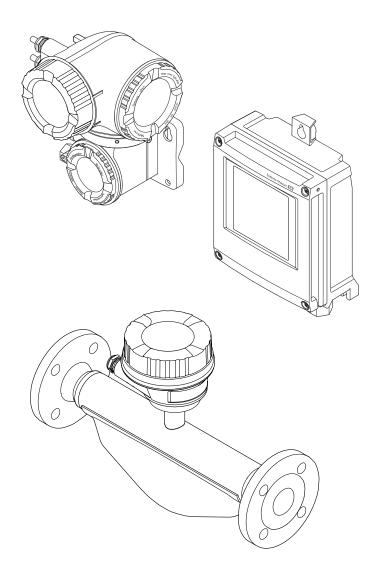
BA02124D/06/EN/01.22-00 71598692 2024-01-08 Valid as of version 01.00.zz (Device firmware)

Operating Instructions **Proline Promass E 500**

Coriolis flowmeter PROFINET with Ethernet-APL







- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.

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1 About this document

1.1 Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

1.2 Symbols

1.2.1 Safety symbols

DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

A WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

A CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE

This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2 Electrical symbols

Symbol	Meaning
	Direct current
\sim	Alternating current
\sim	Direct current and alternating current
<u>+</u>	Ground connection A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
	Potential equalization connection (PE: protective earth) Ground terminals that must be connected to ground prior to establishing any other connections.
	The ground terminals are located on the interior and exterior of the device:Interior ground terminal: potential equalization is connected to the supply network.Exterior ground terminal: device is connected to the plant grounding system.

1.2.3 Communication-specific symbols

Symbol	Meaning
((i•	Wireless Local Area Network (WLAN) Communication via a wireless, local network.
	LED Light emitting diode is off.

Symbol	Meaning
-X-	LED Light emitting diode is on.
	LED Light emitting diode is flashing.

1.2.4 Tool symbols

Symbol	Meaning
	Torx screwdriver
•	Phillips head screwdriver
Ń	Open-ended wrench

1.2.5 Symbols for certain types of information

Symbol	Meaning	
	Permitted Procedures, processes or actions that are permitted.	
	Preferred Procedures, processes or actions that are preferred.	
×	Forbidden Procedures, processes or actions that are forbidden.	
i	Tip Indicates additional information.	
Ĩ	Reference to documentation	
	Reference to page	
	Reference to graphic	
►	Notice or individual step to be observed	
1., 2., 3	Series of steps	
L >	Result of a step	
?	Help in the event of a problem	
	Visual inspection	

1.2.6 Symbols in graphics

Symbol	Meaning
1, 2, 3,	Item numbers
1., 2., 3.,	Series of steps
A, B, C,	Views
A-A, B-B, C-C,	Sections
EX	Hazardous area

Symbol	Meaning
\bigotimes	Safe area (non-hazardous area)
≈ →	Flow direction

1.3 Documentation

For an overview of the scope of the associated Technical Documentation, refer to the following:

- Device Viewer (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

1.3.1 Document function

The following documentation may be available depending on the version ordered:

Document type	Purpose and content of the document
Technical Information (TI)	Planning aid for your device The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Brief Operating Instructions (KA)	Guide that takes you quickly to the 1st measured value The Brief Operating Instructions contain all the essential information from incoming acceptance to initial commissioning.
Operating Instructions (BA)	Your reference document The Operating Instructions contain all the information that is required in the various phases of the life cycle of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning through to troubleshooting, maintenance and disposal.
Description of Device Parameters (GP)	Reference for your parameters The document provides a detailed explanation of each individual parameter. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.
Safety Instructions (XA)	Depending on the approval, safety instructions for electrical equipment in hazardous areas are also supplied with the device. The Safety Instructions are an integral part of the Operating Instructions.
	Information on the Safety Instructions (XA) relevant to the device is provided on the nameplate.
Supplementary device-dependent documentation (SD/FY)	Always comply strictly with the instructions in the relevant supplementary documentation. The supplementary documentation is an integral part of the device documentation.

1.4 Registered trademarks

PROFINET®

Registered trademark of the PROFIBUS Nutzerorganisation e.V. (PROFIBUS User Organization), Karlsruhe, Germany

TRI-CLAMP®

Registered trademark of Ladish & Co., Inc., Kenosha, USA

2 Safety instructions

2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- Trained, qualified specialists must have a relevant qualification for this specific function and task.
- Are authorized by the plant owner/operator.
- Are familiar with federal/national regulations.
- Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ► Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

2.2 Intended use

Application and media

The measuring device described in this manual is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or where there is an increased risk due to process pressure, are labeled accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:

- Keep within the specified pressure and temperature range.
- Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
- Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-intended use.

WARNING

Danger of breakage due to corrosive or abrasive fluids and ambient conditions!

- Verify the compatibility of the process fluid with the sensor material.
- Ensure the resistance of all fluid-wetted materials in the process.
- ► Keep within the specified pressure and temperature range.

NOTICE

Verification for borderline cases:

For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

Residual risks

ACAUTION

The electronics and the medium may cause the surfaces to heat up or freeze. Risk of burns or frostbite!

Mount suitable touch protection.

WARNING

Danger of housing breaking due to measuring tube breakage!

If a measuring tube ruptures, the pressure inside the sensor housing will rise according to the operating process pressure.

▶ Use a rupture disk.

WARNING

Danger from medium escaping!

For device versions with a rupture disk: medium escaping under pressure can cause injury or material damage.

• Take precautions to prevent injury and material damage if the rupture disk is actuated.

2.3 Workplace safety

When working on and with the device:

• Wear the required personal protective equipment as per national regulations.

2.4 Operational safety

Damage to the device!

- Operate the device in proper technical condition and fail-safe condition only.
- ► The operator is responsible for the interference-free operation of the device.

Modifications to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers!

► If modifications are nevertheless required, consult with the manufacturer.

Repair

To ensure continued operational safety and reliability:

- Carry out repairs on the device only if they are expressly permitted.
- Observe federal/national regulations pertaining to the repair of an electrical device.
- Use only original spare parts and accessories.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. The manufacturer confirms this by affixing the CE mark to the device.

2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater inoperation safety if used correctly. The following list provides an overview of the most important functions:

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch $\rightarrow \textcircled{B} 11$	Not enabled	On an individual basis following risk assessment
Access code (also applies for Web server login or FieldCare connection) $\rightarrow {}12$	Not enabled (0000)	Assign a customized access code during commissioning
WLAN (order option in display module)	Enabled	On an individual basis following risk assessment
WLAN security mode	Enabled (WPA2- PSK)	Do not change
WLAN passphrase (password) → 🗎 12	Serial number	Assign a customized WLAN passphrase during commissioning
WLAN mode	Access point	On an individual basis following risk assessment
Web server $\rightarrow \square 12$	Enabled	On an individual basis following risk assessment
CDI-RJ45 service interface \rightarrow 🗎 12	-	On an individual basis following risk assessment

2.7.1 Protecting access via hardware write protection

Write access to the parameters of the device via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the main electronics module). When hardware write protection is enabled, only read access to the parameters is possible.

Hardware write protection is disabled when the device is delivered $\rightarrow \square$ 168.

2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.

- User-specific access code Protect write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- WLAN passphrase The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- Infrastructure mode
 When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.

User-specific access code

Write access to the device parameters via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code ($\rightarrow \square$ 167).

When the device is delivered, the device does not have an access code and is equivalent to 0000 (open).

WLAN passphrase: Operation as WLAN access point

A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface ($\rightarrow \bowtie 89$), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter ($\rightarrow \cong 160$).

Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning.
- Follow the general rules for generating a secure password when defining and managing the access code or network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, for example, see the "Write protection via access code" section →
 ¹⁶⁷
 167

2.7.3 Access via Web server

The device can be operated and configured via a Web browser with the integrated Web server (). The connection is established via the service interface (CDI-RJ45), the connection for PROFINET signal transmission (RJ45 plug) or the WLAN interface.

The Web server is enabled when the device is delivered. The Web server can be disabled if necessary (e.g. after commissioning) via the **Web server functionality** parameter.

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.

For detailed information on device parameters, see:

"Description of Device Parameters" document \rightarrow \implies 316.

2.7.4 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended.

This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.

Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB

The device can be incorporated into a ring topology. The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45) $\rightarrow \cong 55$ or $\rightarrow \cong 47$.

3 Product description

The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.

3.1 Product design

Two versions of the transmitter are available.

3.1.1 Proline 500 – digital

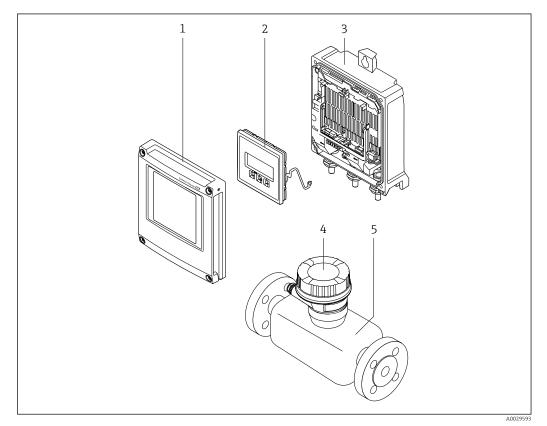
Signal transmission: digital

Order code for "Integrated ISEM electronics", option A "Sensor"

For use in applications not required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the sensor, the device is ideal: For simple transmitter replacement.

- A standard cable can be used as the connecting cable.
- Not sensitive to external EMC interference.



Important components of a measuring device

- *1 Electronics compartment cover*
- 2 Display module
- 3 Transmitter housing
- 4 Sensor connection housing with integrated ISEM electronics: connecting cable connection
- 5 Sensor

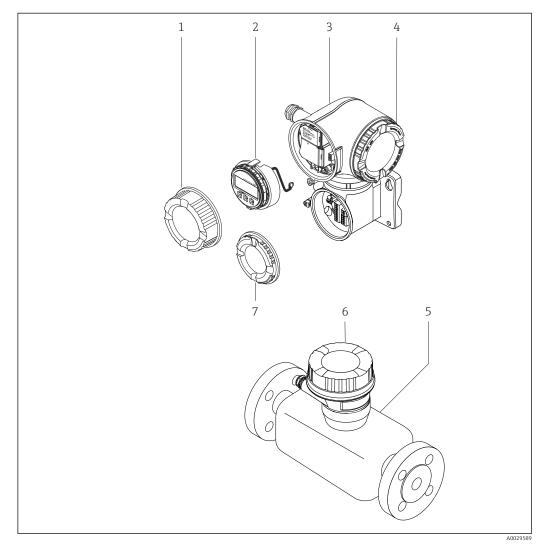
3.1.2 Proline 500

Signal transmission: analog Order code for "Integrated ISEM electronics", option **B** "Transmitter"

For use in applications required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the transmitter, the device is ideal in the event of:

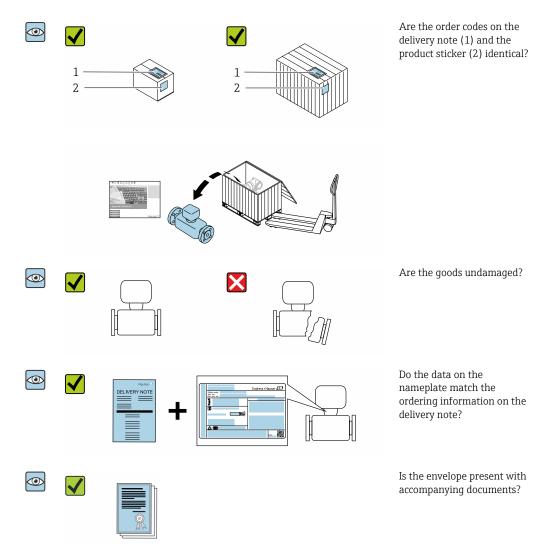
- Strong vibrations at the sensor.
- Sensor operation in underground installations.
- Permanent sensor immersion in water.



- Important components of a measuring device
- 1 Connection compartment cover
- 2 Display module
- 3 Transmitter housing with integrated ISEM electronics
- 4 Electronics compartment cover
- 5 Sensor
- 6 Sensor connection housing: connecting cable connection
- 7 Connection compartment cover: connecting cable connection

4 Incoming acceptance and product identification

4.1 Incoming acceptance



4.2 Product identification

The following options are available for identification of the device:

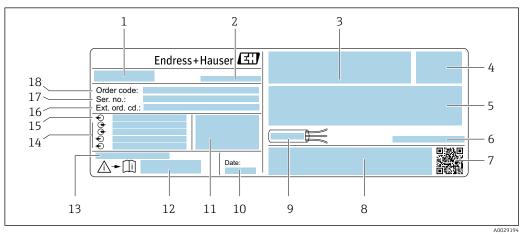
- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter the serial numbers from the nameplates in the *Device Viewer* (www.endress.com/deviceviewer): all the information about the device is displayed.
- Enter the serial numbers from the nameplates into the *Endress+Hauser Operations App* or scan the DataMatrix code on the nameplate with the *Endress+Hauser Operations App*: all the information about the device is displayed.

For an overview of the scope of the associated Technical Documentation, refer to the following:

- The chapters "Additional standard documentation on the device" and "Supplementary device-dependent documentation"
- The *Device Viewer*: Enter the serial number from the nameplate (www.endress.com/deviceviewer)
- The *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the DataMatrix code on the nameplate.

4.2.1 Transmitter nameplate

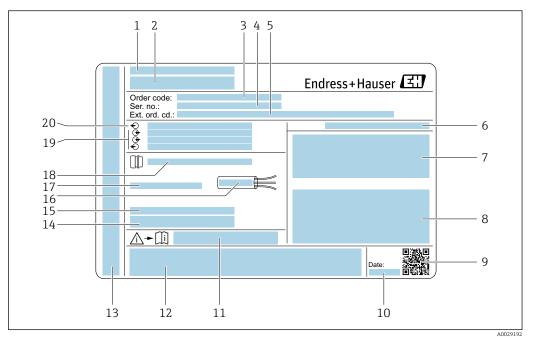
Proline 500 – digital



Example of a transmitter nameplate

- 1 Name of the transmitter
- 2 Place of manufacture
- 3 Space for approvals: use in hazardous areas
- 4 Degree of protection
- 5 Electrical connection data: available inputs and outputs
- 6 Permitted ambient temperature (T_a)
- 7 2-D matrix code
- 8 Space for approvals and certificates: e.g. CE mark, RCM tick
- 9 Permitted temperature range for cable
- 10 Date of manufacture: year-month
- 11 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 12 Document number of safety-related supplementary documentation
- 13 Space for additional information in the case of special products
- 14 Available inputs and outputs, supply voltage
- 15 Electrical connection data: supply voltage
- 16 Extended order code (Ext. ord. cd.)
- 17 Serial number (Ser. no.)
- 18 Order code

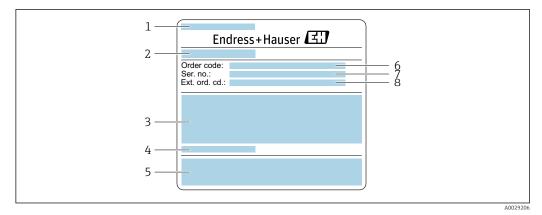
Proline 500



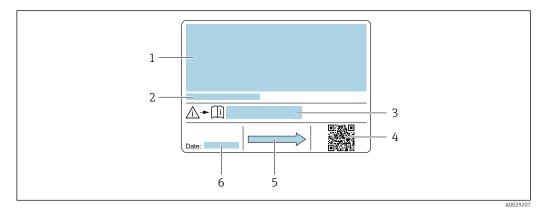
Example of a transmitter nameplate

- 1 Place of manufacture
- 2 Name of the transmitter
- 3 Order code
- 4 Serial number (Ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Degree of protection
- 7 Space for approvals: use in hazardous areas
- 8 Electrical connection data: available inputs and outputs
- 9 2-D matrix code
- 10 Date of manufacture: year-month
- 11 Document number of safety-related supplementary documentation
- 12 Space for approvals and certificates: e.g. CE mark, RCM tick
- 13 Space for degree of protection of connection and electronics compartment when used in hazardous areas
- 14 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 15 Space for additional information in the case of special products
- 16 Permitted temperature range for cable
- 17 Permitted ambient temperature (T_a)
- 18 Information on cable gland
- 19 Available inputs and outputs, supply voltage
- 20 Electrical connection data: supply voltage

4.2.2 Sensor nameplate



- Example of a sensor nameplate, part 1
- 1 Name of the sensor
- 2 Place of manufacture
- 3 Nominal diameter of the sensor; flange nominal diameter/nominal pressure; sensor test pressure; medium temperature range; material of measuring tube and manifold
- 4 Sensor-specific information
- 5 CE mark, RCM-Tick mark
- 6 Order code
- 7 Serial number (Ser. no.)
- 8 Extended order code (Ext. ord. cd.)



E 6 Example of a sensor nameplate, part 2

- 1 Approval information for explosion protection, Pressure Equipment Directive and degree of protection
- 2 Permitted ambient temperature (T_a)
- 3 Document number of safety-related supplementary documentation
- 4 2-D matrix code
- 5 Flow direction
- 6 Manufacturing date: year-month



The measuring device is reordered using the order code.

Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approvalrelated specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE +).

Symbol	Meaning
	WARNING! This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury. To determine the nature of the potential hazard and the measures required to avoid it, consult the documentation accompanying the measuring device.
Ĩ	Reference to documentation Refers to the corresponding device documentation.
	Protective ground connection A terminal which must be connected to ground prior to establishing any other connections.

4.2.3 Symbols on measuring device

5 Storage and transport

5.1 Storage conditions

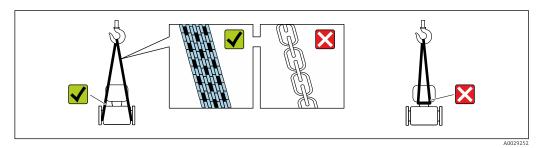
Observe the following notes for storage:

- Store in the original packaging to ensure protection from shock.
- Do not remove protective covers or protective caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring pipe.
- ▶ Protect from direct sunlight to avoid unacceptably high surface temperatures.
- ▶ Store in a dry and dust-free place.
- ► Do not store outdoors.

Storage temperature $\rightarrow \cong 300$

5.2 Transporting the product

Transport the measuring device to the measuring point in the original packaging.



Do not remove protective covers or caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.

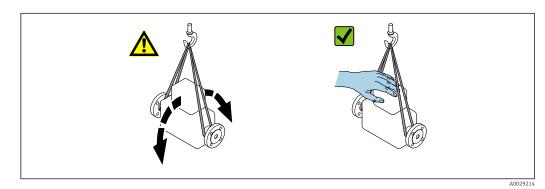
5.2.1 Measuring devices without lifting lugs

WARNING

Center of gravity of the measuring device is higher than the suspension points of the webbing slings.

Risk of injury if the measuring device slips.

- ► Secure the measuring device against slipping or turning.
- Observe the weight specified on the packaging (stick-on label).



Endress+Hauser

5.2.2 Measuring devices with lifting lugs

Special transportation instructions for devices with lifting lugs

- Only use the lifting lugs fitted on the device or flanges to transport the device.
- The device must always be secured at two lifting lugs at least.

5.2.3 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

5.3 Packaging disposal

All packaging materials are environmentally friendly and 100 % recyclable:

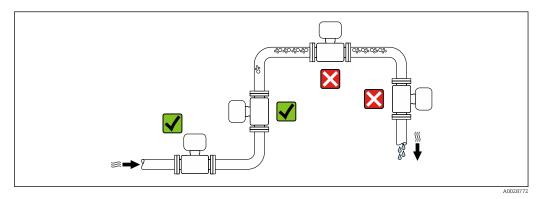
- Outer packaging of device
 - Polymer stretch wrap, complying with EU Directive 2002/95/EC (RoHS)
- Packaging
 - Wooden crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
 - Cardboard box in accordance with European packaging guideline 94/62EC, recyclability confirmed by Resy symbol
- Carrying and securing materials
 - Disposable plastic pallet
 - Plastic straps
 - Plastic adhesive strips
- Filler material Paper pads

6 Mounting

6.1 Mounting requirements

6.1.1 Mounting position

Mounting location

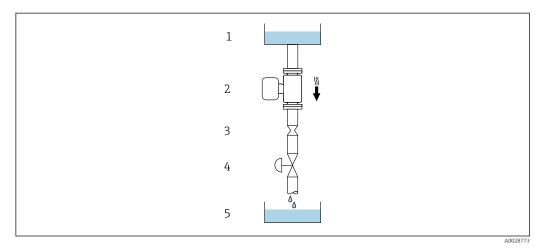


To prevent measuring errors arising from accumulation of gas bubbles in the measuring pipe, avoid the following mounting locations in the piping:

- Highest point of a pipeline.
- Directly upstream of a free pipe outlet in a down pipe.

Installation in down pipes

However, the following installation suggestion allows for installation in an open vertical pipeline. Pipe restrictions or the use of an orifice with a smaller cross-section than the nominal diameter prevent the sensor running empty while measurement is in progress.



- 7 Installation in a down pipe (e.g. for batching applications)
- 1 Supply tank
- 2 Sensor
- *3 Orifice plate, pipe restriction*
- 4 Valve5 Batching tank
- 5 Batching tank

DN		Ø orifice plate, pipe restriction	
[mm]	[in]	[mm]	[in]
8	3⁄8	6	0.24
15	1/2	10	0.40
25	1	14	0.55
40	11/2	22	0.87
50	2	28	1.10
80	3	50	1.97

Orientation

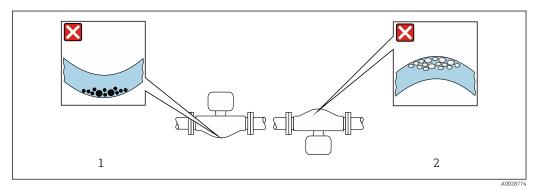
The direction of the arrow on the sensor nameplate helps you to install the sensor according to the flow direction (direction of medium flow through the piping).

Orientation			Recommendation
A	Vertical orientation		V V ¹⁾
В	Horizontal orientation, transmitter at top	A0015589	Exception: $\rightarrow \square 8, \supseteq 24$

Orientation			Recommendation
С	Horizontal orientation, transmitter at bottom	A0015590	$\overrightarrow{\mathbf{V}} \overrightarrow{\mathbf{V}}^{3)}$ Exception: $\rightarrow \overrightarrow{\mathbf{R}} 8, \overrightarrow{\cong} 24$
D	Horizontal orientation, transmitter at side	A0015592	×

- 1) This orientation is recommended to ensure self-draining.
- 2) Applications with low process temperatures may reduce the ambient temperature. To maintain the minimum ambient temperature for the transmitter, this orientation is recommended.
- 3) Applications with high process temperatures may increase the ambient temperature. To maintain the maximum ambient temperature for the transmitter, this orientation is recommended.

If a sensor is installed horizontally with a curved measuring tube, match the position of the sensor to the fluid properties.

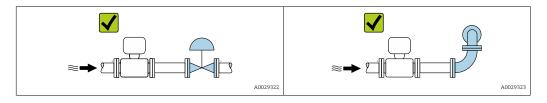


■ 8 Orientation of sensor with curved measuring tube

- 1 Avoid this orientation for fluids with entrained solids: Risk of solids accumulating.
- 2 Avoid this orientation for outgassing fluids: Risk of gas accumulating.

Inlet and outlet runs

No special precautions need to be taken for fittings that create turbulence, such as valves, elbows or T-pieces, as long as no cavitation occurs $\rightarrow \cong 25$.



Dimensions

For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section .

6.1.2 Environment and process requirements

Ambient temperature range

Measuring device	 -40 to +60 °C (-40 to +140 °F) Order code for "Test, certificate", option JP: -50 to +60 °C (-58 to +140 °F)
Readability of the local	-20 to $+60$ °C (-4 to $+140$ °F)
display	The readability of the display may be impaired at temperatures outside the temperature range.

Dependency of ambient temperature on medium temperature $\rightarrow \square 302$

► If operating outdoors:

Avoid direct sunlight, particularly in warm climatic regions.

You can order a weather protection cover from Endress+Hauser. $\rightarrow \cong 282$.

System pressure

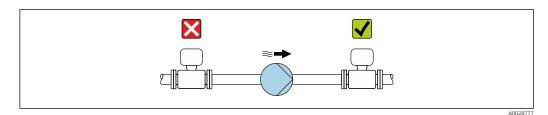
It is important that cavitation does not occur, or that gases entrained in the liquids do not outgas.

Cavitation is caused if the pressure drops below the vapor pressure:

- In liquids that have a low boiling point (e.g. hydrocarbons, solvents, liquefied gases)
- In suction lines
- Ensure the system pressure is sufficiently high to prevent cavitation and outgassing.

For this reason, the following mounting locations are recommended:

- At the lowest point in a vertical pipe
- Downstream from pumps (no danger of vacuum)



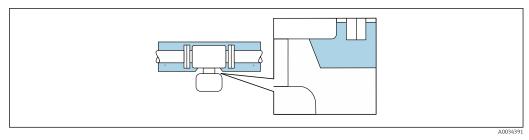
Thermal insulation

In the case of some fluids, it is important to keep the heat radiated from the sensor to the transmitter to a low level. A wide range of materials can be used for the required insulation.

NOTICE

Electronics overheating on account of thermal insulation!

- Recommended orientation: horizontal orientation, sensor connection housing pointing downwards.
- Do not insulate the sensor connection housing.
- Maximum permissible temperature at the lower end of the sensor connection housing: 80 °C (176 °F)
- Thermal insulation with not isolated extended neck: We recommend that you do not insulate the extended neck in order to ensure optimum dissipation of heat.



9 Thermal insulation with not isolated extended neck

Heating

NOTICE

Electronics can overheat due to elevated ambient temperature!

- Observe maximum permitted ambient temperature for the transmitter.
- Depending on the medium temperature, take the device orientation requirements into account.

NOTICE

Danger of overheating when heating

- ► Ensure that the temperature at the lower end of the transmitter housing does not exceed 80 °C (176 °F).
- Ensure that sufficient convection takes place at the transmitter neck.
- Ensure that a sufficiently large area of the transmitter neck remains exposed. The uncovered part serves as a radiator and protects the electronics from overheating and excessive cooling.
- ➤ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation. For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.
- ► Take account of the behavior of process diagnostic "830 Ambient temperature too high" and "832 Electronics temperature too high" if it is not possible to avoid overheating with a suitable system layout.

Heating options

If a fluid requires that no heat loss should occur at the sensor, users can avail of the following heating options:

- Electrical heating, e.g. with electric band heaters ¹⁾
- Via pipes carrying hot water or steam
- Via heating jackets

Vibrations

The high oscillation frequency of the measuring tubes ensures that the correct operation of the measuring system is not influenced by plant vibrations.

6.1.3 Special mounting instructions

Drainability

When installed vertically, the measuring tubes can be drained completely and protected against buildup.

¹⁾ The use of parallel electric band heaters is generally recommended (bidirectional electricity flow). Particular considerations must be made if a single-wire heating cable is to be used. Additional information is provided in the document EA01339D "Installation instructions for electrical trace heating systems".

Hygienic compatibility

When installing in hygienic applications, please refer to the information in the "Certificates and approvals/hygienic compatibility" section → 🗎 312

Rupture disk

Process-related information: $\rightarrow \cong 303$.

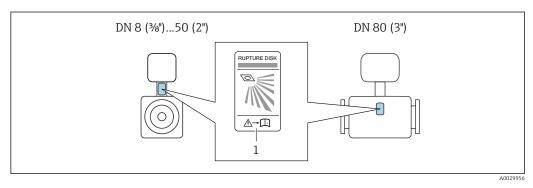
WARNING

Danger from medium escaping!

Medium escaping under pressure can cause injury or material damage.

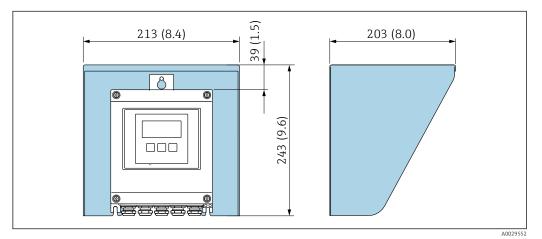
- Take precautions to prevent danger to persons and damage if the rupture disk is actuated.
- Observe the information on the rupture disk sticker.
- Make sure that the function and operation of the rupture disk is not impeded through the installation of the device.
- Do not use a heating jacket.
- Do not remove or damage the rupture disk.
- After the rupture disk is actuated, do not operate the measuring device any more.

The position of the rupture disk is indicated on a sticker applied over it. If the rupture disk is triggered, the sticker is destroyed. The disk can therefore be visually monitored.

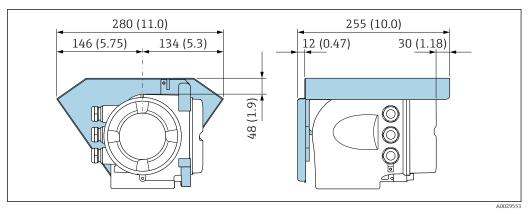


1 Rupture disk label

Weather protection cover



■ 10 Weather protection cover for Proline 500 – digital; engineering unit mm (in)



11 Weather protection cover for Proline 500; engineering unit mm (in)

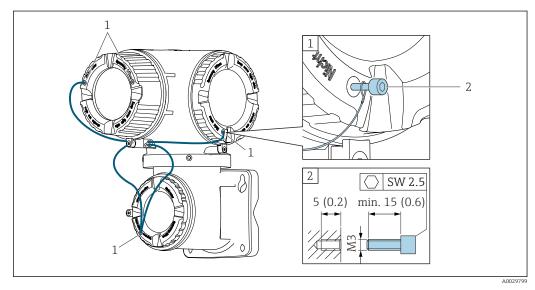
Cover locking: Proline 500

NOTICE

Order code "Transmitter housing", option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.

The cover can be locked using screws and a chain or cable provided by the customer on site.

- The use of stainless steel chains or cables is recommended.
- If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.



- 1 Cover borehole for the securing screw
- 2 Securing screw to lock the cover

6.2 Mounting the measuring device

6.2.1 Required tools

For transmitter

For mounting on a post:

- Proline 500 digital transmitter
 - Open-ended wrench AF 10
 - Torx screwdriver TX 25
- Proline 500 transmitter
 Open-ended wrench AF 13

For wall mounting: Drill with drill bit Ø 6.0 mm

For sensor

For flanges and other process connections: use a suitable mounting tool

6.2.2 Preparing the measuring device

1. Remove all remaining transport packaging.

- 2. Remove any protective covers or protective caps present from the sensor.
- 3. If present, remove transport protection of the rupture disk.
- 4. Remove stick-on label on the electronics compartment cover.

6.2.3 Mounting the measuring device

WARNING

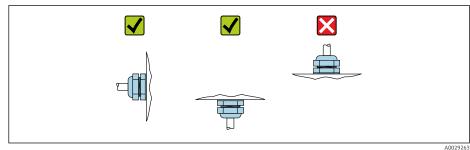
╘

Danger due to improper process sealing!

- Ensure that the inside diameters of the gaskets are greater than or equal to that of the process connections and piping.
- Ensure that the seals are clean and undamaged.
- Secure the seals correctly.

1. Ensure that the direction of the arrow on the nameplate of the sensor matches the flow direction of the medium.

2. Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.



6.2.4 Mounting the transmitter housing: Proline 500 – digital

ACAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- Do not exceed the permitted maximum ambient temperature .
- ► If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

ACAUTION

Excessive force can damage the housing!

• Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

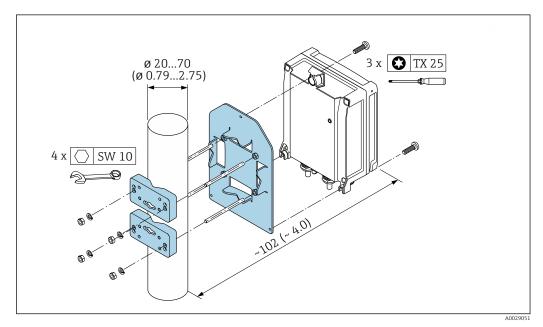
Pipe mounting

WARNING

Excessive tightening torque applied to the fixing screws!

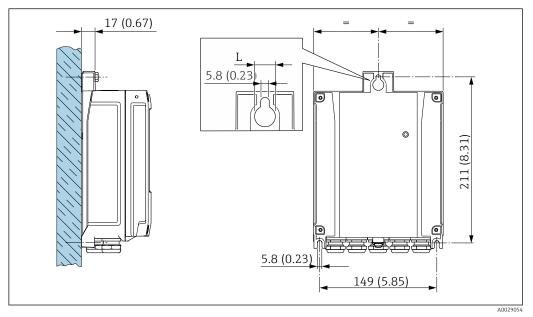
Risk of damaging the plastic transmitter.

► Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)



🖻 12 Engineering unit mm (in)

Wall mounting



■ 13 Engineering unit mm (in)

L Depends on order code for "Transmitter housing"

Order code for "Transmitter housing"

- Option **A**, aluminum, coated: L =14 mm (0.55 in)
- Option **D**, polycarbonate: L = 13 mm (0.51 in)

1. Drill the holes.

- 2. Insert wall plugs into the drilled holes.
- **3**. Screw in the securing screws slightly.
- 4. Fit the transmitter housing over the securing screws and hook into place.
- 5. Tighten the securing screws.

6.2.5 Mounting the transmitter housing: Proline 500

ACAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

- $\blacktriangleright~$ Do not exceed the permitted maximum ambient temperature .
- ► If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

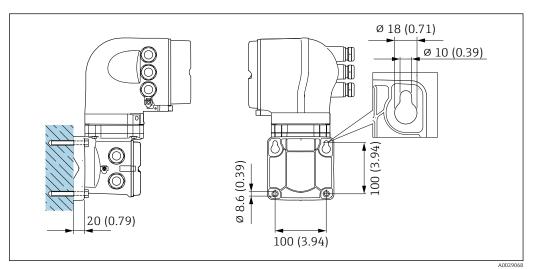
Excessive force can damage the housing!

• Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:

- Post mounting
- Wall mounting

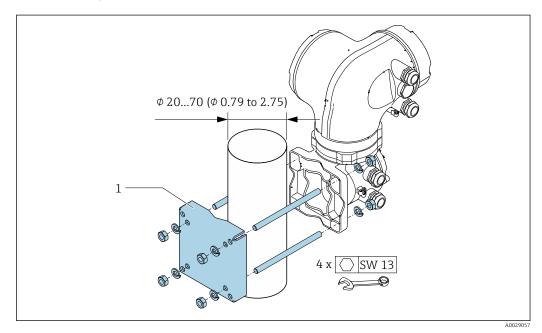
Wall mounting



🖻 14 Engineering unit mm (in)

- 1. Drill the holes.
- 2. Insert wall plugs into the drilled holes.
- **3.** Screw in the securing screws slightly.
- 4. Fit the transmitter housing over the securing screws and hook into place.
- 5. Tighten the securing screws.

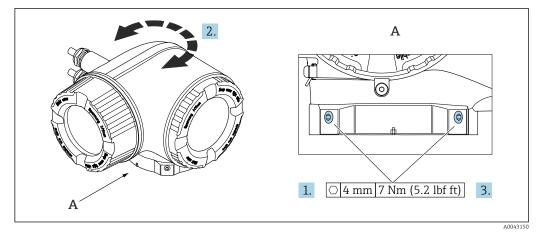
Post mounting



■ 15 Engineering unit mm (in)

6.2.6 Turning the transmitter housing: Proline 500

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.



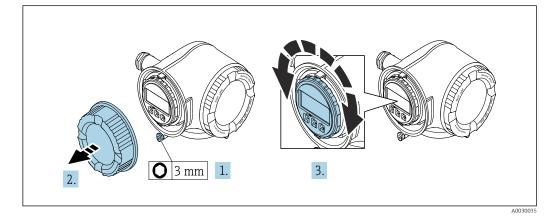


1. Loosen the fixing screws.

- 2. Turn the housing to the desired position.
- 3. Tighten the securing screws.

6.2.7 Turning the display module: Proline 500

The display module can be turned to optimize display readability and operability.



- **1.** Depending on the device version: Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Turn the display module to the desired position: max. $8 \times 45^{\circ}$ in each direction.
- 4. Screw on the connection compartment cover.
- **5.** Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.3 Post-installation check

Is the device undamaged (visual inspection)?	
 Does the measuring device conform to the measuring point specifications? For example: Process temperature → ■ 302 Process pressure (refer to the section on "Pressure-temperature ratings" in the "Technical Information" document) Ambient temperature Measuring range 	
 Has the correct orientation for the sensor been selected ? According to sensor type According to medium temperature According to medium properties (outgassing, with entrained solids) 	
Does the arrow on the sensor nameplate match the direction of flow of the fluid through the piping $\rightarrow \bigoplus 23$?	
Are the measuring point identification and labeling correct (visual inspection)?	
Is the device adequately protected from precipitation and direct sunlight?	
Are the securing screw and securing clamp tightened securely?	

7

Electrical connection

WARNING

Live parts! Incorrect work performed on the electrical connections can result in an electric shock.

- Set up a disconnecting device (switch or power-circuit breaker) to easily disconnect the device from the supply voltage.
- ► In addition to the device fuse, include an overcurrent protection unit with max. 10 A in the plant installation.

7.1 Electrical safety

In accordance with applicable national regulations.

7.2 Connecting requirements

7.2.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver \leq 3 mm (0.12 in)

7.2.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

Protective grounding cable for the outer ground terminal

Conductor cross-section < 2.1 mm² (14 AWG)

The use of a cable lug enables the connection of larger cross-sections.

The grounding impedance must be less than 2 $\boldsymbol{\Omega}.$

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable (incl. conductor for the inner ground terminal)

Standard installation cable is sufficient.

Signal cable

PROFINET

Standard IEC 61156-6 specifies CAT 5 as the minimum category for a cable used for PROFINET. CAT 5e and CAT 6 are recommended.

For more information on planning and installing PROFINET networks, see: "PROFINET Cabling and Interconnection Technology", Guideline for PROFINET

Current output 0/4 to 20 mA

Standard installation cable is sufficient

Pulse /frequency /switch output

Standard installation cable is sufficient

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

Standard installation cable is sufficient

Status input

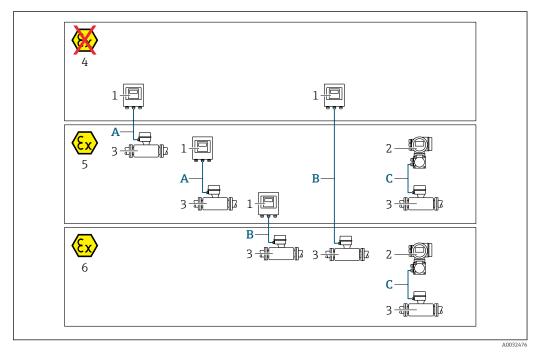
Standard installation cable is sufficient

Cable diameter

- Cable glands supplied: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules. Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Choice of connecting cable between the transmitter and sensor

Depends on the type of transmitter and the installation zones



- 1 Proline 500 digital transmitter
- 2 Proline 500 transmitter
- 3 Sensor Promass
- 4 Non-hazardous area
- 5 Hazardous area: Zone 2; Class I, Division 2
- 6 Hazardous area: Zone 1; Class I, Division 1
- A Standard cable to 500 digital transmitter → 🗎 37 Transmitter installed in the non-hazardous area or hazardous area: Zone 2; Class I, Division 2 / sensor installed in the hazardous area: Zone 2; Class I, Division 2
- B Standard cable to 500 digital transmitter →
 B 37 Transmitter installed in the hazardous area: Zone 2; Class I, Division 2 / sensor installed in the hazardous area: Zone 1; Class I, Division 1
- C Signal cable to 500 transmitter → 🗎 39 Transmitter and sensor installed in the hazardous area: Zone 2; Class I, Division 2 or Zone 1; Class I, Division 1

A: Connecting cable between sensor and transmitter: Proline 500 – digital Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4 cores (2 pairs); uninsulated stranded CU wires; pair-stranded with common shield	
Shielding	Tin-plated copper braid, optical cover ≥ 85 %	
Loop resistance	Power supply line (+, –): maximum 10 Ω	
Cable length	Maximum 300 m (900 ft), see the following table.	

Cross-section	Cable length [max.]
0.34 mm ² (AWG 22)	80 m (240 ft)
0.50 mm ² (AWG 20)	120 m (360 ft)
0.75 mm ² (AWG 18)	180 m (540 ft)
1.00 mm ² (AWG 17)	240 m (720 ft)
1.50 mm ² (AWG 15)	300 m (900 ft)

Optionally available connecting cable

Design	$2 \times 2 \times 0.34 \text{ mm}^2$ (AWG 22) PVC cable ¹⁾ with common shield (2 pairs, uninsulated stranded CU wires; pair-stranded)		
Flame resistance	According to DIN EN 60332-1-2		
Oil-resistance	According to DIN EN 60811-2-1		
Shielding	Tin-plated copper braid, optical cover \ge 85 %		
Operating temperatureWhen mounted in a fixed position: -50 to +105 °C (-58 to +221 °F); with can move freely: -25 to +105 °C (-13 to +221 °F)			
Available cable length	Fixed: 20 m (60 ft); variable: up to maximum 50 m (150 ft)		

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

B: Connecting cable between sensor and transmitter: Proline 500 - digital Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4, 6, 8 cores (2, 3, 4 pairs); uninsulated stranded CU wires; pair-stranded with common shield		
Shielding	Tin-plated copper braid, optical cover \geq 85 %		
Capacitance C	Maximum 760 nF IIC, maximum 4.2 μ F IIB		
Inductance L	Maximum 26 µH IIC, maximum 104 µH IIB		
Inductance/resistance ratio (L/R)	Maximum 8.9 $\mu H/\Omega$ IIC, maximum 35.6 $\mu H/\Omega$ IIB (e.g. according to IEC 60079-25)		
Loop resistance	Power supply line (+, –): maximum 5 Ω		
Cable lengthMaximum 150 m (450 ft), see the following table.			

Cross-section	Cable length [max.]	Termination
2 x 2 x 0.50 mm ² (AWG 20)	50 m (150 ft)	2 x 2 x 0.50 mm ² (AWG 20)
(1100 20)		BN WT YE GN - - A B GY
		 +, - = 0.5 mm² A, B = 0.5 mm²
3 x 2 x 0.50 mm ² (AWG 20)	100 m (300 ft)	3 x 2 x 0.50 mm ² (AWG 20)
		BN WT GY PK YE GN - - - A B - - A B - - - - - - - - - - - - -
		 +, - = 1.0 mm² A, B = 0.5 mm²
4 x 2 x 0.50 mm ² (AWG 20)	150 m (450 ft)	4 x 2 x 0.50 mm ² (AWG 20)
(AWO 20)		BN WT GY PK RD BU + - - GY YE GN
		 +, - = 1.5 mm² A, B = 0.5 mm²

Optionally available connecting cable

Connecting cable for	Zone 1; Class I, Division 1		
Standard cable	$2\times2\times0.5~mm^2$ (AWG 20) PVC cable $^{1)}$ with common shield (2 pairs, pair-stranded)		
Flame resistance	According to DIN EN 60332-1-2		
Oil-resistance	According to DIN EN 60811-2-1		
Shielding	Tin-plated copper braid, optical cover \ge 85 %		
Operating temperature	When mounted in a fixed position: –50 to +105 $^\circ C$ (–58 to +221 $^\circ F); when cable can move freely: –25 to +105 ^\circ C (–13 to +221 ^\circ F)$		
Available cable lengthFixed: 20 m (60 ft); variable: up to maximum 50 m (150 ft)			

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

C: Connecting cable between sensor and transmitter: Proline 500

Design	$6\times0.38\ mm^2$ PVC cable $^{1)}$ with individual shielded cores and common copper shield	
Conductor resistance	≤ 50 Ω/km (0.015 Ω/ft)	
Capacitance: core/shield	≤ 420 pF/m (128 pF/ft)	
Cable length (max.)	20 m (60 ft)	
Cable lengths (available for order)	5 m (15 ft), 10 m (30 ft), 20 m (60 ft)	
Cable diameter	11 mm (0.43 in) ± 0.5 mm (0.02 in)	
Continuous operating temperature	Max. 105 °C (221 °F)	

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

7.2.3 Terminal assignment

Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply	ly voltage Input/output Input/output 1 2		Input/output 3		Input/output 4			
1 (+)	2 (-)	PROFINET	24 (+)	25 (-)	22 (+)	23 (-)	20 (+)	21 (-)
		(RJ45 connector)	Device-s	specific term	5	nent: adhes ver.	ive label in t	erminal

Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.

Terminal assignment and connection of the connecting cable:

- Proline 500 digital $\rightarrow \cong 41$

7.2.4 Available device plugs



Device plugs may not be used in hazardous areas!

Order code for "Input; output 1", option RA "PROFINET"

Order code for	Cable entry/connection	
"Electrical connection"	2	3
L, N, P, U	Connector M12 × 1	-
R ¹⁾²⁾ , S ¹⁾²⁾ , T ¹⁾²⁾ , V ¹⁾²⁾	Connector M12 × 1	Connector M12 × 1

 Cannot be combined with an external WLAN antenna (order code for "Enclosed accessories", option P8) of an RJ45 M12 adapter for the service interface (order code for "Accessories mounted", option NB) or of the remote display and operating module DKX001.

2) Suitable for integrating the device in a ring topology.

2	Pin		Assignment
	1	+	TD +
	2	+	RD +
	3	-	TD -
	4	-	RD -
4 A0032047	Cod	ling	Plug/socket
	I)	Socket

7.2.5 device plug pin assignment

7.2.6 Preparing the measuring device

Carry out the steps in the following order:

- 1. Mount the sensor and transmitter.
- 2. Sensor connection housing: Connect connecting cable.
- 3. Transmitter: Connect connecting cable.
- 4. Transmitter: Connect signal cable and cable for supply voltage.

NOTICE

Insufficient sealing of the housing!

Operational reliability of the measuring device could be compromised.

- Use suitable cable glands corresponding to the degree of protection.
- 1. Remove dummy plug if present.
- If the measuring device is supplied without cable glands: Provide suitable cable gland for corresponding connecting cable.

7.3 Connecting the measuring device: Proline 500 – digital

NOTICE

An incorrect connection compromises electrical safety!

- Have electrical connection work carried out by appropriately trained specialists only.
- Observe applicable federal/national installation codes and regulations.
- Comply with local workplace safety regulations.
- ► Always connect the protective ground cable ⊕ before connecting additional cables.
- When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

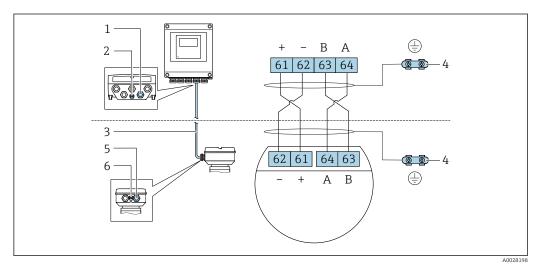
7.3.1 Connecting the connecting cable

WARNING

Risk of damaging electronic components!

- Connect the sensor and transmitter to the same potential equalization.
- Only connect the sensor to a transmitter with the same serial number.

Connecting cable terminal assignment



- 1 Cable entry for cable on transmitter housing
- 2 Protective earth (PE)
- 3 Connecting cable ISEM communication
- 4 Grounding via ground connection; on device plug versions grounding is through the plug itself
- 5 Cable entry for cable or connection of device plug on sensor connection housing

6 Protective earth (PE)

Connecting the connecting cable to the sensor connection housing

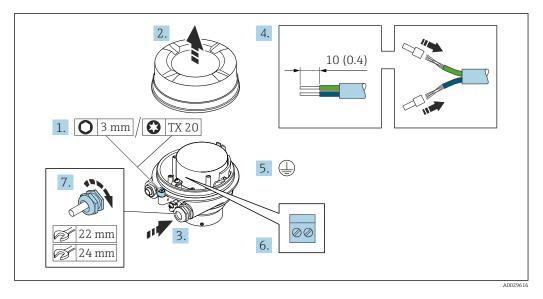
- Connection via terminals with order code for "Sensor connection housing":
 - Option **A** "Aluminum, coated" $\rightarrow \square 42$
 - Option **B** "Stainless" $\rightarrow \square 43$
- Connection via connectors with order code for "Sensor connection housing": Option **C** "Ultra-compact hygienic, stainless" $\rightarrow \textcircled{}{}$ 44

Connecting the connecting cable to the transmitter

The cable is connected to the transmitter via terminals $\rightarrow \cong 45$.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Sensor connection housing": Option **A** "Aluminum coated"



- **1.** Loosen the securing clamp of the housing cover.
- 2. Unscrew the housing cover.
- **3.** Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment.
- 7. Firmly tighten the cable glands.
 - └ This concludes the process for connecting the connecting cable.

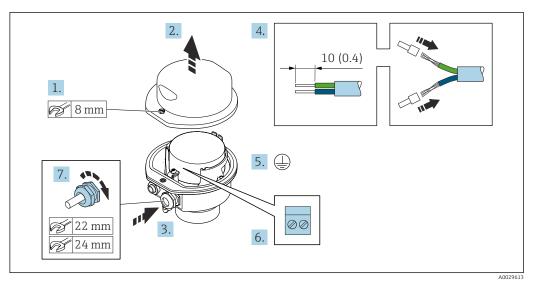
WARNING

Housing degree of protection voided due to insufficient sealing of the housing.

- Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.
- 8. Screw on the housing cover.
- 9. Tighten the securing clamp of the housing cover.

Connecting the sensor connection housing via terminals

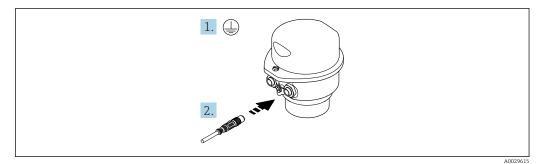
For the device version with the order code for "Sensor connection housing": Option ${\bf B}$ "Stainless"



- 1. Release the securing screw of the housing cover.
- 2. Open the housing cover.
- **3.** Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment.
- 7. Firmly tighten the cable glands.
 - └ This concludes the process for connecting the connecting cable.
- 8. Close the housing cover.
- 9. Tighten the securing screw of the housing cover.

Connecting the sensor connection housing via the connector

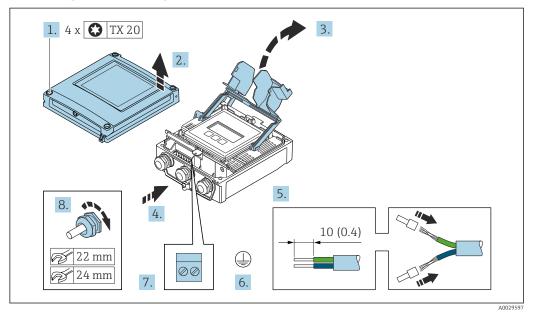
For the device version with the order code for "Sensor connection housing": Option **C** "Ultra-compact hygienic, stainless"





1. Connect the protective ground.

2. Connect the connector.



Connecting the connecting cable to the transmitter

- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 5. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 6. Connect the protective ground.
- **7.** Connect the cable according to the terminal assignment for the connecting cable $\rightarrow \cong 41$.
- 8. Firmly tighten the cable glands.
 - └ This concludes the process for connecting the connecting cable.
- 9. Close the housing cover.
- **10.** Tighten the securing screw of the housing cover.
- After connecting the connecting cable:
 Connect the signal cable and the supply voltage cable .

7.3.2 Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

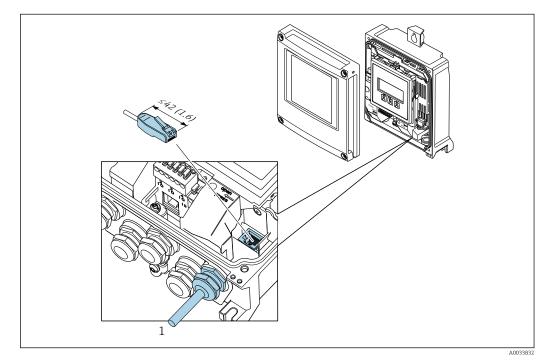
For information on the procedure to follow to connect the transmitter correctly $\rightarrow \square 41$.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

An adapter for the RJ45 to the M12 plug is optionally available for the non-hazardous area:

Order code for "Accessories", option NB: "Adapter RJ45 M12 (service interface)"

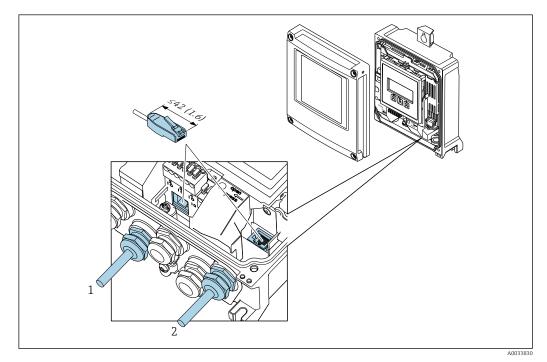
The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

Integrating into a ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 2.5 x cable thickness



- 1 PROFINET connection
- 2 Service interface (CDI-RJ45)

An adapter for RJ45 to the M12 plug is optionally available: Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

7.4 Connecting the measuring device: Proline 500

NOTICE

An incorrect connection compromises electrical safety!

- ► Have electrical connection work carried out by appropriately trained specialists only.
- Observe applicable federal/national installation codes and regulations.
- Comply with local workplace safety regulations.
- ► Always connect the protective ground cable ⊕ before connecting additional cables.
- ► When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

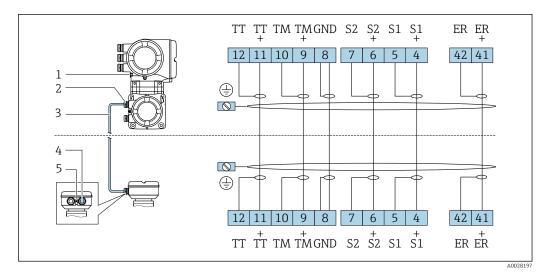
7.4.1 Connecting the connecting cable

WARNING

Risk of damaging electronic components!

- Connect the sensor and transmitter to the same potential equalization.
- Only connect the sensor to a transmitter with the same serial number.

Connecting cable terminal assignment



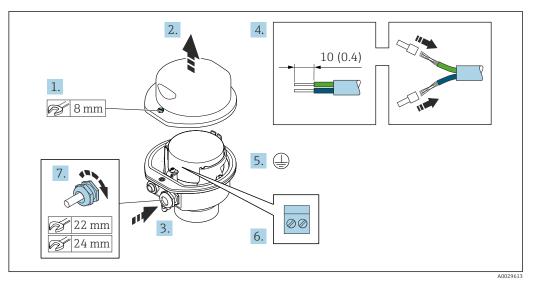
- 1 Protective earth (PE)
- 2 Cable entry for connecting cable on transmitter connection housing
- 3 Connecting cable
- 4 Cable entry for connecting cable on sensor connection housing
- 5 Protective earth (PE)

Connecting the connecting cable to the sensor connection housing

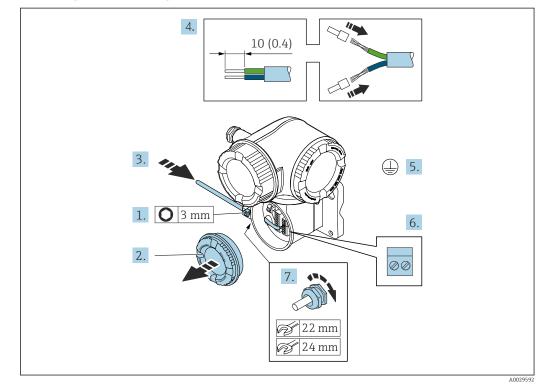
Connection via terminals with order code for "Housing": Option **B** "Stainless" $\rightarrow \textcircled{B} 49$

Connecting the sensor connection housing via terminals

For the device version with the order code for "Housing": Option **B** "Stainless"



- 1. Release the securing screw of the housing cover.
- 2. Open the housing cover.
- **3.** Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment.
- 7. Firmly tighten the cable glands.
 - └ This concludes the process for connecting the connecting cable.
- 8. Close the housing cover.
- 9. Tighten the securing screw of the housing cover.

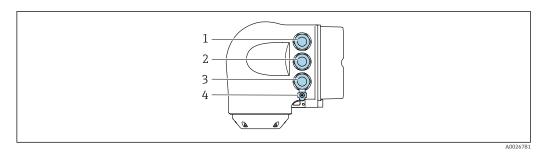


Attaching the connecting cable to the transmitter

- **1.** Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- **3.** Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 4. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 5. Connect the protective ground.
- 6. Connect the cable in accordance with the connecting cable terminal assignment $\rightarrow \cong 48$.
- 7. Firmly tighten the cable glands.
 - └ This concludes the process for attaching the connecting cable.
- 8. Screw on the connection compartment cover.
- 9. Tighten the securing clamp of the connection compartment cover.
- **10**. After connecting the connecting cable:

Connect the signal cable and the supply voltage cable .

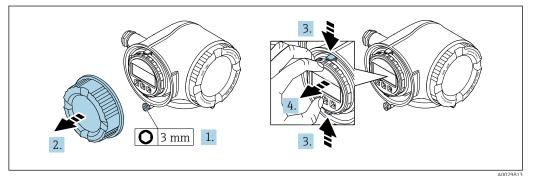
7.4.2 Connecting the transmitter



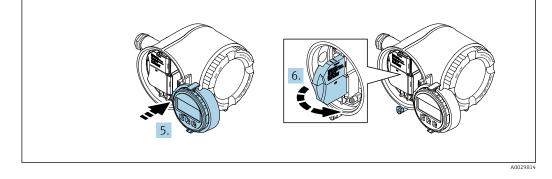
- 1 Terminal connection for supply voltage 2
 - Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via *service interface (CDI-RJ45)*
- Protective earth (PE) 4

In addition to connecting the device via PROFINET with Ethernet-APL and the 1 available inputs/outputs, an additional connection option is also available: Integrate into a network via the service interface (CDI-RJ45) $\rightarrow \square$ 54.

Connecting the PROFINET with Ethernet-APL plug

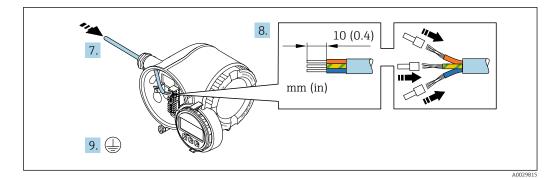


- 1. Loosen the securing clamp of the connection compartment cover.
- 2. Unscrew the connection compartment cover.
- 3. Squeeze the tabs of the display module holder together.
- 4. Remove the display module holder.



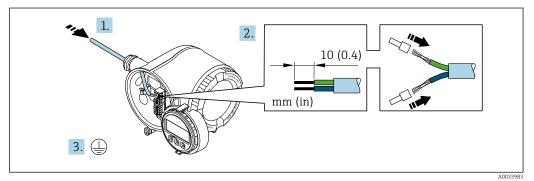
5. Attach the holder to the edge of the electronics compartment.

6. Open the terminal cover.

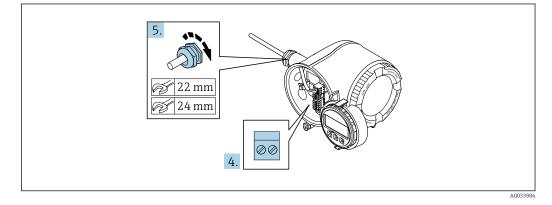


- 7. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 8. Strip the cable and cable ends and connect to terminals 26-27. In the case of stranded cables, also fit ferrules.
- 9. Connect protective earth (PE).
- **10.** Firmly tighten the cable glands.
 - └ This concludes the connection via the APL port.

Connecting the supply voltage and additional inputs/outputs



- **1.** Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.
- 2. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
- 3. Connect the protective ground.

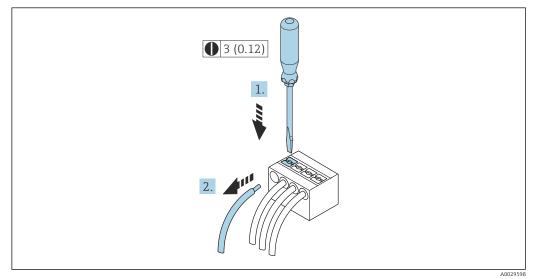


- 4. Connect the cable according to the terminal assignment.
 - Signal cable terminal assignment: The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
 Supply voltage terminal assignment: Adhesive label in the terminal cover or

 $\rightarrow \cong$ 39.

- 5. Firmly tighten the cable glands.
 - \blacktriangleright This concludes the cable connection process.
- 6. Close the terminal cover.
- 7. Fit the display module holder in the electronics compartment.
- 8. Screw on the connection compartment cover.
- **9.** Secure the securing clamp of the connection compartment cover.

Removing a cable



- 17 Engineering unit mm (in)
- 1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
- 2. while simultaneously pulling the cable end out of the terminal.

7.4.3 Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

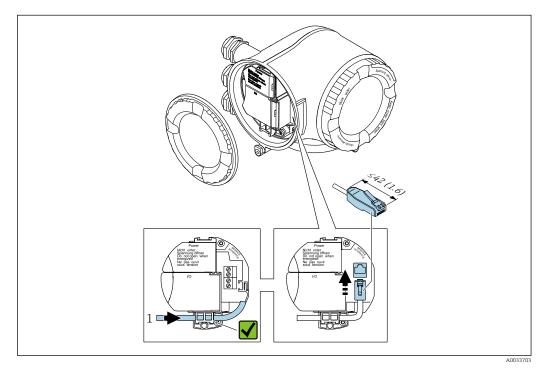
For information on the procedure to follow to connect the transmitter correctly \rightarrow B 48.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT 5e, CAT 6 or CAT 7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

An adapter for the RJ45 to the M12 plug is optionally available: Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

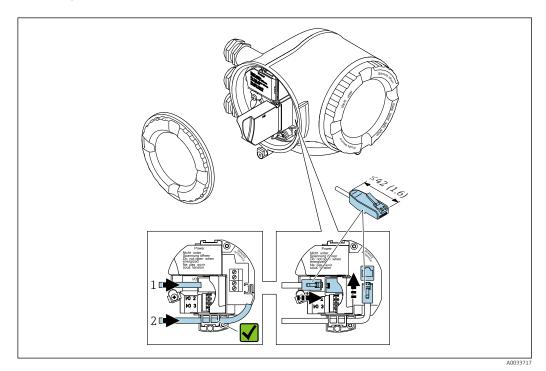
The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

Integrating into a ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 2.5 x cable thickness



- 1 PROFINET connection
- 2 Service interface (CDI-RJ45)



An adapter for the RJ45 to the M12 plug is optionally available: Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

7.5 Potential equalization

7.5.1 Requirements

For potential equalization:

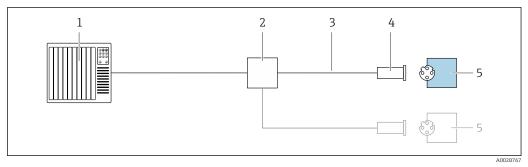
- Pay attention to in-house grounding concepts
- Take account of operating conditions like the pipe material and grounding
- Connect the medium, sensor and transmitter to the same electrical potential
- Use a ground cable with a minimum cross-section of 6 mm² (0.0093 in²) and a cable lug for potential equalization connections

For devices intended for use in hazardous locations, please observe the guidelines in the Ex documentation (XA).

7.6 Special connection instructions

7.6.1 Connection examples

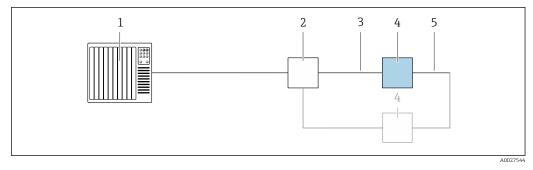
PROFINET



■ 18 Connection example for PROFINET

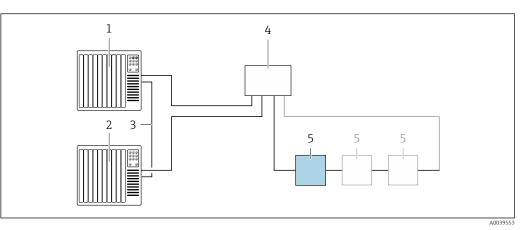
- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- 3 Observe cable specifications
- 4 Device plug
- 5 Transmitter

PROFINET: MRP (Media Redundancy Protocol)



- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- 3 Observe cable specifications $\rightarrow \implies 35$
- 4 Transmitter
- 5 Connecting cable between the two transmitters

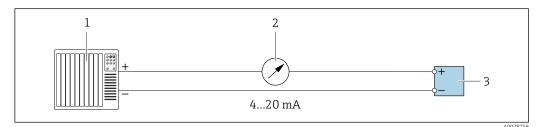
PROFINET: system redundancy S2



Connection example for system redundancy S2

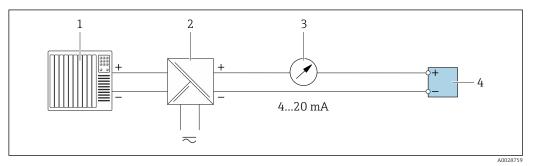
- 1 Control system 1 (e.g. PLC)
- 2 Synchronization of control systems
- 3 Control system 2 (e.g. PLC)
- 4 Industrial Ethernet Managed Switch
- 5 Transmitter

Current output 4-20 mA



☑ 20 Connection example for 4-20 mA current output (active)

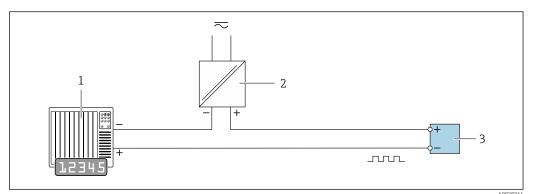
- 1 Automation system with current input (e.g. PLC)
- 2 Analog display unit: observe maximum load
- 3 Transmitter



21 Connection example for 4-20 mA current output (passive)

- 1 Automation system with current input (e.g. PLC)
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Analog display unit: observe maximum load
- 4 Transmitter

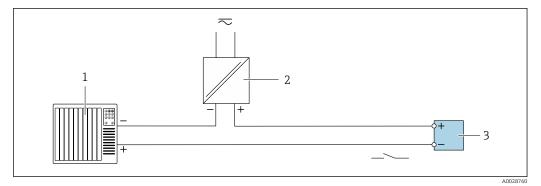
Pulse/frequency output



22 Connection example for pulse/frequency output (passive)

- 1 Automation system with pulse/frequency input (e.g. PLC with 10 kΩ pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values $\rightarrow \cong 290$

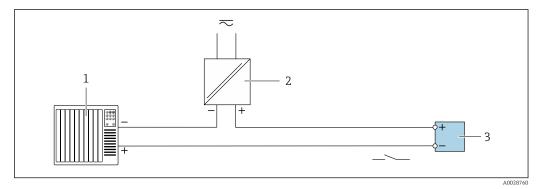
Switch output



23 Connection example for switch output (passive)

- 1 Automation system with switch input (e.g. PLC with a 10 k Ω pull-up or pull-down resistor)
- 2 Power supply
- 3 Transmitter: observe input values $\rightarrow \cong 290$

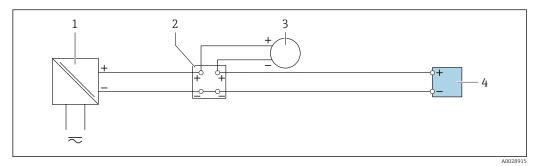
Relay output



24 Connection example for relay output (passive)

- 1 Automation system with relay input (e.g. PLC)
- 2 Power supply
- *3* Transmitter: observe input values $\rightarrow \cong 292$

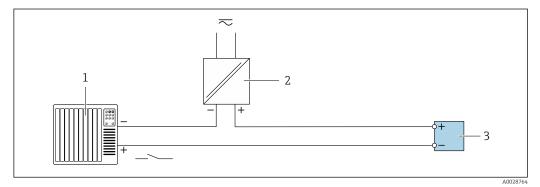
Current input



■ 25 Connection example for 4 to 20 mA current input

- 2 Terminal box
- 3 External measuring device (to read in pressure or temperature, for instance)
- 4 Transmitter

Status input



- 26 Connection example for status input
- 1 Automation system with status output (e.g. PLC)
- 2 Power supply
- 3 Transmitter

7.7 Hardware settings

7.7.1 Setting the device name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station of the PROFINET specification). The factory-assigned device name can be changed using the DIP switches or the automation system.

Example of device name (factory setting): EH-Promass500-XXXX

ЕН	Endress+Hauser			
Promass	strument family			
500	Transmitter			
XXXX	Serial number of the device			

The device name currently used is displayed in Setup \rightarrow Name of station is also displayed.

¹ Power supply

Setting the device name using the DIP switches

The last part of the device name can be set using DIP switches 1-8. The address range is between 1 and 254 (factory setting: serial number of the device)

Overview of the DIP switches

DIP switch	Bit	Description		
1	128			
2	64			
3	32			
4	16	Configurable part of the device name		
5	8	Configurable part of the device name		
6	4			
7	2			
8	1			

Example: Setting the device name EH-PROMASS500-065

DIP switch	ON/OFF	Bit	Device name
1	OFF	-	
2	ON	64	
37	OFF	-	
8	ON	1	
Serial number of the device:		065	EH-PROMASS500-065

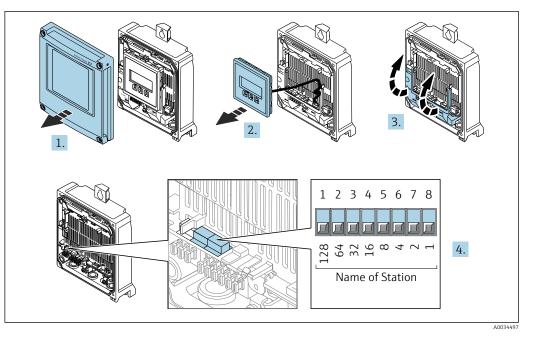
Setting the device name: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.

- Before opening the transmitter housing:
- Disconnect the device from the power supply.

1

The default IP address may **not** be activated $\rightarrow \bigoplus 62$.



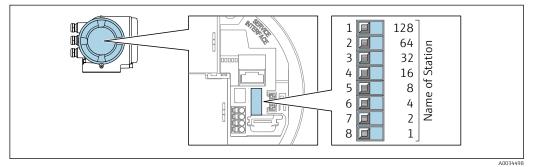
- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Set the desired device name using the corresponding DIP switches on the I/O electronics module.
- 5. Reverse the removal procedure to reassemble the transmitter.
- 6. Reconnect the device to the power supply.
 - └ The configured device address is used once the device is restarted.

Setting the device name: Proline 500

Risk of electric shock when opening the transmitter housing.

- Before opening the transmitter housing:
- Disconnect the device from the power supply.

The default IP address may **not** be activated $\rightarrow \cong 62$.



- **1.** Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
- 2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
- 3. Set the desired device name using the corresponding DIP switches on the I/O electronics module.
- 4. Reverse the removal procedure to reassemble the transmitter.

5. Reconnect the device to the power supply.

└ The configured device address is used once the device is restarted.

Setting the device name via the automation system

DIP switches 1-8 must all be set to **OFF** (factory setting) or all be set to **ON** to be able to set the device name via the automation system.

The complete device name (name of station) can be changed individually via the automation system.

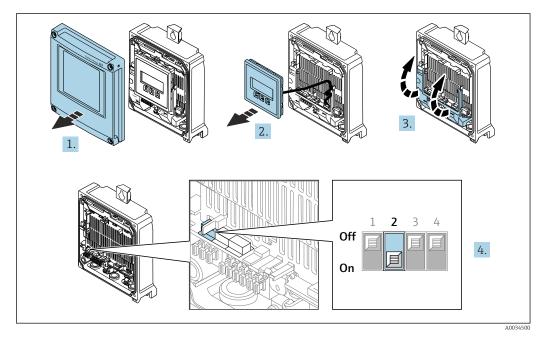
- The serial number used as part of the device name in the factory setting is not saved. It is not possible to reset the device name to the factory setting with the serial number. The value "0" is used instead of the serial number.
 - When assigning the device name via the automation system: assign the device name in lower case letters.

7.7.2 Activating the default IP address

Activating the default IP address by DIP switch: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.

- Before opening the transmitter housing:
- Disconnect the device from the power supply.



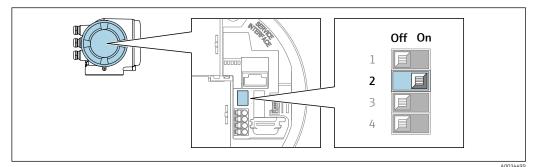
- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. Fold open the terminal cover.
- 4. Set DIP switch no. 2 on the I/O electronics module from **OFF** \rightarrow **ON**.
- 5. Reassemble the transmitter in the reverse order.
- 6. Reconnect the device to the power supply.
 - └ The default IP address is used once the device is restarted.

Activating the default IP address by DIP switch: Proline 500

Risk of electric shock when opening the transmitter housing.

• Before opening the transmitter housing:

• Disconnect the device from the power supply.



- 1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
- 2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
- **3.** Set DIP switch no. 2 on the I/O electronics module from **OFF** \rightarrow **ON**.
- 4. Reassemble the transmitter in the reverse order.
- 5. Reconnect the device to the power supply.
 - └ The default IP address is used once the device is restarted.

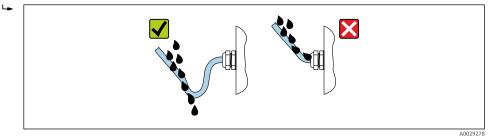
7.8 Ensuring the degree of protection

The measuring device fulfills all the requirements for the degree of protection IP66/67, Type 4X enclosure.

To guarantee the degree of protection IP66/67, Type 4X enclosure, carry out the following steps after the electrical connection:

- 1. Check that the housing seals are clean and fitted correctly.
- 2. Dry, clean or replace the seals if necessary.
- 3. Tighten all housing screws and screw covers.
- 4. Firmly tighten the cable glands.
- 5. To ensure that moisture does not enter the cable entry:

Route the cable so that it loops down before the cable entry ("water trap").



6. The cable glands supplied do not provide any housing protection if they are not used. Therefore, they must be replaced by dummy plugs that match the housing protection.

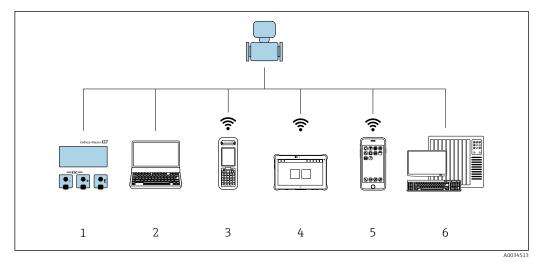
7.9 Post-connection check

Are cables or the device undamaged (visual inspection)?	
Is the protective earthing established correctly?	
Do the cables used comply with the requirements ?	

Do the mounted cables have adequate strain relief?	
Are all cable glands installed, securely tightened and leak-tight? Cable run with "water trap" $\rightarrow \cong 63?$	
Is the terminal assignment correct ?	
Are dummy plugs inserted in unused cable entries and have transportation plugs been replaced with dummy plugs?	

8 Operation options

8.1 Overview of operation options

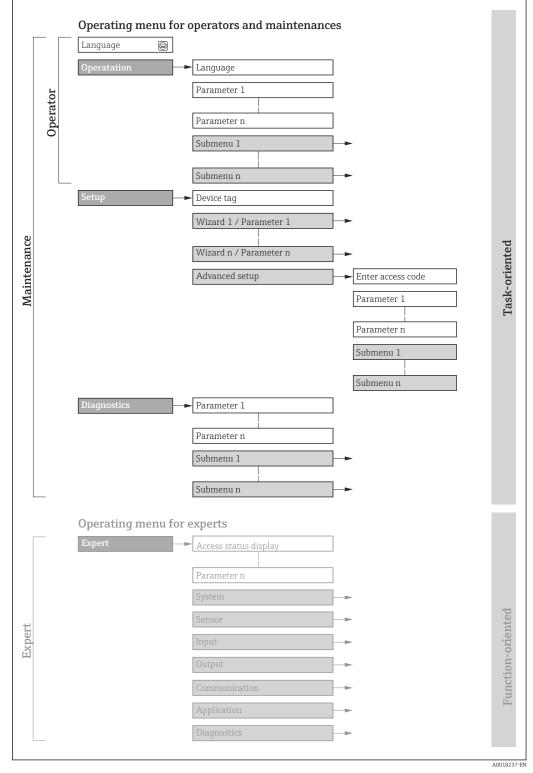


- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Field Xpert SFX350 or SFX370
- 4 Field Xpert SMT70
- 5 Mobile handheld terminal
- 6 Control system (e.g. PLC)

8.2 Structure and function of the operating menu

8.2.1 Structure of the operating menu

For an overview of the operating menu for experts: see the "Description of Device Parameters" document supplied with the device $\rightarrow \square 316$



🖻 27 Schematic structure of the operating menu

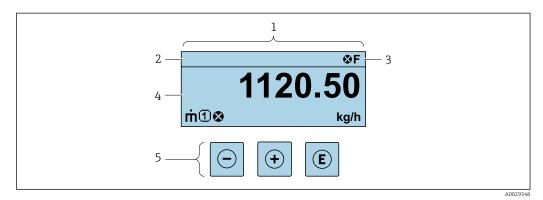
8.2.2 Operating philosophy

The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.

Menu/pa	arameter	User role and tasks	Content/meaning
Language	Task- oriented	Role "Operator", "Maintenance" Tasks during operation: • Configuration of the operational	Defining the operating languageDefining the Web server operating languageResetting and controlling totalizers
Operation		display Reading measured values	Configuring the operational display (e.g. display format, display contrast)Resetting and controlling totalizers
Setup		 "Maintenance" role Commissioning: Configuration of the measurement Configuration of the inputs and outputs Configuration of the communication interface 	 Wizards for quick commissioning: Configuration of the system units Configuration of the communication interface Definition of the medium Display the I/O configuration Configuration of the inputs Configuration of the outputs Configuration of the low flow cut off Configuration of the detection of partially filled and empty pipes Advanced setup For more customized configuration of the measurement (adaptation to special measuring conditions) Configuration of WLAN settings
Diagnostics		 "Maintenance" role Troubleshooting: Diagnostics and elimination of process and device errors Measured value simulation 	 Administration (define access code, reset measuring device) Contains all parameters for error detection and analyzing process and device errors: Diagnostic list Contains up to 5 currently pending diagnostic messages. Event logbook Contains event messages that have occurred. Device information Contains information for identifying the device. Measured values Contains all current measured values. Data logging submenu with the "Extended HistoROM" order option Storage and visualization of measured values Heartbeat The functionality of the device is checked on demand and the verification results are documented. Simulation Is used to simulate measured values or output values.
Expert	Function- oriented	 Tasks that require detailed knowledge of the function of the device: Commissioning measurements under difficult conditions Optimal adaptation of the measurement to difficult conditions Detailed configuration of the communication interface Error diagnostics in difficult cases 	 Contains all the parameters of the device and makes it possible to access these parameters directly using an access code. The structure of this menu is based on the function blocks of the device: System Contains all higher-level device parameters that do not pertain either to the measurement or to measured value communication. Sensor Configuration of the measurement. Input Configuration of the status input. Output Configuration of the analog current outputs as well as the pulse/frequency and switch output. Communication Configuration of the digital communication interface and the Web server. Application Configuration of the functions that go beyond the actual measurement (e.g. totalizer). Diagnostics Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.

8.3 Access to the operating menu via the local display

8.3.1 Operational display



- 1 Operational display
- 2 Tag name
- 3 Status area
- 4 Display area for measured values (4-line)
- 5 Operating elements $\rightarrow \square 74$

Status area

The following symbols appear in the status area of the operational display at the top right:

- Status signals → 🗎 199
 - F: Failure
 - C: Function check
 - S: Out of specification
 - M: Maintenance required
- Diagnostic behavior → 🗎 200
 - 🛛 🐼: Alarm
 - M: Warning
- 🛱: Locking (the device is locked via the hardware)
- • Communication (communication via remote operation is active)

Display area

In the display area, each measured value is prefaced by certain symbol types for further description:

Measured	variables
1110000100	van tabteb

Symbol	Meaning
'n	Mass flow
Ü	Volume flowCorrected volume flow
ρ	DensityReference density
4	Temperature
Σ	Totalizer Image: The measurement channel number indicates which of the three totalizers is displayed.
Ð	Status input

Measurement channel numbers

Symbol	Meaning
14	Measurement channel 1 to 4

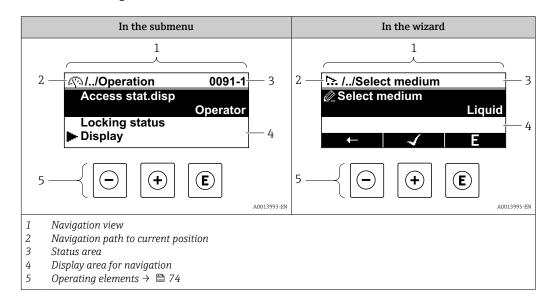
The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. totalizer 1 to 3).

Diagnostic behavior

The diagnostic behavior pertains to a diagnostic event that is relevant to the displayed measured variable. For information on the symbols $\rightarrow \cong 200$

i T

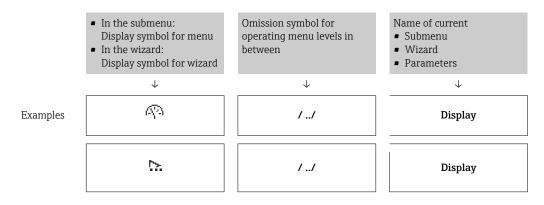
The number and display format of the measured values can be configured via the **Format display** parameter ($\rightarrow \cong 137$).



8.3.2 Navigation view

Navigation path

The navigation path - displayed at the top left in the navigation view - consists of the following elements:



For more information about the icons in the menu, refer to the "Display area" section $\rightarrow \cong 71$

Status area

The following appears in the status area of the navigation view in the top right corner: • In the submenu

- The direct access code for the parameter you are navigating to (e.g. 0022-1)
- If a diagnostic event is present, the diagnostic behavior and status signal
- In the wizard

ľ

If a diagnostic event is present, the diagnostic behavior and status signal

- For information on the diagnostic behavior and status signal $\rightarrow \square$ 199
- For information on the function and entry of the direct access code $\rightarrow \square 76$

Display area

Menus

Symbol	Meaning
A	Operation Appears: In the menu next to the "Operation" selection At the left in the navigation path in the Operation menu
۴	Setup Appears: In the menu next to the "Setup" selection At the left in the navigation path in the Setup menu
ų	Diagnostics Appears: In the menu next to the "Diagnostics" selection At the left in the navigation path in the Diagnostics menu
⇒ f €	 Expert Appears: In the menu next to the "Expert" selection At the left in the navigation path in the Expert menu

Submenus, wizards, parameters

Symbol	Meaning
•	Submenu
₩.	Wizard
Ø	Parameters within a wizard Image: No display symbol exists for parameters in submenus.

Locking

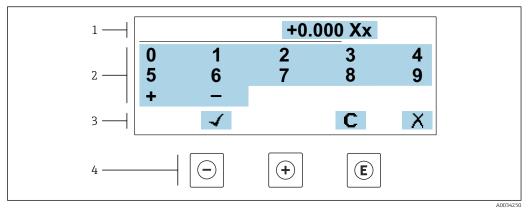
Symbol	Meaning
ô	Parameter lockedWhen displayed in front of a parameter name, indicates that the parameter is locked.By a user-specific access codeBy the hardware write protection switch

Wizard operation

Symbol	Meaning
	Switches to the previous parameter.
\checkmark	Confirms the parameter value and switches to the next parameter.
E	Opens the editing view of the parameter.

8.3.3 Editing view

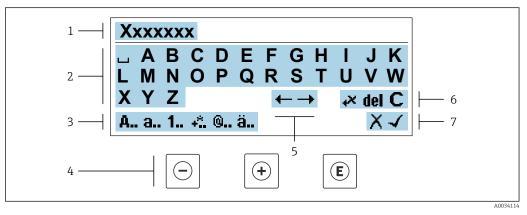
Numeric editor



28 For entering values in parameters (e.g. limit values)

- 1 Entry display area
- 2 Input screen
- *3 Confirm, delete or reject entry*
- 4 Operating elements

Text editor



29 For entering text in parameters (e.g. tag name)

- 1 Entry display area
- 2 Current input screen
- 3 Change input screen
- 4 *Operating elements*
- 5 Move entry position
- 6 Delete entry
- 7 Reject or confirm entry

Using the operating elements in the editing view

Key		Meaning
Ē	$\overline{\bigcirc}$	Minus key Move the entry position to the left.
Ē	+)	Plus key Move the entry position to the right.

Кеу	Meaning
E	Enter keyPressing the key briefly confirms the selection.Pressing the key for 2 s confirms your entry.
-++	Escape key combination (press keys simultaneously) Close the editing view without accepting a change.

Input screens

Symbol	Meaning
A	Upper case
а	Lower case
1	Numbers
+*	Punctuation marks and special characters: = + - * / ^{2 3} $\frac{1}{4}$ $\frac{1}{2}$ $\frac{3}{4}$ () [] < > { }
@	Punctuation marks and special characters: '" `^. , ; : ? ! % μ ° \in \$ £ ¥ § @ # / \ I ~ & _
ä	Umlauts and accents

Controlling data entries

Symbol	Meaning
←→	Move entry position
X	Reject entry
-	Confirm entry
×,	Delete character immediately to the left of the entry position
del	Delete character immediately to the right of the entry position
С	Clear all the characters entered

Кеу	Meaning
	Minus key In menu, submenu
$\overline{\bigcirc}$	Moves the selection bar upwards in a picklist. With a wizard Confirms the parameter value and goes to the previous parameter.
	For text and numeric editor Move the entry position to the left.
	Plus key
	In menu, submenu Moves the selection bar downwards in a picklist.
(+)	With a wizard Confirms the parameter value and goes to the next parameter.
	For text and numeric editor Move the entry position to the right.
	Enter key
	For operational display Pressing the key briefly opens the operating menu.
E	 In menu, submenu Pressing the key briefly: Opens the selected menu, submenu or parameter. Starts the wizard. If help text is open, closes the help text of the parameter. Pressing the key for 2 s in a parameter: If present, opens the help text for the function of the parameter.
	With a wizard Opens the editing view of the parameter.
	For text and numeric editorPressing the key briefly confirms the selection.Pressing the key for 2 s confirms your entry.
	Escape key combination (press keys simultaneously)
(□++)	 In menu, submenu Pressing the key briefly: Exits the current menu level and takes you to the next level up. If help text is open, closes the help text of the parameter. Pressing the key for 2 s returns you to the operational display ("home position").
	With a wizard Exits the wizard and takes you to the next level up.
	<i>For text and numeric editor</i> Closes the editing view without applying changes.
	Minus/Enter key combination (press and hold down the keys simultaneously)
-+E	 If the keypad lock is enabled: Pressing the key for 3 s disables the keypad lock. If the keypad lock is not enabled: Pressing the key for 3 s opens the context menu including the selection for activating the keypad lock.

8.3.4 Operating elements

8.3.5 Opening the context menu

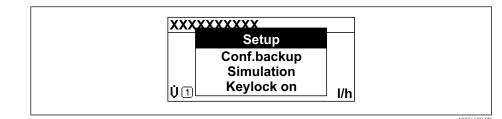
Using the context menu, the user can call up the following menus quickly and directly from the operational display:

- Setup
- Data backup
- Simulation

Calling up and closing the context menu

The user is in the operational display.

- **1.** Press the \Box and \Box keys for longer than 3 seconds.
 - └ The context menu opens.



2. Press - + + simultaneously.

└ The context menu is closed and the operational display appears.

Calling up the menu via the context menu

1. Open the context menu.

2. Press \pm to navigate to the desired menu.

3. Press E to confirm the selection.

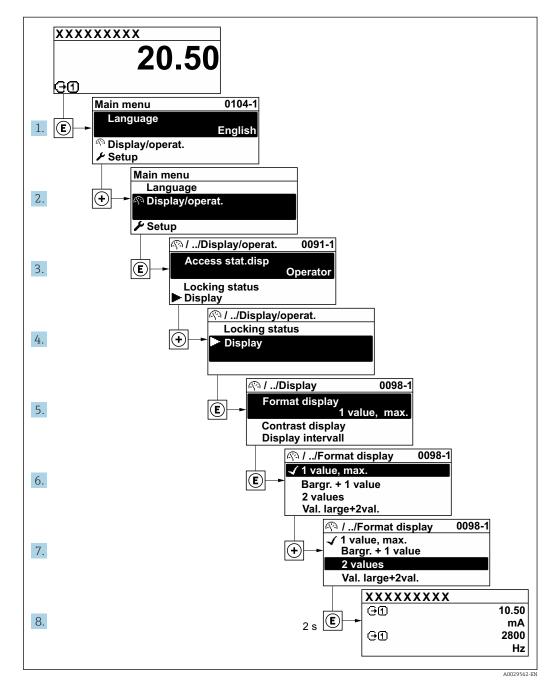
└ The selected menu opens.

8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

For an explanation of the navigation view with symbols and operating elements $\rightarrow \cong 70$

Example: Setting the number of displayed measured values to "2 values"



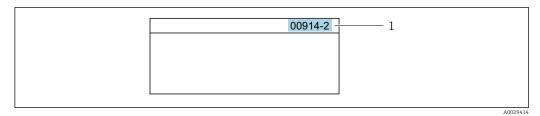
8.3.7 Calling the parameter directly

A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

Navigation path

Expert \rightarrow Direct access

The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.



1 Direct access code

Note the following when entering the direct access code:

- The leading zeros in the direct access code do not have to be entered. Example: Enter **"914"** instead of **"00914"**
- If no channel number is entered, channel 1 is opened automatically.
- Example: Enter **00914** \rightarrow **Assign process variable** parameter
- If a different channel is opened: Enter the direct access code with the corresponding channel number.

Example: Enter 00914-2 → Assign process variable parameter

For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

8.3.8 Calling up help text

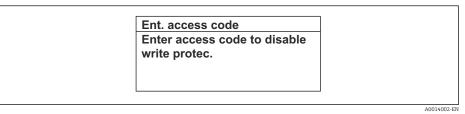
Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.

Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

1. Press E for 2 s.

← The help text for the selected parameter opens.



- 30 Example: Help text for parameter "Enter access code"
- **2.** Press \Box + \pm simultaneously.
 - └ The help text is closed.

8.3.9 Changing the parameters

Parameters can be changed via the numeric editor or text editor.

- Numeric editor: Change values in a parameter, e.g. specifications for limit values.Text editor: Enter text in a parameter, e.g. tag name.
- A message is displayed if the value entered is outside the permitted value range.

Ent. access code
Invalid or out of range
value
Min:0
Max:9999

For a description of the editing view - consisting of the text editor and numeric editor - with symbols $\rightarrow \square$ 72, for a description of the operating elements $\rightarrow \square$ 74

8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access $\rightarrow \cong 167$.

Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

Define the access code.

└ The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

•		
Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	v	V
After an access code has been defined.	V	✓ ¹⁾

Access authorization to parameters: "Maintenance" user role

The user only has write access after entering the access code. 1)

Access authorization to parameters: "Operator" user role

Access code status	Read access	Write access
After an access code has been defined.	V	_ 1)

1) Despite the defined access code, certain parameters can always be modified and thus are excluded from the write protection, as they do not affect the measurement. Refer to the "Write protection via access code" section

The user role with which the user is currently logged on is indicated by the Access **status** parameter. Navigation path: Operation \rightarrow Access status

8.3.11 Disabling write protection via access code

If the 🖻 -symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation $\rightarrow \cong 167$.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter ($\rightarrow \square$ 143) via the respective access option.

1. After you press E, the input prompt for the access code appears.

2. Enter the access code.

→ The @-symbol in front of the parameters disappears; all previously writeprotected parameters are now re-enabled.

8.3.12 Enabling and disabling the keypad lock

The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.

The keypad lock is switched on and off via the context menu.

Switching on the keypad lock

The keypad lock is switched on automatically:

- If the device has not been operated via the display for > 1 minute.
- Each time the device is restarted.

To activate the keylock manually:

1. The device is in the measured value display.

- Press the \Box and \blacksquare keys for 3 seconds.
- └ A context menu appears.
- 2. In the context menu select the **Keylock on** option.
 - └ The keypad lock is switched on.

If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

Switching off the keypad lock

- ► The keypad lock is switched on. Press the □ and □ keys for 3 seconds.
 - └ The keypad lock is switched off.

8.4 Access to operating menu via Web browser

8.4.1 **PROFINET** with Ethernet-APL

Device use	 Device connection to an APL field switch The device may only be operated according to the following APL port classifications: If used in hazardous areas: SLAA or SLAC¹⁾ If used in non-hazardous areas: SLAX Connection values of APL field switch (for example corresponds to APL port classification SPCC or SPAA): Maximum input voltage: 15 V_{DC} Minimum output values: 0.54 W Device connection to an SPE switch If used in non-hazardous areas: suitable SPE switch SPE switch prerequisite: Support of 10BASE-T1L standard Support of PoDL power class 10, 11 or 12 Detection of SPE field devices without integrated PoDL module Connection values of SPE switch: Maximum input voltage: 30 V_{DC} Minimum output values: 1.85 W
PROFINET	According to IEC 61158 and IEC 61784
Ethernet-APL	According to IEEE 802.3cg, APL port profile specification v1.0, galvanically isolated
Data transfer	10 Mbit/s
Current consumption	Transmitter Max. 55.56 mA
Permitted supply voltage	 Ex: 9 to 15 V Non-Ex: 9 to 32 V
Network connection	With integrated reverse polarity protection

1) For more information on using the device in the hazardous area, see the Ex-specific Safety Instructions

8.4.2 Prerequisites

Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have an RJ45 interface. ¹⁾	The operating unit must have a WLAN interface.
Connection	Standard Ethernet cable	Connection via Wireless LAN.
Screen	Recommended size: ≥12" (depends on the screen resolution)	

1) Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)

Computer software

Software	Interface	
	CDI-RJ45	WLAN
Recommended operating systems	 Microsoft Windows 8 or higher. Mobile operating systems: iOS Android Microsoft Windows XP and Windows 7 is supported. 	
Web browsers supported	 Microsoft Internet Explorer 8 or higher Microsoft Edge Mozilla Firefox Google Chrome Safari 	

Computer settings

Settings	Interface		
	CDI-RJ45	WLAN	
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (for adjusting the IP address, subnet mask etc.).		
Proxy server settings of the web browser	The web browser setting Use proxy server for LAN must be disabled .		
JavaScript	JavaScript must be enabled.		
	-	let/basic.html in the address bar of the ut simplified version of the operating browser.	
	When installing a new firmware version: To enable correct data display, clear the temporary memory (cache) under Internet options in the web browser.		
Network connections	Only the active network connections to the measuring device should be used.		
	Switch off all other network connections such as WLAN.	Switch off all other network connections.	



Measuring device: Via CDI-RJ45 service interface

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ONIf For information on enabling the Web server → B6

Measuring device: via WLAN interface

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: • Transmitter with integrated WLAN antenna • Transmitter with external WLAN antenna
Web server	Web server and WLAN must be enabled; factory setting: ON For information on enabling the Web server → B 86

8.4.3 Establishing a connection

Via service interface (CDI-RJ45)

Preparing the measuring device

Proline 500 – digital

- 1. Loosen the 4 fixing screws on the housing cover.
- 2. Open the housing cover.
- 3. The location of the connection socket depends on the measuring device and the communication protocol.

Connect the computer to the RJ45 plug via the standard Ethernet cable .

Proline 500

- Depending on the housing version: Loosen the securing clamp or fixing screw of the housing cover.
- 2. Depending on the housing version: Unscrew or open the housing cover.
- 3. Connect the computer to the RJ45 plug via the standard Ethernet cable .

Configuring the Internet protocol of the computer

The IP address can be assigned to the measuring device in a variety of ways:

- Dynamic Configuration Protocol (DCP), factory setting: The IP address is automatically assigned to the measuring device by the automation system (e.g. Siemens S7).
- Hardware addressing:
 - The IP address is set via DIP switches .
- Software addressing: The IP address is entered via the **IP address** parameter ($\Rightarrow \cong 107$).
- DIP switch for "Default IP address": To establish the network connection via the service interface (CDI-RJ45): the fixed IP address 192.168.1.212 is used.

The device works with the Dynamic Configuration Protocol (DCP) ex-works, i.e. the IP address of the measuring device is automatically assigned by the automation system (e.g. Siemens S7).

To establish a network connection via the service interface (CDI-RJ45): set the "Default IP address" DIP switch to **ON**. The measuring device then has the fixed IP address: 192.168.1.212. The fixed IP address 192.168.1.212 can now be used to establish the connection to the network.

- 1. Via DIP switch 2, activate the default IP address 192.168.1.212: .
- 2. Switch on the measuring device.
- 3. Connect the computer to the RJ45 plug via the standard Ethernet cable $\rightarrow \cong 88$.
- 4. If a 2nd network card is not used, close all the applications on the notebook.
 - ← Applications requiring Internet or a network, such as e-mail, SAP applications, Internet or Windows Explorer.
- 5. Close any open Internet browsers.

6. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:

IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 \rightarrow e.g. 192.168.1.213
Subnet mask	255.255.255.0
Default gateway	192.168.1.212 or leave cells empty

Via WLAN interface

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

• Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

Note the following to avoid a network conflict:

- ► Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
- Only activate one service interface (CDI-RJ45 or WLAN interface).
- ► If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

• Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

- 1. In the WLAN settings of the mobile terminal:
 - Select the measuring device using the SSID (e.g. EH_Promass_500_A802000).
- 2. If necessary, select the WPA2 encryption method.
- 3. Enter the password:

Serial number of the measuring device ex-works (e.g. L100A802000).

└ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.

The serial number can be found on the nameplate.

To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

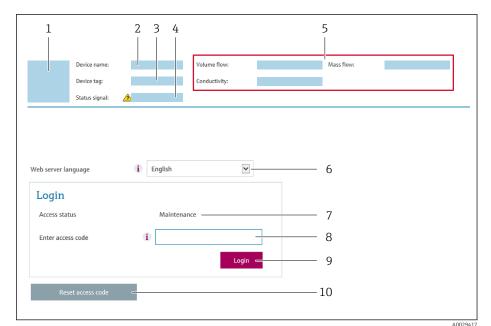
 After configuring the device: Terminate the WLAN connection between the mobile terminal and measuring device.

Starting the Web browser

1. Start the Web browser on the computer.

2. Enter the IP address of the web server in the address line of the web browser: 192.168.1.212

└ The login page appears.



- 1 Picture of device
- 2 Device name
- Device tag
 Status signa
- 4 Status signal5 Current measure
- 5 Current measured values6 Operating language
- 7 User role
- 8 Access code
- 9 Login
- 10 Reset access code ($\rightarrow \square 163$)

If a login page does not appear, or if the page is incomplete $\rightarrow \square$ 194

8.4.4 Logging on

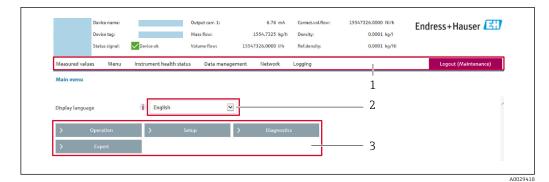
1. Select the preferred operating language for the Web browser.

- 2. Enter the user-specific access code.
- 3. Press **OK** to confirm your entry.

Access code 0000 (factory setting); can be changed by customer
--

If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

8.4.5 User interface



- 1 Function row
- 2 Local display language
- 3 Navigation area

Header

The following information appears in the header:

- Device name
- Device tag
- Device status with status signal $\rightarrow \cong 202$
- Current measured values

Function row

Functions	Meaning
Measured values	Displays the measured values of the device
Menu	 Access to the operating menu from the measuring device The structure of the operating menu is the same as for the local display Detailed information on the structure of the operating menu: see the Description of Device Parameters
Device status	Displays the diagnostic messages currently pending, listed in order of priority
Data management	 Data exchange between computer and measuring device: Device configuration: Load settings from the device (XML format, save configuration) Save settings to the device (XML format, restore configuration) Logbook - Export Event logbook (.csv file) Documents - Export documents: Export backup data record (.csv file, create documentation of the measuring point configuration) Verification report (PDF file, only available with the "Heartbeat Verification" application package) File for system integration - If using fieldbuses, upload device drivers for system integration from the measuring device: PROFINET: GSD file Firmware update - Flashing a firmware version
Network	Configuration and checking of all the parameters required for establishing the connection to the measuring device:Network settings (e.g. IP address, MAC address)Device information (e.g. serial number, firmware version)
Logout	End the operation and call up the login page

Navigation area

The menus, the associated submenus and parameters can be selected in the navigation area.

Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:

- Configuring parameters
- Reading measured values
- Calling up help text
- Starting an upload/download

8.4.6 Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

Navigation

"Expert" menu \rightarrow Communication \rightarrow Web server

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Web server functionality	Switch the Web server on and off.	OffHTML OffOn	On

Function scope of the "Web server functionality" parameter

Option	Description
Off	The Web server is completely disabled.Port 80 is locked.
HTML Off	The HTML version of the Web server is not available.
On	 The complete Web server functionality is available. JavaScript is used. The password is transferred in an encrypted state. Any change to the password is also transferred in an encrypted state.

Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:

- Via local display
- Via Bedientool "FieldCare"
- Via "DeviceCare" operating tool

8.4.7 Logging out

Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.

1. Select the **Logout** entry in the function row.

- └ The home page with the Login box appears.
- 2. Close the Web browser.

3. If no longer needed:

Reset the modified properties of the Internet protocol (TCP/IP) \rightarrow 🗎 82.

If communication with the web server was established via the default IP address 192.168.1.212, DIP switch no. 10 must be reset (from $ON \rightarrow OFF$). Afterwards, the IP address of the device is active again for network communication.

8.5 Access to the operating menu via the operating tool

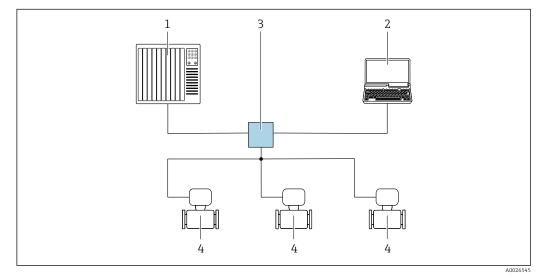
The structure of the operating menu in the operating tools is the same as for operation via the local display.

8.5.1 Connecting the operating tool

Via PROFINET network

This communication interface is available in device versions with PROFINET.

Star topology

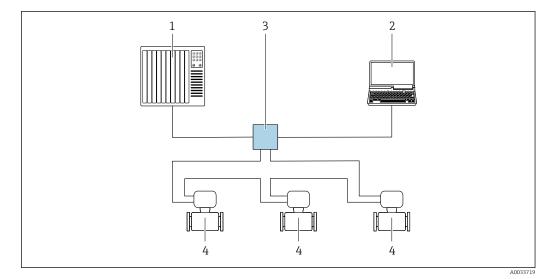


☑ 31 Options for remote operation via PROFINET network: star topology

- 1 Automation system, e.g. Simatic S7 (Siemens)
- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 3 Standard Ethernet switch, e.g. Scalance X204 (Siemens)
- 4 Measuring device

Ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the service interface (CDI-RJ45).



32 Options for remote operation via PROFINET network: ring topology

1 Automation system, e.g. Simatic S7 (Siemens)

- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 3 Standard Ethernet switch, e.g. Scalance X204 (Siemens)
- 4 Measuring device

Service interface

Via service interface (CDI-RJ45)

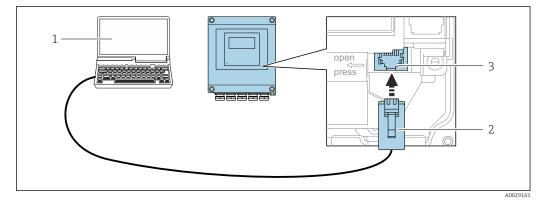
A point-to-point connection can be established via onsite device configuration. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.

An adapter for the RJ45 to the M12 plug is optionally available for the non-hazardous area:

Order code for "Accessories", option NB: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can be established via an M12 plug without opening the device.

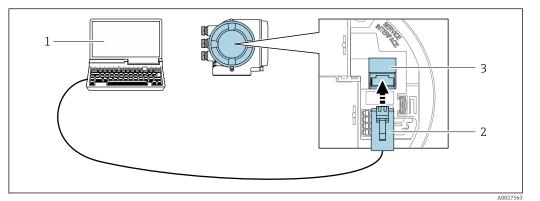
Proline 500 - digital transmitter



■ 33 Connection via service interface (CDI-RJ45)

- Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
 Standard Ethernet connecting cable with RJ45 plug
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Proline 500 transmitter

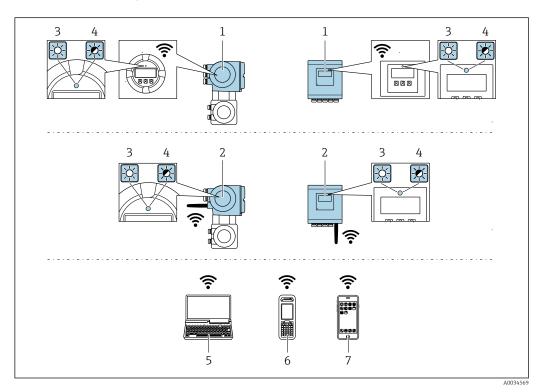


■ 34 Connection via service interface (CDI-RJ45)

- 1 Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
- 2 Standard Ethernet connecting cable with RJ45 plug
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Via WLAN interface

The optional WLAN interface is available on the following device version: Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"



- 1 Transmitter with integrated WLAN antenna
- 2 Transmitter with external WLAN antenna
- 3 LED lit constantly: WLAN reception is enabled on measuring device
- 4 LED flashing: WLAN connection established between operating unit and measuring device
- 5 Computer with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare)
- 6 Mobile handheld terminal with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or operating tool (e.g. FieldCare, DeviceCare)
- 7 Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)
Configurable WLAN channels	1 to 11
Degree of protection	IP67
Available antennas	 Internal antenna External antenna (optional) In the event of poor transmission/reception conditions at the place of installation. Only 1 antenna is active at any one time!
Range	 Internal antenna: typically 10 m (32 ft) External antenna: typically 50 m (164 ft)
Materials (external antenna)	 Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass Adapter: Stainless steel and nickel-plated brass Cable: Polyethylene Plug: Nickel-plated brass Angle bracket: Stainless steel

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

► Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

Note the following to avoid a network conflict:

- ► Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
- Only activate one service interface (CDI-RJ45 or WLAN interface).
- ► If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

• Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

- 1. In the WLAN settings of the mobile terminal: Select the measuring device using the SSID (e.g. EH_Promass_500_A802000).
- 2. If necessary, select the WPA2 encryption method.
- 3. Enter the password:
 - Serial number of the measuring device ex-works (e.g. L100A802000).
 - └→ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.
 - The serial number can be found on the nameplate.
- To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

 After configuring the device: Terminate the WLAN connection between the mobile terminal and measuring device.

8.5.2 FieldCare

Function scope

FDT (Field Device Technology)-based plant asset management tool from Endress+Hauser. It can configure all smart field units in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:

- CDI-RJ45 service interface $\rightarrow \cong 88$
- WLAN interface $\rightarrow \cong 89$

Typical functions:

- Configuring parameters of transmitters
- Loading and saving device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook

For additional information about FieldCare, see Operating Instructions BA00027S and BA00059S

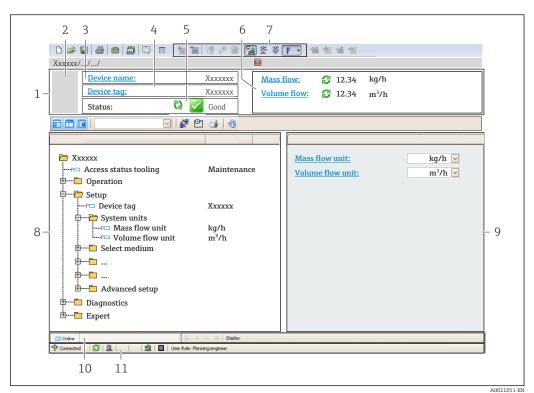
Source for device description files

See information $\rightarrow \square 93$

Establishing a connection

- 1. Start FieldCare and launch the project.
- 2. In the network: Add a device.
 - └ The **Add device** window opens.
- 3. Select the CDI Communication TCP/IP option from the list and press OK to confirm.
- 4. Right-click **CDI Communication TCP/IP** and select the **Add device** option in the context menu that opens.
- 5. Select the desired device from the list and press **OK** to confirm.
 - ← The CDI Communication TCP/IP (Configuration) window opens.
- 6. Enter the device address in the **IP address** field: 192.168.1.212 and press **Enter** to confirm.
- 7. Establish the online connection to the device.

For additional information, see Operating Instructions BA00027S and BA00059S



User interface

- 1 Header
- 2 Picture of device
- 3 Device name
- 4 Tag name
- 5 Status area with status signal $\rightarrow \cong 202$
- 6 Display area for current measured values
- 7 Edit toolbar with additional functions such as save/load, event list and create documentation
- 8 Navigation area with operating menu structure
- 9 Working area
- 10 Range of action
- 11 Status area

8.5.3 DeviceCare

Function scope

Tool to connect and configure Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.

For details, see Innovation Brochure IN01047S

Source for device description files

See information $\rightarrow \square 93$

9 System integration

9.1 Overview of device description files

9.1.1 Current version data for the device

Firmware version	01.01.zz	 On the title page of the Operating Instructions On the transmitter nameplate Firmware version Diagnostics → Device information → Firmware version
Release date of firmware version	07.2019	-
Manufacturer ID	0x11	Manufacturer ID Diagnostics \rightarrow Device information \rightarrow Manufacturer ID
Device ID	0x843B	Device ID Expert → Communication → PROFINET configuration → PROFINET information → Device ID
Device type ID	Promass 500	Device Type Expert \rightarrow Communication \rightarrow PROFINET configuration \rightarrow PROFINET information \rightarrow Device Type
Device revision	2	Device revision Expert → Communication → PROFINET configuration → PROFINET information → Device revision
PROFINET version	2.3.x	-

For an overview of the various firmware versions for the device $\rightarrow \cong 278$

9.1.2 Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

Operating tool via Service interface (CDI-RJ45)	Sources for obtaining device descriptions
FieldCare	 www.endress.com → Download Area USB stick (contact Endress+Hauser) DVD (contact Endress+Hauser)
DeviceCare	 www.endress.com → Download Area CD-ROM (contact Endress+Hauser) DVD (contact Endress+Hauser)

9.2 Device master file (GSD)

In order to integrate field devices into a bus system, PROFINET needs a description of the device parameters, such as output data, input data, data format and data volume.

These data are available in the device master file (GSD) which is provided to the automation system when the communication system is commissioned. In addition device bit maps, which appear as icons in the network structure, can also be integrated.

The device master file (GSD) is in XML format, and the file is created in the GSDML description markup language.

With the PA Profile 4.02 device master file (GSD) it is possible to exchange field devices made by different manufacturers without having to reconfigure.

The use of two different device master files (GSDs) is possible: the manufacturer-specific GSD and the PA-Profile GSD.

9.2.1 File name of the manufacturer-specific device master file (GSD)

Example of the name of a device master file:

GSDML-V2.3.x-EH-PROMASS 500-yyyymmdd.xml

GSDML	Description language	
V2.3.x	Version of the PROFINET specification	
ЕН	Endress+Hauser	
PROMASS	Instrument family	
500	Transmitter	
yyyymmdd	Date of issue (yyyy: year, mm: month, dd: day)	
.xml	File name extension (XML file)	

9.2.2 File name of the PA Profile device master file (GSD)

9.3 Cyclic data transmission

9.3.1 Overview of the modules

The following graphic shows which modules are available to the device for cyclic data transfer. Cyclic data transfer is performed with an automation system.

	Measuring device			Direction	Control
API	Modules	Slot	Sub-slot	Data flow	system
	Analog Input 1 (Mass flow)	1	1	→	
	Analog Input 2 (Density)	2	1	÷	
	Analog Input 3 (Temperature)	3	1	÷	
	Analog Input 4	20	1	÷	
	Analog Input 5	21	1	<i>→</i>	
	Analog Input 6	22	1	→	
	Analog Input 7	23	1	<i>→</i>	
	Analog Input 8	24	1	<i>→</i>	
	Analog Input 9	25	1	<i>→</i>	
	Analog Input 10	26	1	<i>→</i>	
	Analog Input 11	27	1	\rightarrow	
	Analog Input 12	28	1	\rightarrow	
	Analog Input 13	29	1	<i>→</i>	
	Analog Input 14	30	1	→	
	Analog Input 15	31	1	→	
	Analog Input 16	32	1	÷	PROFINET
	Totalizer 1 (Mass)	4	1	→ ←	
0x9700	Totalizer 2	70	1	\rightarrow \rightarrow	
	Totalizer 3	71	1	\rightarrow \leftarrow	
	Binary Input 1 (Heartbeat)	80	1	<i>→</i>	
	Binary Input 2	81	1	<i>→</i>	
	Analog Output 1 (Pressure)	160	1	÷	
	Analog Output 2 (Temperature)	161	1	÷	
	Analog Output 3 (Ref. density)	162	1	÷	
	Analog Output 4 (% Sediment and water)	163	1	÷	
	Analog Output 5 (Water cut percentage)	164	1	÷	
	Analog Output 6 (Appl. Spec. out 0)	165	1	÷	
	Analog Output 7 (Appl. Spec. out 1)	166	1	÷	
	Binary Output 1 (Heartbeat)	210	1	÷	
	Binary Output 2	211	1	÷	
	Enumerated Output	240	1	÷	

9.3.2 Description of the modules

Analog Input module

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	Status ¹⁾			

1) Status coding $\rightarrow \square 101$

Application-specific Input module

Transmit compensation values from the measuring device to the automation system.

The Application-specific Input module cyclically transmits compensation values, including the status, from the measuring device to the automation system. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values

The configuration is performed via: Expert \rightarrow Application \rightarrow Application specific calculations \rightarrow Process variables

Slot	Compensation value	
31	Application-specific Input module	
32	Application-specific Input module	

Data structure

-

Input data of Application-specific Input module

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	ed value: floating	point number (IE	EEE 754)	Status 1)

1) Status coding $\rightarrow \square 101$

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert \rightarrow Application \rightarrow Application specific calculations \rightarrow Process variables

Fail safe type parameter

- Fail-safe value option: The value defined in the Fail safe value parameter is used.
- Fallback value option: The last valid value is used.
- **Off** option: Failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Binary Input module

Transmit binary input variables from the measuring device to the automation system.

Selection: Device function Binary Input Slot 80

Slot	Sub-slot	Bit	Device function	Status (meaning)
		0	Verification has not been performed.	 0 (device function not active) 1 (device function active)
		1	Verification has failed.	
		2	Currently performing verification.	
80	1	3	Verification completed.	
00	1	4	Verification has failed.	
		5	Verification performed successfully.	
		6	Verification has not been performed.	
		7	Reserved	1

Selection: Device function Binary Input Slot 81

Data structure

Input data of Binary Input

Byte 1	Byte 2
Binary Input	Status ¹⁾

1) Status coding $\rightarrow \square 101$

Mass module

Transmit mass counter value from the measuring device to the automation system.

Selection: input variable

Slot	Sub-slot	Input variables
4	1	Mass

Data structure

Volume input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	d value: floating	point number (IE	EEE 754)	Status ¹⁾

1) Status coding $\rightarrow \square 101$

Mass Totalizer Control module

Transmit totalizer value from the measuring device to the automation system.

Selection: input variable

Slot	Sub-slot	Input variable
4	1	Mass

Data structure

Mass Totalizer Control input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	Measured value: floating point number (IEEE 754)		Status ¹⁾	

1) Status coding $\rightarrow \square 101$

Selection: output variable

Transmit the control value from the automation system to the measuring device.

Slot	Sub-slot	Value	Input variable
	1	Reset to "0"	
7071	1 1	2	Preset value
/0/1	1	3	Stop
		4	Totalize

Data structure

Mass Totalizer Control output data

Byte 1
Control variable

Totalizer module

Transmit totalizer value from the measuring device to the automation system.

Data structure

Totalizer input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	d value: floating	point number (IE	EE 754)	Status 1)

1) Status coding $\rightarrow \square 101$

Totalizer Control module

Transmit totalizer value from the measuring device to the automation system.

Selection: input variable

Data structure

Totalizer Control input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status 1)

1) Status coding $\rightarrow \square 101$

Selection: output variable

Transmit the control value from the automation system to the measuring device.

Slot	Sub-slot	Value	Input variable
70 to 71 1		1	Reset to "0"
	1	2	Preset value
	T	3	Stop
	-	4	Totalize

Data structure

Totalizer Control output data

Byte 1
Control variable

Analog Output module

Transmit a compensation value from the automation system to the measuring device.

Analog Output modules cyclically transmit compensation values, including the status and associated unit, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values



The selection is made via: Expert \rightarrow Sensor \rightarrow External compensation

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measure	d value: floating	point number (IE	EEE 754)	Status 1)

1) Status coding $\rightarrow \square 101$

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the fails afe mode: Expert \rightarrow Sensor \rightarrow External compensation

Fail safe type parameter

- Fail safe value option: The value defined in the Fail safe value parameter is used.
- Fallback value option: The last valid value is used.
- Off option: The failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Binary Output module

Transmit binary output values from the automation system to the measuring device.

Selection: Device function Binary Output Slot 210

Slot	Sub-slot	Bit	Device function	Status (meaning)
		0	Start verification.	A change of status from 0 to 1
		1	Reserved	starts Heartbeat Verification ¹⁾
		2	Reserved	
210	210 1	3	Reserved	
210		4	Reserved	
		5	Reserved	
		6	Reserved	
		7	Reserved	

1) Only available with the Heartbeat application package

Selection: Device function Binary Output Slot 211

Data structure

Binary Output input data

Byte 1	Byte 2
Binary Output	Status ^{1) 2)}

1) Status coding $\rightarrow \square$ 101

2) If the status is BAD, the control variable is not adopted.

Concentration module

P Only available with the Concentration Measurement application package.

Assigned device functions

Slot	Input variables
28	Selection of the liquid type

Data structure

Concentration output data

Byte 1	
Control variable	

Liquid type	Enum code
Off	0
Sucrose in water	5
Glucose in water	2
Fructose in water	1

Liquid type	Enum code
Invert sugar in water	6
Corn syrup HFCS42	15
Corn syrup HFCS55	16
Corn syrup HFCS90	17
Original wort	18
Ethanol in water	11
Methanol in water	12
Hydrogen peroxide in water	4
Hydrochloric acid	24
Sulfuric acid	25
Nitric acid	7
Phosphoric acid	8
Sodium hydroxide	10
Potassium hydroxide	9
Ammonium nitrate in water	13
Iron(III) chloride in water	14
% mass / % volume	19
User Profile Coef Set No. 1	21
User Profile Coef Set No. 2	22
User Profile Coef Set No. 3	23

9.3.3 Status coding

Status	Coding (hex)	Meaning
BAD - Maintenance alarm	0x24 to 0x27	A measured value is not available because a device error has occurred.
BAD - Process related	0x28 to 0x2B	A measured value is not available because the process conditions are not within the device's technical specification limits.
BAD - Function check	0x3C to 0x03F	A function check is active (e.g. cleaning or calibration)
UNCERTAIN - Initial value	0x4F to 0x4F	A predefined value is output until a correct measured value is available again or corrective measures have been performed that change this status.
UNCERTAIN - Maintenance demanded	0x68 to 0x6B	Signs of wear and tear have been detected on the measuring device. Short-term maintenance is needed to ensure that the measuring device remains operational. The measured value might be invalid. The use of the measured value depends on the application.
UNCERTAIN - Process related	0x78 to 0x7B	The process conditions are not within the device's technical specification limits. This could have a negative impact on the quality and accuracy of the measured value. The use of the measured value depends on the application.
GOOD - OK	0x80 to 0x83	No error has been diagnosed.
GOOD - Maintenance required	0xA4 to 0xA7	The measured value is valid. The device will require servicing in the near future.

Status	Coding (hex)	Meaning
GOOD - Maintenance demanded	0xA8 to 0xAB	The measured value is valid. It is highly advisable to service the device in the near future.
GOOD - Function check	0xBC to 0XBF	The measured value is valid. The measuring device is performing an internal function check. The function check does not have any noticeable effect on the process.

9.3.4 Factory setting

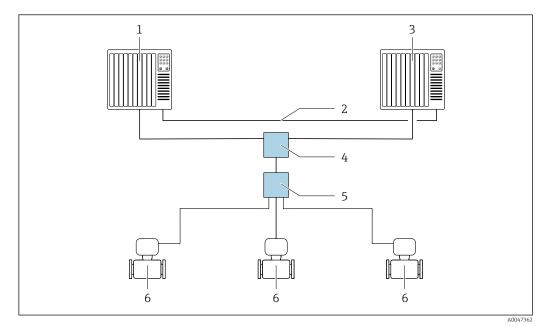
The slots are already assigned in the automation system for initial commissioning.

Assigned slots

Slot	Factory setting
1	Mass flow
2	Volume flow
3	Corrected volume flow
4	Density
5	Reference density
6	Temperature
7 to 14	-
15	Totalizer 1
16	Totalizer 2
17	Totalizer 3

9.4 System redundancy S2

A redundant layout with two automation systems is necessary for processes that are in continuous operation. If one system fails the second system guarantees continued, uninterrupted operation. The measuring device supports S2 system redundancy and can communicate with both automation systems simultaneously.



■ 35 Example of the layout of a redundant system (S2): star topology

- 1 Automation system 1
- 2 Synchronization of automation systems
- 3 Automation system 2
- 4 Industrial Ethernet Managed Switch
- 5 APL field switch
- 6 Measuring device

All the devices in the network must support S2 system redundancy.

10 Commissioning

10.1 Post-installation and post-connection check

Before commissioning the device:

- Make sure that the post-installation and post-connection checks have been performed successfully.
- "Post-installation check" checklist $\rightarrow \implies 34$
- "Post-connection check" checklist $\rightarrow \square 63$

10.2 Switching on the measuring device

- After a successful post-installation and post-connection check, switch on the device.
 - ← After a successful startup, the local display switches automatically from the startup display to the operational display.

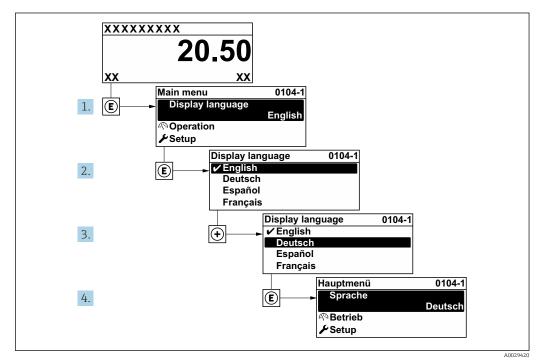
If the local display is blank or if a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" $\rightarrow \cong 193$.

10.3 Connecting via FieldCare

- For FieldCare $\rightarrow \cong 88$ connection
- For connecting via FieldCare $\rightarrow \implies 91$
- For the FieldCare $\rightarrow \implies$ 92 user interface

10.4 Setting the operating language

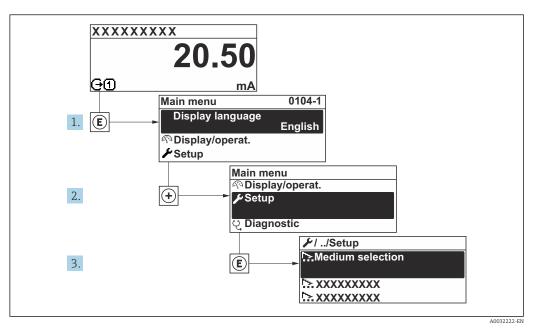
Factory setting: English or ordered local language



36 Taking the example of the local display

10.5 Configuring the measuring device

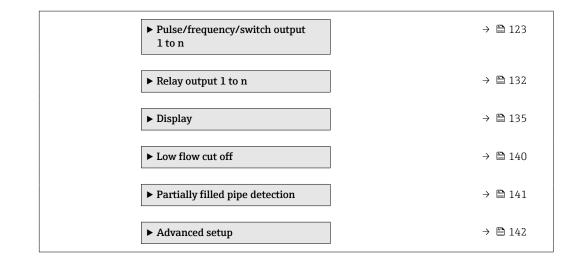
- The Setup menu with its guided wizards contains all the parameters needed for standard operation.
- Navigation to the Setup menu



37 Taking the example of the local display

The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

🗲 Setup	
PROFINET device name) → 🗎 106
► Communication) → 🗎 106
► System units) → 🗎 107
► Medium selection) → 🗎 110
► Analog inputs) → 🗎 113
► I/O configuration) → 🗎 116
► Current input 1 to n) → 🗎 117
► Status input 1 to n	→ 🗎 118
► Current output 1 to n	→ 🗎 119



10.5.1 Defining the tag name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station) of the PROFINET specification (data length: 255 bytes)

The device name can be changed via DIP switches or the automation system .

The device name currently used is displayed in the **Name of station** parameter.

Navigation

"Setup" menu \rightarrow PROFINET device name

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
PROFINET device name	Name of the measuring point.		EH-PROMASS500 serial number of the device

10.5.2 Displaying the communication interface

The **Communication** submenu shows all the current parameter settings for selecting and configuring the communication interface.

Navigation

"Setup" menu → Communication

|--|--|--|

Parameter	Description	User interface / User entry	Factory setting
MAC address	Displays the MAC address of the measuring device. MAC = Media Access Control	Unique 12-digit character string comprising letters and numbers, e.g.: 00:07:05:10:01:5F	Each measuring device is given an individual address.
IP address	IP address of the Web server integrated in the measuring device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
	If the DHCP client is switched off and write access is enabled, the IP address can also be entered.		
Subnet mask	Displays the subnet mask. If the DHCP client is switched off and write access is enabled, the Subnet mask can also be entered.	4 octet: 0 to 255 (in the particular octet)	255.255.255.0
Default gateway	Displays the default gateway. If the DHCP client is switched off and write access is enabled, the Default gateway can also be entered.	4 octet: 0 to 255 (in the particular octet)	0.0.0

Parameter overview with brief description

10.5.3 Setting the system units

In the **System units** submenu the units of all the measured values can be set.

The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

Navigation

"Setup" menu → System units

► System units	
Mass flow unit] → 🗎 108
Mass unit] → 🗎 108
Volume flow unit] → 🗎 108
Volume unit] → 🗎 108
Corrected volume flow unit] → 🗎 108
Corrected volume unit] → 🗎 108
Density unit] → 🗎 108
Reference density unit] → 🗎 108
Density 2 unit] → 🗎 108

Temperature unit	→ 🗎 109
Pressure unit	→ 🗎 109

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Mass flow unit	Select mass flow unit. <i>Effect</i> The selected unit applies for: • Output • Low flow cut off • Simulation process variable	Unit choose list	Country-specific: • kg/h • lb/min
Mass unit	Select mass unit.	Unit choose list	Country-specific: • kg • lb
Volume flow unit	Select volume flow unit. <i>Effect</i> The selected unit applies for: • Output • Low flow cut off • Simulation process variable	Unit choose list	Depends on country: l/h gal/min (us)
Volume unit	Select volume unit.	Unit choose list	Country-specific: • l (DN > 150 (6"): m ³ option) • gal (us)
Corrected volume flow unit	Select corrected volume flow unit. Result The selected unit applies for: Corrected volume flow parameter $(\rightarrow \cong 174)$	Unit choose list	Country-specific: • Nl/h • Sft ³ /min
Corrected volume unit	Select corrected volume unit.	Unit choose list	Country-specific: • Nl • Sft ³
Density unit	Select density unit. <i>Effect</i> The selected unit applies for: • Output • Simulation process variable • Density adjustment (Expert menu)	Unit choose list	Country-specific: • kg/l • lb/ft ³
Reference density unit	Select reference density unit.	Unit choose list	Country-dependent • kg/Nl • lb/Sft ³
Density 2 unit	Select second density unit.	Unit choose list	Depends on country: • kg/l • lb/ft ³

Parameter	Description	Selection	Factory setting
Temperature unit	 Select temperature unit. <i>Effect</i> The selected unit applies for: Electronic temperature parameter (6053) Maximum value parameter (6051) Minimum value parameter (6052) External temperature parameter (6080) Maximum value parameter (6108) Minimum value parameter (6109) Carrier pipe temperature parameter (6027) Maximum value parameter (6030) Reference temperature parameter (1816) Temperature parameter 	Unit choose list	Country-specific: • °C • °F
Pressure unit	 Select process pressure unit. <i>Result</i> The unit is taken from: Pressure value parameter (→ 112) External pressure parameter (→ 112) Pressure value 	Unit choose list	Country-specific: • bar a • psi a

10.5.4 Selecting and setting the medium

The **Select medium** wizard submenu contains parameters that must be configured in order to select and set the medium.

Navigation

"Setup" menu \rightarrow Medium selection

► Medium selection	
Select medium type) → 🗎 111
Select gas type) → 🗎 111
Reference sound velocity) → 🗎 111
Reference sound velocity	→ 🗎 111
Temperature coefficient sound velocity) → 🖺 111
Temperature coefficient sound velocity) → 🖺 111
Pressure compensation] → 🗎 111
Pressure value) → 🗎 112
External pressure) → 🗎 112

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Select medium type	-	Use this function to select the type of medium: "Gas" or "Liquid". Select the "Other" option in exceptional cases in order to enter the properties of the medium manually (e.g. for highly compressive liquids such as sulfuric acid).	LiquidGasOther	Liquid
Select gas type	In the Medium selection submenu, the Gas option is selected.	Select measured gas type.	 Air Ammonia NH3 Argon Ar Sulfur hexafluoride SF6 Oxygen O2 Ozone O3 Nitrogen oxide NOX Nitrogen N2 Nitrous oxide N2O Methane CH4 Methane CH4 + 10% Hydrogen H2 Methane CH4 + 20% Hydrogen H2 Methane CH4 + 30% Hydrogen H2 Helium He Hydrogen chloride HCI Hydrogen sulfide H2S Ethylene C2H4 Carbon monoxide CO2 Carbon monoxide CO2 Carbon monoxide CO2 Carbon monoxide CO2 Chlorine Cl2 Butane C4H10 Propylene C3H6 Ethane C2H6 Other 	Methane CH4
Reference sound velocity	In the Select gas type parameter, the Other option is selected.	Enter sound velocity of the gas at 0 °C (32 °F).	1 to 99999.9999 m/ s	415.0 m/s
Reference sound velocity	In the Select medium type parameter, the Other option is selected.	Enter sound velocity of the medium at 0 °C (32 °F).	Signed floating-point number	1456 m/s
Temperature coefficient sound velocity	In the Select gas type parameter, the Other option is selected.	Enter the temperature coefficient for the gas sound velocity.	Positive floating point number	0.87 (m/s)/K
Temperature coefficient sound velocity	In the Select medium type parameter, the Other option is selected.	Enter temperature coefficient for the medium sound velocity.	Signed floating-point number	1.3 (m/s)/K
Pressure compensation	-	Select pressure compensation type.	 Off Fixed value External value Current input 1 * Current input 2 * Current input 3 * 	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Pressure value	In the Pressure compensation parameter, the Fixed value option is selected.	Enter process pressure to be used for pressure correction.	Positive floating- point number	1.01325 bar
External pressure	In the Pressure compensation parameter, the External value option or the Current input 1n option is selected.	-		-

10.5.5 Configuration of the Analog Inputs

The **Analog inputs** submenu guides the user systematically to the individual **Analog input 1 to n** submenu. From here you get to the parameters of the individual analog input.

Navigation

"Setup" menu → Analog inputs

► Analog inputs		
► Mass flow		→ 🗎 113

"Analog inputs" submenu

Navigation

"Setup" menu \rightarrow Analog inputs \rightarrow Mass flow

► Mass flow	
Assign process variable (11074)	→ 🗎 115
Damping (11073)	→ 🗎 116

Parameter	Description	User interface / User entry	Factory setting
Parent class		0 to 255	70

Parameter	Description	User interface / User entry	Factory setting
Parameter Assign process variable	Select a process variable.	 Mass flow Volume flow Density Temperature Carrier pipe temperature Oscillation frequency 0 Oscillation frequency 1 Oscillation amplitude 0 Oscillation amplitude 1 Frequency fluctuation 0 Frequency fluctuation 1 Oscillation damping 0 Oscillation damping 1 Oscillation damping 1 Oscillation damping fluctuation 1 Signal asymmetry Torsion signal asymmetry Exciter current 0 Exciter current 1 HBSI Current input 1 Current input 3 Application specific output 0 Application specific output 1 Inhomogeneous medium index Suspended bubbles index Test point 0 Test point 1 Sensor index coil asymmetry Raw value mass flow Corrected volume flow Target mass flow Carrier mass flow Carrier corrected volume flow Target corrected volume flow Target corrected volume flow Susy flow alternative NSV flow alternative NSV flow Marget cut Marget cut Marget cut Sust flow Carrier corrected volume flow Target corrected volume flow Target corrected volume flow Target corrected volume flow Carrier ass flow Carrier corrected volume flow Water cut* Oil density Water cut Water cut Oil density Water cut Oil density Water volume flow Water volume flow Water volume flow Water volume flow Water cut 	Factory setting Mass flow
		 Water volume flow Oil corrected volume flow Water corrected volume flow Concentration Dynamic viscosity Kinematic viscosity Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity 	

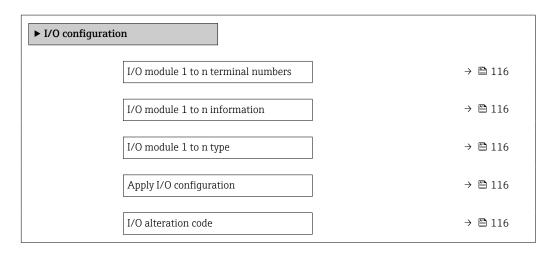
Parameter	Description	User interface / User entry	Factory setting
Damping	Enter time constant for input damping (PT1 element). Damping reduces the effect of fluctuations in the measured value on the output signal.	Positive floating-point number	1.0 s

10.5.6 Displaying the I/O configuration

The **I/O configuration** submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

Navigation

"Setup" menu \rightarrow I/O configuration



Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	 Not used 26-27 (I/O 1) 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
I/O module 1 to n information	Shows information of the plugged I/O module.	 Not plugged Invalid Not configurable Configurable PROFINET 	-
I/O module 1 to n type	Shows the I/O module type.	 Off Current output * Current input * Status input * Pulse/frequency/switch output * Double pulse output * Relay output * 	Off
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	NoYes	No
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer	0

10.5.7 Configuring the current input

The **"Current input" wizard** guides the user systematically through all the parameters that have to be set for configuring the current input.

Navigation

"Setup" menu \rightarrow Current input

► Current input 1 to n	
Terminal number	→ 🗎 117
Signal mode) → 🗎 117
0/4 mA value) → 🗎 117
20 mA value) → 🗎 117
Current span) → 🗎 117
Failure mode] → 🗎 118
Failure value] → 🗎 118

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	-	Shows the terminal numbers used by the current input module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
Signal mode	The measuring device is not approved for use in the hazardous area with type of protection Ex-i.	Select the signal mode for the current input.	 Passive Active[*] 	Active
0/4 mA value	-	Enter 4 mA value.	Signed floating-point number	0
20 mA value	-	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	-	Select current range for process value output and upper/lower level for alarm signal.	 420 mA (4 20.5 mA) 420 mA NE (3.820.5 mA) 420 mA US (3.920.8 mA) 020 mA (0 20.5 mA) 	Country-specific: • 420 mA NE (3.820.5 mA) • 420 mA US (3.920.8 mA)

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Failure mode	-	Define input behavior in alarm condition.	AlarmLast valid valueDefined value	Alarm
Failure value	In the Failure mode parameter, the Defined value option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	0

10.5.8 Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

Navigation

"Setup" menu \rightarrow Status input 1 to n

► Status input 1 to n	
Assign status input	→ 🗎 118
Terminal number) → 🗎 118
Active level	→ 🗎 119
Terminal number	→ 🗎 118
Response time status input	→ 🗎 119
Terminal number	→ 🗎 118

Parameter	Description	Selection / User interface / User entry	Factory setting
Assign status input	Select function for the status input.	 Off Reset totalizer 1 Reset totalizer 2 Reset totalizer 3 Reset all totalizers Flow override Zero adjustment Reset weighted averages * Reset weighted averages + totalizer 3 * 	Off
Terminal number	Shows the terminal numbers used by the status input module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-

Parameter	Description	Selection / User interface / User entry	Factory setting
Active level	Define input signal level at which the assigned function is triggered.	HighLow	High
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms	50 ms

10.5.9 Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

Navigation

"Setup" menu \rightarrow Current output

► Current output 1 to n	
Terminal number) → 🗎 119
Signal mode) → 🗎 119
Process variable current output) → 🗎 120
Current range output] → 🗎 121
Lower range value output) → 🗎 121
Upper range value output	→ 🗎 121
Fixed current) → 🗎 121
Damping current output) → 🗎 121
Failure behavior current output) → 🗎 122
Failure current) → 🗎 122

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	-	Shows the terminal numbers used by the current output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
Signal mode	-	Select the signal mode for the current output.	 Active * Passive * 	Active

		Selection / User entry	
Process variable current output -	Select the process variable for the current output.	 Off * Mass flow Volume flow Corrected volume flow* Density Reference density* Temperature Target mass flow* Carrier mass flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Reference density alternative* GSV flow alternative* NSV flow * NSV flow * NSV flow * NSV flow * Water cut* Oil density* Water density* Oil corrected volume flow* Water cut* Oil corrected volume flow* Water corrected volume flow* Concentration Application specific output 0* Application specific output 1* Inhomogeneous medium index Suspended bubbles index* Raw value mass flow Exciter current 0 Oscillation damping 0 Oscillation frequency 0 Frequency fluctuation 0* Signal asymmetry* Frequency fluctuation 0 Signal asymmetry Frequency fluctuation 0* Oscillation o* Oscillation 	Mass flow

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
			 Oscillation damping fluctuation 0* HBSI* Pressure* Electronics temperature Sensor index coil asymmetry Test point 0 Test point 1 	
Current range output	_	Select current range for process value output and upper/lower level for alarm signal.	 420 mA NE (3.820.5 mA) 420 mA US (3.920.8 mA) 420 mA (4 20.5 mA) 020 mA (0 20.5 mA) Fixed value 	Depends on country: • 420 mA NE (3.820.5 mA) • 420 mA US (3.920.8 mA)
Lower range value output	 One of the following options is selected in the Current span parameter (→ 121): 420 mA NE (3.820.5 mA) 420 mA US (3.920.8 mA) 420 mA (4 20.5 mA) 020 mA (0 20.5 mA) 	Enter lower range value for the measured value range.	Signed floating-point number	Depends on country: • 0 kg/h • 0 lb/min
Upper range value output	 One of the following options is selected in the Current span parameter (→	Enter upper range value for the measured value range.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The Fixed current option is selected in the Current span parameter ($\rightarrow \cong 121$).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA
Damping current output	A process variable is selected in the Assign current output parameter (→ □ 120) and one of the following options is selected in the Current span parameter (→ □ 121): • 420 mA NE (3.820.5 mA) • 420 mA US (3.920.8 mA) • 420 mA (4 20.5 mA) • 020 mA (0 20.5 mA)	Set reaction time for output signal to fluctuations in the measured value.	0.0 to 999.9 s	1.0 s

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Failure behavior current output	A process variable is selected in the Assign current output parameter (→ □ 120) and one of the following options is selected in the Current span parameter (→ □ 121): • 420 mA NE (3.820.5 mA) • 420 mA US (3.920.8 mA) • 420 mA (4 20.5 mA) • 020 mA (0 20.5 mA)	Define output behavior in alarm condition.	 Min. Max. Last valid value Actual value Fixed value 	Max.
Failure current	The Defined value option is selected in the Failure mode parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

10.5.10 Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Pulse/frequency/switch output

 Pulse/frequency/switch output 1 to n 	
Operating mode	→ 🗎 123

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Operating mode	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse

Configuring the pulse output

Navigation

"Setup" menu \rightarrow Pulse/frequency/switch output

 Pulse/frequency/switch output 1 to n 	
Operating mode	→ 🗎 124
Terminal number	→ 🗎 124
Signal mode) → 🗎 124
Assign pulse output	→ 🗎 124
Pulse scaling	→ 🗎 124
Pulse width) → 🗎 124
Failure mode	→ 🗎 125
Invert output signal	→ 🗎 125

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	 Pulse Frequency Switch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
Signal mode	-	Select the signal mode for the PFS output.	 Passive Active * Passive NE 	Passive
Assign pulse output	The Pulse option is selected in the Operating mode parameter.	Select process variable for pulse output.	 Off Mass flow Volume flow Corrected volume flow* Target mass flow* Carrier mass flow* Carrier volume flow* Carrier volume flow* Carrier corrected volume flow* GSV flow* GSV flow alternative* NSV flow alternative* S&W volume flow* Oil mass flow* Oil volume flow* Oil volume flow* Oil corrected volume flow* Oil corrected volume flow* Oil corrected volume flow* Water corrected volume flow* Water corrected volume flow* 	Off
Pulse scaling	The Pulse option is selected in the Operating mode parameter ($\rightarrow \boxdot 123$) and a process variable is selected in the Assign pulse output parameter ($\rightarrow \boxminus 124$).	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The Pulse option is selected in the Operating mode parameter ($\rightarrow \boxdot 123$) and a process variable is selected in the Assign pulse output parameter ($\rightarrow \boxminus 124$).	Define time width of the output pulse.	0.05 to 2 000 ms	100 ms

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The Pulse option is selected in the Operating mode parameter ($\rightarrow \boxdot 123$) and a process variable is selected in the Assign pulse output parameter ($\rightarrow \boxdot 124$).	Define output behavior in alarm condition.	Actual valueNo pulses	No pulses
Invert output signal	-	Invert the output signal.	NoYes	No

Configuring the frequency output

Navigation

"Setup" menu \rightarrow Pulse/frequency/switch output

Pulse/frequency/switch output 1 to n	
Operating mode] → 🗎 126
Terminal number] → 🗎 126
Signal mode] → 🗎 126
Assign frequency output) → 🗎 127
Minimum frequency value] → 🗎 128
Maximum frequency value] → 🗎 128
Measuring value at minimum frequency) → 🗎 128
Measuring value at maximum frequency) → 🗎 128
Failure mode] → 🗎 128
Failure frequency) → 🗎 128
Invert output signal] → 🗎 128

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
Signal mode	-	Select the signal mode for the PFS output.	 Passive Active * Passive NE 	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign frequency output	In the Operating mode parameter (→ 🗎 123), the Frequency option is selected.	Select process variable for frequency output.	 Off Mass flow Volume flow Corrected volume flow* Density Reference density* Time period signal frequency (TPS)* Temperature Pressure GSV flow* GSV flow* NSV flow* NSV flow* NSV flow alternative* NSV flow alternative* S&W volume flow* Reference density alternative* Water cut* Oil density* Water density* Oil volume flow* Water density* Oil volume flow* Water volume flow* Oil corrected volume flow* Concentration* Target mass flow* Carrier mass flow* Carrier mass flow* Carrier volume flow* Carrier corrected volume flow* Application specific output 0* Application o* Oscillation damping fluctuation 0* Oscillation 0* Oscillation 0* Oscillation 0* Oscillation 0*<!--</td--><td>Off</td>	Off

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
			 Torsion signal asymmetry* Electronics temperature Sensor index coil asymmetry Test point 0 Test point 1 	
Minimum frequency value	The Frequency option is selected in the Operating mode parameter ($\rightarrow \cong 123$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \cong 127$).	Enter minimum frequency.	0.0 to 10 000.0 Hz	0.0 Hz
Maximum frequency value	The Frequency option is selected in the Operating mode parameter ($\rightarrow \supseteq 123$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \supseteq 127$).	Enter maximum frequency.	0.0 to 10000.0 Hz	10 000.0 Hz
Measuring value at minimum frequency	The Frequency option is selected in the Operating mode parameter ($\rightarrow \square 123$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \square 127$).	Enter measured value for minimum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The Frequency option is selected in the Operating mode parameter ($\rightarrow \boxminus 123$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \boxminus 127$).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter
Failure mode	The Frequency option is selected in the Operating mode parameter ($\rightarrow \cong 123$) and a process variable is selected in the Assign frequency output parameter ($\rightarrow \cong 127$).	Define output behavior in alarm condition.	 Actual value Defined value 0 Hz 	0 Hz
Failure frequency	In the Operating mode parameter ($\rightarrow \bigoplus 123$), the Frequency option is selected, in the Assign frequency output parameter ($\rightarrow \bigoplus 127$) a process variable is selected, and in the Failure mode parameter, the Defined value option is selected.	Enter frequency output value in alarm condition.	0.0 to 12 500.0 Hz	0.0 Hz
Invert output signal	-	Invert the output signal.	NoYes	No

Configuring the switch output

Navigation

"Setup" menu \rightarrow Pulse/frequency/switch output

 Pulse/frequency/switch output 1 to n 	
Operating mode) → 🗎 129
Terminal number] → 🗎 129
Signal mode] → 🗎 129
Switch output function] → 🗎 130
Assign diagnostic behavior] → 🗎 130
Assign limit] → 🗎 131
Assign flow direction check] → 🗎 131
Assign status) → 🗎 132
Switch-on value	→ 🗎 132
Switch-off value	→ 🗎 132
Switch-on delay) → 🗎 132
Switch-off delay] → 🗎 132
Failure mode] → 🗎 132
Invert output signal] → 🗎 132

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	-	Define the output as a pulse, frequency or switch output.	PulseFrequencySwitch	Pulse
Terminal number	-	Shows the terminal numbers used by the PFS output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4)* 	-
Signal mode	-	Select the signal mode for the PFS output.	 Passive Active * Passive NE 	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The Switch option is selected in the Operating mode parameter.	Select function for switch output.	 Off On Diagnostic behavior Limit Flow direction check Status 	Off
Assign diagnostic behavior	 In the Operating mode parameter, the Switch option is selected. In the Switch output function parameter, the Diagnostic behavior option is selected. 	Select diagnostic behavior for switch output.	AlarmAlarm or warningWarning	Alarm

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	 In the Operating mode parameter, the Switch option is selected. In the Switch output function parameter, the Limit option is selected. 	Select process variable for limit function.	 Mass flow Volume flow Corrected volume flow* Target mass flow* Carrier mass flow Target volume flow Carrier volume flow* Carrier corrected volume flow* Seference density alternative* GSV flow alternative* NSV flow alternative* NSV flow alternative* S&W volume flow* Water cut* Oil density* Water density Oil corrected volume flow* Oil corrected volume flow* Water corrected volume flow* Oil corrected volume flow* Water corrected volume flow* Concentration* Temperature Totalizer 1 Totalizer 3 Oscillation damping Pressure Application specific output 0* Application specific output 1* Inhomogeneous medium index Suspended bubbles index* 	Volume flow
Assign flow direction check	 The Switch option is selected in the Operating mode parameter. The Flow direction check option is selected in the Switch output function parameter. 	Select process variable for flow direction monitoring.	 Off Volume flow Mass flow Corrected volume flow * 	Mass flow

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign status	 The Switch option is selected in the Operating mode parameter. The Status option is selected in the Switch output function parameter. 	Select device status for switch output.	 Partially filled pipe detection Low flow cut off Binary output * Binary output * Binary output * 	Partially filled pipe detection
Switch-on value	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-off value	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-on delay	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Switch-off delay	 The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Failure mode	-	Define output behavior in alarm condition.	Actual statusOpenClosed	Open
Invert output signal	-	Invert the output signal.	NoYes	No

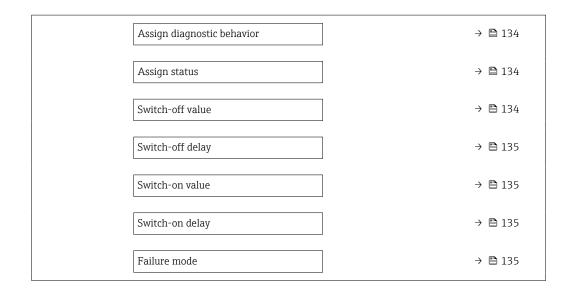
10.5.11 Configuring the relay output

The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.

Navigation

"Setup" menu \rightarrow Relay output 1 to n

► Relay output 1 to n				
Terminal number	→ 🗎 133			
Relay output function	→ 🗎 133			
Assign flow direction check	→ 🗎 133			
Assign limit	→ 🗎 134			



Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	-	Shows the terminal numbers used by the relay output module.	 Not used 24-25 (I/O 2) 22-23 (I/O 3) 20-21 (I/O 4) 	-
Relay output function	-	Select the function for the relay output.	 Closed Open Diagnostic behavior Limit Flow direction check Status 	Closed
Assign flow direction check	The Flow direction check option is selected in the Relay output function parameter.	Select process variable for flow direction monitoring.	 Off Volume flow Mass flow Corrected volume flow * 	Mass flow

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign limit	The Limit option is selected in the Relay output function parameter.	Select process variable for limit function.	 Mass flow Volume flow Corrected volume flow* Target mass flow* Carrier mass flow Target volume flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected ensity Reference density Reference density Reference density alternative* GSV flow alternative* S&W volume flow* Water cut* Oil density* Water density* Oil density* Oil corrected volume flow* Vater cut* Oil corrected rolume flow* Water corrected volume flow* Oil corrected rolume flow* Suspended bubbles index* 	Mass flow
Assign diagnostic behavior	In the Relay output function parameter, the Diagnostic behavior option is selected.	Select diagnostic behavior for switch output.	 Alarm Alarm or warning Warning	Alarm
Assign status	In the Relay output function parameter, the Digital Output option is selected.	Select device status for switch output.	 Partially filled pipe detection Low flow cut off Binary output * Binary output * Binary output * 	Partially filled pipe detection
Switch-off value	In the Relay output function parameter, the Limit option is selected.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Switch-off delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Switch-on value	The Limit option is selected in the Relay output function parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-on delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Failure mode	-	Define output behavior in alarm condition.	Actual statusOpenClosed	Open

10.5.12 Configuring the local display

The **Display** wizard guides you systematically through all the parameters that can configured for configuring the local display.

Navigation

"Setup" menu \rightarrow Display

► Display	
Format display] → 🗎 137
Value 1 display] → 🗎 138
0% bargraph value 1] → 🗎 139
100% bargraph value 1] → 🗎 139
Value 2 display] → 🗎 139
Value 3 display] → 🗎 139
0% bargraph value 3] → 🗎 139
100% bargraph value 3) → 🗎 139
Value 4 display] → 🗎 139
Value 5 display) → 🗎 139
Value 6 display) → 🗎 139

Value 7 display] → 🗎 139
Value 8 display] → 🗎 139

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	 1 value, max. size 1 bargraph + 1 value 2 values 1 value large + 2 values 4 values 	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	 Mass flow Volume flow Corrected volume flow* Density Reference density* Temperature Pressure Totalizer 1 Totalizer 1 Totalizer 3 GSV flow* GSV flow* GSV flow* NSV flow* NSV flow* NSV flow alternative* S&W volume flow* Reference density alternative* Weighted density average* Weighted density* Water cut* Oil density* Water density* Oil density* Water density* Oil corrected volume flow* Concentration* Target mass flow* Water corrected volume flow* Concentration* Target mass flow* Carrier mass flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier mass flow* Target corrected volume flow* Carrier orrected volume flow* Carrier corrected volume flow* Application specific output 1* Inhomogeneous medium index Suspended bubbles index* HB	Mass flow

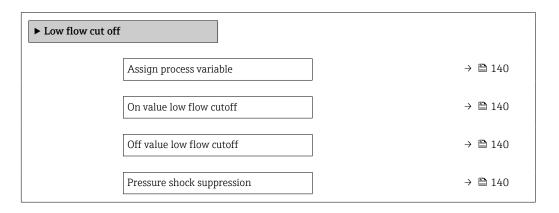
Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			 Frequency fluctuation 0* Oscillation amplitude 0* Signal asymmetry Torsion signal asymmetry* Electronics temperature Sensor index coil asymmetry Test point 0 Test point 1 Current output 1 Current output 2* Current output 3* Current output 4* 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \square 138)$	None
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \square 138)$	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \cong 138)$	None
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \square 138)$	None
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \square 138)$	None
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \square 138)$	None
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \cong 138)$	None

10.5.13 Configuring the low flow cut off

The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

Navigation

"Setup" menu \rightarrow Low flow cut off



Parameter overview with brief description

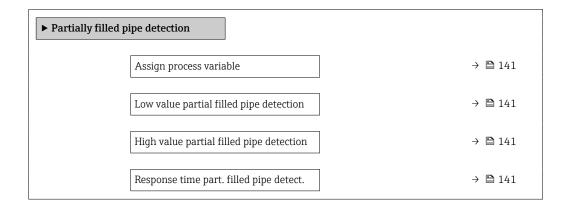
Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	-	Select process variable for low flow cut off.	 Off Mass flow Volume flow Corrected volume flow * 	Mass flow
On value low flow cutoff	A process variable is selected in the Assign process variable parameter ($\rightarrow \bigoplus 140$).	Enter on value for low flow cut off.	Positive floating- point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the Assign process variable parameter ($\rightarrow \cong 140$).	Enter off value for low flow cut off.	0 to 100.0 %	50 %
Pressure shock suppression	A process variable is selected in the Assign process variable parameter ($\rightarrow \bigoplus 140$).	Enter time frame for signal suppression (= active pressure shock suppression).	0 to 100 s	0 s

10.5.14 Configuring partially filled pipe detection

The **Partial filled pipe detection** wizard guides you systematically through all parameters that have to be set for configuring the monitoring of the pipe filling.

Navigation

"Setup" menu \rightarrow Partially filled pipe detection

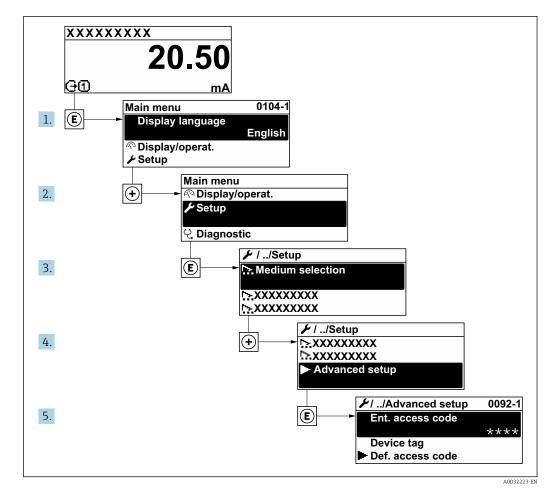


Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	-	Select process variable for partially filled pipe detection.	OffDensityCalculated reference density	Off
Low value partial filled pipe detection	A process variable is selected in the Assign process variable parameter ($\rightarrow \square$ 141).	Enter lower limit value for deactivating partialy filled pipe detection.	Signed floating-point number	Depends on country: • 200 kg/m ³ • 12.5 lb/ft ³
High value partial filled pipe detection	A process variable is selected in the Assign process variable parameter ($\rightarrow \square$ 141).	Enter upper limit value for deactivating partialy filled pipe detection.	Signed floating-point number	Depends on country: • 6 000 kg/m ³ • 374.6 lb/ft ³
Response time part. filled pipe detect.	A process variable is selected in the Assign process variable parameter ($\Rightarrow \square 141$).	Use this function to enter the minimum time (hold time) the signal must be present before diagnostic message S962 "Pipe only partly filled" is triggered in the event of a partially filled or empty measuring pipe.	0 to 100 s	1 s

10.6 Advanced settings

The **Advanced setup** submenu with its submenus contains parameters for specific settings.

Navigation to the "Advanced setup" submenu

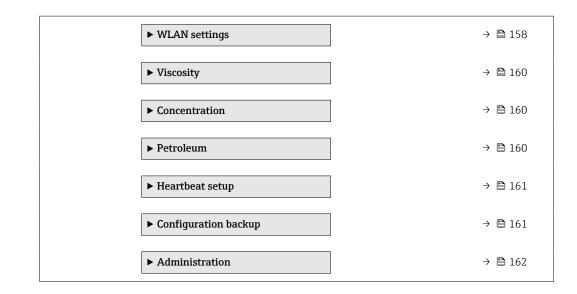


The number of submenus can vary depending on the device version. Some submenus are not dealt with in the Operating Instructions. These submenus and the parameters they contain are explained in the Special Documentation for the device.

Navigation

"Setup" menu → Advanced setup

► Advanced setup	
Enter access code (0003)	→ 🗎 143
► Calculated values	→ 🗎 143
► Sensor adjustment	→ 🗎 145
► Totalizer 1 to n	→ 🗎 151
► Display	→ 🗎 153



10.6.1 Using the parameter to enter the access code

Navigation

"Setup" menu \rightarrow Advanced setup

Parameter overview with brief description

Parameter	Description	User entry
Enter access code	1 1	Max. 16-digit character string comprising numbers, letters and special characters

10.6.2 Calculated process variables

The **Calculated values** submenu contains parameters for calculating the corrected volume flow.

The **Calculated values** submenu is **not** available if one of the following options was selected in the **Petroleum mode** parameter in the "Application package", option **EJ** "Petroleum": **API referenced correction** option, **Net oil & water cut** option or **ASTM D4311** option

Navigation

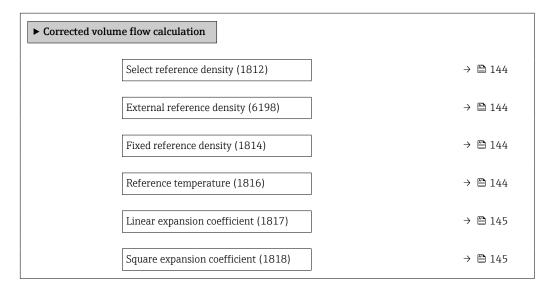
"Setup" menu \rightarrow Advanced setup \rightarrow Calculated values

► Calculated valu	es	
	► Corrected volume flow calculation	→ 🖺 144

"Corrected volume flow calculation" submenu

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Calculated values \rightarrow Corrected volume flow calculation



Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Select reference density	_	Select reference density for calculating the corrected volume flow.	 Fixed reference density Calculated reference density External reference density Current input 1 * Current input 2 * Current input 3 * 	Calculated reference density
External reference density	In the Corrected volume flow calculation parameter, the External reference density option is selected.	Shows external reference density.	Floating point number with sign	-
Fixed reference density	The Fixed reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter fixed value for reference density.	Positive floating- point number	1 kg/Nl
Reference temperature	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter reference temperature for calculating the reference density.	-273.15 to 99999 ℃	Country-specific: • +20 °C • +68 °F

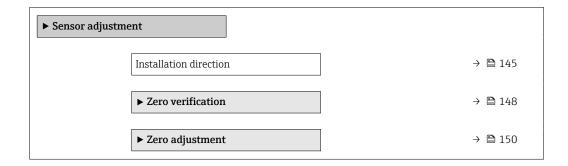
Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Linear expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	Enter linear, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	0.0 1/K
Square expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter parameter.	For media with a non-linear expansion pattern: enter the quadratic, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	0.0 1/K ²

10.6.3 Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Sensor adjustment



Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Installation direction	Select sign of flow direction.	Forward flowReverse flow	Forward flow

Density adjustment

With density adjustment, a high level of accuracy is achieved only at the point of adjustment and at the relevant density and temperature. However, the accuracy of a density adjustment is only ever as good as the quality of the reference measuring data provided. Therefore it is not a substitute for special density calibration.

Performing density adjustment

Note the following before performing the adjustment:

- A density adjustment only makes sense if there is little variation in the operating conditions and the density adjustment is performed under the operating conditions.
 - The density adjustment scales the internally computed density value with a userspecific slope and offset.
 - A 1-point or 2-point density adjustment can be performed.
 - For a 2-point density adjustment, there must be a difference of at least 0.2 kg/l between the two target density values.
 - The reference media must be gas-free or pressurized so that any gas they contain is compressed.
 - The reference density measurements must be performed at the same medium temperature that prevails in the process, as otherwise the density adjustment will not be accurate.
 - The correction resulting from the density adjustment can be deleted with the **Restore original** option.

"1 point adjustment" option

- 1. In the **Density adjustment mode** parameter, select the **1 point adjustment** option and confirm.
- 2. In the **Density setpoint 1** parameter, enter the density value and confirm.
 - In the Execute density adjustment parameter the following options are now available: Ok

Measure density 1 option Restore original

- 3. Select the **Measure density 1** option and confirm.
- 4. If 100% was reached in the **Progress** parameter on the display and the **Ok** option is displayed in the **Execute density adjustment** parameter, then confirm.
 - In the Execute density adjustment parameter the following options are now available:
 - Ok Calculate
 - Cancel

5. Select the **Calculate** option and confirm.

If the adjustment was completed successfully, the **Density adjustment factor** parameter and the **Density adjustment offset** parameter and the values calculated for them are shown on the display.

"2 point adjustment" option

- 1. In the **Density adjustment mode** parameter, select the **2 point adjustment** option and confirm.
- 2. In the **Density setpoint 1** parameter, enter the density value and confirm.
- 3. In the **Density setpoint 2** parameter, enter the density value and confirm.
 - In the Execute density adjustment parameter the following options are now available:
 Ok
 - Measure density 1 Restore original

4. Select the **Measure density 1** option and confirm.

- In the Execute density adjustment parameter the following options are now available:
 - Ok
 - Measure density 2
 - Restore original
- 5. Select the **Measure density 2** option and confirm.
 - In the Execute density adjustment parameter the following options are now available:
 Ok
 - Calculate Cancel

6. Select the **Calculate** option and confirm.

If the **Density adjust failure** option is displayed in the **Execute density adjustment** parameter, call up the options and select the **Cancel** option. The density adjustment is canceled and can be repeated.

If the adjustment was completed successfully, the **Density adjustment factor** parameter and the **Density adjustment offset** parameter and the values calculated for them are shown on the display.

Navigation

"Expert" menu \rightarrow Sensor \rightarrow Sensor adjustment \rightarrow Density adjustment

► Density adjustment	
Density adjustment mode) → 🗎 147
Density setpoint 1) → 🗎 147
Density setpoint 2	→ 🗎 148
Execute density adjustment) → 🗎 148
Progress] → 🗎 148
Density adjustment factor] → 🗎 148
Density adjustment offset] → 🗎 148

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Density adjustment mode	-	Select the method for field density adjustment to correct the factory setting.	 1 point adjustment 2 point adjustment	1 point adjustment
Density setpoint 1	-	Enter density for the first reference media.	The entry depends on the unit selected in the Density unit parameter (0555).	1 kg/l

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Density setpoint 2	In the Density adjustment mode parameter, the 2 point adjustment option is selected.	Enter density for the second reference media.	The entry depends on the unit selected in the Density unit parameter (0555).	1 kg/l
Execute density adjustment	-	Select the next step to be performed for the density adjustment.	 Cancel * Busy * Ok * Density adjust failure * Measure density 1 * Measure density 2 * Calculate * Restore original * 	Ok
Progress	-	Shows the progress of the process.	0 to 100 %	-
Density adjustment factor	-	Shows the calculated correction factor for the density.	Signed floating-point number	1
Density adjustment offset	-	Shows the calculated correction offset for the density.	Signed floating-point number	0

Zero point verification and zero adjustment

All measuring devices are calibrated in accordance with state-of-the-art technology. Calibration takes place under reference conditions $\rightarrow \square$ 296. Therefore, a zero adjustment in the field is generally not required.

Experience shows that zero adjustment is advisable only in special cases:

- To achieve maximum measuring accuracy even with low flow rates.
- Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

To get a representative zero point, ensure that:

- any flow in the device is prevented during the adjustment
- the process conditions (e.g. pressure, temperature) are stable and representative

Zero point verification and zero adjustment cannot be performed if the following process conditions are present:

- Gas pockets Ensure that the system has been sufficiently flushed with the medium. Repeat flushing can help to eliminate gas pockets
- Thermal circulation

In the event of temperature differences (e.g. between the measuring tube inlet and outlet section), induced flow can occur even if the valves are closed due to thermal circulation in the device

Leaks at the valves

If the valves are not leak-tight, flow is not sufficiently prevented when determining the zero point

If these conditions cannot be avoided, it is advisable to keep the factory setting for the zero point.

Zero point verification

The zero point can be verified with the **Zero verification** wizard.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Sensor adjustment \rightarrow Zero verification

► Zero verification	
Process conditions	→ 🗎 149
Progress	→ 🗎 149
Status	→ 🗎 149
Additional information	→ 🗎 149
Recommendation:	→ 🗎 149
Root cause	→ 🗎 149
Abort cause	→ 🗎 149
Zero point measured	→ 🗎 150
Zero point standard deviation) → 🗎 150

Parameter	Description	Selection / User interface	Factory setting
Process conditions	Ensure process conditions as follows.	 Tubes are completely filled Process operational pressure applied No-flow conditions (closed valves) Process and ambient temperatures stable 	-
Progress	Shows the progress of the process.	0 to 100 %	-
Status	Shows the status of the process.	BusyFailedDone	-
Additional information	Indicate whether to display additional information.	HideShow	Hide
Recommendation:	Indicates whether an adjustment is recommended. Only recommended if the measured zero point deviates significantly from the current zero point.	Do not adjust zero pointAdjust zero point	-
Abort cause	Indicates why the wizard was aborted.	 Check process conditions! A technical issue has occurred 	-
Root cause	Shows the diagnostic and remedy.	 Zero point too high. Ensure no-flow. Zero point is unstable. Ensure no-flow. Fluctuation high. Avoid 2- phase medium. 	-

Parameter	Description	Selection / User interface	Factory setting
Zero point measured	Shows the zero point measured for the adjustment.	Signed floating-point number	-
Zero point standard deviation	Shows the standard deviation of the zero point measured.	Positive floating-point number	-

Zero adjust

The zero point can be adjusted with the **Zero adjustment** wizard.

- A zero point verification should be performed before a zero adjustment.
 The zero point can also be adjusted manually: Expert → Sensor → Calibration

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Sensor adjustment \rightarrow Zero adjustment

► Zero adjustment	
Process conditions) → 🗎 151
Progress) → 🗎 151
Status) → 🗎 151
Root cause) → 🗎 151
Abort cause) → 🗎 151
Root cause] → 🗎 151
Reliability of measured zero point] → 🗎 151
Additional information] → 🗎 151
Reliability of measured zero point) → 🗎 151
Zero point measured	→ 🗎 151
Zero point standard deviation	→ 🗎 151
Select action) → 🗎 151

Parameter	Description	Selection / User interface	Factory setting
Process conditions	Ensure process conditions as follows.	 Tubes are completely filled Process operational pressure applied No-flow conditions (closed valves) Process and ambient temperatures stable 	-
Progress	Shows the progress of the process.	0 to 100 %	-
Status	Shows the status of the process.	BusyFailedDone	-
Abort cause	Indicates why the wizard was aborted.	 Check process conditions! A technical issue has occurred 	-
Root cause	Shows the diagnostic and remedy.	 Zero point too high. Ensure no-flow. Zero point is unstable. Ensure no-flow. Fluctuation high. Avoid 2- phase medium. 	-
Reliability of measured zero point	Indicates the reliability of the zero point measured.	Not doneGoodUncertain	-
Additional information	Indicate whether to display additional information.	HideShow	Hide
Zero point measured	Shows the zero point measured for the adjustment.	Signed floating-point number	-
Zero point standard deviation	Shows the standard deviation of the zero point measured.	Positive floating-point number	-
Select action	Select the zero point value to apply.	 Restore Keep current zero point Apply zero point measured Apply factory zero point* 	Keep current zero point

* Visibility depends on order options or device settings

10.6.4 Configuring the totalizer

In the **"Totalizer 1 to n" submenu** the individual totalizer can be configured.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Totalizer 1 to n

► Totalizer 1 to n	
Assign process variable	→ 🗎 152
Unit totalizer) → 🗎 152
Totalizer operation mode) → 🗎 152
Failure mode	→ 🗎 152

Parameter	Description	Selection	Factory setting
Assign process variable	Select process variable for totalizer.	Volume flowMass flowCorrected volume flow	Volume flow
Unit totalizer	Select the unit for the process variable of the totalizer.	Unit choose list	Country-specific: • kg • lb
Totalizer operation mode	Select totalizer calculation mode.	 Net flow total Forward flow total Reverse flow total Last valid value 	Net flow total
Failure mode	Define the totalizer behavior in the event of a device alarm.	StopActual valueLast valid value	Actual value

10.6.5 Carrying out additional display configurations

In the **Display** submenu you can set all the parameters associated with the configuration of the local display.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Display

► Display		
	Format display	→ 🗎 155
	Value 1 display	→ 🗎 156
	0% bargraph value 1	→ 🖺 157
	100% bargraph value 1	→ 🗎 157
	Decimal places 1	→ 🗎 157
	Value 2 display	→ 🗎 157
	Decimal places 2	→ 🗎 157
	Value 3 display	→ 🗎 157
	0% bargraph value 3	→ 🗎 157
	100% bargraph value 3	→ 🗎 157
	Decimal places 3	→ 🗎 157
	Value 4 display	→ 🖺 157
	Decimal places 4	→ 🗎 158
	Value 5 display	→ 🖺 139
	Value 6 display	→ 🗎 139
	Value 7 display	→ 🗎 139
	Value 8 display	→ 🗎 139
	Display language	→ 🗎 158
	Display interval	→ 🗎 158
	Display damping	→ 🗎 158

Header) → 🗎 158
Header text	→ <a>158
Separator	→ 🗎 158
Backlight) → 🗎 158

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	 1 value, max. size 1 bargraph + 1 value 2 values 1 value large + 2 values 4 values 	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	 Mass flow Volume flow Corrected volume flow* Density Reference density* Temperature Pressure Totalizer 1 Totalizer 2 Totalizer 3 GSV flow* GSV flow* alternative* NSV flow* NSV flow* alternative* S&W volume flow* Reference density alternative* Weighted density average* Water density* Oil density* Water density* Oil corrected volume flow* Oil corrected volume flow* Oil corrected volume flow* Oil corrected volume flow* Concentration Target mass flow* Carrier mass flow* Carrier mass flow* Carrier volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier corrected volume flow* Carrier mass flow* Target corrected volume flow* Carrier corrected volume flow* Application specific output 1* Inhomogeneous medium index Suspended bubbles index* HBS1* Raw value mass flow Exciter current 0 <li< td=""><td>Mass flow</td></li<>	Mass flow

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			 Frequency fluctuation 0* Oscillation amplitude 0* Signal asymmetry Torsion signal asymmetry* Electronics temperature Sensor index coil asymmetry Test point 0 Test point 1 Current output 1 Current output 2* Current output 3* Current output 4* 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the Value 1 display parameter.	Select the number of decimal places for the display value.	 x x.x x.xx x.xxx x.xxxx x.xxxxx x.xxxxx x.xxxxx x.xxxxxx 	X.XX
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \cong 138)$	None
Decimal places 2	A measured value is specified in the Value 2 display parameter.	Select the number of decimal places for the display value.	 x x.x x.xx x.xxx x.xxxx x.xxxx x.xxxxx x.xxxxx x.xxxxx 	X.XX
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \cong 138)$	None
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 3	A measured value is specified in the Value 3 display parameter.	Select the number of decimal places for the display value.	 X X.X X.XX X.XXX X.XXXX X.XXXXX X.XXXXX X.XXXXXX 	x.xx
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 1 display parameter $(\rightarrow \cong 138)$	None

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Decimal places 4	A measured value is specified in the Value 4 display parameter.	Select the number of decimal places for the display value.	 x x.x x.xx x.xxx x.xxxx x.xxxx x.xxxxx x.xxxxx x.xxxxx 	X.XX
Display language	A local display is provided.	Set display language.	 English Deutsch Français Español Italiano Nederlands Portuguesa Polski русский язык (Russian) Svenska Türkçe 中文 (Chinese) 日本語 (Japanese) 한국어 (Korean) tiếng Việt (Vietnamese) čeština (Czech) 	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	5 s
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	0.0 s
Header	A local display is provided.	Select header contents on local display.	 Device tag Free text	Device tag
Header text	The Free text option is selected in the Header parameter.	Enter display header text.	Max. 12 characters, such as letters, numbers or special characters (e.g. @, %, /)	
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	 . (point) , (comma) 	. (point)
Backlight	One of the following conditions is met: • Order code for "Display; operation", option F "4-line, illum.; touch control" • Order code for "Display; operation", option G "4-line, illum.; touch control +WLAN"	Switch the local display backlight on and off.	DisableEnable	Enable

10.6.6 WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow WLAN settings

► WLAN settings	S	
	WLAN	→ 🖺 159
	WLAN mode	→ 🖺 159
	SSID name	→ 🗎 159
	Network security	→ 🗎 159
	Security identification	→ 🖺 160
	User name	→ 🖺 160
	WLAN password	→ 🗎 160
	WLAN IP address	→ 🖺 160
	WLAN passphrase	→ 🗎 160
	Assign SSID name	→ 🗎 160
	SSID name	→ 🗎 160
	Connection state	→ 🗎 160
	Received signal strength	→ 🗎 160

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	-	Switch WLAN on and off.	DisableEnable	Enable
WLAN mode	-	Select WLAN mode.	WLAN access pointWLAN Client	WLAN access point
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	-	-
Network security	-	Select the security type of the WLAN network.	 Unsecured WPA2-PSK EAP-PEAP with MSCHAPv2* EAP-PEAP MSCHAPv2 no server authentic.* EAP-TLS* 	WPA2-PSK

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Security identification	-	Select security settings and download these settings via menu Data management > Security > WLAN.	Trusted issuer certificateDevice certificateDevice private key	-
User name	-	Enter user name.	-	-
WLAN password	-	Enter WLAN password.	-	-
WLAN IP address	-	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
WLAN passphrase	The WPA2-PSK option is selected in the Security type parameter.	Enter the network key (8 to 32 characters). The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	-	Select which name will be used for SSID: device tag or user- defined name.	Device tagUser-defined	User-defined
SSID name	 The User-defined option is selected in the Assign SSID name parameter. The WLAN access point option is selected in the WLAN mode parameter. 	Enter the user-defined SSID name (max. 32 characters). The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Promass_500_A 802000)
Connection state	-	Displays the connection status.	ConnectedNot connected	Not connected
Received signal strength	-	Shows the received signal strength.	LowMediumHigh	High

10.6.7 Viscosity application package

For detailed information on the parameter descriptions for the Viscosity application package, see the Special Documentation for the device $\rightarrow \cong 316$

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Viscosity

10.6.8 Concentration Measurement application package

For detailed information on the parameter descriptions for the Concentration application package, see the Special Documentation for the device $\rightarrow \square 316$

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Concentration

10.6.9 Petroleum application package

For detailed information on the parameter descriptions for the Petroleum application package, see the Special Documentation for the device $\rightarrow \square 316$

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Petroleum

10.6.10 Heartbeat Technology application package

For detailed information on the parameter descriptions for the Heartbeat setup application package, see the Special Documentation for the device $\rightarrow \square 316$

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Heartbeat setup

10.6.11 Configuration management

After commissioning, you can save the current device configurationor restore the previous device configuration. The device configuration is managed via the **Configuration management** parameter.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Configuration backup

► Configuration backup	
Operating time) → 🗎 161
Last backup) → 🗎 161
Configuration management) → 🗎 161
Backup state] → 🗎 162
Comparison result] → 🗎 162

Parameter	Description	User interface / Selection	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	-
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)	-
Configuration management	Select action for managing the device data in the HistoROM backup.	 Cancel Execute backup Restore * Compare * Clear backup data 	Cancel

Parameter	Description	User interface / Selection	Factory setting
Backup state	Shows the current status of data saving or restoring.	 None Backup in progress Restoring in progress Delete in progress Compare in progress Restoring failed Backup failed 	None
Comparison result	Comparison of current device data with HistoROM backup.	 Settings identical Settings not identical No backup available Backup settings corrupt Check not done Dataset incompatible 	Check not done

Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

📔 HistoROM backup

A HistoROM is a "non-volatile" device memory in the form of an EEPROM.

While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.6.12 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation

 $"Setup" menu \rightarrow Advanced setup \rightarrow Administration$

► Administration	
► Define access code) → 🗎 163
► Reset access code) → 🗎 163
Device reset] → 🖺 164

Using the parameter to define the access code

Complete this wizard to specify an access code for the Maintenance role.

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Administration \rightarrow Define access code

► Define access code	
Define access code) → 🗎 163
Confirm access code] → 🗎 163

Parameter overview with brief description

Parameter	Description	User entry
Define access code	Restrict write-access to parameters to protect the configuration of the device against unintentional changes.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code		Max. 16-digit character string comprising numbers, letters and special characters

Using the parameter to reset the access code

Navigation

"Setup" menu \rightarrow Advanced setup \rightarrow Administration \rightarrow Reset access code

► Reset access code	
Operating time) → 🗎 163
Reset access code) → 🗎 163

Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	-
Reset access code	 Reset access code to factory settings. For a reset code, contact your Endress+Hauser service organization. The reset code can only be entered via: Web browser DeviceCare, FieldCare (via CDI-RJ45 service interface) Fieldbus 	Character string comprising numbers, letters and special characters	0x00

Using the parameter to reset the device

Navigation

 $"Setup" menu \rightarrow Advanced setup \rightarrow Administration$

Parameter	Description	Selection	Factory setting
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	 Cancel To delivery settings Restart device Restore S-DAT backup * 	Cancel

Visibility depends on order options or device settings

10.7 Simulation

Via the **Simulation** submenu, it is possible to simulate various process variables in the process and the device alarm mode and verify downstream signal chains (switching valves or closed-control loops). The simulation can be performed without a real measurement (no flow of medium through the device).

Navigation

"Diagnostics" menu \rightarrow Simulation

► Simulation		
A	ssign simulation process variable	→ 🗎 165
Pr	rocess variable value	→ 🖺 165
Cı	urrent input 1 to n simulation	→ 🖺 166
Va	alue current input 1 to n	→ 🗎 166
St	atus input 1 to n simulation	→ 🖺 166
In	put signal level 1 to n	→ 🖺 166
Cı	urrent output 1 to n simulation	→ 🗎 165
Cı	urrent output value	→ 🖺 166
Fr	requency output 1 to n simulation	→ 🗎 166
	requency output 1 to n value	→ 🗎 166
	ulse output simulation 1 to n	→ 🖹 166
	ulse value 1 to n	→ 🖺 166
	witch output simulation 1 to n	→ 🖺 166
Sv	witch state 1 to n	→ 🗎 166
Re	elay output 1 to n simulation	→ 🖺 166

Switch state 1 to n	→ 🗎 166
Device alarm simulation	→ 🗎 166
Diagnostic event category	→ 🗎 166
Diagnostic event simulation	→ 🗎 166

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign simulation process variable		Select a process variable for the simulation process that is activated.	 Off Mass flow Volume flow Corrected volume flow* Target mass flow* Carrier mass flow* Carrier volume flow* Carrier volume flow* Carrier corrected volume flow* Sefference density alternative GSV flow alternative* GSV flow alternative* S&W volume flow* Water cut* Oil density* Water density* Oil volume flow* Water volume flow* Water volume flow* Water corrected volume flow* Water corrected volume flow* Water corrected volume flow* Temperature Concentration* Time period signal frequency (TPS)* 	Off
Process variable value	A process variable is selected in the Assign simulation process variable parameter $(\rightarrow \cong 165).$	Enter the simulation value for the selected process variable.	Depends on the process variable selected	0
Current output 1 to n simulation	-	Switch the simulation of the current output on and off.	• Off • On	Off

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Current output value	In the Current output 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA	3.59 mA
Frequency output 1 to n simulation	In the Operating mode parameter, the Frequency option is selected.	Switch the simulation of the frequency output on and off.	OffOn	Off
Frequency output 1 to n value	In the Frequency simulation 1 to n parameter, the On option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz	0.0 Hz
Pulse output simulation 1 to n	In the Operating mode parameter, the Pulse option is selected.	 Set and switch off the pulse output simulation. For Fixed value option: Pulse width parameter (→ 124) defines the pulse width of the pulses output. 	 Off Fixed value Down-counting value 	Off
Pulse value 1 to n	In the Pulse output simulation 1 to n parameter, the Down-counting value option is selected.	Enter the number of pulses for simulation.	0 to 65 535	0
Switch output simulation 1 to n	In the Operating mode parameter, the Switch option is selected.	Switch the simulation of the switch output on and off.	OffOn	Off
Switch state 1 to n	-	Select the status of the status output for the simulation.	 Open Closed	Open
Relay output 1 to n simulation	-	Switch simulation of the relay output on and off.	OffOn	Off
Switch state 1 to n	The On option is selected in the Switch output simulation 1 to n parameter parameter.	Select status of the relay output for the simulation.	 Open Closed	Open
Device alarm simulation	-	Switch the device alarm on and off.	OffOn	Off
Diagnostic event category	-	Select a diagnostic event category.	SensorElectronicsConfigurationProcess	Process
Diagnostic event simulation	-	Select a diagnostic event to simulate this event.	 Off Diagnostic event picklist (depends on the category selected) 	Off
Current input 1 to n simulation	-	Switch simulation of the current input on and off.	OffOn	Off
Value current input 1 to n	In the Current input 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	0 to 22.5 mA	0 mA
Status input 1 to n simulation	-	Switch simulation of the status input on and off.	OffOn	Off
Input signal level 1 to n	In the Status input simulation parameter, the On option is selected.	Select the signal level for the simulation of the status input.	HighLow	High

10.8 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:

- Protect access to parameters via access code $\rightarrow \implies 167$
- Protect access to local operation via key locking →
 [™] 79
- Protect access to measuring device via write protection switch $\rightarrow \triangleq 168$
- Protect access to parameters via startup configuration

10.8.1 Write protection via access code

The effects of the user-specific access code are as follows:

- Via local operation, the parameters for the measuring device configuration are writeprotected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.

Defining the access code via local display

1. Navigate to the **Define access code** parameter ($\rightarrow \square$ 163).

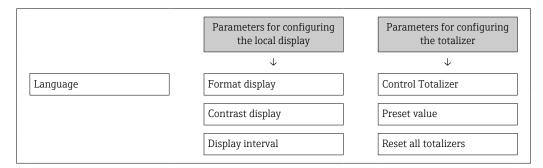
- 2. Define a max. 16-digit character string comprising numbers, letters and special characters as the access code.
- 3. Enter the access code again in the **Confirm access code** parameter (→ 🗎 163) to confirm the code.

The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view. The device locks the write-protected parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.

- If parameter write protection is activated via an access code, it can also only be deactivated via this access code $\rightarrow \cong 78$.
 - The user role with which the user is currently logged on via the local display
 - → 78 is indicated by the **Access status** parameter. Navigation path: Operation → Access status

Parameters which can always be modified via the local display

Certain parameters that do not affect the measurement are excepted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.



Defining the access code via the Web browser

1. Navigate to the **Define access code** parameter ($\rightarrow \triangleq 163$).

- 2. Define a max. 16-digit numeric code as an access code.
- **3.** Enter the access code again in the **Confirm access code** parameter ($\rightarrow \triangleq 163$) to confirm the code.
 - └ The Web browser switches to the login page.
- If no action is performed for 10 minutes, the Web browser automatically returns to the login page.
- - The user role with which the user is currently logged on via Web browser is indicated by the Access status parameter. Navigation path: Operation → Access status

Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

You can only obtain a reset code from your local Endress+Hauser service organization. The code must be calculated explicitly for every device.

- 1. Note down the serial number of the device.
- 2. Read off the **Operating time** parameter.
- **3.** Contact the local Endress+Hauser service organization and tell them the serial number and the operating time.
 - └ Get the calculated reset code.
- 4. Enter the reset code in the **Reset access code** parameter ($\Rightarrow \square 163$).
 - → The access code has been reset to the factory setting **0000**. It can be redefined $\rightarrow \cong 167$.
- For IT security reasons, the calculated reset code is only valid for 96 hours from the specified operating time and for the specific serial number. If you cannot return to the device within 96 hours, you should either increase the operating time you read out by a few days or switch off the device.

10.8.2 Write protection via write protection switch

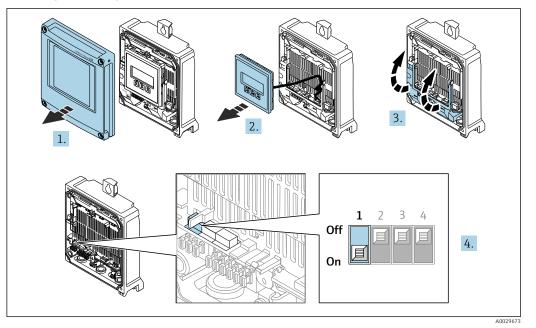
Unlike parameter write protection via a user-specific access code, this allows the user to lock write access to the entire operating menu - apart from the **"Contrast display" parameter**.

The parameter values are now read only and cannot be edited any more (exception **"Contrast display" parameter**):

- Via local display
- Via PROFINET protocol

Proline 500 – digital

Enabling/disabling write protection



1. Open the housing cover.

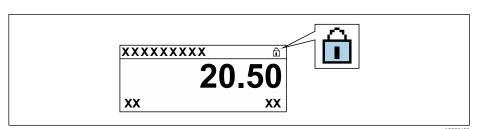
2. Remove the display module.

3. Fold open the terminal cover.

4. Enable or disable write protection:

Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection/to the **OFF** position (factory setting) disables hardware write protection.

In the Locking status parameter, the Hardware locked option is displayed
 → ● 171. When hardware write protection is active, the
 symbol appears in the header of the measured value display and in the navigation view in front of the parameters.



- 5. Insert the display module.
- 6. Close the housing cover.

7. **A**WARNING

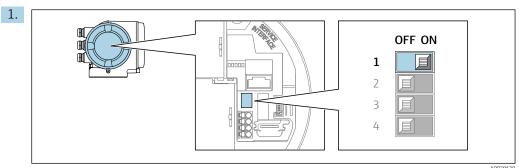
Excessive tightening torque applied to the fixing screws!

Risk of damaging the plastic transmitter.

► Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

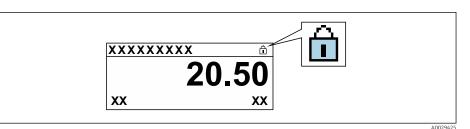
Tighten the securing screws.

Proline 500



Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

→ In the Locking status parameter, the Hardware locked option is displayed
 → ● 171. In addition, on the local display the symbol appears in front of the parameters in the header of the operational display and in the navigation view.



- 2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.
 - ► No option is displayed in the Locking status parameter → <a>Pmin 171. On the local display, the <a>Pmin symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.

11 Operation

11.1 Reading off the device locking status

Device active write protection: Locking status parameter

Operation \rightarrow Locking status

Function scope of the "Locking status" parameter

Options	Description
None	The access authorization displayed in the Access status parameter applies $\rightarrow \square$ 78. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) $\rightarrow \square$ 168.
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset, etc.). Once the internal processing has been completed, the parameters can be changed once again.

11.2 Adjusting the operating language

Petailed information:

- [′] To configure the operating language ightarrow 🖺 104

11.3 Configuring the display

Detailed information:

- On the basic settings for the local display \rightarrow 🗎 135
- On the advanced settings for the local display $\rightarrow \cong 153$

11.4 Reading measured values

With the **Measured values** submenu, it is possible to read all the measured values.

Navigation

"Diagnostics" menu \rightarrow Measured values

► Measured values	
► Measured variables	→ 🗎 172
► Totalizer	→ 🗎 182
► Input values	→ 🗎 183
► Output values	→ 🗎 184

11.4.1 "Measured variables" submenu

The **Measured variables** submenu contains all the parameters needed to display the current measured values for each process variable.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Measured variables

Measured variables	
Mass flow) → 🗎 174
Volume flow] → 🗎 174
Corrected volume flow] → 🗎 174
Density] → 🗎 174
Reference density] → 🗎 174
Temperature] → 🗎 174
Pressure] → 🗎 174
Concentration) → 🗎 174
Target mass flow) → 🗎 175
Carrier mass flow) → 🗎 175
Target corrected volume flow) → 🗎 175
Carrier corrected volume flow) → 🗎 175
Target volume flow) → 🗎 175
Carrier volume flow] → 🗎 176
CTL] → 🗎 176
CPL] → 🗎 176
CTPL] → 🗎 176
S&W volume flow	→ 🗎 177
S&W correction value) → 🗎 177
Reference density alternative	→ 🗎 177

GSV flow	→ 🗎 177
GSV flow alternative	→ 🗎 177
NSV flow	→ 🗎 178
NSV flow alternative	→ 🗎 178
Oil CTL	→ 🗎 178
Oil CPL	→ 🗎 178
Oil CTPL	→ 🗎 178
Water CTL	→ ⇒ 179
CTL alternative	→ 🗎 179
CPL alternative	→ 🗎 179
CTPL alternative	→ 🗎 179
Oil reference density	→ 🗎 179
Water reference density	→ 🗎 180
Oil density	→ 🗎 180
Water density	→ 180
Water cut	→ ➡ 180
Oil volume flow	→ 180
Oil corrected volume flow	→ 🗎 181
Oil mass flow	→ 🗎 181
Water volume flow	→ 🗎 181
Water corrected volume flow	→ 🗎 181
Water mass flow	→ 🗎 181
Weighted density average	→ 🗎 182
Weighted temperature average	→ 🗎 182

Parameter	Prerequisite	Description	User interface	Factory setting
Mass flow	-	Displays the mass flow that is currently measured. Dependency The unit is taken from: Mass flow unit parameter $(\rightarrow \square 108)$	Signed floating-point number	-
Volume flow	-	Displays the volume flow that is currently calculated. Dependency The unit is taken from the Volume flow unit parameter $(\rightarrow \square 108).$	Signed floating-point number	-
Corrected volume flow	-	Displays the corrected volume flow that is currently calculated. Dependency The unit is taken from: Corrected volume flow unit parameter ($\rightarrow \square$ 108)	Signed floating-point number	-
Density	-	Shows the density currently measured. <i>Dependency</i> The unit is taken from the Density unit parameter $(\rightarrow \square 108).$	Signed floating-point number	-
Reference density	-	Displays the reference density that is currently calculated. Dependency The unit is taken from: Reference density unit parameter ($\rightarrow \square 108$)	Signed floating-point number	-
Temperature	_	Shows the medium temperature currently measured. Dependency The unit is taken from: Temperature unit parameter $(\rightarrow \blacksquare 109)$	Signed floating-point number	-
Pressure	_	Displays either a fixed or external pressure value. Dependency The unit is taken from the Pressure unit parameter $(\rightarrow \square 109).$	Signed floating-point number	-
Concentration	For the following order code: Order code for "Application package", option ED "Concentration" Inte software options currently enabled are displayed in the Software option overview parameter.	Displays the concentration that is currently calculated. <i>Dependency</i> The unit is taken from the Concentration unit parameter.	Signed floating-point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
Target mass flow	With the following conditions: Order code for "Application package", option ED "Concentration" Image: The software options currently enabled are displayed in the Software option overview parameter.	Displays the mass flow that is currently measured for the target medium. Dependency The unit is taken from the Mass flow unit parameter $(\rightarrow \square 108).$	Signed floating-point number	-
Carrier mass flow	With the following conditions: Order code for "Application package", option ED "Concentration" Image: The software options currently enabled are displayed in the Software option overview parameter.	Displays the mass flow of the carrier medium that is currently measured. Dependency The unit is taken from: Mass flow unit parameter $(\rightarrow \square 108)$	Signed floating-point number	-
Target corrected volume flow	 With the following conditions: Order code for "Application package", option ED "Concentration" The Ethanol in water option or %mass / %volume option is selected in the Liquid type parameter. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the corrected volume flow that is currently measured for the target fluid. <i>Dependency</i> The unit is taken from the Volume flow unit parameter $(\rightarrow \square 108)$.	Signed floating-point number	-
Carrier corrected volume flow	 With the following conditions: Order code for "Application package", option ED "Concentration" In the Liquid type parameter, the Ethanol in water option or %mass / %volume option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the corrected volume flow currently measured for the carrier fluid. <i>Dependency</i> The unit is taken from the Volume flow unit parameter $(\rightarrow \square 108)$.	Signed floating-point number	-
Target volume flow	 With the following conditions: Order code for "Application package", option ED "Concentration" The Ethanol in water option or %mass / %volume option is selected in the Liquid type parameter. The %vol option is selected in the Concentration unit parameter. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the volume flow currently measured for the target medium. <i>Dependency</i> The unit is taken from the Volume flow unit parameter $(\rightarrow \square 108)$.	Signed floating-point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
Carrier volume flow	 With the following conditions: Order code for "Application package", option ED "Concentration" The Ethanol in water option or %mass / %volume option is selected in the Liquid type parameter. The %vol option is selected in the Concentration unit parameter. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the volume flow currently measured for the carrier medium. <i>Dependency</i> The unit is taken from the Volume flow unit parameter $(\rightarrow \square 108)$.	Signed floating-point number	_
CTL	For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter.	Displays the correction factor which represents the effect of temperature on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature.	Positive floating- point number	-
CPL	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the correction factor which represents the effect of pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference pressure.	Positive floating- point number	-
CTPL	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the combined correction factor which represents the effect of temperature and pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature and reference pressure.	Positive floating- point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
S&W volume flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the S&W volume flow which is calculated from the measured total volume flow minus the net volume flow. <i>Dependency</i> The unit is taken from: Volume flow unit parameter	Signed floating-point number	_
S&W correction value	 For the following order code: "Application package", option EJ "Petroleum" In the S&W input mode parameter, the External value option or the Current input 1n option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Shows the correction value for sediment and water.	Positive floating- point number	-
Reference density alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the fluid density at the alternative reference temperature. <i>Dependency</i> The unit is taken from: Reference density unit parameter	Signed floating-point number	-
GSV flow	For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter.	Displays the measured total volume flow, corrected to the reference temperature and the reference pressure. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	-
GSV flow alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the measured total volume flow, corrected to the alternative reference temperature and the alternative reference pressure. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
NSV flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the net volume flow which is calculated from the measured total volume flow minus the value for sediment & water and minus the shrinkage. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	-
NSV flow alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the net volume flow which is calculated from the measured alternative total volume minus the value for sediment & water and minus the shrinkage. <i>Dependency</i> The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	-
Oil CTL	For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter.	Displays the correction factor which represents the effect of temperature on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference temperature.	Positive floating- point number	-
Oil CPL	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the correction factor which represents the effect of pressure on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference pressure.	Positive floating- point number	-
Oil CTPL	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the combined correction factor which represents the effect of temperature and pressure on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference temperature and reference pressure.	Positive floating- point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
Water CTL	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the correction factor which represents the effect of temperature on the water. This is used to convert the measured water volume flow and the measured water density to values at reference temperature.	Positive floating- point number	-
CTL alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the correction factor which represents the effect of temperature on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference temperature.	Positive floating- point number	-
CPL alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the correction factor which represents the effect of pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference pressure.	Positive floating- point number	-
CTPL alternative	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the combined correction factor which represents the effect of temperature and pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference temperature and the alternative reference pressure.	Positive floating- point number	1
Oil reference density	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Shows the oil density at the reference temperature.	Signed floating-point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
Water reference density	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are 	kage", option reference temperature. n mode Net oil & n is selected. e options	Signed floating-point number	_
	displayed in the Software option overview parameter.			
Oil density	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. 	Displays the density of the oil currently measured.	Signed floating-point number	-
	The software options currently enabled are displayed in the Software option overview parameter.			
Water density	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. 	Displays the density of the water currently measured.	Signed floating-point number	_
	The software options currently enabled are displayed in the Software option overview parameter.			
Water cut	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the API referenced correction option is selected. 	Displays the percentage water volume flow in relation to the total volume flow of the fluid.	0 to 100 %	_
	The software options currently enabled are displayed in the Software option overview parameter.			
 "Application package", option ca EJ "Petroleum" In the Petroleum mode parameter the Net cil % 	Displays the currently calculated volume flow of the oil. Dependency: Based on the value displayed in the Water cut parameter	Signed floating-point number	-	
	The software options currently enabled are displayed in the Software option overview parameter.	 The unit is taken from: Volume flow unit parameter 		

Parameter	Prerequisite	Description	User interface	Factory setting
Oil corrected volume flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	Displays the currently calculated volume flow of the oil, calculated to values at reference temperature and reference pressure. Dependency: • Based on the value displayed in the Water cut parameter • The unit is taken from: Corrected volume flow unit parameter	Signed floating-point number	-
Oil mass flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	 Displays the currently calculated mass flow of the oil. Dependency: Based on the value displayed in the Water cut parameter The unit is taken from: Mass flow unit parameter 	Signed floating-point number	-
Water volume flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	 Displays the currently calculated volume flow of the water. Dependency: Based on the value displayed in the Water cut parameter The unit is taken from: Volume flow unit parameter 	Signed floating-point number	-
Water corrected volume flow	For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter.	 Displays the currently calculated volume flow of the water, calculated to values at reference temperature and reference pressure. Dependency: Based on the value displayed in the Water cut parameter The unit is taken from: Corrected volume flow unit parameter 	Signed floating-point number	-
Water mass flow	 For the following order code: "Application package", option EJ "Petroleum" In the Petroleum mode parameter, the Net oil & water cut option is selected. The software options currently enabled are displayed in the Software option overview parameter. 	 Displays the currently calculated mass flow of the water. Dependency: Based on the value displayed in the Water cut parameter The unit is taken from: Mass flow unit parameter 	Signed floating-point number	-

Parameter	Prerequisite	Description	User interface	Factory setting
Weighted density average	For the following order code: • "Application package", option EJ "Petroleum" • "Application package", option EM "Petroleum + Locking function" The software options currently enabled are displayed in the Software option overview parameter.	Displays the weighted average for the density since the last time the density averages were reset. Dependency: • The unit is taken from: Density unit parameter • The value is reset to NaN (Not a Number) via the Reset weighted averages parameter	Signed floating-point number	_
Weighted temperature average	For the following order code: "Application package", option EJ "Petroleum" "Application package", option EM "Petroleum + Locking function" The software options currently enabled are displayed in the Software option overview parameter.	Displays the weighted average for the temperature since the last time the temperature averages were reset. Dependency: • The unit is taken from: Temperature unit parameter • The value is reset to NaN (Not a Number) via the Reset weighted averages parameter	Signed floating-point number	-

11.4.2 Totalizer

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Totalizer

er

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign process variable	-	Select process variable for totalizer.	Volume flowMass flowCorrected volume flow	Volume flow
Totalizer value 1 to n	One of the following options is selected in the Assign process variable parameter:Volume flowMass flowCorrected volume flowTotal mass flowCondensate mass flowEnergy flowHeat flow difference	Displays the current totalizer counter value.	Signed floating-point number	0 m ³
Totalizer status 1 to n	-	Displays the current totalizer status.	GoodUncertainBad	-
Totalizer status (Hex) 1 to n	In Target mode parameter, the Auto option is selected.	Displays the current status value (hex) of the totalizer.	0 to 0xFF	-

11.4.3 "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values

► Input values		
	► Current input 1 to n	→ 🗎 183
	► Status input 1 to n	→ 🖺 183

Input values of current input

The **Current input 1 to n** submenu contains all the parameters needed to display the current measured values for every current input.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values \rightarrow Current input 1 to n

► Current input 1 to n	
Measured values 1 to n	→ 🗎 183
Measured current 1 to n	→ 🗎 183

Parameter overview with brief description

Parameter	Description	User interface
Measured values 1 to n	Displays the current input value.	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Input values \rightarrow Status input 1 to n

► Status input 1 to n		
Value status input]	→ 🗎 184

Parameter overview with brief description

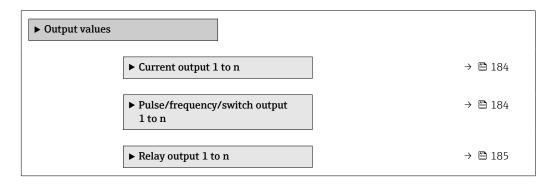
Parameter	Description	User interface
Value status input	Shows the current input signal level.	HighLow

11.4.4 Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values



Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Value current output 1 to n

► Current output 1 to n	
Output current] → 🗎 184
Measured current] → 🗎 184

Parameter overview with brief description

Parameter	Description	User interface
Output current	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Pulse/frequency/switch output 1 to n

Pulse/frequency/switch output 1 to n	
Output frequency	→ 🗎 185
Pulse output 1 to n	→ 🗎 185
Switch state	→ 🗎 185

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Output frequency	In the Operating mode parameter, the Frequency option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output 1 to n	The Pulse option is selected in the Operating mode parameter parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch state	The Switch option is selected in the Operating mode parameter.	Displays the current switch output status.	 Open Closed

Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

Navigation

"Diagnostics" menu \rightarrow Measured values \rightarrow Output values \rightarrow Relay output 1 to n

► Relay output 1 to n	
Switch state	→ 🗎 185
Switch cycles	→ 🗎 185
Max. switch cycles number	→ <a> 185

Parameter	Description	User interface
Switch state	Shows the current relay switch status.	 Open Closed
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

11.5 Adapting the measuring device to the process conditions

The following are available for this purpose:

- Basic settings using the **Setup** menu ($\rightarrow \implies 105$)
- Advanced settings using the Advanced setup submenu ($\rightarrow \square 142$)

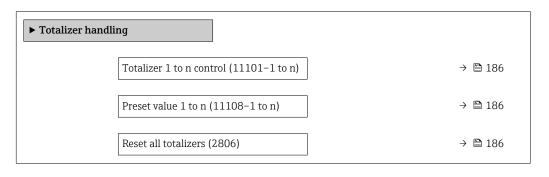
11.6 Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:

- Control Totalizer
- Reset all totalizers

Navigation

"Operation" menu → Totalizer handling



Parameter overview with brief description

Parameter	Description	Selection / User entry	Factory setting
Totalizer 1 to n control	Operate the totalizer.	 Reset + hold Preset + hold Hold Totalize 	Totalize
Preset value 1 to n	Specify start value for totalizer.	Signed floating-point number	0 kg
Reset all totalizers	Reset all totalizers to 0 and start.	CancelReset + totalize	Cancel

11.6.1 Function scope of "Control Totalizer" parameter

Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold ¹⁾	The totaling process is stopped and the totalizer is set to its defined start value from the Preset value parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize ¹⁾	The totalizer is set to the defined start value in the Preset value parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

1) Visible depending on the order options or device settings

11.6.2 Function scope of the "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the flow values previously totalized.

11.7 Show data logging

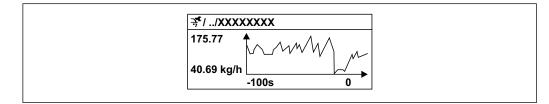
The **Extended HistoROM** application package must be enabled in the device (order option) for the **Data logging** submenu to appear. This contains all the parameters for the measured value history.

Pata logging is also available via:

- Plant Asset Management Tool FieldCare $\rightarrow \square$ 91.
- Web browser

Function scope

- A total of 1000 measured values can be stored
- 4 logging channels
- Adjustable logging interval for data logging
- Measured value trend for each logging channel displayed in the form of a chart



38 Chart of a measured value trend

- x-axis: depending on the number of channels selected displays 250 to 1000 measured values of a process variable.
- y-axis: displays the approximate measured value span and constantly adapts this to the ongoing measurement.

If the length of the logging interval or the assignment of the process variables to the channels is changed, the content of the data logging is deleted.

Navigation

"Diagnostics" menu \rightarrow Data logging

► Data logging	
Assign channel 1	→ 🗎 189
Assign channel 2	→ 🗎 190
Assign channel 3	→ 🗎 190
Assign channel 4	→ 🗎 190
Logging interval	→ 🗎 190

Clear logging data	→ 🗎 190
Data logging	→ <a> 190
Logging delay	→
Data logging control	→
Data logging status	→ 🗎 191
Entire logging duration	→ 🗎 191

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign channel 1	The Extended HistoROM application package is available.	Assign process variable to logging channel.	 Off Mass flow Volume flow Corrected volume flow* Density Reference density* Temperature Pressure GSV flow * GSV flow * GSV flow * NSV flow * NSV flow * NSV flow alternative * S&W volume flow * Reference density alternative * Water cut * Oil density * Water density * Oil density * Water density * Oil volume flow * Water density * Oil volume flow * Oil corrected volume flow * Water curter * Oil corrected volume flow * Concentration * Target mass flow * Concentration * Target mass flow * Carrier mass flow * Carrier volume flow * Carrier corrected volume flow * Target corrected volume flow * Carrier corrected volume flow * Application specific output 0 * Application specific output 1 * Inhomogeneous medium index Suspended bubbles index * HBSI* Raw value mass flow Exciter current 0 O	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
			 Oscillation amplitude 1* Signal asymmetry Torsion signal asymmetry* Electronics temperature Sensor index coil asymmetry Test point 0 Test point 1 Current output 1 Current output 2* Current output 3* Current output 4 	
Assign channel 2	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see the Assign channel 1 parameter $(\rightarrow \square 189)$	Off
Assign channel 3	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see the Assign channel 1 parameter $(\rightarrow \square 189)$	Off
Assign channel 4	The Extended HistoROM application package is available. The software options currently enabled are displayed in the Software option overview parameter.	Assign a process variable to logging channel.	For the picklist, see the Assign channel 1 parameter $(\rightarrow \square 189)$	Off
Logging interval	The Extended HistoROM application package is available.	Define the logging interval for data logging. This value defines the time interval between the individual data points in the memory.	0.1 to 3 600.0 s	1.0 s
Clear logging data	The Extended HistoROM application package is available.	Clear the entire logging data.	CancelClear data	Cancel
Data logging	_	Select the type of data logging.	OverwritingNot overwriting	Overwriting
Logging delay	In the Data logging parameter, the Not overwriting option is selected.	Enter the time delay for measured value logging.	0 to 999 h	0 h
Data logging control	In the Data logging parameter, the Not overwriting option is selected.	Start and stop measured value logging.	 None Delete + start Stop 	None

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Data logging status	In the Data logging parameter, the Not overwriting option is selected.	Displays the measured value logging status.	DoneDelay activeActiveStopped	Done
Entire logging duration	In the Data logging parameter, the Not overwriting option is selected.	Displays the total logging duration.	Positive floating- point number	0 s

* Visibility depends on order options or device settings

11.8 Gas Fraction Handler

The Gas Fraction Handler improves measurement stability and repeatability in the event of two-phase media and provides valuable diagnostic information for the process.

The function continuously checks for the presence of gas bubbles in liquids or droplets in gases, as this second phase influences the output values for flow and density.

In the case of two-phase media, the Gas Fraction Handler stabilizes the output values and enables better readability for operators and easier interpretation by the distributed control system. The level of smoothing is adjusted according to the severity of the disturbances introduced by the second phase. In the case of single-phase media, the Gas Fraction Handler does not have any influence on the output values.

Possible options in the Gas Fraction Handler parameter:

- Off: Disables the Gas Fraction Handler. When a second phase is present, large fluctuations in the values output for flow and density will occur.
- Moderate: Use for applications with low levels or intermittent levels of second phase.
- Powerful: Use for applications with very significant levels of second phase.

The Gas Fraction Handler is cumulative to any fixed damping constants applied to flow and density that are set elsewhere in the instrument parameterization.

For detailed information on the parameter descriptions of the Gas Fraction Handler, see the Special Documentation for the device $\rightarrow \cong 316$

11.8.1 "Measurement mode" submenu

Navigation

"Expert" menu \rightarrow Sensor \rightarrow Measurement mode

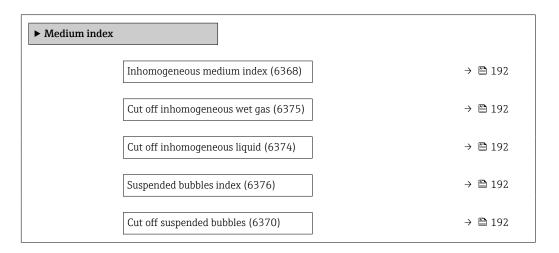
► Measurement n	node	
	Gas Fraction Handler (6377)	→ 🗎 191

Parameter	Description	Selection	Factory setting
Gas Fraction Handler	Activates the Gas Fraction Handler function for two phase media.	OffModeratePowerful	Moderate

11.8.2 "Medium index" submenu

Navigation

"Expert" menu \rightarrow Application \rightarrow Medium index



Parameter	Prerequisite	Description	User interface / User entry	Factory setting
Inhomogeneous medium index	-	Shows the degree of inhomogeneity of the medium.	Signed floating-point number	-
Cut off inhomogeneous wet gas	-	Enter cut off value for wet gas applications. Below this value the Inhomogeneous medium index' is set to 0.	Positive floating- point number	0.25
Cut off inhomogeneous liquid	-	Enter cut off value for liquid applications. Below this value the Inhomogeneous medium index' is set to 0.	Positive floating- point number	0.05
Suspended bubbles index	The diagnostic index is only available for Promass Q.	Shows the relative amount of suspended bubbles in the medium.	Signed floating-point number	-
Cut off suspended bubbles	The parameter is only available for Promass Q.	Enter the cut off value for suspended bubbles. Below this value the 'Index for suspended bubbles' is set to 0.	Positive floating- point number	0.05

12 Diagnostics and troubleshooting

12.1 General troubleshooting

For local display

Error	Possible causes	Remedy
Local display dark and no output signals	Supply voltage does not match that specified on the nameplate.	Apply the correct supply voltage .
Local display dark and no output signals	The polarity of the supply voltage is wrong.	Correct the polarity.
Local display dark and no output signals	No contact between connecting cables and terminals.	Check the connection of the cables and correct if necessary.
Local display dark and no output signals	Terminals are not plugged into the I/O electronics module correctly. Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	I/O electronics module is defective. Main electronics module is defective.	Order spare part → 🗎 280.
Local display dark and no output signals	The connector between the main electronics module and display module is not plugged in correctly.	Check the connection and correct if necessary.
Local display dark and no output signals	The connecting cable is not plugged in correctly.	 Check the connection of the electrode cable and correct if necessary. Check the connection of the coil current cable and correct if necessary.
Local display is dark, but signal output is within the valid range	Display is set too bright or too dark.	 Set the display brighter by simultaneously pressing ± + E. Set the display darker by simultaneously pressing □ + E.
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part $\rightarrow \square 280$.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures $\rightarrow \square 207$
Text on local display appears in a foreign language and cannot be understood.	Incorrect operating language is configured.	 Press 2 s □ + ⊕ ("home position"). Press E. Set the desired language in the Display language parameter (→ 🗎 158).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	 Check the cable and the connector between the main electronics module and display module. Order spare part →

For output signals

Error	Possible causes	Remedial action
Signal output outside the valid range	Main electronics module is defective.	Order spare part → 🗎 280.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Parametrization errors	Check parameterization and correct it.
Device measures incorrectly.	Configuration error or device is operated outside the application.	 Check and correct parameter configuration. Observe limit values specified in the "Technical Data".

For access

Problem	Possible causes	Remedy
No write access to parameters.	Hardware write protection is enabled.	Set the write protection switch on the main electronics module to the OFF position $\rightarrow \bigoplus 168$.
No write access to parameters.	Current user role has limited access authorization.	1. Check user role $\rightarrow \boxdot$ 78. 2. Enter correct customer-specific access code $\rightarrow \boxdot$ 78.
No connection via PROFINET.	PROFINET bus cable is connected incorrectly.	Check the terminal assignment $\rightarrow \cong$ 39.
No connection via PROFINET.	Device plug is not properly connected.	Check the pin assignment of the device plugs .
No connection to web server.	Web server is disabled.	Using the "FieldCare" or "DeviceCare" operating tool, check whether the Web server of the measuring device is enabled, and enable it if necessary→ 🗎 86.
	Incorrect settings for the Ethernet interface of the computer.	1. Check the properties of the Internet protocol $(TCP/IP) \rightarrow \textcircled{B} 82 \rightarrow \textcircled{B} 82$. 2. Check the network settings with the IT manager.
No connection to Web server.	 Incorrect IP address IP address is not known 	 If addressing via hardware: open the transmitter and check the IP address configured (last octet). Check the IP address of the measuring device with the network manager. If the IP address is not known, set DIP switch no. 10 to ON, restart the device and enter the factory IP address 192.168.1.212.
	Web browser setting "Use a Proxy Server for Your LAN" is enabled	 Disable the use of the proxy server in the Web browser settings of the computer. Using the example of MS Internet Explorer: 1. Under <i>Control Panel</i> open <i>Internet options</i>. 2. Select the <i>Connections</i> tab and then double-click <i>LAN settings</i>. 3. In the <i>LAN settings</i> disable the use of the proxy server and select <i>OK</i> to confirm.
	Apart from the active network connection to the measuring device, other network connections are also being used.	 Make sure that no other network connections are established by the computer (also no WLAN) and close other programs with network access to the computer. If using a docking station for notebooks, make sure that a network connection to another network is not active.
No connection to web server.	Incorrect WLAN access data.	 Check WLAN network status. Log on to the device again using WLAN access data. Check that WLAN is enabled on the measuring device and operating device →

Problem	Possible causes	Remedy
	WLAN communication is disabled.	-
Not connecting to web server, FieldCare or DeviceCare.	No WLAN network available.	 Check if WLAN reception is present: LED on display module is lit blue Check if WLAN connection is enabled: LED on display module flashes blue Switch on instrument function.
Network connection not present or unstable.	WLAN network is weak.	 Operating device is outside of reception range: Check network status on operating device. To improve network performance, use an external WLAN antenna.
	Parallel WLAN and Ethernet communication.	Check network settings.Temporarily enable only the WLAN as an interface.
Web browser is frozen and operation no longer possible.	Data transfer is active.	Wait until data transfer or current action is finished.
	Connection lost	 Check cable connection and power supply. Refresh the Web browser and restart if necessary.
Content of web browser is incomplete or difficult to read.	Not using optimum version of Web server.	 Use the correct Web browser version → B 80. Clear the Web browser cache and restart the Web browser.
	Unsuitable view settings.	Change the font size/display ratio of the Web browser.
No or incomplete display of contents in the web browser.	 JavaScript is not enabled JavaScript cannot be enabled	1. Enable JavaScript. 2. Enter http://XXX.XXX.X.X.X/servlet/ basic.html as the IP address.
Operation with FieldCare or DeviceCare is not possible via CDI-RJ45 service interface (port 8000).	Firewall of computer or network is preventing communication.	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/ DeviceCare access.
Flashing of firmware with FieldCare or DeviceCare via CDI-RJ45 service interface (via port 8000 or TFTP ports) is not possible.	Firewall of computer or network is preventing communication.	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/ DeviceCare access.

For system integration

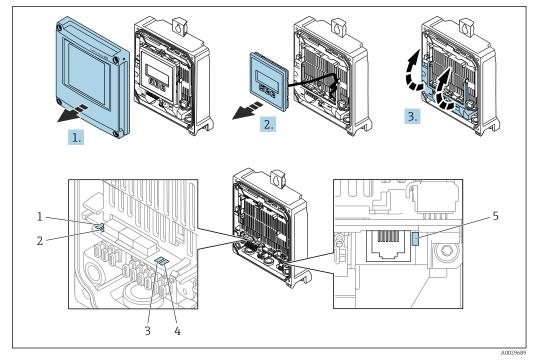
Error	Possible causes	Remedy
The PROFINET device name is not displayed correctly and contains coding.	A device name containing one or more underscores has been specified via the automation	Specify a correct device name (without underscores) via the automation system.
	system.	

12.2 Diagnostic information via light emitting diodes

12.2.1 Transmitter

Proline 500 – digital

Different LEDs in the transmitter provide information on the device status.



- 1
- Supply voltage Device status 2
- 3 Flashing/network status
- 4 Port 1 active: PROFINET
- 5 Port 2 active: PROFINET and service interface (CDI)

1. Open the housing cover.

2. Remove the display module.

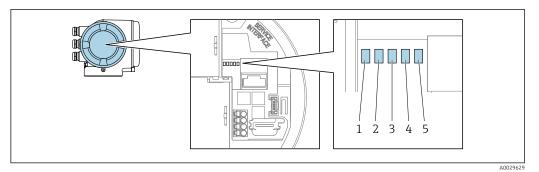
3. Fold open the terminal cover.

LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
2	Device status (normal	Off	Firmware error
	operation)	Green	Device status is ok.
		Flashing green	Device is not configured.
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts.
2	Device status (during	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	start-up)	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off)
			Cyclic data exchange is not active, no IP address is available: Flash frequency: 3 Hz
		Red	IP address is available but there is no connection to the automation system.

LED		Color	Meaning
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz
4	4 Port 1 active: PROFINET	Off	Not connected or no connection established.
		White	Connected and connection established.
		Flashing white	Communication not active.
5	Port 2 active:	Off	Not connected or no connection established.
	PROFINET and service interface (CDI)	Yellow	Connected and connection established.
		Flashing yellow	Communication not active.

Proline 500

Different LEDs in the transmitter provide information on the device status.



- Supply voltage Device status 1
- 2 3
- Flashing/network status
- 4 Port 1 active: PROFINET
- 5 Port 2 active: PROFINET and service interface (CDI)

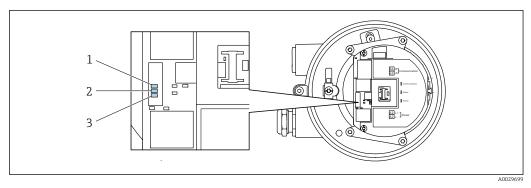
LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
2	Device status (normal	Off	Firmware error.
	operation)	Green	Device status is ok.
		Flashing green	Device is not configured.
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts.
2	Device status (during	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	start-up)	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off)
			Cyclic data exchange is not active, no IP address is available: Flash frequency: 3 Hz

LED		Color	Meaning
		Red	IP address is available but there is no connection to the automation system
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz
4	1 Fore 1 dediter	Off	Not connected or no connection established.
	PROFINET	White	Connected and connection established.
		Flashing white	Communication not active.
5	Port 2 active:	Off	Not connected or no connection established.
	PROFINET and service interface (CDI)	Yellow	Connected and connection established.
		Flashing yellow	Communication not active.

12.2.2 Sensor connection housing

Proline 500 – digital

Various light emitting diodes (LED) on the ISEM electronics unit (intelligent sensor electronics module) in the sensor connection housing provide information about the device status.



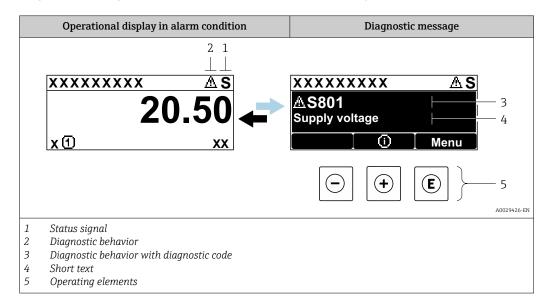
- 1 Communication
- 2 Device status
- 3 Supply voltage

LED		Color	Meaning
1	Communication	White	Communication active.
2	Device status (normal	Red	Error
	operation)	Flashing red	Warning
2	Device status (during	Flashes red slowly	If $>$ 30 seconds: problem with the boot loader.
	start-up)	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Supply voltage	Green	Supply voltage is ok.
		Off	Supply voltage is off or too low.

12.3 Diagnostic information on local display

12.3.1 **Diagnostic message**

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.



If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:

- Via parameter $\rightarrow \cong 272$
- Via submenus → 🖺 273

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).



The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

Symbol	Meaning
F	Failure A device error has occurred. The measured value is no longer valid.
С	Function check The device is in service mode (e.g. during a simulation).
S	Out of specification The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
М	Maintenance required Maintenance is required. The measured value remains valid.

Diagnostic behavior

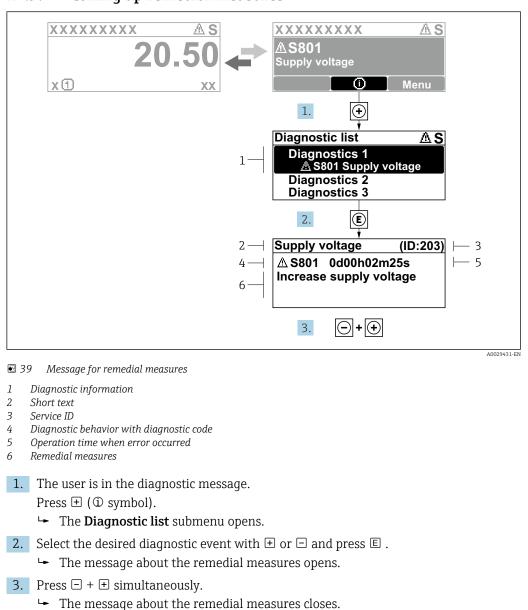
Symbol	Meaning
8	 Alarm Measurement is interrupted. Signal outputs and totalizers assume the defined alarm condition. A diagnostic message is generated.
Δ	Warning Measurement is resumed. The signal outputs and totalizers are not affected. A diagnostic message is generated.

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

Operating elements

Кеу	Meaning
+	Plus key <i>In a menu, submenu</i> Opens the message about remedy information.
E	Enter key <i>In a menu, submenu</i> Opens the operating menu.



12.3.2 Calling up remedial measures

The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the **Diagnostic list** submenu or **Previous diagnostics** parameter.

1. Press E.

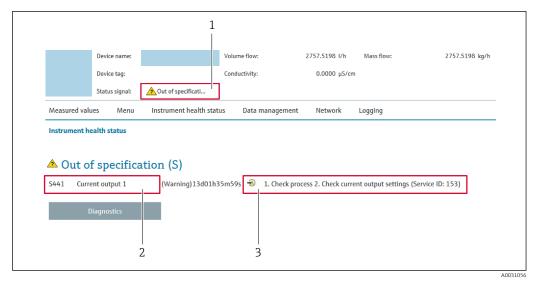
- └ The message for the remedial measures for the selected diagnostic event opens.
- 2. Press + + simultaneously.

└ The message for the remedial measures closes.

12.4 Diagnostic information in the Web browser

12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the home page once the user has logged on.



- 1 Status area with status signal
- 2 Diagnostic information
- 3 Remedial measures with service ID

In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter $\rightarrow \cong 272$
- Via submenu → 🖺 273

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning
\otimes	Failure A device error has occurred. The measured value is no longer valid.
V	Function check The device is in the service mode (during a simulation, for example).
?	Out of specification The device is being operated: Outside its technical specification limits (e.g. outside the process temperature range)
\diamond	Maintenance required Maintenance is required. The measured value is still valid.

The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

12.4.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

12.5 Diagnostic information in FieldCare or DeviceCare

12.5.1 Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.

Xxxxxx///	 ▶ ≥ > ● ▶ ≥ > ● ▶ □ ■ ■	Mass flow: ☎ 12.34 kg/h Volume flow: ☎ 12.34 m³/h
Xxxxx Xxxxxx Xxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxx Xxxxxxx Xxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxxx Xxxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxxx Xxxxxxxxx Xxxxxxxxx Xxxxxxxx Xxxxxxx Xxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxx Xxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxxxxx Xxxxx	C485 Simu Deactivate Mainenance	Instrument health status Image: Second status <

- 1 Status area with status signal $\rightarrow \square$ 199
- 2 Diagnostics information $\rightarrow \square 200$
- 3 Remedial measures with service ID

In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter $\rightarrow \cong 272$
- Via submenu → 🗎 273

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

12.5.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:

- On the home page
- Remedy information is displayed in a separate field below the diagnostics information.
- In the **Diagnostics** menu Remedy information can be called up in the working area of the user interface.

The user is in the **Diagnostics** menu.

- 1. Call up the desired parameter.
- 2. On the right in the working area, mouse over the parameter.
 - ► A tool tip with remedy information for the diagnostic event appears.

12.6 Adapting the diagnostic information

12.6.1 Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

 $\mathsf{Expert} \to \mathsf{System} \to \mathsf{Diagnostic} \ \mathsf{handling} \to \mathsf{Diagnostic} \ \mathsf{behavior}$

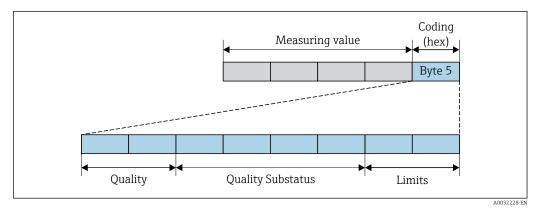
Available diagnostic behaviors

The following diagnostic behaviors can be assigned:

Diagnostic behavior	Description
Alarm	The device stops measurement. The totalizers assume the defined alarm condition. A diagnostic message is generated.
Warning	The device continues to measure. Measured value output via PROFINET and totalizers are not affected. A diagnostic message is generated.
Logbook entry only	The device continues to measure. The diagnostic message is only displayed in the Event logbook submenu (Event list submenu) and is not displayed in alternating sequence with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

Displaying the measured value status

If modules with input data (e.g. Analog Input module, Discrete Input module, Totalizer module, Heartbeat module) are configured for cyclic data transmission, the measured value status is coded as per PROFINET PA Profile 4 Specification and transmitted along with the measured value to the PROFINET Controller via the status byte. The status byte is split into three segments: Quality, Quality Substatus and Limits.



☑ 40 Structure of the status byte

The content of the status byte depends on the configured failure mode in the individual function block. Depending on which failure mode has been configured, status information in accordance with PROFINET PA Profile Specification 4 is transmitted to the the PROFINET controller via the status byte status information. The two bits for the limits always have the value 0.

Supported status information

Status	Coding (hex)
BAD - Maintenance alarm	0x24
BAD - Process related	0x28
BAD - Function check	0x3C
UNCERTAIN - Initial value	0x4F
UNCERTAIN - Maintenance demanded	0x68
UNCERTAIN - Process related	0x78
GOOD - OK	0x80
GOOD - Maintenance demanded	0xA8
GOOD - Function check	0xBC

Determining the measured value status and device status via the diagnostic behavior

When the diagnostic behavior is assigned, this also changes the measured value status and device status for the diagnostic information. The measured value status and device status depend on the choice of diagnostic behavior and on the group in which the diagnostic information is located.

The diagnostic information is grouped as follows:

- Diagnostic information pertaining to the sensor: diagnostic number 000 to 199 $\rightarrow \cong 205$
- Diagnostic information pertaining to the electronics: diagnostic number 200 to 399 $\rightarrow \ \textcircled{B}$ 205
- Diagnostic information pertaining to the configuration: diagnostic number 400 to 599 \rightarrow B 206
- Diagnostic information pertaining to the process: diagnostic number 800 to 999 $\rightarrow \textcircled{B}$ 206

Depending on the group in which the diagnostic information is located, the following measured value status and device status are firmly assigned to the particular diagnostic behavior:

Diagnostic	information	pertaining to	o the sensor: diagnostic	number 000 to 199

Diagnostic behavior	N	leasured value sta	Device diagnosis		
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Maintenance alarm	0x24	F (Failure)	Maintenance alarm
Warning	GOOD	Maintenance demanded	0xA8	M (Maintenance)	Maintenance demanded
Logbook entry only	GOOD	ok	0x80		
Off	GOOD	UK	UXOU	_	_

Diagnostic information pertaining to the electronics: diagnostic number 200 to 399

Diagnostic number 200 to 301, 303 to 399

Diagnostic behavior	N	leasured value sta	atus (fixed assig	nment)	Device diagnosis
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Maintenance	0x24	F	Maintenance
Warning	DAD	alarm	0324	(Failure)	alarm

Diagnostia behaviar	N	leasured value st	Dovice diagnosia		
Diagnostic behavior (configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	Device diagnosis (fixed assignment)
Logbook entry only	GOOD	ok	0x80 to 0x8E	_	_
Off	GOOD	UK	UXOU LU UXOE	_	_

Diagnostic information 302

Diagnostic behavior	N	leasured value sta	Dovice diagnosis		
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	Device diagnosis (fixed assignment)
Alarm	BAD	Function check, local override	0x24	С	Function check
Warning	GOOD	Function check	0xBC to 0xBF	_	-

Diagnostic information 302 (device verification active) is output during internal or external Heartbeat verification.

- Signal status: Function check
- Choice of diagnostic behavior: alarm or warning (factory setting)

When Heartbeat verification starts, data logging is interrupted, the last valid measured value is output and the totalizers are stopped.

Diagnostic information pertaining to the configuration: diagnostic number 400 to 599

Diagnostic behavior	M	leasured value sta	Device diagnosis		
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTA IN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	olr	0.280	_	
Off	GOOD	ok	0x80	_	_

Diagnostic information pertaining to the process: diagnostic number 800 to 999

Diagnostic behavior	M	leasured value st	Device diagnosis		
(configurable)	Quality	Quality Substatus	Coding (hex)	Category (NE107)	(fixed assignment)
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTA IN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	ok	0x80	_	_
Off	GOOD	OK	0x80	_	_

12.7 Overview of diagnostic information

• The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.

• All of the measured variables affected in the entire Promass instrument family are always listed under "Measured variables affected". The measured variables available for the device in question depend on the device version. When assigning the measured variables to the device functions, for example to the individual outputs, all of the measured variables available for the device version in question are available for selection.

In the case of some items of diagnostic information, the diagnostic behavior can be changed. Adapting the diagnostic information $\rightarrow \cong 204$

12.7.1 Diagnostic of sensor

	Diagnostic	information	Remedy instructions
No.	SI	hort text	
002	Sensor unknown		1. Check if the correct sensor is mounted
	Measured variable status		2. Check if the 2-D matrix code on the sensor is undamaged
	Quality	Good	
	Quality substatus	Ok	_
	Coding (hex)	0x80 to 0x83	_
	Status signal	F	_
	Diagnostic behavior	Alarm	_
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	 GSV flow GSV flow alterna Kinematic viscos Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous w Suspended bubb 	ty Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 medium index es index Frequency fluctuation 2 Target mass flow Carrier volume flow tive Target volume flow tive Target volume flow Temp. compensated dynamic viscosity Temperature ency 1 Volume flow ency 2 low v Water volume flow Vater volume flow

	Diagnostic in	formation	Remedy instructions
No.	Sho	ort text	
022	Temperature sensor defective		1. If available: Check connection cable between sensor and transmitter
	Measured variable status		 Check or replace sensor electronic module (ISEM) Replace sensor
	Quality	Good	
	Quality substatus 0	Dk	
	Coding (hex)	0x80 to 0x83	
	Status signal F	7	
	Diagnostic behavior A	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous mass flow Inhomogeneous mass Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asymptotic formation of the symptotic symptot symp	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 index Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Temp. compensated dynamic viscosity Temperature cy 1 Volume flow Water volume flow Water volume flow Water cut

	Diagnostic info	ormation	Remedy instructions
No.	Short text		
)46	Sensor limit exceeded		1. Check process conditions
	Measured variable status [from	the factory] ¹⁾	2. Check sensor
	Quality Go	ood	
	Quality substatus Ol	k	
	Coding (hex) 0x	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Jarning	-
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternati Kinematic viscosit Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubble HBSI NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asy (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 S index Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic in	formation	Remedy instructions
No.	Sho	ort text	
062	Sensor connection faulty		1. If available: Check connection cable between sensor and transmitter
	Measured variable status		 Check or replace sensor electronic module (ISEM) Replace sensor
	Quality	Good	• •
	Quality substatus C)k	
	Coding (hex)	0x80 to 0x83	
	Status signal F	7	
	Diagnostic behavior A	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequere Oscillation frequere Raw value mass flow S&W volume flow Torsion signal asyne e (ISEM) 	Oil corrected volume flowWater corrected volume flowOscillation damping fluctuation 1Oscillation damping fluctuation 2edium indexFrequency fluctuation 1indexFrequency fluctuation 2Target mass flowCarrier volume flowTarget volume flowTemp. compensated dynamic viscosityTemp. compensated kinematic viscosityTemperaturecy 1Volume flowWater volume flowWater volume flowWater cut

	Diagnostic inf	formation	Remedy instructions
No.	Short text		
063	Exciter current faulty		1. If available: Check connection cable between sensor and transmitter
	Measured variable status		 Check or replace sensor electronic module (ISEM) Replace sensor
	Quality G	Good	•
	Quality substatus 0)k	
	Coding (hex) 0:	0x80 to 0x83	
	Status signal F		
	Diagnostic behavior A	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternati Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubble HBSI NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequer Oscillation frequer Raw value mass flow S&W volume flow Torsion signal asy: e (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Sindex Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Water volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	S	hort text			
082	Data storage inconsistent			Check module connect	tions
	Measured variable status			1	
	Quality	Good]	
	Quality substatus	Ok		1	
	Coding (hex)	0x80 to 0x83		1	
	Status signal	F			
	Diagnostic behavior	Alarm		-	
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyr 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information				Remedy instructions
No.	Short text				
083	Memory content inconsistent		1. Restart device		
	Measured variable status			2. Restore S-DAT data 3. Replace S-DAT	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent S&W volume flow Torsion signal asyn 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	Short text				
119	Sensor initialization active			Sensor initialization in	n progress, please wait
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok		-	
	Coding (hex)	0x80 to 0x83		-	
	Status signal	С		-	
	Diagnostic behavior	Warning		-	
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 		 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve hcy 1 hcy 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions	
No.	S	bort text		
140	Sensor signal asymmetrical		1. If available: Check connection cable between sensor and transmitter	
	Managinad graniphic status (from the factors) 1/	 Check or replace sensor electronic module (ISEM) Replace sensor 		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flo Carrier corrected volume flo Carrier corrected volume flo Sensor index coil asymmetr Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w • Suspended bubbles	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scillation damping fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Oil volume flow Water volume flow Water volume flow Water cut 	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic	information	Remedy instructions
No.	SI	hort text	
141	Zero adjustment failed		1. Check process conditions
	Measured variable status		2. Repeat commissioning procedure 3. Check sensor
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	 Oscillation amplitude 1 Sensor electron Oscillation amplitude 2 GSV flow Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Cancentration Sensor index coil asymmetry Mass flow Concentration MSV flow Measured values Oscillation damping 1 Exciter current Density Oscillation free Water density Vater density Dynamic viscosity 		 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Sindex Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow

Diagnostic information				Remedy instructions
Jo.	s	bort text		
.42	Sensor index coil asymmetry t	oo high	Check sensor	
	Measured variable status [fr	om the factory] ¹⁾		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83	-	
	Status signal	S	-	
	Diagnostic behavior	Warning	_	
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flo Carrier corrected volume flo Carrier corrected volume flo Sensor index coil asymmetr Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w • Suspended bubbles	ve y nedium index s index ve ncy 1 ncy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic in	formation	Remedy instructions
No.	Short text		
144	Measurement error too high		1. Check process conditions
	Measured variable status [from	n the factory] ¹⁾	2. Check or change sensor
	Quality	Good	
	Quality substatus (Эk	
	Coding (hex)	0x80 to 0x83	
	Status signal I	7	
	Diagnostic behavior	Alarm	
	Influenced measured variables	;	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asymptotic flow 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 index Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow cy 1 Volume flow Water volume flow Water volume flow Water cut

	Diagnostic information				Remedy instructions
No.	S	hort text			
201	Electronics faulty			1. Restart device	
	Measured variable status			2. Replace electronics	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm		-	
	Influenced measured variable	es		1	
	Influenced measured variablesOscillation amplitude 1Sensor electronicsOscillation amplitude 2GSV flowApplication specific outputGSV flow alternatApplication specific outputKinematic viscositSignal asymmetryMass flowCarrier mass flowOil mass flowCarrier pipe temperatureWater mass flowTarget corrected volume flowInhomogeneous nCarrier corrected volume flowSuspended bubbleSensor index coil asymmetryHBSIConcentrationNSV flowMeasured valuesNSV flow alternatOscillation damping 1External pressureOscillation damping 2Exciter current 1DensityOscillation frequeWater densityOscillation frequeTest pointRaw value mass flow		 GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 	ve ve dium index s index ve ve hcy 1 hcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

12.7.2 Diagnostic of electronic

	Diagnostic	information	Remedy instructions
No.	Short text		
242	Firmware incompatible		1. Check firmware version
	Measured variable status		2. Flash or replace electronic module
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier mass flow Carrier mass flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Measured values Oscillation damping 1 Oscillation damping 2 Cartier current 1 Oscillation frequ Oscillation frequ Water density Oscillation frequ Test point Sensor index 		 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Sindex Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Volume flow Oil volume flow

	Diagnostic	information			Remedy instructions
No.	S	hort text			
252	Module incompatible			1. Check electronic mo	
	Measured variable status			 Check if correct mo Replace electronic r 	dules are available (e.g. NEx, Ex) nodules
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Dynamic viscosity 	w	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent S&W volume flow Torsion signal asyn 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
262	Module connection interrupted	1			nection cable between sensor electronic module
	Measured variable status			(ISEM) and main ele 2. Check or replace ISE	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm			
	Influenced measured variable	es			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequere Raw value mass flow S&W volume flow Torsion signal asyr 	ve edium index s index ve hcy 1 hcy 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information				Remedy instructions
No.	SI	hort text			
270	Main electronics defective			1. Restart device	
	Measured variable status			2. Replace main electr	onic module
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve kcy 1 kcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	nformation			Remedy instructions
No.	SI	nort text			
271	Main electronics faulty			1. Restart device	
	Measured variable status			2. Replace main electr	ronic module
	Quality	Good]	
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Aignal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	V W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information					Remedy instructions
No.	SI	hort text			
272	Main electronics faulty			Restart device	
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		1	
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables		1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent S&W volume flow Torsion signal asyn 	ve edium index s index ve kcy 1 kcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	SI	hort text	
273	Main electronics defective		1. Pay attention to display emergency operation
	Measured variable status		2. Replace main electronics
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	-
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w Suspended bubble	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Scillation damping fluctuation 2 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow

Diagnostic information					Remedy instructions
No.	SI	hort text			
275	I/O module defective			Change I/O module	
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables		1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyr 	edium index s index ve cy 1 cy 2 w	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information				Remedy instructions
No.	SI	hort text			
276	I/O module faulty			1. Restart device	
	Measured variable status			2. Change I/O module	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm		-	
	Influenced measured variables			1	
	Influenced measured variables• Oscillation amplitude 1• Sensor electronics• Oscillation amplitude 2• GSV flow• Application specific output• GSV flow alternati• Application specific output• Kinematic viscosity• Signal asymmetry• Mass flow• Carrier mass flow• Oil mass flow• Carrier pipe temperature• Water mass flow• Target corrected volume flow• Suspended bubbles• Sensor index coil asymmetry• HBSI• Concentration• NSV flow• Measured values• NSV flow alternati• Oscillation damping 1• Exciter current 1• Density• Oscillation frequent• Oil density• Oscillation frequent• Water density• Oscillation frequent• Test point• Raw value mass flow		ve edium index s index ve ucy 1 ucy 2	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
283	Memory content inconsistent			Restart device	
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok		1	
	Coding (hex)	0x80 to 0x83		1	
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables		1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 2 Oscillation frequent S&W volume flow Torsion signal asyrtice 	ve edium index s index ve kcy 1 kcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	SI	hort text	
302	Device verification active		Device verification active, please wait.
	Measured variable status [from the factory] ¹⁾		
	Quality	Good	
	Quality substatus	Function check	
	Coding (hex)	0xBC to 0xBF	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w • Suspended bubbles	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scillation damping fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow Water cut

	Diagnost	tic information	Remedy instructions
No.	Io. Short text		
303			1. Apply I/O module configuration (parameter 'Apply I/O configuration')
	Measured variable status		2. Afterwards reload device description and check wiring
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	М	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagnostic	information	Remedy instructions	
о.	S	hort text		
)4	Device verification failed		1. Check verification report	
	Measured variable status [from the factory] 1)		 Repeat commissioning procedure Check sensor 	
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w • Suspended bubbles	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Water volume flow Water volume flow Water volume flow Water cut 	

	Diagnostic i	nformation			Remedy instructions
No.	SI	nort text			
311	Sensor electronics (ISEM) fault	у		Maintenance required!	
	Measured variable status			Do not reset device	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	М			
	Diagnostic behavior	Warning			
	Influenced measured variables		1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density 		 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent S&W volume flow Torsion signal asyr 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	S	hort text			
330	Flash file invalid			1. Update firmware of	device
	Measured variable status			2. Restart device	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	М		-	
	Diagnostic behavior	Warning		-	
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	S	hort text	
331	Firmware update failed		1. Update firmware of device
	Measured variable status		2. Restart device
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Warning	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w • Suspended bubbles	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scindex Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions	
No.	SI	hort text				
332	Writing in HistoROM backup fa	ailed		· ·	1. Replace user interface board	
	Measured variable status			2. Ex d/XP: replace tra	ansmitter	
	Quality	Good				
	Quality substatus	Ok		-		
	Coding (hex)	0x80 to 0x83		-		
	Status signal	F		-		
	Diagnostic behavior	Alarm		-		
	Influenced measured variables			1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Centration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
361	I/O module 1 to n faulty			1. Restart device	
	Measured variable status			2. Check electronic mo 3. Change I/O module	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	w	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve hcy 1 hcy 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
369	Matrix code scanner defective	Matrix code scanner defective			canner
	Measured variable status				
	Quality	Good]	
	Quality substatus	Ok		1	
	Coding (hex)	0x80 to 0x83		1	
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent S&W volume flow Torsion signal asyr 	ve edium index s index ve kcy 1 kcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
371	Temperature sensor defective			Contact service	
	Measured variable status				
	Quality	Good		-	
	Quality substatus	Ok		-	
	Coding (hex)	0x80 to 0x83		-	
	Status signal	М		-	
	Diagnostic behavior	Warning		-	
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point 		 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve hcy 1 hcy 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	S	hort text	
372	Sensor electronics (ISEM) faulty		1. Restart device
	Measured variable status		2. Check if failure recurs 3. Replace sensor electronic module (ISEM)
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variable	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flor Carrier corrected volume flor Carrier corrected volume flor Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	 GSV fli GSV fli GSV fli Kinem Mass f Oil ma Water Suspending Water Water Water Suspending Water Water Water Suspending Selve Selve Selve 	r alternativeCorrected volume flowic viscosityOil corrected volume flowwWater corrected volume flowflowOscillation damping fluctuation 1ass flowOscillation damping fluctuation 2eneous medium indexFrequency fluctuation 1ed bubbles indexFrequency fluctuation 2rTarget mass flowvCarrier volume flowv alternativeTarget volume flowpressureTemp. compensated dynamic viscosityurrent 1Temp. compensated kinematic viscosity

	Diagnostic information				Remedy instructions
No.	SI	nort text			
373	Sensor electronics (ISEM) fault	у		Transfer data or reset	device
	Measured variable status			1	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables			1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	 GSV flue GSV flue GSV flue Kinem Mass f Oil ma Water Water Water Water Susper HBSI NSV fl NSV fl NSV fl Exciten Exciten Exciten Exciten Exciten Oscilla Oscilla Raw va S&W v 	ow ow alternativ atic viscosity low ss flow mass flow ogeneous m ided bubbles	ve hedium index s index ve hey 1 hey 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information			Remedy instructions
No.	Shor	rt text	
374	Sensor electronics (ISEM) faulty		1. Restart device
	Measured variable status [from	the factory] ¹⁾	 Check if failure recurs Replace sensor electronic module (ISEM)
	Quality Go	ood	
	Quality substatus Ol	k	
	Coding (hex)	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	_
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequer Raw value mass flow S&W volume flow Torsion signal asyn (ISEM) 	y Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 s index Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Nolume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
375	I/O- 1 to n communication fail	ed		1. Restart device	
	Measured variable status			 Check if failure recu Replace module rack 	ırs k inclusive electronic modules
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables			1	
	 Oscillation amplitude 1 Sensor electronics Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Mass flow Suspended bubbles Sensor index coil asymmetry Mass flow Sconcentration MSV flow alternation NSV flow Measured values Oscillation damping 1 Density Oscillation frequer Water density Test point S&W volume flow S&W volume flow Say the second sec		re edium index s index ve cy 1 cy 2	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

	Diagnostic information				Remedy instructions
No.	S	hort text			
378	Supply voltage ISEM faulty				connection cable between sensor and transmitter
	Measured variable status			 Replace main electr Replace sensor electr 	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flor Carrier corrected volume flor Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asyr 	edium index s index ve cy 1 cy 2 w	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic i	information			Remedy instructions
No.	SI	hort text			
382	Data storage			1. Insert T-DAT	
	Measured variable status			2. Replace T-DAT	
	Quality	Good		1	
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables			J	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Density Oscillation frequer Water density Oscillation frequer Water density Oscillation frequer Test point Raw value mass flow 		ve edium index s index ve ucy 1 ucy 2	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

Diagnostic information					Remedy instructions
No.	S	hort text			
883	Memory content			Reset device	
	Measured variable status				
	Quality	Good]	
	Quality substatus	Ok		1	
	Coding (hex)	0x80 to 0x83		1	
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variable	Influenced measured variables		1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyn 	ve edium index s index ve kcy 1 kcy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	S	hort text			
387	HistoROM data faulty			Contact service organi	zation
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok		-	
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 		 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 2 Oscillation frequent Coscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve hcy 1 hcy 2 bw	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information			Remedy instructions
No.	S	hort text			
410	Data transfer failed			1. Retry data transfer	
	Measured variable status			2. Check connection	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	F			
	Diagnostic behavior	Alarm			
	Influenced measured variables				
	Influenced measured variables• Oscillation amplitude 1• Sensor electronics• Oscillation amplitude 2• GSV flow• Application specific output• GSV flow alternati• Application specific output• Kinematic viscosity• Signal asymmetry• Mass flow• Carrier mass flow• Oil mass flow• Carrier pipe temperature• Water mass flow• Target corrected volume flow• Suspended bubbles• Sensor index coil asymmetry• HBSI• Concentration• NSV flow• Measured values• NSV flow alternati• Oscillation damping 1• External pressure• Oil density• Oil density• Oil density• Oscillation frequer• Water density• Oscillation frequer• Test point• Raw value mass flow		ve edium index s index ve ucy 1 ucy 2	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

12.7.3 Diagnostic of configuration

	Diagnostic information				Remedy instructions
No.	SI	hort text			
412	Processing download			Download active, please	e wait
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	С		-	
	Diagnostic behavior	Warning			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Signal asymmetry Carrier mass flow Carrier pipe temperature Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Mass flow Carcentration Measured values Oscillation damping 1 Density Oscillation frequence Water density Test point Raw value mass flow Sensor index coil asymmetry Sensor index coil asymmetry Sensor index coil asymmetry Sensor index coil asymmetry Measured values Scillation damping 1 External pressure Oscillation frequence Sextillation frequence Sextil		ve / edium index s index ve ncy 1 ncy 2	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water volume flow Water cut 	

Diagn	ostic information	Remedy instructions
	Short text	
Trim 1 to n required		Carry out trim
Measured variable status		1
Quality	Good	-
Quality substatus	Ok	-
Coding (hex)	0x80 to 0x83	-
Status signal	С	-
Diagnostic behavior	Warning	-
Influenced measured variables		

	Diagnostic	information			Remedy instructions
No.	SI	hort text			
437	Configuration incompatible			1. Update firmware	
	Measured variable status			2. Execute factory reset	
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83		-	
	Status signal	F		-	
	Diagnostic behavior	Alarm		-	
	Influenced measured variables		1		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	W	 Sensor electronics GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyrt 	ve edium index s index ve ucy 1 ucy 2 ow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	S	hort text	
438	Dataset different		1. Check dataset file
	Measured variable status		 2. Check device parameterization 3. Download new device parameterization
	Quality	Good	
	Quality substatus	Ok	_
	Coding (hex)	0x80 to 0x83	
	Status signal	M	_
	Diagnostic behavior	Warning	_
	Influenced measured variable	es	
	 Oscillation amplitude 1 Sensor electronics Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Density Oscillation frequer Oscillation frequer Oscillation frequer Oscillation frequer Sensor index coil asymmetry External pressure Oscillation frequer Oscillation frequer Oscillation frequer Vater density Oscillation frequer Saw value mass flow 		 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Polume flow Volume flow Water volume flow

	Diagnostic information		Remedy instructions
No.	s	bort text	
441	Current output 1 to n saturated		 Check current output settings Check process
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagnostic	information	Remedy instructions
No.	S	hort text	
442	Frequency output 1 saturated		 Check frequency output settings Check process
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagnostic information			Remedy instructions
No.		Short text	
443	Pulse output 1 saturated		 Check pulse output settings Check process
	Measured variable status [from the factory] ¹⁾		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagnostic	information	Remedy instructions
No.	2	Short text	
444	Current input 1 to n saturated		 Check current input settings Check connected device Check process
	Measured variable status [from the factory] ¹⁾		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	Measured values		

Diagnostic information			Remedy instructions	
No.	Short text			
453	Flow override active		Deactivate flow override	
	Measured variable status			
	Quality	Good]	
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83	1	
	Status signal	C		
	Diagnostic behavior	Warning		
	Influenced measured variables	3	1	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyn 	edium index s index ve ucy 1 ucy 2 ow	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic in	formation		Remedy instructions
No.	Sho	ort text		
484	Failure mode simulation active		Deactivate simulation	
	Measured variable status			
	Quality	Good		
	Quality substatus C	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal C			
	Diagnostic behavior A	Alarm		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 Suspended bu HBSI NSV flow NSV flow alte External press Exciter current Exciter current Oscillation free Raw value mat S&W volume Torsion signation 	ow us medium index bbles index crnative ture t 1 t 2 quency 1 quency 2 ss flow clow asymmetry	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information					Remedy instructions
No.	Short text				
485	Process variable simulation active		Deactivate simulation		
	Measured variable status				
	Quality	Good			
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	С			
	Diagnostic behavior	Warning		-	
	Influenced measured variable	S			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperatu 	V	 GSV flow GSV flow alternative GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Water mass flow Inhomogeneous me Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asyre Reference density 	edium index s index ve cy 1 cy 2 ww	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information	Remedy instructions
No.	No. Short text		
486	Current input 1 to n simulation	n active	Deactivate simulation
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	Measured values		

	Diagnostic	information	Remedy instructions
No.	No. Short text		
491	Current output 1 to n simulation	on active	Deactivate simulation
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

	Diagno	stic information	Remedy instructions
No.		Short text	
492	Frequency output 1 to n simulation active		Deactivate simulation frequency output
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	_		

	Diagnos	stic information	Remedy instructions
No.	No. Short text		
493	Pulse output simulation ac	tive	Deactivate simulation pulse output
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagnostic information			Remedy instructions
o.		Short text	
94	4 Switch output 1 to n simulation active		Deactivate simulation switch output
Ī	Measured variable status		
Ī	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
Ī	Influenced measured variables		
	-		

	Diagnostic	information	Remedy instructions
No.	No. Short text		
495	Diagnostic event simulation active		Deactivate simulation
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

Diagn	ostic information	Remedy instructions
	Short text	
Status input 1 to n simul	ation active	Deactivate simulation status input
Measured variable stat	us	
Quality	Good	
Quality substatus Ok	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	С	
Diagnostic behavior	Warning	
Influenced measured variables		

	Diagnost	ic information	Remedy instructions
No.		Short text	
520	5		1. Check I/O hardware configuration
	Measured variable status		 Replace wrong I/O module Plug the module of double pulse output on correct slot
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	-		

	Diagno	stic information	Remedy instructions
No.		Short text	
528	Concentration calculation not possible Measured variable status		Out of valid range of the selected calculation algorithm 1. Check concentration settings
			2. Check measured values, e.g. density or temperature
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Alarm	
	Influenced measured var	riables	
	 Carrier mass flow Target corrected volum Carrier corrected volum Concentration 		Target volume flowVolume flow

	Diagno	stic information	Remedy instructions
lo.		Short text	
29	Concentration calculation not accurate		Out of valid range of the selected calculation algorithm
	Measured variable status		1. Check concentration settings 2. Check measured values, e.g. density or temperature
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	_
	Diagnostic behavior	Warning	
	Influenced measured var	riables	
	 Carrier mass flow Target corrected volum Carrier corrected volum Concentration 		

Diagnostic information			Remedy instructions
o.		Short text	
7	Configuration		1. Check IP addresses in network
Ī	Measured variable status		2. Change IP address
Ī	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Warning	
Ī	Influenced measured variables		
	_		

	Diagnostic	information	Remedy instructions
No.	Short text		
594	4 Relay output 1 to n simulation active		Deactivate simulation switch output
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	С	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	-		

12.7.4 Diagnostic of process

Diagnostic information		Remedy instructions
	Short text	
Loop current 1 faulty		1. Check wiring
Measured variable status		2. Change I/O module
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		1

Diagnostic information		formation	Remedy instructions
No.	Shor	rt text	
830	Ambient temperature too high		Reduce ambient temp. around the sensor housing
	Measured variable status [from the factory] ¹⁾		
	Quality G	Good	
	Quality substatus 0)k	
	Coding (hex)	1x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous mass Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asyre (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature cy 1 Volume flow Vater volume flow Water cut

	Diagnostic inf	formation	Remedy instructions	
No.	Sho	rt text		
831	Ambient temperature too low		Increase ambient temp. around the sensor housing	
	Measured variable status [from	1 the factory] ¹⁾		
	Quality G	Good		
	Quality substatus C)k		
	Coding (hex) 0	0x80 to 0x83		
	Status signal S			
	Diagnostic behavior V	Varning		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous mean Suspended bubbles HBSI NSV flow NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asymptet (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 index Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Temp. compensated dynamic viscosity Temperature cy 1 Volume flow Water volume flow Water volume flow Water cut 	

Diagnostic information		information	Remedy instructions
Io.	S	hort text	
32	Electronics temperature too high		Reduce ambient temperature
	Measured variable status [fr	om the factory] ¹⁾	1
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	-
	Status signal	S	-
	Diagnostic behavior	Warning	-
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flor Carrier corrected volume flor Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	 GSV flow GSV flow alterna Kinematic viscosi Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow w Inhomogeneous Suspended bubbl 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Nolume flow Oil volume flow Water volume flow Water cut

	Diagnostic	information		Remedy instructions
No.	Short text			
833	Electronics temperature too lov	N	Increase ambient tem	perature
	Measured variable status [fro	om the factory] ¹⁾		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variable	es		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Aignal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	 GSV flow GSV flow alte Kinematic via Mass flow Oil mass flow Oil mass flow Water mass Water mass w Inhomogene w Suspended b 	cosity low bus medium index bbles index tbbles index rnative sure at 1 at 2 equency 1 equency 2 uss flow flow	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

Diagnostic information		ormation	Remedy instructions
No.	Shor	rt text	
834	Process temperature too high		Reduce process temperature
	Measured variable status [from	the factory] ¹⁾	
	Quality Go	ood	
	Quality substatus Ol	k	
	Coding (hex) 0x	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternati Kinematic viscosity Mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous m Suspended bubble HBSI NSV flow NSV flow alternati External pressure Exciter current 1 Exciter current 2 Oscillation frequer Oscillation frequer Raw value mass flow S&W volume flow Torsion signal asy: e (ISEM) 	oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 s index Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature volume flow Volume flow Water volume flow Water volume flow

	Diagnostic inf	formation	Remedy instructions
No.	Short text		
835	Process temperature too low		Increase process temperature
	Measured variable status [from	n the factory] ¹⁾	
	Quality G	Good	
	Quality substatus C)k	
	Coding (hex) 0	0x80 to 0x83	
	Status signal S		
	Diagnostic behavior V	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous mass Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asymetric 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Cy 1 Volume flow Water volume flow Water cut

Diagnostic information		ormation	Remedy instructions
No.	Shor	rt text	
842	Process value below limit		1. Decrease process value
	Measured variable status [from	the factory] ¹⁾	 Check application Check sensor
	Quality Go	ood	
	Quality substatus Ol	k	
	Coding (hex)	x80 to 0x83	
	Status signal S		
	Diagnostic behavior W	Varning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous mediate Suspended bubbles HBSI NSV flow NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asym (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 index Frequency fluctuation 2 Target mass flow Carrier volume flow Carrier volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Water volume flow Water volume flow Water cut

	Diagnostic	nformation	Remedy instructions
No.	SI	nort text	
862	Partly filled pipe		1. Check for gas in process
	Measured variable status [from the factory] ¹⁾		2. Adjust detection limits
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Application specific output Application specific output Carrier mass flow Target corrected volume flow Carrier corrected volume flow Concentration Density Oil density Water density Dynamic viscosity Sensor electronics temperate GSV flow GSV flow alternative 	w Inhomogeneous ma Suspended bubbles HBSI NSV flow NSV flow alternativ External pressure	 Oil corrected volume flow Water corrected volume flow Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temp. compensated kinematic viscosity Temperature Volume flow Oil volume flow Water volume flow

	Diagnostic	information	Remedy instructions
No.	S	hort text	
882	Input signal faulty Measured variable status		1. Check input signal parameterization
			 Check external device Check process conditions
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variabl	es	
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Application specific output Signal asymmetry Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Mass flow Suspended bubbles Sensor index coil asymmetry Measured values Oscillation damping 1 External pressure Oscillation damping 2 Exciter current 1 Density Oscillation frequent Water density Test point Raw value mass flow 		 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scillation damping fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Output flow Output flow Output flow Oil volume flow

	Diagnos	stic information	Remedy instructions
No.	No. Short text		
910			1. If available: Check connection cable between sensor and transmitter
			 Check or replace sensor electronic module (ISEM) Check sensor
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	-		

	Diagnostic inf	formation	Remedy instructions
No.	Sho	ort text	
912	Medium inhomogeneous Measured variable status [from the factory] ¹⁾		1. Check process cond.
			2. Increase system pressure
	Quality G	Good	
	Quality substatus C)k	
	Coding (hex) 0	0x80 to 0x83	
	Status signal S		
	Diagnostic behavior V	Warning	
	Influenced measured variables		
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous m Suspended bubbles HBSI NSV flow NSV flow alternative Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequent Oscillation frequent Raw value mass flow S&W volume flow Torsion signal asymptet e (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Sindex Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic inf	formation	Remedy instructions		
No.	Short text				
913	Medium unsuitable Measured variable status [from the factory] ¹⁾		1. Check process conditions		
			2. Check electronic modules or sensor		
	Quality	Good			
	Quality substatus C	Dk			
	Coding (hex)	0x80 to 0x83			
	Status signal S				
	Diagnostic behavior V	Warning			
	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Inhomogeneous measure Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asymptic (ISEM) 	 Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scillation damping fluctuation 2 Target mass flow Carrier volume flow Target volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Cy 1 Volume flow Water volume flow Water volume flow Water cut 		

	Diagnostic	information	Remedy instructions		
No.	SI	hort text			
915	Viscosity ouf of specification Measured variable status [from the factory] ¹⁾		1. Avoid 2-phase flow		
			 Increase system pressure Verify viscosity and density are within range 		
	Quality	Good	4. Check process conditions		
	Quality substatus	Ok			
	Coding (hex)	0x80 to 0x83			
	Status signal	S			
	Diagnostic behavior	Warning			
	Influenced measured variables				
	Influenced measured variables• Oscillation amplitude 1• Sensor electronics• Oscillation amplitude 2• GSV flow• Application specific output• GSV flow alternative• Application specific output• Kinematic viscosity• Signal asymmetry• Mass flow• Carrier mass flow• Oil mass flow• Carrier pipe temperature• Water mass flow• Target corrected volume flow• Inhomogeneous m• Carrier corrected volume flow• Suspended bubbles• Sensor index coil asymmetry• HBSI• Concentration• NSV flow• Measured values• NSV flow alternatif• Oscillation damping 1• Exciter current 1• Density• Oscillation frequer• Water density• Oscillation frequer• Test point• Raw value mass flow		 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 edium index Frequency fluctuation 1 Scindex Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow 		

	Diagnost	tic information	Remedy instructions
No.		Short text	
941	API/ASTM temperature out of specificat.		1. Check process temperature with selected API/ASTM commodity group
	Measured variable status [from the factory] ¹⁾		2. Check API/ASTM-related parameters
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured varia	ables	
	 Oil density Water density GSV flow GSV flow alternative Mass flow Oil mass flow 	 Water mass flow NSV flow NSV flow alternati S&W volume flow Reference density Corrected volume flow 	Water volume flowWater cut

	Diagnosti	c information	Remedy instructions
No.	Short text		
942	API/ASTM density out of spe	cification	1. Check process density with selected API/ASTM commodity group
	Measured variable status [from the factory] 1)		2. Check API/ASTM-related parameters
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	 Oil density Water mass flow Water density MSV flow MSV flow alternative S&W volume flow Mass flow Oil mass flow Corrected volume flow 		Water volume flowWater cut

	Diagnostic	information	Remedy instructions	
No.	Short text			
943	1 1		1. Check process pressure with selected API commodity group	
	Measured variable status [from the factory] 1)		2. Check API related parameters	
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variable	28		
	 Oil density Water mass flow Water density MSV flow MSV flow alternative Mass flow Oil mass flow Corrected volume flow 		Water volume flowWater cut	

	Diagnostic	information	Remedy instructions	
No.	No. Short text			
944	Monitoring failed		Check process conditions for Heartbeat Monitoring	
	Measured variable status [fro	om the factory] ¹⁾		
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	S		
	Diagnostic behavior	Warning		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Signal asymmetry Carrier pipe temperature Sensor index coil asymmetry Oscillation damping 1 Oscillation damping 2 Test point Test point 	 Dynamic viscosity Kinematic viscosity Inhomogeneous m Suspended bubbles HBSI Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen 	edium index index Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Temp. compensated dynamic viscosity cy 1 Temp. compensated kinematic viscosity	

Diagnostic information				Remedy instructions
No.	Sho	ort text		
948	Oscillation damping too high		Check process conditions	
	Measured variable status [from	n the factory] ¹⁾		
	Quality	Good		
	Quality substatus C)k		
	Coding (hex)	0x80 to 0x83		
	Status signal S			
	Diagnostic behavior V	Warning		
	Influenced measured variables			
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity Sensor electronics temperature 	 GSV flow GSV flow alternative Kinematic viscosity Mass flow Oil mass flow Oil mass flow Water mass flow Water mass flow Inhomogeneous meters Suspended bubbles HBSI NSV flow NSV flow alternative External pressure Exciter current 1 Exciter current 1 Exciter current 2 Oscillation frequen Oscillation frequen Raw value mass flow S&W volume flow Torsion signal asymetric 	re edium index index re cy 1 cy 2 w	 Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut

	Diagnostic information				Remedy instructions	
No.	Short text					
984	Condensation risk Measured variable status [from the factory] ¹⁾			1. Decrease ambient temperature		
				2. Increase medium ter	mperature	
	Quality	Good				
	Quality substatus	Ok		-		
	Coding (hex)	0x80 to 0x83		-		
	Status signal	S		-		
	Diagnostic behavior	Warning		-		
	Influenced measured variable	Influenced measured variables				
	 Oscillation amplitude 1 Oscillation amplitude 2 Application specific output Application specific output Signal asymmetry Carrier mass flow Carrier pipe temperature Target corrected volume flow Carrier corrected volume flow Carrier corrected volume flow Sensor index coil asymmetry Concentration Measured values Oscillation damping 1 Oscillation damping 2 Density Oil density Water density Test point Test point Dynamic viscosity 	GSV flov GSV flov Kinemat Mass flo Oil mass Water m Water m Water m Nov Suspend M HBSI NSV flov External Exciter of Exciter of Socillati Raw valu S&W vo	w w alternativ tic viscosity w s flow nass flow geneous m led bubbles w w alternativ l pressure current 1 current 2 on frequen on frequen ue mass flo	edium index s index ve cy 1 cy 2 ww	 Reference density Reference density alternative Corrected volume flow Oil corrected volume flow Water corrected volume flow Oscillation damping fluctuation 1 Oscillation damping fluctuation 2 Frequency fluctuation 1 Frequency fluctuation 2 Target mass flow Carrier volume flow Target volume flow Temp. compensated dynamic viscosity Temperature Volume flow Oil volume flow Water volume flow Water cut 	

12.8 Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.

To call up the measures to rectify a diagnostic event:

- Via local display $\rightarrow \cong 201$
- Via web browser $\rightarrow \square 202$
- Via "DeviceCare" operating tool $\rightarrow \cong 203$

Other pending diagnostic events can be displayed in the **Diagnostic list** submenu $\rightarrow \cong 273$

Navigation

"Diagnostics" menu

엇. Diagnostics		
Actual	l diagnostics	→ 🗎 273
Previo	us diagnostics	→ 🗎 273

Operating time from restart] → 🗎 273
Operating time] → 🗎 273

Parameter overview with brief description

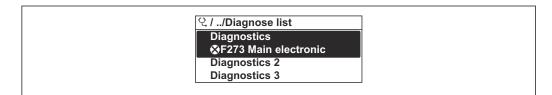
Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occured diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
		If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	-	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	-	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

12.9 Diagnostic list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

Navigation path

Diagnostics \rightarrow Diagnostic list



41 Taking the example of the local display

To call up the measures to rectify a diagnostic event:

- Via local display $\rightarrow \implies 201$
- Via web browser $\rightarrow \cong 202$
- Via "FieldCare" operating tool → 🗎 203
- Via "DeviceCare" operating tool → 🗎 203

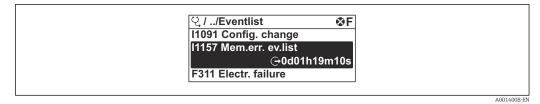
12.10 Event logbook

12.10.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

Navigation path

Diagnostics menu \rightarrow **Event logbook** submenu \rightarrow Event list



42 Taking the example of the local display

- A maximum of 20 event messages can be displayed in chronological order.
- If the **Extended HistoROM** application package (order option) is enabled in the device, the event list can contain up to 100 entries .

The event history includes entries for:

- Diagnostic events → 🗎 207
- Information events $\rightarrow \cong 274$

In addition to the operation time of its occurrence, each event is also assigned a symbol that indicates whether the event has occurred or is ended:

- Diagnostic event
 - $\overline{\odot}$: Occurrence of the event
 - G: End of the event
- Information event

 \odot : Occurrence of the event

To call up the measures to rectify a diagnostic event:

- Via local display $\rightarrow \cong 201$
- Via web browser $\rightarrow \cong 202$
- Via "FieldCare" operating tool → 🗎 203
- Via "DeviceCare" operating tool \rightarrow 🗎 203

For filtering the displayed event messages $\rightarrow \cong 274$

12.10.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

Navigation path

Diagnostics \rightarrow Event logbook \rightarrow Filter options

Filter categories

All

- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)

12.10.3 Overview of information events

Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	(Device ok)
I1079	Sensor changed

Info number	Info name
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1111	Density adjust failure
I11280	ZeroPT verified and adjustm. recommended
I11281	ZeroPT verif. and adjust. not recommend.
I1137	Electronics changed
I1151	History reset
I1155	Reset electronics temperature
I1156	Memory error trend
I1157	Memory error event list
I1209	Density adjustment ok
I1221	Zero point adjust failure
I1222	Zero point adjustment ok
I1256	Display: access status changed
I1278	I/O module restarted
 I1335	Firmware changed
 I1361	Web server: login failed
 I1397	Fieldbus: access status changed
I1398	CDI: access status changed
 I1444	Device verification passed
 I1445	Device verification failed
 I1447	Record application reference data
I1448	Application reference data recorded
I1449	Recording application ref. data failed
 I1450	Monitoring off
I1451	Monitoring on
I1457	Measurement error verification failed
 I1459	I/O module verification failed
I1460	HBSI verification failed
 I1461	Sensor verification failed
I1462	Sensor electronic module verific, failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
11622	Calibration changed
I1624	All totalizers reset
11625	Write protection activated

Info number	Info name
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed

12.11 Resetting the measuring device

The entire device configuration or some of the configuration can be reset to a defined state with the **Device reset** parameter ($\Rightarrow \triangleq 164$).

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to the customer-specific value. All other parameters are reset to the factory setting.
Restart device	The restart resets every parameter with data stored in volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.
Restore S-DAT backup	Restores the data that is saved on the S-DAT. Additional information: This function can be used to resolve the memory issue "083 Memory content inconsistent" or to restore the S-DAT data when a new S-DAT has been installed. This option is displayed only in an alarm condition.

12.12 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation

"Diagnostics" menu \rightarrow Device information

► Device information		
Device tag		→ 🗎 277

Serial number]	→ 🖺 277
Firmware version]	→ 🗎 277
Device name		→ 🗎 277
Order code]	→ 🗎 277
Extended order code 1		→ 🖺 277
Extended order code 2		→ 🗎 277
Extended order code 3		→ 🗎 278
ENP version		→ 🗎 278
	J	

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Max. 32 characters such as lower-case letters or numbers.	Promass
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	-
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	-
Device name	Shows the name of the transmitter. The name can be found on the nameplate of the transmitter.	Promass 300/500	-
Device name		Max. 32 characters such as lower-case letters or numbers.	eh-promass100-xxxxx
Order code	Shows the device order code. The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	-
Extended order code 1	Shows the 1st part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-
Extended order code 2	Shows the 2nd part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-

Parameter	Description	User interface	Factory setting
Extended order code 3	Shows the 3rd part of the extended order code. The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	-
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	2.02.00

12.13 Firmware history

Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
2022	01.01.zz	Option 67	Original firmware	Operating Instructions	BA02124D/06/EN/01.21

It is possible to flash the firmware to the current version using the service interface.

For the compatibility of the firmware version with the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.

The manufacturer's information is available:

- In the Download Area of the Endress+Hauser web site: www.endress.com → Downloads
- Specify the following details:
 - Product root: e.g. 8E5B The product root is the first part of the order code: see the nameplate on the device.
 - Text search: Manufacturer's information
 - Media type: Documentation Technical Documentation

13 Maintenance

13.1 Maintenance tasks

No special maintenance work is required.

13.1.1 Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

13.1.2 Interior cleaning

Observe the following points for CIP and SIP cleaning:

- Use only cleaning agents to which the process-wetted materials are adequately resistant.
 - Observe the maximum permitted medium temperature for the measuring device $\rightarrow \cong 302$.

13.2 Measuring and test equipment

 $\mathsf{Endress}\mathsf{+}\mathsf{Hauser}$ offers a wide variety of measuring and test equipment, such as $\mathsf{W}@\mathsf{M}$ or device tests.

Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: $\rightarrow \square 282 \rightarrow \square 284$

13.3 Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

Your Endress+Hauser Sales Center can provide detailed information on the services.

14 Repair

14.1 General information

14.1.1 Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:

- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

14.1.2 Notes for repair and conversion

For repair and modification of a measuring device, observe the following notes:

- Use only original Endress+Hauser spare parts.
- Carry out the repair according to the Installation Instructions.
- Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
- ► Document every repair and each conversion and enter them into the *W*@*M* life cycle management database and Netilion Analytics.

14.2 Spare parts

Device Viewer (www.endress.com/deviceviewer):

All the spare parts for the measuring device, along with the order code, are listed here and can be ordered. If available, users can also download the associated Installation Instructions.

P Measuring device serial number:

- Is located on the nameplate of the device.
- Can be read out via the Serial number parameter (→
 ^(→) 277) in the Device information submenu.

14.3 Endress+Hauser services

Endress+Hauser offers a wide range of services.

Your Endress+Hauser Sales Center can provide detailed information on the services.

14.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

- Refer to the web page for information: http://www.endress.com/support/return-material
 Select the region.
- 2. Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.

14.5 Disposal

X

If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

14.5.1 Removing the measuring device

1. Switch off the device.

WARNING

Danger to persons from process conditions!

 Beware of hazardous process conditions such as pressure in the measuring device, high temperatures or aggressive media.

2. Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

14.5.2 Disposing of the measuring device

WARNING

Danger to personnel and environment from fluids that are hazardous to health.

 Ensure that the measuring device and all cavities are free of fluid residues that are hazardous to health or the environment, e.g. substances that have permeated into crevices or diffused through plastic.

Observe the following notes during disposal:

- Observe valid federal/national regulations.
- ► Ensure proper separation and reuse of the device components.

15 Accessories

Various accessories, which can be ordered with the device or subsequently from Endress +Hauser, are available for the device. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

15.1 Device-specific accessories

15.1.1 For the transmitter

Accessories	Description	
Transmitter • Proline 500 – digital • Proline 500	 Transmitter for replacement or storage. Use the order code to define the followi specifications: Approvals Output Input Display/operation Housing Software Proline 500 - digital transmitter: Order number: 8X5BXX-****** Proline 500 transmitter: Order number: 8X5BXX-****** Proline 500 transmitter for replacement: It is essential to specify the serial number of the current transmitter when ordering. On the basis of the serial number, the device-specific data (e.g. calibration factors) of the replaced device can be used for the new transmitter. Proline 500 - digital transmitter: Installation Instructions EA01151D Proline 500 transmitter: Installation Instructions EA01152D 	
External WLAN antenna	 Frome 500 transmitter. Instantation instructions EA011525 External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide area". The external WLAN antenna is not suitable for use in hygienic applications. Additional information regarding the WLAN interface → 🗎 89. Order number: 71351317 Installation Instructions EA01238D 	
Pipe mounting set	Pipe mounting set for transmitter. Image: Proline 500 - digital transmitter Order number: 71346427 Image: Proline 500 transmitter Order number: 71346428	
Weather protection cover Transmitter • Proline 500 – digital • Proline 500	Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight. Proline 500 - digital transmitter Order number: 71343504 Proline 500 transmitter Order number: 71343505 Installation Instructions EA01191D	

Display guard Proline 500 – digital	Is used to protect the display against impact or scoring, for example from sand in desert areas. Order number: 71228792 Installation Instructions EA01093D
Connecting cable Proline 500 – digital Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection) or as an accessory (order number DK8012).
	 The following cable lengths are available: order code for "Cable, sensor connection" Option B: 20 m (65 ft) Option E: User-configurable up to max. 50 m Option F: User-configurable up to max. 165 ft
	Maximum possible cable length for a Proline 500 – digital connecting cable: 300 m (1 000 ft)
Connecting cable Proline 500 Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection") or as an accessory (order number DK8012).
	The following cable lengths are available: order code for "Cable, sensor connection" • Option 1: 5 m (16 ft) • Option 2: 10 m (32 ft) • Option 3: 20 m (65 ft)
	Possible cable length for a Proline 500 connecting cable: max. 20 m (65 ft)

15.1.2 For the sensor

Accessories	Description
Heating jacket	Is used to stabilize the temperature of the fluids in the sensor. Water, water vapor and other non-corrosive liquids are permitted for use as fluids.
	If using oil as a heating medium, please consult with Endress+Hauser.
	Heating jackets cannot be used with sensors fitted with a rupture disk. Use the order code with the product root DK8003.
	Special Documentation SD02151D

15.2 Communication-specific accessories

Accessories	Description	
Fieldgate FXA42	Is used to transmit the measured values of connected 4 to 20 mA analog measuring devices, as well as digital measuring devices	
	 Technical Information TI01297S Operating Instructions BA01778S Product page: www.endress.com/fxa42 	
Field Xpert SMT50	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.	
	 Technical Information TI01342S Operating Instructions BA01709S Product page: www.endress.com/smt50 	

Field Xpert SMT70	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous and non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress.This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.Image: Image:	
Field Xpert SMT77	The Field Xpert SMT77 tablet PC for device configuration enables mobile plant asset management in areas categorized as Ex Zone 1.	
	 Technical Information TI01418S Operating Instructions BA01923S Product page: www.endress.com/smt77 	

15.3 Service-specific accessories

Accessory	Description	
Applicator	 Software for selecting and sizing Endress+Hauser measuring devices: Choice of measuring devices with industrial requirements Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy. Graphic illustration of the calculation results Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project. 	
	Applicator is available:Via the Internet: https://portal.endress.com/webapp/applicatorAs a downloadable DVD for local PC installation.	
W@M	 W@M Life Cycle Management Improved productivity with information at your fingertips. Data relevant to a plant and its components is generated from the first stages of planning and during the asset's complete life cycle. W@M Life Cycle Management is an open and flexible information platform with online and on-site tools. Instant access for your staff to current, in-depth data shortens your plant's engineering time, speeds up procurement processes and increases plant uptime. Combined with the right services, W@M Life Cycle Management boosts productivity in every phase. For more information, see: www.endress.com/lifecyclemanagement 	
FieldCare	FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.	
	Operating Instructions BA00027S and BA00059S	
DeviceCare	Tool for connecting and configuring Endress+Hauser field devices.	

15.4 System components

Accessories	Description	
Memograph M graphic data manager	The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick. The Technical Information TI00133R Output Define the DA002(7D)	
	Operating Instructions BA00247R	
Cerabar M	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.	
	 Technical Information TI00426P and TI00436P Operating Instructions BA00200P and BA00382P 	
Cerabar S	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.	
	 Technical Information TI00383P Operating Instructions BA00271P 	
iTEMP	The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature.	
	Fields of Activity'' document FA00006T	

16 Technical data

16.1 Application

The measuring device is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

16.2 Function and system design

Measuring principle	Mass flow measurement based on the Coriolis measuring principle
Measuring system	The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.
	Information on the structure of the device $\rightarrow 14$

Direct measured variables
Mass flowDensityTemperature
Calculated measured variables
Volume flowCorrected volume flowReference density

Measuring range

Measuring range for liquids

DN		Measuring range full scale values $\dot{m}_{min(F)}$ to $\dot{m}_{max(F)}$	
[mm]	[in]	[kg/h]	[lb/min]
8	3/8	0 to 2 000	0 to 73.50
15	1⁄2	0 to 6 500	0 to 238.9
25	1	0 to 18000	0 to 661.5
40	11/2	0 to 45 000	0 to 1654
50	2	0 to 70 000	0 to 2 573
80	3	0 to 180 000	0 to 6 6 1 5

Measuring range for gases

The full scale value depends on the density and the sound velocity of the gas used. The full scale value can be calculated with the following formulas:

 $\dot{m}_{max(G)}$ = minimum of $\qquad \qquad (\dot{m}_{max(F)}\cdot\rho_G:x$) and

 $(\rho_G \cdot (c_G/2) \cdot d_i^2 \cdot (\pi/4) \cdot 3600 \cdot n)$

m _{max(G)}	Maximum full scale value for gas [kg/h]	
ḿ _{max(F)}	Maximum full scale value for liquid [kg/h]	
$\dot{m}_{\max(G)} < \dot{m}_{\max(F)}$	$\dot{n}_{max(G)}$ can never be greater than $\dot{m}_{max(F)}$	
ρ _G	Gas density in [kg/m ³] at operating conditions	
x	imitation constant for max. gas flow [kg/m³]	
c _G	Sound velocity (gas) [m/s]	
d _i	Measuring tube internal diameter [m]	
π	Pi	
n = 2	Number of measuring tubes	

DN		x
[mm]	[in]	[kg/m ³]
8	3⁄8	85
15	1/2	110
25	1	125

	D	N	x	
	[mm]	[in]	[kg/m ³]	
	40	11/2	125	
	50	2	125	
	80	3	155	
	If calculating the full scale value using the two formulas:			
	1. Calculate the full	1. Calculate the full scale value with both formulas.		
	2. The smaller value is the value that must be used.			
	Recommended measuring range			
	Flow limit $\rightarrow \cong 304$			
Operable flow range	Over 1000 : 1.			
	Flow rates above the preset full scale value do not override the electronics unit, with the result that the totalizer values are registered correctly.			
Input signal	External measured values			
	 To increase the accuracy of certain measured variables or to calculate the corrected volume flow for gases, the automation system can continuously write different measured values to the measuring device: Operating pressure to increase accuracy (Endress+Hauser recommends the use of a pressure measuring device for absolute pressure, e.g. Cerabar M or Cerabar S) Medium temperature to increase accuracy (e.g. iTEMP) Reference density for calculating the corrected volume flow for gases Various pressure and temperature measuring devices can be ordered from Endress 			
	+Hauser: see "Accessories" section $\rightarrow \cong 285$			
	It is recommended to read in external measured values to calculate the corrected volume flow.			
	Current input			
	The measured values are written from the automation system to the measuring device via the current input $\rightarrow \cong 288$.			
	Digital communication			
	The measured values are written by the automation system via PROFINET.			
	Current input 0/4 to 20 mA			
	Current input	0/4 to 20 mA (active/pas	sive)	
	Current span	 4 to 20 mA (active) 0/4 to 20 mA (passive) 		
	Resolution	1 µA		
	Voltage drop	Typically: 0.6 to 2 V for 3	.6 to 22 mA (passive)	
	Maximum input voltage	≤ 30 V (passive)		

Open-circuit voltage	< 28.8 V (active)
Possible input variables	PressureTemperatureDensity

Status input

Maximum input values	 DC -3 to 30 V If status input is active (ON): R_i >3 kΩ
Response time	Configurable: 5 to 200 ms
Input signal level	 Low signal: DC -3 to +5 V High signal: DC 12 to 30 V
Assignable functions	 Off Reset the individual totalizers separately Reset all totalizers Flow override

16.4 Output

Output signal

PROFINET

Stand	ards	In accordance with IEEE 802.3

Current output 4 to 20 mA

Signal mode Current span	Can be set to: • Active • Passive Can be set to: • 4 to 20 mA NAMUR • 4 to 20 mA US • 4 to 20 mA • 0 to 20 mA (only if the signal mode is active) • Fixed current
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700 Ω
Resolution	0.38 μΑ
Damping	Configurable: 0 to 999.9 s
Assignable measured variables	 Mass flow Volume flow Corrected volume flow Density Reference density Temperature Electronics temperature Oscillation frequency 0 Oscillation damping 0 Signal asymmetry Exciter current 0 The range of options increases if the measuring device has one or more application packages.

Pulse/frequency/switch output

Function	Can be configured as pulse, frequency or switch output
Version	Open collector
	Can be set to: • Active • Passive • Passive NAMUR Ex-i, passive
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: ≤ DC 2 V
Pulse output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)

Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Configurable
Assignable measured variables	Mass flowVolume flowCorrected volume flow
Frequency output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Output frequency	Configurable: end value frequency 2 to 10000 Hz(f $_{\rm max}$ = 12500 Hz)
Damping	Configurable: 0 to 999.9 s
Pulse/pause ratio	1:1
Assignable measured variables	 Mass flow Volume flow Corrected volume flow Density Reference density Temperature Electronics temperature Oscillation frequency 0 Oscillation damping 0 Signal asymmetry Exciter current 0 Image of options increases if the measuring device has one or more application packages.
Switch output	
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Switching behavior	Binary, conductive or non-conductive
Switching delay	Configurable: 0 to 100 s
Number of switching cycles	Unlimited
Assignable functions	 Off On Diagnostic behavior Limit value Mass flow Volume flow Corrected volume flow Density Reference density Temperature Totalizer 1-3 Flow direction monitoring Status Partially filled pipe detection Low flow cut off Image of options increases if the measuring device has one or more application packages.

Relay output

Function	Switch output
Version	Relay output, galvanically isolated
Switching behavior	Can be set to: • NO (normally open), factory setting • NC (normally closed)
Maximum switching capacity (passive)	 DC 30 V, 0.1 A AC 30 V, 0.5 A
Assignable functions	 Off On Diagnostic behavior Limit value Mass flow Volume flow Corrected volume flow Density Reference density Temperature Totalizer 1-3 Flow direction monitoring Status Partially filled pipe detection Low flow cut off The range of options increases if the measuring device has one or more application packages.

User-configurable input/output

One specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:

- Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Pulse/frequency/switch output
- Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Status input

Signal on alarm

Depending on the interface, failure information is displayed as follows:

PROFINET

Device diagnostics According to "Application Layer protocol for decentralized periphery", Version 2.3

Current output 0/4 to 20 mA

4 to 20 mA

Failure mode	Choose from: 4 to 20 mA in accordance with NAMUR recommendation NE 43 4 to 20 mA in accordance with US Min. value: 3.59 mA Max. value: 22.5 mA Definable value between: 3.59 to 22.5 mA Actual value Last valid value
--------------	--

0 to 20 mA

Failure mode	Choose from:
	Maximum alarm: 22 mADefinable value between: 0 to 20.5 mA

Pulse/frequency/switch output

Pulse output	
Failure mode	Choose from: • Actual value • No pulses
Frequency output	
Failure mode	Choose from: • Actual value • 0 Hz • Definable value between: 2 to 12 500 Hz
Switch output	
Failure mode	Choose from: • Current status • Open • Closed

Relay output

Failure mode	Choose from: • Current status
	OpenClosed

Local display

Plain text display	With information on cause and remedial measures
Backlight	Red lighting indicates a device error.

Status signal as per NAMUR recommendation NE 107

Interface/protocol

- Via digital communication: PROFINET
- Via service interface
 - CDI-RJ45 service interface
 - WLAN interface

Plain text display	With information on cause and remedial measures
--------------------	---

Web browser

Plain text display	With information on cause and remedial measures
--------------------	---

Light emitting diodes (LED)

Status information	Status indicated by various light emitting diodes		
	The following information is displayed depending on the device version: Supply voltage active Data transmission active Device alarm/error has occurred PROFINET network available PROFINET connection established PROFINET blinking feature 		
	Diagnostic information via light emitting diodes $\rightarrow \equiv 195$		

Low flow cut off	The switch points for low flow cut off are user-selectable. The outputs are galvanically isolated: • from the power supply • from one another • from the potential equalization (PE) terminal			
Galvanic isolation				
protocol-specific data	Protocol	Application layer protocol for decentral device periphery and distributed automation, Version 2.3		
	Communication type	100 MBit/s		
	Conformance Class	Conformance Class B		
	Netload Class	Netload Class 2 0 Mbps		
	Baud rates	Automatic 100 Mbit/s with full-duplex detection		
	Cycle times	From 8 ms		
	Polarity	Auto-polarity for automatic correction of crossed TxD and RxD pairs		
	Media Redundancy Protocol (MRP)	Yes		
	System redundancy support	System redundancy S2 (2 AR with 1 NAP)		
	Device profile	Application interface identifier 0xF600 Generic device		
	Manufacturer ID	0x11		
	Device type ID	0x843B		
	Device description files (GSD, DTM, DD)	Information and files under: • www.endress.com On the product page for the device: Documents/Software → Device drivers • www.profibus.com		
	Supported connections	 2 x AR (IO Controller AR) 1 x AR (IO-Supervisor Device AR connection allowed) 1 x Input CR (Communication Relation) 1 x Output CR (Communication Relation) 1 x Alarm CR (Communication Relation) 		
	Configuration options for measuring device	 DIP switches on the electronics module, for device name assignment (last part) Asset management software (FieldCare, DeviceCare, Field Xpert) Integrated Web server via Web browser and IP address Device master file (GSD), can be read out via the integrated Web server of the measuring device. Onsite operation 		

Configuration of the device name	 DIP switches on the electronics module, for device name assignment (last part) DCP protocol Asset management software (FieldCare, DeviceCare, Field Xpert) Integrated Web server
Supported functions	 Identification & Maintenance, simple device identifier via: Control system Nameplate Measured value status The process variables are communicated with a measured value status Blinking feature via the local display for simple device identification and assignment Device operation via asset management software (e.g. FieldCare, DeviceCare, SIMATIC PDM)
System integration	Information regarding system integration . Cyclic data transmission Overview and description of the modules Status coding Startup configuration Factory setting

16.5 Power supply

 Terminal assignment
 $\rightarrow \boxdot 39$

 Available device plugs
 $\rightarrow \boxdot 39$

Pin assignment, device plug $\rightarrow \triangleq 40$

Supply voltage	Order code for "Power supply"	Terminal voltage		Frequency range
	Option D	DC 24 V	±20%	-
	Option E	AC 100 to 240 V	-15 to +10%	50/60 Hz
	Omtion I	DC 24 V	±20%	-
	Option I	AC 100 to 240 V	-15 to +10%	50/60 Hz

 Power consumption
 Transmitter

 Max. 10 W (active power)
 Max. 30 A (<5 ms) as per NAMUR Recommendation NE 21</td>

 Current consumption
 Transmitter

 • Max. 400 mA (24 V)
 • Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)

 • Power supply failure
 • Totalizers stop at the last value measured.

 • Depending on the device version, the configuration is retained in the device memory or in the plug-in memory (HistoROM DAT).

• Error messages (incl. total operated hours) are stored.

Overcurrent protection element	 The device must be operated with a dedicated circuit breaker, as it does not have an ON/OFF switch of its own. The circuit breaker must be easy to reach and labeled accordingly. Permitted nominal current of the circuit breaker: 2 A up to maximum 10 A. 			
Electrical connection				
Potential equalization	→ 🗎 55			
Terminals	Spring-loaded terminals: Suitable for Conductor cross-section 0.2 to 2.5 m			
Cable entries	 Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in) Thread for cable entry: NPT ½" G ½" M20 Device plug for connecting cable: M12 A device plug is always used for the device version with the order code for "Sensor connection housing", option C "Ultra-compact, hygienic, stainless". 			
Cable specification	→ 🗎 35			
Overvoltage protection	Mains voltage fluctuations	→ ⁽¹⁾ → ⁽²⁾ 295		
	Overvoltage category	Overvoltage category II		
	Short-term, temporary overvoltage	Up to 1200 V between cable and ground, for max. 5 s		
	Long-term, temporary overvoltage	Up to 500 V between cable and ground		
Reference operating conditions	2	-113 °F) at 2 to 6 bar (29 to 87 psi)		
Maximum measured error	o.r. = of reading; $1 \text{ g/cm}^3 = 1 \text{ kg/l}$; T = medium temperature			
	Base accuracy			
	Design fundamentals $\rightarrow \cong 299$			
	Mass flow and volume flow (liquids)			
	±0.15 % o.r. ±0.10 % o.r. (order code for "Calibration flow", option A, B, C, for mass flow)			

Mass flow (gases)

±0.50 % o.r.

Density (liquids)

Under reference conditions	Standard density calibration
[g/cm ³]	[g/cm ³]
±0.0005	±0.002

Temperature

 $\pm 0.5 \ ^{\circ}C \pm 0.005 \cdot T \ ^{\circ}C \ (\pm 0.9 \ ^{\circ}F \pm 0.003 \cdot (T - 32) \ ^{\circ}F)$

Zero point stability

D	N	Zero poin	t stability
[mm]	[in]	[kg/h]	[lb/min]
8	3⁄8	0.20	0.007
15	1/2	0.65	0.024
25	1	1.80	0.066
40	1½	4.50	0.165
50	2	7.0	0.257
80	3	18.0	0.6615

Flow values

Flow values as turndown parameters depending on the nominal diameter.

SI units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[mm]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]
8	2000	200	100	40	20	4
15	6500	650	325	130	65	13
25	18000	1800	900	360	180	36
40	45000	4 500	2250	900	450	90
50	70000	7 000	3 500	1400	700	140
80	180000	18000	9000	3600	1800	360

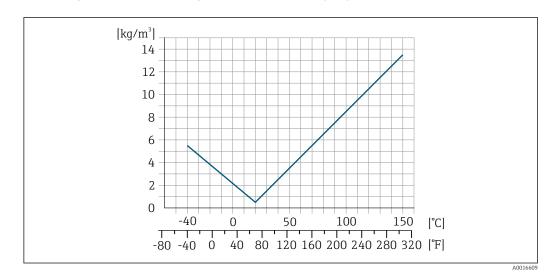
US units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[inch]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]
3/8	73.50	7.350	3.675	1.470	0.735	0.147
1/2	238.9	23.89	11.95	4.778	2.389	0.478
1	661.5	66.15	33.08	13.23	6.615	1.323
11/2	1654	165.4	82.70	33.08	16.54	3.308
2	2 5 7 3	257.3	128.7	51.46	25.73	5.146
3	6615	661.5	330.8	132.3	66.15	13.23

	Accuracy of outputs The outputs have the following base accuracy specifications.					
	Current output					
	Accuracy	±5 μA				
	Dulso /froquency output	*				
	Pulse/frequency output	t				
	o.r. = of reading					
	Accuracy	Max. ± 50 ppm o.r. (over the entire ambient temperature range)				
Repeatability	o.r. = of reading; 1 g/c	$m^3 = 1 \text{ kg/l}; T = \text{medium temperature}$				
	Base repeatability					
	Design fundamen	tals $\rightarrow \square 299$				
	Mass flow and volume flow (liquids) ±0.075 % o.r.					
	± 0.05 % o.r. (calibration option, for mass flow)					
	Mass flow (gases) ±0.25 % o.r. (up to a Mach number of 0.2)					
	Density (liquids) ±0.00025 g/cm ³					
	Temperature $\pm 0.25 ^{\circ}C \pm 0.0025 \cdot T ^{\circ}C \ (\pm 0.45 ^{\circ}F \pm 0.0015 \cdot (T-32) ^{\circ}F)$					
Response time	The response time dep	ends on the configuration (damping).				
Influence of ambient temperature	Current output					
	Temperature coefficient	Max. 1 µA/°C				
	Pulse/frequency output					
	Temperature coefficient	No additional effect. Included in accuracy.				
Influence of medium	Mass flow and volume flow					
temperature	o.f.s. = of full scale value					
	If there is a difference between the temperature during zero adjustment and the process temperature, the additional measured error of the sensors is typically ±0.0002 %o.f.s./°C (±0.0001 % o.f.s./°F).					
	The influence is reduced when the zero adjustment is performed at process temperature.					

Density

If there is a difference between the density calibration temperature and the process temperature, the measured error of the sensors is typically $\pm 0.0001 \text{ g/cm}^3/^{\circ}\text{C}$ ($\pm 0.00005 \text{ g/cm}^3/^{\circ}\text{F}$). Field density adjustment is possible.



🛃 43 Field density adjustment, for example at +20 °C (+68 °F)

Temperature

±0.005 · T °C (± 0.005 · (T - 32) °F)

Influence of medium The tables below show the effect that a difference in pressure between the calibration pressure and the process pressure has on the accuracy in the case of the mass flow and density.

o.r. = of reading

- It is possible to compensate for the effect by:
 - Reading in the current pressure measured value via the current input or a digital input.
 - Specifying a fixed value for the pressure in the device parameters.
- Operating Instructions .

DN		[% o.r./bar]	[% o.r./psi]	
[mm]	[in]			
8	3/8	no influence		
15	1∕2	no influence		
25	1	no influence		
40	1½	no influence		
50	2	-0.009 -0.0006		
80	3	-0.020 -0.0014		

Design fundamentals

pressure

o.r. = of reading, o.f.s. = of full scale value

BaseAccu = base accuracy in % o.r., BaseRepeat = base repeatability in % o.r.

MeasValue = measured value; ZeroPoint = zero point stability

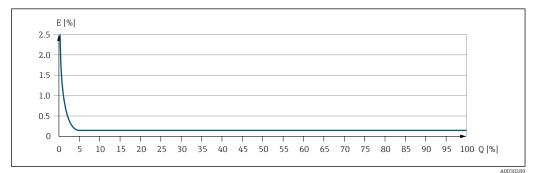
Calculation of the maximum measured error as a function of the flow rate

Flow rate	Maximum measured error in % o.r.
$\geq \frac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$	± BaseAccu
A0021332	
$< rac{ ext{ZeroPoint}}{ ext{BaseAccu}} \cdot 100$	$\pm \frac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$
A0021333	A0021334

Calculation of the maximum repeatability as a function of the flow rate

Flow rate	Maximum repeatability in % o.r.
$\geq \frac{\frac{1}{2} \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$	± BaseRepeat
A0021335	A0021340
$< \frac{\frac{1}{2} \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$	$\pm \frac{1}{2} \cdot \frac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$
A0021336	A0021337

Example of maximum measured error



E Maximum measured error in % o.r. (example)

Q Flow rate in % of maximum full scale value

16.7 Mounting

Mounting requirements

→ 🗎 22

16.8 Environment

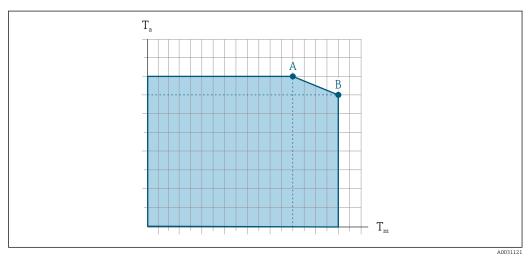
Ambient temperature range	→ 🗎 25
	Temperature tables
	Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.
	For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.
Storage temperature	−50 to +80 °C (−58 to +176 °F)

Climate class	DIN EN 60068-2-38 (test Z/AD)			
Relative humidity	The device is suitable for use in outdoor and indoor areas with a relative humidity of 4 to 95%.			
Operating height	According to EN 61010-1 • < 2000 m (6562 ft) • > 2000 m (6562 ft) with additional overvoltage protection (e.g. Endress+Hauser HAW Series)			
Degree of protection	 Transmitter IP66/67, Type 4X enclosure, suitable for pollution degree 4 When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2 Display module: IP20, Type 1 enclosure, suitable for pollution degree 2 			
	 Sensor IP66/67, Type 4X enclosure, suitable for pollution degree 4 When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2 Optional Order code for "Sensor options", option CM "IP69 			
	External WLAN antenna IP67			
Vibration- and shock- resistance	Vibration sinusoidal, in accordance with IEC 60068-2-6 Sensor • 2 to 8.4 Hz, 3.5 mm peak • 8.4 to 2 000 Hz, 1 g peak Transmitter • 2 to 8.4 Hz, 7.5 mm peak • 8.4 to 2 000 Hz, 2 g peak			
	Vibration broad-band random, according to IEC 60068-2-64			
	Sensor = 10 to 200 Hz, 0.003 g ² /Hz = 200 to 2 000 Hz, 0.001 g ² /Hz = Total: 1.54 g rms			
	Transmitter • 10 to 200 Hz, 0.01 g ² /Hz • 200 to 2 000 Hz, 0.003 g ² /Hz • Total: 2.70 g rms			
	Shock half-sine, according to IEC 60068-2-27			
	 Sensor 6 ms 30 g Transmitter 6 ms 50 g 			
	Rough handling shocks, according to IEC 60068-2-31			

Interior cleaning	Cleaning in place (CIP)Sterilization in place (SIP)		
	Options Oil- and grease-free version for wetted parts, without declaration Order code for "Service", option HA		
Mechanical load	Transmitter housing and sensor connection housing: Protect against mechanical effects, such as shock or impact Do not use as a ladder or climbing aid 		
Electromagnetic compatibility (EMC)	As per IEC/EN 61326 and NAMUR Recommendation 21 (NE 21) Details are provided in the Declaration of Conformity. This unit is not intended for use in residential environments and cannot guarantee adequate protection of the radio reception in such environments.		
	16.9 Process		

Medium temperature range -40 to +150 °C (-40 to +302 °F)

Dependency of ambient temperature on medium temperature



Exemplary representation, values in the table below.

- *T_a* Ambient temperature
- *T_m Medium temperature*

1

- A Maximum permitted medium temperature T_m at $T_{a max} = 60 \degree C$ (140 °F); higher medium temperatures T_m require a reduction in the ambient temperature T_a
- *B* Maximum permitted ambient temperature T_a for the maximum specified medium temperature T_m of the sensor

Values for devices that are used in the hazardous area: Separate Ex documentation (XA) for the device $\rightarrow \cong$ 316.

	Not insulated				Insulated			
	А		В		А		В	
Version	T _a	T _m	Ta	T _m	T _a	T _m	Ta	T _m
Promass E 500 – digital	60 °C (140 °F)	150 °C (302 °F)	-	-	60 °C (140 °F)	150 °C (302 °F)	-	-
Promass E 500								
Density	0 to 5 000 kg/	′m ³ (0 to 312 lb/cf	·)					
Pressure-temperature ratings	For an overview of the pressure-temperature ratings for the process connections, see the Technical Information							
Sensor housing	The sensor ho mechanics ins	5	dry n	itrog	en gas and protect	s the electronics a	nd	
	If a measuring tube fails (e.g. due to process characteristics like corrosive or abrasive fluids), the fluid will initially be contained by the sensor housing.							
	according to t burst pressure rupture disk. 7	he operating proce e does not provide a Fhis prevents exces	ss pre an ade sively	essure equat 7 high	evel inside the sen e. If the user judges e safety margin, th pressure from for sk is strongly recon	s that the sensor h ne device can be fit ming inside the se	ousing ted w	ith a

Burst pressure of the sensor housing

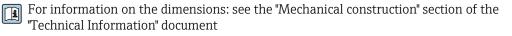
is greater than 2/3 of the sensor housing burst pressure.

If the device is fitted with a rupture disk (order code for "Sensor option", option CA "Rupture disk"), the rupture disk trigger pressure is decisive .

involving high gas pressures, and particularly in applications in which the process pressure

The sensor housing burst pressure refers to a typical internal pressure which is reached prior to mechanical failure of the sensor housing and which was determined during type testing. The corresponding type test declaration can be ordered with the device (order code for "Additional approval", option LN "Sensor housing burst pressure, type test").

D	N	Sensor housing burst pressure		
[mm]	[in]	[bar]	[psi]	
8	3⁄8	250	3 620	
15	1/2	250	3 620	
25	1	250	3620	
40	11⁄2	200	2 900	
50	2	180	2610	
80	3	120	1740	



To increase the level of safety, a device version with a rupture disk with a trigger pressure of 10 to 15 bar (145 to 217.5 psi)can be used (order code for "Sensor option", option CA "rupture disk").

The use of rupture disks cannot be combined with the separately available heating jacket.

Flow limit	Select the nominal diameter by optimizing between the required flow range and permissible pressure loss.			
	For an overview of the full scale range section $\rightarrow \cong 287$	values for the measuring range, see the "Measuring		
	 value In most applications, 20 to 50 % of A low full scale value must be select solids): flow velocity < 1 m/s (< 3 ft For gas measurement the following The flow velocity in the measurin (0.5 Mach). The maximum mass flow depend 			
Pressure loss	To calculate the pressure loss, use the <i>Applicator</i> sizing tool $\rightarrow \cong 284$			
System pressure	→ 🗎 25			
	16.10 Mechanical const	ruction		
 Design, dimensions		ion lengths of the device, see the "Technical		
Design, dimensions	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag	ion lengths of the device, see the "Technical		
	For the dimensions and installat Information" document, "Mechan	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs)		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.5)	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs)		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.5 Sensor Sensor with aluminum connection ho	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs)		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.3 Sensor Sensor with aluminum connection ho Weight in SI units	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs) using version:		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.1 Sensor Sensor with aluminum connection ho Weight in SI units	ion lengths of the device, see the "Technical ical construction" section . ging material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs) using version: Weight [kg]		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.3 Sensor Sensor with aluminum connection ho Weight in SI units	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs) using version: <u>Weight [kg]</u>		
	For the dimensions and installat Information" document, "Mechan All values (weight exclusive of packag PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.1 Sensor Sensor with aluminum connection ho Weight in SI units DN [mm] 8 15	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs) using version: Weight [kg] 4 4		
	For the dimensions and installat Information'' document, "Mechan All values (weight exclusive of package PN 40 flanges. Transmitter • Proline 500 – digital polycarbonate • Proline 500 – digital aluminum: 2.4 • Proline 500 aluminum: 6.5 kg (14.3 Sensor Sensor with aluminum connection hot Weight in SI units $\frac{DN}{[mm]}$ 8 15 25	ion lengths of the device, see the "Technical ical construction" section . jing material) refer to devices with EN/DIN : 1.4 kg (3.1 lbs) 4 kg (5.3 lbs) 3 lbs) using version: Weight [kg] 4 4 6		

Weight in US units

DN [in]	Weight [lbs]
3/8	9
1/2	9
1	13
1 ½	22
2	33
3	64

Materials

Transmitter housing

Housing of Proline 500 - digital transmitter

Order code for "Transmitter housing":

- Option A "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **D** "Polycarbonate": polycarbonate

Housing of Proline 500 transmitter

Order code for "Transmitter housing": Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated

Window material

Order code for "Transmitter housing":

- Option A "Aluminum, coated": glass
- Option D "Polycarbonate": plastic

Fastening components for mounting on a post

- Screws, threaded bolts, washers, nuts: stainless A2 (chrome-nickel steel)
- Metal plates: stainless steel, 1.4301 (304)

Sensor connection housing

Order code for "Sensor connection housing":

- Option A "Aluminum coated": aluminum, AlSi10Mg, coated
- Option B "Stainless":
 - Stainless steel 1.4301 (304)
 - Optional: Order code for "Sensor feature", option CC "Hygienic version, for maximum corrosion resistance": stainless steel, 1.4404 (316L)
- Option **C** "Ultra-compact, stainless":
 - Stainless steel 1.4301 (304)
 - Optional: Order code for "Sensor feature", option **CC** "Hygienic version, for maximum corrosion resistance": stainless steel, 1.4404 (316L)

Cable entries/cable glands

Cable entries and adapters	Material
Cable gland M20 × 1.5	Plastic
 Adapter for cable entry with female thread G ¹/₂" Adapter for cable entry with female thread NPT ¹/₂" 	Nickel-plated brass
 Only available for certain device versions: Order code for "Transmitter housing": Option A "Aluminum, coated" Option D "Polycarbonate" Order code for "Sensor connection housing": Proline 500 - digital: Option A "Aluminum coated" Option B "Stainless" Proline 500: Option B "Stainless" 	

Connecting cable

UV rays can impair the cable outer sheath. Protect the cable from exposure to sun as much as possible.

Connecting cable for sensor - Proline 500 - digital transmitter

PVC cable with copper shield

Connecting cable for sensor - Proline 500 transmitter

PVC cable with copper shield

Sensor housing

- Acid and alkali-resistant outer surface
- Stainless steel 1.4301 (304)

Measuring tubes

Stainless steel, 1.4539 (904L); manifold: stainless steel, 1.4404 (316L)

Process connections

- Flanges according to EN 1092-1 (DIN2501) / according to ASME B 16.5 / as per JIS B2220:
- Stainless steel, 1.4404 (F316/F316L) All other process connections:
- Stainless steel, 1.4404 (316/316L)

Available process connections $\rightarrow \cong 307$

Seals

Welded process connections without internal seals

Accessories

Protective cover Stainless steel, 1.4404 (316L) External WLAN antenna

- Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel

Process connections	 Fixed flange connections: EN 1092-1 (DIN 2501) flange EN 1092-1 (DIN 2512N) flange Namur lengths in accordance with NE 132 ASME B16.5 flange JIS B2220 flange DIN 11864-2 Form A flange, DIN 11866 series A, flange with notch Clamp connections: Tri-Clamp (OD tubes), DIN 11866 series C Thread: DIN 11851 thread, DIN 11866 series A SMS 1145 thread ISO 2853 thread, ISO 2037 DIN 11864-1 Form A thread, DIN 11866 series A VCO connections: 8-VCO-4 12-VCO-4
	Process connection materials $\rightarrow \cong 306$
Surface roughness	All data refer to parts in contact with the medium. The following surface roughness categories can be ordered. • Not polished • $Ra_{max} = 0.76 \ \mu m (30 \ \mu in)$ • $Ra_{max} = 0.38 \ \mu m (15 \ \mu in)$
	16.11 Operability
Languages	Can be operated in the following languages: • Via local operation Finalish, Common Franch, Spenich, Italian, Dutch, Destruction, Delich, Duccien, Turkish

English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Vietnamese, Czech, Swedish

 Via Web browser
 English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Vietnamese, Czech, Swedish

• Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese

Local operation

Via display module

Equipment:

- Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control"
- Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN"

 $\square Information about WLAN interface \rightarrow \square 89$

	 Reg 45 Operation with touch control 1 Proline 500 – digital 2 Proline 500 			A0028232
	 Display elements 4-line, illuminated, graphic display White background lighting; switches to red in event of device errors Format for displaying measured variables and status variables can be individually configured Operating elements External operation via touch control (3 optical keys) without opening the housing: ⊕, □, 토 Operating elements also accessible in the various zones of the hazardous area 			
Remote operation	→ 🗎 87			
Service interface	→ 🗎 88			
Supported operating tools	Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.			
	Supported operating tools	Operating unit	Interface	Additional information
	Web browser	Notebook, PC or tablet with Web browser	 CDI-RJ45 service interface WLAN interface Ethernet-based fieldbus (EtherNet/IP, PROFINET) 	Special Documentation for the device $\rightarrow \square 316$
	DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	 CDI-RJ45 service interface WLAN interface Fieldbus protocol 	→ 🗎 284

CDI-RJ45 service interface

WLAN interfaceFieldbus protocol

→ 🗎 284

Notebook, PC or tablet

system

with Microsoft Windows

FieldCare SFE500

Supported operating tools	Operating unit	Interface	Additional information
Field Xpert	SMT70/77/50	 All fieldbus protocols WLAN interface Bluetooth CDI-RJ45 service interface 	Operating Instructions BA01202S Device description files: Use update function of handheld terminal
SmartBlue app	Smart phone or tablet with iOs or Android	WLAN	→ 🗎 284

- Other operating tools based on FDT technology with a device driver such as DTM/ iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:
 - Field Device Manager (FDM) from Honeywell → www.process.honeywell.com
 - FieldMate from Yokogawa → www.yokogawa.com
 - PACTWare → www.pactware.com

The related device description files are available: www.endress.com \rightarrow Download Area

Web server

With the integrated web server, the device can be operated and configured via a web browser and via the service interface (CDI-RJ45) or via the WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, device status information is also displayed and allows users to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

Supported functions

Data exchange between the operating unit (such as a notebook for example) and the measuring device:

- Upload the configuration from the measuring device (XML format, configuration backup)
- Save the configuration to the measuring device (XML format, restore configuration)
- Export event list (.csv file)
- Export parameter settings (.csv file or PDF file, document the measuring point configuration)
- Export the Heartbeat verification log (PDF file, only available with the "Heartbeat Verification" application package)
- Flash firmware version for device firmware upgrade, for instance
- Download driver for system integration

Web server special documentation $\rightarrow \cong 316$

HistoROM data management The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.

When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.

Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	HistoROM backup	T-DAT	S-DAT
Available data	 Event logbook such as diagnostic events for example Parameter data record backup Device firmware package Driver for system integration for exporting via Web server, e.g: GSDML for PROFINET 	 Measured value logging ("Extended HistoROM" order option) Current parameter data record (used by firmware at run time) Peakhold indicator (min/max values) Totalizer values 	 Sensor data: nominal diameter etc. Serial number Calibration data Device configuration (e.g. SW options, fixed I/O or multi I/O)
Storage location	Fixed on the user interface board in the connection compartment	Attachable to the user interface board in the connection compartment	In the sensor plug in the transmitter neck part

Data backup

Automatic

- The most important device data (sensor and transmitter) are automatically saved in the DAT modules
- If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
- If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
- If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

Manual

Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:

- Data backup function
 - Backup and subsequent restoration of a device configuration in the device memory HistoROM backup
- Data comparison function

Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

Data transmission

Manual

- Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)
- Transmission of the drivers for system integration via Web server, e.g.: GSDML for PROFINET

Event list

Automatic

- Chronological display of up to 20 event messages in the events list
- If the **Extended HistoROM** application package (order option) is enabled: up to 100 event messages are displayed in the events list along with a time stamp, plain text description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server

Data logging

Manual

- If the **Extended HistoROM** application package (order option) is enabled:
- Record up to 1000 measured values via 1 to 4 channels
- User configurable recording interval
- Record up to 250 measured values via each of the 4 memory channels
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server

16.12 Certificates and approvals

Current certificates and approvals that are available for the product can be selected via the Product Configurator at www.endress.com:

- 1. Select the product using the filters and search field.
- 2. Open the product page.

3. Select **Configuration**.

 CE mark
 The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied.

 Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.

UKCA marking The device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards. By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark.

Contact address Endress+Hauser UK: Endress+Hauser Ltd. Floats Road Manchester M23 9NF United Kingdom www.uk.endress.com

Ex approval

The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.

Hygienic compatibility	 3-A approval Only measuring devices with the order code for "Additional approval", option LP "3A" have 3-A approval. The 3-A approval refers to the measuring device. When installing the measuring device, ensure that no liquid can accumulate on the outside of the measuring device. A remote display module must be installed in accordance with the 3-A Standard. Accessories (e.g. heating jacket, weather protection cover, wall holder unit) must be installed in accordance with the 3-A Standard. Each accessory can be cleaned. Disassembly may be necessary under certain circumstances. EHEDG-tested Only devices with the order code for "Additional approval", option LT "EHEDG" have been tested and meet the requirements of the EHEDG. To meet the requirements for EHEDG certification, the device must be used with process connections in accordance with the EHEDG position paper entitled "Easy cleanable Pipe couplings and Process connections" (www.ehedg.org). FDA Food Contact Materials Regulation (EC) 1935/2004
Pharmaceutical compatibility	 FDA 21 CFR 177 USP <87> USP <88> Class VI 121 °C TSE/BSE Certificate of Suitability cGMP Devices with the order code for "Test, certificate", option JG "Conformity with cGMP-derived requirements, declaration" comply with the requirements of cGMP with regard to the surfaces of parts in contact with the medium, design, FDA 21 CFR material conformity, USP Class VI tests and TSE/BSE conformity. A serial number-specific declaration is generated.
Certification PROFINET	 PROFINET interface The measuring device is certified and registered by the PNO (PROFIBUS Nutzerorganisation e.V. / PROFIBUS User Organization). The measuring system meets all the requirements of the following specifications: Certified according to: Test specification for PROFINET devices PROFINET Security Level 2- Netload Class 2 0 Mbps The device can also be operated with certified devices of other manufacturers (interoperability) The device supports PROFINET S2 system redundancy.
Pressure Equipment Directive	 With the marking: a) PED/G1/x (x = category) or b) UK/G1/x (x = category) on the sensor nameplate, Endress+Hauser confirms compliance with the "Essential Safety Requirements" a) specified in Annex I of the Pressure Equipment Directive 2014/68/EU or b) Schedule 2 of Statutory Instruments 2016 No. 1105. Devices not bearing this marking (without PED or UKCA) are designed and manufactured according to sound engineering practice. They meet the requirements of a) Art. 4 Para. 3 of the Pressure Equipment Directive 2014/68/EU or b) Part 1, Para. 8 of Statutory Instruments 2016 No. 1105. The scope of application is indicated a) in diagrams 6 to 9 in Annex II of the Pressure Equipment Directive 2014/68/EU or b) Schedule 3, Para. 2 of Statutory Instruments 2016 No. 1105.

Radio approval	The measuring device has radio approval.		
	For detailed information on the radio approval, see the Special Documentation $\rightarrow \textcircled{B}$ 316		
Additional certification	CRN approval		
	Some device versions have CRN approval. A CRN-approved process connection with a CSA approval must be ordered for a CRN-approved device.		
	Tests and certificates		
	 EN10204-3.1 material certificate, wetted parts and sensor housing 		
	 Pressure test, internal process, inspection certificate PMI test (XRF), internal procedure, wetted parts, test report 		
	 Compliance with requirements derived from cGMP, Declaration 		
	• EN10204-2.1 confirmation of compliance with the order and EN10204-2.2 test report		
Other standards and	• EN 60529		
guidelines	Degrees of protection provided by enclosures (IP code) IEC/EN 60068-2-6 		
	Environmental influences: Test procedure - Test Fc: vibrate (sinusoidal). IEC/EN 60068-2-31		
	Environmental influences: Test procedure - Test Ec: shocks due to rough handling, primarily for devices. • EN 61010-1		
	Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements		
	 IEC/EN 61326-2-3 Emission in accordance with Class A requirements. Electromagnetic compatibility (EMO requirements). 		
	 NAMUR NE 21 Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment 		
	 NAMUR NE 32 Data retention in the event of a power failure in field and control instruments with microprocessors 		
	 NAMUR NE 43 Standardization of the signal level for the breakdown information of digital transmitter with analog output signal. 		
	 NAMUR NE 53 Software of field devices and signal-processing devices with digital electronics NAMUR NE 80 		
	The application of the pressure equipment directive to process control devices NAMUR NE 105 		
	Specifications for integrating fieldbus devices in engineering tools for field devices NAMUR NE 107 		
	Self-monitoring and diagnosis of field devices NAMUR NE 131 		
	 NAMOR NE 131 Requirements for field devices for standard applications NAMUR NE 132 		
	Coriolis mass meter ETSI EN 300 328		
	Guidelines for 2.4 GHz radio components. EN 301489		
	Electromagnetic compatibility and radio spectrum matters (ERM).		

16.13 Application packages

	Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.
	The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.
	Detailed information on the application packages: Special Documentation for the device $\rightarrow \square 316$
Diagnostic functionality	Order code for "Application package", option EA "Extended HistoROM"
	Comprises extended functions concerning the event log and the activation of the measured value memory.
	Event log: Memory volume is extended from 20 message entries (standard version) to up to 100 entries.
	 Data logging (line recorder): Memory capacity for up to 1000 measured values is activated. 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user. Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.
	For detailed information, see the Operating Instructions for the device.
Heartbeat Technology	Order code for "Application package", option EB "Heartbeat Verification + Monitoring"
	 Heartbeat Verification Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment". Functional testing in the installed state without interrupting the process. Traceable verification results on request, including a report. Simple testing process via local operation or other operating interfaces. Clear measuring point assessment (pass/fail) with high test coverage within the framework of manufacturer specifications. Extension of calibration intervals according to operator's risk assessment.
	 Heartbeat Monitoring Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to: Draw conclusions - using these data and other information - about the impact process influences (e.g. corrosion, abrasion, formation of buildup etc.) have on the measuring performance over time. Schedule servicing in time. Monitor the process or product quality, e.g. gas pockets.
Concentration	Order code for "Application package", option ED "Concentration"
measurement	Calculation and outputting of fluid concentrations.

The measured density is converted to the concentration of a substance of a binary mixture using the "Concentration" application package: Choice of predefined fluids (e.g. various sugar solutions, acids, alkalis, salts, ethanol etc.). - Common or user-defined units (°Brix, °Plato, % mass, % volume, mol/l etc.) for standard applications. Concentration calculation from user-defined tables. For detailed information, see the Special Documentation for the device. Petroleum Order code for "Application package", option EJ "Petroleum" The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package. Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1" Water content, based on density measurement Weighted mean of the density and temperature For detailed information, see the Special Documentation for the device. Petroleum & locking Order code for "Application package", option EM "Petroleum & locking function" function The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package. It is also possible to lock the settings. Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1" Water content, based on density measurement Weighted mean of the density and temperature For detailed information, see the Special Documentation for the device. 16.14 Accessories Overview of accessories available for order $\rightarrow \cong 282$ 16.15 Supplementary documentation For an overview of the scope of the associated Technical Documentation, refer to the following: Device Viewer (www.endress.com/deviceviewer): Enter the serial number from the nameplate • Endress+Hauser Operations app: Enter serial number from nameplate or scan matrix code on nameplate.

Standard documentation Brief Operating Instructions

Brief Operating Instructions for the sensor

Measuring device	Documentation code
Proline Promass E	KA01260D

Brief Operating Instructions for the transmitter

Measuring device	Documentation code
Proline 500 – digital	KA01351D
Proline 500	KA01520D
Proline 500 – digital	KA01521D

Technical Information

Measuring device	Documentation code
Promass E 500	TI01282D

Description of Device Parameters

Measuring device	Documentation code
Promass 500	GP01121D

Supplementary devicedependent documentation

Safety instructions

Safety instructions for electrical equipment for hazardous areas.

Contents	Documentation code
	Measuring device
ATEX/IECEx Ex i	XA01473D
ATEX/IECEx Ex ec	XA01474D
cCSAus IS	XA01475D
cCSAus Ex i	XA01509D
cCSAus Ex nA	XA01510D
INMETRO Ex i	XA01476D
INMETRO Ex ec	XA01477D
NEPSI Ex i	XA01478D
NEPSI Ex nA	XA01479D
NEPSI Ex i	XA01658D
NEPSI Ex nA	XA01659D
JPN	XA01780D

Special Documentation

Contents	Documentation code
Information on the Pressure Equipment Directive	SD01614D
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
Web server	SD01971D
Heartbeat Technology	SD01989D
Concentration measurement	SD02007D
Petroleum	SD02015D
Gas Fraction Handler	SD02584D

Installation Instructions

Contents	Comment
Installation instructions for spare part sets and accessories	 Access the overview of all the available spare part sets via <i>Device Viewer</i> → ⁽¹⁾ 280 Accessories available for order with Installation Instructions → ⁽²⁾ 282

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