Operating Instructions

Memosens CCS58E

Digital sensor with Memosens technology for determining ozone
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1 About this document

1.1 Safety information

<table>
<thead>
<tr>
<th>Structure of information</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DANGER</strong></td>
<td>This symbol alerts you to a dangerous situation. Failure to avoid the dangerous situation <em>will</em> result in a fatal or serious injury.</td>
</tr>
<tr>
<td>Causes / consequences</td>
<td></td>
</tr>
<tr>
<td>If necessary, Consequences of non-compliance (if applicable)</td>
<td></td>
</tr>
<tr>
<td>Corrective action</td>
<td></td>
</tr>
</tbody>
</table>

| **WARNING**              | This symbol alerts you to a dangerous situation. Failure to avoid the dangerous situation *can* result in a fatal or serious injury. |
| Causes / consequences    | |
| If necessary, Consequences of non-compliance (if applicable) | |
| Corrective action        | |

| **CAUTION**              | This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or more serious injuries. |
| Causes / consequences    | |
| If necessary, Consequences of non-compliance (if applicable) | |
| Corrective action        | |

| **NOTICE**               | This symbol alerts you to situations which may result in damage to property. |
| Cause/situation          | |
| If necessary, Consequences of non-compliance (if applicable) | |
| Action/note              | |

1.2 Symbols used

- Additional information, tips
- Permitted
- Recommended
- Forbidden or not recommended
- Reference to device documentation
- Reference to page
- Reference to graphic
- Result of a step

1.2.1 Symbols on the device

- Reference to device documentation
- Minimum immersion depth

Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.
2 Basic safety instructions

2.1 Requirements of the personnel
Installation, commissioning, operation and maintenance of the measuring system may be carried out only by specially trained technical personnel.
- The technical personnel must be authorized by the plant operator to carry out the specified activities.
- The electrical connection may be performed only by an electrical technician.
- The technical personnel must have read and understood these Operating Instructions and must follow the instructions contained therein.
- Measuring point faults may be repaired only by authorized and specially trained personnel.

Repairs not described in the Operating Instructions provided must be carried out only directly at the manufacturer's site or by the service organization.

2.2 Intended use
Drinking water and process water must be disinfected through the addition of appropriate disinfectants such as inorganic chlorine compounds, for example. The dosing quantity of the disinfectant must be adapted to continuously fluctuating operating conditions. If the concentrations in the water are too low, this could jeopardize the effectiveness of the disinfection. On the other hand, concentrations which are too high can lead to signs of corrosion and have an adverse effect on taste, as well as generating unnecessary costs.

The Memosens CCS58E sensor was specially designed for this application and is intended for continuous measurement of ozone in water. In conjunction with measuring and control equipment, it allows optimal control of disinfection.

Seawater, process water and pool water can be disinfected through the addition of appropriate disinfectants such as inorganic bromine compounds, for example. The dosing quantity of the disinfectant must be adapted to continuously fluctuating operating conditions. Too low concentrations in the water could jeopardize the effectiveness of the disinfection. Too high concentrations can lead to signs of corrosion and have an adverse effect on the taste and smell, while also generating unnecessary costs.

The sensor was specifically developed for this application and is designed for continuous measurement of free bromine in water. In conjunction with measuring and control equipment, it allows optimal control of disinfection.

Use of the device for any purpose other than that described, poses a threat to the safety of people and of the entire measuring system and is therefore not permitted.

The manufacturer is not liable for damage caused by improper or non-designated use.

2.3 Workplace safety
As the user, you are responsible for complying with the following safety conditions:
- Installation guidelines
- Local standards and regulations
- Regulations for explosion protection

Electromagnetic compatibility
- The product has been tested for electromagnetic compatibility in accordance with the applicable international standards for industrial applications.
- The electromagnetic compatibility indicated applies only to a product that has been connected in accordance with these Operating Instructions.
2.4 Operational safety

Before commissioning the entire measuring point:

1. Verify that all connections are correct.
2. Ensure that electrical cables and hose connections are undamaged.
3. Do not operate damaged products, and protect them against unintentional operation.
4. Label damaged products as defective.

During operation:

- If faults cannot be rectified,
  take products out of service and protect them against unintentional operation.

2.5 Product safety

The product is designed to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate. The relevant regulations and international standards have been observed.
3 Product description

3.1 Product design

The sensor consists of the following functional units:

- Membrane cap (measuring chamber with membrane)
  - Separates the inner amperometric system from the medium
  - With robust membrane that is unaffected by surfactants
  - With support grid between the working electrode and membrane for a defined and consistent electrolyte film. This ensures a relatively constant indication while reducing the influence of varying pressures and flows
- Sensor shaft with:
  - Large counter electrode
  - Working electrode embedded in plastic
  - Embedded temperature sensor

![Sensor structure](image)

1. Memosens plug-in head
2. Sensor shaft
3. O-ring
4. Pressure compensation opening
5. Large silver/silver halide counter electrode
6. Gold working electrode
7. Grooves for installation adapter
8. Membrane cap
9. Membrane holder
10. Sensor membrane

3.1.1 Measuring principle

Ozone levels are determined in accordance with the amperometric measuring principle. The ozone (O₃) contained in the medium diffuses through the sensor membrane and is reduced to hydroxide ions (OH⁻) at the working electrode. At the counter electrode, silver is oxidized to silver bromide. Electron donation at the working electrode and electron acceptance at the counter electrode causes a current to flow which is proportional to the concentration of ozone in the medium. This process does not depend on the pH value over a wide range.

The transmitter uses the current signal to calculate the measured variable for concentration in mg/l (ppm).

3.1.2 Effects on the measured signal

pH value

pH dependency
<table>
<thead>
<tr>
<th>pH value</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 4</td>
<td>Chlorine is produced if chloride (Cl(^{-})) is present in the medium at the same time. This would also be measured with a photometric reference test. It is not measured by the sensor.</td>
</tr>
<tr>
<td>4 to 9</td>
<td>The pH value does not affect measurement of the ozone concentration in the medium.</td>
</tr>
<tr>
<td>&gt; 9</td>
<td>Ozone is unstable and decomposes.</td>
</tr>
</tbody>
</table>

**Flow**

The minimum flow velocity at the membrane-covered measuring cell is 29 cm/s (1.0 ft/s). When using the Flowfit CYA27 flow assembly, the minimum flow velocity corresponds to a volume flow of 7 l/h (1.8 gal/h) or 30 l/h (7.9 gal/h), depending on the version of the Flowfit CYA27.

The factory calibration applies for maximum flow in the assembly. If a lower flow rate is used, a calibration is recommended due to the flow dependency.

Below the minimum flow rate, the sensor current is more sensitive to flow fluctuations. For abrasive media, it is recommended not to exceed the minimum flow. If suspended solids are present, which may form deposits, the maximum flow rate is recommended.

**Temperature**

Changes in the temperature of the medium affect the measured value:
- Increases in temperature result in a higher measured value (approx. 3 % per K)
- Decreases in temperature result in a lower measured value (approx. 3 % per K)

Use of the sensor in combination with the Liquiline CM44x, for example, enables automatic temperature compensation (ATC). Recalibration in the case of temperature changes is not necessary.
1. If automatic temperature compensation is disabled at the transmitter, maintain the temperature following calibration at a constant level.

2. Otherwise, recalibrate the sensor.

In the event of normal and slow changes in temperature (0.3 K / minute), the internal temperature sensor is sufficient. In the event of very rapid temperature fluctuations with high amplitude (2 K/minute), an external temperature sensor is necessary to ensure maximum accuracy.

For detailed information on the use of external temperature sensors, see the Operating Instructions for the transmitter.

Cross-sensitivity

- There are no cross-sensitivities for: free chlorine, free bromine, total chlorine, total bromine, hydrogen peroxide, peracetic acid.
- There is minimum cross-sensitivity to chlorine dioxide.

All photometric tests demonstrate a cross-sensitivity to oxidizing substances and can therefore falsify the reference value.

Surfactants do not affect the measuring performance.
4  Incoming acceptance and product identification

4.1  Incoming acceptance
1. Verify that the packaging is undamaged.
   - Notify the supplier of any damage to the packaging.
   Keep the damaged packaging until the issue has been resolved.
2. Verify that the contents are undamaged.
   - Notify the supplier of any damage to the delivery contents.
   Keep the damaged goods until the issue has been resolved.
3. Check that the delivery is complete and nothing is missing.
   - Compare the shipping documents with your order.
4. Pack the product for storage and transportation in such a way that it is protected
   against impact and moisture.
   - The original packaging offers the best protection.
   Make sure to comply with the permitted ambient conditions.

If you have any questions, please contact your supplier or your local Sales Center.

4.2  Product identification

4.2.1  Nameplate
The nameplate provides you with the following information on your device:
- Manufacturer identification
- Extended order code
- Serial number
- Safety information and warnings
- Certificate information

- Compare the information on the nameplate with the order.

4.2.2  Product page
www.endress.com/ccs58e

4.2.3  Interpreting the order code
The order code and serial number of your product can be found in the following locations:
- On the nameplate
- In the delivery papers

Obtaining information on the product
2. Page search (magnifying glass symbol): Enter valid serial number.
3. Search (magnifying glass).
   - The product structure is displayed in a popup window.
4. Click the product overview.
   - A new window opens. Here you fill information pertaining to your device,
     including the product documentation.
4.2.4  Manufacturer’s address
Endress+Hauser Conducta GmbH+Co. KG
Dieselstraße 24
70839 Gerlingen
Germany

4.2.5  Scope of delivery
The scope of delivery comprises:
- Disinfection sensor (membrane-covered, Ø25 mm) with protection cap
- Bottle with electrolyte (100 ml (3.38 fl oz))
- Emery paper
- Operating Instructions
- Manufacturer's certificate

4.2.6  Certificates and approvals
Current certificates and approvals for the product are available via the Product Configurator at www.endress.com.

1. Select the product using the filters and search field.
2. Open the product page.

The Configuration button opens the Product Configurator.
5 Installation

5.1 Mounting requirements

5.1.1 Orientation

**NOTICE**
Do not install upside-down!
Incorrect sensor functionality as electrolyte film is not guaranteed at the working electrode.

- Install the sensor in an assembly, support or appropriate process connection at an angle of at least 15˚ to the horizontal.
- Other angles of inclination are not permitted.
- Follow the instructions for installing the sensor in the Operating Instructions of the assembly used.

![Diagram showing permitted and incorrect orientations](image)

A  Permitted orientation  
B  Incorrect orientation

5.1.2 Immersion depth

At least 55 mm (2.17 in).

This corresponds to the mark (▼) on the sensor.
5.1.3 Dimensions

![Dimensions Diagram]

3 Dimensions in mm (in)

5.2 Mounting the sensor

5.2.1 Measuring system

A complete measuring system comprises:
- Disinfection sensor CCS58E (membrane-covered, Ø 25 mm) with appropriate mounting adapter
- Flowfit CYA27 flow assembly
- Measuring cable CYK10, CYK20
- Transmitter, e.g. Liquiline CM44x with firmware 01.13.00 or higher or CM44xR with firmware 01.13.00 or higher
- Optional: extension cable CYK11
- Optional: proximity switch
- Optional: Flexdip CYA112 immersion assembly
- Optional: pH sensor CPS31E
5.2.2 Preparing the sensor

Removing protection cap from sensor

**NOTICE**

Negative pressure causes damage to the sensor's membrane cap

- When supplied to the customer and when in storage, the sensor is fitted with a protection cap.

- Release the top part of the protection cap by turning it.

- Carefully remove protection cap from sensor.
Filling the membrane cap with electrolyte

Please note the information on the safety data sheet to ensure safe use of the electrolyte.

**NOTICE**

**Damage to membrane and electrodes, air bubbles**
Possibility of measured errors to complete failure of the measuring point
- Avoid damage to membrane and electrodes.
- The electrolyte is chemically neutral and is not hazardous to health. Do not swallow it and avoid contact with eyes.
- Keep the electrolyte bottle closed after use. Do not transfer electrolyte to other vessels.
- Observe the use-by date on the label.
- Avoid air bubbles when pouring electrolyte into membrane cap.
- The membrane cap can be reused several times if only the electrolyte is being replaced. However, repeated installation puts considerable strain on the membrane.

**Fill membrane cap with electrolyte**

The sensor is dry when delivered from the factory. Before using the sensor, fill the membrane cap with electrolyte.

1. Carefully rotate membrane cap and remove.

2. Fill approx. 7 ml (0.24 fl oz) of electrolyte into the membrane cap until it is level with the start of the internal thread.
3. Slowly screw on the membrane cap as far as the end stop. While tightening, excess electrolyte is forced out at the thread.

4. If necessary, pat the sensor and membrane cap dry using a cloth.

5. Reset operating hours counter for electrolyte on transmitter under Menu/Calibration/<Sensor disinfection>/Disinfection/Change electrolyte or Change sensor cap and electrolyte/Save

5.2.3 Installing the sensor in the Flowfit CYA27 assembly

The sensor can be installed in the Flowfit CYA27 flow assembly. In addition to the installation of the ozone sensor, this assembly also enables the simultaneous operation of several other sensors and flow monitoring.

If several modules are used, install the Memosens CCS58D Memosens CCS58E sensor in the first module after the inlet module for the best possible flow conditions.

Please note the following during installation:

- Guarantee the minimum flow to the sensor (29 cm/s (1.0 ft/s) and the minimum volume flow of the assembly (5 l/h or 30 l/h).
- If the medium is fed back into an overflow basin, pipe or similar, the resulting counterpressure on the sensor may not exceed 1 bar relativ (14.5 psi relativ) (2 bar abs. (29 psi abs.)) and must remain constant.
- Avoid negative pressure at the sensor, e.g. due to medium being returned to the suction side of a pump.
- To avoid buildup, heavily contaminated water should also be filtered.

Equip sensor with adapter

The necessary adapter (clamping ring, thrust collar and O-ring) can be ordered as a mounted accessory for the sensor or as a separate accessory.

- First mount the clamping ring (1) from the sensor head towards the membrane cap, then slide the thrust collar (2) and then the O-ring (3) from the membrane cap towards the sensor head as far as the lower groove.
Install sensor in assembly

1. The assembly is supplied to the customer with a union nut screwed onto the assembly: unscrew union nut from assembly.

2. The assembly is supplied to the customer with a dummy plug inserted in the assembly: remove dummy plug and O-ring (1) from the assembly.

3. Slide the Memosens CCS58E sensor with the adapter for Flowfit CYA27 into the opening in the assembly.

4. Screw the union nut onto assembly.

5.2.4 Installing the sensor in flow assemblies

When using other flow assembly, ensure:

- A minimum flow velocity of 29 cm/s (1.0 ft/s) must be ensured at the membrane.
- The flow direction is upwards. Transported air bubbles must be removed so that they do not collect in front of the membrane.
- The membrane must be exposed to direct flow.
- Observe the minimum immersion depth.
5.2.5 Installing the sensor in immersion assembly CYA112

Alternatively, the sensor can be installed in an immersion assembly with a G1" threaded connection.

Additional installation instructions can be found in the Operating Instructions for the assembly: www.endress.com/cya112

Equip sensor with adapter

The required adapter can be ordered as a mounted sensor accessory or as a separate accessory.

1. Starting from the sensor head, slide the adapter for Flexdip CYA112 onto the sensor as far as the end stop.

2. Fix the adapter with the 2 stud screws supplied and an Allen screw (2 mm (0.08 in)).

3. Screw the sensor into the assembly. The use of a quick release fastener is recommended.

For detailed information on installing the sensor in Flexdip CYA112 assembly, see Operating Instructions for assembly www.endress.com/cya112

Operating Instructions BA00432C
6 Electrical connection

CAUTION
Device is live
Incorrect connection may result in injury!

‣ The electrical connection may be performed only by an electrical technician.
‣ The electrical technician must have read and understood these Operating Instructions and must follow the instructions contained therein.
‣ Prior to commencing connection work, ensure that no voltage is present on any cable.

6.1 Connecting the sensor

is electrically connected to the transmitter is performed via the Memosens data cable CYK10 or CYK20 measuring cable.

![Measuring cable CYK10](image)

5 Measuring cable CYK10

![CYK10 with M12 plug, electrical connection](image)

6 CYK10 with M12 plug, electrical connection

6.2 Ensuring the degree of protection

Only the mechanical and electrical connections which are described in these instructions, and which are necessary for the required intended use, may be established on the device delivered.

‣ Exercise care when carrying out the work.

Otherwise, the individual types of protection (Ingress Protection (IP), electrical safety, EMC interference immunity) agreed for this product can no longer be guaranteed due, for example, to covers being left off or cable (ends) that are loose or insufficiently secured.

6.3 Post-connection check

<table>
<thead>
<tr>
<th>Device condition and specifications</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are the sensor, assembly or cables free from damage on the outside?</td>
<td>» Perform a visual inspection.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Electrical connection</th>
<th>Action</th>
</tr>
</thead>
</table>
| Are the mounted cables strain-relieved and not twisted? | » Perform a visual inspection.  
» Untwist the cables. |
| Is a sufficient length of the cable cores stripped, and are the cores positioned in the terminal correctly? | » Perform a visual inspection.  
» Pull gently to check they are seated correctly. |
<p>| Are all screw terminals tightened? | » Tighten the screw terminals. |</p>
<table>
<thead>
<tr>
<th>Device condition and specifications</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are all the cable entries installed, tightened and</td>
<td>▶ Perform a visual inspection.</td>
</tr>
<tr>
<td>leak-tight?</td>
<td>In the case of lateral cable entries:</td>
</tr>
<tr>
<td></td>
<td>▶ Point cable loops downward so that water can drip off.</td>
</tr>
<tr>
<td>Are all cable entries mounted on the side or pointing</td>
<td></td>
</tr>
<tr>
<td>downwards?</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
7 Commissioning

7.1 Function check
Before commissioning, ensure that:
- The sensor is correctly installed
- The electrical connection is correct
- There is sufficient electrolyte in the membrane cap and the transmitter is not displaying a warning about electrolyte depletion

Please note the information on the safety data sheet to ensure safe use of the electrolyte.

Always keep the sensor moist after commissioning.

⚠️ WARNING
Escaping process medium
Risk of injury from high pressure, high temperatures or chemical hazards
- Before applying pressure to an assembly with cleaning system, ensure that the system has been connected correctly.
- Do not install the assembly in the process if you cannot reliably establish the correct connection.

7.2 Sensor polarization
A voltage is applied between the working electrode and counterelectrode when connecting to the transmitter. The electrode is polarized. The processes that occur during polarization affect the measuring signal. You must therefore wait until the polarization period has elapsed before starting calibration.

To achieve a stable display value, the sensor requires the following polarization times:
Initial commissioning 60 min
Recommissioning 20 min

7.3 Calibrating the sensor
Factory calibration
The sensor is supplied with a factory calibration. The data of this calibration are saved on the sensor and are used by the transmitter automatically following connection. If necessary, an additional reference measurement can be performed after commissioning, e.g. in the event of insufficient flow to the sensor. The factory calibration applies for maximum flow in the assembly. If a lower flow rate is used, a calibration is recommended due to the flow dependency.

7.4 Electrolyte counter
The electrolyte counter monitors the consumption of the electrolyte in the sensor membrane cap over time. Warning message M505 of the Liquiline transmitter serves as an aid for timely sensor maintenance. The warning limit can be configured individually.

Activating the electrolyte counter and warning limit
2. Select Function: On.
3. Under **Warning limit**, set the value in accordance with the custom maintenance plan. The default setting is restored by resetting to the factory settings.

**Reading out the electrolyte counter**

1. Go to **Menu/Diagnostics/Sensor information/<Sensor Disinfection>/Sensor operation.**

2. Read out **Charge.**
8 Diagnostics and troubleshooting

When troubleshooting, the entire measuring point must be taken into account. This comprises:

- Transmitter
- Electrical connections and lines
- Assembly
- Sensor

The possible causes of errors in the following table refer primarily to the sensor. Before commencing troubleshooting, ensure that the following operating conditions have been met:

- Measurement in "temperature-compensated" mode (can be configured on the CM44x transmitter) or constant temperature following calibration
- Flow velocity of at least 29 cm/s (1.0 ft/s)

**NOTICE**

- If the value measured by the sensor differs significantly from that of the DPD method, first consider all possible malfunctions of the photometric DPD method (see Operating Instructions for photometer). If necessary, repeat the DPD measurement several times.

<table>
<thead>
<tr>
<th>Error</th>
<th>Possible cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>No display, no sensor current</td>
<td>No supply voltage at the transmitter</td>
<td>Establish mains connection</td>
</tr>
<tr>
<td></td>
<td>Connection cable between sensor and transmitter interrupted</td>
<td>Establish cable connection</td>
</tr>
<tr>
<td></td>
<td>There is no electrolyte in the membrane cap</td>
<td>Fill membrane cap</td>
</tr>
<tr>
<td></td>
<td>No input flow of medium</td>
<td>Establish flow, clean filter</td>
</tr>
</tbody>
</table>

---

Endress+Hauser
## Diagnostics and troubleshooting

<table>
<thead>
<tr>
<th>Error</th>
<th>Possible cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Display value too high</strong></td>
<td>Polarization of the sensor not yet completed</td>
<td>▶ Wait for polarization to be completed</td>
</tr>
<tr>
<td><strong>Membrane defective</strong></td>
<td></td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td><strong>Shunt (e.g. moisture contact) in the sensor shaft</strong></td>
<td></td>
<td>▶ Remove membrane cap</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Rub the working electrode to dry</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ If the transmitter display does not return to zero, there is a shunt</td>
</tr>
<tr>
<td></td>
<td></td>
<td>present: replace sensor</td>
</tr>
<tr>
<td><strong>Foreign oxidants interfering with sensor</strong></td>
<td></td>
<td>▶ Examine medium, check chemicals</td>
</tr>
<tr>
<td><strong>Flow too high</strong></td>
<td></td>
<td>▶ Check the system</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Reduce the flow</td>
</tr>
<tr>
<td><strong>Sensor defective</strong></td>
<td></td>
<td>▶ Send the sensor in to the supplier for inspection/overhaul</td>
</tr>
<tr>
<td><strong>Display value too low</strong></td>
<td>Membrane cap not screwed on fully</td>
<td>▶ Fill membrane cap with fresh electrolyte</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Screw membrane cap on fully</td>
</tr>
<tr>
<td><strong>Membrane soiled</strong></td>
<td></td>
<td>▶ Clean membrane</td>
</tr>
<tr>
<td><strong>Air bubble in front of membrane</strong></td>
<td></td>
<td>▶ Release air bubble</td>
</tr>
<tr>
<td><strong>Air bubble between working electrode and membrane</strong></td>
<td></td>
<td>▶ Remove membrane cap, top up electrolyte</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Remove air bubble by tapping on the outside of the membrane cap</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Screw on membrane cap</td>
</tr>
<tr>
<td><strong>Input flow of medium too low</strong></td>
<td></td>
<td>▶ Establish correct flow</td>
</tr>
<tr>
<td><strong>Foreign oxidants interfering with DPD reference measurement</strong></td>
<td></td>
<td>▶ Examine medium, check chemicals</td>
</tr>
<tr>
<td><strong>Working electrode is not clean</strong></td>
<td></td>
<td>▶ Perform sensor maintenance</td>
</tr>
<tr>
<td><strong>Incorrect power supply</strong></td>
<td></td>
<td>▶ Establish correct power supply</td>
</tr>
<tr>
<td><strong>Sensor defective</strong></td>
<td></td>
<td>▶ Send the sensor in to the supplier for inspection/overhaul</td>
</tr>
<tr>
<td>Error</td>
<td>Possible cause</td>
<td>Remedy</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>------------------------------------</td>
<td>-------------------------------------------------</td>
</tr>
<tr>
<td>Display fluctuates considerably</td>
<td>Hole in membrane</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td>Not calibratable/measured value deviates from analytical measurement</td>
<td>Membrane torn</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td></td>
<td>Membrane cap damaged</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td></td>
<td>Interfering substances in water</td>
<td>▶ Check water for interfering substances</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ and take remedial action</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Contact the supplier</td>
</tr>
<tr>
<td></td>
<td>Distance between membrane</td>
<td>▶ Screw on the membrane cap fully as far as the</td>
</tr>
<tr>
<td></td>
<td>and electrode too large</td>
<td>end stop</td>
</tr>
<tr>
<td></td>
<td>DPD/titration chemicals passed the</td>
<td>▶ Use new DPD/titration chemicals</td>
</tr>
<tr>
<td></td>
<td>expiration date</td>
<td>▶ Repeat calibration</td>
</tr>
<tr>
<td></td>
<td>Buildup on the membrane</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td></td>
<td>Gas bubbles on outside of membrane</td>
<td>▶ Increase flow briefly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Check installation and modify it</td>
</tr>
<tr>
<td></td>
<td>Gas bubbles on outside of membrane</td>
<td>▶ Increase flow briefly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Check installation and modify it</td>
</tr>
<tr>
<td></td>
<td>No electrolyte in the membrane cap</td>
<td>▶ Fill membrane cap with electrolyte</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Prepare sensor</td>
</tr>
<tr>
<td></td>
<td>Concentration of disinfectant</td>
<td>▶ Check the system</td>
</tr>
<tr>
<td></td>
<td>higher than measuring range upper</td>
<td>▶ Rectify the error</td>
</tr>
<tr>
<td></td>
<td>limit</td>
<td>▶ Repeat calibration</td>
</tr>
<tr>
<td></td>
<td>Sensor defective</td>
<td>▶ Send the sensor in to the supplier for</td>
</tr>
<tr>
<td></td>
<td></td>
<td>inspection/overhaul</td>
</tr>
<tr>
<td>Unstable measured value</td>
<td>Membrane torn</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td></td>
<td>Gas bubbles on outside of membrane</td>
<td>▶ Increase flow briefly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Check installation and modify it</td>
</tr>
<tr>
<td></td>
<td>Pressure fluctuations in sample</td>
<td>▶ Check installation method and modify it</td>
</tr>
<tr>
<td></td>
<td>water</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reference electrode exhausted and/or</td>
<td>▶ Send the sensor in to the supplier for</td>
</tr>
<tr>
<td></td>
<td>dirty 1)</td>
<td>inspection/overhaul</td>
</tr>
<tr>
<td></td>
<td>Concentration of disinfectant</td>
<td>▶ Check the system</td>
</tr>
<tr>
<td></td>
<td>in sample water too high</td>
<td>▶ Rectify the error</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Calibrate the sensor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ Perform sensor maintenance</td>
</tr>
<tr>
<td>No signal</td>
<td>Sensor defective</td>
<td>▶ Send the sensor in to the supplier for</td>
</tr>
<tr>
<td></td>
<td></td>
<td>inspection/overhaul</td>
</tr>
<tr>
<td></td>
<td>Slope too low or too high relative</td>
<td>▶ Fill membrane cap with fresh electrolyte</td>
</tr>
<tr>
<td></td>
<td>to the nominal slope and the</td>
<td></td>
</tr>
<tr>
<td></td>
<td>membrane cap is not visibly</td>
<td></td>
</tr>
<tr>
<td></td>
<td>damaged or dirty</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Slope too low or too high relative</td>
<td>▶ Replace membrane cap</td>
</tr>
<tr>
<td></td>
<td>to the nominal slope or sensor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>current is very noisy</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Obvious strong dependence of</td>
<td>▶ Send the sensor in to the supplier for</td>
</tr>
<tr>
<td></td>
<td>sensor current on the temperature</td>
<td>inspection/overhaul</td>
</tr>
<tr>
<td></td>
<td>(temperature compensation not</td>
<td></td>
</tr>
<tr>
<td></td>
<td>working)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Changes visible on working</td>
<td>▶ Regenerate sensor</td>
</tr>
<tr>
<td></td>
<td>electrode or counter electrode</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(brown coating no longer present)</td>
<td></td>
</tr>
</tbody>
</table>

1) The reference electrode has a shiny silver or white color. A brown/gray color is normal.
9 Maintenance

Please note the information on the safety data sheet to ensure safe use of the electrolyte.

Take all the necessary precautions in time to ensure the operational safety and reliability of the entire measuring system.

NOTICE
Effects on process and process control!

- When carrying out any work on the system, bear in mind any potential impact this could have on the process control system and the process itself.
- For your own safety, only use genuine accessories. With genuine parts, the function, accuracy and reliability are also ensured after maintenance work.

9.1 Maintenance schedule

<table>
<thead>
<tr>
<th>Interval</th>
<th>Maintenance work</th>
</tr>
</thead>
<tbody>
<tr>
<td>If deposits are visible on the membrane (biofilm, limescale)</td>
<td>Clean sensor membrane</td>
</tr>
<tr>
<td>If dirt is visible on the surface of the electrode body</td>
<td>Clean electrode body of sensor</td>
</tr>
</tbody>
</table>
| • Slope depending on application:  
  • After replacing the electrolyte  
  • After replacing the membrane cap  
  • Zero point calibration:  
    • If operated in concentration range below 0.1 mg/l (ppm)  
    • If negative measured values are displayed | Calibrate sensor |
| • If the electrolyte counter displays a warning (if counter is active), every 3 to 6 months  
  • If cap is replaced | Fill the membrane cap with fresh electrolyte |
| Annually | Replace membrane cap |

9.2 Maintenance work

9.2.1 Cleaning the sensor

CAUTION
Diluted hydrochloric acid
Hydrochloric acid causes irritation if it comes into contact with the skin or eyes.
- When using diluted hydrochloric acid, wear protective clothing such as gloves and goggles.
- Avoid splashes.

NOTICE
Chemicals that reduce surface tension (e.g. surfactants in cleaning agents or organic solvents that can be mixed with water, such as alcohol)
Chemicals that reduce the surface tension cause the sensor membrane to lose its special property and protective function, which results in measurement errors.
- Do not use any chemicals that reduce surface tension.

Removing the sensor from Flowfit assembly CYA27

1. Remove the cable.
2. Unscrew the union nut from the assembly.
3. Pull sensor out through opening in assembly.

For detailed information on "Removing the sensor from the Flowfit CYA27 assembly, see the Operating Instructions for the assembly. www.endress.com/cya27

Operating Instructions BA02059C

Cleaning the sensor membrane
If the membrane is visibly dirty, e.g. biofilm, proceed as follows:
1. Remove the sensor from the flow assembly.
2. Remove the membrane cap → 29.
3. Clean the membrane cap mechanically only using a gentle water jet. Alternatively, clean for several minutes in diluted acids or in specified cleaning agents without any further chemical additives.
4. Then rinse thoroughly with water.
5. Screw the membrane cap back onto the sensor → 29.

Cleaning the electrode body
1. Remove sensor from flow assembly.
2. Remove membrane cap → 29.
3. Wipe gold electrode carefully using a soft sponge.
4. Rinse electrode body with demineralized water, alcohol or acid.
5. Fill the membrane cap with fresh electrolyte.
6. Screw the membrane cap back onto the sensor → 29.

9.2.2 Filling the membrane cap with fresh electrolyte
Please note the information on the safety data sheet to ensure safe use of the electrolyte.
**NOTICE**

Damage to membrane and electrodes, air bubbles
Possibility of measured errors to complete failure of the measuring point

- Avoid damage to membrane and electrodes.
- The electrolyte is chemically neutral and is not hazardous to health. Nonetheless, do not swallow it and avoid contact with eyes.
- Keep the electrolyte bottle closed after use. Do not transfer electrolyte to other vessels.
- Do not store electrolyte for longer than 3 years. Observe the use-by date on the label.
- Avoid air bubbles when pouring electrolyte into membrane cap.

Fill membrane cap with electrolyte

1. Remove the membrane cap.
2. Drain electrolyte out of the membrane cap.
3. Shake the sensor body several times to dry it.

5. Hold the sensor upright.
6. Hold the emery paper in place and rub the tip of the working electrode over it at least twice, making sure to use a new section of the emery paper each time.

7. Fill approx. 7 ml (0.24 fl oz) of electrolyte into the membrane cap until it is level with the start of the internal thread.
8. Slowly screw on the membrane cap as far as the end stop. While tightening, excess electrolyte is forced out at the thread.
9. If necessary, pat the sensor and membrane cap dry using a cloth.
10. Reset operating hours counter for electrolyte on transmitter under **Menu/Calibration/<Sensor disinfection>/Disinfection/Change electrolyte or Change sensor cap and electrolyte/Save**
9.2.3 Replacing the membrane cap

1. Remove the sensor from the flow assembly.
2. Remove the membrane cap → 29.
3. Pour fresh electrolyte into the new membrane cap until it is level with the start of the female thread.
4. Check if the sealing ring is mounted in the membrane cap.
5. Screw the new membrane cap onto the sensor shaft → 29.
6. Screw on the membrane cap until the membrane at the working electrode is slightly overstretched (1 mm (0.04 in)).
7. When screwing on the membrane cap, check whether liquid escapes through the membrane. If liquid escapes through the membrane:
   - Use a new membrane cap.
8. Reset operating hours counter for membrane cap on transmitter. For detailed information, see the Operating Instructions for the transmitter.

Remove membrane cap

- Carefully rotate membrane cap.

- Carefully remove membrane cap.

1 Electrode body
Screw membrane cap onto sensor

- Screw membrane cap onto sensor shaft: hold sensor by the shaft.

9.2.4 Storing the sensor

If measurement is suspended for a short period of time and it can be guaranteed that the sensor will be kept moist while in storage:

1. The assembly is guaranteed not to empty out, you may leave the sensor in the flow assembly.
2. There is a possibility that the assembly may empty out, remove the cable and remove the sensor from the assembly.
3. To keep the membrane moist after the sensor has been removed, refill the protection cap with electrolyte or clean water.
4. Fit the protection cap on the sensor → 30.

If the sensor dries out when measurement is suspended for a longer period:

1. Remove the cable.
2. Remove the sensor from assembly.
3. Unscrew the membrane cap.
4. Rinse the electrolyte out of the membrane cap with tap water.
5. Shake the sensor body several times to dry it (→ 28).
6. Rinse the electrode finger with tap water.
7. Allow the membrane cap and sensor body to dry in a dust-free location.
8. Screw the dry membrane cap loosely onto the sensor body for protection.
9. Make sure that the membrane is not resting against the working electrode.

If the membrane cap was in use for at least one day, it is advisable not to reuse it when recommissioning.

- Replace the membrane cap

Ensure that no biofouling occurs during longer interruptions to measurement.
- Remove continuous organic deposits, such as films of bacteria.

Fit the protection cap on the sensor

1. To keep the membrane moist after the sensor has been removed, refill the protection cap with electrolyte or clean water.
2. Top part of protection cap is in the open position.
   Carefully slide protection cap onto the membrane cap.

3. Secure protection cap by rotating the top part of the protection cap.

9.2.5 Regenerating the sensor

During measurement, the electrolyte in the sensor is gradually exhausted due to chemical reactions. The gray-brown silver halide layer that is applied to the counter electrode at the factory continues to grow during sensor operation. This has no effect on the reaction taking place at the working electrode.

A change in the color of the silver halide layer indicates an effect of the reaction that is taking place.

1. Carry out a visual inspection to ensure that the gray-brown color of the counter electrode has not changed. If the color of the counter electrode has changed, e.g. if it is spotted, white or silvery, the sensor must be regenerated.

2. Send the sensor to the manufacturer for regeneration.
10  Repair

10.1  Spare parts
For more detailed information on spare parts kits, please refer to the "Spare Part Finding Tool" on the Internet:
www.endress.com/spareparts_consumables

10.2  Return
The product must be returned if repairs or a factory calibration are required, or if the wrong product was ordered or delivered. As an ISO-certified company and also due to legal regulations, Endress+Hauser is obliged to follow certain procedures when handling any returned products that have been in contact with medium.

To ensure the swift, safe and professional return of the device:
- Refer to the website www.endress.com/support/return-material for information on the procedure and conditions for returning devices.

10.3  Disposal

If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.
11 Accessories

The following are the most important accessories available at the time this documentation was issued.

Listed accessories are technically compatible with the product in the instructions.

1. Application-specific restrictions of the product combination are possible.
   Ensure conformity of the measuring point to the application. This is the responsibility of the operator of the measuring point.

2. Pay attention to the information in the instructions for all products, particularly the technical data.

3. For accessories not listed here, please contact your Service or Sales Center.

11.1 Maintenance kit CCV05

Order according to product structure
- 1 x membrane cap, 1 x electrolyte 100 ml (3.38 fl oz), 1 x emery paper, 2 x O-ring, silicone
- 1 x electrolyte 100 ml (3.38 fl oz)

11.2 Device-specific accessories

Memosens data cable CYK10
- For digital sensors with Memosens technology
- Product Configurator on the product page: www.endress.com/cyk10
  Technical Information TI00118C

Memosens laboratory cable CYK20
- For digital sensors with Memosens technology
- Product Configurator on the product page: www.endress.com/cyk20

Flowfit CYA27
- Modular flow assembly for multiparameter measurements
- Product Configurator on the product page: www.endress.com/cya27
  Technical Information TI01559C

Flexdip CYA112
- Immersion assembly for water and wastewater
- Modular assembly system for sensors in open basins, channels and tanks
- Material: PVC or stainless steel
- Product Configurator on the product page: www.endress.com/cya112
  Technical Information TI00432C

Photometer PF-3
- Compact hand-held photometer for determining the reference measured value
- Color-coded reagent bottles with clear dosing instructions
- Order No.: 71257946

Adapter kit CCS5x(D/E) for CYA27
- Clamping ring
- Thrust collar
- O-ring
- Order No. 71372027
Adapter kit CCS5x(D/E) for CYA112
- Adapter incl. O-rings
- 2 studs for locking in place
- Order No. 71372026

Complete quick fastener kit for CYA112
- Adapter, inner and outer parts incl. O-rings
- Tool for mounting and disassembly
- Order No. 71093377 or mounted accessory of CYA112

COY8
Zero-point gel for oxygen and disinfection sensors
- Disinfectant-free gel for the verification, zero point calibration and adjustment of oxygen and disinfection measuring points
- Product Configurator on the product page: www.endress.com/coy8

Technical Information TI01244C
12 Technical data

12.1 Input

<table>
<thead>
<tr>
<th>Measured variables</th>
<th>Ozone</th>
<th>[mg/l, μg/l, ppm, ppb]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature</td>
<td></td>
<td>[°C, °F]</td>
</tr>
</tbody>
</table>

Measuring range 0 to 2 mg/l (ppm)

The sensor is not suitable for checking the absence of ozone.

Signal current 135 to 340 nA per 1 mg/l (ppm) O₃

12.2 Performance characteristics

<table>
<thead>
<tr>
<th>Reference operating conditions</th>
<th>Temperature</th>
<th>15 °C (59 °F) ±2 °C (±3.6 °F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>pH value</td>
<td>pH 7.2 ±0.2</td>
<td></td>
</tr>
<tr>
<td>Flow</td>
<td>140 cm/s (4.6 ft/s) ±5 cm/s (±0.16 ft/s)</td>
<td></td>
</tr>
<tr>
<td>Sample water</td>
<td>Drinking water</td>
<td></td>
</tr>
</tbody>
</table>

Response time $T_{90} < 8$ min (440 s) (under reference operating conditions)

Polarization time
- Initial commissioning 60 min
- Recommissioning 20 min

Measured value resolution of sensor
At most, the smallest possible measured value resolution under reference conditions is 0.05 % of the measured value above the limit of quantification (LOQ).

Measured error ±2 % and ±5 μg/l (ppb) of value measured (depending on which value is higher)

LOD (limit of detection) $1) 0.018$ mg/l (ppm)
LOQ (limit of quantification) $0.061$ mg/l (ppm)

1) Based on ISO 15839. The measured error includes all the uncertainties of the sensor and transmitter (electrode system). It does not contain all the uncertainties caused by the reference material and adjustments that may have been performed.

Repeatability

| CCS58E-****31AC | 0.055 mg/l (ppm) |

Nominal slope 226 nA per 1 mg/l

Long-term drift 1 % per month

Operating time of the electrolyte 3 to 6 months
Operating time of membrane cap
With electrolyte  Cap replacement once per year
Without electrolyte  Can be stored for unlimited period at 5 to 40 °C (41 to 104 °F)

Intrinsic consumption
The intrinsic consumption of ozone at the sensor is negligible.

12.3 Environment

Ambient temperature  0 to 55 °C (32 to 131 °F)

Storage temperature
Without membrane cap and electrolyte  0 to 55 °C (32 to 131 °F)

Degree of protection  IP68 (1.8 m (5.91 ft)) water column over 7 days at 20 °C (68 °F)

12.4 Process

Process temperature  0 to 45 °C (32 to 110 °F), non-freezing

Process pressure  1 bar relativ (14.5 psi relativ) (2 bar abs. (29 psi abs.)), no pressure shocks or vibrations

pH range
Calibration  pH 4 to 8
Measurement  pH 4 to 9
Material resistance  pH 2 to 11
As of pH values > 9 ozone is unstable and decomposes.

1) At pH 4 and in the presence of chloride ions (Cl\(^-\)), Cl\(_2\) is produced, which is also measured by the reference test.

Calibration  pH 4 to 8
Measurement  pH 4 to 9
Material resistance  pH 2 to 11
As of pH values > 9 ozone is unstable and decomposes.

1) At pH 4 and in the presence of chloride ions (Cl\(^-\)), free chlorine is produced, which is also measured by the reference test.

Conductivity  0.03 to 40 mS/cm
The sensor can also be used in media with a very low conductivity, such as demineralized water.

If the salt content is high, iodine and bromine can occur; this affects the reference value.

Flow
At least 7 l/h (1.8 gal/h), in the Flowfit CYA27 flow assembly (5 l version)
At least 30 l/h (7.9 gal/h), in the Flowfit CYA27 flow assembly (30 l version)
Flow

At least 29 cm/s (1.0 ft/s)

12.5 Mechanical construction

Dimensions → 13

Weight

<table>
<thead>
<tr>
<th>Material</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membrane cap</td>
<td>14.45 g (0.5 oz)</td>
</tr>
<tr>
<td>Sensor, total</td>
<td>93.45 g (3.3 oz)</td>
</tr>
</tbody>
</table>

Materials

<table>
<thead>
<tr>
<th>Material</th>
<th>Material</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membrane cap sleeve</td>
<td>PVC</td>
</tr>
<tr>
<td>Sensor shaft</td>
<td>PVC</td>
</tr>
<tr>
<td>Membrane</td>
<td>Plastic film</td>
</tr>
<tr>
<td>Membrane holder</td>
<td>Stainless steel 1.4571</td>
</tr>
<tr>
<td>Electrode body</td>
<td>PEEK</td>
</tr>
<tr>
<td>Sealing ring</td>
<td>Silicone rubber</td>
</tr>
</tbody>
</table>

Cable specification

max. 100 m (330 ft), incl. Cable extension