

# Manufacturer Information

for users regarding software and hardware updates  
(following the NAMUR recommendation 53)

## FieldEdge SGC500 3.02.00 - 6056

New software version is released

### 1 Type of Product

- Software/hardware for device configuration/tablet/handheld/device drivers etc.
- Modem/interface

Manufacturer : Endress+Hauser Process Solutions AG  
Product : **FieldEdge SGC500**  
Type and order code : **FieldEdge SGC500 / SGC500-AB**

### 2 Software

Previous software version : Release (June 2023): **3.01.01**

New software version : **3.02.00 - 6056**

How can the previous software version number be identified? : In [www.netilion.endress.com](http://www.netilion.endress.com) – Login mit Netilion Account – Netilion Edge Device **“Software Version”**

Description of the modification in comparison with the predecessor version : Main changes to the software are:  
SGC500 connects now also to all E+H Modbus TCP devices for the use with the Netilion Services.

Where to get the new Software? : The SGC500 software is loaded onto the SGC500 before delivery. During operation, new software versions are continuously encrypted in the background and loaded into the SGC500 in a signed manner.

### 3 Compatibility

Is the new product software compatible with the previous version?

- Yes
- No, reason:

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Is a software update generally recommended?

Yes, reason:

Endress+Hauser automatically keeps the software up-to-date in the background. No user action is required.

No, reason:

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### 4 Instruction manual

Is a new instruction manual necessary due to the software modification?

- Yes  
 No

The manual that corresponds to the current version is:

Product	Document	Document identifier
FieldEdge SGC500	Operating Instructions (BA)	BA02035S/04/DE/04.23-00

The instruction manual can be downloaded from the Internet:

<https://www.endress.com/SGC500> -> Tab "Solutions / Netilion / FieldEdge SGC500"

### 5 Price

Is there a change in price in comparison with the predecessor version?

- Yes, new list price and update costs  
 No