Operating Instructions
Proline Promass O 500

Coriolis flowmeter
PROFINET with Ethernet-APL

ethernet-apl ™
advanced physical layer

Endress+Hauser [EH]

People for Process Automation
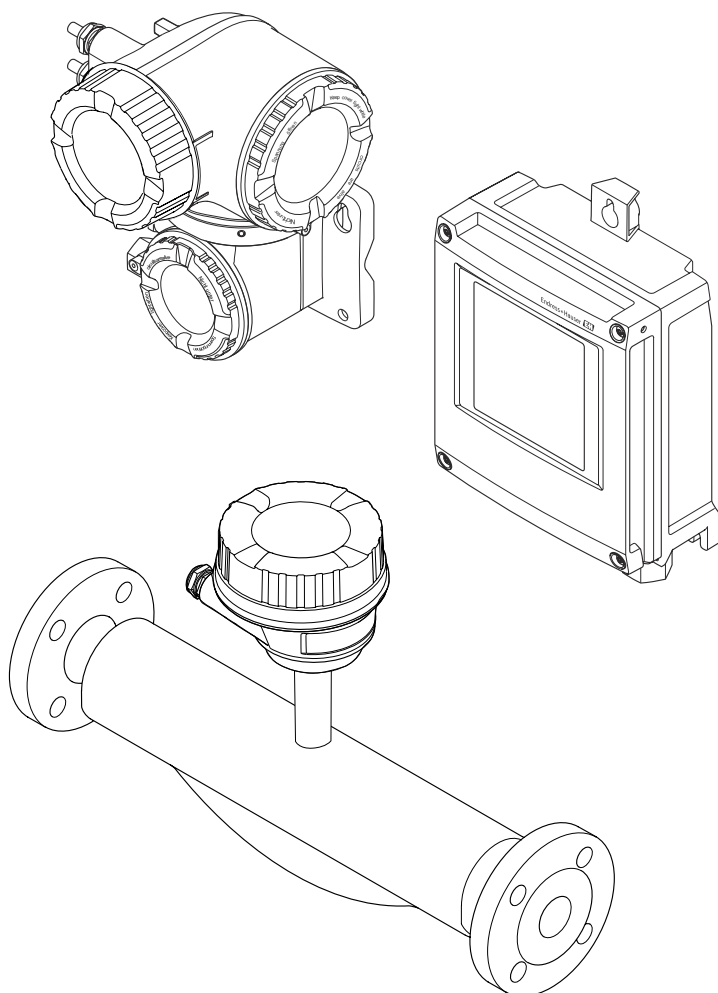
- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.

Table of contents

1   About this document

1.1   Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

1.2   Symbols

1.2.1   Safety symbols

⚠ DANGER
This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

⚠ WARNING
This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

⚠ CAUTION
This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE
This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2   Electrical symbols

Symbol	Meaning
⎓	Direct current
∼	Alternating current
⏦	Direct current and alternating current
⏚	**Ground connection** A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
⏚	**Potential equalization connection (PE: protective earth)** Ground terminals that must be connected to ground prior to establishing any other connections. The ground terminals are located on the interior and exterior of the device: • Interior ground terminal: potential equalization is connected to the supply network. • Exterior ground terminal: device is connected to the plant grounding system.

1.2.3   Communication-specific symbols
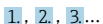
Symbol	Meaning
📶	**Wireless Local Area Network (WLAN)** Communication via a wireless, local network.
🔲	**LED** Light emitting diode is off.

Symbol	Meaning
	LED Light emitting diode is on.
	LED Light emitting diode is flashing.

1.2.4   Tool symbols

Symbol	Meaning
	Torx screwdriver
	Phillips head screwdriver
	Open-ended wrench

1.2.5   Symbols for certain types of information

Symbol	Meaning
	Permitted Procedures, processes or actions that are permitted.
	Preferred Procedures, processes or actions that are preferred.
	Forbidden Procedures, processes or actions that are forbidden.
	Tip Indicates additional information.
	Reference to documentation
	Reference to page
	Reference to graphic
▶	Notice or individual step to be observed
1. , 2. , 3. ...	Series of steps
	Result of a step
	Help in the event of a problem
	Visual inspection

1.2.6   Symbols in graphics

Symbol	Meaning
1, 2, 3, ...	Item numbers
1. , 2. , 3. , ...	Series of steps
A, B, C, ...	Views
A-A, B-B, C-C, ...	Sections
	Hazardous area

Symbol	Meaning
⊠	Safe area (non-hazardous area)
≈➡	Flow direction

1.3   Documentation

ℹ️ For an overview of the scope of the associated Technical Documentation, refer to the following:
- *Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

1.3.1   Document function

The following documentation may be available depending on the version ordered:

Document type	Purpose and content of the document
Technical Information (TI)	**Planning aid for your device** The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Brief Operating Instructions (KA)	**Guide that takes you quickly to the 1st measured value** The Brief Operating Instructions contain all the essential information from incoming acceptance to initial commissioning.
Operating Instructions (BA)	**Your reference document** The Operating Instructions contain all the information that is required in the various phases of the life cycle of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning through to troubleshooting, maintenance and disposal.
Description of Device Parameters (GP)	**Reference for your parameters** The document provides a detailed explanation of each individual parameter. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.
Safety Instructions (XA)	Depending on the approval, safety instructions for electrical equipment in hazardous areas are also supplied with the device. The Safety Instructions are an integral part of the Operating Instructions. ℹ️ Information on the Safety Instructions (XA) relevant to the device is provided on the nameplate.
Supplementary device-dependent documentation (SD/FY)	Always comply strictly with the instructions in the relevant supplementary documentation. The supplementary documentation is an integral part of the device documentation.

1.4   Registered trademarks

Ethernet-APL™
Registered trademark of the PROFIBUS Nutzerorganisation e.V. (PROFIBUS User Organization), Karlsruhe, Germany

TRI-CLAMP®
Registered trademark of Ladish & Co., Inc., Kenosha, USA

2   Safety instructions

2.1   Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:
▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
▶ Are authorized by the plant owner/operator.
▶ Are familiar with federal/national regulations.
▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:
▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
▶ Follow the instructions in this manual.

2.2   Intended use

Application and media
The measuring device described in this manual is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or where there is an increased risk due to process pressure, are labeled accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:
▶ Keep within the specified pressure and temperature range.
▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
▶ Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
▶ Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
▶ If the ambient temperature of the measuring device is outside the atmospheric temperature, it is absolutely essential to comply with the relevant basic conditions as specified in the device documentation → 🖺 8.
▶ Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use
Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-intended use.

⚠ WARNING
Danger of breakage due to corrosive or abrasive fluids and ambient conditions!
▶ Verify the compatibility of the process fluid with the sensor material.
▶ Ensure the resistance of all fluid-wetted materials in the process.
▶ Keep within the specified pressure and temperature range.

NOTICE

Verification for borderline cases:

▶ For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

Residual risks

⚠ CAUTION

The electronics and the medium may cause the surfaces to heat up or freeze. Risk of burns or frostbite!

▶ Mount suitable touch protection.

⚠ WARNING

Danger of housing breaking due to measuring tube breakage!

If a measuring tube ruptures, the pressure inside the sensor housing will rise according to the operating process pressure.

▶ Use a rupture disk.

⚠ WARNING

Danger from medium escaping!

For device versions with a rupture disk: medium escaping under pressure can cause injury or material damage.

▶ Take precautions to prevent injury and material damage if the rupture disk is actuated.

2.3 Workplace safety

When working on and with the device:
▶ Wear the required personal protective equipment as per national regulations.

2.4 Operational safety

Damage to the device!
▶ Operate the device in proper technical condition and fail-safe condition only.
▶ The operator is responsible for the interference-free operation of the device.

Modifications to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers!
▶ If modifications are nevertheless required, consult with the manufacturer.

Repair

To ensure continued operational safety and reliability:
▶ Carry out repairs on the device only if they are expressly permitted.
▶ Observe federal/national regulations pertaining to the repair of an electrical device.
▶ Use only original spare parts and accessories.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. The manufacturer confirms this by affixing the CE mark to the device..

2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. The following list provides an overview of the most important functions:

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch → 🖺 11	Not enabled	On an individual basis following risk assessment
Access code (also applies for Web server login or FieldCare connection) → 🖺 12	Not enabled (0000)	Assign a customized access code during commissioning
WLAN (order option in display module)	Enabled	On an individual basis following risk assessment
WLAN security mode	Enabled (WPA2-PSK)	Do not change
WLAN passphrase (password) → 🖺 12	Serial number	Assign a customized WLAN passphrase during commissioning
WLAN mode	Access point	On an individual basis following risk assessment
Web server → 🖺 12	Enabled	On an individual basis following risk assessment
CDI-RJ45 service interface → 🖺 12	–	On an individual basis following risk assessment

2.7.1 Protecting access via hardware write protection

Write access to the parameters of the device via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the main electronics module). When hardware write protection is enabled, only read access to the parameters is possible.

Hardware write protection is disabled when the device is delivered → 🖺 178.

2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.

- User-specific access code
  Protect write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- WLAN passphrase
  The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- Infrastructure mode
  When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.

User-specific access code

Write access to the device parameters via the local display, web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code (→ 🗎 177).

When the device is delivered, the device does not have an access code and is equivalent to *0000* (open).

WLAN passphrase: Operation as WLAN access point

A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface (→ 🗎 91), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter (→ 🗎 169).

Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning.
- Follow the general rules for generating a secure password when defining and managing the access code or network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, for example, see the "Write protection via access code" section → 🗎 177

2.7.3   Access via Web server

The device can be operated and configured via a Web browser with the integrated Web server. The connection is via the service interface (CDI-RJ45), signal transmission connection for PROFINET with Ethernet-APL (IO1) or the WLAN interface.

The Web server is enabled when the device is delivered. The Web server can be disabled if necessary (e.g. after commissioning) via the **Web server functionality** parameter.

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.

📖 For detailed information on device parameters, see:
"Description of Device Parameters" document → 🗎 328.

2.7.4   Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended.

This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.

Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB

3   Product description

The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.

3.1   Product design

Two versions of the transmitter are available.

3.1.1   Proline 500 – digital

Signal transmission: digital
Order code for "Integrated ISEM electronics", option **A** "Sensor"

For use in applications not required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the sensor, the device is ideal:
For simple transmitter replacement.

- A standard cable can be used as the connecting cable.
- Not sensitive to external EMC interference.
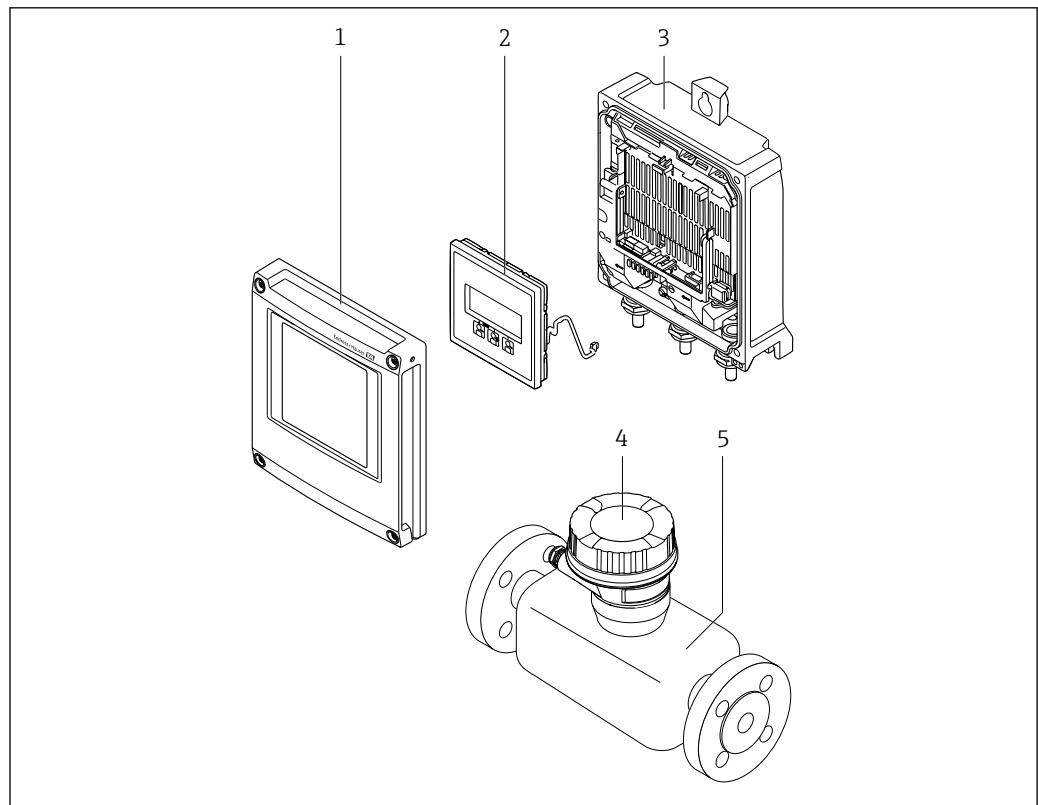
A0029593

🔲 *1   Important components of a measuring device*

1   Electronics compartment cover
2   Display module
3   Transmitter housing
4   Sensor connection housing with integrated ISEM electronics: connecting cable connection
5   Sensor

3.1.2   Proline 500

Signal transmission: analog
Order code for "Integrated ISEM electronics", option **B** "Transmitter"

For use in applications required to meet special requirements due to ambient or operating conditions.

As the electronics are located in the transmitter, the device is ideal in the event of:
• Strong vibrations at the sensor.
• Sensor operation in underground installations.
• Permanent sensor immersion in water.
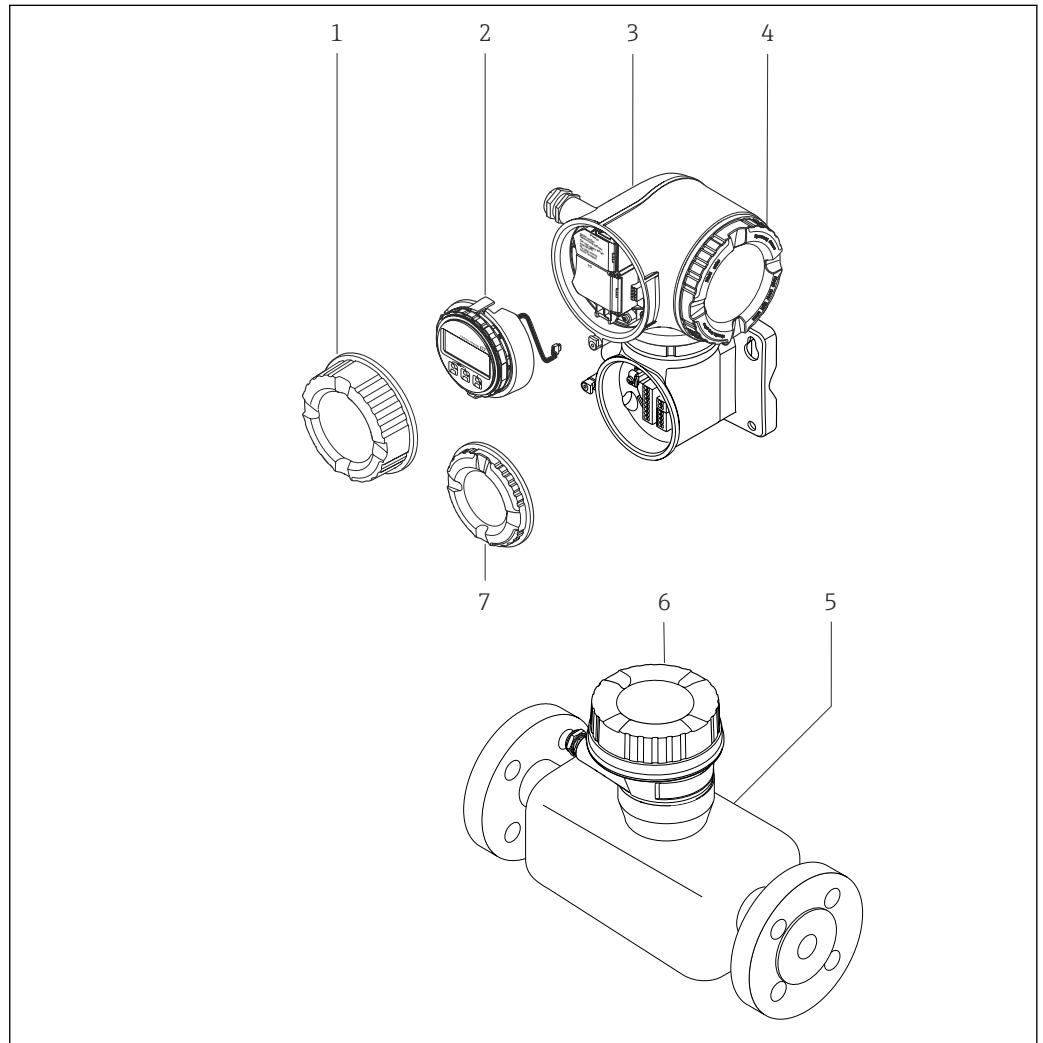
A0029589
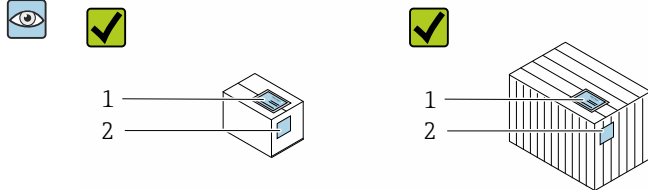
🖾 *2   Important components of a measuring device*

1   Connection compartment cover
2   Display module
3   Transmitter housing with integrated ISEM electronics
4   Electronics compartment cover
5   Sensor
6   Sensor connection housing: connecting cable connection
7   Connection compartment cover: connecting cable connection
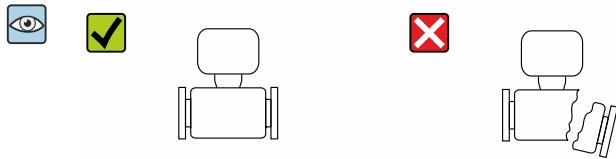
4 Incoming acceptance and product identification

4.1 Incoming acceptance
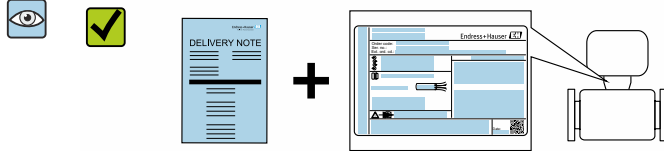
Are the order codes on the delivery note (1) and the product sticker (2) identical?

Are the goods undamaged?

Do the data on the nameplate match the ordering information on the delivery note?

Is the envelope present with accompanying documents?

- If one of the conditions is not satisfied, contact your Endress+Hauser Sales Center.
- The Technical Documentation is available via the Internet or via the *Endress+Hauser Operations App*, see the "Product identification" section → 🗎 17.

4.2 Product identification

The following options are available for identification of the device:
- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter the serial numbers from the nameplates in the *Device Viewer* (www.endress.com/deviceviewer): all the information about the device is displayed.
- Enter the serial numbers from the nameplates into the *Endress+Hauser Operations App* or scan the DataMatrix code on the nameplate with the *Endress+Hauser Operations App*: all the information about the device is displayed.

For an overview of the scope of the associated Technical Documentation, refer to the following:
- The chapters "Additional standard documentation on the device" and "Supplementary device-dependent documentation"
- The *Device Viewer*: Enter the serial number from the nameplate (www.endress.com/deviceviewer)
- The *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the DataMatrix code on the nameplate.

4.2.1   Transmitter nameplate

Proline 500 – digital
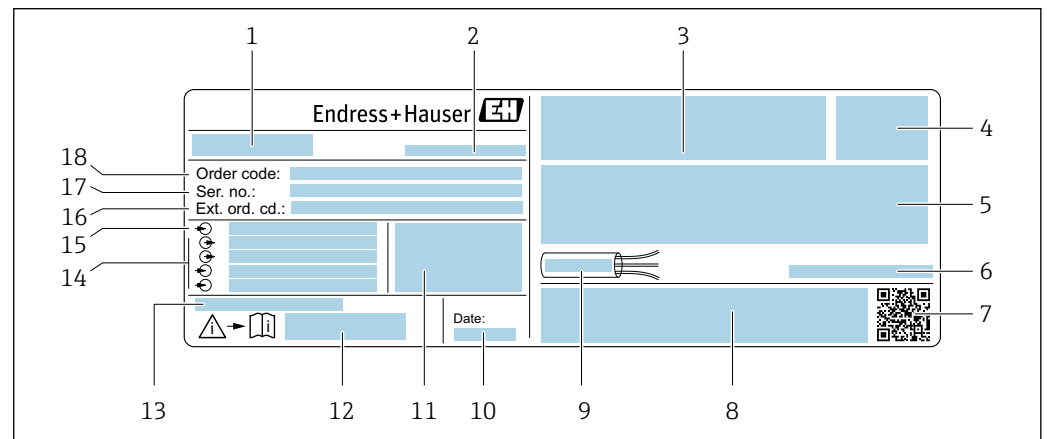
🖼 *3   Example of a transmitter nameplate*

1   Name of the transmitter
2   Place of manufacture
3   Space for approvals: use in hazardous areas
4   Degree of protection
5   Electrical connection data: available inputs and outputs
6   Permitted ambient temperature (T_a)
7   2-D matrix code
8   Space for approvals and certificates: e.g. CE mark, RCM tick
9   Permitted temperature range for cable
10   Date of manufacture: year-month
11   Firmware version (FW) and device revision (Dev.Rev.) from the factory
12   Document number of safety-related supplementary documentation
13   Space for additional information in the case of special products
14   Available inputs and outputs, supply voltage
15   Electrical connection data: supply voltage
16   Extended order code (Ext. ord. cd.)
17   Serial number (Ser. no.)
18   Order code

Proline 500
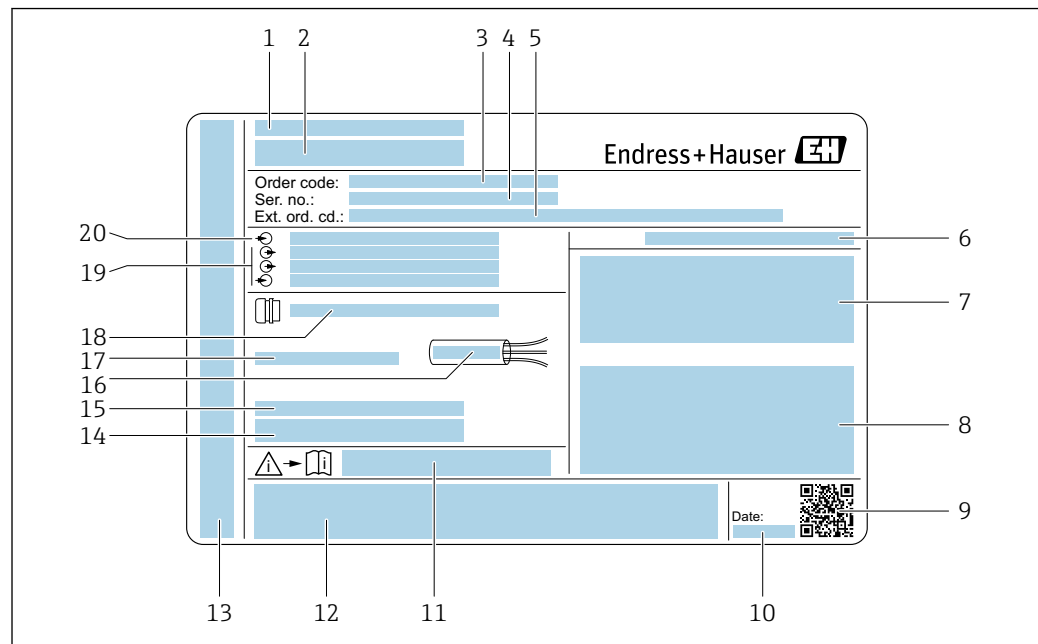
☑ 4   *Example of a transmitter nameplate*

1   Place of manufacture
2   Name of the transmitter
3   Order code
4   Serial number (Ser. no.)
5   Extended order code (Ext. ord. cd.)
6   Degree of protection
7   Space for approvals: use in hazardous areas
8   Electrical connection data: available inputs and outputs
9   2-D matrix code
10   Date of manufacture: year-month
11   Document number of safety-related supplementary documentation
12   Space for approvals and certificates: e.g. CE mark, RCM tick
13   Space for degree of protection of connection and electronics compartment when used in hazardous areas
14   Firmware version (FW) and device revision (Dev.Rev.) from the factory
15   Space for additional information in the case of special products
16   Permitted temperature range for cable
17   Permitted ambient temperature (T_a)
18   Information on cable gland
19   Available inputs and outputs, supply voltage
20   Electrical connection data: supply voltage

4.2.2 Sensor nameplate
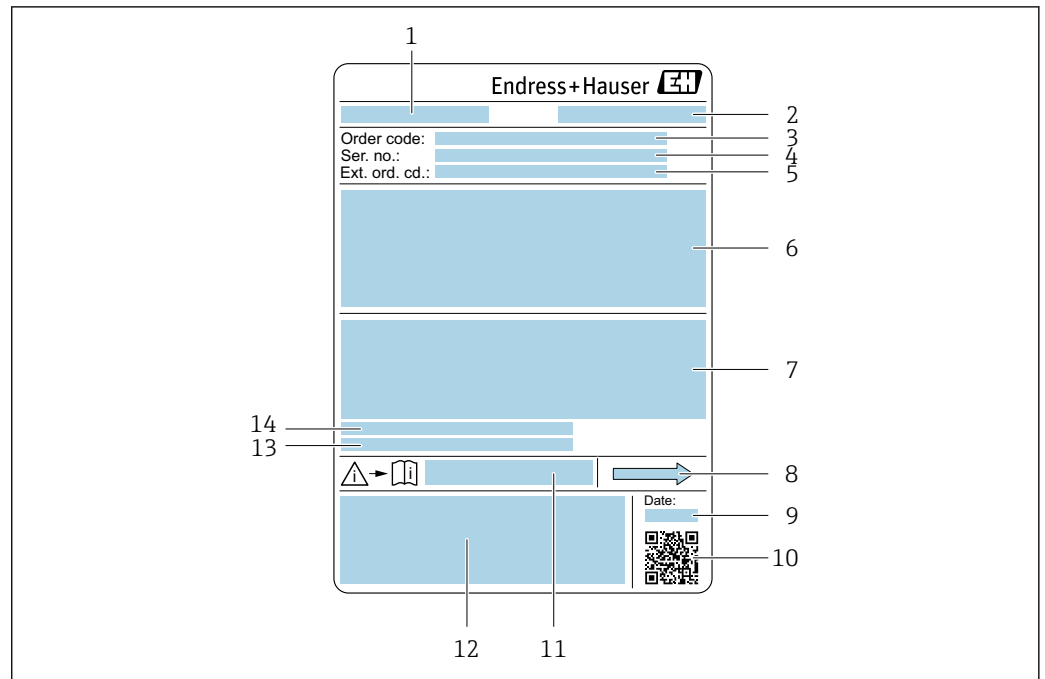
5   Example of a sensor nameplate

1   Name of the sensor
2   Place of manufacture
3   Order code
4   Serial number (Ser. no.)
5   Extended order code (Ext. ord. cd.)
6   Nominal diameter of the sensor; flange nominal diameter/nominal pressure; sensor test pressure; medium temperature range; material of measuring tube and manifold; sensor-specific information: e.g. pressure range of sensor housing, wide-range density specification (special density calibration)
7   Approval information for explosion protection, Pressure Equipment Directive and degree of protection
8   Flow direction
9   Manufacturing date: year-month
10   2-D matrix code
11   Document number of safety-related supplementary documentation
12   CE mark, RCM-Tick mark
13   Surface roughness
14   Permitted ambient temperature (T_a)

Order code

The measuring device is reordered using the order code.

Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approval-related specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE+).

4.2.3   Symbols on measuring device

Symbol	Meaning
⚠	**WARNING!** This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury. To determine the nature of the potential hazard and the measures required to avoid it, consult the documentation accompanying the measuring device.
📖	**Reference to documentation** Refers to the corresponding device documentation.
⏚	**Protective ground connection** A terminal which must be connected to ground prior to establishing any other connections.

5   Storage and transport

5.1   Storage conditions

Observe the following notes for storage:
- ▸ Store in the original packaging to ensure protection from shock.
- ▸ Do not remove protective covers or protective caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring pipe.
- ▸ Protect from direct sunlight to avoid unacceptably high surface temperatures.
- ▸ Store in a dry and dust-free place.
- ▸ Do not store outdoors.

Storage temperature → 🕮 311

5.2   Transporting the product

Transport the measuring device to the measuring point in the original packaging.
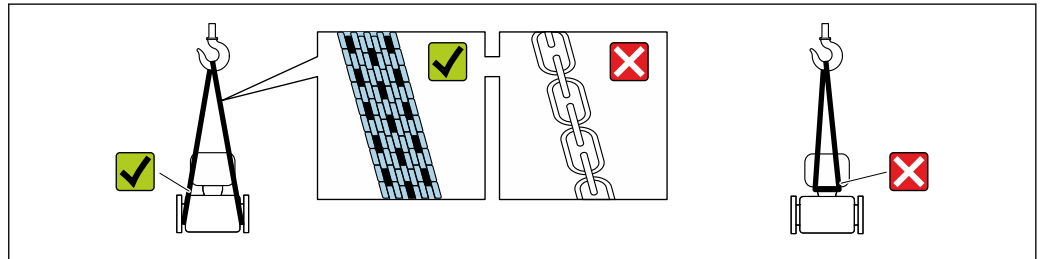
A0029252

Do not remove protective covers or caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.

5.2.1   Measuring devices without lifting lugs

⚠ WARNING

Center of gravity of the measuring device is higher than the suspension points of the webbing slings.
Risk of injury if the measuring device slips.
- ▸ Secure the measuring device against slipping or turning.
- ▸ Observe the weight specified on the packaging (stick-on label).
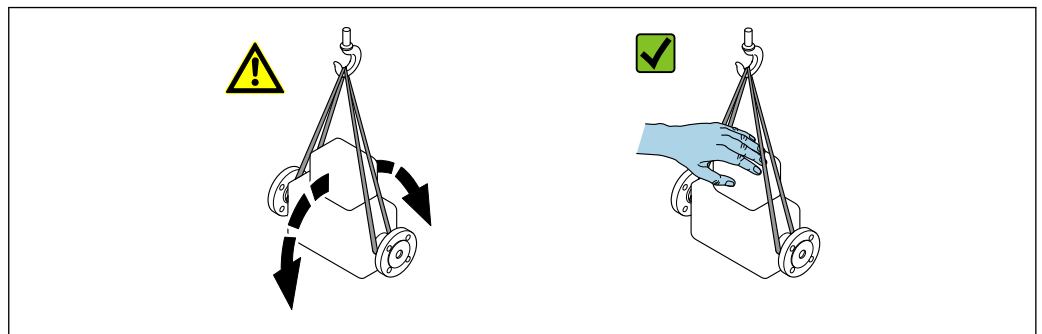
A0029214

5.2.2 Measuring devices with lifting lugs

⚠ CAUTION

Special transportation instructions for devices with lifting lugs

▶ Only use the lifting lugs fitted on the device or flanges to transport the device.
▶ The device must always be secured at two lifting lugs at least.

5.2.3 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

5.3 Packaging disposal

All packaging materials are environmentally friendly and 100 % recyclable:
- Outer packaging of device
  Polymer stretch wrap, complying with EU Directive 2002/95/EC (RoHS)
- Packaging
  - Wooden crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
  - Cardboard box in accordance with European packaging guideline 94/62EC,
    recyclability confirmed by Resy symbol
- Carrying and securing materials
  - Disposable plastic pallet
  - Plastic straps
  - Plastic adhesive strips
- Filler material
  Paper pads

6 Mounting

6.1 Mounting requirements

6.1.1 Mounting position

Mounting location
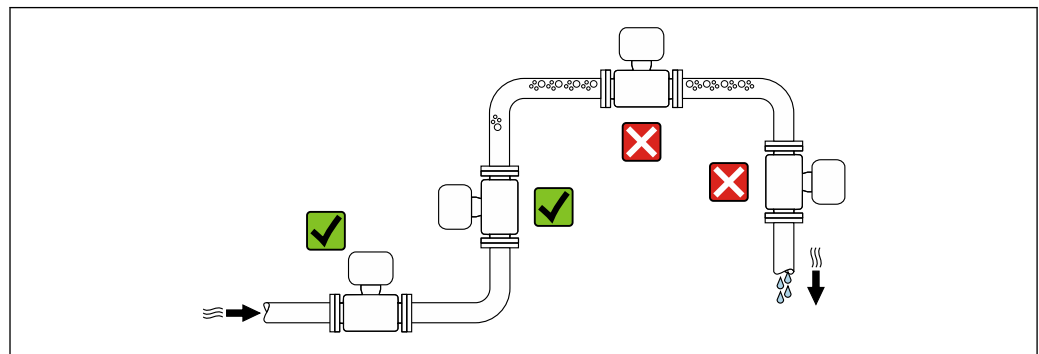
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To prevent measuring errors arising from accumulation of gas bubbles in the measuring pipe, avoid the following mounting locations in the piping:
- Highest point of a pipeline.
- Directly upstream of a free pipe outlet in a down pipe.

Installation in down pipes

However, the following installation suggestion allows for installation in an open vertical pipeline. Pipe restrictions or the use of an orifice with a smaller cross-section than the nominal diameter prevent the sensor running empty while measurement is in progress.
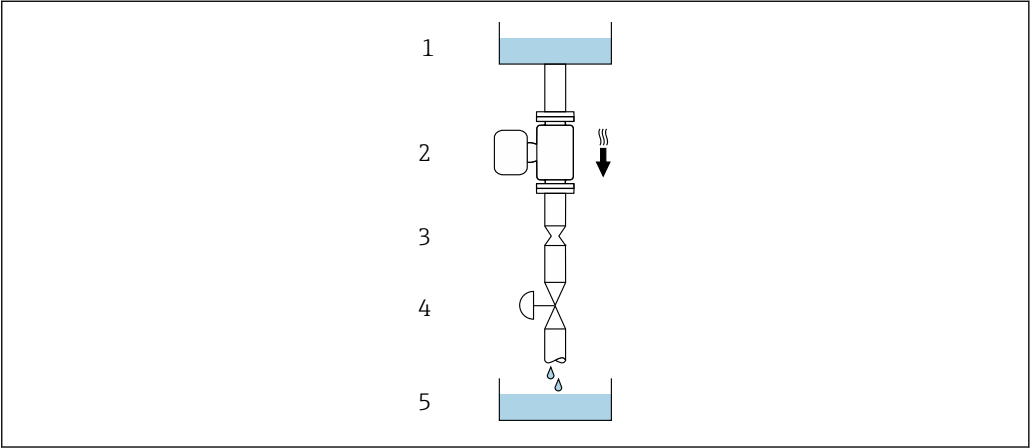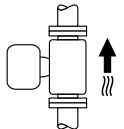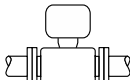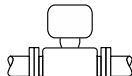
🖻 *6   Installation in a down pipe (e.g. for batching applications)*
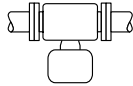
1   Supply tank
2   Sensor
3   Orifice plate, pipe restriction
4   Valve
5   Batching tank

DN		Ø orifice plate, pipe restriction	
[mm]	[in]	[mm]	[in]
80	3	50	1.97
100	4	65	2.60
150	6	90	3.54
250	10	150	5.91

Orientation

The direction of the arrow on the sensor nameplate helps you to install the sensor according to the flow direction (direction of medium flow through the piping).

	Orientation		Recommendation
A	Vertical orientation		✅✅ [1]
B	Horizontal orientation, transmitter at top		✅✅ [2] Exception: → 🖻 7, 🗎 24

	Orientation		Recommendation
C	Horizontal orientation, transmitter at bottom	A0015590	✅✅ [3] Exception: → 🖼 7, 🖹 24
D	Horizontal orientation, transmitter at side	A0015592	❌

1) This orientation is recommended to ensure self-draining.
2) Applications with low process temperatures may reduce the ambient temperature. To maintain the minimum ambient temperature for the transmitter, this orientation is recommended.
3) Applications with high process temperatures may increase the ambient temperature. To maintain the maximum ambient temperature for the transmitter, this orientation section is recommended.

If a sensor is installed horizontally with a curved measuring tube, match the position of the sensor to the fluid properties.
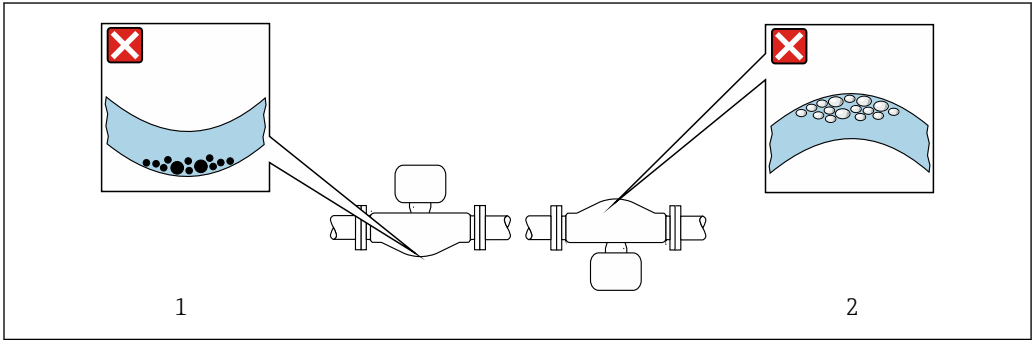
🖼 7   *Orientation of sensor with curved measuring tube*

1   Avoid this orientation for fluids with entrained solids: Risk of solids accumulating.
2   Avoid this orientation for outgassing fluids: Risk of gas accumulating.

Inlet and outlet runs

No special precautions need to be taken for fittings that create turbulence, such as valves, elbows or T-pieces, as long as no cavitation occurs → 🖹 25.
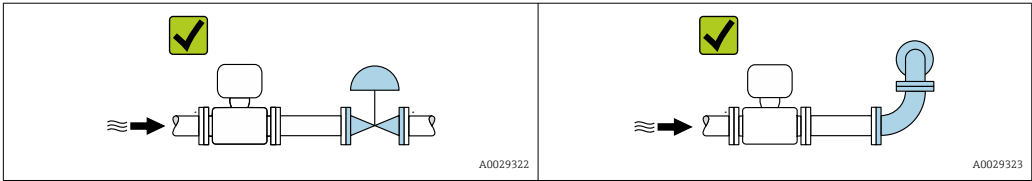
Dimensions

📖 For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section .

6.1.2 Environment and process requirements

Ambient temperature range

Measuring device	• –40 to +60 °C (–40 to +140 °F) • Order code for "Test, certificate", option JP: –50 to +60 °C (–58 to +140 °F)
Readability of the local display	–20 to +60 °C (–4 to +140 °F) The readability of the display may be impaired at temperatures outside the temperature range.

🛈 Dependency of ambient temperature on medium temperature → 🖺 313

▶ If operating outdoors:
Avoid direct sunlight, particularly in warm climatic regions.

🛈 You can order a weather protection cover from Endress+Hauser. → 🖺 292.

System pressure

It is important that cavitation does not occur, or that gases entrained in the liquids do not outgas.

Cavitation is caused if the pressure drops below the vapor pressure:
• In liquids that have a low boiling point (e.g. hydrocarbons, solvents, liquefied gases)
• In suction lines

▶ Ensure the system pressure is sufficiently high to prevent cavitation and outgassing.

For this reason, the following mounting locations are recommended:
• At the lowest point in a vertical pipe
• Downstream from pumps (no danger of vacuum)
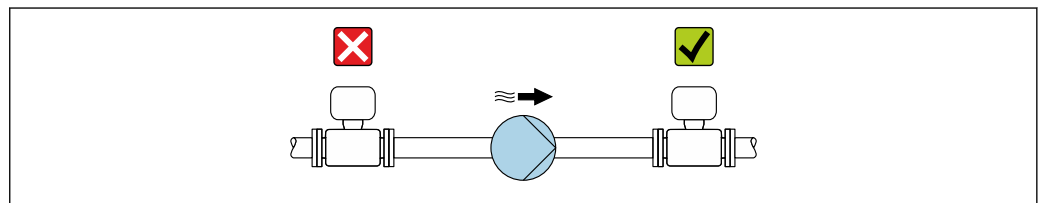
A0028777

Thermal insulation

In the case of some fluids, it is important to keep the heat radiated from the sensor to the transmitter to a low level. A wide range of materials can be used for the required insulation.

The following device versions are recommended for versions with thermal insulation:
Version with extended neck:
Order code for "Measuring tube material", option FA with an extended neck length of 105 mm (4.13 in).

NOTICE

Electronics overheating on account of thermal insulation!

▶ Recommended orientation: horizontal orientation, sensor connection housing pointing downwards.
▶ Do not insulate the sensor connection housing.
▶ Maximum permissible temperature at the lower end of the sensor connection housing: 80 ℃ (176 ℉)
▶ Thermal insulation with not isolated extended neck: We recommend that you do not insulate the extended neck in order to ensure optimum dissipation of heat.
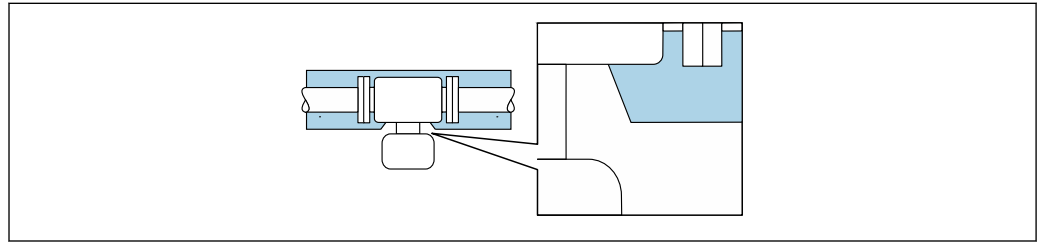
⊞ *8   Thermal insulation with not isolated extended neck*

Heating

NOTICE

Electronics can overheat due to elevated ambient temperature!

▶ Observe maximum permitted ambient temperature for the transmitter.
▶ Depending on the medium temperature, take the device orientation requirements into account.

NOTICE

Danger of overheating when heating

▶ Ensure that the temperature at the lower end of the transmitter housing does not exceed 80 ℃ (176 ℉).
▶ Ensure that sufficient convection takes place at the transmitter neck.
▶ Ensure that a sufficiently large area of the transmitter neck remains exposed. The uncovered part serves as a radiator and protects the electronics from overheating and excessive cooling.
▶ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation. For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.
▶ Take account of the behavior of process diagnostic "830 Ambient temperature too high" and "832 Electronics temperature too high" if it is not possible to avoid overheating with a suitable system layout.

Heating options

If a fluid requires that no heat loss should occur at the sensor, users can avail of the following heating options:
- Electrical heating, e.g. with electric band heaters [1]
- Via pipes carrying hot water or steam
- Via heating jackets

Vibrations

The high oscillation frequency of the measuring tubes ensures that the correct operation of the measuring system is not influenced by plant vibrations.

---

1) The use of parallel electric band heaters is generally recommended (bidirectional electricity flow). Particular considerations must be made if a single-wire heating cable is to be used. Additional information is provided in the document EA01339D "Installation instructions for electrical trace heating systems".

6.1.3   Special mounting instructions

Drainability

When installed vertically, the measuring tubes can be drained completely and protected against buildup.

Hygienic compatibility

When installing in hygienic applications, please refer to the information in the "Certificates and approvals/hygienic compatibility" section

Rupture disk

Process-related information: → 🕮 315.

⚠ WARNING

Danger from medium escaping!
Medium escaping under pressure can cause injury or material damage.
▸ Take precautions to prevent danger to persons and damage if the rupture disk is actuated.
▸ Observe the information on the rupture disk sticker.
▸ Make sure that the function and operation of the rupture disk is not impeded through the installation of the device.
▸ Do not use a heating jacket.
▸ Do not remove or damage the rupture disk.

The position of the rupture disk is indicated by a sticker affixed beside it.

The transportation guard must be removed.

The existing connecting nozzles are not intended for the purpose of rinsing or pressure monitoring, but instead serve as the mounting location for the rupture disk.

In the event of a failure of the rupture disk, a drain device can be screwed onto the female thread of the rupture disk in order to drain off any escaping medium.

A0030346
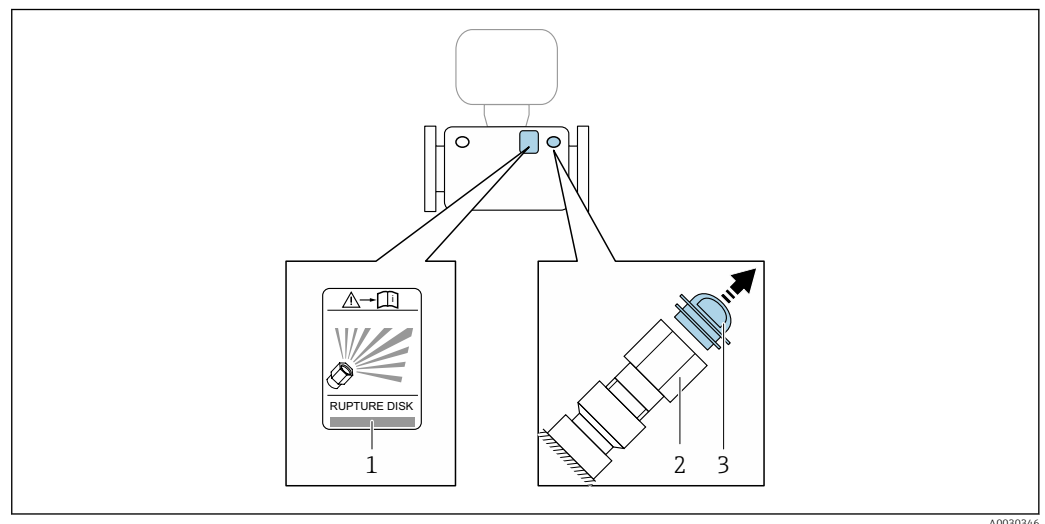
1   Rupture disk label
2   Rupture disk with 1/2" NPT female thread and 1" width across flats
3   Transport protection

For information on the dimensions, see the "Technical Information" document, "Mechanical construction" section (accessories).

Weather protection cover
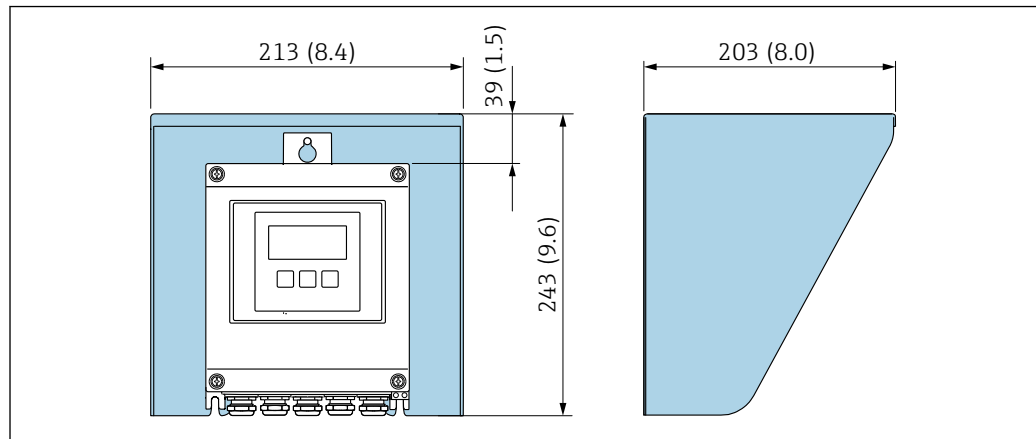
⊞ *9   Weather protection cover for Proline 500 – digital; engineering unit mm (in)*
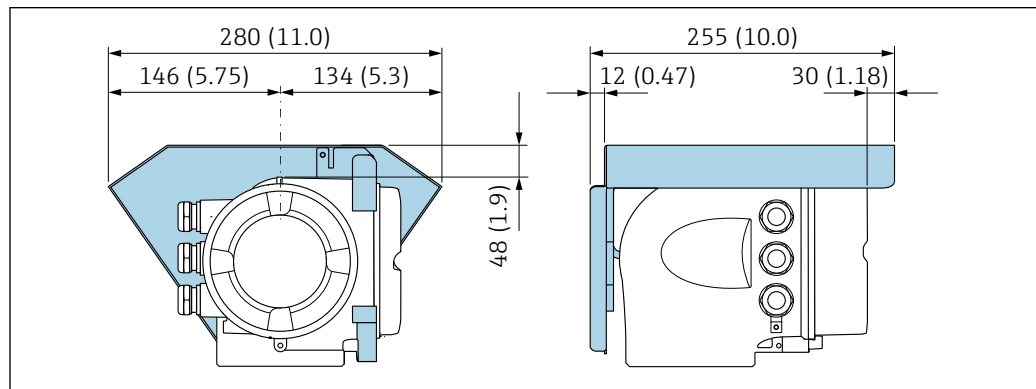
⊞ *10   Weather protection cover for Proline 500; engineering unit mm (in)*

Cover locking: Proline 500

NOTICE

Order code "Transmitter housing", option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.
The cover can be locked using screws and a chain or cable provided by the customer on site.
▸ The use of stainless steel chains or cables is recommended.
▸ If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.
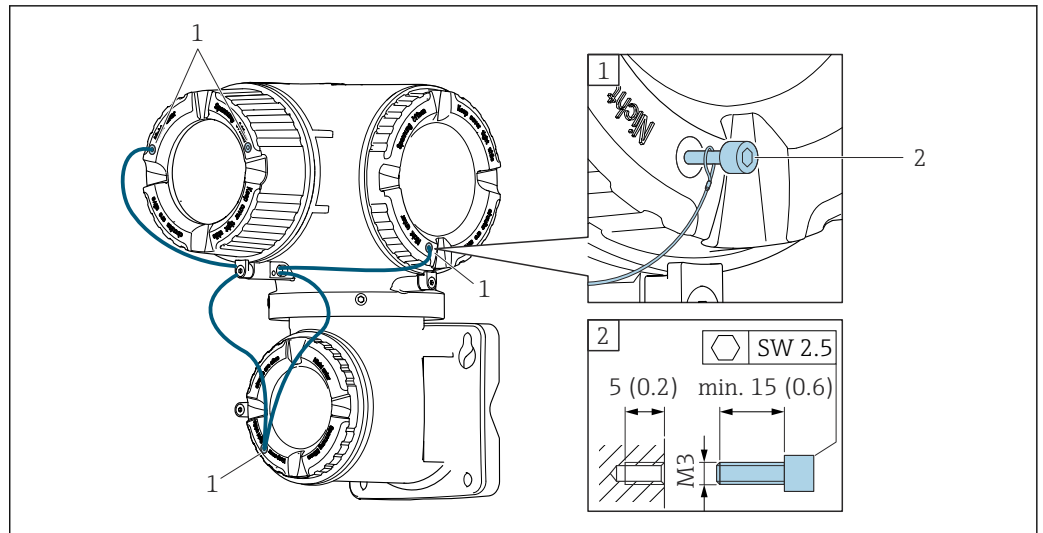
A0029799

1   Cover borehole for the securing screw
2   Securing screw to lock the cover

6.2   Mounting the measuring device

6.2.1   Required tools

For transmitter

For mounting on a post:
- Proline 500 – digital transmitter
  - Open-ended wrench AF 10
  - Torx screwdriver TX 25
- Proline 500 transmitter
  Open-ended wrench AF 13

For wall mounting:
Drill with drill bit Ø 6.0 mm

For sensor

For flanges and other process connections: use a suitable mounting tool

6.2.2   Preparing the measuring device

1. Remove all remaining transport packaging.

2. Remove any protective covers or protective caps present from the sensor.

3. Remove stick-on label on the electronics compartment cover.

6.2.3   Mounting the measuring device

⚠ WARNING

Danger due to improper process sealing!
▸ Ensure that the inside diameters of the gaskets are greater than or equal to that of the process connections and piping.
▸ Ensure that the seals are clean and undamaged.
▸ Secure the seals correctly.

1. Ensure that the direction of the arrow on the nameplate of the sensor matches the flow direction of the medium.

2. Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.
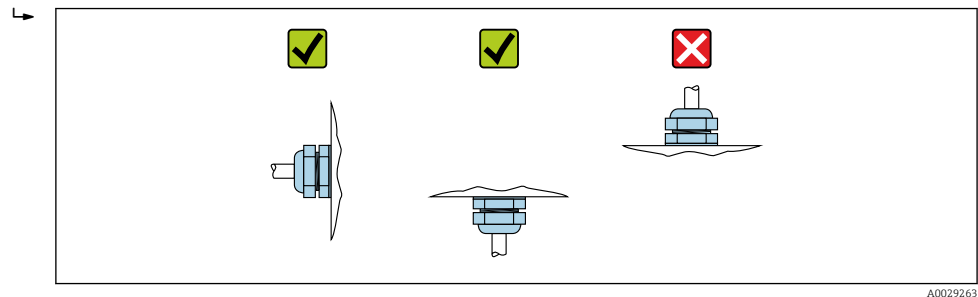
A0029263

6.2.4   Mounting the transmitter housing: Proline 500 – digital

⚠ CAUTION

Ambient temperature too high!

Danger of electronics overheating and housing deformation.

▸ Do not exceed the permitted maximum ambient temperature .

▸ If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

⚠ CAUTION

Excessive force can damage the housing!

▸ Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:
- Post mounting
- Wall mounting

Pipe mounting

⚠ WARNING

Excessive tightening torque applied to the fixing screws!

Risk of damaging the plastic transmitter.

▸ Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)
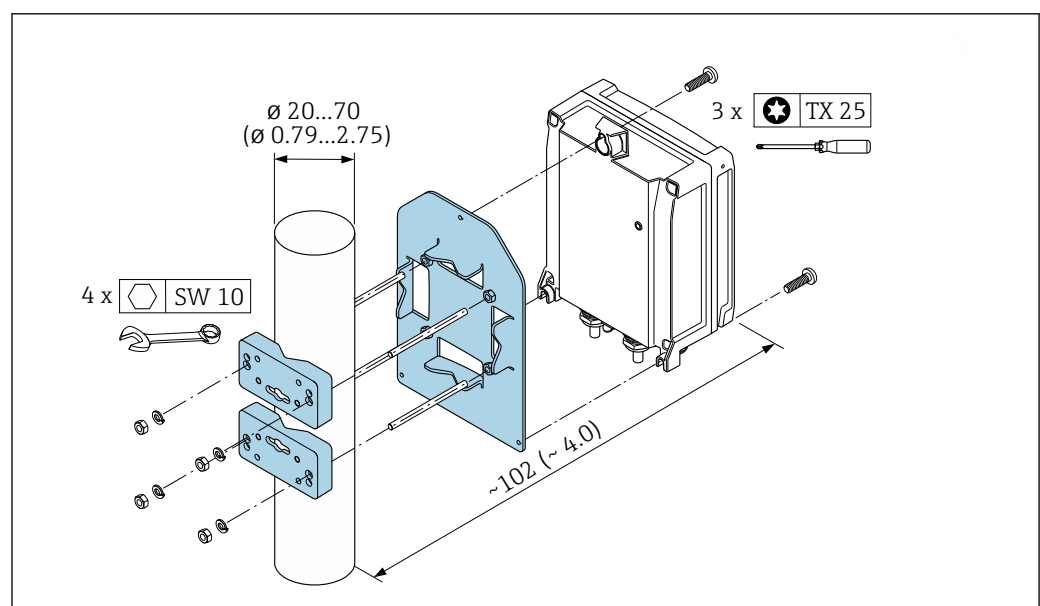
A0029051

🖾 11   Engineering unit mm (in)

Wall mounting
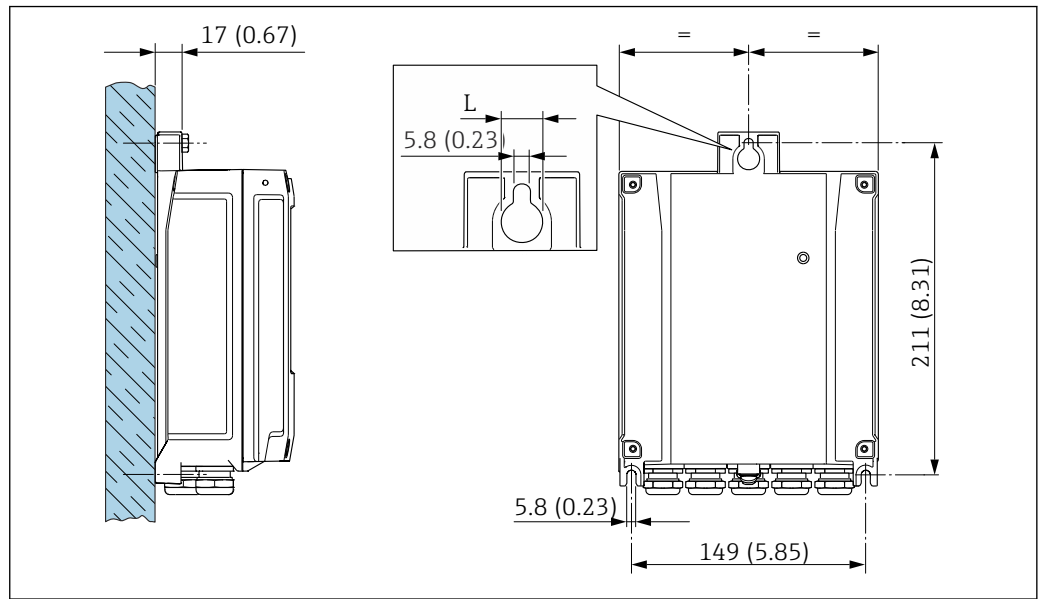
⊠ 12   Engineering unit mm (in)

L   Depends on order code for "Transmitter housing"

Order code for "Transmitter housing"
- Option **A**, aluminum, coated: L =14 mm (0.55 in)
- Option **D**, polycarbonate: L = 13 mm (0.51 in)

1. Drill the holes.

2. Insert wall plugs into the drilled holes.

3. Screw in the securing screws slightly.

4. Fit the transmitter housing over the securing screws and hook into place.

5. Tighten the securing screws.

6.2.5   Mounting the transmitter housing: Proline 500

⚠ **CAUTION**

Ambient temperature too high!

Danger of electronics overheating and housing deformation.
▸ Do not exceed the permitted maximum ambient temperature .
▸ If operating outdoors: Avoid direct sunlight and exposure to weathering, particularly in warm climatic regions.

⚠ **CAUTION**

Excessive force can damage the housing!
▸ Avoid excessive mechanical stress.

The transmitter can be mounted in the following ways:
- Post mounting
- Wall mounting

Wall mounting
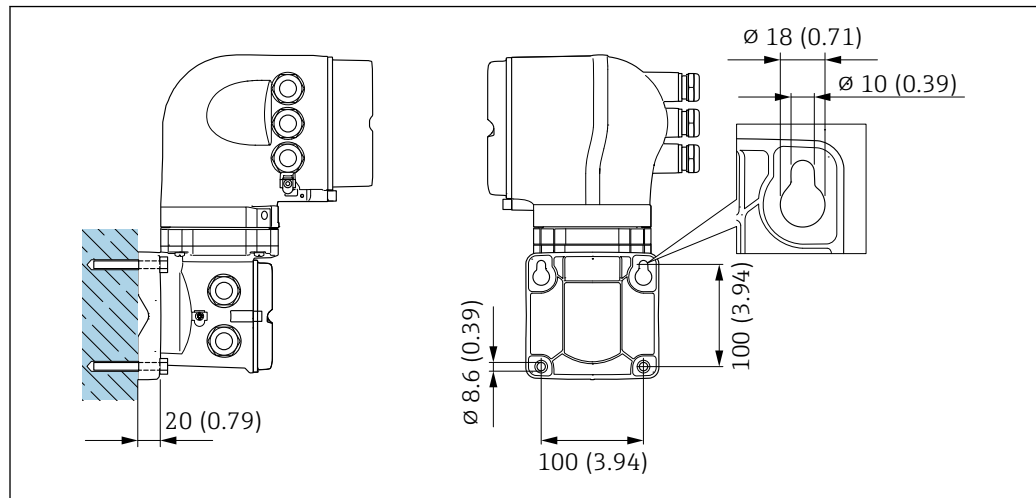
13   Engineering unit mm (in)

1. Drill the holes.

2. Insert wall plugs into the drilled holes.

3. Screw in the securing screws slightly.

4. Fit the transmitter housing over the securing screws and hook into place.

5. Tighten the securing screws.

Post mounting

⚠ **WARNING**

Order code for "Transmitter housing", option L "Cast, stainless": cast transmitters are very heavy.
They are unstable if they are not mounted on a secure, fixed post.
▶ Only mount the transmitter on a secure, fixed post on a stable surface.
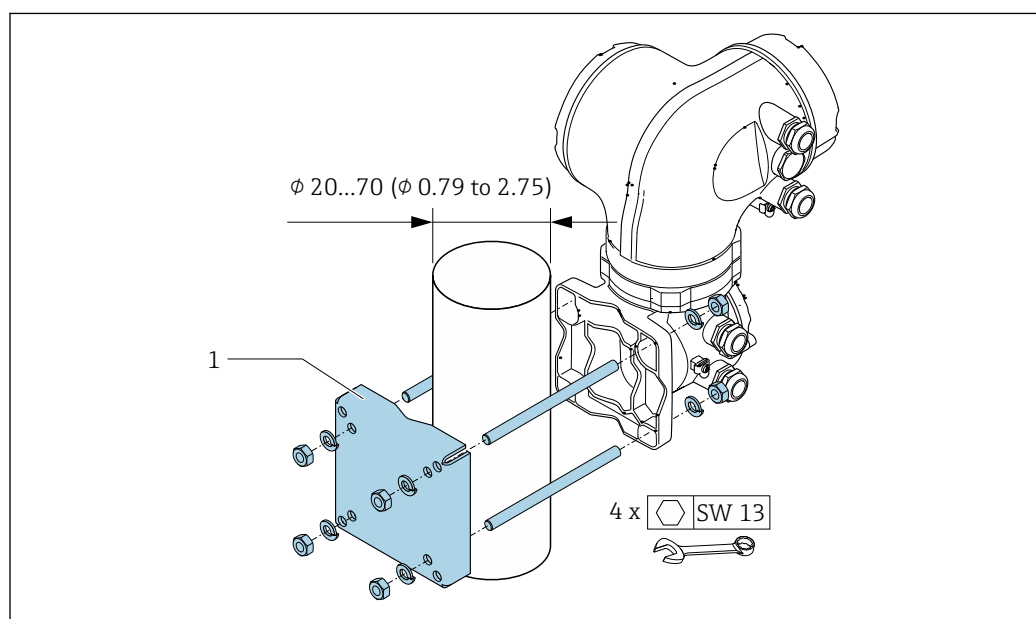
14   Engineering unit mm (in)

6.2.6   Turning the transmitter housing: Proline 500

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.
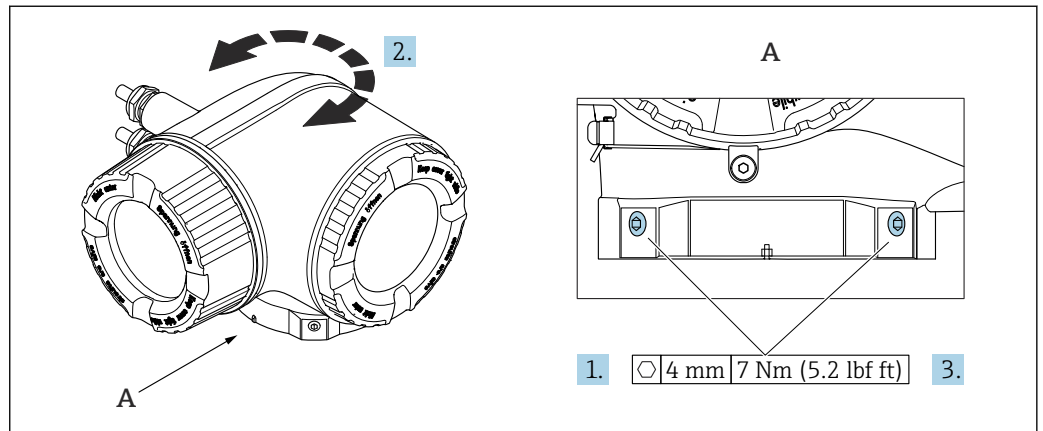
🖼 *15   Ex housing*

1. Loosen the fixing screws.

2. Turn the housing to the desired position.

3. Tighten the securing screws.

6.2.7   Turning the display module: Proline 500

The display module can be turned to optimize display readability and operability.
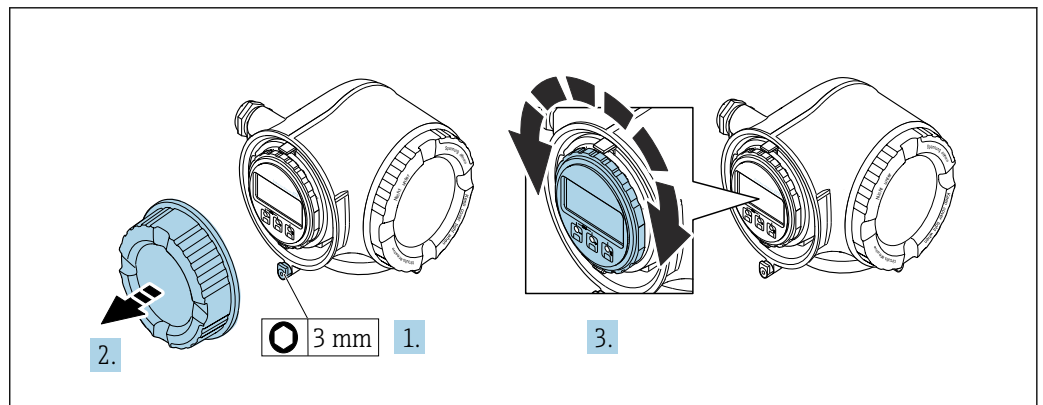
1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.

2. Unscrew the connection compartment cover.

3. Turn the display module to the desired position: max. 8 × 45° in each direction.

4. Screw on the connection compartment cover.

5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.3   Post-installation check

Is the device undamaged (visual inspection)?	❏
Does the measuring device conform to the measuring point specifications? For example: • Process temperature → 🕮 313 • Process pressure (refer to the section on "Pressure-temperature ratings" in the "Technical Information" document) • Ambient temperature • Measuring range	❏
Has the correct orientation for the sensor been selected ? • According to sensor type • According to medium temperature • According to medium properties (outgassing, with entrained solids)	❏
Does the arrow on the sensor nameplate match the direction of flow of the fluid through the piping → 🕮 23?	❏
Are the measuring point identification and labeling correct (visual inspection)?	❏
Is the device adequately protected from precipitation and direct sunlight?	❏
Are the securing screw and securing clamp tightened securely?	❏

7 Electrical connection

⚠ WARNING

Live parts! Incorrect work performed on the electrical connections can result in an electric shock.

‣ Set up a disconnecting device (switch or power-circuit breaker) to easily disconnect the device from the supply voltage.

‣ In addition to the device fuse, include an overcurrent protection unit with max. 10 A in the plant installation.

7.1 Electrical safety

In accordance with applicable national regulations.

7.2 Connecting requirements

7.2.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver ≤ 3 mm (0.12 in)

7.2.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

Protective grounding cable for the outer ground terminal

Conductor cross-section < 2.1 mm^2 (14 AWG)

The use of a cable lug enables the connection of larger cross-sections.

The grounding impedance must be less than 2 Ω.

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable (incl. conductor for the inner ground terminal)

Standard installation cable is sufficient.

Signal cable

PROFINET with Ethernet-APL

The reference cable type for APL segments is fieldbus cable type A, MAU type 1 and 3 (specified in IEC 61158-2). This cable meets the requirements for intrinsically safe applications according to IEC TS 60079-47 and can also be used in non-intrinsically safe applications.

Cable type	A
Cable capacitance	45 to 200 nF/km

Loop resistance	15 to 150 Ω/km
Cable inductance	0.4 to 1 mH/km

Further details are provided in the Ethernet-APL Engineering Guideline
(https://www.ethernet-apl.org).

Current output 0/4 to 20 mA

- Standard installation cable is sufficient
- For custody transfer measurement, use a shielded cable: tin-plated copper braid, optical
  cover ≥ 85 %

Pulse /frequency /switch output

- Standard installation cable is sufficient
- For custody transfer measurement, use a shielded cable: tin-plated copper braid, optical
  cover ≥ 85 %

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

- Standard installation cable is sufficient
- For custody transfer measurement, use a shielded cable: tin-plated copper braid, optical
  cover ≥ 85 %

Status input

- Standard installation cable is sufficient
- For custody transfer measurement, use a shielded cable: tin-plated copper braid, optical
  cover ≥ 85 %

Cable diameter

- Cable glands supplied:
  M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.
  Conductor cross-section 0.2 to 2.5 mm^2 (24 to 12 AWG).

Choice of connecting cable between the transmitter and sensor

Depends on the type of transmitter and the installation zones
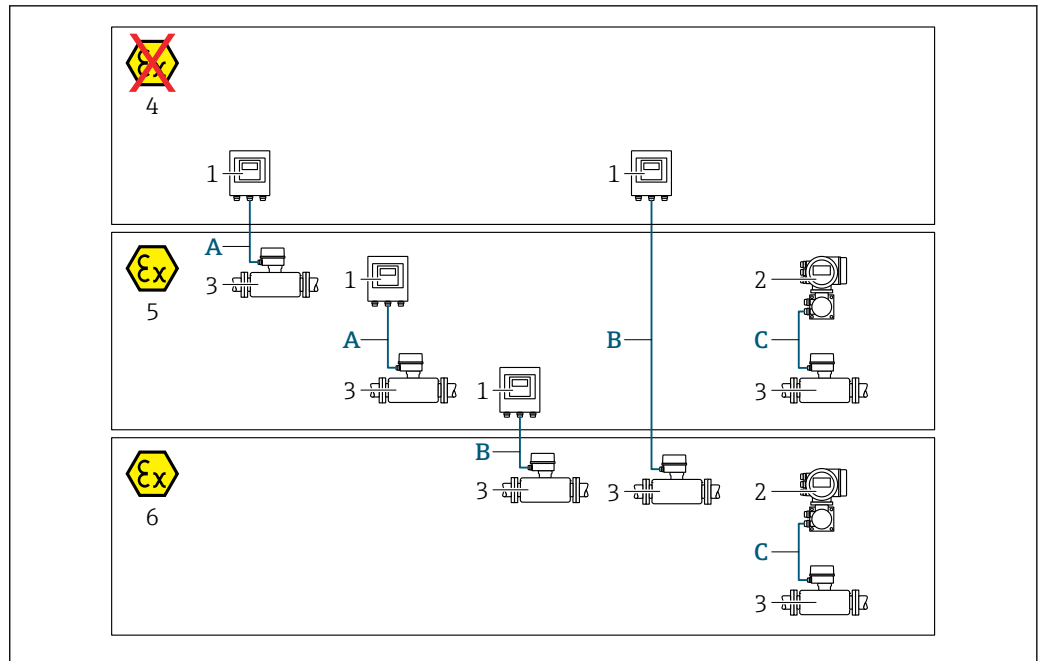
A0032476

1   Proline 500 digital transmitter
2   Proline 500 transmitter
3   Sensor Promass
4   Non-hazardous area
5   Hazardous area: Zone 2; Class I, Division 2
6   Hazardous area: Zone 1; Class I, Division 1
A   Standard cable to 500 digital transmitter → ▣ 37
*   Transmitter installed in the non-hazardous area or hazardous area: Zone 2; Class I, Division 2 / sensor*
*   installed in the hazardous area: Zone 2; Class I, Division 2*
B   Standard cable to 500 digital transmitter → ▣ 38
*   Transmitter installed in the hazardous area: Zone 2; Class I, Division 2 / sensor installed in the hazardous*
*   area: Zone 1; Class I, Division 1*
C   Signal cable to 500 transmitter → ▣ 40
*   Transmitter and sensor installed in the hazardous area: Zone 2; Class I, Division 2 or Zone 1;*
*   Class I, Division 1*

A: Connecting cable between sensor and transmitter: Proline 500 – digital

Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4 cores (2 pairs); uninsulated stranded CU wires; pair-stranded with common shield
Shielding	Tin-plated copper braid, optical cover ≥ 85 %
Loop resistance	Power supply line (+, −): maximum 10 Ω
Cable length	Maximum 300 m (900 ft), see the following table.

Cross-section	Cable length [max.]
0.34 mm² (AWG 22)	80 m (240 ft)
0.50 mm² (AWG 20)	120 m (360 ft)
0.75 mm² (AWG 18)	180 m (540 ft)
1.00 mm² (AWG 17)	240 m (720 ft)
1.50 mm² (AWG 15)	300 m (900 ft)

Optionally available connecting cable
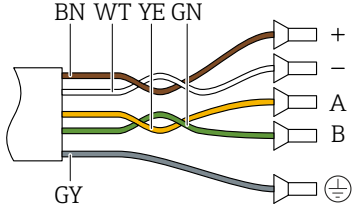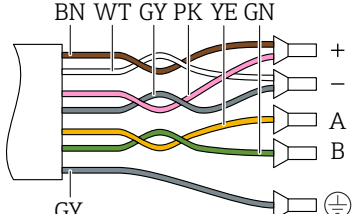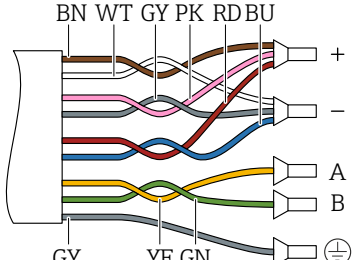
Design	$2 \times 2 \times 0.34$ mm^2 (AWG 22) PVC cable [1] with common shield (2 pairs, uninsulated stranded CU wires; pair-stranded)
Flame resistance	According to DIN EN 60332-1-2
Oil-resistance	According to DIN EN 60811-2-1
Shielding	Tin-plated copper braid, optical cover ≥ 85 %
Operating temperature	When mounted in a fixed position: −50 to +105 ℃ (−58 to +221 ℉); when cable can move freely: −25 to +105 ℃ (−13 to +221 ℉)
Available cable length	Fixed: 20 m (60 ft); variable: up to maximum 50 m (150 ft)

1) UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

B: Connecting cable between sensor and transmitter: Proline 500 - digital

Standard cable

A standard cable with the following specifications can be used as the connecting cable.

Design	4, 6, 8 cores (2, 3, 4 pairs); uninsulated stranded CU wires; pair-stranded with common shield
Shielding	Tin-plated copper braid, optical cover ≥ 85 %
Capacitance C	Maximum 760 nF IIC, maximum 4.2 µF IIB
Inductance L	Maximum 26 µH IIC, maximum 104 µH IIB
Inductance/resistance ratio (L/R)	Maximum 8.9 µH/Ω IIC, maximum 35.6 µH/Ω IIB (e.g. according to IEC 60079-25)
Loop resistance	Power supply line (+, −): maximum 5 Ω
Cable length	Maximum 150 m (450 ft), see the following table.

Cross-section	Cable length [max.]	Termination
2 x 2 x 0.50 mm^2 (AWG 20)	50 m (150 ft)	2 x 2 x 0.50 mm^2 (AWG 20) • +, − = 0.5 mm^2 • A, B = 0.5 mm^2
3 x 2 x 0.50 mm^2 (AWG 20)	100 m (300 ft)	3 x 2 x 0.50 mm^2 (AWG 20) • +, − = 1.0 mm^2 • A, B = 0.5 mm^2
4 x 2 x 0.50 mm^2 (AWG 20)	150 m (450 ft)	4 x 2 x 0.50 mm^2 (AWG 20) • +, − = 1.5 mm^2 • A, B = 0.5 mm^2

Optionally available connecting cable

Connecting cable for	Zone 1; Class I, Division 1
Standard cable	2 × 2 × 0.5 mm^2 (AWG 20) PVC cable [1] with common shield (2 pairs, pair-stranded)
Flame resistance	According to DIN EN 60332-1-2
Oil-resistance	According to DIN EN 60811-2-1
Shielding	Tin-plated copper braid, optical cover ≥ 85 %
Operating temperature	When mounted in a fixed position: −50 to +105 °C (−58 to +221 °F); when cable can move freely: −25 to +105 °C (−13 to +221 °F)
Available cable length	Fixed: 20 m (60 ft); variable: up to maximum 50 m (150 ft)

1)   UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

C: Connecting cable between sensor and transmitter: Proline 500

Design	6×0.38 mm² PVC cable [1] with individual shielded cores and common copper shield
Conductor resistance	≤ 50 Ω/km (0.015 Ω/ft)
Capacitance: core/shield	≤ 420 pF/m (128 pF/ft)
Cable length (max.)	20 m (60 ft)
Cable lengths (available for order)	5 m (15 ft), 10 m (30 ft), 20 m (60 ft)
Cable diameter	11 mm (0.43 in) ± 0.5 mm (0.02 in)
Continuous operating temperature	Max. 105 ℃ (221 ℉)

1)   UV radiation can impair the cable outer sheath. Protect the cable from direct sunshine where possible.

7.2.3   Terminal assignment

Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/output 1		Input/output 2		Input/output 3		Input/output 4	
1 (+)	2 (−)	26 (+)	27 (−)	24 (+)	25 (−)	22 (+)	23 (−)	20 (+)	21 (−)
		Device-specific terminal assignment: adhesive label in terminal cover.							

Transmitter and sensor connection housing: connecting cable

The sensor and transmitter, which are mounted in separate locations, are interconnected by a connecting cable. The cable is connected via the sensor connection housing and the transmitter housing.

Terminal assignment and connection of the connecting cable:
• Proline 500 – digital→ 🖺 43
• Proline 500 → 🖺 52
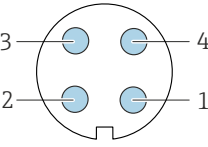
7.2.4   Available device plugs

ℹ️ Device plugs may not be used in hazardous areas!

Order code for "Input; output 1", option RB "PROFINET with Ethernet-APL"

Order code	Cable entry/connection	
"Electrical connection"	2	3
L, N, P, U	M12 plug × 1	–

7.2.5   device plug pin assignment

Pin	Assignment	Coding	Plug/socket
1	APL signal -	A	Socket
2	APL signal +		
3	Cable shield[1]		
4	Not assigned		
Metal plug housing	Cable shield		
[1]If a cable shield is used			

7.2.6   Shielding and grounding

Optimal electromagnetic compatibility (EMC) of the fieldbus system can be guaranteed only if the system components and, in particular, the lines are shielded and the shield forms as complete a cover as possible.

1. To ensure optimal EMC protection, connect the shield to the reference ground as often as possible.

2. For reasons concerning explosion protection, it is recommended that grounding be dispensed with.

To comply with both requirements, there are basically three different types of shielding in the fieldbus system:
• Shielding at both ends
• Shielding at one end on the feed side with capacitance termination at the field device
• Shielding at one end on the feed side

Experience shows that the best results with regard to EMC are achieved in most cases in installations with one-sided shielding on the feed side (without capacitance termination at the field device). Appropriate measures with regard to input wiring must be taken to allow unrestricted operation when EMC interference is present. These measures have been taken into account for this device. Operation in the event of disturbance variables as per NAMUR NE21 is thus guaranteed.

1. Observe national installation requirements and guidelines during installation.

2. Where there are large differences in potential between the individual grounding points,

    connect only one point of the shielding directly to the reference ground.

3. In systems without potential equalization,

    the cable shielding of fieldbus systems should be grounded on one side only, for example at the fieldbus supply unit or at safety barriers.

> **NOTICE**
>
> **In systems without potential matching, the multiple grounding of the cable shield causes mains frequency equalizing currents!**
> Damage to the bus cable shield.
> ▶ Only ground the bus cable shield to either the local ground or the protective ground at one end.
> ▶ Insulate the shield that is not connected.
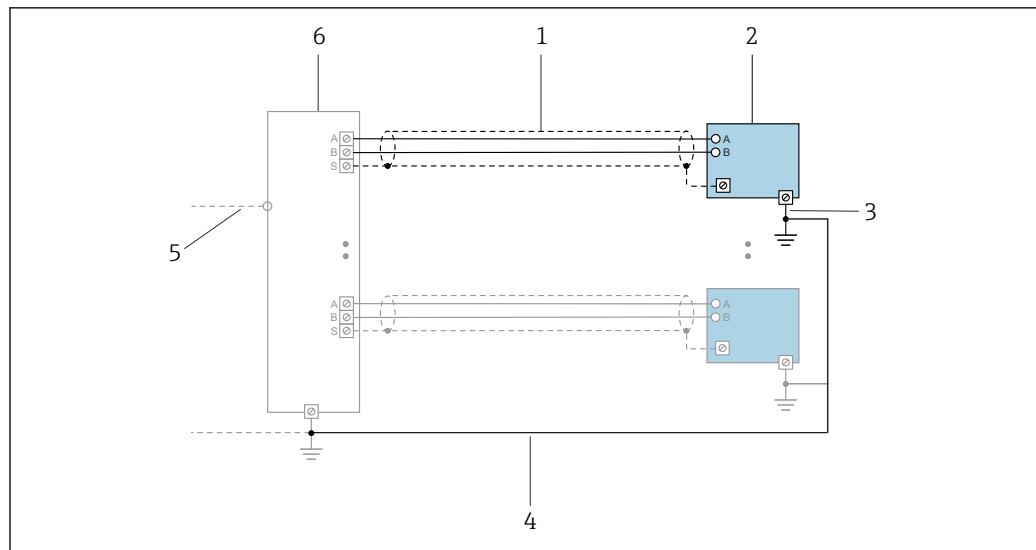
A0047536

⊠ 16   Connection example for PROFINET with Ethernet-APL

1   Cable shield
2   Measuring device
3   Local grounding
4   Potential equalization
5   Trunk or TCP
6   Field switch

7.2.7   Preparing the measuring device

Carry out the steps in the following order:

1. Mount the sensor and transmitter.

2. Sensor connection housing: Connect connecting cable.

3. Transmitter: Connect connecting cable.

4. Transmitter: Connect signal cable and cable for supply voltage.

NOTICE

Insufficient sealing of the housing!
Operational reliability of the measuring device could be compromised.
▶   Use suitable cable glands corresponding to the degree of protection.

1. Remove dummy plug if present.

2. If the measuring device is supplied without cable glands:
    Provide suitable cable gland for corresponding connecting cable.

3. If the measuring device is supplied with cable glands:
    Observe requirements for connecting cables → 🗎 35.

7.3 Connecting the measuring device: Proline 500 – digital

NOTICE

An incorrect connection compromises electrical safety!

▶ Have electrical connection work carried out by appropriately trained specialists only.
▶ Observe applicable federal/national installation codes and regulations.
▶ Comply with local workplace safety regulations.
▶ Always connect the protective ground cable ⏚ before connecting additional cables.
▶ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

7.3.1 Connecting the connecting cable

⚠ WARNING

Risk of damaging electronic components!

▶ Connect the sensor and transmitter to the same potential equalization.
▶ Only connect the sensor to a transmitter with the same serial number.

Connecting cable terminal assignment

A0028198
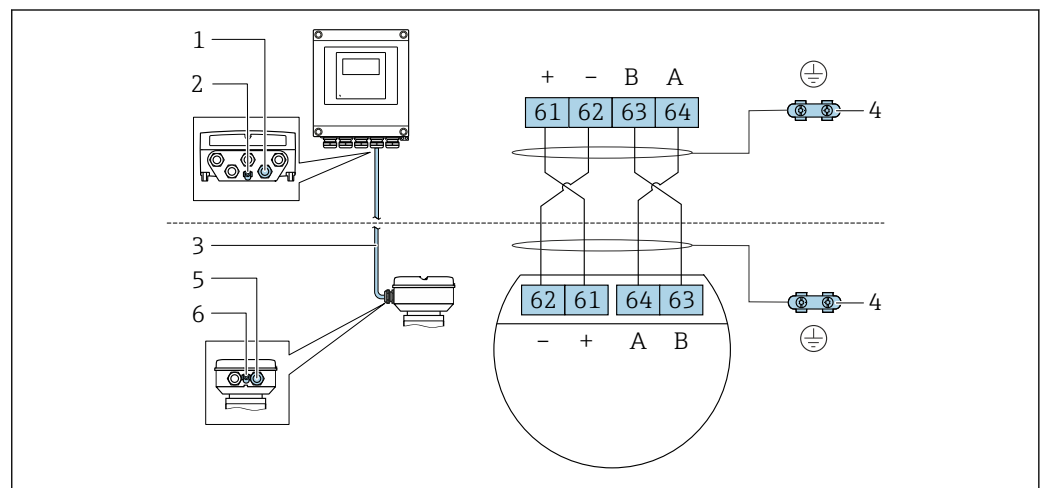
1   Cable entry for cable on transmitter housing
2   Protective earth (PE)
3   Connecting cable ISEM communication
4   Grounding via ground connection; on device plug versions grounding is through the plug itself
5   Cable entry for cable or connection of device plug on sensor connection housing
6   Protective earth (PE)

Connecting the connecting cable to the sensor connection housing

- Connection via terminals with order code for "Sensor connection housing":
  - Option **A** "Aluminum, coated" → 🕮 44
  - Option **B** "Stainless" → 🕮 45
  - Option **L** "Cast, stainless" → 🕮 44
- Connection via connectors with order code for "Sensor connection housing":
  Option **C** "Ultra-compact hygienic, stainless" → 🕮 46

Connecting the connecting cable to the transmitter

The cable is connected to the transmitter via terminals → 🕮 47.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Sensor connection housing":
- Option **A** "Aluminum coated"
- Option **L** "Cast, stainless"
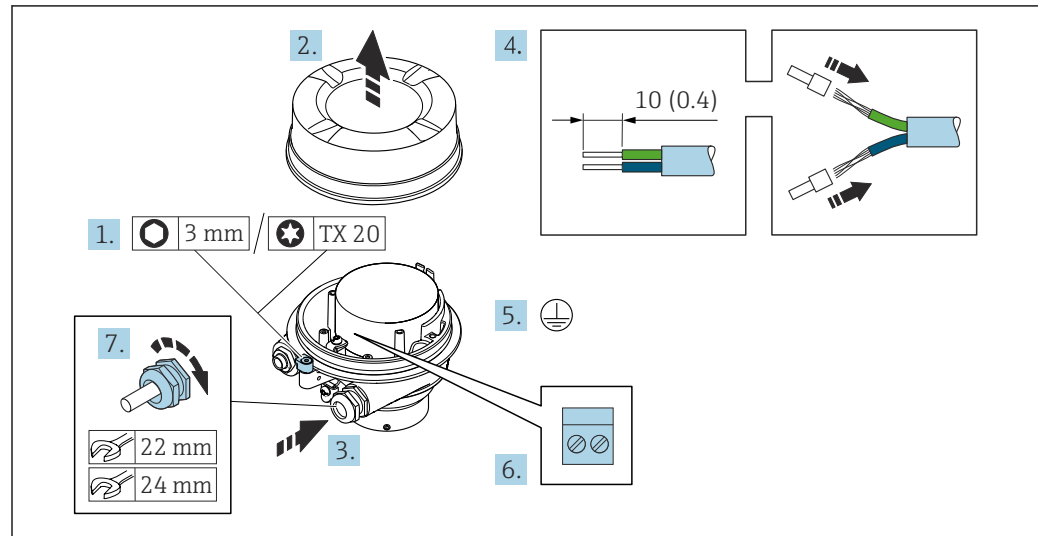
A0029616

1. Loosen the securing clamp of the housing cover.

2. Unscrew the housing cover.

3. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

5. Connect the protective ground.

6. Connect the cable in accordance with the connecting cable terminal assignment.

7. Firmly tighten the cable glands.
   └ This concludes the process for connecting the connecting cable.

⚠ WARNING

Housing degree of protection voided due to insufficient sealing of the housing.

▶ Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.

8. Screw on the housing cover.

9. Tighten the securing clamp of the housing cover.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Sensor connection housing":
Option **B** "Stainless"

A0029613

1. Release the securing screw of the housing cover.

2. Open the housing cover.

3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.

4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

5. Connect the protective ground.

6. Connect the cable in accordance with the connecting cable terminal assignment.

7. Firmly tighten the cable glands.
   ↳ This concludes the process for connecting the connecting cable.

8. Close the housing cover.

9. Tighten the securing screw of the housing cover.

Connecting the sensor connection housing via the connector

For the device version with the order code for "Sensor connection housing":
Option **C** "Ultra-compact hygienic, stainless"

A0029615

1. Connect the protective ground.

2. Connect the connector.

Connecting the connecting cable to the transmitter
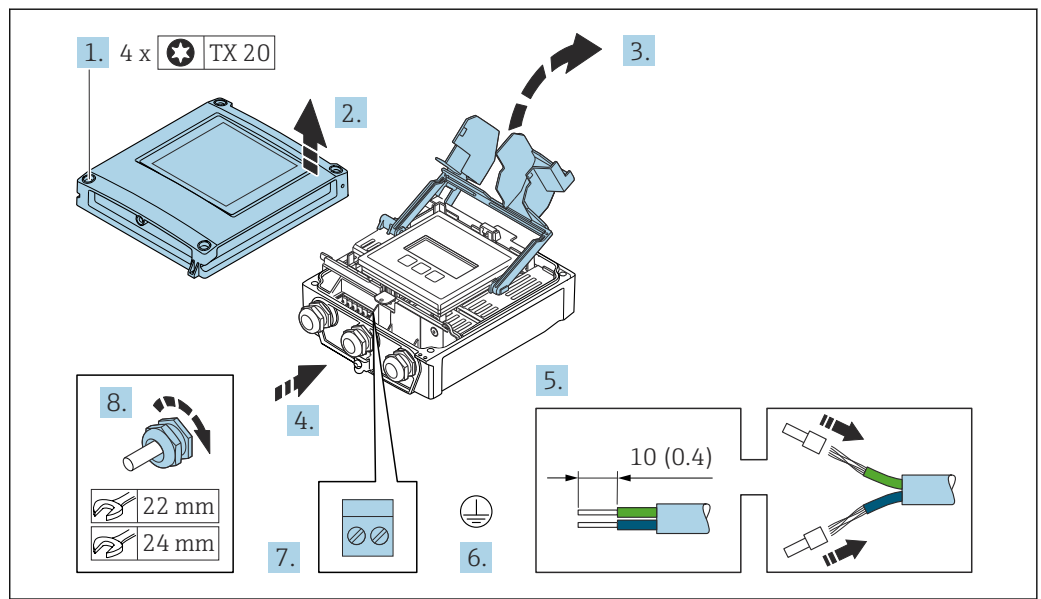
A0029597

1. Loosen the 4 fixing screws on the housing cover.

2. Open the housing cover.

3. Fold open the terminal cover.

4. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

5. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

6. Connect the protective ground.

7. Connect the cable according to the terminal assignment for the connecting cable → 🖹 43.

8. Firmly tighten the cable glands.
   ↳ This concludes the process for connecting the connecting cable.

9. Close the housing cover.

10. Tighten the securing screw of the housing cover.

11. After connecting the connecting cable:
    Connect the signal cable and the supply voltage cable .

7.3.2   Connecting the transmitter
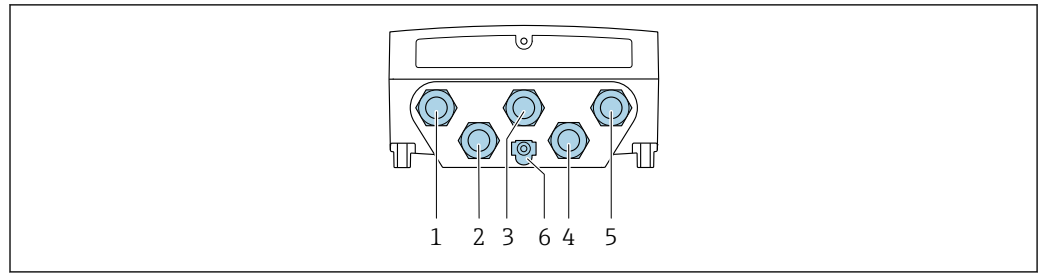
A0028200

1   Terminal connection for supply voltage
2   Terminal connection for signal transmission, input/output
3   Terminal connection for signal transmission, input/output
4   Terminal connection for connecting cable between sensor and transmitter
5   Terminal connection for signal transmission, input/output; optional: connection for external WLAN antenna
6   Protective earth (PE)

In addition to connecting the device via and the available input/outputs, additional connection options are also available:
Integrate into a network via the service interface (CDI-RJ45) → 🖺 51.

Connecting the plug
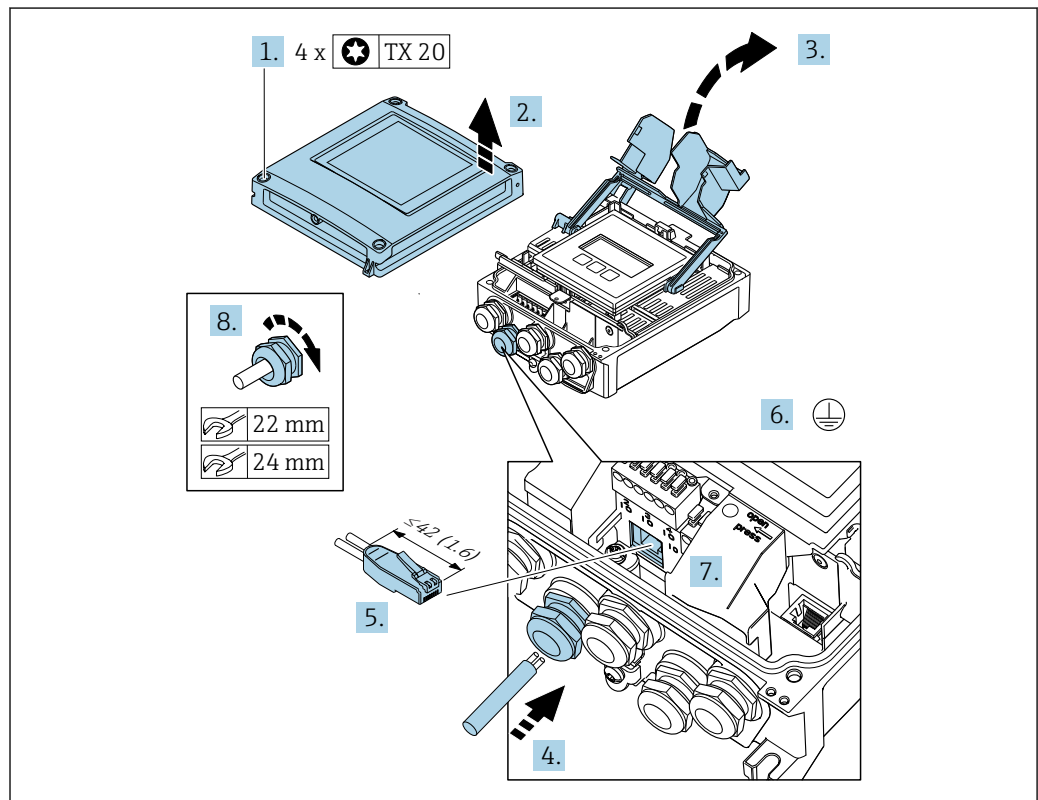
A0033987

1. Loosen the 4 fixing screws on the housing cover.

2. Open the housing cover.

3. Fold open the terminal cover.

4. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

5. Strip the cable and cable ends and connect to the RJ45 connector.

6. Connect the protective ground.

7. Plug in the RJ45 connector.

8. Firmly tighten the cable glands.
   - ↳ This concludes the connection process.

Connecting the supply voltage and additional inputs/outputs
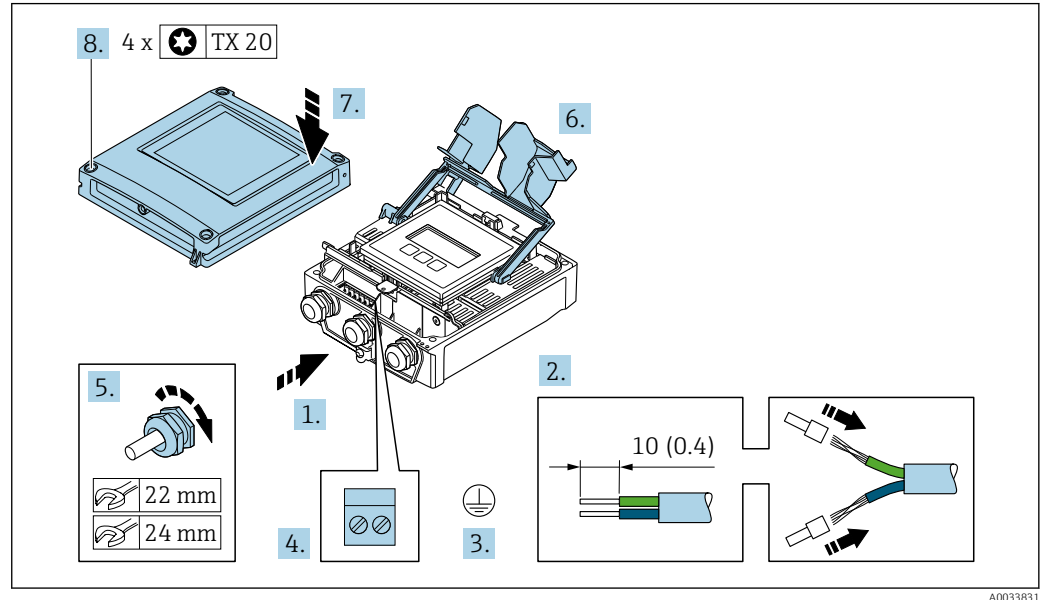
1. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

2. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

3. Connect the protective ground.

4. Connect the cable according to the terminal assignment.
   - ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
     Supply voltage terminal assignment: Adhesive label in the terminal cover or → 🗎 40.

5. Firmly tighten the cable glands.
   - ↳ This concludes the cable connection process.

6. Close the terminal cover.

7. Close the housing cover.

⚠ **WARNING**

Housing degree of protection may be voided due to insufficient sealing of the housing.
▸ Screw in the screw without using any lubricant.

⚠ **WARNING**

Excessive tightening torque applied to the fixing screws!
Risk of damaging the plastic transmitter.
▸ Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

8. Tighten the 4 fixing screws on the housing cover.

Removing a cable
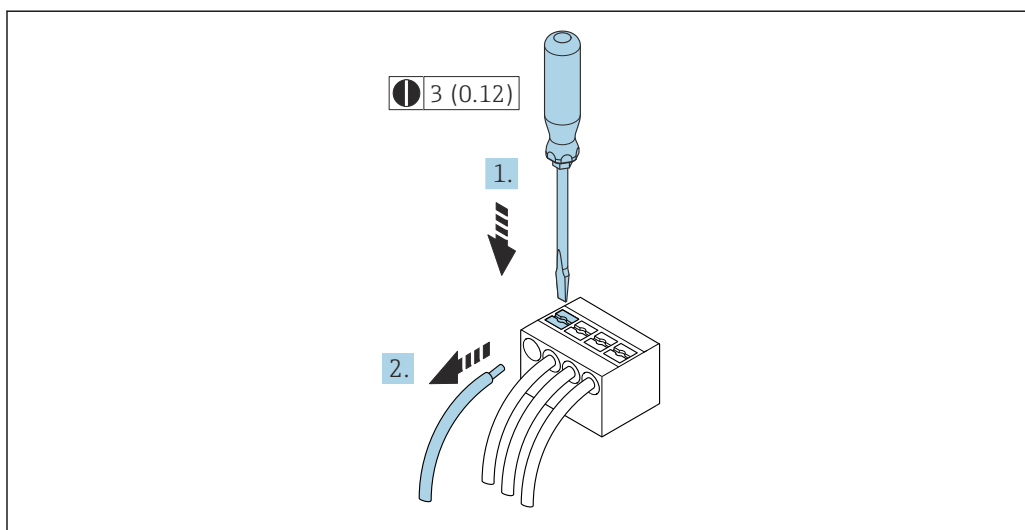
🖾 *17   Engineering unit mm (in)*

1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes

2. while simultaneously pulling the cable end out of the terminal.

7.3.3   Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

For information on the procedure to follow to connect the transmitter correctly → 🖺 43.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:
- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 5 x cable thickness

1   Service interface (CDI-RJ45)

ℹ️ An adapter for the RJ45 to the M12 plug is optionally available for the non-hazardous area:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

7.4 Connecting the measuring device: Proline 500

NOTICE

An incorrect connection compromises electrical safety!

▶ Have electrical connection work carried out by appropriately trained specialists only.
▶ Observe applicable federal/national installation codes and regulations.
▶ Comply with local workplace safety regulations.
▶ Always connect the protective ground cable ⏚ before connecting additional cables.
▶ When using in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

7.4.1 Connecting the connecting cable

⚠ WARNING

Risk of damaging electronic components!

▶ Connect the sensor and transmitter to the same potential equalization.
▶ Only connect the sensor to a transmitter with the same serial number.

Connecting cable terminal assignment
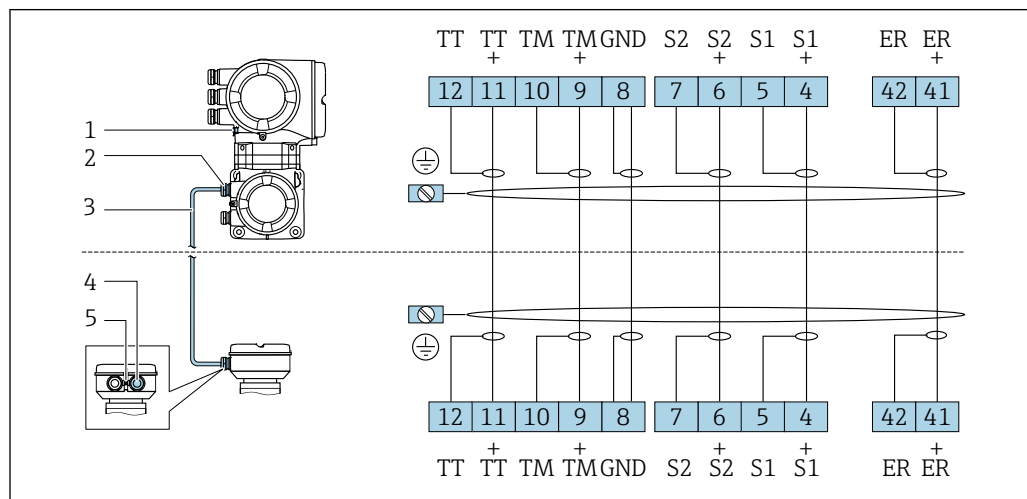
1 Protective earth (PE)
2 Cable entry for connecting cable on transmitter connection housing
3 Connecting cable
4 Cable entry for connecting cable on sensor connection housing
5 Protective earth (PE)

Connecting the connecting cable to the sensor connection housing

Connection via terminals with order code for "Housing":
- Option **B** "Stainless" → 🖺 54
- Option **L** "Cast, stainless" → 🖺 53

Connecting the sensor connection housing via terminals

For the device version with the order code for "Housing":
Option **L** "Cast, stainless"

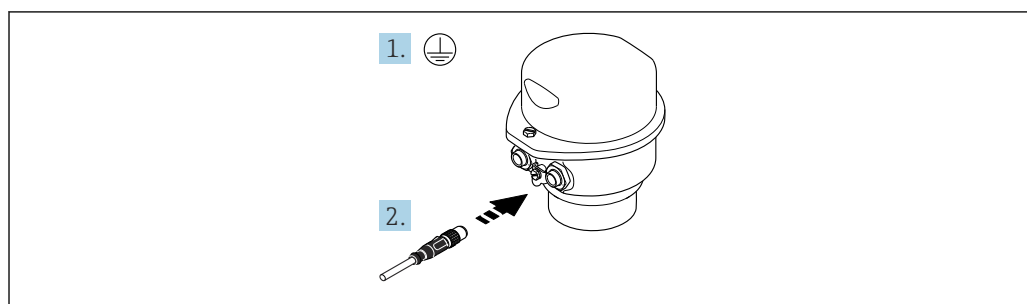1. Loosen the securing clamp of the housing cover.

2. Unscrew the housing cover.

3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.

4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

5. Connect the protective ground.

6. Connect the cable in accordance with the connecting cable terminal assignment.

7. Firmly tighten the cable glands.
   ↳ This concludes the process for connecting the connecting cable.

⚠ WARNING

Housing degree of protection voided due to insufficient sealing of the housing.

▸ Screw in the thread on the cover without using any lubricant. The thread on the cover is coated with a dry lubricant.

8. Screw on the housing cover.

9. Tighten the securing clamp of the housing cover.

Connecting the sensor connection housing via terminals

For the device version with the order code for "Housing":
Option **B** "Stainless"

A0029613

1. Release the securing screw of the housing cover.

2. Open the housing cover.

3. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.

4. Strip the cable and cable ends. In the case of stranded cables, fit ferrules.

5. Connect the protective ground.

6. Connect the cable in accordance with the connecting cable terminal assignment.

7. Firmly tighten the cable glands.

   ↳ This concludes the process for connecting the connecting cable.

8. Close the housing cover.

9. Tighten the securing screw of the housing cover.

Attaching the connecting cable to the transmitter
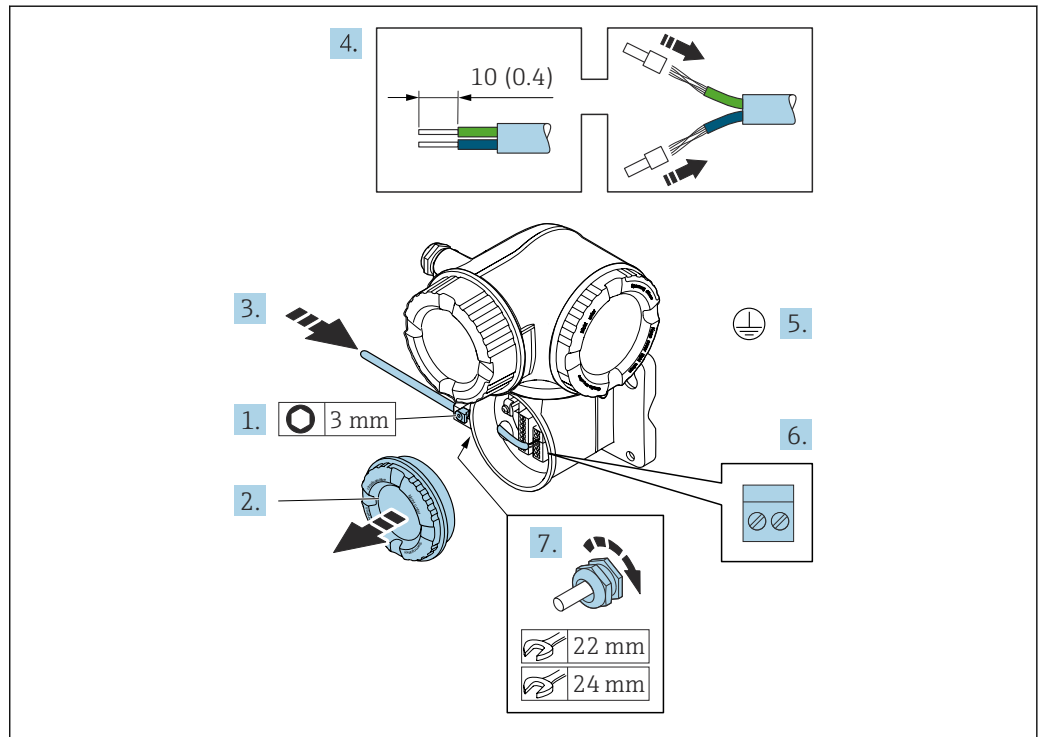
A0029592

1. Loosen the securing clamp of the connection compartment cover.

2. Unscrew the connection compartment cover.

3. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

4. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.

5. Connect the protective ground.

6. Connect the cable in accordance with the connecting cable terminal assignment → 🗎 52.

7. Firmly tighten the cable glands.
   ↳ This concludes the process for attaching the connecting cable.

8. Screw on the connection compartment cover.

9. Tighten the securing clamp of the connection compartment cover.

10. After connecting the connecting cable:
    Connect the signal cable and the supply voltage cable .

7.4.2   Connecting the transmitter
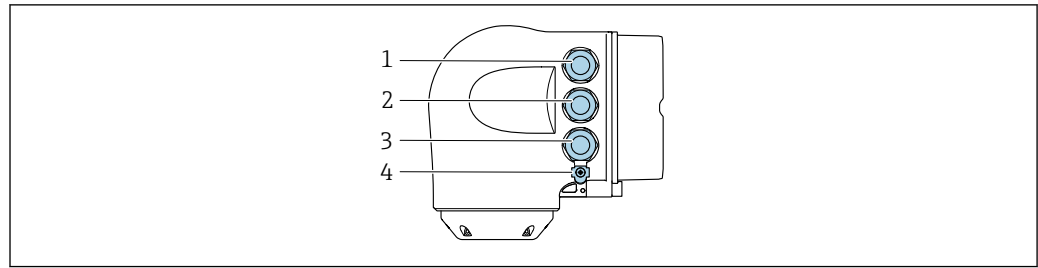
A0026781

1   Terminal connection for supply voltage
2   Terminal connection for signal transmission, input/output
3   Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45)
4   Protective earth (PE)

In addition to connecting the device via PROFINET with Ethernet-APL and the available inputs/outputs, an additional connection option is also available: Integrate into a network via the service interface (CDI-RJ45) → 🖺 59.

Connecting the plug
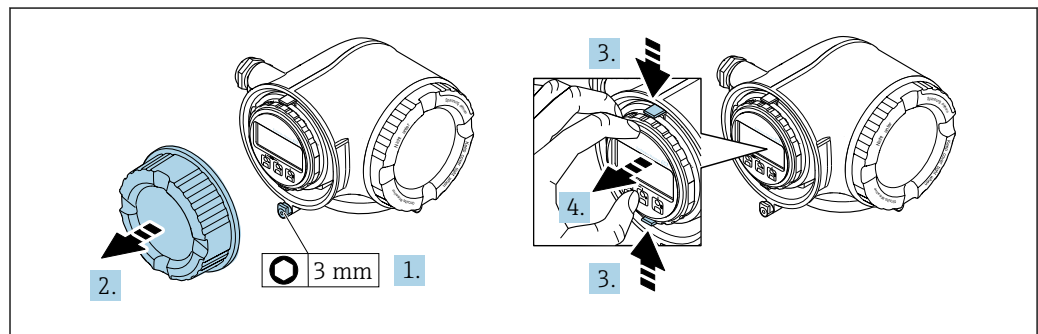
A0029813

1. Loosen the securing clamp of the connection compartment cover.

2. Unscrew the connection compartment cover.

3. Squeeze the tabs of the display module holder together.

4. Remove the display module holder.
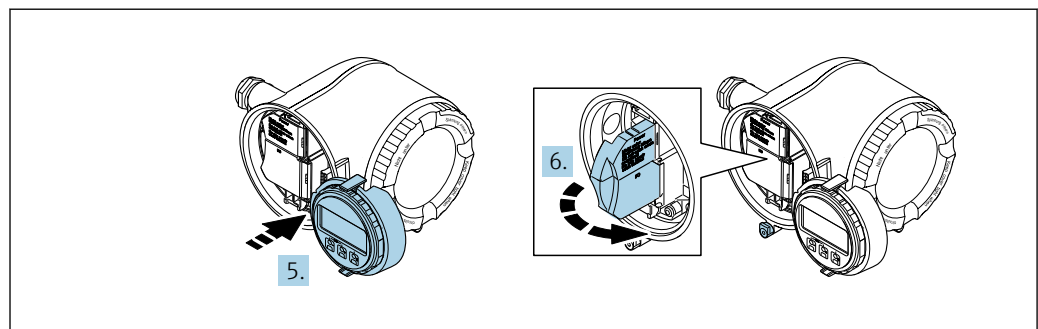
A0029814

5. Attach the holder to the edge of the electronics compartment.

6. Open the terminal cover.
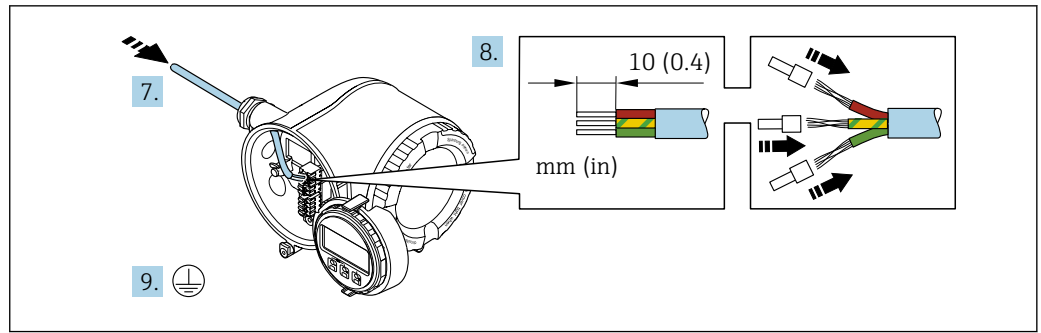
A0051111

7. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

8. Strip the cable and cable ends and connect to terminals 26-27. In the case of stranded cables, also fit ferrules.

9. Connect protective earth (PE).

10. Firmly tighten the cable glands.
   ↳ This concludes the connection via the APL port.

Connecting the supply voltage and additional inputs/outputs
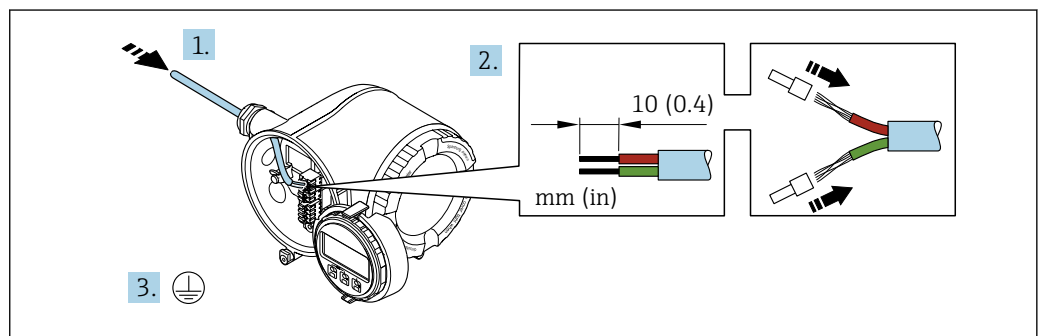
A0051128

1. Push the cable through the cable entry. To ensure tight sealing, do not remove the sealing ring from the cable entry.

2. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.

3. Connect the protective ground.
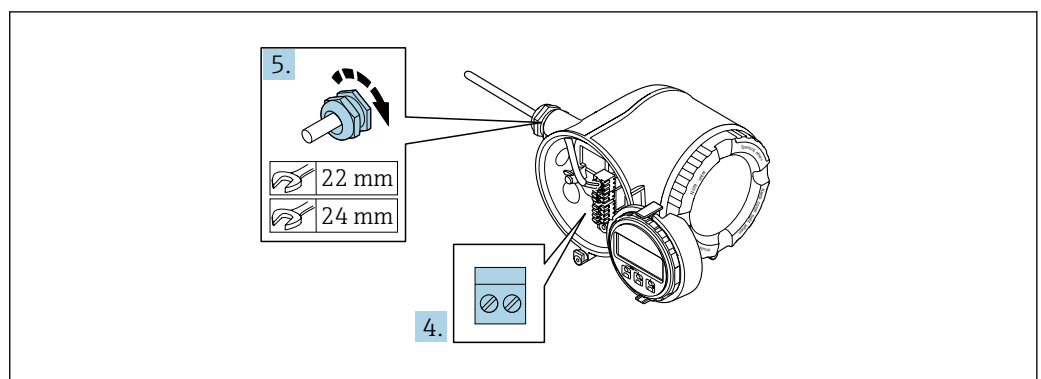
A0033984

4. Connect the cable according to the terminal assignment.
   ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
   Supply voltage terminal assignment: Adhesive label in the terminal cover or → 🗎 40.

5. Firmly tighten the cable glands.
   ↳ This concludes the cable connection process.

6. Close the terminal cover.

7. Fit the display module holder in the electronics compartment.

8. Screw on the connection compartment cover.

9. Secure the securing clamp of the connection compartment cover.

Removing a cable
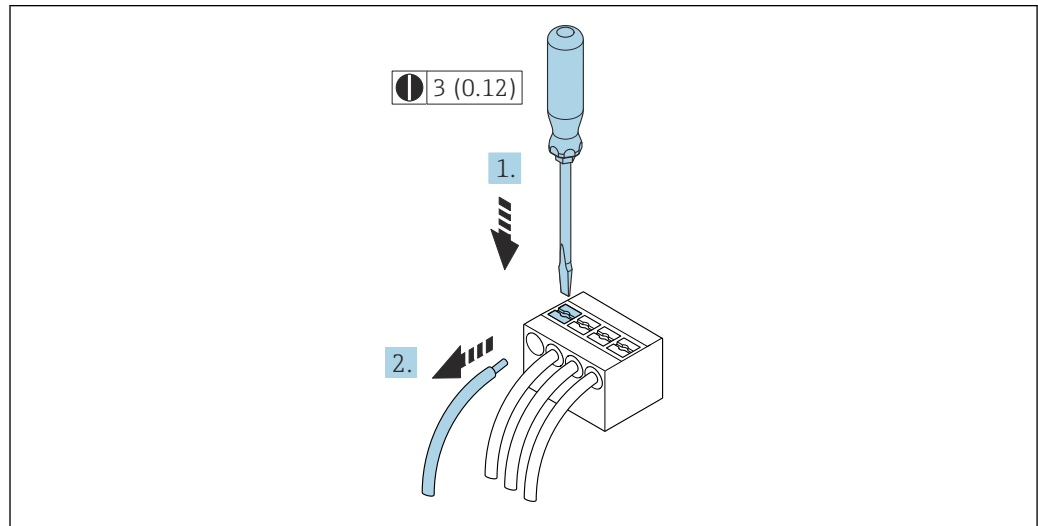
🔲 *18   Engineering unit mm (in)*

1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes

2. while simultaneously pulling the cable end out of the terminal.

7.4.3   Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

For information on the procedure to follow to connect the transmitter correctly → 🖹 52.

Integrating via the service interface

The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:
- Recommended cable: CAT 5e, CAT 6 or CAT 7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of plug including anti-bend protection: 42 mm
- Bending radius: 5 x cable thickness

1   Service interface (CDI-RJ45)

ℹ️ An adapter for the RJ45 to the M12 plug is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can therefore be established via an M12 plug without opening the device.

7.5   Potential equalization

7.5.1   Requirements

For potential equalization:
• Pay attention to in-house grounding concepts
• Take account of operating conditions like the pipe material and grounding
• Connect the medium, sensor and transmitter to the same electrical potential
• Use a ground cable with a minimum cross-section of 6 mm^2 (0.0093 in^2) and a cable lug for potential equalization connections

📖   For devices intended for use in hazardous locations, please observe the guidelines in the Ex documentation (XA).

7.6   Special connection instructions

7.6.1   Connection examples

PROFINET with Ethernet-APL

A0047536
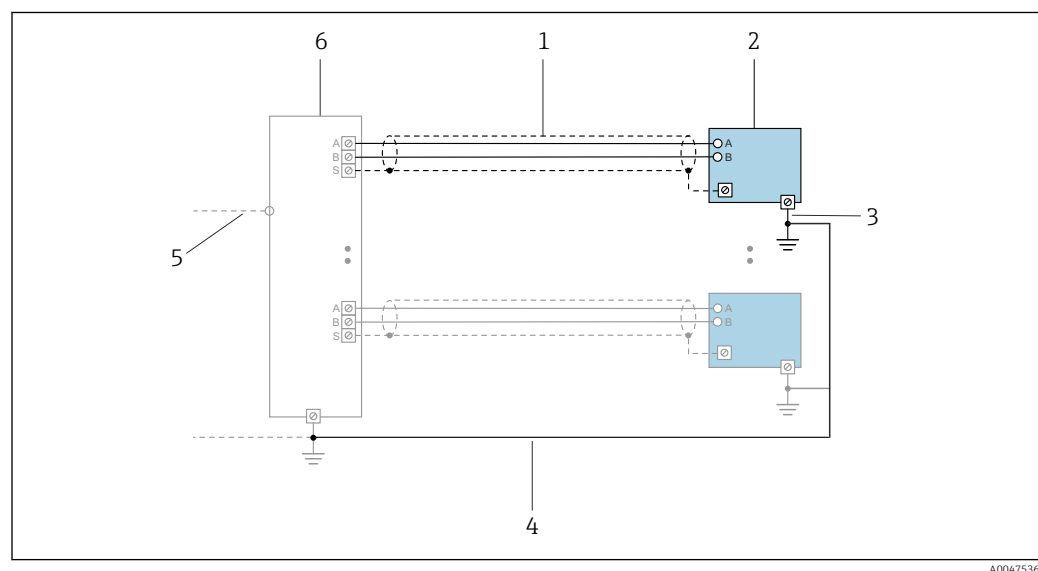
🖾 *19   Connection example for PROFINET with Ethernet-APL*

1   Cable shield
2   Measuring device
3   Local grounding
4   Potential equalization
5   Trunk or TCP
6   Field switch

Current output 4-20 mA
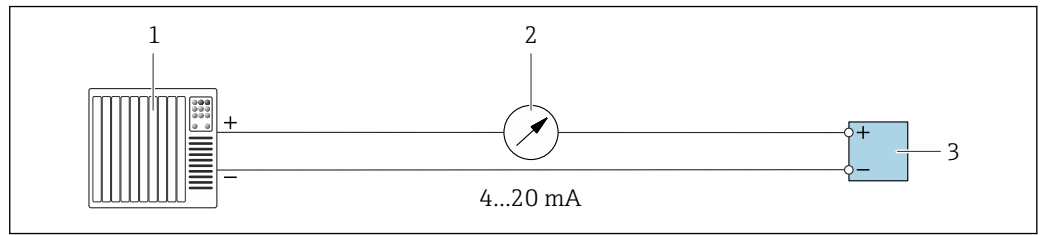
A0028758

🖾 *20   Connection example for 4-20 mA current output (active)*

1   Automation system with current input (e.g. PLC)
2   Analog display unit: observe maximum load
3   Transmitter
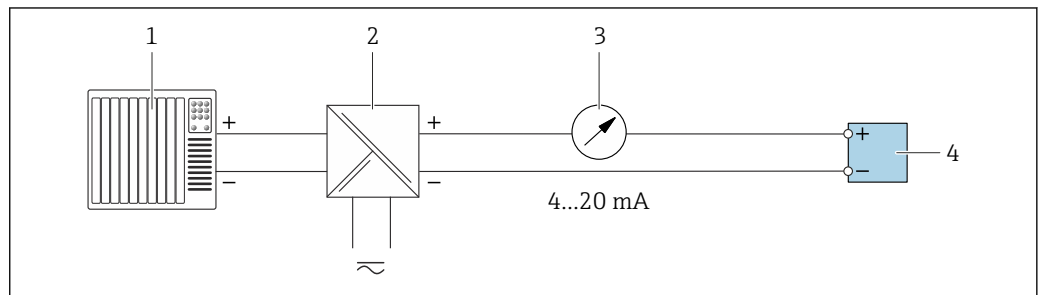
A0028759

🖾 *21   Connection example for 4-20 mA current output (passive)*

1   Automation system with current input (e.g. PLC)
2   Active barrier for power supply (e.g. RN221N)
3   Analog display unit: observe maximum load
4   Transmitter

Pulse/frequency output
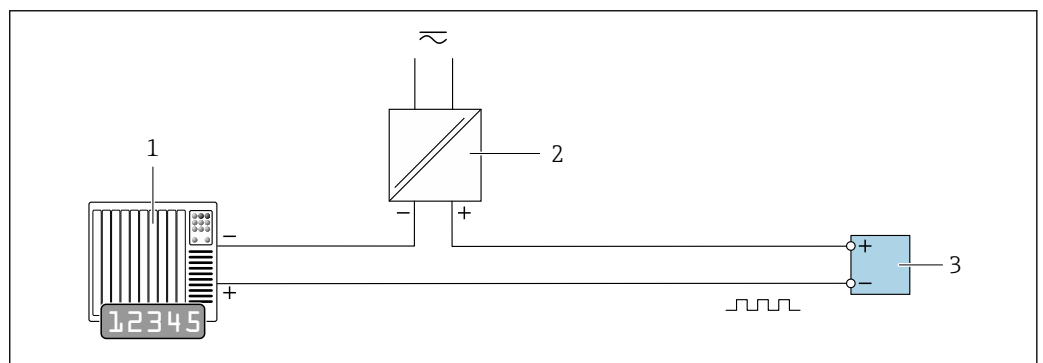
A0028761

🖾 *22   Connection example for pulse/frequency output (passive)*

1   Automation system with pulse/frequency input (e.g. PLC with 10 kΩ pull-up or pull-down resistor)
2   Power supply
3   Transmitter: observe input values → 🖺 301

Switch output
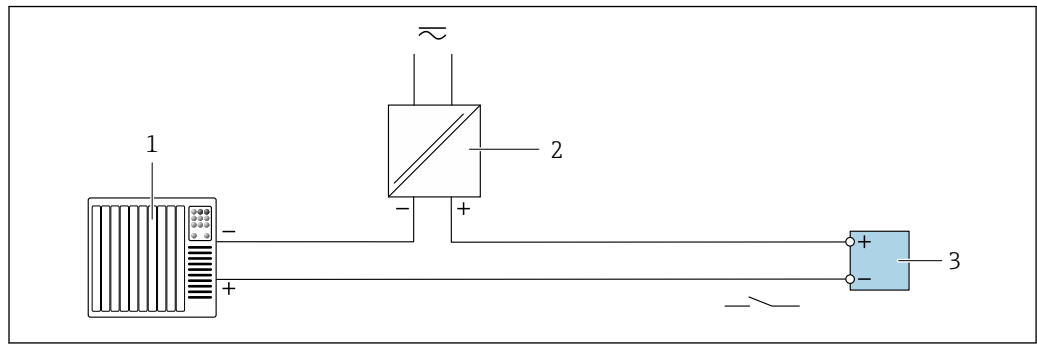
🖼 23   Connection example for switch output (passive)

1   Automation system with switch input (e.g. PLC with a 10 kΩ pull-up or pull-down resistor)

2   Power supply

3   Transmitter: observe input values → 🕮 301

Relay output
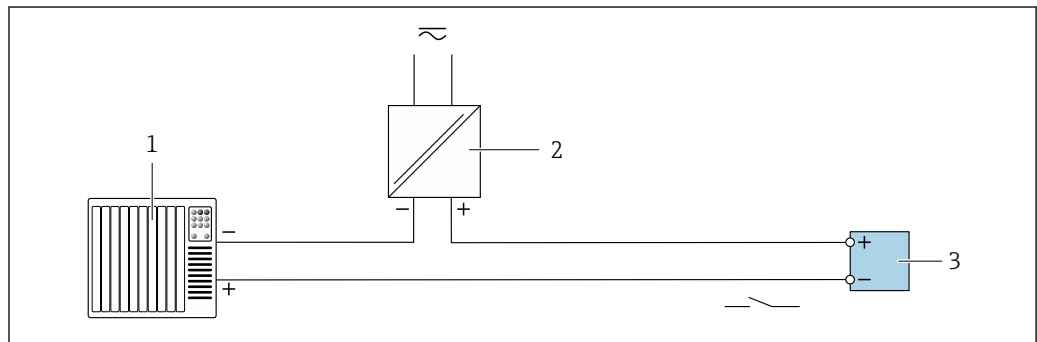
🖼 24   Connection example for relay output (passive)

1   Automation system with relay input (e.g. PLC)

2   Power supply

3   Transmitter: observe input values → 🕮 302

Current input
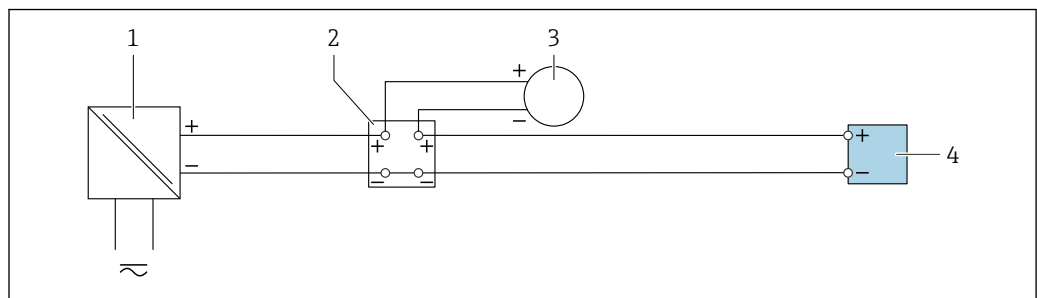
🖼 25   Connection example for 4 to 20 mA current input

1   Power supply

2   Terminal box

3   External measuring device (to read in pressure or temperature, for instance)

4   Transmitter

Status input
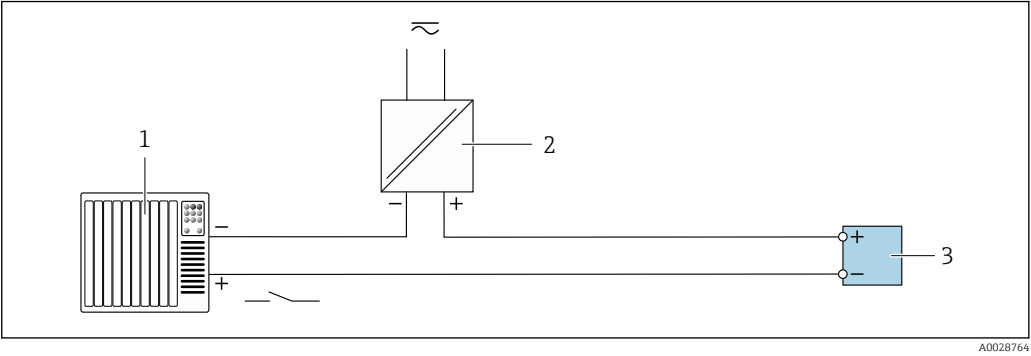
26 Connection example for status input

1   *Automation system with status output (e.g. PLC)*
2   *Power supply*
3   *Transmitter*

7.7   Hardware settings

7.7.1   Setting the device name

A measuring point can be quickly identified within a plant on the basis of the tag name. The factory-assigned device name can be changed using the DIP switches or the automation system.

Example: EH-Promass500-XXXX

EH	Endress+Hauser
Promass	Instrument family
500	Transmitter
XXXX	Serial number of the device

The device name currently used is displayed in Setup → Name of station.

Setting the device name using the DIP switches

The last part of the device name can be set using DIP switches 1-8. The address range is between 1 and 254 (factory setting: serial number of the device)

Overview of the DIP switches

DIP switch	Bit	Description
1	128	
2	64	
3	32	
4	16	Configurable part of the device name
5	8	
6	4	
7	2	
8	1	

Example: setting the device name EH-PROMASS500-065

DIP switch	ON/OFF	Bit	Device name
1	OFF	–	
2	ON	64	
3...7	OFF	–	
8	ON	1	
Serial number of the device:		065	EH-PROMASS500-065

Setting the device name: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.
▸ Before opening the transmitter housing:
▸ Disconnect the device from the power supply.

The default IP address may **not** be activated → 🖹 65.
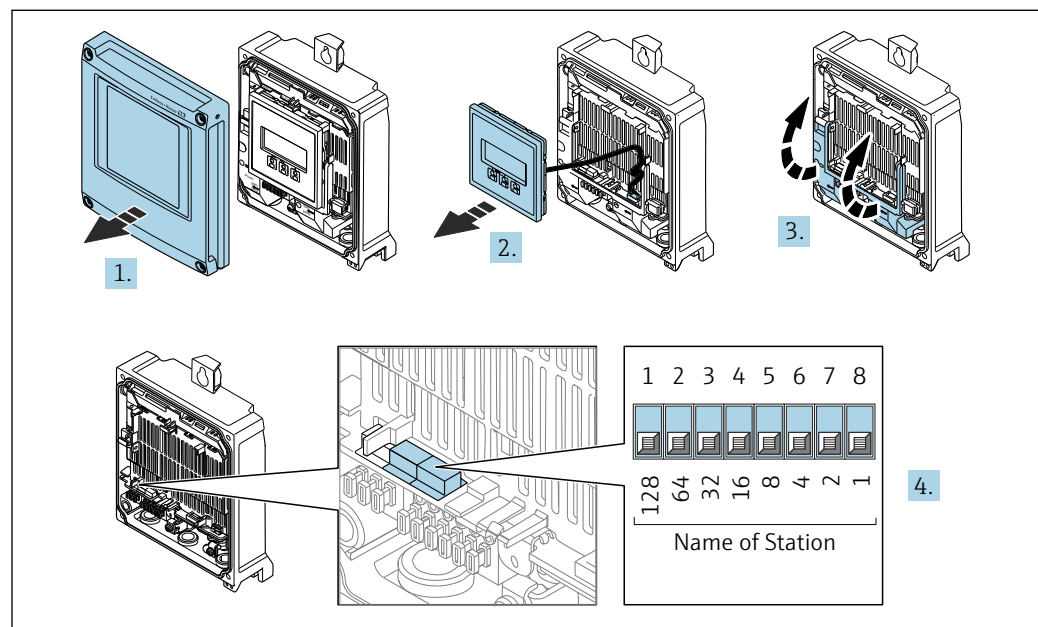
A0034497

1. Loosen the 4 securing screws on the housing cover.

2. Open the housing cover.

3. Fold open the terminal cover.

4. Set the desired device name using the corresponding DIP switches on the I/O electronics module.

5. Reassemble the transmitter in the reverse order.

6. Reconnect the device to the power supply.
   ↳ The configured device address is used once the device is restarted.

Setting the device name: Proline 500

Risk of electric shock when opening the transmitter housing.
▸ Before opening the transmitter housing:
▸ Disconnect the device from the power supply.

The default IP address may **not** be activated → 🖹 66.
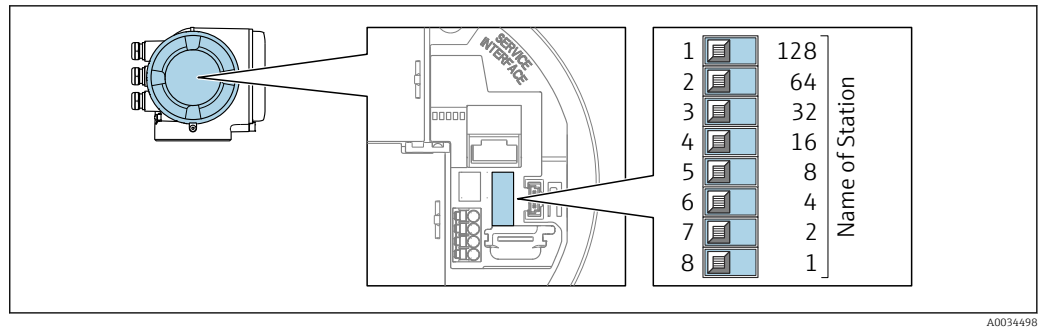
A0034498

1. Depending on the housing version, loosen the securing clamp or securing screw of the housing cover.

2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .

3. Set the desired device name using the corresponding DIP switches on the I/O electronics module.

4. Reassemble the transmitter in the reverse order.

5. Reconnect the device to the power supply.
    ↳ The configured device address is used once the device is restarted.

Setting the device name via the automation system

DIP switches 1-8 must all be set to **OFF** (factory setting) or all be set to **ON** to be able to set the device name via the automation system.

The complete device name (name of station) can be changed individually via the automation system.

- The serial number used as part of the device name in the factory setting is not saved. It is not possible to reset the device name to the factory setting with the serial number. The device name is empty following the reset.
- When assigning the device name via the automation system: assign the device name in lower case letters.

7.7.2 Activating the default IP address

Activating the default IP address by DIP switch: Proline 500 - digital

Risk of electric shock when opening the transmitter housing.
▶ Before opening the transmitter housing:
▶ Disconnect the device from the power supply.
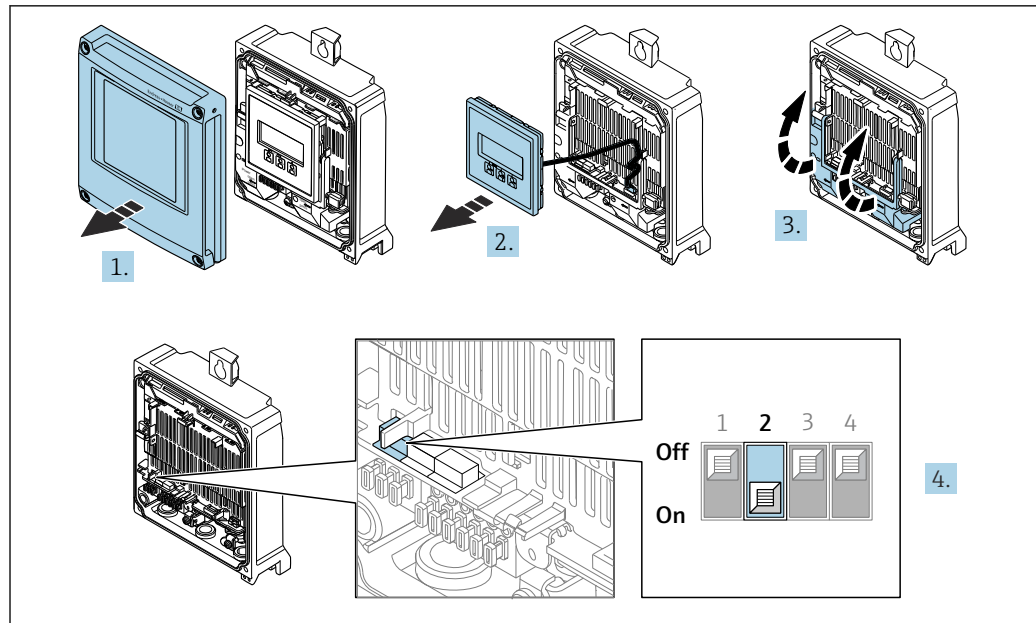
A0034500

1. Loosen the 4 fixing screws on the housing cover.

2. Open the housing cover.

3. Fold open the terminal cover.

4. Set DIP switch no. 2 on the I/O electronics module from **OFF** → **ON**.

5. Reassemble the transmitter in the reverse order.

6. Reconnect the device to the power supply.
   ↳ The default IP address is used once the device is restarted.

Activating the default IP address by DIP switch: Proline 500

Risk of electric shock when opening the transmitter housing.
▶ Before opening the transmitter housing:
▶ Disconnect the device from the power supply.
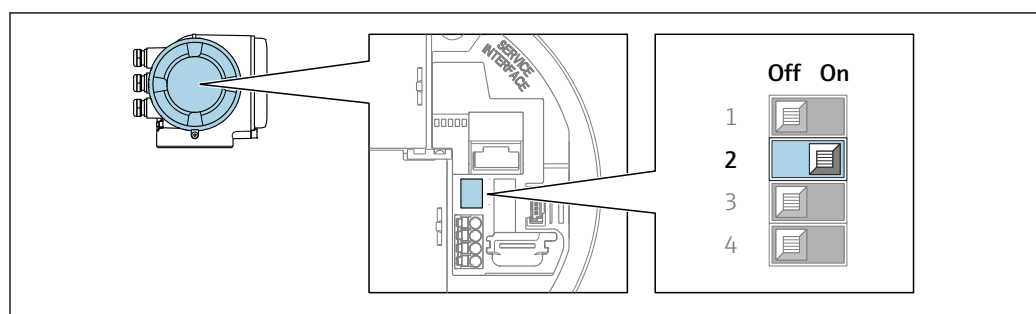
A0034499

1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.

2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .

3. Set DIP switch no. 2 on the I/O electronics module from **OFF** → **ON**.

4. Reassemble the transmitter in the reverse order.

5. Reconnect the device to the power supply.
   ↳ The default IP address is used once the device is restarted.

7.8   Ensuring the degree of protection

The measuring device fulfills all the requirements for the degree of protection IP66/67, Type 4X enclosure.

To guarantee the degree of protection IP66/67, Type 4X enclosure, carry out the following steps after the electrical connection:

1. Check that the housing seals are clean and fitted correctly.

2. Dry, clean or replace the seals if necessary.

3. Tighten all housing screws and screw covers.

4. Firmly tighten the cable glands.

5. To ensure that moisture does not enter the cable entry:
   Route the cable so that it loops down before the cable entry ("water trap").

   ↳
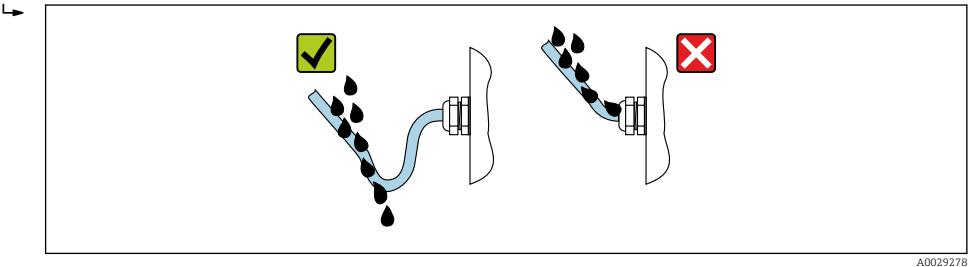
   A0029278

6. The cable glands supplied do not provide any housing protection if they are not used. Therefore, they must be replaced by dummy plugs that match the housing protection.

7.9   Post-connection check

Are cables or the device undamaged (visual inspection)?	❑
Is the protective earthing established correctly?	
Do the cables used comply with the requirements ?	❑
Do the mounted cables have adequate strain relief?	❑
Are all cable glands installed, securely tightened and leak-tight? Cable run with "water trap" → 🕮 67?	❑
Is the terminal assignment correct ?	❑
Are dummy plugs inserted in unused cable entries and have transportation plugs been replaced with dummy plugs?	

8 Operation options

8.1 Overview of operation options
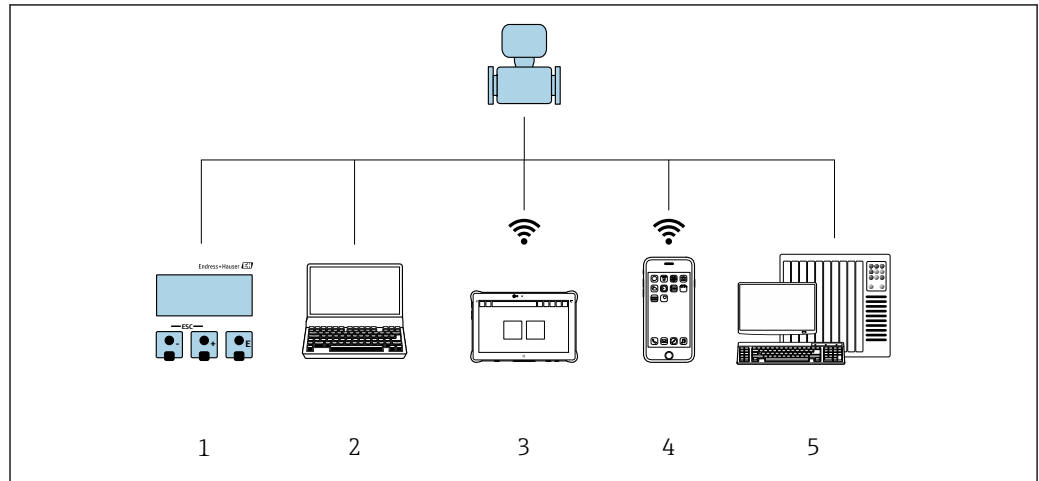
A0046226

1   Local operation via display module
2   Computer with web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, SIMATIC PDM)
3   Field Xpert SMT70
4   Mobile handheld terminal
5   Control system (e.g. PLC)

8.2   Structure and function of the operating menu

8.2.1   Structure of the operating menu

For an overview of the operating menu for experts: see the "Description of Device Parameters" document supplied with the device → 🗐 328
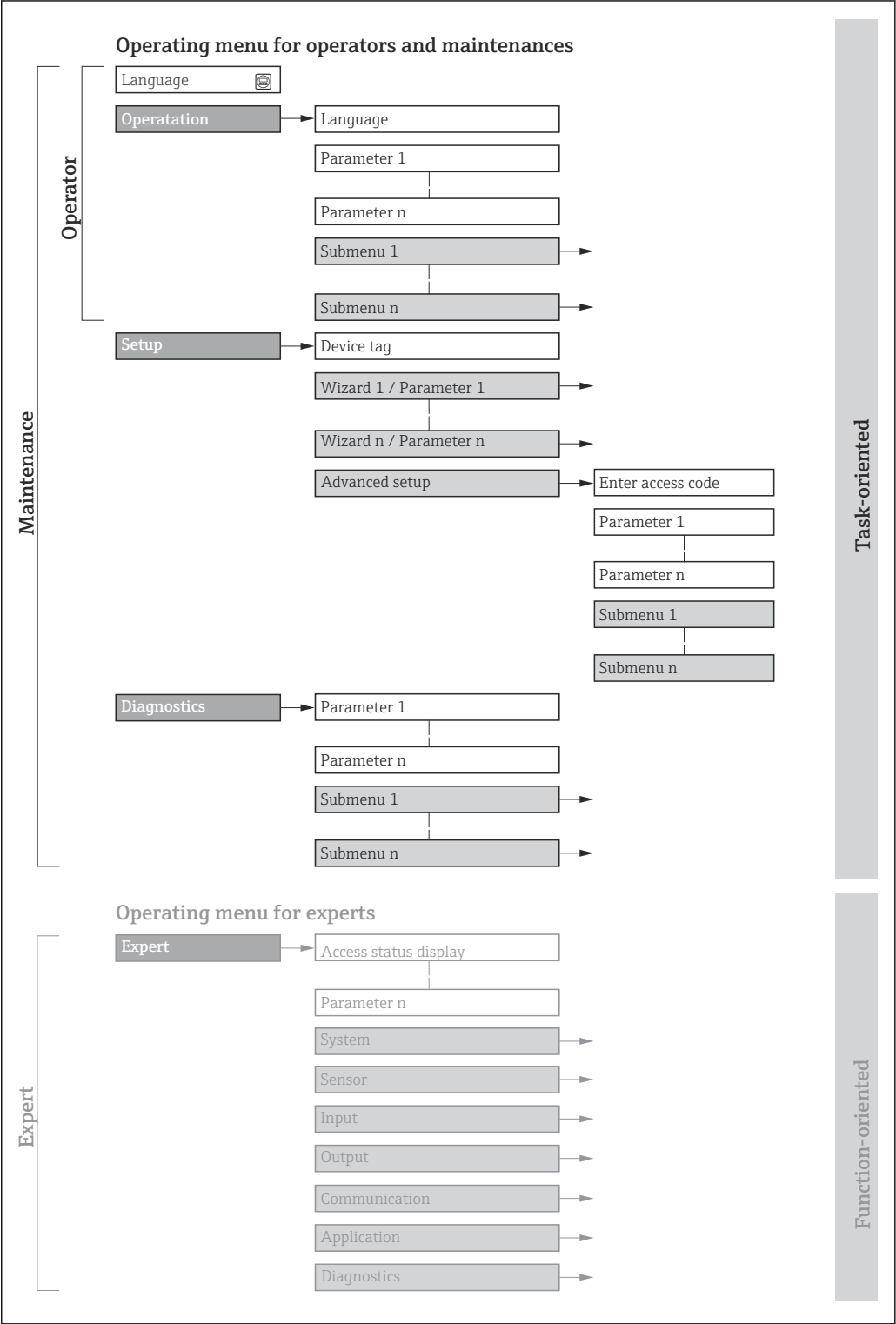
🖾 27   Schematic structure of the operating menu

8.2.2 Operating philosophy

The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.

Menu/parameter		User role and tasks	Content/meaning
Language	Task-oriented	**Role "Operator", "Maintenance"** Tasks during operation: • Configuration of the operational display • Reading measured values	• Defining the operating language • Defining the Web server operating language • Resetting and controlling totalizers
Operation			• Configuring the operational display (e.g. display format, display contrast) • Resetting and controlling totalizers
Setup		**"Maintenance" role** Commissioning: • Configuration of the measurement • Configuration of the inputs and outputs • Configuration of the communication interface	Wizards for quick commissioning: • Configuration of the system units • Configuration of the communication interface • Definition of the medium • Display the I/O configuration • Configuration of the inputs • Configuration of the outputs • Configuration of the operational display • Configuration of the low flow cut off • Configuration of the detection of partially filled and empty pipes Advanced setup • For more customized configuration of the measurement (adaptation to special measuring conditions) • Configuration of totalizers • Configuration of WLAN settings • Administration (define access code, reset measuring device)

Diagnostics		**"Maintenance" role** Troubleshooting:
		• Diagnostics and elimination of process and device errors
		• Measured value simulation
			Contains all parameters for error detection and analyzing process and device errors:
			• Diagnostic list
			  Contains up to 5 currently pending diagnostic messages.
			• Event logbook
			  Contains event messages that have occurred.
			• Device information
			  Contains information for identifying the device.
			• Measured values
			  Contains all current measured values.
			• **Data logging** submenu with the "Extended HistoROM" order option
			  Storage and visualization of measured values
			• Heartbeat
			  The functionality of the device is checked on demand and the verification results are documented.
			• Simulation
			  Is used to simulate measured values or output values.

Expert	Function-oriented	Tasks that require detailed knowledge of the function of the device:
		• Commissioning measurements under difficult conditions
		• Optimal adaptation of the measurement to difficult conditions
		• Detailed configuration of the communication interface
		• Error diagnostics in difficult cases
			Contains all the parameters of the device and makes it possible to access these parameters directly using an access code. The structure of this menu is based on the function blocks of the device:
			• System
			  Contains all higher-level device parameters that do not pertain either to the measurement or to measured value communication.
			• Sensor
			  Configuration of the measurement.
			• Input
			  Configuration of the status input.
			• Output
			  Configuration of the analog current outputs as well as the pulse/frequency and switch output.
			• Communication
			  Configuration of the digital communication interface and the Web server.
			• Application
			  Configuration of the functions that go beyond the actual measurement (e.g. totalizer).
			• Diagnostics
			  Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.

8.3   Access to the operating menu via the local display

8.3.1   Operational display
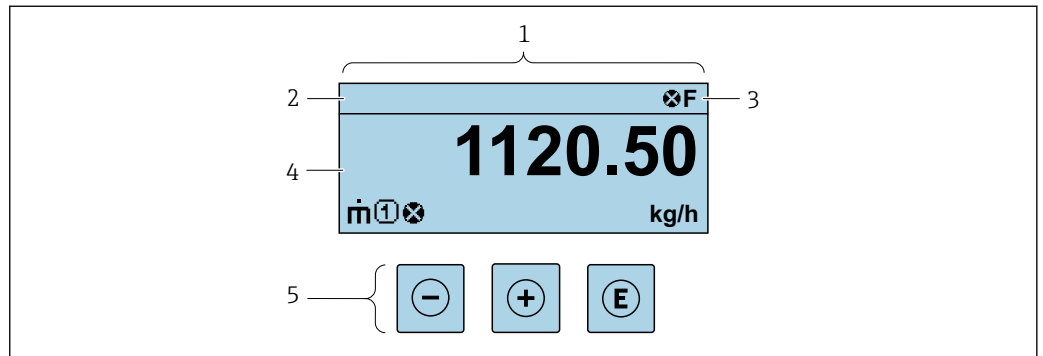
1   Operational display
2   Tag name
3   Status area
4   Display area for measured values (4-line)
5   Operating elements → 🖺 77

Status area

The following symbols appear in the status area of the operational display at the top right:
- Status signals→ 🖺 210
  - **F**: Failure
  - **C**: Function check
  - **S**: Out of specification
  - **M**: Maintenance required
- Diagnostic behavior→ 🖺 211
  - 🚫: Alarm
  - ⚠: Warning
- 🔒: Locking (the device is locked via the hardware)
- ⇄: Communication (communication via remote operation is active)

Display area

In the display area, each measured value is prefaced by certain symbol types for further description:

Measured variables

Symbol	Meaning
ṁ	Mass flow
U̇	- Volume flow - Corrected volume flow
ρ	- Density - Reference density
🌡	Temperature
Σ	Totalizer ℹ The measurement channel number indicates which of the three totalizers is displayed.
⟱	Status input

Measurement channel numbers

Symbol	Meaning
1 ... 4	Measurement channel 1 to 4
The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. totalizer 1 to 3).	

Diagnostic behavior

The diagnostic behavior pertains to a diagnostic event that is relevant to the displayed measured variable. For information on the symbols → 🗎 211

The number and display format of the measured values can be configured via the
Format display parameter (→ 🗎 145).

8.3.2 Navigation view

1 Navigation view
2 Navigation path to current position
3 Status area
4 Display area for navigation
5 Operating elements → 🖺 77
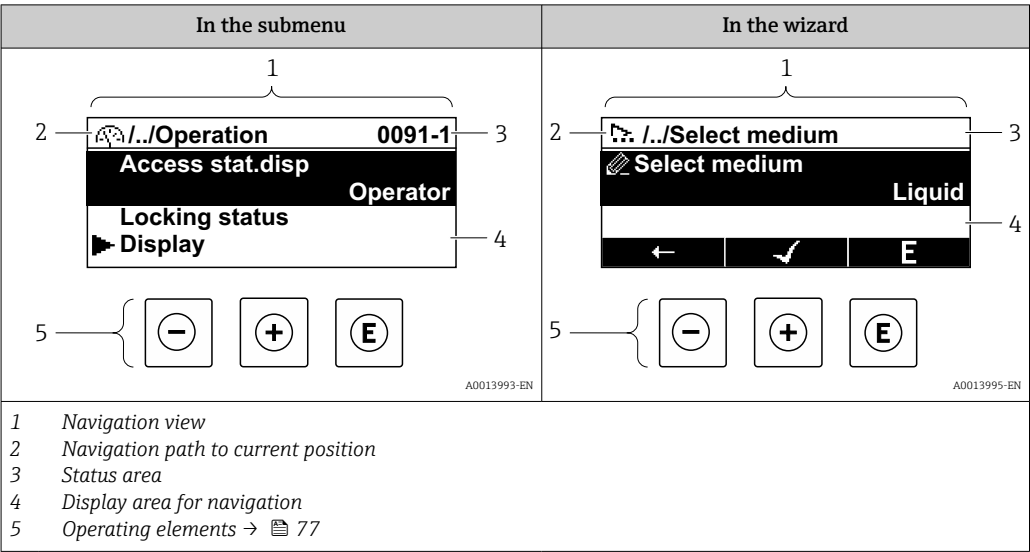
Navigation path

The navigation path - displayed at the top left in the navigation view - consists of the following elements:

• In the submenu: Display symbol for menu • In the wizard: Display symbol for wizard	Omission symbol for operating menu levels in between	Name of current • Submenu • Wizard • Parameters
↓	↓	↓

Examples	🖀	/ ../	**Display**
	🖰	/ ../	**Display**

For more information about the icons in the menu, refer to the "Display area" section → 🖺 74

Status area

The following appears in the status area of the navigation view in the top right corner:
- In the submenu
  - The direct access code for the parameter you are navigating to (e.g. 0022-1)
  - If a diagnostic event is present, the diagnostic behavior and status signal
- In the wizard
  If a diagnostic event is present, the diagnostic behavior and status signal

- For information on the diagnostic behavior and status signal → 🖺 210
- For information on the function and entry of the direct access code → 🖺 79

Display area

Menus

Symbol	Meaning
	Operation Appears: • In the menu next to the "Operation" selection • At the left in the navigation path in the **Operation** menu
	Setup Appears: • In the menu next to the "Setup" selection • At the left in the navigation path in the **Setup** menu
	Diagnostics Appears: • In the menu next to the "Diagnostics" selection • At the left in the navigation path in the **Diagnostics** menu
	Expert Appears: • In the menu next to the "Expert" selection • At the left in the navigation path in the **Expert** menu

Submenus, wizards, parameters

Symbol	Meaning
	Submenu
	Wizard
	Parameters within a wizard No display symbol exists for parameters in submenus.

Locking

Symbol	Meaning
	Parameter locked When displayed in front of a parameter name, indicates that the parameter is locked. • By a user-specific access code • By the hardware write protection switch

Wizard operation

Symbol	Meaning
	Switches to the previous parameter.
	Confirms the parameter value and switches to the next parameter.
	Opens the editing view of the parameter.

8.3.3   Editing view

Numeric editor
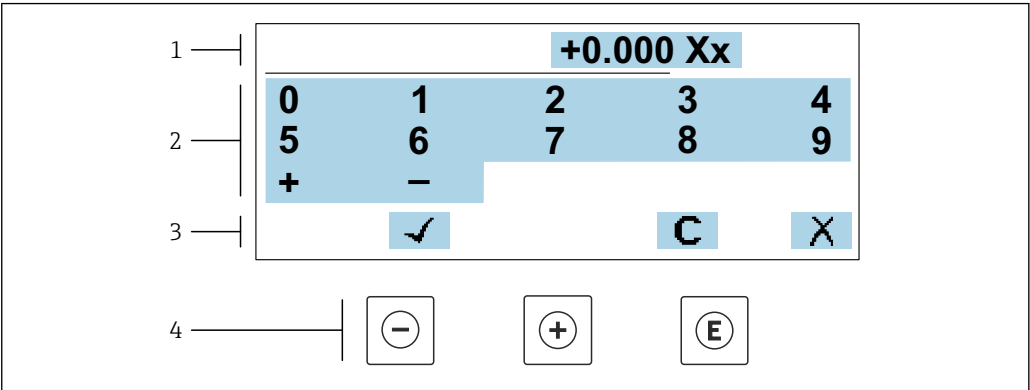
☒ 28   For entering values in parameters (e.g. limit values)

1   Entry display area
2   Input screen
3   Confirm, delete or reject entry
4   Operating elements

Text editor
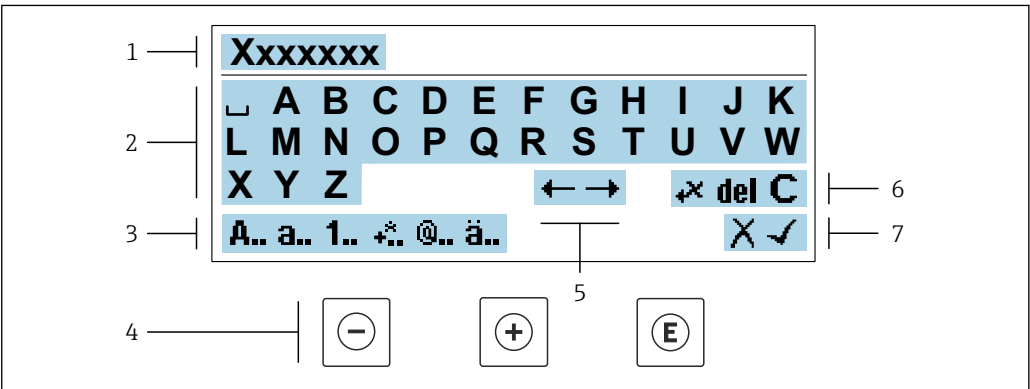
☒ 29   For entering text in parameters (e.g. tag name)

1   Entry display area
2   Current input screen
3   Change input screen
4   Operating elements
5   Move entry position
6   Delete entry
7   Reject or confirm entry

Using the operating elements in the editing view

Key	Meaning
⊟	**Minus key** Move the entry position to the left.
⊞	**Plus key** Move the entry position to the right.

Key	Meaning
ⒺＥ	**Enter key** • Pressing the key briefly confirms the selection. • Pressing the key for 2 s confirms your entry.
⊟ + ⊞	**Escape key combination (press keys simultaneously)** Close the editing view without accepting a change.

Input screens

Symbol	Meaning
A..	Upper case
a..	Lower case
1..	Numbers
+..	Punctuation marks and special characters: = + – * / ² ³ ¼ ½ ¾ ( ) | | < > { }
@..	Punctuation marks and special characters: ' " ` ^ . , ; : ? ! % µ ° € $ £ ¥ § @ # / \ I ~ & _
ä..	Umlauts and accents

Controlling data entries

Symbol	Meaning
←→	Move entry position
✗	Reject entry
✓	Confirm entry
✗	Delete character immediately to the left of the entry position
del	Delete character immediately to the right of the entry position
C	Clear all the characters entered

Endress+Hauser

8.3.4 Operating elements

Key	Meaning
⊖	**Minus key**
	In menu, submenu Moves the selection bar upwards in a picklist.
	With a wizard Confirms the parameter value and goes to the previous parameter.
	For text and numeric editor Move the entry position to the left.
⊕	**Plus key**
	In menu, submenu Moves the selection bar downwards in a picklist.
	With a wizard Confirms the parameter value and goes to the next parameter.
	For text and numeric editor Move the entry position to the right.
Ⓔ	**Enter key**
	For operational display Pressing the key briefly opens the operating menu.

	In menu, submenu
	 • Pressing the key briefly:
	    • Opens the selected menu, submenu or parameter.
	    • Starts the wizard.
	    • If help text is open, closes the help text of the parameter.
	 • Pressing the key for 2 s in a parameter:
	    If present, opens the help text for the function of the parameter.

	With a wizard Opens the editing view of the parameter.
	For text and numeric editor • Pressing the key briefly confirms the selection. • Pressing the key for 2 s confirms your entry.
⊖+⊕	**Escape key combination (press keys simultaneously)**

	In menu, submenu
	 • Pressing the key briefly:
	    • Exits the current menu level and takes you to the next level up.
	    • If help text is open, closes the help text of the parameter.
	 • Pressing the key for 2 s returns you to the operational display ("home position").

	With a wizard Exits the wizard and takes you to the next level up.
	For text and numeric editor Closes the editing view without applying changes.
⊖+Ⓔ	**Minus/Enter key combination (press and hold down the keys simultaneously)**
	• If the keypad lock is enabled: Pressing the key for 3 s disables the keypad lock. • If the keypad lock is not enabled: Pressing the key for 3 s opens the context menu including the selection for activating the keypad lock.

8.3.5 Opening the context menu

Using the context menu, the user can call up the following menus quickly and directly from the operational display:

• Setup
• Data backup
• Simulation

Calling up and closing the context menu

The user is in the operational display.

1. Press the ⊟ and Ⓔ keys for longer than 3 seconds.
   ↳ The context menu opens.
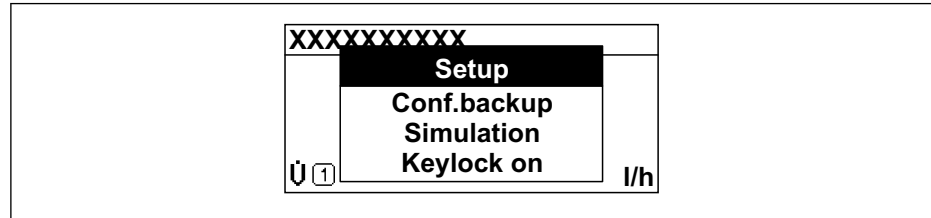
2. Press ⊟ + ⊞ simultaneously.
   ↳ The context menu is closed and the operational display appears.

Calling up the menu via the context menu

1. Open the context menu.

2. Press ⊞ to navigate to the desired menu.

3. Press Ⓔ to confirm the selection.
   ↳ The selected menu opens.

8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

For an explanation of the navigation view with symbols and operating elements → 🖺 73

Example: Setting the number of displayed measured values to "2 values"
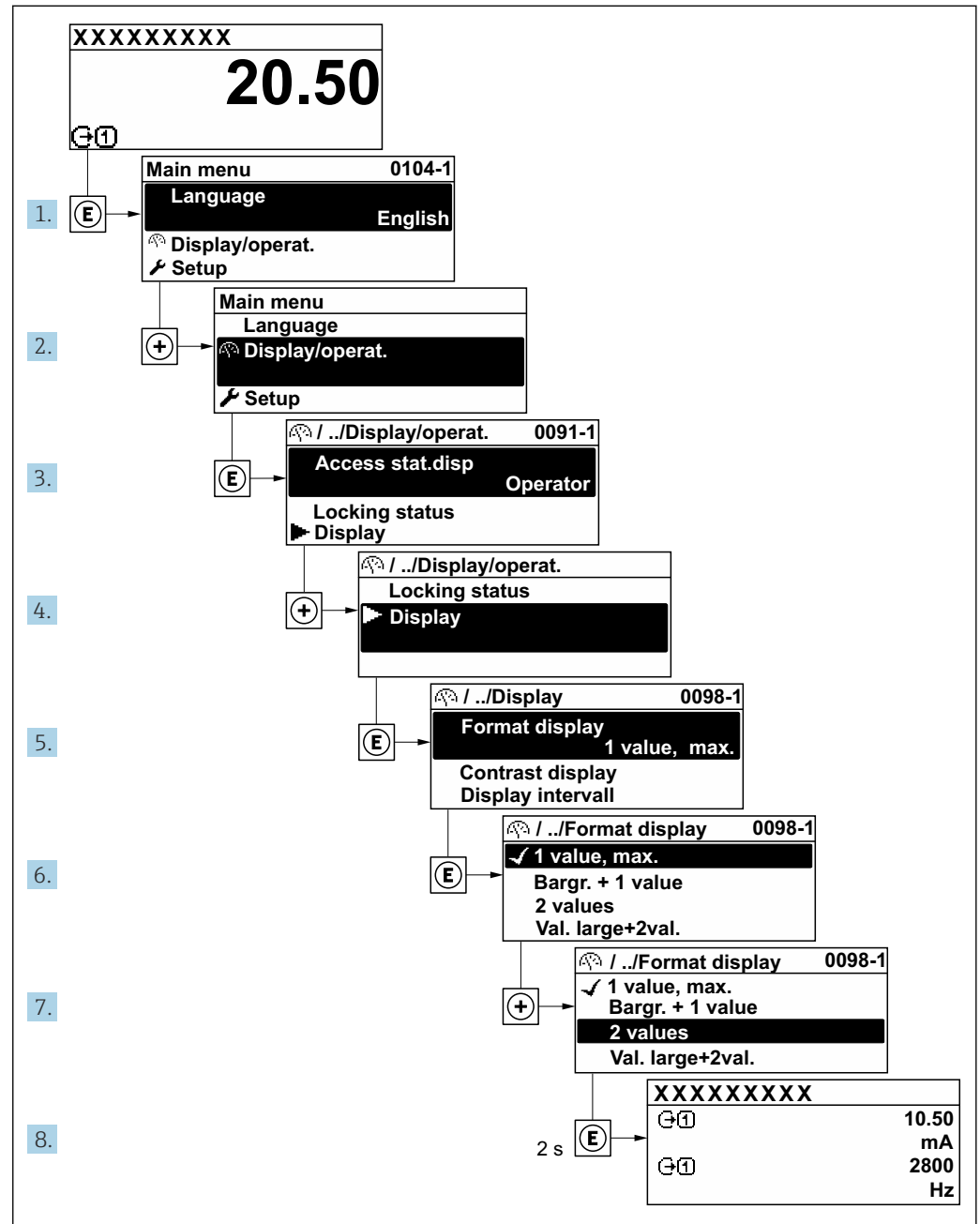
A0029562-EN

8.3.7 Calling the parameter directly

A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

Navigation path
Expert → Direct access

The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.
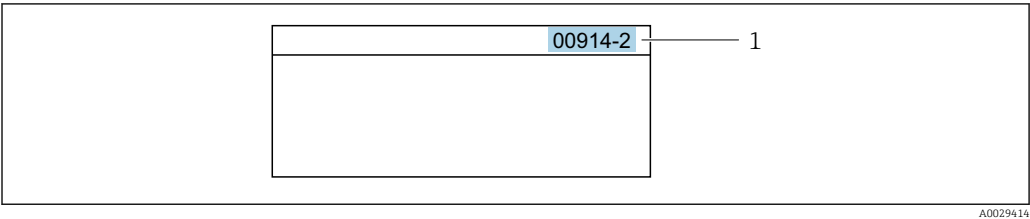
1   Direct access code

Note the following when entering the direct access code:
- The leading zeros in the direct access code do not have to be entered.
  Example: Enter **"914"** instead of **"00914"**
- If no channel number is entered, channel 1 is opened automatically.
  Example: Enter **00914** → **Assign process variable** parameter
- If a different channel is opened: Enter the direct access code with the corresponding channel number.
  Example: Enter **00914-2** → **Assign process variable** parameter

For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

8.3.8   Calling up help text

Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.

Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

1. Press Ⓔ for 2 s.
    ↳ The help text for the selected parameter opens.
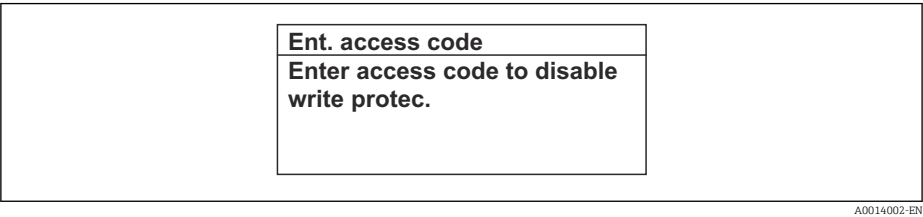
⊞ 30   Example: Help text for parameter "Enter access code"

2. Press ⊟ + ⊞ simultaneously.
    ↳ The help text is closed.

8.3.9   Changing the parameters

Parameters can be changed via the numeric editor or text editor.
- Numeric editor: Change values in a parameter, e.g. specifications for limit values.
- Text editor: Enter text in a parameter, e.g. tag name.

A message is displayed if the value entered is outside the permitted value range.

```
                          Ent. access code
                          Invalid or out of range input
                          value
                          Min:0
                          Max:9999
```

For a description of the editing view - consisting of the text editor and numeric editor - with symbols → 🗎 75, for a description of the operating elements → 🗎 77

8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access → 🗎 177.

Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

▶ Define the access code.
    ↳ The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

Access authorization to parameters: "Maintenance" user role

Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	✔	✔
After an access code has been defined.	✔	✔ [1]

1) The user only has write access after entering the access code.

Access authorization to parameters: "Operator" user role

Access code status	Read access	Write access
After an access code has been defined.	✔	– [1]

1) Despite the defined access code, certain parameters can always be modified and thus are excluded from the write protection, as they do not affect the measurement. Refer to the "Write protection via access code" section

The user role with which the user is currently logged on is indicated by the **Access status** parameter. Navigation path: Operation → Access status

8.3.11 Disabling write protection via access code

If the 🖉-symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation → 🗎 177.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter (→ 🗎 151) via the respective access option.

1. After you press Ⓔ, the input prompt for the access code appears.

2. Enter the access code.
   ↳ The ⌂-symbol in front of the parameters disappears; all previously write-protected parameters are now re-enabled.

8.3.12 Enabling and disabling the keypad lock

The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.

The keypad lock is switched on and off via the context menu.

Switching on the keypad lock

The keypad lock is switched on automatically:
  • If the device has not been operated via the display for > 1 minute.
  • Each time the device is restarted.

To activate the keylock manually:

1. The device is in the measured value display.
   Press the ⊟ and 𝔼 keys for 3 seconds.
   ↳ A context menu appears.

2. In the context menu select the **Keylock on** option.
   ↳ The keypad lock is switched on.

If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

Switching off the keypad lock

▶ The keypad lock is switched on.
   Press the ⊟ and 𝔼 keys for 3 seconds.
   ↳ The keypad lock is switched off.

8.4 Access to operating menu via Web browser

8.4.1 PROFINET with Ethernet-APL

Device use	Device connection to an APL field switch
	The device may only be operated according to the following APL port classifications:
	• If used in hazardous areas: SLAA or SLAC [1]
	• If used in non-hazardous areas: SLAX
	• Connection values of APL field switch (for example corresponds to APL port classification SPCC or SPAA):
	• Maximum input voltage: 15 V_{DC}
	• Minimum output values: 0.54 W
	Device connection to an SPE switch
	If used in non-hazardous areas: suitable SPE switch
	SPE switch prerequisite:
	• Support of 10BASE-T1L standard
	• Support of PoDL power class 10, 11 or 12
	• Detection of SPE field devices without integrated PoDL module
	Connection values of SPE switch:
	• Maximum input voltage: 30 V_{DC}
	• Minimum output values: 1.85 W
PROFINET	According to IEC 61158 and IEC 61784
Ethernet-APL	According to IEEE 802.3cg, APL port profile specification v1.0, galvanically isolated
Data transfer	10 Mbit/s
Current consumption	**Transmitter**
	Max. 55.56 mA
Permitted supply voltage	• Ex: 9 to 15 V
	• Non-Ex: 9 to 32 V
Network connection	With integrated reverse polarity protection

1) For more information on using the device in the hazardous area, see the Ex-specific Safety Instructions

8.4.2 Prerequisites

Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have an RJ45 interface. [1]	The operating unit must have a WLAN interface.
Connection	Standard Ethernet cable	Connection via Wireless LAN.
Screen	Recommended size: ≥12" (depends on the screen resolution)	

1) Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)

Computer software

Software	Interface	
	CDI-RJ45	**WLAN**

Recommended operating systems	• Microsoft Windows 8 or higher.
	• Mobile operating systems:
	  • iOS
	  • Android
	
	  Microsoft Windows XP and Windows 7 is supported.	

Web browsers supported	• Microsoft Internet Explorer 8 or higher • Microsoft Edge • Mozilla Firefox • Google Chrome • Safari	

Computer settings

Settings	Interface	
	CDI-RJ45	**WLAN**
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (for adjusting the IP address, subnet mask etc.).	
Proxy server settings of the web browser	The web browser setting *Use proxy server for LAN* must be **disabled** .	

JavaScript	JavaScript must be enabled.
	
	  If JavaScript cannot be enabled:
	  Enter http://192.168.1.212/servlet/basic.html in the address bar of the web browser. A fully functional but simplified version of the operating menu structure starts in the web browser.
	
	  When installing a new firmware version:
	  To enable correct data display, clear the temporary memory (cache) under **Internet options** in the web browser.	

Network connections	Only the active network connections to the measuring device should be used.	
	Switch off all other network connections such as WLAN.	Switch off all other network connections.

In the event of connection problems: → 🖹 205

Measuring device: Via CDI-RJ45 service interface

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ON For information on enabling the Web server → 🖹 89

Measuring device: via WLAN interface

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: • Transmitter with integrated WLAN antenna • Transmitter with external WLAN antenna
Web server	Web server and WLAN must be enabled; factory setting: ON For information on enabling the Web server → 🖹 89

8.4.3   Establishing a connection

Via service interface (CDI-RJ45)

Preparing the measuring device

Proline 500 – digital

1. Loosen the 4 fixing screws on the housing cover.

2. Open the housing cover.

3. The location of the connection socket depends on the measuring device and the
   communication protocol.
   Connect the computer to the RJ45 plug via the standard Ethernet cable .

Proline 500

1. Depending on the housing version:
   Loosen the securing clamp or fixing screw of the housing cover.

2. Depending on the housing version:
   Unscrew or open the housing cover.

3. Connect the computer to the RJ45 plug via the standard Ethernet cable .

Configuring the Internet protocol of the computer

The following information refers to the default Ethernet settings of the device.

IP address of the device: 192.168.1.212 (factory setting)

The IP address can be assigned to the measuring device in a variety of ways:
- Software addressing:
  The IP address is entered via the **IP address** parameter (→ 🖹 115) .
- DIP switch for "Default IP address":
  To establish the network connection via the service interface (CDI-RJ45): the fixed IP
  address 192.168.1.212 is used .

To establish a network connection via the service interface (CDI-RJ45): set the "Default IP
address" DIP switch to **ON**. The measuring device then has the fixed IP address:
192.168.1.212. The fixed IP address 192.168.1.212 can now be used to establish the
connection to the network.

1. Via DIP switch 2, activate the default IP address 192.168.1.212: .

2. Switch on the measuring device.

3. Connect the computer to the RJ45 plug via the standard Ethernet cable → 🖹 91.

4. If a 2nd network card is not used, close all the applications on the notebook.
   ↳ Applications requiring Internet or a network, such as e-mail, SAP applications,
     Internet or Windows Explorer.

5. Close any open Internet browsers.

6. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:

IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 → e.g. 192.168.1.213
Subnet mask	255.255.255.0
Default gateway	192.168.1.212 or leave cells empty

Via WLAN interface

Configuring the Internet protocol of the mobile terminal

> **NOTICE**
>
> **If the WLAN connection is lost during the configuration, settings made may be lost.**
> ▶ Make sure that the WLAN connection is not disconnected while configuring the device.

> **NOTICE**
>
> **Note the following to avoid a network conflict:**
> ▶ Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
> ▶ Only activate one service interface (CDI-RJ45 or WLAN interface).
> ▶ If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

▶ Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
   Select the measuring device using the SSID (e.g. EH_Promass_500_A802000).

2. If necessary, select the WPA2 encryption method.

3. Enter the password:
   Serial number of the measuring device ex-works (e.g. L100A802000).
   ↳ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.

ℹ The serial number can be found on the nameplate.

ℹ To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

▶ After configuring the device:
   Terminate the WLAN connection between the mobile terminal and measuring device.

Starting the Web browser

1. Start the Web browser on the computer.

2. Enter the IP address of the web server in the address line of the web browser: 192.168.1.212

   ↳ The login page appears.

A0029417
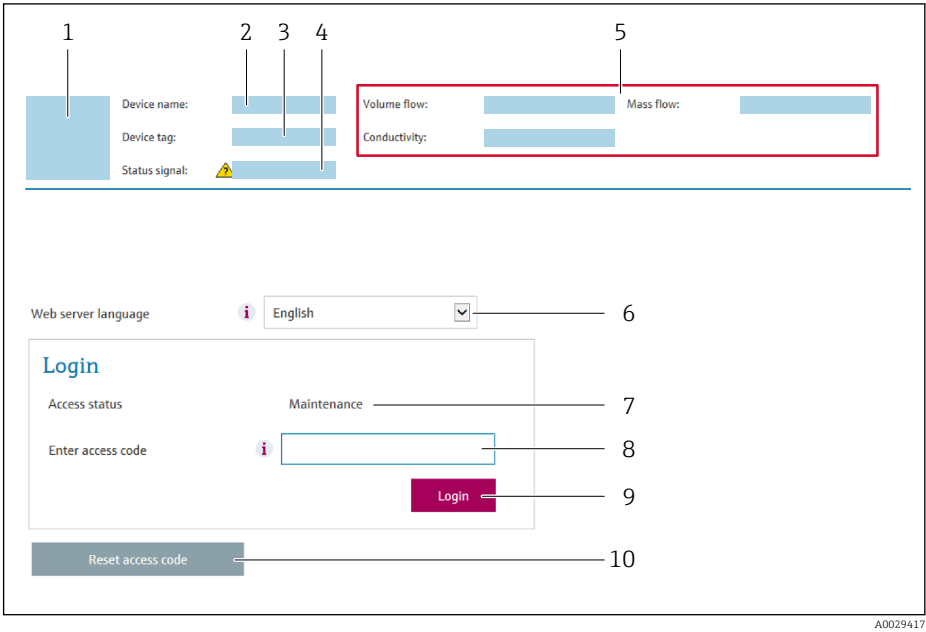
1 Picture of device
2 Device name
3 Device tag
4 Status signal
5 Current measured values
6 Operating language
7 User role
8 Access code
9 Login
10 Reset access code (→ 🗎 172)

If a login page does not appear, or if the page is incomplete → 🗎 205

8.4.4 Logging on

1. Select the preferred operating language for the Web browser.

2. Enter the user-specific access code.

3. Press **OK** to confirm your entry.

Access code	0000 (factory setting); can be changed by customer

If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

8.4.5   User interface
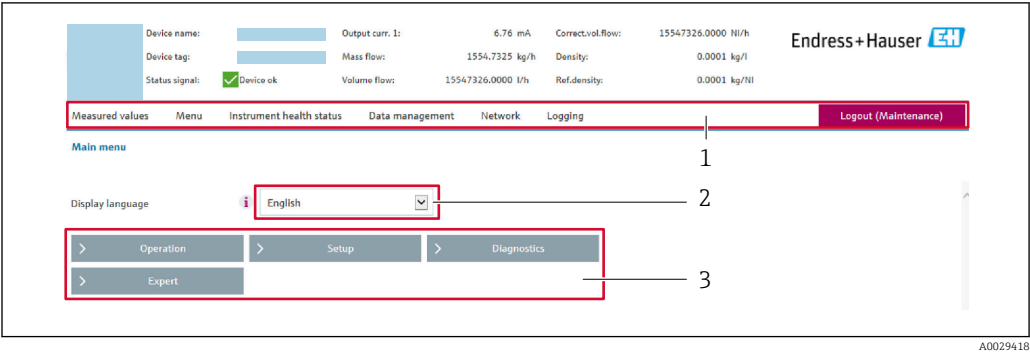
1   Function row
2   Local display language
3   Navigation area

Header

The following information appears in the header:
- Device name
- Device tag
- Device status with status signal → 🖹 213
- Current measured values

Function row

Functions	Meaning
Measured values	Displays the measured values of the device
Menu	• Access to the operating menu from the measuring device • The structure of the operating menu is the same as for the local display 📖 Detailed information on the structure of the operating menu: see the Description of Device Parameters
Device status	Displays the diagnostic messages currently pending, listed in order of priority

Data management	Data exchange between computer and measuring device:
	• Device configuration:
	  • Load settings from the device
	    (XML format, save configuration)
	  • Save settings to the device
	    (XML format, restore configuration)
	• Logbook - Export Event logbook (.csv file)
	• Documents - Export documents:
	  • Export backup data record
	    (.csv file, create documentation of the measuring point configuration)
	  • Verification report
	    (PDF file, only available with the "Heartbeat Verification" application package)
	• Firmware update - Flashing a firmware version

Network	Configuration and checking of all the parameters required for establishing the connection to the measuring device: • Network settings (e.g. IP address, MAC address) • Device information (e.g. serial number, firmware version)
Logout	End the operation and call up the login page

Navigation area

The menus, the associated submenus and parameters can be selected in the navigation area.

Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:
• Configuring parameters
• Reading measured values
• Calling up help text
• Starting an upload/download

8.4.6   Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

Navigation
"Expert" menu → Communication → Web server

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Web server functionality	Switch the Web server on and off.	• Off • HTML Off • On	On

Function scope of the "Web server functionality" parameter

Option	Description
Off	• The Web server is completely disabled. • Port 80 is locked.
HTML Off	The HTML version of the Web server is not available.
On	• The complete Web server functionality is available. • JavaScript is used. • The password is transferred in an encrypted state. • Any change to the password is also transferred in an encrypted state.

Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:
• Via local display
• Via Bedientool "FieldCare"
• Via "DeviceCare" operating tool

8.4.7   Logging out

ℹ️ Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.

1. Select the **Logout** entry in the function row.
   ↳ The home page with the Login box appears.

2. Close the Web browser.

3. If no longer needed:

   Reset the modified properties of the Internet protocol (TCP/IP) → 🖺 85.

ℹ️ If communication with the web server was established via the default IP address 192.168.1.212, DIP switch no. 10 must be reset (from **ON** → **OFF**). Afterwards, the IP address of the device is active again for network communication.

8.5 Access to the operating menu via the operating tool

The structure of the operating menu in the operating tools is the same as for operation via the local display.

8.5.1 Connecting the operating tool

Via APL network
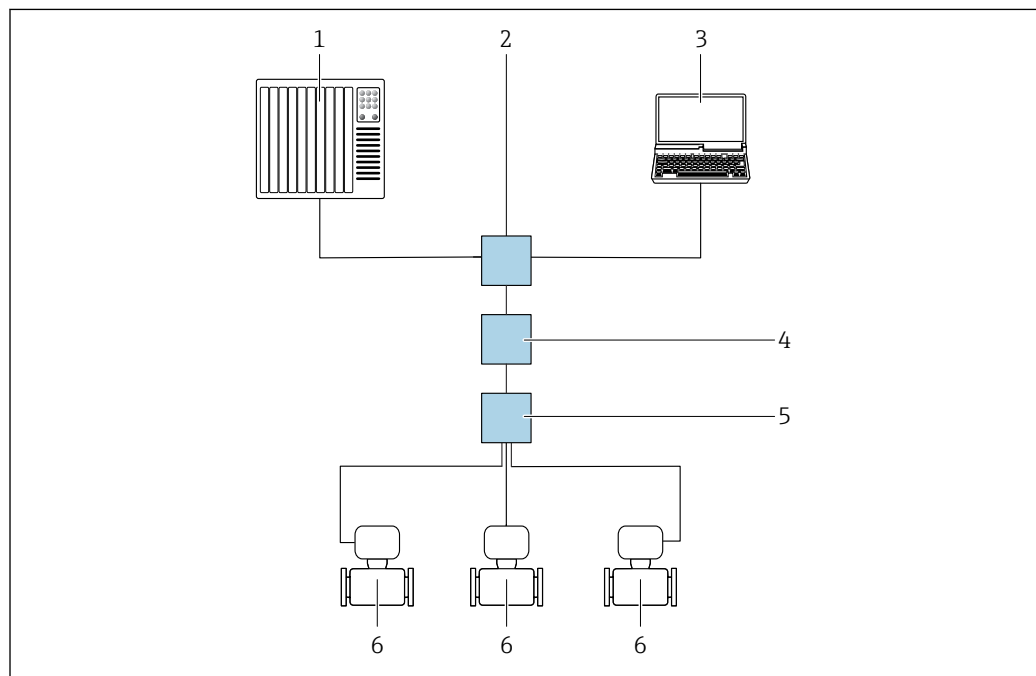
🖻 *31   Options for remote operation via APL network*

1   Automation system, e.g. Simatic S7 (Siemens)
2   Ethernet switch, e.g. Scalance X204 (Siemens)
3   Computer with Web browser (e.g. Internet Explorer) for access to integrated Web server or computer with operating tool (e.g. FieldCare, DeviceCare with PROFINET COM DTM or SIMATIC PDM with FDI-Package)
4   APL power switch (optional)
5   APL field switch
6   Measuring device

Service interface

Via service interface (CDI-RJ45)

A point-to-point connection can be established via onsite device configuration. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.

An adapter for the RJ45 to the M12 plug is optionally available for the non-hazardous area:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 plug mounted in the cable entry. The connection to the service interface can be established via an M12 plug without opening the device.

Proline 500 – digital transmitter
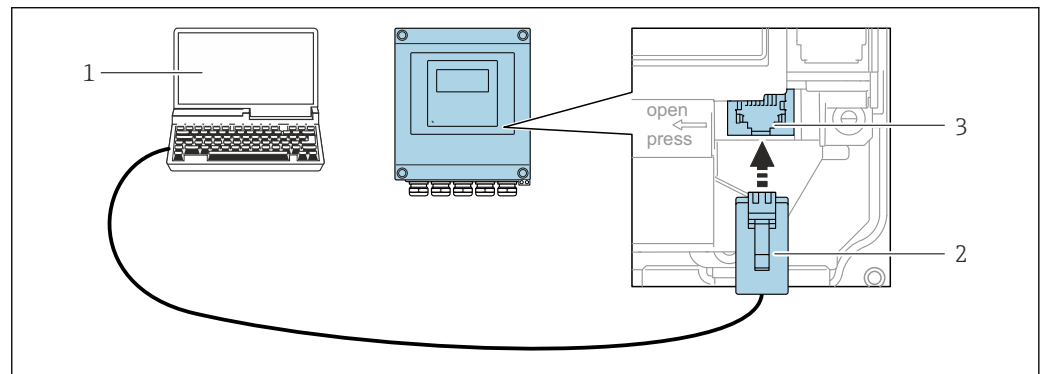
⊞ 32   Connection via service interface (CDI-RJ45)

1   Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
2   Standard Ethernet connecting cable with RJ45 plug
3   Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Proline 500 transmitter
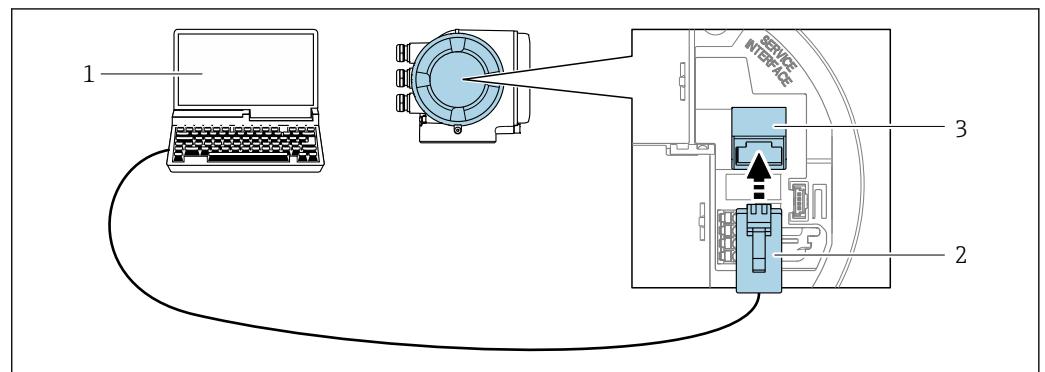
⊞ 33   Connection via service interface (CDI-RJ45)

1   Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
2   Standard Ethernet connecting cable with RJ45 plug
3   Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Via WLAN interface

The optional WLAN interface is available on the following device version:
Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"
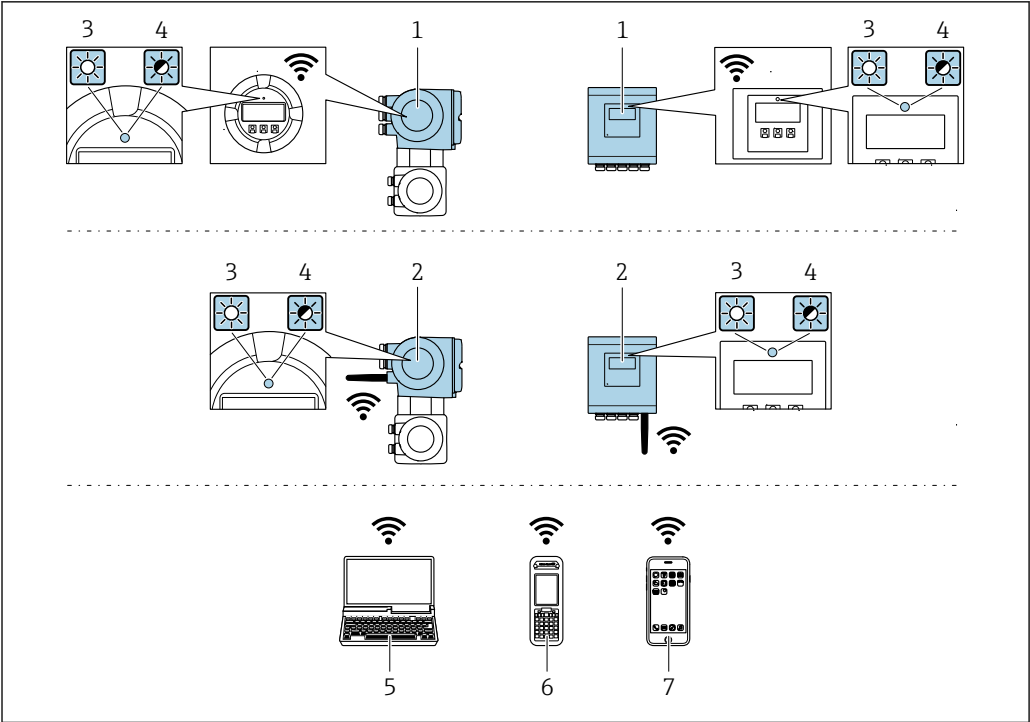
A0034569

1   Transmitter with integrated WLAN antenna
2   Transmitter with external WLAN antenna
3   LED lit constantly: WLAN reception is enabled on measuring device
4   LED flashing: WLAN connection established between operating unit and measuring device
5   Computer with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for
*   accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare)*
6   Mobile handheld terminal with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft
*   Edge) for accessing the integrated device Web server or operating tool (e.g. FieldCare, DeviceCare)*
7   Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)
Configurable WLAN channels	1 to 11
Degree of protection	IP67
Available antennas	• Internal antenna • External antenna (optional) In the event of poor transmission/reception conditions at the place of installation. Only 1 antenna is active at any one time!
Range	• Internal antenna: typically 10 m (32 ft) • External antenna: typically 50 m (164 ft)
Materials (external antenna)	• Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass • Adapter: Stainless steel and nickel-plated brass • Cable: Polyethylene • Plug: Nickel-plated brass • Angle bracket: Stainless steel

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

▶ Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

Note the following to avoid a network conflict:

▸ Avoid accessing the measuring device simultaneously from the same mobile terminal via the service interface (CDI-RJ45) and the WLAN interface.
▸ Only activate one service interface (CDI-RJ45 or WLAN interface).
▸ If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

▸ Enable WLAN on the mobile terminal.

Establishing a WLAN connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
   Select the measuring device using the SSID (e.g. EH_Promass_500_A802000).

2. If necessary, select the WPA2 encryption method.

3. Enter the password:
   Serial number of the measuring device ex-works (e.g. L100A802000).
   ↳ The LED on the display module flashes. It is now possible to operate the measuring device with the web browser, FieldCare or DeviceCare.

The serial number can be found on the nameplate.

To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

Terminating the WLAN connection

▸ After configuring the device:
   Terminate the WLAN connection between the mobile terminal and measuring device.

8.5.2   FieldCare

Function scope

FDT (Field Device Technology)-based plant asset management tool from Endress+Hauser. It can configure all smart field units in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:
- CDI-RJ45 service interface → 🖺 91
- WLAN interface → 🖺 91

Typical functions:
- Configuring parameters of transmitters
- Loading and saving device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook

For additional information about FieldCare, see Operating Instructions BA00027S and BA00059S

Source for device description files

See information → 🖺 96

Establishing a connection

1. Start FieldCare and launch the project.

2. In the network: Add a device.
   ↳ The **Add device** window opens.

3. Select the **CDI Communication TCP/IP** option from the list and press **OK** to confirm.

4. Right-click **CDI Communication TCP/IP** and select the **Add device** option in the context menu that opens.

5. Select the desired device from the list and press **OK** to confirm.
   ↳ The **CDI Communication TCP/IP (Configuration)** window opens.

6. Enter the device address in the **IP address** field: 192.168.1.212 and press **Enter** to confirm.

7. Establish the online connection to the device.

For additional information, see Operating Instructions BA00027S and BA00059S

User interface
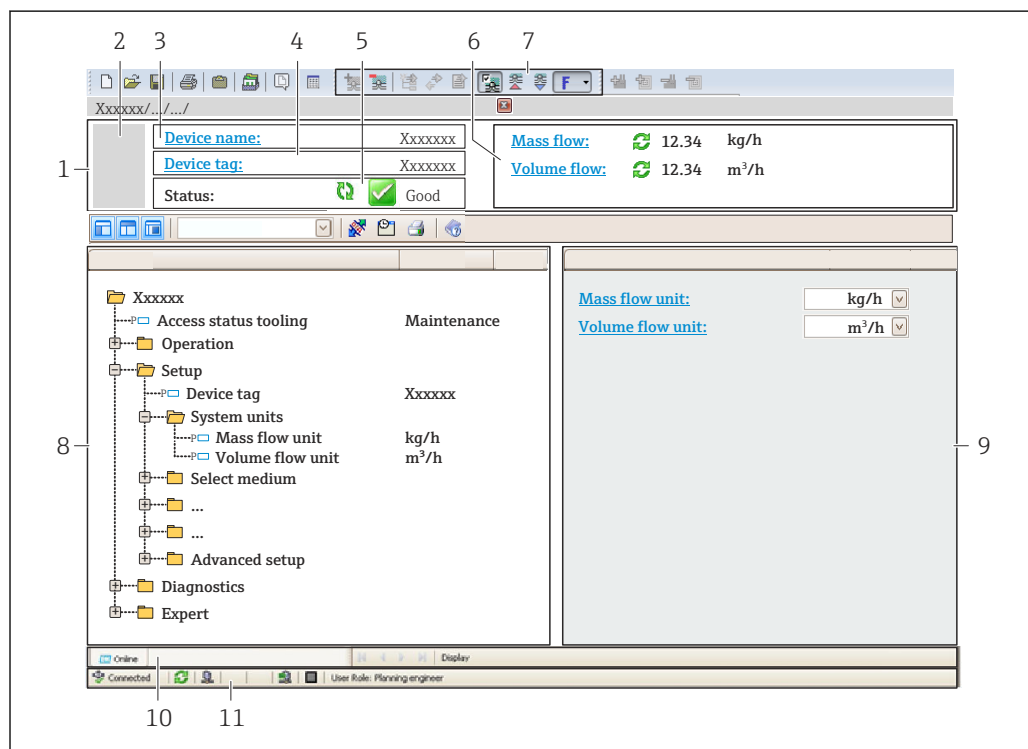
A0021051-EN

1 Header
2 Picture of device
3 Device name
4 Tag name
5 Status area with status signal → 🖺 213
6 Display area for current measured values
7 Edit toolbar with additional functions such as save/load, event list and create documentation
8 Navigation area with operating menu structure
9 Working area
10 Range of action
11 Status area

8.5.3   DeviceCare

Function scope

Tool to connect and configure Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.

For details, see Innovation Brochure IN01047S

Source for device description files

See information → 🖹 96

8.5.4   SIMATIC PDM

Function scope

SIMATIC PDM is a standardized, vendor-independent program from Siemens for the operation, configuration, maintenance and diagnosis of intelligent field devices via PROFINET protocol.

Source for device description files

See information → 🖹 96

9   System integration

9.1   Overview of device description files

9.1.1   Current version data for the device

Firmware version	01.00.zz	• On the title page of the Operating Instructions • On the transmitter nameplate • Firmware version Diagnostics → Device information → Firmware version
Manufacturer	17	Manufacturer Expert → Communication → Physical block → Manufacturer
Device ID	0xA43B	–
Device type ID	Promass 500	Device type Expert → Communication → Physical block → Device type
Device revision	1	–
PROFINET with Ethernet-APL version	2.43	Version of the PROFINET specification

ℹ️ For an overview of the various firmware versions for the device → 📄 288

9.1.2   Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

FieldCare	• www.endress.com → Download Area • USB stick (contact Endress+Hauser) • DVD (contact Endress+Hauser)
DeviceCare	• www.endress.com → Download Area • CD–ROM (contact Endress+Hauser) • DVD (contact Endress+Hauser)
SIMATIC PDM (Siemens)	www.endress.com → Download Area

9.2   Device master file (GSD)

In order to integrate field devices into a bus system, PROFINET needs a description of the device parameters, such as output data, input data, data format and data volume.

These data are available in the device master file (GSD) which is provided to the automation system when the communication system is commissioned. In addition device bit maps, which appear as icons in the network structure, can also be integrated.

The device master file (GSD) is in XML format, and the file is created in the GSDML description markup language.

With the PA Profile 4.02 device master file (GSD) it is possible to exchange field devices made by different manufacturers without having to reconfigure.

The use of two different device master files (GSDs) is possible: the manufacturer-specific GSD and the PA-Profile GSD.

9.2.1 File name of the manufacturer-specific device master file (GSD)

Example of the name of a device master file:

GSDML-V2.43-EH-PROMASS_300_500_APL_yyyymmdd.xml

GSDML	Description language
V2.43	Version of the PROFINET specification
EH	Endress+Hauser
PROMASS	Instrument family
300_500_APL	Transmitter
yyyymmdd	Date of issue (yyyy: year, mm: month, dd: day)
.xml	File name extension (XML file)

9.2.2 File name of the PA Profile device master file (GSD)

Example of the name of a PA Profile device master file:

GSDML-V2.43-PA_Profile_V4.02-B333-FLOW_CORIOLIS-yyyymmdd.xml

GSDML	Description language
V2.43	Version of the PROFINET specification
PA_Profile_V4.02	Version of the PA Profile specification
B333	PA Profile device identification
FLOW	Product family
CORIOLIS	Flow measuring principle
yyyymmdd	Date of issue (yyyy: year, mm: month, dd: day)
.xml	File name extension (XML file)

API	Supported modules	Input and output variables
0x9700	Analog input	Mass flow
	Analog input	Density
	Analog input	Temperature
	Totalizer	Totalizer value: mass/mass Totalizer control

Source for device master files (GSD):

Manufacturer-specific GSD:	www.endress.com → Download Area
PA Profile GSD:	https://www.profibus.com/products/gsd-files/gsd-library-profile-for-process-control-devices-version-40 → Download Area

9.3 Cyclic data transmission

9.3.1 Overview of the modules

The following graphic shows which modules are available to the device for cyclic data transfer. Cyclic data transfer is performed with an automation system.

API	Measuring device Modules	Slot	Sub-slot	Direction Data flow	Control system
	Analog Input 1 (Mass flow)	1	1	→	
	Analog Input 2 (Density)	2	1	→	
	Analog Input 3 (Temperature)	3	1	→	
	Analog Input 4	20	1	→	
	Analog Input 5	21	1	→	
	Analog Input 6	22	1	→	
	Analog Input 7	23	1	→	
	Analog Input 8	24	1	→	
	Analog Input 9	25	1	→	
	Analog Input 10	26	1	→	
	Analog Input 11	27	1	→	
	Analog Input 12	28	1	→	
	Analog Input 13	29	1	→	
	Analog Input 14	30	1	→	
	Analog Input 15	31	1	→	
	Analog Input 16	32	1	→	
	Totalizer 1 (Mass)	4	1	→ ←	
0x9700	Totalizer 2	70	1	→ →	PROFINET
	Totalizer 3	71	1	→ ←	
	Binary Input 1 (Heartbeat)	80	1	→	
	Binary Input 2	81	1	→	
	Analog Output 1 (Pressure)	160	1	←	
	Analog Output 2 (Temperature)	161	1	←	
	Analog Output 3 (Ref. density)	162	1	←	
	Analog Output 4 (% Sediment and water)	163	1	←	
	Analog Output 5 (Water cut percentage)	164	1	←	
	Analog Output 6 (Appl. Spec. out 0)	165	1	←	
	Analog Output 7 (Appl. Spec. out 1)	166	1	←	
	Binary Output 1 (Heartbeat)	210	1	→	
	Binary Output 2	211	1	←	
	Enumerated Output	240	1	←	

9.3.2   Description of the modules

The data structure is described from the perspective of the automation system:
- Input data: Are sent from the measuring device to the automation system.
- Output data: Are sent from the automation system to the measuring device.

Analog Input module

Transmit input variables from the measuring device to the automation system.

Analog Input modules cyclically transmit the selected input variables, including the status, from the measuring device to the automation system. The input variable is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the input variable.

Selection: input variable

Slot	Sub-slot	Input variables
1	1	Mass flow
2	1	Density

Slot	Sub-slot	Input variables
3	1	Temperature
20 to 32	1	• Mass flow • Volume flow • Corrected volume flow • Density • Reference density • Temperature • Electronics temperature • Oscillation frequency • Frequency fluctuation • Oscillation damping • Tube damping fluctuation • Signal asymmetry • Exciter current • Application-specific output 0 • Application-specific output 1 • Index inhomogeneous medium • Index suspended bubbles • Index sensor asymmetry • Current output 1 • Current output 2 • Current output 3 **Additional input variables with the Heartbeat Verification application package** • Carrier pipe temperature • Oscillation damping 1 • Oscillation frequency 1 • Oscillation amplitude 0 • Oscillation amplitude 1 • Frequency fluctuation 1 • Tube damping fluctuation 1 • Exciter current 1 • HBSI **Additional input variables with the Concentration Measurement application package** • Concentration • Target mass flow • Carrier mass flow • Target volume flow • Carrier volume flow • Target corrected volume flow • Carrier corrected volume flow **Additional input variables with the Petroleum application package** • Alternative reference density • GSV flow • Alternative GSV flow • NSV flow • Alternative NSV flow • S&W volume flow • Water cut % • Oil density • Water density • Oil mass flow • Water mass flow • Oil volume flow • Water volume flow • Oil corrected volume flow • Water corrected volume flow

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1)   Status coding → 🖺 108

Application-specific Input module

Transmit compensation values from the measuring device to the automation system.

The Application-specific Input module cyclically transmits compensation values, including the status, from the measuring device to the automation system. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values

ℹ️ The configuration is performed via: Expert → Application → Application specific calculations → Process variables

Slot	Compensation value
20...32	Application-specific Input module 0
20...32	Application-specific Input module 1

Data structure

Input data of Application-specific Input module

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1)   Status coding → 🖺 108

Binary Input module

Transmit binary input variables from the measuring device to the automation system.

Binary input variables are used by the measuring device to transmit the state of device functions to the automation system.

Binary Input modules cyclically transmit discrete input variables, including the status, from the measuring device to the automation system. The discrete input variable is depicted in the first byte. The second byte contains standardized status information pertaining to the input variable.

Selection: Device function Binary Input Slot 80

Slot	Sub-slot	Bit	Device function	Status (meaning)
80	1	0	Verification has not been performed.	• 0 (device function not active) • 1 (device function active)
		1	Verification has failed.	
		2	Currently performing verification.	
		3	Verification completed.	
		4	Verification has failed.	

Slot	Sub-slot	Bit	Device function	Status (meaning)
		5	Verification performed successfully.	
		6	Verification has not been performed.	
		7	Reserved	

Selection: Device function Binary Input Slot 81

Slot	Sub-slot	Bit	Device function	Status (meaning)
81	1	0	Partially empty pipe detection	• 0 (device function not active)
		1	Low flow cut off	• 1 (device function active)
		2	Reserved	
		3	Reserved	
		4	Reserved	
		5	Reserved	
		6	Reserved	
		7	Reserved	

Data structure

Input data of Binary Input

Byte 1	Byte 2
Binary Input	Status [1]

1)   Status coding → 🖹 108

Mass module

Transmit mass counter value from the measuring device to the automation system.

The Mass module cyclically transmits the mass, including the status, from the measuring device to the automation system. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the input variable.

Selection: input variable

Slot	Sub-slot	Input variables
4	1	Mass

Data structure

Volume input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1)   Status coding → 🖹 108

Mass Totalizer Control module

Transmit totalizer value from the measuring device to the automation system.

The Mass Totalizer Control module cyclically transmits a selected totalizer value, including the status, from the measuring device to the automation system. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the input variable.

Selection: input variable

Slot	Sub-slot	Input variable
4	1	Mass

Data structure

Mass Totalizer Control input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1)   Status coding → 🖻 108

Selection: output variable

Transmit the control value from the automation system to the measuring device.

Slot	Sub-slot	Value	Input variable
70...71	1	1	Reset to "0"
		2	Preset value
		3	Stop
		4	Totalize

Data structure

Mass Totalizer Control output data

Byte 1
Control variable

Totalizer module

Transmit totalizer value from the measuring device to the automation system.

The Totalizer module cyclically transmits a selected totalizer value, including the status, from the measuring device to the automation system. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the input variable.

Selection: input variable

Slot	Sub-slot	Input variable
70 to 71	1	• Mass flow • Volume flow • Corrected volume flow • Target mass flow [1] • Carrier mass flow • Target volume flow • Carrier volume flow • Target corrected volume flow • Carrier corrected volume flow • GSV flow [2] • Alternative GSV flow [2] • NSV flow [2] • Alternative NSV flow [2] • S&W volume flow [2] • Oil mass flow [2] • Water mass flow [2] • Oil volume flow [2] • Water volume flow [2] • Oil corrected volume flow [2] • Raw value mass flow [2]

1)   Only available with the Concentration application package
2)   Only available with the Petroleum application package

Data structure

Totalizer input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1)   Status coding → 🕮 108

Totalizer Control module

Transmit totalizer value from the measuring device to the automation system.

The Totalizer Control module cyclically transmits a selected totalizer value, including the status, from the measuring device to the automation system. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the input variable.

Selection: input variable

Slot	Sub-slot	Input variable
70 to 71	1	• Mass flow • Volume flow • Corrected volume flow • Target mass flow [1] • Carrier mass flow • Target volume flow • Carrier volume flow • Target corrected volume flow • Carrier corrected volume flow • GSV flow [2] • Alternative GSD flow [2] • NSV flow [2] • Alternative NSV flow [2] • S&W volume flow [2] • Oil mass flow [2] • Water mass flow [2] • Oil volume flow [2] • Water volume flow [2] • Oil corrected volume flow [2] • Raw value mass flow [2]

1) Only available with the Concentration application package
2) Only available with the Petroleum application package

Data structure

Totalizer Control input data

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1) Status coding → 🗎 108

Selection: output variable

Transmit the control value from the automation system to the measuring device.

Slot	Sub-slot	Value	Input variable
70 to 71	1	1	Reset to "0"
		2	Preset value
		3	Stop
		4	Totalize

Data structure

Totalizer Control output data

Byte 1
Control variable

Analog Output module

Transmit a compensation value from the automation system to the measuring device.

Analog Output modules cyclically transmit compensation values, including the status and associated unit, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the

IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values

ℹ️ The selection is made via: Expert → Sensor → External compensation

Slot	Sub-slot	Compensation value
160		Pressure
161		Temperature
162		Reference density
163	1	External value for % S&W (sediment and water) [1]
164		External value for % Water cut [1]
165		Appl. Spec. Outp. 0
166		Appl. Spec. Outp. 1

1) Only available with the Petroleum application package.

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status [1]

1) Status coding → 🔲 108

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert → Sensor → External compensation

Fail safe type parameter

- Fail safe value option: The value defined in the Fail safe value parameter is used.
- Fallback value option: The last valid value is used.
- Off option: The failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Binary Output module

Transmit binary output values from the automation system to the measuring device.

Binary output values are used by the automation system to enable and disable device functions.

Binary output values cyclically transmit discrete output values, including the status, from the automation system to the measuring device. The discrete output values are transmitted in the first byte. The second byte contains standardised status information pertaining to the output value.

Selection: Device function Binary Output Slot 210

Slot	Sub-slot	Bit	Device function	Status (meaning)
210	1	0	Start verification.	A change of status from 0 to 1 starts Heartbeat Verification [1]
		1	Reserved	
		2	Reserved	
		3	Reserved	
		4	Reserved	
		5	Reserved	
		6	Reserved	
		7	Reserved	

1)   Only available with the Heartbeat application package

Selection: Device function Binary Output Slot 211

Slot	Sub-slot	Bit	Device function	Status (meaning)
211	1	0	Flow override	• 0 (disable device function) • 1 (enable device function)
		1	Zero adjust	
		2	Relay output	Relay output value:
		3	Relay output	• 0
		4	Relay output	• 1
		5	Reserved	
		6	Reserved	
		7	Reserved	

Data structure

Binary Output input data

Byte 1	Byte 2
Binary Output	Status [1] [2]

1)   Status coding → 🕮 108
2)   If the status is BAD, the control variable is not adopted.

Concentration module

ℹ️ Only available with the Concentration Measurement application package.

Assigned device functions

Slot	Input variables
240	Selection of the liquid type

Data structure

Concentration output data

Byte 1
Control variable

Liquid type	Enum code
Off	0
Sucrose in water	5
Glucose in water	2
Fructose in water	1
Invert sugar in water	6
Corn syrup HFCS42	15
Corn syrup HFCS55	16
Corn syrup HFCS90	17
Original wort	18
Ethanol in water	11
Methanol in water	12
Hydrogen peroxide in water	4
Hydrochloric acid	24
Sulfuric acid	25
Nitric acid	7
Phosphoric acid	8
Sodium hydroxide	10
Potassium hydroxide	9
Ammonium nitrate in water	13
Iron(III) chloride in water	14
% mass / % volume	19
User Profile Coef Set No. 1	21
User Profile Coef Set No. 2	22
User Profile Coef Set No. 3	23

9.3.3   Status coding

Status	Coding (hex)	Meaning
BAD - Maintenance alarm	0x24 to 0x27	A measured value is not available because a device error has occurred.
BAD - Process related	0x28 to 0x2B	A measured value is not available because the process conditions are not within the device's technical specification limits.
BAD - Function check	0x3C to 0x03F	A function check is active (e.g. cleaning or calibration)
UNCERTAIN - Initial value	0x4F to 0x4F	A predefined value is output until a correct measured value is available again or corrective measures have been performed that change this status.

Status	Coding (hex)	Meaning
UNCERTAIN - Maintenance demanded	0x68 to 0x6B	Signs of wear and tear have been detected on the measuring device. Short-term maintenance is needed to ensure that the measuring device remains operational. The measured value might be invalid. The use of the measured value depends on the application.
UNCERTAIN - Process related	0x78 to 0x7B	The process conditions are not within the device's technical specification limits. This could have a negative impact on the quality and accuracy of the measured value. The use of the measured value depends on the application.
GOOD - OK	0x80 to 0x83	No error has been diagnosed.
GOOD - Maintenance required	0xA4 to 0xA7	The measured value is valid. The device will require servicing in the near future.
GOOD - Maintenance demanded	0xA8 to 0xAB	The measured value is valid. It is highly advisable to service the device in the near future.
GOOD - Function check	0xBC to 0XBF	The measured value is valid. The measuring device is performing an internal function check. The function check does not have any noticeable effect on the process.

9.3.4   Factory setting

The slots are already assigned in the automation system for initial commissioning.

Assigned slots

Slot	Factory setting
1	Mass flow
2	Density
3	Temperature
4	Mass
20 to 32	–
70 to 71	–
80 to 81	–
160 to 166	–
210 to 211	–
240	–

9.4 System redundancy S2

A redundant layout with two automation systems is necessary for processes that are in continuous operation. If one system fails the second system guarantees continued, uninterrupted operation. The measuring device supports S2 system redundancy and can communicate with both automation systems simultaneously.
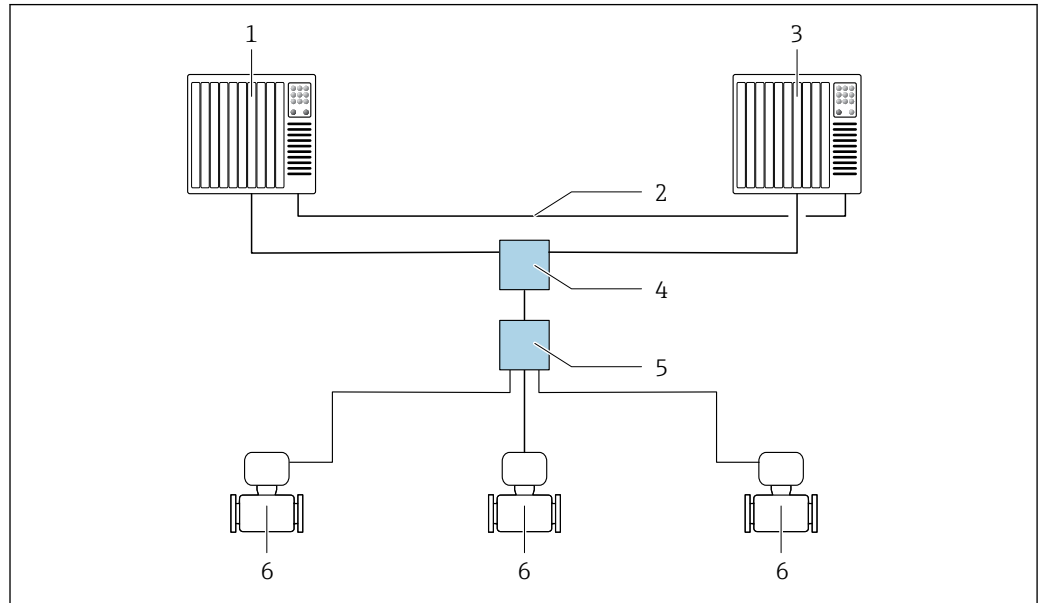
🖾 34   Example of the layout of a redundant system (S2): star topology

1   Automation system 1
2   Synchronization of automation systems
3   Automation system 2
4   Industrial Ethernet Managed Switch
5   APL field switch
6   Measuring device

All the devices in the network must support S2 system redundancy.

10   Commissioning

10.1   Post-installation and post-connection check

Before commissioning the device:

▸ Make sure that the post-installation and post-connection checks have been performed successfully.

- "Post-installation check" checklist → 🖺 34
- "Post-connection check" checklist → 🖺 67

10.2   Switching on the measuring device

▸ After a successful post-installation and post-connection check, switch on the device.

  ↳ After a successful startup, the local display switches automatically from the startup display to the operational display.

    ℹ️ If the local display is blank or if a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" → 🖺 204.

10.3   Connecting via FieldCare

- For FieldCare → 🖺 91 connection
- For connecting via FieldCare → 🖺 94
- For the FieldCare → 🖺 94 user interface

10.4   Setting the operating language

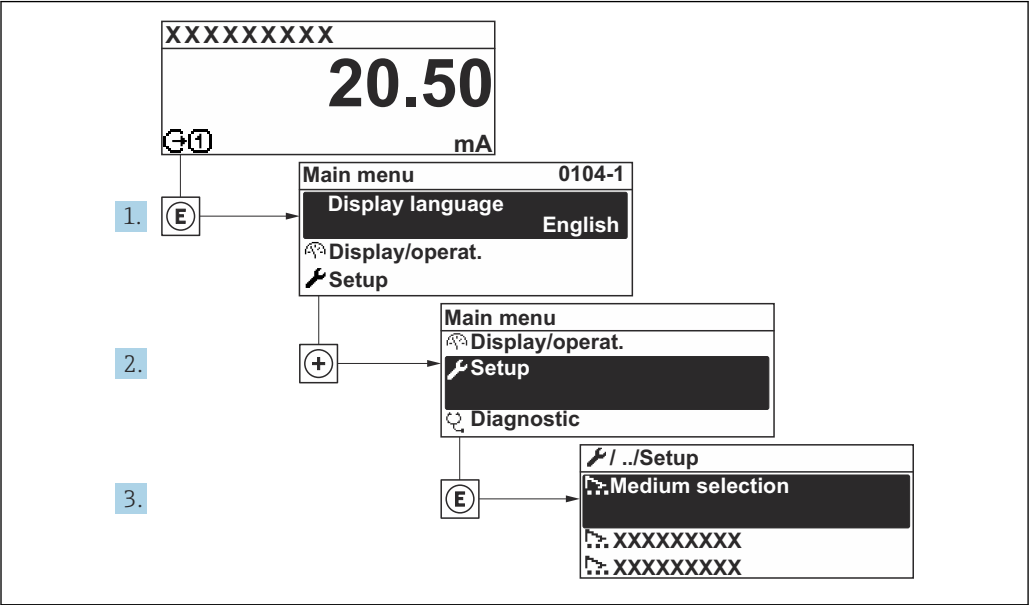Factory setting: English or ordered local language
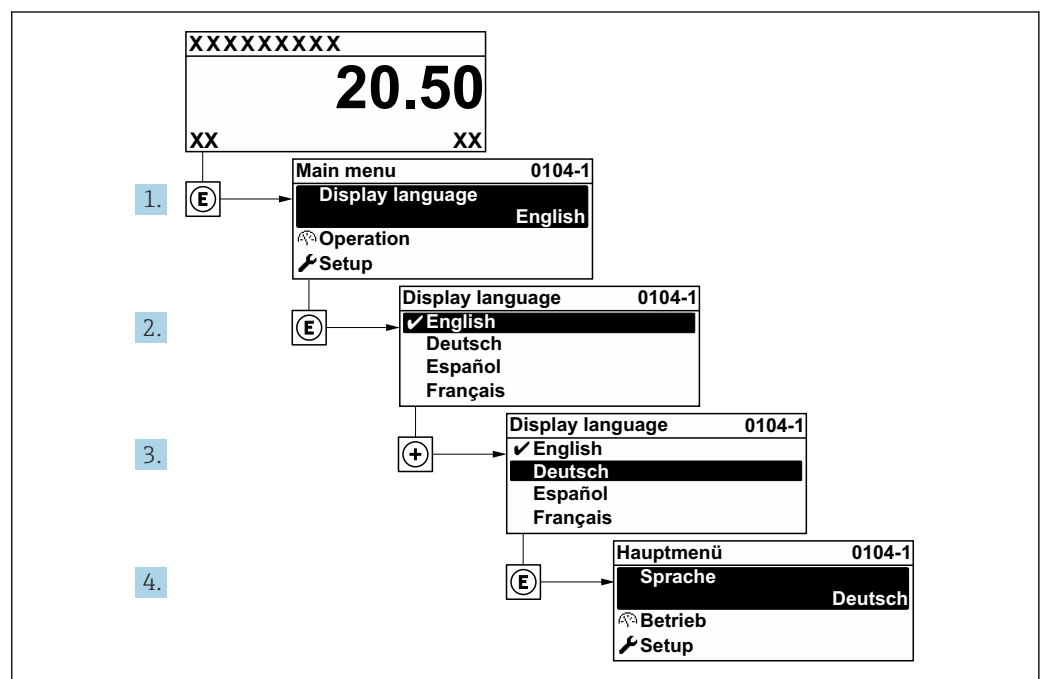
🖻 35   Taking the example of the local display

10.5   Configuring the measuring device

- The **Setup** menu with its guided wizards contains all the parameters needed for standard operation.
- Navigation to the **Setup** menu

36   Taking the example of the local display

The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

Setup		
PROFINET device name	→ 🖺	113
▶ Communication	→ 🖺	113
▶ System units	→ 🖺	115
▶ Medium selection	→ 🖺	118
▶ Analog inputs	→ 🖺	121
▶ I/O configuration	→ 🖺	124
▶ Current input 1 to n	→ 🖺	125
▶ Status input 1 to n	→ 🖺	126
▶ Current output 1 to n	→ 🖺	127

▶ Pulse/frequency/switch output 1 to n	→ 🖹 131
▶ Relay output 1 to n	→ 🖹 140
▶ Display	→ 🖹 143
▶ Low flow cut off	→ 🖹 148
▶ Partially filled pipe detection	→ 🖹 149
▶ Advanced setup	→ 🖹 150

10.5.1 Defining the tag name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station) of the PROFINET specification (data length: 255 bytes)

The device name can be changed via DIP switches or the automation system .

The device name currently used is displayed in the **Name of station** parameter.

Navigation
"Setup" menu → PROFINET device name

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
PROFINET device name	Name of the measuring point.	Max. 32 characters such as letters and numbers.	EH-PROMASS500 serial number of the device

10.5.2 Displaying the communication interface

The **Communication** submenu shows all the current parameter settings for selecting and configuring the communication interface.

Navigation
"Setup" menu → Communication

‣ Communication	
▶ APL port	→ 🖹 114
▶ Service interface	→ 🖹 114
▶ Network diagnostics	→ 🖹 115

"APL port" submenu

Navigation

"Setup" menu → Communication → APL port

▶ APL port	
IP address (7263)	→ 🖺 114
Subnet mask (7265)	→ 🖺 114
Default gateway (7264)	→ 🖺 114
MAC address (7262)	→ 🖺 114

Parameter overview with brief description

Parameter	Description	User entry / User interface	Factory setting
IP address	Enter the IP address of the measuring device.	Character string comprising numbers, letters and special characters (15)	0.0.0.0
Default gateway	Enter IP address for the default gateway of the measuring device.	Character string comprising numbers, letters and special characters (15)	0.0.0.0
Subnet mask	Enter subnet mask of the measuring device.	Character string comprising numbers, letters and special characters (15)	255.255.255.0
MAC address	Shows the MAC address of the measuring device.	Character string comprising numbers, letters and special characters	

"Service interface" submenu

Navigation

"Setup" menu → Communication → Service interface

▶ Service interface	
IP address (7209)	→ 🖺 115
Subnet mask (7211)	→ 🖺 115
Default gateway (7210)	→ 🖺 115
MAC address (7214)	→ 🖺 115

Parameter overview with brief description

Parameter	Description	User entry / User interface	Factory setting
IP address	Enter the IP address of the measuring device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
Subnet mask	Displays the subnet mask.	4 octet: 0 to 255 (in the particular octet)	255.255.255.0
Default gateway	Displays the default gateway.	4 octet: 0 to 255 (in the particular octet)	0.0.0.0
MAC address	Displays the MAC address of the measuring device. ⓘ MAC = Media Access Control	Unique 12-digit character string comprising letters and numbers, e.g.: 00:07:05:10:01:5F	Each measuring device is given an individual address.

"Network diagnostics" submenu

Navigation

"Setup" menu → Communication → Network diagnostics

► Network diagnostics	
Mean squared error (7258)	→ 🖺 115
Number of failed received packets (7257)	→ 🖺 115

Parameter overview with brief description

| Parameter	Description	User interface	Factory setting
Mean squared error	Provides an indication of the link signal quality.	Signed floating-point number	0 dB
Number of failed received packets	Shows the number of failed received packets.	0 to 65 535	0

10.5.3   Setting the system units

In the **System units** submenu the units of all the measured values can be set.

ⓘ The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

Navigation

"Setup" menu → System units

► System units	
Mass flow unit	→ 🖺 116
Mass unit	→ 🖺 116

Volume flow unit		→ 🕮 116
Volume unit		→ 🕮 116
Corrected volume flow unit		→ 🕮 116
Corrected volume unit		→ 🕮 116
Density unit		→ 🕮 116
Reference density unit		→ 🕮 117
Density 2 unit		→ 🕮 117
Temperature unit		→ 🕮 117
Pressure unit		→ 🕮 117

Parameter overview with brief description

| Parameter	Description	Selection	Factory setting
Mass flow unit	Select mass flow unit. *Effect* The selected unit applies for: • Output • Low flow cut off • Simulation process variable	Unit choose list	Country-specific: • kg/h • lb/min
Mass unit	Select mass unit.	Unit choose list	Country-specific: • kg • lb
Volume flow unit	Select volume flow unit. *Effect* The selected unit applies for: • Output • Low flow cut off • Simulation process variable	Unit choose list	Depends on country: • l/h • gal/min (us)
Volume unit	Select volume unit.	Unit choose list	Country-specific: • l (DN > 150 (6"): **m³** option) • gal (us)
Corrected volume flow unit	Select corrected volume flow unit. *Result* The selected unit applies for: **Corrected volume flow** parameter (→ 🕮 184)	Unit choose list	Country-specific: • Nl/h • Sft³/min
Corrected volume unit	Select corrected volume unit.	Unit choose list	Country-specific: • Nl • Sft³
Density unit	Select density unit. *Effect* The selected unit applies for: • Output • Simulation process variable • Density adjustment (**Expert** menu)	Unit choose list	Country-specific: • kg/l • lb/ft³

Parameter	Description	Selection	Factory setting
Reference density unit	Select reference density unit.	Unit choose list	Country-dependent • kg/Nl • lb/Sft³
Density 2 unit	Select second density unit.	Unit choose list	Depends on country: • kg/l • lb/ft³
Temperature unit	Select temperature unit. *Effect* The selected unit applies for: • **Electronic temperature** parameter (6053) • **Maximum value** parameter (6051) • **Minimum value** parameter (6052) • **Maximum value** parameter (6108) • **Minimum value** parameter (6109) • **Carrier pipe temperature** parameter (6027) • **Maximum value** parameter (6029) • **Minimum value** parameter (6030) • **Reference temperature** parameter (1816) • **Temperature** parameter	Unit choose list	Country-specific: • ℃ • ℉
Pressure unit	Select process pressure unit. *Result* The unit is taken from: • **Pressure value** parameter (→ 🗎 120) • **External pressure** parameter (→ 🗎 120) • Pressure value	Unit choose list	Country-specific: • bar a • psi a

10.5.4 Selecting and setting the medium

The **Select medium** wizard submenu contains parameters that must be configured in order to select and set the medium.

Navigation
"Setup" menu → Medium selection

▸ Medium selection	
Select medium type	→ 🖹 119
Select gas type	→ 🖹 119
Reference sound velocity	→ 🖹 119
Reference sound velocity	→ 🖹 119
Temperature coefficient sound velocity	→ 🖹 119
Temperature coefficient sound velocity	→ 🖹 119
Pressure compensation	→ 🖹 119
Pressure value	→ 🖹 120
External pressure	→ 🖹 120

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Select medium type	–	Use this function to select the type of medium: "Gas" or "Liquid". Select the "Other" option in exceptional cases in order to enter the properties of the medium manually (e.g. for highly compressive liquids such as sulfuric acid).	• Liquid • Gas • Other	Liquid
Select gas type	In the **Medium selection** submenu, the **Gas** option is selected.	Select measured gas type.	• Air • Ammonia NH3 • Argon Ar • Sulfur hexafluoride SF6 • Oxygen O2 • Ozone O3 • Nitrogen oxide NOx • Nitrogen N2 • Nitrous oxide N2O • Methane CH4 • Methane CH4 + 10% Hydrogen H2 • Methane CH4 + 20% Hydrogen H2 • Methane CH4 + 30% Hydrogen H2 • Hydrogen H2 • Helium He • Hydrogen chloride HCl • Hydrogen sulfide H2S • Ethylene C2H4 • Carbon dioxide CO2 • Carbon monoxide CO • Chlorine Cl2 • Butane C4H10 • Propane C3H8 • Propylene C3H6 • Ethane C2H6 • Other	Methane CH4
Reference sound velocity	In the **Select gas type** parameter, the **Other** option is selected.	Enter sound velocity of the gas at 0 ℃ (32 ℉).	1 to 99 999.9999 m/s	415.0 m/s
Reference sound velocity	In the **Select medium type** parameter, the **Other** option is selected.	Enter sound velocity of the medium at 0 ℃ (32 ℉).	Signed floating-point number	1456 m/s
Temperature coefficient sound velocity	In the **Select gas type** parameter, the **Other** option is selected.	Enter the temperature coefficient for the gas sound velocity.	Positive floating point number	0.87 (m/s)/K
Temperature coefficient sound velocity	In the **Select medium type** parameter, the **Other** option is selected.	Enter temperature coefficient for the medium sound velocity.	Signed floating-point number	1.3 (m/s)/K
Pressure compensation	–	Select pressure compensation type.	• Off • Fixed value • External value • Current input 1 * • Current input 2 * • Current input 3 *	Off

| Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Pressure value	In the **Pressure compensation** parameter, the **Fixed value** option is selected.	Enter process pressure to be used for pressure correction.	Positive floating-point number	1.01325 bar
External pressure	In the **Pressure compensation** parameter, the **External value** option or the **Current input 1…n** option is selected.	Shows the external process pressure value.		–

*   Visibility depends on order options or device settings

10.5.5 Configuration of the Analog Inputs

The **Analog inputs** submenu guides the user systematically to the individual **Analog input 1 to n** submenu. From here you get to the parameters of the individual analog input.

Navigation
"Setup" menu → Analog inputs

‣ Analog inputs	
‣ Mass flow	→ 🖺 121
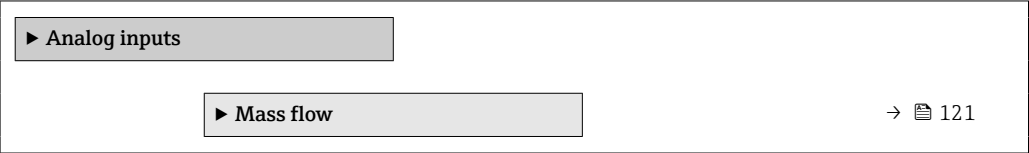
"Analog inputs" submenu

Navigation
"Setup" menu → Analog inputs → Mass flow
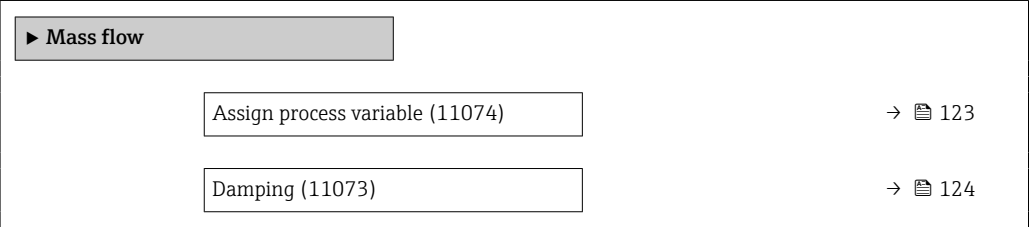
‣ Mass flow	
Assign process variable (11074)	→ 🖺 123
Damping (11073)	→ 🖺 124

Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Parent class		0 to 255	70

Parameter	Description	User interface / User entry	Factory setting
Assign process variable	Select a process variable.	• Mass flow • Volume flow • Density • Temperature • Carrier pipe temperature • Electronics temperature • Oscillation frequency 0 • Oscillation frequency 1 • Oscillation amplitude 0 • Oscillation amplitude 1 • Frequency fluctuation 0 • Frequency fluctuation 1 • Oscillation damping 0 • Oscillation damping 1 • Oscillation damping fluctuation 0 • Oscillation damping fluctuation 1 • Signal asymmetry • Torsion signal asymmetry * • Exciter current 0 • Exciter current 1 • HBSI • Current input 1 • Current input 2 • Current input 3 • Application specific output 0 • Application specific output 1 • Inhomogeneous medium index • Suspended bubbles index • Test point 0 • Test point 1 • Sensor index coil asymmetry • Raw value mass flow • Corrected volume flow • Target mass flow • Carrier mass flow • Target volume flow • Carrier volume flow • Target corrected volume flow • Carrier corrected volume flow • Reference density • Reference density alternative • GSV flow • GSV flow alternative • NSV flow • NSV flow alternative * • S&W volume flow • Water cut * • Oil density • Water density • Oil mass flow • Water mass flow • Oil volume flow • Water volume flow • Oil corrected volume flow • Water corrected volume flow • Concentration • Dynamic viscosity • Kinematic viscosity • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity	Mass flow

Parameter	Description	User interface / User entry	Factory setting
Damping	Enter time constant for input damping (PT1 element). Damping reduces the effect of fluctuations in the measured value on the output signal.	Positive floating-point number	1.0 s

* Visibility depends on order options or device settings

10.5.6 Displaying the I/O configuration

The **I/O configuration** submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

Navigation
"Setup" menu → I/O configuration

► I/O configuration	
I/O module 1 to n terminal numbers	→ 🖹 124
I/O module 1 to n information	→ 🖹 124
I/O module 1 to n type	→ 🖹 124
Apply I/O configuration	→ 🖹 124
I/O alteration code	→ 🖹 124

Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry	Factory setting
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	▪ Not used ▪ 26-27 (I/O 1) ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3) ▪ 20-21 (I/O 4)	–
I/O module 1 to n information	Shows information of the plugged I/O module.	▪ Not plugged ▪ Invalid ▪ Not configurable ▪ Configurable ▪ PROFINET	–
I/O module 1 to n type	Shows the I/O module type.	▪ Off ▪ Current output * ▪ Current input * ▪ Status input * ▪ Pulse/frequency/switch output * ▪ Double pulse output * ▪ Relay output *	Off
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	▪ No ▪ Yes	No
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer	0

* Visibility depends on order options or device settings

10.5.7 Configuring the current input

The **"Current input" wizard** guides the user systematically through all the parameters that have to be set for configuring the current input.

Navigation

"Setup" menu → Current input

► Current input 1 to n	
Terminal number	→ 🕮 125
Signal mode	→ 🕮 125
0/4 mA value	→ 🕮 125
20 mA value	→ 🕮 125
Current span	→ 🕮 125
Failure mode	→ 🕮 126
Failure value	→ 🕮 126

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current input module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–
Signal mode	The measuring device is **not** approved for use in the hazardous area with type of protection Ex-i.	Select the signal mode for the current input.	• Passive • Active *	Active
0/4 mA value	–	Enter 4 mA value.	Signed floating-point number	0
20 mA value	–	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	–	Select current range for process value output and upper/lower level for alarm signal.	• 4...20 mA (4...20.5 mA) • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 0...20 mA (0...20.5 mA)	Country-specific: • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA)

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Failure mode	–	Define input behavior in alarm condition.	• Alarm • Last valid value • Defined value	Alarm
Failure value	In the **Failure mode** parameter, the **Defined value** option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	0

*   Visibility depends on order options or device settings

10.5.8   Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

Navigation
"Setup" menu → Status input 1 to n

► Status input 1 to n		
	Assign status input	→ 🗎 126
	Terminal number	→ 🗎 126
	Active level	→ 🗎 127
	Terminal number	→ 🗎 126
	Response time status input	→ 🗎 127
	Terminal number	→ 🗎 126

Parameter overview with brief description

Parameter	Description	Selection / User interface / User entry	Factory setting
Assign status input	Select function for the status input.	• Off • Reset totalizer 1 • Reset totalizer 2 • Reset totalizer 3 • Reset all totalizers • Flow override • Zero adjustment • Reset weighted averages * • Reset weighted averages + totalizer 3 *	Off
Terminal number	Shows the terminal numbers used by the status input module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–

Parameter	Description	Selection / User interface / User entry	Factory setting
Active level	Define input signal level at which the assigned function is triggered.	• High • Low	High
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms	50 ms

*   Visibility depends on order options or device settings

10.5.9   Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

Navigation
"Setup" menu → Current output

| ▶ Current output 1 to n	
Terminal number	→ 🖹 127
Signal mode	→ 🖹 127
Process variable current output	→ 🖹 128
Current range output	→ 🖹 129
Lower range value output	→ 🖹 129
Upper range value output	→ 🖹 129
Fixed current	→ 🖹 129
Damping current output	→ 🖹 129
Failure behavior current output	→ 🖹 130
Failure current	→ 🖹 130

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current output module.	• Not used • 26-27 (I/O 1) • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–
Signal mode	–	Select the signal mode for the current output.	• Active * • Passive *	Active

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Process variable current output	–	Select the process variable for the current output.	• Off [*] • Mass flow • Volume flow • Corrected volume flow [*] • Density • Reference density [*] • Temperature • Target mass flow [*] • Carrier mass flow [*] • Target volume flow [*] • Carrier volume flow [*] • Target corrected volume flow [*] • Carrier corrected volume flow [*] • Reference density alternative [*] • GSV flow [*] • GSV flow alternative [*] • NSV flow [*] • NSV flow alternative [*] • S&W volume flow [*] • Water cut [*] • Oil density [*] • Water density [*] • Oil mass flow [*] • Water mass flow [*] • Oil volume flow [*] • Water volume flow [*] • Oil corrected volume flow [*] • Water corrected volume flow [*] • Concentration [*] • Application specific output 0 [*] • Application specific output 1 [*] • Inhomogeneous medium index • Suspended bubbles index [*] • Raw value mass flow • Exciter current 0 • Oscillation damping 0 • Oscillation damping fluctuation 0 [*] • Oscillation frequency 0 • Frequency fluctuation 0 [*] • Signal asymmetry • Torsion signal asymmetry [*] • Carrier pipe temperature [*] • Frequency fluctuation 0 [*]	Mass flow

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
			• Oscillation amplitude 0 * • Oscillation damping fluctuation 0 * • HBSI * • Pressure * • Electronics temperature • Sensor index coil asymmetry • Test point 0 • Test point 1	
Current range output	–	Select current range for process value output and upper/lower level for alarm signal.	• 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 4...20 mA (4... 20.5 mA) • 0...20 mA (0... 20.5 mA) • Fixed value	Depends on country: • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA)
Lower range value output	One of the following options is selected in the **Current span** parameter (→ 🖺 129): • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 4...20 mA (4... 20.5 mA) • 0...20 mA (0... 20.5 mA)	Enter lower range value for the measured value range.	Signed floating-point number	Depends on country: • 0 kg/h • 0 lb/min
Upper range value output	One of the following options is selected in the **Current span** parameter (→ 🖺 129): • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 4...20 mA (4... 20.5 mA) • 0...20 mA (0... 20.5 mA)	Enter upper range value for the measured value range.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The **Fixed current** option is selected in the **Current span** parameter (→ 🖺 129).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA
Damping current output	A process variable is selected in the **Assign current output** parameter (→ 🖺 128) and one of the following options is selected in the **Current span** parameter (→ 🖺 129): • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 4...20 mA (4... 20.5 mA) • 0...20 mA (0... 20.5 mA)	Set reaction time for output signal to fluctuations in the measured value.	0.0 to 999.9 s	1.0 s

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Failure behavior current output	A process variable is selected in the **Assign current output** parameter (→ 🗎 128) and one of the following options is selected in the **Current span** parameter (→ 🗎 129): • 4...20 mA NE (3.8...20.5 mA) • 4...20 mA US (3.9...20.8 mA) • 4...20 mA (4... 20.5 mA) • 0...20 mA (0... 20.5 mA)	Define output behavior in alarm condition.	• Min. • Max. • Last valid value • Actual value • Fixed value	Max.
Failure current	The **Defined value** option is selected in the **Failure mode** parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

*   Visibility depends on order options or device settings

10.5.10   Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu → Advanced setup → Pulse/frequency/switch output

```
▶ Pulse/frequency/switch output
  1 to n
```

Operating mode	→ 🖺 131

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Operating mode	Define the output as a pulse, frequency or switch output.	• Pulse • Frequency • Switch	Pulse

Configuring the pulse output

Navigation

"Setup" menu → Pulse/frequency/switch output

```
▶ Pulse/frequency/switch output
  1 to n
```

Operating mode	→ 🖺 132
Terminal number	→ 🖺 132
Signal mode	→ 🖺 132
Assign pulse output	→ 🖺 132
Pulse scaling	→ 🖺 132
Pulse width	→ 🖺 132
Failure mode	→ 🖺 133
Invert output signal	→ 🖺 133

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	• Pulse • Frequency • Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–
Signal mode	–	Select the signal mode for the PFS output.	• Passive • Active * • Passive NE	Passive
Assign pulse output	The **Pulse** option is selected in the **Operating mode** parameter.	Select process variable for pulse output.	• Off • Mass flow • Volume flow • Corrected volume flow * • Target mass flow * • Carrier mass flow * • Target volume flow * • Carrier volume flow * • Target corrected volume flow * • Carrier corrected volume flow * • GSV flow * • GSV flow alternative * • NSV flow * • NSV flow alternative * • S&W volume flow * • Oil mass flow * • Water mass flow * • Oil volume flow * • Water volume flow * • Oil corrected volume flow * • Water corrected volume flow *	Off
Pulse scaling	The **Pulse** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign pulse output** parameter (→ 🖹 132).	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The **Pulse** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign pulse output** parameter (→ 🖹 132).	Define time width of the output pulse.	0.05 to 2 000 ms	100 ms

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The **Pulse** option is selected in the **Operating mode** parameter (→ 📄 131) and a process variable is selected in the **Assign pulse output** parameter (→ 📄 132).	Define output behavior in alarm condition.	• Actual value • No pulses	No pulses
Invert output signal	–	Invert the output signal.	• No • Yes	No

*   Visibility depends on order options or device settings

Configuring the frequency output

Navigation
"Setup" menu → Pulse/frequency/switch output

▶ Pulse/frequency/switch output 1 to n		
	Operating mode	→ 📄 134
	Terminal number	→ 📄 134
	Signal mode	→ 📄 134
	Assign frequency output	→ 📄 135
	Minimum frequency value	→ 📄 136
	Maximum frequency value	→ 📄 136
	Measuring value at minimum frequency	→ 📄 136
	Measuring value at maximum frequency	→ 📄 136
	Failure mode	→ 📄 136
	Failure frequency	→ 📄 136
	Invert output signal	→ 📄 136

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	• Pulse • Frequency • Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–
Signal mode	–	Select the signal mode for the PFS output.	• Passive • Active * • Passive NE	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign frequency output	In the **Operating mode** parameter (→ 🖺 131), the **Frequency** option is selected.	Select process variable for frequency output.	• Off • Mass flow • Volume flow • Corrected volume flow * • Density • Reference density * • Time period signal frequency (TPS) * • Temperature • Pressure • GSV flow * • GSV flow alternative * • NSV flow * • NSV flow alternative * • S&W volume flow * • Reference density alternative * • Water cut * • Oil density * • Water density * • Oil mass flow * • Water mass flow * • Oil volume flow * • Water volume flow * • Oil corrected volume flow * • Water corrected volume flow * • Concentration * • Target mass flow * • Carrier mass flow * • Target volume flow * • Carrier volume flow * • Target corrected volume flow * • Carrier corrected volume flow * • Application specific output 0 * • Application specific output 1 * • Inhomogeneous medium index • Suspended bubbles index * • HBSI * • Raw value mass flow • Exciter current 0 • Oscillation damping 0 • Oscillation damping fluctuation 0 * • Oscillation frequency 0 • Frequency fluctuation 0 * • Oscillation amplitude 0 * • Signal asymmetry	Off

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
			• Torsion signal asymmetry * • Carrier pipe temperature * • Electronics temperature • Sensor index coil asymmetry • Test point 0 • Test point 1	
Minimum frequency value	The **Frequency** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign frequency output** parameter (→ 🖹 135).	Enter minimum frequency.	0.0 to 10 000.0 Hz	0.0 Hz
Maximum frequency value	The **Frequency** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign frequency output** parameter (→ 🖹 135).	Enter maximum frequency.	0.0 to 10 000.0 Hz	10 000.0 Hz
Measuring value at minimum frequency	The **Frequency** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign frequency output** parameter (→ 🖹 135).	Enter measured value for minimum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The **Frequency** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign frequency output** parameter (→ 🖹 135).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter
Failure mode	The **Frequency** option is selected in the **Operating mode** parameter (→ 🖹 131) and a process variable is selected in the **Assign frequency output** parameter (→ 🖹 135).	Define output behavior in alarm condition.	• Actual value • Defined value • 0 Hz	0 Hz
Failure frequency	In the **Operating mode** parameter (→ 🖹 131), the **Frequency** option is selected, in the **Assign frequency output** parameter (→ 🖹 135) a process variable is selected, and in the **Failure mode** parameter, the **Defined value** option is selected.	Enter frequency output value in alarm condition.	0.0 to 12 500.0 Hz	0.0 Hz
Invert output signal	–	Invert the output signal.	• No • Yes	No

* Visibility depends on order options or device settings

Configuring the switch output

Navigation

"Setup" menu → Pulse/frequency/switch output

```
┌─────────────────────────────────┐
│ ▶ Pulse/frequency/switch output │
│   1 to n                        │
└─────────────────────────────────┘
```

Operating mode	→ 🖺 137
Terminal number	→ 🖺 137
Signal mode	→ 🖺 137
Switch output function	→ 🖺 138
Assign diagnostic behavior	→ 🖺 138
Assign limit	→ 🖺 139
Assign flow direction check	→ 🖺 139
Assign status	→ 🖺 140
Switch-on value	→ 🖺 140
Switch-off value	→ 🖺 140
Switch-on delay	→ 🖺 140
Switch-off delay	→ 🖺 140
Failure mode	→ 🖺 140
Invert output signal	→ 🖺 140

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	• Pulse • Frequency • Switch	Pulse
Terminal number	–	Shows the terminal numbers used by the PFS output module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4) *	–
Signal mode	–	Select the signal mode for the PFS output.	• Passive • Active * • Passive NE	Passive

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The **Switch** option is selected in the **Operating mode** parameter.	Select function for switch output.	• Off • On • Diagnostic behavior • Limit • Flow direction check • Status	Off
Assign diagnostic behavior	• In the **Operating mode** parameter, the **Switch** option is selected. • In the **Switch output function** parameter, the **Diagnostic behavior** option is selected.	Select diagnostic behavior for switch output.	• Alarm • Alarm or warning • Warning	Alarm

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	• In the **Operating mode** parameter, the **Switch** option is selected. • In the **Switch output function** parameter, the **Limit** option is selected.	Select process variable for limit function.	• Mass flow • Volume flow • Corrected volume flow* • Target mass flow* • Carrier mass flow* • Target volume flow* • Carrier volume flow* • Target corrected volume flow* • Carrier corrected volume flow* • Density • Reference density* • Reference density alternative* • GSV flow* • GSV flow alternative* • NSV flow* • NSV flow alternative* • S&W volume flow* • Water cut* • Oil density* • Water density* • Oil mass flow* • Water mass flow* • Oil volume flow* • Water volume flow* • Oil corrected volume flow* • Water corrected volume flow* • Concentration* • Temperature • Totalizer 1 • Totalizer 2 • Totalizer 3 • Oscillation damping • Pressure • Application specific output 0* • Application specific output 1* • Inhomogeneous medium index • Suspended bubbles index*	Volume flow
Assign flow direction check	• The **Switch** option is selected in the **Operating mode** parameter. • The **Flow direction check** option is selected in the **Switch output function** parameter.	Select process variable for flow direction monitoring.	• Off • Volume flow • Mass flow • Corrected volume flow*	Mass flow

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign status	• The **Switch** option is selected in the **Operating mode** parameter. • The **Status** option is selected in the **Switch output function** parameter.	Select device status for switch output.	• Partially filled pipe detection • Low flow cut off • Binary output * • Binary output * • Binary output *	Partially filled pipe detection
Switch-on value	• The **Switch** option is selected in the **Operating mode** parameter. • The **Limit** option is selected in the **Switch output function** parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-off value	• The **Switch** option is selected in the **Operating mode** parameter. • The **Limit** option is selected in the **Switch output function** parameter.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
Switch-on delay	• The **Switch** option is selected in the **Operating mode** parameter. • The **Limit** option is selected in the **Switch output function** parameter.	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Switch-off delay	• The **Switch** option is selected in the **Operating mode** parameter. • The **Limit** option is selected in the **Switch output function** parameter.	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Failure mode	–	Define output behavior in alarm condition.	• Actual status • Open • Closed	Open
Invert output signal	–	Invert the output signal.	• No • Yes	No

*   Visibility depends on order options or device settings

10.5.11 Configuring the relay output

The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.

Navigation

"Setup" menu → Relay output 1 to n

▶ Relay output 1 to n

Terminal number	→ 🖹 141
Relay output function	→ 🖹 141
Assign flow direction check	→ 🖹 141
Assign limit	→ 🖹 142

Assign diagnostic behavior	→ 🖹 142
Assign status	→ 🖹 142
Switch-off value	→ 🖹 142
Switch-off delay	→ 🖹 143
Switch-on value	→ 🖹 143
Switch-on delay	→ 🖹 143
Failure mode	→ 🖹 143

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the relay output module.	• Not used • 24-25 (I/O 2) • 22-23 (I/O 3) • 20-21 (I/O 4)	–
Relay output function	–	Select the function for the relay output.	• Closed • Open • Diagnostic behavior • Limit • Flow direction check • Status	Closed
Assign flow direction check	The **Flow direction check** option is selected in the **Relay output function** parameter.	Select process variable for flow direction monitoring.	• Off • Volume flow • Mass flow • Corrected volume flow *	Mass flow

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign limit	The **Limit** option is selected in the **Relay output function** parameter.	Select process variable for limit function.	■ Mass flow ■ Volume flow ■ Corrected volume flow * ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow * ■ Carrier volume flow * ■ Target corrected volume flow * ■ Carrier corrected volume flow * ■ Density ■ Reference density * ■ Reference density alternative * ■ GSV flow * ■ GSV flow alternative * ■ NSV flow * ■ NSV flow alternative * ■ S&W volume flow * ■ Water cut * ■ Oil density * ■ Water density * ■ Oil mass flow * ■ Water mass flow * ■ Oil volume flow * ■ Water volume flow * ■ Oil corrected volume flow * ■ Water corrected volume flow * ■ Concentration * ■ Temperature ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Oscillation damping ■ Pressure ■ Application specific output 0 * ■ Application specific output 1 * ■ Inhomogeneous medium index ■ Suspended bubbles index *	Mass flow
Assign diagnostic behavior	In the **Relay output function** parameter, the **Diagnostic behavior** option is selected.	Select diagnostic behavior for switch output.	■ Alarm ■ Alarm or warning ■ Warning	Alarm
Assign status	In the **Relay output function** parameter, the **Digital Output** option is selected.	Select device status for switch output.	■ Partially filled pipe detection ■ Low flow cut off ■ Binary output * ■ Binary output * ■ Binary output *	Partially filled pipe detection
Switch-off value	In the **Relay output function** parameter, the **Limit** option is selected.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: ■ 0 kg/h ■ 0 lb/min

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Switch-off delay	In the **Relay output function** parameter, the **Limit** option is selected.	Define delay for the switch-off of status output.	0.0 to 100.0 s	0.0 s
Switch-on value	The **Limit** option is selected in the **Relay output function** parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: 0 kg/h 0 lb/min
Switch-on delay	In the **Relay output function** parameter, the **Limit** option is selected.	Define delay for the switch-on of status output.	0.0 to 100.0 s	0.0 s
Failure mode	–	Define output behavior in alarm condition.	- Actual status - Open - Closed	Open

*   Visibility depends on order options or device settings

10.5.12 Configuring the local display

The **Display** wizard guides you systematically through all the parameters that can configured for configuring the local display.

Navigation
"Setup" menu → Display

‣ Display	
Format display	→ 🖺 145
Value 1 display	→ 🖺 146
0% bargraph value 1	→ 🖺 147
100% bargraph value 1	→ 🖺 147
Value 2 display	→ 🖺 147
Value 3 display	→ 🖺 147
0% bargraph value 3	→ 🖺 147
100% bargraph value 3	→ 🖺 147
Value 4 display	→ 🖺 147
Value 5 display	→ 🖺 147
Value 6 display	→ 🖺 147

Value 7 display	→ 🗎 147
Value 8 display	→ 🗎 147

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	• 1 value, max. size • 1 bargraph + 1 value • 2 values • 1 value large + 2 values • 4 values	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	- Mass flow - Volume flow - Corrected volume flow * - Density - Reference density * - Temperature - Pressure - Totalizer 1 - Totalizer 2 - Totalizer 3 - GSV flow * - GSV flow alternative * - NSV flow * - NSV flow alternative * - S&W volume flow * - Reference density alternative * - Weighted density average * - Weighted temperature average * - Water cut * - Oil density * - Water density * - Oil mass flow * - Water mass flow * - Oil volume flow * - Water volume flow * - Oil corrected volume flow * - Water corrected volume flow * - Concentration * - Target mass flow * - Carrier mass flow * - Target volume flow * - Carrier volume flow * - Target corrected volume flow * - Carrier corrected volume flow * - Application specific output 0 * - Application specific output 1 * - Inhomogeneous medium index - Suspended bubbles index * - HBSI * - Raw value mass flow - Exciter current 0 - Oscillation damping 0 - Oscillation damping fluctuation 0 * - Oscillation frequency 0	Mass flow

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			• Frequency fluctuation 0 * • Oscillation amplitude 0 * • Signal asymmetry • Torsion signal asymmetry * • Carrier pipe temperature * • Electronics temperature • Sensor index coil asymmetry • Test point 0 • Test point 1 • Current output 1 • Current output 2 * • Current output 3 * • Current output 4 *	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
0% bargraph value 3	A selection was made in the **Value 3 display** parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 3	A selection was made in the **Value 3 display** parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 📄 146)	None

*   Visibility depends on order options or device settings

10.5.13 Configuring the low flow cut off

The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

Navigation

"Setup" menu → Low flow cut off

► Low flow cut off	
Assign process variable	→ 🕮 148
On value low flow cutoff	→ 🕮 148
Off value low flow cutoff	→ 🕮 148
Pressure shock suppression	→ 🕮 148

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	–	Select process variable for low flow cut off.	• Off • Mass flow • Volume flow • Corrected volume flow *	Mass flow
On value low flow cutoff	A process variable is selected in the **Assign process variable** parameter (→ 🕮 148).	Enter on value for low flow cut off.	Positive floating-point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the **Assign process variable** parameter (→ 🕮 148).	Enter off value for low flow cut off.	0 to 100.0 %	50 %
Pressure shock suppression	A process variable is selected in the **Assign process variable** parameter (→ 🕮 148).	Enter time frame for signal suppression (= active pressure shock suppression).	0 to 100 s	0 s

*   Visibility depends on order options or device settings

10.5.14 Configuring partially filled pipe detection

The **Partial filled pipe detection** wizard guides you systematically through all parameters that have to be set for configuring the monitoring of the pipe filling.

Navigation

"Setup" menu → Partially filled pipe detection

▶ Partially filled pipe detection	
Assign process variable	→ 🖹 149
Low value partial filled pipe detection	→ 🖹 149
High value partial filled pipe detection	→ 🖹 149
Response time part. filled pipe detect.	→ 🖹 149

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	–	Select process variable for partially filled pipe detection.	• Off • Density • Calculated reference density	Off
Low value partial filled pipe detection	A process variable is selected in the **Assign process variable** parameter (→ 🖹 149).	Enter lower limit value for deactivating partialy filled pipe detection.	Signed floating-point number	Depends on country: • 200 kg/m³ • 12.5 lb/ft³
High value partial filled pipe detection	A process variable is selected in the **Assign process variable** parameter (→ 🖹 149).	Enter upper limit value for deactivating partialy filled pipe detection.	Signed floating-point number	Depends on country: • 6000 kg/m³ • 374.6 lb/ft³
Response time part. filled pipe detect.	A process variable is selected in the **Assign process variable** parameter (→ 🖹 149).	Use this function to enter the minimum time (hold time) the signal must be present before diagnostic message S962 "Pipe only partly filled" is triggered in the event of a partially filled or empty measuring pipe.	0 to 100 s	1 s

10.6   Advanced settings

The **Advanced setup** submenu with its submenus contains parameters for specific settings.

Navigation to the "Advanced setup" submenu

A0032223-EN
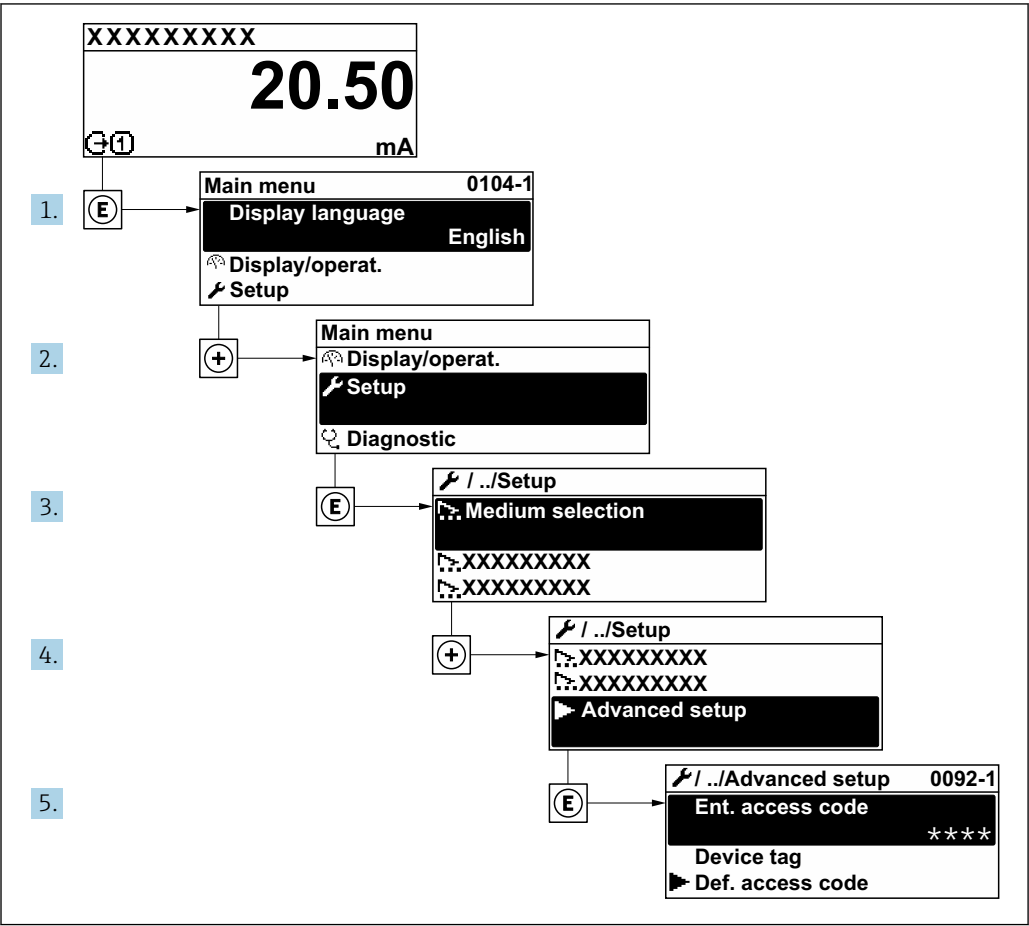
The number of submenus can vary depending on the device version. Some submenus are not dealt with in the Operating Instructions. These submenus and the parameters they contain are explained in the Special Documentation for the device.

Navigation
"Setup" menu → Advanced setup

▶ Advanced setup		
Enter access code (0003)	→ 🖿	151
▶ Calculated values	→ 🖿	151
▶ Sensor adjustment	→ 🖿	153
▶ Totalizer 1 to n	→ 🖿	159
▶ Display	→ 🖿	161

▶ WLAN settings	→ 🗎 167
▶ Viscosity	→ 🗎 169
▶ Concentration	→ 🗎 170
▶ Petroleum	→ 🗎 170
▶ Heartbeat setup	→ 🗎 170
▶ Configuration backup	→ 🗎 170
▶ Administration	→ 🗎 171

10.6.1 Using the parameter to enter the access code

Navigation
"Setup" menu → Advanced setup

Parameter overview with brief description

Parameter	Description	User entry
Enter access code	Enter access code to disable write protection of parameters.	Max. 16-digit character string comprising numbers, letters and special characters

10.6.2 Calculated process variables

The **Calculated values** submenu contains parameters for calculating the corrected volume flow.

The **Calculated values** submenu is **not** available if one of the following options was selected in the **Petroleum mode** parameter in the "Application package", option **EJ** "Petroleum": **API referenced correction** option, **Net oil & water cut** option or **ASTM D4311** option

Navigation
"Setup" menu → Advanced setup → Calculated values

▶ Calculated values	
▶ Corrected volume flow calculation	→ 🗎 152

"Corrected volume flow calculation" submenu

Navigation

"Setup" menu → Advanced setup → Calculated values → Corrected volume flow calculation

► Corrected volume flow calculation		
Select reference density (1812)	→ 🖺	152
External reference density (6198)	→ 🖺	152
Fixed reference density (1814)	→ 🖺	152
Reference temperature (1816)	→ 🖺	152
Linear expansion coefficient (1817)	→ 🖺	153
Square expansion coefficient (1818)	→ 🖺	153

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Select reference density	–	Select reference density for calculating the corrected volume flow.	• Fixed reference density • Calculated reference density • External reference density • Current input 1 * • Current input 2 * • Current input 3 *	Calculated reference density
External reference density	–	Shows external reference density.	Floating point number with sign	–
Fixed reference density	The **Fixed reference density** option is selected in the **Corrected volume flow calculation** parameter parameter.	Enter fixed value for reference density.	Positive floating-point number	1 kg/Nl
Reference temperature	The **Calculated reference density** option is selected in the **Corrected volume flow calculation** parameter parameter.	Enter reference temperature for calculating the reference density.	–273.15 to 99 999 °C	Country-specific: • +20 °C • +68 °F

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Linear expansion coefficient	The **Calculated reference density** option is selected in the **Corrected volume flow calculation** parameter parameter.	Enter linear, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	0.0 1/K
Square expansion coefficient	The **Calculated reference density** option is selected in the **Corrected volume flow calculation** parameter parameter.	For media with a non-linear expansion pattern: enter the quadratic, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	$0.0 \ 1/K^2$

*   Visibility depends on order options or device settings

10.6.3   Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

Navigation
"Setup" menu → Advanced setup → Sensor adjustment

▶ Sensor adjustment	
Installation direction	→ 🗎 153
▶ Zero verification	→ 🗎 156
▶ Zero adjustment	→ 🗎 158

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Installation direction	Select sign of flow direction.	• Forward flow • Reverse flow	Forward flow

Density adjustment

ℹ️   With density adjustment, a high level of accuracy is achieved only at the point of adjustment and at the relevant density and temperature. However, the accuracy of a density adjustment is only ever as good as the quality of the reference measuring data provided. Therefore it is not a substitute for special density calibration.

Performing density adjustment

ℹ️ Note the following before performing the adjustment:
- A density adjustment only makes sense if there is little variation in the operating conditions and the density adjustment is performed under the operating conditions.
- The density adjustment scales the internally computed density value with a user-specific slope and offset.
- A 1-point or 2-point density adjustment can be performed.
- For a 2-point density adjustment, there must be a difference of at least 0.2 kg/l between the two target density values.
- The reference media must be gas-free or pressurized so that any gas they contain is compressed.
- The reference density measurements must be performed at the same medium temperature that prevails in the process, as otherwise the density adjustment will not be accurate.
- The correction resulting from the density adjustment can be deleted with the **Restore original** option.

"1 point adjustment" option

1. In the **Density adjustment mode** parameter, select the **1 point adjustment** option and confirm.

2. In the **Density setpoint 1** parameter, enter the density value and confirm.
   ↳ In the **Execute density adjustment** parameter the following options are now available:
   Ok
   Measure density 1 option
   Restore original

3. Select the **Measure density 1** option and confirm.

4. If 100% was reached in the **Progress** parameter on the display and the **Ok** option is displayed in the **Execute density adjustment** parameter, then confirm.
   ↳ In the **Execute density adjustment** parameter the following options are now available:
   Ok
   Calculate
   Cancel

5. Select the **Calculate** option and confirm.

If the adjustment was completed successfully, the **Density adjustment factor** parameter and the **Density adjustment offset** parameter and the values calculated for them are shown on the display.

"2 point adjustment" option

1. In the **Density adjustment mode** parameter, select the **2 point adjustment** option and confirm.

2. In the **Density setpoint 1** parameter, enter the density value and confirm.

3. In the **Density setpoint 2** parameter, enter the density value and confirm.
   ↳ In the **Execute density adjustment** parameter the following options are now available:
   Ok
   Measure density 1
   Restore original

4. Select the **Measure density 1** option and confirm.
   ↳ In the **Execute density adjustment** parameter the following options are now available:
   Ok
   Measure density 2
   Restore original

5. Select the **Measure density 2** option and confirm.
   ↳ In the **Execute density adjustment** parameter the following options are now available:
   Ok
   Calculate
   Cancel

6. Select the **Calculate** option and confirm.

If the **Density adjust failure** option is displayed in the **Execute density adjustment** parameter, call up the options and select the **Cancel** option. The density adjustment is canceled and can be repeated.

If the adjustment was completed successfully, the **Density adjustment factor** parameter and the **Density adjustment offset** parameter and the values calculated for them are shown on the display.

Navigation
"Expert" menu → Sensor → Sensor adjustment → Density adjustment

▸ Density adjustment	
Density adjustment mode	→ 🗎 155
Density setpoint 1	→ 🗎 155
Density setpoint 2	→ 🗎 156
Execute density adjustment	→ 🗎 156
Progress	→ 🗎 156
Density adjustment factor	→ 🗎 156
Density adjustment offset	→ 🗎 156

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Density adjustment mode	–	Select the method for field density adjustment to correct the factory setting.	• 1 point adjustment • 2 point adjustment	1 point adjustment
Density setpoint 1	–	Enter density for the first reference media.	The entry depends on the unit selected in the **Density unit** parameter (0555).	1 kg/l

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Density setpoint 2	In the **Density adjustment mode** parameter, the **2 point adjustment** option is selected.	Enter density for the second reference media.	The entry depends on the unit selected in the **Density unit** parameter (0555).	1 kg/l
Execute density adjustment	–	Select the next step to be performed for the density adjustment.	• Cancel[*] • Busy[*] • Ok[*] • Density adjust failure[*] • Measure density 1[*] • Measure density 2[*] • Calculate[*] • Restore original[*]	Ok
Progress	–	Shows the progress of the process.	0 to 100 %	–
Density adjustment factor	–	Shows the calculated correction factor for the density.	Signed floating-point number	1
Density adjustment offset	–	Shows the calculated correction offset for the density.	Signed floating-point number	0

*   Visibility depends on order options or device settings

Zero point verification and zero adjustment

All measuring devices are calibrated in accordance with state-of-the-art technology. Calibration takes place under reference conditions → 🖫 307. Therefore, a zero adjustment in the field is generally not required.

Experience shows that zero adjustment is advisable only in special cases:
• To achieve maximum measuring accuracy even with low flow rates.
• Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

To get a representative zero point, ensure that:
• any flow in the device is prevented during the adjustment
• the process conditions (e.g. pressure, temperature) are stable and representative

Zero point verification and zero adjustment cannot be performed if the following process conditions are present:
• Gas pockets
  Ensure that the system has been sufficiently flushed with the medium. Repeat flushing can help to eliminate gas pockets
• Thermal circulation
  In the event of temperature differences (e.g. between the measuring tube inlet and outlet section), induced flow can occur even if the valves are closed due to thermal circulation in the device
• Leaks at the valves
  If the valves are not leak-tight, flow is not sufficiently prevented when determining the zero point

If these conditions cannot be avoided, it is advisable to keep the factory setting for the zero point.

Zero point verification

The zero point can be verified with the **Zero verification** wizard.

Navigation

"Setup" menu → Advanced setup → Sensor adjustment → Zero verification

‣ Zero verification		
	Process conditions	→ 🖹 157
	Progress	→ 🖹 157
	Status	→ 🖹 157
	Additional information	→ 🖹 157
	Recommendation:	→ 🖹 157
	Root cause	→ 🖹 157
	Abort cause	→ 🖹 157
	Zero point measured	→ 🖹 158
	Zero point standard deviation	→ 🖹 158

Parameter overview with brief description

Parameter	Description	Selection / User interface	Factory setting
Process conditions	Ensure process conditions as follows.	• Tubes are completely filled • Process operational pressure applied • No-flow conditions (closed valves) • Process and ambient temperatures stable	–
Progress	Shows the progress of the process.	0 to 100 %	–
Status	Shows the status of the process.	• Busy • Failed • Done	–
Additional information	Indicate whether to display additional information.	• Hide • Show	Hide
Recommendation:	Indicates whether an adjustment is recommended. Only recommended if the measured zero point deviates significantly from the current zero point.	• Do not adjust zero point • Adjust zero point	–
Abort cause	Indicates why the wizard was aborted.	• Check process conditions! • A technical issue has occurred	–
Root cause	Shows the diagnostic and remedy.	• Zero point too high. Ensure no-flow. • Zero point is unstable. Ensure no-flow. • Fluctuation high. Avoid 2-phase medium.	–

Parameter	Description	Selection / User interface	Factory setting
Zero point measured	Shows the zero point measured for the adjustment.	Signed floating-point number	–
Zero point standard deviation	Shows the standard deviation of the zero point measured.	Positive floating-point number	–

Zero adjust

The zero point can be adjusted with the **Zero adjustment** wizard.

> • A zero point verification should be performed before a zero adjustment.
> • The zero point can also be adjusted manually: Expert → Sensor → Calibration

Navigation
"Setup" menu → Advanced setup → Sensor adjustment → Zero adjustment

▸ Zero adjustment	
Process conditions	→ 🔖 159
Progress	→ 🔖 159
Status	→ 🔖 159
Root cause	→ 🔖 159
Abort cause	→ 🔖 159
Root cause	→ 🔖 159
Reliability of measured zero point	→ 🔖 159
Additional information	→ 🔖 159
Reliability of measured zero point	→ 🔖 159
Zero point measured	→ 🔖 159
Zero point standard deviation	→ 🔖 159
Select action	→ 🔖 159

Parameter overview with brief description

Parameter	Description	Selection / User interface	Factory setting
Process conditions	Ensure process conditions as follows.	• Tubes are completely filled • Process operational pressure applied • No-flow conditions (closed valves) • Process and ambient temperatures stable	–
Progress	Shows the progress of the process.	0 to 100 %	–
Status	Shows the status of the process.	• Busy • Failed • Done	–
Abort cause	Indicates why the wizard was aborted.	• Check process conditions! • A technical issue has occurred	–
Root cause	Shows the diagnostic and remedy.	• Zero point too high. Ensure no-flow. • Zero point is unstable. Ensure no-flow. • Fluctuation high. Avoid 2-phase medium.	–
Reliability of measured zero point	Indicates the reliability of the zero point measured.	• Not done • Good • Uncertain	–
Additional information	Indicate whether to display additional information.	• Hide • Show	Hide
Zero point measured	Shows the zero point measured for the adjustment.	Signed floating-point number	–
Zero point standard deviation	Shows the standard deviation of the zero point measured.	Positive floating-point number	–
Select action	Select the zero point value to apply.	• Restore • Keep current zero point • Apply zero point measured • Apply factory zero point *	Keep current zero point

* Visibility depends on order options or device settings

10.6.4 Configuring the totalizer

In the **"Totalizer 1 to n" submenu** the individual totalizer can be configured.

Navigation

"Setup" menu → Advanced setup → Totalizer 1 to n

► Totalizer 1 to n

Assign process variable 1 to n (11104–1 to n)	→ 🖺 160

Process variable unit 1 to n (11107–1 to n)	→ 🖺 160

Totalizer 1 to n operation mode (11102–1 to n)	→ 🖺 160

| Totalizer 1 to n control (11101–1 to n) | → 🖺 160 |
| Totalizer 1 to n failure behavior (11103–1 to n) | → 🖺 160 |

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Assign process variable 1 to n	Select process variable for totalizer.	• Mass flow • Volume flow • Corrected volume flow * • Target mass flow * • Carrier mass flow * • Target volume flow * • Carrier volume flow * • Target corrected volume flow * • Carrier corrected volume flow * • GSV flow * • GSV flow alternative * • NSV flow * • NSV flow alternative * • S&W volume flow * • Oil mass flow * • Water mass flow * • Oil volume flow * • Water volume flow * • Oil corrected volume flow * • Water corrected volume flow * • Raw value mass flow	Mass flow
Process variable unit 1 to n	Select the unit for the process variable of the totalizer.	Unit choose list	kg
Totalizer 1 to n operation mode	Select totalizer operation mode, e.g. only totalize forward flow or only totalize reverse flow.	• Net • Forward • Reverse	Forward
Totalizer 1 to n control	Operate the totalizer.	• Reset + hold • Preset + hold • Hold • Totalize	Totalize
Totalizer 1 to n failure behavior	Select totalizer behavior in the event of a device alarm.	• Hold • Continue • Last valid value + continue	Continue

*   Visibility depends on order options or device settings

10.6.5 Carrying out additional display configurations

In the **Display** submenu you can set all the parameters associated with the configuration of the local display.

Navigation
"Setup" menu → Advanced setup → Display

0% bargraph value 7	→ 🗎	166
100% bargraph value 7	→ 🗎	166
Decimal places 7	→ 🗎	166
Value 8 display	→ 🗎	166
Decimal places 8	→ 🗎	167
Display language	→ 🗎	167
Display interval	→ 🗎	167
Display damping	→ 🗎	167
Header	→ 🗎	167
Header text	→ 🗎	167
Separator	→ 🗎	167
Backlight	→ 🗎	167

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	• 1 value, max. size • 1 bargraph + 1 value • 2 values • 1 value large + 2 values • 4 values	1 value, max. size

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	- Mass flow - Volume flow - Corrected volume flow * - Density - Reference density * - Temperature - Pressure - Totalizer 1 - Totalizer 2 - Totalizer 3 - GSV flow * - GSV flow alternative * - NSV flow * - NSV flow alternative * - S&W volume flow * - Reference density alternative * - Weighted density average * - Weighted temperature average * - Water cut * - Oil density * - Water density * - Oil mass flow * - Water mass flow * - Oil volume flow * - Water volume flow * - Oil corrected volume flow * - Water corrected volume flow * - Concentration * - Target mass flow * - Carrier mass flow * - Target volume flow * - Carrier volume flow * - Target corrected volume flow * - Carrier corrected volume flow * - Application specific output 0 * - Application specific output 1 * - Inhomogeneous medium index - Suspended bubbles index * - HBSI * - Raw value mass flow - Exciter current 0 - Oscillation damping 0 - Oscillation damping fluctuation 0 * - Oscillation frequency 0	Mass flow

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			• Frequency fluctuation 0 * • Oscillation amplitude 0 * • Signal asymmetry • Torsion signal asymmetry * • Carrier pipe temperature * • Electronics temperature • Sensor index coil asymmetry • Test point 0 • Test point 1 • Current output 1 • Current output 2 * • Current output 3 * • Current output 4 *	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the **Value 1 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖹 146)	None
Decimal places 2	A measured value is specified in the **Value 2 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖹 146)	None
0% bargraph value 3	A selection was made in the **Value 3 display** parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: • 0 kg/h • 0 lb/min
100% bargraph value 3	A selection was made in the **Value 3 display** parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 3	A measured value is specified in the **Value 3 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖺 146)	None
Decimal places 4	A measured value is specified in the **Value 4 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 5 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖺 146)	None
0% bargraph value 5	An option was selected in the **Value 5 display** parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Depends on country: • 0 kg/h • 0 lb/min
100% bargraph value 5	An option was selected in the **Value 5 display** parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 5	A measured value is specified in the **Value 5 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 6 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖺 146)	None
Decimal places 6	A measured value is specified in the **Value 6 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 7 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖺 146)	None
0% bargraph value 7	An option was selected in the **Value 7 display** parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Depends on country: • 0 kg/h • 0 lb/min
100% bargraph value 7	An option was selected in the **Value 7 display** parameter.	Enter 100% value for bar graph display.	Signed floating-point number	0
Decimal places 7	A measured value is specified in the **Value 7 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Value 8 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the **Value 1 display** parameter (→ 🖺 146)	None

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Decimal places 8	A measured value is specified in the **Value 8 display** parameter.	Select the number of decimal places for the display value.	• x • x.x • x.xx • x.xxx • x.xxxx • x.xxxxx • x.xxxxxx	x.xx
Display language	A local display is provided.	Set display language.	• English • Deutsch • Français • Español • Italiano • Nederlands • Portuguesa • Polski • русский язык (Russian) • Svenska • Türkçe • 中文 (Chinese) • 日本語 (Japanese) • 한국어 (Korean) • tiếng Việt (Vietnamese) • čeština (Czech)	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	5 s
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	0.0 s
Header	A local display is provided.	Select header contents on local display.	• Device tag • Free text	Device tag
Header text	The **Free text** option is selected in the **Header** parameter.	Enter display header text.	Max. 12 characters, such as letters, numbers or special characters (e.g. @, %, /)	------------
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	• . (point) • , (comma)	. (point)
Backlight	One of the following conditions is met: • Order code for "Display; operation", option **F** "4-line, illum.; touch control" • Order code for "Display; operation", option **G** "4-line, illum.; touch control +WLAN"	Switch the local display backlight on and off.	• Disable • Enable	Enable

*   Visibility depends on order options or device settings

10.6.6   WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.

Navigation

"Setup" menu → Advanced setup → WLAN settings

▸ WLAN settings		
	WLAN	→ 🗎 168
	WLAN mode	→ 🗎 168
	SSID name	→ 🗎 168
	Network security	→ 🗎 169
	Security identification	→ 🗎 169
	User name	→ 🗎 169
	WLAN password	→ 🗎 169
	WLAN IP address	→ 🗎 169
	WLAN MAC address	→ 🗎 169
	WLAN passphrase	→ 🗎 169
	WLAN MAC address	→ 🗎 169
	Assign SSID name	→ 🗎 169
	SSID name	→ 🗎 169
	Connection state	→ 🗎 169
	Received signal strength	→ 🗎 169

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	–	Switch WLAN on and off.	• Disable • Enable	Enable
WLAN mode	–	Select WLAN mode.	• WLAN access point • WLAN Client	WLAN access point
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	–	–

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Network security	–	Select the security type of the WLAN network.	• Unsecured • WPA2-PSK • EAP-PEAP with MSCHAPv2 * • EAP-PEAP MSCHAPv2 no server authentic. * • EAP-TLS *	WPA2-PSK
Security identification	–	Select security settings and download these settings via menu Data management > Security > WLAN.	• Trusted issuer certificate • Device certificate • Device private key	–
User name	–	Enter user name.	–	–
WLAN password	–	Enter WLAN password.	–	–
WLAN IP address	–	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	192.168.1.212
WLAN MAC address	–	Enter MAC address of the WLAN interface of the device.	Unique 12-digit character string comprising letters and numbers	Each measuring device is given an individual address.
WLAN passphrase	The WPA2-PSK option is selected in the Security type parameter.	Enter the network key (8 to 32 characters). ⓘ The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	–	Select which name will be used for SSID: device tag or user-defined name.	• Device tag • User-defined	User-defined
SSID name	• The User-defined option is selected in the Assign SSID name parameter. • The WLAN access point option is selected in the WLAN mode parameter.	Enter the user-defined SSID name (max. 32 characters). ⓘ The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Promass_500_A 802000)
Connection state	–	Displays the connection status.	• Connected • Not connected	Not connected
Received signal strength	–	Shows the received signal strength.	• Low • Medium • High	High

*   Visibility depends on order options or device settings

10.6.7 Viscosity application package

📖 For detailed information on the parameter descriptions for the Viscosity application package, see the Special Documentation for the device → 📄 329

Navigation
"Setup" menu → Advanced setup → Viscosity

10.6.8　Concentration Measurement application package

📖　For detailed information on the parameter descriptions for the Concentration application package, see the Special Documentation for the device → 🖺 329

Navigation
"Setup" menu → Advanced setup → Concentration

10.6.9　Petroleum application package

📖　For detailed information on the parameter descriptions for the Petroleum application package, see the Special Documentation for the device → 🖺 329

Navigation
"Setup" menu → Advanced setup → Petroleum

10.6.10　Heartbeat Technology application package

📖　For detailed information on the parameter descriptions for the Heartbeat setup application package, see the Special Documentation for the device → 🖺 329

Navigation
"Setup" menu → Advanced setup → Heartbeat setup

10.6.11　Configuration management

After commissioning, you can save the current device configurationor restore the previous device configuration. The device configuration is managed via the **Configuration management** parameter.

Navigation
"Setup" menu → Advanced setup → Configuration backup

► Configuration backup	
Operating time	→ 🖺 170
Last backup	→ 🖺 170
Configuration management	→ 🖺 171
Backup state	→ 🖺 171
Comparison result	→ 🖺 171

Parameter overview with brief description

Parameter	Description	User interface / Selection	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)	–

Parameter	Description	User interface / Selection	Factory setting
Configuration management	Select action for managing the device data in the HistoROM backup.	• Cancel • Execute backup • Restore * • Compare * • Clear backup data	Cancel
Backup state	Shows the current status of data saving or restoring.	• None • Backup in progress • Restoring in progress • Delete in progress • Compare in progress • Restoring failed • Backup failed	None
Comparison result	Comparison of current device data with HistoROM backup.	• Settings identical • Settings not identical • No backup available • Backup settings corrupt • Check not done • Dataset incompatible	Check not done

*   Visibility depends on order options or device settings

Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

HistoROM backup
A HistoROM is a "non-volatile" device memory in the form of an EEPROM.

While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.6.12 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation
"Setup" menu → Advanced setup → Administration

► Administration	
► Define access code	→ 🖺 172

▶ Reset access code	→ 🖺 172
Device reset	→ 🖺 173

Using the parameter to define the access code

Complete this wizard to specify an access code for the Maintenance role.

Navigation

"Setup" menu → Advanced setup → Administration → Define access code

▶ Define access code	
Define access code	→ 🖺 172
Confirm access code	→ 🖺 172

Parameter overview with brief description

Parameter	Description	User entry
Define access code	Restrict write-access to parameters to protect the configuration of the device against unintentional changes.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code	Confirm the entered access code.	Max. 16-digit character string comprising numbers, letters and special characters

Using the parameter to reset the access code

Navigation

"Setup" menu → Advanced setup → Administration → Reset access code

▶ Reset access code	
Operating time	→ 🖺 172
Reset access code	→ 🖺 172

Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)	–
Reset access code	Reset access code to factory settings. ℹ For a reset code, contact your Endress+Hauser service organization. The reset code can only be entered via: • Web browser • DeviceCare, FieldCare (via CDI-RJ45 service interface) • Fieldbus	Character string comprising numbers, letters and special characters	0x00

Using the parameter to reset the device

Navigation

"Setup" menu → Advanced setup → Administration

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	• Cancel • To delivery settings • Restart device • Restore S-DAT backup [*]	Cancel

*   Visibility depends on order options or device settings

10.7   Simulation

Via the **Simulation** submenu, it is possible to simulate various process variables in the process and the device alarm mode and verify downstream signal chains (switching valves or closed-control loops). The simulation can be performed without a real measurement (no flow of medium through the device).

Navigation

"Diagnostics" menu → Simulation

▸ Simulation		
	Assign simulation process variable	→ 🖺 175
	Process variable value	→ 🖺 175
	Current input 1 to n simulation	→ 🖺 176
	Value current input 1 to n	→ 🖺 176
	Status input 1 to n simulation	→ 🖺 176
	Input signal level 1 to n	→ 🖺 176
	Current output 1 to n simulation	→ 🖺 175
	Current output value	→ 🖺 175
	Frequency output 1 to n simulation	→ 🖺 175
	Frequency output 1 to n value	→ 🖺 175
	Pulse output simulation 1 to n	→ 🖺 176
	Pulse value 1 to n	→ 🖺 176

Switch output simulation 1 to n	→ 🖹 176
Switch state 1 to n	→ 🖹 176
Relay output 1 to n simulation	→ 🖹 176
Switch state 1 to n	→ 🖹 176
Device alarm simulation	→ 🖹 176
Diagnostic event category	→ 🖹 176
Diagnostic event simulation	→ 🖹 176

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign simulation process variable	–	Select a process variable for the simulation process that is activated.	• Off • Mass flow • Volume flow • Corrected volume flow * • Target mass flow * • Carrier mass flow * • Target volume flow * • Carrier volume flow * • Target corrected volume flow * • Carrier corrected volume flow * • Density • Reference density * • Reference density alternative * • GSV flow * • GSV flow alternative * • NSV flow * • NSV flow alternative * • S&W volume flow * • Water cut * • Oil density * • Water density * • Oil mass flow * • Water mass flow * • Oil volume flow * • Water volume flow * • Oil corrected volume flow * • Water corrected volume flow * • Temperature • Concentration * • Time period signal frequency (TPS) *	Off
Process variable value	A process variable is selected in the **Assign simulation process variable** parameter (→ 🗎 175).	Enter the simulation value for the selected process variable.	Depends on the process variable selected	0
Current output 1 to n simulation	–	Switch the simulation of the current output on and off.	• Off • On	Off
Current output value	In the **Current output 1 to n simulation** parameter, the **On** option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA	3.59 mA
Frequency output 1 to n simulation	In the **Operating mode** parameter, the **Frequency** option is selected.	Switch the simulation of the frequency output on and off.	• Off • On	Off
Frequency output 1 to n value	In the **Frequency simulation 1 to n** parameter, the **On** option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz	0.0 Hz

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Pulse output simulation 1 to n	In the **Operating mode** parameter, the **Pulse** option is selected.	Set and switch off the pulse output simulation. ℹ For **Fixed value** option: **Pulse width** parameter (→ 🗎 132) defines the pulse width of the pulses output.	• Off • Fixed value • Down-counting value	Off
Pulse value 1 to n	In the **Pulse output simulation 1 to n** parameter, the **Down-counting value** option is selected.	Enter the number of pulses for simulation.	0 to 65 535	0
Switch output simulation 1 to n	In the **Operating mode** parameter, the **Switch** option is selected.	Switch the simulation of the switch output on and off.	• Off • On	Off
Switch state 1 to n	–	Select the status of the status output for the simulation.	• Open • Closed	Open
Relay output 1 to n simulation	–	Switch simulation of the relay output on and off.	• Off • On	Off
Switch state 1 to n	The **On** option is selected in the **Switch output simulation 1 to n parameter** parameter.	Select status of the relay output for the simulation.	• Open • Closed	Open
Device alarm simulation	–	Switch the device alarm on and off.	• Off • On	Off
Diagnostic event category	–	Select a diagnostic event category.	• Sensor • Electronics • Configuration • Process	Process
Diagnostic event simulation	–	Select a diagnostic event to simulate this event.	• Off • Diagnostic event picklist (depends on the category selected)	Off
Current input 1 to n simulation	–	Switch simulation of the current input on and off.	• Off • On	Off
Value current input 1 to n	In the **Current input 1 to n simulation** parameter, the **On** option is selected.	Enter the current value for simulation.	0 to 22.5 mA	0 mA
Status input 1 to n simulation	–	Switch simulation of the status input on and off.	• Off • On	Off
Input signal level 1 to n	In the **Status input simulation** parameter, the **On** option is selected.	Select the signal level for the simulation of the status input.	• High • Low	High

*   Visibility depends on order options or device settings

10.8   Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:
- Protect access to parameters via access code → 🗎 177
- Protect access to local operation via key locking → 🗎 82
- Protect access to measuring device via write protection switch → 🗎 178

10.8.1 Write protection via access code

The effects of the user-specific access code are as follows:
- Via local operation, the parameters for the measuring device configuration are write-protected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.

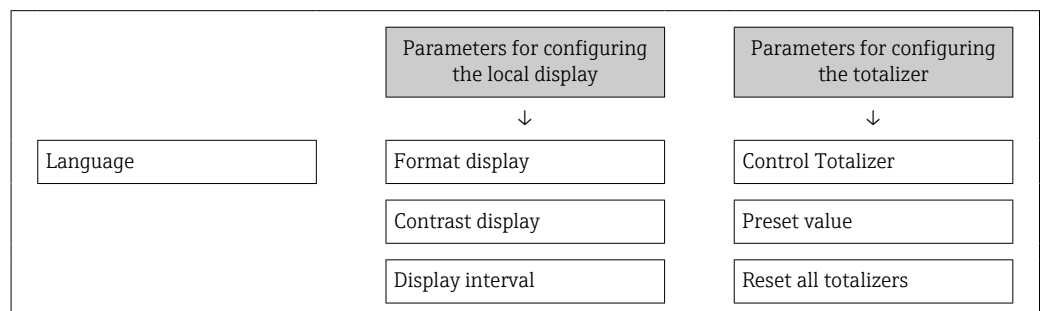**Defining the access code via local display**

1. Navigate to the **Define access code** parameter (→ 🗎 172).

2. Define a max. 16-digit character string comprising numbers, letters and special characters as the access code.

3. Enter the access code again in the **Confirm access code** parameter (→ 🗎 172) to confirm the code.
   ↳ The 🔒-symbol appears in front of all write-protected parameters.

The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view. The device locks the write-protected parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.

> - If parameter write protection is activated via an access code, it can also only be deactivated via this access code → 🗎 81.
> - The user role with which the user is currently logged on via the local display → 🗎 81 is indicated by the **Access status** parameter. Navigation path: Operation → Access status

Parameters which can always be modified via the local display

Certain parameters that do not affect the measurement are excepted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.

	Parameters for configuring the local display	Parameters for configuring the totalizer
	↓	↓
Language	Format display	Control Totalizer
	Contrast display	Preset value
	Display interval	Reset all totalizers

Defining the access code via the Web browser

1. Navigate to the **Define access code** parameter (→ 🗎 172).

2. Define a max. 16-digit numeric code as an access code.

3. Enter the access code again in the **Confirm access code** parameter (→ 🖹 172) to confirm the code.
   ↳ The Web browser switches to the login page.

ℹ If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

ℹ • If parameter write protection is activated via an access code, it can also only be deactivated via this access code → 🖹 81.
   • The user role with which the user is currently logged on via Web browser is indicated by the **Access status** parameter. Navigation path: Operation → Access status

Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

ℹ You can only obtain a reset code from your local Endress+Hauser service organization. The code must be calculated explicitly for every device.

1. Note down the serial number of the device.

2. Read off the **Operating time** parameter.

3. Contact the local Endress+Hauser service organization and tell them the serial number and the operating time.
   ↳ Get the calculated reset code.

4. Enter the reset code in the **Reset access code** parameter (→ 🖹 172).
   ↳ The access code has been reset to the factory setting **0000**. It can be redefined → 🖹 177.

ℹ For IT security reasons, the calculated reset code is only valid for 96 hours from the specified operating time and for the specific serial number. If you cannot return to the device within 96 hours, you should either increase the operating time you read out by a few days or switch off the device.

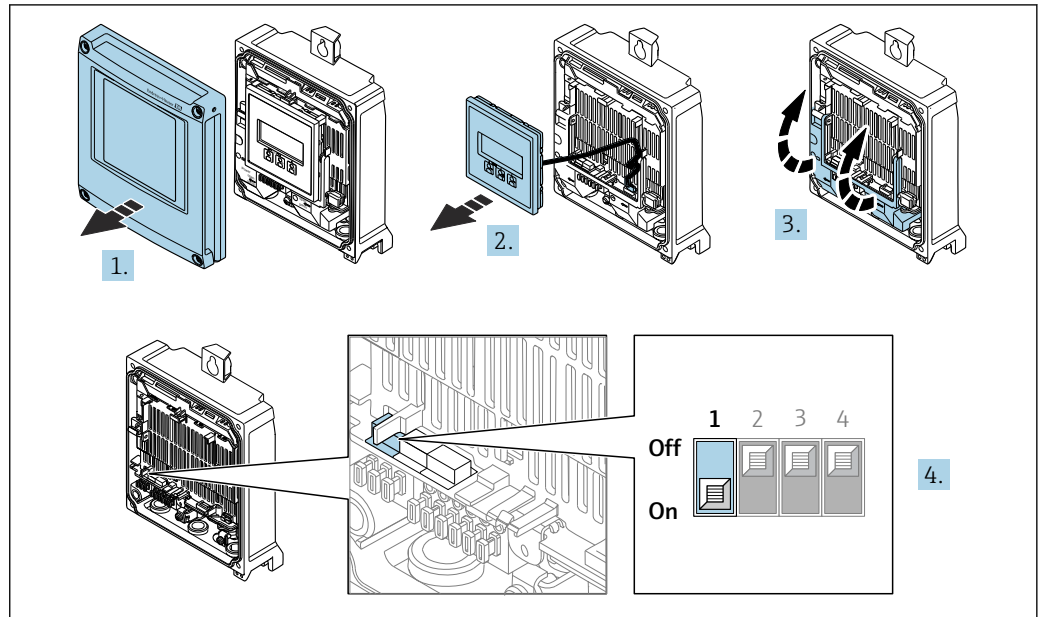### 10.8.2 Write protection via write protection switch

Unlike parameter write protection via a user-specific access code, this allows the user to lock write access to the entire operating menu - apart from the **"Contrast display" parameter**.

The parameter values are now read only and cannot be edited any more (exception **"Contrast display" parameter**):
• Via local display
• Via PROFINET protocol

**Proline 500 – digital**

Enabling/disabling write protection

1. Open the housing cover.

2. Remove the display module.

3. Fold open the terminal cover.

4. **Enable or disable write protection:**

   Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection/to the **OFF** position (factory setting) disables hardware write protection.

   ↳ In the **Locking status** parameter, the **Hardware locked** option is displayed → 🖹 181. When hardware write protection is active, the 🖾 symbol appears in the header of the measured value display and in the navigation view in front of the parameters.
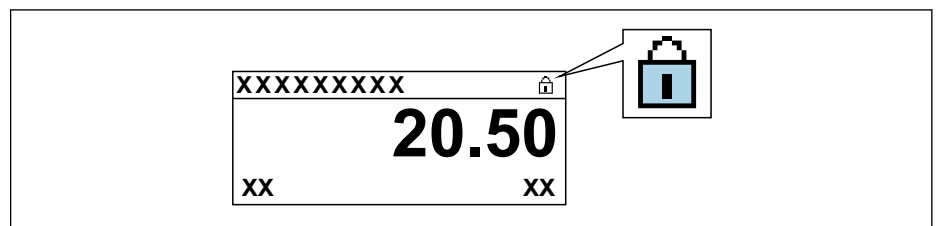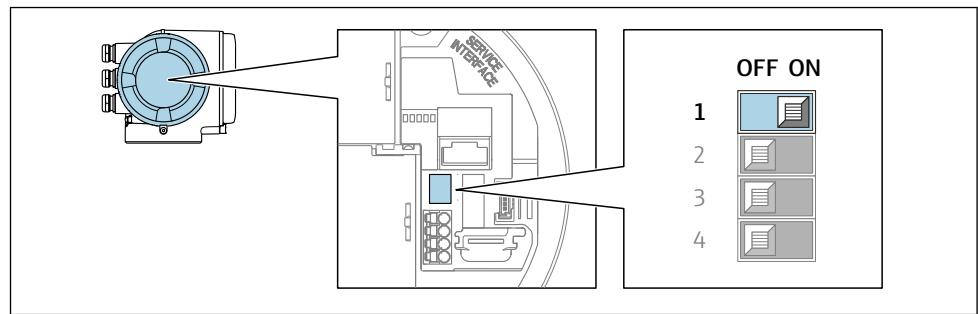

5. Insert the display module.

6. Close the housing cover.

7. **⚠ WARNING**

   Excessive tightening torque applied to the fixing screws!
   Risk of damaging the plastic transmitter.
   ▶ Tighten the fixing screws as per the tightening torque: 2 Nm (1.5 lbf ft)

   Tighten the securing screws.

Proline 500

1.

A0029630

Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

⮡ In the **Locking status** parameter, the **Hardware locked** option is displayed → 🖺 181. In addition, on the local display the 🔒 symbol appears in front of the parameters in the header of the operational display and in the navigation view.
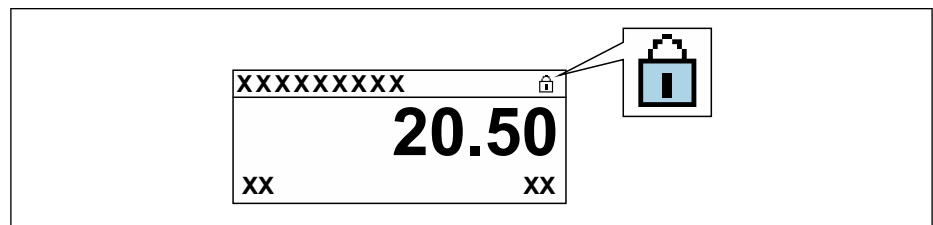
A0029425

2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.

⮡ No option is displayed in the **Locking status** parameter → 🖺 181. On the local display, the 🔒 symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.

11   Operation

## 11.1   Reading off the device locking status

Device active write protection: **Locking status** parameter

Operation → Locking status

Function scope of the "Locking status" parameter

Options	Description
None	The access authorization displayed in the **Access status** parameter applies → 🖺 81. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) → 🖺 178.
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset, etc.). Once the internal processing has been completed, the parameters can be changed once again.

11.2   Adjusting the operating language

ℹ️ Detailed information:
  - To configure the operating language → 🖺 111
  - For information on the operating languages supported by the measuring device → 🖺 319

11.3   Configuring the display

Detailed information:
  - On the basic settings for the local display → 🖺 143
  - On the advanced settings for the local display → 🖺 161

11.4   Reading measured values

With the **Measured values** submenu, it is possible to read all the measured values.

Navigation
"Diagnostics" menu → Measured values

‣ Measured values

‣ Measured variables	→ 🖺 182
‣ Totalizer	→ 🖺 192
‣ Input values	→ 🖺 193
‣ Output values	→ 🖺 194

11.4.1   "Measured variables" submenu

The **Measured variables** submenu contains all the parameters needed to display the current measured values for each process variable.

Navigation
"Diagnostics" menu → Measured values → Measured variables

► Measured variables	
Mass flow	→ 🖩 184
Volume flow	→ 🖩 184
Corrected volume flow	→ 🖩 184
Density	→ 🖩 184
Reference density	→ 🖩 184
Temperature	→ 🖩 184
Pressure	→ 🖩 184
Concentration	→ 🖩 184
Target mass flow	→ 🖩 185
Carrier mass flow	→ 🖩 185
Target corrected volume flow	→ 🖩 185
Carrier corrected volume flow	→ 🖩 185
Target volume flow	→ 🖩 185
Carrier volume flow	→ 🖩 186
CTL	→ 🖩 186
CPL	→ 🖩 186
CTPL	→ 🖩 186
S&W volume flow	→ 🖩 187
S&W correction value	→ 🖩 187
Reference density alternative	→ 🖩 187

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface	Factory setting
Mass flow	–	Displays the mass flow that is currently measured. *Dependency* The unit is taken from: **Mass flow unit** parameter (→ 🖹 116)	Signed floating-point number	–
Volume flow	–	Displays the volume flow that is currently calculated. *Dependency* The unit is taken from the **Volume flow unit** parameter (→ 🖹 116).	Signed floating-point number	–
Corrected volume flow	–	Displays the corrected volume flow that is currently calculated. *Dependency* The unit is taken from: **Corrected volume flow unit** parameter (→ 🖹 116)	Signed floating-point number	–
Density	–	Shows the density currently measured. *Dependency* The unit is taken from the **Density unit** parameter (→ 🖹 116).	Signed floating-point number	–
Reference density	–	Displays the reference density that is currently calculated. *Dependency* The unit is taken from: **Reference density unit** parameter (→ 🖹 117)	Signed floating-point number	–
Temperature	–	Shows the medium temperature currently measured. *Dependency* The unit is taken from: **Temperature unit** parameter (→ 🖹 117)	Signed floating-point number	–
Pressure	–	Displays either a fixed or external pressure value. *Dependency* The unit is taken from the **Pressure unit** parameter (→ 🖹 117).	Signed floating-point number	–
Concentration	For the following order code: Order code for "Application package", option **ED** "Concentration" ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the concentration that is currently calculated. *Dependency* The unit is taken from the **Concentration unit** parameter.	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Target mass flow	With the following conditions: Order code for "Application package", option **ED** "Concentration" ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the mass flow that is currently measured for the target medium. *Dependency* The unit is taken from the **Mass flow unit** parameter (→ 🗎 116).	Signed floating-point number	–
Carrier mass flow	With the following conditions: Order code for "Application package", option **ED** "Concentration" ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the mass flow of the carrier medium that is currently measured. *Dependency* The unit is taken from: **Mass flow unit** parameter (→ 🗎 116)	Signed floating-point number	–
Target corrected volume flow	With the following conditions: • Order code for "Application package", option **ED** "Concentration" • The **Ethanol in water** option or **%mass / %volume** option is selected in the **Liquid type** parameter. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the corrected volume flow that is currently measured for the target fluid. *Dependency* The unit is taken from the **Volume flow unit** parameter (→ 🗎 116).	Signed floating-point number	–
Carrier corrected volume flow	With the following conditions: • Order code for "Application package", option **ED** "Concentration" • In the **Liquid type** parameter, the **Ethanol in water** option or **%mass / %volume** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the corrected volume flow currently measured for the carrier fluid. *Dependency* The unit is taken from the **Volume flow unit** parameter (→ 🗎 116).	Signed floating-point number	–
Target volume flow	With the following conditions: • Order code for "Application package", option **ED** "Concentration" • The **Ethanol in water** option or **%mass / %volume** option is selected in the **Liquid type** parameter. • The **%vol** option is selected in the **Concentration unit** parameter. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the volume flow currently measured for the target medium. *Dependency* The unit is taken from the **Volume flow unit** parameter (→ 🗎 116).	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Carrier volume flow	With the following conditions: • Order code for "Application package", option **ED** "Concentration" • The **Ethanol in water** option or **%mass / %volume** option is selected in the **Liquid type** parameter. • The **%vol** option is selected in the **Concentration unit** parameter. ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the volume flow currently measured for the carrier medium. *Dependency* The unit is taken from the **Volume flow unit** parameter (→ 🖹 116).	Signed floating-point number	–
CTL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of temperature on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature.	Positive floating-point number	–
CPL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference pressure.	Positive floating-point number	–
CTPL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the combined correction factor which represents the effect of temperature and pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at reference temperature and reference pressure.	Positive floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
S&W volume flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the S&W volume flow which is calculated from the measured total volume flow minus the net volume flow. *Dependency* The unit is taken from: **Volume flow unit** parameter	Signed floating-point number	–
S&W correction value	For the following order code: • "Application package", option EJ "Petroleum" • In the **S&W input mode** parameter, the **External value** option or the **Current input 1…n** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Shows the correction value for sediment and water.	Positive floating-point number	–
Reference density alternative	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the fluid density at the alternative reference temperature. *Dependency* The unit is taken from: **Reference density unit** parameter	Signed floating-point number	–
GSV flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the measured total volume flow, corrected to the reference temperature and the reference pressure. *Dependency* The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–
GSV flow alternative	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the measured total volume flow, corrected to the alternative reference temperature and the alternative reference pressure. *Dependency* The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
NSV flow	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the net volume flow which is calculated from the measured total volume flow minus the value for sediment & water and minus the shrinkage. *Dependency* The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–
NSV flow alternative	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the net volume flow which is calculated from the measured alternative total volume minus the value for sediment & water and minus the shrinkage. *Dependency* The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–
Oil CTL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of temperature on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference temperature.	Positive floating-point number	–
Oil CPL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of pressure on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference pressure.	Positive floating-point number	–
Oil CTPL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the combined correction factor which represents the effect of temperature and pressure on the oil. This is used to convert the measured oil volume flow and the measured oil density to values at reference temperature and reference pressure.	Positive floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Water CTL	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of temperature on the water. This is used to convert the measured water volume flow and the measured water density to values at reference temperature.	Positive floating-point number	–
CTL alternative	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of temperature on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference temperature.	Positive floating-point number	–
CPL alternative	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the correction factor which represents the effect of pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference pressure.	Positive floating-point number	–
CTPL alternative	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the combined correction factor which represents the effect of temperature and pressure on the fluid. This is used to convert the measured volume flow and the measured density to values at the alternative reference temperature and the alternative reference pressure.	Positive floating-point number	1
Oil reference density	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Shows the oil density at the reference temperature.	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Water reference density	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. 🛈 The software options currently enabled are displayed in the **Software option overview** parameter.	Shows the water density at the reference temperature.	Signed floating-point number	–
Oil density	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. 🛈 The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the density of the oil currently measured.	Signed floating-point number	–
Water density	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. 🛈 The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the density of the water currently measured.	Signed floating-point number	–
Water cut	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **API referenced correction** option is selected. 🛈 The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the percentage water volume flow in relation to the total volume flow of the fluid.	0 to 100 %	–
Oil volume flow	For the following order code: • "Application package", option **EJ** "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. 🛈 The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated volume flow of the oil. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Volume flow unit** parameter	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Oil corrected volume flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated volume flow of the oil, calculated to values at reference temperature and reference pressure. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–
Oil mass flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated mass flow of the oil. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Mass flow unit** parameter	Signed floating-point number	–
Water volume flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated volume flow of the water. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Volume flow unit** parameter	Signed floating-point number	–
Water corrected volume flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated volume flow of the water, calculated to values at reference temperature and reference pressure. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Corrected volume flow unit** parameter	Signed floating-point number	–
Water mass flow	For the following order code: • "Application package", option EJ "Petroleum" • In the **Petroleum mode** parameter, the **Net oil & water cut** option is selected. ⓘ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the currently calculated mass flow of the water. Dependency: • Based on the value displayed in the **Water cut** parameter • The unit is taken from: **Mass flow unit** parameter	Signed floating-point number	–

Parameter	Prerequisite	Description	User interface	Factory setting
Weighted density average	For the following order code: • "Application package", option **EJ** "Petroleum" • "Application package", option **EM** "Petroleum + Locking function" ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the weighted average for the density since the last time the density averages were reset. Dependency: • The unit is taken from: **Density unit** parameter • The value is reset to NaN (Not a Number) via the **Reset weighted averages** parameter	Signed floating-point number	–
Weighted temperature average	For the following order code: • "Application package", option **EJ** "Petroleum" • "Application package", option **EM** "Petroleum + Locking function" ℹ The software options currently enabled are displayed in the **Software option overview** parameter.	Displays the weighted average for the temperature since the last time the temperature averages were reset. Dependency: • The unit is taken from: **Temperature unit** parameter • The value is reset to NaN (Not a Number) via the **Reset weighted averages** parameter	Signed floating-point number	–

11.4.2 Totalizer

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu → Measured values → Totalizer

▶ Totalizer		
	Assign process variable 1 to n	→ 🗎 193
	Totalizer 1 to n value	→ 🗎 193
	Totalizer 1 to n status	→ 🗎 193
	Totalizer 1 to n status (Hex)	→ 🗎 193

Parameter overview with brief description

Parameter	Description	Selection / User interface	Factory setting
Assign process variable 1 to n	Select process variable for totalizer.	• Mass flow • Volume flow • Corrected volume flow * • Target mass flow * • Carrier mass flow * • Target volume flow * • Carrier volume flow * • Target corrected volume flow * • Carrier corrected volume flow * • GSV flow * • GSV flow alternative * • NSV flow * • NSV flow alternative * • S&W volume flow * • Oil mass flow * • Water mass flow * • Oil volume flow * • Water volume flow * • Oil corrected volume flow * • Water corrected volume flow * • Raw value mass flow	Mass flow
Totalizer 1 to n value	Shows the totalizer value reported to the controller for further processing.	Signed floating-point number	0 kg
Totalizer 1 to n status	Shows the status of the totalizer value reported to the controller for further processing ('Good', 'Uncertain', 'Bad').	• Good • Uncertain • Bad	Good
Totalizer 1 to n status (Hex)	Shows the status of the totalizer value reported to the controller for further processing (Hex).	0 to 255	128

*   Visibility depends on order options or device settings

11.4.3   "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

Navigation
"Diagnostics" menu → Measured values → Input values

‣ Input values

    ‣ Current input 1 to n → 🖹 193

    ‣ Status input 1 to n → 🖹 194

Input values of current input

The **Current input 1 to n** submenu contains all the parameters needed to display the current measured values for every current input.

▶ Current input 1 to n	
Measured values 1 to n	→ 🗎 194
Measured current 1 to n	→ 🗎 194

Parameter overview with brief description

Parameter	Description	User interface
Measured values 1 to n	Displays the current input value.	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.

▶ Status input 1 to n	
Value status input	→ 🗎 194

Parameter overview with brief description

Parameter	Description	User interface
Value status input	Shows the current input signal level.	• High • Low

11.4.4   Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

▶ Output values	
▶ Current output 1 to n	→ 🗎 195

▶ Pulse/frequency/switch output 1 to n	→ 🗎 195
▶ Relay output 1 to n	→ 🗎 196

Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu → Measured values → Output values → Value current output 1 to n

▶ Current output 1 to n	
Output current	→ 🗎 195
Measured current	→ 🗎 195

Parameter overview with brief description

Parameter	Description	User interface
Output current	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

Navigation

"Diagnostics" menu → Measured values → Output values → Pulse/frequency/switch output 1 to n

▶ Pulse/frequency/switch output 1 to n	
Output frequency	→ 🗎 196
Pulse output 1 to n	→ 🗎 196
Switch state	→ 🗎 196

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Output frequency	In the **Operating mode** parameter, the **Frequency** option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output 1 to n	The **Pulse** option is selected in the **Operating mode** parameter parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch state	The **Switch** option is selected in the **Operating mode** parameter.	Displays the current switch output status.	• Open • Closed

Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

Navigation

"Diagnostics" menu → Measured values → Output values → Relay output 1 to n

▶ Relay output 1 to n	
Switch state	→ 🖹 196
Switch cycles	→ 🖹 196
Max. switch cycles number	→ 🖹 196

Parameter overview with brief description

Parameter	Description	User interface
Switch state	Shows the current relay switch status.	• Open • Closed
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

11.5   Adapting the measuring device to the process conditions

The following are available for this purpose:
• Basic settings using the **Setup** menu (→ 🖹 112)
• Advanced settings using the **Advanced setup** submenu (→ 🖹 150)

11.6   Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:
• Control Totalizer
• Reset all totalizers

Navigation

"Operation" menu → Totalizer handling

```
► Totalizer handling

        Totalizer 1 to n control (11101–1 to n)        → 🖪 197

        Preset value 1 to n (11108–1 to n)             → 🖪 197

        Reset all totalizers (2806)                    → 🖪 197
```

Parameter overview with brief description

Parameter	Description	Selection / User entry	Factory setting
Totalizer 1 to n control	Operate the totalizer.	• Reset + hold • Preset + hold • Hold • Totalize	Totalize
Preset value 1 to n	Specify start value for totalizer.	Signed floating-point number	0 kg
Reset all totalizers	Reset all totalizers to 0 and start.	• Cancel • Reset + totalize	Cancel

11.6.1 Function scope of "Control Totalizer" parameter

Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold [1]	The totaling process is stopped and the totalizer is set to its defined start value from the **Preset value** parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize [1]	The totalizer is set to the defined start value in the **Preset value** parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

1) Visible depending on the order options or device settings

11.6.2 Function scope of the "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the flow values previously totalized.

11.7   Show data logging

The **Extended HistoROM** application package must be enabled in the device (order option) for the **Data logging** submenu to appear. This contains all the parameters for the measured value history.

Data logging is also available via:
  • Plant Asset Management Tool FieldCare → 🖹 93.
  • Web browser

Function scope
  • A total of 1000 measured values can be stored
  • 4 logging channels
  • Adjustable logging interval for data logging
  • Measured value trend for each logging channel displayed in the form of a chart
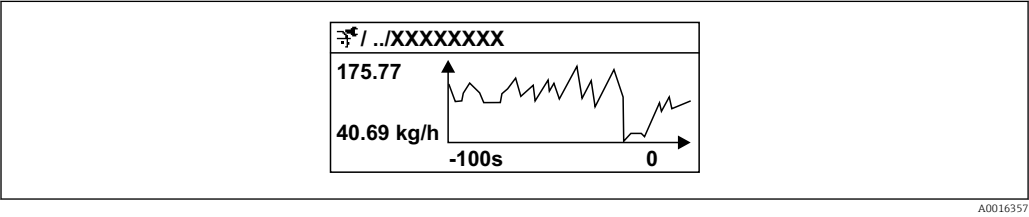
🖼 37   Chart of a measured value trend

  • x-axis: depending on the number of channels selected displays 250 to 1000 measured values of a process variable.
  • y-axis: displays the approximate measured value span and constantly adapts this to the ongoing measurement.

If the length of the logging interval or the assignment of the process variables to the channels is changed, the content of the data logging is deleted.

Navigation
"Diagnostics" menu → Data logging

▶ Data logging		
Assign channel 1	→ 🖹	200
Assign channel 2	→ 🖹	201
Assign channel 3	→ 🖹	201
Assign channel 4	→ 🖹	201
Logging interval	→ 🖹	201
Clear logging data	→ 🖹	201
Data logging	→ 🖹	201
Logging delay	→ 🖹	201
Data logging control	→ 🖹	201

Data logging status	→ 🖺 202
Entire logging duration	→ 🖺 202

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Assign channel 1	The **Extended HistoROM** application package is available.	Assign process variable to logging channel.	• Off • Mass flow • Volume flow • Corrected volume flow [*] • Density • Reference density [*] • Temperature • Pressure • GSV flow [*] • GSV flow alternative [*] • NSV flow [*] • NSV flow alternative [*] • S&W volume flow [*] • Reference density alternative [*] • Water cut [*] • Oil density [*] • Water density [*] • Oil mass flow [*] • Water mass flow [*] • Oil volume flow [*] • Water volume flow [*] • Oil corrected volume flow [*] • Water corrected volume flow [*] • Concentration [*] • Target mass flow [*] • Carrier mass flow [*] • Target volume flow [*] • Carrier volume flow [*] • Target corrected volume flow [*] • Carrier corrected volume flow [*] • Application specific output 0 [*] • Application specific output 1 [*] • Inhomogeneous medium index • Suspended bubbles index [*] • HBSI [*] • Raw value mass flow • Exciter current 0 • Oscillation damping 0 • Oscillation damping fluctuation 0 [*] • Oscillation frequency 0 • Frequency fluctuation 0 [*] • Oscillation amplitude [*]	Off

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
			• Oscillation amplitude 1 [*] • Signal asymmetry • Torsion signal asymmetry [*] • Carrier pipe temperature [*] • Electronics temperature • Sensor index coil asymmetry • Test point 0 • Test point 1 • Current output 1 • Current output 2 [*] • Current output 3 [*] • Current output 4 [*]	
Assign channel 2	The **Extended HistoROM** application package is available. The software options currently enabled are displayed in the **Software option overview** parameter.	Assign a process variable to logging channel.	For the picklist, see the **Assign channel 1** parameter (→ 🖺 200)	Off
Assign channel 3	The **Extended HistoROM** application package is available. The software options currently enabled are displayed in the **Software option overview** parameter.	Assign a process variable to logging channel.	For the picklist, see the **Assign channel 1** parameter (→ 🖺 200)	Off
Assign channel 4	The **Extended HistoROM** application package is available. The software options currently enabled are displayed in the **Software option overview** parameter.	Assign a process variable to logging channel.	For the picklist, see the **Assign channel 1** parameter (→ 🖺 200)	Off
Logging interval	The **Extended HistoROM** application package is available.	Define the logging interval for data logging. This value defines the time interval between the individual data points in the memory.	0.1 to 3 600.0 s	1.0 s
Clear logging data	The **Extended HistoROM** application package is available.	Clear the entire logging data.	• Cancel • Clear data	Cancel
Data logging	–	Select the type of data logging.	• Overwriting • Not overwriting	Overwriting
Logging delay	In the **Data logging** parameter, the **Not overwriting** option is selected.	Enter the time delay for measured value logging.	0 to 999 h	0 h
Data logging control	In the **Data logging** parameter, the **Not overwriting** option is selected.	Start and stop measured value logging.	• None • Delete + start • Stop	None

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Data logging status	In the **Data logging** parameter, the **Not overwriting** option is selected.	Displays the measured value logging status.	• Done • Delay active • Active • Stopped	Done
Entire logging duration	In the **Data logging** parameter, the **Not overwriting** option is selected.	Displays the total logging duration.	Positive floating-point number	0 s

*   Visibility depends on order options or device settings

11.8   Gas Fraction Handler

The Gas Fraction Handler improves measurement stability and repeatability in the event of two-phase media and provides valuable diagnostic information for the process.

The function continuously checks for the presence of gas bubbles in liquids or droplets in gases, as this second phase influences the output values for flow and density.

In the case of two-phase media, the Gas Fraction Handler stabilizes the output values and enables better readability for operators and easier interpretation by the distributed control system. The level of smoothing is adjusted according to the severity of the disturbances introduced by the second phase. In the case of single-phase media, the Gas Fraction Handler does not have any influence on the output values.

Possible options in the Gas Fraction Handler parameter:
• Off: Disables the Gas Fraction Handler. When a second phase is present, large fluctuations in the values output for flow and density will occur.
• Moderate: Use for applications with low levels or intermittent levels of second phase.
• Powerful: Use for applications with very significant levels of second phase.

The Gas Fraction Handler is cumulative to any fixed damping constants applied to flow and density that are set elsewhere in the instrument parameterization.

For detailed information on the parameter descriptions of the Gas Fraction Handler, see the Special Documentation for the device → 🖹 329

11.8.1   "Measurement mode" submenu

Navigation
"Expert" menu → Sensor → Measurement mode

▶ Measurement mode	
Gas Fraction Handler (6377)	→ 🖹 202

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Gas Fraction Handler	Activates the Gas Fraction Handler function for two phase media.	• Off • Moderate • Powerful	Moderate

11.8.2 "Medium index" submenu

Navigation

"Expert" menu → Application → Medium index

▶ Medium index	
Inhomogeneous medium index (6368)	→ 🖺 203
Cut off inhomogeneous wet gas (6375)	→ 🖺 203
Cut off inhomogeneous liquid (6374)	→ 🖺 203
Suspended bubbles index (6376)	→ 🖺 203
Cut off suspended bubbles (6370)	→ 🖺 203

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / User entry	Factory setting
Inhomogeneous medium index	–	Shows the degree of inhomogeneity of the medium.	Signed floating-point number	–
Cut off inhomogeneous wet gas	–	Enter cut off value for wet gas applications. Below this value the 'Inhomogeneous medium index' is set to 0.	Positive floating-point number	0.25
Cut off inhomogeneous liquid	–	Enter cut off value for liquid applications. Below this value the 'Inhomogeneous medium index' is set to 0.	Positive floating-point number	0.05
Suspended bubbles index	The diagnostic index is only available for Promass Q.	Shows the relative amount of suspended bubbles in the medium.	Signed floating-point number	–
Cut off suspended bubbles	The parameter is only available for Promass Q.	Enter the cut off value for suspended bubbles. Below this value the 'Index for suspended bubbles' is set to 0.	Positive floating-point number	0.05

12 Diagnostics and troubleshooting

12.1 General troubleshooting

For local display

Error	Possible causes	Remedy
Local display dark and no output signals	Supply voltage does not match that specified on the nameplate.	Apply the correct supply voltage .
Local display dark and no output signals	The polarity of the supply voltage is wrong.	Correct the polarity.
Local display dark and no output signals	No contact between connecting cables and terminals.	Check the connection of the cables and correct if necessary.
Local display dark and no output signals	Terminals are not plugged into the I/O electronics module correctly. Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	I/O electronics module is defective. Main electronics module is defective.	Order spare part → 🗐 290.
Local display dark and no output signals	The connector between the main electronics module and display module is not plugged in correctly.	Check the connection and correct if necessary.
Local display dark and no output signals	The connecting cable is not plugged in correctly.	1. Check the connection of the electrode cable and correct if necessary. 2. Check the connection of the coil current cable and correct if necessary.
Local display is dark, but signal output is within the valid range	Display is set too bright or too dark.	• Set the display brighter by simultaneously pressing ⊞ + Ⓔ. • Set the display darker by simultaneously pressing ⊟ + Ⓔ.
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part → 🗐 290.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures → 🗐 216
Text on local display appears in a foreign language and cannot be understood.	Incorrect operating language is configured.	1. Press 2 s ⊟ + ⊞ ("home position"). 2. Press Ⓔ. 3. Set the desired language in the **Display language** parameter (→ 🗐 167).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	• Check the cable and the connector between the main electronics module and display module. • Order spare part → 🗐 290.

For output signals

Error	Possible causes	Remedial action
Signal output outside the valid range	Main electronics module is defective.	Order spare part → 🖹 290.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Parametrization errors	Check parameterization and correct it.
Device measures incorrectly.	Configuration error or device is operated outside the application.	1. Check and correct parameter configuration. 2. Observe limit values specified in the "Technical Data".

For access

Problem	Possible causes	Remedy
No write access to parameters.	Hardware write protection is enabled.	Set the write protection switch on the main electronics module to the **OFF** position → 🖹 178.
No write access to parameters.	Current user role has limited access authorization.	1. Check user role → 🖹 81. 2. Enter correct customer-specific access code → 🖹 81.
No connection to web server.	Web server is disabled.	Using the "FieldCare" or "DeviceCare" operating tool, check whether the Web server of the measuring device is enabled, and enable it if necessary→ 🖹 89.
	Incorrect settings for the Ethernet interface of the computer.	1. Check the properties of the Internet protocol (TCP/IP) → 🖹 85→ 🖹 85. 2. Check the network settings with the IT manager.
No connection to web server.	Incorrect WLAN access data.	• Check WLAN network status. • Log on to the device again using WLAN access data. • Check that WLAN is enabled on the measuring device and operating device → 🖹 85.
	WLAN communication is disabled.	–
Not connecting to web server, FieldCare or DeviceCare.	No WLAN network available.	• Check if WLAN reception is present: LED on display module is lit blue • Check if WLAN connection is enabled: LED on display module flashes blue • Switch on instrument function.
Network connection not present or unstable.	WLAN network is weak.	• Operating device is outside of reception range: Check network status on operating device. • To improve network performance, use an external WLAN antenna.
	Parallel WLAN and Ethernet communication.	• Check network settings. • Temporarily enable only the WLAN as an interface.
Web browser is frozen and operation no longer possible.	Data transfer is active.	Wait until data transfer or current action is finished.
	Connection lost	1. Check cable connection and power supply. 2. Refresh the Web browser and restart if necessary.
Content of web browser is incomplete or difficult to read.	Not using optimum version of Web server.	1. Use the correct Web browser version → 🖹 83. 2. Clear the Web browser cache and restart the Web browser.

Problem	Possible causes	Remedy
	Unsuitable view settings.	Change the font size/display ratio of the Web browser.
No or incomplete display of contents in the web browser.	• JavaScript is not enabled • JavaScript cannot be enabled	1. Enable JavaScript. 2. Enter http://XXX.XXX.X.X.XX/servlet/basic.html as the IP address.
Operation with FieldCare or DeviceCare is not possible via CDI-RJ45 service interface (port 8000).	Firewall of computer or network is preventing communication.	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.
Flashing of firmware with FieldCare or DeviceCare via CDI-RJ45 service interface (via port 8000 or TFTP ports) is not possible.	Firewall of computer or network is preventing communication.	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.

For system integration

Error	Possible causes	Remedy
The PROFINET device name is not displayed correctly and contains coding.	A device name containing one or more underscores has been specified via the automation system.	Specify a correct device name (without underscores) via the automation system.

12.2 Diagnostic information via light emitting diodes

12.2.1 Transmitter

Proline 500 – digital

Different LEDs in the transmitter provide information on the device status.
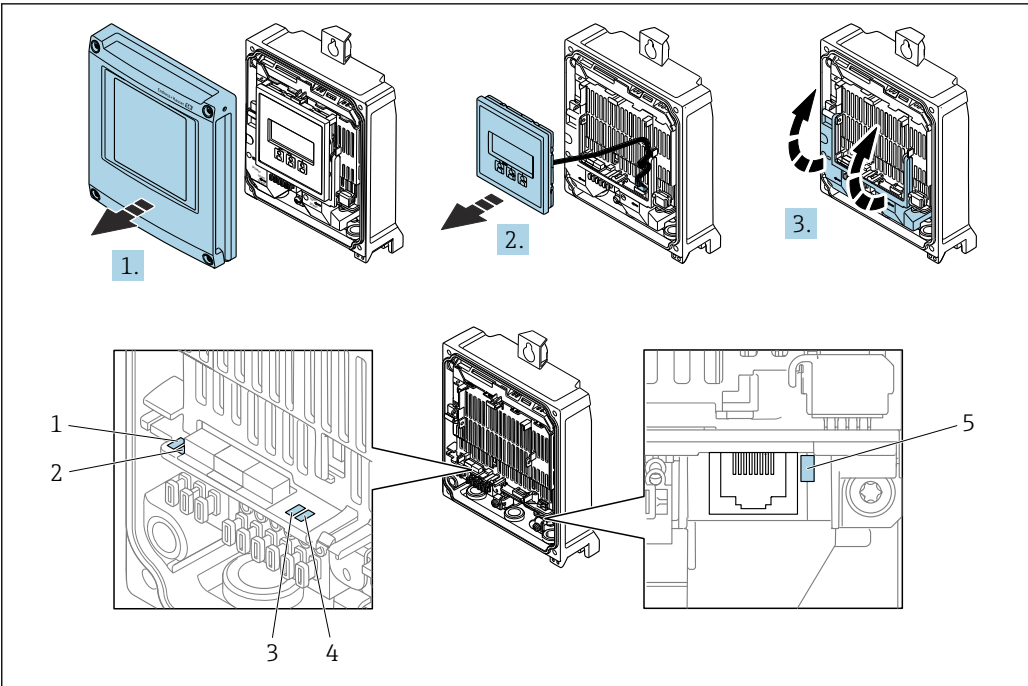
A0029689

1   Supply voltage
2   Device status
3   Flashing/network status
4   Port 1 active: PROFINET with Ethernet-APL
5   Port 2 active: service interface (CDI)

1. Open the housing cover.

2. Remove the display module.

3. Fold open the terminal cover.

LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
2	Device status/module status (normal operation)	Off	Firmware error
		Green	Device status is ok.
		Flashing green	Device is not configured.
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts/self-test.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off)
			Cyclic data exchange is not active, no IP address is available: Flash frequency: 4 Hz
		Red	IP address is available but there is no connection to the automation system
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz

LED		Color	Meaning
4	Port 1 active: PROFINET with Ethernet-APL	Off	Not connected or no connection established.
		Green	Connection available, no active communication
		Flashing green	Connection with active communication
5	Port 2 active: Service interface (CDI)	Off	Not connected or no connection established.
		Amber	Connection available but no activity.
		Flashing amber	Activity present.

Proline 500

Different LEDs in the transmitter provide information on the device status.
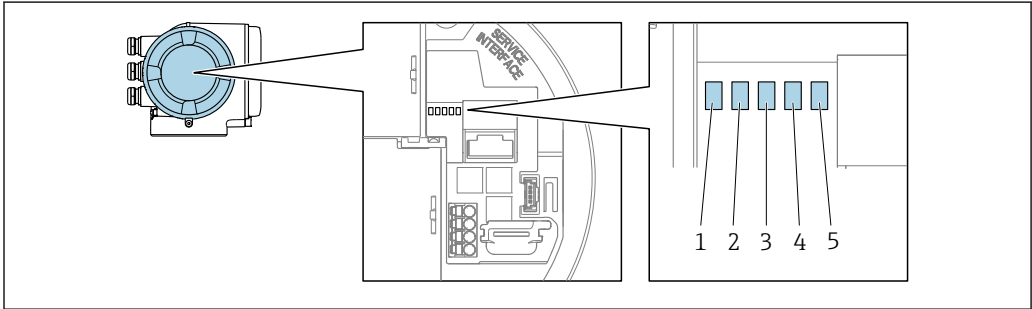
A0029629

1   Supply voltage
2   Device status
3   Flashing/network status
4   Port 1 active: PROFINET with Ethernet-APL
5   Port 2 active: service interface (CDI)

LED		Color	Meaning
1	Supply voltage	Off	Supply voltage is off or too low.
		Green	Supply voltage is ok.
2	Device status/module status (normal operation)	Off	Firmware error
		Green	Device status is ok.
		Flashing green	Device is not configured.
		Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
		Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
		Flashing red/green	The device restarts/self-test.
3	Flashing/network status	Green	Cyclic data exchange is active.
		Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off) If no "Name of Station" is defined: • Flash frequency: 4 Hz • Display: no "Name of Station" available.
		Red	IP address is available but there is no connection to the automation system
		Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz

LED		Color	Meaning
4	Port 1 active: PROFINET with Ethernet-APL	Off	Not connected or no connection established.
		White	Connection available, no active communication
		Flashing white	Connection with active communication
5	Port 2 active: Service interface (CDI-RJ45)	Off	Not connected or no connection established.
		Amber	Connection available but no activity.
		Flashing amber	Activity present.

12.2.2   Sensor connection housing

Proline 500 – digital

Various light emitting diodes (LED) on the ISEM electronics unit (intelligent sensor electronics module) in the sensor connection housing provide information about the device status.

A0029699
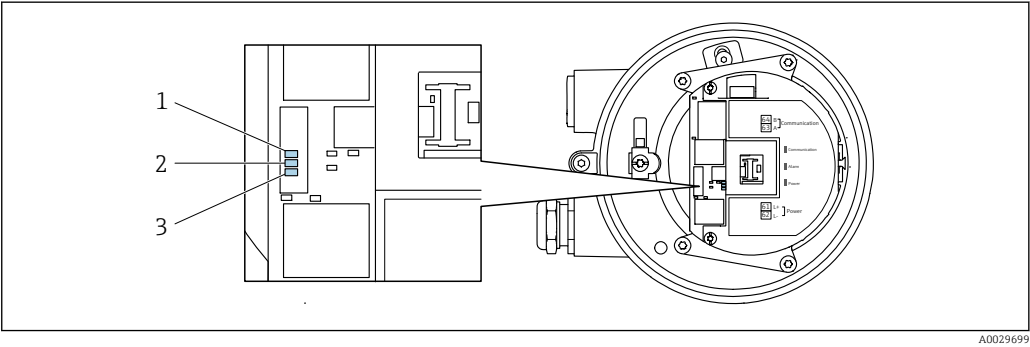
1   Communication
2   Device status
3   Supply voltage

LED		Color	Meaning
1	Communication	White	Communication active.
2	Device status (normal operation)	Red	Error
		Flashing red	Warning
2	Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
		Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3	Supply voltage	Green	Supply voltage is ok.
		Off	Supply voltage is off or too low.

12.3   Diagnostic information on local display

12.3.1   Diagnostic message

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.

Operational display in alarm condition	Diagnostic message

1   Status signal
2   Diagnostic behavior
3   Diagnostic behavior with diagnostic code
4   Short text
5   Operating elements
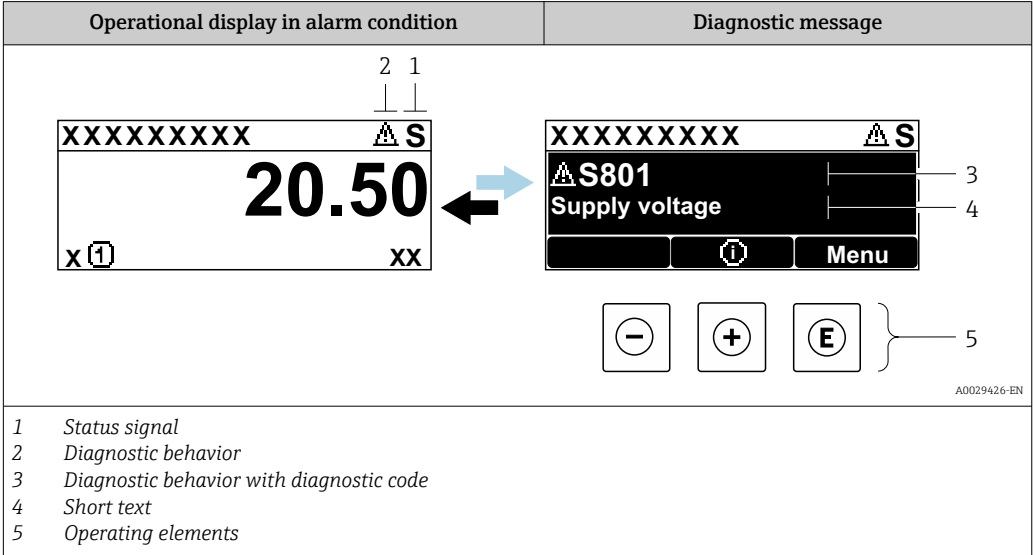
If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:
- Via parameter → 🖺 282
- Via submenus → 🖺 283

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

Symbol	Meaning
F	**Failure** A device error has occurred. The measured value is no longer valid.
C	**Function check** The device is in service mode (e.g. during a simulation).
S	**Out of specification** The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
M	**Maintenance required** Maintenance is required. The measured value remains valid.

Diagnostic behavior

Symbol	Meaning
⊗	**Alarm** • Measurement is interrupted. • Signal outputs and totalizers assume the defined alarm condition. • A diagnostic message is generated.
⚠	**Warning** Measurement is resumed. The signal outputs and totalizers are not affected. A diagnostic message is generated.

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

Operating elements

Key	Meaning
⊕	**Plus key** *In a menu, submenu* Opens the message about remedy information.
Ⓔ	**Enter key** *In a menu, submenu* Opens the operating menu.

12.3.2 Calling up remedial measures
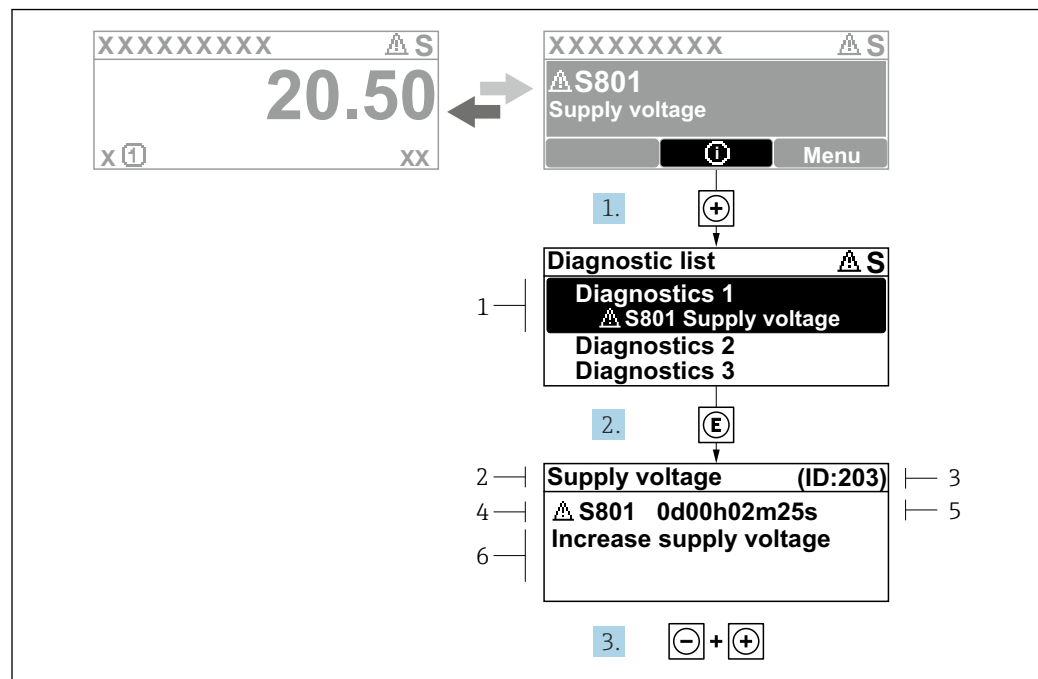
⊠ 38   Message for remedial measures

1   Diagnostic information
2   Short text
3   Service ID
4   Diagnostic behavior with diagnostic code
5   Operation time when error occurred
6   Remedial measures

1. The user is in the diagnostic message.
   Press ⊞ (ⓘ symbol).
   ↳ The **Diagnostic list** submenu opens.

2. Select the desired diagnostic event with ⊞ or ⊟ and press Ⓔ .
   ↳ The message about the remedial measures opens.

3. Press ⊟ + ⊞ simultaneously.
   ↳ The message about the remedial measures closes.

The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the
Diagnostic list submenu or **Previous diagnostics** parameter.

1. Press Ⓔ.
   ↳ The message for the remedial measures for the selected diagnostic event opens.

2. Press ⊟ + ⊞ simultaneously.
   ↳ The message for the remedial measures closes.

12.4 Diagnostic information in the Web browser

12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the
home page once the user has logged on.
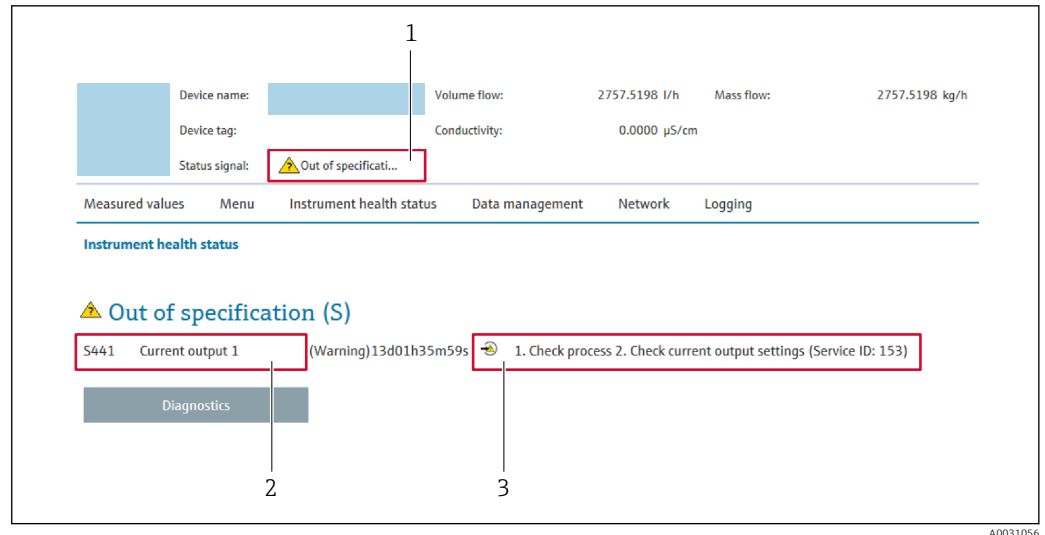
1   Status area with status signal
2   Diagnostic information
3   Remedial measures with service ID

In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:
- Via parameter → 🕮 282
- Via submenu → 🕮 283

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning
⊗	**Failure** A device error has occurred. The measured value is no longer valid.
▽	**Function check** The device is in the service mode (during a simulation, for example).
⚠	**Out of specification** The device is being operated: Outside its technical specification limits (e.g. outside the process temperature range)
◇	**Maintenance required** Maintenance is required. The measured value is still valid.

The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

12.4.2   Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

12.5   Diagnostic information in FieldCare or DeviceCare

12.5.1   Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.
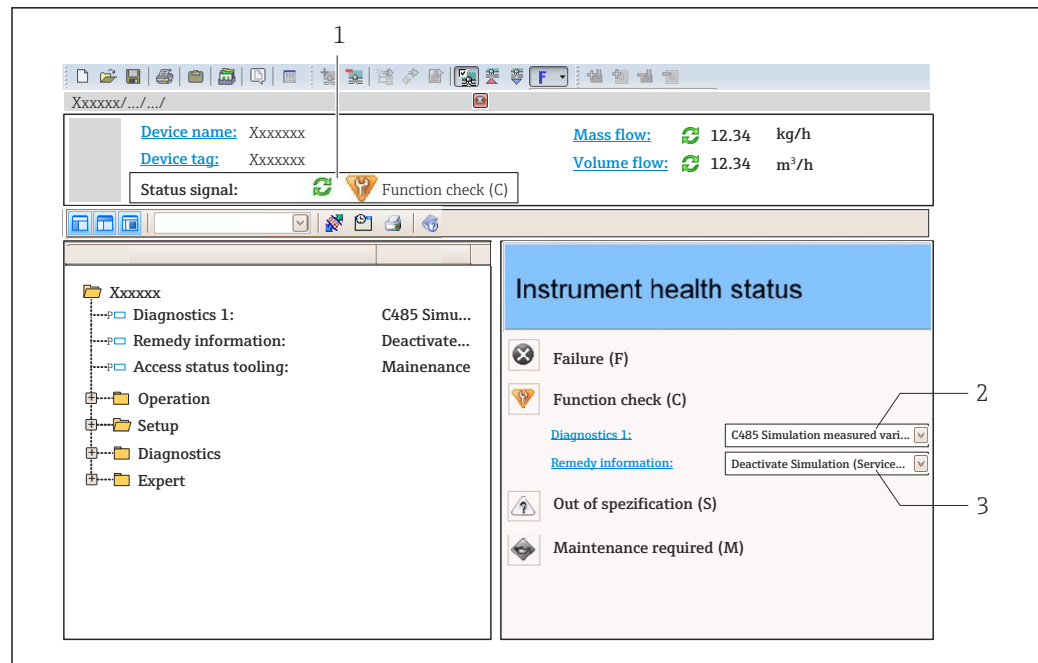
1   Status area with status signal → 🗎 210
2   Diagnostics information → 🗎 211
3   Remedial measures with service ID

In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:
- Via parameter → 🗎 282
- Via submenu → 🗎 283

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

12.5.2   Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:
- On the home page
  Remedy information is displayed in a separate field below the diagnostics information.
- In the **Diagnostics** menu
  Remedy information can be called up in the working area of the user interface.

The user is in the **Diagnostics** menu.

1. Call up the desired parameter.

2. On the right in the working area, mouse over the parameter.
   ↳ A tool tip with remedy information for the diagnostic event appears.

12.6   Adapting the diagnostic information

12.6.1   Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

Expert → System → Diagnostic handling → Diagnostic behavior

Available diagnostic behaviors

The following diagnostic behaviors can be assigned:

Diagnostic behavior	Description
Alarm	The device stops measurement. The totalizers assume the defined alarm condition. A diagnostic message is generated.
Warning	The device continues to measure. Measured value output via PROFINET and totalizers are not affected. A diagnostic message is generated.
Logbook entry only	The device continues to measure. The diagnostic message is only displayed in the **Event logbook** submenu (**Event list** submenu) and is not displayed in alternating sequence with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

Displaying the measured value status

If modules with input data (e.g. Analog Input module, Discrete Input module, Totalizer module, Heartbeat module) are configured for cyclic data transmission, the measured value status is coded as per PROFINET PA Profile 4 Specification and transmitted along with the measured value to the PROFINET Controller via the status byte. The status byte is split into three segments: Quality, Quality Substatus and Limits.
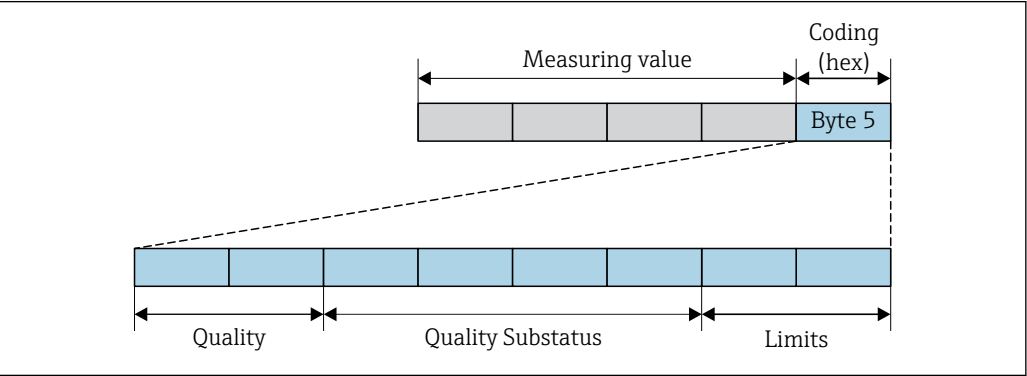
🖾 *39   Structure of the status byte*

The content of the status byte depends on the configured failure mode in the individual function block. Depending on which failure mode has been configured, status information in accordance with PROFINET PA Profile Specification 4 is transmitted to the the PROFINET with Ethernet-APL controller via the status byte status information. The two bits for the limits always have the value 0.

Supported status information

Status	Coding (hex)
BAD - Maintenance alarm	0x24 to 0x27
BAD - Process related	0x28 to 0x2B
BAD - Function check	0x3C to 0x3F
UNCERTAIN - Initial value	0x4C to 0x4F
UNCERTAIN - Maintenance demanded	0x68 to 0x6B
UNCERTAIN - Process related	0x78 to 0x7B
GOOD - OK	0x80 to 0x83
GOOD - Maintenance required	0xA4 to 0xA7
GOOD - Maintenance demanded	0xA8 to 0xAB
GOOD - Function check	0xBC to 0xBF

12.7 Overview of diagnostic information

- The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.
- All of the measured variables affected in the entire Promass instrument family are always listed under "Measured variables affected". The measured variables available for the device in question depend on the device version. When assigning the measured variables to the device functions, for example to the individual outputs, all of the measured variables available for the device version in question are available for selection.

In the case of some items of diagnostic information, the diagnostic behavior can be changed. Adapting the diagnostic information → 🗏 215

12.7.1 Diagnostic of sensor

Diagnostic information		Remedy instructions
No.	**Short text**	
002	Sensor unknown	1. Check if the correct sensor is mounted
	Measured variable status	2. Check if the 2-D matrix code on the sensor is undamaged
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
022	Temperature sensor defective		1. If available: Check connection cable between sensor and transmitter
	Measured variable status		2. Check or replace sensor electronic module (ISEM)
	Quality	Good	3. Replace sensor
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

Influenced measured variables:

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
046	Sensor limit exceeded	1. Check process conditions 2. Check sensor
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM)	- GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

1)   Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
062	Sensor connection faulty	1. If available: Check connection cable between sensor and transmitter 2. Check or replace sensor electronic module (ISEM) 3. Replace sensor
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.	Short text		
063	Exciter current faulty		1. If available: Check connection cable between sensor and transmitter
	Measured variable status		2. Check or replace sensor electronic module (ISEM)
	Quality	Good	3. Replace sensor
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	

Influenced measured variables		
• Oscillation amplitude 1	• GSV flow	• Reference density alternative
• Oscillation amplitude 2	• GSV flow alternative	• Corrected volume flow
• Application specific output	• Kinematic viscosity	• Oil corrected volume flow
• Application specific output	• Mass flow	• Water corrected volume flow
• Signal asymmetry	• Oil mass flow	• Oscillation damping fluctuation 1
• Carrier mass flow	• Water mass flow	• Oscillation damping fluctuation 2
• Carrier pipe temperature	• Inhomogeneous medium index	• Frequency fluctuation 1
• Target corrected volume flow	• Suspended bubbles index	• Frequency fluctuation 2
• Carrier corrected volume flow	• HBSI	• Target mass flow
• Sensor index coil asymmetry	• NSV flow	• Carrier volume flow
• Concentration	• NSV flow alternative	• Target volume flow
• Oscillation damping 1	• External pressure	• Temp. compensated dynamic viscosity
• Oscillation damping 2	• Exciter current 1	• Temp. compensated kinematic viscosity
• Density	• Exciter current 2	• Temperature
• Oil density	• Oscillation frequency 1	• Volume flow
• Water density	• Oscillation frequency 2	• Oil volume flow
• Test point	• Raw value mass flow	• Water volume flow
• Test point	• S&W volume flow	• Water cut
• Dynamic viscosity	• Torsion signal asymmetry	
• Sensor electronics temperature (ISEM)	• Reference density	

Diagnostic information		Remedy instructions
No.	**Short text**	
082	Data storage inconsistent	Check module connections
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
083	Memory content inconsistent	1. Restart device 2. Restore S-DAT data 3. Replace S-DAT
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
119	Sensor initialization active		Sensor initialization in progress, please wait
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
140	Sensor signal asymmetrical	1. If available: Check connection cable between sensor and transmitter
	Measured variable status [from the factory] [1]	2. Check or replace sensor electronic module (ISEM)
		3. Replace sensor

Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	S
Diagnostic behavior	Alarm

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

No.	Diagnostic information		Remedy instructions
	Short text		
141	Zero adjustment failed		1. Check process conditions
	Measured variable status		2. Repeat commissioning procedure 3. Check sensor
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.		Short text	
142	Sensor index coil asymmetry too high		Check sensor
	Measured variable status [from the factory] [1]		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		

Influenced measured variables:

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information		Remedy instructions
No.	Short text		
144	Measurement error too high		1. Check process conditions
	Measured variable status [from the factory] [1]		2. Check or change sensor
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

Influenced measured variables:

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

12.7.2 Diagnostic of electronic

No.	Diagnostic information		Remedy instructions
	Short text		
201	Electronics faulty		1. Restart device
			2. Replace electronics
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
242	Firmware incompatible		1. Check firmware version
	Measured variable status		2. Flash or replace electronic module
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.	Short text		
252	Module incompatible		1. Check electronic modules
	Measured variable status		2. Check if correct modules are available (e.g. NEx, Ex)
			3. Replace electronic modules
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity	- Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry	- Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

Diagnostic information		Remedy instructions
No.	Short text	
262	Module connection interrupted	1. Check or replace connection cable between sensor electronic module (ISEM) and main electronics 2. Check or replace ISEM or main electronics
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

No.	Diagnostic information	Remedy instructions
	Short text	
270	Main electronics defective	1. Restart device 2. Replace main electronic module

Measured variable status	
Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	F
Diagnostic behavior	Alarm

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
271	Main electronics faulty	1. Restart device
	Measured variable status	2. Replace main electronic module
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

	Diagnostic information		Remedy instructions
No.		Short text	
272	Main electronics faulty		Restart device
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity	- Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry	- Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
273	Main electronics defective		1. Pay attention to display emergency operation
	Measured variable status		2. Replace main electronics
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
275	I/O module defective	Change I/O module

Measured variable status	
Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	F
Diagnostic behavior	Alarm

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
276	I/O module faulty	1. Restart device 2. Change I/O module
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions	
	Short text			
283	Memory content inconsistent		Restart device	
	Measured variable status			
	Quality	Good		
	Quality substatus	Ok		
	Coding (hex)	0x80 to 0x83		
	Status signal	F		
	Diagnostic behavior	Alarm		
	Influenced measured variables			
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut	

	Diagnostic information		Remedy instructions
No.	Short text		
302	Device verification active		Device verification active, please wait.
	Measured variable status [from the factory] [1]		
	Quality	Good	
	Quality substatus	Function check	
	Coding (hex)	0xBC to 0xBF	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information		Remedy instructions
No.	Short text		
303	I/O 1 to n configuration changed		1. Apply I/O module configuration (parameter 'Apply I/O configuration') 2. Afterwards reload device description and check wiring
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

	Diagnostic information		Remedy instructions
No.	Short text		
304	Device verification failed		1. Check verification report
	Measured variable status [from the factory] [1]		2. Repeat commissioning procedure 3. Check sensor
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity	- Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry	- Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

1)   Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
311	Sensor electronics (ISEM) faulty	Maintenance required! Do not reset device
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	**Short text**	
330	Flash file invalid	1. Update firmware of device 2. Restart device
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
331	Firmware update failed		1. Update firmware of device
	Measured variable status		2. Restart device
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Warning	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
332	Writing in HistoROM backup failed	1. Replace user interface board 2. Ex d/XP: replace transmitter
	Measured variable status	
	Quality	Good
	Quality substatus	Ok
	Coding (hex)	0x80 to 0x83
	Status signal	F
	Diagnostic behavior	Alarm
Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
361	I/O module 1 to n faulty	1. Restart device
	Measured variable status	2. Check electronic modules 3. Change I/O module or main electronics
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
369	Matrix code scanner defective	Replace matrix code scanner
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.	**Short text**		
371	Temperature sensor defective		Contact service
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	M	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

Diagnostic information		Remedy instructions
No.	Short text	
372	Sensor electronics (ISEM) faulty	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
373	Sensor electronics (ISEM) faulty		Transfer data or reset device
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.	Short text		
374	Sensor electronics (ISEM) faulty		1. Restart device
	Measured variable status [from the factory] [1]		2. Check if failure recurs
	Quality	Good	3. Replace sensor electronic module (ISEM)
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity • Sensor electronics temperature (ISEM)	• GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry • Reference density	• Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

1)   Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	**Short text**	
375	I/O- 1 to n communication failed	1. Restart device
	Measured variable status	2. Check if failure recurs 3. Replace module rack inclusive electronic modules
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

	Diagnostic information		Remedy instructions
No.	Short text		
378	Supply voltage ISEM faulty		1. If available: Check connection cable between sensor and transmitter 2. Replace main electronic module 3. Replace sensor electronic module (ISEM)
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
382	Data storage	1. Insert T-DAT	
	Measured variable status	2. Replace T-DAT	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut	

	Diagnostic information		Remedy instructions
No.	Short text		
383	Memory content		Reset device
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

Diagnostic information		Remedy instructions
No.	Short text	
387	HistoROM data faulty	Contact service organization

Measured variable status	
Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	F
Diagnostic behavior	Alarm

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

12.7.3 Diagnostic of configuration

No.	Diagnostic information		Remedy instructions
	Short text		
410	Data transfer failed		1. Retry data transfer
	Measured variable status		2. Check connection
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity	- Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut	

No.	Diagnostic information		Remedy instructions
	Short text		
412	Processing download		Download active, please wait
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

No.	Diagnostic information		Remedy instructions
	Short text		
431	Trim 1 to n required		Carry out trim
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

	Diagnostic information		Remedy instructions
No.		Short text	
437	Configuration incompatible		1. Update firmware 2. Execute factory reset
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	**Short text**	
438	Dataset different	1. Check dataset file
	Measured variable status	2. Check device parameterization
		3. Download new device parameterization
	Quality　　　　Good	
	Quality substatus　　　　Ok	
	Coding (hex)　　　　0x80 to 0x83	
	Status signal　　　　M	
	Diagnostic behavior　　　　Warning	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	**Short text**	
441	Current output 1 to n saturated	1. Check current output settings
	Measured variable status	2. Check process
	Quality　　　　Good	
	Quality substatus　　　　Ok	
	Coding (hex)　　　　0x80 to 0x83	
	Status signal　　　　S	
	Diagnostic behavior　　　　Warning	
	Influenced measured variables	
	–	

Diagnostic information			Remedy instructions
No.		Short text	
442	Frequency output 1 saturated		1. Check frequency output settings
	Measured variable status		2. Check process
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

Diagnostic information			Remedy instructions
No.		Short text	
443	Pulse output 1 saturated		1. Check pulse output settings
	Measured variable status [from the factory] [1]		2. Check process
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information			Remedy instructions
No.		Short text	
444	Current input 1 to n saturated		1. Check current input settings
	Measured variable status [from the factory] [1]		2. Check connected device
	Quality	Good	3. Check process
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	Measured values		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

No.	Diagnostic information		Remedy instructions
	Short text		
453	Flow override active		Deactivate flow override
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
484	Failure mode simulation active	Deactivate simulation

Measured variable status	
Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	C
Diagnostic behavior	Alarm

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
485	Process variable simulation active	Deactivate simulation
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

Diagnostic information		Remedy instructions
No.	Short text	
486	Current input 1 to n simulation active	Deactivate simulation
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	Measured values	

Diagnostic information		Remedy instructions	
No.	Short text		
491	Current output 1 to n simulation active	Deactivate simulation	
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

Diagnostic information		Remedy instructions	
No.	Short text		
492	Frequency output 1 to n simulation active	Deactivate simulation frequency output	
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

Diagnostic information		Remedy instructions	
No.	Short text		
493	Pulse output simulation active	Deactivate simulation pulse output	
	Measured variable status		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	–		

Diagnostic information		Remedy instructions
No.	Short text	
494	Switch output 1 to n simulation active	Deactivate simulation switch output
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
495	Diagnostic event simulation active	Deactivate simulation
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
496	Status input 1 to n simulation active	Deactivate simulation status input
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
520	I/O 1 to n hardware configuration invalid	1. Check I/O hardware configuration 2. Replace wrong I/O module 3. Plug the module of double pulse output on correct slot
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
528	Concentration calculation not possible	Out of valid range of the selected calculation algorithm 1. Check concentration settings 2. Check measured values, e.g. density or temperature
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	• Carrier mass flow • Target corrected volume flow • Carrier corrected volume flow • Concentration	• Density • Mass flow • Target mass flow • Carrier volume flow	• Target volume flow • Volume flow

Diagnostic information		Remedy instructions
No.	Short text	
529	Concentration calculation not accurate	Out of valid range of the selected calculation algorithm 1. Check concentration settings 2. Check measured values, e.g. density or temperature
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	• Carrier mass flow • Target corrected volume flow • Carrier corrected volume flow • Concentration	• Density • Mass flow • Target mass flow • Carrier volume flow	• Target volume flow • Volume flow

Diagnostic information		Remedy instructions
No.	Short text	
537	Configuration	1. Check IP addresses in network 2. Change IP address
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behaviour	Warning	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
594	Relay output 1 to n simulation active	Deactivate simulation switch output
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	C	
	Diagnostic behaviour	Warning	
	Influenced measured variables	
	–	

12.7.4 Diagnostic of process

Diagnostic information		Remedy instructions
No.	Short text	
803	Loop current 1 faulty	1. Check wiring 2. Change I/O module
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behaviour	Alarm	
	Influenced measured variables	
	–	

	Diagnostic information		Remedy instructions
No.	Short text		
830	Ambient temperature too high		Reduce ambient temp. around the sensor housing
	Measured variable status [from the factory] [1]		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM)	- GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density	- Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

1)   Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
831	Ambient temperature too low	Increase ambient temp. around the sensor housing

Measured variable status [from the factory] [1]	
Quality	Good
Quality substatus	Ok
Coding (hex)	0x80 to 0x83
Status signal	S
Diagnostic behavior	Warning

Influenced measured variables

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1)   Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

No.	Diagnostic information		Remedy instructions
	Short text		
832	Electronics temperature too high		Reduce ambient temperature
	Measured variable status [from the factory] [1]		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity	- Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry	- Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	**Short text**	
833	Electronics temperature too low	Increase ambient temperature
	Measured variable status [from the factory] [1]	
	Quality · Good	
	Quality substatus · Ok	
	Coding (hex) · 0x80 to 0x83	
	Status signal · S	
	Diagnostic behavior · Warning	
Influenced measured variables		
• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

	Diagnostic information		Remedy instructions
No.	Short text		
834	Process temperature too high		Reduce process temperature
	Measured variable status [from the factory] [1]		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM)	- GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density	- Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	**Short text**	
835	Process temperature too low	Increase process temperature
	Measured variable status [from the factory] [1]	
	Quality Good	
	Quality substatus Ok	
	Coding (hex) 0x80 to 0x83	
	Status signal S	
	Diagnostic behavior Warning	
	Influenced measured variables	
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
842	Process value below limit	1. Decrease process value 2. Check application 3. Check sensor
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
Influenced measured variables		
• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity • Sensor electronics temperature (ISEM)	• GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry • Reference density	• Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
862	Partly filled pipe	1. Check for gas in process 2. Adjust detection limits
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	• Application specific output • Application specific output • Carrier mass flow • Target corrected volume flow • Carrier corrected volume flow • Concentration • Density • Oil density • Water density • Dynamic viscosity • Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative	• Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • S&W volume flow • Reference density • Reference density alternative	• Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
882	Input signal faulty	1. Check input signal parameterization 2. Check external device 3. Check process conditions
	Measured variable status	
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Measured values • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity	• Sensor electronics temperature (ISEM) • GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry	• Reference density • Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

Diagnostic information		Remedy instructions
No.	Short text	
910	Tubes not oscillating	1. If available: Check connection cable between sensor and transmitter 2. Check or replace sensor electronic module (ISEM) 3. Check sensor
	Measured variable status	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables	
	–	

Diagnostic information		Remedy instructions
No.	Short text	
912	Medium inhomogeneous	1. Check process cond. 2. Increase system pressure
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
913	Medium unsuitable	1. Check process conditions 2. Check electronic modules or sensor
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity
- Sensor electronics temperature (ISEM)

- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry
- Reference density

- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
915	Viscosity ouf of specification	1. Avoid 2-phase flow 2. Increase system pressure 3. Verify viscosity and density are within range 4. Check process conditions
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	- Oscillation amplitude 1 - Oscillation amplitude 2 - Application specific output - Application specific output - Signal asymmetry - Carrier mass flow - Carrier pipe temperature - Target corrected volume flow - Carrier corrected volume flow - Sensor index coil asymmetry - Concentration - Measured values - Oscillation damping 1 - Oscillation damping 2 - Density - Oil density - Water density - Test point - Test point - Dynamic viscosity - Sensor electronics temperature (ISEM) - GSV flow - GSV flow alternative - Kinematic viscosity - Mass flow - Oil mass flow - Water mass flow - Inhomogeneous medium index - Suspended bubbles index - HBSI - NSV flow - NSV flow alternative - External pressure - Exciter current 1 - Exciter current 2 - Oscillation frequency 1 - Oscillation frequency 2 - Raw value mass flow - S&W volume flow - Torsion signal asymmetry - Reference density - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oscillation damping fluctuation 1 - Oscillation damping fluctuation 2 - Frequency fluctuation 1 - Frequency fluctuation 2 - Target mass flow - Carrier volume flow - Target volume flow - Temp. compensated dynamic viscosity - Temp. compensated kinematic viscosity - Temperature - Volume flow - Oil volume flow - Water volume flow - Water cut	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
941	API/ASTM temperature out of specificat.	1. Check process temperature with selected API/ASTM commodity group 2. Check API/ASTM-related parameters
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	- Oil density - Water density - GSV flow - GSV flow alternative - Mass flow - Oil mass flow - Water mass flow - NSV flow - NSV flow alternative - S&W volume flow - Reference density alternative - Corrected volume flow - Oil corrected volume flow - Water corrected volume flow - Oil volume flow - Water volume flow - Water cut	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	**Short text**	
942	API/ASTM density out of specification	1. Check process density with selected API/ASTM commodity group
	Measured variable status [from the factory] [1]	2. Check API/ASTM-related parameters
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	• Oil density • Water mass flow • Oil corrected volume flow • Water density • NSV flow • Water corrected volume flow • GSV flow • NSV flow alternative • Oil volume flow • GSV flow alternative • S&W volume flow • Water volume flow • Mass flow • Reference density alternative • Water cut • Oil mass flow • Corrected volume flow		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	**Short text**	
943	API pressure out of specification	1. Check process pressure with selected API commodity group
	Measured variable status [from the factory] [1]	2. Check API related parameters
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	• Oil density • Water mass flow • Oil corrected volume flow • Water density • NSV flow • Water corrected volume flow • GSV flow • NSV flow alternative • Oil volume flow • GSV flow alternative • S&W volume flow • Water volume flow • Mass flow • Reference density alternative • Water cut • Oil mass flow • Corrected volume flow		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
944	Monitoring failed	Check process conditions for Heartbeat Monitoring
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Signal asymmetry • Carrier pipe temperature • Sensor index coil asymmetry • Oscillation damping 1 • Oscillation damping 2 • Test point • Test point	• Dynamic viscosity • Kinematic viscosity • Inhomogeneous medium index • Suspended bubbles index • HBSI • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2	• Raw value mass flow • Torsion signal asymmetry • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
948	Oscillation damping too high	Check process conditions
	Measured variable status [from the factory] [1]	
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables	
	• Oscillation amplitude 1 • Oscillation amplitude 2 • Application specific output • Application specific output • Signal asymmetry • Carrier mass flow • Carrier pipe temperature • Target corrected volume flow • Carrier corrected volume flow • Sensor index coil asymmetry • Concentration • Oscillation damping 1 • Oscillation damping 2 • Density • Oil density • Water density • Test point • Test point • Dynamic viscosity • Sensor electronics temperature (ISEM)	• GSV flow • GSV flow alternative • Kinematic viscosity • Mass flow • Oil mass flow • Water mass flow • Inhomogeneous medium index • Suspended bubbles index • HBSI • NSV flow • NSV flow alternative • External pressure • Exciter current 1 • Exciter current 2 • Oscillation frequency 1 • Oscillation frequency 2 • Raw value mass flow • S&W volume flow • Torsion signal asymmetry • Reference density	• Reference density alternative • Corrected volume flow • Oil corrected volume flow • Water corrected volume flow • Oscillation damping fluctuation 1 • Oscillation damping fluctuation 2 • Frequency fluctuation 1 • Frequency fluctuation 2 • Target mass flow • Carrier volume flow • Target volume flow • Temp. compensated dynamic viscosity • Temp. compensated kinematic viscosity • Temperature • Volume flow • Oil volume flow • Water volume flow • Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

No.	Diagnostic information		Remedy instructions
	Short text		
984	Condensation risk		1. Decrease ambient temperature
	Measured variable status [from the factory] [1]		2. Increase medium temperature
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		

- Oscillation amplitude 1
- Oscillation amplitude 2
- Application specific output
- Application specific output
- Signal asymmetry
- Carrier mass flow
- Carrier pipe temperature
- Target corrected volume flow
- Carrier corrected volume flow
- Sensor index coil asymmetry
- Concentration
- Measured values
- Oscillation damping 1
- Oscillation damping 2
- Density
- Oil density
- Water density
- Test point
- Test point
- Dynamic viscosity

- Sensor electronics temperature (ISEM)
- GSV flow
- GSV flow alternative
- Kinematic viscosity
- Mass flow
- Oil mass flow
- Water mass flow
- Inhomogeneous medium index
- Suspended bubbles index
- HBSI
- NSV flow
- NSV flow alternative
- External pressure
- Exciter current 1
- Exciter current 2
- Oscillation frequency 1
- Oscillation frequency 2
- Raw value mass flow
- S&W volume flow
- Torsion signal asymmetry

- Reference density
- Reference density alternative
- Corrected volume flow
- Oil corrected volume flow
- Water corrected volume flow
- Oscillation damping fluctuation 1
- Oscillation damping fluctuation 2
- Frequency fluctuation 1
- Frequency fluctuation 2
- Target mass flow
- Carrier volume flow
- Target volume flow
- Temp. compensated dynamic viscosity
- Temp. compensated kinematic viscosity
- Temperature
- Volume flow
- Oil volume flow
- Water volume flow
- Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

12.8   Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.

To call up the measures to rectify a diagnostic event:
- Via local display → 🖿 212
- Via web browser → 🖿 213
- Via "FieldCare" operating tool → 🖿 214
- Via "DeviceCare" operating tool → 🖿 214

Other pending diagnostic events can be displayed in the **Diagnostic list** submenu → 🖿 283

Navigation
"Diagnostics" menu

⚙ **Diagnostics**	
Actual diagnostics	→ 🖿 283
Previous diagnostics	→ 🖿 283

Operating time from restart	→ 🗐	283
Operating time	→ 🗐	283

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occured diagnostic event along with its diagnostic information. ℹ️ If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	Symbol for diagnostic behavior, diagnostic code and short message.
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	–	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	–	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

12.9   Diagnostic list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

Navigation path
Diagnostics → Diagnostic list
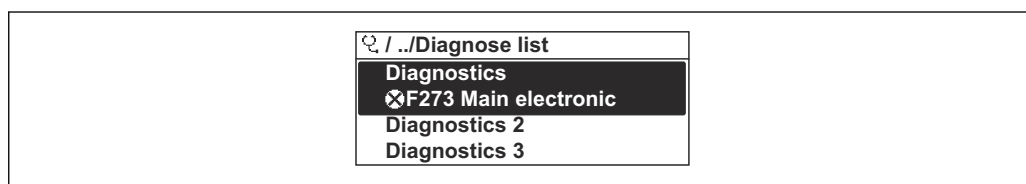
🖼 *40   Taking the example of the local display*

ℹ️ To call up the measures to rectify a diagnostic event:
- Via local display → 🗐 212
- Via web browser → 🗐 213
- Via "FieldCare" operating tool → 🗐 214
- Via "DeviceCare" operating tool → 🗐 214

12.10   Event logbook

12.10.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

Navigation path

Diagnostics menu → **Event logbook** submenu → Event list

```
 ↻ / ../Eventlist          ⊗F
I1091 Config. change
I1157 Mem.err. ev.list
                 ↪0d01h19m10s
F311 Electr. failure
```

A0014008-EN
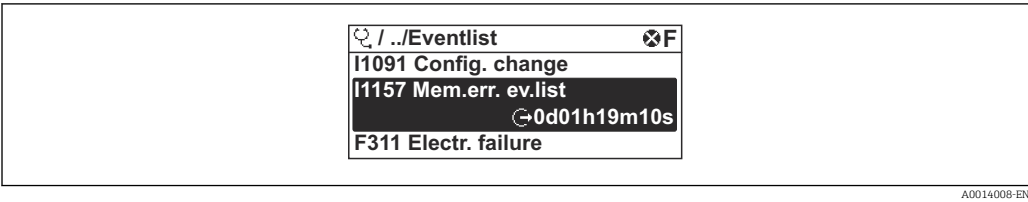
🖼 *41   Taking the example of the local display*

- A maximum of 20 event messages can be displayed in chronological order.
- If the **Extended HistoROM** application package (order option) is enabled in the device, the event list can contain up to 100 entries .

The event history includes entries for:
- Diagnostic events → 🖹 216
- Information events → 🖹 284

In addition to the operation time of its occurrence, each event is also assigned a symbol that indicates whether the event has occurred or is ended:
- Diagnostic event
  - ⊕: Occurrence of the event
  - ↪: End of the event
- Information event
  ⊕: Occurrence of the event

To call up the measures to rectify a diagnostic event:
- Via local display → 🖹 212
- Via web browser → 🖹 213
- Via "FieldCare" operating tool → 🖹 214
- Via "DeviceCare" operating tool → 🖹 214

For filtering the displayed event messages → 🖹 284

12.10.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

Navigation path

Diagnostics → Event logbook → Filter options

Filter categories
- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)

12.10.3 Overview of information events

Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	--------(Device ok)
I1079	Sensor changed

Info number	Info name
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1111	Density adjust failure
I11280	ZeroPT verified and adjustm. recommended
I11281	ZeroPT verif. and adjust. not recommend.
I1137	Electronics changed
I1151	History reset
I1155	Reset electronics temperature
I1156	Memory error trend
I1157	Memory error event list
I1209	Density adjustment ok
I1221	Zero point adjust failure
I1222	Zero point adjustment ok
I1256	Display: access status changed
I1278	I/O module restarted
I1335	Firmware changed
I1361	Web server: login failed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1444	Device verification passed
I1445	Device verification failed
I1447	Record application reference data
I1448	Application reference data recorded
I1449	Recording application ref. data failed
I1450	Monitoring off
I1451	Monitoring on
I1457	Measurement error verification failed
I1459	I/O module verification failed
I1460	HBSI verification failed
I1461	Sensor verification failed
I1462	Sensor electronic module verific. failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
I1622	Calibration changed
I1624	All totalizers reset
I1625	Write protection activated

Info number	Info name
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed

12.11 Resetting the measuring device

The entire device configuration or some of the configuration can be reset to a defined state with the **Device reset** parameter (→ 🗎 173).

12.11.1 Function scope of "Device reset" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to the customer-specific value. All other parameters are reset to the factory setting.
Restart device	The restart resets every parameter with data stored in volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.

12.12 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation
"Diagnostics" menu → Device information

▶ Device information	
Device tag	→ 🗎 287
Serial number	→ 🗎 287
Firmware version	→ 🗎 287

Device name		→ 🖹 287
Manufacturer		→ 🖹 287
Order code		→ 🖹 287
Extended order code 1		→ 🖹 287
Extended order code 2		→ 🖹 287
Extended order code 3		→ 🖹 288
ENP version		→ 🖹 288

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Character string comprising numbers, letters and special characters	Promass
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	–
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	–
Device name	Shows the name of the transmitter. ℹ The name can be found on the nameplate of the transmitter.	Promass 300/500	–
Device name		Character string comprising numbers, letters and special characters	Prowirl
Manufacturer	Displays the manufacturer.	Character string comprising numbers, letters and special characters	Endress+Hauser
Order code	Shows the device order code. ℹ The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	–
Extended order code 1	Shows the 1st part of the extended order code. ℹ The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 2	Shows the 2nd part of the extended order code. ℹ The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–

Parameter	Description	User interface	Factory setting
Extended order code 3	Shows the 3rd part of the extended order code. ℹ The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	2.02.00

12.13 Firmware history

Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
2023	01.00.zz	Option **61**	Original firmware	Operating Instructions	BA02127D/06/EN/01.21

ℹ It is possible to flash the firmware to the current version using the service interface.

📖 For the compatibility of the firmware version with the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.

ℹ The manufacturer's information is available:
- In the Download Area of the Endress+Hauser web site: www.endress.com → Downloads
- Specify the following details:
  - Product root: e.g. 8O5B
    The product root is the first part of the order code: see the nameplate on the device.
  - Text search: Manufacturer's information
  - Media type: Documentation – Technical Documentation

13   Maintenance

13.1   Maintenance tasks

No special maintenance work is required.

13.1.1   Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

13.2   Measuring and test equipment

Endress+Hauser offers a wide variety of measuring and test equipment, such as W@M or device tests.

🛈   Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: → 🖺 292→ 🖺 294

13.3   Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

🛈   Your Endress+Hauser Sales Center can provide detailed information on the services.

14   Repair

14.1   General information

14.1.1   Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:
- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

14.1.2   Notes for repair and conversion

For repair and modification of a measuring device, observe the following notes:
▶ Use only original Endress+Hauser spare parts.
▶ Carry out the repair according to the Installation Instructions.
▶ Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
▶ Document every repair and each conversion and enter them into the *W@M* life cycle management database and Netilion Analytics.

14.2   Spare parts

Device Viewer (www.endress.com/deviceviewer):
All the spare parts for the measuring device, along with the order code, are listed here and can be ordered. If available, users can also download the associated Installation Instructions.

Measuring device serial number:
- Is located on the nameplate of the device.
- Can be read out via the **Serial number** parameter (→ 🖺 287) in the **Device information** submenu.

14.3   Endress+Hauser services

Endress+Hauser offers a wide range of services.

Your Endress+Hauser Sales Center can provide detailed information on the services.

14.4   Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the web page for information:
   http://www.endress.com/support/return-material
   ↳ Select the region.

2. Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.

14.5   Disposal

If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

14.5.1   Removing the measuring device

1.   Switch off the device.

⚠ WARNING

Danger to persons from process conditions!
▸   Beware of hazardous process conditions such as pressure in the measuring device, high temperatures or aggressive media.

2.   Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

14.5.2   Disposing of the measuring device

⚠ WARNING

Danger to personnel and environment from fluids that are hazardous to health.
▸   Ensure that the measuring device and all cavities are free of fluid residues that are hazardous to health or the environment, e.g. substances that have permeated into crevices or diffused through plastic.

Observe the following notes during disposal:
▸   Observe valid federal/national regulations.
▸   Ensure proper separation and reuse of the device components.

15   Accessories

Various accessories, which can be ordered with the device or subsequently from Endress
+Hauser, are available for the device. Detailed information on the order code in question is
available from your local Endress+Hauser sales center or on the product page of the
Endress+Hauser website: www.endress.com.

15.1   Device-specific accessories

15.1.1   For the transmitter

Accessories	Description

Transmitter
• Proline 500 – digital
• Proline 500
	Transmitter for replacement or storage. Use the order code to define the following specifications:
	• Approvals
	• Output
	• Input
	• Display/operation
	• Housing
	• Software
	
	• Proline 500 – digital transmitter:
	   Order number: 8X5BXX-*********A
	• Proline 500 transmitter:
	   Order number: 8X5BXX-*********B
	
	Proline 500 transmitter for replacement:
	It is essential to specify the serial number of the current transmitter when ordering. On the basis of the serial number, the device-specific data (e.g. calibration factors) of the replaced device can be used for the new transmitter.
	
	• Proline 500 – digital transmitter: Installation Instructions EA01151D
	• Proline 500 transmitter: Installation Instructions EA01152D

External WLAN antenna	External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide area". • The external WLAN antenna is not suitable for use in hygienic applications. • Additional information regarding the WLAN interface → 🖺 91. Order number: 71351317 Installation Instructions EA01238D
Pipe mounting set	Pipe mounting set for transmitter. Proline 500 – digital transmitter Order number: 71346427 Installation Instructions EA01195D Proline 500 transmitter Order number: 71346428

Weather protection cover
Transmitter
• Proline 500 – digital
• Proline 500
	Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight.
	
	• Proline 500 – digital transmitter
	   Order number: 71343504
	• Proline 500 transmitter
	   Order number: 71343505
	
	Installation Instructions EA01191D

Display guard Proline 500 – digital	Is used to protect the display against impact or scoring, for example from sand in desert areas.
	ℹ️ Order number: 71228792
	📖 Installation Instructions EA01093D
Connecting cable Proline 500 – digital Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection) or as an accessory (order number DK8012).
	The following cable lengths are available: order code for "Cable, sensor connection" • Option B: 20 m (65 ft) • Option E: User-configurable up to max. 50 m • Option F: User-configurable up to max. 165 ft
	ℹ️ Maximum possible cable length for a Proline 500 – digital connecting cable: 300 m (1 000 ft)
Connecting cable Proline 500 Sensor – Transmitter	The connecting cable can be ordered directly with the measuring device (order code for "Cable, sensor connection") or as an accessory (order number DK8012).
	The following cable lengths are available: order code for "Cable, sensor connection" • Option 1: 5 m (16 ft) • Option 2: 10 m (32 ft) • Option 3: 20 m (65 ft)
	ℹ️ Possible cable length for a Proline 500 connecting cable: max. 20 m (65 ft)

15.1.2   For the sensor

Accessories	Description
Heating jacket	Is used to stabilize the temperature of the fluids in the sensor. Water, water vapor and other non-corrosive liquids are permitted for use as fluids.
	ℹ️ If using oil as a heating medium, please consult with Endress+Hauser.
	📖 Special Documentation SD02159D

15.2   Communication-specific accessories

Accessories	Description
Fieldgate FXA42	Is used to transmit the measured values of connected 4 to 20 mA analog measuring devices, as well as digital measuring devices
	📖 • Technical Information TI01297S • Operating Instructions BA01778S • Product page: www.endress.com/fxa42
Field Xpert SMT50	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.
	📖 • Technical Information TI01342S • Operating Instructions BA01709S • Product page: www.endress.com/smt50

Field Xpert SMT70	The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous and non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress. This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.
	• Technical Information TI01342S • Operating Instructions BA01709S • Product page: www.endress.com/smt70
Field Xpert SMT77	The Field Xpert SMT77 tablet PC for device configuration enables mobile plant asset management in areas categorized as Ex Zone 1.
	• Technical Information TI01418S • Operating Instructions BA01923S • Product page: www.endress.com/smt77

15.3   Service-specific accessories

Accessory	Description
Applicator	Software for selecting and sizing Endress+Hauser measuring devices: • Choice of measuring devices with industrial requirements • Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy. • Graphic illustration of the calculation results • Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project. Applicator is available: • Via the Internet: https://portal.endress.com/webapp/applicator • As a downloadable DVD for local PC installation.
W@M	W@M Life Cycle Management Improved productivity with information at your fingertips. Data relevant to a plant and its components is generated from the first stages of planning and during the asset's complete life cycle. W@M Life Cycle Management is an open and flexible information platform with online and on-site tools. Instant access for your staff to current, in-depth data shortens your plant's engineering time, speeds up procurement processes and increases plant uptime. Combined with the right services, W@M Life Cycle Management boosts productivity in every phase. For more information, see: www.endress.com/lifecyclemanagement
FieldCare	FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition. Operating Instructions BA00027S and BA00059S
DeviceCare	Tool for connecting and configuring Endress+Hauser field devices. Innovation brochure IN01047S

15.4   System components

Accessories	Description

Memograph M graphic data manager	The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick.
	
	   • Technical Information TI00133R
	   • Operating Instructions BA00247R

Cerabar M	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.
	
	   • Technical Information TI00426P and TI00436P
	   • Operating Instructions BA00200P and BA00382P

Cerabar S	The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.
	
	   • Technical Information TI00383P
	   • Operating Instructions BA00271P

iTEMP	The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature. "Fields of Activity" document FA00006T

16   Technical data

16.1   Application

The measuring device is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

16.2   Function and system design

Measuring principle	Mass flow measurement based on the Coriolis measuring principle
Measuring system	The measuring system consists of a transmitter and a sensor. The transmitter and sensor are mounted in physically separate locations. They are interconnected by connecting cables.
	Information on the structure of the device → 🖹 14

16.3   Input

Measured variable

Direct measured variables

- Mass flow
- Density
- Temperature

Calculated measured variables

- Volume flow
- Corrected volume flow
- Reference density

Measuring range

Measuring range for liquids

DN		Measuring range full scale values $\dot{m}_{min(F)}$ to $\dot{m}_{max(F)}$	
[mm]	[in]	[kg/h]	[lb/min]
80	3	0 to 180 000	0 to 6 615
100	4	0 to 350 000	0 to 12 860
150	6	0 to 800 000	0 to 29 400
250	10	0 to 2 200 000	0 to 80 850

Measuring range for gases

The full scale value depends on the density and the sound velocity of the gas used. The full scale value can be calculated with the following formulas:

$\dot{m}_{max(G)}$ = minimum of $\quad(\dot{m}_{max(F)} \cdot \rho_G : x)$ and

$$(\rho_G \cdot (c_G/2) \cdot d_i^2 \cdot (\pi/4) \cdot 3600 \cdot n)$$

$\dot{m}_{max(G)}$	Maximum full scale value for gas [kg/h]
$\dot{m}_{max(F)}$	Maximum full scale value for liquid [kg/h]
$\dot{m}_{max(G)} < \dot{m}_{max(F)}$	$\dot{m}_{max(G)}$ can never be greater than $\dot{m}_{max(F)}$
ρ_G	Gas density in [kg/m³] at operating conditions
x	Limitation constant for max. gas flow [kg/m³]
c_G	Sound velocity (gas) [m/s]
d_i	Measuring tube internal diameter [m]
π	Pi
n = 2	Number of measuring tubes

DN		x
[mm]	[in]	[kg/m³]
80	3	110
100	4	130
150	6	200
250	10	200

If calculating the full scale value using the two formulas:

1. Calculate the full scale value with both formulas.
2. The smaller value is the value that must be used.

Recommended measuring range

ℹ️ Flow limit → 🔲 315

| Operable flow range | Over 1000 : 1. |

Flow rates above the preset full scale value do not override the electronics unit, with the result that the totalizer values are registered correctly.

| Input signal | **External measured values** |

To increase the accuracy of certain measured variables or to calculate the corrected volume flow for gases, the automation system can continuously write different measured values to the measuring device:
• Operating pressure to increase accuracy (Endress+Hauser recommends the use of a pressure measuring device for absolute pressure, e.g. Cerabar M or Cerabar S)
• Medium temperature to increase accuracy (e.g. iTEMP)
• Reference density for calculating the corrected volume flow for gases

ℹ️ Various pressure and temperature measuring devices can be ordered from Endress +Hauser: see "Accessories" section → 🔲 295

It is recommended to read in external measured values to calculate the corrected volume flow.

Current input

The measured values are written from the automation system to the measuring device via the current input → 🔲 298.

Digital communication

The measured values are written by the automation system via PROFINET with Ethernet-APL.

Current input 0/4 to 20 mA

Current input	0/4 to 20 mA (active/passive)
Current span	• 4 to 20 mA (active) • 0/4 to 20 mA (passive)
Resolution	1 µA
Voltage drop	Typically: 0.6 to 2 V for 3.6 to 22 mA (passive)
Maximum input voltage	≤ 30 V (passive)
Open-circuit voltage	≤ 28.8 V (active)
Possible input variables	• Pressure • Temperature • Density

Status input

Maximum input values	• DC −3 to 30 V • If status input is active (ON): R_i >3 kΩ
Response time	Configurable: 5 to 200 ms

Input signal level	• Low signal: DC −3 to +5 V • High signal: DC 12 to 30 V
Assignable functions	• Off • Reset the individual totalizers separately • Reset all totalizers • Flow override

16.4 Output

Output signal

PROFINET with Ethernet-APL

Device use	**Device connection to an APL field switch** The device may only be operated according to the following APL port classifications: • If used in hazardous areas: SLAA or SLAC [1] • If used in non-hazardous areas: SLAX Connection values of APL field switch (for example corresponds to APL port classification SPCC or SPAA, for instance): • Maximum input voltage: 15 V_{DC} • Minimum output values: 0.54 W **Device connection to an SPE switch** • In non-hazardous areas, the device can be used with a suitable SPE switch: The device can be connected to an SPE switch with a maximum voltage of 30 V_{DC} and a minimum output power of 1.85 W. • The SPE switch must support the 10BASE-T1L standard and the PoDL power classes 10, 11 or 12 and have a function to disable power class recognition.
PROFINET	According to IEC 61158 and IEC 61784
Ethernet-APL	According to IEEE 802.3cg, APL port profile specification v1.0, galvanically isolated
Data transfer	10 Mbit/s
Current consumption	**Transmitter** • Max. 400 mA(24 V) • Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)
Permitted supply voltage	9 to 30 V
Network connection	With integrated reverse polarity protection

1)   For more information on using the device in the hazardous area, see the Ex-specific Safety Instructions

Current output 4 to 20 mA

Signal mode	Can be set to: • Active • Passive
Current span	Can be set to: • 4 to 20 mA NAMUR • 4 to 20 mA US • 4 to 20 mA • 0 to 20 mA (only if the signal mode is active) • Fixed current
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700 Ω
Resolution	0.38 µA

Damping	Configurable: 0 to 999.9 s
Assignable measured variables	- Mass flow - Volume flow - Corrected volume flow - Density - Reference density - Temperature - Electronics temperature - Oscillation frequency 0 - Oscillation damping 0 - Signal asymmetry - Exciter current 0 The range of options increases if the measuring device has one or more application packages.

Pulse/frequency/switch output

Function	Can be configured as pulse, frequency or switch output
Version	Open collector Can be set to: - Active - Passive - Passive NAMUR Ex-i, passive
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: ≤ DC 2 V
Pulse output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Configurable
Assignable measured variables	- Mass flow - Volume flow - Corrected volume flow
Frequency output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Output frequency	Configurable: end value frequency 2 to 10 000 Hz(f_{max} = 12 500 Hz)
Damping	Configurable: 0 to 999.9 s
Pulse/pause ratio	1:1

Assignable measured variables	- Mass flow - Volume flow - Corrected volume flow - Density - Reference density - Temperature - Electronics temperature - Oscillation frequency 0 - Oscillation damping 0 - Signal asymmetry - Exciter current 0 The range of options increases if the measuring device has one or more application packages.
Switch output	
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Switching behavior	Binary, conductive or non-conductive
Switching delay	Configurable: 0 to 100 s
Number of switching cycles	Unlimited
Assignable functions	- Off - On - Diagnostic behavior - Limit value - Mass flow - Volume flow - Corrected volume flow - Density - Reference density - Temperature - Totalizer 1-3 - Flow direction monitoring - Status - Partially filled pipe detection - Low flow cut off The range of options increases if the measuring device has one or more application packages.

Relay output

Function	Switch output
Version	Relay output, galvanically isolated
Switching behavior	Can be set to: • NO (normally open), factory setting • NC (normally closed)

Maximum switching capacity (passive)	• DC 30 V, 0.1 A • AC 30 V, 0.5 A

Assignable functions	• Off
	• On
	• Diagnostic behavior
	• Limit value
	  • Mass flow
	  • Volume flow
	  • Corrected volume flow
	  • Density
	  • Reference density
	  • Temperature
	  • Totalizer 1-3
	• Flow direction monitoring
	• Status
	  • Partially filled pipe detection
	  • Low flow cut off
	
	ℹ The range of options increases if the measuring device has one or more application packages.

User-configurable input/output

One specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:
• Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
• Pulse/frequency/switch output
• Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
• Status input

Signal on alarm	Depending on the interface, failure information is displayed as follows:

PROFINET with Ethernet-APL

Device diagnostics	Diagnostics according to PROFINET PA Profile 4

Current output 0/4 to 20 mA

4 to 20 mA

Failure mode	Choose from: • 4 to 20 mA in accordance with NAMUR recommendation NE 43 • 4 to 20 mA in accordance with US • Min. value: 3.59 mA • Max. value: 22.5 mA • Definable value between: 3.59 to 22.5 mA • Actual value • Last valid value

0 to 20 mA

Failure mode	Choose from: • Maximum alarm: 22 mA • Definable value between: 0 to 20.5 mA

Pulse/frequency/switch output

Pulse output	
Failure mode	Choose from: • Actual value • No pulses
Frequency output	
Failure mode	Choose from: • Actual value • 0 Hz • Definable value between: 2 to 12 500 Hz
Switch output	
Failure mode	Choose from: • Current status • Open • Closed

Relay output

Failure mode	Choose from: • Current status • Open • Closed

Local display

Plain text display	With information on cause and remedial measures
Backlight	Red lighting indicates a device error.

🛈 Status signal as per NAMUR recommendation NE 107

Interface/protocol

• Via digital communication:
  PROFINET with Ethernet-APL
• Via service interface
  • CDI-RJ45 service interface
  • WLAN interface

Plain text display	With information on cause and remedial measures

Web browser

Plain text display	With information on cause and remedial measures

Light emitting diodes (LED)

Status information	Status indicated by various light emitting diodes
	The following information is displayed depending on the device version: • Supply voltage active • Data transmission active • Device alarm/error has occurred • PROFINET network available • PROFINET connection established • PROFINET blinking feature ℹ️ Diagnostic information via light emitting diodes → 🖺 206

Low flow cut off	The switch points for low flow cut off are user-selectable.

Galvanic isolation	The outputs are galvanically isolated: • from the power supply • from one another • from the potential equalization (PE) terminal

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protocol-specific data	Protocol	Application layer protocol for decentral device periphery and distributed automation, Version 2.43
	Communication type	Ethernet Advanced Physical Layer 10BASE-T1L
	Conformance Class	Conformance Class B (PA)
	Netload Class	PROFINET Netload Robustness Class 2 10 Mbit/s
	Baud rates	10 Mbit/s Full-duplex
	Cycle times	64 ms
	Polarity	Automatic correction of crossed "APL signal +" and "APL signal -" signal lines
	Media Redundancy Protocol (MRP)	Not possible (point-to-point connection to APL field switch)
	System redundancy support	System redundancy S2 (2 AR with 1 NAP)
	Device profile	PROFINET PA profile 4 (Application interface identifier API: 0x9700)
	Manufacturer ID	17
	Device type ID	0xA43B
	Device description files (GSD, DTM, FDI)	Information and files at: • www.endress.com → Download Area • www.profibus.com
	Supported connections	• 2x AR (IO Controller AR) • 2x AR (IO Supervisor Device AR connection allowed)
	Configuration options for measuring device	• DIP switches on the electronics module, for device name assignment (last part) • Asset management software (FieldCare, DeviceCare, Field Xpert) • Integrated Web server via Web browser and IP address • Device master file (GSD), can be read out via the integrated Web server of the measuring device. • Onsite operation
	Configuration of the device name	• DIP switches on the electronics module, for device name assignment (last part) • DCP protocol • Asset management software (FieldCare, DeviceCare, Field Xpert) • Integrated Web server

Supported functions	• Identification & Maintenance, simple device identifier via:
	  • Control system
	  • Nameplate
	• Measured value status
	  The process variables are communicated with a measured value status
	• Blinking feature via the local display for simple device identification and assignment
	• Device operation via asset management software (e.g. FieldCare, DeviceCare, SIMATIC PDM with FDI package)

System integration	Information regarding system integration . • Cyclic data transmission • Overview and description of the modules • Status coding • Factory setting

16.5   Power supply

Terminal assignment   → 🔖 40

Available device plugs   → 🔖 40

Pin assignment, device plug   → 🔖 41

Supply voltage

Order code for "Power supply"	Terminal voltage		Frequency range
Option **D**	DC 24 V	±20%	–
Option **E**	AC 100 to 240 V	−15 to +10%	50/60 Hz
Option **I**	DC 24 V	±20%	–
	AC 100 to 240 V	−15 to +10%	50/60 Hz

Power consumption

Transmitter

Max. 10 W (active power)

switch-on current	Max. 36 A (<5 ms) as per NAMUR Recommendation NE 21

Current consumption

Transmitter

• Max. 400 mA (24 V)
• Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)

Power supply failure

• Totalizers stop at the last value measured.
• Depending on the device version, the configuration is retained in the device memory or in the plug-in memory (HistoROM DAT).
• Error messages (incl. total operated hours) are stored.

Overcurrent protection element

The device must be operated with a dedicated circuit breaker, as it does not have an ON/OFF switch of its own.
• The circuit breaker must be easy to reach and labeled accordingly.
• Permitted nominal current of the circuit breaker: 2 A up to maximum 10 A.

| Electrical connection | • → 🖺 43 |
| | • → 🖺 52 |

| Potential equalization | → 🖺 60 |

| Terminals | Spring-loaded terminals: Suitable for strands and strands with ferrules. |
| | Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG). |

Cable entries	• Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
	• Thread for cable entry:
	• NPT ½"
	• G ½"
	• M20
	• Device plug for connecting cable: M12
	A device plug is always used for the device version with the order code for "Sensor
	connection housing", option **C** "Ultra-compact, hygienic, stainless".

| Cable specification | → 🖺 35 |

Overvoltage protection	Mains voltage fluctuations	→ 🖺 306
	Overvoltage category	Overvoltage category II
	Short-term, temporary overvoltage	Up to 1200 V between cable and ground, for max. 5 s
	Long-term, temporary overvoltage	Up to 500 V between cable and ground

16.6   Performance characteristics

Reference operating conditions	• Error limits based on ISO 11631
	• Water with +15 to +45 ℃ (+59 to +113 ℉) at 2 to 6 bar (29 to 87 psi)
	• Specifications as per calibration protocol
	• Accuracy based on accredited calibration rigs that are traced to ISO 17025.
	ℹ To obtain measured errors, use the *Applicator* sizing tool → 🖺 294

Maximum measured error	o.r. = of reading; 1 g/cm³ = 1 kg/l; T = medium temperature
	Base accuracy
	ℹ Design fundamentals → 🖺 310
	Mass flow and volume flow (liquids)
	• ±0.05 % o.r. (optional for mass flow: PremiumCal; order code for "Calibration flow",
	option D)
	• ±0.10 % o.r. (standard)
	Mass flow (gases)
	±0.35 % o.r.

Density (liquids)

Under reference conditions [g/cm³]	Standard density calibration [1)] [g/cm³]	Wide-range Density specification [2) 3)] [g/cm³]
±0.0005	±0.01	±0.001

1) Valid over the entire temperature and density range
2) Valid range for special density calibration: 0 to 2 g/cm³, +5 to +80 ℃ (+41 to +176 ℉)
3) order code for "Application package", option EE "Special density"

Temperature

±0.5 ℃ ± 0.005 · T ℃ (±0.9 ℉ ± 0.003 · (T – 32) ℉)

Zero point stability

DN		Zero point stability	
[mm]	[in]	[kg/h]	[lb/min]
80	3	9	0.330
100	4	14	0.514
150	6	32	1.17
250	10	88	3.23

Flow values

Flow values as turndown parameters depending on the nominal diameter.

SI units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[mm]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]
80	180000	18000	9000	3600	1800	360
100	350000	35000	17500	7000	3500	700
150	800000	80000	40000	16000	8000	1600
250	2200000	220000	110000	44000	22000	4400

US units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[inch]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]
3	6615	661.5	330.8	132.3	66.15	13.23
4	12860	1286	643.0	257.2	128.6	25.72
6	29400	2940	1470	588	294	58.80
10	80850	8085	4043	1617	808.5	161.7

Accuracy of outputs

The outputs have the following base accuracy specifications.

Current output

Accuracy	±5 µA

Pulse/frequency output

o.r. = of reading

Accuracy	Max. ±50 ppm o.r. (over the entire ambient temperature range)

Repeatability   o.r. = of reading; 1 g/cm³ = 1 kg/l; T = medium temperature

Base repeatability

ℹ️ Design fundamentals → 🕮 310

Mass flow and volume flow (liquids)

±0.025 % o.r. (PremiumCal, for mass flow)
±0.05 % o.r.

Mass flow (gases)

±0.25 % o.r.

Density (liquids)

±0.00025 g/cm³

Temperature

±0.25 °C ± 0.0025 · T °C (±0.45 °F ± 0.0015 · (T−32) °F)

Response time   The response time depends on the configuration (damping).

Influence of ambient temperature

Current output

Temperature coefficient	Max. 1 µA/°C

Pulse/frequency output

Temperature coefficient	No additional effect. Included in accuracy.

Influence of medium temperature

Mass flow and volume flow

o.f.s. = of full scale value

If there is a difference between the temperature during zero adjustment and the process temperature, the additional measured error of the sensors is typically ±0.0002 %o.f.s./°C (±0.0001 % o.f.s./°F).

The influence is reduced when the zero adjustment is performed at process temperature.

Density
If there is a difference between the density calibration temperature and the process temperature, the measured error of the sensors is typically
±0.00005 g/cm³/°C (±0.000025 g/cm³/°F). Field density adjustment is possible.

Wide-range density specification (special density calibration)

If the process temperature is outside the valid range (→ 🖺 307) the measured error is $\pm 0.00005 \text{ g/cm}^3$ /℃ ($\pm 0.000025 \text{ g/cm}^3$ /℉)
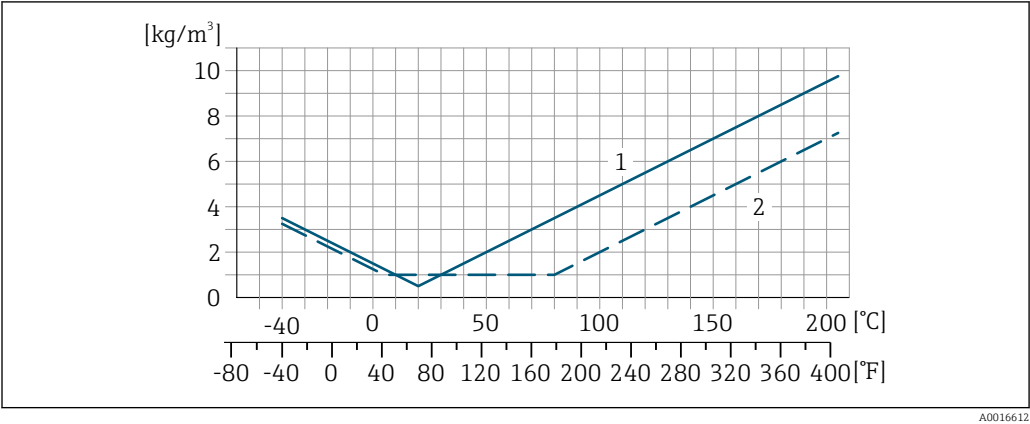
1 Field density adjustment, for example at +20 ℃ (+68 ℉)
2 Special density calibration

Temperature

$\pm 0.005 \cdot T$ ℃ ($\pm 0.005 \cdot (T - 32)$ ℉)

Influence of medium pressure	The tables below show the effect that a difference in pressure between the calibration pressure and the process pressure has on the accuracy in the case of the mass flow and density.

o.r. = of reading

ℹ️ It is possible to compensate for the effect by:
  • Reading in the current pressure measured value via the current input or a digital input.
  • Specifying a fixed value for the pressure in the device parameters.

📖 Operating Instructions .

DN		[% o.r./bar]	[% o.r./psi]
[mm]	[in]		
80	3	−0.0056	−0.0004
100	4	−0.0037	−0.0002
150	6	−0.002	−0.0001
250	10	−0.0067	−0.0005

Design fundamentals	o.r. = of reading, o.f.s. = of full scale value

BaseAccu = base accuracy in % o.r., BaseRepeat = base repeatability in % o.r.

MeasValue = measured value; ZeroPoint = zero point stability

Calculation of the maximum measured error as a function of the flow rate

Flow rate	Maximum measured error in % o.r.
$\geq \dfrac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$ A0021332	$\pm$ BaseAccu A0021339
$< \dfrac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$ A0021333	$\pm \dfrac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$ A0021334

Calculation of the maximum repeatability as a function of the flow rate

Flow rate	Maximum repeatability in % o.r.
$\geq \dfrac{\frac{1}{2} \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$ A0021335	$\pm$ BaseRepeat A0021340
$< \dfrac{\frac{1}{2} \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$ A0021336	$\pm \frac{1}{2} \cdot \dfrac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$ A0021337

Example of maximum measured error
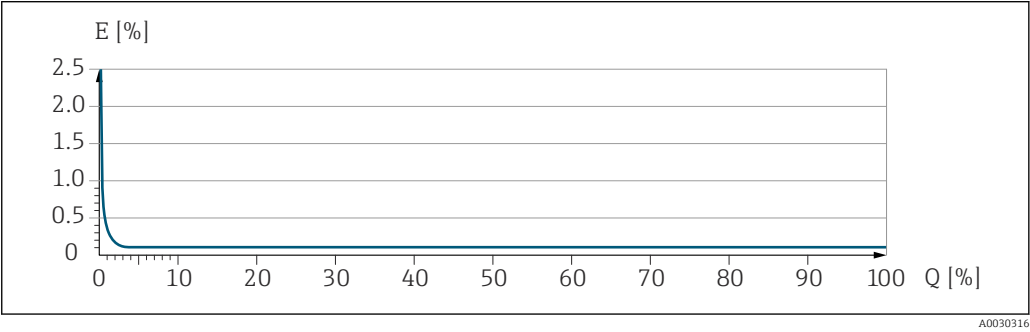
E   Maximum measured error in % o.r. (example)
Q   Flow rate in % of maximum full scale value

16.7   Mounting

Mounting requirements   → 🖹 22

16.8   Environment

Ambient temperature range   → 🖹 25

Temperature tables

ℹ️ Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.

📖 For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Storage temperature   –50 to +80 °C (–58 to +176 °F)

Climate class	DIN EN 60068-2-38 (test Z/AD)

Relative humidity	The device is suitable for use in outdoor and indoor areas with a relative humidity of 4 to 95%.

Operating height	According to EN 61010-1 • ≤ 2 000 m (6 562 ft) • > 2 000 m (6 562 ft) with additional overvoltage protection (e.g. Endress+Hauser HAW Series)

Degree of protection	**Transmitter** • IP66/67, Type 4X enclosure, suitable for pollution degree 4 • When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2 • Display module: IP20, Type 1 enclosure, suitable for pollution degree 2 **Sensor** • IP66/67, Type 4X enclosure, suitable for pollution degree 4 • When the housing is open: IP20, Type 1 enclosure, suitable for pollution degree 2 *Optional* Order code for "Sensor options", option CM "IP69 **External WLAN antenna** IP67

Vibration- and shock-resistance	**Vibration sinusoidal, in accordance with IEC 60068-2-6** Sensor: order code for "Meas. tube mat., wetted parts surface", option LA, SD, SE, SF, TH, TT, TU • 2 to 8.4 Hz, 3.5 mm peak • 8.4 to 2 000 Hz, 1 g peak Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC • 2 to 8.4 Hz, 7.5 mm peak • 8.4 to 2 000 Hz, 2 g peak Transmitter • 2 to 8.4 Hz, 7.5 mm peak • 8.4 to 2 000 Hz, 2 g peak **Vibration broad-band random, according to IEC 60068-2-64** Sensor: order code for "Meas. tube mat., wetted parts surface", option LA, SD, SE, SF, TH, TT, TU • 10 to 200 Hz, 0.003 g^2/Hz • 200 to 2 000 Hz, 0.001 g^2/Hz • Total: 1.54 g rms Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC • 10 to 200 Hz, 0.01 g^2/Hz • 200 to 2 000 Hz, 0.003 g^2/Hz • Total: 2.70 g rms Transmitter • 10 to 200 Hz, 0.01 g^2/Hz • 200 to 2 000 Hz, 0.003 g^2/Hz • Total: 2.70 g rms

Shock half-sine, according to IEC 60068-2-27

- Sensor: order code for "Meas. tube mat., wetted parts surface",
  option LA, SD, SE, SF, TH, TT, TU
  6 ms 30 g
- Sensor: order code for "Meas. tube mat., wetted parts surface", option HA, SA, SB, SC
  6 ms 50 g
- Transmitter
  6 ms 50 g

Rough handling shocks, according to IEC 60068-2-31

Interior cleaning	- Cleaning in place (CIP)
	- Sterilization in place (SIP)
	
	Options
	- Oil- and grease-free version for wetted parts, without declaration
	  Order code for "Service", option HA
	- Oil- and grease-free version for wetted parts as per IEC/TR 60877-2.0 and
	  BOC 50000810-4, with declaration
	  Order code for "Service", option HB

Mechanical load	Transmitter housing and sensor connection housing: - Protect against mechanical effects, such as shock or impact - Do not use as a ladder or climbing aid
Electromagnetic compatibility (EMC)	Details are provided in the Declaration of Conformity. This unit is not intended for use in residential environments and cannot guarantee adequate protection of the radio reception in such environments.

16.9   Process

Medium temperature range	−40 to +205 °C (−40 to +401 °F)

Dependency of ambient temperature on medium temperature

A0031121
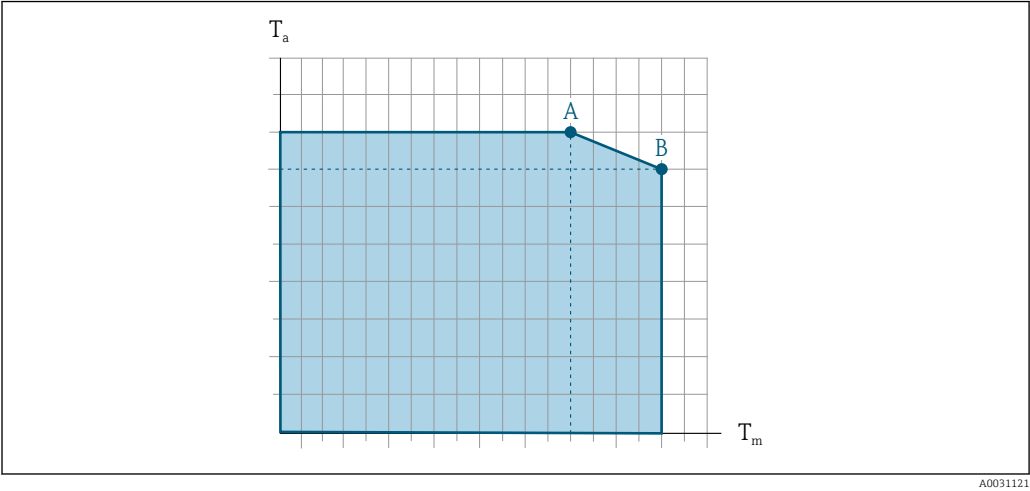
🖻 42   *Exemplary representation, values in the table below.*

T_a   *Ambient temperature*

T_m   *Medium temperature*

A   *Maximum permitted medium temperature T_m at $T_{a\,max}$ = 60 ℃ (140 ℉); higher medium temperatures T_m require a reduction in the ambient temperature T_a*

B   *Maximum permitted ambient temperature T_a for the maximum specified medium temperature T_m of the sensor*

Values for devices that are used in the hazardous area:
Separate Ex documentation (XA) for the device → 🖺 328.

Version	Not insulated				Insulated			
	A		B		A		B	
	T_a	T_m	T_a	T_m	T_a	T_m	T_a	T_m
Promass O 500 – digital	60 ℃ (140 ℉)	205 ℃ (401 ℉)	–	–	60 ℃ (140 ℉)	150 ℃ (302 ℉)	55 ℃ (131 ℉)	205 ℃ (401 ℉)
Promass O 500								

Density   0 to 5 000 kg/m³ (0 to 312 lb/cf)

Pressure-temperature ratings   📖 For an overview of the pressure-temperature ratings for the process connections, see the Technical Information

Sensor housing   The sensor housing is filled with dry nitrogen gas and protects the electronics and mechanics inside.

If a measuring tube fails (e.g. due to process characteristics like corrosive or abrasive fluids), the fluid will initially be contained by the sensor housing.

In the event of a tube failure, the pressure level inside the sensor housing will rise according to the operating process pressure. If the user judges that the sensor housing burst pressure does not provide an adequate safety margin, the device can be fitted with a rupture disk. This prevents excessively high pressure from forming inside the sensor housing. Therefore, the use of a rupture disk is strongly recommended in applications involving high gas pressures, and particularly in applications in which the process pressure is greater than 2/3 of the sensor housing burst pressure.

If there is a need to drain the leaking medium into a discharge device, the sensor should be fitted with a rupture disk. Connect the discharge to the additional threaded connection .

If the sensor is to be purged with gas (gas detection), it should be equipped with purge connections.

🛈 Do not open the purge connections unless the containment can be filled immediately with a dry, inert gas. Use only low pressure to purge.

Maximum pressure:
• DN 80 to 150 (3 to 6"): 5 bar (72.5 psi)
• DN 250 (10"): 3 bar (43.5 psi)

Burst pressure of the sensor housing

The following sensor housing burst pressures are only valid for standard devices and/or devices equipped with closed purge connections (not opened/as delivered).

If a device fitted with purge connections (order code for "Sensor option", option CH "Purge connection") is connected to the purge system, the maximum pressure is determined by the purge system itself or by the device, depending on which component has the lower pressure classification.

If the device is fitted with a rupture disk (order code for "Sensor option", option CA "Rupture disk"), the rupture disk trigger pressure is decisive .

The sensor housing burst pressure refers to a typical internal pressure which is reached prior to mechanical failure of the sensor housing and which was determined during type testing. The corresponding type test declaration can be ordered with the device (order code for "Additional approval", option LN "Sensor housing burst pressure, type test").

DN		Sensor housing burst pressure	
[mm]	[in]	[bar]	[psi]
80	3	120	1740
100	4	95	1370
150	6	75	1080
250	10	50	720

📖 For information on the dimensions: see the "Mechanical construction" section of the "Technical Information" document

Rupture disk	To increase the level of safety, a device version with a rupture disk with a trigger pressure of 10 to 15 bar (145 to 217.5 psi)can be used (order code for "Sensor option", option CA "rupture disk"). 📖 For information on the dimensions of the rupture disk: see the "Mechanical construction" section of the "Technical Information" document
Flow limit	Select the nominal diameter by optimizing between the required flow range and permissible pressure loss. 🛈 For an overview of the full scale values for the measuring range, see the "Measuring range" section → 🔲 297

- The minimum recommended full scale value is approx. 1/20 of the maximum full scale value
- In most applications, 20 to 50 % of the maximum full scale value can be considered ideal
- A low full scale value must be selected for abrasive media (such as liquids with entrained solids): flow velocity < 1 m/s (< 3 ft/s).
- For gas measurement the following rules apply:
  - The flow velocity in the measuring tubes should not exceed half the sound velocity (0.5 Mach).
  - The maximum mass flow depends on the density of the gas: formula

ℹ️ To calculate the flow limit, use the *Applicator* sizing tool → 🖺 294

| Pressure loss | ℹ️ To calculate the pressure loss, use the *Applicator* sizing tool → 🖺 294 |

| System pressure | → 🖺 25 |

16.10 Mechanical construction

| Design, dimensions | 🗎 For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section . |

| Weight | All values (weight exclusive of packaging material) refer to devices with ASME B16.5 Class 900 flanges. |

Transmitter
- Proline 500 – digital polycarbonate: 1.4 kg (3.1 lbs)
- Proline 500 – digital aluminum: 2.4 kg (5.3 lbs)
- Proline 500 aluminum: 6.5 kg (14.3 lbs)
- Proline 500 cast, stainless: 15.6 kg (34.4 lbs)

Sensor
- Sensor with cast connection housing version, stainless: +3.7 kg (+8.2 lbs)
- Sensor with aluminum connection housing version:

Weight in SI units

DN [mm]	Weight [kg]
80	75
100	141
150	246
250	572

Weight in US units

DN [in]	Weight [lbs]
3	165
4	311
6	542
10	1261

Materials

Transmitter housing

Housing of Proline 500 – digital transmitter

Order code for "Transmitter housing":
- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **D** "Polycarbonate": polycarbonate

Housing of Proline 500 transmitter

Order code for "Transmitter housing":
- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **L** "Cast, stainless": cast, stainless steel, 1.4409 (CF3M) similar to 316L

Window material

Order code for "Transmitter housing":
- Option **A** "Aluminum, coated": glass
- Option **D** "Polycarbonate": plastic
- Option **L** "Cast, stainless": glass

Fastening components for mounting on a post

- Screws, threaded bolts, washers, nuts: stainless A2 (chrome-nickel steel)
- Metal plates: stainless steel, 1.4301 (304)

Sensor connection housing

Order code for "Sensor connection housing":
- Option **A** "Aluminum coated": aluminum, AlSi10Mg, coated
- Option **B** "Stainless":
  - Stainless steel 1.4301 (304)
  - Optional: Order code for "Sensor feature", option **CC** "Hygienic version, for maximum corrosion resistance": stainless steel, 1.4404 (316L)
- Option **C** "Ultra-compact, stainless":
  - Stainless steel 1.4301 (304)
  - Optional: Order code for "Sensor feature", option **CC** "Hygienic version, for maximum corrosion resistance": stainless steel, 1.4404 (316L)
- Option **L** "Cast, stainless": 1.4409 (CF3M) similar to 316L

Cable entries/cable glands

Cable entries and adapters	Material
Cable gland M20 × 1.5	Plastic

• Adapter for cable entry with female thread G ½"
• Adapter for cable entry with female thread NPT ½"
 	
Only available for certain device versions:
• Order code for "Transmitter housing":
  • Option A "Aluminum, coated"
  • Option D "Polycarbonate"
• Order code for "Sensor connection housing":
  • Proline 500 – digital:
    Option A "Aluminum coated"
    Option B "Stainless"
    Option L "Cast, stainless"
  • Proline 500:
    Option B "Stainless"
    Option L "Cast, stainless"
	Nickel-plated brass

• Adapter for cable entry with female thread G ½"
• Adapter for cable entry with female thread NPT ½"
 	
Only available for certain device versions:
• Order code for "Transmitter housing":
  Option L "Cast, stainless"
• Order code for "Sensor connection housing":
  Option L "Cast, stainless"
	Stainless steel, 1.4404 (316L)

Connecting cable

UV rays can impair the cable outer sheath. Protect the cable from exposure to sun as much as possible.

Connecting cable for sensor - Proline 500 – digital transmitter

PVC cable with copper shield

Connecting cable for sensor - Proline 500 transmitter

PVC cable with copper shield

Sensor housing

• Acid and alkali-resistant outer surface
• Stainless steel, 1.4404 (316L)

Measuring tubes

Stainless steel, 1.4410/UNS S32750 25Cr Duplex (Super Duplex)

Process connections

Stainless steel, 1.4410/F53 25Cr Duplex (Super Duplex)

Seals

Welded process connections without internal seals

Accessories

Protective cover

Stainless steel, 1.4404 (316L)

External WLAN antenna

- Antenna: ASA plastic (acrylonitrile styrene acrylate) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel

Process connections	Fixed flange connections: - EN 1092-1 (DIN 2512N) flange - ASME B16.5 flange - JIS B2220 flange ⓘ Process connection materials → 🕮 318
Surface roughness	All data refer to parts in contact with the medium. The following surface roughness categories can be ordered. Not polished

16.11   Operability

Languages	Can be operated in the following languages:
	- Via local operation
	  English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Vietnamese, Czech, Swedish
	- Via Web browser
	  English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Vietnamese, Czech, Swedish
	- Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese

Local operation	**Via display module** Equipment: - Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control" - Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN" ⓘ Information about WLAN interface → 🕮 91
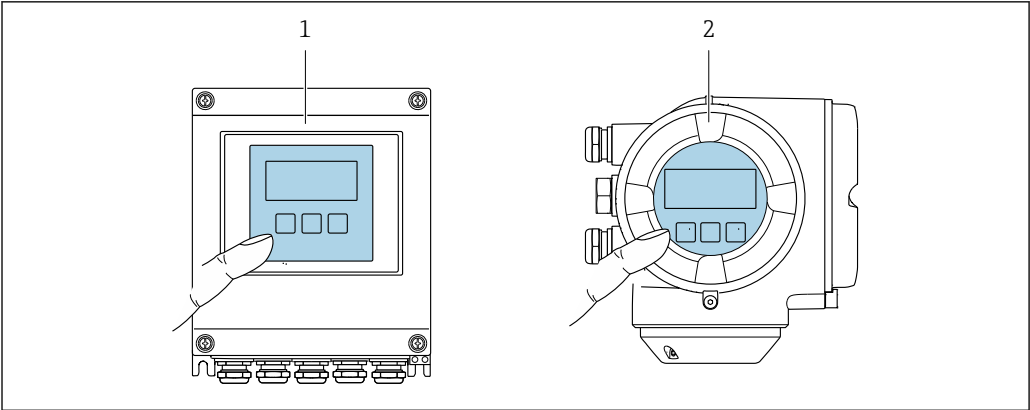
⊞ 43   *Operation with touch control*

1   Proline 500 – digital
2   Proline 500

Display elements

- 4-line, illuminated, graphic display
- White background lighting; switches to red in event of device errors
- Format for displaying measured variables and status variables can be individually configured

Operating elements

- External operation via touch control (3 optical keys) without opening the housing: ⊞, ⊟, 𝔼
- Operating elements also accessible in the various zones of the hazardous area

Remote operation	→ 🖴 90

Service interface	→ 🖴 91

Supported operating tools	Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.

Supported operating tools	Operating unit	Interface	Additional information
Web browser	Notebook, PC or tablet with Web browser	• CDI-RJ45 service interface • WLAN interface	Special Documentation for the device → 🖴 329
DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	• CDI-RJ45 service interface • WLAN interface • Fieldbus protocol	→ 🖴 294
FieldCare SFE500	Notebook, PC or tablet with Microsoft Windows system	• CDI-RJ45 service interface • WLAN interface • Fieldbus protocol	→ 🖴 294

Supported operating tools	Operating unit	Interface	Additional information
Field Xpert	SMT70/77/50	• All fieldbus protocols • WLAN interface • Bluetooth • CDI-RJ45 service interface	Operating Instructions BA01202S Device description files: Use update function of handheld terminal
SmartBlue app	Smart phone or tablet with iOs or Android	WLAN	→ 🖺 294

Other operating tools based on FDT technology with a device driver such as DTM/ iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:

• Field Device Manager (FDM) from Honeywell → www.process.honeywell.com
• FieldMate from Yokogawa → www.yokogawa.com
• PACTWare → www.pactware.com

The related device description files are available: www.endress.com → Download Area

Web server

With the integrated web server, the device can be operated and configured via a web browser via Ethernet-APL, the the service interface (CDI-RJ45) or via the WLAN interface . The structure of the operating menu is the same as for the local display. In addition to the measured values, device status information is also displayed and allows users to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

Access to the network is required for the Ethernet-APL connection.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.

Supported functions
Data exchange between the operating unit (such as a notebook for example) and the measuring device:
• Upload the configuration from the measuring device (XML format, configuration backup)
• Save the configuration to the measuring device (XML format, restore configuration)
• Export event list (.csv file)
• Export parameter settings (.csv file or PDF file, document the measuring point configuration)
• Export the Heartbeat verification log (PDF file, only available with the "Heartbeat Verification" application package)
• Flash firmware version for device firmware upgrade, for instance
• Download driver for system integration
• Visualize up to 1000 saved measured values (only available with the **Extended HistoROM** application package → 🖺 326)

📖 Web server special documentation → 🖺 329

	HistoROM data management	
HistoROM data management	The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.	

When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.

Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	HistoROM backup	T-DAT	S-DAT
Available data	• Event logbook such as diagnostic events for example • Parameter data record backup • Device firmware package • Driver for system integration for exporting via Web server, e.g: GSDML for PROFINET	• Measured value logging ("Extended HistoROM" order option) • Current parameter data record (used by firmware at run time) • Peakhold indicator (min/max values) • Totalizer values	• Sensor data: nominal diameter etc. • Serial number • Calibration data • Device configuration (e.g. SW options, fixed I/O or multi I/O)
Storage location	Fixed on the user interface board in the connection compartment	Attachable to the user interface board in the connection compartment	In the sensor plug in the transmitter neck part

Data backup

Automatic
• The most important device data (sensor and transmitter) are automatically saved in the DAT modules
• If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
• If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
• If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

Manual
Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:
• Data backup function
  Backup and subsequent restoration of a device configuration in the device memory HistoROM backup
• Data comparison function
  Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

Data transmission

Manual
• Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)
• Transmission of the drivers for system integration via Web server, e.g.:
  GSDML for PROFINET

Event list

Automatic
- Chronological display of up to 20 event messages in the events list
- If the **Extended HistoROM** application package (order option) is enabled: up to 100 event messages are displayed in the events list along with a time stamp, plain text description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server

Data logging

Manual
If the **Extended HistoROM** application package (order option) is enabled:
- Record up to 1000 measured values via 1 to 4 channels
- User configurable recording interval
- Record up to 250 measured values via each of the 4 memory channels
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server

16.12   Certificates and approvals

Current certificates and approvals that are available for the product can be selected via the Product Configurator at www.endress.com:

1. Select the product using the filters and search field.

2. Open the product page.

3. Select **Configuration**.

CE mark	The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied.
	Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.
UKCA marking	The device meets the legal requirements of the applicable UK regulations (Statutory Instruments). These are listed in the UKCA Declaration of Conformity along with the designated standards. By selecting the order option for UKCA marking, Endress+Hauser confirms a successful evaluation and testing of the device by affixing the UKCA mark.
	Contact address Endress+Hauser UK: Endress+Hauser Ltd. Floats Road Manchester M23 9NF United Kingdom www.uk.endress.com
Ex approval	The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.

Certification PROFINET with Ethernet-APL	**PROFINET interface**
	
	The measuring device is certified and registered by the PNO (PROFIBUS Nutzerorganisation e.V. / PROFIBUS User Organization). The measuring system meets all the requirements of the following specifications:
	• Certified according to:
	  • Test specification for PROFINET devices
	  • PROFINET PA Profile 4
	  • PROFINET Netload Robustness Class 2 10 Mbps
	  • APL conformance test
	• The device can also be operated with certified devices of other manufacturers (interoperability)
	• The device supports PROFINET S2 system redundancy.

Pressure Equipment Directive	• With the marking: a) PED/G1/x (x = category) or b) UK/G1/x (x = category) on the sensor nameplate, Endress+Hauser confirms compliance with the "Essential Safety Requirements" a) specified in Annex I of the Pressure Equipment Directive 2014/68/EU or b) Schedule 2 of Statutory Instruments 2016 No. 1105. • Devices not bearing this marking (without PED or UKCA) are designed and manufactured according to sound engineering practice. They meet the requirements of a) Art. 4 Para. 3 of the Pressure Equipment Directive 2014/68/EU or b) Part 1, Para. 8 of Statutory Instruments 2016 No. 1105. The scope of application is indicated a) in diagrams 6 to 9 in Annex II of the Pressure Equipment Directive 2014/68/EU or b) Schedule 3, Para. 2 of Statutory Instruments 2016 No. 1105.
Radio approval	The measuring device has radio approval. 📖 For detailed information on the radio approval, see the Special Documentation → 🖺 329
Additional certification	**CRN approval** Some device versions have CRN approval. A CRN-approved process connection with a CSA approval must be ordered for a CRN-approved device. **Tests and certificates** • EN10204-3.1 material certificate, wetted parts and sensor housing • Pressure test, internal process, inspection certificate • PMI test (XRF), internal procedure, wetted parts, test report • EN10204-2.1 confirmation of compliance with the order and EN10204-2.2 test report *Testing of welded connections*

Option	Test standard				Component	
	ISO 23277 AL2x (PT) ISO 10675-1 AL1 (RT, DR)	ASME B31.3 NFS	ASME VIII Div.1 Appx. 4+8	NORSOK M-601	Measuring tube	Process connection
KF	x				PT	RT
KK		x			PT	RT
KP			x		PT	RT
KR				x	VT, PT	VT, RT
K1	x				PT	DR

Option	Test standard				Component	
	ISO 23277 AL2x (PT) ISO 10675-1 AL1 (RT, DR)	ASME B31.3 NFS	ASME VIII Div.1 Appx. 4+8	NORSOK M-601	Measuring tube	Process connection
K2		x			PT	DR
K3			x		PT	DR
K4				x	VT, PT	VT, DR
PT = penetrant testing, RT = radiographic testing, VT = visual testing, DR = digital radiography All options with test report						

Other standards and guidelines

- EN 60529
  Degrees of protection provided by enclosures (IP code)
- IEC/EN 60068-2-6
  Environmental influences: Test procedure - Test Fc: vibrate (sinusoidal).
- IEC/EN 60068-2-31
  Environmental influences: Test procedure - Test Ec: shocks due to rough handling, primarily for devices.
- EN 61010-1
  Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements
- IEC/EN 61326-2-3
  Emission in accordance with Class A requirements. Electromagnetic compatibility (EMC requirements).
- NAMUR NE 21
  Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment
- NAMUR NE 32
  Data retention in the event of a power failure in field and control instruments with microprocessors
- NAMUR NE 43
  Standardization of the signal level for the breakdown information of digital transmitters with analog output signal.
- NAMUR NE 53
  Software of field devices and signal-processing devices with digital electronics
- NAMUR NE 80
  The application of the pressure equipment directive to process control devices
- NAMUR NE 105
  Specifications for integrating fieldbus devices in engineering tools for field devices
- NAMUR NE 107
  Self-monitoring and diagnosis of field devices
- NAMUR NE 131
  Requirements for field devices for standard applications
- NAMUR NE 132
  Coriolis mass meter
- NACE MR0103
  Materials resistant to sulfide stress cracking in corrosive petroleum refining environments.
- NACE MR0175/ISO 15156-1
  Materials for use in H2S-containing Environments in Oil and Gas Production.
- ETSI EN 300 328
  Guidelines for 2.4 GHz radio components.
- EN 301489
  Electromagnetic compatibility and radio spectrum matters (ERM).

16.13   Application packages

Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.

The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

Detailed information on the application packages:
Special Documentation for the device → 🕮 328

Diagnostic functionality	Order code for "Application package", option EA "Extended HistoROM"

Comprises extended functions concerning the event log and the activation of the measured value memory.

Event log:
Memory volume is extended from 20 message entries (standard version) to up to 100 entries.

Data logging (line recorder):
- Memory capacity for up to 1000 measured values is activated.
- 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user.
- Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.

For detailed information, see the Operating Instructions for the device.

Heartbeat Technology	Order code for "Application package", option EB "Heartbeat Verification + Monitoring"

Heartbeat Verification
Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment".
- Functional testing in the installed state without interrupting the process.
- Traceable verification results on request, including a report.
- Simple testing process via local operation or other operating interfaces.
- Clear measuring point assessment (pass/fail) with high test coverage within the framework of manufacturer specifications.
- Extension of calibration intervals according to operator's risk assessment.

Heartbeat Monitoring
Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to:
- Draw conclusions - using these data and other information - about the impact process influences (e.g. corrosion, abrasion, formation of buildup etc.) have on the measuring performance over time.
- Schedule servicing in time.
- Monitor the process or product quality, e.g. gas pockets.

For detailed information, see the Special Documentation for the device.

Concentration measurement	Order code for "Application package", option ED "Concentration"

Calculation and outputting of fluid concentrations.

The measured density is converted to the concentration of a substance of a binary mixture using the "Concentration" application package:

- Choice of predefined fluids (e.g. various sugar solutions, acids, alkalis, salts, ethanol etc.).
- Common or user-defined units (°Brix, °Plato, % mass, % volume, mol/l etc.) for standard applications.
- Concentration calculation from user-defined tables.

For detailed information, see the Special Documentation for the device.

| Special density | Order code for "Application package", option EE "Special density" |

Many applications use density as a key measured value for monitoring quality or controlling processes. The device measures the density of the fluid as standard and makes this value available to the control system.

The "Special Density" application package offers high-precision density measurement over a wide density and temperature range particularly for applications subject to varying process conditions.

For detailed information, see the Operating Instructions for the device.

| Petroleum | Order code for "Application package", option EJ "Petroleum" |

The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package.

- Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1"
- Water content, based on density measurement
- Weighted mean of the density and temperature

For detailed information, see the Special Documentation for the device.

| Petroleum & locking function | Order code for "Application package", option EM "Petroleum & locking function" |

The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package. It is also possible to lock the settings.

- Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1"
- Water content, based on density measurement
- Weighted mean of the density and temperature

For detailed information, see the Special Documentation for the device.

16.14 Accessories

Overview of accessories available for order → 🖺 292

16.15   Supplementary documentation

For an overview of the scope of the associated Technical Documentation, refer to the following:
- *Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

Standard documentation | **Brief Operating Instructions**

Brief Operating Instructions for the sensor

Measuring device	Documentation code
Proline Promass O	KA01285D

Brief Operating Instructions for the transmitter

Measuring device	Documentation code
Proline 500	KA01520D
Proline 500 – digital	KA01521D

Technical Information

Measuring device	Documentation code
Promass O 500	TI01285D

Description of Device Parameters

Measuring device	Documentation code
Promass 500	GP01173D

Supplementary device-dependent documentation | **Safety instructions**

Safety instructions for electrical equipment for hazardous areas.

| Contents | Documentation code |
	Measuring device
ATEX/IECEx Ex i	XA01473D
ATEX/IECEx Ex ec	XA01474D
cCSAus IS	XA01475D
cCSAus Ex i	XA01509D
cCSAus Ex nA	XA01510D
INMETRO Ex i	XA01476D
INMETRO Ex ec	XA01477D
NEPSI Ex i	XA01478D
NEPSI Ex nA	XA01479D
NEPSI Ex i	XA01658D
NEPSI Ex nA	XA01659D
JPN	XA01780D

Special Documentation

Contents	Documentation code
Information on the Pressure Equipment Directive	SD01614D
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
Web server	SD02769D
Heartbeat Technology	SD02732D
Concentration measurement	SD02736D
Petroleum	SD02740D

Installation Instructions

Contents	Comment
Installation instructions for spare part sets and accessories	• Access the overview of all the available spare part sets via *Device Viewer* → 🕮 290 • Accessories available for order with Installation Instructions → 🕮 292

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