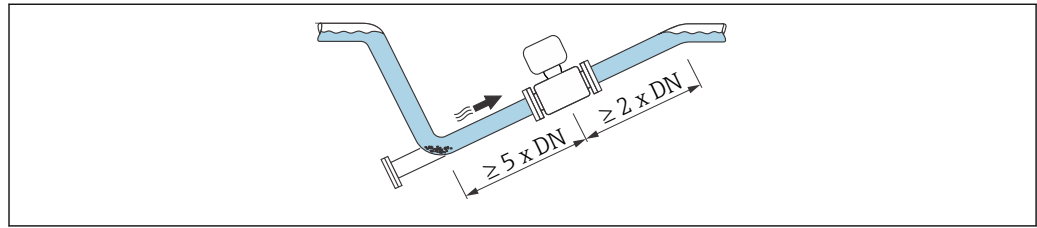


- 1 Vent valve
- 2 Pipe siphon
- h Length of down pipe



*Installation with partially filled pipes*

- Partially filled pipes with a gradient require a drain-type configuration.
- The installation of a cleaning valve is recommended.

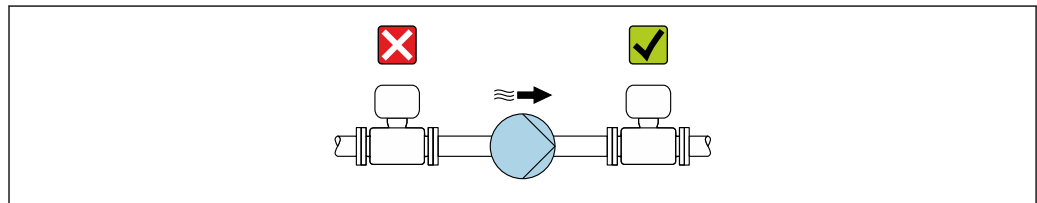


A0041086

- i** No inlet and outlet runs for devices with the order code for "Design": Option C, H or I.

*Installation near pumps***NOTICE****Negative pressure in the measuring pipe can damage the liner!**

- In order to maintain the system pressure, install the device in the flow direction downstream from the pump.
- Install pulsation dampers if reciprocating, diaphragm or peristaltic pumps are used.



A0041083

- i** ■ Information on the liner's resistance to partial vacuum → 206
- Information on the measuring system's resistance to vibration and shock → 204

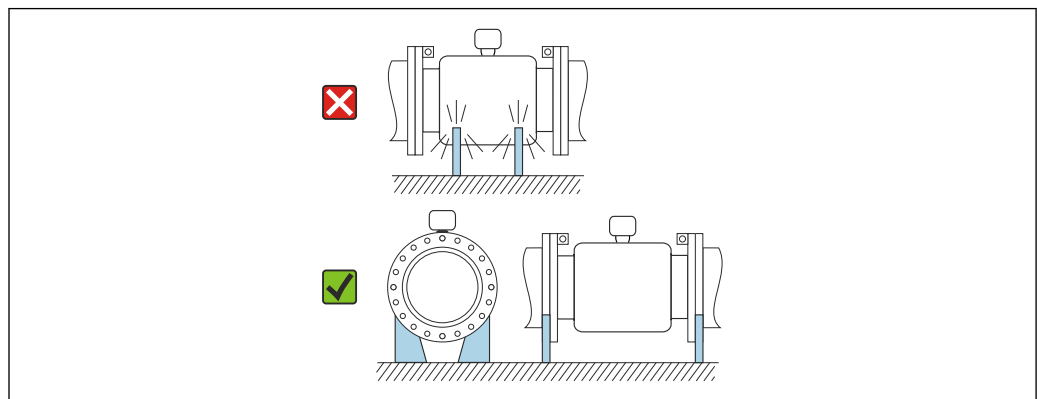
*Installation of very heavy devices*

Support required for nominal diameters of DN ≥ 350 mm (14 in).

**NOTICE****Damage to the device!**

If incorrect support is provided, the sensor housing could buckle and the internal magnetic coils could be damaged.

- Only provide supports at the pipe flanges.



A0041087



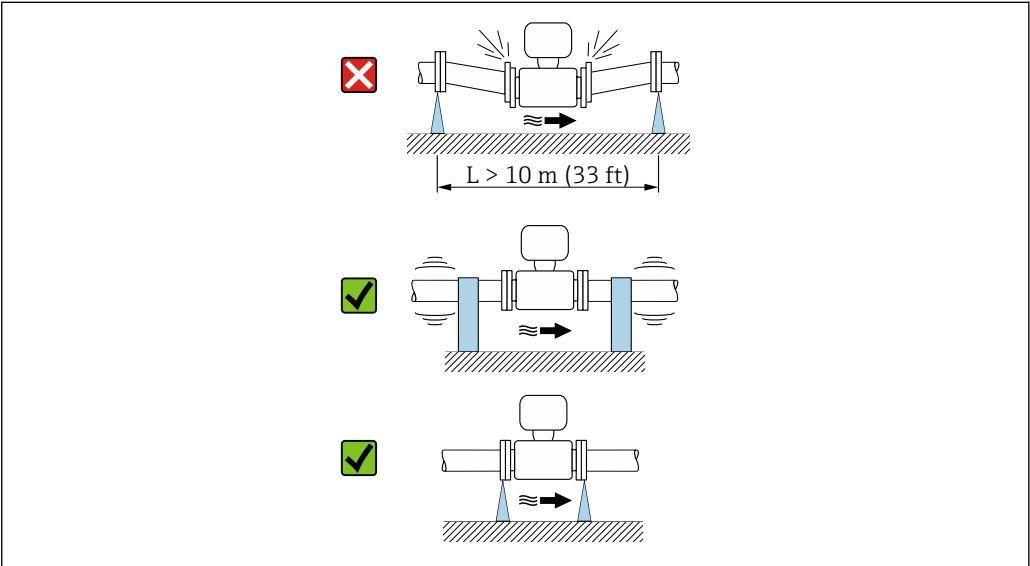
Installation in event of pipe vibrations

A remote version is recommended in the event of strong pipe vibrations.



NOTICE

Pipe vibrations can damage the device!

- ▶ Do not expose the device to strong vibrations.
- ▶ Support the pipe and fix it in place.
- ▶ Support the device and fix it in place.
- ▶ Mount the sensor and transmitter separately.

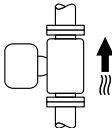

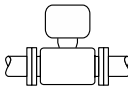



A0041092

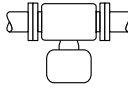





 Information on the measuring system's resistance to vibration and shock →  204

Orientation

The direction of the arrow on the sensor nameplate helps you to install the sensor according to the flow direction (direction of medium flow through the piping).

Orientation		Recommendation
Vertical orientation	 <small>A0015591</small>	
Horizontal orientation, transmitter at top	 <small>A0015589</small>	 <sup>1)</sup>

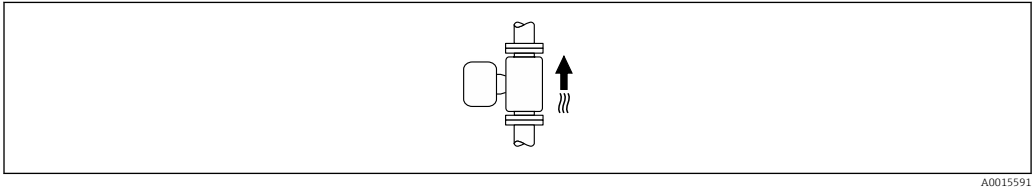


Orientation		Recommendation
Horizontal orientation, transmitter at bottom	 <small>A0015590</small>	  2) 3)  4)
Horizontal orientation, transmitter at side	 <small>A0015592</small>	

- 1) Applications with low process temperatures may reduce the ambient temperature. To maintain the minimum ambient temperature for the transmitter, this orientation is recommended.
- 2) Applications with high process temperatures may increase the ambient temperature. To maintain the maximum ambient temperature for the transmitter, this orientation is recommended.
- 3) To prevent the electronics from overheating in the event of strong heat formation (e.g. CIP or SIP cleaning process), install the device with the transmitter part pointing downwards.
- 4) When the empty pipe detection function is switched on, empty pipe detection only works if the transmitter housing is pointing upwards.

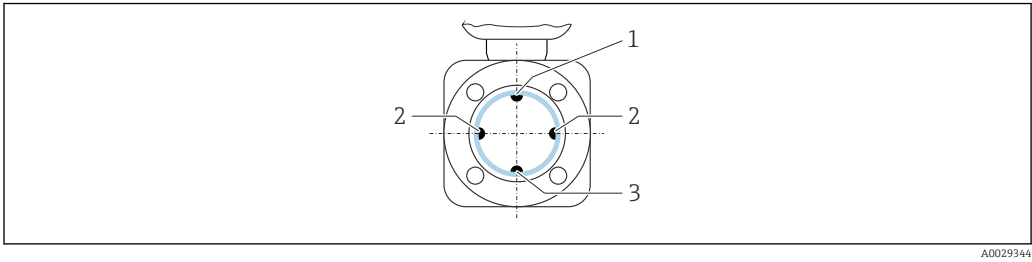
Vertical

Optimum for self-emptying pipe systems and for use in conjunction with empty pipe detection.



Horizontal

- Ideally, the measuring electrode plane should be horizontal. This prevents brief insulation of the measuring electrodes by entrained air bubbles.
- Empty pipe detection only works if the transmitter housing is pointing upwards as otherwise there is no guarantee that the empty pipe detection function will actually respond to a partially filled or empty measuring tube.



- 1    EPD electrode for empty pipe detection
- 2    Measuring electrodes for signal detection
- 3    Reference electrode for potential equalization

Inlet and outlet runs

Installation with inlet and outlet runs

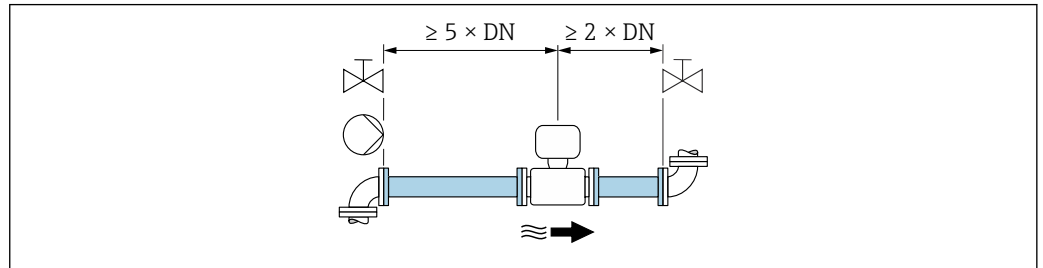
Installation requires inlet and outlet runs: devices with the order code for "Design", option D, E, F and G.



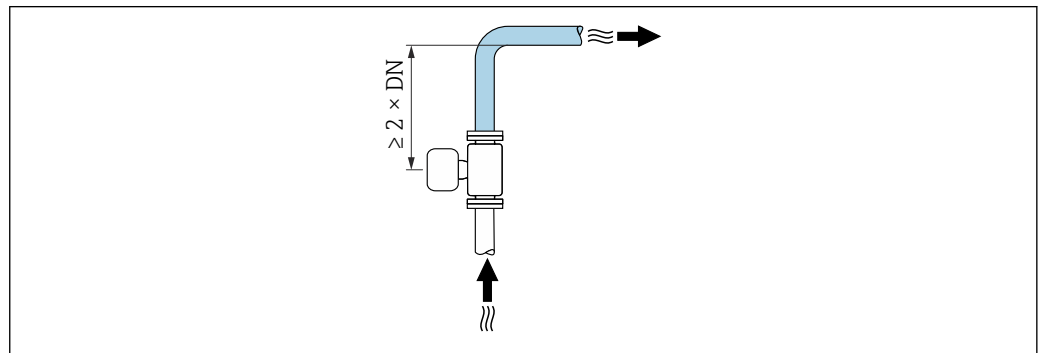
*Installation with elbows, pumps or valves*

To avoid a vacuum and to maintain the specified level of accuracy, if possible install the device upstream from assemblies that produce turbulence (e.g. valves, T-sections) and downstream from pumps.

Maintain straight, unimpeded inlet and outlet runs.



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A0042132

*Installation without inlet and outlet runs*

Depending on the device design and installation location, the inlet and outlet runs can be reduced or omitted entirely.

**Maximum measured error**

When the device is installed with the inlet and outlet runs described, a maximum measured error of  $\pm 0.5\%$  of the reading  $\pm 1 \text{ mm/s}$  ( $0.04 \text{ in/s}$ ) can be guaranteed.

*Devices and possible order options*

Order code for "Design"		
Option	Description	Design
C	Fixed flange, constricted measuring tube, 0 x DN inlet/outlet runs	Constricted measuring tube <sup>1)</sup>
H	Lap joint flange, 0 x DN inlet/outlet runs	Full Bore <sup>2)</sup>
I	Fixed flange, 0 x DN inlet/outlet runs	
J	Fixed flange, short installed length, 0 x DN inlet/outlet runs	
K	Fixed flange, long installed length, 0 x DN inlet/outlet runs	

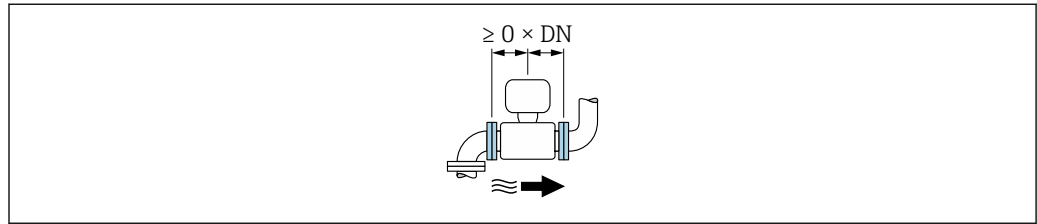
1) "Constricted measuring tube" stands for a reduction of the internal diameter of the measuring tube. The reduced internal diameter causes a higher flow velocity inside the measuring tube.

2) "Full Bore" stands for the full diameter of the measuring tube. There is no pressure loss with a full diameter.



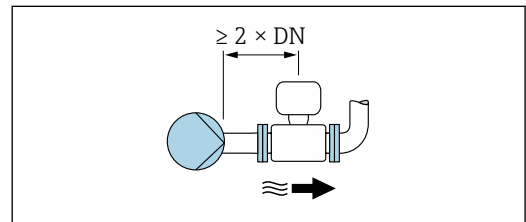
*Installation before or after bends*

Installation without inlet and outlet runs is possible: devices with the order code for "Design", option C, H, I, J and K.

*Installation downstream of pumps*

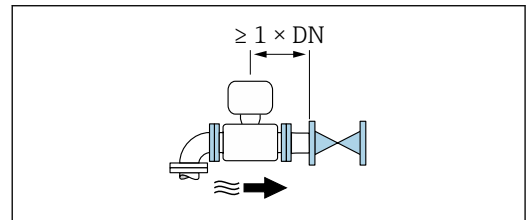
Installation without inlet and outlet runs is possible: devices with the order code for "Design", option C, H and I.

**i** In the case of devices with the order code for "Design", option J and K, an inlet run of only  $\geq 2 \times \text{DN}$  must be taken into consideration.

*Installation upstream of valves*

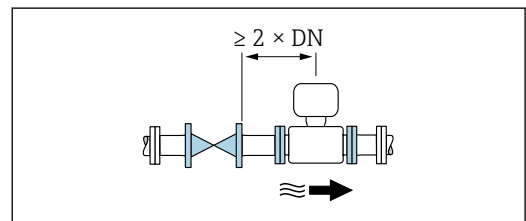
Installation without inlet and outlet runs is possible: devices with the order code for "Design", option C, H and I.

**i** In the case of devices with the order code for "Design", option J and K, an outlet run of only  $\geq 1 \times \text{DN}$  must be taken into consideration.

*Installation downstream of valves*

Installation without inlet and outlet runs is possible if the valve is 100% open during operation: devices with the order code for "Design", option C, H and I.

**i** In the case of devices with the order code for "Design", option J and K, an inlet run of only  $\geq 2 \times \text{DN}$  must be taken into consideration if the valve is 100% open during operation.

**Dimensions**

**i** For the dimensions and installed lengths of the device, see the "Technical Information" document, "Mechanical construction" section



## 6.1.2 Environment and process requirements


### Ambient temperature range

Transmitter	<ul style="list-style-type: none"> <li>Standard: -40 to +60 °C (-40 to +140 °F)</li> <li>Optional: -50 to +60 °C (-58 to +140 °F) (Order code for "Test, certificate", option <b>JN</b> "Ambient temperature of transmitter -50 °C (-58 °F)")</li> </ul>
Local display	-20 to +60 °C (-4 to +140 °F), the readability of the display may be impaired at temperatures outside the temperature range.
Sensor	<ul style="list-style-type: none"> <li>Process connection material, carbon steel: -10 to +60 °C (+14 to +140 °F)</li> <li>Process connection material, stainless steel: -40 to +60 °C (-40 to +140 °F)</li> </ul>
Liner	Do not exceed or fall below the permitted temperature range of the liner .


If operating outdoors:

- Install the measuring device in a shady location.
- Avoid direct sunlight, particularly in warm climatic regions.
- Avoid direct exposure to weather conditions.

### System pressure

Installation near pumps →  24

### Vibrations

Installation in event of pipe vibrations →  25

### Adapters

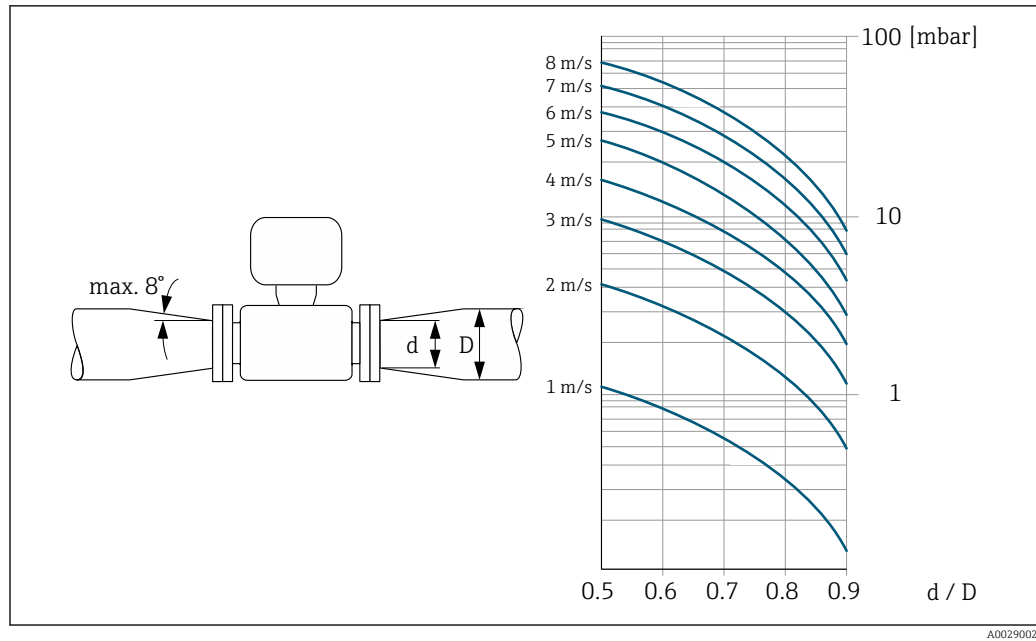
Suitable adapters to DIN EN 545 (double-flange reducers) can be used to install the sensor in larger-diameter pipes. The resultant increase in the rate of flow improves measuring accuracy with very slow-moving fluids. The nomogram shown here can be used to calculate the pressure loss caused by reducers and expanders.



The nomogram only applies to liquids with a viscosity similar to that of water.

1. Calculate the ratio of the diameters  $d/D$ .
2. From the nomogram read off the pressure loss as a function of flow velocity (downstream from the reduction) and the  $d/D$  ratio.





A0029002

### Length of connecting cable

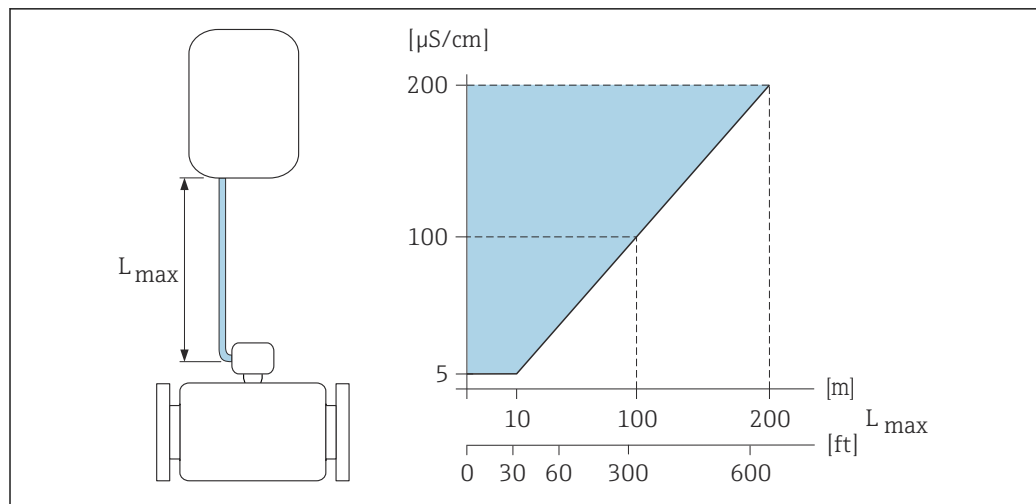
#### Proline 500 – digital transmitter

Lengths of connecting cable → 47

#### Proline 500 transmitter

Max. 200 m (650 ft)

To obtain correct measurement results, observe the permitted connecting cable length of  $L_{max}$ . This length is determined by the conductivity of the medium. If measuring liquids in general: 5  $\mu\text{S/cm}$



A0016539

6 Permitted length of connecting cable

Colored area = permitted range

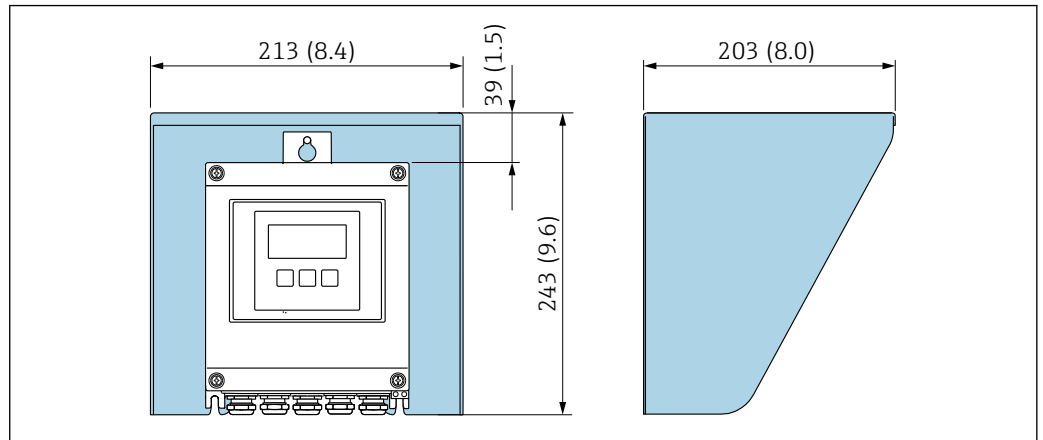
$L_{max}$  = length of connecting cable in [m] ([ft])

[ $\mu\text{S/cm}$ ] = medium conductivity



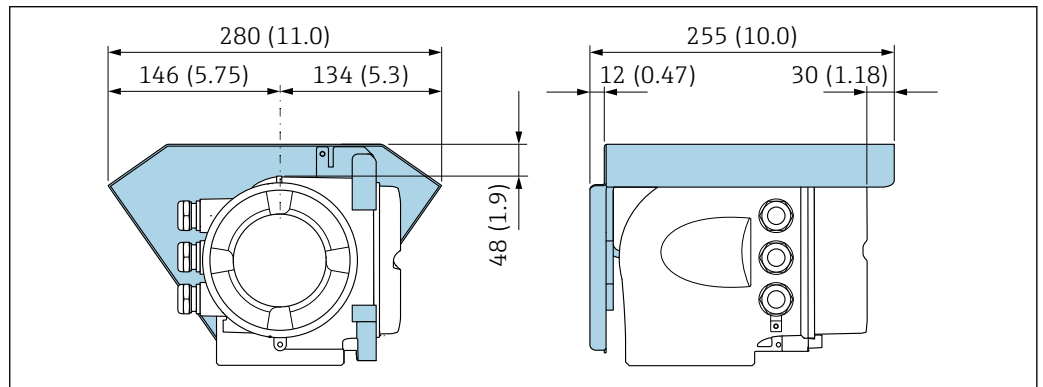
### 6.1.3 Special mounting instructions

#### Weather protection cover



A0029552


7 Weather protection cover for Proline 500 – digital; engineering unit mm (in)



A0029553

8 Weather protection cover for Proline 500; engineering unit mm (in)

#### Immersion in water

-  Only the remote version of the device with IP68 protection, Type 6P is suitable for underwater use: order code for "Sensor option", options CB, CC, CD, CE and CQ.
- Pay attention to regional installation instructions.

#### NOTICE

**If the maximum water depth and operating duration is exceeded, this can damage the device!**

- Observe the maximum water depth and operating duration.

*Order code for "Sensor option", options CB, CC*

- For the operation of the device under water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): permanent use
  - 10 m (30 ft): maximum 48 hours

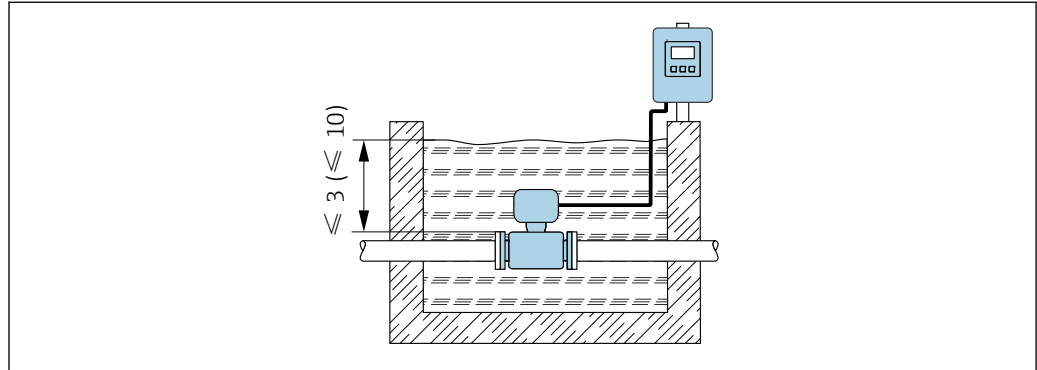
*Order code for "Sensor option", option CQ "Temporarily water-proof"*

- For the temporary operation of the device under non-corrosive water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): maximum 168 hours



Order code for "Sensor option", options CD, CE

- For the operation of the device under water and in saline water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): permanent use
  - 10 m (30 ft): maximum 48 hours



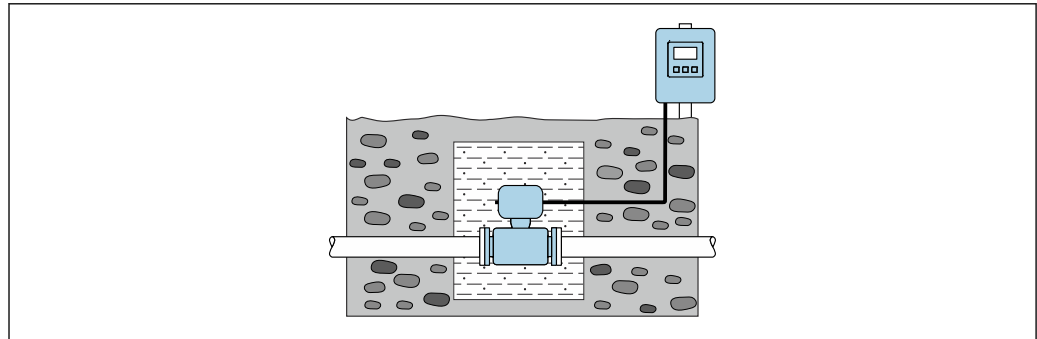
A0042412

### Use in buried applications

- Only the remote version of the device with IP68 protection is suitable for use in buried applications: order code for "Sensor option", options CD and CE.
- Pay attention to regional installation instructions.

Order code for "Sensor option", options CD, CE

For the use of the device in buried applications.



A0042646

## 6.2 Mounting the measuring device

### 6.2.1 Required tools

#### For transmitter

For mounting on a post:

- Proline 500 – digital transmitter
  - Open-ended wrench AF 10
  - Torx screwdriver TX 25
- Proline 500 transmitter
  - Open-ended wrench AF 13

For wall mounting:

Drill with drill bit Ø 6.0 mm



**For sensor**

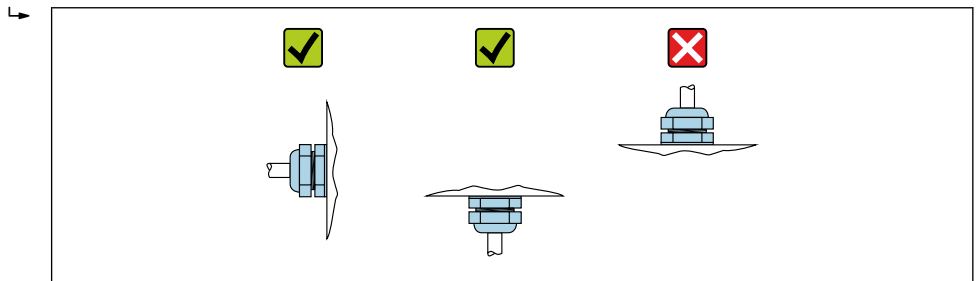
For flanges and other process connections: use a suitable mounting tool

**6.2.2 Preparing the measuring device**

1. Remove all remaining transport packaging.
2. Remove any protective covers or protective caps present from the sensor.
3. Remove stick-on label on the electronics compartment cover.

**6.2.3 Mounting the sensor****⚠ WARNING****Danger due to improper process sealing!**

- ▶ Ensure that the inside diameters of the gaskets are greater than or equal to that of the process connections and piping.
  - ▶ Ensure that the seals are clean and undamaged.
  - ▶ Secure the seals correctly.
1. Ensure that the direction of the arrow on the sensor matches the flow direction of the medium.
  2. To ensure compliance with device specifications, install the measuring device between the pipe flanges in a way that it is centered in the measurement section.
  3. If using ground disks, comply with the Installation Instructions provided.
  4. Observe the necessary screw tightening torques → 34.
  5. Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.



A0029263

**Mounting the seals****⚠ CAUTION****An electrically conductive layer could form on the inside of the measuring tube!**

Risk of measuring signal short circuit.

- ▶ Do not use electrically conductive sealing compounds such as graphite.

Comply with the following instructions when installing seals:

1. Make sure that the seals do not protrude into the piping cross-section.
2. For DIN flanges: only use seals according to DIN EN 1514-1.
3. For a "hard rubber" liner: additional seals are **always** required.
4. For a "polyurethane" liner: additional seals are generally **not** required.

**Mounting the ground cable/ground disks**



Comply with the information on potential equalization and detailed mounting instructions for the use of ground cables/ground disks .



### Screw tightening torques

Please note the following:

- The screw tightening torques listed below apply only to lubricated threads and to pipes not subjected to tensile stress.
- Tighten the screws uniformly and in diagonally opposite sequence.
- Overtightening the screws will deform the sealing surface or damage the seal.
- For hard rubber liners, seals made of rubber or rubber-like materials are recommended.

 Nominal screw tightening torques →  39

### NOTICE

#### Insufficient sealing!

Operational reliability of the measuring device could be compromised. Overtightening the screws can deform or damage the liner in the area of the sealing surface.

- The values for the screw tightening torques depend on variables such as the seal, screws, lubricants, tightening methods etc. These variables are outside the control of the manufacturer. The values indicated are therefore guideline values only.

#### Maximum screw tightening torques

#### Maximum screw tightening torques for EN 1092-1 (DIN 2501)

Nominal diameter		Pressure rating [bar]	Screws [mm]	Flange thickness [mm]	Max. screw tightening torque [Nm]		
[mm]	[in]				HG	PUR	PTFE
25	1	PN 40	4 × M12	18	–	15	26
32	–	PN 40	4 × M16	18	–	24	41
40	1 ½	PN 40	4 × M16	18	–	31	52
50	2	PN 40	4 × M16	20	48	40	65
65 <sup>1)</sup>	–	PN 16	8 × M16	18	32	27	44
65	–	PN 40	8 × M16	22	32	27	44
80	3	PN 16	8 × M16	20	40	34	53
		PN 40	8 × M16	24	40	34	53
100	4	PN 16	8 × M16	20	43	36	57
		PN 40	8 × M20	24	59	50	79
125	–	PN 16	8 × M16	22	56	48	75
		PN 40	8 × M24	26	83	71	112
150	6	PN 16	8 × M20	22	74	63	99
		PN 40	8 × M24	28	104	88	137
200	8	PN 10	8 × M20	24	106	91	141
		PN 16	12 × M20	24	70	61	94
		PN 25	12 × M24	30	104	92	139
250	10	PN 10	12 × M20	26	82	71	110
		PN 16	12 × M24	26	98	85	132
		PN 25	12 × M27	32	150	134	201
300	12	PN 10	12 × M20	26	94	81	126
		PN 16	12 × M24	28	134	118	179
		PN 25	16 × M27	34	153	138	204
350	14	PN 6	12 × M20	22	111	120	–



Nominal diameter		Pressure rating	Screws	Flange thickness	Max. screw tightening torque [Nm]		
[mm]	[in]				HG	PUR	PTFE
		PN 10	16 × M20	26	112	118	–
		PN 16	16 × M24	30	152	165	–
		PN 25	16 × M30	38	227	252	–
400	16	PN 6	16 × M20	22	90	98	–
		PN 10	16 × M24	26	151	167	–
		PN 16	16 × M27	32	193	215	–
		PN 25	16 × M33	40	289	326	–
450	18	PN 6	16 × M20	22	112	126	–
		PN 10	20 × M24	28	153	133	–
		PN 16	20 × M27	40	198	196	–
		PN 25	20 × M33	46	256	253	–
500	20	PN 6	20 × M20	24	119	123	–
		PN 10	20 × M24	28	155	171	–
		PN 16	20 × M30	34	275	300	–
		PN 25	20 × M33	48	317	360	–
600	24	PN 6	20 × M24	30	139	147	–
		PN 10	20 × M27	28	206	219	–
600	24	PN 16	20 × M33	36	415	443	–
600	24	PN 25	20 × M36	58	431	516	–
700	28	PN 6	24 × M24	24	148	139	–
		PN 10	24 × M27	30	246	246	–
		PN 16	24 × M33	36	278	318	–
		PN 25	24 × M39	46	449	507	–
800	32	PN 6	24 × M27	24	206	182	–
		PN 10	24 × M30	32	331	316	–
		PN 16	24 × M36	38	369	385	–
		PN 25	24 × M45	50	664	721	–
900	36	PN 6	24 × M27	26	230	637	–
		PN 10	28 × M30	34	316	307	–
		PN 16	28 × M36	40	353	398	–
		PN 25	28 × M45	54	690	716	–
1000	40	PN 6	28 × M27	26	218	208	–
		PN 10	28 × M33	34	402	405	–
		PN 16	28 × M39	42	502	518	–
		PN 25	28 × M52	58	970	971	–
1200	48	PN 6	32 × M30	28	319	299	–
		PN 10	32 × M36	38	564	568	–
		PN 16	32 × M45	48	701	753	–
1400	–	PN 6	36 × M33	32	430	–	–
		PN 10	36 × M39	42	654	–	–
		PN 16	36 × M45	52	729	–	–



Nominal diameter		Pressure rating	Screws	Flange thickness	Max. screw tightening torque [Nm]		
[mm]	[in]	[bar]	[mm]	[mm]	HG	PUR	PTFE
1600	–	PN 6	40 × M33	34	440	–	–
		PN 10	40 × M45	46	946	–	–
		PN 16	40 × M52	58	1007	–	–
1800	72	PN 6	44 × M36	36	547	–	–
		PN 10	44 × M45	50	961	–	–
		PN 16	44 × M52	62	1108	–	–
2000	–	PN 6	48 × M39	38	629	–	–
		PN 10	48 × M45	54	1047	–	–
		PN 16	48 × M56	66	1324	–	–
2200	–	PN 6	52 × M39	42	698	–	–
		PN 10	52 × M52	58	1217	–	–
2400	–	PN 6	56 × M39	44	768	–	–
		PN 10	56 × M52	62	1229	–	–

1) Sizing as per EN 1092-1 (not DIN 2501)

#### Maximum screw tightening torques for ASME B16.5

Nominal diameter		Pressure rating	Screws	Max. screw tightening torque			
[mm]	[in]	[psi]	[in]	HG		PUR	
				[Nm]	[lbf · ft]	[Nm]	[lbf · ft]
25	1	Class 150	4 × ½	–	–	7	5
25	1	Class 300	4 × 5/8	–	–	8	6
40	1 ½	Class 150	4 × ½	–	–	10	7
40	1 ½	Class 300	4 × ¾	–	–	15	11
50	2	Class 150	4 × 5/8	35	26	22	16
50	2	Class 300	8 × 5/8	18	13	11	8
80	3	Class 150	4 × 5/8	60	44	43	32
80	3	Class 300	8 × ¾	38	28	26	19
100	4	Class 150	8 × 5/8	42	31	31	23
100	4	Class 300	8 × ¾	58	43	40	30
150	6	Class 150	8 × ¾	79	58	59	44
150	6	Class 300	12 × ¾	70	52	51	38
200	8	Class 150	8 × ¾	107	79	80	59
250	10	Class 150	12 × 7/8	101	74	75	55
300	12	Class 150	12 × 7/8	133	98	103	76
350	14	Class 150	12 × 1	135	100	158	117
400	16	Class 150	16 × 1	128	94	150	111
450	18	Class 150	16 × 1 1/8	204	150	234	173
500	20	Class 150	20 × 1 1/8	183	135	217	160
600	24	Class 150	20 × 1 ¼	268	198	307	226



*Maximum screw tightening torques for JIS B2220*

Nominal diameter [mm]	Pressure rating [bar]	Screws [mm]	Max. screw tightening torque [Nm]	
			HG	PUR
25	10K	4 × M16	–	19
25	20K	4 × M16	–	19
32	10K	4 × M16	–	22
32	20K	4 × M16	–	22
40	10K	4 × M16	–	24
40	20K	4 × M16	–	24
50	10K	4 × M16	40	33
50	20K	8 × M16	20	17
65	10K	4 × M16	55	45
65	20K	8 × M16	28	23
80	10K	8 × M16	29	23
80	20K	8 × M20	42	35
100	10K	8 × M16	35	29
100	20K	8 × M20	56	48
125	10K	8 × M20	60	51
125	20K	8 × M22	91	79
150	10K	8 × M20	75	63
150	20K	12 × M22	81	72
200	10K	12 × M20	61	52
200	20K	12 × M22	91	80
250	10K	12 × M22	100	87
250	20K	12 × M24	159	144
300	10K	16 × M22	74	63
300	20K	16 × M24	138	124

*Maximum screw tightening torques for AWWA C207, Class D*

Nominal diameter		Screws [in]	Max. screw tightening torque			
			HG		PUR	
[mm]	[in]		[Nm]	[lbf · ft]	[Nm]	[lbf · ft]
700	28	28 × 1 ¼	247	182	292	215
750	30	28 × 1 ¼	287	212	302	223
800	32	28 × 1 ½	394	291	422	311
900	36	32 × 1 ½	419	309	430	317
1000	40	36 × 1 ½	420	310	477	352
–	42	36 × 1 ½	528	389	518	382
–	48	44 × 1 ½	552	407	531	392
–	54	44 × 1 ¾	730	538	–	–
–	60	52 × 1 ¾	758	559	–	–
–	66	52 × 1 ¾	946	698	–	–
–	72	60 × 1 ¾	975	719	–	–



Nominal diameter		Screws	Max. screw tightening torque			
[mm]	[in]		HG		PUR	
		[in]	[Nm]	[lbf · ft]	[Nm]	[lbf · ft]
–	78	64 × 2	853	629	–	–
–	84	64 × 2	931	687	–	–
–	90	64 × 2 ¼	1048	773	–	–

Maximum screw tightening torques for AS 2129, Table E

Nominal diameter [mm]	Screws [mm]	Max. screw tightening torque [Nm]	
		HG	PUR
50	4 × M16	32	–
80	4 × M16	49	–
100	8 × M16	38	–
150	8 × M20	64	–
200	8 × M20	96	–
250	12 × M20	98	–
300	12 × M24	123	–
350	12 × M24	203	–
400	12 × M24	226	–
450	16 × M24	226	–
500	16 × M24	271	–
600	16 × M30	439	–
700	20 × M30	355	–
750	20 × M30	559	–
800	20 × M30	631	–
900	24 × M30	627	–
1000	24 × M30	634	–
1200	32 × M30	727	–

Maximum screw tightening torques for AS 4087, PN 16

Nominal diameter [mm]	Screws [mm]	Max. screw tightening torque [Nm]	
		HG	PUR
50	4 × M16	32	–
80	4 × M16	49	–
100	4 × M16	76	–
150	8 × M20	52	–
200	8 × M20	77	–
250	8 × M20	147	–
300	12 × M24	103	–
350	12 × M24	203	–
375	12 × M24	137	–
400	12 × M24	226	–



Nominal diameter [mm]	Screws [mm]	Max. screw tightening torque [Nm]	
		HG	PUR
450	12 × M24	301	–
500	16 × M24	271	–
600	16 × M27	393	–
700	20 × M27	330	–
750	20 × M30	529	–
800	20 × M33	631	–
900	24 × M33	627	–
1000	24 × M33	595	–
1200	32 × M33	703	–

### Nominal screw tightening torques

Nominal screw tightening torques for EN 1092-1 (DIN 2501); calculated according to EN 1591-1:2014 for flanges according to EN 1092-1:2013

Nominal diameter		Pressure rating [bar]	Screws [mm]	Flange thickness [mm]	Nom. screw tightening torque [Nm]		
[mm]	[in]				HG	PUR	PTFE
1000	40	PN 6	28 × M27	38	175	185	–
		PN 10	28 × M33	44	350	360	–
		PN 16	28 × M39	59	630	620	–
		PN 25	28 × M52	63	1300	1290	–
1200	48	PN 6	32 × M30	42	235	250	–
		PN 10	32 × M36	55	470	480	–
		PN 16	32 × M45	78	890	900	–
1400	–	PN 6	36 × M33	56	300	–	–
		PN 10	36 × M39	65	600	–	–
		PN 16	36 × M45	84	1050	–	–
1600	–	PN 6	40 × M33	63	340	–	–
		PN 10	40 × M45	75	810	–	–
		PN 16	40 × M52	102	1420	–	–
1800	72	PN 6	44 × M36	69	430	–	–
		PN 10	44 × M45	85	920	–	–
		PN 16	44 × M52	110	1600	–	–
2000	–	PN 6	48 × M39	74	530	–	–
		PN 10	48 × M45	90	1040	–	–
		PN 16	48 × M56	124	1900	–	–
2200	–	PN 6	52 × M39	81	580	–	–
		PN 10	52 × M52	100	1290	–	–
2400	–	PN 6	56 × M39	87	650	–	–
		PN 10	56 × M52	110	1410	–	–



*Nominal screw tightening torques for JIS B2220*

Nominal diameter [mm]	Pressure rating [bar]	Screws [mm]	Nom. screw tightening torque [Nm]	
			HG	PUR
350	10K	16 × M22	109	109
	20K	16 × M30×3	217	217
400	10K	16 × M24	163	163
	20K	16 × M30×3	258	258
450	10K	16 × M24	155	155
	20K	16 × M30×3	272	272
500	10K	16 × M24	183	183
	20K	16 × M30×3	315	315
600	10K	16 × M30	235	235
	20K	16 × M36×3	381	381
700	10K	16 × M30	300	300
750	10K	16 × M30	339	339

**6.2.4 Mounting the transmitter housing: Proline 500 – digital****⚠ CAUTION****Ambient temperature too high!**

Danger of electronics overheating and housing deformation.

- ▶ Do not exceed the permitted maximum ambient temperature → 29.
- ▶ If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

**⚠ CAUTION****Excessive force can damage the housing!**

- ▶ Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

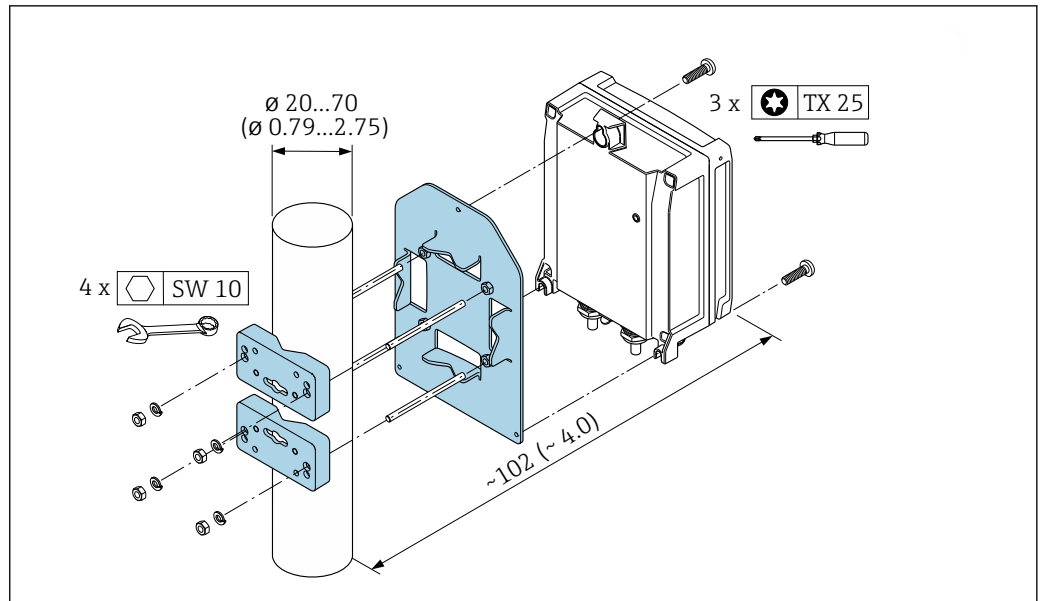
- Post mounting
- Wall mounting

**Post mounting****⚠ WARNING****Excessive tightening torque applied to the fixing screws!**

Risk of damaging the plastic transmitter.

- ▶ Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

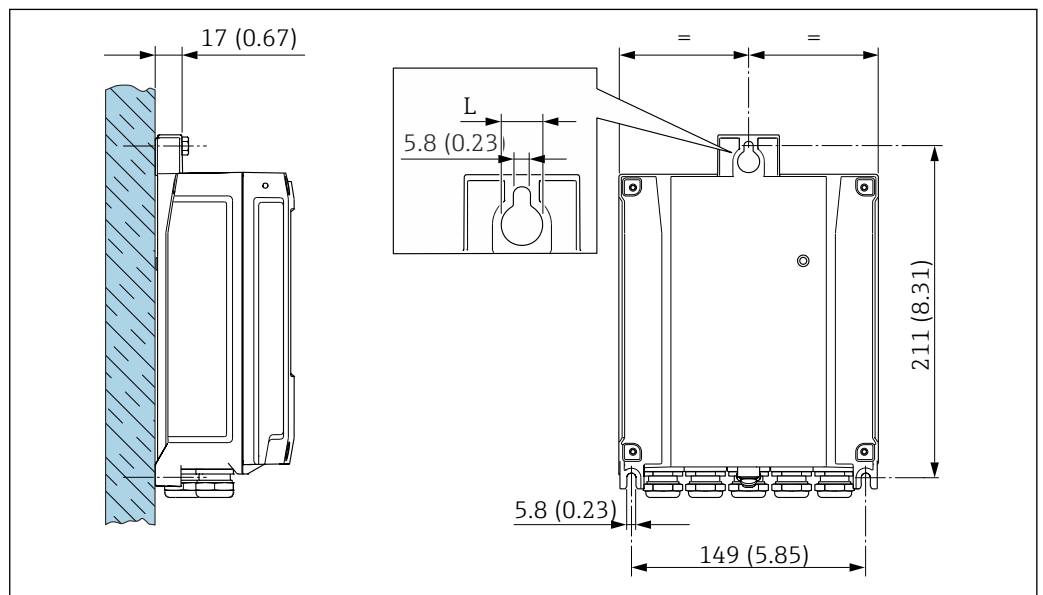




A0029051

9 Engineering unit mm (in)

### Wall mounting



A0029054

10 Engineering unit mm (in)

*L* Depends on order code for "Transmitter housing"

Order code for "Transmitter housing"

- Option **A**, aluminum, coated:  $L = 14 \text{ mm}$  (0.55 in)
- Option **D**, polycarbonate:  $L = 13 \text{ mm}$  (0.51 in)

1. Drill the holes.
2. Insert wall plugs into the drilled holes.
3. Screw in the securing screws slightly.
4. Fit the transmitter housing over the securing screws and hook into place.
5. Tighten the securing screws.



## 6.2.5 Mounting the transmitter housing: Proline 500

### ⚠ CAUTION

#### Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- ▶ Do not exceed the permitted maximum ambient temperature → 29.
- ▶ If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

### ⚠ CAUTION

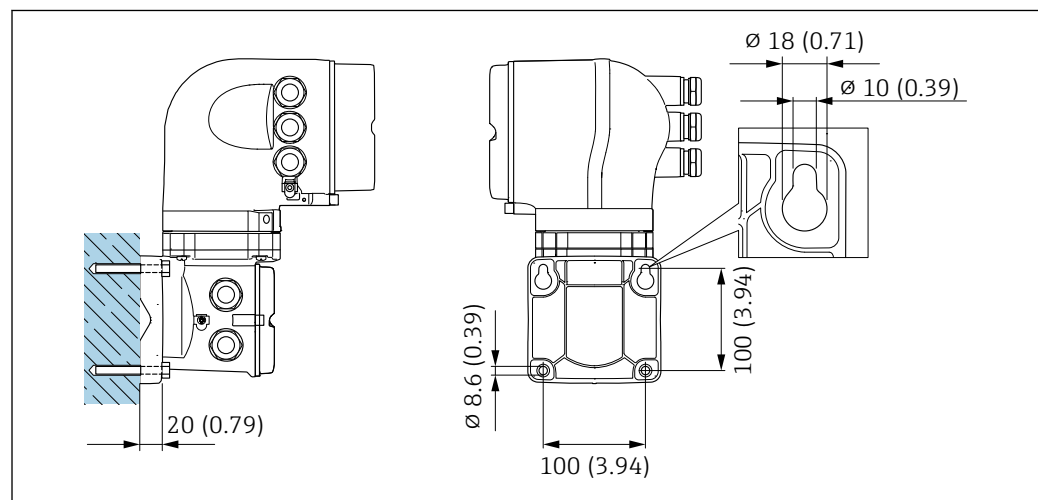
#### Excessive force can damage the housing!

- ▶ Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

#### Wall mounting



A0029068

11 Engineering unit mm (in)

1. Drill the holes.
2. Insert wall plugs into the drilled holes.
3. Screw in the securing screws slightly.
4. Fit the transmitter housing over the securing screws and hook into place.
5. Tighten the securing screws.

#### Post mounting

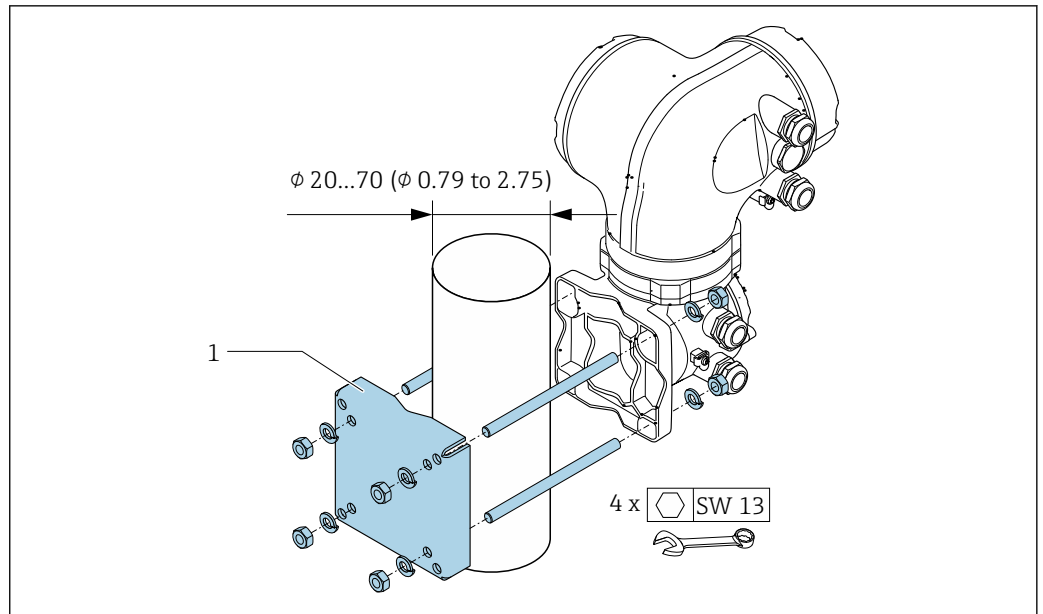
### ⚠ WARNING

Order code for "Transmitter housing", option L "Cast, stainless": cast transmitters are very heavy.

They are unstable if they are not mounted on a secure, fixed post.

- ▶ Only mount the transmitter on a secure, fixed post on a stable surface.

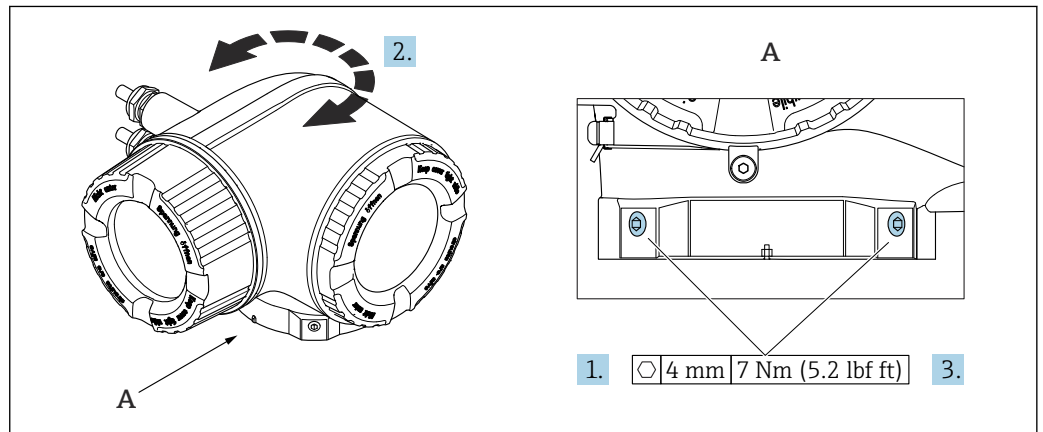




12 Engineering unit mm (in)

### 6.2.6 Turning the transmitter housing: Proline 500

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.



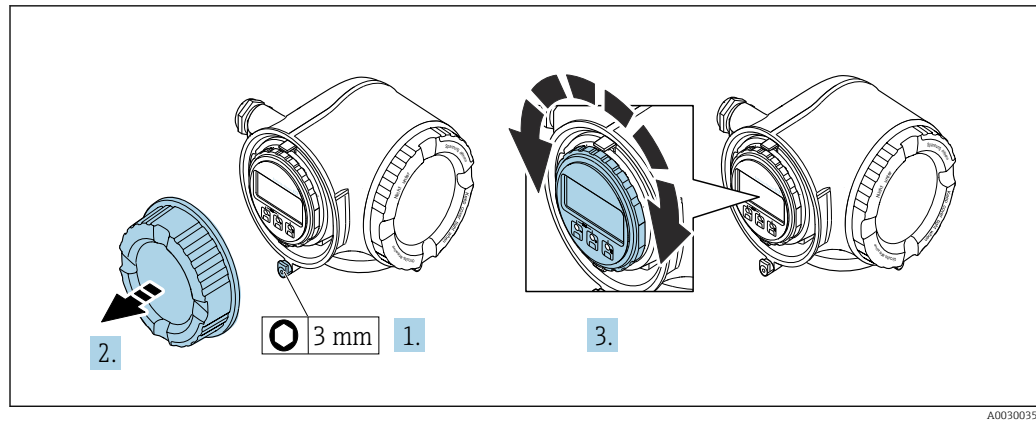
13 Ex housing

1. Loosen the fixing screws.
2. Turn the housing to the desired position.
3. Tighten the securing screws.

### 6.2.7 Turning the display module: Proline 500

The display module can be turned to optimize display readability and operability.





A0030035

1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Turn the display module to the desired position: max.  $8 \times 45^\circ$  in each direction.
4. Screw on the connection compartment cover.
5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

### 6.3 Post-installation check

Is the device undamaged (visual inspection)?	<input type="checkbox"/>
Does the measuring device conform to the measuring point specifications? For example: <ul style="list-style-type: none"> <li>■ Process temperature</li> <li>■ Process pressure (refer to the section on "Pressure-temperature ratings" in the "Technical Information" document )</li> <li>■ Ambient temperature</li> <li>■ Measuring range</li> </ul>	<input type="checkbox"/>
Has the correct orientation been selected for the sensor → 25 ? <ul style="list-style-type: none"> <li>■ According to sensor type</li> <li>■ According to medium temperature</li> <li>■ According to medium properties (outgassing, with entrained solids)</li> </ul>	<input type="checkbox"/>
Does the arrow on the sensor nameplate match the actual direction of flow of the fluid through the piping → 25?	<input type="checkbox"/>
Are the measuring point identification and labeling correct (visual inspection)?	<input type="checkbox"/>
Is the device adequately protected from precipitation and direct sunlight?	<input type="checkbox"/>
Have the fixing screws been tightened with the correct tightening torque?	<input type="checkbox"/>



## 7 Electrical connection

### WARNING

**Live parts!** Incorrect work performed on the electrical connections can result in an electric shock.

- ▶ Set up a disconnecting device (switch or power-circuit breaker) to easily disconnect the device from the supply voltage.
- ▶ In addition to the device fuse, include an overcurrent protection unit with max. 10 A in the plant installation.

### 7.1 Electrical safety

In accordance with applicable national regulations.

### 7.2 Connecting requirements

#### 7.2.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver  $\leq 3$  mm (0.12 in)

#### 7.2.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

##### **Protective grounding cable for the outer ground terminal**

Conductor cross-section  $< 2.1 \text{ mm}^2$  (14 AWG)

The use of a cable lug enables the connection of larger cross-sections.

The grounding impedance must be less than  $2 \Omega$ .

##### **Permitted temperature range**

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

##### **Power supply cable (incl. conductor for the inner ground terminal)**

Standard installation cable is sufficient.

##### **Signal cable**

*Modbus RS485*

The EIA/TIA-485 standard specifies two types of cable (A and B) for the bus line which can be used for every transmission rate. Cable type A is recommended.

Cable type	A
Characteristic impedance	135 to 165 $\Omega$ at a measuring frequency of 3 to 20 MHz
Cable capacitance	$< 30 \text{ pF/m}$
Wire cross-section	$> 0.34 \text{ mm}^2$ (22 AWG)



<b>Cable type</b>	Twisted pairs
<b>Loop resistance</b>	$\leq 110 \Omega/\text{km}$
<b>Signal damping</b>	Max. 9 dB over the entire length of the cable cross-section
<b>Shield</b>	Copper braided shielding or braided shielding with foil shield. When grounding the cable shield, observe the grounding concept of the plant.

*Current output 0/4 to 20 mA*

Standard installation cable is sufficient

*Pulse /frequency /switch output*

Standard installation cable is sufficient

*Double pulse output*

Standard installation cable is sufficient

*Relay output*

Standard installation cable is sufficient.

*Current input 0/4 to 20 mA*

Standard installation cable is sufficient

*Status input*

Standard installation cable is sufficient

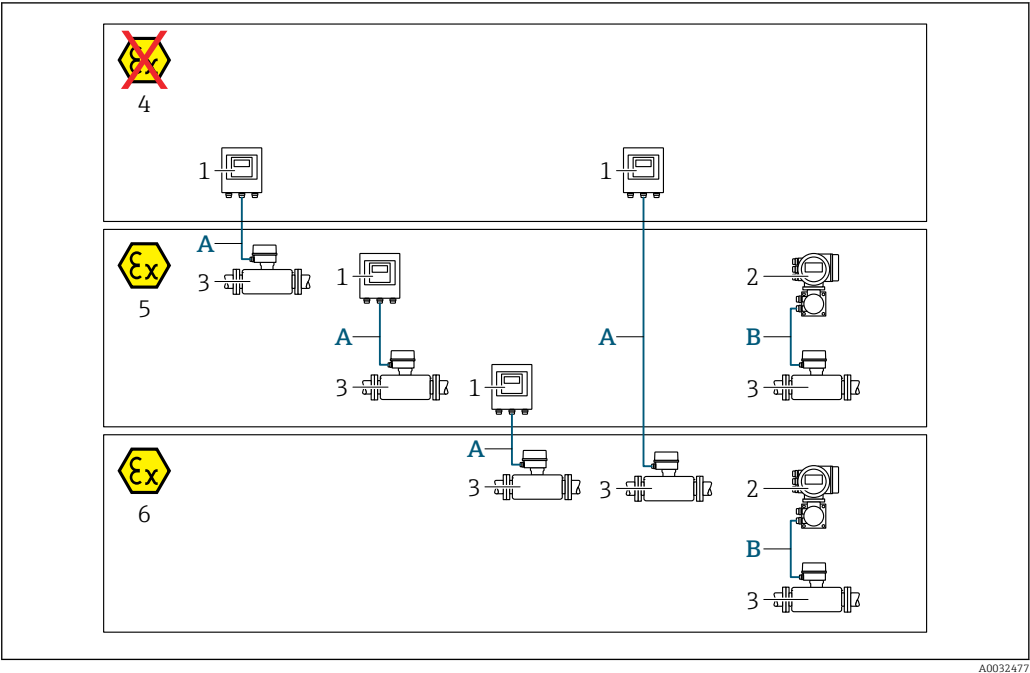
**Cable diameter**

- Cable glands supplied:  
M20 × 1.5 with cable  $\varnothing$  6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.  
Conductor cross-section 0.2 to 2.5 mm<sup>2</sup> (24 to 12 AWG).



Choice of connecting cable between the transmitter and sensor

Depends on the type of transmitter and the installation zones



- 1 Proline 500 digital transmitter
- 2 Proline 500 transmitter
- 3 Promag sensor
- 4 Non-hazardous area
- 5 Hazardous area: Zone 2; Class I, Division 2
- 6 Hazardous area: Zone 1; Class I, Division 1
- A Standard cable to 500 digital transmitter → 47  
Transmitter installed in the non-hazardous area or hazardous area: Zone 2; Class I, Division 2 / sensor installed in the hazardous area: Zone 2; Class I, Division 2 or Zone 1; Class I, Division 1
- B Signal cable to 500 transmitter → 48  
Transmitter and sensor installed in the hazardous area: Zone 2; Class I, Division 2 or Zone 1; Class I, Division 1

A: Connecting cable between sensor and transmitter: Proline 500 – digital

Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4 cores (2 pairs); uninsulated stranded CU wires; pair-stranded with common shield
Shielding	Tin-plated copper braid, optical cover ≥ 85 %
Cable length	Maximum 300 m (900 ft), see the following table.

Cross-section	Cable lengths for use in	
	Non-hazardous area, Hazardous area: Zone 2; Class I, Division 2	Hazardous area: Zone 1; Class I, Division 1
0.34 mm <sup>2</sup> (AWG 22)	80 m (240 ft)	50 m (150 ft)
0.50 mm <sup>2</sup> (AWG 20)	120 m (360 ft)	60 m (180 ft)
0.75 mm <sup>2</sup> (AWG 18)	180 m (540 ft)	90 m (270 ft)
1.00 mm <sup>2</sup> (AWG 17)	240 m (720 ft)	120 m (360 ft)



Cross-section	Cable lengths for use in	
	Non-hazardous area, Hazardous area: Zone 2; Class I, Division 2	Hazardous area: Zone 1; Class I, Division 1
1.50 mm <sup>2</sup> (AWG 15)	300 m (900 ft)	180 m (540 ft)
2.50 mm <sup>2</sup> (AWG 13)	300 m (900 ft)	300 m (900 ft)

#### Optionally available connecting cable

<b>Design</b>	2 × 2 × 0.34 mm <sup>2</sup> (AWG 22) PVC cable <sup>1)</sup> with common shield (2 pairs, uninsulated stranded CU wires; pair-stranded)
<b>Flame resistance</b>	According to DIN EN 60332-1-2
<b>Oil-resistance</b>	According to DIN EN 60811-2-1
<b>Shielding</b>	Tin-plated copper braid, optical cover ≥ 85 %
<b>Operating temperature</b>	When mounted in a fixed position: -50 to +105 °C (-58 to +221 °F); when cable can move freely: -25 to +105 °C (-13 to +221 °F)
<b>Available cable length</b>	Fixed: 20 m (60 ft); variable: up to maximum 50 m (150 ft)

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

#### B: Connecting cable between sensor and transmitter: Proline 500

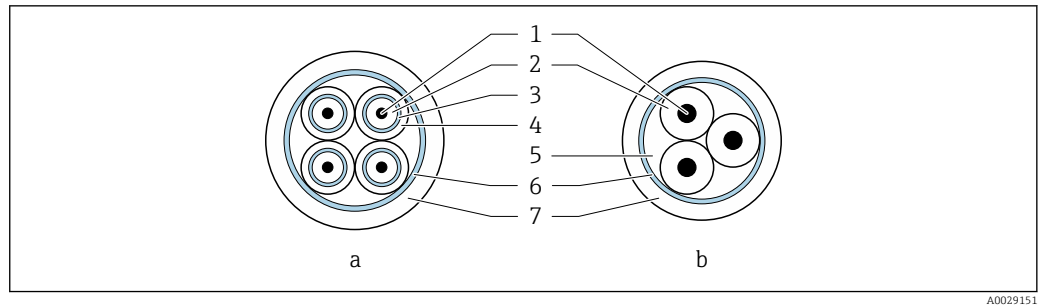
##### Signal cable

<b>Design</b>	3 × 0.38 mm <sup>2</sup> (20 AWG) with common, braided copper shield (∅ ~ 9.5 mm (0.37 in)) and individual shielded cores
<b>If empty pipe detection (EPD) is used</b>	4 × 0.38 mm <sup>2</sup> (20 AWG) with common, braided copper shield (∅ ~ 9.5 mm (0.37 in)) and individual shielded cores
<b>Conductor resistance</b>	≤ 50 Ω/km (0.015 Ω/ft)
<b>Capacitance: core/shield</b>	≤ 420 pF/m (128 pF/ft)
<b>Cable length (max.)</b>	Depends on the medium conductivity, max. 200 m (656 ft)
<b>Cable lengths (available for order)</b>	5 m (15 ft), 10 m (30 ft), 20 m (60 ft) or variable length up to max. 200 m (600 ft)
<b>Cable diameter</b>	9.4 mm (0.37 in) ± 0.5 mm (0.02 in)
<b>Operating temperature</b>	-20 to +80 °C (-4 to +176 °F)

##### Coil current cable

<b>Design</b>	3 × 0.75 mm <sup>2</sup> (18 AWG) with common, braided copper shield (∅ ~ 9 mm (0.35 in)) and individual shielded cores
<b>Conductor resistance</b>	≤ 37 Ω/km (0.011 Ω/ft)
<b>Capacitance: core/core, shield grounded</b>	≤ 120 pF/m (37 pF/ft)
<b>Cable length (max.)</b>	Depends on the medium conductivity, max. 200 m (656 ft)
<b>Cable lengths (available for order)</b>	5 m (15 ft), 10 m (30 ft), 20 m (60 ft) or variable length up to max. 200 m (600 ft)
<b>Cable diameter</b>	8.8 mm (0.35 in) ± 0.5 mm (0.02 in)
<b>Continuous operating temperature</b>	-20 to +80 °C (-4 to +176 °F)
<b>Test voltage for cable insulation</b>	≤ AC 1433 V rms 50/60 Hz or ≥ DC 2026 V





14 Cable cross-section

- a Electrode cable  
 b Coil current cable  
 1 Core  
 2 Core insulation  
 3 Core shield  
 4 Core jacket  
 5 Core reinforcement  
 6 Cable shield  
 7 Outer jacket

### Operation in zones of severe electrical interference

The measuring system meets the general safety requirements → 223 and EMC specifications → 205.

Grounding is by means of the ground terminal provided for the purpose inside the connection housing. The stripped and twisted lengths of cable shield to the ground terminal must be as short as possible.

## 7.2.3 Terminal assignment

### Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/output 1		Input/output 2		Input/output 3		Input/output 4	
1 (+)	2 (-)	26 (B)	27 (A)	24 (+)	25 (-)	22 (+)	23 (-)	20 (+)	21 (-)

Device-specific terminal assignment: adhesive label in terminal cover.

### Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.

Terminal assignment and connection of the connecting cable:

- Proline 500 – digital → 53
- Proline 500 → 58

## 7.2.4 Shielding and grounding

### Shielding and grounding concept

1. Maintain electromagnetic compatibility (EMC).
2. Take explosion protection into consideration.



3. Pay attention to the protection of persons.
4. Comply with national installation regulations and guidelines.
5. Observe cable specifications .
6. Keep the stripped and twisted lengths of cable shield to the ground terminal as short as possible.
7. Shield cables fully.

#### Grounding of the cable shield

##### NOTICE

**In systems without potential matching, the multiple grounding of the cable shield causes mains frequency equalizing currents!**

Damage to the bus cable shield.

- ▶ Only ground the bus cable shield to either the local ground or the protective ground at one end.
- ▶ Insulate the shield that is not connected.

To comply with EMC requirements:

1. Ensure the cable shield is grounded to the potential matching line at multiple points.
2. Connect every local ground terminal to the potential matching line.

### 7.2.5 Preparing the measuring device

Carry out the steps in the following order:


1. Mount the sensor and transmitter.
2. Sensor connection housing: Connect connecting cable.
3. Transmitter: Connect connecting cable.
4. Transmitter: Connect signal cable and cable for supply voltage.

##### NOTICE

**Insufficient sealing of the housing!**

Operational reliability of the measuring device could be compromised.

- ▶ Use suitable cable glands corresponding to the degree of protection.

1. Remove dummy plug if present.
2. If the measuring device is supplied without cable glands:  
Provide suitable cable gland for corresponding connecting cable.
3. If the measuring device is supplied with cable glands:  
Observe requirements for connecting cables →  45.



### 7.2.6 Preparing the connecting cable: Proline 500 – digital

When terminating the connecting cable, pay attention to the following points:

- For cables with fine-wire cores (stranded cables):  
Fit the cores with ferrules.

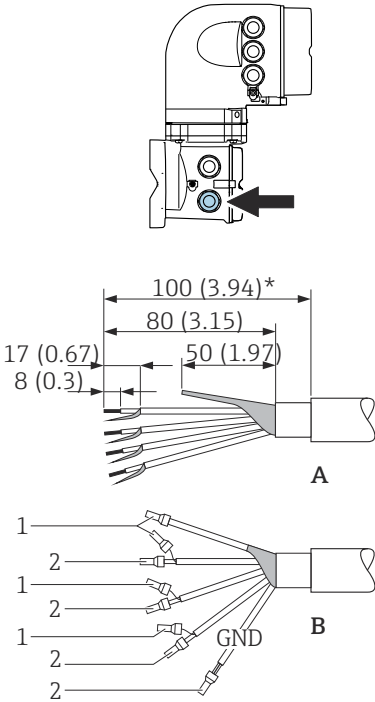
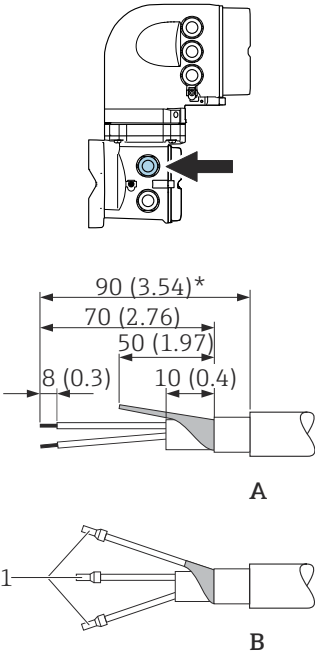
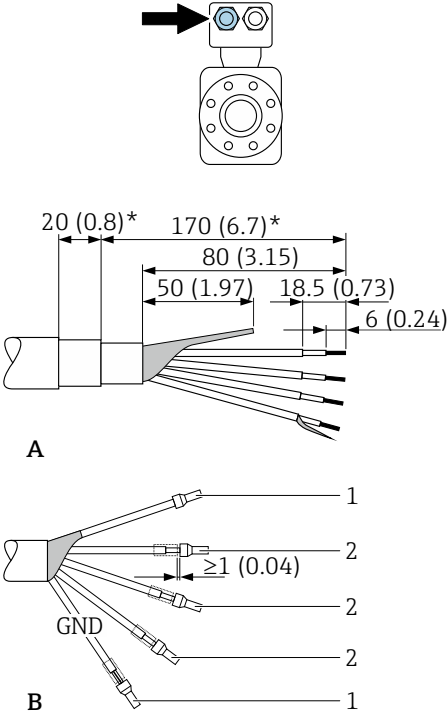
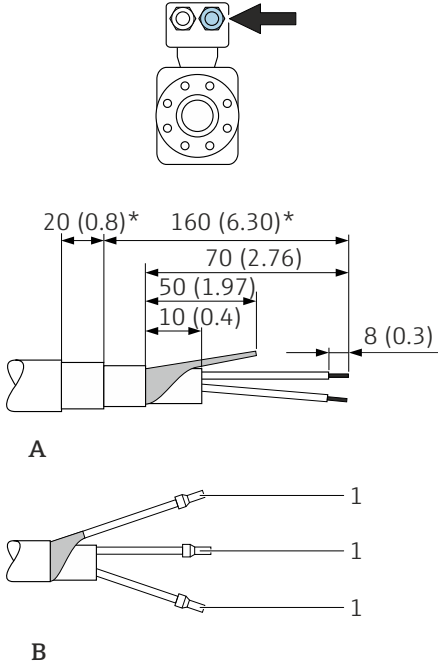
Transmitter	Sensor
<p style="text-align: center;">A</p> <p style="text-align: center;">B</p> <p style="text-align: right;">A0029330</p>	<p style="text-align: center;">A</p> <p style="text-align: center;">B</p> <p style="text-align: right;">A0029443</p>
<p>Engineering unit mm (in)</p> <p>A = Terminate the cable</p> <p>B = Fit ferrules on cables with fine-wire cores (stranded cables)</p> <p>1 = Red ferrules, <math>\phi</math> 1.0 mm (0.04 in)</p> <p>2 = White ferrules, <math>\phi</math> 0.5 mm (0.02 in)</p> <p>* = Stripping only for reinforced cables</p>	

### 7.2.7 Preparing the connecting cable: Proline 500

When terminating the connecting cable, pay attention to the following points:

1. In the case of the electrode cable:  
Make sure that the ferrules do not touch the core shields on the sensor side.  
Minimum distance = 1 mm (exception: green "GND" cable)
2. In the case of the coil current cable:  
Insulate one core of the three-core cable at the level of the core reinforcement. You only require two cores for the connection.
3. For cables with fine-wire cores (stranded cables):  
Fit the cores with ferrules.



Transmitter	
<div>Electrode cable</div> <div></div> <div>A0029326</div>	<div>Coil current cable</div> <div></div> <div>A0029329</div>
Sensor	
<div>Electrode cable</div> <div></div> <div>A0029336</div>	<div>Coil current cable</div> <div></div> <div>A0029337</div>
<div>Engineering unit mm (in)</div> <div>A = Terminate the cable</div> <div>B = Fit ferrules on cables with fine-wire cores (stranded cables)</div> <div>1 = Red ferrules, <math>\phi</math> 1.0 mm (0.04 in)</div> <div>2 = White ferrules, <math>\phi</math> 0.5 mm (0.02 in)</div> <div>* = Stripping only for reinforced cables</div>	



## 7.3 Connecting the measuring device: Proline 500 – digital

### NOTICE

#### Limitation of electrical safety due to incorrect connection!

- ▶ Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ▶ Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ▶ For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

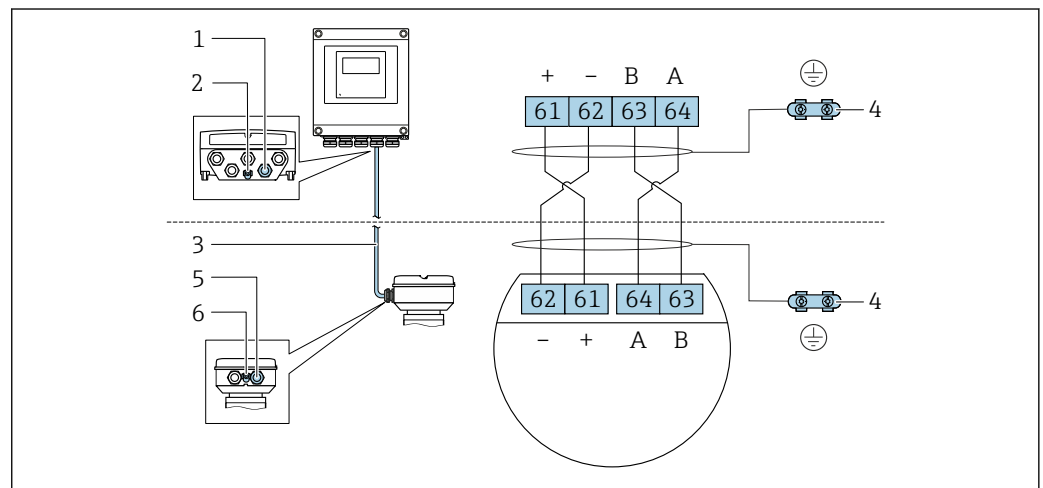
### 7.3.1 Connecting the connecting cable

#### ⚠ WARNING

#### Risk of damaging electronic components!

- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.
- ▶ Ground the connection housing of the sensor via the external screw terminal.

#### Connecting cable terminal assignment



A0028198

- 1 Cable entry for cable on transmitter housing
- 2 Protective earth (PE)
- 3 Connecting cable ISEM communication
- 4 Grounding via ground connection; on device plug versions grounding is through the plug itself
- 5 Cable entry for cable or connection of device plug on sensor connection housing
- 6 Protective earth (PE)

#### Connecting the connecting cable to the sensor connection housing

Connection via terminals with order code for "Sensor connection housing":  
Option **A** "Aluminum, coated" → 54

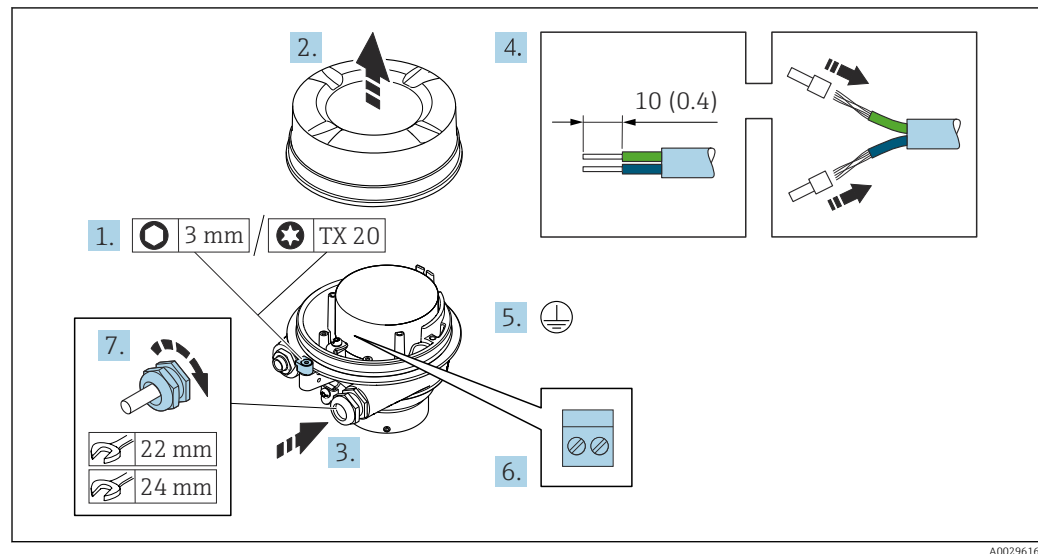
#### Connecting the connecting cable to the transmitter

The cable is connected to the transmitter via terminals → 55.



### Connecting the sensor connection housing via terminals

For the device version with the order code for "Sensor connection housing":  
Option A "Aluminum coated"



1. Loosen the securing clamp of the housing cover.
2. Unscrew the housing cover.
3. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
5. Connect the protective ground.
6. Connect the cable in accordance with the connecting cable terminal assignment.
7. Firmly tighten the cable glands.
  - ↳ This concludes the process for connecting the connecting cable.

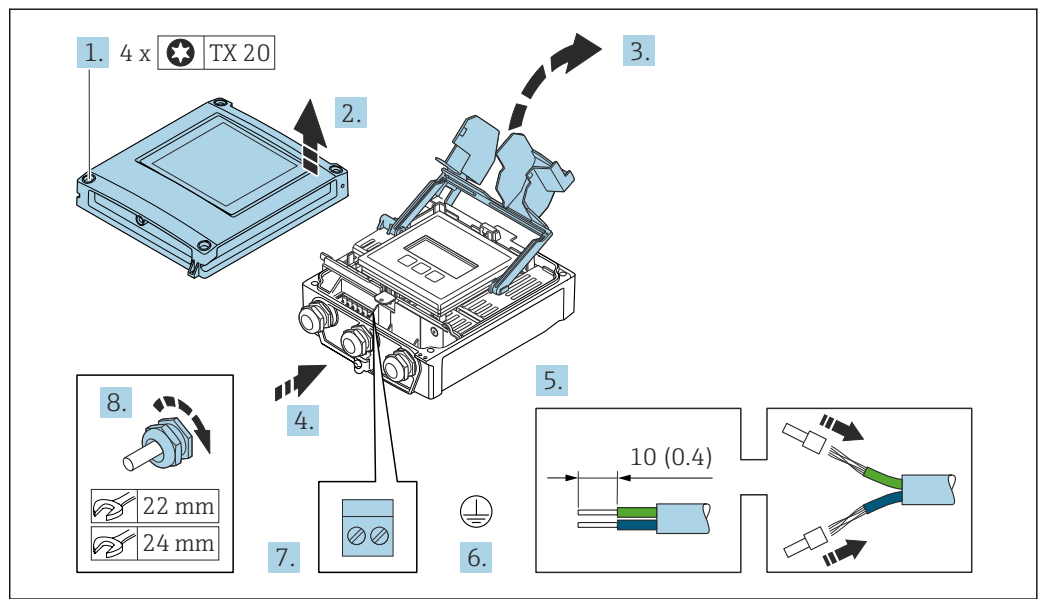
#### **⚠ WARNING**

**Housing degree of protection voided due to insufficient sealing of the housing.**

- Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
8. Screw on the housing cover.
  9. Tighten the securing clamp of the housing cover.



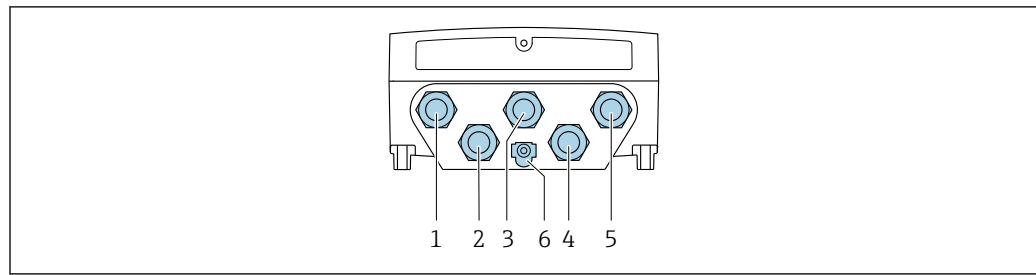
## Connecting the connecting cable to the transmitter



1. Loosen the 4 fixing screws on the housing cover.
2. Open the housing cover.
3. Fold open the terminal cover.
4. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
5. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
6. Connect the protective ground.
7. Connect the cable according to the terminal assignment for the connecting cable → 53.
8. Firmly tighten the cable glands.
  - ↳ This concludes the process for connecting the connecting cable.
9. Close the housing cover.
10. Tighten the securing screw of the housing cover.
11. After connecting the connecting cable:
  - Connect the signal cable and the supply voltage cable → 56.

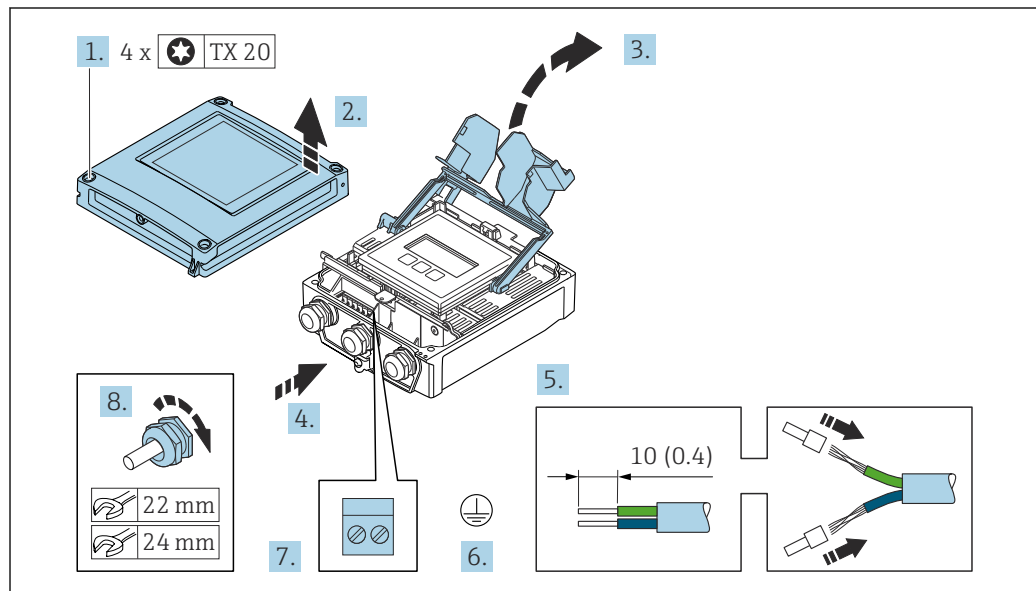


### 7.3.2 Connecting the signal cable and the supply voltage cable



A0028200

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output
- 4 Terminal connection for connecting cable between sensor and transmitter
- 5 Terminal connection for signal transmission, input/output; optional: connection for external WLAN antenna
- 6 Protective earth (PE)



A0029597

1. Loosen the 4 fixing screws on the housing cover.
2. Open the housing cover.
3. Fold open the terminal cover.
4. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
5. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
6. Connect the protective ground.
7. Connect the cable in accordance with the terminal assignment .
  - ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
  - Supply voltage terminal assignment:** Adhesive label in the terminal cover or → 49.
8. Firmly tighten the cable glands.
  - ↳ This concludes the cable connection process.
9. Close the terminal cover.
10. Close the housing cover.



**⚠ WARNING**

**Housing degree of protection may be voided due to insufficient sealing of the housing.**

- Screw in the screw without using any lubricant.

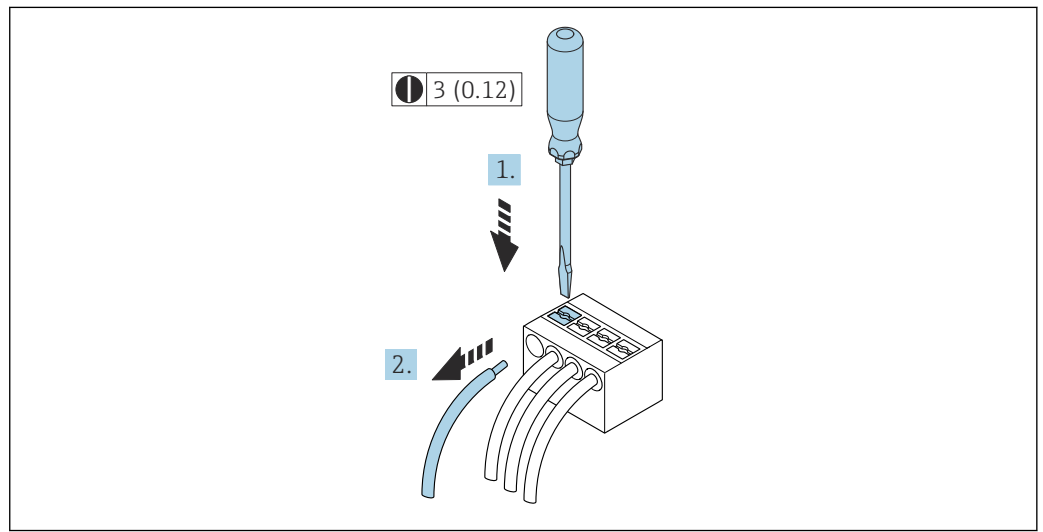
**⚠ WARNING**

**Excessive tightening torque applied to the fixing screws!**

Risk of damaging the plastic transmitter.

- Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

11. Tighten the 4 fixing screws on the housing cover.

**Removing a cable**

15 Engineering unit mm (in)

1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
2. while simultaneously pulling the cable end out of the terminal.



## 7.4 Connecting the measuring device: Proline 500

### NOTICE

#### Limitation of electrical safety due to incorrect connection!

- ▶ Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ▶ Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ▶ For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

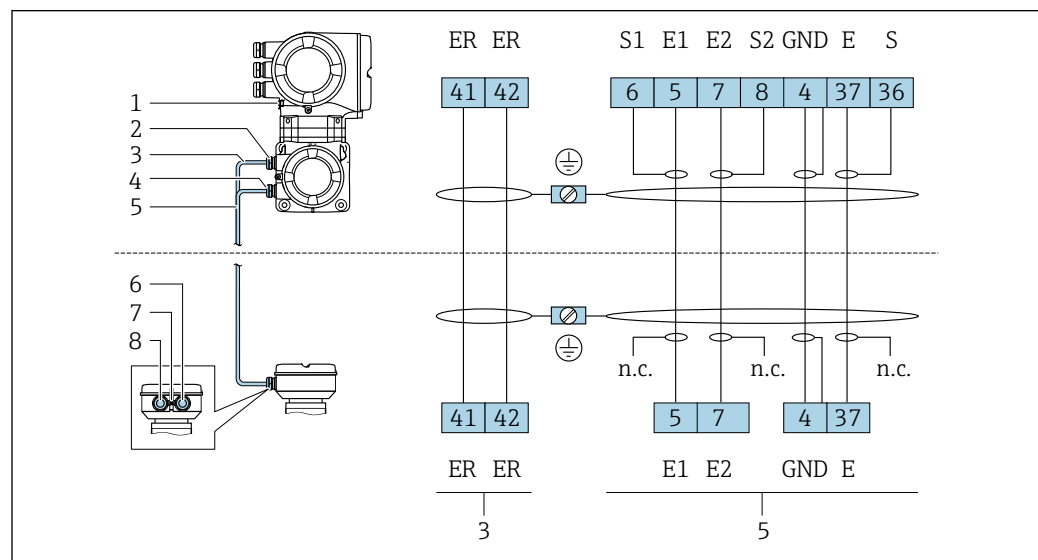
### 7.4.1 Connecting the connecting cable

#### ⚠ WARNING

#### Risk of damaging electronic components!

- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.
- ▶ Ground the connection housing of the sensor via the external screw terminal.

#### Connecting cable terminal assignment



A0029145

- 1 Protective earth (PE)
- 2 Cable entry for coil current cable on transmitter connection housing
- 3 Coil current cable
- 4 Cable entry for signal cable on transmitter connection housing
- 5 Signal cable
- 6 Cable entry for signal cable on sensor connection housing
- 7 Protective earth (PE)
- 8 Cable entry for coil current cable on sensor connection housing

#### Connecting the connecting cable to the sensor connection housing

Connection via terminals with order code for "Housing":

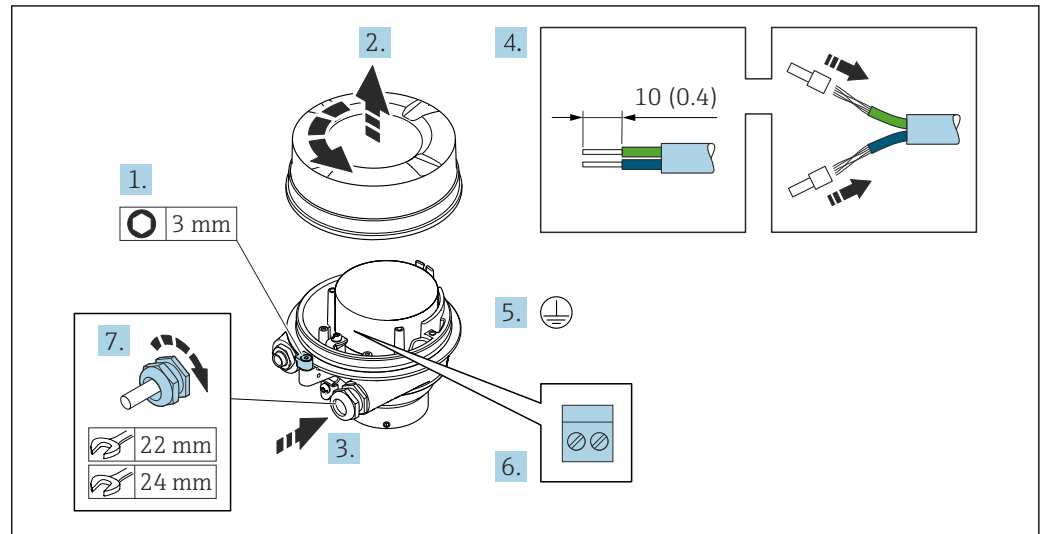
- Option A "Aluminum coated" → 59
- Option D "Polycarbonate" → 59



### Connecting the sensor connection housing via terminals

For the device version with the order code for "Housing":

- Option **A** "Aluminum coated"
- Option **D** "Polycarbonate"



1. Loosen the securing clamp of the housing cover.
2. Unscrew the housing cover.
3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
5. Connect the protective ground.
6. Connect the cable in accordance with the connecting cable terminal assignment.
7. Firmly tighten the cable glands.
  - This concludes the process for connecting the connecting cables.

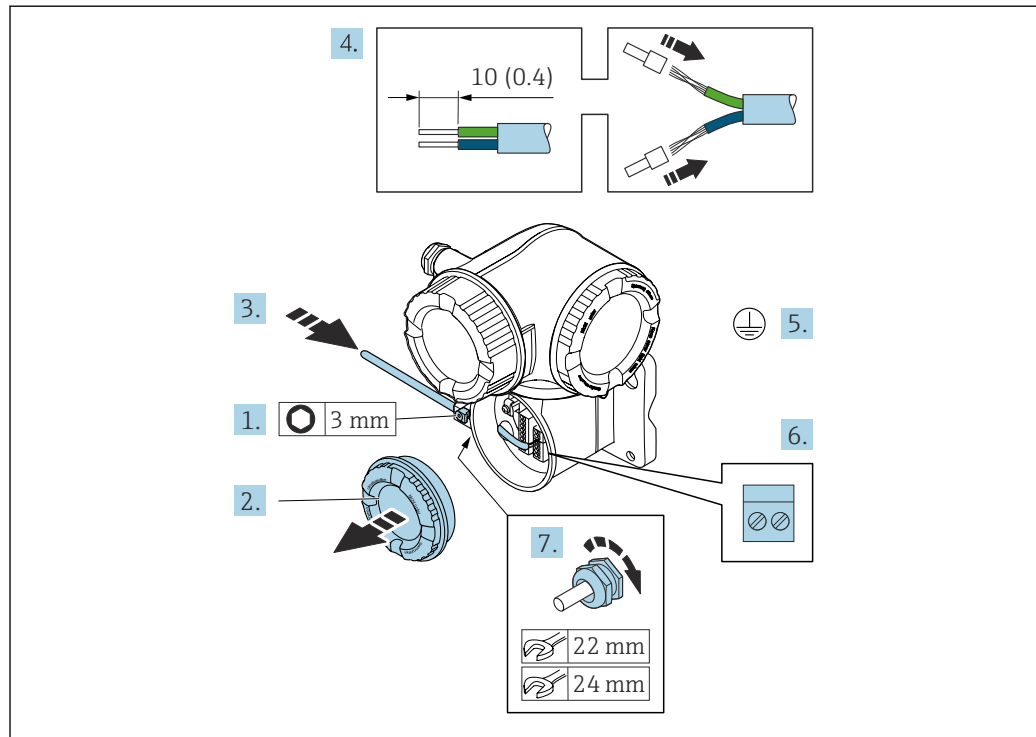
#### **⚠ WARNING**

**Housing degree of protection voided due to insufficient sealing of the housing.**

- Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
8. Screw on the housing cover.
  9. Tighten the securing clamp of the housing cover.



### Attaching the connecting cable to the transmitter

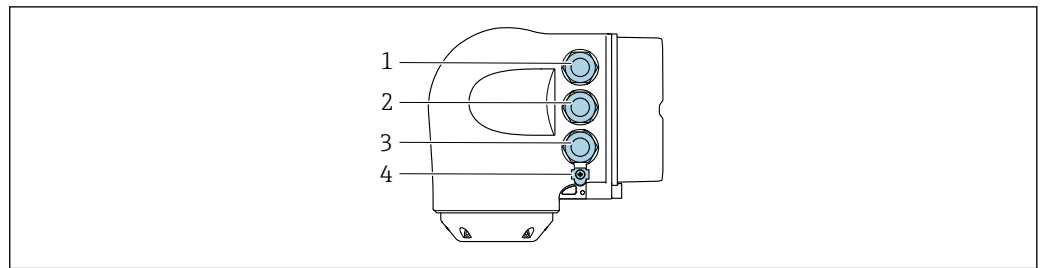


A0029592

1. Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
4. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
5. Connect the protective ground.
6. Connect the cable in accordance with the connecting cable terminal assignment  
→ 58.
7. Firmly tighten the cable glands.  
↳ This concludes the process for connecting the connecting cables.
8. Screw on the connection compartment cover.
9. Tighten the securing clamp of the connection compartment cover.
10. After connecting the connecting cables:  
Connect the signal cable and the supply voltage cable → 61.

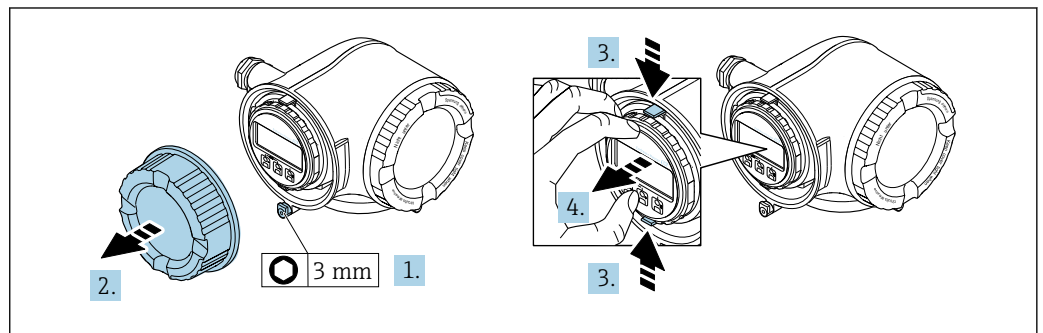


### 7.4.2 Connecting the signal cable and the supply voltage cable



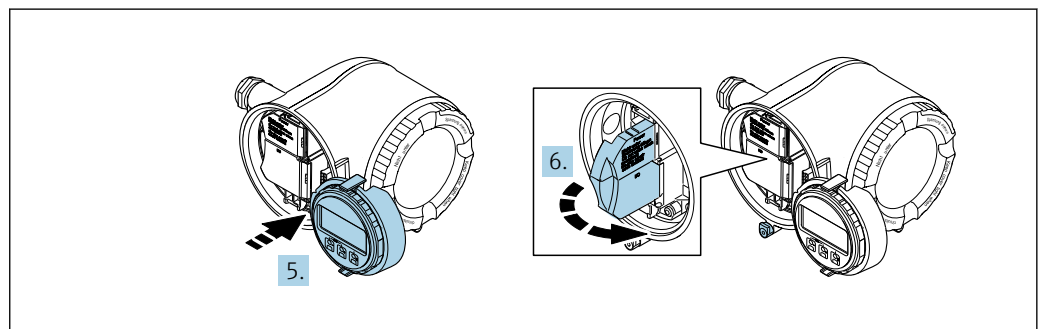
A0026781

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45)
- 4 Protective earth (PE)



A0029813

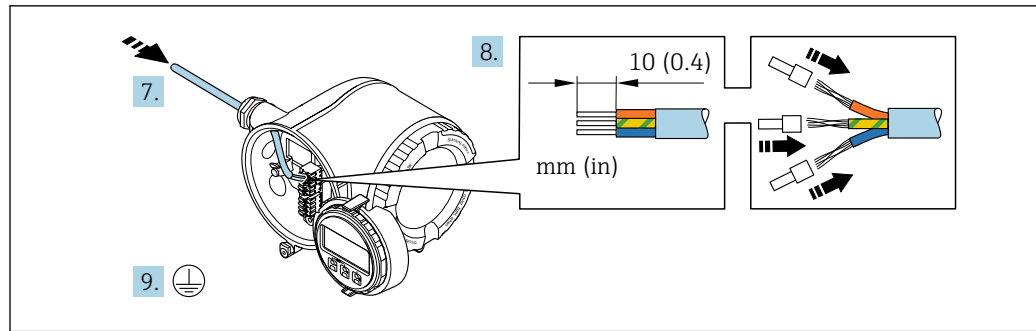
1. Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Squeeze the tabs of the display module holder together.
4. Remove the display module holder.



A0029814

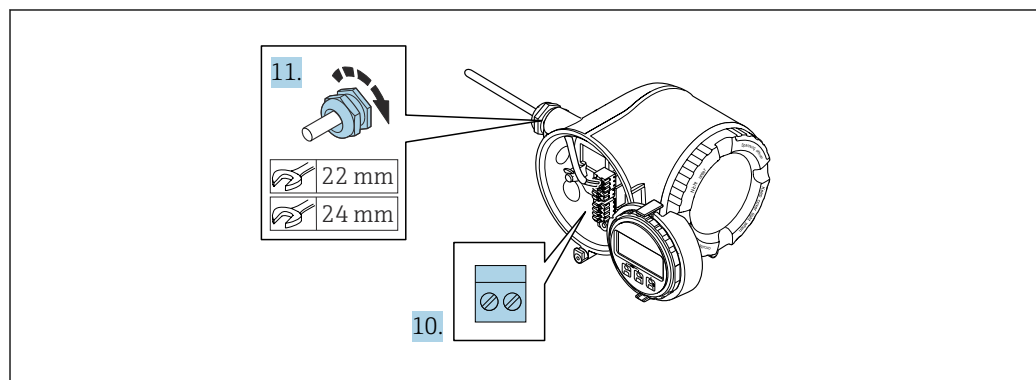
5. Attach the holder to the edge of the electronics compartment.
6. Open the terminal cover.





A0029815

7. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
8. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
9. Connect the protective ground.

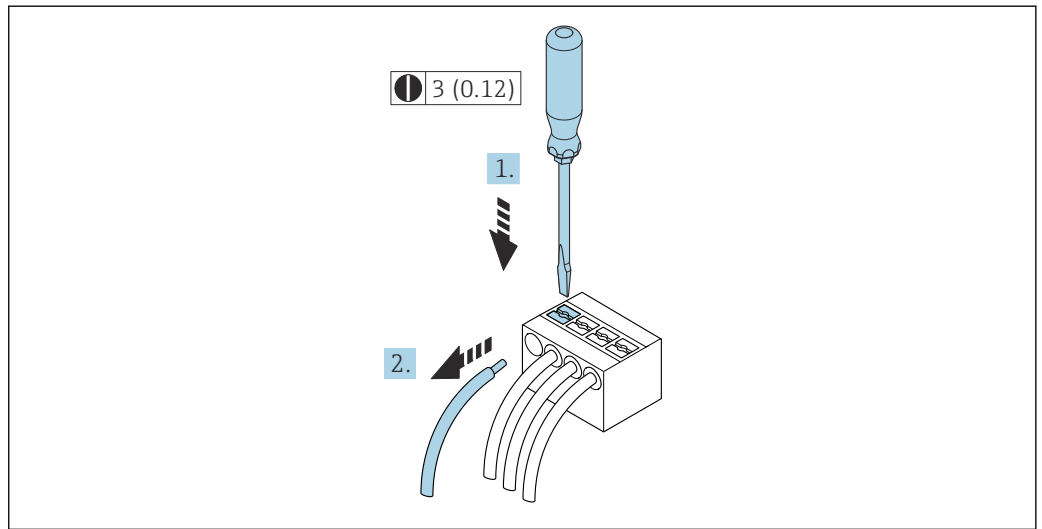


A0029816

10. Connect the cable according to the terminal assignment.
  - ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
  - Supply voltage terminal assignment:** Adhesive label in the terminal cover or → 49.
11. Firmly tighten the cable glands.
  - ↳ This concludes the cable connection process.
12. Close the terminal cover.
13. Fit the display module holder in the electronics compartment.
14. Screw on the connection compartment cover.
15. Secure the securing clamp of the connection compartment cover.



### Removing a cable



A0029598

16 Engineering unit mm (in)

1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
2. while simultaneously pulling the cable end out of the terminal.

## 7.5 Ensuring potential equalization


### 7.5.1 Introduction

Correct potential equalization (equipotential bonding) is a prerequisite for stable and reliable flow measurement. Inadequate or incorrect potential equalization can result in device failure and present a safety hazard.

The following requirements must be observed to ensure correct, trouble-free measurement:

- The principle that the medium, the sensor and the transmitter must be at the same electrical potential applies.
- Take in-company grounding guidelines, materials and the grounding conditions and potential conditions of the pipe into consideration.
- The necessary potential equalization connections must be established using a ground cable with a minimum cross-section of  $6 \text{ mm}^2$  ( $0.0093 \text{ in}^2$ ) and a cable lug.
- In the case of remote device versions, the ground terminal in the example always refers to the sensor and not to the transmitter.

 You can order accessories such as ground cables and ground disks directly from Endress+Hauser →  185

 For devices intended for use in hazardous areas, observe the instructions in the Ex documentation (XA).

#### Abbreviations used

- PE (Protective Earth): potential at the protective earth terminals of the device
- $P_P$  (Potential Pipe): potential of the pipe, measured at the flanges
- $P_M$  (Potential Medium): potential of the medium



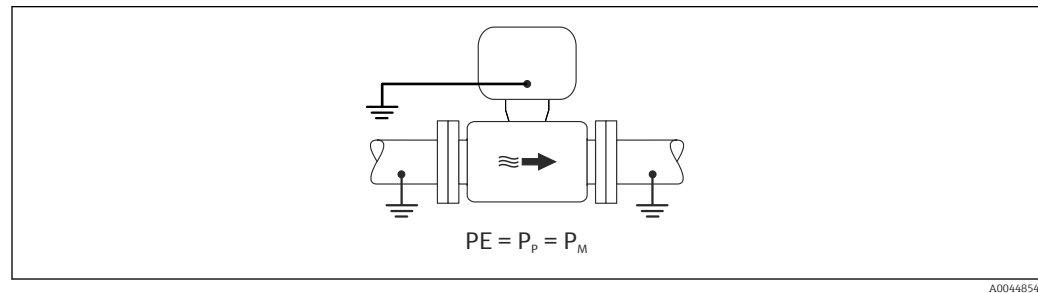
## 7.5.2 Connection examples for standard situations

### Unlined and grounded metal pipe

- Potential equalization is via the measuring pipe.
- The medium is set to ground potential.

Starting conditions:

- Pipes are correctly grounded on both sides.
- Pipes are conductive and at the same electrical potential as the medium



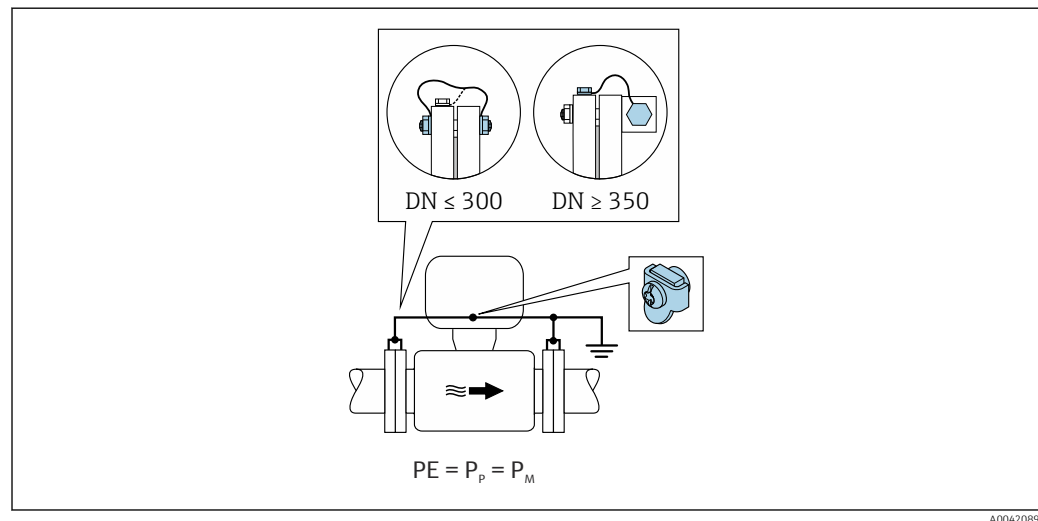
- Connect the connection housing of the transmitter or sensor to ground potential by means of the ground terminal provided for this purpose.

### Metal pipe without liner

- Potential equalization is via the ground terminal and pipe flanges.
- The medium is set to ground potential.

Starting conditions:

- Pipes are not sufficiently grounded.
- Pipes are conductive and at the same electrical potential as the medium



1. Connect both sensor flanges to the pipe flange via a ground cable and ground them.
2. Connect the connection housing of the transmitter or sensor to ground potential by means of the ground terminal provided for this purpose.
3. For DN ≤ 300 (12"): Mount the ground cable directly on the conductive flange coating of the sensor with the flange screws.
4. For DN ≥ 350 (14"): Mount the ground cable directly on the metal transport bracket. Observe the screw tightening torques: see the Brief Operating Instructions for the sensor.

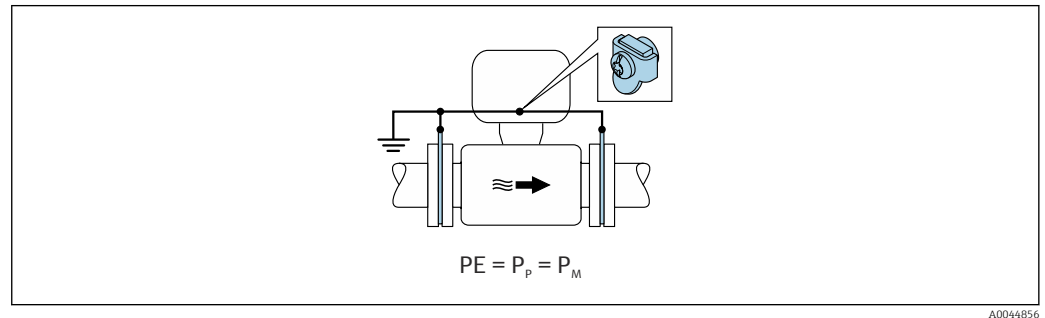


**Plastic pipe or pipe with insulating liner**

- Potential equalization is via the ground terminal and ground disks.
- The medium is set to ground potential.

Starting conditions:

- The pipe has an insulating effect.
- Low-impedance medium grounding close to the sensor is not guaranteed.
- Equalizing currents through the medium cannot be ruled out.



A0044856

1. Connect the ground disks to the ground terminal of the transmitter or sensor connection housing via the ground cable.
2. Connect the connection to ground potential.

### 7.5.3 Connection example with the potential of medium not equal to protective ground without the "Floating measurement" option

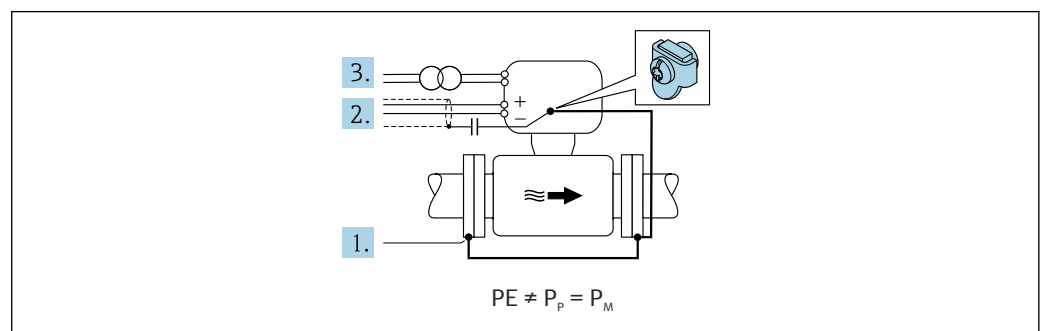
In these cases, the medium potential can differ from the potential of the device.

**Metal, ungrounded pipe**

The sensor and transmitter are installed in a way that provides electrical insulation from PE, e.g. applications for electrolytic processes or systems with cathodic protection.

Starting conditions:

- Unlined metal pipe
- Pipes with an electrically conductive liner



A0042253

1. Connect the pipe flanges and transmitter via the ground cable.
2. Route the shielding of the signal lines via a capacitor (recommended value 1.5μF/50V).
3. Device connected to power supply such that it is floating in relation to the protective earth (isolation transformer). This measure is not required in the case of 24V DC supply voltage without PE (= SELV power unit).



#### 7.5.4 Connection examples with the potential of medium not equal to protective ground with the "Floating measurement" option


In these cases, the medium potential can differ from the potential of the device.

## Introduction

The "Floating measurement" option enables the galvanic isolation of the measuring system from the device potential. This minimizes harmful equalizing currents caused by differences in potential between the medium and the device. The "Floating measurement" option is optionally available: order code for "Sensor option", option CV

### Operating conditions for the use of the "Floating measurement" option

Device version	Compact version and remote version (length of connecting cable ≤ 10 m)
Differences in voltage between medium potential and device potential	As small as possible, usually in the mV range
Alternating voltage frequencies in the medium or at ground potential (PE)	Below typical power line frequency in the country

 To achieve the specified conductivity measuring accuracy, a conductivity calibration is recommended when the device is installed.

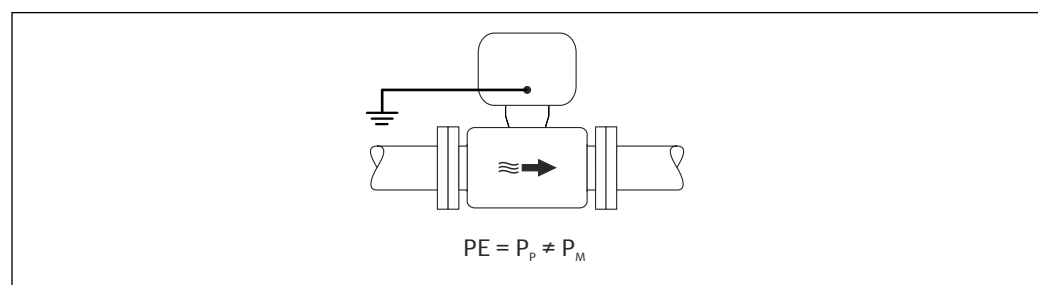
A full pipe adjustment is recommended when the device is installed.

## Plastic pipe

Sensor and transmitter are correctly grounded. A difference in potential can occur between the medium and protective earth. Potential equalization between  $P_M$  and PE via the reference electrode is minimized with the "Floating measurement" option.

Starting conditions:

- The pipe has an insulating effect.
- Equalizing currents through the medium cannot be ruled out.



1. Use the "Floating measurement" option, while also observing the operating conditions for floating measurement.
2. Connect the connection housing of the transmitter or sensor to ground potential by means of the ground terminal provided for this purpose.

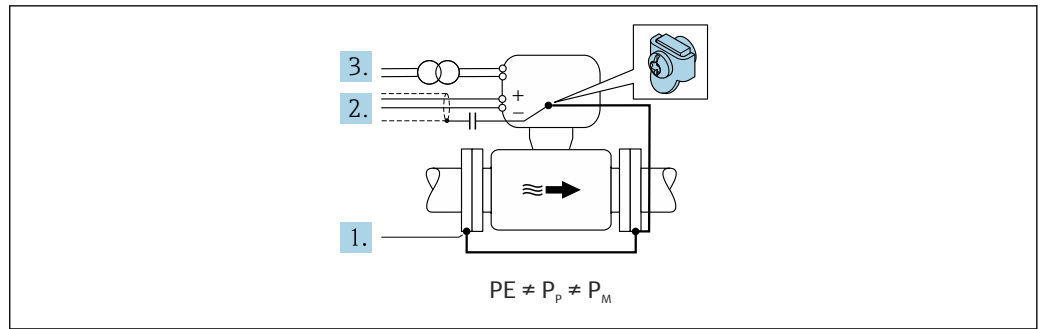
**Metal, ungrounded pipe with insulating liner**

The sensor and transmitter are installed in a way that provides electrical insulation from PE. The medium and pipe have different potentials. The "Floating measurement" option minimizes harmful equalizing currents between  $P_M$  and  $P_P$  via the reference electrode.

Starting conditions:

- Metal pipe with insulating liner
- Equalizing currents through the medium cannot be ruled out.





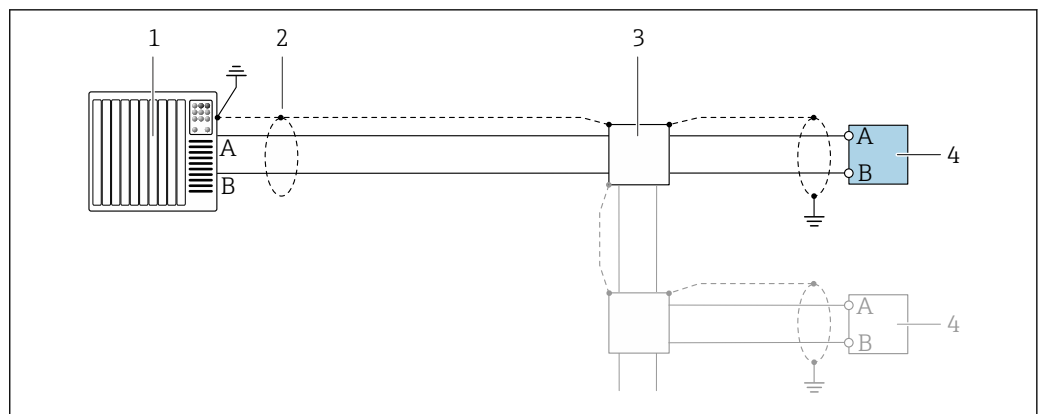
A0044857

1. Connect the pipe flanges and transmitter via the ground cable.
2. Route the shielding of the signal cables via a capacitor (recommended value 1.5µF/ 50V).
3. Device connected to power supply such that it is floating in relation to the protective earth (isolation transformer). This measure is not required in the case of 24V DC supply voltage without PE (= SELV power unit).
4. Use the "Floating measurement" option, while also observing the operating conditions for floating measurement.

## 7.6 Special connection instructions

### 7.6.1 Connection examples

#### Modbus RS485

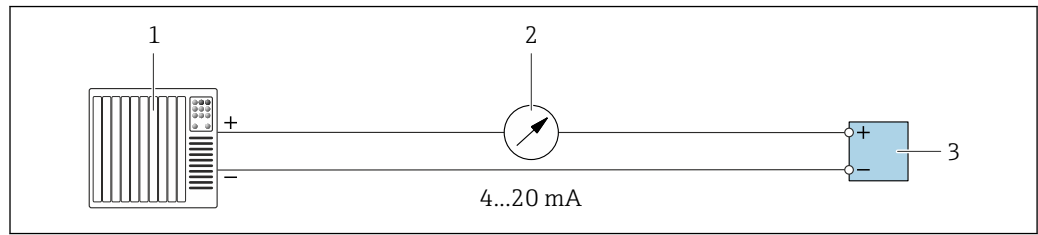


A0028765

17 Connection example for Modbus RS485, non-hazardous area and Zone 2/Div. 2

- 1 Control system (e.g. PLC)
- 2 Cable shield provided at one end. The cable shield must be grounded at both ends to comply with EMC requirements; observe cable specifications
- 3 Distribution box
- 4 Transmitter

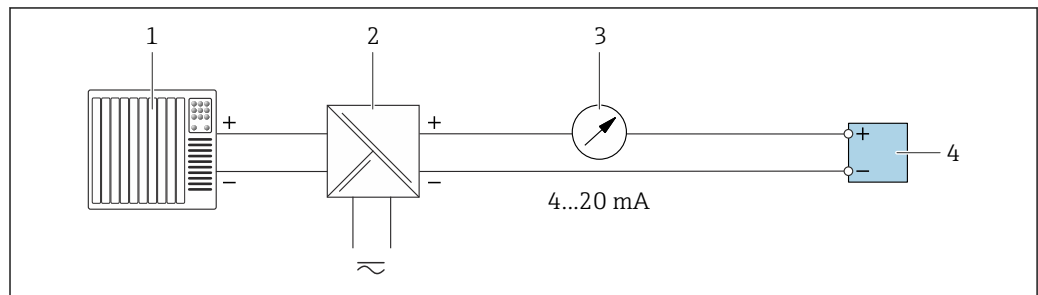


**Current output 4-20 mA**

A0028758

18 Connection example for 4-20 mA current output (active)

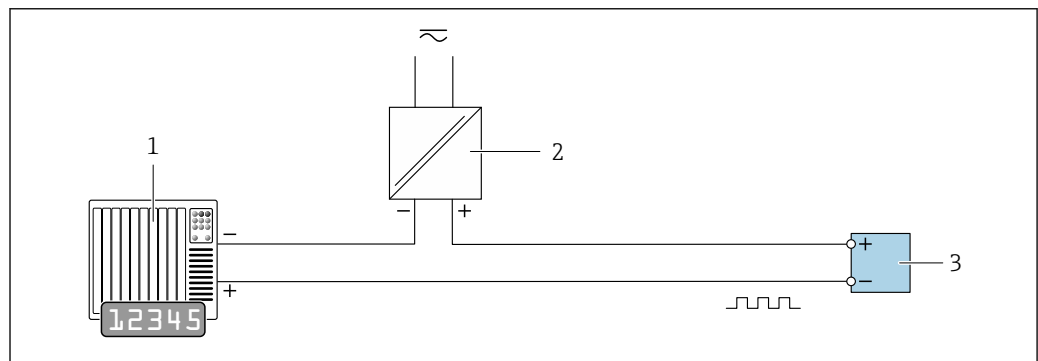
- 1 Automation system with current input (e.g. PLC)
- 2 Analog display unit: observe maximum load
- 3 Transmitter



A0028759

19 Connection example for 4-20 mA current output (passive)

- 1 Automation system with current input (e.g. PLC)
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Analog display unit: observe maximum load
- 4 Transmitter

**Pulse/frequency output**

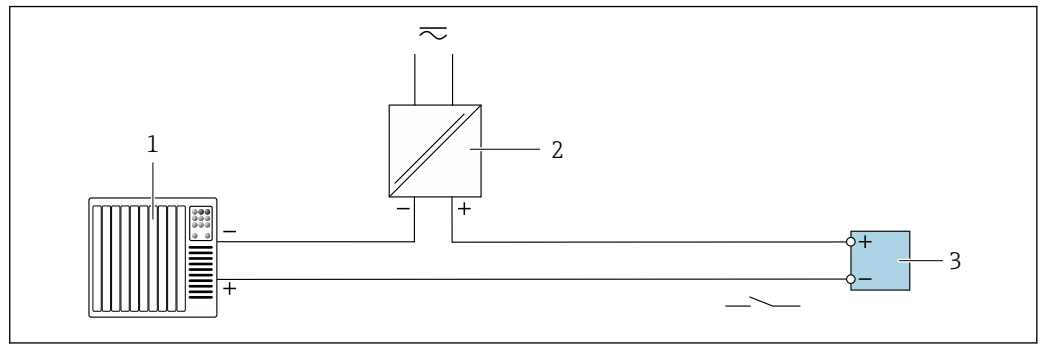
A0028761

20 Connection example for pulse/frequency output (passive)

- 1 Automation system with pulse/frequency input (e.g. PLC with 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values → 194



### Switch output

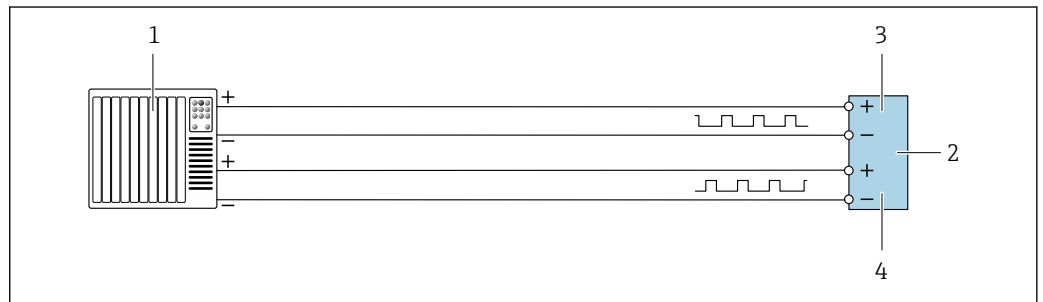


A0028760

21 Connection example for switch output (passive)

- 1 Automation system with switch input (e.g. PLC with a 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values → 194

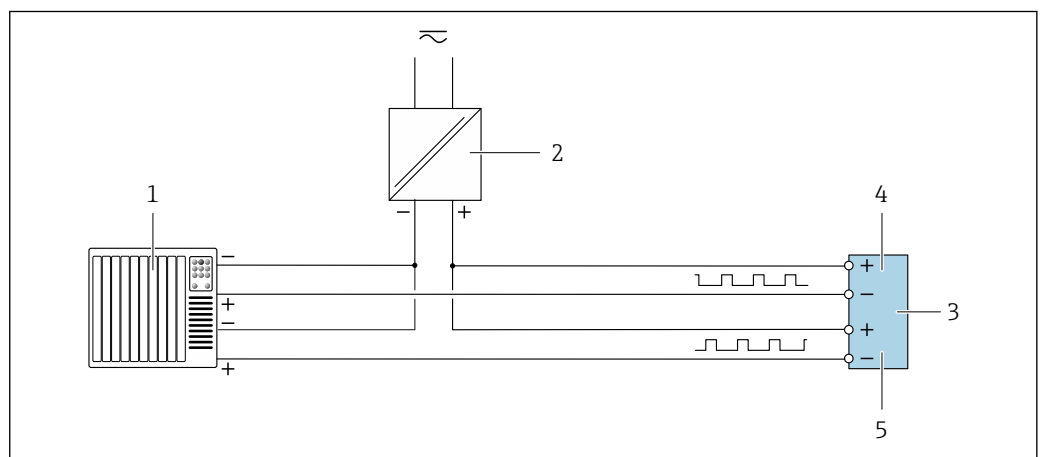
### Double pulse output



A0029280

22 Connection example for double pulse output (active)

- 1 Automation system with double pulse input (e.g. PLC)
- 2 Transmitter: observe input values → 195
- 3 Double pulse output
- 4 Double pulse output (slave), phase-shifted



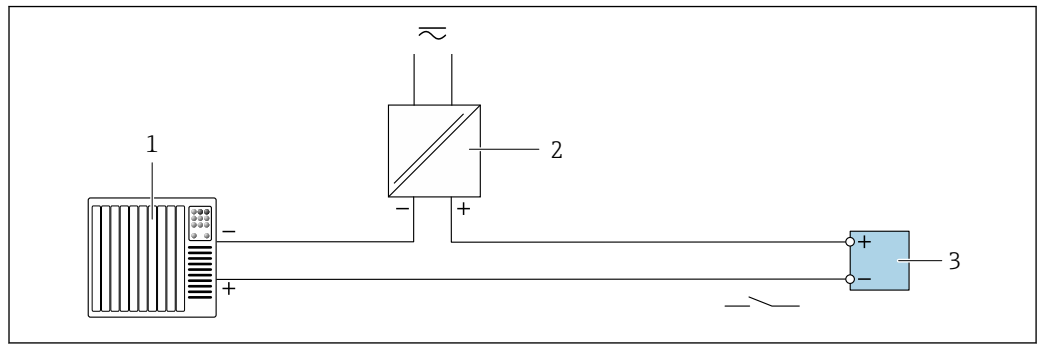
A0029279

23 Connection example for double pulse output (passive)

- 1 Automation system with double pulse input (e.g. PLC with a 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values → 195
- 4 Double pulse output
- 5 Double pulse output (slave), phase-shifted



### Relay output

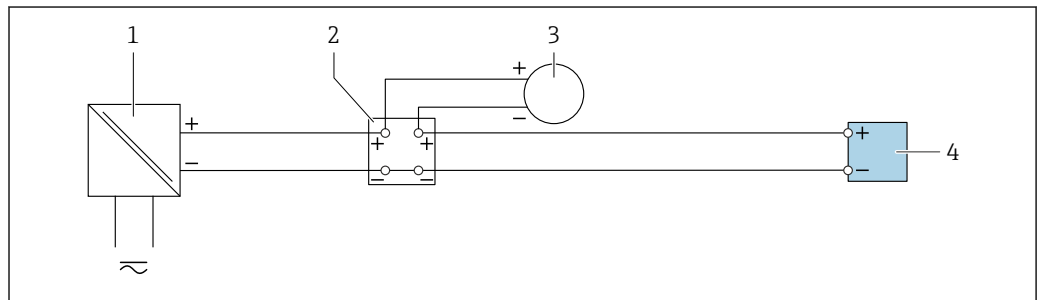


A0028760

24 Connection example for relay output (passive)

- 1 Automation system with relay input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: observe input values → 196

### Current input

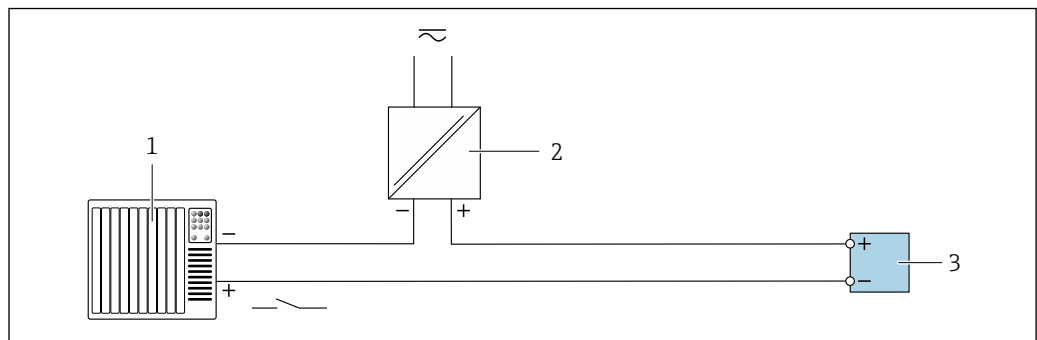


A0028915

25 Connection example for 4 to 20 mA current input

- 1 Power supply
- 2 Terminal box
- 3 External measuring device (to read in pressure or temperature, for instance)
- 4 Transmitter

### Status input



A0028764

26 Connection example for status input

- 1 Automation system with status output (e.g. PLC)
- 2 Power supply
- 3 Transmitter



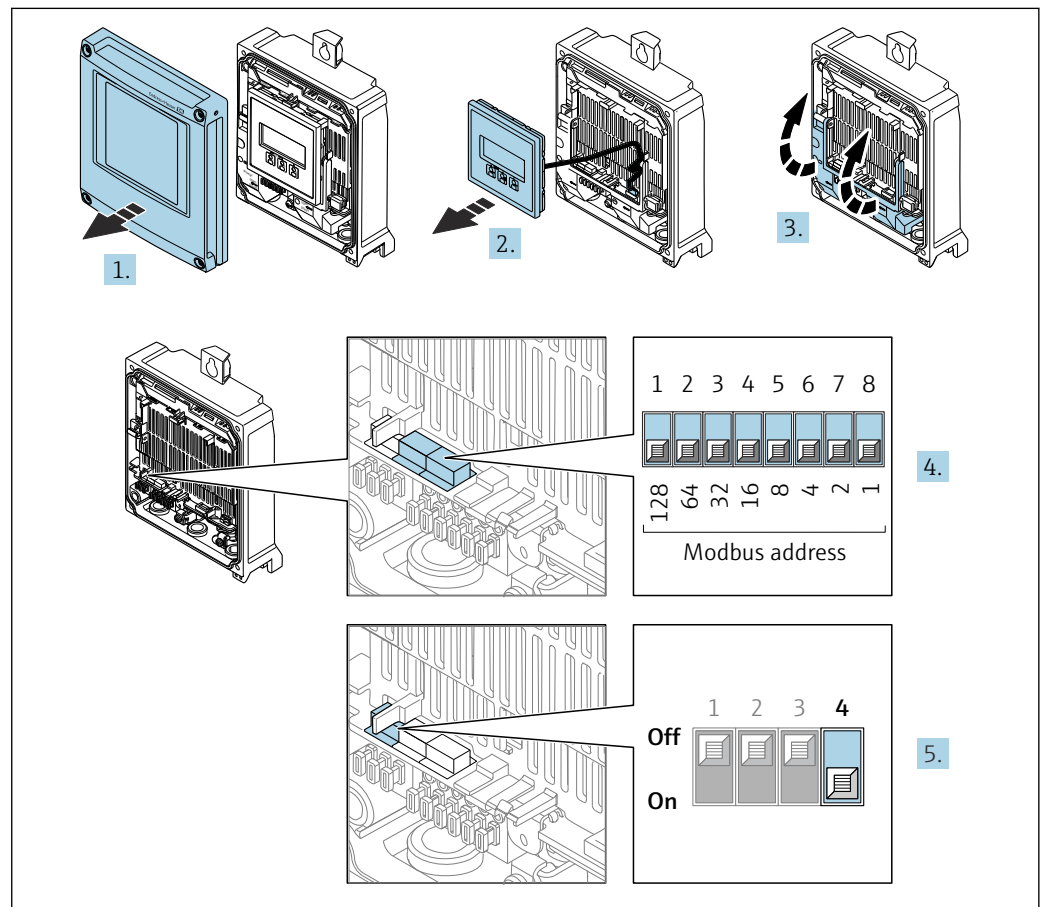
## 7.7 Hardware settings

### 7.7.1 Setting the device address

The device address must always be configured for a Modbus slave. The valid device addresses are in the range from 1 to 247. Each address may only be assigned once in a Modbus RS485 network. If an address is not configured correctly, the measuring device is not recognized by the Modbus master. All measuring devices are delivered from the factory with the device address 247 and with the "software addressing" address mode.

#### Proline 500 – digital transmitter

##### Hardware addressing

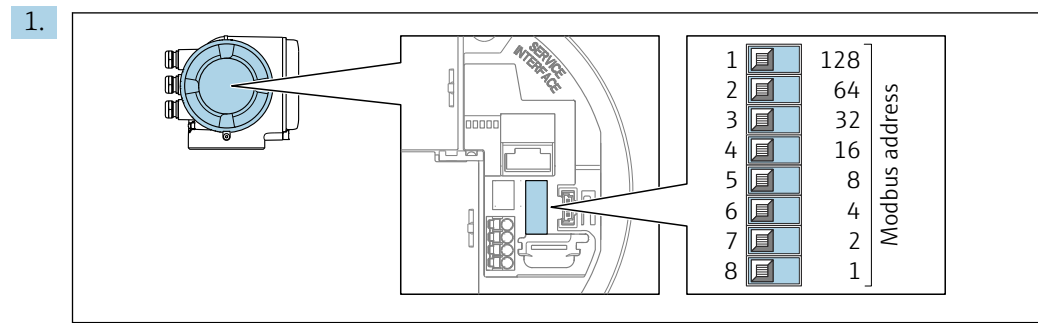


1. Open the housing cover.
2. Remove the display module.
3. Fold open the terminal cover.
4. Set the desired device address using the DIP switches.
5. To switch addressing from software addressing to hardware addressing: set the DIP switch to **On**.
  - ↳ The change of device address takes effect after 10 seconds.

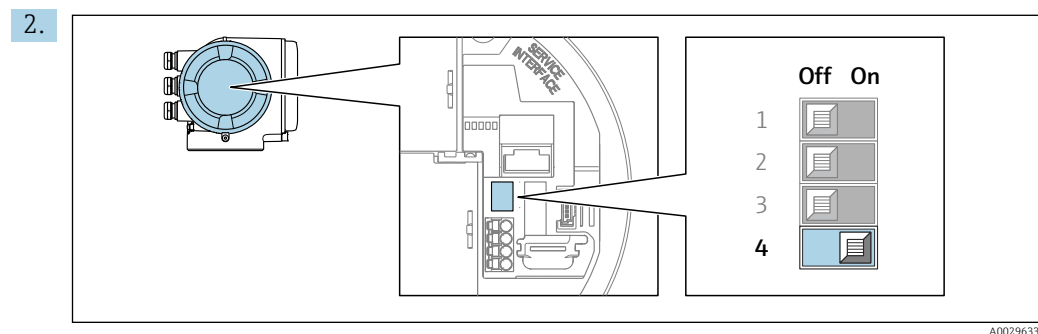
##### Software addressing

- ▶ To switch addressing from hardware addressing to software addressing: set the DIP switch to **Off**.
  - ↳ The device address configured in the **Device address** parameter takes effect after 10 seconds.



**Proline 500 transmitter***Hardware addressing*

Set the desired device address using the DIP switches in the connection compartment.



To switch addressing from software addressing to hardware addressing: set the DIP switch to **On**.

↳ The change of device address takes effect after 10 seconds.

*Software addressing*

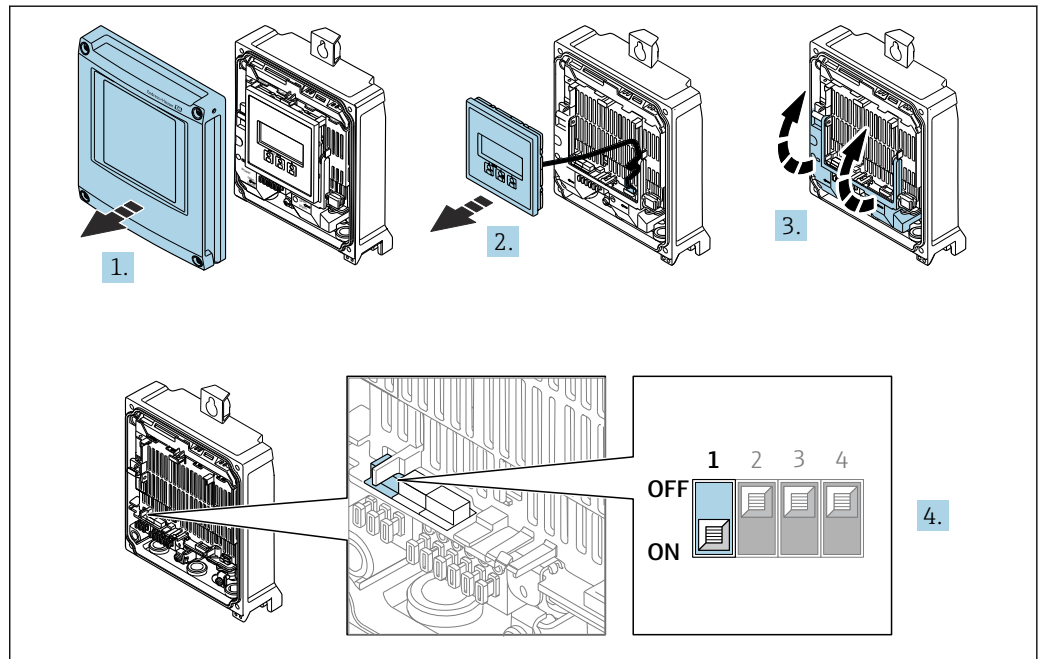
► To switch addressing from hardware addressing to software addressing: set the DIP switch to **Off**.

↳ The device address configured in the **Device address** parameter takes effect after 10 seconds.

**7.7.2 Activating the terminating resistor**

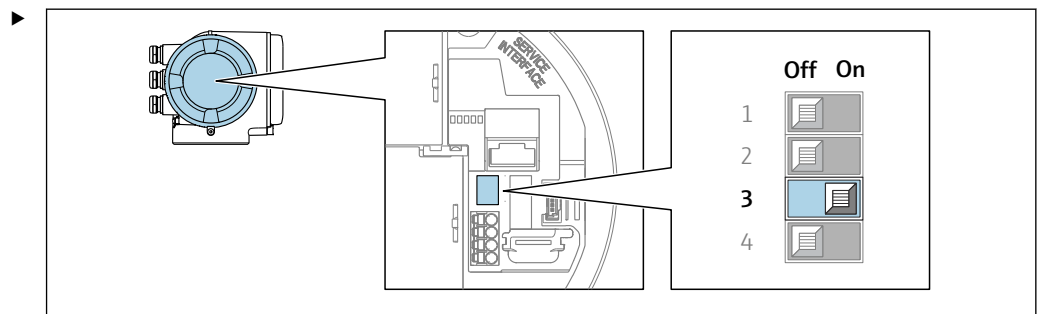
To avoid incorrect communication transmission caused by impedance mismatch, terminate the Modbus RS485 cable correctly at the start and end of the bus segment.



**Proline 500 – digital transmitter**

A0029675

1. Open the housing cover.
2. Remove the display module.
3. Fold open the terminal cover.
4. Switch DIP switch no. 3 to **On**.

**Proline 500 transmitter**

A0029632

Switch DIP switch no. 3 to **On**.

**7.8 Ensuring the degree of protection**

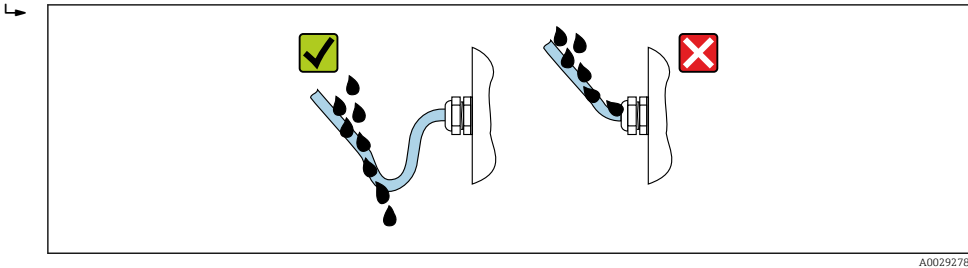
The measuring device fulfills all the requirements for the degree of protection IP66/67, Type 4X enclosure.

To guarantee the degree of protection IP66/67, Type 4X enclosure, carry out the following steps after the electrical connection:

1. Check that the housing seals are clean and fitted correctly.
2. Dry, clean or replace the seals if necessary.
3. Tighten all housing screws and screw covers.
4. Firmly tighten the cable glands.



5. To ensure that moisture does not enter the cable entry:  
Route the cable so that it loops down before the cable entry ("water trap").



6. Insert dummy plugs (corresponding to the housing degree of protection) into unused cable entries.

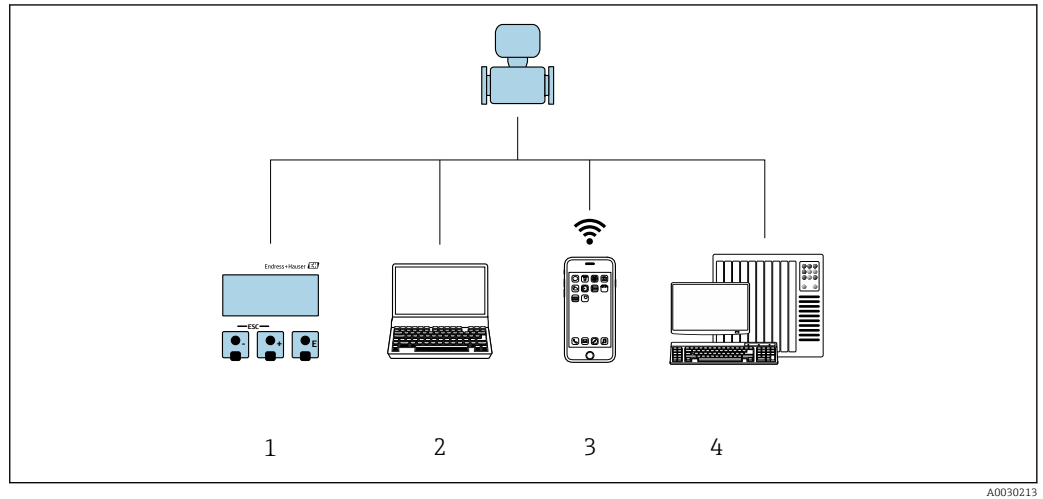
7.9 Post-connection check

Are cables or the device undamaged (visual inspection)?	<input type="checkbox"/>
Is the protective earthing established correctly?	
Do the cables used comply with the requirements ?	<input type="checkbox"/>
Do the mounted cables have adequate strain relief?	<input type="checkbox"/>
Are all cable glands installed, securely tightened and leak-tight? Cable run with "water trap" → 73?	<input type="checkbox"/>
Is the terminal assignment correct ?	<input type="checkbox"/>
Is the potential equalization established correctly ?	<input type="checkbox"/>
Are dummy plugs inserted in unused cable entries and have transportation plugs been replaced with dummy plugs?	



## 8 Operation options

### 8.1 Overview of operation options





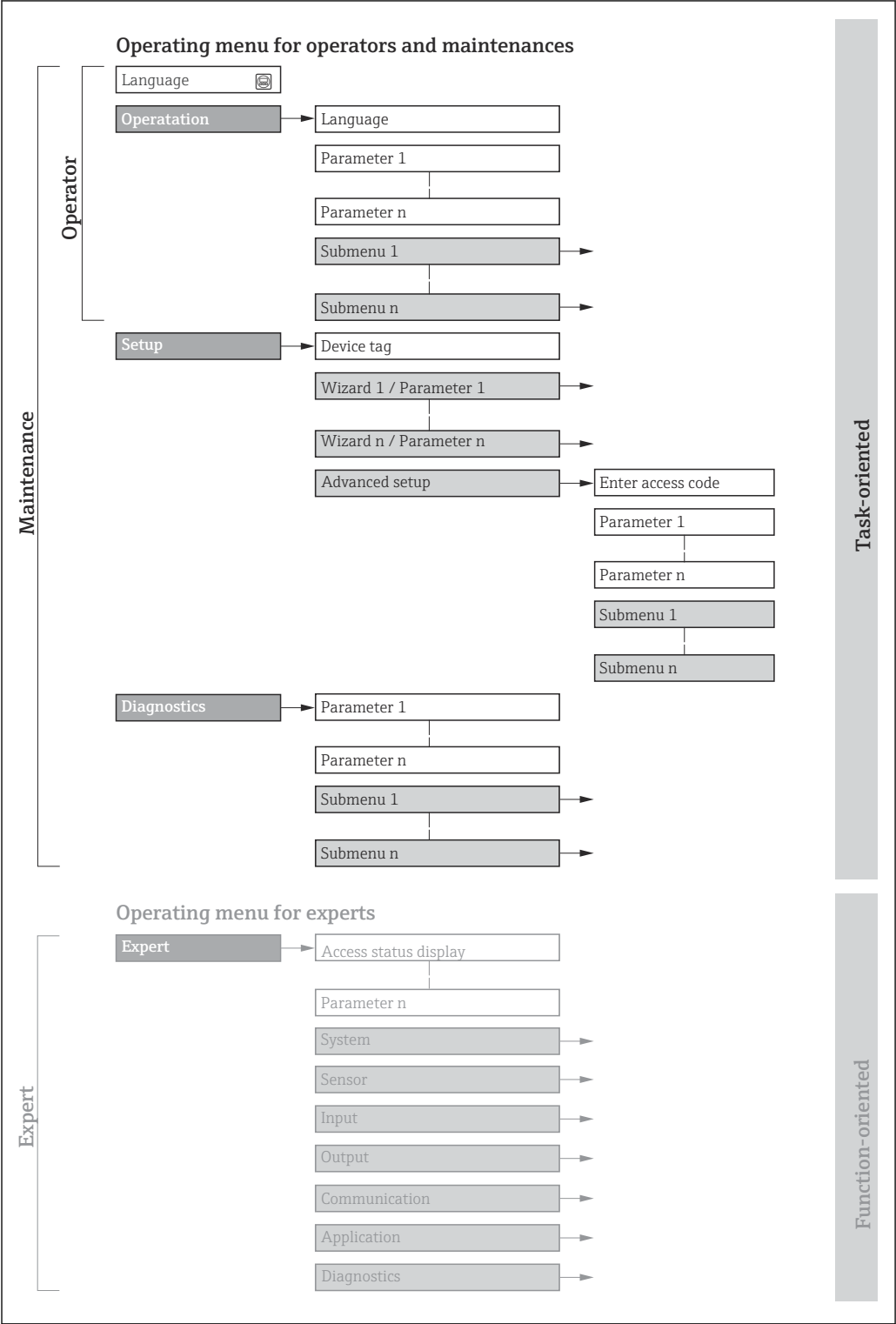
- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Mobile handheld terminal with SmartBlue App
- 4 Control system (e.g. PLC)




## 8.2 Structure and function of the operating menu

### 8.2.1 Structure of the operating menu

 For an overview of the operating menu for experts: see the "Description of Device Parameters" document supplied with the device →  225



 27 Schematic structure of the operating menu

A0018237-EN



## 8.2.2 Operating philosophy

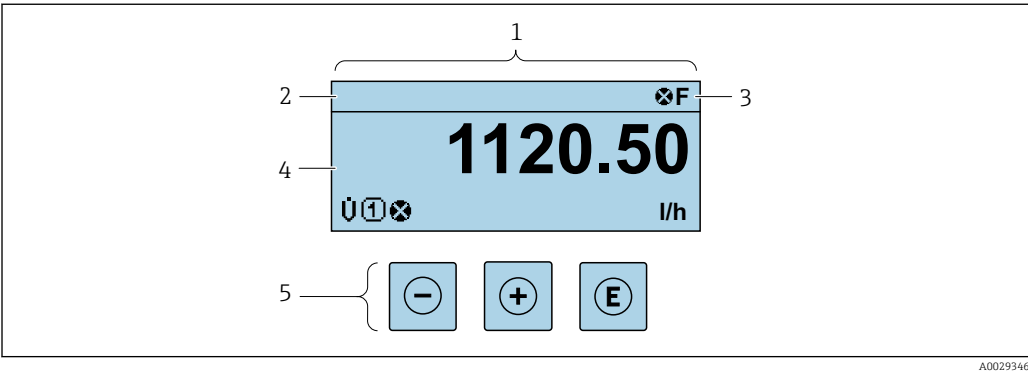
The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.

Menu/parameter		User role and tasks	Content/meaning
Language	task-oriented	<b>Role "Operator", "Maintenance"</b> Tasks during operation: <ul style="list-style-type: none"> <li>■ Configuration of the operational display</li> <li>■ Reading measured values</li> </ul>	<ul style="list-style-type: none"> <li>■ Defining the operating language</li> <li>■ Defining the Web server operating language</li> <li>■ Resetting and controlling totalizers</li> </ul>
Operation			<ul style="list-style-type: none"> <li>■ Configuring the operational display (e.g. display format, display contrast)</li> <li>■ Resetting and controlling totalizers</li> </ul>
Setup		<b>"Maintenance" role</b> Commissioning: <ul style="list-style-type: none"> <li>■ Configuration of the measurement</li> <li>■ Configuration of the inputs and outputs</li> <li>■ Configuration of the communication interface</li> </ul>	Wizards for fast commissioning: <ul style="list-style-type: none"> <li>■ Configuration of the system units</li> <li>■ Displaying the I/O configuration</li> <li>■ Configuration of the inputs</li> <li>■ Configuration of the outputs</li> <li>■ Configuration of the operational display</li> <li>■ Configuration of the low flow cut off</li> <li>■ Configuration of empty pipe detection</li> </ul> Advanced setup <ul style="list-style-type: none"> <li>■ For more customized configuration of the measurement (adaptation to special measuring conditions)</li> <li>■ Configuration of totalizers</li> <li>■ Configuration of electrode cleaning (optional)</li> <li>■ Configuration of WLAN settings</li> <li>■ Administration (define access code, reset measuring device)</li> </ul>
Diagnostics			Contains all parameters for error detection and analyzing process and device errors: <ul style="list-style-type: none"> <li>■ Diagnostic list Contains up to 5 currently pending diagnostic messages.</li> <li>■ Event logbook Contains event messages that have occurred.</li> <li>■ Device information Contains information for identifying the device.</li> <li>■ Measured values Contains all current measured values.</li> <li>■ <b>Data logging</b> submenu with the "Extended HistoROM" order option Storage and visualization of measured values</li> <li>■ Heartbeat The functionality of the device is checked on demand and the verification results are documented.</li> <li>■ Simulation Is used to simulate measured values or output values.</li> </ul>
Expert	function-oriented	Tasks that require detailed knowledge of the function of the device: <ul style="list-style-type: none"> <li>■ Commissioning measurements under difficult conditions</li> <li>■ Optimal adaptation of the measurement to difficult conditions</li> <li>■ Detailed configuration of the communication interface</li> <li>■ Error diagnostics in difficult cases</li> </ul>	Contains all the parameters of the device and makes it possible to access these parameters directly using an access code. The structure of this menu is based on the function blocks of the device: <ul style="list-style-type: none"> <li>■ System Contains all higher-level device parameters that do not pertain either to the measurement or to measured value communication.</li> <li>■ Sensor Configuration of the measurement.</li> <li>■ Input Configuration of the status input.</li> <li>■ Output Configuration of the analog current outputs as well as the pulse/frequency and switch output.</li> <li>■ Communication Configuration of the digital communication interface and the Web server.</li> <li>■ Application Configuration of the functions that go beyond the actual measurement (e.g. totalizer).</li> <li>■ Diagnostics Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.</li> </ul>



### 8.3 Access to the operating menu via the local display

#### 8.3.1 Operational display



- 1 Operational display
- 2 Device tag → 108
- 3 Status area
- 4 Display area for measured values (4-line)
- 5 Operating elements → 83

#### Status area

The following symbols appear in the status area of the operational display at the top right:

- Status signals → 164
  - **F**: Failure
  - **C**: Function check
  - **S**: Out of specification
  - **M**: Maintenance required
- Diagnostic behavior → 165
  - : Alarm
  - : Warning
- : Locking (the device is locked via the hardware )
- : Communication (communication via remote operation is active)

#### Display area

In the display area, each measured value is prefaced by certain symbol types for further description:







	Measured variable	Measurement channel number	Diagnostic behavior
	↓	↓	↓
Example			

Appears only if a diagnostics event is present for this measured variable.


#### Measured variables

Symbol	Meaning
U	Volume flow
G	Conductivity




	Mass flow
	Totalizer  The measurement channel number indicates which of the three totalizers is displayed.
	Output  The measurement channel number indicates which of the outputs is displayed.
	Status input



Measurement channel numbers

Symbol	Meaning
	Measurement channel 1 to 4

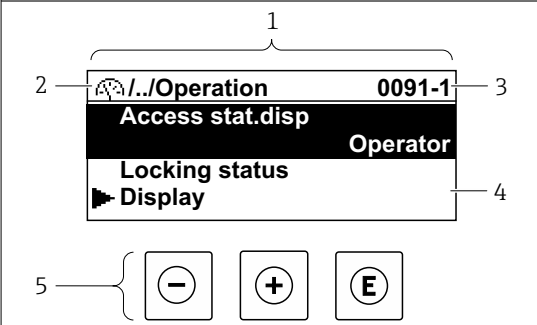
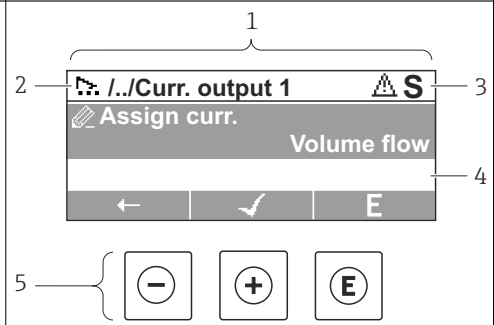

The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. Totalizer 1 to 3).

Diagnostic behavior

The diagnostic behavior pertains to a diagnostic event that is relevant to the displayed measured variable.  
For information on the symbols →  165



 The number and display format of the measured values can be configured via the **Format display** parameter (→  124).

8.3.2 Navigation view

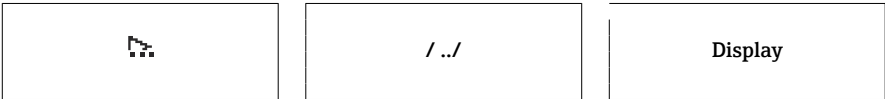
In the submenu	In the wizard
	
<p>1 Navigation view 2 Navigation path to current position 3 Status area 4 Display area for navigation 5 Operating elements →  83</p>	



Navigation path

The navigation path - displayed at the top left in the navigation view - consists of the following elements:

	<ul style="list-style-type: none"><li>In the submenu: Display symbol for menu</li><li>In the wizard: Display symbol for wizard</li></ul>	Omission symbol for operating menu levels in between	Name of current <ul style="list-style-type: none"><li>Submenu</li><li>Wizard</li><li>Parameters</li></ul>
	↓	↓	↓
Examples			Display








 For more information about the icons in the menu, refer to the "Display area" section →  80





Status area

The following appears in the status area of the navigation view in the top right corner:





- In the submenu
    - The direct access code for the parameter you are navigating to (e.g. 0022-1)
    - If a diagnostic event is present, the diagnostic behavior and status signal
  - In the wizard
    - If a diagnostic event is present, the diagnostic behavior and status signal
-  ■ For information on the diagnostic behavior and status signal →  164
- For information on the function and entry of the direct access code →  85

Display area


Menus

Symbol	Meaning
	<b>Operation</b> Appears: <ul style="list-style-type: none"><li>■ In the menu next to the "Operation" selection</li><li>■ At the left in the navigation path in the <b>Operation</b> menu</li></ul>
	<b>Setup</b> Appears: <ul style="list-style-type: none"><li>■ In the menu next to the "Setup" selection</li><li>■ At the left in the navigation path in the <b>Setup</b> menu</li></ul>
	<b>Diagnostics</b> Appears: <ul style="list-style-type: none"><li>■ In the menu next to the "Diagnostics" selection</li><li>■ At the left in the navigation path in the <b>Diagnostics</b> menu</li></ul>
	<b>Expert</b> Appears: <ul style="list-style-type: none"><li>■ In the menu next to the "Expert" selection</li><li>■ At the left in the navigation path in the <b>Expert</b> menu</li></ul>

Submenus, wizards, parameters




Symbol	Meaning
	Submenu
	Wizard
	Parameters within a wizard  No display symbol exists for parameters in submenus.

Locking

Symbol	Meaning
	<b>Parameter locked</b> When displayed in front of a parameter name, indicates that the parameter is locked. <ul style="list-style-type: none"><li>■ By a user-specific access code</li><li>■ By the hardware write protection switch</li></ul>

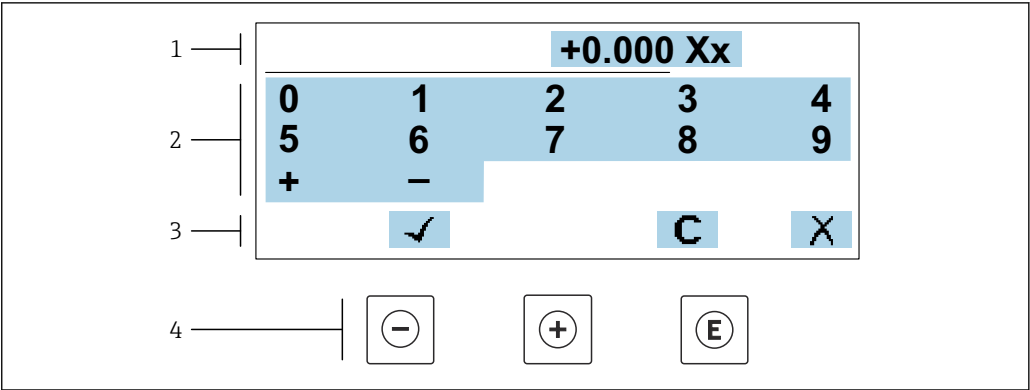


Wizard operation

Symbol	Meaning
	Switches to the previous parameter.
	Confirms the parameter value and switches to the next parameter.
	Opens the editing view of the parameter.

8.3.3 Editing view

Numeric editor

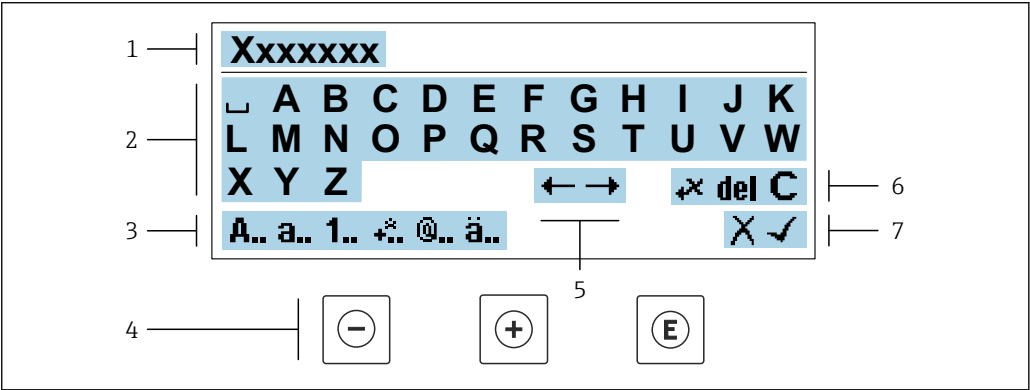


A0034250

28 For entering values in parameters (e.g. limit values)

- 1 Entry display area
- 2 Input screen
- 3 Confirm, delete or reject entry
- 4 Operating elements

Text editor



A0034114

29 For entering text in parameters (e.g. tag name)

- 1 Entry display area
- 2 Current input screen
- 3 Change input screen
- 4 Operating elements
- 5 Move entry position
- 6 Delete entry
- 7 Reject or confirm entry



*Using the operating elements in the editing view*

Key	Meaning
	<b>Minus key</b> Move the entry position to the left.
	<b>Plus key</b> Move the entry position to the right.
	<b>Enter key</b> <ul style="list-style-type: none"> <li>Pressing the key briefly confirms the selection.</li> <li>Pressing the key for 2 s confirms your entry.</li> </ul>
	<b>Escape key combination (press keys simultaneously)</b> Close the editing view without accepting a change.

*Input screens*






Symbol	Meaning
<b>A..</b>	Upper case
<b>a..</b>	Lower case
<b>1..</b>	Numbers
<b>+..</b>	Punctuation marks and special characters: = + - * / <sup>2</sup> <sup>3</sup> ¼ ½ ¾ ( ) [ ] < > { }
<b>@..</b>	Punctuation marks and special characters: " ' ^ . , ; : ? ! % μ ° € \$ £ ¥ § @ # / \   ~ & _
<b>ä..</b>	Umlauts and accents

*Controlling data entries*

Symbol	Meaning
	Move entry position
	Reject entry
	Confirm entry
	Delete character immediately to the left of the entry position
<b>del</b>	Delete character immediately to the right of the entry position
<b>C</b>	Clear all the characters entered



### 8.3.4 Operating elements

Key	Meaning
	<b>Minus key</b> <i>In menu, submenu</i> Moves the selection bar upwards in a picklist. <i>With a wizard</i> Confirms the parameter value and goes to the previous parameter. <i>For text and numeric editor</i> Move the entry position to the left.
	<b>Plus key</b> <i>In menu, submenu</i> Moves the selection bar downwards in a picklist. <i>With a wizard</i> Confirms the parameter value and goes to the next parameter. <i>For text and numeric editor</i> Move the entry position to the right.
	<b>Enter key</b> <i>For operational display</i> Pressing the key briefly opens the operating menu. <i>In menu, submenu</i> <ul style="list-style-type: none"> <li>Pressing the key briefly:               <ul style="list-style-type: none"> <li>Opens the selected menu, submenu or parameter.</li> <li>Starts the wizard.</li> <li>If help text is open, closes the help text of the parameter.</li> </ul> </li> <li>Pressing the key for 2 s in a parameter:               <ul style="list-style-type: none"> <li>If present, opens the help text for the function of the parameter.</li> </ul> </li> </ul> <i>With a wizard</i> Opens the editing view of the parameter. <i>For text and numeric editor</i> <ul style="list-style-type: none"> <li>Pressing the key briefly confirms the selection.</li> <li>Pressing the key for 2 s confirms your entry.</li> </ul>
	<b>Escape key combination (press keys simultaneously)</b> <i>In menu, submenu</i> <ul style="list-style-type: none"> <li>Pressing the key briefly:               <ul style="list-style-type: none"> <li>Exits the current menu level and takes you to the next level up.</li> <li>If help text is open, closes the help text of the parameter.</li> </ul> </li> <li>Pressing the key for 2 s returns you to the operational display ("home position").</li> </ul> <i>With a wizard</i> Exits the wizard and takes you to the next level up. <i>For text and numeric editor</i> Closes the editing view without applying changes.
	<b>Minus/Enter key combination (press and hold down the keys simultaneously)</b> <ul style="list-style-type: none"> <li>If the keypad lock is enabled:               <ul style="list-style-type: none"> <li>Pressing the key for 3 s disables the keypad lock.</li> </ul> </li> <li>If the keypad lock is not enabled:               <ul style="list-style-type: none"> <li>Pressing the key for 3 s opens the context menu including the selection for activating the keypad lock.</li> </ul> </li> </ul>

### 8.3.5 Opening the context menu



Using the context menu, the user can call up the following menus quickly and directly from the operational display:

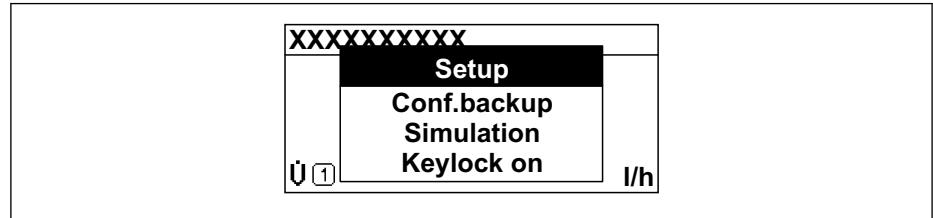
- Setup
- Data backup
- Simulation





**Calling up and closing the context menu**



The user is in the operational display.

1. Press the  and  keys for longer than 3 seconds.
  - ↳ The context menu opens.



2. Press  +  simultaneously.
  - ↳ The context menu is closed and the operational display appears.

**Calling up the menu via the context menu**

1. Open the context menu.
2. Press  to navigate to the desired menu.
3. Press  to confirm the selection.
  - ↳ The selected menu opens.

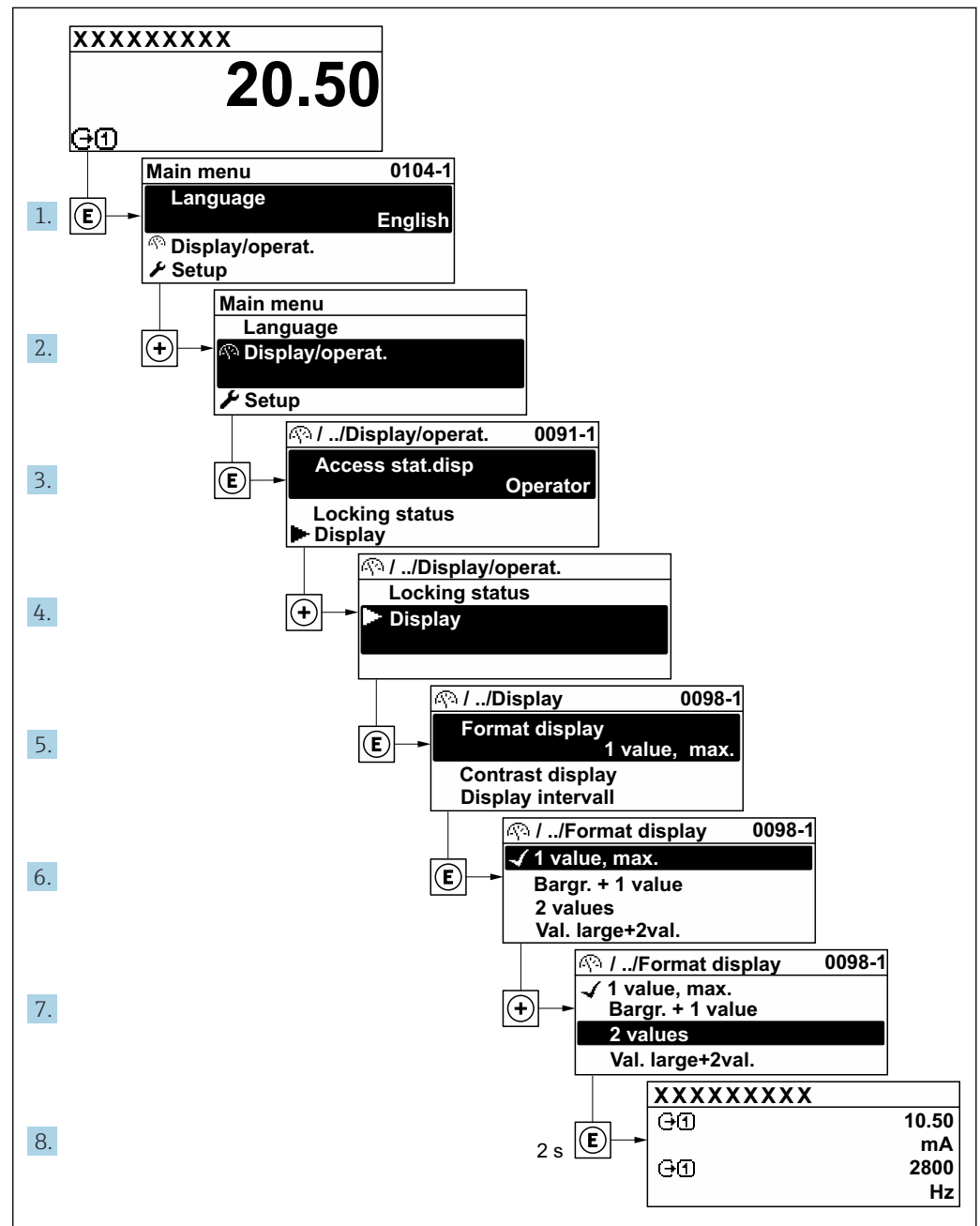


### 8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

 For an explanation of the navigation view with symbols and operating elements  
→  79

**Example: Setting the number of displayed measured values to "2 values"**



A0029562-EN

### 8.3.7 Calling the parameter directly

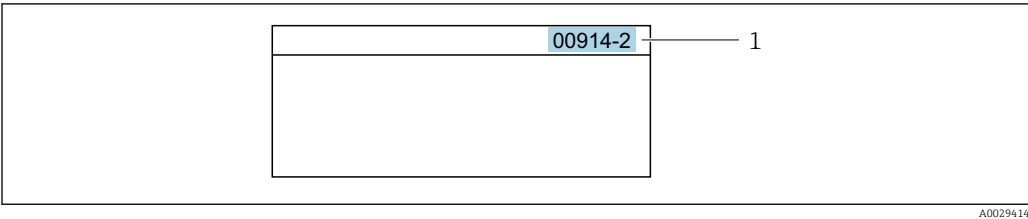
A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

#### Navigation path

Expert → Direct access




The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.



1 Direct access code

Note the following when entering the direct access code:

- The leading zeros in the direct access code do not have to be entered.  
Example: Enter "914" instead of "00914"
- If no channel number is entered, channel 1 is opened automatically.  
Example: Enter 00914 → **Assign process variable** parameter
- If a different channel is opened: Enter the direct access code with the corresponding channel number.  
Example: Enter 00914-2 → **Assign process variable** parameter

 For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

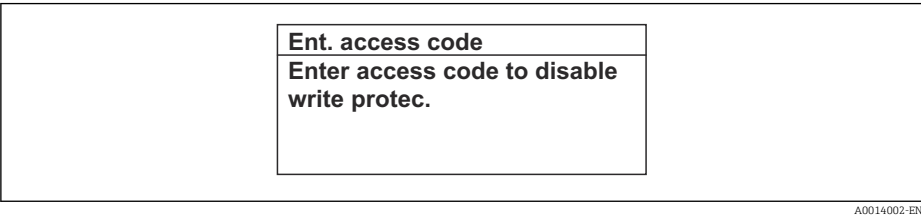
### 8.3.8 Calling up help text


Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.

#### Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

1. Press  for 2 s.  
↳ The help text for the selected parameter opens.



 30 Example: Help text for parameter "Enter access code"

2. Press  +  simultaneously.  
↳ The help text is closed.

### 8.3.9 Changing the parameters

Parameters can be changed via the numeric editor or text editor.




- Numeric editor: Change values in a parameter, e.g. specifications for limit values.
- Text editor: Enter text in a parameter, e.g. tag name.

A message is displayed if the value entered is outside the permitted value range.




<div> <div>Ent. access code</div> <div>Invalid or out of range input value</div> <div>Min:0</div> <div>Max:9999</div> </div>
--

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 For a description of the editing view - consisting of the text editor and numeric editor - with symbols →  81, for a description of the operating elements →  83

### 8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access →  147.

#### Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

- Define the access code.
  - ↳ The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

*Access authorization to parameters: "Maintenance" user role*


Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	✓	✓
After an access code has been defined.	✓	✓ <sup>1)</sup>

- 1) The user only has write access after entering the access code.



*Access authorization to parameters: "Operator" user role*


Access code status	Read access	Write access
After an access code has been defined.	✓	— <sup>1)</sup>


- 1) Despite the defined access code, certain parameters can always be modified and thus are excluded from the write protection, as they do not affect the measurement. Refer to the "Write protection via access code" section

 The user role with which the user is currently logged on is indicated by the **Access status** parameter. Navigation path: Operation → Access status


### 8.3.11 Disabling write protection via access code

If the -symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation →  147.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter (→  133) via the respective access option.

1. After you press , the input prompt for the access code appears.




2. Enter the access code.
  - ↳ The -symbol in front of the parameters disappears; all previously write-protected parameters are now re-enabled.

### 8.3.12 Enabling and disabling the keypad lock

The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.



The keypad lock is switched on and off via the context menu.

#### Switching on the keypad lock

-  The keypad lock is switched on automatically:
- If the device has not been operated via the display for > 1 minute.
  - Each time the device is restarted.

#### To activate the keylock manually:

1. The device is in the measured value display.



Press the  and  keys for 3 seconds.

  - ↳ A context menu appears.
2. In the context menu select the **Keylock on** option.
  - ↳ The keypad lock is switched on.

-  If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

#### Switching off the keypad lock

- ▶ The keypad lock is switched on.

Press the  and  keys for 3 seconds.


  - ↳ The keypad lock is switched off.

## 8.4 Access to the operating menu via the Web browser

### 8.4.1 Function scope

Thanks to the integrated Web server the device can be operated and configured via a Web browser and via the service interface (CDI-RJ45) or via the WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, device status information is also displayed and allows users to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

-  For additional information on the Web server, refer to the Special Documentation for the device





## 8.4.2 Requirements



### Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have an RJ45 interface.	The operating unit must have a WLAN interface.
Connection	Ethernet cable with RJ45 connector.	Connection via Wireless LAN.
Screen	Recommended size: $\geq 12"$ (depends on the screen resolution)	

### Computer software

Software	Interface	
	CDI-RJ45	WLAN
Recommended operating systems	<ul style="list-style-type: none"> <li>▪ Microsoft Windows 8 or higher.</li> <li>▪ Mobile operating systems: <ul style="list-style-type: none"> <li>▪ iOS</li> <li>▪ Android</li> </ul> </li> </ul> <p> Microsoft Windows XP is supported.</p> <p> Microsoft Windows 7 is supported.</p>	
Web browsers supported	<ul style="list-style-type: none"> <li>▪ Microsoft Internet Explorer 8 or higher</li> <li>▪ Microsoft Edge</li> <li>▪ Mozilla Firefox</li> <li>▪ Google Chrome</li> <li>▪ Safari</li> </ul>	



### Computer settings

Settings	Interface	
	CDI-RJ45	WLAN
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (for adjusting the IP address, subnet mask etc.).	
Proxy server settings of the Web browser	The Web browser setting <i>Use proxy server for LAN</i> must be <b>disabled</b> .	
JavaScript	<p>JavaScript must be enabled.</p> <p> If JavaScript cannot be enabled: Enter <code>http://192.168.1.212/servlet/basic.html</code> in the address bar of the web browser. A fully functional but simplified version of the operating menu structure starts in the Web browser.</p> <p> When installing a new firmware version: To enable correct data display, clear the temporary memory (cache) of the Web browser under <b>Internet options</b>.</p>	
Network connections	Only the active network connections to the measuring device should be used.	
	Switch off all other network connections such as WLAN.	Switch off all other network connections.



 In the event of connection problems: →  159



*Measuring device: Via CDI-RJ45 service interface*

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ON  For information on enabling the Web server →  94

*Measuring device: via WLAN interface*

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: <ul style="list-style-type: none"> <li>▪ Transmitter with integrated WLAN antenna</li> <li>▪ Transmitter with external WLAN antenna</li> </ul>
Web server	Web server and WLAN must be enabled; factory setting: ON  For information on enabling the Web server →  94

**8.4.3 Establishing a connection****Via service interface (CDI-RJ45)***Preparing the measuring device**Proline 500 – digital*

1. Loosen the 4 fixing screws on the housing cover.
2. Open the housing cover.
3. The location of the connection socket depends on the measuring device and the communication protocol:  
Connect the computer to the RJ45 plug via the standard Ethernet connecting cable .


*Proline 500*

1. Depending on the housing version:  
Loosen the securing clamp or fixing screw of the housing cover.
2. Depending on the housing version:  
Unscrew or open the housing cover.
3. The location of the connection socket depends on the measuring device and the communication protocol:  
Connect the computer to the RJ45 plug via the standard Ethernet connecting cable .

*Configuring the Internet protocol of the computer*

The following information refers to the default Ethernet settings of the device.

IP address of the device: 192.168.1.212 (factory setting)

1. Switch on the measuring device.
2. Connect to the computer using a cable →  95.
3. If a 2nd network card is not used, close all the applications on the notebook.
  - ↳ Applications requiring Internet or a network, such as e-mail, SAP applications, Internet or Windows Explorer.
4. Close any open Internet browsers.
5. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:



IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 → e.g. 192.168.1.213
Subnet mask	255.255.255.0
Default gateway	192.168.1.212 or leave cells empty

### Via WLAN interface

*Configuring the Internet protocol of the mobile terminal*

#### NOTICE

**If the WLAN connection is lost during the configuration, settings made may be lost.**

- Make sure that the WLAN connection is not disconnected while configuring the device.

#### NOTICE

**In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.**


- Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).


*Preparing the mobile terminal*

- Enable WLAN reception on the mobile terminal.

*Establishing a connection from the mobile terminal to the measuring device*

1. In the WLAN settings of the mobile terminal:  
Select the measuring device using the SSID (e.g. EH\_Promag\_500\_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).  
↳ LED on display module flashes: it is now possible to operate the measuring device with a web browser, FieldCare or DeviceCare.

 The serial number can be found on the nameplate.

 To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

*Disconnecting*

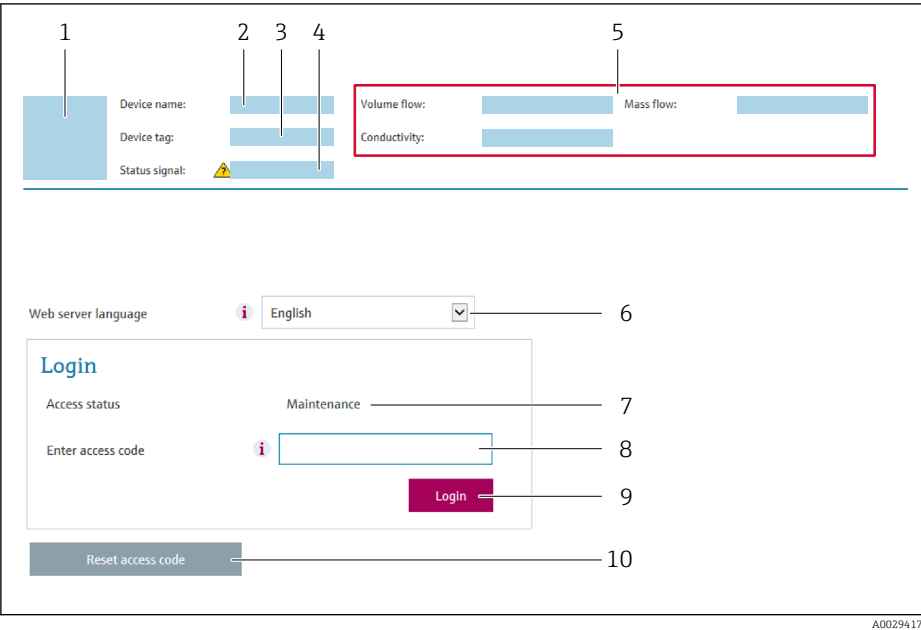
- After configuring the device:  
Terminate the WLAN connection between the operating unit and measuring device.

### Starting the Web browser


1. Start the Web browser on the computer.



2.
- Enter the IP address of the web server in the address line of the web browser:  
192.168.1.212
- The login page appears.




- 1 Picture of device
- 2 Device name
- 3 Device tag
- 4 Status signal
- 5 Current measured values
- 6 Operating language
- 7 User role
- 8 Access code
- 9 Login
- 10 Reset access code (→ 144)

 If a login page does not appear, or if the page is incomplete → 159

8.4.4 Logging on

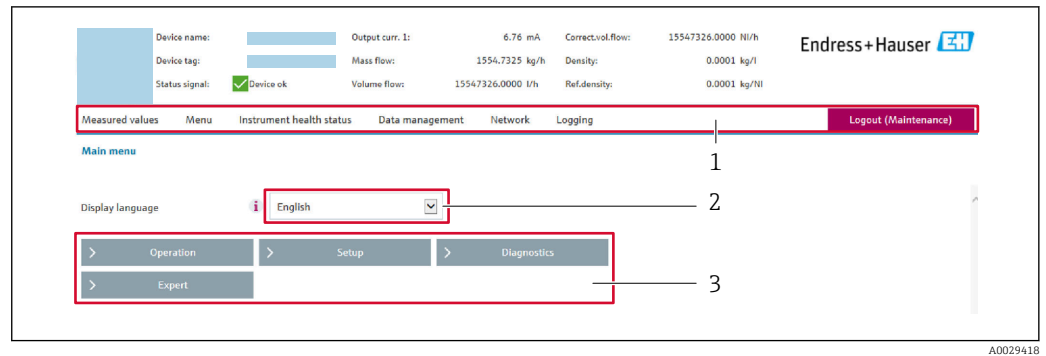
1. Select the preferred operating language for the Web browser.
2. Enter the user-specific access code.
3. Press **OK** to confirm your entry.

Access code	0000 (default setting); can be changed by customer
-------------	--

 If no action is performed for 10 minutes, the Web browser automatically returns to the login page.



## 8.4.5 User interface



- 1 Function row  
2 Local display language  
3 Navigation area

### Header

The following information appears in the header:

- Device name
- Device tag
- Device status with status signal → 167
- Current measured values

### Function row

Functions	Meaning
Measured values	Displays the measured values of the device
Menu	<ul style="list-style-type: none"> <li>■ Access to the operating menu from the measuring device</li> <li>■ The structure of the operating menu is the same as for the local display</li> </ul> <p> For detailed information on the structure of the operating menu, see the Operating Instructions for the measuring device</p>
Device status	Displays the diagnostic messages currently pending, listed in order of priority
Data management	<p>Data exchange between PC and measuring device:</p> <ul style="list-style-type: none"> <li>■ Device configuration: <ul style="list-style-type: none"> <li>■ Load settings from the device (XML format, save configuration)</li> <li>■ Save settings to the device (XML format, restore configuration)</li> </ul> </li> <li>■ Logbook - Export Event logbook (.csv file)</li> <li>■ Documents - Export documents: <ul style="list-style-type: none"> <li>■ Export backup data record (.csv file, create documentation of the measuring point configuration)</li> <li>■ Verification report (PDF file, only available with the "Heartbeat Verification" application package)</li> </ul> </li> <li>■ Firmware update - Flashing a firmware version</li> </ul>
Network configuration	<p>Configuration and checking of all the parameters required for establishing the connection to the measuring device:</p> <ul style="list-style-type: none"> <li>■ Network settings (e.g. IP address, MAC address)</li> <li>■ Device information (e.g. serial number, firmware version)</li> </ul>
Logout	End the operation and call up the login page

### Navigation area

If a function is selected in the function bar, the submenus of the function open in the navigation area. The user can now navigate through the menu structure.



### Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:

- Configuring parameters
- Reading measured values
- Calling up help text
- Starting an upload/download

### 8.4.6 Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

#### Navigation

"Expert" menu → Communication → Web server

#### Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Web server functionality	Switch the Web server on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ HTML Off</li> <li>■ On</li> </ul>	On

#### Function scope of the "Web server functionality" parameter


Option	Description
Off	<ul style="list-style-type: none"> <li>■ The Web server is completely disabled.</li> <li>■ Port 80 is locked.</li> </ul>
HTML Off	The HTML version of the Web server is not available.
On	<ul style="list-style-type: none"> <li>■ The complete Web server functionality is available.</li> <li>■ JavaScript is used.</li> <li>■ The password is transferred in an encrypted state.</li> <li>■ Any change to the password is also transferred in an encrypted state.</li> </ul>


### Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:

- Via local display
- Via Bedientool "FieldCare"
- Via "DeviceCare" operating tool

### 8.4.7 Logging out

 Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.

1. Select the **Logout** entry in the function row.  
↳ The home page with the Login box appears.
2. Close the Web browser.
3. If no longer needed:  
Reset the modified properties of the Internet protocol (TCP/IP) →  90.



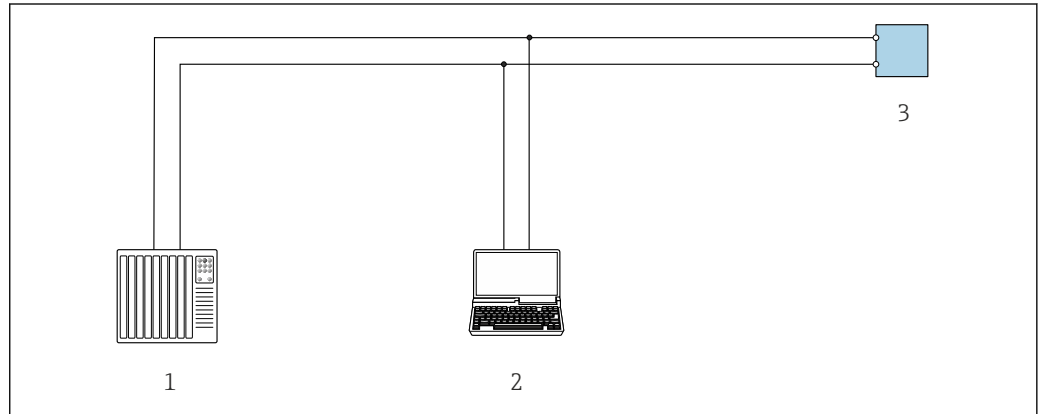
## 8.5 Access to the operating menu via the operating tool

The structure of the operating menu in the operating tools is the same as for operation via the local display.

### 8.5.1 Connecting the operating tool

#### Via Modbus RS485 protocol

This communication interface is available in device versions with a Modbus-RS485 output.



31 Options for remote operation via Modbus-RS485 protocol (active)

- 1 Control system (e.g. PLC)
- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare) with COM DTM "CDI Communication TCP/IP" or Modbus DTM
- 3 Transmitter

#### Service interface

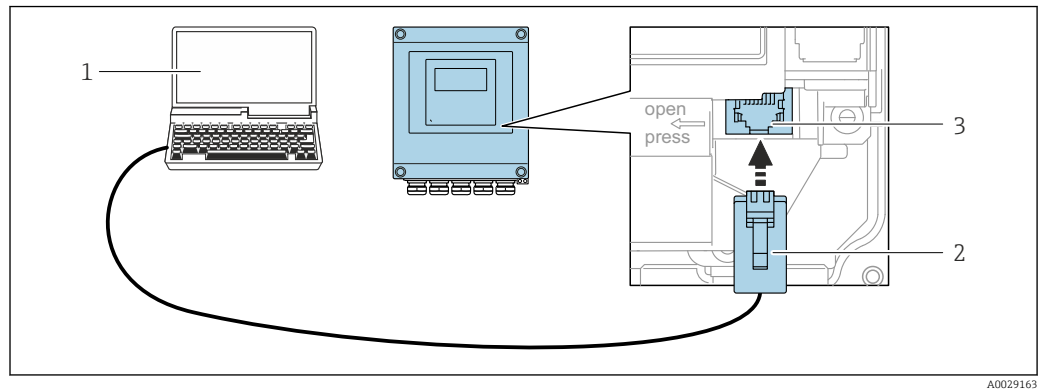
##### Via service interface (CDI-RJ45)

A point-to-point connection can be established via onsite device configuration. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.

**i** An adapter for RJ45 to the M12 plug is optionally available:  
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can be established via an M12 plug without opening the device.

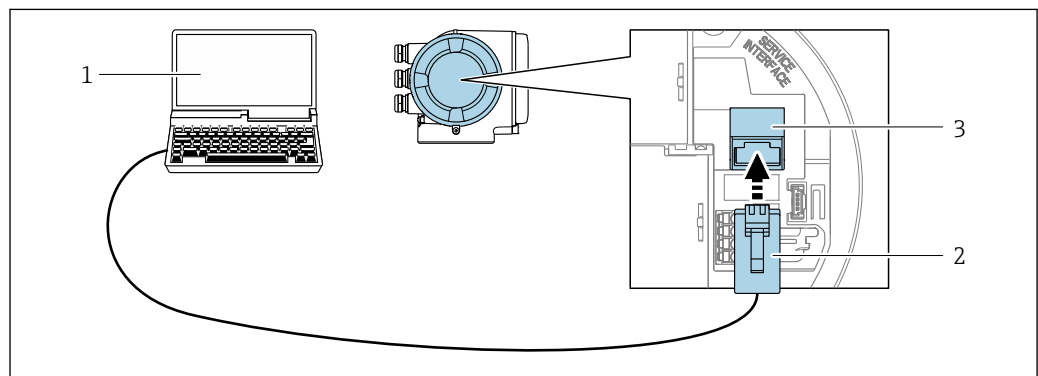


*Proline 500 – digital transmitter*

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32 Connection via service interface (CDI-RJ45)

- 1 Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP" or Modbus DTM
- 2 Standard Ethernet connecting cable with RJ45 plug
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

*Proline 500 transmitter*

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33 Connection via service interface (CDI-RJ45)

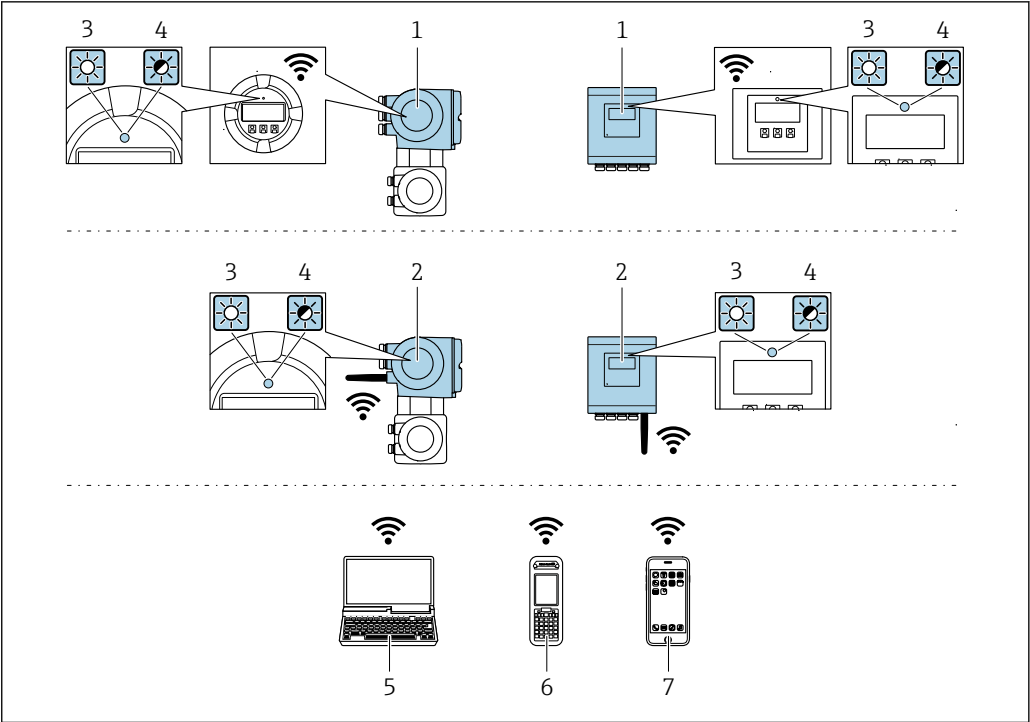
- 1 Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP" or Modbus DTM
- 2 Standard Ethernet connecting cable with RJ45 plug
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

*Via WLAN interface*

The optional WLAN interface is available on the following device version:


Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"





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- 1 Transmitter with integrated WLAN antenna
- 2 Transmitter with external WLAN antenna
- 3 LED lit constantly: WLAN reception is enabled on measuring device
- 4 LED flashing: WLAN connection established between operating unit and measuring device
- 5 Computer with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare)
- 6 Mobile handheld terminal with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or operating tool (e.g. FieldCare, DeviceCare)
- 7 Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)
Configurable WLAN channels	1 to 11
Degree of protection	IP67
Available antennas	<ul style="list-style-type: none"><li>▪ Internal antenna</li><li>▪ External antenna (optional)</li></ul> In the event of poor transmission/reception conditions at the place of installation.  Only 1 antenna is active at any one time!
Range	<ul style="list-style-type: none"><li>▪ Internal antenna: typically 10 m (32 ft)</li><li>▪ External antenna: typically 50 m (164 ft)</li></ul>
Materials (external antenna)	<ul style="list-style-type: none"><li>▪ Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass</li><li>▪ Adapter: Stainless steel and nickel-plated brass</li><li>▪ Cable: Polyethylene</li><li>▪ Plug: Nickel-plated brass</li><li>▪ Angle bracket: Stainless steel</li></ul>

Configuring the Internet protocol of the mobile terminal

**NOTICE**

**If the WLAN connection is lost during the configuration, settings made may be lost.**  
► Make sure that the WLAN connection is not disconnected while configuring the device.



**NOTICE**

**In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.**


- ▶ Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- ▶ If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).


*Preparing the mobile terminal*

- ▶ Enable WLAN reception on the mobile terminal.

*Establishing a connection from the mobile terminal to the measuring device*

1. In the WLAN settings of the mobile terminal:  
Select the measuring device using the SSID (e.g. EH\_Promag\_500\_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).
  - ↳ LED on display module flashes: it is now possible to operate the measuring device with a web browser, FieldCare or DeviceCare.

 The serial number can be found on the nameplate.

 To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

*Disconnecting*



- ▶ After configuring the device:  
Terminate the WLAN connection between the operating unit and measuring device.

## 8.5.2 FieldCare

**Function scope**

FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field devices in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:

- CDI-RJ45 service interface →  95
- WLAN interface →  96

Typical functions:

- Parameterization of transmitters
- Loading and saving device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook

 For additional information about FieldCare, see Operating Instructions BA00027S and BA00059S

**Source for device description files**

See information →  100

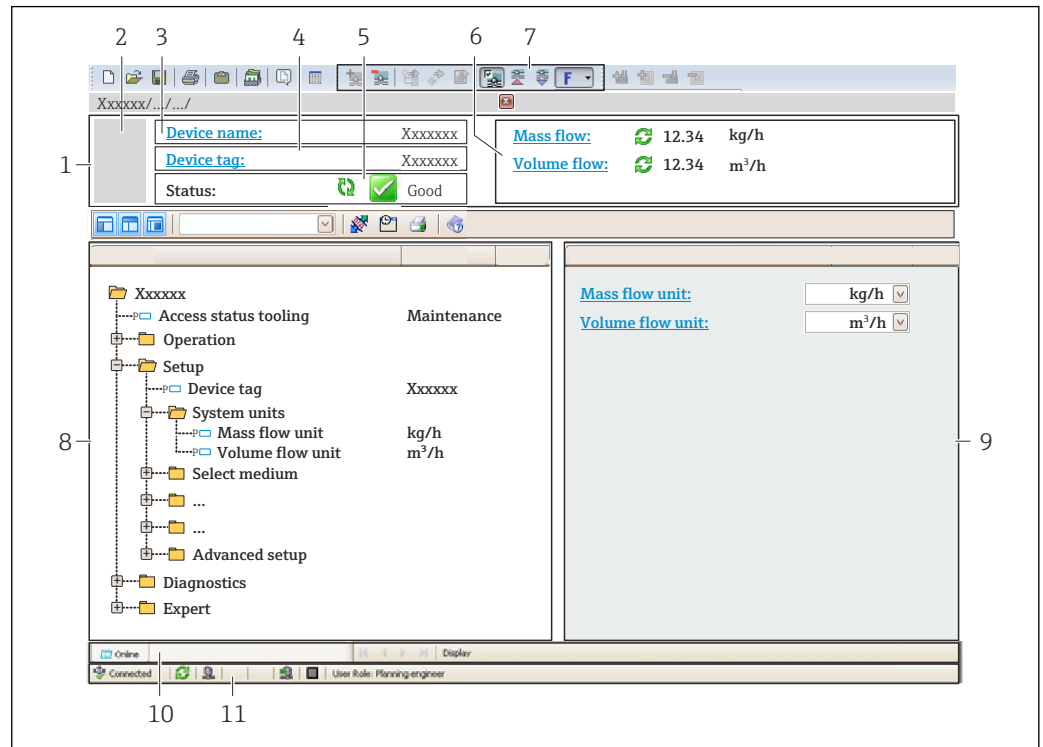


## Establishing a connection



For additional information, see Operating Instructions BA00027S and BA00059S

## User interface



A0021051-EN

- 1 Header
- 2 Picture of device
- 3 Device name
- 4 Tag name
- 5 Status area with status signal → 167
- 6 Display area for current measured values
- 7 Edit bar with additional functions such as save/load, event list and document creation
- 8 Navigation area with operating menu structure
- 9 Working area
- 10 Range of action
- 11 Status area

## 8.5.3 DeviceCare

### Function scope

Tool for connecting and configuring Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.



For details, see Innovation Brochure IN01047S

### Source for device description files

See information → 100



## 9 System integration

### 9.1 Overview of device description files

#### 9.1.1 Current version data for the device

Firmware version	01.06.zz	<ul style="list-style-type: none"> <li>■ On the title page of the Operating Instructions</li> <li>■ On the transmitter nameplate</li> <li>■ Firmware version Diagnostics → Device information → Firmware version</li> </ul>
Release date of firmware version	08.2022	---



For an overview of the various firmware versions for the device → 179

#### 9.1.2 Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

Operating tool via service interface (CDI) or Modbus interface	Sources for obtaining device descriptions
FieldCare	<ul style="list-style-type: none"> <li>■ <a href="http://www.endress.com">www.endress.com</a> → Download Area</li> <li>■ CD-ROM (contact Endress+Hauser)</li> <li>■ DVD (contact Endress+Hauser)</li> </ul>
DeviceCare	<ul style="list-style-type: none"> <li>■ <a href="http://www.endress.com">www.endress.com</a> → Download Area</li> <li>■ CD-ROM (contact Endress+Hauser)</li> <li>■ DVD (contact Endress+Hauser)</li> </ul>

### 9.2 Compatibility with earlier model

If the device is replaced, the measuring device Promag 500 supports the compatibility of the Modbus registers for the process variables and the diagnostic information with the previous model Promag 53. It is not necessary to change the engineering parameters in the automation system.

*Compatible Modbus registers: process variables*

Process variable	Compatible Modbus registers
Mass flow	2007
Volume flow	2009
Totalizer 1	2610
Totalizer 2	2810
Totalizer 3	3010



*Compatible Modbus registers: diagnostic information*

Diagnostic information	Compatible Modbus registers
Diagnostic code (data type: String), e.g. F270	6821
Diagnostic number (data type: Integer), e.g. 270	6859



The Modbus registers are compatible but the diagnostic numbers are not. Overview of the new diagnostic numbers → 170.



## 9.3 Modbus RS485 information


### 9.3.1 Function codes

Function codes are used to define which read or write action is carried out via the Modbus protocol. The measuring device supports the following function codes:



Code	Name	Description	Application
03	Read holding register	<p>Master reads one or more Modbus registers from the device. A maximum of 125 consecutive registers can be read with 1 telegram: 1 register = 2 bytes</p> <p> The measuring device does not make a distinction between function codes 03 and 04; these codes therefore yield the same result.</p>	<p>Read device parameters with read and write access</p> <p>Example: Read volume flow</p>
04	Read input register	<p>Master reads one or more Modbus registers from the device. A maximum of 125 consecutive registers can be read with 1 telegram: 1 register = 2 bytes</p> <p> The measuring device does not make a distinction between function codes 03 and 04; these codes therefore yield the same result.</p>	<p>Read device parameters with read access</p> <p>Example: Read totalizer value</p>
06	Write single registers	<p>Master writes a new value to <b>one</b> Modbus register of the measuring device.</p> <p> Use function code 16 to write multiple registers with just 1 telegram.</p>	<p>Write only 1 device parameter</p> <p>Example: reset totalizer</p>
08	Diagnostics	<p>Master checks the communication connection to the measuring device. The following "Diagnostics codes" are supported:</p> <ul style="list-style-type: none"> <li>▪ Sub-function 00 = Return query data (loopback test)</li> <li>▪ Sub-function 02 = Return diagnostics register</li> </ul>	



Code	Name	Description	Application
16	Write multiple registers	<p>Master writes a new value to multiple Modbus registers of the device. A maximum of 120 consecutive registers can be written with 1 telegram.</p> <p> If the required device parameters are not available as a group, yet must nevertheless be addressed with a single telegram, use Modbus data map →  103</p>	Write multiple device parameters
23	Read/Write multiple registers	<p>Master reads and writes a maximum of 118 Modbus registers of the measuring device simultaneously with 1 telegram. Write access is executed <b>before</b> read access.</p>	<p>Write and read multiple device parameters</p> <p>Example:</p> <ul style="list-style-type: none"> <li>■ Read mass flow</li> <li>■ Reset totalizer</li> </ul>

 Broadcast messages are only allowed with function codes 06, 16 and 23.

### 9.3.2 Register information

 For an overview of device parameters with their respective Modbus register information, please refer to the "Modbus RS485 register information" section in the "Description of device parameters" documentation →  225.

### 9.3.3 Response time

Response time of the measuring device to the request telegram of the Modbus master: typically 3 to 5 ms

### 9.3.4 Data types

The measuring device supports the following data types:

<b>FLOAT</b> (floating point number IEEE 754) Data length = 4 bytes (2 registers)			
Byte 3	Byte 2	Byte 1	Byte 0
SEEEEEEE	EMMMMMMM	MMMMMMMM	MMMMMMMM
S = sign, E = exponent, M = mantissa			

<b>INTEGER</b> Data length = 2 bytes (1 register)	
Byte 1	Byte 0
Most significant byte (MSB)	Least significant byte (LSB)

<b>STRING</b> Data length = depends on the device parameter, e.g. presentation of a device parameter with a data length = 18 bytes (9 registers)				
Byte 17	Byte 16	...	Byte 1	Byte 0
Most significant byte (MSB)		...		Least significant byte (LSB)



### 9.3.5 Byte transmission sequence

Byte addressing, i.e. the transmission sequence of the bytes, is not specified in the Modbus specification. For this reason, it is important to coordinate or match the addressing method between the master and slave during commissioning. This can be configured in the measuring device using the **Byte order** parameter.

The bytes are transmitted depending on the selection in the **Byte order** parameter:

FLOAT				
	Sequence			
Options	1.	2.	3.	4.
1 - 0 - 3 - 2 *	Byte 1 (MMMMMMMM)	Byte 0 (MMMMMMMM)	Byte 3 (SEEEEEEE)	Byte 2 (EMMMMMMM)
0 - 1 - 2 - 3	Byte 0 (MMMMMMMM)	Byte 1 (MMMMMMMM)	Byte 2 (EMMMMMMM)	Byte 3 (SEEEEEEE)
2 - 3 - 0 - 1	Byte 2 (EMMMMMMM)	Byte 3 (SEEEEEEE)	Byte 0 (MMMMMMMM)	Byte 1 (MMMMMMMM)
3 - 2 - 1 - 0	Byte 3 (SEEEEEEE)	Byte 2 (EMMMMMMM)	Byte 1 (MMMMMMMM)	Byte 0 (MMMMMMMM)
* = factory setting, S = sign, E = exponent, M = mantissa				

INTEGER		
	Sequence	
Options	1.	2.
1 - 0 - 3 - 2 * 3 - 2 - 1 - 0	Byte 1 (MSB)	Byte 0 (LSB)
0 - 1 - 2 - 3 2 - 3 - 0 - 1	Byte 0 (LSB)	Byte 1 (MSB)
* = factory setting, MSB = most significant byte, LSB = least significant byte		

STRING					
Presentation taking the example of a device parameter with a data length of 18 bytes.					
	Sequence				
Options	1.	2.	...	17.	18.
1 - 0 - 3 - 2 * 3 - 2 - 1 - 0	Byte 17 (MSB)	Byte 16	...	Byte 1	Byte 0 (LSB)
0 - 1 - 2 - 3 2 - 3 - 0 - 1	Byte 16	Byte 17 (MSB)	...	Byte 0 (LSB)	Byte 1
* = factory setting, MSB = most significant byte, LSB = least significant byte					

### 9.3.6 Modbus data map

#### Function of the Modbus data map

The device offers a special memory area, the Modbus data map (for a maximum of 16 device parameters), to allow users to call up multiple device parameters via Modbus RS485 and not only individual device parameters or a group of consecutive device parameters.

Grouping of device parameters is flexible and the Modbus master can read or write to the entire data block simultaneously with a single request telegram.



### Structure of the Modbus data map

The Modbus data map consists of two data sets:

- **Scan list: Configuration area**

The device parameters to be grouped are defined in a list by entering their Modbus RS485 register addresses in the list.

- **Data area**

The measuring device reads out the register addresses entered in the scan list cyclically and writes the associated device data (values) to the data area.



For an overview of device parameters with their respective Modbus register information, please refer to the "Modbus RS485 register information" section in the "Description of device parameters" documentation → 225.

### Scan list configuration

For configuration, the Modbus RS485 register addresses of the device parameters to be grouped must be entered in the scan list. Please note the following basic requirements of the scan list:

<b>Max. entries</b>	16 device parameters
<b>Supported device parameters</b>	Only parameters with the following characteristics are supported: <ul style="list-style-type: none"> <li>■ Access type: read or write access</li> <li>■ Data type: float or integer</li> </ul>

#### *Configuration of the scan list via FieldCare or DeviceCare*

Carried out using the operating menu of the measuring device:

Expert → Communication → Modbus data map → Scan list register 0 to 15

Scan list	
No.	Configuration register
0	Scan list register 0
...	...
15	Scan list register 15

#### *Configuration of the scan list via Modbus RS485*

Carried out using register addresses 5001 - 5016

Scan list			
No.	Modbus RS485 register	Data type	Configuration register
0	5001	Integer	Scan list register 0
...	...	Integer	...
15	5016	Integer	Scan list register 15

### Reading out data via Modbus RS485

The Modbus master accesses the data area of the Modbus data map to read out the current values of the device parameters defined in the scan list.

<b>Master access to data area</b>	Via register addresses 5051-5081
-----------------------------------	----------------------------------



Data area				
Device parameter value	Modbus RS485 register		Data type*	Access**
	Start register	End register (Float only)		
Value of scan list register 0	5051	5052	Integer/float	Read/write
Value of scan list register 1	5053	5054	Integer/float	Read/write
Value of scan list register ...	...	...	...	...
Value of scan list register 15	5081	5082	Integer/float	Read/write
* Data type depends on the device parameters entered in the scan list.				
** Data access depends on the device parameters entered in the scan list. If the device parameter entered supports read and write access, the parameter can also be accessed via the data area.				



## 10 Commissioning

### 10.1 Function check

Before commissioning the measuring device:

- ▶ Make sure that the post-installation and post-connection checks have been performed.
- Checklist for "Post-mounting check" → 44
- Checklist for "Post-connection check" → 74

### 10.2 Switching on the measuring device

- ▶ After a successful function check, switch on the measuring device.
  - ↳ After a successful startup, the local display switches automatically from the startup display to the operational display.

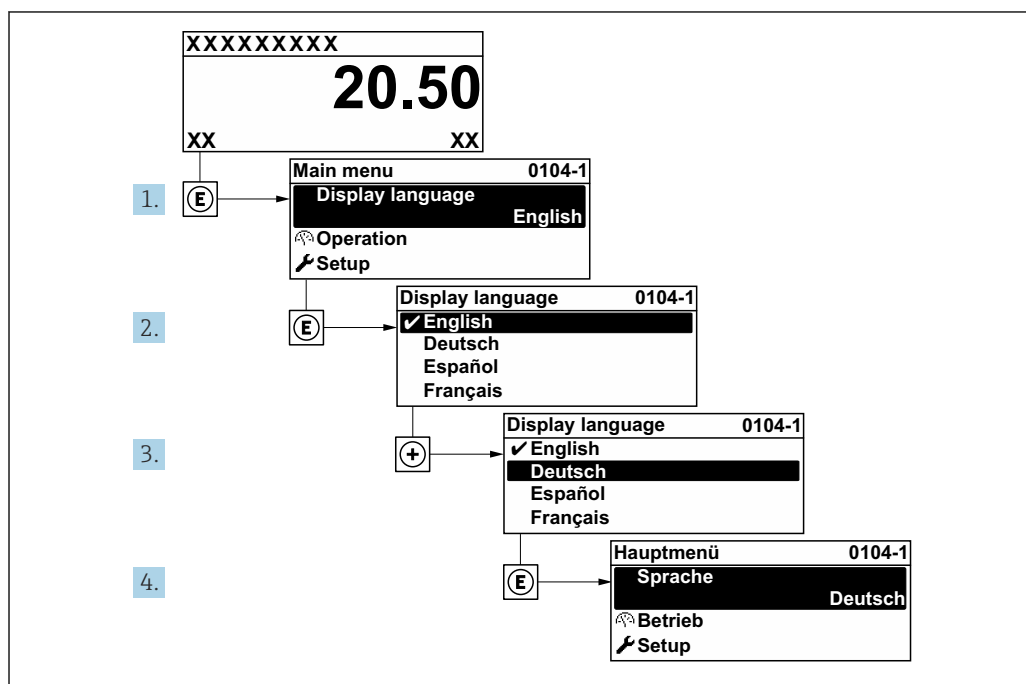
If nothing appears on the local display or a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" → 158.

### 10.3 Connecting via FieldCare

- For FieldCare → 95 connection
- For connecting via FieldCare → 99
- For the FieldCare → 99 user interface

### 10.4 Setting the operating language

Factory setting: English or ordered local language



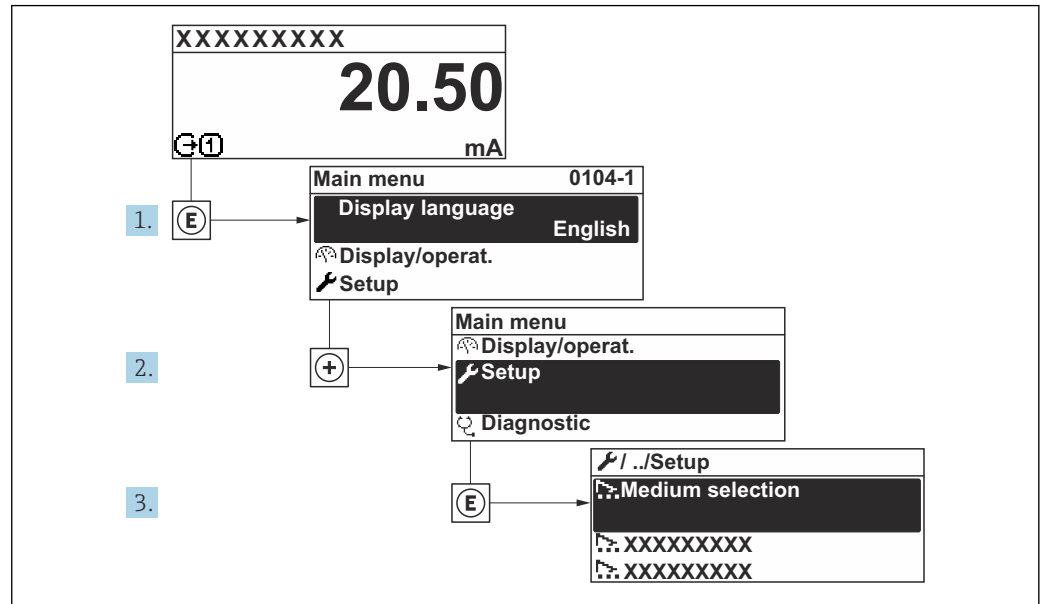
34 Taking the example of the local display

A0029420



## 10.5 Configuring the measuring device

- The **Setup** menu with its guided wizards contains all the parameters needed for standard operation.
- Navigation to the **Setup** menu



A003222-EN

35 Taking the example of the local display

- i** The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

### Navigation

"Setup" menu

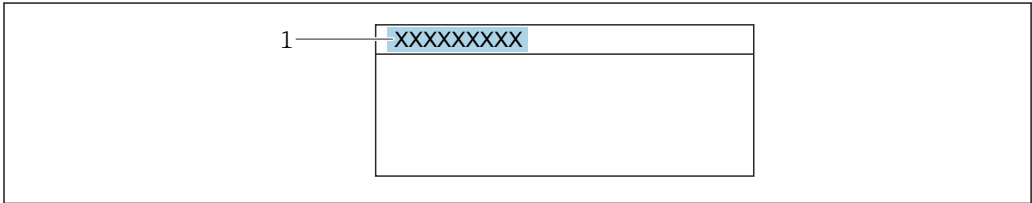
Setup		
► System units	→	108
► Communication	→	110
► I/O configuration	→	111
► Current input 1 to n	→	112
► Status input 1 to n	→	113
► Current output 1 to n	→	114
► Pulse/frequency/switch output 1 to n	→	117
► Relay output 1 to n	→	126



► Double pulse output	→ 128
► Display	→ 123
► Low flow cut off	→ 125
► Empty pipe detection	→ 126
► Configure flow damping	→ 129
► Advanced setup	→ 132

10.5.1 Defining the tag name

To enable fast identification of the measuring point within the system, you can enter a unique designation using the **Device tag** parameter and thus change the factory setting.



A0029422

36 Header of the operational display with tag name  
1 Tag name

 Enter the tag name in the "FieldCare" operating tool → 99


**Navigation**  
"Setup" menu → Device tag

Parameter overview with brief description

Parameter	Description	User entry	Factory setting
Device tag	Enter the name for the measuring point.	Max. 32 characters, such as letters, numbers or special characters (e.g. @, %, /).	Promag

10.5.2 Setting the system units

In the **System units** submenu the units of all the measured values can be set.

 The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).



**Navigation**

"Setup" menu → System units

► System units		
Volume flow unit	→	109
Volume unit	→	109
Conductivity unit	→	109
Temperature unit	→	109
Mass flow unit	→	110
Mass unit	→	110
Density unit	→	110
Corrected volume flow unit	→	110
Corrected volume unit	→	110

**Parameter overview with brief description**

Parameter	Prerequisite	Description	Selection	Factory setting
Volume flow unit	–	Select volume flow unit. <i>Effect</i> The selected unit applies for: <ul style="list-style-type: none"> <li>Output</li> <li>Low flow cut off</li> <li>Simulation process variable</li> </ul>	Unit choose list	Depends on country: <ul style="list-style-type: none"> <li>l/h</li> <li>gal/min (us)</li> </ul>
Volume unit	–	Select volume unit.	Unit choose list	Country-specific: <ul style="list-style-type: none"> <li>m<sup>3</sup></li> <li>gal (us)</li> </ul>
Conductivity unit	The <b>On</b> option is selected in the <b>Conductivity measurement</b> parameter.	Select conductivity unit. <i>Effect</i> The selected unit applies for: Simulation process variable	Unit choose list	µS/cm
Temperature unit	–	Select temperature unit. <i>Effect</i> The selected unit applies for: <ul style="list-style-type: none"> <li><b>Temperature</b> parameter</li> <li><b>Maximum value</b> parameter</li> <li><b>Minimum value</b> parameter</li> <li><b>External temperature</b> parameter</li> <li><b>Maximum value</b> parameter</li> <li><b>Minimum value</b> parameter</li> </ul>	Unit choose list	Country-specific: <ul style="list-style-type: none"> <li>°C</li> <li>°F</li> </ul>



Parameter	Prerequisite	Description	Selection	Factory setting
Mass flow unit	–	Select mass flow unit. <i>Effect</i> The selected unit applies for: ■ Output ■ Low flow cut off ■ Simulation process variable	Unit choose list	Country-specific: ■ kg/h ■ lb/min
Mass unit	–	Select mass unit.	Unit choose list	Country-specific: ■ kg ■ lb
Density unit	–	Select density unit. <i>Effect</i> The selected unit applies for: ■ Output ■ Simulation process variable	Unit choose list	Country-specific: ■ kg/l ■ lb/ft <sup>3</sup>
Corrected volume flow unit	–	Select corrected volume flow unit. <i>Result</i> The selected unit applies for: <b>Corrected volume flow</b> parameter (→ ⓘ 152)	Unit choose list	Country-specific: ■ NI/h ■ Sft <sup>3</sup> /h
Corrected volume unit	–	Select corrected volume unit.	Unit choose list	Country-specific: ■ Nm <sup>3</sup> ■ Sft <sup>3</sup>

### 10.5.3 Configuring the communication interface

The **Communication** submenu guides you systematically through all the parameters that have to be configured for selecting and setting the communication interface.

#### Navigation

"Setup" menu → Communication

► Communication

Bus address

→ ⓘ 111

Baudrate

→ ⓘ 111

Data transfer mode

→ ⓘ 111

Parity

→ ⓘ 111

Byte order

→ ⓘ 111

Failure mode

→ ⓘ 111



## Parameter overview with brief description

Parameter	Description	User entry / Selection	Factory setting
Bus address	Enter device address.	1 to 247	247
Baudrate	Define data transfer speed.	<ul style="list-style-type: none"> <li>■ 1200 BAUD</li> <li>■ 2400 BAUD</li> <li>■ 4800 BAUD</li> <li>■ 9600 BAUD</li> <li>■ 19200 BAUD</li> <li>■ 38400 BAUD</li> <li>■ 57600 BAUD</li> <li>■ 115200 BAUD</li> </ul>	19200 BAUD
Data transfer mode	Select data transfer mode.	<ul style="list-style-type: none"> <li>■ ASCII</li> <li>■ RTU</li> </ul>	RTU
Parity	Select parity bits.	Picklist <b>ASCII</b> option: <ul style="list-style-type: none"> <li>■ 0 = <b>Even</b> option</li> <li>■ 1 = <b>Odd</b> option</li> </ul> Picklist <b>RTU</b> option: <ul style="list-style-type: none"> <li>■ 0 = <b>Even</b> option</li> <li>■ 1 = <b>Odd</b> option</li> <li>■ 2 = <b>None / 1 stop bit</b> option</li> <li>■ 3 = <b>None / 2 stop bits</b> option</li> </ul>	Even
Byte order	Select byte transmission sequence.	<ul style="list-style-type: none"> <li>■ 0-1-2-3</li> <li>■ 3-2-1-0</li> <li>■ 1-0-3-2</li> <li>■ 2-3-0-1</li> </ul>	1-0-3-2
Failure mode	Select measured value output behavior when a diagnostic message occurs via Modbus communication. NaN <sup>1)</sup>	<ul style="list-style-type: none"> <li>■ NaN value</li> <li>■ Last valid value</li> </ul>	NaN value

1) Not a Number

## 10.5.4 Displaying the I/O configuration

The **I/O configuration** submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

## Navigation

"Setup" menu → I/O configuration

▶ I/O configuration

I/O module 1 to n terminal numbers

→ ⓘ 112

I/O module 1 to n information

→ ⓘ 112

I/O module 1 to n type

→ ⓘ 112

Apply I/O configuration

→ ⓘ 112

I/O alteration code

→ ⓘ 112



Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	<ul style="list-style-type: none"><li>Not used</li><li>26-27 (I/O 1)</li><li>24-25 (I/O 2)</li><li>22-23 (I/O 3)</li><li>20-21 (I/O 4) *</li></ul>	–
I/O module 1 to n information	Shows information of the plugged I/O module.	<ul style="list-style-type: none"><li>Not plugged</li><li>Invalid</li><li>Not configurable</li><li>Configurable</li><li>MODBUS</li></ul>	–
I/O module 1 to n type	Shows the I/O module type.	<ul style="list-style-type: none"><li>Off</li><li>Current output *</li><li>Current input *</li><li>Status input *</li><li>Pulse/frequency/switch output *</li><li>Double pulse output *</li><li>Relay output *</li></ul>	Off
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	<ul style="list-style-type: none"><li>No</li><li>Yes</li></ul>	No
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer	0

\* Visibility depends on order options or device settings

10.5.5 Configuring the current input

The "Current input" wizard guides the user systematically through all the parameters that have to be set for configuring the current input.

Navigation

"Setup" menu → Current input

► Current input 1 to n

Terminal number

→ ⓘ 113

Signal mode

→ ⓘ 113

0/4 mA value

→ ⓘ 113

20 mA value

→ ⓘ 113

Current span

→ ⓘ 113

Failure mode

→ ⓘ 113

Failure value

→ ⓘ 113



## Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current input module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4) *</li> </ul>	–
Signal mode	The measuring device is <b>not</b> approved for use in the hazardous area with type of protection Ex-i.	Select the signal mode for the current input.	<ul style="list-style-type: none"> <li>■ Passive</li> <li>■ Active *</li> </ul>	Active
0/4 mA value	–	Enter 4 mA value.	Signed floating-point number	0
20 mA value	–	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	–	Select current range for process value output and upper/lower level for alarm signal.	<ul style="list-style-type: none"> <li>■ 4...20 mA (4...20.5 mA)</li> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 0...20 mA (0...20.5 mA)</li> </ul>	Country-specific: <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> </ul>
Failure mode	–	Define input behavior in alarm condition.	<ul style="list-style-type: none"> <li>■ Alarm</li> <li>■ Last valid value</li> <li>■ Defined value</li> </ul>	Alarm
Failure value	In the <b>Failure mode</b> parameter, the <b>Defined value</b> option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	0

\* Visibility depends on order options or device settings

## 10.5.6 Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

## Navigation

"Setup" menu → Status input 1 to n

► Status input 1 to n

Assign status input

→ ⓘ 114

Terminal number

→ ⓘ 114

Active level

→ ⓘ 114

Terminal number

→ ⓘ 114

Response time status input

→ ⓘ 114

Terminal number

→ ⓘ 114



Parameter overview with brief description

Parameter	Description	Selection / User interface / User entry	Factory setting
Assign status input	Select function for the status input.	<ul style="list-style-type: none"><li>Off</li><li>Reset totalizer 1</li><li>Reset totalizer 2</li><li>Reset totalizer 3</li><li>Reset all totalizers</li><li>Flow override</li></ul>	Off
Terminal number	Shows the terminal numbers used by the status input module.	<ul style="list-style-type: none"><li>Not used</li><li>24-25 (I/O 2)</li><li>22-23 (I/O 3)</li><li>20-21 (I/O 4) *</li></ul>	–
Active level	Define input signal level at which the assigned function is triggered.	<ul style="list-style-type: none"><li>High</li><li>Low</li></ul>	High
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms	50 ms

\* Visibility depends on order options or device settings

10.5.7 Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

Navigation

"Setup" menu → Current output

► Current output 1 to n

Terminal number

→ ⓘ 115

Signal mode

→ ⓘ 115

Process variable current output

→ ⓘ 115

Current range output

→ ⓘ 115

Lower range value output

→ ⓘ 115

Upper range value output

→ ⓘ 115

Fixed current

→ ⓘ 115

Damping current output

→ ⓘ 116

Failure behavior current output

→ ⓘ 116

Failure current

→ ⓘ 116



## Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4) *</li> </ul>	–
Signal mode	–	Select the signal mode for the current output.	<ul style="list-style-type: none"> <li>■ Active *</li> <li>■ Passive *</li> </ul>	Active
Process variable current output	–	Select process variable for current output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Electronics temperature</li> <li>■ Noise *</li> <li>■ Coil current shot time *</li> <li>■ Reference electrode potential against PE *</li> <li>■ HBSI *</li> <li>■ Build-up index *</li> <li>■ Test point 1</li> <li>■ Test point 2</li> <li>■ Test point 3</li> </ul>	Volume flow
Current range output	–	Select current range for process value output and upper/lower level for alarm signal.	<ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 4...20 mA (4... 20.5 mA)</li> <li>■ 0...20 mA (0... 20.5 mA)</li> <li>■ Fixed value</li> </ul>	Depends on country: <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> </ul>
Lower range value output	One of the following options is selected in the <b>Current span</b> parameter (→ 115): <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 4...20 mA (4... 20.5 mA)</li> <li>■ 0...20 mA (0... 20.5 mA)</li> </ul>	Enter lower range value for the measured value range.	Signed floating-point number	Depends on country: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
Upper range value output	One of the following options is selected in the <b>Current span</b> parameter (→ 115): <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 4...20 mA (4... 20.5 mA)</li> <li>■ 0...20 mA (0... 20.5 mA)</li> </ul>	Enter upper range value for the measured value range.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The <b>Fixed current</b> option is selected in the <b>Current span</b> parameter (→ 115).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA



Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Damping current output	A process variable is selected in the <b>Assign current output</b> parameter (→ 115) and one of the following options is selected in the <b>Current span</b> parameter (→ 115): <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 4...20 mA (4... 20.5 mA)</li> <li>■ 0...20 mA (0... 20.5 mA)</li> </ul>	Set reaction time for output signal to fluctuations in the measured value.	0.0 to 999.9 s	1.0 s
Failure behavior current output	A process variable is selected in the <b>Assign current output</b> parameter (→ 115) and one of the following options is selected in the <b>Current span</b> parameter (→ 115): <ul style="list-style-type: none"> <li>■ 4...20 mA NE (3.8...20.5 mA)</li> <li>■ 4...20 mA US (3.9...20.8 mA)</li> <li>■ 4...20 mA (4... 20.5 mA)</li> <li>■ 0...20 mA (0... 20.5 mA)</li> </ul>	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>■ Min.</li> <li>■ Max.</li> <li>■ Last valid value</li> <li>■ Actual value</li> <li>■ Fixed value</li> </ul>	Max.
Failure current	The <b>Defined value</b> option is selected in the <b>Failure mode</b> parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

\* Visibility depends on order options or device settings



10.5.8 Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu → Advanced setup → Pulse/frequency/switch output

► Pulse/frequency/switch output  
1 to n

Operating mode

→ 117

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Operating mode	Define the output as a pulse, frequency or switch output.	<div>■ Pulse</div> <div>■ Frequency</div> <div>■ Switch</div>	Pulse

Configuring the pulse output

Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output  
1 to n

Operating mode

Terminal number

Signal mode

Assign pulse output

Pulse scaling

Pulse width

Failure mode

Invert output signal

→ 118

→ 118

→ 118

→ 118

→ 118







→ 118

→ 118

→ 118



## Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> <li>■ Pulse</li> <li>■ Frequency</li> <li>■ Switch</li> </ul>	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4) *</li> </ul>	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> <li>■ Passive</li> <li>■ Active *</li> <li>■ Passive NE</li> </ul>	Passive
Assign pulse output 1 to n	The <b>Pulse</b> option is selected in the <b>Operating mode</b> parameter.	Select process variable for pulse output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>	Off
Pulse scaling	The <b>Pulse</b> option is selected in the <b>Operating mode</b> parameter (→  117) and a process variable is selected in the <b>Assign pulse output</b> parameter (→  118).	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The <b>Pulse</b> option is selected in the <b>Operating mode</b> parameter (→  117) and a process variable is selected in the <b>Assign pulse output</b> parameter (→  118).	Define time width of the output pulse.	0.05 to 2 000 ms	100 ms
Failure mode	The <b>Pulse</b> option is selected in the <b>Operating mode</b> parameter (→  117) and a process variable is selected in the <b>Assign pulse output</b> parameter (→  118).	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>■ Actual value</li> <li>■ No pulses</li> </ul>	No pulses
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> <li>■ No</li> <li>■ Yes</li> </ul>	No

\* Visibility depends on order options or device settings


## Configuring the frequency output

## Navigation


"Setup" menu → Pulse/frequency/switch output

▶ Pulse/frequency/switch output  
1 to n


Operating mode

→  119









Terminal number

→  119


Signal mode

→  119



Assign frequency output	→  119
Minimum frequency value	→  120
Maximum frequency value	→  120
Measuring value at minimum frequency	→  120
Measuring value at maximum frequency	→  120
Failure mode	→  120
Failure frequency	→  120
Invert output signal	→  120

### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> <li>■ Pulse</li> <li>■ Frequency</li> <li>■ Switch</li> </ul>	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4) *</li> </ul>	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> <li>■ Passive</li> <li>■ Active *</li> <li>■ Passive NE</li> </ul>	Passive
Assign frequency output	In the <b>Operating mode</b> parameter (→  117), the <b>Frequency</b> option is selected.	Select process variable for frequency output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity *</li> <li>■ Electronics temperature</li> <li>■ Noise *</li> <li>■ Coil current shot time *</li> <li>■ Reference electrode potential against PE *</li> <li>■ HBSI *</li> <li>■ Build-up index *</li> <li>■ Test point 1</li> <li>■ Test point 2</li> <li>■ Test point 3</li> </ul>	Off



Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Minimum frequency value	The <b>Frequency</b> option is selected in the <b>Operating mode</b> parameter (→ 117) and a process variable is selected in the <b>Assign frequency output</b> parameter (→ 119).	Enter minimum frequency.	0.0 to 10 000.0 Hz	0.0 Hz
Maximum frequency value	The <b>Frequency</b> option is selected in the <b>Operating mode</b> parameter (→ 117) and a process variable is selected in the <b>Assign frequency output</b> parameter (→ 119).	Enter maximum frequency.	0.0 to 10 000.0 Hz	10 000.0 Hz
Measuring value at minimum frequency	The <b>Frequency</b> option is selected in the <b>Operating mode</b> parameter (→ 117) and a process variable is selected in the <b>Assign frequency output</b> parameter (→ 119).	Enter measured value for minimum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The <b>Frequency</b> option is selected in the <b>Operating mode</b> parameter (→ 117) and a process variable is selected in the <b>Assign frequency output</b> parameter (→ 119).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter
Failure mode	The <b>Frequency</b> option is selected in the <b>Operating mode</b> parameter (→ 117) and a process variable is selected in the <b>Assign frequency output</b> parameter (→ 119).	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>■ Actual value</li> <li>■ Defined value</li> <li>■ 0 Hz</li> </ul>	0 Hz
Failure frequency	In the <b>Operating mode</b> parameter (→ 117), the <b>Frequency</b> option is selected, in the <b>Assign frequency output</b> parameter (→ 119) a process variable is selected, and in the <b>Failure mode</b> parameter, the <b>Defined value</b> option is selected.	Enter frequency output value in alarm condition.	0.0 to 12 500.0 Hz	0.0 Hz
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> <li>■ No</li> <li>■ Yes</li> </ul>	No















\* Visibility depends on order options or device settings



## Configuring the switch output

### Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output 1 to n		
Operating mode	→ 	121
Terminal number	→ 	121
Signal mode	→ 	121
Switch output function	→ 	122
Assign diagnostic behavior	→ 	122
Assign limit	→ 	122
Assign flow direction check	→ 	122
Assign status	→ 	122
Switch-on value	→ 	122
Switch-off value	→ 	122
Switch-on delay	→ 	122
Switch-off delay	→ 	123
Failure mode	→ 	123
Invert output signal	→ 	123

### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> <li>■ Pulse</li> <li>■ Frequency</li> <li>■ Switch</li> </ul>	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4) *</li> </ul>	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> <li>■ Passive</li> <li>■ Active *</li> <li>■ Passive NE</li> </ul>	Passive



Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.	Select function for switch output.	<ul style="list-style-type: none"> <li>Off</li> <li>On</li> <li>Diagnostic behavior</li> <li>Limit</li> <li>Flow direction check</li> <li>Status</li> </ul>	Off
Assign diagnostic behavior	<ul style="list-style-type: none"> <li>In the <b>Operating mode</b> parameter, the <b>Switch</b> option is selected.</li> <li>In the <b>Switch output function</b> parameter, the <b>Diagnostic behavior</b> option is selected.</li> </ul>	Select diagnostic behavior for switch output.	<ul style="list-style-type: none"> <li>Alarm</li> <li>Alarm or warning</li> <li>Warning</li> </ul>	Alarm
Assign limit	<ul style="list-style-type: none"> <li>In the <b>Operating mode</b> parameter, the <b>Switch</b> option is selected.</li> <li>In the <b>Switch output function</b> parameter, the <b>Limit</b> option is selected.</li> </ul>	Select process variable for limit function.	<ul style="list-style-type: none"> <li>Off</li> <li>Volume flow</li> <li>Mass flow</li> <li>Corrected volume flow</li> <li>Flow velocity</li> <li>Conductivity*</li> <li>Totalizer 1</li> <li>Totalizer 2</li> <li>Totalizer 3</li> <li>Electronics temperature</li> </ul>	Volume flow
Assign flow direction check	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Flow direction check</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Select process variable for flow direction monitoring.	<ul style="list-style-type: none"> <li>Off</li> <li>Volume flow</li> <li>Mass flow</li> <li>Corrected volume flow</li> </ul>	Volume flow
Assign status	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Status</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Select device status for switch output.	<ul style="list-style-type: none"> <li>Empty pipe detection</li> <li>Low flow cut off</li> <li>Build-up index*</li> <li>HBSI limit exceeded*</li> </ul>	Empty pipe detection
Switch-on value	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Limit</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>0 l/h</li> <li>0 gal/min (us)</li> </ul>
Switch-off value	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Limit</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>0 l/h</li> <li>0 gal/min (us)</li> </ul>
Switch-on delay	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Limit</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s



Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch-off delay	<ul style="list-style-type: none"> <li>The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.</li> <li>The <b>Limit</b> option is selected in the <b>Switch output function</b> parameter.</li> </ul>	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Failure mode	–	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>Actual status</li> <li>Open</li> <li>Closed</li> </ul>	Open
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> <li>No</li> <li>Yes</li> </ul>	No

\* Visibility depends on order options or device settings

### 10.5.9 Configuring the local display

The **Display** wizard guides you systematically through all the parameters that can be configured for configuring the local display.

#### Navigation

"Setup" menu → Display

► Display

Format display

→ 124

Value 1 display

→ 124

0% bargraph value 1

→ 124

100% bargraph value 1

→ 124

Value 2 display

→ 124

Value 3 display

→ 124

0% bargraph value 3

→ 124

100% bargraph value 3

→ 124

Value 4 display




→ 124



## Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	<ul style="list-style-type: none"> <li>■ 1 value, max. size</li> <li>■ 1 bargraph + 1 value</li> <li>■ 2 values</li> <li>■ 1 value large + 2 values</li> <li>■ 4 values</li> </ul>	1 value, max. size
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Totalizer 1</li> <li>■ Totalizer 2</li> <li>■ Totalizer 3</li> <li>■ Current output 1 *</li> <li>■ Current output 2 *</li> <li>■ Current output 3 *</li> <li>■ Current output 4 *</li> <li>■ Electronics temperature</li> <li>■ HBSI *</li> <li>■ Noise *</li> <li>■ Coil current shot time *</li> <li>■ Reference electrode potential against PE *</li> <li>■ Build-up index *</li> <li>■ Test point 1</li> <li>■ Test point 2</li> <li>■ Test point 3</li> </ul>	Volume flow
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
0% bargraph value 3	A selection was made in the <b>Value 3 display</b> parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
100% bargraph value 3	A selection was made in the <b>Value 3 display</b> parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None



Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→  124)	None
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→  124)	None
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→  124)	None





\* Visibility depends on order options or device settings

### 10.5.10 Configuring the low flow cut off




The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

#### Navigation

"Setup" menu → Low flow cut off


► Low flow cut off	
Assign process variable	→  125
On value low flow cutoff	→  125
Off value low flow cutoff	→  125
Pressure shock suppression	→  125

#### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	–	Select process variable for low flow cut off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>	Volume flow
On value low flow cutoff	A process variable is selected in the <b>Assign process variable</b> parameter (→  125).	Enter on value for low flow cut off.	Positive floating-point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the <b>Assign process variable</b> parameter (→  125).	Enter off value for low flow cut off.	0 to 100.0 %	50 %
Pressure shock suppression	A process variable is selected in the <b>Assign process variable</b> parameter (→  125).	Enter time frame for signal suppression (= active pressure shock suppression).	0 to 100 s	0 s



### 10.5.11 Configuring empty pipe detection

-  The measuring devices are calibrated with water (approx. 500 µS/cm) at the factory. For liquids with a lower conductivity, it is advisable to perform a new full pipe adjustment onsite.
- It is recommended to perform a new empty pipe adjustment onsite if a cable that is longer than 50 meters is used.


The **Empty pipe detection** submenu contains parameters that must be configured for the configuration of empty pipe detection.

#### Navigation


"Setup" menu → Empty pipe detection

▶ Empty pipe detection


Empty pipe detection

→  126


New adjustment

→  126


Progress

→  126


Switch point empty pipe detection

→  126

Response time empty pipe detection

→  126

#### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Empty pipe detection	–	Switch empty pipe detection on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
New adjustment	The <b>On</b> option is selected in the <b>Empty pipe detection</b> parameter.	Select type of adjustment.	<ul style="list-style-type: none"> <li>■ Cancel</li> <li>■ Empty pipe adjust</li> <li>■ Full pipe adjust</li> </ul>	Cancel
Progress	The <b>On</b> option is selected in the <b>Empty pipe detection</b> parameter.	Shows the progress.	<ul style="list-style-type: none"> <li>■ Ok</li> <li>■ Busy</li> <li>■ Not ok</li> </ul>	–
Switch point empty pipe detection	The <b>On</b> option is selected in the <b>Empty pipe detection</b> parameter.	Enter hysteresis in %, below this value the measuring tube will detected as empty.	0 to 100 %	50 %
Response time empty pipe detection	A process variable is selected in the <b>Assign process variable</b> parameter (→  126).	Use this function to enter the minimum time (hold time) the signal must be present before diagnostic message S962 "Empty pipe" is triggered in the event of a partially filled or empty measuring pipe.	0 to 100 s	1 s












### 10.5.12 Configuring the relay output

The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.



**Navigation**

"Setup" menu → Relay output 1 to n

► Relay output 1 to n		
Terminal number	→ 	127
Relay output function	→ 	127
Assign flow direction check	→ 	127
Assign limit	→ 	128
Assign diagnostic behavior	→ 	128
Assign status	→ 	128
Switch-off value	→ 	128
Switch-off delay	→ 	128
Switch-on value	→ 	128
Switch-on delay	→ 	128
Failure mode	→ 	128

**Parameter overview with brief description**

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the relay output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> <li>■ 20-21 (I/O 4)</li> </ul>	–
Relay output function	–	Select the function for the relay output.	<ul style="list-style-type: none"> <li>■ Closed</li> <li>■ Open</li> <li>■ Diagnostic behavior</li> <li>■ Limit</li> <li>■ Flow direction check</li> <li>■ Digital Output</li> </ul>	Closed
Assign flow direction check	The <b>Flow direction check</b> option is selected in the <b>Relay output function</b> parameter.	Select process variable for flow direction monitoring.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>	Volume flow



Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign limit	The <b>Limit</b> option is selected in the <b>Relay output function</b> parameter.	Select process variable for limit function.	<ul style="list-style-type: none"> <li>Off</li> <li>Volume flow</li> <li>Mass flow</li> <li>Corrected volume flow</li> <li>Flow velocity</li> <li>Conductivity*</li> <li>Totalizer 1</li> <li>Totalizer 2</li> <li>Totalizer 3</li> <li>Electronics temperature</li> </ul>	Volume flow
Assign diagnostic behavior	In the <b>Relay output function</b> parameter, the <b>Diagnostic behavior</b> option is selected.	Select diagnostic behavior for switch output.	<ul style="list-style-type: none"> <li>Alarm</li> <li>Alarm or warning</li> <li>Warning</li> </ul>	Alarm
Assign status	In the <b>Relay output function</b> parameter, the <b>Digital Output</b> option is selected.	Select device status for switch output.	<ul style="list-style-type: none"> <li>Partially filled pipe detection</li> <li>Low flow cut off</li> <li>HBSI limit exceeded*</li> </ul>	Partially filled pipe detection
Switch-off value	In the <b>Relay output function</b> parameter, the <b>Limit</b> option is selected.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>0 l/h</li> <li>0 gal(us)/min</li> </ul>
Switch-off delay	In the <b>Relay output function</b> parameter, the <b>Limit</b> option is selected.	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Switch-on value	The <b>Limit</b> option is selected in the <b>Relay output function</b> parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>0 l/h</li> <li>0 gal(us)/min</li> </ul>
Switch-on delay	In the <b>Relay output function</b> parameter, the <b>Limit</b> option is selected.	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Failure mode	–	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>Actual status</li> <li>Open</li> <li>Closed</li> </ul>	Open

\* Visibility depends on order options or device settings

### 10.5.13 Configuring the double pulse output

The **Double pulse output** submenu guides the user systematically through all the parameters that have to be set for configuring the double pulse output.

#### Navigation

"Setup" menu → Double pulse output






▶ Double pulse output

Signal mode → 129

Master terminal number → 129

Assign pulse output → 129



Measuring mode	→  129
Value per pulse	→  129
Pulse width	→  129
Failure mode	→  129
Invert output signal	→  129

### Parameter overview with brief description

Parameter	Description	Selection / User interface / User entry	Factory setting
Signal mode	Select the signal mode for the double pulse output.	<ul style="list-style-type: none"> <li>■ Passive</li> <li>■ Active *</li> <li>■ Passive NE</li> </ul>	Passive
Master terminal number	Shows the terminal numbers used by the master of the double pulse output module.	<ul style="list-style-type: none"> <li>■ Not used</li> <li>■ 24-25 (I/O 2)</li> <li>■ 22-23 (I/O 3)</li> </ul>	–
Assign pulse output 1	Select process variable for pulse output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>	Off
Measuring mode	Select measuring mode for pulse output.	<ul style="list-style-type: none"> <li>■ Forward flow</li> <li>■ Forward/Reverse flow</li> <li>■ Reverse flow</li> <li>■ Reverse flow compensation</li> </ul>	Forward flow
Value per pulse	Enter measured value at which a pulse is output.	Signed floating-point number	Depends on country and nominal diameter
Pulse width	Define time width of the output pulse.	0.5 to 2 000 ms	0.5 ms
Failure mode	Define output behavior in alarm condition.	<ul style="list-style-type: none"> <li>■ Actual value</li> <li>■ No pulses</li> </ul>	No pulses
Invert output signal	Invert the output signal.	<ul style="list-style-type: none"> <li>■ No</li> <li>■ Yes</li> </ul>	No

\* Visibility depends on order options or device settings

### 10.5.14 Configuring flow damping

The **Configure flow damping** wizard guides the user systematically through the parameters, depending on the selected scenario:















- Configuration of damping for the application  
To configure flow damping for the specific requirements of the process application.
- Replace old device  
To adopt the flow damping for the new device in the event of a device replacement.
- Restoring factory settings  
To restore the factory settings of all the parameters that are relevant for flow damping.

#### Navigation

"Setup" menu → Configure flow damping

► Configure flow damping



Scenario	→  130
Old device	→  130
CIP filter on	→  130
Damping level	→  130
Flow change rate	→  130
Application	→  130
Pulsating flow	→  131
Flow peaks	→  131
Damping level	→  130
Filter options	→  131
Median filter depth	→  131
Flow damping	→  131
Support ID	→  131
Save settings	→  131

### Parameter overview with brief description

Parameter	Description	Selection / User interface	Factory setting
Scenario	Select the applicable scenario.	<ul style="list-style-type: none"> <li>■ Replace old device</li> <li>■ Configure damping for application</li> <li>■ Restore factory settings</li> </ul>	Configure damping for application
Old device	Select the measuring device to replace.	<ul style="list-style-type: none"> <li>■ Promag 10 (pre-2021)</li> <li>■ Promag 50/53</li> <li>■ Promag 55 H</li> </ul>	Promag 50/53
CIP filter on	Indicate whether the CIP filter was applied for the device to be replaced.	<ul style="list-style-type: none"> <li>■ No</li> <li>■ Yes</li> </ul>	No
Damping level	Select the degree of damping to apply.	<ul style="list-style-type: none"> <li>■ Default</li> <li>■ Weak</li> <li>■ Strong</li> </ul>	Default
Flow change rate	Select the rate at which the flow changes.	<ul style="list-style-type: none"> <li>■ Once a day or less</li> <li>■ Once an hour or less</li> <li>■ Once a minute or less</li> <li>■ Once a second or more</li> </ul>	Once a minute or less
Application	Select the type of application that applies.	<ul style="list-style-type: none"> <li>■ Display flow</li> <li>■ Control loop</li> <li>■ Totalizing</li> <li>■ Batching</li> </ul>	Display flow



Parameter	Description	Selection / User interface	Factory setting
Pulsating flow	Indicate whether the process is characterized by pulsating flow (e.g. due to a displacement pump).	<ul style="list-style-type: none"> <li>■ No</li> <li>■ Yes</li> </ul>	No
Flow peaks	Select the frequency at which flow interference peaks occur.	<ul style="list-style-type: none"> <li>■ Never</li> <li>■ Sporadically</li> <li>■ Regularly</li> <li>■ Continuously</li> </ul>	Never
Response Time		<ul style="list-style-type: none"> <li>■ Fast</li> <li>■ Slow</li> <li>■ Normal</li> </ul>	Normal
Filter options	Shows the type of flow filter recommended for damping.	<ul style="list-style-type: none"> <li>■ Adaptive</li> <li>■ Adaptive CIP on</li> <li>■ Dynamic</li> <li>■ Dynamic CIP on</li> <li>■ Binomial</li> <li>■ Binomial CIP on</li> </ul>	Binomial
Median filter depth	Shows median filter depth recommended for damping.	0 to 255	6
Flow damping	Shows the flow filter depth recommended for damping.	0 to 15	7
Support ID	If the recommended settings are not satisfactory: please contact your Endress +Hauser service organization with the support ID displayed.	0 to 65 535	0
Save settings	Indicate whether to save the recommended settings.	<ul style="list-style-type: none"> <li>■ Cancel</li> <li>■ Save*</li> </ul>	Cancel
Filter Wizard result:		<ul style="list-style-type: none"> <li>■ Completed</li> <li>■ Aborted</li> </ul>	Aborted

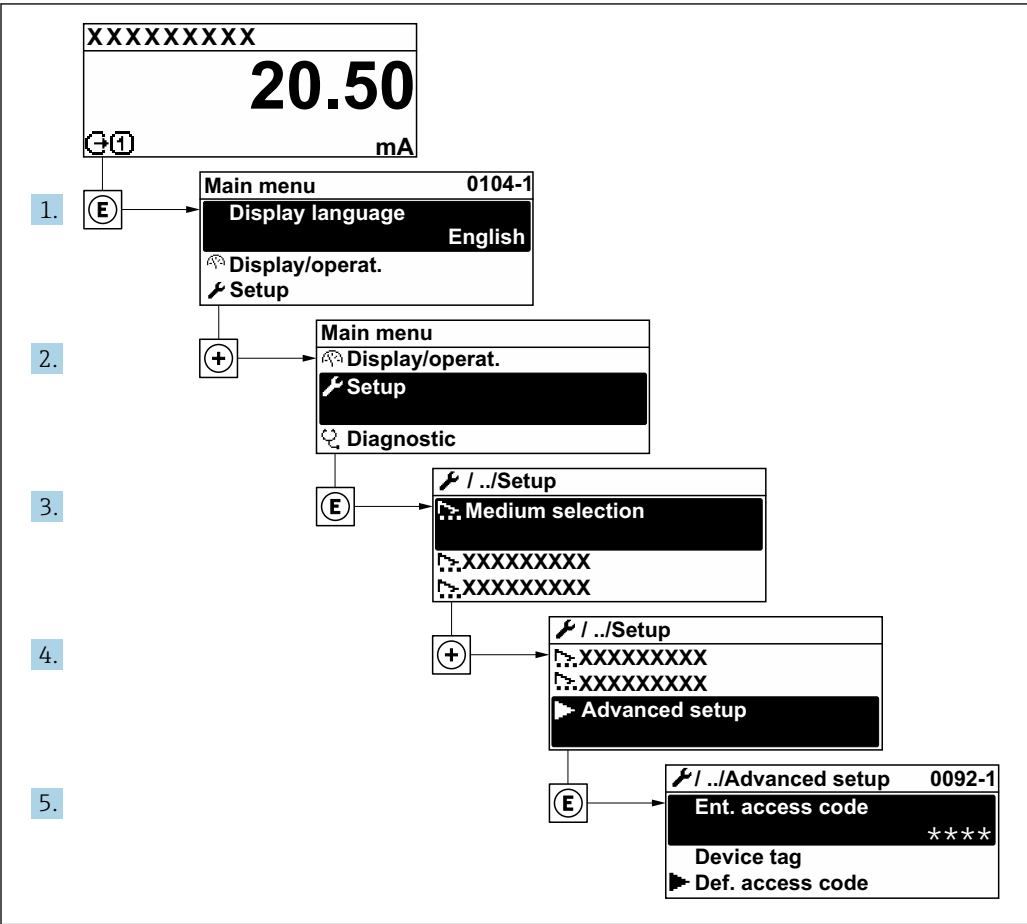
\* Visibility depends on order options or device settings



## 10.6 Advanced settings

The **Advanced setup** submenu with its submenus contains parameters for specific settings.

*Navigation to the "Advanced setup" submenu*

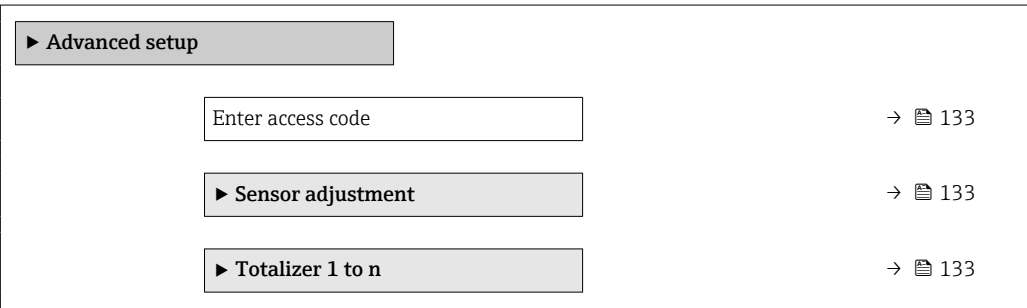


**i** The number of submenus and parameters can vary depending on the device version and the available application packages. These submenus and their parameters are explained in the Special Documentation for the device and not in Operating Instructions.

For detailed information on the parameter descriptions for application packages:  
Special Documentation for the device

### Navigation

"Setup" menu → Advanced setup





► Display	→ ⓘ 135
► Electrode cleaning cycle	→ ⓘ 139
► WLAN settings	→ ⓘ 139
► Configuration backup	→ ⓘ 141
► Administration	→ ⓘ 143

10.6.1 Using the parameter to enter the access code

**Navigation**  
"Setup" menu → Advanced setup

Parameter overview with brief description

Parameter	Description	User entry
Enter access code	Enter access code to disable write protection of parameters.	Max. 16-digit character string comprising numbers, letters and special characters

10.6.2 Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

**Navigation**  
"Setup" menu → Advanced setup → Sensor adjustment

► Sensor adjustment
Installation direction → ⓘ 133

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Installation direction	Select sign of flow direction.	■ Forward flow ■ Reverse flow	Forward flow

10.6.3 Configuring the totalizer

In the **"Totalizer 1 to n"** submenu the individual totalizer can be configured.



**Navigation**

"Setup" menu → Advanced setup → Totalizer 1 to n

► <b>Totalizer 1 to n</b>		
Assign process variable		→ 134
Unit totalizer 1 to n		→ 134
Totalizer operation mode		→ 134
Failure mode		→ 134

**Parameter overview with brief description**

Parameter	Prerequisite	Description	Selection	Factory setting
Assign process variable	–	Select process variable for totalizer.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>	Volume flow
Unit totalizer 1 to n	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Select the unit for the process variable of the totalizer.	Unit choose list	Depends on country: <ul style="list-style-type: none"> <li>■ l</li> <li>■ gal (us)</li> </ul>
Totalizer operation mode	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Select totalizer calculation mode.	<ul style="list-style-type: none"> <li>■ Net</li> <li>■ Forward</li> <li>■ Reverse</li> </ul>	Net
Failure mode	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Select totalizer behavior in the event of a device alarm.	<ul style="list-style-type: none"> <li>■ Hold</li> <li>■ Continue</li> <li>■ Last valid value + continue</li> </ul>	Hold























### 10.6.4 Carrying out additional display configurations

In the **Display** submenu you can set all the parameters associated with the configuration of the local display.



#### Navigation

"Setup" menu → Advanced setup → Display

► Display		
Format display	→ 	136
Value 1 display	→ 	136
0% bargraph value 1	→ 	136
100% bargraph value 1	→ 	136
Decimal places 1	→ 	136
Value 2 display	→ 	136
Decimal places 2	→ 	136
Value 3 display	→ 	136
0% bargraph value 3	→ 	136
100% bargraph value 3	→ 	137
Decimal places 3	→ 	137
Value 4 display	→ 	137
Decimal places 4	→ 	137
Display language	→ 	138
Display interval	→ 	138
Display damping	→ 	138
Header	→ 	138
Header text	→ 	138
Separator	→ 	138
Backlight	→ 	138



## Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	<ul style="list-style-type: none"> <li>■ 1 value, max. size</li> <li>■ 1 bargraph + 1 value</li> <li>■ 2 values</li> <li>■ 1 value large + 2 values</li> <li>■ 4 values</li> </ul>	1 value, max. size
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Totalizer 1</li> <li>■ Totalizer 2</li> <li>■ Totalizer 3</li> <li>■ Current output 1 *</li> <li>■ Current output 2 *</li> <li>■ Current output 3 *</li> <li>■ Current output 4 *</li> <li>■ Electronics temperature</li> <li>■ HBSI *</li> <li>■ Noise *</li> <li>■ Coil current shot time *</li> <li>■ Reference electrode potential against PE *</li> <li>■ Build-up index *</li> <li>■ Test point 1</li> <li>■ Test point 2</li> <li>■ Test point 3</li> </ul>	Volume flow
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the <b>Value 1 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> </ul>	x.xx
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→  124)	None
Decimal places 2	A measured value is specified in the <b>Value 2 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> </ul>	x.xx
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→  124)	None
0% bargraph value 3	A selection was made in the <b>Value 3 display</b> parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>



Parameter	Prerequisite	Description	Selection / User entry	Factory setting
100% bargraph value 3	A selection was made in the <b>Value 3 display</b> parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 3	A measured value is specified in the <b>Value 3 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> </ul>	x.xx
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
Decimal places 4	A measured value is specified in the <b>Value 4 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> </ul>	x.xx
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
0% bargraph value 5	An option was selected in the <b>Value 5 display</b> parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Depends on country: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
100% bargraph value 5	An option was selected in the <b>Value 5 display</b> parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 5	A measured value is specified in the <b>Value 5 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> <li>■ x.xxxxx</li> <li>■ x.xxxxxx</li> </ul>	x.xx
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
Decimal places 6	A measured value is specified in the <b>Value 6 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> <li>■ x.xxxxx</li> <li>■ x.xxxxxx</li> </ul>	x.xx
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
0% bargraph value 7	An option was selected in the <b>Value 7 display</b> parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Depends on country: <ul style="list-style-type: none"> <li>■ 0 l/h</li> <li>■ 0 gal/min (us)</li> </ul>
100% bargraph value 7	An option was selected in the <b>Value 7 display</b> parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 7	A measured value is specified in the <b>Value 7 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> <li>■ x.xxxxx</li> <li>■ x.xxxxxx</li> </ul>	x.xx




Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the <b>Value 1 display</b> parameter (→ 124)	None
Decimal places 8	A measured value is specified in the <b>Value 8 display</b> parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> <li>■ x</li> <li>■ x.x</li> <li>■ x.xx</li> <li>■ x.xxx</li> <li>■ x.xxxx</li> <li>■ x.xxxxx</li> <li>■ x.xxxxxx</li> </ul>	x.xx
Display language	A local display is provided.	Set display language.	<ul style="list-style-type: none"> <li>■ English</li> <li>■ Deutsch</li> <li>■ Français</li> <li>■ Español</li> <li>■ Italiano</li> <li>■ Nederlands</li> <li>■ Portuguesa</li> <li>■ Polski</li> <li>■ русский язык (Russian)</li> <li>■ Svenska</li> <li>■ Türkçe</li> <li>■ 中文 (Chinese)</li> <li>■ 日本語 (Japanese)</li> <li>■ 한국어 (Korean)</li> <li>■ tiếng Việt (Vietnamese)</li> <li>■ čeština (Czech)</li> </ul>	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	5 s
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	0.0 s
Header	A local display is provided.	Select header contents on local display.	<ul style="list-style-type: none"> <li>■ Device tag</li> <li>■ Free text</li> </ul>	Device tag
Header text	The <b>Free text</b> option is selected in the <b>Header</b> parameter.	Enter display header text.	Max. 12 characters, such as letters, numbers or special characters (e.g. @, %, /)	-----
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	<ul style="list-style-type: none"> <li>■ . (point)</li> <li>■ , (comma)</li> </ul>	. (point)
Backlight	One of the following conditions is met: <ul style="list-style-type: none"> <li>■ Order code for "Display; operation", option <b>F</b> "4-line, illum.; touch control"</li> <li>■ Order code for "Display; operation", option <b>G</b> "4-line, illum.; touch control +WLAN"</li> </ul>	Switch the local display backlight on and off.	<ul style="list-style-type: none"> <li>■ Disable</li> <li>■ Enable</li> </ul>	Enable

\* Visibility depends on order options or device settings








### 10.6.5 Performing electrode cleaning

The **Electrode cleaning cycle** submenu contains the parameters that must be set for the configuration of electrode cleaning.

 The submenu is only available if the device was ordered with electrode cleaning.

#### Navigation

"Setup" menu → Advanced setup → Electrode cleaning cycle

► Electrode cleaning cycle		
Electrode cleaning cycle	→ 	139
ECC duration	→ 	139
ECC recovery time	→ 	139
ECC interval	→ 	139
ECC polarity	→ 	139

#### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Electrode cleaning cycle	Bei folgendem Bestellmerkmal: "Anwendungspaket", Option <b>EC</b> "ECC Elektrodenreinigung"	Switch electrode cleaning on or off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	On
ECC duration	For the following order code: "Application package", option <b>EC</b> "ECC electrode cleaning"	Enter the duration of the electrode cleaning cycle.	0.01 to 30 s	2 s
ECC recovery time	For the following order code: "Application package", option <b>EC</b> "ECC electrode cleaning"	Specify the recovery time after electrode cleaning to prevent interference. The output signal values will be frozen for the duration of the recovery.	1 to 600 s	60 s
ECC interval	For the following order code: "Application package", option <b>EC</b> "ECC electrode cleaning"	Enter the pause duration between electrode cleaning cycles.	0.5 to 168 h	0.5 h
ECC polarity	For the following order code: "Application package", option <b>EC</b> "ECC electrode cleaning"	Select the polarity of the electrode cleaning circuit.	<ul style="list-style-type: none"> <li>■ Positive</li> <li>■ Negative</li> </ul>	Depends on the electrode material: <ul style="list-style-type: none"> <li>■ Tantalum: <b>Negative</b> option</li> <li>■ Platinum, Alloy C22, stainless steel: <b>Positive</b> option</li> </ul>

### 10.6.6 WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.



Navigation



"Setup" menu → Advanced setup → WLAN settings

▶ WLAN settings		
WLAN	→ ⓘ	140
WLAN mode	→ ⓘ	140
SSID name	→ ⓘ	140
Network security	→ ⓘ	141
Security identification	→ ⓘ	141
User name	→ ⓘ	141
WLAN password	→ ⓘ	141
WLAN IP address	→ ⓘ	141
WLAN MAC address	→ ⓘ	141
WLAN passphrase	→ ⓘ	141
Assign SSID name	→ ⓘ	141
SSID name	→ ⓘ	141
Connection state	→ ⓘ	141
Received signal strength	→ ⓘ	141

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	–	Switch WLAN on and off.	<ul style="list-style-type: none"><li>■ Disable</li><li>■ Enable</li></ul>	Enable
WLAN mode	–	Select WLAN mode.	<ul style="list-style-type: none"><li>■ WLAN access point</li><li>■ WLAN Client</li></ul>	WLAN access point
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	–	–



Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Network security	–	Select the security type of the WLAN network.	<ul style="list-style-type: none"> <li>■ Unsecured</li> <li>■ WPA2-PSK</li> <li>■ EAP-PEAP with MSCHAPv2 *</li> <li>■ EAP-PEAP MSCHAPv2 no server authentic. *</li> <li>■ EAP-TLS *</li> </ul>	WPA2-PSK
Security identification	–	Select security settings and download these settings via menu Data management > Security > WLAN.	<ul style="list-style-type: none"> <li>■ Trusted issuer certificate</li> <li>■ Device certificate</li> <li>■ Device private key</li> </ul>	–
User name	–	Enter user name.	–	–
WLAN password	–	Enter WLAN password.	–	–
WLAN IP address	–	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
WLAN MAC address	–	Enter MAC address of the WLAN interface of the device.	Unique 12-digit character string comprising letters and numbers	Each measuring device is given an individual address.
WLAN passphrase	The <b>WPA2-PSK</b> option is selected in the <b>Security type</b> parameter.	Enter the network key (8 to 32 characters).  The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	–	Select which name will be used for SSID: device tag or user-defined name.	<ul style="list-style-type: none"> <li>■ Device tag</li> <li>■ User-defined</li> </ul>	User-defined
SSID name	<ul style="list-style-type: none"> <li>■ The <b>User-defined</b> option is selected in the <b>Assign SSID name</b> parameter.</li> <li>■ The <b>WLAN access point</b> option is selected in the <b>WLAN mode</b> parameter.</li> </ul>	Enter the user-defined SSID name (max. 32 characters).  The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Promag_500_A 802000)
Connection state	–	Displays the connection status.	<ul style="list-style-type: none"> <li>■ Connected</li> <li>■ Not connected</li> </ul>	Not connected
Received signal strength	–	Shows the received signal strength.	<ul style="list-style-type: none"> <li>■ Low</li> <li>■ Medium</li> <li>■ High</li> </ul>	High

\* Visibility depends on order options or device settings

## 10.6.7 Configuration management

After commissioning, you can save the current device configuration or restore the previous device configuration.

You can do so using the **Configuration management** parameter and the related options found in the **Configuration backup** submenu.



Navigation

"Setup" menu → Advanced setup → Configuration backup

► Configuration backup		
Operating time		→ 142
Last backup		→ 142
Configuration management		→ 142
Backup state		→ 142
Comparison result		→ 142

Parameter overview with brief description

Parameter	Description	User interface / Selection	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)	–
Configuration management	Select action for managing the device data in the HistoROM backup.	<ul style="list-style-type: none"><li>Cancel</li><li>Execute backup</li><li>Restore *</li><li>Compare *</li><li>Clear backup data</li></ul>	Cancel
Backup state	Shows the current status of data saving or restoring.	<ul style="list-style-type: none"><li>None</li><li>Backup in progress</li><li>Restoring in progress</li><li>Delete in progress</li><li>Compare in progress</li><li>Restoring failed</li><li>Backup failed</li></ul>	None
Comparison result	Comparison of current device data with HistoROM backup.	<ul style="list-style-type: none"><li>Settings identical</li><li>Settings not identical</li><li>No backup available</li><li>Backup settings corrupt</li><li>Check not done</li><li>Dataset incompatible</li></ul>	Check not done

\* Visibility depends on order options or device settings


Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.



Options	Description
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

 **HistoROM backup**  
A HistoROM is a "non-volatile" device memory in the form of an EEPROM.

 While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.6.8 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation

"Setup" menu → Advanced setup → Administration

▶ Administration	
▶ Define access code	→ 143
▶ Reset access code	→ 144
Device reset	→ 144

Using the parameter to define the access code

Navigation

"Setup" menu → Advanced setup → Administration → Define access code

▶ Define access code	
Define access code	→ 143
Confirm access code	→ 143

Parameter overview with brief description

Parameter	Description	User entry
Define access code	Restrict write-access to parameters to protect the configuration of the device against unintentional changes.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code	Confirm the entered access code.	Max. 16-digit character string comprising numbers, letters and special characters



Using the parameter to reset the access code

Navigation

"Setup" menu → Advanced setup → Administration → Reset access code

► Reset access code


Operating time

→ ⓘ 144

Reset access code

→ ⓘ 144

Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Reset access code	<div>Reset access code to factory settings.</div> <div> For a reset code, contact your Endress+Hauser service organization.</div> <div>The reset code can only be entered via:</div> <div><ul style="list-style-type: none"><li>▪ Web browser</li><li>▪ DeviceCare, FieldCare (via CDI-RJ45 service interface)</li><li>▪ Fieldbus</li></ul></div>	Character string comprising numbers, letters and special characters	0x00

Using the parameter to reset the device

Navigation

"Setup" menu → Advanced setup → Administration

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	<ul style="list-style-type: none"><li>▪ Cancel</li><li>▪ To delivery settings</li><li>▪ Restart device</li><li>▪ Restore S-DAT backup *</li></ul>	Cancel

\* Visibility depends on order options or device settings






















10.7 Simulation

The **Simulation** submenu enables you to simulate, without a real flow situation, various process variables in the process and the device alarm mode and to verify downstream signal chains (switching valves or closed-control loops).





**Navigation**

"Diagnostics" menu → Simulation

► Simulation		
Assign simulation process variable	→	 146
Process variable value	→	 146
Current input 1 to n simulation	→	 147
Value current input 1 to n	→	 147
Status input simulation 1 to n	→	 147
Input signal level 1 to n	→	 147
Current output 1 to n simulation	→	 146
Current output value	→	 146
Frequency output 1 to n simulation	→	 146
Frequency output 1 to n value	→	 146
Pulse output simulation 1 to n	→	 146
Pulse value 1 to n	→	 146
Switch output simulation 1 to n	→	 146
Switch state 1 to n	→	 146
Relay output 1 to n simulation	→	 146
Switch state 1 to n	→	 146
Pulse output simulation	→	 146
Pulse value	→	 146
Device alarm simulation	→	 146
Diagnostic event category	→	 147
Diagnostic event simulation	→	 147



## Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign simulation process variable	–	Select a process variable for the simulation process that is activated.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity*</li> <li>■ Conductivity*</li> </ul>	Off
Process variable value	A process variable is selected in the <b>Assign simulation process variable</b> parameter (→ 146).	Enter the simulation value for the selected process variable.	Depends on the process variable selected	0
Current output 1 to n simulation	–	Switch the simulation of the current output on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Current output value	In the <b>Current output 1 to n simulation</b> parameter, the <b>On</b> option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA	3.59 mA
Frequency output 1 to n simulation	In the <b>Operating mode</b> parameter, the <b>Frequency</b> option is selected.	Switch the simulation of the frequency output on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Frequency output 1 to n value	In the <b>Frequency simulation 1 to n</b> parameter, the <b>On</b> option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz	0.0 Hz
Pulse output simulation 1 to n	In the <b>Operating mode</b> parameter, the <b>Pulse</b> option is selected.	Set and switch off the pulse output simulation.  For <b>Fixed value</b> option: <b>Pulse width</b> parameter (→ 118) defines the pulse width of the pulses output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Fixed value</li> <li>■ Down-counting value</li> </ul>	Off
Pulse value 1 to n	In the <b>Pulse output simulation 1 to n</b> parameter, the <b>Down-counting value</b> option is selected.	Enter the number of pulses for simulation.	0 to 65 535	0
Switch output simulation 1 to n	In the <b>Operating mode</b> parameter, the <b>Switch</b> option is selected.	Switch the simulation of the switch output on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Switch state 1 to n	–	Select the status of the status output for the simulation.	<ul style="list-style-type: none"> <li>■ Open</li> <li>■ Closed</li> </ul>	Open
Relay output 1 to n simulation	–	Switch simulation of the relay output on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Switch state 1 to n	The <b>On</b> option is selected in the <b>Switch output simulation 1 to n</b> parameter parameter.	Select status of the relay output for the simulation.	<ul style="list-style-type: none"> <li>■ Open</li> <li>■ Closed</li> </ul>	Open
Pulse output simulation	–	Set and switch off the pulse output simulation.  For <b>Fixed value</b> option: <b>Pulse width</b> parameter defines the pulse width of the pulses output.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Fixed value</li> <li>■ Down-counting value</li> </ul>	Off
Pulse value	In the <b>Pulse output simulation</b> parameter, the <b>Down-counting value</b> option is selected.	Set and switch off the pulse output simulation.	0 to 65 535	0
Device alarm simulation	–	Switch the device alarm on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off






Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Diagnostic event category	–	Select a diagnostic event category.	<ul style="list-style-type: none"> <li>■ Sensor</li> <li>■ Electronics</li> <li>■ Configuration</li> <li>■ Process</li> </ul>	Process
Diagnostic event simulation	–	Select a diagnostic event to simulate this event.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Diagnostic event picklist (depends on the category selected)</li> </ul>	Off
Current input 1 to n simulation	–	Switch simulation of the current input on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Value current input 1 to n	In the <b>Current input 1 to n simulation</b> parameter, the <b>On</b> option is selected.	Enter the current value for simulation.	0 to 22.5 mA	0 mA
Status input simulation 1 to n	–	Switch simulation of the status input on and off.	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> </ul>	Off
Input signal level 1 to n	In the <b>Status input simulation</b> parameter, the <b>On</b> option is selected.	Select the signal level for the simulation of the status input.	<ul style="list-style-type: none"> <li>■ High</li> <li>■ Low</li> </ul>	High

\* Visibility depends on order options or device settings

## 10.8 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:




- Protect access to parameters via access code →  147
- Protect access to local operation via key locking →  88
- Protect access to measuring device via write protection switch →  149

### 10.8.1 Write protection via access code

The effects of the user-specific access code are as follows:

- Via local operation, the parameters for the measuring device configuration are write-protected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.




#### Defining the access code via local display

1. Navigate to the **Define access code** parameter (→  143).
2. Define a max. 16-digit character string comprising numbers, letters and special characters as the access code.
3. Enter the access code again in the **Confirm access code** parameter (→  143) to confirm the code.
  - ↳ The -symbol appears in front of all write-protected parameters.

The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view. The device locks the write-protected

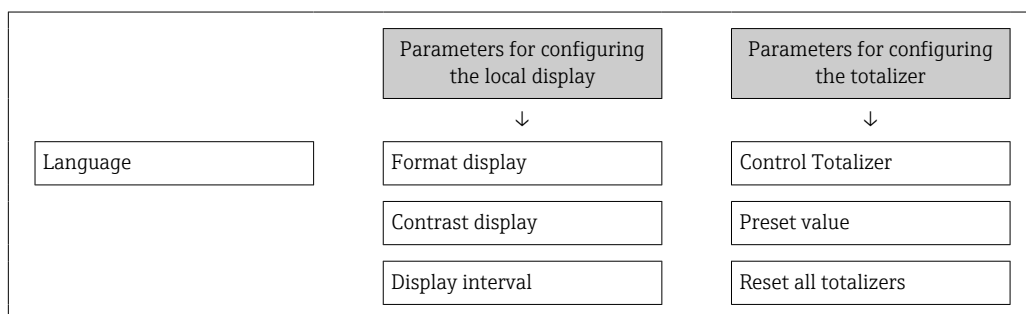


parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.



-  If parameter write protection is activated via an access code, it can also only be deactivated via this access code →  87.
- The user role with which the user is currently logged on via the local display →  87 is indicated by the **Access status** parameter. Navigation path: Operation → Access status


### Parameters which can always be modified via the local display



Certain parameters that do not affect the measurement are excepted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.



### Defining the access code via the Web browser

1. Navigate to the **Define access code** parameter (→  143).
2. Define a max. 16-digit numeric code as an access code.
3. Enter the access code again in the **Confirm access code** parameter (→  143) to confirm the code.
  - ↳ The Web browser switches to the login page.


 If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

-  If parameter write protection is activated via an access code, it can also only be deactivated via this access code →  87.
- The user role with which the user is currently logged on via Web browser is indicated by the **Access status** parameter. Navigation path: Operation → Access status

### Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

#### Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

 You can only obtain a reset code from your local Endress+Hauser service organization. The code must be calculated explicitly for every device.

1. Note down the serial number of the device.
2. Read off the **Operating time** parameter.
3. Contact the local Endress+Hauser service organization and tell them the serial number and the operating time.
  - ↳ Get the calculated reset code.



4. Enter the reset code in the **Reset access code** parameter (→ 144).
  - ↳ The access code has been reset to the factory setting **0000**. It can be redefined → 147.

**i** For IT security reasons, the calculated reset code is only valid for 96 hours from the specified operating time and for the specific serial number. If you cannot return to the device within 96 hours, you should either increase the operating time you read out by a few days or switch off the device.

### 10.8.2 Write protection via write protection switch

Unlike parameter write protection via a user-specific access code, this allows the user to lock write access to the entire operating menu - apart from the **"Contrast display" parameter**.

The parameter values are now read only and cannot be edited any more (exception **"Contrast display" parameter**):

- Via local display
- Via MODBUS RS485 protocol

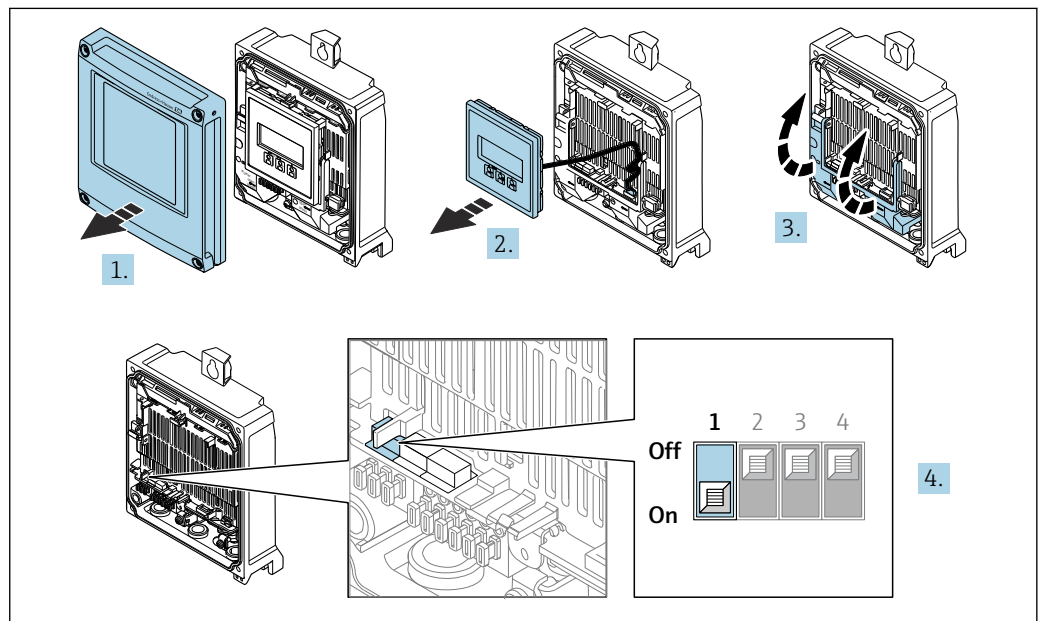
#### Proline 500 – digital

##### **⚠ WARNING**

**Excessive tightening torque applied to the fixing screws!**

Risk of damaging the plastic transmitter.


- Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

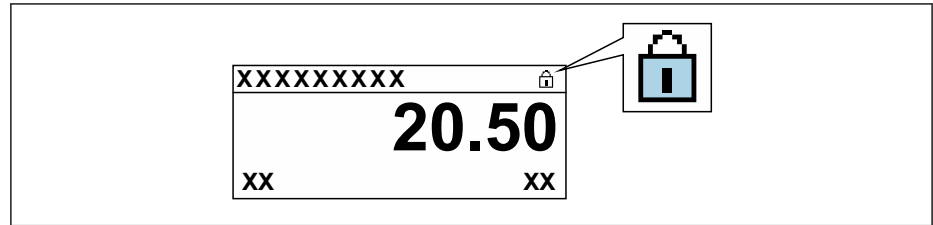


A0029673


1. Open the housing cover.
2. Remove the display module.
3. Fold open the terminal cover.



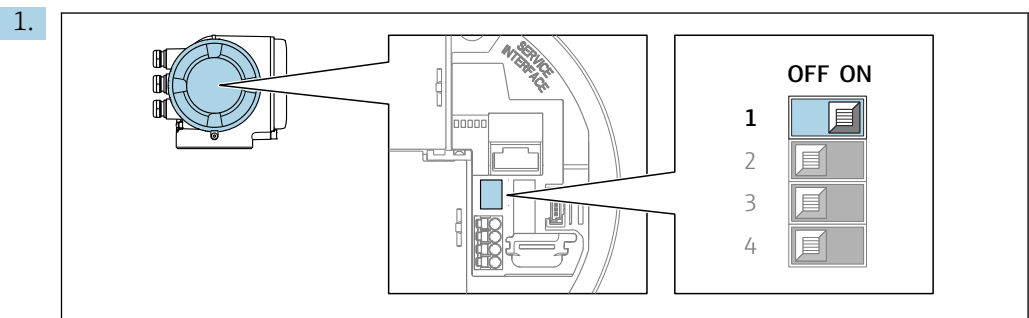
4. Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.
- ↳ In the **Locking status** parameter, the **Hardware locked** option is displayed → 151. In addition, on the local display the  symbol appears in front of the parameters in the header of the operational display and in the navigation view.



A0029425


5. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.
- ↳ No option is displayed in the **Locking status** parameter → 151. On the local display, the  symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.

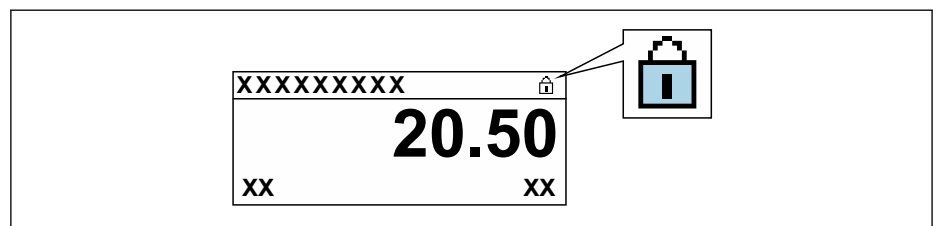
### Proline 500




A0029630

Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

- ↳ In the **Locking status** parameter, the **Hardware locked** option is displayed → 151. In addition, on the local display the  symbol appears in front of the parameters in the header of the operational display and in the navigation view.



A0029425

2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.
- ↳ No option is displayed in the **Locking status** parameter → 151. On the local display, the  symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.



# 11 Operation

## 11.1 Reading off the device locking status

Device active write protection: **Locking status** parameter

Operation → Locking status

*Function scope of the "Locking status" parameter*

Options	Description
None	The access authorization displayed in the <b>Access status</b> parameter applies → 87. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) → 149.
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset, etc.). Once the internal processing has been completed, the parameters can be changed once again.

## 11.2 Reading measured values

With the **Measured values** submenu, it is possible to read all the measured values.

### Navigation

"Diagnostics" menu → Measured values

► Measured values	
► Process variables	→ 151
► Input values	→ 153
► Output values	→ 154
► Totalizer	→ 152

### 11.2.1 "Process variables" submenu

The **Process variables** submenu contains all the parameters needed to display the current measured values for each process variable.

### Navigation

"Diagnostics" menu → Measured values → Process variables

► Process variables	
Volume flow	→ 152
Mass flow	→ 152



Corrected volume flow	→ ⓘ 152
Flow velocity	→ ⓘ 152
Conductivity	→ ⓘ 152
Density	→ ⓘ 152

Parameter overview with brief description

Parameter	Description	User interface
Volume flow	Displays the volume flow that is currently measured. <i>Dependency</i> The unit is taken from: <b>Volume flow unit</b> parameter (→ ⓘ 109)	Signed floating-point number
Mass flow	Displays the mass flow that is currently calculated. <i>Dependency</i> The unit is taken from the <b>Mass flow unit</b> parameter (→ ⓘ 110).	Signed floating-point number
Corrected volume flow	Displays the corrected volume flow that is currently calculated. <i>Dependency</i> The unit is taken from: <b>Corrected volume flow unit</b> parameter (→ ⓘ 110)	Signed floating-point number
Flow velocity	Displays the flow velocity that is currently calculated.	Signed floating-point number
Conductivity	Displays the conductivity that is currently measured. <i>Dependency</i> The unit is taken from the <b>Conductivity unit</b> parameter (→ ⓘ 109).	Signed floating-point number
Density	Displays the current fixed density or density read in from an external device. <i>Dependency</i> The unit is taken from the <b>Density unit</b> parameter.	Signed floating-point number

11.2.2 "Totalizer" submenu

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu → Measured values → Totalizer

► Totalizer	
Totalizer value 1 to n	→ ⓘ 153
Totalizer overflow 1 to n	→ ⓘ 153



### Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Totalizer value 1 to n	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Displays the current totalizer counter reading.	Signed floating-point number
Totalizer overflow 1 to n	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Displays the current totalizer overflow.	Integer with sign

### 11.2.3 "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

#### Navigation

"Diagnostics" menu → Measured values → Input values

► Input values	
► Current input 1 to n	→ 153
► Status input 1 to n	→ 153

#### Input values of current input

The **Current input 1 to n** submenu contains all the parameters needed to display the current measured values for every current input.

#### Navigation

"Diagnostics" menu → Measured values → Input values → Current input 1 to n

► Current input 1 to n	
Measured values 1 to n	→ 153
Measured current 1 to n	→ 153

### Parameter overview with brief description

Parameter	Description	User interface
Measured values 1 to n	Displays the current input value.	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

#### Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.



Navigation

"Diagnostics" menu → Measured values → Input values → Status input 1 to n

► Status input 1 to n

Value status input

→ 154

Parameter overview with brief description

Parameter	Description	User interface
Value status input	Shows the current input signal level.	<div>■ High</div> <div>■ Low</div>

11.2.4 Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

Navigation

"Diagnostics" menu → Measured values → Output values

► Output values

► Current output 1 to n

→ 154

► Pulse/frequency/switch output 1 to n

→ 155

► Relay output 1 to n

→ 155

► Double pulse output

→ 156

Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu → Measured values → Output values → Value current output 1 to n

► Current output 1 to n

Output current 1 to n

→ 155

Measured current 1 to n

→ 155



### Parameter overview with brief description

Parameter	Description	User interface
Output current 1	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

### Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

#### Navigation

"Diagnostics" menu → Measured values → Output values → Pulse/frequency/switch output 1 to n

► Pulse/frequency/switch output 1 to n		
Output frequency 1 to n		→ 155
Pulse output 1 to n		→ 155
Switch state 1 to n		→ 155

### Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Output frequency 1 to n	In the <b>Operating mode</b> parameter, the <b>Frequency</b> option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output 1 to n	The <b>Pulse</b> option is selected in the <b>Operating mode</b> parameter parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch state 1 to n	The <b>Switch</b> option is selected in the <b>Operating mode</b> parameter.	Displays the current switch output status.	<ul style="list-style-type: none"> <li>■ Open</li> <li>■ Closed</li> </ul>

### Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

#### Navigation

"Diagnostics" menu → Measured values → Output values → Relay output 1 to n

► Relay output 1 to n		
Switch state		→ 156
Switch cycles		→ 156
Max. switch cycles number		→ 156



Parameter overview with brief description

Parameter	Description	User interface
Switch state	Shows the current relay switch status.	<div>■ Open</div> <div>■ Closed</div>
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

Output values for double pulse output

The **Double pulse output** submenu contains all the parameters needed to display the current measured values for every double pulse output.

Navigation

"Diagnostics" menu → Measured values → Output values → Double pulse output

► Double pulse output

Pulse output → 156

Parameter overview with brief description

Parameter	Description	User interface
Pulse output	Shows the currently output pulse frequency.	Positive floating-point number

11.3 Adapting the measuring device to the process conditions

The following are available for this purpose:

- Basic settings using the**Setup** menu (→ 107)
- Advanced settings using the**Advanced setup** submenu (→ 132)

11.4 Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:

- Control Totalizer
- Reset all totalizers

Navigation

"Operation" menu → Totalizer handling

► Totalizer handling


Control Totalizer 1 to n → 157

Preset value 1 to n → 157



Totalizer value 1 to n	→ 157
Reset all totalizers	→ 157

### Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Control Totalizer 1 to n	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Control totalizer value.	<ul style="list-style-type: none"> <li>■ Totalize</li> <li>■ Reset + hold *</li> <li>■ Preset + hold *</li> <li>■ Reset + totalize</li> <li>■ Preset + totalize *</li> <li>■ Hold *</li> </ul>	Totalize
Preset value 1 to n	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Specify start value for totalizer. <i>Dependency</i>  The unit of the selected process variable is specified for the totalizer in the <b>Unit totalizer</b> parameter (→ 134).	Signed floating-point number	0 l
Totalizer value	A process variable is selected in the <b>Assign process variable</b> parameter (→ 134) of the <b>Totalizer 1 to n</b> submenu.	Displays the current totalizer counter reading.	Signed floating-point number	–
Reset all totalizers	–	Reset all totalizers to 0 and start.	<ul style="list-style-type: none"> <li>■ Cancel</li> <li>■ Reset + totalize</li> </ul>	Cancel

\* Visibility depends on order options or device settings

#### 11.4.1 Function scope of "Control Totalizer" parameter

Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold <sup>1)</sup>	The totaling process is stopped and the totalizer is set to its defined start value from the <b>Preset value</b> parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize <sup>1)</sup>	The totalizer is set to the defined start value in the <b>Preset value</b> parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

1) Visible depending on the order options or device settings

#### 11.4.2 Function scope of the "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the flow values previously totalized.



## 12 Diagnostics and troubleshooting

### 12.1 General troubleshooting

*For local display*

Error	Possible causes	Remedy
Local display dark and no output signals	Supply voltage does not match that specified on the nameplate.	Apply the correct supply voltage → 61 → 56.
Local display dark and no output signals	The polarity of the supply voltage is wrong.	Correct the polarity.
Local display dark and no output signals	No contact between connecting cables and terminals.	Check the connection of the cables and correct if necessary.
Local display dark and no output signals	Terminals are not plugged into the I/O electronics module correctly. Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	I/O electronics module is defective. Main electronics module is defective.	Order spare part → 183.
Local display dark and no output signals	The connector between the main electronics module and display module is not plugged in correctly.	Check the connection and correct if necessary.
Local display dark and no output signals	The connecting cable is not plugged in correctly.	1. Check the connection of the electrode cable and correct if necessary. 2. Check the connection of the coil current cable and correct if necessary.
Local display is dark, but signal output is within the valid range	Display is set too bright or too dark.	<ul style="list-style-type: none"> <li>Set the display brighter by simultaneously pressing <math>\boxplus</math> + <math>\boxminus</math>.</li> <li>Set the display darker by simultaneously pressing <math>\boxminus</math> + <math>\boxplus</math>.</li> </ul>
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part → 183.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures → 170
Text on local display appears in a foreign language and cannot be understood.	Incorrect operating language is configured.	1. Press 2 s $\boxminus$ + $\boxplus$ ("home position"). 2. Press $\boxminus$ . 3. Set the desired language in the <b>Display language</b> parameter (→ 138).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	<ul style="list-style-type: none"> <li>Check the cable and the connector between the main electronics module and display module.</li> <li>Order spare part → 183.</li> </ul>



*For output signals*

Error	Possible causes	Remedial action
Signal output outside the valid range	Main electronics module is defective.	Order spare part → 183.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Parametrization errors	Check parameterization and correct it.
Device measures incorrectly.	Configuration error or device is operated outside the application.	1. Check and correct parameter configuration. 2. Observe limit values specified in the "Technical Data".

*For access*

Error	Possible causes	Remedy
No write access to parameters	Hardware write protection enabled	Set the write protection switch on the main electronics module to the <b>OFF</b> position → 149.
No write access to parameters	Current user role has limited access authorization	1. Check user role → 87. 2. Enter correct customer-specific access code → 87.
No connection via Modbus RS485	Modbus RS485 bus cable connected incorrectly	Check the terminal assignment → 49.
No connection via Modbus RS485	Modbus RS485 cable incorrectly terminated	Check the terminating resistor → 72.
No connection via Modbus RS485	Incorrect settings for the communication interface	Check the Modbus RS485 configuration → 110.
No connection to Web server	Web server disabled	Using the "FieldCare" or "DeviceCare" operating tool, check whether the Web server of the measuring device is enabled, and enable it if necessary → 94.
	Incorrect settings for the Ethernet interface of the computer	1. Check the properties of the Internet protocol (TCP/IP) → 90 → 90. 2. Check the network settings with the IT manager.
No connection to Web server	Incorrect IP address	Check the IP address: 192.168.1.212 → 90 → 90
No connection to Web server	Incorrect WLAN access data	<ul style="list-style-type: none"> <li>Check WLAN network status.</li> <li>Log on to the device again using WLAN access data.</li> <li>Check that WLAN is enabled on the measuring device and operating device → 90.</li> </ul>
	WLAN communication disabled	–
Not connecting to Web server, FieldCare or DeviceCare	No WLAN network available	<ul style="list-style-type: none"> <li>Check if WLAN reception is present: LED on display module is lit blue</li> <li>Check if WLAN connection is enabled: LED on display module flashes blue</li> <li>Switch on instrument function.</li> </ul>
Network connection not present or unstable	WLAN network is weak.	<ul style="list-style-type: none"> <li>Operating device is outside of reception range: Check network status on operating device.</li> <li>To improve network performance, use an external WLAN antenna.</li> </ul>
	Parallel WLAN and Ethernet communication	<ul style="list-style-type: none"> <li>Check network settings.</li> <li>Temporarily enable only the WLAN as an interface.</li> </ul>
Web browser frozen and operation no longer possible	Data transfer active	Wait until data transfer or current action is finished.



Error	Possible causes	Remedy
	Connection lost	1. Check cable connection and power supply. 2. Refresh the Web browser and restart if necessary.
Content of Web browser incomplete or difficult to read	Not using optimum version of Web server.	1. Use the correct Web browser version → 89. 2. Clear the Web browser cache and restart the Web browser.
	Unsuitable view settings.	Change the font size/display ratio of the Web browser.
No or incomplete display of contents in the Web browser	<ul style="list-style-type: none"> <li>■ JavaScript not enabled</li> <li>■ JavaScript cannot be enabled</li> </ul>	1. Enable JavaScript. 2. Enter http://XXX.XXX.X.XX/servlet/basic.html as the IP address.
Operation with FieldCare or DeviceCare not possible via CDI-RJ45 service interface (port 8000)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.
Flashing of firmware with FieldCare or DeviceCare via CDI-RJ45 service interface (via port 8000 or TFTP ports)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.

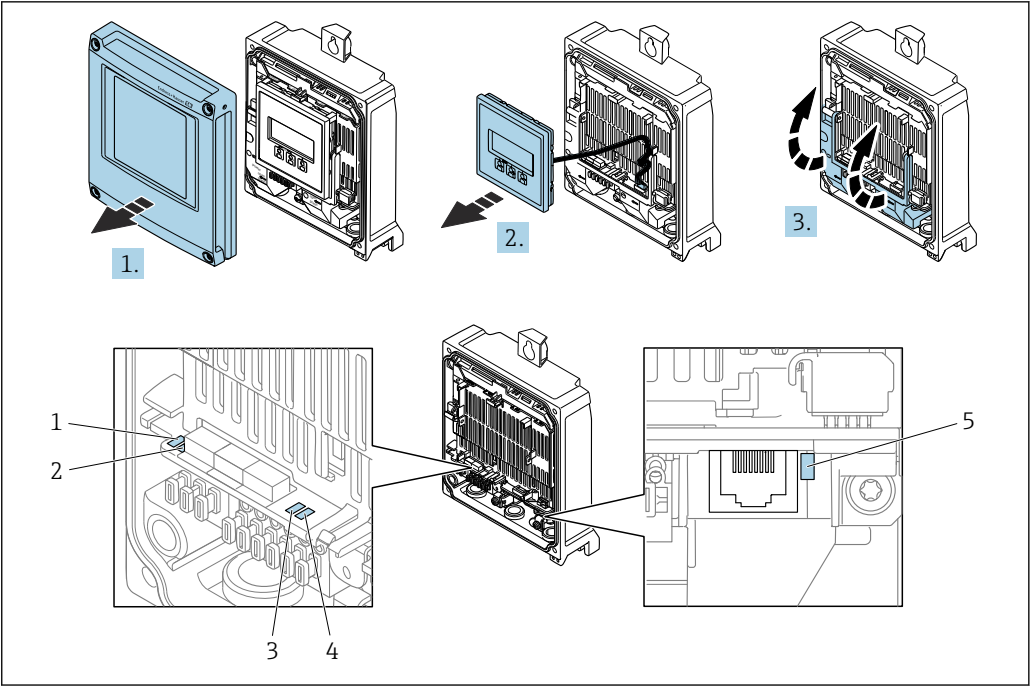
## 12.2 Diagnostic information via light emitting diodes

### 12.2.1 Transmitter

#### Proline 500 – digital

Different LEDs in the transmitter provide information on the device status.





A0029689

- 1 Supply voltage
- 2 Device status
- 3 Not used
- 4 Communication
- 5 Service interface (CDI) active

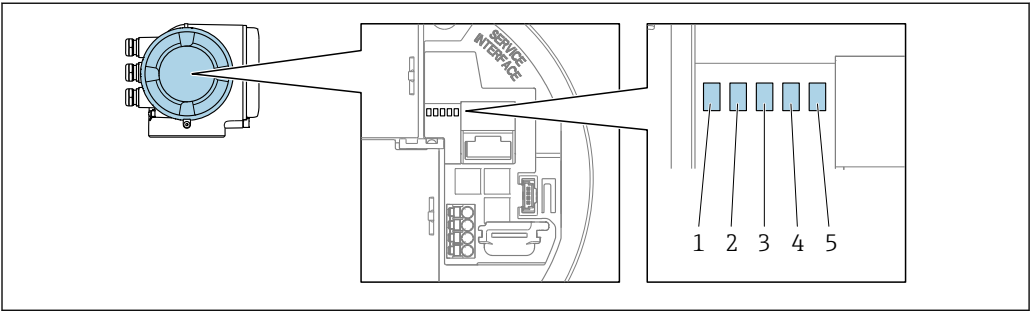
- 1. Open the housing cover.
- 2. Remove the display module.
- 3. Fold open the terminal cover.

LED	Color	Meaning
1 Supply voltage	Off	Supply voltage is off or too low.
	Green	Supply voltage is ok.
2 Device status (normal operation)	Off	Firmware error
	Green	Device status is ok.
	Flashing green	Device is not configured.
	Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
	Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
	Flashing red/green	The device restarts.
2 Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3 Not used	–	–
4 Communication	Off	Communication not active.
	White	Communication active.
5 Service interface (CDI)	Off	Not connected or no connection established.
	Yellow	Connected and connection established.
	Flashing yellow	Service interface active.



Proline 500

Different LEDs in the transmitter provide information on the device status.



A0029629

- 1 Supply voltage
- 2 Device status
- 3 Not used
- 4 Communication
- 5 Service interface (CDI) active

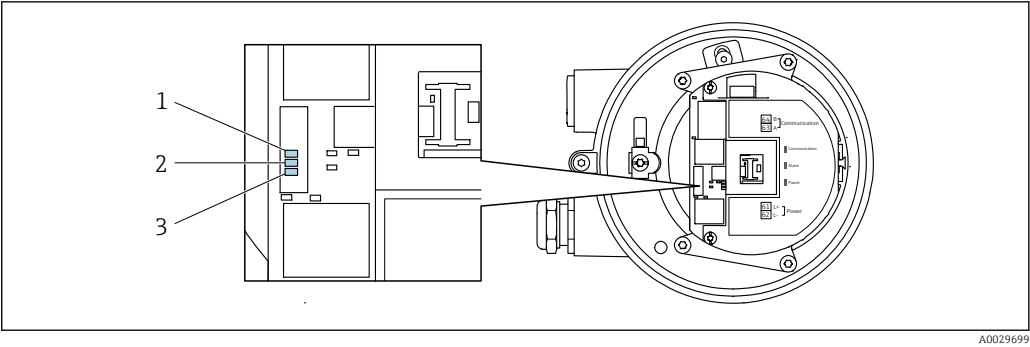
LED	Color	Meaning
1 Supply voltage	Off	Supply voltage is off or too low.
	Green	Supply voltage is ok.
2 Device status (normal operation)	Off	Firmware error
	Green	Device status is ok.
	Flashing green	Device is not configured.
	Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
	Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
2 Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3 Not used	–	–
4 Communication	Off	Communication not active.
	White	Communication active.
5 Service interface (CDI)	Off	Not connected or no connection established.
	Yellow	Connected and connection established.
	Flashing yellow	Service interface active.

12.2.2 Sensor connection housing

Proline 500 – digital

Various light emitting diodes (LED) on the ISEM electronics unit (intelligent sensor electronics module) in the sensor connection housing provide information about the device status.





- 1    Communication
- 2    Device status
- 3    Supply voltage

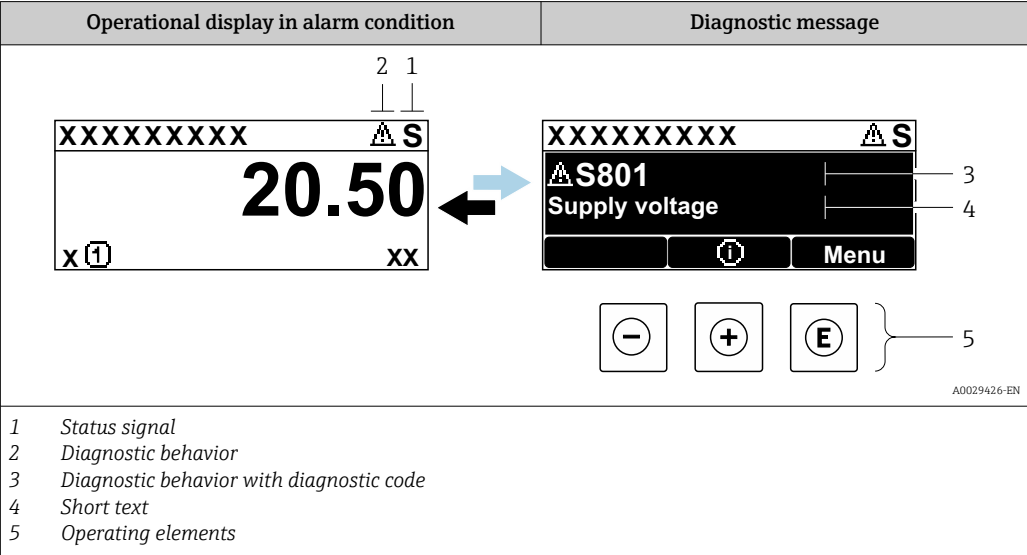
LED	Color	Meaning
1    Communication	White	Communication active.
2    Device status (normal operation)	Red	Error
	Flashing red	Warning
2    Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3    Supply voltage	Green	Supply voltage is ok.
	Off	Supply voltage is off or too low.



## 12.3 Diagnostic information on local display

### 12.3.1 Diagnostic message

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.



If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

- Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:
  - Via parameter → 174
  - Via submenus → 174

#### Status signals



The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

- The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

Symbol	Meaning
F	<b>Failure</b> A device error has occurred. The measured value is no longer valid.
C	<b>Function check</b> The device is in service mode (e.g. during a simulation).
S	<b>Out of specification</b> The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
M	<b>Maintenance required</b> Maintenance is required. The measured value remains valid.

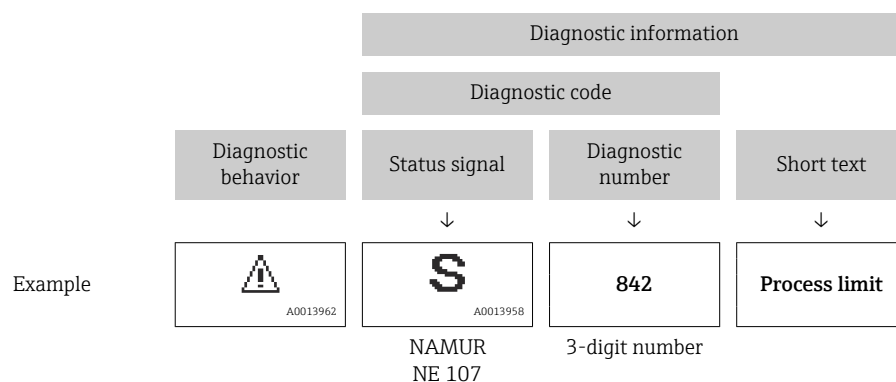


## Diagnostic behavior



Symbol	Meaning
	<b>Alarm</b> <ul style="list-style-type: none"> <li>■ Measurement is interrupted.</li> <li>■ Signal outputs and totalizers assume the defined alarm condition.</li> <li>■ A diagnostic message is generated.</li> </ul>
	<b>Warning</b> Measurement is resumed. The signal outputs and totalizers are not affected. A diagnostic message is generated.

## Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

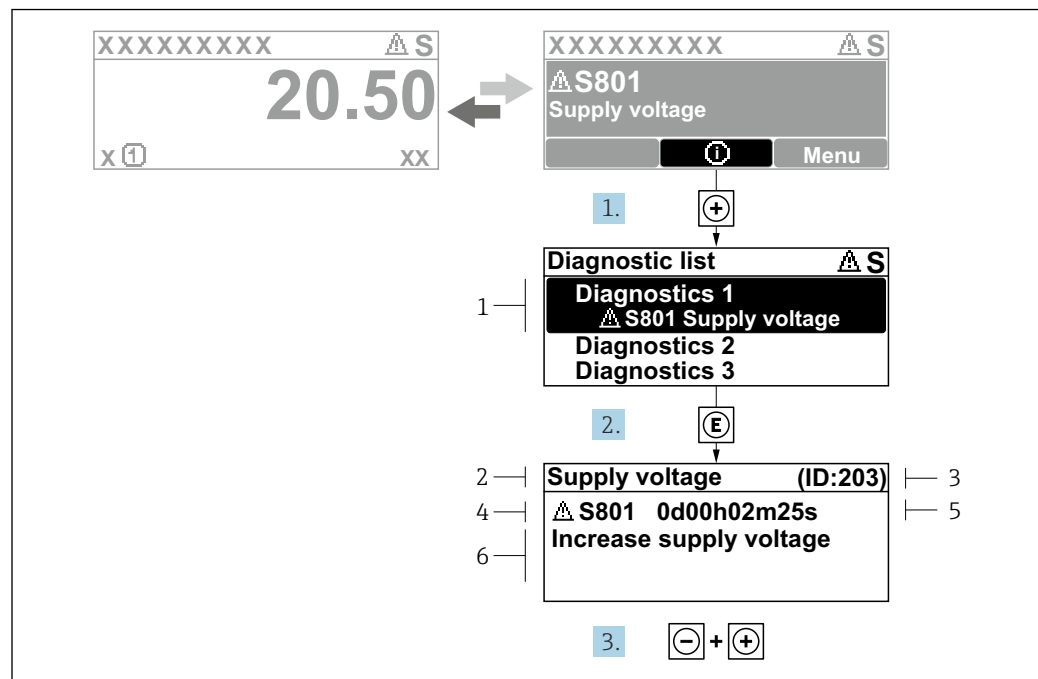


## Operating elements

Key	Meaning
	<b>Plus key</b> <i>In a menu, submenu</i> Opens the message about remedy information.
	<b>Enter key</b> <i>In a menu, submenu</i> Opens the operating menu.



### 12.3.2 Calling up remedial measures



A0029431-EN

37 Message for remedial measures

- 1 Diagnostic information
- 2 Short text
- 3 Service ID
- 4 Diagnostic behavior with diagnostic code
- 5 Operation time when error occurred
- 6 Remedial measures

1. The user is in the diagnostic message.  
Press  $\oplus$  (ⓘ symbol).  
↳ The **Diagnostic list** submenu opens.
2. Select the desired diagnostic event with  $\oplus$  or  $\ominus$  and press  $\text{E}$ .  
↳ The message about the remedial measures opens.
3. Press  $\ominus + \oplus$  simultaneously.  
↳ The message about the remedial measures closes.

The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the **Diagnostic list** submenu or **Previous diagnostics** parameter.

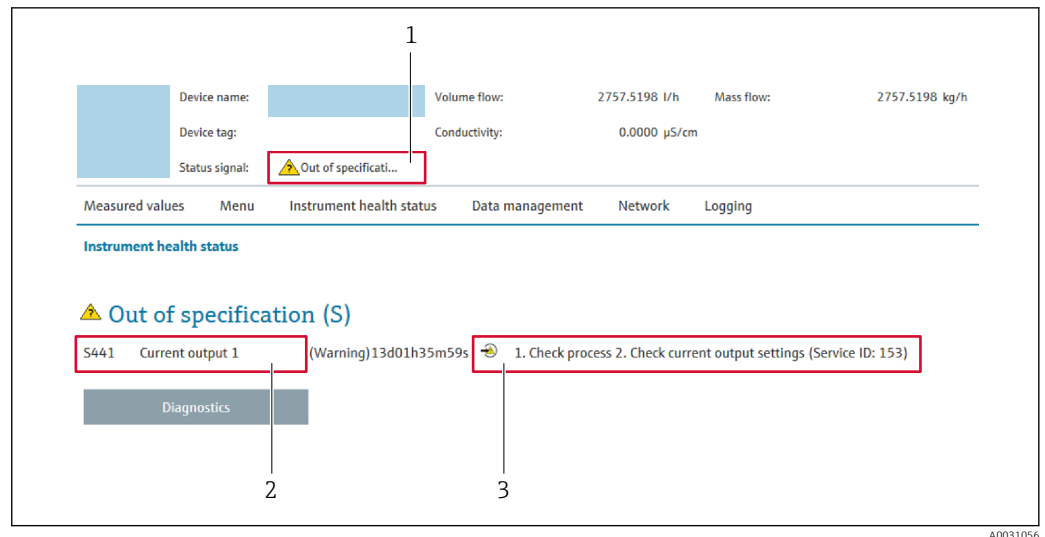
1. Press  $\text{E}$ .  
↳ The message for the remedial measures for the selected diagnostic event opens.
2. Press  $\ominus + \oplus$  simultaneously.  
↳ The message for the remedial measures closes.

## 12.4 Diagnostic information in the Web browser

### 12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the home page once the user has logged on.





- 1 Status area with status signal
- 2 Diagnostic information
- 3 Remedial measures with service ID

**i** In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter → 174
- Via submenu → 174

### Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning
	<b>Failure</b> A device error has occurred. The measured value is no longer valid.
	<b>Function check</b> The device is in the service mode (during a simulation, for example).
	<b>Out of specification</b> The device is being operated: Outside its technical specification limits (e.g. outside the process temperature range)
	<b>Maintenance required</b> Maintenance is required. The measured value is still valid.

**i** The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

### 12.4.2 Calling up remedy information

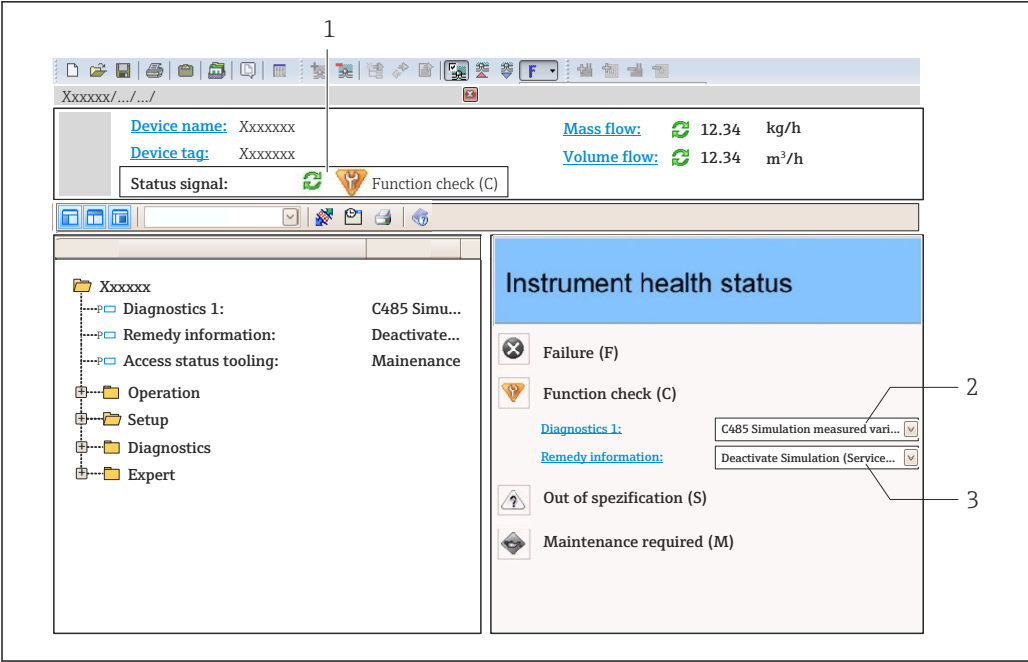
Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

## 12.5 Diagnostic information in FieldCare or DeviceCare

### 12.5.1 Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.



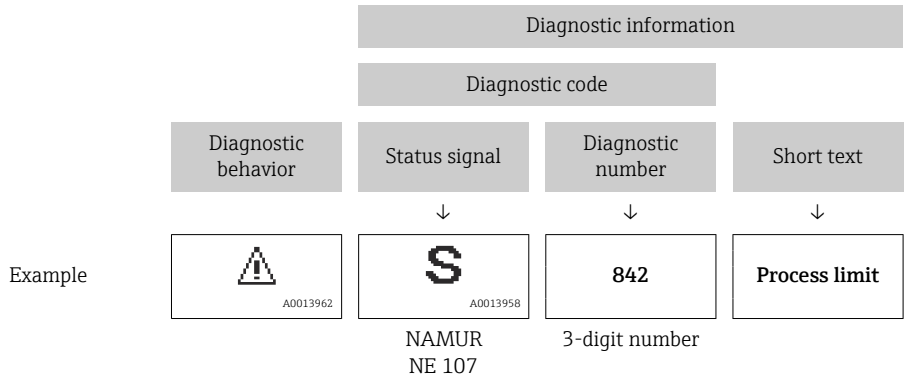


1 Status area with status signal → 164  
2 Diagnostics information → 165  
3 Remedial measures with service ID

- i** In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:
- Via parameter → 174
  - Via submenu → 174

**Diagnostic information**

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.



**12.5.2 Calling up remedy information**

- Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:
- On the home page  
Remedy information is displayed in a separate field below the diagnostics information.
  - In the **Diagnostics** menu  
Remedy information can be called up in the working area of the user interface.



The user is in the **Diagnostics** menu.


1. Call up the desired parameter.
2. On the right in the working area, mouse over the parameter.
  - ↳ A tool tip with remedy information for the diagnostic event appears.

## 12.6 Diagnostic information via communication interface

### 12.6.1 Reading out diagnostic information

Diagnostic information can be read out via Modbus RS485 register addresses.

- Via register address **6821** (data type = string): diagnosis code, e.g. F270
- Via register address **6859** (data type = integer): diagnosis number, e.g. 270

 For an overview of diagnostic events with diagnosis number and diagnosis code  
→  170



### 12.6.2 Configuring error response mode

The error response mode for Modbus RS485 communication can be configured in the **Communication** submenu using 2 parameters.

#### Navigation path

Setup → Communication

*Parameter overview with brief description*

Parameters	Description	Selection	Factory setting
Failure mode	<p>Select measured value output behavior when a diagnostic message occurs via Modbus communication.</p> <p> The effect of this parameter depends on the option selected in the <b>Assign diagnostic behavior</b> parameter.</p>	<ul style="list-style-type: none"> <li>■ NaN value</li> <li>■ Last valid value</li> </ul> <p> NaN = not a number</p>	NaN value

## 12.7 Adapting the diagnostic information

### 12.7.1 Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

Expert → System → Diagnostic handling → Diagnostic behavior


You can assign the following options to the diagnostic number as the diagnostic behavior:



Options	Description
Alarm	The device stops measurement. The measured value output via Modbus RS485 and the totalizers assume the defined alarm condition. A diagnostic message is generated. The background lighting changes to red.
Warning	The device continues to measure. The measured value output via Modbus RS485 and the totalizers are not affected. A diagnostic message is generated.



Options	Description
Logbook entry only	The device continues to measure. The diagnostic message is displayed only in the <b>Event logbook</b> submenu ( <b>Event list</b> submenu) and is not displayed in alternation with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

## 12.8 Overview of diagnostic information

 The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.

 In the case of some items of diagnostic information, the diagnostic behavior can be changed. Adapting the diagnostic information →  169

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
<b>Diagnostic of sensor</b>				
043	Sensor 1 short circuit detected	1. Check sensor cable and sensor 2. Execute Heartbeat Verification 3. Replace sensor cable or sensor	S	Warning <sup>1)</sup>
082	Data storage inconsistent	Check module connections	F	Alarm
083	Memory content inconsistent	1. Restart device 2. Restore S-DAT data 3. Replace S-DAT	F	Alarm
143	HBSI limit exceeded	1. Check if external magnetic interference is present 2. Check flow value 3. Replace sensor	M	Warning <sup>1)</sup>
168	Build-up limit exceeded	Clean measuring tube	M	Warning
169	Conductivity measurement failed	1. Check grounding conditions 2. Deactivate conductivity measurement	M	Warning
170	Coil resistance faulty	Check ambient and process temperature	F	Alarm
180	Temperature sensor defective	1. Check sensor connections 2. Replace sensor cable or sensor 3. Turn off temperature measurement	F	Warning
181	Sensor connection faulty	1. Check sensor cable and sensor 2. Execute Heartbeat Verification 3. Replace sensor cable or sensor	F	Alarm
<b>Diagnostic of electronic</b>				
201	Electronics faulty	1. Restart device 2. Replace electronics	F	Alarm
242	Firmware incompatible	1. Check firmware version 2. Flash or replace electronic module	F	Alarm
252	Module incompatible	1. Check electronic modules 2. Check if correct modules are available (e.g. NEx, Ex) 3. Replace electronic modules	F	Alarm
262	Module connection interrupted	1. Check module connections 2. Replace electronic modules	F	Alarm
270	Main electronics defective	1. Restart device 2. Replace main electronic module	F	Alarm



Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
271	Main electronics faulty	1. Restart device 2. Replace main electronic module	F	Alarm
272	Main electronics faulty	Restart device	F	Alarm
273	Main electronics defective	1. Pay attention to display emergency operation 2. Replace main electronics	F	Alarm
276	I/O module faulty	1. Restart device 2. Change I/O module	F	Alarm
283	Memory content inconsistent	Restart device	F	Alarm
302	Device verification active	Device verification active, please wait.	C	Warning <sup>1)</sup>
303	I/O 1 to n configuration changed	1. Apply I/O module configuration (parameter 'Apply I/O configuration') 2. Afterwards reload device description and check wiring	M	Warning
311	Sensor electronics (ISEM) faulty	Maintenance required! Do not reset device	M	Warning
330	Flash file invalid	1. Update firmware of device 2. Restart device	M	Warning
331	Firmware update failed	1. Update firmware of device 2. Restart device	F	Warning
332	Writing in HistoROM backup failed	1. Replace user interface board 2. Ex d/XP: replace transmitter	F	Alarm
361	I/O module 1 to n faulty	1. Restart device 2. Check electronic modules 3. Change I/O module or main electronics	F	Alarm
372	Sensor electronics (ISEM) faulty	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	F	Alarm
373	Sensor electronics (ISEM) faulty	Transfer data or reset device	F	Alarm
375	I/O- 1 to n communication failed	1. Restart device 2. Check if failure recurs 3. Replace module rack inclusive electronic modules	F	Alarm
376	Sensor electronics (ISEM) faulty	1. Replace sensor electronic module (ISEM) 2. Turn off diagnostic message	S	Warning <sup>1)</sup>
377	Electrode signal faulty	1. Activate empty pipe detection 2. Check partial filled pipe and installation direction 3. Check sensor cabling 4. Deactivate diagnostics 377	S	Warning <sup>1)</sup>
378	Supply voltage ISEM faulty	1. If available: Check connection cable between sensor and transmitter 2. Replace main electronic module 3. Replace sensor electronic module (ISEM)	F	Alarm
382	Data storage	1. Insert T-DAT 2. Replace T-DAT	F	Alarm
383	Memory content	Reset device	F	Alarm



Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
387	HistoROM data faulty	Contact service organization	F	Alarm
<b>Diagnostic of configuration</b>				
410	Data transfer failed	1. Retry data transfer 2. Check connection	F	Alarm
412	Processing download	Download active, please wait	C	Warning
431	Trim 1 to n required	Carry out trim	C	Warning
437	Configuration incompatible	1. Update firmware 2. Execute factory reset	F	Alarm
438	Dataset different	1. Check data set file 2. Check device parameterization 3. Download new device parameterization	M	Warning
441	Current output faulty	1. Check process 2. Check current output settings	S	Warning <sup>1)</sup>
442	Frequency output faulty	1. Check process 2. Check frequency output settings	S	Warning <sup>1)</sup>
443	Pulse output 1 to n faulty	1. Check process 2. Check pulse output settings	S	Warning <sup>1)</sup>
444	Current input 1 to n faulty	1. Check process 2. Check current input settings	S	Warning <sup>1)</sup>
453	Flow override active	Deactivate flow override	C	Warning
484	Failure mode simulation active	Deactivate simulation	C	Alarm
485	Process variable simulation active	Deactivate simulation	C	Warning
486	Current input simulation active	Deactivate simulation	C	Warning
491	Current output 1 to n simulation active	Deactivate simulation	C	Warning
492	Frequency output simulation active	Deactivate simulation frequency output	C	Warning
493	Pulse output simulation active	Deactivate simulation pulse output	C	Warning
494	Switch output simulation active	Deactivate simulation switch output	C	Warning
495	Diagnostic event simulation active	Deactivate simulation	C	Warning
496	Status input simulation active	Deactivate simulation status input	C	Warning
502	CT activation/deactivation failed	Follow the sequence of the custody transfer activation/deactivation: First authorized user login, then set the DIP switch on the main electronic module	C	Warning
511	Sensor setting error	1. Check measuring period and integration time 2. Check sensor properties	C	Alarm
512	ECC recovery time exceeded	1. Check ECC recovery time 2. Turn off ECC	F	Alarm




Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
520	I/O 1 to n hardware configuration invalid	1. Check I/O hardware configuration 2. Replace wrong I/O module 3. Plug the module of double pulse output on correct slot	F	Alarm
530	Electrode cleaning active	Switch off electrode cleaning	C	Warning
531	Empty pipe adjustment faulty	Execute EPD adjustment	S	Warning <sup>1)</sup>
537	Configuration	1. Check IP addresses in network 2. Change IP address	F	Warning
540	Custody transfer mode failed	1. Power off device and toggle DIP switch 2. Deactivate custody transfer mode 3. Reactivate custody transfer mode 4. Check electronic components	F	Alarm
543	Double pulse output	1. Check process 2. Check pulse output settings	S	Warning
593	Double pulse output simulation	Deactivate simulation pulse output	C	Warning
594	Relay output simulation	Deactivate simulation switch output	C	Warning
599	Custody transfer logbook full	1. Deactivate custody transfer mode 2. Clear custody transfer logbook (all 30 entries) 3. Activate custody transfer mode	S	Warning
<b>Diagnostic of process</b>				
803	Loop current 1 faulty	1. Check wiring 2. Change I/O module	F	Alarm
832	Electronics temperature too high	Reduce ambient temperature	S	Warning <sup>1)</sup>
833	Electronics temperature too low	Increase ambient temperature	S	Warning <sup>1)</sup>
834	Process temperature too high	Reduce process temperature	S	Warning <sup>1)</sup>
835	Process temperature too low	Increase process temperature	S	Warning <sup>1)</sup>
842	Process value below limit	Low flow cut off active! Check low flow cut off configuration	S	Warning <sup>1)</sup>
882	Input signal faulty	1. Check input signal parameterization 2. Check external device 3. Check process conditions	F	Alarm
937	Sensor symmetry	1. Eliminate external magnetic field near sensor 2. Turn off diagnostic message	S	Warning <sup>1)</sup>
938	Coil current not stable	1. Check if external magnetic interference is present 2. Perform Heartbeat Verification 3. Check flow value	F	Alarm <sup>1)</sup>
961	Electrode potential out of specification	1. Check process conditions 2. Check ambient conditions	S	Warning <sup>1)</sup>
962	Pipe empty	1. Perform full pipe adjustment 2. Perform empty pipe adjustment 3. Turn off empty pipe detection	S	Warning <sup>1)</sup>


1) Diagnostic behavior can be changed.




## 12.9 Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.


-  To call up the measures to rectify a diagnostic event:
- Via local display → 166
  - Via web browser → 167
  - Via "FieldCare" operating tool → 168
  - Via "DeviceCare" operating tool → 168

-  Other pending diagnostic events can be displayed in the **Diagnostic list** submenu → 174

**Navigation**  
"Diagnostics" menu

 <b>Diagnostics</b>	
Actual diagnostics	→ 174
Previous diagnostics	→ 174
Operating time from restart	→ 174
Operating time	→ 174

### Parameter overview with brief description

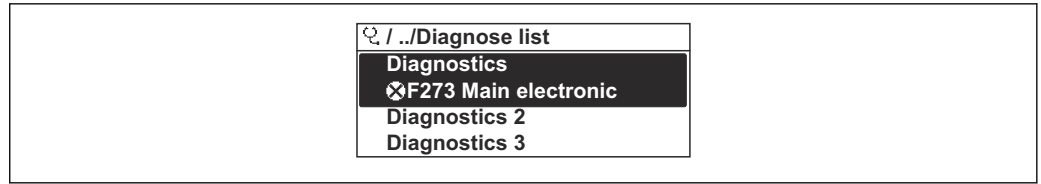
Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occurred diagnostic event along with its diagnostic information.  If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	Symbol for diagnostic behavior, diagnostic code and short message.
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	–	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	–	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

## 12.10 Diagnostic list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

**Navigation path**  
Diagnostics → Diagnostic list





A0014006-EN

38 Taking the example of the local display

**i** To call up the measures to rectify a diagnostic event:

- Via local display → 166
- Via web browser → 167
- Via "FieldCare" operating tool → 168
- Via "DeviceCare" operating tool → 168

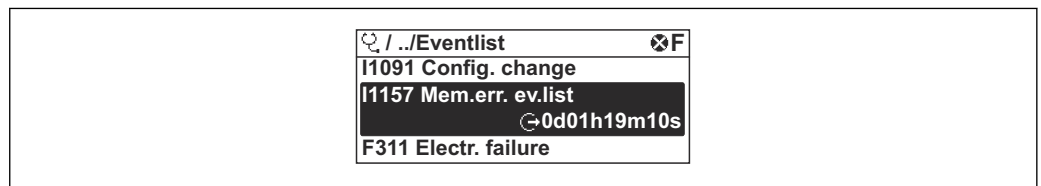
## 12.11 Event logbook

### 12.11.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

#### Navigation path

**Diagnostics** menu → **Event logbook** submenu → Event list



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39 Taking the example of the local display

- A maximum of 20 event messages can be displayed in chronological order.
- If the **Extended HistoROM** application package (order option) is enabled in the device, the event list can contain up to 100 entries .

The event history includes entries for:

- Diagnostic events → 170
- Information events → 176

In addition to the operation time of its occurrence, each event is also assigned a symbol that indicates whether the event has occurred or is ended:

- Diagnostic event
  - ☹: Occurrence of the event
  - ☺: End of the event
- Information event
  - ☹: Occurrence of the event

**i** To call up the measures to rectify a diagnostic event:

- Via local display → 166
- Via web browser → 167
- Via "FieldCare" operating tool → 168
- Via "DeviceCare" operating tool → 168

**i** For filtering the displayed event messages → 176



### 12.11.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

#### Navigation path

Diagnostics → Event logbook → Filter options

#### Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)

### 12.11.3 Overview of information events


Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	----- (Device ok)
I1079	Sensor changed
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1137	Electronics changed
I1151	History reset
I1155	Reset electronics temperature
I1156	Memory error trend
I1157	Memory error event list
I1256	Display: access status changed
I1278	I/O module restarted
I1335	Firmware changed
I1351	Empty pipe detection adjustment failure
I1353	Empty pipe detection adjustment ok
I1361	Web server: login failed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1443	Build-up thickness not determined
I1444	Device verification passed
I1445	Device verification failed
I1457	Measurement error verification failed
I1459	I/O module verification failed
I1461	Sensor verification failed
I1462	Sensor electronic module verific. failed
I1512	Download started
I1513	Download finished



Info number	Info name
I1514	Upload started
I1515	Upload finished
I1517	Custody transfer active
I1518	Custody transfer inactive
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
I1622	Calibration changed
I1624	All totalizers reset
I1625	Write protection activated
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1643	Custody transfer logbook cleared
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1651	Custody transfer parameter changed
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed


## 12.12 Resetting the measuring device

The entire device configuration or some of the configuration can be reset to a defined state with the **Device reset** parameter (→  144).

### 12.12.1 Function scope of "Device reset" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to the customer-specific value. All other parameters are reset to the factory setting.



Options	Description
Restart device	The restart resets every parameter with data stored in volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.
Restore S-DAT backup	Restores the data that is saved on the S-DAT. Additional information: This function can be used to resolve the memory issue "083 Memory content inconsistent" or to restore the S-DAT data when a new S-DAT has been installed.  This option is displayed only in an alarm condition.

12.13 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation

"Diagnostics" menu → Device information

► Device information

Device tag

Serial number

Firmware version

Device name

Order code

Extended order code 1

Extended order code 2

Extended order code 3

ENP version

→ ⓘ 178

→ ⓘ 178

→ ⓘ 178

→ ⓘ 179

→ ⓘ 179

→ ⓘ 179






→ ⓘ 179

→ ⓘ 179

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Max. 32 characters, such as letters, numbers or special characters (e.g. @, %, /).	Promag
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	–
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	–





Parameter	Description	User interface	Factory setting
Device name	Shows the name of the transmitter.  The name can be found on the nameplate of the transmitter.	Promag 300/500	–
Order code	Shows the device order code.  The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	–
Extended order code 1	Shows the 1st part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 2	Shows the 2nd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 3	Shows the 3rd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	2.02.00


## 12.14 Firmware history


Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
08.2022	01.06.zz	Option <b>58</b>	<ul style="list-style-type: none"> <li>■ HBSI (Heartbeat Technology)</li> <li>■ Build-up index (Heartbeat Technology)</li> <li>■ Flow damping configuration</li> </ul>	Operating Instructions	BA01403D/06/EN/06.22
08.2019	01.05.zz	Option <b>63</b>	Various improvements	Operating Instructions	BA01403D/06/EN/04.19



Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
10.2017	01.01.zz	Option <b>67</b>	<ul style="list-style-type: none"> <li>Local display - enhanced performance and data entry via text editor</li> <li>Optimized keypad lock for local display</li> <li>Web server feature update               <ul style="list-style-type: none"> <li>Support for trend data function</li> <li>Heartbeat function enhanced to include detailed results (page 3/4 of the report)</li> </ul> </li> <li>Device configuration as PDF (parameter log, similar to FDT print)</li> <li>Network capability of Ethernet (service) interface</li> <li>Comprehensive Heartbeat feature update</li> <li>Local display - support for WLAN infrastructure mode</li> <li>Implementation of reset code</li> </ul>	Operating Instructions	BA01403D/06/EN/02.17
08.2016	01.00.zz	Option <b>74</b>	Original firmware	Operating Instructions	BA01403D/06/EN/01.16

 It is possible to flash the firmware to the current version or the previous version using the service interface. For the compatibility of the firmware version, see the "Device history and compatibility" section →  180

 For the compatibility of the firmware version with the previous version, the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.

 The manufacturer's information is available:

- In the Download Area of the Endress+Hauser web site: [www.endress.com](http://www.endress.com) → Downloads
- Specify the following details:
  - Product root: e.g. 5W5B  
The product root is the first part of the order code: see the nameplate on the device.
  - Text search: Manufacturer's information
  - Media type: Documentation – Technical Documentation

## 12.15 Device history and compatibility

The device model is documented in the order code on the nameplate of the device (e.g. 8F3BXX-XXX....XXA1-XXXXXX).



Device model	Release	Change compared with earlier model	Compatibility with earlier model
A2	09.2019	I/O module with enhanced performance and functionality: see device firmware 01.05.zz → 179	No
A1	08.2016	–	–



## 13 Maintenance

### 13.1 Maintenance tasks

No special maintenance work is required.

#### 13.1.1 Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

##### **WARNING**

**Cleaning agents can damage the plastic transmitter housing!**

- ▶ Do not use high-pressure steam.
- ▶ Only use the permitted cleaning agents specified.

**Permitted cleaning agents for the plastic transmitter housing**


- Commercially available household cleaners
- Methyl alcohol or isopropyl alcohol
- Mild soap solutions

#### 13.1.2 Interior cleaning

No interior cleaning is planned for the device.

### 13.2 Measuring and test equipment


Endress+Hauser offers a wide variety of measuring and test equipment, such as W@M or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: →  185 →  186

### 13.3 Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.



## 14 Repair

### 14.1 General information

#### 14.1.1 Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:

- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

#### 14.1.2 Notes for repair and conversion

For repair and modification of a measuring device, observe the following notes:

- ▶ Use only original Endress+Hauser spare parts.
- ▶ Carry out the repair according to the Installation Instructions.
- ▶ Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
- ▶ Document every repair and each conversion and enter them into the *W@M* life cycle management database and Netilion Analytics.


### 14.2 Spare parts

*Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)):

All the spare parts for the measuring device, along with the order code, are listed here and can be ordered. If available, users can also download the associated Installation Instructions.



Measuring device serial number:

- Is located on the nameplate of the device.
- Can be read out via the **Serial number** parameter (→  178) in the **Device information** submenu.

### 14.3 Endress+Hauser services

Endress+Hauser offers a wide range of services.



Your Endress+Hauser Sales Center can provide detailed information on the services.

### 14.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the web page for information:  
<http://www.endress.com/support/return-material>  
↳ Select the region.
2. Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.



## 14.5 Disposal



If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

### 14.5.1 Removing the measuring device

1. Switch off the device.

#### **WARNING**

##### **Danger to persons from process conditions!**

- ▶ Beware of hazardous process conditions such as pressure in the measuring device, high temperatures or aggressive media.
2. Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

### 14.5.2 Disposing of the measuring device

#### **WARNING**

##### **Danger to personnel and environment from fluids that are hazardous to health.**

- ▶ Ensure that the measuring device and all cavities are free of fluid residues that are hazardous to health or the environment, e.g. substances that have permeated into crevices or diffused through plastic.

Observe the following notes during disposal:

- ▶ Observe valid federal/national regulations.
- ▶ Ensure proper separation and reuse of the device components.















## 15 Accessories





Various accessories, which can be ordered with the device or subsequently from Endress+Hauser, are available for the device. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: [www.endress.com](http://www.endress.com).

### 15.1 Device-specific accessories


#### 15.1.1 For the transmitter

Accessories	Description
Transmitter <ul style="list-style-type: none"> <li>Proline 500 – digital</li> <li>Proline 500</li> </ul>	Transmitter for replacement or storage. Use the order code to define the following specifications: <ul style="list-style-type: none"> <li>Approvals</li> <li>Output</li> <li>Input</li> <li>Display/operation</li> <li>Housing</li> <li>Software</li> </ul> <div>  <ul style="list-style-type: none"> <li>Proline 500 – digital transmitter: Order number: 5X5BXX-*****A</li> <li>Proline 500 transmitter: Order number: 5X5BXX-*****B</li> </ul> </div> <div>            Proline 500 transmitter for replacement:            It is essential to specify the serial number of the current transmitter when ordering. On the basis of the serial number, the device-specific data (e.g. calibration factors) of the replaced device can be used for the new transmitter.         </div> <div>  <ul style="list-style-type: none"> <li>Proline 500 – digital transmitter: Installation Instructions EA01151D</li> <li>Proline 500 transmitter: Installation Instructions EA01152D</li> </ul> </div>
External WLAN antenna	External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide area". <div>  <ul style="list-style-type: none"> <li>The external WLAN antenna is not suitable for use in hygienic applications.</li> <li>Additional information regarding the WLAN interface →  96.</li> </ul> </div> <div>            Order number: 71351317         </div> <div>            Installation Instructions EA01238D         </div>
Pipe mounting set	Pipe mounting set for transmitter. <div>            Proline 500 – digital transmitter            Order number: 71346427         </div> <div>            Installation Instructions EA01195D         </div> <div>            Proline 500 transmitter            Order number: 71346428         </div>
Weather protection cover Transmitter <ul style="list-style-type: none"> <li>Proline 500 – digital</li> <li>Proline 500</li> </ul>	Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight. <div>  <ul style="list-style-type: none"> <li>Proline 500 – digital transmitter Order number: 71343504</li> <li>Proline 500 transmitter Order number: 71343505</li> </ul> </div> <div>            Installation Instructions EA01191D         </div>



Display guard Proline 500 – digital	<p>Is used to protect the display against impact or scoring, for example from sand in desert areas.</p> <p> Order number: 71228792</p> <p> Installation Instructions EA01093D</p>
Ground cable	Set, consisting of two ground cables for potential equalization.
Connecting cable Proline 500 – digital Sensor – Transmitter	<p>The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection") or as an accessory (order number DK5012).</p> <p>The following cable lengths are available: order code for "Cable, sensor connection"</p> <ul style="list-style-type: none"> <li>▪ Option B: 20 m (65 ft)</li> <li>▪ Option E: User-configurable up to max. 50 m</li> <li>▪ Option F: User-configurable up to max. 165 ft</li> </ul> <p> Maximum possible cable length for a Proline 500 – digital connecting cable: 300 m (1000 ft)</p>
Connecting cable Proline 500 Sensor – Transmitter	<p>The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection") or as an accessory (order number DK5012).</p> <p>The following cable lengths are available: order code for "Cable, sensor connection"</p> <ul style="list-style-type: none"> <li>▪ Option 1: 5 m (16 ft)</li> <li>▪ Option 2: 10 m (32 ft)</li> <li>▪ Option 3: 20 m (65 ft)</li> <li>▪ Option 4: User-configurable cable length (m)</li> <li>▪ Option 5: User-configurable cable length (ft)</li> </ul> <p> Possible cable length for a Proline 500 connecting cable: depending on the medium conductivity, max. 200 m (660 ft)</p>



### 15.1.2 For the sensor

Accessories	Description
Ground disks	<p>Are used to ground the medium in lined measuring tubes to ensure proper measurement.</p> <p> For details, see Installation Instructions EA00070D</p>



## 15.2 Service-specific accessories

Accessory	Description
Applicator	<p>Software for selecting and sizing Endress+Hauser measuring devices:</p> <ul style="list-style-type: none"> <li>▪ Choice of measuring devices with industrial requirements</li> <li>▪ Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy.</li> <li>▪ Graphic illustration of the calculation results</li> <li>▪ Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project.</li> </ul> <p>Applicator is available:</p> <ul style="list-style-type: none"> <li>▪ Via the Internet: <a href="https://portal.endress.com/webapp/applicator">https://portal.endress.com/webapp/applicator</a></li> <li>▪ As a downloadable DVD for local PC installation.</li> </ul>
W@M	<p>W@M Life Cycle Management</p> <p>Improved productivity with information at your fingertips. Data relevant to a plant and its components is generated from the first stages of planning and during the asset's complete life cycle.</p> <p>W@M Life Cycle Management is an open and flexible information platform with online and on-site tools. Instant access for your staff to current, in-depth data shortens your plant's engineering time, speeds up procurement processes and increases plant uptime.</p> <p>Combined with the right services, W@M Life Cycle Management boosts productivity in every phase. For more information, see: <a href="http://www.endress.com/lifecyclemanagement">www.endress.com/lifecyclemanagement</a></p>



Accessory	Description
FieldCare	<p>FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.</p> <p> Operating Instructions BA00027S and BA00059S</p>
DeviceCare	<p>Tool for connecting and configuring Endress+Hauser field devices.</p> <p> Innovation brochure IN01047S</p>

## 15.3 System components

Accessories	Description
Memograph M graphic data manager	<p>The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick.</p> <p> <ul style="list-style-type: none"> <li>■ Technical Information TI00133R</li> <li>■ Operating Instructions BA00247R</li> </ul> </p>
iTEMP	<p>The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature.</p> <p> "Fields of Activity" document FA00006T</p>



## 16 Technical data


### 16.1 Application

The measuring device is only suitable for the flow measurement of liquids with a minimum conductivity of 5 µS/cm.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

### 16.2 Function and system design

Measuring principle	Electromagnetic flow measurement on the basis of <i>Faraday's law of magnetic induction</i> .
Measuring system	<p>The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.</p> <p>Information on the structure of the device →  14</p>

### 16.3 Input

Measured variable	<p><b>Direct measured variables</b></p> <ul style="list-style-type: none"><li>▪ Volume flow (proportional to induced voltage)</li><li>▪ Electrical conductivity</li></ul> <p><b>Calculated measured variables</b></p> <ul style="list-style-type: none"><li>▪ Mass flow</li><li>▪ Corrected volume flow</li></ul>
-------------------	---

Measuring range	<p>Typically <math>v = 0.01</math> to <math>10\text{ m/s}</math> (<math>0.03</math> to <math>33\text{ ft/s}</math>) with the specified accuracy</p> <p>Electrical conductivity: <math>\geq 5\text{ }\mu\text{S/cm}</math> for liquids in general</p> <p><i>Flow characteristic values in SI units: DN 25 to 125 mm (1 to 4 in)</i></p>
-----------------	--

Nominal diameter		Recommended flow	Factory settings		
[mm]	[in]	min./max. full scale value ( $v \sim 0.3\text{...}10\text{ m/s}$ )	Full scale value current output ( $v \sim 2.5\text{ m/s}$ )	Pulse value ( $\sim 2\text{ Pulse/s at } v \sim 2.5\text{ m/s}$ )	Low flow cut off ( $v \sim 0.04\text{ m/s}$ )
		[dm³/min]	[dm³/min]	[dm³]	[dm³/min]
25	1	9 to 300	75	0.5	1
32	–	15 to 500	125	1	2
40	1 ½	25 to 700	200	1.5	3
50	2	35 to 1 100	300	2.5	5
65	–	60 to 2 000	500	5	8



Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.3...10 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.04 m/s)
[mm]	[in]	[dm <sup>3</sup> /min]	[dm <sup>3</sup> /min]	[dm <sup>3</sup> ]	[dm <sup>3</sup> /min]
80	3	90 to 3 000	750	5	12
100	4	145 to 4 700	1 200	10	20
125	–	220 to 7 500	1 850	15	30

Flow characteristic values in SI units: DN 150 to 3 000 mm (6 to 120 in)

Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.3...10 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.04 m/s)
[mm]	[in]	[m <sup>3</sup> /h]	[m <sup>3</sup> /h]	[m <sup>3</sup> ]	[m <sup>3</sup> /h]
150	6	20 to 600	150	0.025	2.5
200	8	35 to 1 100	300	0.05	5
250	10	55 to 1 700	500	0.05	7.5
300	12	80 to 2 400	750	0.1	10
350	14	110 to 3 300	1 000	0.1	15
375	15	140 to 4 200	1 200	0.15	20
400	16	140 to 4 200	1 200	0.15	20
450	18	180 to 5 400	1 500	0.25	25
500	20	220 to 6 600	2 000	0.25	30
600	24	310 to 9 600	2 500	0.3	40
700	28	420 to 13 500	3 500	0.5	50
750	30	480 to 15 000	4 000	0.5	60
800	32	550 to 18 000	4 500	0.75	75
900	36	690 to 22 500	6 000	0.75	100
1000	40	850 to 28 000	7 000	1	125
–	42	950 to 30 000	8 000	1	125
1200	48	1 250 to 40 000	10 000	1.5	150
–	54	1 550 to 50 000	13 000	1.5	200
1400	–	1 700 to 55 000	14 000	2	225
–	60	1 950 to 60 000	16 000	2	250
1600	–	2 200 to 70 000	18 000	2.5	300
–	66	2 500 to 80 000	20 500	2.5	325
1800	72	2 800 to 90 000	23 000	3	350
–	78	3 300 to 100 000	28 500	3.5	450
2000	–	3 400 to 110 000	28 500	3.5	450
–	84	3 700 to 125 000	31 000	4.5	500
2200	–	4 100 to 136 000	34 000	4.5	540
–	90	4 300 to 143 000	36 000	5	570



Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.3...10 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.04 m/s)
[mm]	[in]	[m³/h]	[m³/h]	[m³]	[m³/h]
2400	–	4 800 to 162 000	40 000	5.5	650
–	96	5 000 to 168 000	42 000	6	675
–	102	5 700 to 190 000	47 500	7	750
2600	–	5 700 to 191 000	48 000	7	775
–	108	6 500 to 210 000	55 000	7	850
2800	–	6 700 to 222 000	55 500	8	875
–	114	7 100 to 237 000	59 500	8	950
3000	–	7 600 to 254 000	63 500	9	1025
–	120	7 900 to 263 000	65 500	9	1050

Flow characteristic values in SI units: DN 50 to 200 mm (2 to 8 in) for order code for "Design", option C "Fixed flange, constricted measuring tube, 0 x DN inlet/outlet runs"

Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.12...5 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 4 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.01 m/s)
[mm]	[in]	[dm³/min]	[dm³/min]	[dm³]	[dm³/min]
50	2	15 to 600	300	1.25	1.25
65	–	25 to 1 000	500	2	2
80	3	35 to 1 500	750	3	3.25
100	4	60 to 2 400	1 200	5	4.75
125	–	90 to 3 700	1 850	8	7.5
150	6	145 to 5 400	2 500	10	11
200	8	220 to 9 400	5 000	20	19

Flow characteristic values in SI units: DN 250 to 300 mm (10 to 12 in) for order code for "Design", option C "Fixed flange, constricted measuring tube, 0 x DN inlet/outlet runs"

Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.12...5 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 4 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.01 m/s)
[mm]	[in]	[m³/h]	[m³/h]	[m³]	[m³/h]
250	10	20 to 850	500	0.03	1.75
300	12	35 to 1 300	750	0.05	2.75



*Flow characteristic values in US units: DN 1 to 48 in (25 to 1200 mm)*

Nominal diameter		Recommended flow  min./max. full scale value (v ~ 0.3...10 m/s)  [gal/min]	Factory settings		
[in]	[mm]		Full scale value current output (v ~ 2.5 m/s)  [gal/min]	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)  [gal]	Low flow cut off (v ~ 0.04 m/s)  [gal/min]
1	25	2.5 to 80	18	0.2	0.25
–	32	4 to 130	30	0.2	0.5
1 ½	40	7 to 185	50	0.5	0.75
2	50	10 to 300	75	0.5	1.25
–	65	16 to 500	130	1	2
3	80	24 to 800	200	2	2.5
4	100	40 to 1250	300	2	4
–	125	60 to 1950	450	5	7
6	150	90 to 2650	600	5	12
8	200	155 to 4850	1200	10	15
10	250	250 to 7500	1500	15	30
12	300	350 to 10600	2400	25	45
14	350	500 to 15000	3600	30	60
15	375	600 to 19000	4800	50	60
16	400	600 to 19000	4800	50	60
18	450	800 to 24000	6000	50	90
20	500	1000 to 30000	7500	75	120
24	600	1400 to 44000	10500	100	180
28	700	1900 to 60000	13500	125	210
30	750	2150 to 67000	16500	150	270
32	800	2450 to 80000	19500	200	300
36	900	3100 to 100000	24000	225	360
40	1000	3800 to 125000	30000	250	480
42	–	4200 to 135000	33000	250	600
48	1200	5500 to 175000	42000	400	600

*Flow characteristic values in US units: DN 54 to 120 in (1400 to 3000 mm)*

Nominal diameter		Recommended flow  min./max. full scale value (v ~ 0.3...10 m/s)  [Mgal/d]	Factory settings		
[in]	[mm]		Full scale value current output (v ~ 2.5 m/s)  [Mgal/d]	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)  [Mgal]	Low flow cut off (v ~ 0.04 m/s)  [Mgal/d]
54	–	9 to 300	75	0.0005	1.3
–	1400	10 to 340	85	0.0005	1.3
60	–	12 to 380	95	0.0005	1.3
–	1600	13 to 450	110	0.0008	1.7
66	–	14 to 500	120	0.0008	2.2
72	1800	16 to 570	140	0.0008	2.6



Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.3...10 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 2 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.04 m/s)
[in]	[mm]	[Mgal/d]	[Mgal/d]	[Mgal]	[Mgal/d]
78	–	18 to 650	175	0.0010	3.0
–	2000	20 to 700	175	0.0010	2.9
84	–	24 to 800	190	0.0011	3.2
–	2200	26 to 870	210	0.0012	3.4
90	–	27 to 910	220	0.0013	3.6
–	2400	31 to 1030	245	0.0014	4.0
96	–	32 to 1066	265	0.0015	4.0
102	–	34 to 1203	300	0.0017	5.0
–	2600	34 to 1212	305	0.0018	5.0
108	–	35 to 1300	340	0.0020	5.0
–	2800	42 to 1405	350	0.0020	6.0
114	–	45 to 1503	375	0.0022	6.0
–	3000	48 to 1613	405	0.0023	6.0
120	–	50 to 1665	415	0.0024	7.0

Flow characteristic values in US units: DN 2 to 12 in (50 to 300 mm) for order code for "Design", option C "Fixed flange, constricted measuring tube, 0 x DN inlet/outlet runs"

Nominal diameter		Recommended flow	Factory settings		
		min./max. full scale value (v ~ 0.12...5 m/s)	Full scale value current output (v ~ 2.5 m/s)	Pulse value (~ 4 Pulse/s at v ~ 2.5 m/s)	Low flow cut off (v ~ 0.01 m/s)
[in]	[mm]	[gal/min]	[gal/min]	[gal]	[gal/min]
2	50	4 to 160	75	0.3	0.35
–	65	7 to 260	130	0.5	0.6
3	80	10 to 400	200	0.8	0.8
4	100	16 to 650	300	1.2	1.25
–	125	24 to 1000	450	1.8	2
6	150	40 to 1400	600	2.5	3
8	200	60 to 2500	1200	5	5
10	250	90 to 3700	1500	6	8
12	300	155 to 5700	2400	9	12

### Recommended measuring range



Flow limit → 206

Operable flow range

Over 1000 : 1





## Input signal

**External measured values**


To increase the accuracy of certain measured variables or to calculate the mass flow, the automation system can continuously write different measured values to the measuring device:

- Medium temperature enables temperature-compensated conductivity measurement (e.g. iTEMP)
- Reference density for calculating the mass flow

 Various pressure and temperature measuring devices can be ordered from Endress +Hauser: see "Accessories" section →  187

It is recommended to read in external measured values to calculate the corrected volume flow.

*Current input*

The measured values are written from the automation system to the measuring device via the current input →  193.

*Digital communication*

The measured values are written by the automation system via Modbus RS485.

**Current input 0/4 to 20 mA**

<b>Current input</b>	0/4 to 20 mA (active/passive)
<b>Current span</b>	<ul style="list-style-type: none"> <li>■ 4 to 20 mA (active)</li> <li>■ 0/4 to 20 mA (passive)</li> </ul>
<b>Resolution</b>	1 µA
<b>Voltage drop</b>	Typically: 0.6 to 2 V for 3.6 to 22 mA (passive)
<b>Maximum input voltage</b>	≤ 30 V (passive)
<b>Open-circuit voltage</b>	≤ 28.8 V (active)
<b>Possible input variables</b>	<ul style="list-style-type: none"> <li>■ Temperature</li> <li>■ Density</li> </ul>

**Status input**

<b>Maximum input values</b>	<ul style="list-style-type: none"> <li>■ DC -3 to 30 V</li> <li>■ If status input is active (ON): <math>R_i &gt; 3 \text{ k}\Omega</math></li> </ul>
<b>Response time</b>	Configurable: 5 to 200 ms
<b>Input signal level</b>	<ul style="list-style-type: none"> <li>■ Low signal: DC -3 to +5 V</li> <li>■ High signal: DC 12 to 30 V</li> </ul>
<b>Assignable functions</b>	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ Reset the individual totalizers separately</li> <li>■ Reset all totalizers</li> <li>■ Flow override</li> </ul>



## 16.4 Output

### Output signal


#### Modbus RS485

Physical interface	RS485 in accordance with EIA/TIA-485 standard
Terminating resistor	Integrated, can be activated via DIP switches

#### Current output 4 to 20 mA

Signal mode	Can be set to: <ul style="list-style-type: none"> <li>■ Active</li> <li>■ Passive</li> </ul>
Current span	Can be set to: <ul style="list-style-type: none"> <li>■ 4 to 20 mA NAMUR</li> <li>■ 4 to 20 mA US</li> <li>■ 4 to 20 mA</li> <li>■ 0 to 20 mA (only if the signal mode is active)</li> <li>■ Fixed current</li> </ul>
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700 Ω
Resolution	0.38 µA
Damping	Configurable: 0 to 999.9 s
Assignable measured variables	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Electronics temperature</li> </ul>

#### Pulse/frequency/switch output

Function	Can be configured as pulse, frequency or switch output
Version	Open collector Can be set to: <ul style="list-style-type: none"> <li>■ Active</li> <li>■ Passive</li> <li>■ Passive NAMUR</li> </ul>  Ex-i, passive
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: ≤ DC 2 V
<b>Pulse output</b>	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Configurable



<b>Assignable measured variables</b>	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> </ul>
<b>Frequency output</b>	
<b>Maximum input values</b>	DC 30 V, 250 mA (passive)
<b>Maximum output current</b>	22.5 mA (active)
<b>Open-circuit voltage</b>	DC 28.8 V (active)
<b>Output frequency</b>	Configurable: end value frequency 2 to 10 000 Hz( $f_{\max} = 12\,500$ Hz)
<b>Damping</b>	Configurable: 0 to 999.9 s
<b>Pulse/pause ratio</b>	1:1
<b>Assignable measured variables</b>	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Electronics temperature</li> </ul>
<b>Switch output</b>	
<b>Maximum input values</b>	DC 30 V, 250 mA (passive)
<b>Open-circuit voltage</b>	DC 28.8 V (active)
<b>Switching behavior</b>	Binary, conductive or non-conductive
<b>Switching delay</b>	Configurable: 0 to 100 s
<b>Number of switching cycles</b>	Unlimited
<b>Assignable functions</b>	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> <li>■ Diagnostic behavior</li> <li>■ Limit value: <ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Totalizer 1-3</li> <li>■ Electronics temperature</li> </ul> </li> <li>■ Flow direction monitoring</li> <li>■ Status <ul style="list-style-type: none"> <li>■ Empty pipe detection</li> <li>■ Buildup index</li> <li>■ HBSI limit value exceeded</li> <li>■ Low flow cut off</li> </ul> </li> </ul>

### Double pulse output

<b>Function</b>	Double pulse
<b>Version</b>	Open collector Can be set to: <ul style="list-style-type: none"> <li>■ Active</li> <li>■ Passive</li> <li>■ Passive NAMUR</li> </ul>
<b>Maximum input values</b>	DC 30 V, 250 mA (passive)
<b>Open-circuit voltage</b>	DC 28.8 V (active)
<b>Voltage drop</b>	For 22.5 mA: $\leq$ DC 2 V
<b>Output frequency</b>	Configurable: 0 to 1000 Hz
<b>Damping</b>	Configurable: 0 to 999 s



<b>Pulse/pause ratio</b>	1:1
<b>Assignable measured variables</b>	<ul style="list-style-type: none"> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Electronics temperature</li> </ul>

### Relay output

<b>Function</b>	Switch output
<b>Version</b>	Relay output, galvanically isolated
<b>Switching behavior</b>	Can be set to: <ul style="list-style-type: none"> <li>■ NO (normally open), factory setting</li> <li>■ NC (normally closed)</li> </ul>
<b>Maximum switching capacity (passive)</b>	<ul style="list-style-type: none"> <li>■ DC 30 V, 0.1 A</li> <li>■ AC 30 V, 0.5 A</li> </ul>
<b>Assignable functions</b>	<ul style="list-style-type: none"> <li>■ Off</li> <li>■ On</li> <li>■ Diagnostic behavior</li> <li>■ Limit value:               <ul style="list-style-type: none"> <li>■ Off</li> <li>■ Volume flow</li> <li>■ Mass flow</li> <li>■ Corrected volume flow</li> <li>■ Flow velocity</li> <li>■ Conductivity</li> <li>■ Totalizer 1-3</li> <li>■ Electronics temperature</li> </ul> </li> <li>■ Flow direction monitoring</li> <li>■ Status               <ul style="list-style-type: none"> <li>■ Empty pipe detection</li> <li>■ Buildup index</li> <li>■ HBSI limit value exceeded</li> <li>■ Low flow cut off</li> </ul> </li> </ul>

### User-configurable input/output

**One** specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:

- Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Pulse/frequency/switch output
- Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Status input

Signal on alarm

Depending on the interface, failure information is displayed as follows:

### Modbus RS485

<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ NaN value instead of current value</li> <li>■ Last valid value</li> </ul>
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**Current output 0/4 to 20 mA***4 to 20 mA*

<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ 4 to 20 mA in accordance with NAMUR recommendation NE 43</li> <li>■ 4 to 20 mA in accordance with US</li> <li>■ Min. value: 3.59 mA</li> <li>■ Max. value: 22.5 mA</li> <li>■ Freely definable value between: 3.59 to 22.5 mA</li> <li>■ Actual value</li> <li>■ Last valid value</li> </ul>
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*0 to 20 mA*

<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ Maximum alarm: 22 mA</li> <li>■ Freely definable value between: 0 to 20.5 mA</li> </ul>
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**Pulse/frequency/switch output**

Pulse output	
<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ Actual value</li> <li>■ No pulses</li> </ul>
Frequency output	
<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ Actual value</li> <li>■ 0 Hz</li> <li>■ Defined value (<math>f_{\max}</math> 2 to 12 500 Hz)</li> </ul>
Switch output	
<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ Current status</li> <li>■ Open</li> <li>■ Closed</li> </ul>

**Relay output**

<b>Failure mode</b>	Choose from: <ul style="list-style-type: none"> <li>■ Current status</li> <li>■ Open</li> <li>■ Closed</li> </ul>
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**Local display**

<b>Plain text display</b>	With information on cause and remedial measures
<b>Backlight</b>	Red backlighting indicates a device error.



Status signal as per NAMUR recommendation NE 107



**Interface/protocol**



- Via digital communication:  
Modbus RS485
- Via service interface
  - CDI-RJ45 service interface
  - WLAN interface

Plain text display	With information on cause and remedial measures
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**Web browser**

Plain text display	With information on cause and remedial measures
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**Light emitting diodes (LED)**

Status information	<p>Status indicated by various light emitting diodes</p> <p>The following information is displayed depending on the device version:</p> <ul style="list-style-type: none"> <li>■ Supply voltage active</li> <li>■ Data transmission active</li> <li>■ Device alarm/error has occurred</li> </ul> <p> Diagnostic information via light emitting diodes →  160</p>
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Low flow cut off                      The switch points for low flow cut off are user-selectable.



Galvanic isolation                      The outputs are galvanically isolated:

- from the power supply
- from one another
- from the potential equalization (PE) terminal

**Protocol-specific data**

Protocol	Modbus Applications Protocol Specification V1.1
Response times	<ul style="list-style-type: none"> <li>■ Direct data access: typically 25 to 50 ms</li> <li>■ Auto-scan buffer (data range): typically 3 to 5 ms</li> </ul>
Device type	Slave
Slave address range	1 to 247
Broadcast address range	0
Function codes	<ul style="list-style-type: none"> <li>■ 03: Read holding register</li> <li>■ 04: Read input register</li> <li>■ 06: Write single registers</li> <li>■ 08: Diagnostics</li> <li>■ 16: Write multiple registers</li> <li>■ 23: Read/write multiple registers</li> </ul>
Broadcast messages	<p>Supported by the following function codes:</p> <ul style="list-style-type: none"> <li>■ 06: Write single registers</li> <li>■ 16: Write multiple registers</li> <li>■ 23: Read/write multiple registers</li> </ul>
Supported baud rate	<ul style="list-style-type: none"> <li>■ 1 200 BAUD</li> <li>■ 2 400 BAUD</li> <li>■ 4 800 BAUD</li> <li>■ 9 600 BAUD</li> <li>■ 19 200 BAUD</li> <li>■ 38 400 BAUD</li> <li>■ 57 600 BAUD</li> <li>■ 115 200 BAUD</li> </ul>



<b>Data transfer mode</b>	<ul style="list-style-type: none"> <li>■ ASCII</li> <li>■ RTU</li> </ul>
<b>Data access</b>	<p>Each device parameter can be accessed via Modbus RS485.</p> <p> For Modbus register information</p>
<b>Compatibility with earlier model</b>	<p>If the device is replaced, the measuring device Promag 500 supports the compatibility of the Modbus registers for the process variables and the diagnostic information with the previous model Promag 53. It is not necessary to change the engineering parameters in the automation system.</p>
<b>System integration</b>	<p>Information on system integration →  101.</p> <ul style="list-style-type: none"> <li>■ Modbus RS485 information</li> <li>■ Function codes</li> <li>■ Register information</li> <li>■ Response time</li> <li>■ Modbus data map</li> </ul>

## 16.5 Power supply

Terminal assignment →  49

Supply voltage	<b>Order code for "Power supply"</b>	<b>Terminal voltage</b>		<b>Frequency range</b>
	Option D	DC 24 V	±20%	–
	Option E	AC 100 to 240 V	–15 to +10%	50/60 Hz, ±4 Hz
	Option I	DC 24 V	±20%	–
		AC 100 to 240 V	–15 to +10%	50/60 Hz, ±4 Hz

Power consumption

### Transmitter

Max. 10 W (active power)

<b>switch-on current</b>	Max. 36 A (<5 ms) as per NAMUR Recommendation NE 21
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Current consumption

### Transmitter

- Max. 400 mA (24 V)
- Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)



Power supply failure

- Totalizers stop at the last value measured.
- Depending on the device version, the configuration is retained in the device memory or in the pluggable data memory (HistoROM DAT).
- Error messages (incl. total operated hours) are stored.

Overcurrent protection element

- The device must be operated with a dedicated circuit breaker, as it does not have an ON/OFF switch of its own.
- The circuit breaker must be easy to reach and labeled accordingly.
  - Permitted nominal current of the circuit breaker: 2 A up to maximum 10 A.

Electrical connection

- →  53
- →  58



Potential equalization

→ 63

Terminals

Spring-loaded terminals: Suitable for strands and strands with ferrules.  
Conductor cross-section 0.2 to 2.5 mm<sup>2</sup> (24 to 12 AWG).

Cable entries

- Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Thread for cable entry:
  - NPT ½"
  - G ½"
  - M20

Cable specification

→ 45

Overvoltage protection	Mains voltage fluctuations	→ 199
	Overvoltage category	Overvoltage category II
	Short-term, temporary overvoltage	Up to 1200 V between cable and ground, for max. 5 s
	Long-term, temporary overvoltage	Up to 500 V between cable and ground

16.6 Performance characteristics

Reference operating conditions

- Error limits following DIN EN 29104, in future ISO 20456
- Water, typically: +15 to +45 °C (+59 to +113 °F); 0.5 to 7 bar (73 to 101 psi)
- Data as indicated in the calibration protocol
- Accuracy based on accredited calibration rigs according to ISO 17025


Maximum measured error

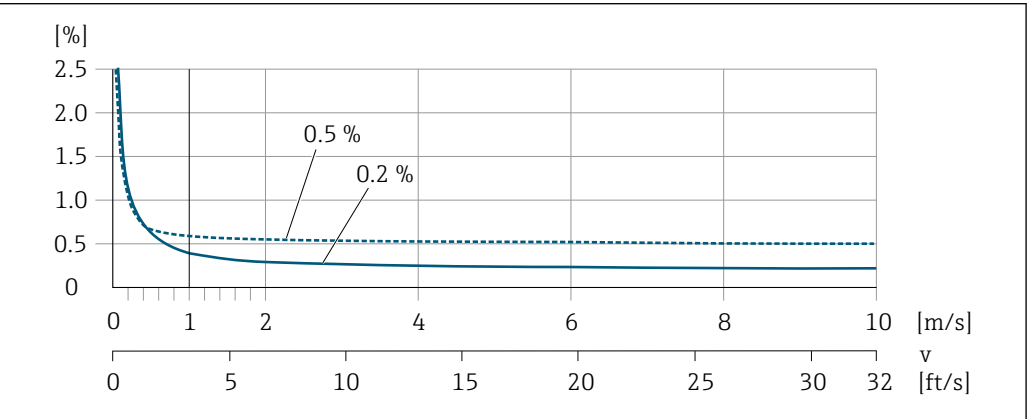
o.r. = of reading

Error limits under reference operating conditions

Volume flow

- ±0.5 % o.r. ± 1 mm/s (0.04 in/s)
- Optional: ±0.2 % o.r. ± 2 mm/s (0.08 in/s)

 Fluctuations in the supply voltage do not have any effect within the specified range.



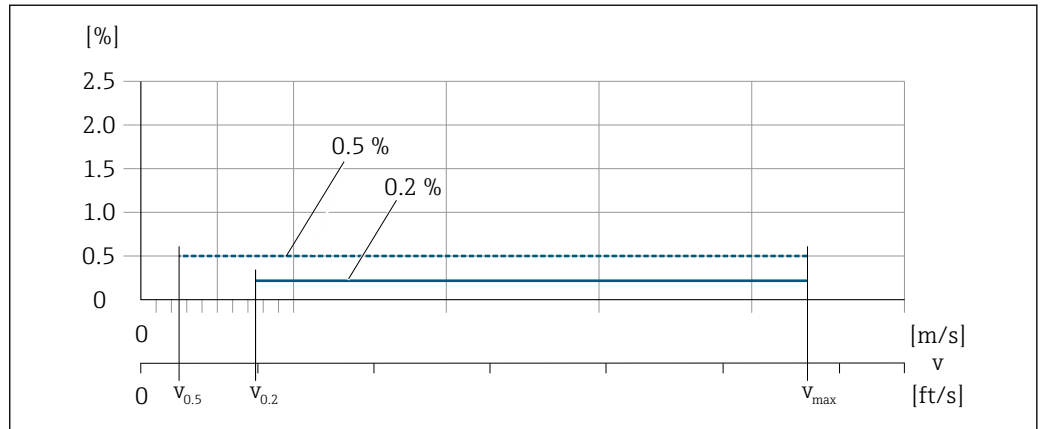
40 Maximum measured error in % o.r.

A0028974



*Flat Spec*

In the case of Flat Spec, the measured error is constant in the range from  $v_{0.5}$  ( $v_{0.2}$ ) to  $v_{\max}$ .



A0017051

41 Flat Spec in % o.r.

*Flat Spec flow values 0.5 %*

Nominal diameter		$v_{0.5}$		$v_{\max}$	
[mm]	[in]	[m/s]	[ft/s]	[m/s]	[ft/s]
25 to 600	1 to 24	0.5	1.64	10	32
50 to 300 <sup>1)</sup>	2 to 12	0.25	0.82	5	16

1) Order code for "Design", option C

*Flat Spec flow values 0.2 %*

Nominal diameter		$v_{0.2}$		$v_{\max}$	
[mm]	[in]	[m/s]	[ft/s]	[m/s]	[ft/s]
25 to 600	1 to 24	1.5	4.92	10	32
50 to 300 <sup>1)</sup>	2 to 12	0.6	1.97	4	13

1) Order code for "Design", option C

*Electrical conductivity*

The values apply for:

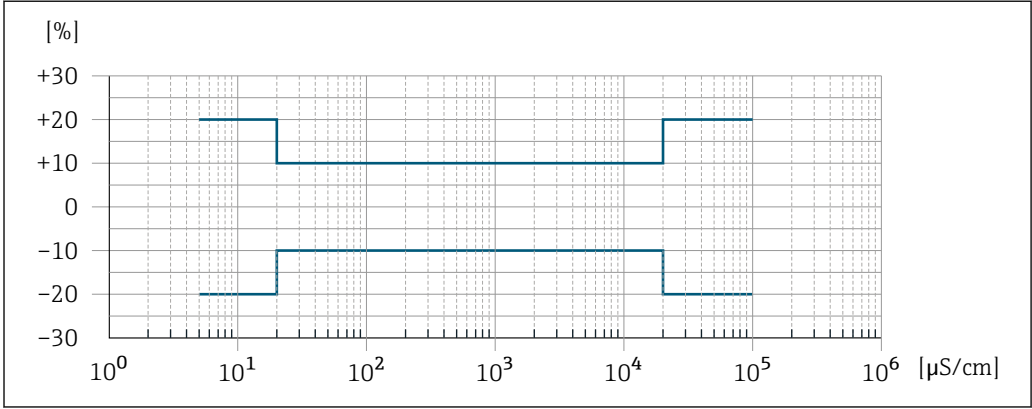
- Proline 500 – digital device version
- Devices installed in a metal pipe or in a non-metal pipe with ground disks
- Devices whose potential equalization was performed according to the instructions in the associated Operating Instructions
- Measurements at a reference temperature of 25 °C (77 °F). At different temperatures, attention must be paid to the temperature coefficient of the medium (typically 2.1 %/K)

Conductivity [ $\mu\text{S/cm}$ ]	Measured error [%] of reading
5 to 20	$\pm 20\%$
> 20 to 50	$\pm 10\%$
> 50 to 10 000	<ul style="list-style-type: none"> <li>■ Standard: <math>\pm 10\%</math></li> <li>■ Optional<sup>1)</sup>: <math>\pm 5\%</math></li> </ul>

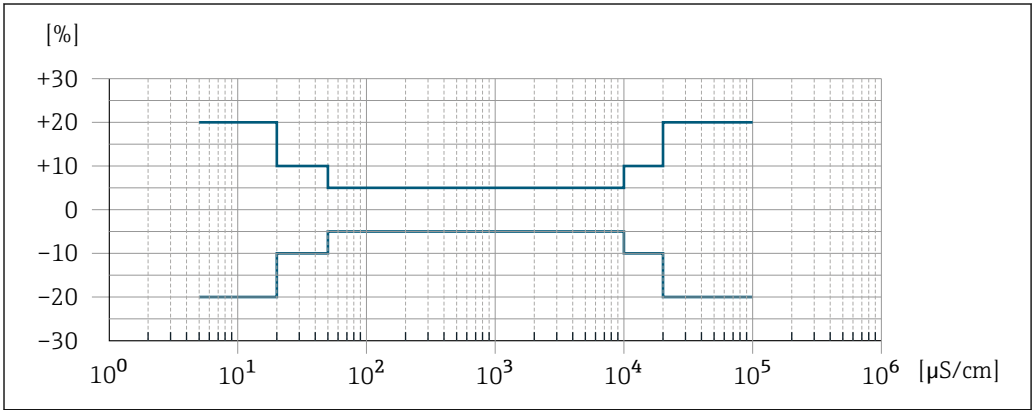


Conductivity [ $\mu\text{S}/\text{cm}$ ]	Measured error [%] of reading
> 10 000 to 20 000	$\pm 10\%$
> 20 000 to 100 000	$\pm 20\%$

1) Order code for "Calibrated conductivity measurement", option CW



42 Measured error (standard)



43 Measured error (optional: order code for "Calibrated conductivity measurement", option CW)

Accuracy of outputs

The outputs have the following base accuracy specifications.

Current output

Accuracy	$\pm 5\ \mu\text{A}$
----------	----------------------

Pulse/frequency output

o.r. = of reading

Accuracy	Max. $\pm 50\ \text{ppm o.r.}$ (over the entire ambient temperature range)
----------	--

Repeatability

o.r. = of reading

Volume flow

Max.  $\pm 0.1\ \% \text{ o.r.} \pm 0.5\ \text{mm/s}$  (0.02 in/s)



**Electrical conductivity**Max.  $\pm 5$  % o.r.

Influence of ambient temperature

**Current output**

Temperature coefficient	Max. 1 $\mu\text{A}/^{\circ}\text{C}$
-------------------------	---------------------------------------

**Pulse/frequency output**

Temperature coefficient	No additional effect. Included in accuracy.
-------------------------	---

## 16.7 Installation

Installation conditions

→  22

## 16.8 Environment

Ambient temperature range


→  29**Temperature tables**

Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.



For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Storage temperature

The storage temperature corresponds to the operating temperature range of the transmitter and the sensor →  29.

- Protect the measuring device against direct sunlight during storage in order to avoid unacceptably high surface temperatures.
- Select a storage location where moisture cannot collect in the measuring device as fungus or bacteria infestation can damage the liner.
- If protection caps or protective covers are mounted these should never be removed before installing the measuring device.

Relative humidity

The device is suitable for use in outdoor and indoor areas with a relative humidity of 4 to 95%.

Operating height

According to EN 61010-1

- $\leq 2\,000$  m (6 562 ft)
- $> 2\,000$  m (6 562 ft) with additional overvoltage protection (e.g. Endress+Hauser HAW Series)

Degree of protection

**Transmitter**

- IP66/67, Type 4X enclosure, suitable for pollution degree 4
- When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2
- Display module: IP20, Type 1 enclosure, suitable for pollution degree 2



### Sensor

- IP66/67, Type 4X enclosure, suitable for pollution degree 4
- When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2

### Optional

Order code for "Sensor option", option CB, CC

- IP68, type 6P enclosure
- Fully welded, with protective coating as per EN ISO 12944 C5-M/Im1 and EN 60529
- For the operation of the device under water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): permanent use
  - 10 m (30 ft): maximum 48 hours

Order code for "Sensor option", option CQ

- IP68, type 6P, temporarily waterproof
- Sensor with aluminum half-shell housing
- For the temporary operation of the device under non-corrosive water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): maximum 168 hours

Order code for "Sensor option", option CD, CE

- IP68, type 6P enclosure
- Fully welded, with protective coating as per EN ISO 12944 Im2/Im3 and EN 60529
- For the operation of the device in buried applications
- For the operation of the device under water and in saline water
- Operating duration at a maximum depth of:
  - 3 m (10 ft): permanent use
  - 10 m (30 ft): maximum 48 hours

### External WLAN antenna

IP67

### Vibration- and shock-resistance

#### Sinusoidal vibration according to IEC 60068-2-6

Order code for "Sensor connection housing", option L "Cast alloy, stainless" and order code for "Sensor option", option CG "Extended neck for insulation"

- 2 to 8.4 Hz, 3.5 mm peak
- 8.4 to 2 000 Hz, 1 g peak

Order code for "Sensor connection housing", option A "Aluminum, coated" and option D "Polycarbonate, sensor, fully welded"

- 2 to 8.4 Hz, 7.5 mm peak
- 8.4 to 2 000 Hz, 2 g peak

#### Vibration broad-band random, according to IEC 60068-2-64

Order code for "Sensor connection housing", option L "Cast alloy, stainless" and order code for "Sensor option", option CG "Extended neck for insulation"

- 10 to 200 Hz, 0.003 g<sup>2</sup>/Hz
- 200 to 2 000 Hz, 0.001 g<sup>2</sup>/Hz
- Total: 1.54 g rms

Order code for "Sensor connection housing", option A "Aluminum, coated" and option D "Polycarbonate, sensor, fully welded"



- 10 to 200 Hz, 0.01 g<sup>2</sup>/Hz
- 200 to 2 000 Hz, 0.003 g<sup>2</sup>/Hz
- Total: 2.70 g rms

#### Shock half-sine, according to IEC 60068-2-27



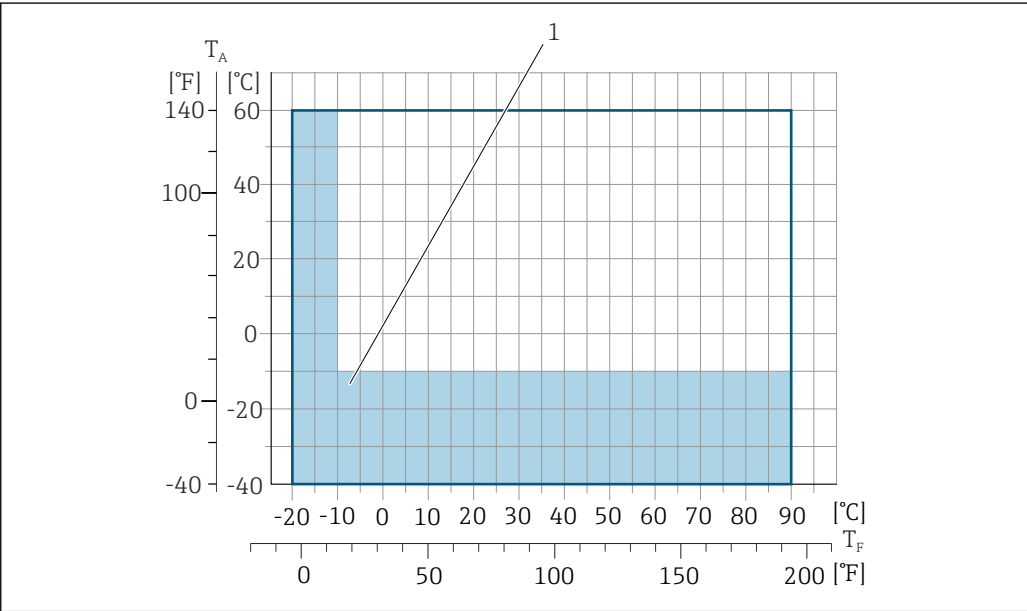
- Order code for "Sensor connection housing", option L "Cast alloy, stainless" and order code for "Sensor option", option CG "Extended neck for insulation"  
6 ms 30 g
- Order code for "Sensor connection housing", option A "Aluminum, coated" and option D "Polycarbonate, sensor, fully welded"  
6 ms 50 g

**Rough handling shocks according to IEC 60068-2-31**

Mechanical load	Transmitter housing and sensor connection housing: <ul style="list-style-type: none"><li>■ Protect against mechanical effects, such as shock or impact</li><li>■ Do not use as a ladder or climbing aid</li></ul>
Electromagnetic compatibility (EMC)	As per IEC/EN 61326 and NAMUR Recommendation 21 (NE 21)  Details are provided in the Declaration of Conformity.   This unit is not intended for use in residential environments and cannot guarantee adequate protection of the radio reception in such environments.



**16.9 Process**

Medium temperature range	<ul style="list-style-type: none"><li>■ 0 to +80 °C (+32 to +176 °F) for hard rubber, DN 50 to 3000 (2 to 120")</li><li>■ -20 to +50 °C (-4 to +122 °F) for polyurethane, DN 25 to 1200 (1 to 48")</li><li>■ -20 to +90 °C (-4 to +194 °F) for PTFE, DN 25 to 300 (1 to 12")</li></ul>
--------------------------	--



A0038130

- $T_A$  Ambient temperature  
 $T_F$  Medium temperature  
1 Colored area: The ambient temperature range of -10 to -40 °C (+14 to -40 °F) and the medium temperature range of -10 to -20 °C (+14 to -4 °F) only apply for stainless flanges

Conductivity	<p>≥5 µS/cm for liquids in general.</p> <p> Proline 500 The necessary minimum conductivity also depends on the length of the connecting cable →  30.</p>
--------------	--



## Pressure-temperature ratings



For an overview of the pressure-temperature ratings for the process connections, see the Technical Information

## Pressure tightness

*Liner: hard rubber*

Nominal diameter		Limit values for absolute pressure in [mbar] ([psi]) for medium temperatures:		
[mm]	[in]	+25 °C (+77 °F)	+50 °C (+122 °F)	+80 °C (+176 °F)
50 ... 3000	2 ... 120	0 (0)	0 (0)	0 (0)

*Liner: polyurethane*

Nominal diameter		Limit values for absolute pressure in [mbar] ([psi]) for medium temperatures:	
[mm]	[in]	+25 °C (+77 °F)	+50 °C (+122 °F)
25 ... 1200	1 ... 48	0 (0)	0 (0)

*Liner: PTFE*

Nominal diameter		Limit values for absolute pressure in [mbar] ([psi]) for medium temperatures:	
[mm]	[in]	+25 °C (+77 °F)	+90 °C (+194 °F)
25	1	0 (0)	0 (0)
40	2	0 (0)	0 (0)
50	2	0 (0)	0 (0)
65	2 ½	0 (0)	40 (0.58)
80	3	0 (0)	40 (0.58)
100	4	0 (0)	135 (2.0)
125	5	135 (2.0)	240 (3.5)
150	6	135 (2.0)	240 (3.5)
200	8	200 (2.9)	290 (4.2)
250	10	330 (4.8)	400 (5.8)
300	12	400 (5.8)	500 (7.3)

## Flow limit

The diameter of the pipe and the flow rate determine the nominal diameter of the sensor. The optimum velocity of flow is between 2 to 3 m/s (6.56 to 9.84 ft/s). Also match the velocity of flow (v) to the physical properties of the medium:

- $v < 2$  m/s (6.56 ft/s): for abrasive media (e.g. potter's clay, lime milk, ore slurry)
- $v > 2$  m/s (6.56 ft/s): for media producing buildup (e.g. wastewater sludge)



A necessary increase in the flow velocity can be achieved by reducing the sensor nominal diameter.

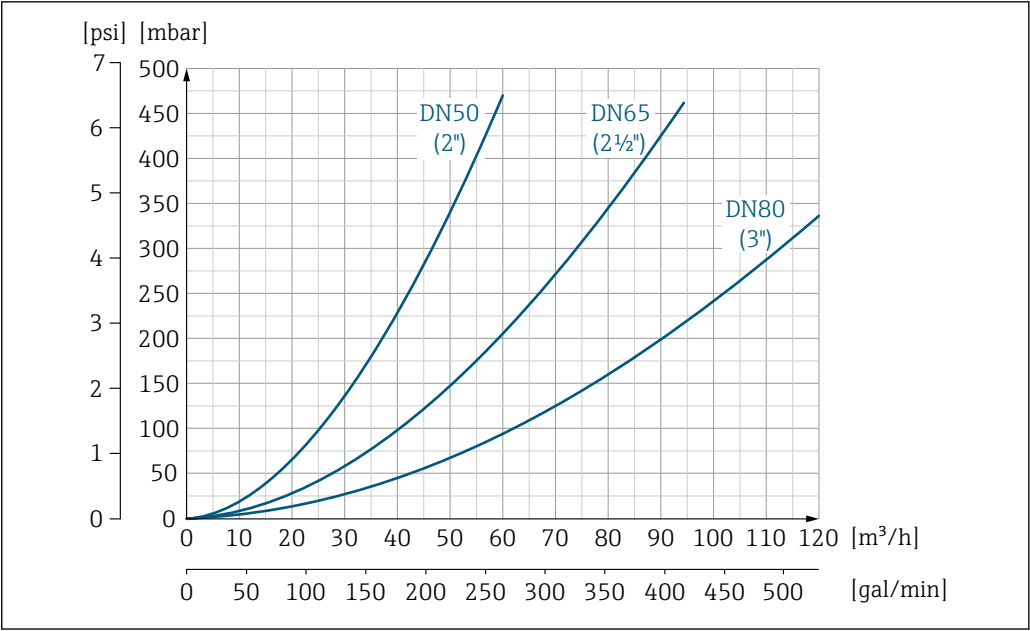


For an overview of the full scale values for the measuring range, see the "Measuring range" section

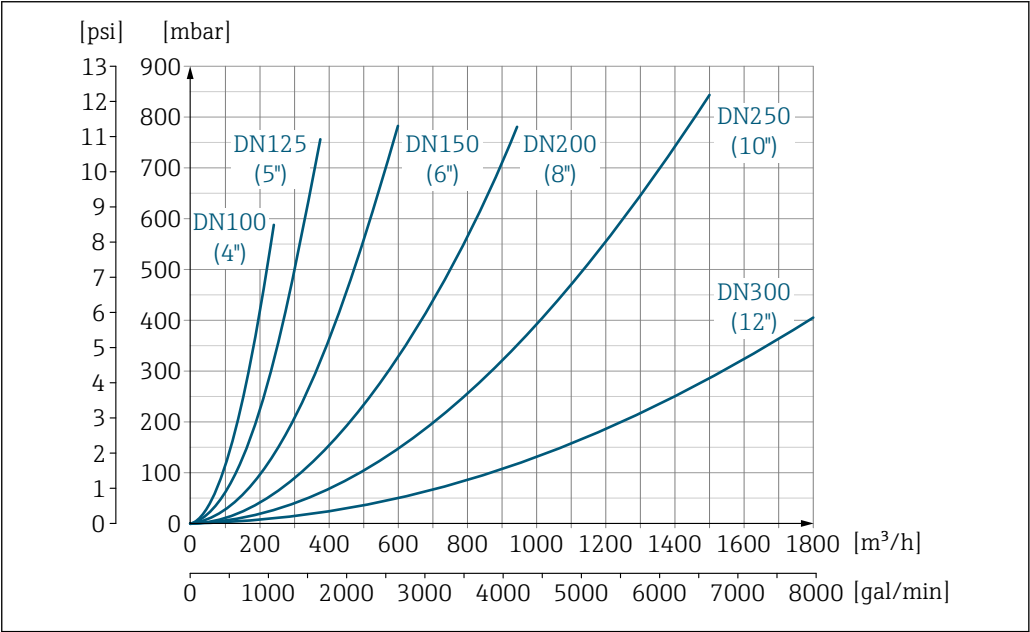
## Pressure loss

- No pressure loss occurs if the sensor is installed in a pipe with the same nominal diameter.
- Pressure losses for configurations incorporating adapters according to DIN EN 545  
→ 29





44 Pressure loss DN 50 to 80 (2 to 3") for order code for "Design", option C "Fixed flange, constricted measuring tube", 0 x DN inlet/outlet runs"



45 Pressure loss DN 100 to 300 (4 to 12") for order code for "Design", option C "Fixed flange, constricted measuring tube", 0 x DN inlet/outlet runs"

System pressure → 29

Vibrations → 29



## 16.10 Custody transfer mode

The measuring device is optionally tested in accordance with OIML R49 and has an EU type-examination certificate according to Measuring Instruments Directive 2014/32/EU for service subject to legal metrological control ("custody transfer") for cold water (Annex III).

The permitted medium temperature in these applications is 0 to +50 °C (+32 to +122 °F).

The device is used with a legally controlled totalizer on the local display and optionally with legally controlled outputs.

Measuring devices subject to legal metrological control totalize in both directions, i.e. all the outputs consider flow components in the positive (forward) and negative (reverse) flow direction.

Generally a measuring device subject to legal metrological control is secured against tampering by seals on the transmitter or sensor. These seals may normally only be opened by a representative of the competent authority for legal metrology controls.

After putting the device into circulation or after sealing the device, operation is only possible to a limited extent.

Detailed ordering information is available from your local Endress+Hauser sales center for national approvals (outside Europe) as cold water meters based on OIML R49.

## 16.11 Mechanical construction

Design, dimensions



For the dimensions and installed lengths of the device, see the "Technical Information" document, "Mechanical construction" section



## Weight

All values (weight exclusive of packaging material) refer to devices with flanges of the standard pressure rating.

The weight may be lower than indicated depending on the pressure rating and design.

**Transmitter**

- Proline 500 – digital polycarbonate: 1.4 kg (3.1 lbs)
- Proline 500 – digital aluminum: 2.4 kg (5.3 lbs)
- Proline 500 aluminum: 6.5 kg (14.3 lbs)
- Proline 500 cast, stainless: 15.6 kg (34.4 lbs)

**Sensor**

- Sensor with cast connection housing version, stainless: +3.7 kg (+8.2 lbs)
- Sensor with aluminum connection housing version:

**Weight in SI units**

Order code for "Design", option C, D, E, H, I: DN 25 to 400 mm (1 to 16 in)			
Nominal diameter		Reference values EN (DIN), AS, JIS	
[mm]	[in]	Pressure rating	[kg]
25	1	PN 40	10
32	–	PN 40	11
40	1 ½	PN 40	12
50	2	PN 40	13
65	–	PN 16	13
80	3	PN 16	15
100	4	PN 16	18
125	–	PN 16	25
150	6	PN 16	31
200	8	PN 10	52
250	10	PN 10	81
300	12	PN 10	95
350	14	PN 6	106
375	15	PN 6	121
400	16	PN 6	121

Order code for "Design", option F, J: DN 450 to 2000 mm (18 to 78 in)			
Nominal diameter		Reference values	
[mm]	[in]	EN (DIN) (PN16)	AS (PN 16)
		[kg]	[kg]
450	18	142	138
500	20	182	186
600	24	227	266
700	28	291	369
–	30	–	447
800	32	353	524
900	36	444	704
1000	40	566	785



Order code for "Design", option F, J: DN 450 to 2 000 mm (18 to 78 in)			
Nominal diameter		Reference values	
		EN (DIN) (PN16)	AS (PN 16)
[mm]	[in]	[kg]	[kg]
–	42	–	–
1200	48	843	1 229
–	54	–	–
1400	–	1 204	–
–	60	–	–
1600	–	1 845	–
–	66	–	–
1800	72	2 357	–
–	78	2 929	–
2000	–	2 929	–

Order code for "Design", option F, J: DN 2 200 to 3 000 mm (84 to 120 in)		
Nominal diameter		Reference values
		EN (DIN) (PN6)
[mm]	[in]	[kg]
–	84	–
2200	–	3 422
–	90	–
2400	–	4 094
–	96	–
–	102	–
2600	–	6 433
–	108	–
2800	–	7 195
–	114	–
3000	–	8 567
–	120	–

Order code for "Design", option G, K: DN 450 to 2 000 mm (18 to 78 in)		
Nominal diameter		Reference values
		EN (DIN) (PN 6)
[mm]	[in]	[kg]
450	18	161
500	20	156
600	24	208
700	28	304
–	30	–
800	32	357
900	36	485



Order code for "Design", option G, K: DN 450 to 2 000 mm (18 to 78 in)		
Nominal diameter		Reference values
[mm]	[in]	EN (DIN) (PN 6)
		[kg]
1000	40	589
–	42	–
1200	48	850
–	54	850
1400	–	1 300
–	60	–
1600	–	1 845
–	66	–
1800	72	2 357
–	78	2 929
2000	–	2 929

### Weight in US units

Order code for "Design", option C, D, E, H, I: DN 1 to 16 in (25 to 400 mm)		
Nominal diameter		Reference values
[mm]	[in]	ASME (Class 150)
		[lb]
25	1	11
32	–	–
40	1 ½	15
50	2	20
65	–	–
80	3	31
100	4	42
125	–	–
150	6	73
200	8	115
250	10	198
300	12	284
350	14	379
375	15	–
400	16	448

Order code for "Design", option F, J: DN 18 to 120 in (450 to 3 000 mm)		
Nominal diameter		Reference values
[mm]	[in]	ASME (Class 150), AWWA (Class D)
		[lb]
450	18	421
500	20	503
600	24	666



Order code for "Design", option F, J: DN 18 to 120 in (450 to 3 000 mm)		
Nominal diameter		Reference values
[mm]	[in]	ASME (Class 150), AWWA (Class D)
		[lb]
700	28	587
–	30	701
800	32	845
900	36	1 036
1000	40	1 294
–	42	1 477
1200	48	1 987
–	54	2 807
1400	–	–
–	60	3 515
1600	–	–
–	66	4 699
1800	72	5 662
–	78	6 864
2000	–	6 864
–	84	8 280
2200	–	–
–	90	10 577
2400	–	–
–	96	15 575
–	102	18 024
2600	–	–
–	108	20 783
2800	–	–
–	114	24 060
3000	–	–
–	120	27 724

Order code for "Design", option G, K: DN 18 to 78 in (450 to 2 000 mm)		
Nominal diameter		Reference values
[mm]	[in]	ASME (Class 150), AWWA (Class D)
		[lb]
450	18	562
500	20	628
600	24	893
700	28	882
–	30	1 014
800	32	1 213
900	36	1 764
1000	40	1 984



Order code for "Design", option G, K: DN 18 to 78 in (450 to 2 000 mm)		
Nominal diameter		Reference values
[mm]	[in]	ASME (Class 150), AWWA (Class D)
–	42	2 426
1200	48	3 087
–	54	4 851
1400	–	–
–	60	5 954
1600	–	–
–	66	8 158
1800	72	9 040
–	78	10 143
2000	–	–

Measuring tube  
specification



The values are reference values and can vary depending on the pressure rating, design and order option.

Nominal diameter		EN (DIN)	Pressure rating			Measuring tube internal diameter					
[mm]	[in]		ASME AWWA	AS 2129 AS 4087	JIS	Hard rubber		Polyurethane		PTFE	
						[mm]	[in]	[mm]	[in]	[mm]	[in]
25	1	PN 40	Class 150	–	20K	–	–	24	0.93	25	1.00
32	–	PN 40	–	–	20K	–	–	32	1.28	34	1.34
40	1 ½	PN 40	Class 150	–	20K	–	–	38	1.51	40	1.57
50	2	PN 40	Class 150	Table E, PN 16	10K	50	1.98	50	1.98	52	2.04
50 <sup>1)</sup>	2	PN 40	Class 150	Table E, PN 16	10K	32	1.26	–	–	–	–
65	–	PN 16	–	–	10K	66	2.60	66	2.60	68	2.67
65 <sup>1)</sup>	–	PN 16	–	–	10K	38	1.50	–	–	–	–
80	3	PN 16	Class 150	Table E, PN 16	10K	79	3.11	79	3.11	80	3.15
80 <sup>1)</sup>	3	PN 16	Class 150	Table E, PN 16	10K	50	1.97	–	–	–	–
100	4	PN 16	Class 150	Table E, PN 16	10K	101	3.99	104	4.11	104	4.09
100 <sup>1)</sup>	4	PN 16	Class 150	Table E, PN 16	10K	66	2.60	–	–	–	–
125	–	PN 16	–	–	10K	127	4.99	130	5.11	129	5.08
125 <sup>1)</sup>	–	PN 16	–	–	10K	79	3.11	–	–	–	–
150	6	PN 16	Class 150	Table E, PN 16	10K	155	6.11	158	6.23	156	6.15
150 <sup>1)</sup>	6	PN 16	Class 150	Table E, PN 16	10K	102	4.02	–	–	–	–
200	8	PN 10	Class 150	Table E, PN 16	10K	204	8.02	207	8.14	202	7.96
200 <sup>1)</sup>	8	PN 16	Class 150	Table E, PN 16	10K	127	5.00	–	–	–	–
250	10	PN 10	Class 150	Table E, PN 16	10K	258	10.14	261	10.26	256	10.09
250 <sup>1)</sup>	10	PN 16	Class 150	Table E, PN 16	10K	156	6.14	–	–	–	–
300	12	PN 10	Class 150	Table E, PN 16	10K	309	12.15	312	12.26	306	12.03
300 <sup>1)</sup>	12	PN 16	Class 150	Table E, PN 16	10K	204	8.03	–	–	–	–
350	14	PN 10	Class 150	Table E, PN 16	10K	337	13.3	340	13.4	–	–



Nominal diameter		Pressure rating				Measuring tube internal diameter					
		EN (DIN)	ASME AWWA	AS 2129 AS 4087	JIS	Hard rubber		Polyurethane		PTFE	
[mm]	[in]					[mm]	[in]	[mm]	[in]	[mm]	[in]
375	15	–	–	PN 16	10K	389	15.3	392	15.4	–	–
400	16	PN 10	Class 150	Table E, PN 16	10K	387	15.2	390	15.4	–	–
450	18	PN 10	Class 150	–	10K	436	17.2	439	17.3	–	–
500	20	PN 10	Class 150	Table E, PN 16	10K	487	19.2	490	19.3	–	–
600	24	PN 10	Class 150	Table E, PN 16	10K	585	23.0	588	23.1	–	–
700	28	PN 10	Class D	Table E, PN 16	10K	694	27.3	697	27.4	–	–
750	30	–	Class D	Table E, PN 16	10K	743	29.3	746	29.4	–	–
800	32	PN 10	Class D	Table E, PN 16	–	794	31.3	797	31.4	–	–
900	36	PN 10	Class D	Table E, PN 16	–	895	35.2	898	35.4	–	–
1000	40	PN 6	Class D	Table E, PN 16	–	991	39.0	994	39.1	–	–
–	42	–	Class D	–	–	1043	41.1	1043	41.1	–	–
1200	48	PN 6	Class D	Table E, PN 16	–	1191	46.9	1197	47.1	–	–
–	54	–	Class D	–	–	1339	52.7	–	–	–	–
1400	–	PN 6	–	–	–	1402	55.2	–	–	–	–
–	60	–	Class D	–	–	1492	58.7	–	–	–	–
1600	–	PN 6	–	–	–	1600	63.0	–	–	–	–
–	66	–	Class D	–	–	1638	64.5	–	–	–	–
1800	72	PN 6	–	–	–	1786	70.3	–	–	–	–
–	78	–	Class D	–	–	1989	78.3	–	–	–	–
2000	–	PN 6	–	–	–	1989	78.3	–	–	–	–
–	84	–	Class D	–	–	2099	84.0	–	–	–	–
2200	–	PN 6	–	–	–	2194	87.8	–	–	–	–
–	90	–	Class D	–	–	2246	89.8	–	–	–	–
2400	–	PN 6	–	–	–	2391	94.1	–	–	–	–
–	96	–	Class D	–	–	2382	93.8	–	–	–	–
–	102	–	Class D	–	–	2533	99.7	–	–	–	–
2600	–	PN 6	–	–	–	2580	101.6	–	–	–	–
–	108	–	Class D	–	–	2683	105.6	–	–	–	–
2800	–	PN 6	–	–	–	2780	109.5	–	–	–	–
–	114	–	Class D	–	–	2832	111.5	–	–	–	–
3000	–	PN 6	–	–	–	2976	117.2	–	–	–	–
–	120	–	Class D	–	–	2980	117.3	–	–	–	–

1) Order code for "Design", option C

## Materials

### Transmitter housing

*Housing of Proline 500 – digital transmitter*

Order code for "Transmitter housing":

- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **D** "Polycarbonate": polycarbonate



*Housing of Proline 500 transmitter*

Order code for "Transmitter housing":

- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **L** "Cast, stainless": cast, stainless steel, 1.4409 (CF3M) similar to 316L

*Window material*

Order code for "Transmitter housing":

- Option **A** "Aluminum, coated": glass
- Option **D** "Polycarbonate": plastic
- Option **L** "Cast, stainless": glass

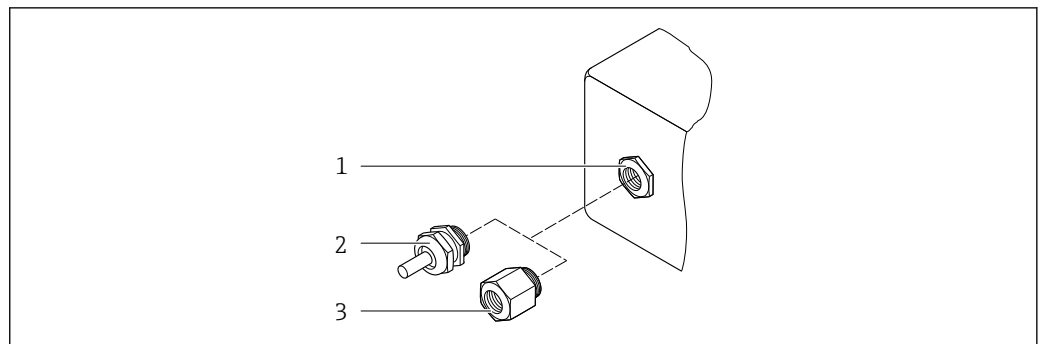
*Fastening components for mounting on a post*

- Screws, threaded bolts, washers, nuts: stainless A2 (chrome-nickel steel)
- Metal plates: stainless steel, 1.4301 (304)

**Sensor connection housing**

Order code for "Sensor connection housing":

- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **D** "Polycarbonate": polycarbonate
- Option **L** "Cast, stainless": 1.4409 (CF3M) similar to 316L



**Cable entries/cable glands**

46 Possible cable entries/cable glands


- 1 Female thread M20 × 1.5
- 2 Cable gland M20 × 1.5
- 3 Adapter for cable entry with female thread G ½" or NPT ½"

A0020640



Cable entries and adapters	Material
Cable gland M20 × 1.5	Plastic
<ul style="list-style-type: none"> <li>■ Adapter for cable entry with female thread G ½"</li> <li>■ Adapter for cable entry with female thread NPT ½"</li> </ul> <p> Only available for certain device versions:</p> <ul style="list-style-type: none"> <li>■ Order code for "Transmitter housing": <ul style="list-style-type: none"> <li>■ Option A "Aluminum, coated"</li> <li>■ Option D "Polycarbonate"</li> </ul> </li> <li>■ Order code for "Sensor connection housing": <ul style="list-style-type: none"> <li>■ Proline 500 – digital: <ul style="list-style-type: none"> <li>Option A "Aluminum coated"</li> <li>Option L "Cast, stainless"</li> </ul> </li> <li>■ Proline 500: <ul style="list-style-type: none"> <li>Option A "Aluminum coated"</li> <li>Option D "Polycarbonate"</li> <li>Option L "Cast, stainless"</li> </ul> </li> </ul> </li> </ul>	Nickel-plated brass
<ul style="list-style-type: none"> <li>■ Adapter for cable entry with female thread G ½"</li> <li>■ Adapter for cable entry with female thread NPT ½"</li> </ul> <p> Only available for certain device versions:</p> <ul style="list-style-type: none"> <li>■ Order code for "Transmitter housing": <ul style="list-style-type: none"> <li>Option L "Cast, stainless"</li> </ul> </li> <li>■ Order code for "Sensor connection housing": <ul style="list-style-type: none"> <li>Option L "Cast, stainless"</li> </ul> </li> </ul>	Stainless steel, 1.4404 (316L)

### Connecting cable

 UV rays can impair the cable outer sheath. Protect the cable from exposure to sun as much as possible.

*Connecting cable for sensor - Proline 500 – digital transmitter*

PVC cable with copper shield

*Connecting cable for sensor - Proline 500 transmitter*

PVC cable with copper shield

### Sensor housing

- DN 25 to 300 (1 to 12")
  - Aluminum half-shell housing, aluminum, AlSi10Mg, coated
  - Fully welded carbon steel housing with protective varnish
- DN 350 to 3000 (14 to 120")
  - Fully welded carbon steel housing with protective varnish

### Measuring tubes

- DN 25 to 600 (1 to 24")
  - Stainless steel: 1.4301, 1.4306, 304, 304L
- DN 700 to 3000 (28 to 120")
  - Stainless steel: 1.4301, 304

### Liner

- DN 25 to 300 (1 to 12"): PTFE
- DN 25 to 1200 (1 to 48"): polyurethane
- DN 50 to 3000 (2 to 120"): hard rubber

### Electrodes

- Stainless steel, 1.4435 (316L)
- Alloy C22, 2.4602 (UNS N06022)
- Tantalum



**Process connections**

For flanges made of carbon steel:

- DN ≤ 300 (12"): with Al/Zn protective coating or protective varnish
- DN ≥ 350 (14"): protective varnish



All carbon steel lap joint flanges are supplied with a hot-dip galvanized finish.

*EN 1092-1 (DIN 2501)***Fixed flange**

- Carbon steel:
  - DN ≤ 300: S235JRG2, S235JR+N, P245GH, A105, E250C
  - DN 350 to 3000: P245GH, S235JRG2, A105, E250C
- Stainless steel:
  - DN ≤ 300: 1.4404, 1.4571, F316L
  - DN 350 to 600: 1.4571, F316L, 1.4404
  - DN 700 to 1000: 1.4404, F316L

**Lap joint flange**

- Carbon steel DN ≤ 300: S235JRG2, A105, E250C
- Stainless steel DN ≤ 300: 1.4306, 1.4404, 1.4571, F316L

**Lap joint flange, stamped plate**

- Carbon steel DN ≤ 300: S235JRG2 similar to S235JR+AR or 1.0038
- Stainless steel DN ≤ 300: 1.4301 similar to 304

*ASME B16.5***Fixed flange, lap joint flange**

- Carbon steel: A105
- Stainless steel: F316L

*JIS B2220*

- Carbon steel: A105, A350 LF2
- Stainless steel: F316L

*AWWA C207*

Carbon steel: A105, P265GH, A181 Class 70, E250C, S275JR

*AS 2129*

Carbon steel: A105, E250C, P235GH, P265GH, S235JRG2

*AS 4087*

Carbon steel: A105, P265GH, S275JR

**Seals**

As per DIN EN 1514-1, form IBC

**Accessories***Protective cover*

Stainless steel, 1.4404 (316L)

*External WLAN antenna*



- Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel



Ground disks

- Stainless steel, 1.4435 (316L)
- Alloy C22, 2.4602 (UNS N06022)
- Tantalum



Fitted electrodes	Measurement, reference and empty pipe detection electrodes available as standard with: <ul style="list-style-type: none"><li>■ 1.4435 (316L)</li><li>■ Alloy C22, 2.4602 (UNS N06022)</li><li>■ Tantalum</li></ul>
-------------------	--

Process connections	<ul style="list-style-type: none"><li>■ EN 1092-1 (DIN 2501)</li><li>■ ASME B16.5</li><li>■ JIS B2220</li><li>■ AS 2129 Table E</li><li>■ AS 4087 PN 16</li><li>■ AWWA C207 Class D</li></ul> <div> For information on the different materials used in the process connections →  217</div>
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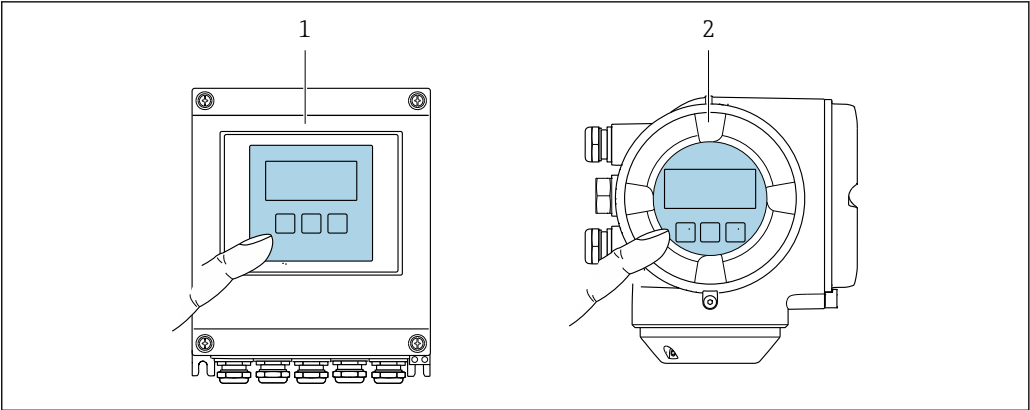
Surface roughness	Electrodes with 1.4435 (316L); Alloy C22, 2.4602 (UNS N06022); tantalum: < 0.5 µm (19.7 µin) (All data refer to parts in contact with the medium)
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## 16.12 Operability

Languages	Can be operated in the following languages: <ul style="list-style-type: none"><li>■ Via local operation English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Vietnamese, Czech, Swedish</li><li>■ Via Web browser English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Vietnamese, Czech, Swedish</li><li>■ Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese</li></ul>
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Local operation	<b>Via display module</b> Equipment: <ul style="list-style-type: none"><li>■ Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control"</li><li>■ Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN"</li></ul> <div> Information about WLAN interface →  96</div>
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


47 Operation with touch control



- 1 Proline 500 – digital
- 2 Proline 500



Display elements

- 4-line, illuminated, graphic display
- White background lighting; switches to red in event of device errors
- Format for displaying measured variables and status variables can be individually configured
- Permitted ambient temperature for the display: –20 to +60 °C (–4 to +140 °F)  
The readability of the display may be impaired at temperatures outside the temperature range.


Operating elements

- External operation via touch control (3 optical keys) without opening the housing: , , 
- Operating elements also accessible in the various zones of the hazardous area

Remote operation	→  95
Service interface	→  95
Supported operating tools	Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.

Supported operating tools	Operating unit	Interface	Additional information
Web browser	Notebook, PC or tablet with Web browser	<ul style="list-style-type: none"><li>■ CDI-RJ45 service interface</li><li>■ WLAN interface</li></ul>	Special Documentation for the device
DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	<ul style="list-style-type: none"><li>■ CDI-RJ45 service interface</li><li>■ WLAN interface</li><li>■ Fieldbus protocol</li></ul>	→  186
FieldCare SFE500	Notebook, PC or tablet with Microsoft Windows system	<ul style="list-style-type: none"><li>■ CDI-RJ45 service interface</li><li>■ WLAN interface</li><li>■ Fieldbus protocol</li></ul>	→  186



Supported operating tools	Operating unit	Interface	Additional information
Field Xpert	SMT70/77/50	<ul style="list-style-type: none"> <li>■ All fieldbus protocols</li> <li>■ WLAN interface</li> <li>■ Bluetooth</li> <li>■ CDI-RJ45 service interface</li> </ul>	Operating Instructions BA01202S  Device description files: Use update function of handheld terminal
SmartBlue app	Smart phone or tablet with iOS or Android	WLAN	→  186

 Other operating tools based on FDT technology with a device driver such as DTM/iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:

- Field Device Manager (FDM) from Honeywell → [www.process.honeywell.com](http://www.process.honeywell.com)
- FieldMate from Yokogawa → [www.yokogawa.com](http://www.yokogawa.com)
- PACTWare → [www.pactware.com](http://www.pactware.com)

The related device description files are available: [www.endress.com](http://www.endress.com) → Downloads


### Web server



Thanks to the integrated Web server the device can be operated and configured via a Web browser and via the service interface (CDI-RJ45) or via the WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, device status information is also displayed and allows users to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

#### Supported functions


Data exchange between the operating unit (such as a notebook for example) and the measuring device:

- Upload the configuration from the measuring device (XML format, configuration backup)
- Save the configuration to the measuring device (XML format, restore configuration)
- Export event list (.csv file)
- Export parameter settings (.csv file or PDF file, document the measuring point configuration)
- Export the Heartbeat verification log (PDF file, only available with the "Heartbeat Verification" application package)
- Flash firmware version for device firmware upgrade, for instance
- Download driver for system integration
- Visualize up to 1000 saved measured values (only available with the **Extended HistoROM** application package →  223)

 Web server special documentation →  225

### HistoROM data management

The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.

 When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.



### Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	HistoROM backup	T-DAT	S-DAT
<b>Available data</b>	<ul style="list-style-type: none"> <li>■ Event logbook such as diagnostic events for example</li> <li>■ Parameter data record backup</li> <li>■ Device firmware package</li> </ul>	<ul style="list-style-type: none"> <li>■ Measured value logging ("Extended HistoROM" order option)</li> <li>■ Current parameter data record (used by firmware at run time)</li> <li>■ Maximum indicators (min/max values)</li> <li>■ Totalizer values</li> </ul>	<ul style="list-style-type: none"> <li>■ Sensor data: nominal diameter etc.</li> <li>■ Serial number</li> <li>■ Calibration data</li> <li>■ Device configuration (e.g. SW options, fixed I/O or multi I/O)</li> </ul>
<b>Storage location</b>	Fixed on the user interface board in the connection compartment	Attachable to the user interface board in the connection compartment	In the sensor plug in the transmitter neck part

### Data backup

#### Automatic

- The most important device data (sensor and transmitter) are automatically saved in the DAT modules
- If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
- If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
- If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

#### Manual

Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:

- Data backup function  
Backup and subsequent restoration of a device configuration in the device memory HistoROM backup
- Data comparison function  
Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

### Data transmission

#### Manual

Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)

### Event list

#### Automatic

- Chronological display of up to 20 event messages in the events list
- If the **Extended HistoROM** application package (order option) is enabled: up to 100 event messages are displayed in the events list along with a time stamp, plain text description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server



### Data logging

#### Manual


If the **Extended HistoROM** application package (order option) is enabled:

- Record up to 1 000 measured values via 1 to 4 channels
- User configurable recording interval
- Record up to 250 measured values via each of the 4 memory channels
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server

## 16.13 Certificates and approvals

Current certificates and approvals that are available for the product can be selected via the Product Configurator at [www.endress.com](http://www.endress.com):

1. Select the product using the filters and search field.
2. Open the product page.
3. Select **Configuration**.

CE mark	<p>The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied.</p> <p>Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.</p>
UKCA marking	<p>The device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards. By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark.</p> <p>Contact address Endress+Hauser UK:                      Endress+Hauser Ltd.                      Floats Road                      Manchester M23 9NF                      United Kingdom  <a href="http://www.uk.endress.com">www.uk.endress.com</a></p>
RCM mark	<p>The measuring system meets the EMC requirements of the "Australian Communications and Media Authority (ACMA)".</p>
Ex approval	<p>The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.</p>
Drinking water approval	<ul style="list-style-type: none"> <li>■ ACS</li> <li>■ KTW/W270</li> <li>■ NSF 61</li> <li>■ WRAS BS 6920</li> </ul>
Radio approval	<p>The measuring device has radio approval.</p> <p> For detailed information on the radio approval, see the Special Documentation</p>



Measuring instrument approval	<p>The measuring device is (optionally) approved as a cold water meter (MI-001) for volume measurement in service subject to legal metrological control in accordance with the European Measuring Instruments Directive 2014/32/EU (MID).</p> <p>The measuring device is qualified according to OIML R49: 2013.</p>
Other standards and guidelines	<ul style="list-style-type: none"> <li>■ EN 60529 Degrees of protection provided by enclosures (IP code)</li> <li>■ EN 61010-1 Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements</li> <li>■ IEC/EN 61326-2-3 Emission in accordance with Class A requirements. Electromagnetic compatibility (EMC requirements).</li> <li>■ NAMUR NE 21 Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment</li> <li>■ NAMUR NE 32 Data retention in the event of a power failure in field and control instruments with microprocessors</li> <li>■ NAMUR NE 43 Standardization of the signal level for the breakdown information of digital transmitters with analog output signal.</li> <li>■ NAMUR NE 53 Software of field devices and signal-processing devices with digital electronics</li> <li>■ NAMUR NE 105 Specifications for integrating fieldbus devices in engineering tools for field devices</li> <li>■ NAMUR NE 107 Self-monitoring and diagnosis of field devices</li> <li>■ NAMUR NE 131 Requirements for field devices for standard applications</li> </ul>

## 16.14 Application packages

Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.

The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: [www.endress.com](http://www.endress.com).

Diagnostic functionality	<p>Order code for "Application package", option EA "Extended HistoROM"</p> <p>Comprises extended functions concerning the event log and the activation of the measured value memory.</p> <p>Event log: Memory volume is extended from 20 message entries (standard version) to up to 100 entries.</p>
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Data logging (line recorder):

- Memory capacity for up to 1000 measured values is activated.
- 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user.
- Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.



For detailed information, see the Operating Instructions for the device.

## Heartbeat Technology

Order code for "Application package", option EB "Heartbeat Verification + Monitoring"

### Heartbeat Verification

Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment".

- Functional testing in the installed state without interrupting the process.
- Traceable verification results on request, including a report.
- Simple testing process via local operation or other operating interfaces.
- Clear measuring point assessment (pass/fail) with high test coverage within the framework of manufacturer specifications.
- Extension of calibration intervals according to operator's risk assessment.

### Heartbeat Monitoring

Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to:

- Draw conclusions - using these data and other information - about the impact the process influences (e.g. formation of buildup, magnetic field interference etc.) have on measuring performance over time.
- Schedule servicing in time.
- Monitor the process or product quality.



For detailed information, see the Special Documentation for the device.

## Cleaning

Order code for "Application package", option EC "ECC electrode cleaning "

The electrode cleaning circuit (ECC) function has been developed to have a solution for applications where magnetite ( $\text{Fe}_3\text{O}_4$ ) deposits frequently occur (e.g. hot water). Since magnetite is highly conductive this build up leads to measuring errors and ultimately to the loss of signal. The application package is designed to avoid build-up of very conductive matter and thin layers (typical of magnetite).



For detailed information, see the Operating Instructions for the device.

## 16.15 Accessories



Overview of accessories available for order → 185

## 16.16 Supplementary documentation



For an overview of the scope of the associated Technical Documentation, refer to the following:

- *Device Viewer* ([www.endress.com/deviceviewer](http://www.endress.com/deviceviewer)): Enter serial number from nameplate.
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.



## Standard documentation **Brief Operating Instructions**

### *Brief Operating Instructions for the sensor*

Measuring device	Documentation code
Proline Promag W	KA01266D

### *Brief Operating Instructions for the transmitter*

Measuring device	Documentation code
Proline 500 – digital	KA01317D
Proline 500	KA01316D

## Technical Information

Measuring device	Documentation code
Promag W 500	TI01227D

## Description of Device Parameters

Measuring device	Documentation code
Promag 500	GP01055D

## Supplementary device-dependent documentation

### **Safety instructions**

Safety instructions for electrical equipment for hazardous areas.

Contents	Documentation code
ATEX/IECEX Ex i	XA01522D
ATEX/IECEX Ex ec	XA01523D
cSAus IS	XA01524D
cSAus Ex e ia/Ex d ia	XA01525D
cSAus Ex nA	XA01526D
INMETRO Ex i	XA01527D
INMETRO Ex ec	XA01528D
NEPSI Ex i	XA01529D
NEPSI Ex nA	XA01530D
EAC Ex i	XA01658D
EAC Ex nA	XA01659D
JPN	XA01776D

## Special Documentation

Contents	Documentation code
Information on the Pressure Equipment Directive	SD01614D
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
Web server	SD01659D



Contents	Documentation code
Heartbeat Technology	SD01746D
Web server	SD01659D

Installation Instructions

Contents	Comment
Installation instructions for spare part sets and accessories	<ul style="list-style-type: none"><li>▪ Access the overview of all the available spare part sets via <i>Device Viewer</i> → 📄 183</li><li>▪ Accessories available for order with Installation Instructions → 📄 185</li></ul>



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