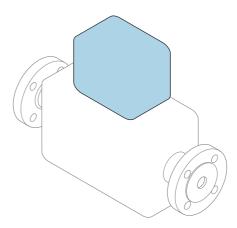
Brief Operating Instructions **Flowmeter Proline 500**

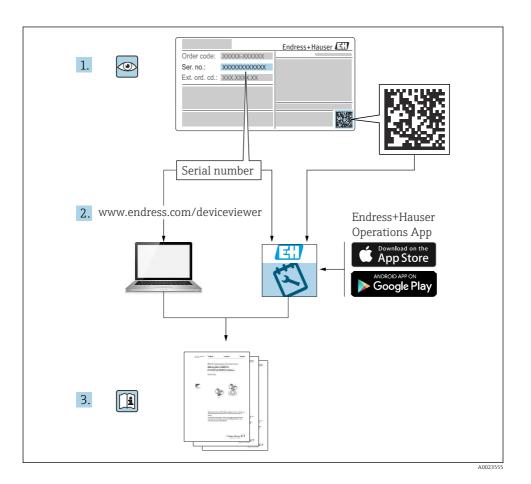
Modbus RS485 transmitter with electromagnetic sensor



These instructions are Brief Operating Instructions; they are **not** a substitute for the Operating Instructions pertaining to the device.

Brief Operating Instructions part 2 of 2: TransmitterContain information about the transmitter.





Brief Operating Instructions for flowmeter

The device consists of a transmitter and a sensor.

The process of commissioning these two components is described in two separate manuals that together form the Brief Operating Instructions for the flowmeter:

- Brief Operating Instructions Part 1: Sensor
- Brief Operating Instructions Part 2: Transmitter

Please refer to both parts of the Brief Operating Instructions when commissioning the device, as the contents of the manuals complement one another:

Brief Operating Instructions Part 1: Sensor

The Sensor Brief Operating Instructions are aimed at specialists with responsibility for installing the measuring device.

- Incoming acceptance and product identification
- Storage and transport
- Installation

Brief Operating Instructions Part 2: Transmitter

The Transmitter Brief Operating Instructions are aimed at specialists with responsibility for commissioning, configuring and parameterizing the measuring device (until the first measured value).

- Product description
- Installation
- Electrical connection
- Operation options
- System integration
- Commissioning
- Diagnostic information

Additional device documentation



These Brief Operating Instructions are ${\bf Brief\ Operating\ Instructions\ Part\ 2:}$

Transmitter.

The "Brief Operating Instructions Part 1: Sensor" are available via:

- Internet: www.endress.com/deviceviewer
- Smart phone/tablet: Endress+Hauser Operations App

Detailed information about the device can be found in the Operating Instructions and the other documentation:

- Internet: www.endress.com/deviceviewer
- Smart phone/tablet: Endress+Hauser Operations App

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Flowmeter Proline 500 About this document

1 About this document

1.1 Symbols

1.1.1 Safety symbols

A DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

A CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE

This symbol contains information on procedures and other facts which do not result in personal injury.

1.1.2 Symbols for certain types of information

Symbol	Meaning	Symbol	Meaning
✓	Permitted Procedures, processes or actions that are permitted.	✓ ✓	Preferred Procedures, processes or actions that are preferred.
X	Forbidden Procedures, processes or actions that are forbidden.	i	Tip Indicates additional information.
Î	Reference to documentation	A	Reference to page
	Reference to graphic 1, 2, 3		Series of steps
L-	Result of a step		Visual inspection

1.1.3 Electrical symbols

Symbol	Meaning	Symbol	Meaning
	Direct current	~	Alternating current
≂	Direct current and alternating current	≐	Ground connection A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.

About this document Flowmeter Proline 500

Symbol	Meaning
	Potential equalization connection (PE: protective earth) Ground terminals that must be connected to ground prior to establishing any other connections.
	The ground terminals are located on the interior and exterior of the device: Interior ground terminal: potential equalization is connected to the supply network. Exterior ground terminal: device is connected to the plant grounding system.

1.1.4 Communication-specific symbols

Symbol	Meaning	Symbol	Meaning
(í·	Wireless Local Area Network (WLAN) Communication via a wireless, local network.	*	Promag 10, 400, 800 Bluetooth Wireless data transmission between devices over a short distance.
\\\\\\\	LED Light emitting diode is on.	•	LED Light emitting diode is off.
<u></u>	LED Light emitting diode is flashing.		

1.1.5 Tool symbols

Symbol	Symbol Meaning		Meaning
Torx screwdriver		0	Flat-blade screwdriver
06	Phillips head screwdriver	06	Allen key
Ø.	Open-ended wrench		

1.1.6 Symbols in graphics

Symbol Meaning		Symbol	Meaning
1, 2, 3, Item numbers		1., 2., 3	Series of steps
A, B, C,	Views	A-A, B-B, C-C,	Sections
EX	Hazardous area	×	Safe area (non-hazardous area)
≋➡	Flow direction		

Flowmeter Proline 500 Safety instructions

2 Safety instructions

2.1 Requirements for the personnel

The personnel must fulfill the following requirements for its tasks:

- Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ► Are authorized by the plant owner/operator.
- ► Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ► Follow instructions and comply with basic conditions.

2.2 Intended use

Application and media

The measuring device described in this manual is intended only for the flow measurement of liquids with a minimum conductivity of 5 μ S/cm.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or in applications where there is an increased risk due to process pressure, are marked accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:

- ► Keep within the specified pressure and temperature range.
- ▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- ▶ Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
- ► Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- ▶ If the ambient temperature of the measuring device is outside the atmospheric temperature, it is absolutely essential to comply with the relevant basic conditions as specified in the device documentation.
- Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-designated use.

WARNING

Danger of breakage due to corrosive or abrasive fluids and ambient conditions!

- ▶ Verify the compatibility of the process fluid with the sensor material.
- ► Ensure the resistance of all fluid-wetted materials in the process.
- ► Keep within the specified pressure and temperature range.

Safety instructions Flowmeter Proline 500

NOTICE

Verification for borderline cases:

► For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

Residual risks

A WARNING

If the temperature of the media or electronics unit is high or low, this may cause the surfaces of the device to become hot or cold. This poses a risk of burns or frostbite!

► In the case of hot or cold medium temperatures, install appropriate protection against contact.

2.3 Workplace safety

When working on and with the device:

▶ Wear the required personal protective equipment as per national regulations.

2.4 Operational safety

Risk of injury!

- ▶ Operate the device only if it is in proper technical condition, free from errors and faults.
- ▶ The operator is responsible for the interference-free operation of the device.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. Endress+Hauser confirms this by affixing the CE mark to the device.

Furthermore, the device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards.

By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark.

Contact address Endress+Hauser UK:

Endress+Hauser Ltd.

Floats Road

Manchester M23 9NF

United Kingdom

www.uk.endress.com

Flowmeter Proline 500 Safety instructions

2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 **Device-specific IT security**

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and quarantee greater in-operation safety if used correctly.



For detailed information on device-specific IT security, see the Operating Instructions for

2.7.1 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions quarantee the secure operation of the device in a network.

The use of relevant industrial standards and quidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended. This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.



Transmitters with an Ex de approval may not be connected via the service interface (CDI-RI45)!

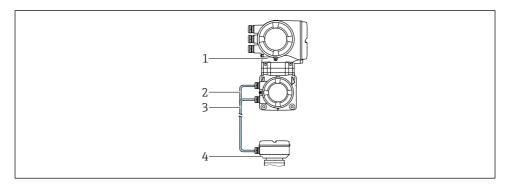
Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB

Product description Flowmeter Proline 500

3 Product description

The measuring system consists of a Proline 500 transmitter and an electromagnetic Proline Promag sensor.

The transmitter and sensor are mounted in physically separate locations. They are interconnected via two connecting cable(s).



- 1 Transmitter with integrated ISEM (intelligent sensor electronics module)
- 2 Coil current cable
- 3 Signal cable
- 4 Sensor connection housing



Flowmeter Proline 500 Mounting

Mounting 4



For detailed information about mounting the sensor, see the Sensor Brief Operating Instructions → 🖺 3

Mounting the transmitter housing 4.1

A CAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- ▶ Do not exceed the permitted maximum ambient temperature .
- ▶ If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

A CAUTION

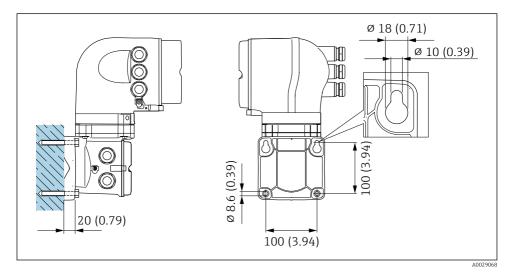
Excessive force can damage the housing!

Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

4.1.1 Wall mounting



■ 1 *Engineering unit mm (in)*

Mounting Flowmeter Proline 500

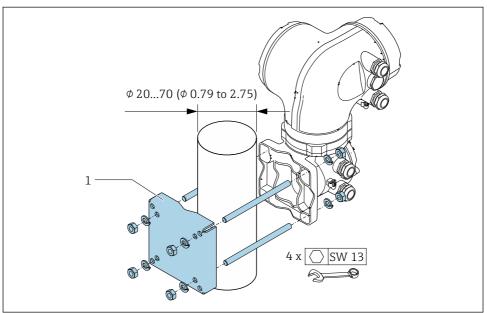
4.1.2 Post mounting

WARNING

Order code for "Transmitter housing", option L "Cast, stainless": cast transmitters are very heavy.

They are unstable if they are not mounted on a secure, fixed post.

▶ Only mount the transmitter on a secure, fixed post on a stable surface.



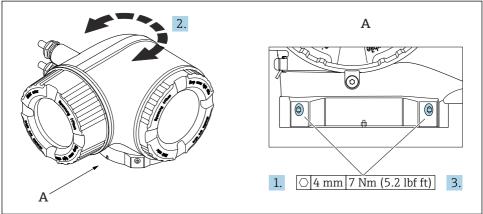
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■ 2 Engineering unit mm (in)

Flowmeter Proline 500 Mounting

4.2 Turning the transmitter housing

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.



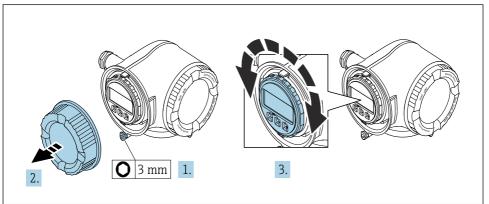
A0043150

- 3 Ex housing
- 1. Loosen the fixing screws.
- 2. Turn the housing to the desired position.
- 3. Tighten the securing screws.

Mounting Flowmeter Proline 500

4.3 Turning the display module

The display module can be turned to optimize display readability and operability.



A0030035

- 1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Turn the display module to the desired position: max. $8 \times 45^{\circ}$ in each direction.
- 4. Screw on the connection compartment cover.
- 5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

Flowmeter Proline 500 Mounting

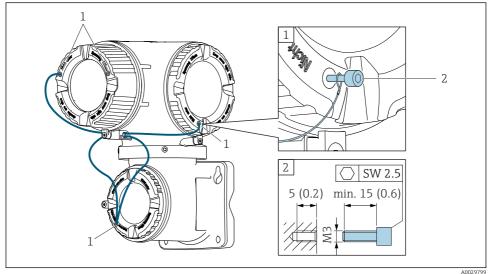
4.4 Cover locking

NOTICE

Order code , option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.

The cover can be locked using screws and a chain or cable provided by the customer on site.

- ▶ The use of stainless steel chains or cables is recommended.
- ► If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.



A002979

- 1 Cover borehole for the securing screw
- 2 Securing screw to lock the cover

Mounting Flowmeter Proline 500

4.5 Transmitter post-installation check

The post-installation check must always be performed after the following tasks:

- Mounting the transmitter housing:
 - Post mounting
 - Wall mounting
- Turning the transmitter housing
- Turning the display module

Is the device undamaged (visual inspection)?		
Turning the transmitter housing:		
Is the securing screw firmly tightened?		
Is the connection compartment cover screwed on tightly?		
Is the securing clamp firmly tightened?		
Turning the display module:		
Is the connection compartment cover screwed on tightly?		
Is the securing clamp firmly tightened?		
Post and wall mounting:		
Are the securing screws firmly tightened?		

5 Electrical connection

A WARNING

Live parts! Incorrect work performed on the electrical connections can result in an electric shock.

- ► Set up a disconnecting device (switch or power-circuit breaker) to easily disconnect the device from the supply voltage.
- ► In addition to the device fuse, include an overcurrent protection unit with max. 10 A in the plant installation.

5.1 Electrical safety

In accordance with applicable national regulations.

5.2 Connecting requirements

5.2.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver \leq 3 mm (0.12 in)

5.2.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

Protective grounding cable for the outer ground terminal

Conductor cross-section < 2.1 mm² (14 AWG)

The use of a cable lug enables the connection of larger cross-sections.

The grounding impedance must be less than 2 Ω .

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable (incl. conductor for the inner ground terminal)

Standard installation cable is sufficient.

Cable diameter

- Cable glands supplied:
 - $M20 \times 1.5$ with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.
 Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Signal cable

Modbus RS485

The EIA/TIA-485 standard specifies two types of cable (A and B) for the bus line which can be used for every transmission rate. Cable type A is recommended.



For detailed information about the specification of the connecting cable, see the Operating Instructions for the device.

Current output 0/4 to 20 mA

Standard installation cable is sufficient

Pulse /frequency /switch output

Standard installation cable is sufficient

Double pulse output

Standard installation cable is sufficient

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

Standard installation cable is sufficient

Status input

Standard installation cable is sufficient

5.2.3 Connecting cable

Signal cable

Standard cable	$3\times0.38~mm^2$ (20 AWG) with common, braided copper shield (0 \sim 9.5 mm (0.37 in)) and individual shielded cores
Cable for empty pipe detection (EPD)	$4\times0.38~mm^2$ (20 AWG) with common, braided copper shield (0 $\sim9.5~mm$ (0.37 in)) and individual shielded cores
Conductor resistance	≤50 Ω/km (0.015 Ω/ft)
Capacitance: core/shield	≤420 pF/m (128 pF/ft)
Cable length (max.)	Depends on the medium conductivity, max. 200 m (656 ft)
Cable lengths (available for order)	5 m (15 ft), 10 m (32 ft), 20 m (65 ft) or variable length up to max. 200 m (656 ft)
Operating temperature	-20 to +80 °C (-68 to +176 °F)

Coil current cable

Standard cable	$3\times0.75~mm^2$ (18 AWG) with common, braided copper shield (Ø $\sim9~mm$ (0.35 in)) and individual shielded cores		
Conductor resistance	<37 Ω/km (0.011 Ω/ft)		
Capacitance: core/core, shield grounded	≤120 pF/m (37 pF/ft)		
Cable length (max.)	Depends on the medium conductivity, max. 200 m (656 ft)		
Cable lengths (available for order)	5 m (15 ft), 10 m (32 ft), 20 m (65 ft) or variable length up to max. 200 m (656 ft)		
Operating temperature	−20 to +80 °C (−68 to +176 °F)		
Test voltage for cable insulation	≤ AC 1433 V rms 50/60 Hz or ≥ DC 2026 V		

5.2.4 Terminal assignment

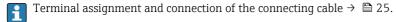
Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/o	utput 1	Input/o	output 2	Input/o	output 3
1 (+)	2 (-)	26 (B)	27 (A)	24 (+)	25 (-)	22 (+)	23 (-)
		Device-specific terminal assignment: adhesive label in terminal cover.					

Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.



5.2.5 Preparing the measuring device

Carry out the steps in the following order:

- 1. Mount the sensor and transmitter.
- 2. Sensor connection housing: Connect connecting cable.
- 3. Transmitter: Connect connecting cable.
- 4. Transmitter: Connect signal cable and cable for supply voltage.

NOTICE

Insufficient sealing of the housing!

Operational reliability of the measuring device could be compromised.

- ▶ Use suitable cable glands corresponding to the degree of protection.
- 1. Remove dummy plug if present.
- 2. If the measuring device is supplied without cable glands:
 Provide suitable cable gland for corresponding connecting cable.
- 3. If the measuring device is supplied with cable glands:

 Observe requirements for connecting cables →

 17.

5.2.6 Preparing the connecting cable

When terminating the connecting cable, pay attention to the following points:

In the case of the electrode cable:
 Make sure that the ferrules do not touch the core shields on the sensor side. Minimum distance = 1 mm (exception: green "GND" cable)

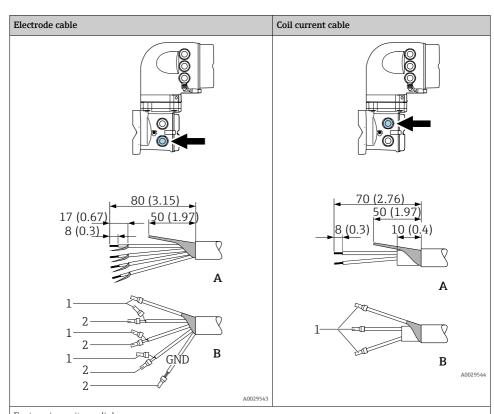
2. In the case of the coil current cable:

Insulate one core of the three-core cable at the level of the core reinforcement. You only require two cores for the connection.

3. For cables with fine-wire cores (stranded cables): Fit the cores with ferrules.

Preparing the connecting cable: Promag H

Transmitter



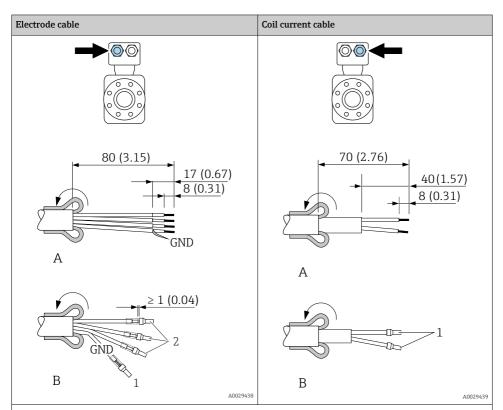
Engineering unit mm (in)

A = Terminate the cable

B = Fit ferrules on cables with fine-wire cores (stranded cables)

- $1 = \text{Red ferrules}, \phi 1.0 \text{ mm } (0.04 \text{ in})$
- $2 = \text{White ferrules}, \phi 0.5 \text{ mm } (0.02 \text{ in})$

Sensor



Engineering unit mm (in)

A = Terminate the cable

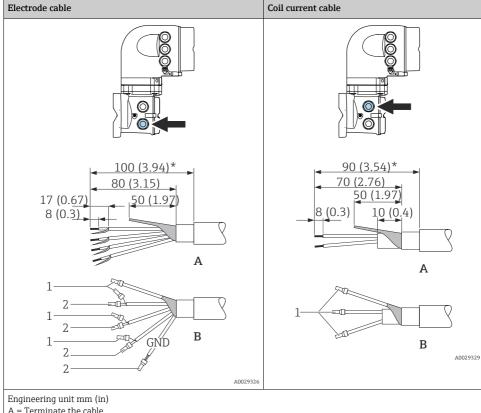
B = Fit ferrules on cables with fine-wire cores (stranded cables)

 $1 = \text{Red ferrules}, \phi 1.0 \text{ mm } (0.04 \text{ in})$

 $2 = \text{White ferrules}, \phi 0.5 \text{ mm } (0.02 \text{ in})$

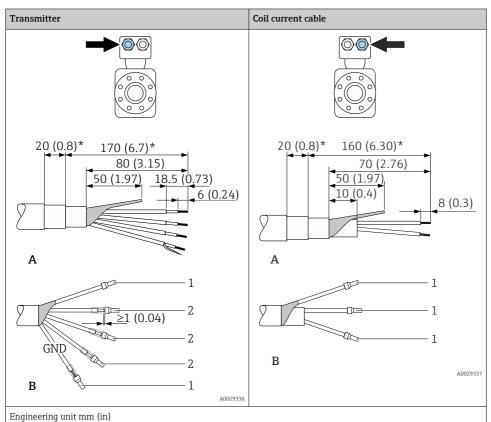
Preparing the connecting cable: Promag P and Promag W

Transmitter



- A = Terminate the cable
- B = Fit ferrules on cables with fine-wire cores (stranded cables)
- $1 = \text{Red ferrules}, \phi \ 1.0 \ \text{mm} \ (0.04 \ \text{in})$
- $2 = \text{White ferrules}, \phi 0.5 \text{ mm } (0.02 \text{ in})$
- * = Stripping only for reinforced cables

Sensor



- A = Terminate the cable
- B = Fit ferrules on cables with fine-wire cores (stranded cables)
- $1 = \text{Red ferrules}, \phi 1.0 \text{ mm } (0.04 \text{ in})$
- $2 = \text{White ferrules}, \phi 0.5 \text{ mm } (0.02 \text{ in})$
- * = Stripping only for reinforced cables

5.3 Connecting the measuring device

NOTICE

Limitation of electrical safety due to incorrect connection!

- ► Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ► Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ► For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

5.3.1 Connecting the connecting cable

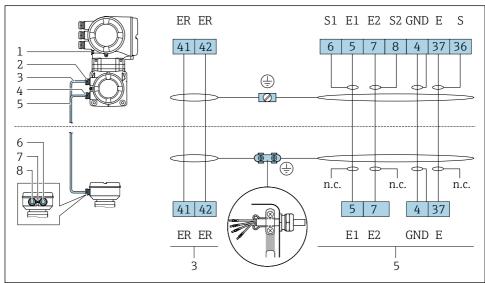
A WARNING

Risk of damaging electronic components!

- ▶ Connect the sensor and transmitter to the same potential equalization.
- ▶ Only connect the sensor to a transmitter with the same serial number.
- ► Ground the connection housing of the sensor via the external screw terminal.

Connecting cable terminal assignment

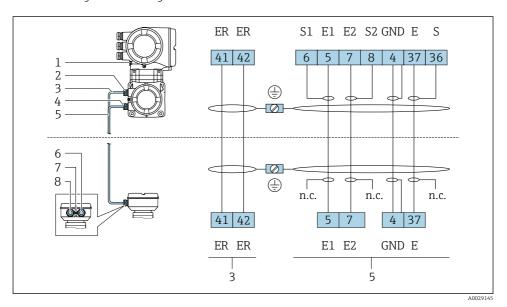
Proline Promag H



A002944

- 1 Coil current cable
- 2 Signal cable

Proline Promag P and Promag W



- 1 Coil current cable
- 2 Signal cable

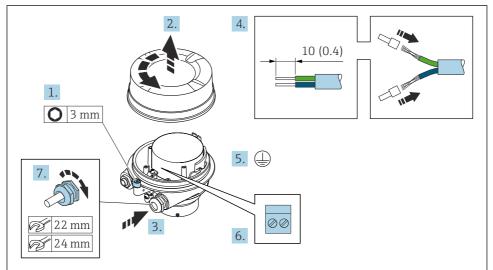
Connecting the connecting cable to the sensor connection housing

Connection via terminals with order code for	Available for sensor	
Option A "Aluminum coated"	→ 🖺 27	Promag P, W
Option D "Polycarbonate"	→ 🖺 27	Promag W
Option L "Cast, stainless"	→ 🖺 27	Promag P

Connection via terminals with order code for "Housing"		Available for sensor
Option B "Stainless, hygienic"	→ 🖺 28	Promag H

Connecting the connecting cable to the transmitter

Connecting the sensor connection housing via terminals



A0029612

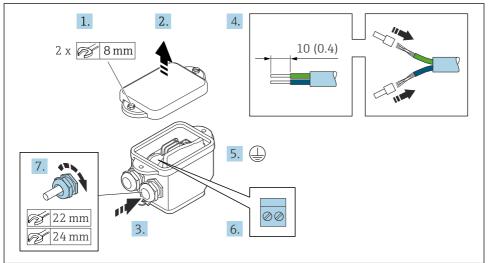
- 1. Loosen the securing clamp of the housing cover.
- 2. Unscrew the housing cover.
- 3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment $\rightarrow \cong 25$.
- 7. Firmly tighten the cable glands.
 - ► This concludes the process for connecting the connecting cables.

A WARNING

Housing degree of protection voided due to insufficient sealing of the housing.

- Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
- 8. Screw on the housing cover.
- 9. Tighten the securing clamp of the housing cover.

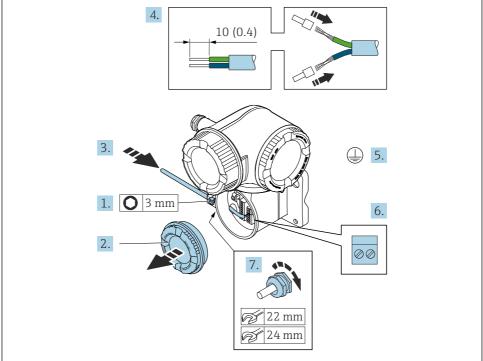
Connecting the sensor connection housing via terminals



A0029617

- 1. Release the securing screw of the housing cover.
- 2. Open the housing cover.
- 3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment $\rightarrow \stackrel{\triangle}{=} 25$.
- 7. Firmly tighten the cable glands.
 - └ This concludes the process for connecting the connecting cables.
- 8. Close the housing cover.
- 9. Tighten the securing screw of the housing cover.

Connecting the connecting cable to the transmitter

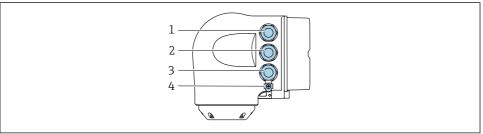


A0029592

- 1. Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 5. Connect the protective ground.
- 7. Firmly tighten the cable glands.
- 8. Screw on the connection compartment cover.
- 9. Tighten the securing clamp of the connection compartment cover.
- 10. After connecting the connecting cables:Connect the signal cable and the supply voltage cable →

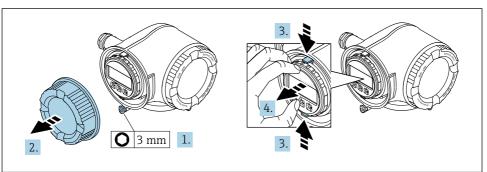
 30.

5.3.2 Connecting the signal cable and the supply voltage cable



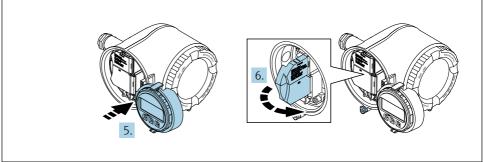
10026701

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45)
- 4 Protective earth (PE)



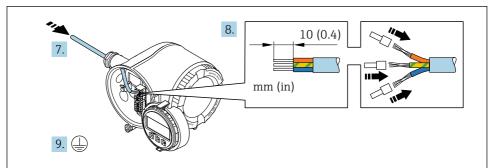
A0029813

- 1. Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Squeeze the tabs of the display module holder together.
- 4. Remove the display module holder.



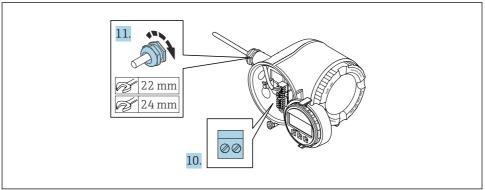
A0029814

- 5. Attach the holder to the edge of the electronics compartment.
- 6. Open the terminal cover.



A0029815

- 7. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 8. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 9. Connect the protective ground.



A0029816

- 10. Connect the cable according to the terminal assignment.
 - ► **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
 - **Supply voltage terminal assignment:** Adhesive label in the terminal cover or $\rightarrow \implies 2.0$.
- 11. Firmly tighten the cable glands.
 - → This concludes the cable connection process.
- 12. Close the terminal cover.
- 13. Fit the display module holder in the electronics compartment.
- 14. Screw on the connection compartment cover.
- 15. Secure the securing clamp of the connection compartment cover.

5.4 Ensuring potential equalization

5.4.1 Proline Promag H

A CAUTION

Insufficient or faulty potential equalization.

May destroy the electrodes and thus result in the complete failure of the device!

- lacktriangle Pay attention to in-house grounding concepts
- ► Take account of operating conditions like the pipe material and grounding
- ► Connect the medium, sensor and transmitter to the same electrical potential
- \blacktriangleright Use a ground cable with a minimum cross-section of 6 mm² (0.0093 in²) and a cable lug for potential equalization connections

For devices intended for use in hazardous locations, please observe the guidelines in the Ex documentation (XA).

Metal process connections

Potential equalization is generally via the metal process connections that are in contact with the medium and mounted directly on the sensor. Therefore there is generally no need for additional potential equalization measures.

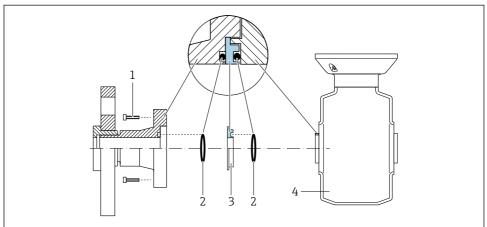
Plastic process connections

In the case of plastic process connections, additional grounding rings or process connections with an integrated grounding electrode must be used to ensure potential matching between the sensor and the fluid. If there is no potential matching, this can affect the measuring accuracy or cause the destruction of the sensor as a result of the electrochemical decomposition of the electrodes.

Note the following when using grounding rings:

- Depending on the option ordered, plastic disks are used instead of grounding rings on some process connections. These plastic disks only act as "spacers" and do not have any potential matching function. Furthermore, they also perform a significant sealing function at the sensor/connection interface. Therefore, in the case of process connections without metal grounding rings, these plastic disks/seals should never be removed and should always be installed!
- Grounding rings can be ordered separately as an accessory from Endress+Hauser. When
 ordering make sure that the grounding rings are compatible with the material used for the
 electrodes, as otherwise there is the danger that the electrodes could be destroyed by
 electrochemical corrosion!
- Grounding rings, including seals, are mounted inside the process connections. Therefore the installation length is not affected.

Potential equalization via additional grounding ring



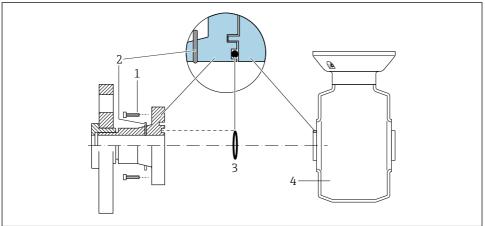
A0028971

1 Hexagonal-headed bolts of process connection

- 2 O-ring seals
- 3 Plastic disk (spacer) or grounding ring

4 Sensor

Potential equalization via grounding electrodes on process connection



A0028972

- 1 Hexagonal-headed bolts of process connection
- 2 Integrated grounding electrodes
- 3 O-ring seal
- 4 Sensor

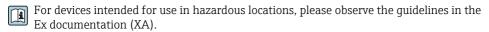
5.4.2 Promag P and Promag W

A CAUTION

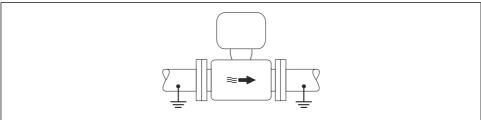
Insufficient or faulty potential equalization.

May destroy the electrodes and thus result in the complete failure of the device!

- ▶ Pay attention to in-house grounding concepts
- ▶ Take account of operating conditions like the pipe material and grounding
- ► Connect the medium, sensor and transmitter to the same electrical potential
- \blacktriangleright Use a ground cable with a minimum cross-section of 6 mm 2 (0.0093 in 2) and a cable lug for potential equalization connections



Metal, grounded pipe



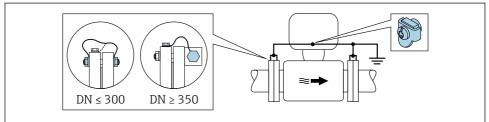
₩ 4 Potential equalization via measuring tube

Unlined and ungrounded metal pipe

This connection method also applies in situations where:

- The customary potential equalization is not used
- Equalizing currents are present

Ground cable Copper wire, at least 6 mm² (0.0093 in²)

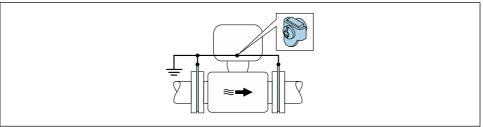


- **₽** 5 Potential equalization via ground terminal and pipe flanges
- Connect both sensor flanges to the pipe flange via a ground cable and ground them.
- 2. If DN \leq 300 (12"): Mount the ground cable directly on the conductive flange coating of the sensor with the flange screws.
- 3. If DN \geq 350 (14"): Mount the ground cable directly on the metal transport bracket. Observe screw tightening torques: see the Sensor Brief Operating Instructions.
- 4. Connect the connection housing of the transmitter or sensor to ground potential by means of the ground terminal provided for the purpose.

Pipe with insulating liner or plastic pipe

This connection method also applies in situations where:

- Standard company potential equalization cannot be quaranteed
- Equalizing currents can be expected



A0029339

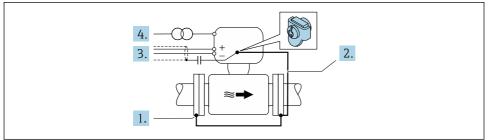
- \blacksquare 6 Potential equalization via ground terminal and ground disks (PE = P_{FL} = P_{M})
- 1. Connect the ground disks to the ground terminal via the ground cable.
- 2. Connect the ground disks to ground potential.
 - \rightarrow PE = P_{FL} = P_M

Pipe with a cathodic protection unit

This connection method is only used if the following two conditions are met:

- Metal pipe without liner or pipe with electrically conductive liner
- Cathodic protection is integrated in the personal protection equipment

Ground cable Copper wire, at least 6 mm² (0.0093 in²)



A002934

Prerequisite: The sensor is installed in the pipe in a way that provides electrical insulation.

- 1. Connect the two flanges of the pipe to one another via a ground cable.
- 2. Connect the flange to the ground terminal via the ground cable.
- 3. Route the signal line shielding via a capacitor (recommended value 1.5 μ F/50 V).
- 4. Connect the device to the power supply such that it is floating in relation to the ground potential (PE), (this step is not necessary if using a power supply without ground potential (PE)).

$$\rightarrow$$
 PE \neq P_{FL} = P_M

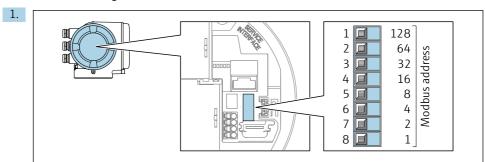
Flowmeter Proline 500 Electrical connection

5.5 Hardware settings

5.5.1 Setting the device address

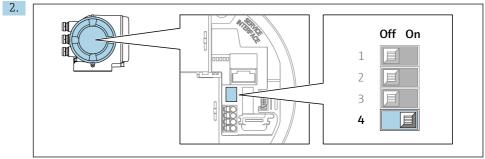
The device address must always be configured for a Modbus slave. The valid device addresses are in the range from 1 to 247. Each address may only be assigned once in a Modbus RS485 network. If an address is not configured correctly, the measuring device is not recognized by the Modbus master. All measuring devices are delivered from the factory with the device address 247 and with the "software addressing" address mode.

Hardware addressing



Δ0029634

Set the desired device address using the DIP switches in the connection compartment.



A0029633

To switch addressing from software addressing to hardware addressing: set the DIP switch to \mathbf{On} .

ightharpoonup The change of device address takes effect after 10 seconds.

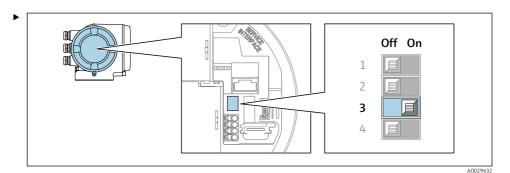
Software addressing

- ➤ To switch addressing from hardware addressing to software addressing: set the DIP switch to Off.
 - The device address configured in the **Device address** parameter takes effect after 10 seconds.

Electrical connection Flowmeter Proline 500

5.5.2 Activating the terminating resistor

To avoid incorrect communication transmission caused by impedance mismatch, terminate the Modbus RS485 cable correctly at the start and end of the bus segment.



Switch DIP switch no. 3 to On.

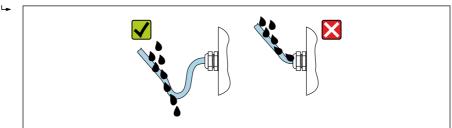
5.6 Ensuring the degree of protection

The measuring device fulfills all the requirements for the degree of protection IP66/67, Type 4X enclosure.

To guarantee the degree of protection IP66/67, Type 4X enclosure, carry out the following steps after the electrical connection:

- 1. Check that the housing seals are clean and fitted correctly.
- 2. Dry, clean or replace the seals if necessary.
- 3. Tighten all housing screws and screw covers.
- 4. Firmly tighten the cable glands.
- 5. To ensure that moisture does not enter the cable entry:

 Route the cable so that it loops down before the cable entry ("water trap").



A0029278

6. Insert dummy plugs (corresponding to the housing degree of protection) into unused cable entries

Flowmeter Proline 500 Electrical connection

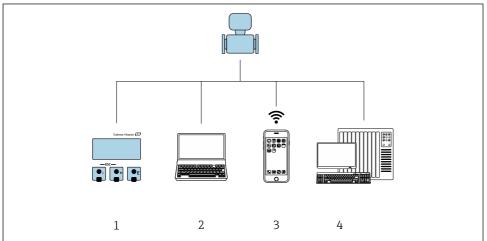
5.7 Post-connection check

Are cables or the device undamaged (visual inspection)?	
Is the protective earthing established correctly?	
Do the cables used comply with the requirements ?	
Do the mounted cables have adequate strain relief?	
Are all cable glands installed, securely tightened and leak-tight? Cable run with "water trap" → 🖺 38?	
Is the terminal assignment correct?	
Is the potential equalization established correctly?	
Are dummy plugs inserted in unused cable entries and have transportation plugs been replaced with dummy plugs?	

Operation options Flowmeter Proline 500

6 Operation options

6.1 Overview of operation options



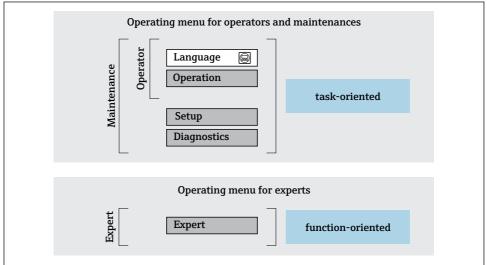
A0030213

- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Mobile handheld terminal with SmartBlue App
- 4 Control system (e.g. PLC)

Flowmeter Proline 500 Operation options

6.2 Structure and function of the operating menu

6.2.1 Structure of the operating menu

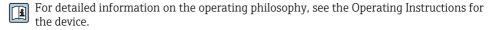


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■ 7 Schematic structure of the operating menu

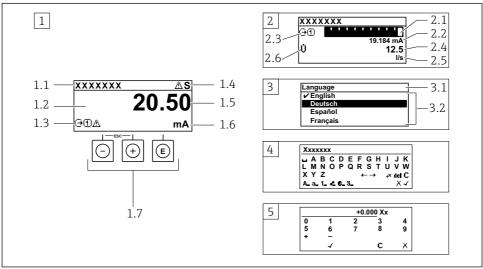
6.2.2 Operating philosophy

The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.



Operation options Flowmeter Proline 500

6.3 Access to the operating menu via the local display



A001401

- 1 Operational display with measured value shown as "1 value, max." (example)
- 1.1 Device tag
- 1.2 Display area for measured values (4-line)
- 1.3 Explanatory symbols for measured value: Measured value type, measuring channel number, symbol for diagnostic behavior
- 1.4 Status area
- 1.5 Measured value
- 1.6 Unit for the measured value
- 1.7 Operating elements
- 2 Operational display with measured value shown as "1 bar graph + 1 value" (example)
- 2.1 Bar graph display for measured value 1
- 2.2 Measured value 1 with unit
- 2.3 Explanatory symbols for measured value 1: measured value type, measuring channel number
- 2.4 Measured value 2
- 2.5 Unit for measured value 2
- 2.6 Explanatory symbols for measured value 2: measured value type, measuring channel number
- 3 Navigation view: picklist of a parameter
- 3.1 Navigation path and status area
- *3.2 Display area for navigation:* ✓ *designates the current parameter value*
- 4 Editing view: text editor with input mask
- 5 Editing view: numeric editor with input mask

Flowmeter Proline 500 Operation options

6.3.1 Operational display

Explanatory symbols for the measured value	Status area
■ Depends on the device version, e.g.: ■ Û: Volume flow ■ m: Mass flow ■ D: Density ■ G: Conductivity ■ L: Temperature ■ Totalizer ■ Output ■ D: Input ■ 1 \ Heasurement channel number 1 ■ Diagnostic behavior 2 ■ S: Alarm ■ A: Warning	The following symbols appear in the status area of the operational display at the top right: Status signals F: Failure C: Function check S: Out of specification M: Maintenance required Diagnostic behavior A: Warning Locking (locked via hardware)) S: Communication via remote operation is active.

- If there is more than one channel for the same measured variable type (totalizer, output etc.). For a diagnostic event that concerns the displayed measured variable.
- 2)

6.3.2 Navigation view

Status area	Display area
The following appears in the status area of the navigation view in the top right corner: In the submenu The direct access code for the parameter you are navigating to (e.g. 0022-1) If a diagnostic event is present, the diagnostic behavior and status signal In the wizard If a diagnostic event is present, the diagnostic behavior and status signal	■ Icons for menus ■ ③: Operation ■ 比: Setup ■ ②: Diagnostics ■ ボ: Expert ■ :: Submenus ■ :: Wizards ■ ②: Parameters within a wizard ■ ③: Parameter locked

6.3.3 **Editing view**

Text editor		Text correction symbols under ৄৄ ৄ		
4	Confirms selection.	C	Clears all entered characters.	
X	Exits the input without applying the changes.	₽	Moves the input position one position to the right.	
C	Clears all entered characters.	€	Moves the input position one position to the left.	
(×C←→	Switches to the selection of the correction tools.	×	Deletes one character immediately to the left of the input position.	
(Aa1@)	Toggle Between upper-case and lower-case letters For entering numbers For entering special characters			

Operation options Flowmeter Proline 500

Numeri	c editor		
√	Confirms selection.	+	Moves the input position one position to the left.
X	Exits the input without applying the changes.	·	Inserts decimal separator at the cursor position.
-	Inserts minus sign at the cursor position.	C	Clears all entered characters.

6.3.4 Operating elements

Keys and meaning

Enter key

With an operational display

Pressing the key briefly opens the operating menu.

In a menu, submenu

- Pressing the key briefly:
 - Opens the selected menu, submenu or parameter.
 - Starts the wizard.
 - If help text is open:

Closes the help text of the parameter.

Pressing the key for 2 s in the case of a parameter:
 If present, opens the help text for the function of the parameter.

With a wizard: Opens the editing view of the parameter.

With a text and numeric editor

- Pressing the key briefly confirms your selection.
- Pressing the key for 2 s confirms the entry.

Minus key

- *In a menu, submenu*: Moves the selection bar upwards in a picklist.
- *With a wizard*: Confirms the parameter value and goes to the previous parameter.
- With a text and numeric editor: Moves the cursor position to the left.

Plus key

- In a menu, submenu: Moves the selection bar downwards in a picklist.
- *With a wizard:* Confirms the parameter value and goes to the next parameter.
- With a text and numeric editor: Moves the cursor position to the right.

⊕ + □ Escape key combination (press keys simultaneously)

In a menu, submenu

- Pressing the key briefly:
 - Exits the current menu level and takes you to the next higher level.
 - If help text is open, closes the help text of the parameter.
- Pressing the key for 2 s in the case of a parameter: Returns you to the operational display ("home position").

With a wizard: Exits the wizard and takes you to the next higher level.

With a text and numeric editor: Closes the editor view without applying any changes.

Flowmeter Proline 500 System integration

Keys and meaning

With an operational display:

If keypad lock is active:

Pressing the key for 3 s deactivates the keypad lock.

• If keypad lock is not active:

Pressing the key for 3 s opens the context menu including the option for activating the keypad lock.

6.3.5 Further information



For further information on the following topics, see the Operating Instructions for the device

- Calling up help text
- User roles and related access authorization
- Disabling write protection via access code
- Enabling and disabling the keypad lock

6.4 Access to the operating menu via the operating tool



6.5 Access to the operating menu via the Web server



The operating menu can also be accessed via the Web server. See the Operating Instructions for the device.

System integration



For detailed information on system integration, see the Operating Instructions for the device $\rightarrow \blacksquare 3$

- Overview of device description files:
 - Current version data for the device
 - Operating tools
- Compatibility with earlier model
- Modbus RS485 information
 - Function codes
 - Response time
 - Modbus data map

Commissioning Flowmeter Proline 500

8 Commissioning

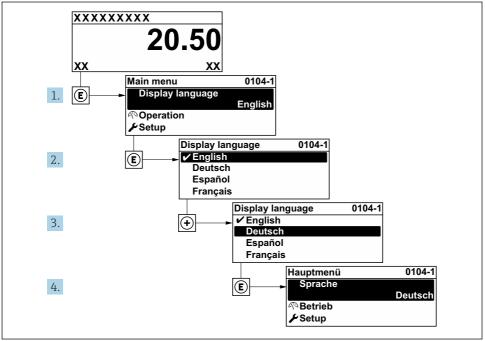
8.1 Function check

Before commissioning the measuring device:

- ► Make sure that the post-installation and post-connection checks have been performed.
- Checklist for "Post-mounting check" → 🖺 16

8.2 Setting the operating language

Factory setting: English or ordered local language



A0029420

■ 8 Taking the example of the local display

8.3 Configuring the measuring device

The **Setup** menu with its submenus and various guided wizards is used for fast commissioning of the measuring device. They contain all the parameters required for configuration, such as for measurement or communication.

The number of submenus and parameters can vary depending on the device version. The selection can vary depending on the order code.

Flowmeter Proline 500 Diagnostic information

Example: Available submenus, wizards	Meaning
System units	Configuration of the units for all measured values
Communication	Configuration of the communication interface
I/O configuration	User configurable I/O module
Current input	Configuration of the input/output type
Status input	
Current output 1 to n	
Pulse/frequency/switch output 1 to n	
Relay output	
Double pulse output	
Display	Configuration of the display format on the local display
Low flow cut off	Configuration of the low flow cut off
Empty pipe detection	Configuration of empty pipe detection
Advanced setup	Additional parameters for configuration: Sensor adjustment Totalizer Display Electrode cleaning WIAN settings Data backup Administration

8.4 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:

- Protect access to parameters via access code
- Protect access to local operation via key locking
- Protect access to measuring device via write protection switch



For detailed information on protecting the settings against unauthorized access, see the Operating Instructions for the device.

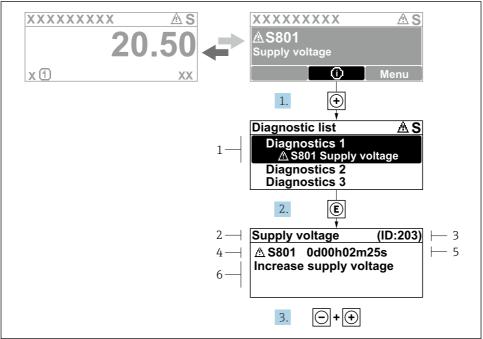


For detailed information on protecting the settings against unauthorized access in custody transfer applications, see the Special Documentation for the device.

9 Diagnostic information

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display. The message about remedial measures can be called up from the diagnostic message, and contains important information on the fault.

Diagnostic information Flowmeter Proline 500



A0029431-EN

Message for remedial measures

- 1 Diagnostic information
- 2 Short text
- 3 Service ID
- 4 Diagnostic behavior with diagnostic code
- 5 Operation time when error occurred
- 6 Remedial measures
- 1. The user is in the diagnostic message.
 - Press ± (① symbol).
 - ► The **Diagnostic list** submenu opens.
- 2. Select the desired diagnostic event with \pm or \Box and press \blacksquare .
 - ► The message about the remedial measures opens.
- 3. Press = + \pm simultaneously.
 - ► The message about the remedial measures closes.







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